

### **CAREER & WORKFORCE SOLUTIONS CENTER**



Resources and weblinks geared toward Veterans of the US Armed Forces

Veteran's Career Resource Guide

# Table of Contents

Career and Workforce Solutions Center Center Overview of		
Services	1	
COD Veterans Resource Center	2	
Explore Careers	3	
Careers in your Major Not Sure What Major or Career to Pursue? Explore the Different Requirements, Skills, and Tasks from a Particular Job and Much More		
Resume Writing	4	
Resume Sample	5	
Military to Civilian Translators	6	
Building an Effective Resume Military to Civilian Skills Translator		
Job Search Engines	7-8	
Job Search and Veteran/Military Information How to Obtain your DD-214		
Federal Employment	9-10	
Federal Jobs that Align with your Major PATHWAYS for Students & Recent Graduate Students to Federal Careers Special Hiring Authorities & Preferences for Veterans		
Veteran Affairs Employment	11	
Veteran Affairs Employment Opportunities		

Template courtesy of the UCR Career Center Operation VETS program

# Table of Contents

Internships are Essential	12-13
What is an Internship & How will it Benefit your Future Career? Veteran Affairs Internship Opportunities	
VA Work Experience Program	14
<b>Scholarship Opportunities</b> Scholarship Links and Resources COD Scholarships	15
Local Medical Resources	16
Important Contacts	17
Veteran Agencies	

# Career & Workforce Solutions Center

### **Career Planning**

- Individual Career Counseling (Drop-In & Appointments Available)
- Major & Career Choice Assistance
- Career Exploration Panels & Workshops
- Job & Internship Search Assistance
- Employer & College Programs Info. Sessions
- Annual Career Fair
- Career & Interest Assessments Available:
  - Strong Interest Inventory (SII)
  - Myers-Briggs Type Indicator (MBTI)
  - www.eureka.org (Site ID: KVJWW5X)

### **Skill Building Workshops**

- Resume Writing
- Interviewing Skills
- Job Search Strategies
- Networking for Success
- Choosing a Major

### **Work Experience Class**

- Earn Up to 16 College Units
- Use Your Current Job, Internship, Student Worker &/or Volunteer Position
- Gain Hands-On Experience
- Get a Head Start in Your Field
- All Students are Eligible
- **Boost Your Resume**
- Become More Marketable
- Increase Chance for Promotion &/or Raise
  - Course Applies to Various Programs Including: AJ, AGEH, ACR, AUTO, BUHM, CIS, ESYS, GOLF, KINE, NR \*May Also Register For General (WEG)

Free Online Services (Use COD Email Only)

- Create a Winning Resume Through https://resumegenius.com/student-resume-builder
- Find Jobs & Internships Through the COD Job Hub at: www.CODjobHUB.com



/	•
And	)
@ NUNC	



760.674.7799 Admin Building, Rooms 5 & 6



CWSC@collegeofthedesert.edu www.collegeofthedesert.edu/cwsc



### **VETERANS RESOURCE CENTER**

### Cravens Student Services Center, Room 125 760.773.2536

#### veterans@collegeofthedesert.edu

The BIGHORN Golf Club Charities Veterans Resource Center (VRC) provides critical service and support for our veterans; active-duty, National Guard and Reserve military personnel, their spouses and dependents; and faculty and staff. We assist our veterans' transition back into civilian life as they learn to navigate the California Community College system; and support the success, retention and educational needs of our students.

We understand that the transition to student life can be personally challenging, yet rewarding. We, along with the entire COD community, are grateful to you and your family members for your service to our country, and are dedicated to providing the services you need to successfully navigate this transition.

- One-on-one personalized student assistance
- Veterans Academic Counselor
- Disability Support
- Liaison with all other COD support services
- Certification of education benefits for all chapters
- Providing academic advising by discussing the curriculum and approving course selection for compliance with DVA regulations
- College of the Desert is approved by the California State Approving Agency to certify veterans education benefits
- Liaison between County, State and Federal Veterans organizations
- Priority registration for students who have completed the SSSP requirements, are in good standing and have completed fewer than 101 units at COD
- Opportunity to learn new skills
- Transition services
- Support services while you pursue your goals

Donni Prince Veterans Resource Specialist/SCO 760.773.2536 dprince@collegeofthedesert.edu Sandra Hauf Veterans Counselor 760.862.1337 shauf@collegeofthedesert.edu

