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# Cisco Packet Tracer 8.0.1 Frequently Asked Questions

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## **CISCO** Academy

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### Cisco Packet Tracer 8.0.1 Release

### Q1. What is Cisco Packet Tracer?

A. Cisco Packet Tracer is a comprehensive, networking technology teaching and learning program that offers a unique combination of realistic simulation and visualization experiences, assessment and activity authoring capabilities, and opportunities for multiuser collaboration and competition. Innovative features of Packet Tracer will help students and teachers collaborate, solve problems, and learn concepts in an engaging and dynamic social environment. Some of the benefits of Packet Tracer are as follows:

- Provides a realistic simulation and visualization learning environment that supplements classroom equipment, including the ability to see internal processes in real-time that are normally hidden on real devices
- Enables multi-user, real-time collaboration and competition for dynamic learning
- Enables authoring and localization of structured learning activities such as labs, demonstrations, quizzes, exams, and games
- Empowers students to explore concepts, conduct experiments, and test their understanding of network building
- Allows students and teachers to design, build, configure, and troubleshoot complex networks using virtual equipment
- Supports a variety of teaching and learning opportunities such as lectures, group, and individual labs, homework, games, and competitions
- Supports feature expansion through external applications using an API to enhance the functionality of Cisco Packet Tracer in areas such as curriculum and assessment delivery, games, accessibility, and interfacing with real equipment.

### Q2. How can I obtain Cisco Packet Tracer?

**A.** Cisco Packet Tracer is available free of charge to all Cisco Networking Academy<sup>®</sup> instructors, students, and alumni. Please follow these instructions to download the software from the NetAcad.com learning environment:

- 1. Log in to Cisco NetAcad.com
- 2. Select Resources > Download Packet Tracer

### Q3. What if I do not have NetAcad.com account?

A. The latest version of Cisco Packet Tracer requires user authentication. A NetAcad.com or a SkillsForAll.com account is required to sign in when you launch Cisco Packet Tracer.

Please ask your instructor for a NetAcad.com account or enroll in the "<u>Introduction to Packet Tracer</u>" self-paced course for free and get a NetAcad.com account for full access to Packet Tracer. The "<u>Introduction to Packet Tracer</u>" course will help users learn the basic features of Packet Tracer.

### Q4. What's new in Cisco Packet Tracer 8.0.1?

**A.** Cisco Packet Tracer 8.0.1 is a minor release with a simplified login experience (guest login option no longer available), security improvements, and bug fixes. To ensure you maintain the best Packet Tracer experience possible, we strongly recommend all users to upgrade to this latest version.

Cisco Packet Tracer 8.0.1 is built upon Packet Tracer 8.0. Version 8.0 was a major release, featuring two exciting new updates:

- The Enhanced Physical Mode brings you into the virtual lab for a realistic experience of cabling devices on the rack. Reinforce
  critical skills such as device placement (Rack & Stack), switching on device power, device port-to-port cabling (including cable
  choice and management), troubleshooting, and more.
- A **Network Controller**, similar to existing real-world SDN Controllers like Cisco DNA Center and APIC-EM. You can practice a centralized network management approach using the Network Controller model. The Network Controller, managed using its Web GUI or using its APIs, gives you a centralized dashboard to view the network's state, quickly identify & troubleshoot issues, and push configuration changes to all managed devices at once. Plus, you can access the Network Controller from real-world applications running on your computer, like a browser, Python, or Postman, to execute your own infrastructure automation scripts.

### Q5. Are older versions of Cisco Packet Tracer still available?

A. You are strongly encouraged to upgrade to the latest version of Cisco Packet Tracer to take advantage of new features, security improvements and bug fixes. But for compatibility with CCNA 6 and IoT course activities, Cisco Packet Tracer 7.2.2 will continue to be available for download on the NetAcad.com download page.



### Q6. How does the "Keep me logged in" option work in Packet Tracer 8.0.1?

**A.** The "Keep me logged in" feature was designed to give you access (for 3 months) to Cisco Packet Tracer 8.0.1 without needing to re-enter your credentials each time. Using the "Keep me logged in" feature is only recommended for private computers. If you are using a public or shared computer, you should NOT use the "Keep me logged in" option or you should ensure that you Logout before closing Cisco Packet Tracer to prevent other users of the computer gaining access using your credentials.

