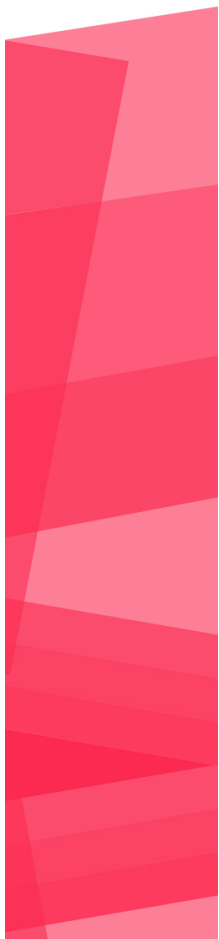




# QuarkXPress 2019 Known and Resolved Issues



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# Resolved issues: QuarkXPress 2019 – March 2020 Update (15.2.1)

Following is a list of issues resolved in QuarkXPress 2019 – March 2020 Update (15.2.1). Note that the following is not an exhaustive list of all fixes in this version.

- **RESOLVED:** Vector EPS images having objects placed at the edges appear clipped at the edges on importing in QuarkXPress. (89680, since v2018)
- **RESOLVED:** (*Windows only*): Measurement palette should be horizontally resizable. (40279, since v7)
- **RESOLVED:** The default pasteboard color is not in sync with the selected color theme. (117067, since v2019 15.2)
- **RESOLVED:** (*Windows 8.1 OS only*): Rulers are not visible in the dark theme. (121167, since v2019 15.2)
- **RESOLVED:** Color profiles in the QuarkXPress default digital color source setup changes while performing some document operations, due to which the colors appear corrupted. (119256, since v2019)
- **RESOLVED:** Font style appears blank for some fonts in case of specific user names. (118260, since v2018)
- **RESOLVED:** Memory leak occurs while performing different layout operations. (116904, since v2019)
- **RESOLVED:** (*Mac only*): Width and height controls are missing for anchored items in the vertical measurement palette. (109371, since v2018 14.0)
- **RESOLVED:** Tabbed text is not aligned properly in case of right tabs and justified alignment while opening version 2015 created projects. (121740, since v2016)
- **RESOLVED:** QuarkXPress crashes while opening specific Mac created documents that have a corrupt font list handle. (124418, since v2015)
- **RESOLVED:** PDF export fails if it contains a hyperlink text having round parentheses. (124100, since v2018)
- **RESOLVED:** (*macOS Catalina only*): Text flow version does not get updated after opening a legacy version project by holding down the Option key and saving in the current version. (126350, introduced in macOS Catalina)
- **RESOLVED:** (*macOS Catalina only*): Modified images do not get reimported on opening a project by holding down the Command key. (126360, introduced in macOS Catalina)

# Resolved issues: QuarkXPress 2019 – January 2020 Update (15.2)

Following is a list of issues resolved in QuarkXPress 2019 – January 2020 Update (15.2).

- **RESOLVED:** Glyph shapes were outputted incorrectly in specific TrueType fonts while converting from TrueType to Type1 during Postscript generation. (5436, since v9)
- **RESOLVED:** (*Mac only*): Go to URL does not work in ePub opened in iBooks. (6207, since v2016)
- **RESOLVED:** Performance issue occurs during typing or while performing layout operations at different zoom levels if there is a scaled PDF image in the background. (28306, since v2017)
- **RESOLVED:** (*Mac only*): In QLA Client, the Client machine IP is displayed as 127.0.0.1 instead of the actual IP of the client machine. (53318, since QLA v4.5)
- **RESOLVED:** Some chapters in a book were lost after closing and reopening the book. (61855, since v2018)
- **RESOLVED:** Cell grids were not imported correctly on importing merged cells from Excel files. (98558, since v2019 15.0)
- **RESOLVED:** (*Windows only*): Tab ruler used to flicker while zooming. (100093, since v2019 15.0.2)
- **RESOLVED:** Specific PDF files having referenced TrueType version of TimesNewRoman font (which does not have a space character in the font name) does not import or output correctly. (103097, since v9)
- **RESOLVED:** (*Mac only*): Text in Type1 fonts was not rendered on opening specific projects. (103452, since v2019 15.0)
- **RESOLVED:** (*Windows only*): Faux Italic gets applied on replacing Times New Roman Italic font with Magneta Thin Italic font through Usage dialog for the footnote text. (104600, since v2016)
- **RESOLVED:** (*Windows only*): Cell color applied by drag and drop from the color palette was not retained on copy-pasting a table. (108107, since v2019 15.0)
- **RESOLVED:** (*Mac only*): Some key commands were messed up in German and Swiss German language. (109192, since v2019 15.0)
- **RESOLVED:** (*Mac only*): QuarkXPress crashes on clicking on the tab ruler after invoking and closing the Story Editor. (109467, since v2016)

