00809-0100-4002 English Rev. AD

Model 1199 Diaphragm Seal Systems Manual





FISHER-ROSEMOUNT" Managing The Process Better."

Product Manual

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SECTION 1

Introduction

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Introduction

Introduction

A diaphragm seal system consists of a pressure transmitter, a diaphragm seal, a fill fluid, and either a direct mount or capillary style connection.

During operation, the thin, flexible diaphragm and fill fluid separate the pressure sensitive element of the transmitter from the process medium. The capillary tubing or direct mount flange connects the diaphragm to the transmitter.

When process pressure is applied, the diaphragm is displaced, transferring the measured pressure through the filled system, by way of the capillary tubing, to the transmitter element. This transferred pressure displaces the sensing diaphragm in the pressure-sensitive element of the transmitter. This displacement is proportional to the process pressure and is converted electronically to an appropriate current, voltage, or digital HART[®] (Highway Addressable Remote Transducer) output signal.

This manual is designed to assist in installing, operating, and maintaining the Rosemount Model 1199 Filled Systems for Pressure Transmitters. The manual contains supplemental information about the transmitter/seal system that is not covered in the correlative transmitter manual.

The information is organized into the following categories:

- Installation
- Calibration
- Maintenance/Troubleshooting

See Product Data Sheets 00813-0100-4016 in North America or 00813-0201-4016 in Europe for more detailed information on specific Rosemount diaphragm seals.



Installation

This section contains installation information for various types of Model 1199 Diaphragm Seals including:

Seals Handling and Installation Considerations

Tagging Flanged Type Seals

Pancake Type Seals

Threaded Type Seals

Saddle Seals

In-Line Flow-Through Seals

Sanitary Tank Spud Seals

Sanitary Tri-Clamp Seals.

Sanitary Threaded Type Seals

Additional specialized diaphragm seals are available. Contact Rosemount Diaphragm Seal Support for installation information on these seals.

Seals Handling and installation Considerations

When unpacking or handling a transmitter/seal system, do not lift the seal or transmitter by gripping the capillaries.

Avoid sharply bending or crimping the capillary tubing. The minimum bending radius of the capillary tubing is three inches (8 centimeters).

NOTE

NEVER attempt to disconnect the seals or capillaries from the transmitter. Doing so will result in loss of fill fluid and will void the product warranty.

The material of a diaphragm seal is designed to withstand pressure and wear from process material, but outside of process connection conditions, diaphragm seals are relatively delicate and should be handled with care.

The protective cover should remain on the seal until the moment before installation. Try to avoid touching the diaphragm with fingers or objects and refrain from setting the diaphragm side of the seal down on a hard surface. Even minor dents or scratches in the diaphragm material may impair the performance of the transmitter/seal system.

When installing diaphragm seal systems which employ a gasket or a gasket and flushing connection ring, make sure the gasket is aligned properly on the gasket sealing surface.

Most importantly, make sure the gasket does not press down upon the diaphragm face. Anything pressing on the diaphragm will be read by the transmitter as pressure. A misaligned gasket may cause a false reading.

Tagging

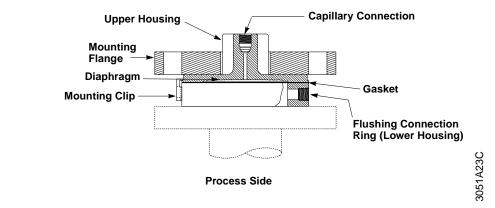
Each diaphragm seal system is tagged in accordance with the customer requirements. The standard tag is attached to the transmitter/seal system. Tag is 0.020 in. (0.051cm) thick with 0.125 in. (0.318 cm) high letters. A sample tag is shown below. $3 \cdot A^{\text{(B)}}$ approved sanitary seal systems have a 3-A symbol marked on the diaphragm seal.



The Maximum Working Pressure (MWP) of the transmitter/seal system is stamped on the transmitter neck tag. This is dependent upon the maximum pressure rating of the seal system or transmitter upper range limit.

