

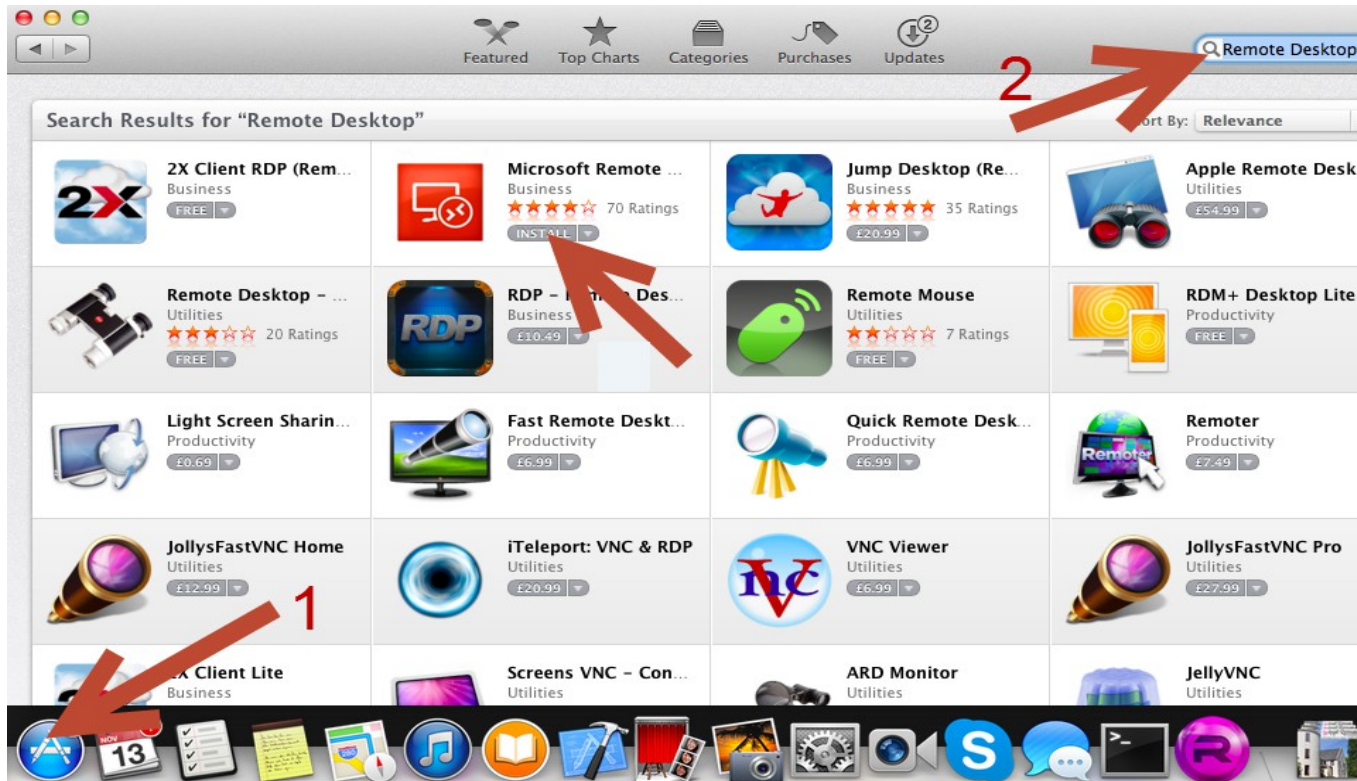


Remote App on MAC OSX

STEP ONE: On your Macintosh, open the **Mac Apple Store**. It will be an icon on your dock.



STEP TWO: On your Macintosh, open the **Mac Apple Store**. It will be an icon on your dock In the **Mac Apple Store**, look for the **Search box** on the top right. In the Search box, type in **Microsoft Remote Desktop**. Press Return or Enter



STEP THREE: The first search result will be the application **Microsoft Remote Desktop**. Click the **Free** button, which will convert into a Download button, which you will need to press as well.



STEP FOUR: You may be prompted for your **Apple ID** or your **iCloud** credentials. Type these credentials in the window provided. **Click Sign In** when complete.