## RESOLVED ISSUES: QUARKXPRESS 2019 – JANUARY 2020 UPDATE (15.2)

- **RESOLVED:** Hide object does not work if the Hide object applied box is placed on top of the initially hidden box. (109885, since v2019 15.1.1)
- **RESOLVED:** Hyperlinks were outputted incorrectly in PDF. (110599, since v2019 15.1.1)
- **RESOLVED:** (*Mac only*): Parent folder is applied as an offline image on opening the project after deleting the offline image. (110825, since v2018)
- **RESOLVED:** QuarkXPress crashes while typing footnote text if a new page is being added during text insertion. (112768, since v2017)
- **RESOLVED:** Items do not appear output if hyperlinks and interactivities are applied on the same box. (112942, since v2019 15.1.1)
- **RESOLVED:** Provide modifier keys in the context menu options for Style sheets in the Style sheets palette. (6733, since v2016)
- **RESOLVED:** (*Windows only*): The grids at the cell or table edges are not drawn properly in case of merged rows, columns or cells. (86131, since v2019 15.0)
- **RESOLVED:** Multiple strings were displayed incorrectly in the Korean language in QuarkXPress. (94717, since v2019 15.0)
- **RESOLVED:** HTML 5 publication generates single-pixel Google images even after exporting by disabling Google Analytics. (97126, since v2018)
- **RESOLVED:** (*Mac only*): Specific TrueType fonts are not enumerated properly if installed at the default location. (107320, since v2017)
- **RESOLVED:** Plain, Bold, Italic tags were not interpreted correctly while importing XPress Tags if the following tag is a mutually exclusive tag. (108283, since v2018)
- **RESOLVED:** There were performance issues while moving multi-selected objects if the project and images placed over the network. (110128, since v2018)
- **RESOLVED:** QuarkXPress 2019 hangs on opening specific legacy version created projects containing tables. (110370, since v2019 15.1)
- **RESOLVED:** Autofit Rows can be resized to a height smaller than the maximum Height on resizing the table or cells. (114373, since v2019 15.1)
- **RESOLVED:** Mail Merge JavaScript Sample does not work correctly if the CSV has '\r' (Carriage Return) as line endings. (117852, since v2018)
- **RESOLVED:** (*Mac only*): QuarkXPress Spotlight filter crashes while saving specific projects containing multiple style sheets. (118084, since v2019 15.0)
- **RESOLVED:** (*macOS 10.15 only*): QuarkXPress crashes while resizing the glyph palette if any glyph is selected in the palette. (118164, since v2019 15.1)

# Resolved issues: QuarkXPress 2019 – December 2019 Update (15.1.2)

Following is a list of issues resolved in QuarkXPress 2019 – December 2019 Update (15.1.2).

- **RESOLVED:** (*macOS Catalina only*): Content is not imported from the Word files on specific machines. (109325, introduced in macOS Catalina)
- **RESOLVED:** (*Mac only*): PDF Export fails on specific machines where a large number of fonts are installed in multiple sub-folders and the font file path is long. (109635, since v2019 15.1.1)

# Resolved issues: QuarkXPress 2019 – November 2019 Update (15.1.1)

Following is a list of issues resolved in QuarkXPress 2019 – November 2019 Update (15.1.1). Note that the following is not an exhaustive list of all fixes in this version.

- **RESOLVED:** Text is not calced properly on applying a different master page having different page grid values, if 'Lock to Page Grid' is applied on the text. (5164, since v2016)
- **RESOLVED:** Text is not calced properly while typing in some specific projects containing a multicolumn-linked text chain having anchored images and paragraph rules. (5168, since v2016)
- **RESOLVED:** The color name in the source project changes on exporting text as XPress Tags. (6399, since v8)
- **RESOLVED:** (*Mac only*): QuarkXPress crashes while hyphenating or spell-checking text on Case Sensitive OS. (6563, since v9)
- **RESOLVED:** (*Windows only*): Unable to view the complete file name/full file path in the File menu, if the project has a long file name/path name. (31956, since v7)
- **RESOLVED:** In specific cases, picture resize handle is not visible due to which the user is unable to resize the picture. (34452, since v10)
- **RESOLVED:** (*Windows only*): PCX should be removed from the list of supported file types in the Import Picture dialog. (40646, since v10)
- **RESOLVED:** Export as PDF fails if any URL-based hyperlink is applied in the project that contains round parenthesis. (45202, since v2018)
- **RESOLVED:** QuarkXPress crashes while opening libraries created in v7 ~ v9 having grouped/multi-selected items on Windows OS; while on Mac OS, only the item on the topmost stack in the group is retained while opening such libraries. (52762, since v2018)
- **RESOLVED:** QuarkXPress crashes on importing XPress Tags file having an invalid encoding tag. (58115, since v10)
- **RESOLVED:** (*Mac only*): In specific cases, the AppleScript 'PDF output style' clause is not recognized if the Word Filter XT is enabled. (59308, since v2018)
- **RESOLVED:** The table grid does not get applied on the top and right sides of selected table cells. (86050, since v2019)