Flanged Type Seals: Flush or Extended Diaphragm

FIGURE 2-1. Flanged Type Seal.



Bolt Torquing

Flushing Connection Ring Installation

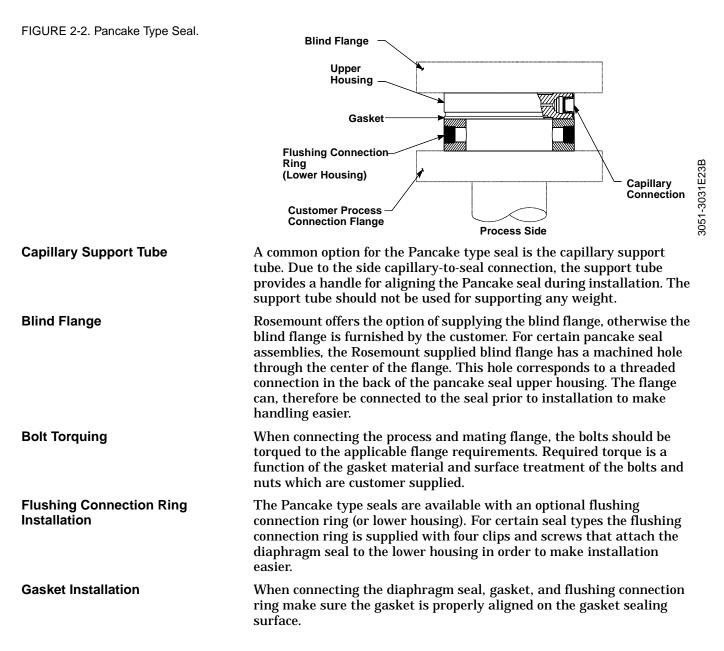
Gasket Installation

When connecting the process and mating flange, the bolts should be torqued to the applicable flange requirements. Required torque is a function of the gasket material and surface treatment of the bolts and nuts which are customer supplied.

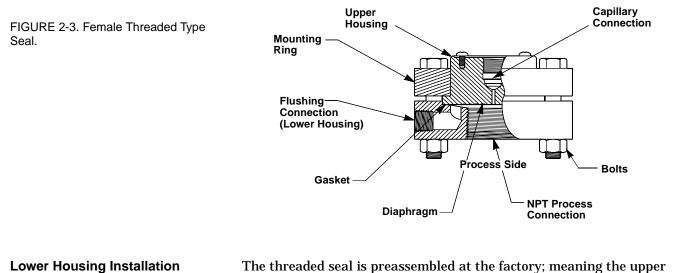
The flanged type seals are available with an optional flushing connection ring (or lower housing.) For certain seal types the flushing connection ring is supplied with four clips and screws that hold the diaphragm seal to the lower housing in order to make installation easier.

When connecting the diaphragm seal, gasket, and flushing connection ring make sure the gasket is properly aligned on the gasket sealing surface.