 **Sign in to download from the App Store.**

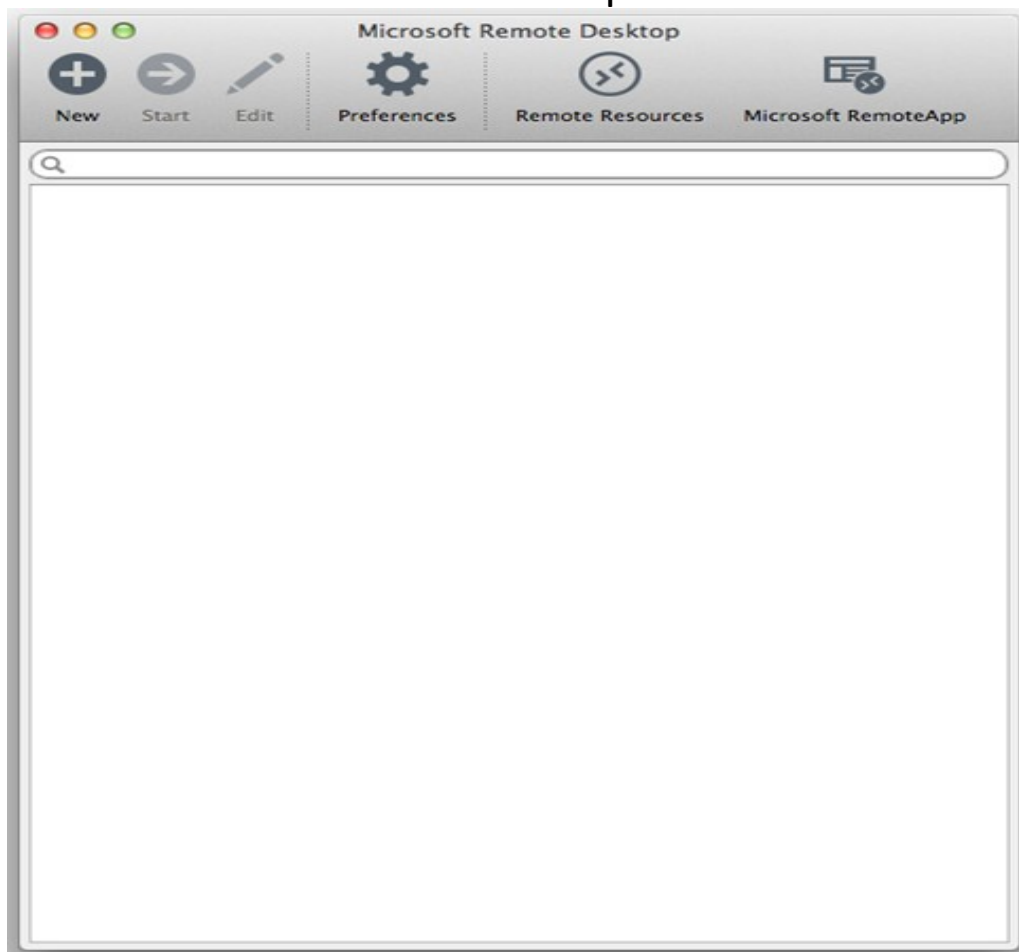
If you have an Apple ID, sign in with it here. If you have used the iTunes Store or iCloud, for example, you have an Apple ID. If you don't have an Apple ID, click [Create Apple ID](#).

Apple ID Password [Forgot?](#)

STEP FIVE: The application will begin to install on your computer. Once installed, you will be able to locate the Microsoft Remote Desktop icon in your Applications folder or in the Launchpad interface. Click on the red Microsoft Remote Desktop icon to open the application.