### Careers in your Major

Most students are very surprised at the flexibility that comes with ANY major. A degree in engineering can lead to a career in finance while a history degree can lead to a job in the healthcare field. The link below will connect you to the Career and Workforce Solutions Center Website "Major and Career Exploration" and the "What Can I Do With This Major" link where you will find a list of common generic majors. Choose the one closest to your major for a list of typical job titles, job descriptions, potential employers and the training and level of degree you'll need to pursue specific jobs. The list of common generic majors, if you want to know more, call 760-674-7799 and schedule an appointment to speak with a career counselor.

• This is the CWSC link to "What Can I Do With This Major?" <u>http://whatcanidowiththismajor.com/major/majors/</u>

### Not Sure What Major or Career to Pursue?

The Career and Workforce Solutions Center offers various assessment instruments to assist students in the process of self-discovery by highlighting *interests, values*, and *personal style*. We recommend students schedule an appointment to determine which assessment is appropriate to their situation. Some assessments cost a minimal fee.

• This is the Career and Workforce Solutions Center's link to "Career Assessments" where you can learn more about the different assessments the CWSC offers.

http://www.collegeofthedesert.edu/students/cwsc/Pages/assessments.aspx

# Explore the Different Requirements, Skills and Task from a Particular Job and Much More

• My Next Move is a source of occupational information specifically for veterans, providing comprehensive information on key attributes and characteristics of employees and occupations. http://www.mynextmove.org/vets/

• Onet Online Crosswalks is a useful source of occupational information, providing comprehensive information on key attributes and characteristics of employees and occupations. http://www.onetonline.org/

# **RESUME** EVERYTHING YOU NEED TO KNOW

### WHY HAVE A RESUME?

A well-written resume is the beginning step in conducting a well-planned job search. The primary purpose of a resume is to market your skills, education and accomplishments related to your job objective in a way that you are invited for an interview...not a job!

### GET STARTED WITH RESUME BUILDER

The CWSC provides a convenient place for you to store and share your resume with employers through the CODjobHUB.

#### TO GET STARTED:

Create a Winning Resume Through Resume Genius

https://resumegenius.com/student-resume-builder

- Select a template that best matches the position you are pursuing or your status as a student and then customize, add or move section categories
- 2- Create content for each section that best represents your qualifications relevant to your objective. Use action verbs to describe responsibilities in your experience.
- 3- Download your resume and save it as a Word document for future editing.
- 4- Upload it to your CODjobHUB account.
- **O-NET:** http://online.onetcenter.org/

•Occupational information to help you find key words to target your experience to a specific opportunity. Invaluable resource for tasks involved, knowledge, skills and abilities you need to succeed in that field, wage information, and more!

### **RESUME CHECKLIST**

#### IS YOUR RESUME...

- Error free (both spelling and grammar)?
- Devoid of personal pronouns (I, me, my, we...)?
- A good reflection of how your skills and experience relate to the job?
- Concise (1 page)?

#### DOES YOUR RESUME...

- Use consistent formatting for dates, job accomplishments...?
- Display your strongest or most relevant qualifications near the top of the page or section?
- Highlight all your relevant experience whether it be paid or unpaid?
- Utilize action verbs and actionoriented language to describe your experience?
- Use industry language and key words to describe your experience?
- Demonstrate an understanding of the position you are seeking and/or the needs of the employer?

#### Dave Chavez 1012 Desert Avenue Palm Desert, CA 92260 (760) 27-3631, dchavez@mycod.us

#### **OBJECTIVE**: To secure a finance position working for Merrill Lynch.

#### **EDUCATION / TRAINING**

Associates of Science, Business Administration College of the Desert, Palm Desert, CA

#### **PROFESSIONAL EXPERIENCE**

#### **Student Assistant**

Veterans Services, College of the Desert, Palm Desert, CA

- Assist students with questions and concerns regarding veteran educational benefits, veteran agencies, veteran affairs resources, and general campus resources.
- Process 165 student veteran educational benefit forms quarterly in order for students to receive benefits.
- Coordinate weekly support meetings with eight student veterans to develop and facilitate dialogue.