## RESOLVED ISSUES: QUARKXPRESS 2019 – NOVEMBER 2019 UPDATE (15.1.1)

- **RESOLVED:** (*Windows 10 OS only*): Auto Update routine brings up a useless error message while checking for updates if the BITS service has not been started beforehand. (86896, since Quark Update 2.0)
- **RESOLVED:** QuarkXPress crashes while undoing scaling of an object having drop shadow applied after performing 'Exporting as Image'. (93175, v2019)
- **RESOLVED:** (*Mac only*): Float input is not accepted in the CMYK color values while creating a new color in OS languages where a comma is used as decimal separator. (93314, since v2017)
- **RESOLVED:** 16 Bit images are rendered as blank when applying/importing with the specific color profiles. (93604, since v10)
- **RESOLVED:** Hyperlinks containing a hyphen character do not show up correctly in Acrobat for the PDFs created in QuarkXPress. (93727, since v9)
- **RESOLVED:** XPress Tags files created v3 ~ v6 containing a paragraph language tag cannot be imported in QuarkXPress, an 'invalid tag' error is displayed. (94386, since v10)
- **RESOLVED:** Table row height does not match with an InDesign document importing an IDML file in QuarkXPress if there is some overflowed text in a cell. (94883, since v2019 15.0.1)
- **RESOLVED:** Rubi cannot be applied on specific Hiragana characters using Rubi dialog; the base text gets deleted instead. (95826, since v2016)
- **RESOLVED:** (*Mac only*): The keyboard shortcut for Bold/Italic does not work with the Greek language keyboard. (97708, since v2019 15.0.1)
- **RESOLVED:** (*macOS Catalina only*): Style sheet keyboard equivalents are not properly visible in the style sheet palette. (97983, introduced in macOS Catalina)
- **RESOLVED:** Key command for Italic is ignored for specific Myriad Pro Plain font styles, even when their corresponding italic font style is available. (98124, since v2019 15.0.1)
- **RESOLVED:** None or zero point table stroke width is incorrectly changed into hairline while importing an IDML file in QuarkXPress. (98169, since v2019)
- **RESOLVED:** (*Windows only*): Menus of Kerning Pairs and Font Tracking Tables are disabled in the Edit menu; and sometimes the Hanging Characters menu is also disabled in the Edit menu. (98234, since v2019 15.0.0)
- **RESOLVED:** (*Windows only*): Unable to scroll through the font list using the key commands for previous font/next font if recently used font setting is enabled. (99183, since v2017)
- **RESOLVED:** Picture fitting options do not work while importing/dragging and dropping images via spring loading. (102114, since v2019 15.0.0)
- **RESOLVED:** Bounding box for specific EPS files is created incorrectly while importing them in Letter/paper size layouts. (103076, since v2019 15.0.1)
- **RESOLVED:** (*Windows only*): Font styles names are displayed incorrectly in the font style menus of measurement palette, usage dialog, and in the style sheet description in East Asian languages. (103104, since v2018)



## RESOLVED ISSUES: QUARKXPRESS 2019 – NOVEMBER 2019 UPDATE (15.1.1)

- **RESOLVED:** Referenced EPS image renders as junk/courier when the total number of font folders under ~/Library/Fonts/exceeds 256. (103795, since v2018)
- **RESOLVED:** There is a performance delay while invoking PDF output dialog box, and while creating PDF if there are Item Styles in specific projects. (104618, v2019 15.1)
- **RESOLVED:** Update Missing Images' JavaScript sample does not scan sub-folders for missing images, and it does not work properly if a different page of the PDF is imported. (104949, since v2018)
- **RESOLVED:** Existing picture scale and position values are not retained on dragging and dropping the same image after the image has been removed once. (107684, since v2019 15.0.0)
- **RESOLVED:** PDF/UA Accessibility Certification fails if endnotes are present in the layout and 'Export Endnotes as Hyperlinks' option is checked in the PDF Export options. (108416, since v2019 15.1)
- **RESOLVED:** (*Windows only*): The key commands for navigating the text cursor to the start of the previous word, next word, previous paragraph, next paragraph do not work. (103256, since v2019 15.1)

# Resolved issues: QuarkXPress 2019 – October 2019 Update (15.1)

Following is a list of issues resolved in QuarkXPress 2019 – October 2019 Update (15.1).