Pancake Type Seals



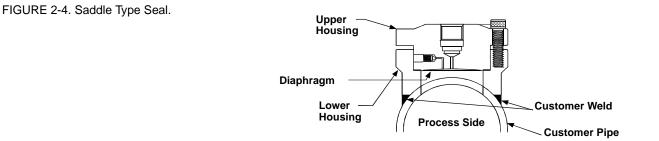
Threaded Type Seals



Procedure	housing and lower housings are bolted together at the required torque specifications. The lower housing of the diaphragm seal has either a male or female thread connection for attachment to a process pipe nipple. When threading the lower housing to the process pipe, care should be taken not to overtighten. The applied torque should comply ANSI B1.20.1 or applicable torque requirements for pipe connections	
Upper Housing Installation	The threaded seal is supplied with carbon steel, 304 SST, or 316 SST bolts and nuts. The torque specifications for the bolts attaching the upper and lower seal housing are specified on the seal torque label for certain seal types. The torque specifications for the RTW seal is a minimum of 135 in-lbs (15 N-m), for all bolt materials.	
Gasket Installation	Threaded seals with flushing connection rings come with a sealing gasket. When connecting the diaphragm seal, gasket, and flushing connection ring make sure the gasket is properly aligned on the gasket sealing surface.	
Alternative System Installation Procedure	An alternative to threading the entire transmitter/seal system to the process piping is to unbolt the seal upper and lower housing and thread the lower housing to the hard piping separately. Bolt the upper and lower housings together to the required torque specification.	
	Note that certain gaskets, such as Grafoil [™] of Teflon [®] (PTFE), need to be replaced once they have been torqued. Thus this alternative system installation procedure may require gasket replacement.	

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Saddle Type Seals



The lower housing is welded directly into the process pipe. The upper housing must be removed from the system when welding the lower housing into the process pipe. Allow the pipe connection to cool before installing the seal upper housing.

The torque specifications for the saddle seal upper housings are 360 in-lbs (40 N-m) with carbon steel bolts or 180 in-lbs (20 N-m) with stainless steel bolts. As it is necessary for the customer to torque the upper housing bolts during installation, each saddle seal includes a torque label with the specified torque.

The saddle comes standard with a sealing gasket. When connecting the upper and lower housings make sure the gasket is aligned properly on the gasket sealing surface.

Lower Housing Installation

Upper Housing Installation

Gasket Installation

Handling

Connection Styles

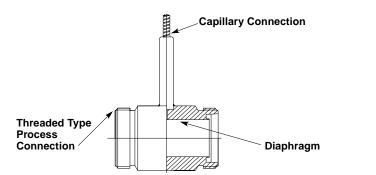
Flanged Type Connection

Clamp Type Connection

Threaded Type Connection

In-line Flow-Through Seals

FIGURE 2-5. In-line Flow Through Seal with Threaded Connection.



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Care should be taken to ensure the seal diaphragm is not dented or damaged during seal installation. The diaphragm seal protective covers should remain on the seal until just prior to installation.

The in-line flow-through seal is attached to the process piping by either flange, clamp or male threaded connections.

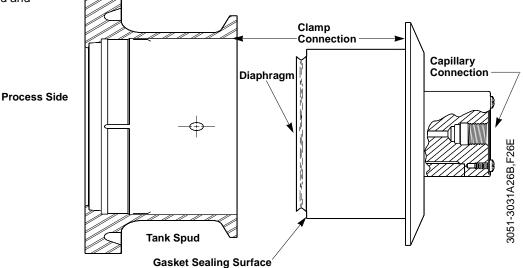
The flanged process connection sandwiches the flow-through seal between two process flanges, either direct welded to the seal or supplied loosely. The bolts should be torqued to the specifications outlined by ANSI B16.5 or applicable flange torque requirements. Required torque is a function of the gasket material and surface treatment of the bolts and nuts, which are customer supplied.

The clamp connection provides a sanitary fitting that attaches the flowthrough seal to the process piping by two sanitary Tri-Clamp clamps.

The male threaded process connection allows the in-line seal to be threaded into the female process piping according to DIN 11851, SMS, IDF, or RJT standards.

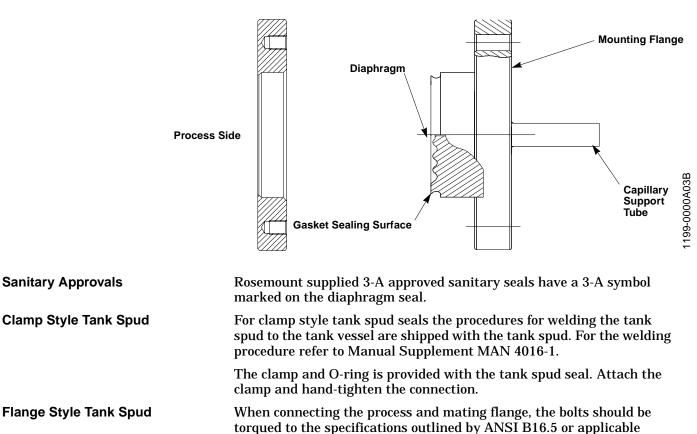
Sanitary Tank Spud Seals

FIGURE 2-6. Sanitary Tank Spud and Sanitary Tank Spud Seal.