#### **Global Research Analyst**

Merrill Lynch, Redlands, CA

- Observed and tracked specific industry sectors and tradable financial instruments and structures.
- Assisted with effectively communicating investment messages to large-scale audiences and in one-on-one meetings.
- Aided in understanding investment needs and constraints of a wide range of clients.

#### Supervisor Unit Administrator

Army Reserve Command, Danvers, MA

- Represented commander by establishing goals and objectives, and setting priorities for accomplishing overall organizational functions.
- Assisted the commander in establishing and implementing unit and individual training goals and objectives for 20 soldiers.
- Reviewed completed personnel actions to ensure all policies and procedures were closely followed.

#### US Army Reserve (USAR) Unit Administrator

Department of the Army: Army Reserve Command Los Alamitos, CA

- Interviewed 20 individuals interested in assignment, advised on army reserve program and unit vacancies, and answered general inquiries.
- Served as the principal administrator responsible for performance of a variety of technical, analytical, advisory, and coordinating duties for the USAR Unit Commander in accomplishing overall functions of the unit.
- Served as the key point of contact regarding recruitment and retention for the unit.

#### SKILLS

Languages: Fluent in Spanish and English Computer: Microsoft Word, Excel, InDesign, Illustrator Social Media: Facebook, LinkedIn, Twitter, Instagram, YouTube

### HONORS AND ACTIVITIES

• Dean's List, COD

#### January 20XX-October 20XX

**October 20XX- December 20XX** 

August 2016-Present

May 20XX-August 20XX

August 20XX

May 20XX

### Building an Effective Resume

Veterans sometimes need other resources besides the basic resume builder to help them build a powerful resume. Here are a couple of tips to help with your resume writing. • There are numerous military to civilian translators that you can use to help you find the titles and keywords that best match your experience in the military to civilian friendly terms.

• Make sure you know your Military Occupational Classification (MOC). Your MOC will be needed when you plug it into a military to civilian translator. Most translators will list your military job experience, training history, recommended college credit information and civilian-equivalent job titles that you can use in your resume.

• Make sure to avoid using acronyms in your resume unless you spell out the whole word and then put the acronym in parenthesis.

• Remember to be descriptive in your resume and do not just list what your job duty was but what skills you gained from doing that duty.

### Military to Civilian Skills Translators

#### Please visit these websites.

• Onet Online Crosswalks is a useful website to translate your military experience into civilian friendly experience terms. Once on the website click on Crosswalks, select military and insert MOC. <u>http://www.onetonline.org/</u>

• Career One Stop is a useful website to translate your military experience into civilian friendly experience http://www.acinet.org/moc/

• Transition Assistance Online offers transition assistance, military to civilian translators and job listings.

http://www.taonline.com/

• Military.com can also be used as a translator to translate your military experience into civilian friendly experience terms.

http://www.military.com/veteran-jobs/skills-translator/

• American Council on Education is an informational website that helps translate your military experience and education.

http://www.acenet.edu/higher-education/Pages/Military-Students-and-Veterans.aspx

# Job Search and Veteran/Military Information

#### Please click on the link to visit the website.

• Resume Genius offers students the opportunity to build a resume and cover letter.

https://resumegenius.com/student-resume-builder

- The CODjobHub provides a useful job search engine. https://www.codjobhub.com
- Feds Hire Vets is a government-wide veteran's employment website. http://www.fedshirevets.gov/
- Military.com has useful information that includes job listings. <u>www.military.com</u>
- USA Jobs "Working for America" is the official federal government job listing website. <u>https://www.usajobs.gov/</u>
- Hire Heroes USA offers useful employment information and career links. http://jobs.hireheroesusa.org/
- DAV offers resourceful assistance to disabled veterans and their families and job listings. <u>http://</u>www.dav.org/
- The American Legion has useful information that includes career links. <u>http://www.legion.org/</u>
- Avue Central offers completely private, safe and secure access to thousands of federal jobs worldwide.

https://www.avuecentral.com/casting/americanLegion/

- Recruit Military offers job search opportunities to veterans and their families. <u>http://recruitmilitary.com/about</u>
- U.S. Department of Veterans Affairs is an informational veteran website with many resources. <u>http://www.va.gov/</u>

• American Job Search is a useful job listing website . http://jobcenter.usa.gov/



## Job Search and Veteran/Military Information

#### Please visit the websites.

• National Resource Directory connects military members to support groups and agencies and also includes career links and resources.

https://www.nrd.gov/

• Career One Stop matches your military skills to a civilian job that requires the same or similar skills.

http://www.careeronestop.org/ReEmployment/veterans/default.aspx

• Hero 2 Hire is a job search engine for veterans. <u>http://www.h2h.jobs/jobs.html</u>

• United States Department of Labor has resourceful information for veterans about employment, benefits, federal labor laws etc. and it also has job opportunities within the <u>http://www.dol.gov</u>

• Quintessential Careers has useful information that includes links to other resourceful job search engines geared specifically for those in the military.

