

QUANTUM MEDICAL AID SOCIETY





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Most important changes for 2019

- Contribution increases vary from 9.9% to 15% depending on your plan type, with a weighted average increase of 10.8%
- Medical Savings Accounts for the Essential Comprehensive and Essential Saver options have been increased in line with their contribution increases
- An inflationary increase of 5.4% has been applied to the benefit limits
- KeyCare income bands have increased by approximately 5.4%
- Funding for endoscopies will be limited to Prescribed Minimum Benefits in 2019 on KeyCare Plus
- Implementation of a Designated Service Provider (the Discovery Day Surgery Network) for clinically appropriate procedures on KeyCare Plus

10.8%

CONTRIBUTION INCREASES

Weighted Average Increase

The Society's overall weighted average increase for 2019 is **10.8%**. By comparison the average increases announced by the major open medical schemes to date have ranged from 6.1% to 14.3%. Discovery Health's average weighted increase was 9.2%.

Quantum's total average contribution for each option is listed in the table below:

%

| Plan | |
|-------------------------|--|
| Essential Comprehensive | |
| Essential Saver | |
| KeyCare Plus | |

New for 2019

1. Introducing the Discovery Day Surgery network

The Discovery Day Surgery network will be the Designated Service Provider for a defined list of clinically appropriate procedures on KeyCare Plus. For the defined list of clinically appropriate procedures, members will be covered in full if the procedure is performed in the Discovery Day Surgery network. Members will have no cover if the procedure is performed outside the network. In the case of an emergency, the member will be covered in full for the procedure outside the network.

2. Changes to the 2019 chronic illness benefit

There will be formulary changes and Chronic Drug Amount updates applied from 1 January 2019. Discovery has communicated these changes with the impacted members since August 2018.

These members will have until the end of 2018 to make changes to their treatment to avoid or reduce co-payments.

2. Funding for endoscopies on KeyCare Plus

Funding for endoscopies on KeyCare Plus will be limited to Prescribed Minimum Benefits in 2019.

Medical Savings Account

Savings contributions as a percentage of total contributions have remained unchanged and are as follows:

| Plan | MSA% |
|-------------------------|------|
| Essential Comprehensive | 15% |
| Essential Saver | 15% |
| KeyCare Plus | N/A |

Medical Savings Account (MSA)

The MSA is an amount allocated to a member at the beginning of the year to pay for day-to-day medical expenses like GP visits, acute medication, optometry, radiology etc. The amount allocated is based on the size of a member's family. Any money remaining in the MSA at the end of the year will carry over to the next year. The MSA allocation for 2019 has increased in line with the average contribution increases on the Essential Comprehensive and Essential Saver options. For both of these plans the Medical Savings Account portion will constitute 15% of total contributions. The KeyCare Plus plan does not have a Medical Savings account.

Self-Payment Gap

On the Comprehensive plan, if a member runs out of money in the Medical Savings Account and before claims add up to the Annual Threshold level, the member will have to pay for day-to-day medical expenses himself. This is called the Self-payment Gap.



The Above Threshold Benefit is a 'safety net' included on the Essential Comprehensive option. Day-to-day claims submitted to the scheme are added up at the Scheme Rate. Once these claims add up to a certain amount, known as the Annual Threshold, the claims start paying from the Above Threshold Benefit. This benefit protects members against high cost day-today medical expenses.

Quantum Medical Aid Society Chronic Condition Benefits

Chronic Disease List (CDL) covered on Quantum Essential Comprehensive, Essential Saver plans and KeyCare Plus plans

- Addison's disease
- Epilepsy
- Asthma
- Bipolar mood disorder
- Bronchiectasis
- Cardiac failure
- Cardiomyopathy
- Chronic obstructive pulmonary disease
- Chronic renal disease
- Crohn's disease
- Diabetes insipidus
- Diabetes mellitus type 1
- Diabetes mellitus type 2
- Dysrhythmia

- Glaucoma
- Haemophilia
- Hyperlipidaemia
- Hypertension
- Hypothyroidism
- Ischaemic heart disease
- Multiple sclerosis (MS)
- Parkinson's disease
- Rheumatoid arthritis
- Schizophrenia
- Systemic lupus erythematosus
- Ulcerative colitis

Additional Disease List (ADL) covered on Quantum

Essential Comprehensive and Essential Saver plans

- Ankylosing spondylitis
- Delusional disorder
- Generalised anxiety disorder
- Major depression
- Motor neurone disease
- Muscular dystrophy and other inherited myopathies
- Obsessive compulsive disorder
- Osteoporosis
- Panic disorder
- Post traumatic stress disorder
- Pulmonary interstitial fibrosis

Additional Disease List (ADL) covered on Quantum Essential Comprehensive

- Attention deficit hyperactivity disorder
- Gastro-oesophageal reflux disease
- Osteopenia
- Psoriatic arthritis



