



# RFS 4000 SERIES

## 802.11N INTEGRATED SERVICES CONTROLLER

### TRUE CONVERGENCE OF WIRED AND WIRELESS SERVICES FOR BRANCH FACILITIES

The Zebra RFS 4000 802.11n wireless services controller integrates wired, wireless and security networking features into a compact and easy-to-use form factor, enabling organizations to create survivable branch networks using a single platform. The RFS 4000 is also available with an integrated dual radio dual band 802.11n access point\*\* that features extensive coverage and performance — meeting all the needs of SME/SMB. Supports 3X3 MIMO with conducted transmit power of 27.7dBm and superior receive sensitivity- provides best in class range, coverage and application performance. In addition, the RFS 4000 Series offers built in applications such as Locationing for Wi-Fi and RFID\* as well as Hotspot and VoWLAN/Video Services.

### ALWAYS ON SECURE NETWORKING

The RFS 4000 offers multiple features that ensure reliability and survivability of branch networking services in virtually any situation. The RFS 4000 protects against access point and mesh node failure with SMART RF, a feature that keeps users on-Net with automatic optimization and healing. Zebra's patent pending clustering mechanism protects against wireless switch failure and offers Active/Active or Active/Standby controller redundancy options. In the event of a WAN outage, a 3G ExpressCard guarantees Internet services by providing WAN backhaul options. With the Integrated Dual Radio Dual band form factor, the RFS 4000 is the only Services Controller in the Industry that offers concurrent access in the 2.4 and 5 GHz bands, with mesh capabilities in a multi-cell environment. Also, as a hallmark of Zebra Enterprise WLAN and Security Solutions, one the of radios in the RFS 4000 can be utilized to provide 24x7x365 IDS/IPS, Spectrum Analysis and Advanced Troubleshooting capabilities — while the other radio can provide concurrent access to wireless users.

Finally, the RFS 4000 Series displays true convergence by securing both the wireless and wired network with its Integrated Stateful L2-7 Wired/Wireless Firewall, Integrated IDS/IPS engine for Rogue Detection and Containment, Anomaly Analysis engine, DoS Attack protection and Ad-Hoc Network Detection.

### EXTREMELY SIMPLE TO DEPLOY AND MANAGE — NO LOCAL IT SUPPORT REQUIRED

Multiple features combine to eliminate the need for onsite IT support for deployment and day-to-day management, including: built-in intelligence that allows the network to identify and automatically address network issues; zero touch installation; and the integration of all wired and wireless networking infrastructure into a single device that is easily managed back in the NOC via auto-discovery and auto-configuration.

### ADVANCED SERVICES FOR THE SMART BRANCH

The RFS 4000 not only offers wired and wireless networking and security services, but also value-added and productivity applications. An integrated customizable Secure Guest Access application with distributed or centralized authentication enables a branch network to offer hotspot services for guests. A real-time locationing system for Wi-Fi and RFID alike allows centralized asset tracking and monitoring\*. Storage via USB allows the RFS 4000 to be used for software image distribution for wireless clients in a branch network. Support for VoWLAN provides cost-effective voice services throughout the wireless enterprise, enabling push-to-talk and more for employees inside the four walls as well as outside. The rich feature set provides granular control over the many wireless networking functions required to deliver high performance, persistent, clear connections with toll-quality voice. Quality of Service (QoS) ensures

### FEATURES

#### A converged platform of features & functionality

The RFS 4000 is a fully integrated 802.11n wireless services controller, 802.11n access point, wired switch with 5 POE ports rolled into one, with IPSEC VPN/ firewall/WIPS security, RADIUS & DHCP server, location & RFID engines\*, 3G failover, and more

#### WiNG Architecture

Improve business process flow with one platform for wireless voice, video, data and multiple RF technologies — such as RFID\*, Wi-Fi (including 802.11n) and 4G technologies in the future; rich enterprise-class functionality includes seamless roaming across L2 /L3 deployments, resilient failover capabilities, comprehensive security, toll-quality voice and other value-added services. Learn more at [zebra.com/wing5](http://zebra.com/wing5).

