



Redstone Arsenal RETIREE BULLETIN



48th Annual Soldier For Life - Retiree Appreciation Day 2019

On behalf of LTG Edward M. Daly, Senior Commander, Redstone Arsenal, and Colonel Kelsey Smith, Garrison Commander, we would like to welcome Military Retirees from all branches of the U.S. Uniformed Services and their dependents, to the 48th Annual Redstone Arsenal Soldier For Life - Retiree Appreciation Day events, October 25, 2019. We sincerely appreciate your attendance and hope that you find this year's program both informative and useful.

Reuben J. Ferguson
Installation Adjutant General

Marcus A. Ufeanyui
Retirement Services Officer

Edward (Jr) Adams
HR Supervisor / TC Manager

CSM Julia Kelly, USA (Ret)
Co-Chairman, Military Retiree Council

Mrs. Tamrah Harris, RN
SFL-RAD Health Fair Coordinator, FAHC



Soldier for Life - Retiree
Appreciation Days Activities
25 October 2019

Inside this issue

Hot Topics	2
Garrison Commander Message	3
Event Schedule	4
RSO Information	5
Guest Speaker Deputy Director, Retirement Services, Army G-1	6
FAHC Health Fair	7
Prescription Drugs Take back	8
MOAA	9
Casualty Assistance & Legal Services	10
Annuity Accounts, Retired Pay	11-12
Personal Affairs Planning Guide	13-19
Commissary Event	20
Exchange Special Event	21
Post Locator Maps	22-23
Military ID Card Facilities	24
Interactive Customer Evaluation	25

**Post Info: Redstone Arsenal
Operator (256) 876-2151**

**For Hotel Reservations please
call
(256) 924-7707 or online
www.ihg.com**



Hot Topics



There will be FLU SHOTS at the 2019 Retiree Appreciation Day.

Don't forget to Visit Army Echoes and MyPay for changes and updates to Retiree issues.

Now Available on a Screen Near You: a Simpler, Streamlined, Mobile-Friendly myPay

The fastest and most secure way to manage your retired or annuitant pay account is now even more convenient. MyPay is now more mobile-friendly, and easier to use on your favorite mobile device.

The most striking difference is the appearance of the myPay home page, which now looks more like other online financial sites. The login area is now on the right side instead of the left, there is a banner area with important information in the middle, and there are quick links at the top.

The menu choices for getting pay and tax statements, and making pay changes are available; the menu is now organized into two categories: statements and pay changes.

The menu options for updating your email address and changing your LoginID and password are now under "Personal Setting," in the menu bar at the top of the page.

What has not changed is your login ID and password; they transferred over. The same login ID and password you used before the transformation, you can use after (as long as your password did not expire). And the "Forgot your Login ID?" and "Forgot or Need a Password?" options are still available, located under the new login box on the top right.

When you see a myPay homepage that looks different after the changeover, you can ensure you are on the official myPay site by checking your browser's address bar for the correct myPay URL: <https://mypay.dfas.mil>

DFAS also updated the video how-to's and the Frequently Asked Questions to help you accomplish a variety of common online tasks, such as accessing a myPay account for the first time, password updates, and bank account and address changes.

MyPay provides convenient access to a range of information about your payments, and lets you easily update your contact information or your tax withholding and download your tax documents. For annuitants, you can also submit your annual certification. And when you have an email address in myPay, you can receive important email messages from DFAS about your pay account and information from your branch of service.

You can find out more about how to use myPay and the benefits of the refreshed myPay on DFAS' website: www.dfas.mil/myPay2019

SOLDIER FOR LIFE

"Supporting Warriors, Veterans and their Families"



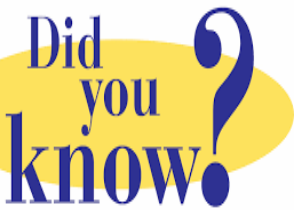
United States Army Garrison – Redstone



Colonel Kelsey Smith's hometown is Bellingham, WA; he graduated and was commissioned as a Distinguished Military Graduate from Gonzaga University in Spokane, WA in 1995. After completion of flight school in 1996, he was assigned to 1st Battalion, 4th Aviation Regiment at Ft. Hood serving as an AH-64A platoon leader and III/V platoon leader. COL Kelsey has served on several deployments consisting of Bosnia, Iraqi, Afghanistan and others. He attended the U.S. Marine Corps Command and General Staff College in Quantico, VA where he received a Masters of Military History. He has served in numerous operational assignments in peacetime and war prior to assuming command of Redstone Arsenal; his most recent being the Executive Officer to the Aviation and Missile Command (AMCOM) Commanding General in Huntsville, AL.