### Q7. Can I use activities created in a prior Packet Tracer version with Packet Tracer 8.0.1?

**A.** Yes. Packet Tracer 8.0.1 supports activities authored in previous versions of Packet Tracer. There is a small possibility you may encounter some warning messages. If so, you may disregard the message. It is simply a warning that scripts in this file need to be updated for Packet Tracer 8.0.1 compatibility.

### Q8. Can I use a new activity created in Packet Tracer 8.0.1 with a prior version of Packet Tracer?

A. Activities authored or saved with Packet Tracer 8.0.1 can only be used with version 8.0.1 of the software. Prior Packet Tracer versions cannot load Packet Tracer 8.0.1 data files; they will display an incompatibility message.

#### Q9. What if students download and use Packet Tracer 8.0.1 but their instructor is using a prior version?

**A.** Please note that if a student using Packet Tracer 8.0.1 creates a new activity, or saves an activity originally created in a prior version of Packet Tracer, it will not open correctly in an older version of Packet Tracer. If the student submits the activity to an instructor who is using an older version of Packet Tracer, it will display an error message. The instructor will need to upgrade to Packet Tracer 8.0.1 to open the file or the student will need to redo their work in the older version of Packet Tracer. To prevent this from occurring, please ensure that students use the same version of Packet Tracer for homework assignments that are being used by the instructor and in the classroom lab. We strongly recommend all students and instructors to upgrade to the latest version of Cisco Packet Tracer.

### Installing Packet Tracer Software

#### **Q10.** Can students and instructors install Cisco Packet Tracer on their home computers or personal laptops?

A. Yes. Cisco Packet Tracer can be freely distributed to any Networking Academy instructor, student, or alumni. This enables students to use Cisco Packet Tracer on any computer outside of class for homework, practice, and exploratory learning.

#### Q11. On what platforms can I install and run Cisco Packet Tracer 8.0.1?

A. Cisco Packet Tracer 8.0.1 is compatible with the following platforms: Microsoft Windows 8.1, 10 (32 bit and 64bit), Ubuntu 20.04 LTS (64bit) and macOS (64 bit).

#### Q12. What are the system requirements for Cisco Packet Tracer 8.0.1?

A. To successfully install and run Cisco Packet Tracer 8.0.1, the following system requirements must be met:

Cisco Packet Tracer 8.0.1 (64 bit):

- Computer with one of the following operating systems: Microsoft Windows 8.1, 10 (64bit), Ubuntu 20.04 LTS (64bit) or macOS 10.14 or newer.
- amd64(x86-64) CPU
- 4GB of free RAM
- 1.4 GB of free disk space

Cisco Packet Tracer 8.0.1 (32 bit):

- Computer with one of the following operating systems: Microsoft Windows 8.1, 10 (32bit)
- o x86 compatible CPU
- o 2GB of free RAM
- 1.4 GB of free disk space

### Q13. How do I install Cisco Packet Tracer 8.0.1 on Ubuntu Linux?

A. Run the command "sudo apt-get install <absolute path to the .deb file>" and follow the instructions shown on your screen. (Note that using "sudo dpkg -i <absolute path to the .deb file>" will not install the dependencies needed).

### Using Packet Tracer

### **Q14.** What protocols can be modeled using Packet Tracer 8.0.1?

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Layer	Cisco Packet Tracer Supported Protocols
Application	FTP , SMTP, POP3, HTTP, TFTP, Telnet, SSH, DNS, DHCP, NTP, SNMP, AAA, ISR
	VOIP, MQTT, SCCP config and calls ISR command support, Call Manager Express,
Transport	TCP and UDP, TCP Nagle Algorithm & IP Fragmentation, RTP
Network	BGP, IPv4, ICMP, ARP, IPv6, ICMPv6, IPSec, RIPv1/v2/ng, Multi-Area OSPF,
	OSPFv3, EIGRP, EIGRPv6, Static Routing, Route Redistribution, Multilayer Switching,
	L3 QoS, NAT, CBAC, Zone-based policy firewall, and Intrusion Protection System on
	the ISR, GRE VPN, IPSec VPN, HSRP, CEF, SPAN/RSPAN, L2NAT, PTP, REP,
	LLDP
Network Access/Interface	Ethernet (802.3), 802.11, HDLC, Frame Relay, PPP, PPPoE, STP, RSTP, VTP,
	DTP, CDP, 802.1q, PAgP, L2 QoS, SLARP, Simple WEP, WPA, EAP, VLANs,
	CSMA/CD, EtherChannel, DSL, 3/4 G network support

### Q15. Does Packet Tracer support all the features found in Cisco devices?

**A.** No. The program supports a subset of the features from Cisco devices. Packet Tracer uses simplified models of networking protocols and Cisco IOS; you should always compare your results to those obtained from real equipment. Practice on Packet Tracer is not a replacement of practice on real equipment.