#### Wireless Intrusion Detection/Protection System

The integrated IDS/IPS provides defense against over-the-air attacks by leveraging the dual-band sensing capabilities of the 802.11n APs. An Advanced WIPS module provides further protection for the wireless network with wired side detection and containment of rogue APs over the air.\*\*

#### Secure Guest Access (Hotspot)

Provides secure guest access for wired\* and

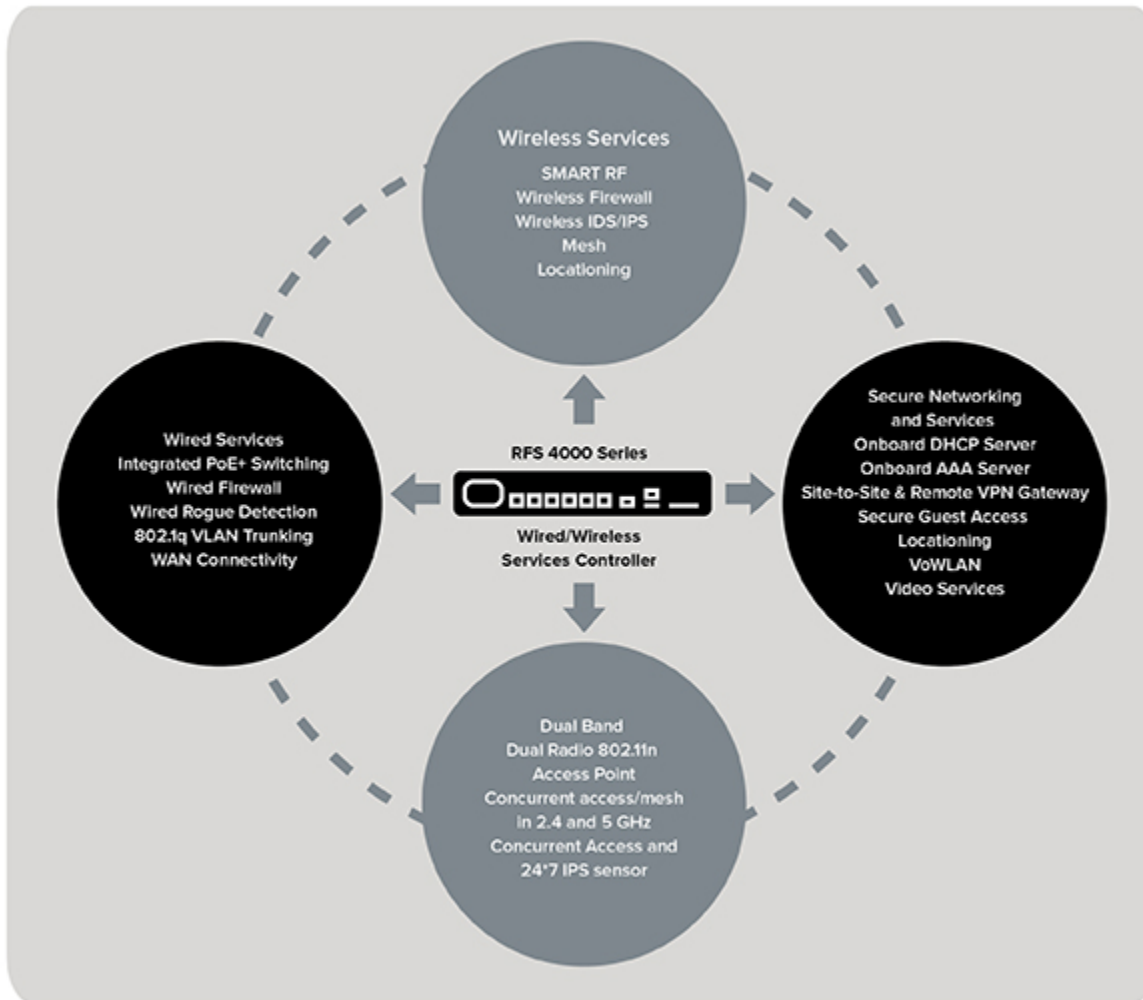
superior performance for voice and video services. WMM Admission Control, including TSPEC, SIP Call Admission Control, and 802.11k radio resource management, ensures dedicated bandwidth for voice calls as well as better control over active voice calls for a variety of VoIP handsets.