Welcome Message:

Team Redstone takes great pride in hosting our 48th Annual Retiree Appreciation Day events. It is an honor to show our appreciation to the thousands of Military Retirees who served faithfully and sacrificed so much for our country. Your enduring support continues as a retiree and is evident by your commitment and dedication to Redstone Arsenal and the surrounding communities. You are the foundation we build our future upon, and as Soldiers for Life, we are growing and always moving forward. We hope you enjoy the activities we have planned for you and your families, and appreciate your participation and feedback. Thank you for all you have done and continue to do.



This bulletin was emailed to more than 41,000 retirees in North Alabama and southern Tennessee.

This year's Redstone Arsenal SFL-RAD is scheduled for October 25th.

Redstone Arsenal is 38,162 acres and has over 19 million square feet of buildings.

There are more than 41,000 employees on Redstone Arsenal with an average salary of \$87,000.

There are 17 major activities on Redstone Arsenal which include, Marshall Space Flight Center (MSFC), Space Missile Defense Command (SMDC), Army Material Command (AMC), Army Contracting Command (ACC), and the Aviation and Missile Command (AMCOM)



Redstone Arsenal 48th Annual Soldier for Life - Retiree Appreciation Day 25 October 2019 Schedule of Events



Friday, 25 October 2019 : Speaker Program Heiser Hall (Theater) Bldg 3712

- 0810 – 0815 Master of Ceremonies – CSM Counts
National Anthem - Mr. Crockett
- 0815 – 0830 Welcome Address
COL Kelsey A. Smith, USAG, RSA
- 0930 – 0905 US. Army HQDA DCS G-1
Ms. Maria G. Bentinck
- 0905 – 0940 Military Officers Association of America
Paul Frost, Captain, U.S. Navy (Ret)
Vet Officer
- 0940 – 1000 Break
- 1000 – 1030 Federal Dental/Vision Program
Ms. Louise, Olszewski
- 1030 – 1100 Department of Veterans Affairs
Ms. Rosalind Burrell, MS
- 1100 – 1130 Alabama National Cemetery
Mr. Herbert Watkins
- 1130 – 1200 Retirement Services Update
Mr. Marcus Ufeanyui
- 1150 – 1200 Closing Remarks by Garrison Commander

Friday, 25 Oct: Health Fair & Vendor Exhibits The Community Activity Center (CAC) Bldg 3711 1300-1600

Health Fair and Vendor Exhibits will include the Fox Army Health Clinic and Wellness Center and numerous Government and Local Non-Profit Organizations.

Friday, 25 Oct Flu Shots
Fox Army Health Clinic, (CAC) Bldg. 3711
1300-1600



October 23, 24, 25 & 26: Sidewalk Sale
Redstone Arsenal Commissary Bldg 3220 Acton Dr.

Raffles for TVs
0900-1900



24, 25 & 26 Oct: Main Exchange Bldg 3220 Acton Dr.
0900-1900

24, 25 & 26 Oct: Goss Road Express doing **Tent Sales, Drawings & Food Truck** at PX parking lot
0900-1700

Oct 24th Main Exchange giving away Goodie Bags
along with Cake and Punch to 1st 50;
Raffle four \$50 Gift Cards
1500-1700



RETIREES WILL HAVE PRIORITY FOR OTHER KEY SERVICES :

Estate & Legal Services – 23 & 24 Oct: 0800 to 1400 at Bldg. 3439
(see insert for details)

ID Cards/Defense Finance & Accounting Services and Assistance
23 Oct: 0800-1400 at the One Stop Bldg 3494



Soldier For Life - Army Retirement Services Office (SFL-RSO)

Marcus Ufeanyui, SFL-RSO,
3494 Honest John Road (Inside One Stop)
Redstone Arsenal AL 35898
Hours: Monday – Friday 0800 – 1530

The SFL-RSO acts as the liaison between the retirees and the State and Federal agencies that provide retiree services.

The SFL-RSO provides a myriad of services for both active duty Soldiers, retirees and family members: Survivor Benefit Plan, Age 60 retirements (USAR/ARNG), Pre-Retirement Counseling, Blended Retirement System, Assistance with Retired Pay accounts, VA benefits, Retiree Benefits and Entitlements, Combat Related Special Compensation (CRSC), Concurrent Retirement and Disability Payments (CRDP) and the annual Soldier for Life-Retiree Appreciation Day (SFL-RAD) and the bulletin.

It is our desire to provide exceptional and professional service to all our customers. Unfortunately due to the reduction in overall manpower, in order to guarantee you will be seen within a reasonable allotted time - you are encouraged to make an appointment for all retirement visits. Walk-ins will be attempted to be seen; however, it may be necessary to reschedule for a later time and/or date. For appointments contact the SFL-RSO at: 256-876-2022.