Quantum Medical Aid Contributions

Quantum Essential Comprehensive 2019 Contributions

| Category | Risk contribution | Medical Savings contribution | Total Monthly contribution | Annual MSA allocation | Threshold | Self-payment Gap |
|------------------|----------------------|------------------------------------|-------------------------------|--------------------------|-----------|---------------------|
| Principal Member | 4 282 | 755 | 5 037 | 9 060 | 15 370 | 6 310 |
| Adult Dependant | 4 048 | 714 | 4 762 | 8 568 | 15 370 | 6 802 |
| Child | 863 | 152 | 1 015 | 1 824 | 2880 | 1 056 |

| Family Composition | Risk contribution | Medical Savings contribution | Total Monthly contribution | Annual MSA allocation | Threshold | Self-payment Gap |
|-------------------------------------|----------------------|------------------------------------|-------------------------------|--------------------------|-----------|---------------------|
| Principal | 4 282 | 755 | 5 037 | 9 060 | 15 370 | 6 310 |
| Principal + Adult | 8 330 | 1 469 | 9 799 | 17 628 | 30 740 | 13 112 |
| Principal + Adult + Child | 9 193 | 1 621 | 10 814 | 19 452 | 33 620 | 14 168 |
| Principal + Adult + 2 Children | 10 056 | 1 773 | 11 829 | 21 276 | 36 500 | 15 224 |
| Principal + Adult + 3 Children | 10 919 | 1 925 | 12 844 | 23 100 | 39 380 | 16 280 |
| Principal + Child | 5 145 | 907 | 6 052 | 10 884 | 18 250 | 7 366 |
| Principal + 2 Children | 6 008 | 1 059 | 7 067 | 12 708 | 21 130 | 8 422 |
| Principal + 3 Children | 6 871 | 1 211 | 8 082 | 14 532 | 24 010 | 9 478 |
| Principal + 2 Adult | 12 378 | 2 183 | 14 561 | 26 196 | 46 110 | 19 914 |
| Principal + 2 Adult + Child | 13 241 | 2 335 | 15 576 | 28 020 | 48 990 | 20 970 |
| Principal + 2 Adult + 2 Children | 14 104 | 2 487 | 16 591 | 29 844 | 51 870 | 22 026 |



* Contributions are charged up to maximum of 3 children



Quantum Medical Aid Contributions

Quantum Essential Saver Plan 2019 Contributions

| Category | Risk contribution | Medical Savings contribution | Total Monthly contribution | Annual MSA allocation |
|------------------|----------------------|---------------------------------|----------------------------|--------------------------|
| Principal Member | 1 809 | 319 | 2 128 | 3 828 |
| Adult Dependant | 1 357 | 239 | 1 596 | 2 868 |
| Child | 725 | 127 | 852 | 1 524 |

| Family Composition | Risk contribution | Medical Savings contribution | Total Monthly contribution | Annual MSA allocation |
|-------------------------------------|----------------------|---------------------------------|-------------------------------|--------------------------|
| Principal | 1 809 | 319 | 2 128 | 3 828 |
| Principal + Adult | 3 166 | 558 | 3 724 | 6 696 |
| Principal + Adult + Child | 3 891 | 685 | 4 576 | 8 220 |
| Principal + Adult + 2 Children | 4 616 | 812 | 5 428 | 9 744 |
| Principal + Adult + 3 Children | 5 341 | 939 | 6 280 | 11 268 |
| Principal + Child | 2 534 | 446 | 2 980 | 5 352 |
| Principal + 2 Children | 3 259 | 573 | 3 832 | 6 876 |
| Principal + 3 Children | 3 984 | 700 | 4 684 | 8 400 |
| Principal + 2 Adult | 4 523 | 797 | 5 320 | 9 564 |
| Principal + 2 Adult + Child | 5 248 | 924 | 6 172 | 11 088 |
| Principal + 2 Adult + 2 Children | 5 973 | 1 051 | 7 024 | 12 612 |



* Contributions are charged up to a maximum of three children

Quantum Medical Aid Contributions

Quantum KeyCare Plus 2019 Contributions

| | R0 – R7 850 | R7 851 – R11 100 | R11 101 + |
|------------------|----------------------------|----------------------------|----------------------------|
| Category | Total Monthly contribution | Total Monthly contribution | Total Monthly contribution |
| Principal Member | 1 114 | 1 560 | 2 322 |
| Adult Dependant | 1 114 | 1 560 | 2 322 |
| Child | 403 | 437 | 624 |

| Family Composition | R0 – R7 850 | R7 851 – R11 100 | R11 101 + |
|----------------------------------|-------------|------------------|-----------|
| Principal | 1 114 | 1 560 | 2 322 |
| Principal + Adult | 2 228 | 3 120 | 4 644 |
| Principal + Adult + Child | 2 631 | 3 557 | 5 268 |
| Principal + Adult + 2 Children | 3 034 | 3 994 | 5 892 |
| Principal + Adult + 3 Children | 3 437 | 4 431 | 6 516 |
| Principal + Child | 1 517 | 1 997 | 2 946 |
| Principal + 2 Children | 1 920 | 2 434 | 3 570 |
| Principal + 3 Children | 2 323 | 2 871 | 4 194 |
| Principal + 2 Adult | 3 342 | 4 680 | 6 966 |
| Principal + 2 Adult + Child | 3 745 | 5 1 1 7 | 7 590 |
| Principal + 2 Adult + 2 Children | 4 1 4 8 | 5 554 | 8 21 4 |