**END-TO-END SUPPORT**

As an industry leader in mobility, Zebra offers the experience gained from deploying mobility solutions all over the globe in many of the world's largest enterprises. Leverage this expertise through Zebra Enterprise Mobility Services, which provides the comprehensive support programs you need to deploy and maintain your RFS 4000 at peak performance. Zebra recommends protecting your investment with Service from the Start Advance Exchange Support, a multi-year program that provides the next-business-day device replacement, technical software support and software downloads you need to keep your business running smoothly and productively. This service also includes Comprehensive Coverage, which covers normal wear and tear, as well as internal and external components damaged through accidental breakage — significantly reducing your unforeseen repair expenses.

For more information, visit us on the web at [www.zebra.com/rfs4000](http://www.zebra.com/rfs4000) or access our global contact directory at [www.zebra.com/contact](http://www.zebra.com/contact)

**RFS 4000 Series: True wired/wireless convergence for a smart branch network**



**RFS 4000 network architecture — enabling branch mobility**

wireless clients. built-in captive portal, customizable login/ welcome pages, URL redirection for user login, usage-based charging, dynamic VLAN assignment of clients, DNS white list, GRE tunneling of traffic to central site\*, API support for interoperability with custom web portals\*

**Real Time Locationing System (RTLS) \***

Provides rich locationing services to enable real-time enterprise asset-tracking through support for 802.11, RFID and third party locationing solutions — including industry leaders AeroScout, Ekahau, and Newbury Networks. Standards-based support for: EPC Global ALE interface for processing and filtering data from all active and passive tags; and EPC Global LLRP interface for passive RFID tag support

**3G connectivity for failover or rapid deployment**

Support for 3G wireless WAN backhaul with various off the shelf 3G PCI Express cards traffic when the primary WAN Link fails

**Enhanced End-to-End Quality of Service (QoS)**

Enhances voice and video capabilities; prioritizes network traffic to minimize latency and provide optimal quality of experience over the wire and over the air; SIP Call Admission Control and Wi-Fi Multimedia Extensions (WMM-Power Save) with Admission Control enhances multimedia application support and improves battery life and capacity

**RFS 4000 Part Numbers:**

- RFS4010-00010-WR:**  
6 Port RFS 4000 Integrated Services Controller
- RFS-4010-MTKT1U-WR:**  
1 RU Mounting Kit



**RFS-4011-MTKT2U-WR:**  
2 RU Mounting Kit

**RFS-4011-11110-US:**  
RFS 4000 Services  
Controller with Integrated  
Dual Radio Access Point for  
US

**RFS-4011-11110-WR:**  
RFS 4000 Services  
Controller with Integrated  
Dual Radio Access Point for  
Worldwide (excluding US)



*RFS 4011 available only with  
WING 5.*

**ML-2452-PTA4M3X3-1:**  
3X3 MIMO Facade Antenna  
for the RFS 4011



# Headquarters/NOC

**RFS-4000-6ADP-LIC\*\*:**  
6 Adaptive Licenses for  
RFS4000

**RFS-4000-ADWIP-LIC\*\*:**  
Advanced Wireless  
Intrusion Protection  
License for RFS4000

**RFS 4011 802.11n  
MIMO Capabilities:**

- 3X3 MIMO with 2 Spatial Streams
- 20 MHz and 40 MHz Channels
- 300 Mbps Data Rates per Radio

Internet

- Packet Aggregation (AMSDU, AMPDU)
- Reduced Interframe Spacing
- MIMO Power Save (Static and Dynamic)

**Radio Specifications for RFS 4011:**

**Network standards:**

IEEE 802.11a/b/g/n, 802.11d and 802.11i WPA2, WMM and WMM-UAPSD

**Air Defense Services Platform**

**RFS 7000 Cluster**

**Wireless medium:**

Direct Sequence Spread Spectrum (DSSS), Orthogonal Frequency Division Multiplexing (OFDM) and Spatial multiplexing (MIMO)



**Data rates supported:**

802.11b/g: 1,2,5,5.5,11,6,9,12,18,24,36,48 and 54Mbps

802.11a: 6,9,12,18,24,36,48, and 54Mbps

802.11n: MCS 0-15 up to 300Mbps



**AP 650s**



The RFS 4000 enables distributed enterprises to provide any size branch office with high performance, comprehensive, cost-effective and secure wireless and wired networking services.

