First	Last	Title	Company	Workshop Grouping
Julie	Trautmann	Principal, Consultant	360 Vendor Solutions; MJR	Credit Bureau/Scrubbing/Scoring/Technology/Consulting
Brian	Denysuik	President & CEO	5818711 Manitoba Ltd. O/A Creditaid	Credit Counseling/Bankruptcy Trustees
Ryan	Corbett	President	Affinity Credit Solutions Inc.	Collection Agencies
Diane	Bouchard	Vice President	Affinity Global	Collection Agencies
Jeff	Carew	President	Affinity Global	Collection Agencies
Scott	McIlroy	Chief Business Development Officer	Affinity Global	Collection Agencies
Mark	Sena	Vice President	Affinity Global	Collection Agencies
Jim	Dunbar	President	Affirm Financial	Retail Banks & Finance Companies
Peter	Young	Director of Operations	Affirm Financial	Retail Banks & Finance Companies
Jeff	Grima	Director Client Services	AGF Trust	Retail Banks & Finance Companies
Sanjeev	Mitra		Aird & Berlis	Thursday only
Jason	Barber	Director, Marketing & Sales Support	Aktiv Kapital	Debt Buyers
James	Gignac		Aktiv Kapital	Debt Buyers
Alexander	Holzgreve	Global Head of Investments	Aktiv Kapital	Debt Buyers
Rod	Hooktwith	Country Manager	Aktiv Kapital	Debt Buyers
Ramesh	Kashyap	Head of Investments	Aktiv Kapital	Debt Buyers
Geir	Olsen	Chief Executive Officer	Aktiv Kapital	Debt Buyers
Kenny	Johnston	Mr.	Allied International Corporation	Collection Agencies
Charlie	McLean	Business Development Manager	Allied International Corporation	Collection Agencies
David	Rae	President and CEO	Allied International Corporation	Collection Agencies
Antonio	Covello	Operations Manager, Recoveries	Anderson Sinclair Professional Corporation	Law Firms, Paralegals, Bailiffs
Gary	Mooney	President	Anderson Sinclair Professional Corporation	Law Firms, Paralegals, Bailiffs
lan	Mooney	Director, Recoveries	Anderson Sinclair Professional Corporation	Law Firms, Paralegals, Bailiffs
Brent	Nyznyk	CIO	Anderson Sinclair Professional Corporation	Law Firms, Paralegals, Bailiffs
Kathie	DiPietro	Credit Manager	ArcelorMittal Tubular Products	Manufacturing
Leigh	Barwin	Vice President, Corporate	ARO Inc.	Collection Agencies
		Development		
Angie	Dufort	Vice President, Client Relations	ARO Inc.	Collection Agencies
Jim	Novosad	CEO	ARO Inc.	Collection Agencies
Joe	Polard	President	ARO Inc.	Collection Agencies
mark	ball	National Director, Collections	Bank of Montreal	Major Banks
Andrew	Callahan	Senior Manager	Bank of Montreal	Major Banks
Anica	Cammara	Senior Manager	Bank of Montreal	Major Banks
Kerri	Salata		Bank of Montreal	Major Banks
Bob	Stergiou	Senior Manager, National Operations, Collections	Bank of Montreal	Major Banks
Michael	Wenzel	Senior Manager	Bank of Montreal	Major Banks
Gail	Galuppo	Chief Operating Officer	Bankerslab	Credit Bureau/Scrubbing/Scoring/Technology/Consulting
Isabelle	Gascon	Senior Manager	Banque Nationale	Major Banks
Phil	Melnik	General Manager	Bond Street Collections	Collection Agencies
Benjamin	Scott	President	Bond Street Collections	Collection Agencies

First	Last	Title	Company	Workshop Grouping
Stephen	Herald	CEO	Bridgeway Recovery Systems	Collection Agencies
Scott	Coffin	President	Canaccede Financial Group	Debt Buyers
Suzanne	Larouche	V.P., Operations	Canaccede Financial Group	Debt Buyers
Wesley	Ogude	Director of Finance	Canaccede Financial Group	Retail Banks & Finance Companies
Jason	Rolfe	Manager, Business Analytics	Canaccede Financial Group	Debt Buyers
Norman	Stanley	Director of Outsourcing	Canaccede Financial Group	Debt Buyers