* Contributions are charged for all children



Quantum Medical Aid Benefits for 2019

| | Essential Comprehensive | Essential Saver | KeyCare Plus | | | | | |
|-----------------------|--|--|--|--|--|--|--|--|
| SPECIAL FEATURES | | | | | | | | |
| | All benefits paid at 100% of Quantum Scheme Rate unless otherwise stated | | | | | | | |
| Screening Benefit A: | | | | | | | | |
| | Pays up to a maximum of 100% of the Scheme Rate for a group of tests performed at a Scheme Wellness Network Pharmacy | Pays up to a maximum of 100% of the Scheme Rate for a group of tests performed at a Scheme Wellness Network Pharmacy | Pays up to a maximum of 100% of the Scheme Rate for a group of tests performed at a Scheme Wellness Network Pharmacy | | | | | |
| | Tests include: Blood glucose, Blood pressure, Cholesterol and Body MassIndex(BMI) | Tests include: Blood glucose, Blood pressure, Cholesterol and Body MassIndex (BMI) | Tests include: Blood glucose, Blood pressure, Cholesterol and Body MassIndex (BMI) | | | | | |
| | Includes cover for HbA1c and Lipograms for members at risk | Includes cover for HbA1c and Lipograms for members at risk | Includes cover for HbA1c and Lipograms for members at risk | | | | | |
| Screening Benefit B: | | | | | | | | |
| | Body Mass Index (BMI) and counselling, hearing screening, dental screening, milestone tracking for children under age of 8 | Body Mass Index (BMI) and counselling, hearing screening, dental screening, milestone tracking for children under age of 8 | Body Mass Index (BMI) and counselling, hearing screening, dental screening, milestone tracking for children under age of 8 | | | | | |
| | Pays up to a maximum of 100% of the Scheme Rate | Pays up to a maximum of 100% of the Scheme Rate | Pays up to a maximum of 100% of the Scheme Rate | | | | | |
| | Tests include: HIV Rapid and Elisa; Mammogram; Pap smear and Prostate-specific Antigen (PSA) | Tests include: HIV Rapid and Elisa; Mammogram; Pap smear and Prostate-specific Antigen (PSA) | Tests include: HIV Rapid and Elisa; Mammogram; Pap smear and Prostate-specific Antigen (PSA) | | | | | |
| | Non-invasive prenatal screening and Exome sequencing | No Benefit | No Benefit | | | | | |
| | Mammograms are covered once every 2 years and Pap Smears are covered once every 3 years per person | Mammograms are covered once every 2 years and Pap Smears are covered once every 3 years per person | Mammograms are covered once every 2 years and Pap Smears are covered once every 3 years per person | | | | | |
| Preventative Benefit: | | | | | | | | |
| | Seasonal flu vaccines for members over the age 65 and for the following registered chronic conditions: | Seasonal flu vaccines for members over the age 65 and for the following registered chronic conditions: | Seasonal flu vaccines for members over the age 65 and for the following registered chronic conditions: | | | | | |
| | Asthma; Bronchiectasis; Cardiac Failure; Cardiomyopathy; Chronic Obstructive Pulmonary Disease (COPD); Chronic Renal Disease; Coronary Artery Disease; Diabetes Mellitus Types 1 and 2 and HIV | Asthma; Bronchiectasis; Cardiac Failure; Cardiomyopathy; Chronic Obstructive Pulmonary Disease (COPD); Chronic Renal Disease; Coronary Artery Disease; Diabetes Mellitus Types 1 and 2 and HIV | Asthma; Bronchiectasis; Cardiac Failure; Cardiomyopathy; Chronic Obstructive Pulmonary Disease (COPD); Chronic Renal Disease; Coronary Artery Disease; Diabetes Mellitus Types 1 and 2 and HIV | | | | | |

| | IN HOSPITAL BENEFIT | | | | | | |
|---|--|--|--|--|--|--|--|
| | All In Hospital Benefits are subject to Pre-authorisation | | | | | | |
| Hospitalisation | | | | | | | |
| | Unlimited and paid at 100% of the Scheme Rate | Unlimited and paid at 100% of the Scheme Rate | Cover unlimited at 100% of the Scheme Rate at KeyCare Primary Network Hospitals only, cover limited to 70% of the Scheme Rate at KeyCare Secondary Network. A Designated Service Provider (DSP) network (Discovery Day Surgery Network) applies for clinically appropriate procedures | | | | |
| Professional healthcare provide | rs | | | | | | |
| (including Anaesthetists, specialists) | Premier Rate Specialists: Unlimited and paid at the Premier Rate. No balance billing to the member | Premier Rate Specialists: Unlimited and paid at the Premier Rate. No balance billing to the member | Specialists: Unlimited for Specialists participating in the KeyCare payment arrangement | | | | |
| | Other providers: Unlimited and paid at 100% of the Scheme Rate | Other providers: Unlimited and paid at 100% of the Scheme Rate | Other providers: Unlimited and paid at 100% of the Scheme Rate | | | | |
| General Practitioners and Allied | Healthcare Providers | | | | | | |
| | Unlimited and paid at 100% of the Scheme Rate | Unlimited and paid at 100% of the Scheme Rate | Unlimited and paid at 100% of the Scheme Rate | | | | |
| Dentistry | | | | | | | |
| | No overall limit for dentistry. Hospital account: Paid at 100% of the Scheme Rate with a deductible. | No overall limit for dentistry. Hospital account: Paid at 100% of the Scheme Rate with a deductible. | | | | | |
| | Deductible: Age up to 12 years - R1 000 (day case) | Deductible: Age up to 12 years - R1 000 (day case) | | | | | |
| | & R2 100 (in-hospital); | & R2100 (in-hospital); | | | | | |
| | Age over 12 years - R3 600 (day case) | Age over 12 years - R3 600 (day case) | Subject to PMBs | | | | |
| | & R5 550 (in-hospital). | & R5 550 (in-hospital). | | | | | |
| | Deductible will be waived for severe in-hospital admissions. Related accounts (dentist, dental surgeon and anaesthetist): Paid from risk at 100% of the Scheme Rate | Deductible will be waived for severe in- hospital admissions. Related accounts (dentist, dental surgeon and anaesthetist): Paid from risk at 100% of the Scheme Rate | | | | | |
| | Dental devices, appliances, prosthesis & orthodontics: Paid at 100% of the Scheme Rate, subject to available funds in the MSA or ATB, limited to R28 800 per person per year | Dental devices, appliances, prosthesis & orthodontics: Paid at 100% of the Scheme Rate, subject to available funds in the MSA, limited to R26 000 per person per year | | | | | |
| | Implants as a result of oncology or specific trauma events: Unlimited and paid at 100% of Scheme Rate | Implants as a result of oncology or specific trauma events: Unlimited and paid at 100% of Scheme Rate | | | | | |

