

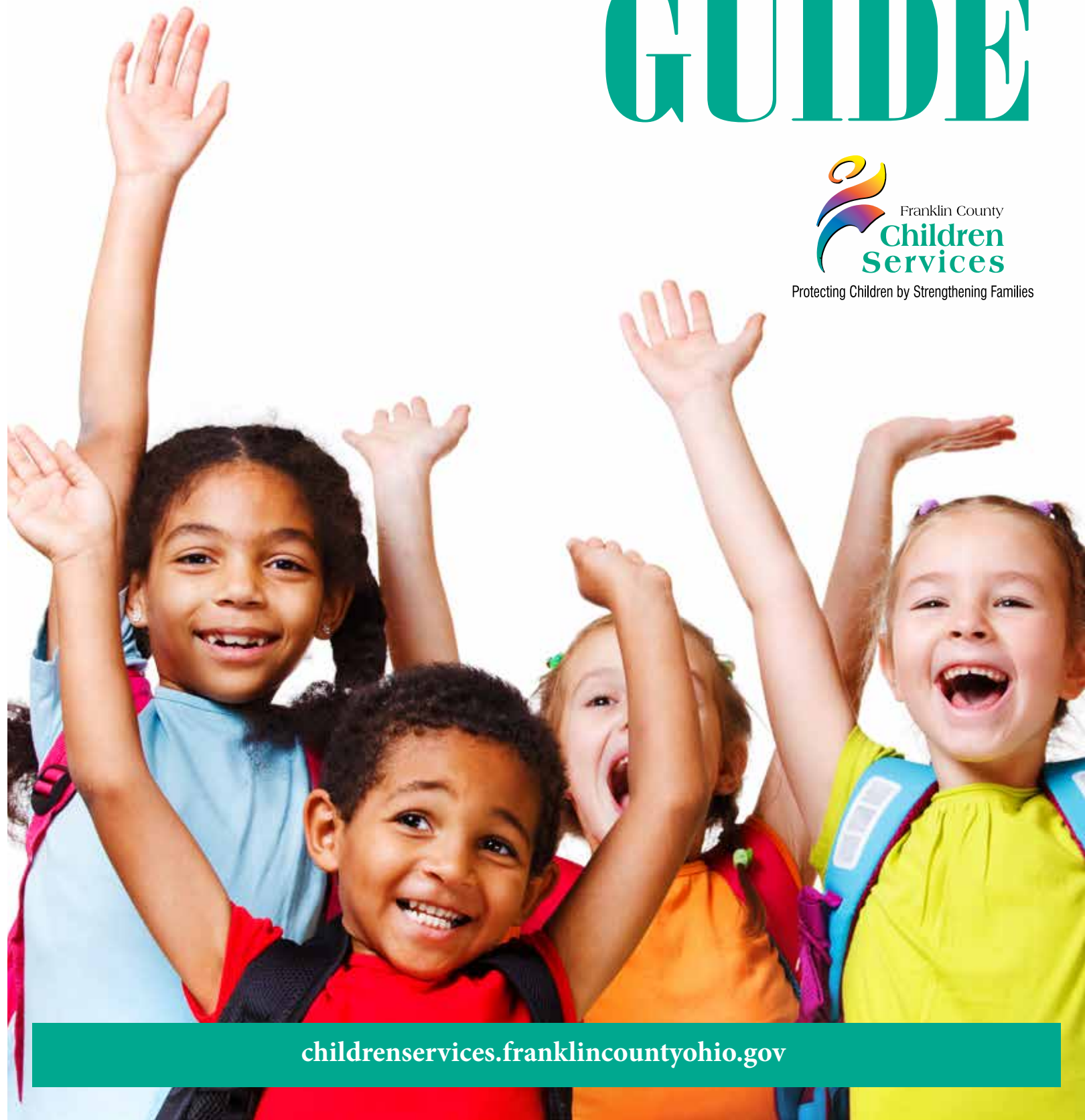
2016

Franklin County Children Services

# Resource GUIDE



Protecting Children by Strengthening Families



[childrenservices.franklincountyohio.gov](http://childrenservices.franklincountyohio.gov)

## Calling for Help

A trained professional is often required to solve urgent or life-threatening situations. A quick phone call for help may save a life. Report an accident, fire, serious illness, injury or crime that requires immediate response.

<b>24-hour Child Abuse Hotline</b> To report suspected child abuse, neglect, or exploitation to Franklin County Children Services	(614) 229-7000
<b>Non-Emergency FCCS Administrative Line</b>	(614) 229-7100
<b>Fire, Police or Medical Emergencies</b> Dial 911 and an emergency operator will connect you to the correct agency	Dial 9-1-1
<b>Poison Control Center</b>	(800) 222-1222
<b>National Runaway Crisis Center 1-(800)-RUNAWAY</b>	1-800-621-4000
<b>Huckleberry House Urgent Care for Teens</b>	(614) 294-5553
<b>National Rape, Abuse and Incest Network Crisis Center (24 hours)</b>	
<b>Sexual Assault Response Network of Central Ohio (SARNCO)</b>	(614) 267-7020
<b>Teen Suicide Prevention</b>	(614) 294-3300
<b>Suicide Prevention Hotline</b>	1-(800)-273-8255(U.S.) or 1-(800) SUICIDE

## Frequently Called Numbers

<b>Columbus Police Department (Non-Emergency)</b>	(614) 645-4545
<b>HandsOn Central Ohio</b> 195 N. Grant Ave. • Columbus, OH 43215 (24-hour comprehensive information with referral to more than 800 human services agencies in Franklin County.) <a href="http://www.211centralohio.org">www.211centralohio.org</a>	(614) 221-2255 (24-hour) or Dial 2-1-1
<b>Franklin County Children Services (see page 6)</b> 855 West Mound St. • Columbus, OH 43223 <b>Call the Hotline at (614) 229-7000 to report suspected child abuse or neglect, 24 hours / 7 days per week.</b> Call (614) 341-6060 for adoption information; (614) 275-2690 to volunteer and (614) 341-6161 for kinship services	(614) 275-2571
<b>Franklin County Department of Job and Family Services</b>	(614) 233-2000
<b>Franklin County Probate Court</b> 373 South High St., 22nd Floor • Columbus, OH 43215 (Court administers guardian, estate and trust matters, completes adoptions, issues name changes and marriage licenses.)	(614) 525-3894 FAX (614) 525-7422
<b>American Electric Power</b>	(800) 277-2177
<b>Columbia Gas</b>	(800) 344-4077
<b>City of Columbus Call Center (Non-Emergency City Services)</b>	(614) 645-3111

# Franklin County Children Services Resource Guide

Table Of Contents	Page Number
EMERGENCY & FREQUENTLY CALLED NUMBERS	Inside Front Cover
INTRODUCTION	4
About Franklin County Children Services	4
FCCS Mission and Vision	5
FCCS Locations and Departments	6
SECTION 1: Social Service Agencies	7
SECTION 2: Franklin County Department of Job and Family Services	9
SECTION 3: Social Security Administration Offices	9
SECTION 4: Hospitals and Community Health Centers	10
SECTION 5: Mental Health Counseling Centers	15
SECTION 6: Substance Abuse Counseling Centers	16
SECTION 7: Educational Resources	17
SECTION 8: Food Pantries	20
SECTION 9: Utility Assistance Programs and Payment Centers	21
SECTION 10: Housing and Furniture Assistance	22
SECTION 11: Clothing Assistance	23
SECTION 12: Child Care Resources	25
SECTION 13: Community Action and Service Groups	26
SECTION 14: Additional Community Resources/ Pet Resources	30
SECTION 15: Legal Services and Glossary of Terms	31
IMPORTANT FCCS NUMBERS	Inside Back Cover

## Introduction

The Children Services Communications Division is proud to make available the Franklin County Children Services Resource Guide. This guide serves as only one of many avenues that the agency has implemented to demonstrate our commitment to protecting children by strengthening families.

The well-being of our children and the support of their families are the most important measures of a community's quality of life. It is our hope that this Resource Guide serves as a convenient tool for accessing vital information, services, and programs that will help benefit children and families throughout the community.

## About Franklin County Children Services

Children Services is the public agency mandated by federal and state laws to protect children from abuse and neglect. By being in partnership with more than 100 agencies and organizations, and with the help of over 700 employees, 500 kinship caregivers, 200 adoptive families and 500 volunteers and mentors and hundreds of community foster parents, the agency is committed to making sure that every child has a safe and stable home. Children Services' case workers and support staff work to build stable and supportive living settings for young people, strengthen family life and assist parents in meeting their responsibilities to their children. Franklin County Children Services is making a difference in the lives of children and families in the Central Ohio community.

Each year, Franklin County Children Services helps more than 30,000 children and their families through prevention, protection, placement and permanency programs. The agency protects and cares for children in cooperation with parents whenever possible, by providing services to alleviate the problems that led the family to the attention of Children Services. These services include:

- In-home counseling and community social and mental health services
- Day treatment
- Therapeutic arts
- Emancipation
- Volunteer services
- Placement of children in temporary foster homes through partner agencies
- Kinship placement and support
- Other supportive services that enable the parents or caregivers to maintain or resume their role of raising their children

When parents are still unable to care for their children, Children Services petitions the court for permanent custody and places children in adoptive homes.