## RFS 4000 SPECIFICATIONS

### PACKET FORWARDING

802.1D-1999 Ethernet bridging; 802.11-802.3 bridging; 802.1Q VLAN tagging and trunking; proxy ARP; IP packet steering-redirection

### WIRELESS NETWORKING

**Wireless LAN** Supports 24 WLANs; multi-ESS/BSSID traffic segmentation; VLAN to ESSID mapping; auto assignment of VLANs (on RADIUS authentication); power save protocol polling; pre-emptive roaming; VLAN Pooling and dynamic VLAN adjustment; IGMP Snooping

**Bandwidth management** Congestion control per WLAN; per user based on user count or bandwidth utilization; bandwidth provisioning via AAA server

**Layer 2 or Layer 3 deployment of access points**

**Layer 3 Mobility (Inter-Subnet Roaming)**

**IPv6 client support**

**Thin Access Ports** Supports 6 802.11a/b/g AP 300 thin access points for L2 or L3 deployment per; 6\*/ 36\*\* AP 650s per controller \*\*; Legacy support\*: AP100 for L2 deployments only

**Adaptive AP** Supports adoption of 6 adaptive AP 51X1 802.11a/b/g and 36\*\* 802.11a/b/g/n access points in adaptive mode per RFS 4000 Integrated Services Controller; multiple country configuration support; Legacy support\*: AP 4131 Access Point conversion for L2 deployments only

### REAL TIME LOCATIONING SYSTEM (RTLS)\*

**RSSI based triangulation for Wi-Fi assets**

**Tags supported** Ekahau, Aer Scout, Gen 2 Tags

### NETWORK SECURITY

Role-based wired/wireless firewall (L2-L7) with stateful inspection for wired and wireless traffic; Active firewall sessions — 50,000 per RFS 4000 Integrated Services Controller; protects against IP Spoofing and ARP Cache Poisoning

**Access Control Lists (ACLs)** L2/L3/L4 ACLs

**Wireless IDS/IPS** Multi-mode rogue AP detection, Rogue AP Containment, 802.11n Rogue Detection, Ad-Hoc Network Detection, Denial of Service protection against wireless attacks, client blacklisting, excessive authentication/association; excessive probes; excessive disassociation/deauthentication; excessive decryption errors; excessive authentication failures; excessive 802.11 replay; excessive crypto IV failures (TKIP/CCMP replay); Suspicious AP, Authorized device in ad-hoc mode, unauthorized AP using authorized SSID, EAP Flood, Fake AP Flood, ID theft, ad-hoc advertising Authorized SSID

**Geofencing** Add location of users as a parameter that defines access control to the network

**WIPS sensor conversion** Supported on all dependent and Independent/ Adaptive Access Points

**Anomaly Analysis** Source Media Access Control (MAC) = Dest MAC; Illegal frame sizes; Source MAC is multicast; TKIP countermeasures; all zero addresses

**Authentication** Access Control Lists (ACLs); pre-shared keys (PSK); 802.1x/EAP—t ransport layer security (TLS), tunneled transport layer security (TTLS), protected EAP (PEAP); Kerberos Integrated AAA/RADIUS Server with native support for

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## QUALITY OF SERVICE

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**Wi-Fi Multimedia extensions** WMM-power save with TSPEC Admission Control; WMM U-APSD

**IGMP snooping** Optimizes network performance by preventing flooding of the broadcast domain

**SIP Call Admission Control** Controls the number of active SIP sessions initiated by a wireless VoIP phone

**802.11k** Provides radio resource management to improve client throughput (11k client required)

**Classification and marking** Layer 1-4 packet classification; 802.1p VLAN priority; DiffServ/TOS

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## PHYSICAL CHARACTERISTICS

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**Form factor** 1U Rack Mount Tray available for the RFS4010  
2U Rack Mount Tray available for the RFS4011

