



# **Restaurants Reopening: Why Now Is a Great Time to Work in Food Service**

**Job Cast**  
by indeed

# Learning objectives

- 01. How the industry is evolving to make restaurant jobs more desirable**
- 02. Types of food service roles and the skills needed to succeed**
- 03. Tips for finding great restaurant jobs**

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# Meet your hosts



**Jenna Swigert**  
SVP of Sales,  
OpenTable



**Cristopher Wagner**  
Vice President,  
Matthew  
Kenney Cuisine



**Patrick Lingle**  
Hiring Director,  
Matthew  
Kenney Cuisine



**Alejandro Garcia**  
Hiring Director,  
Matthew  
Kenney Cuisine



**Sarah Overmyer**  
Food + Bev  
Segment,  
Indeed



**Brandy Warwas**  
Job Seeker  
Experience,  
Indeed



**Now is the time**

**Millions of food service workers  
lost their jobs in a matter of days  
when the pandemic hit and  
restaurants closed.**



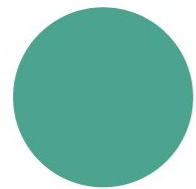
**Food prep and service  
job postings are up  
31%  
compared to their  
pre-pandemic baseline**



**Making up**

**7%**

**of all jobs on Indeed  
in the U.S.**



**The industry is evolving**





# Better working conditions

- + COVID safety protocols
- + Vaccine scheduling
- + PTO
- + 40 hour weeks



# Better pay and benefits

- + Higher wages
- + Sign-on bonuses
- + Interview incentives
- + Paid sick leave and time off
- + Subsidized mental health counseling



# Opportunities for people with little or no experience

- + Looking for people to develop
- + Evidence you can take on tough challenges



The background features a white canvas with three large, abstract shapes: a bright orange circle in the top-left corner, a purple circle in the bottom-right corner, and a brown, irregular shape in the bottom-left corner.

**You have what it takes**



## Front of house

- + [Server](#)
- + [Bartender](#)
- + [Host](#)
- + [Restaurant manager](#)
- + [Barista](#)
- + [Busser](#)



## Back of house

- + [Chef](#)
- + [Cook](#)
- + [Line cook](#)
- + [Dishwasher](#)
- + [Prep cook](#)
- + [Kitchen manager](#)

