

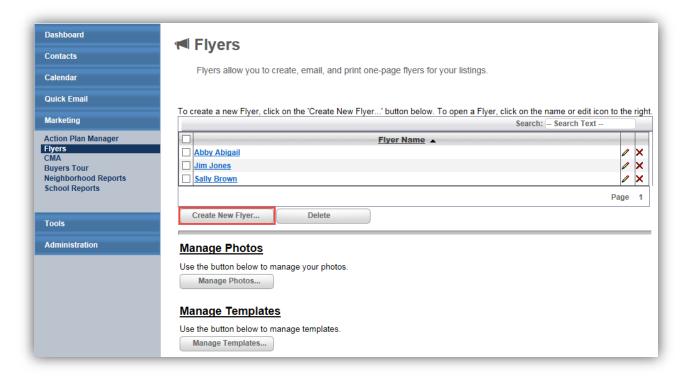
rDesk CRM Flyers

rDesk CRM Flyers gives you the ability to create, email, and print professional-looking flyers for your listings. You can choose from several templates or create your own as well as customize the photos for your flyer. When you create and send a flyer to a client from rDesk CRM, it will be tracked in the History in the contact record.

1) Login to rDesk



- 2) Click Marketing
- 3) Click Flyers
- 4) To create a new flyer, click the Create New Flyer button



a. Enter the title for the flyer, click Create





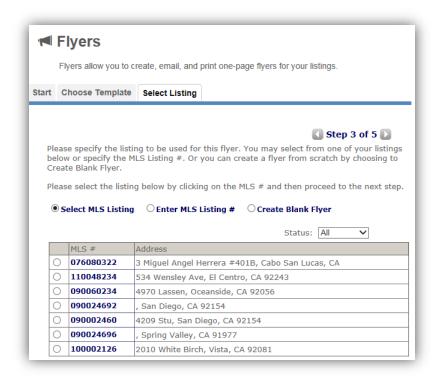
b. The **Choose Template** tab displays, click a category to view the choices







- c. Click on the radio button to choose a template
- d. Click the forward arrow (next to the Step 2 of 5) the **Select Listing tab** displays
- e. Click the radio button next to,
 - i. Select MLS Listing to choose from your active listings
 - ii. Enter MLS Listing to enter a MLS # for an active listing
 - iii. Create Blank Flyer to create a flyer without a listing



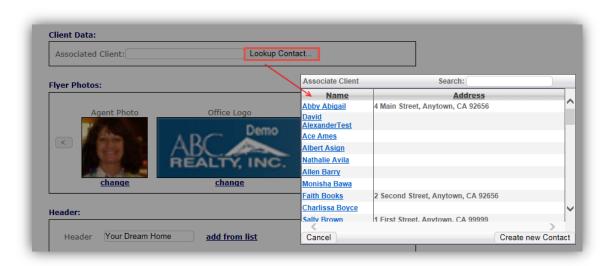
f. Click the forward arrow, the Flyer Information tab displays



Flyers allow yo	ou to cre	ate, email, and p	orint one-	page flyers fo	or your listings.
Choose Ten	nplate	Select Listing	Flyer	r Information	Print Flyer
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- i. To enter an Associated Client, click Lookup Contact
- ii. A list of contacts will display, click the link for the name of the contact
- iii. OR click **Create new Contact** to enter a new contact and associate them to this flyer



Note: When associating a client/contact to the flyer, the activity will be tracked in History in the contact's record.