The SFL-RSO would like to especially thank the volunteer membership of the Redstone Military Retiree Council (MRC) for its tireless efforts throughout the entire year.

As IMCOM and USAG Redstone continue to refine the Garrison website, we encourage you to visit the USAG Team Redstone Website and Facebook page for the most up to date information not only pertaining to retirees and their families, but the installation and community as well. The site can be found at <https://home.army.mil/redstone/> and <https://www.facebook.com/teamredstone>.

Seeking Military Retirement Information by Service online?

Army: My Army Benefits: <http://myarmybenefits.us.army.mil>

Marines: Separation & Retirement Branch: <https://www.manpower.usmc.mil>

Navy: Retirements & Separations: <http://www.public.navy.mil/bupers-npc/career/retirement/Pages/default.aspx>

Air Force: Air Force Retiree Services <http://www.retirees.af.mil>

Coast Guard: PPC Retiree & Annuitant Svc Branch <http://www.uscg.mil/ppc/ras>





MS. MARIA G. BENTINCK

Biography



Maria G. Bentinck is a native of Columbia, South Carolina. She graduated from South Carolina State University with a Bachelor of Science degree in Business Administration and was commissioned a Second Lieutenant in the U.S. Army's Adjutant General's Corps. Ms. Bentinck holds a Master of Arts degree in Management from Webster University.

Ms. Bentinck military assignments include Chief, Personnel Services Branch, Military Personnel Division at Fort Meade, MD; Brigade S1, 501st Corps Support Group at Camp Red Cloud, Korea; Chief, Military Personnel Division at Picatinny Arsenal, NJ; Company Commander, 120th Adjutant General Battalion (Reception), Fort Jackson, SC; Battalion S3 Operations Officer, 120th Adjutant General Battalion (Reception), Fort Jackson, SC Deputy G1/AG, 3rd Corps Support Command at Wiesbaden Army Airfield, Germany; Corps Strength Manager, V Corps in Heidelberg, Germany; Executive Officer, 30th Adjutant General Battalion (Reception) at Fort Benning, GA; Chief, Fatal Accidents Branch, Human Resources Command in Alexandria, VA; Chief, The Adjutant General's Initiatives Group, Human Resources Command in Alexandria, VA; Management Analyst, Command and General Staff College, Fort Leavenworth, KS; and Equal Opportunity Program Manager, 1st Infantry Division, Fort Riley, KS.

Upon retiring from active duty service as a Lieutenant Colonel, Ms. Bentinck was selected as the Senior Army Instructor for the JROTC program at Junction City High School in Junction City, KS. She later joined the Defense Contract Management Agency (DCMA) as a Human Resources Specialist where she served as a Senior Human Resources Manager and lead for the administrative support functions responsible for administering civilian human resource management programs. Following this assignment, Ms. Bentinck served as a Human Resources Specialist for Washington Headquarters Services where she was responsible for all Senior Executive training and development for the Fourth Estate which consisted of over 500 Senior Executives assigned to the Department of Defense. In 2016, Ms. Bentinck became the Deputy Director, Army Retirement Services which is responsible for all Army retirement services policy and oversight of the program's delivery to Soldiers, Retired Soldiers, and surviving spouses of all three Army Components, as well as strategic level program communications.

Ms. Bentinck resides with her family in Springfield, VA.



Fox Army Health Center

4100 Goss Road

Redstone Arsenal, AL 35809

“The Model for Military Medical Readiness and Comprehensive Wellness”

2019

**Soldier for Life-Retiree Appreciation
Day Health Fair**

Date: Friday, October 25, 2019

Time: 1200-1600

Location: Community Activity Center (CAC) Bldg. 3711

- *Flu Shots (upon availability)**
- *Health Information & Screenings**
- *TRICARE Information**



Got Drugs...?

Take Back RX Days



Turn in your unused
or expired medication
for safe disposal

Friday, October 25th
13:00 – 16:00
@ The CAC

Important Note:

NEEDLES, EPI-PENS, Intra-venous solutions, or injectable, and syringes will not be accepted due to potential hazard posed by blood-borne pathogens.



For more Information Contact:
MAJ Simeon G. Smith, Chief, Preventive
Medicine, Fox Army Health Center
(256) 955-8888, ext. 1442



**Paul J. Frost, AFC®
Program Director,**

**Financial and Benefits Education/Counseling/Veteran Services
Transition Center, Military Officers Association of America (MOAA)**

Paul Frost, a retired Navy Captain, was appointed as the Program Director, Financial and Benefits Education/Counseling/Veteran Services in March 2015. As Program Director, Paul is co-lead with Lt Col Shane Ostrom, USAF (Ret) on MOAA's Financial and Benefits Education program and is also an Accredited Veteran Service Officer (VSO), providing VA claims assistance to eligible veterans and acts as a trainer and mentor for MOAA's Volunteer VSO cadre.