# Showcase your soft skills



Customer  
service



Teamwork



Attention to  
detail



Interpersonal  
skills



Time  
management



Multitasking



Safety  
consciousness



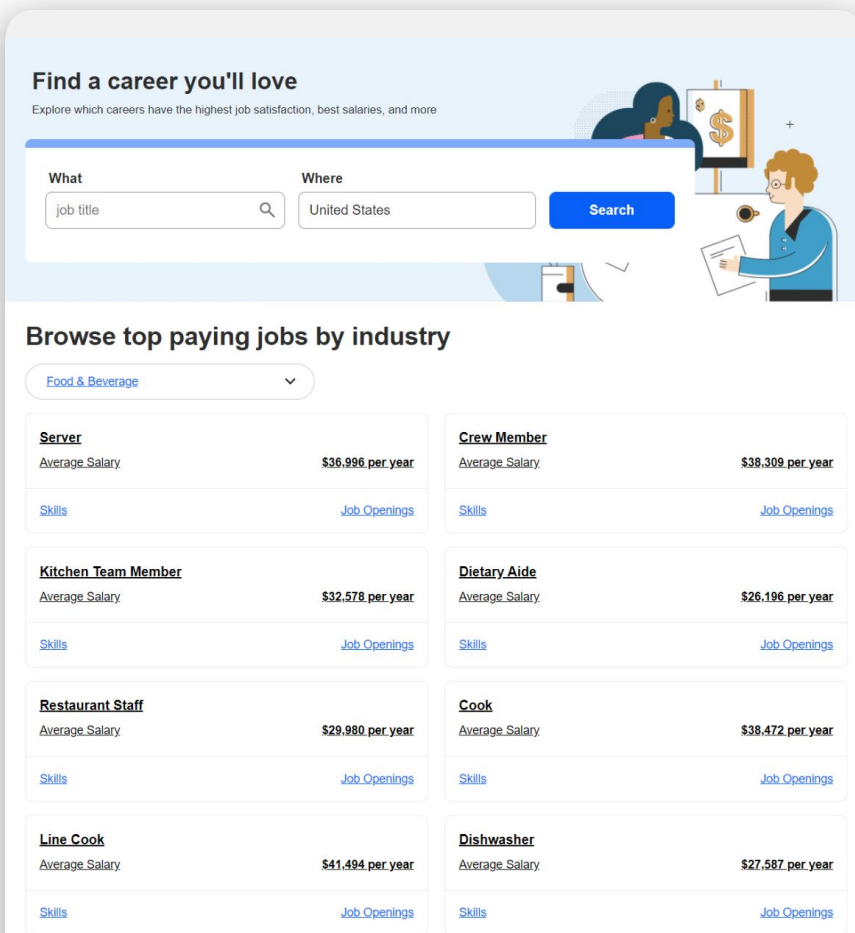
Communication  
+ listening

# Career Explorer

Learn more about career paths with information on job satisfaction, salaries and more.

Compare pay by city, read tips on making more money in your field and get answers to your career questions.

[indeed.com/career](https://www.indeed.com/career)



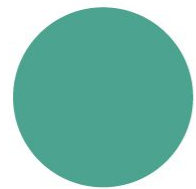
**Find a career you'll love**  
Explore which careers have the highest job satisfaction, best salaries, and more

What:  Where:  [Search](#)

**Browse top paying jobs by industry**  
[Food & Beverage](#)

<b>Server</b> Average Salary: <b>\$36,996 per year</b> <a href="#">Skills</a> <a href="#">Job Openings</a>	<b>Crew Member</b> Average Salary: <b>\$38,309 per year</b> <a href="#">Skills</a> <a href="#">Job Openings</a>
<b>Kitchen Team Member</b> Average Salary: <b>\$32,578 per year</b> <a href="#">Skills</a> <a href="#">Job Openings</a>	<b>Dietary Aide</b> Average Salary: <b>\$26,196 per year</b> <a href="#">Skills</a> <a href="#">Job Openings</a>
<b>Restaurant Staff</b> Average Salary: <b>\$29,980 per year</b> <a href="#">Skills</a> <a href="#">Job Openings</a>	<b>Cook</b> Average Salary: <b>\$38,472 per year</b> <a href="#">Skills</a> <a href="#">Job Openings</a>
<b>Line Cook</b> Average Salary: <b>\$41,494 per year</b> <a href="#">Skills</a> <a href="#">Job Openings</a>	<b>Dishwasher</b> Average Salary: <b>\$27,587 per year</b> <a href="#">Skills</a> <a href="#">Job Openings</a>