Franklin County Children Services is governed by a volunteer board that establishes policy for the agency. The Executive Director is responsible for agency operations. Children Services is regulated by statutory mandates of the state and federal governments and regulations of the Ohio Department of Job and Family Services. The agency is a member of the Child Welfare League of America (CWLA) and is accredited by the Council on Accreditation of Services for Families and Children (COA). Franklin County Children Services is one of only a few public county children services boards in Ohio and the nation to be accredited. This accreditation means that Children Services meets rigorous national standards regarding quality of services and sound management practices.

The Citizens Advisory Committee is comprised of volunteers representing diverse backgrounds within our community. All members are reviewed by application and then appointed by the Children Services Board. They are a caring group devoted to giving children additional opportunities that are not a part of the traditional foster care experience. A key focus is granting requests from children in foster care for monies that afford them the things in life which cannot be provided to them with the county's allocated tax dollars.

## Our Mission

Through collaboration with families and their communities, we advocate for the safety, permanency and well-being of each child we serve in a manner that honors family and culture.

## Our Vision

Safety, permanency and well-being for every child

### We Are Child Welfare Professionals

- We constantly pursue excellence
- We recognize the importance of providing effective and timely services
- We value, respect and support each other
- We are proud that we improve the quality of life for families in our community
- We are fiscally responsible
- We aspire to be culturally competent

### We Value Every Child

- We respect the individuality of each child we serve
- We advocate for each child's safety, permanency and well-being
- We honor each child's family and culture

### We Honor Families

- We respect a family's strengths
- We understand families are the experts of their own experience
- We recognize that children are best served within their family and community
- We separate what parents do from who they are

### We Value Partnerships

- Families have the right to be a part of the decision-making team
- Casework is the most important function of the agency team
- Families, communities and government share the responsibility to keep children safe



# Franklin County Children Services Locations and Departments

24-hour Child Abuse Hotline: (614) 229-7000

Non-emergency Administrative line (614) 229-7100

## Locations

### Main Office

855 W. Mound St. • Columbus, Ohio 43223

(614) 275-2571

General Office Hours: 8AM-5PM

[www.childservices.franklincountyohio.gov](http://www.childservices.franklincountyohio.gov)

## Departments

### Adoptions

855 W. Mound St.

(614) 341-6060

### Client Rights Officer

855 W. Mound St.

(614) 275-2621

### Communications

855 W. Mound St.

(614) 275-2523

### Emancipation

855 W. Mound St.

(614) 278-5972

### Kinship

855 W. Mound St.

(614) 341-6161

### Human Resources

855 W. Mound St.

(614) 351-2000

### Recruitment of Volunteers & Mentors

855 W. Mound St.

(614) 275-2690

### Also at 855 W. Mound St.:

### FRANKLIN COUNTY FAMILY AND CHILDREN FIRST COUNCIL

855 W. Mound St.

Columbus, OH 43223

(614) 275-2511

[www.helpmychild.org](http://www.helpmychild.org)

We share a building, but are not affiliated with FCCS.

## Regional Offices

### East--Intake & Investigation

#### Open 24 hours/day

4071 E. Main St.

Whitehall, OH 43213

(614) 229-7100

(614) 229-7000 24-hour abuse hotline

### East

4071 E. Main St.

Whitehall, OH 43213

(614) 575-3500

### West

1919 Frank Rd.

Columbus, OH 43223

(614) 278-5800

General Office Hours: 8AM-5PM

# 1: Social Services Agencies

## Broad Street Presbyterian

760 E. Broad St.  
Columbus, OH 43205  
(614) 221-6552  
www.bspsc.org

## Catholic Social Services

197 E. Gay St.  
Columbus, OH 43215  
(614) 857-1210  
www.colscss.org

## Clintonville Beechwold Community Resource Center

3222 N. High St.  
Columbus, OH 43202  
(614) 268-8118  
www.clintonvillecrc.org

## Reeb Avenue Center

280 Reeb Ave., Cols. 43207  
(614) 551-9227

## Godman Guild Association

303 E. Sixth Ave.  
Columbus, OH 43201  
(614) 294-5476  
www.godmanguild.org

## Jewish Family Services

1070 College Ave.  
Columbus, OH 43209  
(614) 231-1890  
www.jfscolumbus.org

## Jewish Community Center

1125 College Ave.  
Columbus, OH 43209  
(614) 231-2731

## Lutheran Social Services

500 W. Wilson Bridge Rd.  
Suite 245  
Worthington, OH 43085  
(614) 228-5200  
www.lssco.org

## Native American Indian

### Center of Central Ohio (NAICCO)

67 E. Innis Ave.  
Columbus, OH 43207  
(614) 443-6120  
www.naicco1975.org

## The Neighborhood House

1000 Atcheson St.  
Columbus, OH 43203  
(614) 252-4941  
www.nhicolombus.org

## Ohio Hispanic Coalition

6161 Busch Blvd.  
Columbus, OH 43229  
(614) 840-9934  
www.ohiohispaniccoalition.org

## Somali Community Association

3422 Cleveland Ave.  
Columbus, OH 43224  
(614) 262-4068  
www.somaliohio.org

## Family to Family - Franklin County Children Services

Family to Family (F2F) is a family-centered, neighborhood-based approach to serving families in their own communities. F2F is about neighbors helping neighbors with support from local agencies. Sponsored by Franklin County Children Services, the agency works in partnership with community settlement houses providing neighborhood-based services:

### North Side

#### St. Stephen's Community House--North

1500 E. 17th Ave.  
Columbus, OH 43219  
(614) 294-6347

Serving Zip Codes: 43211, 43219, 43228

Senior Services available (614) 294-6347, ext. 122

Serving Zip Codes: 43204, 43211, 43219, 43229,  
43230, 43231

#### St. Stephen's Community House--East

1500 E. 17th Ave.  
Serving Zip Codes: 43201, 43224

### East Side

#### Central Community House

1150 E. Main St.  
Columbus, OH 43205  
(614) 253-7267 Senior Services available  
Serving Zip Codes: 43203, 43205, 43206

### West Side

#### Gladden Community House

183 Hawkes Ave.  
Columbus, OH 43223  
(614) 227-1600

Serving Zip Codes: 43204, 43222, 43223, 43215  
and west of the Scioto River.

### South Side

#### St. Stephen's -- South

280 Reeb Ave.  
Columbus, OH 43207  
(614) 294-6347  
Serving Zip Code: 43207

## Social Service Agencies (continued)

### WIC – The Special Supplemental Nutritional Program for Women, Infants and Children

WIC provides nutritious foods, nutrition education, and referrals to other social services for participants at no charge. WIC serves low-income pregnant, postpartum and breastfeeding women, and infants and children up to age 5.

#### Columbus Public Health WIC

(Main Office)

240 Parsons Ave.  
Columbus, OH 43215  
(614) 645-6764



[www.primaryonehealth.org](http://www.primaryonehealth.org)

#### Outerbelt East WIC

79 Outerbelt St.  
Columbus, OH 43213  
(614) 724-0590

#### East Central WIC

1180 E. Main Street, #2  
Columbus, OH 43205  
(614) 645-5553

#### Eastland WIC

3933 E. Livingston Ave.  
Columbus, OH 43227  
(614) 645-3623

#### Westside Health Center WIC

2300 W. Broad Street  
Columbus, OH 43204  
(614) 645-6437

Appointments also available through:  
**Nationwide Children's Hospital Clinics**  
(Primary Care centers)  
by calling (614) 722-KIDS(5437)



[www.nationwidechildrens.org](http://www.nationwidechildrens.org)

#### Georgesville WIC

1681 Holt Rd.  
Columbus, OH 43228  
(614) 645-3621

#### Clintonville WIC

4550 Indianola Ave.  
Columbus, OH 43214  
(614) 724-3075

#### Northeast WIC

4337 Cleveland Ave.  
Columbus, OH 43231  
(614) 645-3072

#### Southside WIC

3781 S. High St.  
Columbus, OH 43207  
(614) 645-3163

#### South Side Health Center

1833 Parsons Ave.  
Columbus, OH 43207  
(614) 645-3163

#### Agler Road Health Center

3433 Agler Rd.  
Columbus, OH 43219  
(614) 645-1600

#### St. Stephen's WIC

1500 East 17th Ave.  
Columbus, OH 43219  
(614) 645-8306

#### Mid-Ohio Food Bank

3960 Brookham Dr.  
Grove City, OH 43123  
[info@midohiofoodbank.org](mailto:info@midohiofoodbank.org)  
[www.midohiofoodbank.org](http://www.midohiofoodbank.org)



## 2: Franklin County Department of Job and Family Services

### General Information

(614) 233-2000

Fax (614) 233-2398

[www.franklincountyohio.gov/commissioners/jafs](http://www.franklincountyohio.gov/commissioners/jafs)

Email: [CACAdministration@fcdjfs.franklincountyohio.gov](mailto:CACAdministration@fcdjfs.franklincountyohio.gov)

### East Opportunity Center

1055 Mt. Vernon Ave.

Columbus, OH 43203

(614) 233-2000

Serving Zip Codes:

43068, 43109, 43110, 43125, 43147, 43201, 43203,

43205, 43206, 43209, 43213, 43217, 43227, 43232

### West Opportunity Center

314 N. Wilson Rd.

Columbus, OH 43204

(614) 233-2000

Serving Zip Codes:

43016, 43017, 43026, 43065, 43119, 43123, 43126,

43137, 43140, 43146, 43204, 43207, 43222, 43223,

& 43228

### Northland Village

Northland Village

1721 Northland Park Ave.

Columbus, OH 43229

(614) 233-2000

Serving Zip Codes:

43002, 43004, 43054, 43081, 43082, 43085,

43202, 43210, 43211, 43212, 43214, 43215, 43216,

43219, 43220, 43221, 43224, 43226, 43229, 43230,

43231, 43234, 43235, 43236, 43240, 43260 & 43272.