Sanitary Flanged Tank Spud Seals

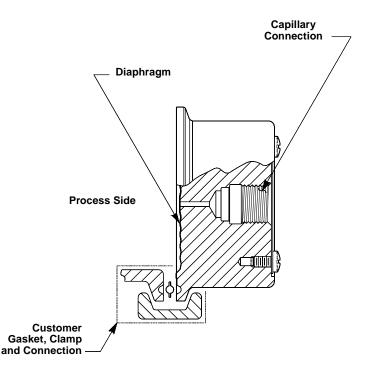
FIGURE 2-7. Sanitary Flanged Type Tank Spud Seal.



flange requirements.

Sanitary Tri-Clamp[®] Seals

FIGURE 2-8. Sanitary Tri-Clamp Diaphragm Seal.



Sanitary Approvals

Clamp and Gasket

Seals

Sanitary Threaded Type

FIGURE 2-9. Sanitary Threaded Type Seals, Dairy Process Connections.

Rosemount supplied 3-A approved sanitary seals have a 3-A symbol marked on the diaphragm seal.

The clamp and gasket are furnished by user, unless specified by customer. Maximum pressure rating of the system is dependent upon the clamp device, for high pressure clamps up to 1,000 psi (69 bar) contact the factory. To install, attach and hand tighten the clamp.

Male Threads Process Side

Installation

Threaded sanitary seals need to be installed following the installation instructions for the respective DIN 11851, SMS, RJT, or IDF couplings.

3051-3031F26B



3

Calibration

APPLICATION CONSIDERATION	S	Diaphragm seal installations frequently require transmitters to be calibrated with <i>suppressed or elevated zeroes</i> . For more extensive calibration information see the applicable transmitter manual.	
Zero suppression		A suppressed zero is needed when a gage or absolute pressure transmitter is mounted below the high side tap (the bottom process connection). When the transmitter is mounted below the high side tap, the fill fluid in the capillary pu pressure on the transmitter sensor causing it to give a positive pressure readin even when the tank is empty.	
Zero elevation		Conversely, an elevated zero is needed for a gage or absolute transmitter mounted above the high side tap (the bottom process connection) or for a two seal differential pressure application. In these cases, the transmitter reads a negative pressure when the tank is empty, due to the head pressure effect of the capillary fill fluid.	
Maximum Span Calculation		Example 1 calculates the maximum amount of zero elevation or suppression for a transmitter of a specific range. The results of the calculation will help in determining the mounting location for the transmitter.	
		Example 1 <u>Mounting Considerations for a Model 3051 Range 2 Transmitter/Seal System.</u>	
		Maximum height of process fluid (H) = 65 inches (165 cm) Specific gravity of the process fluid (s _p) = 1.0 inH ₂ O/inch, (ρ_p) = (1 000 kg/cm ³) Transmitter Lower Range Limit (LRL) = -250 inH ₂ O (- 620 mbar) Transmitter Upper Range Limit (URL) = 250 inH ₂ O (620mbar) Specific gravity of the (Inert) capillary fill fluid (s _f) = 1.85 inH ₂ O/inch ρ_f = (1 850 kg/m ³) Gravity Constant (g) for SI Units: 9,81 m/s ²	
American Units	Step 1	$URL > (h) (s_f) + (H) (s_p) > LRL$	
	Step 2	250 inH ₂ O > (h) (1.85 inH ₂ O/inch) + (65 inches) (1.0 inH ₂ 0/inch) > -250	
	Step 3	185 inH ₂ O > (h) (1.85 inH ₂ O/inch) > -315 inH ₂ O	
	Step 4	100 inches > (h) > -170 inches	