Prior to his appointment as Program Director, Paul was one of our pioneer VSO Volunteers, undergoing approximately 100 hours of VA claims' training and filing 29 claims in the program's first year.

Paul retired in 2012 after more than 29 years of service. His final billet, from 2010 to 2012, was as Deputy Commander, Navy Region Southwest Asia. His responsibilities included providing naval installation management and support for the Navy's FIFTH Fleet in the Kingdom of Bahrain and the United Arab Emirates. From 2007 until 2010, Paul was the Chief of Staff, Joint Interagency Task Force West, U.S. Pacific Command's Executive Agent for DOD's counter-narcotics program in the Asia-Pacific theater. From 2001 until 2002, Paul commanded a Maritime Patrol Aviation squadron (VP-5) based out of Jacksonville, Florida. His squadron was deployed to the Mediterranean during the September 11 attacks and his aircrews participated in Operation Enduring Freedom operations.

Paul holds a Bachelor of Science degree in Business Administration/Finance from the University of Southern California and a Master of Science degree in National Resource Strategy from National Defense University. In Nov 2016, he completed a rigorous training track and certification as an Accredited Financial Counselor (AFC).

Casualty Assistance for Family Members

Casualty Assistance is provided by Ft Rucker for families of Army Retirees that reside in Alabama. For assistance contact 800-661-1407, 334-255-9005 or 334-255-9081; however, Redstone Arsenal can provide assistance for Retirees and family members in regards to starting paperwork for your Survivor Benefits Plan (SBP). We recommend you contact the Retirement Services Office to schedule an appointment first. Walk-ins are welcome but appointments will ensure you are served in a timely manner. For assistance contact (256) 842-2413 or email: usarmy.rsa.rso@mail.mil

Army Retirees in Tennessee should contact Ft. Campbell at 270-798-4727. Additionally, for Air Force Retirees contact 334-953-4545, Marine Retirees contact 866-826-3628, Navy contact 904-542-4008 and Coast Guard contact 504-489-6220. **To report a death of a Civil Service Retiree please call OPM (888)767-6738 or (724) 794-8690.**

Notification of Retiree Death - Submit Fast Forms Online If you have a computer Use DFAS Fast Forms to submit your account change and to report the death of a retiree to DFAS online. Fast Forms (DFAS 9221) can be located at www.dfas.mil and processed quicker than faxed or mailed forms, and they save paper and postage costs. If you do not receive confirmation of receipt from DFAS within 48 hours of submitting a Fast Form, please call 800-321-1080.

Those without a computer, make immediate notification of a Retiree's death by contacting the Defense Finance and Accounting Service (DFAS) in a timely manner to stop the retired pay. Please call: 1- 800-321-1080. If you are unable to reach DFAS, then contact Ft Rucker: 800-661-1407, 334-255-9005, 334-255-9081 . The sooner this is done the sooner benefits can be received by the surviving spouse. Be sure to update your family planning checklist and let your family know where it is located. Social Security, and Retired Pay: some papers are important and hard to replace, yet not used often.



LEGAL ASSISTANCE OFFICE



2019 SFL-RAD



3439 Honest John Road (256 876-9005)

In support of the 2019 SFL-RAD, the Redstone Legal Office will provide the following services on a LIMITED FIRST COME, FIRST SERVED walk-in basis: wills, advance healthcare directives and powers of attorney. All you need to bring with you to obtain these services is your ID card and a completed will worksheet (each person must complete their own worksheet).

1. Download the will worksheet at <http://osja.redstone.army.mil> or stop by our office to pick up the form. We are open MON-THR 0900-1200 and 1300-1500; FRI 1300-1500.
2. Friday, 23-24 October 2019, legal representatives will be available from 0800 to 1400 at our location on Honest John Road (Bldg 3439).

The number of appointments with our attorney will be very limited, so please arrive early.



Keeping in Contact with Retirees: Retiree and Annuitant Email Addresses

Establishing New Annuity Accounts

After a retired member dies, DFAS should receive a notification of the retired member's death through our Customer Care Center, Fast Forms (<http://www.dfas.mil/dfas/retiredmilitary/forms.html>), the Defense Manpower Data Center-(DMDC) or the postal mail. After the notice of death is recorded by our Casualty department, an Annuity Application Packets is sent out to the annuitant.

The annuitant must complete and send the packet to Defense Finance and Accounting Service U.S. Military Annuitant Pay: 8899 E.56th Street Indianapolis, IN 46249-1300

The Annuity department has **30 days** from the scan date to process the Annuity Packet. An annuity will not be established until all required documents are provided to make the packet complete.