### http://www.quintcareers.com/former\_military.html

• VetBiz.com has useful information about veteran-owned businesses and how you can start your own business as a veteran.

http://www.vetbiz.gov/

- U.S. Small Business Administration has useful information about starting your own business. http://www.sba.gov/content/express-programs
- Vetjobs is a job search engine for all members of "The United States Military Family." https://vetjobs.com/
- Hire Veterans is a useful job search engine for veterans. http://www.hireveterans.com/
- Helmets to hardhats is a job search engine for military service members looking for jobs within the construction field.

http://www.helmetstohardhats.org/

• Job-hunt.org has useful information that includes career links. http://www.job-hunt.org/article\_veterans\_jobsearch.shtml\_

# How to Obtain your DD-214

• It is essential for you to have a copy of your DD-214, not only for school purposes, but also to apply for federal jobs in the future.

http://www.archives.gov/veterans/military-service-records/



# Federal Jobs that Align with your Major

USAJOBS has made it easier for students and future applicants to browse different federal jobs that align with certain academic majors. Please visit the following site to browse through jobs and majors.

"To help you choose the right career field, we have prepared the following table that groups Federal jobs that are often filled by college graduates with appropriate academic majors. As you study the table, please keep these facts in mind: (1) The jobs listed under each major are usually examples, not an all-inclusive list. (2) Many jobs do not require a college degree; job-related experience is just as good. And (3), you can qualify for a large number of administrative jobs with a degree in any academic major. To illustrate this third point, we are leading off the table with a list of some of the most popular jobs for which any major is qualifying."- USAJOBS

• https://help.usajobs.gov/index.php/Federal\_Occupations\_by\_College\_Major

## PATHWAYS for Students & Recent Graduates to Federal Careers

The Pathways Programs is a program created by the federal government to provide students with the opportunity to attain a potential federal internship that will allow students to gain the adequate training and career development needed to strive in a federal government job. There are three different programs created for high school students to graduate students.

The Federal Government offers students and recent graduates different opportunities to join the Federal service through different programs. Please visit the following site for new opportunities.

https://www.usajobs.gov/studentsandgrads

Internship Program: "This program is for current students enrolled in a wide variety of educational institutions from high school to graduate level, with paid opportunities to work in agencies and explore Federal careers while still in school. Additional information about the Internship Program."- USAJOBS

Recent Graduates Program: "This program is for individuals who have recently graduated from qualifying educational institutions or programs and seek a dynamic, career development program with training and mentorship. To be eligible, applicants must apply within two years of degree or certificate completion (except for veterans precluded from doing so due to their military service obligation, who will have up to six years to apply). Additional information about the Recent Graduates Program." - USAJOBS

Presidential Management Fellows Program: "For more than three decades, the PMF Program has been the Federal government's premier leadership development program for advanced degree candidates. This program is now for individuals who have received a qualifying advanced degree within the preceding two years. For complete program information, visit: www.pmf.gov."- USAJOBS



## Special Hiring Authorities and Preferences for Veterans

Veterans and transitioning service members have many skills and experiences that they can use to contribute to the federal government. By law, veterans who are disabled or who have served on active duty in the armed forces receive preference in federal employment and ensures them a favorable competitive position.

The process and different veterans' preference and employment advantages can be confusing. The following links will guide you to the right information and description of the different veterans' preference and employment advantages offered to veterans, disabled veterans and family members.

As you review each veterans' preference or veteran employment opportunity, please be aware that they all have special requirements to qualify for that preference or opportunity and also have a special note disclaimer. Please click on each description in each section to read the full details on each one.