**General Hours: 7:30 a.m. - 5p.m.**

Franklin Co. Veterans Commission (614) 212-1781

Ohio Works First (866) 244-0071

### Franklin County Child Support Enforcement Agency

**80 E. Fulton St.**

**Columbus, OH 43215**

**(614) 525-3275**

**FAX (614) 525-6409**

**[support.franklincountyohio.gov](http://support.franklincountyohio.gov)**

## 3: Social Security Administration Offices

### Main Location

(866) 592-0733

TTY: (800) 325-0778

[www.ssa.gov](http://www.ssa.gov)

### Selective Service Registration:

<https://www.sss.gov/FSregist.htm>

### Downtown

200 N. High St.

2nd Floor, Suite 225

Columbus, OH 43215

(866) 964-1723

### North

1051 Worthington Woods

Worthington, OH 43085

(866) 789-0957

### Franklin Co. Veterans Service Commission

Memorial Hall 280 E Broad St.

Room 100

Columbus, OH 43215

Phone: (614) 525-2500

Fax: (614) 525-2505

### East

220 S. Hamilton Rd.

Columbus, OH 43213

(866) 592-0733

### West

1060 Georgesville Rd.

Columbus, OH 43228

(866) 656-0178

## 4: Hospitals and Community Health Centers

### Central Ohio Area Hospitals

#### Grant Medical Center

111 S. Grant St.  
Columbus, OH 43215  
(614) 566-9000

#### Doctors Hospital

5100 W. Broad St.  
Columbus, OH 43228  
(614) 544-1000

#### Dublin Methodist Hospital

7500 Hospital Dr.  
Dublin, OH 43016  
(614) 544-8000

#### Mt. Carmel Hospital East

6001 E. Broad St.  
Columbus, OH 43213  
(614) 234-6000

#### Mt. Carmel Hospital West

793 W. State St.  
Columbus, OH 43222  
(614) 234-5000

#### Chalmers P. Wylie VA Ambulatory Care Center

420 N. James Rd.  
Columbus, OH 43219  
(614) 257-5200  
(888) 615-9448  
Benefits: (800) 827-1000  
Health Care: (877) 222-VETS (8387)  
VA Inspector General:  
(800)-488-8244  
Veterans Crisis Line:  
(800)-273-8255, Press 1  
[www.columbus.va.gov/](http://www.columbus.va.gov/)

#### Ohio State Univ. Speech/Language

1070 Carmack Rd.  
Columbus, OH 43210  
(614) 292-6251

#### Ohio State University Wexner Medical Center Main Campus

410 W. 10th Ave.  
Columbus, OH 43210  
(614) 293-8000

#### Ohio State University Hospital East Campus

1492 E. Broad St.  
Columbus, OH 43205  
(614) 257-3000

#### Riverside Methodist Hospital

3535 Olentangy River Rd.  
Columbus, OH 43214  
(614) 566-5000

#### St. Ann's Hospital

500 S. Cleveland Ave.  
Westerville, OH 43081  
(614) 898-4000

#### KidSmiles Pediatric Dental Clinic

770 Bethel Rd.  
Columbus, OH 43214  
(614) 458-1711  
[info@KidSMILESClinic.com](mailto:info@KidSMILESClinic.com)

#### Heart of Ohio Family Health Centers

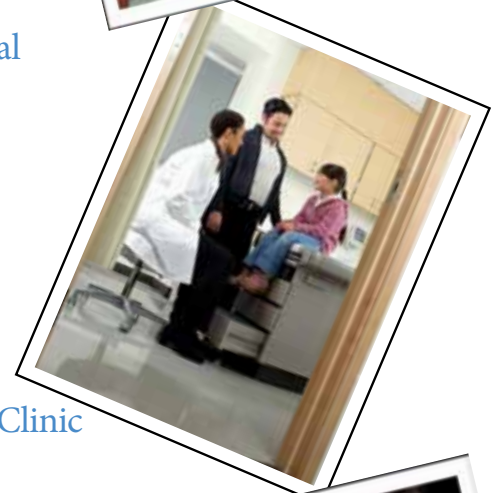
Capital Park Center  
2365 Innis Rd.  
Columbus, OH 43224  
(614) 416-4325

#### Whitehall Family Health Center

882 S. Hamilton Rd.  
Columbus, OH 43213  
(614) 235-5555  
[www.heartofohiofamilyhealth.org](http://www.heartofohiofamilyhealth.org)

#### Columbus Speech & Hearing

510 N. Broadway  
Columbus, OH 43214  
(614) 263-5151



# Hospitals and Community Health Centers (continued)

## Nationwide Children's Hospital

700 Children's Dr.  
Columbus, OH 43205  
(614) 722-2000  
www.nationwidechildrens.org

## The Center for Family Safety and Healing

655 E. Livingston Ave.  
Columbus, OH 43205  
(614) 722-8200  
www.FamilySafetyandHealing.org

## Nationwide Children's Hospital Close to Home Centers

Close to Home Centers bring a full range of diagnostic and therapeutic services for newborns, children and young adults to the neighborhood. Close to Home Center services include: laboratory, radiology, counseling and guidance services, electrocardiogram testing (EKG), nutrition services, occupational/physical therapy, speech and language pathology, and electroencephalogram testing (EEG).

### Canal Winchester

7901 Diley Rd.  
Canal Winchester, OH 43110  
(614) 355-9050

### Dublin (5 locations)

5675 Venture Dr.  
Dublin, OH 43017  
(614) 355-8400

5665 Venture Dr.  
Dublin, OH 43017  
(614) 355-8400

7450 Hospital Dr.\*  
Dublin, OH 43017  
(614) 355-7000

5700 Perimeter Dr., Suite A  
Dublin, OH 43017  
(614) 355-9550 +

5680 Venture Dr. (sports medicine)  
Dublin, OH 43017  
(614) 355-8700

### Behavioral Health and Counseling

399 E. Main St., Suite 150  
Columbus, OH 43215  
(614) 355-8080

### Teen Clinic

495 E. Main St., Suite 150  
Columbus, OH 43215  
(614) 722-2450

### East Columbus\*/+

6435 E. Broad St.  
Columbus, OH 43213  
(614) 355-8160

### Hilliard \*

4363 All Seasons Dr.  
Hilliard, OH 43026  
(614) 355-5900

### Westerville\* (4 locations)

433 N. Cleveland Ave.  
Westerville, OH 43082  
(614) 355-8300

275 W. Schrock Rd. +  
(614) 355-8230

187 W. Schrock Rd.  
(development/autism)  
(614) 355-8315

584 County Line Rd. (sports med.)  
(614) 355-6000

### Fostering Connections Program at The Center for Family Safety and Healing (for children placed in out-of-home care)

655 E. Livingston Ave.  
Columbus, OH 43205  
(614) 722-6789

+ This location only offers behavioral health and counseling services.

\* This location offers urgent care.

During afternoon, evening and weekend hours, these centers offer treatment for illnesses and injuries that need immediate attention, but do not need to be handled by a hospital emergency department.

Nationwide Children's Hospital Close to Home Centers with urgent care services treat children from birth to age 18.

# Hospitals and Community Health Centers (continued)

## Primary Care Centers

**Downtown Primary Care Center**  
**Nationwide Children's Hospital**  
 Outpatient Care Building, 3rd Floor  
 555 S. 18th St.  
 Columbus, OH 43205  
 (614) 722-5750

**Eastland Primary Care Center**  
 4434 Crossroads Center  
 Columbus, OH 43232  
 (614) 355-9600

**Hilltop Primary Care Center**  
 2857 W. Broad St.  
 Columbus, OH 43204  
 (614) 355-9900

**Linden Primary Care Center**  
 COTA Building  
 1390 Cleveland Ave., 2nd Floor  
 Columbus, OH 43211  
 (614) 355-9300

**Near East Primary Care Center**  
 1125 E. Main St.  
 Columbus, OH 43205  
 (614) 355-9200

**Northland Primary Care Center**  
 4560 Morse Centre Rd.  
 Columbus, OH 43229  
 (614) 355-9400

**Olentangy Primary Care Center**  
 1275 Olentangy River Rd.  
 Columbus, OH 43212  
 (614) 355-9500

**South High Primary Care Center**  
 1405 S. High St.  
 Columbus, OH 43207  
 (614) 355-9000

**Westside Primary Care Center**  
 441 Industrial Mile Rd.  
 Columbus, OH 43228  
 (614) 355-9700

**Whitehall Primary Care Center**  
 561 S. Yearling Rd.  
 Whitehall, OH 43213  
 (614) 355-9800

To make any  
 Primary Care Center  
 appointments,  
 call (614) 722-6200



# Hospitals and Community Health Centers (continued)

## Community Health Centers

### Columbus Public Health Dept.

240 S. Parsons Ave.  
Columbus, OH 43205  
(614) 645-7417  
[www.publichealth.columbus.gov](http://www.publichealth.columbus.gov)