- **RESOLVED:** Page number goes missing while outputting a book. (43008, since v2018)
- **RESOLVED:** Specific EPS images created in an older version of Adobe Illustrator does not import with correct bounding boxes, resulting in shifting of the content and incorrect output. (39089, since v2018)
- **RESOLVED:** Halftone information is displayed in the PDF outputted directly with Callas Distiller. (42464, since v2018)
- **RESOLVED:** Postscript Error occurs on output with native transparency for specific PDF images having contents with 0 pt width and PDF images scaled down to 60%. (47157, since v2018)
- **RESOLVED:** Postscript Error occurs on output with specific fonts that have font embedding restrictions. (90342, since v9)
- **RESOLVED:** Glyphs are not downloaded in the Postscript and font is not downloading correctly if the project contains social media glyphs from specific font. (94909, since v2019 15.0)
- **RESOLVED:** QuarkXPress hangs during launch if the Documents folder has restricted access. (96723, since v2019 15.0)
- **RESOLVED:** Postscript Error occurs while embedding specific Type1 Postscript font using Callas/Acrobat Distiller. (93594, since v2018)
- **RESOLVED:** The bézier point tool flickers continuously while creating Bezier points. (94304, since v2015)
- **RESOLVED:** Item Knockout Drop shadow applied on an object is not retained on exporting as an image. (93110, since v2019 15.0.1)
- **RESOLVED:** Images extracted from the PDF generated from QuarkXPress are always rotated at 180 degrees. (51180, since v2017)
- **RESOLVED:** Text boxes extend beyond the spread height on converting a picture box containing a .ai file to a native object. (5690, since v2016)
- **RESOLVED:** White color text stroke displays with overprint on outputting as PDF. (37129, since v2017)

## RESOLVED ISSUES: QUARKXPRESS 2019 – OCTOBER 2019 UPDATE (15.1)

- **RESOLVED:** EPS having reference fonts is rendering as junk if fonts are installed for the current user. (95630, since v2018)
- **RESOLVED:** (*Windows Only*): Many options under Item menu appear grayed out for multi-selected items in Finnish and Traditional Chinese language. (101950, since v2018)
- **RESOLVED:** Projects containing text with opacity, box color and drop shadow having 'Item knockout Drop Shadow' option enabled are outputted incorrectly. (95325, since v2015)
- **RESOLVED:** Table cell attributes like color, shade, opacity are synced to the continued headers in the first instance on resizing any instance. (86389, since v2019 15.0)
- **RESOLVED:** Cells in the continued headers in the other instance are also combined on resizing any instance if the corresponding row is merged in the first instance. (86392, since v2019 15.0)
- **RESOLVED:** Cell grids are not applied correctly on merging table cells having different grids applied to the cells. (87960, since v2019 15.0)
- **RESOLVED:** QuarkXPress crashes on right-clicking in a selected table row when a picture cell is in focus. (96276, since v2018)
- **RESOLVED:** QuarkXPress crashes randomly while performing different operations like hovering the mouse over a picture cell in tables, or on opening Edit Original, etc. (97112, since v2019 15.0)
- **RESOLVED:** Border attributes such as color and style applied to Tables are lost on opening legacy files in QuarkXPress 2019. (94164, since v2019 15.0)
- **RESOLVED:** QuarkXPress crashes on importing specific XPress Tags files having a large number of index entries. (98779, since v2019 15.0)
- **RESOLVED:** (*Windows Only*): Hanging Characters in the layout appear truncated in QuarkXPress 2019. (91205, since v2019 15.0)
- **RESOLVED:** Text selection is not in sync with the cursor movement if Hanging Characters are applied on the text. (92105, since v9)
- **RESOLVED:** QuarkXPress crashes on clicking on the alert 'This shape too few points' after invoking the context menu for a bézier point. (94308, since v2019 15.0)
- **RESOLVED:** Words containing either a discretionary hyphen, zero-width space or a word joiner cannot be searched using Find/ Change. (94579, since v2016)
- **RESOLVED:** (*Windows Only*): There is a performance delay while modifying applied font families. (38030, since v2018)
- **RESOLVED:** (*Windows Only*): There is a performance delay while modifying applied font styles. (38025, since v2018)
- **RESOLVED:** (*Windows Only*): There is a performance delay while modifying applied fonts if recently used font preference is enabled. (93994, since v2017)
- **RESOLVED:** Line width does not appear properly at specific zoom levels. (98262, since v2018)