For more information on 5 Point Preference, 10 Point Preference, please visit: http://www.fedshirevets.gov/job/vetpref/index.aspx

*5 Point Preference, 10 Point Preference:* "There are basically two types pf preference eligibles, disabled (10 point preference eligible) and non-disabled (5 point- preference eligibles)."- Feds Hire Vets

For more information on Veteran Recruitment, Veterans Employment Opportunity of 1988, as amended, 30% or More Disabled Veteran and/or Schedule A Appointment Authority, please visit: *http://www.fedshirevets.gov/job/shav/index.aspx* 

- *Veteran Recruitment Appointment:* " VRA is an expected authority that allows agencies, to appoint eligible veterans without competition."- Feds Hire Vets

- *Veterans Employment Opportunity Act of 1998, as amended :* "VEOA is a competitive service appointing authority that can only be used when filing permanent, competitive positions. It can not be used to fill excepted service positions. It allows veterans to apply to announcements that are only open to so called "status" candidates, which mens"current competitive service employees". Feds Hire Vets

- 30% or More Disabled Veteran: "Allows any veteran with a 30% or more service-connected disability to be non competitively appointed."- Feds Hire Vets

- Disabled Veterans Enrolled in a Training Program: "Disabled Veterans eligible for this program may enroll for training or work experience at an agency under terms of an agreement between the agency and VA. While enrolled in the VA program, the veteran is not a federal employee for most purposes but is a beneficiary of the VA."- Feds Hire Vets

*Schedule A Appointment Authority:* "Though not specifically for veterans, the Schedule A authority for people with disabilities, 5 CFR 213.3102(u), is an excepted authority that agencies can use to appoint eligible veterans who have a severe physical, psychological, or intellectual disability." - Feds Hire Vets

Fore more information in Family members preferences and hiring authorities for military spouses and family members, please visit: <u>http://www.fedshirevets.gov/job/familypref/</u>

*Derived Preference :* "A method where you, as the spouse, widow/widower, or mother of a veteran may be eligible to claim veterans' preference when your veteran is unable to use it. You will be given XP Preference (10 points) in appointment if you meet the eligibility criteria."- Feds Hire Vets

"Both a mother and a spouse (including widow or widower) may be entitled to preference on the basis of the same veteran's service if they both meet the requirements. However, neither may receive preference if the veteran is living and is qualified for Federal employment."- Feds Hire Vets



## Veteran Affairs Employment Opportunities

VA invites all military veterans to explore the different careers and benefits that it has to offer. VA is committed to serve veterans through different services. Learn more about the different benefits, opportunities, programs or just explore the different career paths you can take in VA.

Benefits and information about working in Veteran Affairs

http:// www.vacareers.va.g ov/veterans/ index.asp Learn about the different career paths in VA

http:// www.vacareers.va .gov/careers/ index.asp Apply to a VA Job

http:// www.vacareers.va.g ov/job-search/ index.asp

Opportunities for student with Disabilities in VA information http:// www.diversity.va.gov/ programs/pwd.aspx Individuals with Disabilities Employment Program Information http:// www.diversity.va.gov/ programs/pwd.aspx

### VA is LGBTQ friendly

http:// www.diversity.va.gov/ programs/lgbt.aspx



## What is an Internship and How Will It Benefit Your Future Career?

Internships offer learning experiences outside of the classroom. They enhance your academic and career goals. An internship can help you "test drive" a possible career path. An internship is the perfect way to connect your academic experience with the professional work world.

It allows you to gain valuable exposure to the workplace, provides the opportunity for skill development, and gives you a competitive edge in the job search. Internships are available to all students, undergraduate and graduate, that are in good academic standing.

### There are two major types of experiential learning: Internships and Cooperative Education.

At COD, the term "internship" is used in a general way to include both of these.

### Cooperative Education (Co-ops)

Cooperative Education (Co-ops) These are similar to internships in that they provide students with work experience that enhances their academic progress and increases their employability after graduation. Co-ops are always paid positions that typically last 6 months or longer. Students may alternate periods of full-time work with full-time classroom study, or they may work part-time for two or more academic quarters while also attending classes

### VS

### Internships

#### Internships

These are generally short-term, voluntary or paid, hands-on learning experiences. Internships may be part-time, 10 to 20 hours per week during the academic year to allow students to continue with their course work during the internship. Summer internships may be full-time (40 hours/week) or part-time, and may be local, nationwide, or international.