**Dimensions** RFS 4010: 1.75 in. H x 12 in. W x 10 in. D  
44.45 mm H x 304.8 mm W x 254.0 mm D  
Antenna facade: 289.2mm x 340mm x 20.5mm

**Weight** RFS 4010: 4.75 lbs./2.15 kg  
RFS 4011: 4.9lbs  
Antenna facade: 1.45lb

**Physical interfaces** 1x Uplink Port -10/100/1000 Cu/  
Gigabit SFP interface  
5x 10/100/1000 Cu Ethernet Ports,  
802.3af and  
802.3at Draft  
1x USB 2.0 Host  
1x ExpressCard™ Slot 1x Serial  
Port (RJ45 style)

**Antenna Connections** RFS 4011: RP-SMA

**MTBF** >65,000 Hours

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## RECOMMENDED ENTERPRISE MOBILITY SERVICES

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**Customer Services** Service from the Start Advance Exchange Support

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## USER ENVIRONMENT

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**Operating temperature** 32° F to 104° F /0° C to 40° C

EAP-TTLS, EAP-PEAP (includes a built in user name/password database; supports LDAP), and EAP-SIM

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**Transport encryption** WEP 40/128 (RC4), KeyGuard, WPA—TKIP, WPA2-CCMP (AES), WPA2-TKIP

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**802.11w\*** Provides origin authentication, integrity, confidentiality and replay protection of management frames for Zebra's AP 300 access point

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**IPSec VPN gateway** Supports DES, 3DES and AES-128 and AES-256 encryption, with site-to-site and client-to-site VPN capabilities

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**Secure guest access (Hotspot provisioning)** Provides secure guest access for wired and wireless clients. built-in captive portal, customizable login/welcome pages, URL redirection for user login, usagebased charging, dynamic VLAN assignment of clients, DNS white list, GRE tunneling of traffic to central site\*, API support for interoperability with custom web portals\* support for external authentication and billing systems

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**Wireless RADIUS Support (Standard and Zebra Vendor Specific Attributes)** User Based VLANs (Standard)  
MAC Based Authentication (Standard)  
User Based QoS (Zebra VSA)  
Location Based Authentication (Zebra VSA)  
Allowed ESSIDs (Zebra VSA)

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**NAC support with third party systems from Microsoft, Symantec and Bradford**

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## SYSTEM EXTENSIBILITY

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**ExpressCard™ Slot: Driver support for 3G wireless cards for WAN backhaul**

- **AT&T (NALA) – HYPERLINK “ <http://www.wireless.att.com/businesscenter/sierra-wireless-aircard-890/index.jsp?skuld=sku9557600025>”S Sierra Wireless AirCard® 890, Option GT Ultra Express**
- **Verizon (NALA) – V770 Express Card**
- **Sprint (NALA) - Sprint Novatel Merlin C777 Express card**
- **Rogers Wireless (Canada) – Sierra Wireless AirCard® 503**
- **Vodafone (EMEA) – Novatel Merlin XU870**
- **Vodafone (EMEA) – Vodafone E3730 3G Expresscard**
- **Telstra (Australia) – Sierra Wireless AirCard® 503, Telstra Turbo 7 series Expresscard (Aircard 880E)**
- **General Use – Novatel Merlin XU870, Option GE 0302, Sierra Wireless AirCard® 504**

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## MANAGEMENT

Storage temperature	-40° F to 158° F/-40° C to 70° C	Command line interface (serial, telnet, SSH); secure Web-based GUI (SSL) for the wireless switch and the cluster; SNMP v1/v2/v3; SNMP traps—40+ user configurable options; Syslog; Firmware, Config upgrade via TFTP, FTP & SFTP (clients); simple network time protocol (SNTP); text-based switch configuration files; DHCP (client/server/relay), switch auto-configuration and firmware updates with DHCP options; multiple user roles (for switch access); MIBs (MIB-II, Etherstats, wireless switch specific monitoring and configuration); Email notifications for critical alarms; MU naming capability
Operating humidity	5% to 85% (w/o condensation)	
Storage humidity	5% to 85% (w/o condensation)	
Heat dissipation	95 BTU/hr for RFS 4010, 190 BTU/hr for RFS 4011	
Max Operating Altitude	3000m	