Bryan	Szemenyei	V.P. Analytics	Canaccede Financial Group	Debt Buyers
Ed	Helder	Senior Associate Agency Risk & Control Manager	Canadian Tire Bank	Retail Banks & Finance Companies
Dale	Leslie	Manager, Recoveries	Canadian Tire Bank	Retail Banks & Finance Companies
Derek	Moore	AVP	Canadian Tire Bank	Retail Banks & Finance Companies
George	Preece	Manager, Corporate Commercial Credit	Canadian Tire Bank	Major Banks
David	Repoody	Sr. Associate Agency Risk & Control Manager	Canadian Tire Bank	Major Banks
Fern	Saitti	Sr. Associate Agency Risk & Control Manager	Canadian Tire Bank	Major Banks
Thea	Sebastiany	Supervisor, Corporate Commercial Credit and Agency Support	Canadian Tire Bank	Retail Banks & Finance Companies
Hon. Joe	Jordan		Capital Hill Group	Thursday only
Ken	Hay	Senior Operations Manager, Collections and Recoveries	Capital One	Major Banks
Matthew	John	Operations Manager, Collections and Recoveries	Capital One	Major Banks
Bill	Stratas	Operations Manager, Collections and Recoveries	Capital One	Major Banks
Bob	Richards	President	CBV Collection Services Ltd.	Collection Agencies
Bryan	Waters	CEO	CBV Collection Services Ltd.	Collection Agencies
Todd	Christensen	Principal	Christensen Law Firm	Law Firms, Paralegals, Bailiffs
Jeff	Bisset	President	Cleanlist.ca	Credit Bureau/Scrubbing/Scoring/Technology/Consulting
Richard	Dunwoody		Cleanlist.ca	Credit Bureau/Scrubbing/Scoring/Technology/Consulting
Mike	D'Andrade	Director, North American Sales	CMC Inc.	Credit Bureau/Scrubbing/Scoring/Technology/Consulting
Elliott	Ocopnick	Executive Vice President & CFO	Collect Com Credit Inc.	Collection Agencies
Aaron	Taylor	President	Collect Com Credit Inc.	Collection Agencies
Janice	Boyd	EVP	Collective Solution LLC	Collection Agencies
Greg	Storey	President	Collectrite Ontario (SW86) Inc.	Collection Agencies
Jeff	Kerslake	V.P.	Common Collection Agency	Collection Agencies
Sean	Sisett	Sr. Compliance Inspector, Compliance and Enforcement Division	Consumer Protection BC	Regulatory/Government
Jonathan	Finley	President & CEO	Credit Bureau of Canada Collections	Collection Agencies

First	Last	Title	Company	Workshop Grouping
Tony	Pampena	SVP, Canadian Operations	Credit Bureau of Canada Collections	Collection Agencies
Corey	Bouw	coo	Credit Risk Management Canada	Collection Agencies
Eugene	Goupalov	Mr	Credit Risk Management Canada	Collection Agencies
Daniel	Bazan	Executive Vice President	CTL-WDW Ltd	Collection Agencies
Michelle	Pace	Director, Business Development	CTL-WDW Ltd	Collection Agencies
Sean	Coulson	Solution Consultant	D+H	Credit Bureau/Scrubbing/Scoring/Technology/Consulting
George	Lirantzis	Operational Consultant	D+H	Credit Bureau/Scrubbing/Scoring/Technology/Consulting
Greg	McIntosh	EVP and Head of Collateral	D+H	Retail Banks & Finance Companies
		Management Solutions		
Moshen	Monavari	President & CEO	Debt Control Agency Inc.	Collection Agencies
Rocky	Racca	PRESIDENT	DEBT RESOLVE INC.	Capital Provider
Félicia	Durastanti	Directrice	Desjardins	Major Banks
Valentine	S		Dun & Bradstreet	Credit Bureau/Scrubbing/Scoring/Technology/Consulting
Diana	Landero	Founder and Managing Director	Dynamic Financial Group LLC	Credit Bureau/Scrubbing/Scoring/Technology/Consulting
Holly	MacDonald	Associate Vice President	Economical Insurance	Insurance
Suzanne	Woit	Manager, Customer & Broker	Economical Insurance	Insurance
		Accounts, Finance		
Mike	Lipkin		Environics	Credit Bureau/Scrubbing/Scoring/Technology/Consulting