## Internship Opportunities

• There are various internship opportunities for students. Please visit the following website to view internship opportunities.

https://www.opm.gov/policy-data-oversight/hiring-information/students-recent-graduates/#url=intern

• There are several federal internship opportunities posted on USAjobs. Please visit the following website to view federal internship opportunities.

https://www.usajobs.gov/StudentsAndGrads

# INTERNSHIPS WHAT, WHY, & HOW?

### WHAT IS AN INTERNSHIP?

- Intended to help you explore the working world and clarify your career objectives.
- An opportunity to gain practical experience in an industry.
- Paid or unpaid, part-time or full-time, credit or no credit.

### WHY INTERN?

- Test out a potential career direction.
- Learn more about a particular field, industry, or organization.
- Apply what you have learned in the classroom.
- Add valuable experience and skills to your resume.
- Make yourself stand out in a competitive job market.
- Network! Establish connections with professionals in your field.
- Receive possible academic credit and/or monetary compensation.
- May lead to a career opportunity.

### HOW DO I GET AN INTERNSHIP?

- Learn from and network with employers at a career panel.
- Utilize your network to find or create internship opportunities.
- Search online at CODjobHUB.com or company websites.
- Create a resume and cover letter, tailored to fit each position you apply for.
- Brush up on your interview skills.
- Meet with a Career Counselor for feedback on your resume, cover letter, and interview skills.

### I HAVE AN INTERNSHIP. NOW WHAT?

- Register for a Work Experience Class and earn up to 16 academic units.
- Let us know about your accomplishment via email, in person, or
- through the CODjobHub.
- Make the most of your internship:
  - o Be curious this is a learning opportunity!
  - o Think of it as an extended interview go above and beyond!
  - o Take on more responsibility make yourself indispensable!
  - o Network build connections and discuss your career goals with colleagues!
  - The CWSC is committed to guiding you through the internship process.

## VA Work-Study Program

The VA offers Work-Study opportunities to any eligible veteran or their dependents who are receiving VA educational benefits and are attending school three-quarter time or more.

If you are interested in the VA Work-Study Program you may work at a school's veteran's office, VA Regional Office, VA Medical Facility, and CalVet or other approved State employment offices.

Work-study students are paid at either the State or Federal minimum wage, which ever is greater.

Download a copy of the application http://www.vba.va.gov/pubs/forms/VBA-22-8691-ARE.pdf

Contact the Regional Office for any claims. http://gibill.va.gov/contact/regional\_offices/index.html

For More Information, Call Toll-Free 1-800-827-1000 or http://www.gibill.va.gov/pamphlets/wkstud.htm



## Scholarship Links and Resources

### Please visit these websites.

- Student Veterans of America is a student veteran organization that allows you to network with fellow chapters and apply for chapter grants and leadership programs. http://www.studentveterans.org
- AFCEA Educational Foundation program offers scholarships for students studying hard science disciplines

http://www.afcea.org/education/scholarships/undergraduate/ChapterScholarships.asp

- AMVETS National Service Foundation annually awards scholarships to veterans or their children. http://www.amvetsnsf.org/scholarships.html
- VA Mortgage Center offers scholarships to veterans, active-duty service members, spouse of veteran or military member and their children.

http://www.vamortgagecenter.com/scholarships.html

# COD Scholarship Resources

### **College Students**

• Scholarships information for COD Students <u>http://www.collegeofthedesert.edu/students/fa/Pages/</u> <u>Scholarshipinfo.aspx</u>



### Local Resources

### VA Loma Linda Healthcare System

(800) 741-8387

### **Medical Center**

Loma Linda Medical Center 11201 Benton St. Loma Linda, CA 92357 (909) 825-7084

### **Out Patient Clinic**

**VET** Center

Corona 800 Magnolia Ave., #101 Corona, CA 92879 (951) 817-8820

Palm Desert 41-990 Cook St., Bldg. F, Ste. 1004 Palm Desert, CA 92211 (760) 341-5570

Rancho Cucamonga 8599 Haven Ave., Ste. 102 Rancho Cucamonga, CA 91730 (909) 946-5348 Sun City 28125 Bradley Rd., Ste. 130 Sun City, CA 95286 (951) 672-1931

Victorville 12138 Industrial Blvd., Ste. 120 Victorville, CA 92392 (760) 951-2599