- iv. To change the **Agent Photo**, click the change link
 - 1. The **Select Photo** window will display
 - 2. Click on a Saved Photo OR
 - Click Browse, Upload, Save (to resize) OR Cancel (original size), and click new photo

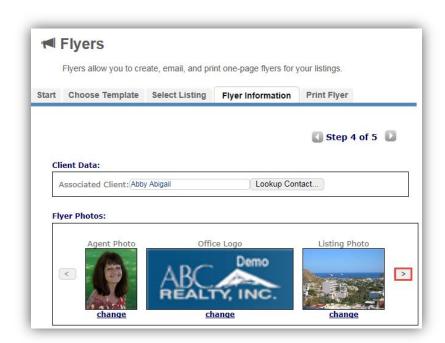




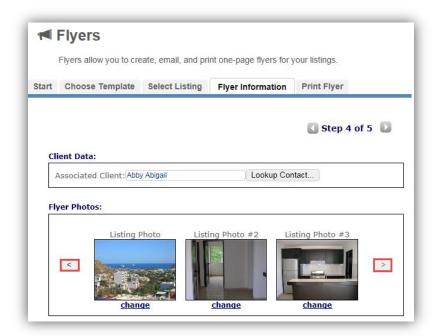
- 1. Click **Edit** to change the photo size,
 - a. Click the **Aspect Ratio** dropdown to make adjustments
- 2. Click **Delete** to remove the photo
- v. To change the **Office Logo**, click the **change** link
 - 1. Use the same steps as Agent Photo above

Note: The Agent Photo and Office Logo are automatically displayed from the default photos in your Personal Profile. See the rDesk CRM Personal Profile Quick Start Guide to set-up the logo and photo that displays on the flyer.

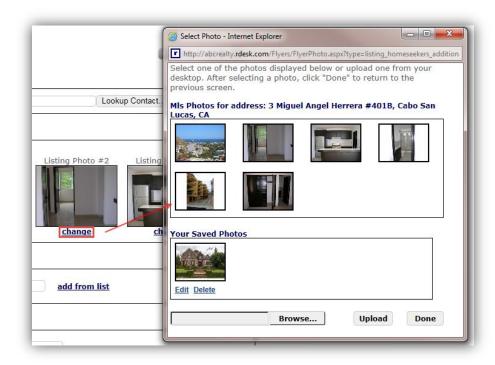
- vi. If the listing was pulled from the MLS, the **Listing Photo**(s) will be prepopulated based on the number of photos needed for your chosen template
 - 1. Use the right arrow and left arrow to scroll through the photos





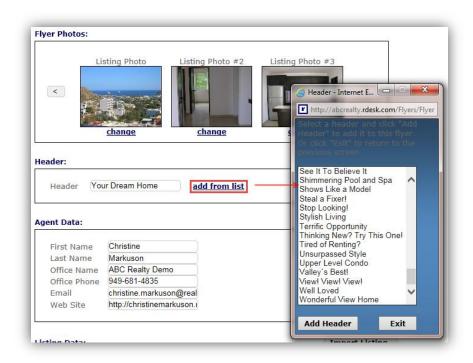


- 2. To change the order or select different photos, click the **change** link under the photo
 - a. All MLS photos and your custom saved photos will display
 - b. Click on the photo you wish to use, it will appear in the template



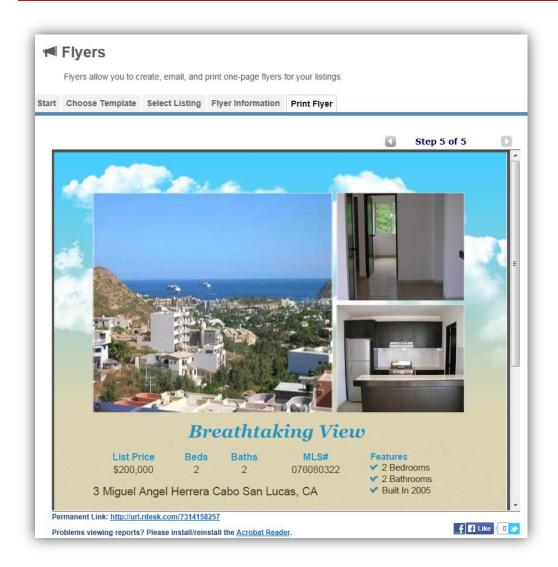


- 3. If you are creating a blank flyer, use the same steps as Agent Photo and Office Logo above
- vii. If your template has a header, click add from list to select or change the Header
 - 1. Click the title in the **Header** window, click **Add Header**