### Primary One Health Center

1800 Watermark Dr.  
Columbus, OH 43215  
(614) 645-5500

### Primary One Health Center\*

1180 E. Main St.  
Columbus, OH 43205  
(614) 645-5535 (also offers vision care)

## Planned Parenthood

### Planned Parenthood of Central Ohio Inc.

3255 E. Main St.  
Columbus, OH 43213  
(614) 222-3531  
[www.plannedparenthood.org](http://www.plannedparenthood.org)

### Planned Parenthood of Central Ohio Franklinton West

1511 W. Broad St.  
Columbus, OH 43222  
(614) 222-3525

### Planned Parenthood of Central Ohio North Campus

18 E. 17th Ave.  
Columbus, OH 43201  
(614) 222-3604

### Primary One Health Center\*

2300 W. Broad St.  
Columbus, OH 43204  
(614) 645-2300 (also offers vision care)



### Primary One Health Center\*

1905 Parsons Ave.  
Columbus, OH 43207  
(614) 645-3163

### Primary One Health Center\*

1500 E. 17th Ave.  
Columbus, OH 43219  
(614) 645-2700

### Primary One Health Center

3433 Agler Rd., Suite 2800  
Columbus, OH 43204  
(614) 645-1600

\*Denotes a Free Clinic is available.

## Pregnancy Decision Health Centers

[www.pdhc.org](http://www.pdhc.org)

### Campus Office

22 E. 17th Ave.  
Columbus, OH 43201  
(614) 444-4411

### Linden Office

2052 Cleveland Ave.  
Columbus, OH 43211  
(614) 444-4411

### North Office

5900 Cleveland Ave.  
Columbus, OH 43231  
(614) 444-4411

### Franklinton

1160 W. Broad St.  
Columbus, OH 43222  
(614) 444-4411

### West Office

4111 W. Broad St.  
Columbus, OH 43228  
(614) 444-4411

# Hospitals and Community Health Centers (continued)

## Free Clinics

### Asian Health Initiative / AACCS

2231 N. High St.  
Columbus, OH 43201  
(614) 220-4023

### The Breathing Association Lung Health Clinic

1520 Old Henderson Rd.  
Columbus, OH 43220  
(614) 273-2843  
[www.breathingassociation.org](http://www.breathingassociation.org)

### Clinic at Faith Mission

245 N. Grant Ave.  
Columbus, OH 43215  
(614) 224-6617

### Columbus Free Clinic

2231 N. High St.  
Columbus, OH 43212  
(614) 404-8417  
[www.columbusfreeclinic.com](http://www.columbusfreeclinic.com)

### Helping Hands Health & Wellness Center

1421 Morse Rd.  
Columbus, OH 43229  
(614) 262-5094

### Columbus Medical Association Physicians Free Clinic/ Voluntary Care Network

240 Parsons Ave.  
Columbus, OH 43215  
(614) 240-7430

### The Women's Clinic

3242 E. Main St.  
Columbus, OH 43213  
(614) 237-2000  
[www.twccolumbus.com](http://www.twccolumbus.com)

### Vineyard Free Health Clinics

6000 Cooper Rd. (1st and 2nd Tuesdays)  
Westerville, OH 43081  
(614) 259-5428

or

171 E. Fifth Ave.  
Columbus, OH 43201  
(1st, 2nd and 3rd Wednesdays)  
(614) 259-5428

115187 Palmer Rd.  
Reynoldsburg, OH  
43068  
(740) 927-7729

### The Bridge Family Health Center

3750 Sullivant Ave.  
Columbus, OH 43229  
(1st and 3rd Saturdays)  
(614) 916-6815

### Xenos Free Clinic

40 N. Chicago Ave. (Tuesday)  
Columbus, OH 43222  
1934 N. Fourth St. (Monday)  
Columbus, OH 43201  
(614) 823-6510



## 5: Mental Health Counseling Centers

### Columbus Area Community Mental Health Centers

#### Syntero Northwest Counseling

1560 Fishinger Rd.  
Columbus, OH 43221

(614) 457-7876

#### Dublin Syntero Counseling

299 Cramer Creek Ct.

Dublin, OH 43017

(614) 889-5722

#### Southeast Mental Health

16 W. Long St.

Columbus, OH 43215

(614) 225-0990

[www.southeastinc.com](http://www.southeastinc.com)

### Netcare Access

1) 199 S. Central Ave.

Columbus, OH 43223

(614) 276-2273

2) 741 E. Broad St.

Columbus, OH 43205

(614) 276-2273

3) 2582 W. Broad St.

Columbus, OH 43204

(614) 276-2273

[www.netcareaccess.org](http://www.netcareaccess.org)

### Family Focus

1301 N. High St.

Columbus, OH 43201

(614) 227-6865

### North Central Mental Health Offices

1301 N. High St.

Columbus, OH 43201

(614) 299-6600

35 W. 4th Ave.

(Soaring Sober)

Columbus, OH 43201

(614) 421-3183

338 Granville St.

Gahanna, OH 43230

(614) 475-7090

[www.ncmhs.org](http://www.ncmhs.org)

### Columbus Area, Inc.

1515 E. Broad St.

Columbus, OH 43205

(614) 252-0711

[www.columbus-area.com](http://www.columbus-area.com)

### Youth Advocate Services

(shelter, respite care and family counseling)

825 Grandview Ave.

Columbus, OH 43215

(614) 258-9927

[www.yasohio.org](http://www.yasohio.org)

## Mental Health Services for Youth and Families

### Abraxis

899 E. Broad St., Suite 100

Columbus, OH 43205

(614) 220-8655

### Amethyst (Women Only)

455 E. Mound St.

Columbus, OH 43215

(614) 242-1284

### Buckeye Ranch Locations

2865 W. Broad St.

Columbus, OH 43204

(614) 384-8000

5665 Hoover Rd.

Grove City, OH 43213

(614) 875-2371

697 E. Broad St.

Columbus, OH 43215

(614) 384-7700

2440 Dawnlight--Rosemont

Columbus, OH 43211

(614) 471-2626

[www.buckeyeranch.org](http://www.buckeyeranch.org)

### Maryhaven

1791 Alum Creek Dr.

Columbus, OH 43207

(614) 445-8131

### NYAP

527 S. High St.

Columbus, OH 43215

(614) 487-8758

### Talbot Hall (OSU East)

195 N. Grant St., Suite 250

Columbus, OH 43205

(614) 257-3760

### Ohio Guidestone

513 E. Rich St., #100

Columbus, OH 43215

(888) 522-9172

### Huckleberry House

1421 Hamlet St.

Columbus, OH 43201

(614) 294-8097

24-hour crisis/teen

crisis shelter line

(614) 294-5553

## Directions for Youth and Families

Central Office:

1515 Indianola Ave.

Columbus, OH 43201

Phone: (614) 294-2661

Fax: (614) 294-3247

East: 1414 E. Broad St.

Columbus, OH 43205

(614) 251-0103

North: Short Stop Youth Center:

1066 N. High St.

Columbus, OH 43201

(614) 299-5541

South: 657 S. Ohio Ave.

Columbus, OH 43205

(614) 258-8043

### St. Vincent Family Center

1490 E. Main St.

Columbus, OH 43205

(614) 252-0731

[www.svfc.org](http://www.svfc.org)

### Syntero Dublin Counseling Center

299 Cramer Creek Ct.

Dublin, OH 43017

(614) 889-5722

[www.dublincounselingcenter.org](http://www.dublincounselingcenter.org)

## 6: Substance Abuse Counseling Centers

### Maryhaven

1791 Alum Creek Dr.  
Columbus, OH 43207  
(614) 445-8131  
www.maryhaven.com

### Nationwide Children's Hospital

899 E. Broad St.  
Columbus, OH 43205  
(614) 355-8005

### Netcare Access

199 S. Central Ave.  
Columbus, OH 43223  
(614) 276-2273

### Netcare Access – Emergency

741 E. Broad St.  
Columbus, OH 43205  
(614) 276-2273

### North Community Counseling Centers

4897 Karl Rd./1495 Morse Rd./2300 W. Broad St.  
Columbus, OH 43229  
(614) 279-7690

### Talbot Hall (OSU East)

1441 Phale Dr.  
Columbus, OH 43205  
(614) 257-3760

### Amethyst (Women only)

455 E. Mound St.  
Columbus, OH 43215  
(614) 242-1284  
www.amethyst-inc.org

### Life Counseling Services

760 S. Yearling Rd.  
Whitehall, OH 43213  
(614) 239-9965

### Columbus Health Dept.

Alcohol & Drug Abuse  
Program  
240 Parsons Ave.  
Columbus, OH 43215  
(614) 645-7306