## RESOLVED ISSUES: QUARKXPRESS 2019 – OCTOBER 2019 UPDATE (15.1)

- **RESOLVED:** Selecting the first entry in Organization drop-down does not populate the subsequent child entries in the Publication drop-down of the App Studio Publishing Palette. (94480, since v2018)
- **RESOLVED:** Slide Previews are not displayed for Slideshows in HTML5 Palette in localized languages. (94283, since v2019 15.0)
- **RESOLVED:** NEDD dialogs of all assets shift towards the right edge of the screen while increasing/decreasing the dialog vertically. (88354, since v2017)
- **RESOLVED:** (*Windows 10 - version 1809 only*): QuarkXPress crashes on inserting Indic text in TTC fonts; TTC fonts installed for the current user are not collected during Collect for Output. (88796, Introduced by Microsoft Windows 1809 update)
- **RESOLVED:** EPS files having embedded fonts are imported and outputted incorrectly from QuarkXPress. (94666, since v2018)
- **RESOLVED:** Custom created Dashes & Stripes are not enumerated in the style drop-down under the border tab of Item Find/Change. (34678, since v8)
- **RESOLVED:** Add support for auto-grow text boxes in Item Styles. (55885, since v2019 15.0)
- **RESOLVED:** Add support for last line indent for paragraphs in Table of Contents. (6829, since v7)
- **RESOLVED:** Add support to export endnotes as hyperlinks in PDF. (6935, since v2015)
- **RESOLVED:** Telephone number links specified through the Go to URL hyperlinks do not work in HTML5 output. (58870, since v2017)
- **RESOLVED:** Specific IDML documents that have any item on the pasteboard with width and height dimensions as 0 do not open in QuarkXPress. (52857, since v2017)

# Resolved issues: QuarkXPress 2019 – September 2019 Update (15.0.2)

Following is a list of issues resolved in QuarkXPress 2019 – September 2019 Update (15.0.2).

- **RESOLVED:** (*macOS only*) The key commands to apply Bold/Italic styling do not work in localized languages. (96147, since v2019 15.0.1)
- **RESOLVED:** (*Mac only*): An 'Access denied error' is displayed while saving a file, and a 'File is locked' error is displayed while opening a file with the slash character in its file name. (94182, since v2019)
- **RESOLVED:** (*Windows only*) The order of menu items in the Edit menu is incorrect in Italian and Czech languages. (95198, since v2019 15.0.1)
- **RESOLVED:** (*Mac only*): Slide preview does not display in the Slideshow in HTML5 Palette in localized languages. (94283, since v2019)
- **RESOLVED:** QuarkXPress crashes on drawing a flex container if the application is launched with QuarkXPress 2018 preferences. (94923, since v2019)
- **RESOLVED:** The mouse pointer for any tool flickers continuously while moving the mouse on the layout if the measurement palette is in the undocked state. (94304, since v2015)
- **RESOLVED:** Reset the default guide color to support legacy preferences in digital layouts. (95594, since v2019)
- **RESOLVED:** (*macOS 10.15 only*): QuarkXPress application does not resume after printing. (94143, since v2019)
- **RESOLVED:** (*macOS 10.15 only*): QuarkXPress hangs on creating a new print output style. (94542, since v2019)
- **RESOLVED:** (*macOS 10.15 only*): QuarkXPress crashes on closing a project after quitting, and relaunching the application once. (95057, since v2019)

# Resolved issues: QuarkXPress 2019 – September 2019 Update (15.0.1)

Following is a list of issues resolved in QuarkXPress 2019 – September 2019 Update (15.0.1). Note that the following is not an exhaustive list of all fixes in this version.

- **RESOLVED:** QuarkXPress crashes during flattened output of large dimensioned high-resolution transparency PSD images along with another high-resolution image. (4118, since v9)
- **RESOLVED:** Gradients overprint in all output setups in native/flatten output if the text has an overprint attribute applied to it. (4666, since v2016)
- **RESOLVED:** Unable to change the font size in Adobe Digital Editions for Reflow ePubs created from QuarkXPress. (4753, since v2015)
- **RESOLVED:** Drop shadow gets orphaned from the parent box on inserting/deleting the pages before the spread page containing the drop shadow item. (4814, since v2016)
- **RESOLVED:** Deselecting the background layer of a PSD layered image instance deselects the background layer of other instances of the same image. (4914, since v2017)
- **RESOLVED:** The character shading offsets are not reset on applying character shading on multiple lines of text. (4985, since v2017)
- **RESOLVED:** Text overflows on importing a Word file having a table and the first-line indent applied. (5027, since v2017)
- **RESOLVED:** The title bar of the library palette becomes invisible and it cannot be dragged downwards, once it has been dragged above the QuarkXPress menu bar. (6105, since v2016)
- **RESOLVED:** (*Windows only*): A spot color having a Korean name in a QuarkXPress project gets exported as two spot colors in a PDF output. (6340, since v10)
- **RESOLVED:** Modified custom color does not get updated when an image is colorized with a custom color. (6360, since v2015)
- **RESOLVED:** (*Windows only*): The key command for the conditional style marker shortcut does not work in the Swiss German language. (7184, since v2016)
- **RESOLVED:** QuarkXPress crashes on opening IDML files having more than 2000 pages. (19680, since v2017)