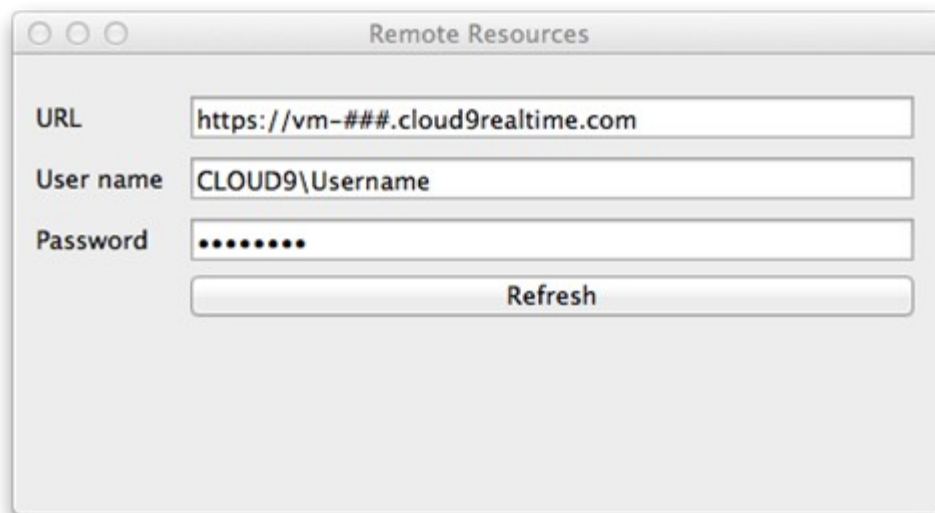


STEP SIX: The Microsoft Remote Desktop interface will open. With the interface open, click on the Remote Resources icon on the top of the window.



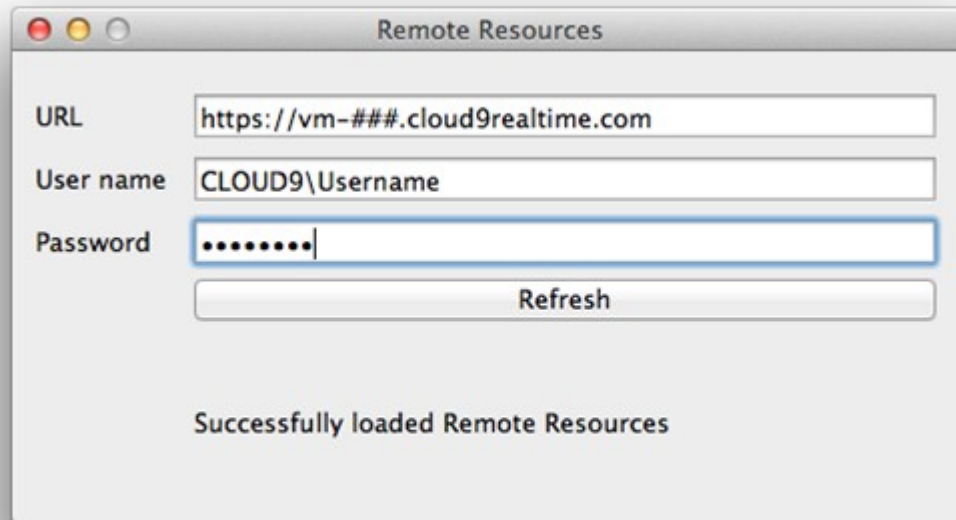
STEP SEVEN: The Remote Resources window will pop up. Type in the following in each corresponding window:

URL: <https://vm-###.cloud9realtime.com> (replace ### with your virtual server number)

A screenshot of a macOS-style window titled "Remote Resources". The window contains three text input fields and a button. The first field is labeled "URL" and contains the text "https://vm-###.cloud9realtime.com". The second field is labeled "User name" and contains "CLOUD9\Username". The third field is labeled "Password" and contains seven dots. Below the password field is a button labeled "Refresh".

URL	<input type="text" value="https://vm-###.cloud9realtime.com"/>
User name	<input type="text" value="CLOUD9\Username"/>
Password	<input type="password" value="*****"/>
<input type="button" value="Refresh"/>	

STEP EIGHT: If all information is type in correct, you will see a message saying Successfully loaded Remote Resources. Click the red X on the top left to close the window.

A screenshot of a macOS-style dialog box titled "Remote Resources". The dialog has three input fields: "URL" with the text "https://vm-###.cloud9realtime.com", "User name" with the text "CLOUD9\Username", and "Password" with a masked password of seven dots. Below the password field is a "Refresh" button. At the bottom of the dialog, the text "Successfully loaded Remote Resources" is displayed.