### House of Hope

825 Dennison Ave.  
Columbus, OH 43201  
(614) 291-4691

### Project Linden

1410 Cleveland Ave.  
Columbus, OH 43211  
(614) 251-6950

### Integrated Health SVC

1515 E. Broad St.  
Columbus, OH 43205  
(614) 252-0711





## 7: Educational Resources

### Columbus City Schools

270 E. State St.  
Columbus, OH 43215  
(614) 365-4011  
Enrollment Office: 430 Cleveland Ave.  
(614) 365-7459  
www.ccsOH.us

### After-School Programs

#### Africentric Personal Development Center

1409 E. Livingston Ave.  
Columbus, OH 43205  
(614) 253-4448

#### Gladden Community House

183 Hawkes Ave.  
Columbus, OH 43223  
(614) 227-1600

#### St. Stephen's Community House

1500 E. 17th Ave.  
Columbus, OH 43219  
(614) 294-6347

#### Neighborhood House, Inc.

1000 Atcheson St.  
Columbus, OH 43203  
(614) 252-4941

#### Vineyard Community Center The Zone

6000 Cooper Rd.  
Westerville, OH 43081  
(614) 259-5500

#### Westside Boys and Girls Club

115 S. Gift St.  
Columbus, OH 43215  
(614) 221-8830

### Ohio Educational Training Voucher Program (for emancipated youth)

Information (855) 471-1931  
FAX (800) 757-0862  
OH@statevoucher.org

### Educational Service Center of Central Ohio

2080 Citygate Dr.  
Columbus, OH 43219  
(614) 542-4106  
www.escco.org

### College Support Programs:

Financial aid: [www.fafsa.ed.gov/](http://www.fafsa.ed.gov/)  
Support: [ohioreach.wikispaces.com/](http://ohioreach.wikispaces.com/)

### Nationwide Children's Hospital --SPARK Program

Community Education  
(614) 355-9892 or (614) 355-0714  
SPARK@nationwidechildrens.org (age 4+)  
Zip codes 43205, 43206, 43207

### Cap4Kids.org

One website listing hundreds of free and low-cost resources for Columbus-area children and families, including handouts for after-school camps and programs, anti-bullying campaigns, counseling, employment training, and many more.

[www.CAP4Kids.org/Columbus](http://www.CAP4Kids.org/Columbus)

### Ohio State University Extension, Franklin County

614-866-6900

**SNAP-Ed Nutrition Education Program** – contact Stacie Burbage for more information.

Free nutrition and thrifty shopping classes serving SNAP-eligible adults, teens, and children in Franklin County.

**Expanded Food and Nutrition Education Program** – contact Marilyn Rabe for more information

Free nutrition, food safety and thrifty shopping classes for families with children and also for youth in grades 3 – 5.

## Educational Resources (continued)

### Columbus Metropolitan Library

(614) 645-2275

[www.columbuslibrary.org](http://www.columbuslibrary.org)

#### Main Library

96 S. Grant Ave.  
Columbus, OH 43215

#### Driving Park

1422 E. Livingston Ave.  
Columbus, OH 43205

#### Dublin

75 N. High St.  
Dublin, OH 43017

#### Franklinton

1061 W. Town St.  
Columbus, OH 43222

#### Gahanna

310 Granville St.  
Gahanna, OH 43230

#### Hilliard

4772 Cemetery Rd.  
Hilliard, OH 43026

#### Hilltop

511 S. Hague Ave.  
Columbus, OH 43204

#### Karl Road

5590 Karl Rd.  
Columbus, OH 43229

#### Linden

2223 Cleveland Ave.  
Columbus, OH 43211

#### Livingston

3434 E. Livingston Ave.  
Columbus, OH 43227

#### Marion-Franklin

2740 Lockbourne Rd.  
Columbus, OH 43207

#### Martin Luther King

1600 E. Long St.  
Columbus, OH 43203

#### New Albany

200 Market St.  
New Albany, OH 43054

#### Northern Lights

4093 Cleveland Ave.  
Columbus, OH 43224

#### Northside

1423 N. High St.  
Columbus, OH 43201

#### Parsons

845 Parsons Ave.  
Columbus, OH 43206

#### Reynoldsburg

1402 Brice Rd.  
Reynoldsburg, OH 43068

#### Shepherd

790 N. Nelson Rd.  
Columbus, OH 43219

#### South High

3540 S. High St.  
Columbus, OH 43207

#### Southeast

3980 S. Hamilton Rd.  
Groveport, OH 43125

#### Whetstone

3909 N. High St.  
Columbus, OH 43214

#### Whitehall

4371 E. Broad St.  
Whitehall, OH 43213

#### TUTORING/PEER TRAINING

#### Capital University

1 College Ave.  
Bexley, OH 43209  
(614) 236-6327  
[www.capital.edu/peer-training](http://www.capital.edu/peer-training)

#### OSU Tutoring & Clinical Programs

1100 Kinnear Rd. Room 129  
Columbus, OH 43212  
(614) 292-7716  
<http://tutoring.ehe.osu.edu>

#### Kids Card System

(614) 849-1015

### Southwest Public Library (2)

3359 Park St.  
Grove City, OH 43123  
(614) 875-6716

4740 W. Broad St.  
Columbus, OH 43228  
(614) 878-1301

### Westerville Public Library

126 S. State St.  
Westerville, OH 43081  
(614) 882-7277

## Educational Resources (continued)

### Head Start Programs

The Child Development Council of Franklin County, Inc.

#### Head Start Programs (29 area learning centers)

300 E. Spring St.  
Columbus, OH 43215  
(614) 221-1709  
[www.cdcheadstart.org](http://www.cdcheadstart.org)

#### LOCATIONS BY STREET:

2150 Agler Rd.  
3260 Allegheny Ave.  
5220 Avalon Ave.  
1184 Barnett Rd.  
1254 Briarwood Ave.  
1400 Brooks Ave.  
1718 Cooke Rd.  
999 Crupper Ave.  
6865 Gender Rd.  
4400 Glendenning Dr.  
500 N. Hamilton Rd.  
2879 Johnstown Rd.  
4738 Kae Ave.  
3399 Kohr Rd.  
1077 Lexington Ave.  
2541 Lindbergh Dr.  
1254 Lockbourne Rd.  
428 E. Main St.  
867 Mt. Vernon Ave.  
2350 W. Mound St.  
1230 Oakland Park Ave.  
505 S. Ohio Ave.  
4141 Rudy Rd.  
8450 Sawmill Rd.  
825 S. Sunbury Rd.  
1850 Sutter Parkway  
3830 Trueman Ct.  
1321 Urban Dr.  
2335 W. Case Rd.

YMCA Central Ohio Head Start  
For more information, or to enroll, call (614) 409-2844

#### Moler East Head Start Center

1201 Moler Rd.  
Columbus, OH 43207  
(614) 893-8160

#### Southside Head Start Center

475 Elwood Ave.  
Columbus, OH 43207  
(614) 445-0463

#### Watkins Head Start Center

1520 Watkins Rd.  
Columbus, OH 43207  
(614) 749-1792

#### National Association for the Education of African-American Children with Learning Disabilities (AACLD)

P.O. Box 09521  
Columbus, OH 43209  
(614)-237-6021  
[aaclld.org/home.html](http://aaclld.org/home.html)

#### South-Western City School District Head Start Locations

For more information, or to enroll call (614) 801-8438

#### Stiles Family Center Head Start

4704 Stiles Ave.  
Columbus, OH 43228  
(614) 801-8394

#### Bostic Center

2975 Kingston Ave.  
Grove City, OH 43213  
(614) 801-8520

#### Norton Road Center

60 Norton Rd.  
Columbus, OH 43228  
(614) 801-6293

## 8: Food Pantries

### Broad Street Presbyterian Church

760 East Broad St.  
Columbus, OH 43205  
(614) 221-6552

### Greater Groveport Human Needs Pantry

4575 Madison Lane  
Groveport, OH 43125  
(614) 836-7652 (by appointment only)

### Clintonville-Beechwold Community Resource Center

14 West Lakeview Ave.  
Columbus, OH 43202  
(614) 268-3539

(Offers food bank, clothing and services for seniors and low-income families)

### HandsOn Central Ohio

Simply dial 2-1-1 or (614) 221-2255.  
Information and referrals to more than  
4,500 programs and services offering everything from food, housing  
and clothing to mental health and educational services.  
Available 24-hours and is free of charge. FOOD LINE (614) 341-2282

### Gladden Food Pantry

318 S. Glenwood Ave.  
Columbus, OH 43223  
(614) 228-2498

### Glory Evangelist Ministries

#### Agape Soup Kitchen /Food Pantry

269 N. Gould Rd.  
Bexley, OH 43209  
(614) 237-8815

(Open every third and fourth Saturday)