| Maternity Benefits | | | |
|---|--|--|--|
| | Paid at 100% of the Scheme Rate, limited to 3 days for normal delivery and 4 days for Caesarean Section. Private ward for 2 nights for normal delivery and 3 nights for Caesarean Section | Paid at 100% of the Scheme Rate, limited to 3 days for normal delivery and 4 days for Caesarean Section | Paid at 100% of the Scheme Rate, limited to 3 days for normal delivery and 4 days for Caesarean Section |
| Radiology | | | |
| | Unlimited and paid at 100% of the Scheme Rate | Unlimited and paid at 100% of the Scheme Rate | Paid at 100% of the Scheme Rate or agreed network rate, unlimited at KeyCare Network Hospitals |
| MRI & CT Scans | | | |
| (Subject to Specialist Referral) | Unlimited as part of an approved hospital event. Paid from the Hospital Benefit up to 100% of the Scheme Rate, if related to an approved hospital admission | Unlimited as part of an approved hospital event. Paid from the Hospital Benefit up to 100% of the Scheme Rate, if related to an approved hospital admission | Unlimited and paid at 100% of the Scheme Rate if related to an approved hospital admission. |
| | If unrelated, a co-payment of R1 750 will apply per admission | If unrelated, a co-payment of R1 750 will apply per admission | If unrelated to an approved hospital admission then covered from the R4 050 per person Specialist Benefit. Must be performed by a Specialist in a network hospital |
| Pathology | | | |
| | Unlimited and paid at 100% of the Scheme Rate. Subject to a Preferred Provider for basic in-hospital pathology | Unlimited and paid at 100% of the Scheme Rate. Subject to a Preferred Provider for in-hospital basic pathology | Paid at 100% of the Scheme Rate or agreed rate, unlimited at KeyCare Network Pathologists. |
| Compassionate Care | | | |
| (Hospice accommodation, hospice home care visits & hospice doctor visits) | Paid at 100% of the cost. Includes prescribed drugs and materials. Includes Advanced Illness Benefit for approved oncology patients within a network | Paid at 100% of the cost. Includes prescribed drugs and materials. Includes Advanced Illness Benefit for approved oncology patients within a network. | Paid at 100% of the cost, limited to R44 050 per person per lifetime, within KeyCare Network. Includes hospice accommodation. Includes Advanced Illness Benefit within the network for approved oncology patients. Unlimited PMB |
| Cochlear Implants, auditory brai | in implants, implantable defibrillators | | |
| | Paid at 100% of the Scheme Rate with a limit of R216 500 per person per benefit | Paid at 100% of the Scheme Rate with a limit of R216 500 per person perbenefit | No Benefit |
| Internal nerve stimulators | | | |
| | Paid at 100% of the Scheme Rate with a limit of R164 500 per person per benefit | Paid at 100% of the Scheme Rate with a limit of R164 500 per person perbenefit | No Benefit |
| Internal Prosthesis | | | |
| (Hip, knee, shoulder joint replacements and spinal prosthetic devices) | Unlimited and paid at 100% of the Scheme Rate at the Provider Network | Unlimited and paid at 100% of the Scheme Rate at the Provider Network | |
| | Limited to R54 500 per person (per prosthesis per event) outside of the Provider Network | Limited to R54 500 per person (per prosthesis per event) outside of the Provider Network | No Benefit |
| | Spinal prosthetic devices: Limited to R32 000 per level | Spinal prosthetic devices: Limited to R32 000 per level | |
| | and R64 000 for 2 or more levels and limited to one procedure per person per year | and R64 000 for 2 or more levels and limited to one procedure per person peryear | |
| | | | |