SI Units

 $Step 1 \qquad URL > \rho_f \cdot g \cdot h + \rho_n \cdot g \cdot H > LRL$

 $\begin{array}{ll} Step \ 2 & \quad 620(mbar) > h \cdot 9, \\ 81 \cdot \frac{1850}{100} \Big(\frac{mbar}{m} \Big) + (1, 5m) \cdot 9, \\ 81 \cdot \frac{1000}{100} \Big(\frac{mbar}{m} \Big) > -620(mbar) \\ & \quad 620(mbar) > h \cdot 9, \\ 81 \cdot 18, \\ 5 \Big(\frac{mbar}{m} \Big) + (1, 5m) \cdot 9, \\ 81 \cdot 10 \Big(\frac{mbar}{m} \Big) > -620(mbar) \\ \end{array}$

Step 3
$$\frac{(620 - 147)(mbar)}{182\left(\frac{mbar}{m}\right)} > h > \frac{(-620 - 147)(mbar)}{182\left(\frac{mbar}{m}\right)}$$

Step 4 = 2,6 meters > h > 4,2 meters

 $\frac{1 \text{ mbar}}{100} = (1 \text{ kg/m}^3) \cdot (1 \text{ m/s}^2) \cdot (1 \text{ m}) = 1 \text{ N/m}^2$

where:

(h) is the distance between the transmitter and the high pressure tap. (h) is positive if the transmitter is mounted below the high pressure tap and is negative if it is mounted above the tap. In this case for a:

One Seal System Suppressed Zero (transmitter mounted below the high pressure tap)

Do not mount the transmitter below the seal more than 100 inches (2,6 meters) below the seal.

One Seal System Elevated Zero (transmitter mounted above the high pressure tap)

Do not mount the transmitter more than 170 inches (4,2 meters) above the seal.

Two Seal System Elevated Zero (independent of transmitter location)

If it is necessary to measure an empty tank condition, the distance between the seal taps should not exceed 170 inches (4,2 meters).

Zero elevation and suppression must be such that the lower range value does not exceed the transmitter lower range limit (LRL), and the upper range value is less than or equal to the transmitter upper range limit (URL). The calibrated span must be greater than or equal to the minimum span.

For applications in which the transmitter is mounted above or below the high pressure tap, be sure the calibrated span does not exceed the transmitter minimum and maximum span limits.

NOTE

For the Model 3051 and 1151 Smart Transmitters, the maximum span equals the difference between the upper and lower range limits. For example, a Model 3051CD2 (Range Code 2) transmitter that has an upper range limit of 250 inH₂O (620 mbar) and a lower range limit of -250 inH₂O (-620 mbar) has a maximum span capability of 500 inH₂O (1,24 bar).

Electronics Considerations

Maximum Span

Calibrating a One Seal System With Suppressed Zero (Transmitter Mounted Below the High Side Tap)