## SYSTEM RESILIENCY AND REDUNDANCY

Active:Standby; Active:Active and N+1 redundancy with access port and Wireless Clients load balancing; Critical resource monitoring

Virtual IP\*: Single virtual IP (per VLAN) for a switch/controller cluster to use as the default gateway by mobile devices or wired infrastructure. Seamless fail-over of associated services e.g. DHCP Server.

SMART RF: Network optimization to ensure user quality of experience at all times by dynamic adjustments to channel and power (on detection of RF interference or loss of RF coverage/neighbor recovery). Available for both thin APs and Adaptive APs.

Dual Firmware bank supports Image Failover capability

## REGULATORY

Product safety	UL / cUL 60950-1, IEC / EN60950-1
EMC compliance	FCC (USA), Industry Canada, CE ( Europe), VCCI (Japan), C-Tick ( Australia/New Zealand)

## POWER REQUIREMENTS

AC input voltage	100-240 VAC 50/60Hz
Operating Voltage	44 to 57 VDC
Operating Current	2.5A(max) @48 VDC or 2.2A(max) @ 54 VDC
Max Power Consumption	120W for RFS 4010, 150W for RFS 4011

**Maximum available transmit power per chain on an RFS 4011: 23 dBm**

**Maximum available transmit power per RFS 4011: 27.7 dBm**

Receiver Sensitivity: Operating Band 2.4GHz			Receiver Sensitivity: Operating Band 5GHz		
Typical Receive Sensitivity (dBm)			Typical Receive Sensitivity (dBm)		
Operating Modes	Data Rate	RFS 4011 Radios 1 and 2	Operating Modes	Data Rate	RFS 4011 Radios 1 and 2
802.11b	1 Mb/s	-96	802.11a	6 Mb/s	-93
	2 Mb/s	-94		9 Mb/s	-93
	5.5 Mb/s	-93		12 Mb/s	-93
802.11g	11 Mb/s	-90	802.11g	18 Mb/s	-92
	6 Mb/s	-94		24 Mb/s	-89

9 Mb/s	-94	36 Mb/s	-86
12 Mb/s	-95	48 Mb/s	-82
18 Mb/s	-94	54 Mb/s	-80
24 Mb/s	-90	802.11n (HT20)	MCS0 -93
36 Mb/s	-87	MCS1	-92
48 Mb/s	-83	MCS2	-90
54 Mb/s	-82	MCS3	-86
802.11n (HT20)	MCS0 -95	MCS4	-83
	MCS1 -93	MCS5	-79
	MCS2 -91	MCS6	-78
	MCS3 -87	MCS7	-76
	MCS4 -85	MCS8	-92
	MCS5 -81	MCS9	-90
	MCS6 -79	MCS10	-87
	MCS7 -78	MCS11	-84
	MCS8 -94	MCS12	-81
	MCS9 -91	MCS13	-77
	MCS10 -88	MCS14	-75
	MCS11 -85	MCS15	-73
	MCS12 -82	802.11n (HT40)	MCS0 -90
	MCS13 -79	MCS1	-89
	MCS14 -77	MCS2	-86
	MCS15 -75	MCS3	-83
802.11n (HT40)	MCS0 -90	MCS4	-80
	MCS1 -89	MCS5	-76
	MCS2 -87	MCS6	-74
	MCS3 -84	MCS7	-73
	MCS4 -82	MCS8	-89
	MCS5 -78	MCS9	-86
	MCS6 -76	MCS10	-84
	MCS7 -75	MCS11	-81
	MCS8 -87	MCS12	-78
	MCS9 -87	MCS13	-74
	MCS10 -85	MCS14	-72



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MCS11	-83	MCS15	-71
MCS12	-80		
MCS13	-75		
MCS14	-74		
MCS15	-72		

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**ZEBRA**

\* Available in WING v4 only

\*\* Available in WiNG v5 only

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R3-29-119

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