| Endoscopic Procedures | | | | | |
|---|--|---|---|--|--|
| (Gastroscopes, colonoscopy, proctoscopy, sigmoidoscopy) | Paid at 100% of the Scheme Rate. The first R1 850 paid from available MSA and the balance of the hospital account will be paid from the Hospitalisation Benefit | Paid at 100% of the Scheme Rate. The first R1 850 paid from available MSA and the balance of the hospital account will be paid from the Hospitalisation Benefit | Limited to PMB's only | | |
| Oncology | | | | | |
| (Subject to Pre-authorisation and an approved treatment plan) | DiscoveryCare's Oncology Programme covers the first R604 500 of the approved cancer treatment over a 12 month cycle, in full, after which a 20% co-payment will apply. Oncology treatment that falls within the Prescribed Minimum Benefits is always covered in full, with no-co-payment | DiscoveryCare's Oncology Programme covers the first R302 000 of the approved cancer treatment over a 12 month cycle, in full, after which a 20% co- payment will apply. Oncology treatment that falls within the Prescribed Minimum Benefits is always covered in full, with no-co-payment | Paid at 100% of the Scheme Rate; Treatmentonly covered at an Oncology network provider, subject to protocols | | |
| Organ Transplants | | | | | |
| | Unlimited and paid at 100% of cost if a PMB | Unlimited and paid at 100% of cost if a PMB | Paid at 100% of the cost at a public facility only. Subject to PMBguidelines | | |
| Mental Health Disorders | | | | | |
| | Paid at 100% of the Scheme Rate, limited to 21 days per person for in-hospital treatment | Paid at 100% of the Scheme Rate, limited to 21 days per person for in-hospitaltreatment | Paid at 100% of the Scheme Rate, limited to 21 days per person per annum, within KeyCare Network | | |
| Alcohol and Drug Rehabilitation | | | | | |
| | Paid at 100% of the cost at the DSP limited to 21 days per person for in-hospital treatment | Paid at 100% of the cost at the DSP limited to 21 days per person for in-hospitaltreatment | Paid at 100% of the Scheme Rate, limited to 21 days for each person | | |
| HIV/ Aids Related Treatment | | | | | |
| | 100% of cost subject to clinical entry criteria and PMBs | 100% of cost subject to clinical entry criteria and PMBs | Paid up to a maximum of 100% of the cost at the DSP for ARV's. If a non-DSP is used a 20% member co- payment applies. DSP: Premier Plus GP network. 20% co-payment if DSP not used. Cover for 1 social worker visit per annum | | |
| | Includes post-exposure prophylaxis and prophylaxis for mother-to-child transmission | Includes post-exposure prophylaxis and prophylaxis for mother-to-child transmission | Includes post-exposure prophylaxis and prophylaxis for mother-to-child transmission | | |
| Local Emergency | | | | | |
| | Unlimited and paid at 100% of the Scheme Rate - Netcare 911 | Unlimited and paid at 100% of the Scheme Rate - Netcare 911 | Unlimited and paid at 100% of the Scheme Rate - Netcare 911 | | |
| Casualty visits | | | | | |
| | 2 trauma-related casualty visits from risk for children 10 and under covered from risk once the MSA has been depleted | 2 trauma-related casualty visits from risk for children 10 and under covered from risk once the MSA has been depleted | Only at KeyCare network hospitals. The first R355 of the account is paid by the member. The balance of the account is paid by the Scheme at the Scheme Rate | | |

| DAY-TO-DAY BENEFITS | | | |
|-------------------------------|---|---|--|
| Special Features | | | |
| | Out-of-hospital claims accumulate at 100% of the Scheme Rate to the Annual Threshold. Once the Annual Threshold is reached claims are paid at 100% of the Scheme Rate from the ATB subject to benefit specific limits | Out-of-hospital claims paid at 100% of the Scheme Rate or at 100% of Cost (depending on the reimbursement rate selected by the member), subject to available funds in MSA | Out-of-hospital claims paid subject to the use of network providers and applicable benefit limits |
| | | | Trauma Recovery Benefit: covers out-of-hospital claims related to a specified list of trauma events for a 12 month period following the event, subject to pre-authorisation |
| Medical Savings Account (MSA) | | | |
| | All day to day benefits are first payable from the MSA and thereafter from the overall Above Threshold limit (ATB) | | |
| | Annual savings limit: P: R9 060 A: R8 568 C: R1 824 (Max of 3 children) | Annual savings limit: P: R3 828 A: R2 868 C: R1 524 (Max of 3 children) | Not Applicable |
| Self Payment Gap | | C. KT 524 (Max of 5 Children) | |
| | P: R6 310 A: R6 802 C: R1 056 (Max of 3 children) | Not Applicable | Not Applicable |
| Annual Threshold | | | |
| | P: R15 370 A: R15370 C: R2 880 (Max of 3 children) | Not Applicable | Not Applicable |
| General Practitioners | | | |
| | Network GP: Paid at 100% of Agreed Rate subject to available funds in the MSA or in ATB. Paid at 100% of the Agreed Rate from Insured Benefits in SPG. Benefit does not accumulate to Annual Threshold in SPG | Network GP: Paid at 100% of Agreed Rate subject to available funds in the MSA. Paid at 100% of the Agreed Rate from Insured Network Benefits once MSA has been depleted up to a limit: three visits per single member and six visits per family within GP Network | Unlimited and paid at 100% of the Scheme Rate at a chosen GP within the KeyCare Network; members can elect to change their GP three times per person per year. Pre-authorisation required from 15th visit onwards |
| | Non-Network GP: Paid out of available funds in MSA, and thereafter from ATB at 100% of the Scheme Rate | Non-Network GP: Paid out of available funds in MSA, at 100% of the Scheme Rate | Covered for four out-of-network GP visit per person including selected blood tests, x-rays and acute medication out of the medicine list. Covered for maximum of three unscheduled emergency visits per person per year at chosen GP |
| | Diabetes Care, Cardiac Care, HIV: Subject to DSP of Premier Plus GP network | Diabetes Care, Cardiac Care, HIV: Subject to DSP of Premier Plus GP network. A 20% co-payment applies if a non-DSP GP is used | Diabetes Care, Cardiac Care, HIV: Subject to DSP of Premier Plus GP network. A 20% co-payment applies if a non-DSP GP is used |