### Mt. Olivet Baptist Church

428 East Main St.  
Columbus, OH 43215  
(614) 221-3446

### Neighborhood House, Inc.

1000 Atcheson St.  
Columbus, OH 43203  
(614) 252-4941

### St. Stephen's Community House

1500 E. 17th Ave.  
Columbus, OH 43219  
(614) 294-6347

### West Side Food Pantry

82 N. Wilson Rd.  
Columbus, OH 43204  
(614) 279-4635

### Holy Family Soup

57 S. Grubb St.  
Columbus, OH 43215  
(614) 461-9444

### Bishop Griffin Ctr.

2875 E. Livingston Ave.  
Columbus, OH 43209  
(614) 338-8220 Wed./Fri.

### Kroger Community Pantry

3960 Brookham Dr.  
Grove City, OH 43123  
(614) 341-2282 for appt.  
Tuesday, Fridays and Saturdays

### Champion Ave. Pantry

1460 S. Champion Ave.  
Columbus, OH 43206  
(614) 443-5130 (M-F 11-2:30; Sat. 1-3:30)

### Victory Ministries, Inc

2955 Switzer Ave.  
Columbus, OH 43236  
(614) 252-2500

### The Bridge Family Center

3750 Sullivant Ave.  
Columbus, OH 43228  
(614) 443-5130  
(1st/3rd Saturdays)

### Crossroads Baptist Church

5075 Cleveland Ave.  
Columbus, OH 43231  
(614) 895-5683



## 9: Utility Assistance Programs and Payment Centers

### Payment Assistance Programs

#### IMPACT Community Action

700 Bryden Rd.  
Columbus, OH 43215  
(614) 252-2799  
www.impactca.org

#### Joint Organization for Inner City Needs (JOIN)

578 E. Main St.  
Columbus, OH 43215  
(614) 241-2531  
(Limited funds for water, gas, electricity and fuel oil)

#### Salvation Army Central Services

966 E. Main St.  
Columbus, OH 43205  
(614) 221-6561

#### Credit Report Services:

Consumer Credit Counseling  
4998 W. Broad St.  
Columbus, OH 43228  
(800) 254-4100  
www.consumercounseling.org/ccsoh.html; or,  
• www.CreditReport.com  
• www.FreeScoreOnline.com  
• www.FreeCreditReport.com

### Utility Payment Centers

#### Columbus Check Cashers/ PLS

4399 E. Livingston Ave.  
(614) 235-0840

1397 W. Mound St.  
(614) 221-3472

3545 W. Broad St.  
(614) 221-3472

2724 Cleveland Ave.  
(614) 262-1766

#### All Area Kroger Stores

A & A Multi Servios  
4688 E. Main St.  
Columbus, OH 43213

Linda Mexicana  
5705 Maple Canyon Ave.  
Columbus, OH 43229

A & B Market  
5440 E. Livingston Ave.  
Columbus, OH 43207

Kelly's Market  
3453 Parsons Ave.  
Columbus, OH 43207

All MoneyGram  
Locations in Columbus:  
www.locations.moneygram.  
com/oh/columbus/



## 10: Housing and Furniture Assistance

### Housing Assistance

City of Columbus  
Department of Development  
750 Piedmont Rd.  
Columbus, OH 43224  
(614) 645-3111  
(Assists displaced individuals and families due to code vacate orders)

### Columbus Metropolitan Housing Authority

880 E. 11th Ave.  
Columbus, OH 43201  
(614) 421-6000  
www.cmhanet.com

### Columbus Urban League

788 Mt. Vernon Ave.  
Columbus, OH 43203  
(614) 257-6300

### Housing and Urban Development (HUD)

200 N. High St.  
Columbus, OH 43215  
(614) 469-5737

### Kinship Program — Franklin County Children Services

855 W. Mound St.  
Columbus, OH 43215  
(614) 341-6161

(These services are only available to Franklin County Children Services Kinship cases.)

### Lutheran Social Services

500 W. Wilson Bridge Rd., Suite 245  
Worthington, OH 43085  
(614) 228-5200

### Neighborhood House, Inc.

1000 Atcheson St.  
Columbus, OH 43203  
(614) 252-4941

### Compass--Broad St. Presbyterian Church

760 E. Broad St.  
Columbus, OH 43205  
(614) 463-9612

### Furniture Assistance

Furniture Bank of Central Ohio  
118 S. Yale Ave.  
Columbus, OH 43222  
(614) 272-9544  
www.furniturebankcoh.org  
(Need referral and letter from social service agency.  
Worker must accompany family. Must provide truck to move furniture and other items.)

### Rental Assistance

#### Homeport by Columbus Housing Partnership

562 E. Main St.  
Columbus, OH 43215  
(614) 221-8889

#### YMCA of Central Ohio Low-Income Housing(Men)

40 W. Long St.  
Columbus, OH 43215  
(614) 573-3616

#### YWCA of Central Ohio Low-Income Housing (Women)

65 S. Fourth St.  
Columbus, OH 43215  
(614) 224-9121

#### YMCA Family Center (Franklin Co. residents only)

900 Harvey Ct.  
Columbus, OH 43219  
(614) 253-3910

#### Community Properties of Central Ohio

910 E. Broad St.  
Columbus, OH 43205  
(614) 253-0984

#### MAP

677 E. 11th Ave..  
Columbus, OH 43211  
(614) 542-7366

# 11: Clothing Assistance

## Clintonville-Beechwood Community Resources Center

3222 N. High St.  
Columbus, OH 43202  
(614) 268-8118  
[www.clintonvillecrc.org](http://www.clintonvillecrc.org)

## Kinship Aftercare Program Franklin County Children Services

855 W. Mound St.  
Columbus, OH 43215  
(614) 341-6175  
(Only for Kinship families who receive services from FCCS and meet eligibility criteria)

**Mt. Olivet Baptist Church**    **MOM2B**  
428 E. Main St.                      1182 N. 6th St.  
Columbus, OH 43215                Columbus, OH 43201  
(614) 221-3446                        (614) 307-6709  
(Only on Fridays)

**Charity Newsies**  
4300 Indianola Ave.  
Columbus, OH 43214  
(614) 263-4300  
[www.charitynewsie.com](http://www.charitynewsie.com)

**Community Kitchen**  
640 S. Ohio Ave.  
Columbus, OH 43205  
(614) 252-6428

## Salvation Army Central Ohio Services

966 E. Main St.  
Columbus, OH 43205  
(614) 221-6561  
Maternity Resource store (614) 437-2153  
3417 Palmetto St., Cols. 43204

760 Worthington Woods Blvd.  
Columbus, OH 43085  
(614) 846-1884

## Dress for Success

1204 N. High St.  
Columbus, OH 43201  
(614) 291-5420  
[www.dressforsuccess.org/columbus](http://www.dressforsuccess.org/columbus)

## United Methodist Free Store

946 Parsons Ave.  
Columbus, OH 43206  
(614) 443-1713

## Westside Free Store Ministries

61 S. Powell Ave.  
Columbus, OH 43204  
(614) 351-5480

## Hilltop Teen Drop-In Center Shalom Zone Free Store

(Open Monday-Friday from 2:30-6:00p.m.)  
514 Columbian Ave.  
Columbus, OH 43223  
(614) 398-1230

## New Life UMC

25 W. 5th Ave.  
Columbus, OH 43201  
(614) 294-0134



# Clothing Assistance (continued)

## Volunteers of America Thrift Stores

3620 Indianola Ave.  
Columbus, OH 43214  
(614) 263-8444

5640 W. Broad St.  
Columbus, OH 43232  
(614) 870-8551

4280 Macsway Ave.  
Columbus, OH 43232  
(614) 861-8551

4026 McDowell Rd.  
Grove City, OH 43123  
(614) 801-1625

1824 W. Henderson Rd.  
Columbus, OH 43220  
(614) 442-0065

[www.voago.org](http://www.voago.org)

Joseph's Coats of Central Ohio  
240 Outerbelt St.  
Columbus, OH 43213  
(614) 863-1371

## Goodwill Columbus Retail Stores

2550 N. High St.  
Columbus, OH 43202  
(614) 384-9768

52 Robinwood Ave.  
Whitehall, OH 43213  
(614) 255-0996

2933 Morse Rd.  
Columbus, OH 43231  
(614) 414-0441

358 S. Hamilton Rd.  
Gahanna, OH 43230  
(614) 476-6177

(Also available in Canal Winchester, Dublin, Gahanna, Hilliard, New Albany, Westerville, Worthington, Upper Arlington)

[www.goodwillcolumbus.org](http://www.goodwillcolumbus.org)





## 12: Child Care Resources

### Columbus Early Learning Centers (Title XX accepted)

#### East

162 N. Ohio Ave.  
Columbus, OH 43203  
(614) 253-5525

#### Broad Street

760 E. Broad St.  
Columbus, OH 43205  
(614) 221-6102

### Franklin County Board of Developmental Disabilities

2879 Johnstown Rd.  
Columbus, OH 43219  
(614)-342-5801  
fcbdd.org/

### Action for Children (also offers parent education)

78 Jefferson Ave.  
Columbus, OH 43215  
(614) 224-0222

### Child Development Council of Head Start

300 East Spring St.  
Columbus, OH 43215  
(614) 221-1709

### J.O.I.N (birth certificate services)

578 E. Main St.  
Columbus, OH 43215  
(614) 241-2530  
(FCCS letter required for birth certificate vouchers;  
J.O.I.N. also assists with food, pantries, medical assistance)

### Franklin County Department of Job & Family Services

Title XX – Child Care Registration  
General Information: (614) 233-2000

### Respite Connections

(short-term care for special needs individuals)  
5250 Strawberry Farms  
Westerville, Ohio 43230  
(614) 890-HELP voice/text  
(614) 890-4412 FAX  
www.respiteconnections.org



# 13: Community Action and Service Groups

## American Association of Retired Persons (AARP)

### Ohio Office

17 S. High St., Suite 800  
Columbus, OH 43215  
(866) 389-5653  
www.aarp.org

### Franklin Co. Senior Options

Office on Aging  
280 E. Broad St., 3rd floor  
Columbus, OH 43215  
(614) 525-6200

## The Breathing Association

1520 Old Henderson Rd.  
Columbus, OH 43220  
(614) 457-4570

## Central Ohio Area Agency on Aging

174 E. Long St.  
Columbus, OH 43215  
(614) 645-7250

www.coaaa.org

(Plans, funds, and coordinates long-term care service programs, senior services and opportunities for older adults. Offers education and community programs on health-related topics. Publishes Older Adult Resource Guide.)