Remote Resources

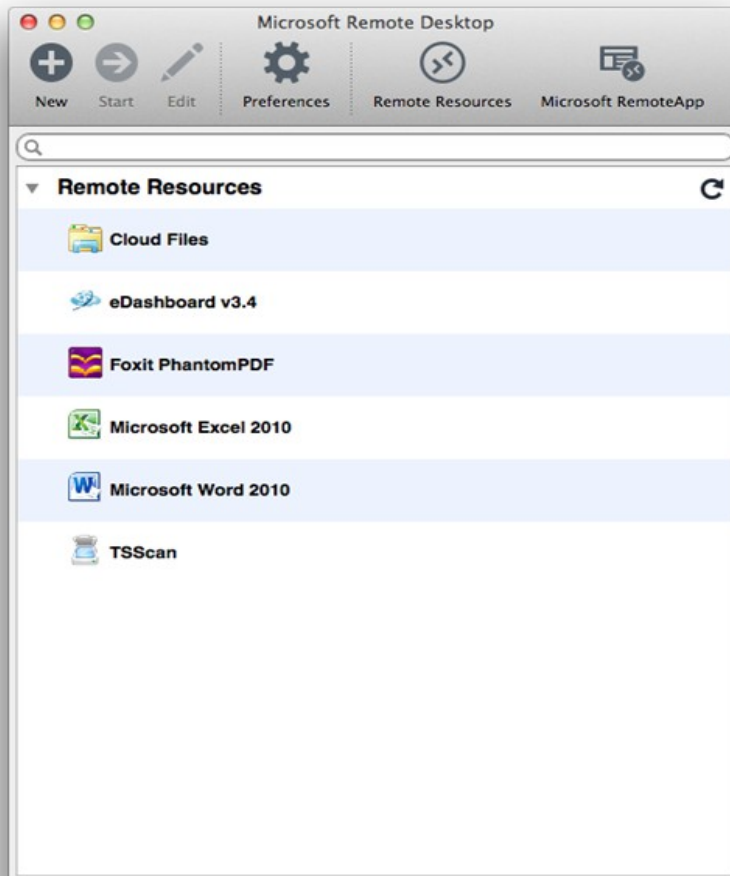
URL

User name

Password

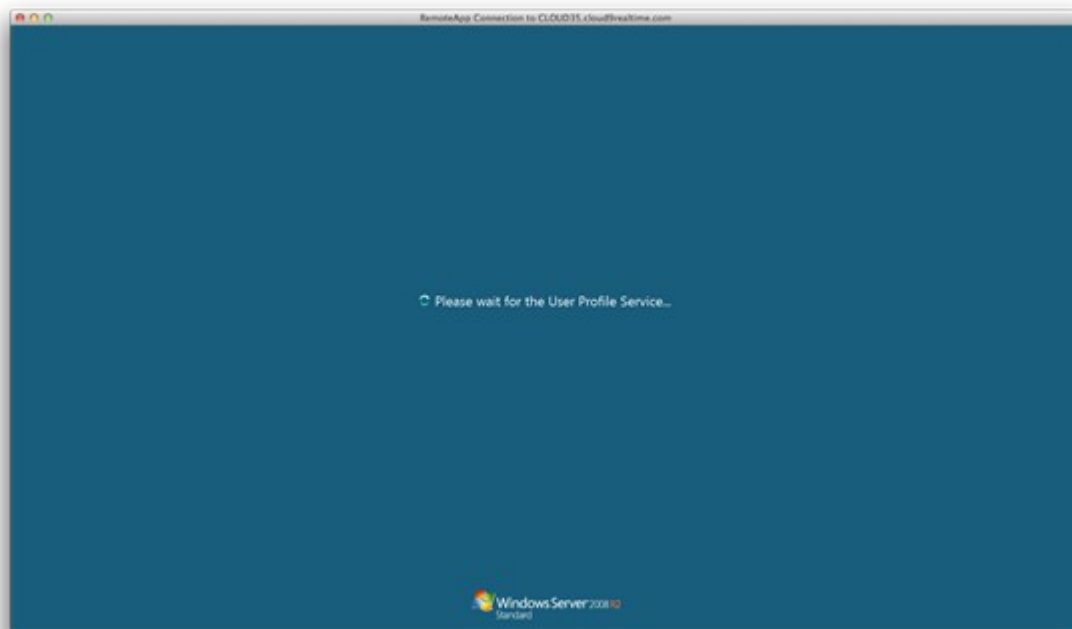
Successfully loaded Remote Resources

STEP NINE: Back in the main Microsoft Remote Desktop window, under Remote Resources, you will be able to see several of your application icons. Double-click on the application you wish to launch.



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STEP TEN: A Remote Desktop window will pop up, noting the login progress



STEP ELEVEN: Once fully logged, you will see the application pop up on your screen. It may look like it's running on your local computer, but in reality, you're logged in your virtual server.