### Q16. What can I create using the Activity Wizard?

**A.** The Activity Wizard allows users to set up scenarios using text, basic network topologies, and predefined packets. Users can create customized network scenarios and add instructional text. The Activity Wizard also includes grading and feedback capabilities that can be used to create an unlimited number of guided and exploratory learning experiences that provide immediate feedback to users. These activities can also be saved and shared with others in the NetAcad community.

### Q17. Why can't I set up a wireless connection to another copy of Packet Tracer using the multiuser functionality?

**A.** Wireless connectivity uses a distance parameter set within each instance of Packet Tracer to establish connectivity. In a multiuser connection, the distance parameter cannot be specified, so a wireless connection is not possible.

### Q18. How can I report bugs in the Cisco Packet Tracer activities?

**A.** Please report bugs and errors pertaining to Cisco Packet Tracer Activities to the Global Support Desk. To access the Support Desk, log in to Cisco NetAcad.com and click Help at the top of the page, then select NetAcad Support.

### Q19. How can I report bugs in the Cisco Packet Tracer application?

**A.** Please report bugs and errors pertaining to Cisco Packet Tracer software operation issues by clicking on the Help menu in Cisco Packet Tracer and then select "Report an Issue". You will be taken to the development team's bug tracking software. Please fill out the forms completely to give us the best chance to verify and fix the issue. If you are reporting an error in a Packet Tracer Activity, please report through the NetAcad.com Global Support Desk instead.

## **Q20.** Where can I discuss using Cisco Packet Tracer in the classroom, ask other instructors for ideas and feedback, or share Cisco Packet Tracer activities that I have developed?

A. To collaborate with other instructors, join the <u>Cisco Packet Tracer community discussion</u>. To access the communities, log in to Cisco NetAcad.com and click Help at the top of the page, then select Community Forums. This will open the Networking Academy community page where you can join the Cisco Packet Tracer community.

## Networking Academy

### Q21. Which version of Cisco Packet Tracer should I use for the Introduction to IoT course?

A. For the Introduction to IoT course, it is recommended to use Cisco Packet Tracer 7.2.2. Certain files utilizing scripts and web content, such as IoT devices, made in Cisco Packet Tracer versions 7.2.2 or older may behave differently when used in Cisco Packet Tracer 8.0.1.

### Q22. Which version of Cisco Packet Tracer should I use for CCNA 7.02?

A. For CCNA 7.0.2, Cisco Packet Tracer 8.0.1 **64-bit** is the minimum version for new activities and new PTSA to work properly. Due to the extensive set of graphics included, the Exploration scenarios activities may experience performance issues in Cisco Packet Tracer 8.0.1 32-bit.

### Q23. Can I install multiple Cisco Packet Tracer versions simultaneously?

A. You may have multiple Cisco Packet Tracer versions installed simultaneously for Windows and macOS, but PTSAs will launch, by default, using the latest installed version of Cisco Packet Tracer.

### Q24. Cisco Packet Tracer is running slowly on my device. What can I do to improve performance?

**A.** The minimum system requirements allow for the basic use of Cisco Packet Tracer in creating small to medium-size networks. It is recommended that you use a faster machine with more memory to create large networks. You can turn off the Sound and Animation options to increase performance. Some screen reader software may cause a slowdown in performance, which is due to the extra processing required to query Cisco Packet Tracer for screen reader information.

### Q25. How long does it take to open a Cisco Packet Tracer Activity?

A. Depending on the performance of your device, it may take up to two minutes to start a Cisco Packet Tracer activity.

### Q26. Some text in the Cisco Packet Tracer application is cut off or not correctly displayed. Can I adjust the font settings?

A. The font sizes in the Packet Tracer application can be configured from the Preferences  $\rightarrow$  Fonts tab. You may set the entire application scale to fit your needs, and optionally adjust text sizes of various dialogs.

### Q27. I am using a Mac computer and am unable to do drag and drop interactions in Cisco Packet Tracer. Can I fix this?

A. If this occurs, you can fix it by performing a drag and drop operation on your Mac Finder application. This will resolve this issue.

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