## The Ohio Benefit Bank

101 E. Town St., Suite 540  
Columbus, OH 43215  
(800) 648-1176; (614) 221-4336

## Martin Janis Center

600 E. 11th Ave.  
Columbus, OH 43211  
(614) 645-5954

(Assists in accessing programs needed to be healthy and secure)

- Children's health care insurance
  - Home energy assistance
  - Child care subsidies
  - Food stamps
  - Free tax assistance including the earned income tax credit
- ohiofoodbanks.org

## Senior Citizen Employment Agencies

### Mature Services

### Senior Employment Center

3400 N. High St., Suite 401  
Columbus, OH 43202  
(614) 586-1975  
(800) 554-5335

(Serving Clark, Fairfield, Fayette, Franklin, Hocking, Perry and Pickaway counties)



## Community Action and Service Groups (continued)

### Choices— Eliminating Domestic Violence

500 W. Wilson Bridge Rd., Suite 245  
Worthington, OH 43085  
Information and Crisis: (614) 224-4663  
Business: (614) 224-7200  
[www.choicescolumbus.org](http://www.choicescolumbus.org)

### Columbus Urban League

788 Mt. Vernon Ave.  
Columbus, OH 43203  
(614) 257-6300

### Rahab's Hideaway

Safe haven for a way out of human trafficking  
897 Oakwood Ave.  
Columbus, OH 43206  
(614) 253-8969  
[rahabshideaway.org/](http://rahabshideaway.org/)

**LifeCare Alliance** - seniors/homebound  
Meals-On-Wheels, home health, fresh foods,  
cancer clinic, Project OpenHand-Columbus,  
or Dining, Wellness Centers, Help-at-Home, etc.

1699 W. Mound St.  
Columbus, OH 43223  
(614) 276-3130  
[www.lifecarealliance.org](http://www.lifecarealliance.org)

### Lutheran Social Services of Central Ohio

Housing assistance, food pantries, home healthcare  
500W. Wilson Bridge Rd., Suite 245  
Worthington, OH 43085  
(614) 228-5200  
Food pantries:  
East: 1460 S. Champion Ave.  
(614) 443-5730  
West: 82 N. Wilson Rd.  
(614) 279-4635  
[www.lssco.org](http://www.lssco.org)

### Ohio Hispanic Coalition

6161 Busch Blvd.  
Suite 311  
Columbus, OH 43229  
(614) 840-9934

Cultural & Education Center  
3556 Sullivant Ave.  
Columbus, OH 43204  
(614) 272-5004 or 275-1755  
[www.ohiohispaniccoalition.org](http://www.ohiohispaniccoalition.org)

### Franklin County Veterans Commission

280 W. Broad St.  
Columbus, OH 43215  
(614) 525-2500

**East Opportunity Center**  
1055 Mt. Vernon Ave.

**North Opportunity Center**  
1721 Northland Park Ave.

**Marion-Franklin  
Opportunity Center**  
2740 Lockbourne Rd.

**One More Time**  
Abuse/Prevention Unit  
1521 W. 5th Ave.  
Columbus, OH 43212  
(614) 486-0031

### Neighborhood Pride Office

757 Carolyn Ave.  
Columbus, OH 43224  
(614) 645-0837

### Community Refugee and Immigration Services

3000 W. Broad St.  
Columbus, OH 43204  
(614) 456-1526



# Community Action and Service Groups (continued)

## Kinship Support Programs

Kinship care is when a relative or non-relative has taken over the full-time care, nurturing and protection of a child. It should be noted that the definition for kinship caregivers goes beyond the scope of blood relatives, and may include an adult who has a familiar relationship/bond with the child and/or family.

Kinship care represents the most desired out-of-home placement option for children who cannot live with their parents on a temporary basis or permanently. Children placed with their relatives are better able to maintain their sense of belonging and identity with their family's culture, history and traditions.

Kinship care includes those relationships established through an informal arrangement, a legal custody or guardianship order, a relative foster care placement, or a kinship adoption.

### Kinship Support Group – Franklin County Children Services

855 W. Mound St.  
Columbus, OH 43223  
(614) 341-6161  
kinship@fccs.us

We participate in the Kinship Permanency Incentive Program (KPI), a state-funded initiative that offers time-limited cash payments for some Ohio kinship caregivers who apply and meet eligibility requirements, and who have been granted legal custody/legal guardianship on or after July 1, 2005.

### Clintonville-Beechwold Community Resources Center

3222 N. High St.  
Columbus, OH 43202  
(614) 268-3539  
www.clintonvilleecrc.org

## Substance and Alcohol Abuse Support Groups

### Alcoholics Anonymous (AA) Central Ohio Fellowship Intergroup

651 W. Broad St.  
Columbus, OH 43215  
(614) 253-8501

### Vineyard Community Center

6000 Cooper Rd.  
Westerville, OH 43061  
(614) 259-5289

### Cocaine Anonymous (CA)

(614) 251-1122

### Narcotics Anonymous (NA)

1313 E. Broad St., Suite 204  
Columbus, OH 43205  
(614) 252-1700

### Al-Anon/AlaTeen

500 Wilson Bridge Rd., Suite 35  
Worthington, OH 43085  
(614) 547-1550

### CompDrug

547 E. 11th Ave.  
Columbus, OH 43211  
(614) 224-4506

### 20 Something

2201 Fred Taylor Dr.  
Westerville, OH 43210  
(614) 890-0000  
(meetings held at noon/Sundays)

# Community Action and Service Groups (continued)

## Parenting Groups

### Catholic Social Services

197 E. Gay St.  
Columbus, OH 43215  
(614) 221-5891

### Directions for Youth

1515 Indianola Ave.  
Columbus, OH 43201  
(614) 294-2661

### Parents Without Partners

Info Line: (800) 637-7974

### St. Vincent Family Center

(Classes offered in Spanish)  
1490 E. Main St.  
Columbus, OH 43205  
(614) 252-0731

## Survivor Groups

### Compassionate Friends

(For those mourning the death of a child)

Ascension Lutheran Church  
1479 Morse Rd.  
Columbus, OH 43229  
(614) 882-8986

### Concord Counseling

(Survivors of suicide victims)

700 Brooksedge Blvd.  
Westerville, OH 43081  
(614) 882-9338

## Grief Counseling and Support Groups

### Netcare

199 S. Central Ave.  
Columbus, OH 43223  
(614) 276-2273

### Southeast, Inc.

16 W. Long St.  
Columbus, OH 43215  
(614) 225-0990

### St. Vincent Family Center

1490 E. Main St.  
Columbus, OH 43205  
(614) 252-0731

### Vineyard Community Center

6000 Cooper Rd.  
Westerville, OH 43081  
(614) 890-0000

- Abortion Trauma Group
  - Divorce Care
  - Warriors Against Cancer
  - Hurts, Habits and Hang-Ups...and many others
- [www.vineyardcolumbus.org](http://www.vineyardcolumbus.org)

### Mt. Carmel Health Systems Evergreen Program

1144 Dublin Rd.  
Columbus, OH 43215  
(614) 534-0200  
[www.mountcarmelhealth.com/grief--loss](http://www.mountcarmelhealth.com/grief--loss)