-		
Given: DC 200 fill fluid (s_f) = 0.93 in H ₂ O/inch (h) = 40 inches (s_p) = 1.2 in H ₂ O/inch (H) = 120 inches Given: Fill fluid (ρ_f) = 930 kg/m ³ (h) = 1 meter (ρ_p) = 1 200 kg/m ³ (H) = 3 meters (g) = 9,81 m/s ²		20mA
	FIGU	RE 3-1. Transmitter Mounted Below the High Side Tap.
		1. Calculate the amount of zero suppression by multiplying the distance between the process connection and the transmitter (h) by the fill fluid specific gravity (s_f).
American Units	Step 1	Zero Suppression= (h)(s _f)
		= (40 inches) (0.93 inH ₂ O/inch) = 37.2 inH ₂ O
		 Calculate the span by multiplying the maximum process fluid height (H) by the specific gravity of the process liquid (s_p).
	Step 2	$\mathbf{Span} = (\mathbf{H})(\mathbf{s}_{\mathbf{p}})$
		= (120 inches) (1.2 inH ₂ O/inch) = 144 inH ₂ O
		3. Calibrate the transmitter using the following equation:
	Step 3	Calibration = Zero Suppression to (Zero Suppression + Span)
		= 37.2 to (37.2 + 144 inH ₂ O)
	Step 4	= 37.2 to 181.2 inH ₂ O
SI Units	Step 1	Zero Suppression = $\rho_f \cdot g \cdot h = 930 \cdot 9, 81 \cdot \frac{1}{100}$ mbar = 91, 2 mbar
	Step 2	Span = $\mathbf{H} \cdot \rho_{\mathbf{p}} \cdot \mathbf{g} = \frac{3}{100} \cdot 1200 \cdot 9, 81 \text{ mbar} = 353 \text{ mbar}$
	Step 3	Calibration 4mA = Zero Suppression = 91, 2 mbar 20mA = Zero Suppression + Span = 91, 2 mbar + 353 mbar = 444, 2 mbar
Summary		Therefore, in this example, a Model 3051C Range 2, URL = 250 in H_2O (620 mbar), Model 1151Range 5, URL = 750 in H_2O (1,9 mbar), or Model 2088 Range 0, URL = 220 in H_2O (550 mbar) transmitter is required.
		NOTE $\frac{1 \ mbar}{100} = (1 \ kg/m^3) \cdot (1 \ m/s^2) \cdot (1 \ m) = 1 \ N/m^2$

Calibrating a One-Seal System With Elevated Zero (Transmitter Mounted Above the High Side Tap)

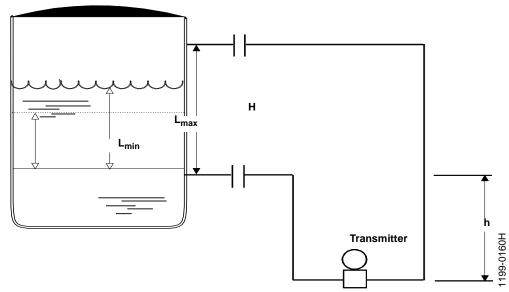
Given: Inert fill fluid $(s_f) = 1.9$ in H ₂ O/inch (-h) = -30 inches $(s_p) = 1.1$ in H ₂ O/inch (H) = 120 inches			
Given: Inert fill fluid $(\rho_f) = 1850 \text{ kg/m}^3$ (-h) = 0,75 m $(\rho_p) = 1 100 \text{ k/m}^3$ (H) = 3 m $(g) = 9,81 \text{ m/s}^2$		20 mA	
	FIG	GURE 3-2. Iransmitter Mounted Above a Single Seal.	
American Units	American Units1. Calculate the amount of zero elevation by multiplying the h the transmitter above the process connection (-h) by the spe gravity of the fill fluid (s _f).Step 2Zero Elevation = (-h)(s _f)		
	0.00 -	= (-30 inches) (1.9 inH ₂ O/inch) = -57 inH ₂ O	
	Step 2	 2. Calculate the transmitter span by multiplying the maximum height of the process fluid (H) by the specific gravity of the process liquid (sp). Span = (H)(s_p) = (120 inches) (1.1 inH₂O/inch) = 132 inH₂O 	
	Step 3	3. Calibrate the transmitter using the following equation:	
		Calibration = Zero Elevation to (Zero Elevation + Span) = $-57 \text{ inH}_2\text{O}$ to (-57 + 132 inH ₂ O)	
	Step 4	= -57 inH ₂ O to 75 inH ₂ O	
SI Units	Step 1	Zero Elevation = $-\rho_f \cdot g \cdot h$ = $-1850 \cdot 9, 81 \cdot \frac{0,75}{100}$ mbar = -136 mbar	
	Step 2	$\mathbf{Span} = \rho_{\mathbf{p}} \cdot \mathbf{g} \cdot \mathbf{H}$	
		$= 1100 \cdot 9, 81 \cdot \frac{3}{100} \text{ mbar}$	
		= 324 mbar	
	Step 3	Calibration:	
		4mA = Zero Elevation = - 136 mbar 20mA = Zero Elevation + Span = - 136 + 324 mbar = 188 mbar	
Summary		Therefore, in this example, a Model 3051CG Range 2, URL = 250 inH ₂ O (620 mbar), Model 1151 Range 4, URL = 150 inH ₂ O (375 mbar), or Model 2088 Range 0, URL = 220 inH ₂ O (550 mbar) transmitter is required. NOTE	
		$\frac{1 \text{ mbar}}{100} = (1 \text{ kg/m}^3) \cdot (1 \text{ m/s}^2) \cdot (1 \text{ m}) = 1 \text{ N/m}^2$	