A complete Annuity Application Packet should have the following documents:

- Verification for Survivors Annuity (DD FM 2656-7)
- Withholding Certificate for Pension or Annuity (W-4P and or W-8Ben when the annuitant is living in a foreign country)
- Direct Deposit Enrollment Form (SF 1199A) or International Direct Deposit Enrollment Form (SF 1199-I)
- Child Annuitant's School Certification (DD FM 2788) (for child annuitants approaching 18 years of age and older)
- Custodianship Certification (DD FM 2790), required annuitants under the age of 18 (if applicable)
- Physician Certification (DD FM 2828), for incapacitated child annuitants (if applicable); the forms can be found at <http://www.dfas.mil/dfas/retiredmilitary/forms.html>
- These forms are available at: <http://www.dfas.mil/retiredmilitary/survivors/Retiree-death/sbp.html>

NOTE: For assistance contact the DFAS at 1-800-321-1080.



RETIRED PAY STOPS WITH THE DEATH OF THE RETIREE!

RETIRED PAY INFORMATION REMINDER

Retirees are responsible for updating their file at DFAS-Cleveland within **one year** in the event that they marry, remarry, are widowed or divorced and need to update beneficiary information and make or update Survivor Benefit Plan (SBP) election. Address changes should also be reported to DFAS-CL by calling 1-800 321-1080, to ensure receipt of retired pay, newsletters, 1099R forms and retiree account statements.

You may also **start, stop, or change allotments and change direct deposit** information by contacting DFAS by phone at 1-800-321-1080 or by fax at 1-800-469-6559. Written requests for updates and/or entitlements must be mailed to: **Defense Finance and Accounting Service, US Military Retired Pay, 8899 E. 56th Street Indianapolis, IN 46249-1200.**

SBP and Annuitant Pay inquiries can be mailed to: Defense Finance and Accounting Service, U.S. Military Annuitant Pay, 8899 E. 56th Street Indianapolis, IN 46249-1300

HOW TO GET A RETIREE ACCOUNT STATEMENT (RAS) COPY

The most convenient way to view, print and save your latest RAS is via myPay. myPay makes your RAS, as well as tax statements and other pay account information, available 24 hours a day. The address is: <https://mypay.dfas.mil/mypay.aspx>.

If you cannot access myPay or you need a RAS that is no longer in your myPay account, send a detailed written request to: DFAS Retired Pay, 8899 E. 56th Street Indianapolis, IN 46249-1200 or Fax: 800-469-6559.

Your Military Retiree Pay Account



Retiree Account Statement (RAS)

- Monthly Retiree Account Statement (eRAS)
- Annual or Changed RAS
- Turn on/off Hard Copy of Annual RAS
- Verification of Pay Letter

Combat Related Special Compensation:

- CRSC Pay Statement

Pay Changes:

- Allotments
- Beneficiary for Arrears
- Correspondence Address
- Direct Deposit

Taxes:

- Federal Withholding
- State Withholding
- Tax Statement 1099R
- Turn on/off Hard Copy of 1099R
- Travel/Miscellaneous Tax Statement (W-2)
- Turn on/off Hard Copy of IRS Form 1095
- View Court Orders
- Email Address
- Security Questions for Password Resets
- Personal Settings Page

Retirees – myPay accounts are established on the 2nd of each month for new retirees. You can continue to access myPay using the Login ID and Password established when you were on Active/Reserve duty.

If you have never established a Login ID/Password, click ‘Forgot or Need a Password’.

The password will be sent to your mailing address on record with DFAS Retired and Annuitant Pay.

Upon receipt of your temporary password select the ‘Create an Account’ link to establish your Login ID and permanent password.

If they do not have your current address, please contact R&A Pay to update your address before requesting a “new temporary” password.



Military Retiree/Veterans

“My Personal Affairs Planning Guide”

Prepared for: _____

Compiled by

Military Retiree Council at Redstone Arsenal, AL 35808

<http://www.garrison.redstone.army.mil/>

Completed Version 7/02/2016

(A simple, easy to use checklist to annotate your military career information, family data, insurance policies, financial data, and other information. When completed, members of your family will have what they need to help settle your estate, funeral and burial actions, meeting your personal desires. Upon completion it is recommended that you provide each member of your family a copy, but that’s your choice. Also place a copy for safe keeping (along with your Wills/Discharge (DD214) Papers.)