## Employment Support:

### Central Ohio Workforce Investment Corporation (COWIC)

1111 E. Broad St.  
Columbus, OH 43205  
(614) 559-5052  
[www.cowic.org](http://www.cowic.org)

### IMPACT: Community Action Employment + Plus Program

700 Bryden Rd.  
Columbus, OH 43215  
(614) 252-2799  
[www.IMPACTCA.org](http://www.IMPACTCA.org)

# 14: Additional Community Resources

## City of Columbus Recreation Centers

### Recreation and Parks

1111 E. Broad St.  
Columbus, OH 43205  
(614) 645-3300  
parks.columbus.gov

## Community Centers

### Adams

854 Alton Ave.  
(614) 645-3051

### Barack

580 E. Woodrow Ave.  
(614) 645-3610

### Barnett

1184 Barnett Rd.  
(614) 645-3065

### Beatty

247 N. Ohio Ave.  
(614) 645-3218

### Blackburn

263 Carpenter St.  
(614) 645-7670

### Brentnell

1280 Brentnell Ave.  
(614) 645-7640

### Carriage Place

4900 Sawmill Rd.  
(614) 645-3715

### Dodge

667 Sullivant Ave.  
(614) 645-3176

### Douglas

1300 Windsor Ave.  
(614) 645-7407

### Driving Park

1100 Rhoads Ave.  
(614) 645-3228

### Feddersen

3911 Dresden St.  
(614) 645-3083

### Gillie Senior Center

4625 Morse Center Dr.  
(614) 645-3106

### Glenwood

1925 W. Broad St.  
(614) 645-3282

### Holton

303 N. Eureka Ave.  
(614) 645-3208

### Howard

2505 N. Cassady Ave.  
(614) 645-3713

### Indian Mound

3901 Parsons Ave.  
(614) 645-3224

### Lazelle Woods

8140 Sancus Blvd.  
(614) 645-5330

### Linden

1254 Briarwood Ave.  
(614) 645-3067

### Marion Franklin

2801 Lockbourne Rd.  
(614) 645-3160

### Martin Janis (50+)

600 E. 11th Ave.  
(614) 645-5954

### Milo Grogan

862 E. Second Ave.  
(614) 645-7376

### Schiller

1069 Jaeger St.  
(614) 645-3156

### Sullivant

755 Renick St.  
(614) 645-8171

### Tuttle

240 W. Oakley Ave.  
(645) 645-3602

### Westgate

455 S. Westgate Ave.  
(614) 645-3051

### Whetstone

3923 N. High St.  
(614) 645-3217

### Woodward Park

5147 Karl Rd.  
(614) 645-3158



## PET RESOURCES

### Capital Area Humane Society

Pet adoptions, lost/found, surrendering a pet or emergency shelter for animals of domestic violence. Behavior classes available. 3015 Scioto-Darby Executive Ct. Hilliard, OH 43026  
(614) 777-7387  
To report animal cruelty dial (614) 777-7387, ext. 250  
www.cahs-pets.org

### Franklin County Animal Care & Control

To report stray/or dogs running loose  
(614) 525-3400  
dogs.franklincountyohio.gov

### Franklin County Dog Shelter

Pet adoptions/dog licenses; lost/found; surrendering a pet  
4340 Tamarack Blvd.  
Columbus, OH 43229  
(614) 525-DOGS (3647)  
www.franklincountydogs.com

### SOS of Ohio

low-cost spay and neuter services  
3121 W. Broad St.  
Columbus, OH 43204  
(614) 396-8707  
www.sosohio.org

# 15: Legal Services and Glossary of Terms

## Legal Services

### The Legal Aid Society of Columbus

1108 City Park Ave.  
Columbus, OH 43206  
(614) 241-2001, (888) 246-4420  
[www.columbuslegalaid.org](http://www.columbuslegalaid.org)

### Columbus Bar Association

#### Lawyer Referral Service

175 S. Third St., Suite 1100  
Columbus, OH 43215  
(614) 221-0754  
(877) 560-1014  
[www.ColumbusLawyerFinder.org](http://www.ColumbusLawyerFinder.org)

### Capital University Legal Clinic

303 E. Broad St.  
Columbus, OH 43215  
(614) 236-6245  
[www.law.capital.edu/Legal\\_Clinic/](http://www.law.capital.edu/Legal_Clinic/)

### Ohio Consumer's Counsel

10 W. Broad St., Suite 1800  
Columbus, OH 43215  
Represents the interests of 4.5 million households in proceedings before state and federal regulators and in the courts. The state agency also educates consumers about electric, natural gas, telephone and water issues.  
(614) 466-8574, (877) 742-5622 (toll free in Ohio)  
[www.occ.ohio.gov](http://www.occ.ohio.gov)

## Glossary of Terms

**Abandoned Child** – A child is presumed abandoned when the child's parents have failed to visit or maintain contact with the child for more than 90 days, regardless of whether they have resumed contact after the 90-day period.

**Abuse** – Legal determination that the child has been a victim of conduct by another that the court determines to be physical/sexual/emotional abuse, and that the circumstances warrant court intervention.

**Adjudication** – A fact-determining decision made by the court. The court finds that the alleged facts stated in a complaint are valid and support a determination that the child is abused, neglected, dependent or delinquent.

**Clerk's Office of Juvenile Division** – Processes complaints and motions on cases alleging abuse and/or neglect. Processes grandparent and custody affidavits.

**Court Ordered Protective Supervision (COPS)** – A disposition in which the agency is ordered by the court to supervise family compliance with case plan and safety of child(ren).

**Delinquent** – A legal status of a child who is determined by the court to be in violation of criminal laws or juvenile status laws (i.e., school truancy, curfew, unruly, etc.).

**Dependency** – A legal determination that a child's circumstances warrant court intervention, not necessarily due to caregiver's action or inaction.

**Dispositional Hearing** – A final court hearing on a complaint or motion in which the court makes a final decision on whether to issue orders for custody or supervision.

**Emergency Custody Order (ECO)** – An emergency order issued by the court on the basis of a complaint or motion that alleges facts that demonstrate a child to be at imminent risk of harm.

**Family Assessment/Intake** – A division of Juvenile Court that handles investigations for the court, and prepares motions for the general public involved with FCCS.

**Guardian Ad Litem (GAL)** – Court-appointed legal advocate representing the best interest of the child.

## Glossary of Terms (continued)

**Group Home** – A public or private facility which provides placement services for children, licensed, regulated, approved and operated under the direction of the Ohio Department of Job and Family Services, the Ohio Dept. of Education, local boards of education, Ohio Dept. of Youth Services, or county boards of mental health or county boards of mental retardation and developmental disabilities and designed to help children at risk of substitute care placement.

**Guardian** – A person, association, or corporation that is granted authority by a probate court pursuant to Chapter 2111 of the ORC to exercise parental rights over a child to the extent provided in the court's order and subject to the residual parental rights of the child's parents.

**Kin** – Individuals related by blood or adoption to include parents, grandparents, aunts, uncles, nephews and nieces, cousins, stepparents, spouses and any non-relative who is the current custodial caretaker or has a long-standing relationship with a child.

**Interim Review** – A hearing held by the court to assess case plan progress and legal status of temporary orders as scheduled/ requested by the court.

**Legal Custody** – A status vesting in the custodian the right to have physical care and control of the child and to determine where and with whom the child shall live, and the right and duty to protect, train and discipline the child and to provide the child with food, shelter, education and medical care, all subject to any residual parental rights, privileges and responsibilities.

**Legal Father** – A man is legally presumed to be the father if he is married to the mother at the time of the child's birth, or named as father on the child's birth certificate. If not, a man can be declared the legal father through the process of establishing paternity through the Child Support Enforcement Agency administrative procedures or genetic testing.

**Neglect** – A legal determination that, as a result of parent/caregiver action or inaction, the child's needs are not met and warrant court intervention.

**Permanent Court Commitment (PCC) (aka Permanent Custody - PC) (aka Termination of Parental Right - TPR)** – A final disposition by the court in finding that parental rights should be terminated and the child should be permanently under FCCS custody for the purpose of adoption.

**Permanent Planned Living Arrangement (PPLA)** – (Formerly known as long-term foster care) Permanent legal status, upon agency request, where a child is placed under agency custody for the purpose of permanent placement in foster care.

**Protective Services** – A division of Juvenile Court that handles investigations for the court, prepares complaints and motions for the general public, and service on all initial complaints.

**Putative Father** – A man that is identified as being a possible father of a child, but has not been determined to be the "legal father."

**Temporary Court Commitment (TCC)** – Dispositional custody alternative in which the court orders a child to be placed in temporary custody of the agency, or an individual, for a limited period of time.

**Temporary Order of Custody (TOC)** – A pre-dispositional custody order made by the court that places a child in the agency custody, or an individual's custody, pending outcome of the complaint. Not to exceed 90 days.

**Temporary Order of Protective Supervision (TOPS)** – A pre-dispositional order made by the court in which a child remains in parental custody while the agency is ordered to supervise the family situation.

**Unruly** - A delinquent status of a child who is determined by the court to be non-compliant with the rules of home, school or community.

**Voluntary Agreement for Custody (VAC) – (aka 30-Day Agreement)** – A voluntary agreement between the parent and FCCS for custody and placement for the protection of the child without the involvement of court order.







# Protecting **Children** by Strengthening **Families**

This Franklin County Children Services Resource Guide is provided courtesy of the Communications Division.

24-Hour Child Abuse Hotline:  
(614) 229-7000

Non-emergency Administrative Line  
(614) 229-7100

Adoption:  
(614) 341-6060

Speakers Bureau or Literature Requests:  
(614) 341-6085

Kinship:  
(614) 341-6161

Volunteers and Mentors:  
(614) 275-2690

General Information:  
(614) 275-2571

Communications:  
(614) 275-2523

[childrenservices.franklincountyohio.gov](http://childrenservices.franklincountyohio.gov)



# Our Mission

Through collaboration with families and their communities, we advocate for the safety, permanency and well-being of each child we serve in a manner that honors family and culture.



Franklin County

**Children  
Services**

Protecting Children by Strengthening Families

#### Main Office:

855 W. Mound St.  
Columbus, Ohio 43223  
(614) 275-2571

#### East Office:

4071 E. Main St.  
Whitehall, OH 43213  
(614) 575-3500

#### West Region:

1919 W. Frank Rd.  
Columbus, OH 43223  
(614) 228-5800

#### General Office Hours:

8am - 5pm  
Monday - Friday

#### Intake/Investigations Open 24 Hours

(614) 229-7100 Non-emergency  
(614) 229-7000 24-hour Abuse Hotline