- **RESOLVED:** (*Mac only*): Image does not render in the layout after enlarging the high resolution large-sized 1-Bit images. (21102, since v2017)
- **RESOLVED:** (*Mac only*): Incorrect text gets replaced on converting confirmed Hangul text into Hanja text through Korean IME if the text contains an indent here, discretionary return or a conditional style marker. (28074, since v2017)
- **RESOLVED:** Fonts are mapped to incorrect font styles on importing a Word file or RTF file in QuarkXPress. (29685, since v2016)
- **RESOLVED:** (*Windows only*): Buttons on the Measurements Palette get corrupted when they are displayed in tristate on high DPI displays. (32757, since v2017)
- **RESOLVED:** EPS images of height less than 1.06 mm cannot be imported in QuarkXPress. (33810, since v2018)
- **RESOLVED:** QuarkXPress hangs on moving or pressing right-click on continued tables in IDML created projects. (36456, since v2017)
- **RESOLVED:** QuarkXPress crashes or is rendered blank if a higher DPI/ large dimensions image is imported. (37708, since v2017)
- **RESOLVED:** The entries in Index palette get scrolled to the top of the palette on expanding/ closing the page references of an index entry. (38098, since v2016)
- **RESOLVED:** Changes in Fraction/Price settings in Preferences are not retained after relaunching QuarkXPress. (40951, since v2015)
- **RESOLVED:** Non-rectangular boxes appear as rectangular boxes in output if picture zoom interactivity is applied. (42859, since v2016)
- **RESOLVED:** Style sheet keyboard equivalents get corrupted or are lost on opening Mac created projects on Windows. (48134, since v10)
- **RESOLVED:** (*Mac only*): PDF certification/ verification fails if the name of the folder in which PDF is saved contains Unicode characters. (48664, since v2018)
- **RESOLVED:** Old and new Pantone colors render differently but output as the same color. (48849, since v2017)
- **RESOLVED:** (*Windows only*): The key command for Non-Breaking En Dash does not work in the Swiss German OS language. (52164, since v2017)
- **RESOLVED:** Unable to search/ replace discretionary hyphen using Find/ Change. (52255, since v2018)
- **RESOLVED:** (*Windows only*): Romanian words having ș, ț, Ș, Ț do not hyphenate in QuarkXPress. (55060, since v8)
- **RESOLVED:** (*Mac only*): Layers created using AppleScript have an extra junk text in the given name. (56462, since v2016)
- **RESOLVED:** Raster EPS image resolution is always displaying as 72 dpi. (59799, since v2015)
- **RESOLVED:** The *shirorekha* of the vowels: e (U+09c7), ai (U+09c8), o (U+09cb), au (U+09cc) are not joint to rest of the characters in the Bengali words when these characters are in the middle of the word. (59813, since v2018)

## RESOLVED ISSUES: QUARKXPRESS 2019 – SEPTEMBER 2019 UPDATE (15.0.1)

- **RESOLVED:** Text runaround gets ignored if any item on the layout is duplicated using Option+ Drag. (61169, since v9)
- **RESOLVED:** (*Mac only*): Text highlight color cannot be changed. (61238, since v2018)
- **RESOLVED:** (*Windows only*): A truncated icon is displayed in the Picture tab near the mask drop down in the measurements palette after creating a table having a picture cell. (85918, since v2018)
- **RESOLVED:** (*Mac only*): 'Large size' display setting for Measurements palette is not saved on relaunching the application, on changing the measurement palette orientation and on switching between the palette sets. (86816, since v2016)
- **RESOLVED:** (*Mac only*): Unable to scroll within the palette using a scroll bar or mouse if the palette is docked. (86993, since v2018)
- **RESOLVED:** (*Windows only*): The key command for inserting an inch mark does not work in the Swiss German language. (88039, since v2017)
- **RESOLVED:** The drop-down combo boxes in the Table Style dialog display a validation error on losing focus in a blank/ mixed state; unable to tab from it thereafter. (88187, since v2019)
- **RESOLVED:** (*Windows 10 - version 1903 only*): The key command for Scale picture to Fit Box does not work. (88423, Introduced by Microsoft Windows 1903 update)
- **RESOLVED:** GWG Patch 16.8, 16.9 and 16.10 patches are outputting incorrectly in native transparency output. (88806, since v2019)
- **RESOLVED:** Stylistic Set applied through style sheet dialog is not retained on confirming OpenType Styles dialog; thereafter Update button is also not enabled in the style sheet palette on applying any OpenType style locally. (88871, since v2019)
- **RESOLVED:** Layout checkbox in the Scale palette cannot be unchecked, as a result of which layouts cannot be scaled. (89029, since v2019)
- **RESOLVED:** An invalid email address alert is displayed if there are special characters in the email address in Send Feedback dialog. (89110, since v2018)
- **RESOLVED:** (*Windows only*): QuarkXPress crashes on building index if the index palette is already not invoked; style sheet icons are missing for the paragraph style sheet in the build index dialog. (92322, since v2019)
- **RESOLVED:** Table border grids values are not retained on opening legacy documents in QuarkXPress. (89170, since v2019)
- **RESOLVED:** (*Windows only*): Telugu text gets deleted while typing via Lipika IME. (89439, since v2018)
- **RESOLVED:** (*Mac only*): Projects which are saved / downsaved via AppleScript cannot be opened in QuarkXPress. (89730, since v2016)
- **RESOLVED:** Hyperlink for some Cross-references in some specific projects may not work in PDF output. (8999, since v2018)