David	Callender	Vice President	EOS Canada Inc.	Collection Agencies
Jim	Shaw	Chief Operating Officer	EOS Canada Inc.	Collection Agencies
Dennis	Carlson	Deputy Chief Economist	Equifax Canada	Credit Bureau/Scrubbing/Scoring/Technology/Consulting
John	Gentes	Account Executive	Equifax Canada	Credit Bureau/Scrubbing/Scoring/Technology/Consulting
John	La Vecchia	Vice President Sales & Business	Equifax Canada	Credit Bureau/Scrubbing/Scoring/Technology/Consulting
		Development		
Conrad	Rocillo	Account Executive	Equifax Canada	Credit Bureau/Scrubbing/Scoring/Technology/Consulting
Robert	Tkalec	Sales Manager – Enterprise Field	Equifax Canada	Credit Bureau/Scrubbing/Scoring/Technology/Consulting
Amanda	Calvert	Director, Business Development	FCT	Credit Bureau/Scrubbing/Scoring/Technology/Consulting
Brian	Costello	VP Agency Solutions	FCT	Credit Bureau/Scrubbing/Scoring/Technology/Consulting
Shannon	Dunlop	Manager, Business Solutions	FCT	Credit Bureau/Scrubbing/Scoring/Technology/Consulting
Clare	Fishwick	Business Development Director	FCT	Credit Bureau/Scrubbing/Scoring/Technology/Consulting
Stephanie	Louis	Business Solutions Specialist	FCT	Credit Bureau/Scrubbing/Scoring/Technology/Consulting
Julia	Parkin	Business Solutions Specialist	FCT	Credit Bureau/Scrubbing/Scoring/Technology/Consulting
Todd	Skinner	President	FCT	Credit Bureau/Scrubbing/Scoring/Technology/Consulting
Justin	Smith	Business Development Director	FCT	Credit Bureau/Scrubbing/Scoring/Technology/Consulting
Nick	Walsh	Mr	FICO	Credit Bureau/Scrubbing/Scoring/Technology/Consulting
Barry	Kryba	Chief Operating Officer	FINANCIAL DEBT RECOVERY LIMITED	Collection Agencies

First	Last	Title	Company	Workshop Grouping
Melissa	Hobbs	Vice President	Gatestone & Co. Inc.	Collection Agencies
Nicholas	Wilson	Chairman & CEO	Gatestone & Co. Inc.	Collection Agencies
Peter	Sorrentino	President	General Credit Services Inc	Collection Agencies
Heidi	Roszmann	Vice President	General Credit Services Inc.	Collection Agencies
Bob	Myers		Global Connect	Credit Bureau/Scrubbing/Scoring/Technology/Consulting
Rebecca	Goodman	Ms	Goodman & Griffin	Law Firms, Paralegals, Bailiffs
Terry	Moffatt	Partner	Gowling Lafleur Henderson LLP.	Law Firms, Paralegals, Bailiffs
Anthony	Di Irio	VP-Ventes & Marketing	Groupe Solution Collect Solu Inc	Collection Agencies
André	Pitoscia	Co-Owner	Groupe Solution Collect Solu Inc	Collection Agencies
Ghislain	Rhéaume	Président	Groupe Solution Collect Solu Inc	Collection Agencies
Graeme	Stirrett	Principal	Groupe Solution Collect Solu Inc	Collection Agencies
Michael	Ohler	Director Sales and Marketing,	Harrison Pensa LLP	Law Firms, Paralegals, Bailiffs
		Integrated Recovery Services		
Jennifer	Hofstetter	VP, National Operations	Home Alone Property Management	Property Management
Randy	Tamlin		Home Alone Property Management	Property Management
Sandra	Sykora		Hoyes Michalos & Associates Inc.	Credit Counseling/Bankruptcy Trustees
Tim	Collins	Executive Director	HP Advanced Solutions	Credit Bureau/Scrubbing/Scoring/Technology/Consulting
Dave	Welling	Client Executive	HP Enterprise Services	BPO ST
Philip	Daniels	Founding Partner & Chief Investment Officer	InSolve Capital LP	Debt Buyers
Peter	Troisi	Executive Director	InSolve Capital LP	Debt Buyers
Matthew	Saperstein	S.V.P., Portfolio & Organizational	Invenio Financial	Capital Provider
		Management		
Andrew	Wood	Vice President	iQor	Collection Agencies
Ken	Beaudoin	Senior Operations Manager	J.PMorgan Chase & Co.	Retail Banks & Finance Companies