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Calibrating a Two-Seal System With Elevated Zero (Transmitter Mounted Level With, Above, or Below the High Pressure Tap)

Given: DC 704 fill fluid $(S_f) = 1.07$ in H ₂ O/inch (-h) = -400 inches $(S_p) = 0.9$ in H ₂ O/inch (H) = 350 inches Given: High Temperature Silicone Oil fill fluid $(\rho_f) = 1 070 \text{ kg/m}^3$ (-h) = -10 meters $(\rho_p) = 900 \text{ kg/m}^3$ (H) = 8,5 meters $(g) = 9,81 \text{ m/s}^2$	
American Units	 FIGURE 3-3. Transmitter with Two-Seal System. 1. Calculate the amount of zero elevation by multiplying the distance between the process connections (h) by the specific gravity of the fill fluid (s_f).
Step 1	<pre>Zero Elevation = -(h)(s_f) = - (400 inches) (1.07 inH₂O/inch) = - 428 inH₂O 2. Calculate the span by multiplying the maximum height of the</pre>
	2. Calculate the span by multiplying the maximum height of the process fluid (H) by the specific gravity of the process liquid (s _p).
Step 2	Span = (H)(s _p) = (350 inches) (0.9 inH ₂ O/inch) = 315 inH ₂ O
Step 3	3. Calibrate the transmitter using the following equation: Calibration = Zero Elevation to (Zero Elevation + Span) = - 428 inH ₂ O to (- 428 + 315 inH ₂ O)
Step 4	= - 428 in H_2O to - 113 in H_2O .
SI Units Step 1	Zero Elevation = $-\rho_{\mathbf{f}} \cdot \mathbf{g} \cdot \mathbf{h}$ = $-1070 \cdot 9, 81 \cdot \frac{10}{100}$ mbar = -1050 mbar
Step 2	$\mathbf{Span} = \boldsymbol{\rho}_{\mathbf{p}} \cdot \mathbf{g} \cdot \mathbf{H}$
	$= 900 \cdot 9, 81 \cdot \frac{8, 5}{100} \text{ mbar}$
	= 750 mbar
Step 3	Calibration:
	4mA = Zero Elevation = -1050 mbar 20mA = Zero Elevation + Span = -1050 + 750 mbar = -300 mbar
Summary	In this example a Model 3051CD Range 3, URL = $1,000 \text{ inH}_2\text{O}$ (2,5 bar) or a Model 1151DP Range 5, URL = $750 \text{ inH}_2\text{O}$ (1,9 bar) transmitter is required.
	NOTE $\frac{1 \text{ mbar}}{100} = (1 \text{ kg/m}^3) \cdot (1 \text{ m/s}^2) \cdot (1 \text{ m}) = 1 \text{ N/m}^2$

FIGURE 3-4. Recommended Mounting Configuration for Vacuum Applications.