| Permier Rate Specialist: Paid at 100% of Premier Rate subject to available funds in the NSA, and thereadter from Alb at 100% of Premier Rate. Benefit accumulates to Annual Inveshold Premier Rate Specialists: Paid at 100% of Premier Rate subject to available funds in the NSA. Consultations at 100% of the Scheme Rate for specialists participating in the KeyCare Paymer accumulates to Annual Inveshold Subject to available funds in NSA. Consultations at 100% of the Scheme Rate Paid at 100% of the Scheme Rate. Subject to available funds in NSA. Consultations at 100% of the Scheme Rate for specialists consultation and must be referred by made 10 and under covered from risk once the MSA has been depleted Subject to available funds in NSA. Consultations at 100% of the Scheme Rate for specialist consultation and must be referred by made 10 and under covered from risk once the MSA has been depleted Subject to available funds in NSA. Subject to available paid at 100% of the Scheme rate from available funds in the MSA, and thereafter from the AlB Premier Rate Specialists: Paid out of available funds in the MSA, and thereafter from the AlB Paid out of available funds in the MSA, and thereafter from the AlB Subject to available funds in the MSA, and thereafter from the AlB Maternity Benefits Paid out 100% of the Scheme rate from available funds in the MSA, and thereafter from the AlB Paid out of available funds in the MSA, and thereafter from the AlB Paid out of available funds in the MSA, and thereafter from the AlB Paid out of available funds in the MSA, and thereafter from the AlB Paid out of available funds in the MSA, and thereafter from the AlB |
|--|
| Image: Index in MSA, and thereafter from ATB at 100% of the Scheme Rate. Note-Preferie and MCH Specialists Policious and Model and Specialists consultation and must be referred by member's chosen KeyCare Network GP Virtual consultations with a paediatrician for children aged 10 and under covered from risk once the MSA has been depleted Virtual consultations with a paediatrician for children aged 10 and under covered from risk once the MSA has been depleted No Benefit Basic and Specialised Dentistry Paid at 100% of the Scheme rate from available funds in the ATB Paid out of available funds in the MSA, at 100% of the Scheme rate from available funds in the Scheme Rate. Basic and only at a dentistry: Unlimited subject to a list of proceon and only of a dentistry and specialised dentistry excluded Maternity Benefits Dental devices, appliances, prosthesis & orthodontics place of service (in or out-of hospital) Dental devices, appliances, prosthesis & orthodontics and only of the Scheme Rate. No Benefit Maternity Benefits Paid at 100% of the Scheme Rate from risk Paid at 100% of the Scheme Rate from risk Paid at 100% of the Scheme Rate from risk Paid at 100% of the Scheme Rate from risk Paid at 100% of the Scheme Rate from risk Paid at 100% of the Scheme Rate from risk Paid at 100% of the Scheme Rate from risk Paid at 100% of the Scheme Rate from risk Paid at 100% of the Scheme Rate from risk Paid at 100% of the Scheme Rate from risk Paid at 100% of the Scheme Rate from risk Paid at 100% of the Scheme Rate from risk Specialist re |
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| Simple basket of pregnancy blood tests Simple basket of pregnancy blood tests 22D ultrasound scans |
| |
| 1 Nuchal Translucency/ Non-invasive Prenatal Test 1 Nuchal Translucency/ Non-invasive Prenatal Test (NIPT) Simple basket of pregnancy blood tests |
| 1 post-partum midwife/ gynaecologist / GP visit 1 post-partum midwife/ gynaecologist / GP visit 1 Nuchal Translucency/ Non-invasive Prenatal Te |
| 2 ENT/ paediatrician visits for children under age of 2 years 2 ent/ paediatrician visits for children under age of 1 post-partum midwife/ gynaecologist / GP visit |
| 1 post-partum lactation consultation 1 post-partum lactation consultation 2 ENT/ paediatrician visits for children under age 2 years |
| 1 post-partum dietician consultation 1 post-partum dietician consultation 1 post-partum lactation consultation |
| 2 post-partum psychologist / counsellor visits 2 post-partum psychologist / counsellor visits 1 post-partum dietician consultation |
| Essential devices (breast pump, Nebuliser, thermometer): R 5 300 with a 25% co-payment |