(Note: A detailed 26 page Survivors plan at: <http://www.narfe.org/pdf/f-100.pdf> sponsored by National Association of Retired Federal Employees, NARFE). References: Military Personnel Office-Redstone Arsenal, Army Community Service, several Huntsville area Funeral Homes, Still Serving Veterans, VA National Cemetery, Tutt Fann Veterans Home, various local veteran organizations. Compiled by: CW3 Alfred Reed (US Army Retired)

Mil Retiree/Vet Planning Guide and References

Pre –Deceased Section - Part 1

(To be completed by retired Service Member/Spouse - for Death Certificate, Obituary, Eulogy)

***Name-Phone number for Assistance:** _____

(Could be Minister or family or Military Casualty Assistance or Funeral Home, if pre -arranged)

***Executor of the Estate/Will:** _____

Veterans Information: (For Death Certificate & Newspaper)

Full Name (Incl Middle): _____ Retired Rank: _____

Social Security Number: _____ Old/New Mil Service Number: _____

Date of Birth: _____ Place of Birth: _____ Home Phone: _____

Home Address: _____ County: _____

Organ Donor: Yes/No Is there a Will: Yes/No Living Will: Yes/No Power of Attorney: Yes/No

Receiving Social Security: Yes/No (Active-Retiree Wills/POA can be provided by on -post Legal Offices)

Date Entered Military: _____ Date Separated/Retired: _____

Military Retired Pay: Yes/No VA disability: Yes/No Long Term Care Policy: _____

Check: Married: Widowed: Divorced: Never Married:

Current Spouse: _____ (Maiden Name): _____

Eligible for Survivors Benefit Plan: Yes/No Civilian Pension : Yes/No Cell Phone#: _____

Place of Marriage: _____ Spouse SSN: _____

Divorced Spouse: _____ Date of Divorce: _____

Mothers Name: _____ Fathers Name: _____

Children: (Names/Birthdate/Address)

(1) _____

(2) _____

(3) _____

Physician: _____ Minister: _____

Financial Advisor: _____ Lawyer: _____

Funeral Arrangements : Part 1 Continued :

****Has the funeral been "Pre-arranged", if so Name, Phone Number, Policy #:**

Do "You" want Burial or Cremation: _____ Do you want a Memorial Service: Yes/No

Place of Funeral Service: _____

Place of Visitation: _____

Place of Burial: _____ Plot Purchased? Yes/No

Special Persons Notifications: _____

(Suggest a listing or "roll call" or "call chain" of who calls who)

Do you want Military Honor Guard requested Yes/No

Do you want Patriot Guard Riders or other "Special Groups/Organizations": _____

Do you want to be buried in Uniform if available?: Yes/No

Do you want burial in a National Cemetery Yes/No www.cem.va.gov/ : _____

Employers Name/Phone/Supervisor: _____

Documents & Location (Needed immediately):

____ DD 214 (Active Duty Discharge) ____ Power of Attorney (Not Valid after death)

____ Living Will (if you are incapacitated) ____ Current Will (with Addendum for bequests)

____ Pre-Arranged Funeral Home Policy ____ Burial Plot Policy/receipt

____ Insurance policies (to pay expenses) ____ Is a Guardian Appointed for Minor/Disabled

____ Obit/Eulogy ____ Special Readings

____ List of organizations/groups to notify ____ Special Traditions to Follow

Part 2

UPON THE DEATH OF YOUR VETERAN

(Funeral Section - for Death Certificate, Obituary, Eulogy)

***Note-These actions will be assisted by your chosen Funeral Home/Director**

To be done immediately:

Encourage delay in social media posting until after this step

Call 911 If death occurs at home.(The Police will assist with notifications)

Select and/or notify the Funeral Home(*If pre-arranged, most decisions will have been made) just call their contact Phone # _____)

If your Veteran is an Organ Donor ensure the Mortuary is informed, if the Veteran has passed in a hospital or at home with Hospice, ensure they are aware of "organ donor" status

Make immediate family and close friend notifications; let others help you (**Use call tree**);

To be done next day : (With Funeral Director assistance & Completed PART 1):

Remember that the VA does "NOT" cover all costs of a veteran's funeral (Plot, Vault, Opening/closing and Flag.) Details and pricing options will be provided by the chosen Funeral Director and/or www.cem.va.gov/.

Establish contact with chosen Funeral Home, meet with Director and focus on the funeral/memorial service, dates and times, financials. (Take someone you trust with you to help with decision making. Decide in advance the maximum amount you can spend)

If military cemetery is desired, the Funeral Director will help. The US Department of Veterans Affairs National Cemetery Administration website has a listing by state with contact information.

<http://www.cem.va.gov/cems/nchp/alabama.asp> or call: 1 (800) 827-1000 (Recent change: Pre-eligibility of grave sites **IS NOW** allowed, also note, a spouse can be buried in a National Cemetery)

Start several "to do" and thought lists. A "last wishes" list. Are there things that your loved one would have liked or preferred? Write it down.

If you have ties to another geographical area or home town, consider posting obituary there as well. Watch the cost of the obituary, it can add up quickly.