### VA Loma Linda Homeless Program

(909) 825-7084, ext. 2388 or (877) 4AID-VET

MST Program (909) 825-7084, ext. 2595

Women Veterans Program (909) 825-7084, ext. 5085

Corona Vet Center 800 Magnolia Ave., Ste. 110 Corona, CA 92879 (951) 734-0525

High Desert Vet Center 15095 Armargosa Rd., Ste. 107 Victorville, CA 92394 (760) 261-5925 San Bernardino Vet Center 1325 E. Cooley Dr., Ste. 101 Colton, CA 92324 (909) 801-5762

Temecula Vet Center 40935 County Center Dr., Ste. A Temecula, CA 92591 (951) 302-4849



# Important Telephone Numbers and Mailing Address

### Useful Telephone Numbers

Benefits Information	1-800-827-1000
Education Benefits Information	1-888-442-4551
National Direct Deposit / EFT Information	1-877-838-2778
Telecommunications Device for the Deaf (TDD)	1-800-829-4833
Life Insurance	1-800-669-8477
CHAMPVA Information	1-800-733-8387
Gulf War Hotline	1-800-PGW-VETS
Headstones and Markers	1-800-697-6947
Riverside National Cemetery	1-951-653-8417
Palm Desert Outpatient Clinic	1-760-341-5570
Veterans Crisis Line	1-800-273-8255, Press 1

### **Mailing Addresses**

Muskogee Regional Office	125 South Main St. Muskogee, OK 74401-7004
Muskogee Regional Processing Office (Education)	Muskogee RPO (Education) Post Office Box 8888 Muskogee, OK 74402-8888
Direct Deposit	National Direct Deposit Center Muskogee Regional Office 125 South Main St., Suite B Muskogee, OK 74401-7004



### Resourceful Veteran Agencies



U.S. Department of Veteran Affairs offers veterans and their families various resources and information that includes a large range of services. www.va.gov





Riverside County Department of Veterans' Services Military OneSource is a Department of Defensefunded program providing comprehensive information on every aspect of military life at no cost to active duty, Guard and reserve service members, and their families. Information includes, but is not limited to, deployment, reunion, relationship, grief, spouse employment and education, parenting and child care, and much more.

http://www.militaryonesource.mil/

U.S.VETS is the nation's largest nonprofit provider of comprehensive services to homeless and at-risk veterans. We are dedicated to the successful transition of military veterans and their families. <u>http://www.usvetsinc.org/inland-empire/</u>

Promote and honor all veterans, and enhance their quality of life and that of their dependents and survivors through counseling, Claims assistance, and education, advocacy, and special projects. http://veteranservices.co.riverside.ca.us/opencms/ Phone Numbers Toll-Free: 1-800-342-9647 En español llame al: 1-877-888-0727

Phone: 951.656.6892 Fax: 951.656.6890

Phone:951-276-3060 Fax: 951-276-3063



## Resourceful Veteran Agencies

<b>AMVET</b>	AMVETS is a veteran's service organization that is distinctive for its open-door policy. Eligibility for membership includes veterans from wars of all eras who received an honorable discharge, as well as current service members, including the National Guard and Reserves. But is not limited to combat or war veterans. Any person with an honorable discharge is welcome. <u>http://www.calamvets.org</u>	Toll Free (877) 526-1339 Office (559) 688-3407 Fax (559) 688-4418
The Soldiers Project Pree, Contidential Psychological Counseling for Soldiers and Their Families	The Soldiers Project is a private, non-profit, independent group of volunteer licensed mental health professionals including psychiatrists, psychologists, social workers, registered nurses and marriage and family therapists. <u>http://www.thesoldiersproject.org</u>	info@thesoldier- sproject.org Office 818-761-7438
Veterans Crisis Line 1-800-273-8255 PRESS	The veterans Crisis Line connects Veterans in crisis and their families and friends with qualified, caring Department of Veterans Affairs responders through a confidential toll-free hot line, online chat, or text. <u>http://www.veteranscrisisline.net/</u>	1-800-273-8255 and Press 1 to talk to a representative, send a text message 838255
MAKE THE CONNECTION Shared experiences and support for Veterans	Make the Connection is a social media website where you can connect with other veterans and receive the support you need from their shared experiences and resources provided by the website. http://www.maketheconnection.net	

For more resources please visit: http://www.collegeofthedesert.edu/students/vs/Pages/default.aspx19