| Prescribed Medication | | | |
|-----------------------------|--|--|---|
| | Preferentially priced generic and brand medicine: Up to a maximum of 100% of the Scheme Medication Rate, with accumulation to Threshold at up to 100% of the Scheme Medication Rate | Preferentially priced generic and brand medicine: Up to a maximum of 100% of the Scheme Medication Rate, subject to available funds in MSA | Paid at 100% of the Scheme Rate, unlimited at chosen network provider or prescribed by chosen Network GP. Subject to a medication formulary list of defined medicines |
| | Once the MSA has been depleted and before the Threshold is reached, this category of medication at a network pharmacy shall be paid from the Insured Network Benefit, up to 100% of the Scheme Medication rate and does not accumulate to Threshold | Non- Preferentially priced generic and brand medication: Up to a maximum of 100% of the Scheme Medication Rate, subject to available funds in MSA | |
| | Non- Preferentially priced generic and brand medication: Up to a maximum of 100% of the Scheme Medication Rate, subject to available funds in MSA. However, accumulation to and payment from Threshold is up to 75% of the Scheme Medication Rate | | |
| | M - R18 100 M + 1 - R21 900 M + 2 - R26 500 M +3+ - R28 800 | | |
| Over the Counter Medication | | | |
| | Schedule 0, 1 & 2 medicine limited to funds in MSA only. No accumulation to the Annual Threshold | Schedule 0, 1 & 2 medicine limited to funds in MSA only | No Benefit |
| Chronic Medication | | | |
| | 26 Chronic conditions and 15 additional chronic conditions | 26 Chronic conditions and 11 additional chronic conditions | Paid at 100% of the Scheme Rate, subject to approval of condition and a medicine formulary. Must be dispensed by a network pharmacy or members chosen dispensing GP. If member uses any other retail pharmacy or GP it is subject to a 20% co-payment |
| | Each approved non-formulary medicine is subject to a CDA. | Each approved non-formulary medicine is subject to a CDA. | Cover for the fee charged by GP or Specialist for completing a chronic illness application form for approved CDL conditions |
| | Each approved formulary medicine is paid at the Scheme Medication Rate | Each approved formulary medicine is paid at the Scheme Medication Rate. | |
| | An overall limit of R32 300 applies to medicine for non- PMB chronic conditions per person per year | An overall limit of R16 100 applies to medicine for non-PMB chronic conditions per person per year. | |
| | Cover for the fee charged by GP or Specialist for completing a chronic illness application form for approved CDL conditions | Cover for the fee charged by GP or Specialist for completing a chronic illness application form for approved CDL conditions | |

| Optical | | | |
|----------------------------------|---|--|---|
| | Consultations: Unlimited and paid at 100% of the Scheme Rate | Paid at 100% of the Scheme Rate, subject to available funds in MSA. | One eye test, one pair of single, bifocal or multi-focal lenses and a basic frame, or a set of basic contact lenses, per person every 24 months. Only at an Optometrist in the KeyCare Optometrist Network |
| | Spectacles, frames, contact lenses and refractive surgery: 100% of the Scheme Rate, limited to R4 850 per person | | |
| | Overall benefit subject to available funds in MSA/ ATB and the overall Optical Limit | | |
| Radiology | | | |
| | Paid at 100% of the Scheme Rate, subject to available funds in MSA/ATB | Paid at 100% of the Scheme Rate, subject to available funds in MSA. | Unlimited at 100% of the Scheme Rate or agreed rate at a network radiology facility only if requested by member's chosen network GP, subject to a list of approved procedure codes |
| MRI & CT Scans (Subject to Pre-a | uthorisation) | | |
| | Paid at 100% of the Scheme Rate paid from the Hospitalisation Benefit subject to a member co-payment of R1 750 paid from MSA/ATB | Paid at 100% of the Scheme Rate paid from the Hospitalisation Benefit subject to a member co- payment of R1 750 paid from MSA | Paid at 100% of the Scheme Rate, subject to the Specialist limit of R4 050 per person per year |
| | Must be referred by a Specialist | Must be referred by a Specialist | |
| Pathology | | | |
| | | | |
| | Paid at 100% of the Scheme Rate subject to available funds in MSA/ATB. | Paid at 100% of the Scheme Rate, subject to available funds in MSA. | Unlimited at 100% of the Scheme Rate or agreed rate only if requested by member's chosen network GP, subject to a list of approved procedure codes |
| | | Paid at 100% of the Scheme Rate, subject to available funds in MSA. | only if requested by member's chosen network GP, |
| Private Nursing | funds in MSA/ATB. Once MSA depleted and while in the SPG before the Threshold is reached, out of hospital pathology codes at a network provider requested using the Scheme Pathology Form will be paid from Insured Network Benefits. This benefit does not accumulate to Annual | Paid at 100% of the Scheme Rate, subject to available funds in MSA. | only if requested by member's chosen network GP, |
| Private Nursing | funds in MSA/ATB. Once MSA depleted and while in the SPG before the Threshold is reached, out of hospital pathology codes at a network provider requested using the Scheme Pathology Form will be paid from Insured Network Benefits. This benefit does not accumulate to Annual | Paid at 100% of the Scheme Rate, subject to available funds in MSA. Paid at 100% of the Scheme Rate, subject to available funds in MSA. | only if requested by member's chosen network GP, |
| Private Nursing | funds in MSA/ATB. Once MSA depleted and while in the SPG before the Threshold is reached, out of hospital pathology codes at a network provider requested using the Scheme Pathology Form will be paid from Insured Network Benefits. This benefit does not accumulate to Annual Threshold. Paid at 100% of the Scheme Rate limited to R10 750 | available funds in MSA. Paid at 100% of the Scheme Rate, subject to | only if requested by member's chosen network GP, subject to a list of approved procedure codes |