- **RESOLVED:** QuarkXPress projects having an EPS file are outputting partially on outputting immediately after opening the project. (90729, since v2017)
- **RESOLVED:** Unable to change the cell width via measurements palette for tables imported from Excel file. (92792, since v2019)
- **RESOLVED:** Text hyphenates at a horizontal ellipsis, a two-dot leader and a horizontal bar even when Auto Hyphenation is unchecked in Non-Unicode fonts in Indic languages. (93045, since v2018)
- **RESOLVED:** QuarkXPress crashes on opening/ saving a project if the file name begins with a # character. (93411, since v2019)
- **RESOLVED:** The *Cancel* button is not aligned correctly in the Table Styles Dialog. (89164, since v2019)
- **RESOLVED:** High-resolution images having picture zoom interactivity applied on it are not displayed with the correct size in digital output (101730, since v2019)
- **RESOLVED:** (*Mac only*): The palette resize pointer does not display correctly for docked palettes. (89744, since v2017)
- **RESOLVED:** An incorrect alert for 'Faux Bold Transparency' is displayed on outputting a project if it has a text box with text in a bold font and any type style applied and an image partially overlaps the text box, or drop shadow of an item partially overlaps/ is close to the text box. (61398, since v2018)
- **RESOLVED:** Only font name should be displayed in the Usage dialog if the font is available on the system and no faux bold/ italic is applied to it. (61437, since v2018)
- **RESOLVED:** The plain, bold and italic buttons should be removed from the palettes and dialogs in QuarkXPress. (61449, since v2018)
- **RESOLVED:** (*Windows only*): Program language menu should be added to the Edit menu and application should restart automatically on changing program language. (90341, since v2019)

# Resolved issues: QuarkXPress 2019 – (15.0)

Following is a list of issues resolved in QuarkXPress 2019 – (15.0). Note that the following is not an exhaustive list of all fixes in this version.

- **RESOLVED:** (*Mac only*): Books cannot be opened through the ‘Open a Recent Project’ option in the Welcome Screen. (76579, since v10)
- **RESOLVED:** Some IDML documents do not open when a corrupted or unassigned object is placed on the pasteboard area with “0” height and width value. (52857, since v2017)
- **RESOLVED:** (*macOS Mojave only*): Unable to save, ‘File is already open for writing’ alert is displayed while saving files on Windows Server using SMB Protocol. (59231, Introduced by macOS Mojave update)
- **RESOLVED:** (*macOS Mojave only*): ‘This Project is locked’ alert is displayed while opening any project from a Mac shared folder when the view in Open dialog is set to Column view. (45211, Introduced by macOS Mojave update)
- **RESOLVED:** Exporting a box as an image always creates a 72 DPI image. (261325, since v2016)
- **RESOLVED:** (*Windows 10 - version 1809 only*): QuarkXPress crashes while inserting Indic text in Indic fonts if fonts are installed at the user level. (52768, Introduced by Microsoft Windows 1809 update)
- **RESOLVED:** (*Windows 10 - version 1809 only*): Unable to Collect TrueType fonts using Collect For Output if fonts are installed at the user level. (53147, Introduced by Microsoft Windows 1809 update)
- **RESOLVED:** (*Mac only*): AppleScripts placed in the Root Library folder are not displayed in the Script menu in QuarkXPress. (55312, since v2018)
- **RESOLVED:** (*Windows only*): Marquee is not drawn correctly for the zoom-in area, as a result, an incorrect area gets zoomed in. (47539, since v7)
- **RESOLVED:** CMYK Colors applied with transparency are color managed and get converted to RGB while outputting in AsIs output setup in flattening mode. (32066, since v2017)
- **RESOLVED:** (*Windows only*): Quark CEF Renderer does not quit when QuarkXPress crashes, as a result, a lot of CPU gets consumed. (58071, since v2018)