# **Find and land a great restaurant role**

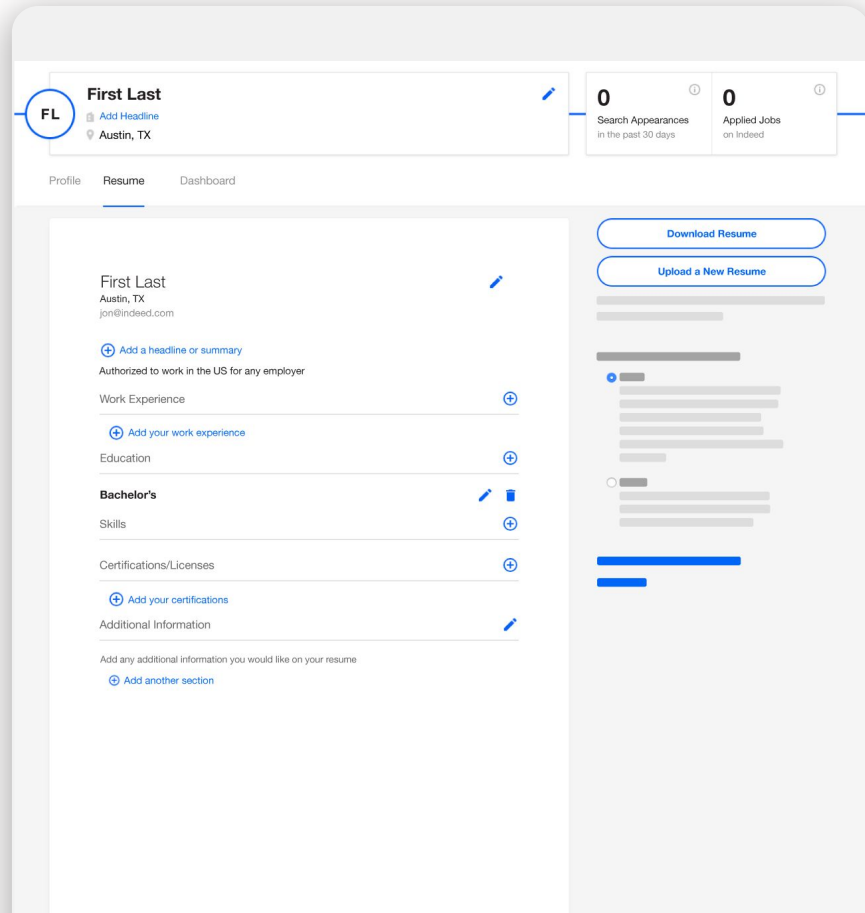


# Ready your resume

Job seekers with an Indeed Resume hear from employers 4x more often.

- + Simple formatting
- + Easily apply
- + Employer resume search

[my.indeed.com](https://my.indeed.com)



# Browse resume samples

Indeed has resume examples for a variety of food service roles based on the resumes most contacted for that specific job title.

[go.indeed.com/resume-samples](https://go.indeed.com/resume-samples)

## Server Resume Samples

[Servers](#) work in the food industry and are responsible for bringing food and beverages to customers during their dining experience. They can be a large influence on a customer's experience as the main point of contact for customers at restaurants, bars and other dining establishments.

In this article we will show you two examples of resume samples for a server with details about what you can and should include in each section of your server resume.

### Ivy Haddington

Tulsa, OK • (123) 456-7891  
ihaddington@email.com

#### SUMMARY

Courteous and dynamic Server with 3 years of experience delivering prompt and reliable service in a fast-paced environment. Highly adaptable with an affinity for building genuine connections.