Allied Health Services

| (Homeopaths, chiropractors, occupational therapy, speech therapy, audiology, podiatrists, physiotherapists, biokinetics, orthotists, prosthetists, dieticians) | Paid at 100% of the Scheme Rate, subject to available funds in MSA/ATB. | Paid at 100% of the Scheme Rate, subject to available funds in MSA. | No Benefit, unless related to specified PMB conditions arising from an emergency trauma-related event If related to specified PMB conditions arising from an emergency trauma-related event: 100% of Scheme Rate for Allied and therapeutic healthcare services including acousticians, biokineticists, chiropractors, dieticians, homeopaths, nursing providers, occupational therapists, physiotherapists, podiatrists, psychologists, psychometrics, registered counsellors, social workers, speech and hearing therapists limited to: |
|--|--|---|---|
| | M – R9 900 | | M – R7 350 |
| | M + 1 - R14 050 | | M + 1- R11 100 |
| | M + 2 - R18 200 | | M + 2 - R13 800 |
| | M +3+ - R21 550 | | M +3+ – R16 650 |
| Mental Health Disorders | | | |
| (Including psychologists, art therapy and social workers and drug and alcohol rehabilitation) | Paid at 100% of the Scheme Rate, subject to available funds in MSA/ATB. Combined limit with Allied Health Services | Paid at 100% of the Scheme Rate, subject to available funds in MSA. | No Benefit unless related to specified PMB conditions. |
| Endoscopic Procedures | | | |
| (Gastroscopy, colonoscopy, proctoscopy, sigmoidoscopy) | Unlimited - related accounts are paid from the Hospitalisation Benefit | Unlimited - related accounts are paid from the Hospitalisation Benefit | Paid at 100% of the Scheme Rate in a network day- case facility |
| External Medical Items | | | |
| | Paid at 100% of the Scheme Rate, limited to R47 500 per family, subject to available funds in the MSA/ATB | Paid at 100% of the Scheme Rate, subject to available funds in MSA | No Benefit, unless related to specified PMB conditions arising from an emergency trauma-related event 100% of Scheme Rate Limited to R26 450 per family per year. |
| | | | Prosthetic Limbs: Limited to R82 000 per person per year. |
| | | | Mobility Devices: Limited to R5 400 per family per year for wheelchairs, long leg callipers, crutches & walkers. Subject to pre-authorisation and that the device is obtained from a network provider |
| Hearing Aids | | | |
| (sub-limit of External Medical Items) | Paid at 100% of the Scheme Rate, limited to R20 900 per family, subject to available funds in MSA/ATB. | Paid at 100% of the Scheme Rate, subject to available funds in MSA | No Benefit unless related to specified PMB conditions arising from an emergency trauma -related event. 100% of Scheme Rate. Limited to R14 100 per family per year |
| Doulas | | | |
| | Paid at 100% of the Scheme Rate from MSA. No accumulation to the Annual Threshold | Paid at 100% of the Scheme Rate, subject to available funds in MSA | No benefit |
| Unani Tibb | | | |
| | Paid at 100% of the Scheme Rate from MSA. No accumulation to the Annual Threshold | Paid at 100% of the Scheme Rate, subject to available funds in MSA | No benefit |
| | | | |

Council for Medical Schemes ('CMS')

What?

The Council for Medical Schemes (CMS) is a statutory body established in terms of the Medical Schemes Act 131 of 1998 to provide regulatory oversight to the medical scheme industry. The CMS' vision is to promote vibrant and affordable healthcare cover for all.



The CMS protects and informs the public about their medical scheme rights and obligations, ensuring that complaints raised are handled appropriately and speedily.

Who?

The CMS governs the medical schemes industry and therefore your complaint should be related to your medical scheme. Any beneficiary or any person who is aggrieved with the conduct of a medical scheme can submit a complaint.



How?

Complaints against your medical scheme can be submitted by letter, fax, e-mail or in person at our Offices from Mondays to Fridays (08:00-17:00).

The complaint form is available from www.medicalschemes.com. The CMS also provides telephonic advice and personal consultations, when necessary.

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Where?

At our Customer Care Centre: 0861 123 267 On our Website: www.medicalschemes. com At our Address: Block A, Eco Glades 2 Office Park 420 Witch-Hazel Avenue Eco Park, Centurion.



Why?

To regulate the medical schemes industry in a fair and transparent manner.

Important Information and contact details

This booklet sets out the 2019 contributions according to family size and outlines in detail the benefits offered by Quantum's three options.

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The trustees urge you to review the booklet carefully and to keep it handy for future reference. For more information on the Quantum 2019 benefits and contributions you can contact the Quantum call centre on 0860 102 958 or email service@discovery.co.za

You can also contact the QMAS consultants, NMG Consultants and Actuaries on QMAS@nmg.co.za or by calling 0860 666 668.





This communication provides a summary of the most important changes to the Quantum Medical Aid Society, effective **1 January 2019.**