Paul	Curry	Team Leader	J.PMorgan Chase & Co.	Retail Banks & Finance Companies
Peter	Waldstein	Managing Director	Javlin Capital LLC	Capital Provider
Mike	Ginsberg	President & CEO	Kaulkin Ginsberg	Credit Bureau/Scrubbing/Scoring/Technology/Consulting
Blair	DeMarco- Wettlaufer	C00	Kingston Data & Credit	Collection Agencies
William	Kolz	CEO/President	Kolz Associates LLC	Debt Buyers
Poonam	Thakkar	Associate Finance Manager	Kraft Canada Inc	Consumer Pkgd Goods
Grace	Latini	Lawyer	KRMC LLP	Law Firms, Paralegals, Bailiffs
Mark	Lieberman	Lawyer	KRMC LLP	Law Firms, Paralegals, Bailiffs
Bruce	Cappel	Partner	Kronis, Rotsztain, Margles, Cappel LLP	Law Firms, Paralegals, Bailiffs
Carol-Ann	St. Onge	AVP, COLLECTIONS STRATEGY	LAURENTIAN BANK OF CANADA	Major Banks
Jean-Louis	Renaud	Legal Advisor	L'Office de la protection du consommateur	Thursday only
Hilary	Leonard	Vice President	Max Recovery	Debt Buyers
Michael	Norris	Executive Director	Max Recovery	Debt Buyers

First	Last	Title	Company	Workshop Grouping
Dave	Hopkyns	Vice President, Business Development	Metropolitan Credit Adjusters Ltd	Collection Agencies
Brian	Summerfelt	PRESIDENT	Metropolitan Credit Adjusters Ltd	Collection Agencies
Stu	Barnes	VP Sales & Marketing	MJR Collection Services Limited	Collection Agencies
Marty	Rosik	President	MJR Collection Services Limited	Collection Agencies
Jamie	Zaharopoulos	Data Protection Officer	MJR Collection Services Limited	Collection Agencies
Eric	Carlson	Mr.	Moneytree, (Canada) Inc.	Capital Provider
Katia	Acciarresi	VP, Sales and Client Service	NCO Financial Services, Inc.	Collection Agencies
Robert	Di Sante	President	NCO Financial Services, Inc.	Collection Agencies
Ginette	Trahan	Director General, Outreach Services	Office of the Superintendent of Bankruptcy	Thursday only
Jessica	Weel		Ontario Ministry of Consumer & Business Services	Thursday only
S	Offer		Outsource Architects	BPO
Vince	Fiore	President and CEO	Partners In Credit Inc.	Collection Agencies
Paul	Nazareth		Paul Nazareth	Credit Bureau/Scrubbing/Scoring/Technology/Consulting
Brian	Reid	Senior Manager. Collections	PC Bank	Retail Banks & Finance Companies
Adam	Cohen	Co-Chairman/CEO	Phillips & Cohen Associates, Ltd.	Law Firms, Paralegals, Bailiffs
Naomi	Muellner	VP Portfolio Acquisitions	Portfolio Recovery Associates	Debt Buyers
Jason	Vita	Business Development Associate	Portfolio Recovery Associates	Debt Buyers
Scott	Nettie		Promeric	Thursday only
Christopher	Winkler	CEO	Razor Capital, LLC	Capital Provider
Bruce	Henderson		RCMP	Thursday only
Stu	Patterson		Repo World/Alternative Bailiffs	Law Firms, Paralegals, Bailiffs
Michael	Rogers	Senior Director	Resurgent Capital Services	Debt Buyers
Amanda	Smith	Senior Vice President	Resurgent Capital Services	Debt Buyers
Todd	Wagner	Vice President	Resurgent Capital Services	Debt Buyers
Ed	Rigsbee	President	Rigsbee Enterprises, Inc.	Credit Bureau/Scrubbing/Scoring/Technology/Consulting
Tom	McFarlane	Manager, Collections & Risk Escalations	Rogers Bank	Retail Banks & Finance Companies
Virginia	Foster	Director, Credit, Collections & Recovery Mgmt	Rogers Communications	Telecommunications
Anthony	Sabatelli	Sr. Manager Agency/NonPay Strategy & Vendor Performance	Rogers Communications	Telecommunications
Don	Ruta		Roler Data Transfer Services Inc.	Document Services
Louis	Fortin	Senior Consultant	SCORE Statistical Consulting Inc.	Credit Bureau/Scrubbing/Scoring/Technology/Consulting