#### EDUCATION

**LONGFORD TECH** Aug '12 - Dec '14  
Associate of Applied Science in Culinary Arts

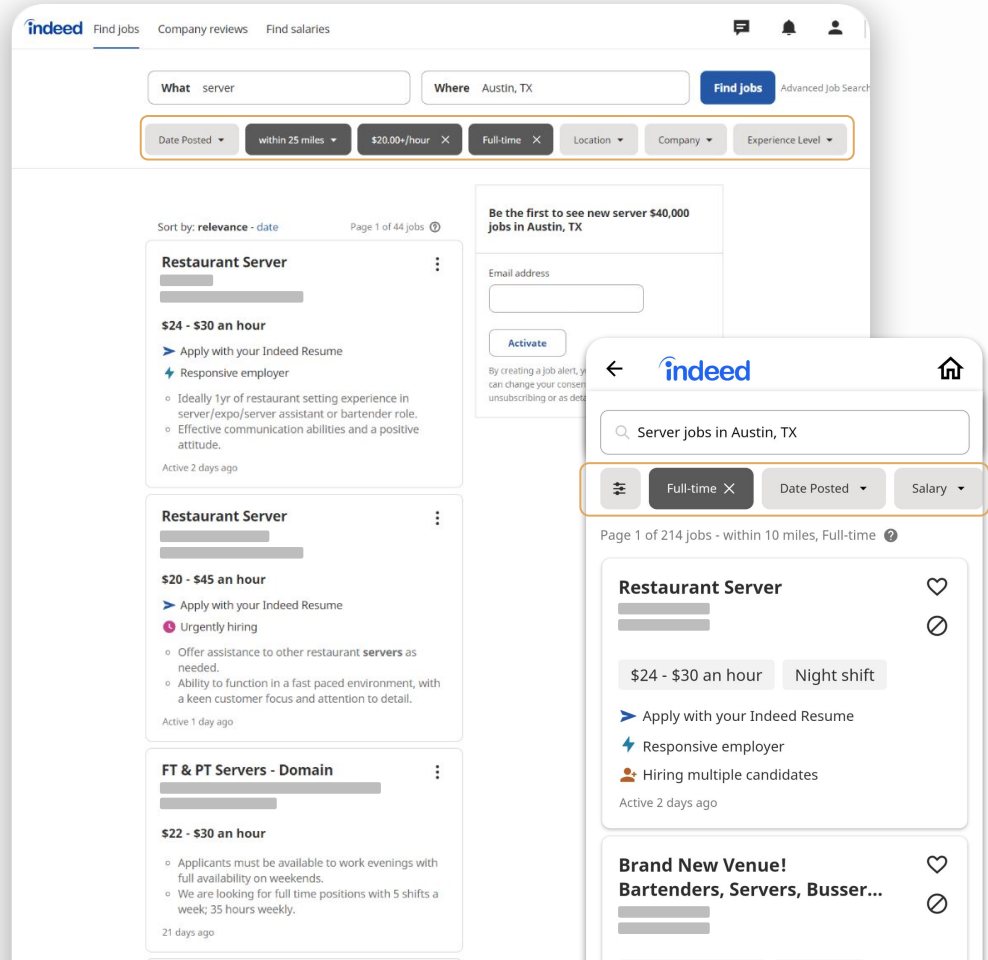
#### EXPERIENCE

**RETAIL OCEAN, Server** Jul '19 - Current

- Warmly greet guests, anticipate needs, and remain available throughout the dining experience
- Showcase daily breakfast, lunch, and dinner features, detailing key cuisine elements and recommended wine and spirit pairings
- Prioritize and coordinate execution of tasks accordingly
- Consistently earn 85% positive feedback ratings by establishing rapport with patrons and providing unparalleled service
- Pioneered appetizer sales contest which generated additional 20% in sales and cultivated an environment of friendly competition and teamwork between colleagues
- Embrace adaptability through daily and seasonal traffic fluctuations
- Quickly clean and set tables to maximize table turnover and restaurant efficiencies

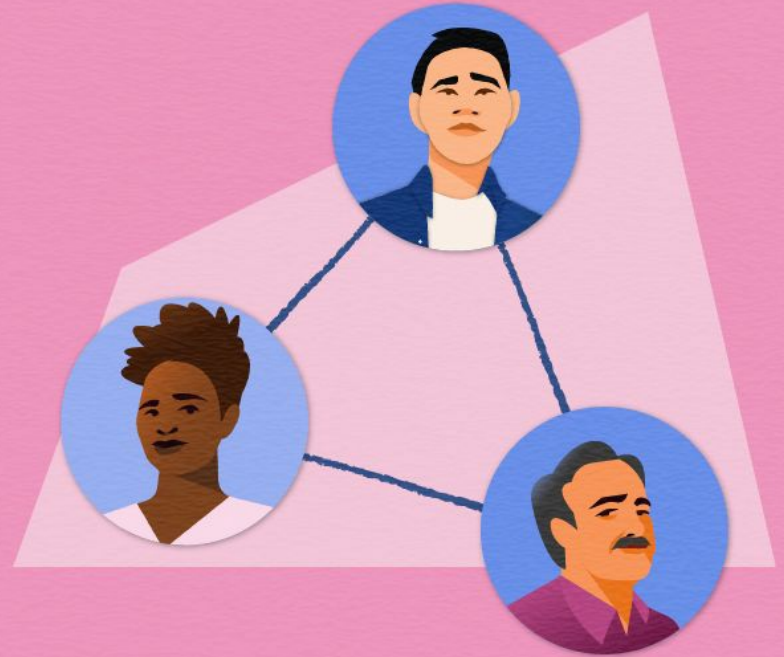
# Filter your search

Filters can narrow down the number of job posts by salary, job type, company, location and more.



# Develop your network

- + Friends + family
- + Previous colleagues
- + Seek referrals



# Research the company

Learn about the company, then show off that knowledge during your interview.