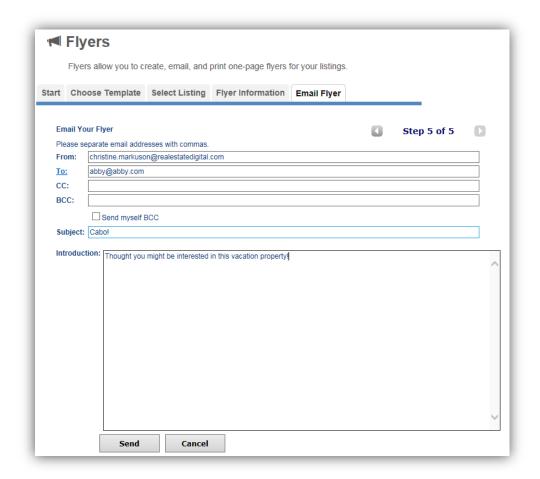
- viii. Scroll down to and review the agent data and listing data automatically inserted is complete
- ix. If the remarks exceed the 500 characters, revise to ensure they are complete
- x. The first six features will be listed, click the listing features or other features links to select different features
- g. Click **Generate Flyer**, the flyer will display in the **Print Flyer** tab
 - i. Click back to Flyer Information tab to make any revisions
 - ii. Click Ctrl P to print the flyer





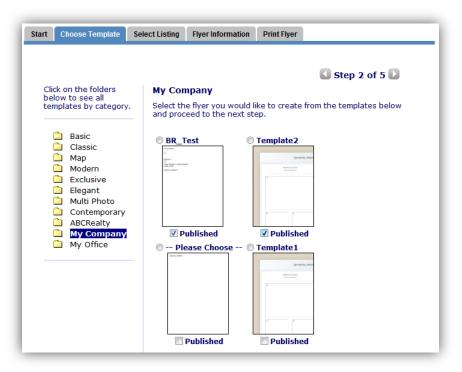
- h. OR Click **Email Flyer** to email the flyer (PDF format)
 - i. The agent's email address will automatically be populated
 - ii. Complete the To, Subject and Introduction





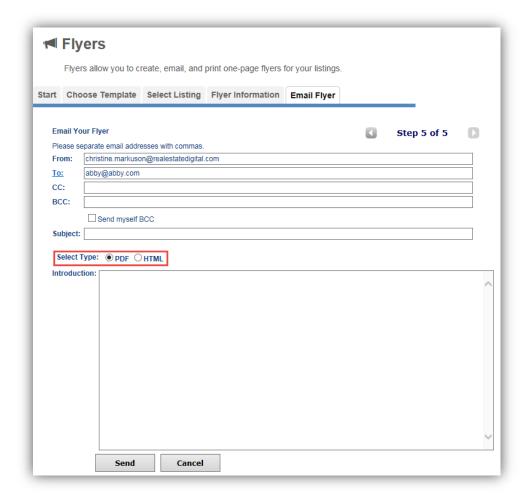
- iii. Click Send, a message will display "Email was sent successfully"
- 5) To create a flyer that is embedded in an email, versus as an attachment
 - a. Choose a Template that uses HTML





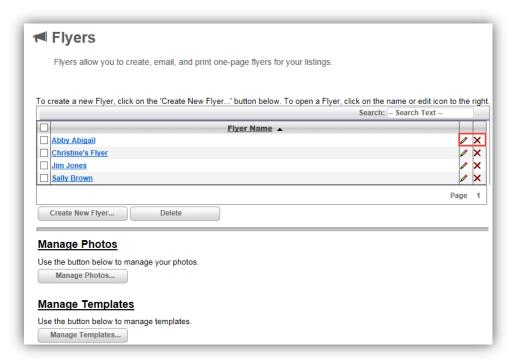
- b. At Step 5, Email Flyer, change Select Type from "PDF" to "HTML"
 - i. The Flyer will display below the Introduction
 - ii. Click Send