If there will be an open casket, select what your Veteran will wear. If it is a uniform, seek help from another Veteran or Veterans Organization to ensure that it is properly displayed. If you want anything else placed in the casket, such as a cross or rosary, ensure that it, along with clothes are delivered to the Funeral Home as soon as practical.

Part 2 Continued:

The degree of military honors afforded an Active/Retiree/ Veteran vary. The Funeral Director will be able to help. Other resources include the Casualty Assistance Office on your nearest Base, Military OneSource <http://www.militaryonesource.mil/family-and-relationships/casualty-assistance-and-surviving-loss> or contact the Military Cemetery Administration at <http://www.cem.va.gov/> or 1 (800) 827-1000.

Consider requesting the presence of Patriot Guard Riders, American Legion, or VFW. These are dedicated group of Veterans and volunteers who will provide a military presence at Veteran and Military Services. Support can be requested on their website at: <https://www.patriotguard.org/content.php>

Within a Few Days: Important notifications/Contacts:

Notify anyone who was sending your Veteran checks including retirement(s), social security, or employer. Here are some common numbers:

Army - Ft Rucker Casualty Assistance (334) 255-9081 (24 hour automated line), or Benefits (334) 255 -9005

Redstone Casualty Assistance (256) 876-4252, (256) 824 -2718

Navy 1-800-368-3202 Air Force 1-800-433-0048 Marine Corps 1-800-847-1597

Coast Guard 1-800-772-8724 Redstone ID card Section 256-842-2413 or 256-313-0018

___ Army Emergency Relief 256-876-5397 (For emergency funds for immediate needs of survivors)

___ Defense Finance and Accounting Services (DFAS) 800 -321-1080

___ DEERS/ID Card/Medical Update 800-538-9552

___ Office of Personnel Management (For federal civilian employees) 1-888-767-6738

___ Social Security 1-800-772-1213 (there may be a \$255 benefit)

___ Veterans Administration 1-800-827-1000 (there may be a burial benefit , Headstone, Certificates)

___ Employer's Human Resource Office (they will also be able to help on life insurance, cancelation of medical insurance, and/or payment of any unpaid salaries/benefits)

"Locate" the following documents (in addition to those in Part 1):

___ Military Retirement Orders ___ Previous Death Certificates ___ Retired Pay Statements

___ VA Disability Paperwork ___ Marriage Certificates ___ Safe Deposit Box

___ Divorce Decrees/Pre -Nups ___ Citizenship/Passports Papers ___ Real Estate Deeds

___ Birth/Adoption Certificates ___ Bank Acct Statements ___ Tax Returns

___ Vehicle Titles & Registration ___ Insurance Policies ___ Investment Statements

___ On Line/Computer passwords (phone, Banking, Facebook, etc)

“Pay” the following (or be prepared to Pay):

___ Funeral Expenses (Average cost \$3500-\$12,000) ___ Income taxes (regular filing time frame)
___ Burial Plot/Urn/Vault ___ Current or Urgent Bills ___ Monument/Marker for the gravesite
___ Clergy ___ Organist ___ Florist ___ Transportation ___ Clothing ___ Ambulance

Follow -on Actions Part 3

Within a Few Weeks :

Consider both ID Theft and Social Media. Notifications can be made to Credit Reporting agencies such as TransUnion or Experian for a death to prevent ID theft. Social Media Sites you should close accounts and reopen a new if desired or as a minimum change the passwords as soon as possible.

The Funeral Director will order Certified Death Certificates. Order 6 to 10 copies for financial and insurance companies. Many organizations require “certified copies” (with raised seal), but some will accept scanned images.

Notify all life insurance companies. Research to see if there are small “add on” policies that might be associated with such things as Credit Union membership, bank accounts, or through your employer.

Notify home insurance company. Notify auto insurance company

Notify your banking and your mortgage holder institutions. They will require a copy of the death certificate to make changes to joint accounts.

Request new debit card (if you use one) and delete all others once it arrives. (Note: This will force service providers to contact you to continue charging to automatic payment accounts)

Notify creditors including credit card issuers. **Caution:** if the card/account is only in the Veterans name, some companies will immediately turn off the card and you will not have access to the services. If you need the card, delay the notification until you can establish one in your own name.

Decide whether a lawyer will be required to assist with probate or estate handling. While expensive, getting good legal advice can be invaluable during this critical time. If retired military, On-Post Legal Office may be able to help or refer.

If you have home security system, notify provider.

Cancel email and website accounts, if possible. If not, they will just become inactive over time. Change the passwords for major accounts like Amazon, Apple, etc., even if they are in your name alone.

If you have had a joint checking account, consider whether you want to add someone you trust onto the account in case of emergency. Make this decision carefully. Death Certificate will be needed.