- **RESOLVED:** (*Mac only*): Serial Number is not displayed for the installed QuarkXPress application in the Quark Update Preferences dialog. (85555, since v8)
- **RESOLVED:** RGB colors values do not display in levels in Edit Color dialog (4813, since v7)
- **RESOLVED:** QuarkXPress crashes when version 4 “Black and White.icc” color profile is used in output or soft proofing/ proof output. (10340, since v2015)
- **RESOLVED:** Performance issue occurs while panning imported vector and raster images on 4K and Retina display machines. (43042, since v2017)
- **RESOLVED:** Fonts are replaced with Courier font while outputting with font embed settings in case the user name contains an accented character (53252, since v2018).
- **RESOLVED:** Table of Contents is not structured correctly while exporting to an accessible PDF. (31348, since v2018)
- **RESOLVED:** Picture Boxes added as callout anchors inside table cells are not added to reading order tag tree (47255, since v2018)
- **RESOLVED:** PDF/A-2u, PDF/A-2b and PDF/A-3b verification/certification fail on verifying QuarkXPress projects having gradation and text. (29800, since v2018)
- **RESOLVED:** Callas Distiller takes more time to distill/ output as compared with JAWS. (4562, since v2018)
- **RESOLVED:** Reference to footnotes/endnotes are not enclosed in <Ref> structure element in tagged PDF output. (51120, since v2018)
- **RESOLVED:** Performance delay occurs while generating PostScript Output from QuarkXPress. (47694, since v2018)
- **RESOLVED:** Unable to import an EPS file and ‘Unknown Error’ is displayed if the user name has any special character in it. (4096, since v2016)
- **RESOLVED:** (*Mac only*): Unable to change the leading from absolute/ proportional leading to auto leading through style sheet dialog in localized languages. (56665, since v2018)

# Known issues as of QuarkXPress 2019

Following is a list of known issues in QuarkXPress 2019.

- *(Windows only)*: Old project preview is rendered and project window displays as a gray-colored patch while performing different layout operations in projects containing heavy images. The rendering issue is temporary and does not impact the workflow. (49094)
- *(Windows only)*: There is a slight performance delay during font replacement while opening projects containing missing fonts. (55189)
- *(Windows only)*: Text appears to flicker while typing text in shared text boxes (60762)
- Box reference point does not work on a shared content instance. (49872)
- *(Windows only)*: Live preview of the 9-Point Reference Grid icon does not work while rotating an item using a mouse. (60768)
- 9-Point Reference Grid is not integrated with Item Styles. (37299)
- Auto Grow text box has the following limitations. It is not integrated with Vertical Story, Column Flow, Runaround, Justified Alignment. (85942)
- When you scale Tables using Item Scale XT, Grid Width is not scaled. (55881)
- Table presets should be shown in Replace With drop down upon deleting a custom table style. (53398)
- In case, Row alignment for a Flex container is set to Start and user overrides its alignment for any specific item by selecting Self-Align, then the Flex output will differ on different browsers. (52608)
  - **Workaround:** Wrap needs to be turned off for the container.
- In case, there are Flex items having multiple grow and shrink values applied in a container, then wrap does not work on the layout even when the total number of items width exceeds 100%. (51863)
- In case, Grow and Shrink are applied to two Flex items in a container and a Flex container is created by selecting the second item, then the first item disappears from the layout. (59620)
  - **Workaround:** Apply Shrink value 1 to the newly created container.
- Bullet and Numbering style applied on the Flex layout does not display in Flex output. (58690)

- The height of Flex items increases on wrapping if minimum width/ height is defined for those items, and it is a layout rendering issue. (42550)
  - **Workaround:** Remove Minimum height from Flex container.
- Parallax Effect does not work works viewing HTML5 output on Mobile browsers and in HTML5 Publication on desktop browsers. (55555)
- Item size gets reduced on creating a Flex container from the context menu for any selected item. (50503)
  - **Workaround:** Select a box and change its width to 100% but this workaround does not work on creating a Flex container by selecting multiple items.
- Go to Page Interactivity does not work in HTML5 Output. (48354)
  - **Workaround:** Apply Page Hyperlinks.
- Few of the advanced typography features are ignored during HTML5 output. (40475)
- Tables column width changes during IDML import and table body rows are displayed as overflown. (59601)
- (*macOS Catalina only*): Export as Kindle option is not available in QuarkXPress. (101155)

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