Stephen J.	Sheather	Principal	SCORE Statistical Consulting Inc.	Credit Bureau/Scrubbing/Scoring/Technology/Consulting
Richard	Yap	coo	SCORE Statistical Consulting Inc.	Credit Bureau/Scrubbing/Scoring/Technology/Consulting

First	Last	Title	Company	Workshop Grouping
Adele	Ritchie	Senior Manager, Small Business	Scotiabank	Major Banks
		Collections		
Michelle	Rowe-Lewis	Mrs.	Scotiabank	Major Banks
Tom	Walsh	Director Recovery Retail and Small	Scotiabank	Major Banks
		Business		
Darren	Thomas	Director of Fair Trading (as delegated)	Service Alberta	Regulatory/Government
Margaret	Johnson	President	Solutions Credit Counselling Service Inc.	Credit Counseling/Bankruptcy Trustees
Irving	Fox	Partner	Speigel Nichols Fox LLP	Law Firms, Paralegals, Bailiffs
R	Dawson	Business Development	SquareTwo Financial Canada	Debt Buyers
Christopher	Walker	President & CEO	SquareTwo Finanical Canada	Debt Buyers
Brian	Strauman	Corporate Credit Manager	Star Building Materials Ltd	Building Materials Vendor
Michael	Joubran	Vice President, North American Sales	TCN, Inc.	Credit Bureau/Scrubbing/Scoring/Technology/Consulting
Doirdro	Asusa	Vice President Applicator	Techcom Software Solutions	Credit Bureau/Scrubbing/Scoring/Technology/Consulting
Deirdre	Asusa	Vice President, Application	Techcom Software Solutions	Credit Bureau/Scrubbing/Scoring/Technology/Consulting
Sunita	Heteram	Development & Project Mgmt Vice Pesident, Adminstration and	Techcom Software Solutions	Credit Bureau/Scrubbing/Scoring/Technology/Consulting
Suma	lieterani	Finance	Techcom Software Solutions	credit bureau/scrubbling/scoring/recimology/consulting
Pino	lannetti	CFO	Techcom Software Solutions	Credit Bureau/Scrubbing/Scoring/Technology/Consulting
Rocco	Mortelliti	COO	Techcom Software Solutions	Credit Bureau/Scrubbing/Scoring/Technology/Consulting
Takashi	Seki	Credit Analyst	Teck Metals	Mining
DENNIS	HAMMOND	PRESIDENT	THE DEBT MARKETPLACE, INC.	Credit Counseling/Bankruptcy Trustees
Andrew	Mulroy	Senior Manager, Agency Oversight &	The Toronto-Dominion Bank	Major Banks
Allulew	ividitoy	Performance	The foronto-bommon bank	IVIAJOI DATIKS
Alida	Pellegrino	AVP, TDCT Collections and Recoveries	The Toronto-Dominion Bank	Major Banks
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Jamie	Laurin	Relationship Maanger	The Toronto-Dominion Bank, MBNA division	Major Banks
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Donald	Ogden	Group Manager	The Toronto-Dominion Bank, MBNA Division	Major Banks
			, , , , , , , , , , , , , , , , , , , ,	
Benoit	Prevost	Senior Manager	The Toronto-Dominion Bank, MBNA Division	Major Banks
			,	
Asher	Shaikh	Group Manager, Agency Oversight &	The Toronto-Dominion Bank, MBNA division	Major Banks
		Performance		
George	Krieser	President	Total Credit Recovery Limited	Collection Agencies
Jim	McFarlane	V/P Audit/Compliance	Total Credit Recovery Limited	Collection Agencies
Joe	Scarpelli	VP Business Development	Total Credit Recovery Limited	Collection Agencies
Frank	Luccitti	Director, National Sales	Trans Union of Canada, Inc.	Credit Bureau/Scrubbing/Scoring/Technology/Consulting
Kevin	Pretty	National Account Executive	Trans Union of Canada, Inc.	Credit Bureau/Scrubbing/Scoring/Technology/Consulting
Kay	Ali	Manager Treasury and Financial	University of Ontario Institute of Technology	Education
		Operations		
Teresa	Casella	Vice President	Veranova Properties Limited	Property Management
John	Davis	President	Veranova Properties Limited	Property Management