- + For larger companies, check their Indeed Company Page at [indeed.com/companies](https://www.indeed.com/companies)
- + Company website
- + Yelp and/or Google reviews

The screenshot shows the Indeed Company Page for Chipotle Mexican Grill. At the top, there's a red header with the company logo, name, and a 'Follow' button. Below the header, there are navigation tabs for 'Snapshot', 'Why Join Us', 'Reviews', 'Salaries', 'Benefits', 'Photos', 'Jobs', 'Q&A', and 'Interviews'. The main content area is titled 'Work happiness' and features three metrics: 'Work Happiness Score' (58, Below average), 'Achievement' (67, Average), and 'Flexibility' (66, Average). Each metric includes a question and a 'See full report' link. Below this is the 'About the company' section, which includes a photo of two employees, a photo of CEO Brian Niccol, and a table of key facts: CEO (Brian Niccol), Founded (1993), Company size (more than 10,000), Revenue (\$1B to \$5B (USD)), and Industry (Restaurants & Food Service). A paragraph of text describes the company's mission and values, followed by a 'Learn more' link. At the bottom, there's a 'Jobs near you' section with the text 'You're seeing Chipotle Mexican Grill jobs close to Austin, TX.'

**Chipotle Mexican Grill** 5.8 3.6 ★★★★★  
Get weekly updates, new jobs, and reviews

Snapshot Why Join Us 13.1K Reviews 42.6K Salaries Benefits 58 Photos 4.8K Jobs 539 Q&A Interviews

Chipotle Mexican Grill Careers & Employment - Working at Chipotle Mexican Grill

### Work happiness

Scores based on about 4,778 responses to Indeed's survey on work happiness

**58** Work Happiness Score  
Below average  
Do people feel happy at work most of the time?



**67** Achievement Average  
Do people feel they are achieving most of their goals at work?

**66** Flexibility Average  
Do people feel they have the time and location flexibility they need?

[About work happiness](#)

[See full report](#)

### About the company



<b>CEO</b> Brian Niccol	<b>Founded</b> 1993	<b>Company size</b> more than 10,000
<b>Revenue</b> \$1B to \$5B (USD)	<b>Industry</b> Restaurants & Food Service	

When Chipotle first opened, the idea was simple: show that food served fast didn't have to be a "fast-food" experience. We use high-quality raw ingredients and classic cooking methods, serve in a distinctively designed atmosphere, and provide an exceptional customer experience—features more frequently found in the world of fine dining. As a fast-growing company, we're always looking for new people to join our team. We provide real opportunity for advancement and a fun, exciting work environment.

[Learn more](#) >

### Jobs near you

You're seeing Chipotle Mexican Grill jobs close to **Austin, TX**.

# Get ready for your interview

## **Work on your pitch**

Be ready with a 1-minute summary about yourself.

## **Practice answers**

Craft your responses to common interview questions.

## **Review the job posting**

Make sure you know what to expect and any job requirements.



# Tips for Interview Success

- + Arrive on time
- + Dress appropriately for the role
- + Treat everyone you meet with respect
- + Bring your printed resume
- + Be succinct and enthusiastic
- + Consider your body language
- + Ask thoughtful questions