Review your wills and/or trusts to reflect your new status and desires (May not be required)

National Cemetery Administration



**3133 Highway 119
Montevallo, AL 35115**

**3133 Highway 119
Montevallo, AL 35115**

Phone: 205-665-9039

FAX: 205-665-7790



Redstone Commissary Retirees Appreciation Day

**Join us at the commissary Friday **

October 25, 2019

1100—1300

Games

Door Prizes

Refreshments

Up coming events:

Sidewalk Sale

August 29 – 31, 2019

Labor Day “DeCA Dollar Day Sale”

***Back to School ***

September Specials

Bargains Displays Giveaways



Redstone Arsenal Main Exchange

**Redstone Exchange Soldier for
Life-Retiree Appreciation Days**

October 24, 25 & 26th

On Oct 24th, visit the Main Exchange
1100-1300
for cake and punch, and register to
win \$50 Exchange Gift Cards.



General Parking

CAC

Aerobee Road

Handicap Parking

Honor Walk

General Parking

General Parking

Redstone Aquatics Center

Aerobee Road

Aerobee Rd

Aerobee Rd

Aerobee Rd

Google

Map

Navigation controls including a compass, 3D view toggle, and zoom in (+) and zoom out (-) buttons. A scale bar at the bottom right shows 100 feet.

MILITARY ID CARD FACILITIES



The Redstone Arsenal Military ID Card Section is responsible for the processing of identification cards for Soldiers, dependents, retirees, and applicable Civilian personnel at Redstone and the surrounding areas.

During identity proofing, the applicant must provide two (2) forms of identity source documents in original form. The identity source documents must belong to the applicant and shall be neither expired nor cancelled. If the two identity source documents bear different names, evidence of a formal name change must be provided.

The primary identity source document must be one of the following forms of identification, a U.S. Passport or a U.S. Passport Card, a Permanent Resident Card or an Alien Registration Receipt Card (Form I-551); a U.S. Military ID card; a U.S. Military dependent's ID card; Driver's license or an ID card issued by a state or possession of the United States provided it contains a photograph;

For more documentation needed to receive an Identification card please visit: <http://www.cac.mil/uniformed-services-id-card/getting-your-id-card/>

To make an appointment online please visit:
<https://rapids-appointments.dmdc.osd.mil/appointment/default.aspx> for the location nearest you.

Regional ID Card Locations:

Redstone Arsenal

3494 Honest John Rd
Huntsville, AL 35898
Hours: M-F 0730-1545
(256) 842-2413

117th MSS

5401 East Lake Blvd.
Birmingham, AL 35217
Hours: T-F 0730-1200; 1300-1630
(205) 714-2315

87th MAC

1400 Gloden Acorn Drive
Birmingham, AL 35244
Hours: M-F 0730-1500
205-987-8443 ext 4388

AG HQ Birmingham

285 W. Oxmoor Rd P.O. Box 10225
Birmingham, AL 35209
Hours: M-F 0700-1600
(205) 769-2024

Soldier Service Center

ID Section
Building 5700 Room 160
Fort Rucker, AL 36362
(334) 255-2182

ARNG Center Ft. McClellan

541 Galloway Rd
Anniston, AL 36205
Hours: M-F 0830-1130; 1300-1500
(256) 847-4159

NMCRC Chattanooga

4051 Amnicola Highway
Chattanooga, TN 37405
Hours: W 0900-1520
(423) 698-8955

NMCRC Bessemer

1001 4th Avenue SW
Birmingham, AL 35023
Hours: T-W 0900-1130; 1230-1500
(205) 497-2606

ATC Mobile ID Card Office

8501 Tanner Williams Rd
Mobile, AL 36608
(251) 441-6717

42 FSS

50 Lemay Plaza South
Montgomery, AL 36112
(334) 953-6487

AG HQ State

1720 William Dickenson Drive
Montgomery, AL 36109
Hours: M-F 0800-1600
(334) 274-4316

Anniston Army Depot

334 Victory Dr BLDG 220
Bynum, AL 36253
(256) 235-7633



**INTERACTIVE CUSTOMER
EVALUATION**

**WE VALUE
YOUR
FEEDBACK**

**“VOICE OF THE COMMUNITY”
TEAM REDSTONE**

WE NEED  YOU

TO TELL US ABOUT YOUR EXPERIENCE!!

**Did the product or service meet your needs?
Were you satisfied with your experience at this facility?
Any comments or recommendations for improvement?**

**DON'T THINK TWICE
PUT IT ON **

Scan the QR Code



and complete a comment card,

OR go to <https://ice.disa.mil> and complete the ICE online,

OR fill out a comment card and place in the box at the facility.

*****PLEASE COMPLETE THE CUSTOMER SATISFACTION SECTION
ON THE COMMENT CARD*****

THANK YOU FOR YOUR FEEDBACK!