- 6) To edit an existing flyer, click the link for the Flyer Name or the pencil icon
- 7) To remove a flyer, click the red "X"

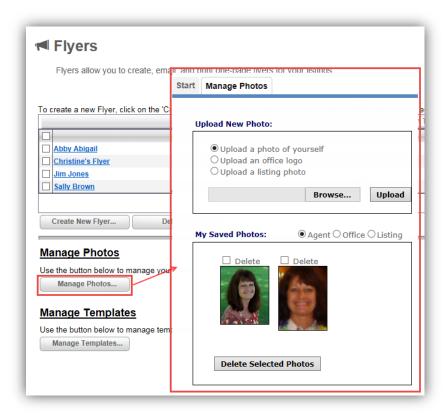




8) Click Manage Photos,

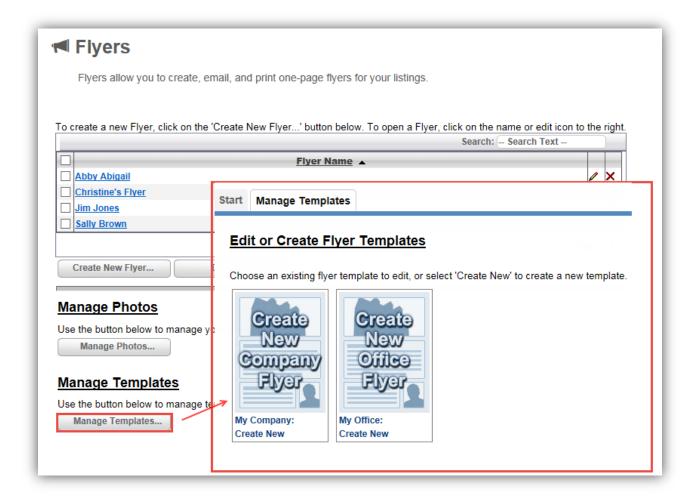
- a. To add, select the type of photo by clicking on the radio button
 - i. Click Browse, Upload
- b. To delete, check the **Delete** box over the photo(s)
 - i. Click Delete Selected Photos to remove





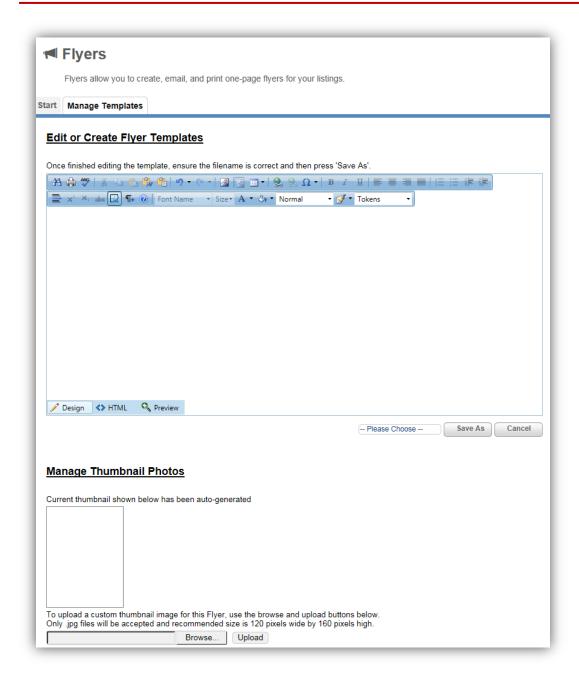
- 9) For users with the Flyer Admin role, click Manage Templates,
 - a. To edit an existing flyer template, click on the template





- i. Edit the template in the editor, click Save As
- ii. Click Browse, Upload, to add a custom image
- b. To create a new flyer template, click on the "create new" template
 - i. Enter the content in the editor





For a list of the available tokens for Flyers, see the Flyer Tokens User Guide!

- ii. Enter a name and click Save As
- iii. Click Browse, Upload, to add a custom image

Note: You will find your new template in the Choose Template tab, under the My Company or My Office folder