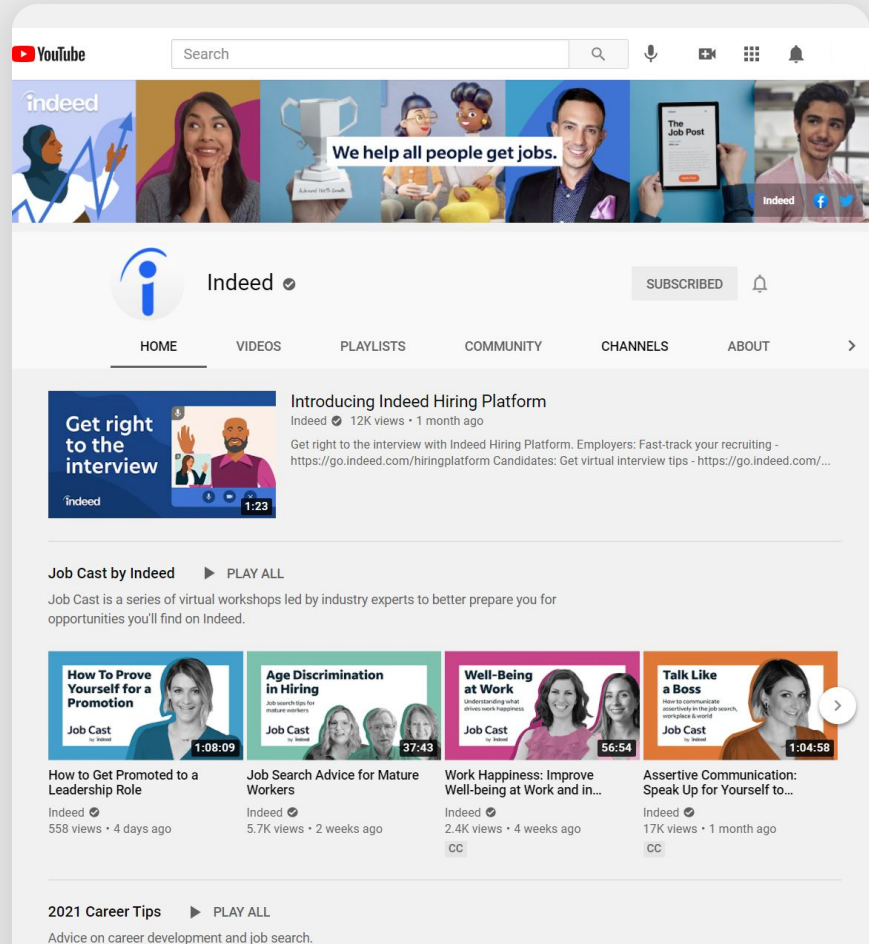
# Time for Q&A!

Look out for an email with the...

- + Presentation
- + Chat links
- + Video recording

You can post questions anytime on YouTube!

[youtube.com/indeed](https://youtube.com/indeed)



The image shows a screenshot of the YouTube channel page for Indeed. At the top, there is a search bar and navigation icons. Below that is a banner image with the text "We help all people get jobs." and several photos of diverse people. The channel name "Indeed" is displayed with a verified badge and a "SUBSCRIBED" button. The navigation menu includes HOME, VIDEOS, PLAYLISTS, COMMUNITY, CHANNELS, and ABOUT. The main content area features a video titled "Introducing Indeed Hiring Platform" with 12K views. Below this is a "Job Cast by Indeed" section with a "PLAY ALL" button. The "Job Cast" section contains four video thumbnails: "How To Prove Yourself for a Promotion" (1:08:09), "Age Discrimination in Hiring" (37:43), "Well-Being at Work" (56:54), and "Talk Like a Boss" (1:04:58). Each video has a title, a brief description, and view/viewer information. At the bottom, there is another "2021 Career Tips" section with a "PLAY ALL" button and a description: "Advice on career development and job search."

# Check out our other Job Casts

Register for an upcoming virtual workshop or watch on-demand.

[indeed.com/jobcast](https://indeed.com/jobcast)

The screenshot shows the top navigation bar of the Indeed website with links for 'Find Jobs', 'Company reviews', and 'Find salaries'. On the right, there are links for 'Upload your resume', 'Sign in', and 'Employers / Post Job'. Below the navigation is a 'Share' button with icons for Facebook, email, LinkedIn, and Twitter.

The main content area features a heading 'Register for free webinars' followed by the title 'Virtual workshops that prepare you for work.' Below this is a paragraph: 'Indeed knows that success is when preparation meets opportunity, which is why our Job Casts are all about better preparing you for the opportunities you will find on Indeed. Our prominent position in the global job market gives us access to the most up-to-date data and some of the smartest industry experts, all of which we want to share with you. With new Job Casts every month, you can explore a variety of topics to help you navigate the world of work.'

To the right of the text is the 'Job Cast by indeed' logo.

Below the main text are three featured Job Casts, each with a title, a short description, and an illustration:

- Ace the Interview**: Learn how to make a great impression on your interview day. Illustration shows a person at a computer screen with another person.
- Pride at Work**: Learn how to find and land a job in an LGBTQIA+ inclusive workplace where you can thrive. Illustration shows a group of diverse people with a rainbow flag.
- Restaurants Reopening**: Learn why now is a great time to work in food service, and how to get hired in this high-demand... Illustration shows a chef in a kitchen.