When installing diaphragm seals in vacuum applications:

- 1. Consult vapor pressure curves to determine that the correct fill fluid has been selected. Always compare against the minimum vacuum pressure and the maximum process temperature.
- 2. Always mount the transmitter below the bottom tap.
- 3. If in doubt, consult your local Rosemount Measurement Division representative or contact the nearest Rosemount Diaphragm Seal Support Center for guidance.



4

Maintenance and Troubleshooting

Cleaning

Troubleshooting

Avoid using abrasive agents or high pressure water jets when cleaning the diaphragm seals.

Diaphragm seal systems are factory filled systems that cannot be refilled in the field. **Do not** attempt to disconnect the seals or capillaries from the transmitter. Doing so can damage the transmitter/seal system and voids the product warranty. The table below lists possible problems, their potential sources, and, where applicable, a corrective action.

TABLE 4-1. Troubleshooting Seal Systems.

PROBLEM NO RESPONSE		
Symptom	Potential Source	Corrective Action
No output	Electrical problem Electronic problem	See the troubleshooting section of the transmitter manual for more extensive information. Check for adequate voltage to the transmitter. Check the milliampere rating of the power supply against the total current being drawn for all transmitters being powered. Check for shorts and multiple grounds. Check for proper polarity at the transmitter terminal. Check loop impedances.
		CAUTION Do not use higher than the specified voltage to check the loop, or the transmitter electronics may be damaged. See if the transmitter is in a multidrop mode. The multidrop mode locks the output at 4mA.
Output saturated high	Elevation/suppression jumper Air in system on high side Loss of fill fluid on low side	See the "Zero Adjustment Range" information in the Calibration section of the transmitter manual for jumper setting instructions. Diaphragm systems are factory sealed. Consult the factory. Diaphragm systems are factory sealed. Consult the factory.
Output saturated low	Elevation/suppression jumper Air in system on low side Loss of fill fluid on high side	See the "Zero Adjustment Range" information in the Calibration section of the transmitter manual for jumper setting instructions. Diaphragm systems are factory sealed. Consult the factory. Diaphragm systems are factory sealed. Consult the factory.
Output will not change with pressure	Complete loss of fill fluid	Diaphragm systems are factory sealed. Consult the factory.
SLOW RESPONSE Symptom	Potential Source	Corrective Action
Slow response	Damping too high Cold Temperature Fill fluid low	See the "Damping Adjustment" information in the Calibration section of the transmitter manual. Fill fluid viscosity is temperature dependent, less viscous fill fluid enhances time response. Diaphragm systems are factory sealed. Consult the factory.
DRIFTING Symptom	Potential Source	Corrective Action
Drifting	Temperature effect Air in system	Diaphragm systems are factory sealed. Consult the factory. Diaphragm systems are factory sealed. Consult the factory.

WILL NOT ZERO Symptom	Potential Source	Corrective Action
Will not zero	Transmitter position O-Ring position Air under diaphragm Elevation/suppression jumper	Check for over-ranging transmitter. Make sure O-ring is not in contact with sensing diaphragm. Check for over-ranging transmitter. See the "Zero Adjustment Range" information in the Calibration section of the (analog transmitters only).

TABLE 4-1. (continued). Troubleshooting Seal Systems.

Return of Materials

Within the United States, call the Rosemount North American Response Center using the 1-800-654-RSMT (7768) toll-free number. This center, available 24 hours a day, will assist you with any needed information or materials.

Outside of the United States, contact the nearest Rosemount Diaphragm Seal Support Center, or contact your local Rosemount representative (Support Center addresses and phone numbers are on the title page of this manual).

The center will ask for product model and serial numbers, and will provide a Return Material Authorization (RMA) number. The center will also ask for the name of the process material the product was last exposed to.

WARNING

Mishandling products exposed to a hazardous substance can cause death or serious injury. If the product being returned was exposed to a hazardous substance as defined by OSHA, a copy of the required Material Safety Data Sheet (MSDS) for each hazardous substance identified must be included with the returned goods.

For Western Europe, please contact:

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