



RRH Challenges and Solutions in the BOS

Sandi Flores, Catholic Charities

Outline

- The challenge:



- The solution:

- Engaging landlord relationships
- Financial tools
- Prioritizing and determining 'right fits' for RRH



Challenges

- **FMR for a 2-bedroom unit:**
 - Coconino: **\$1129**
 - Yavapai: **\$891**
 - Mohave: **\$762**
- **What's affordable for our clients?**
 - At **\$12.75** an hour, a client can afford a unit for **\$729.30**.
- **Client backgrounds:**
 - We do not collect this data, but are aware that client's face these challenges.

What have we learned?

- **Background** issues:

- Fostering landlord relationships.
- Engaging landlords in the process.



- **Money** issues:

- Also engaging landlords!
- Working closely with employment services and food banks.
- Establishing a financial plan with the client at entry and exit.

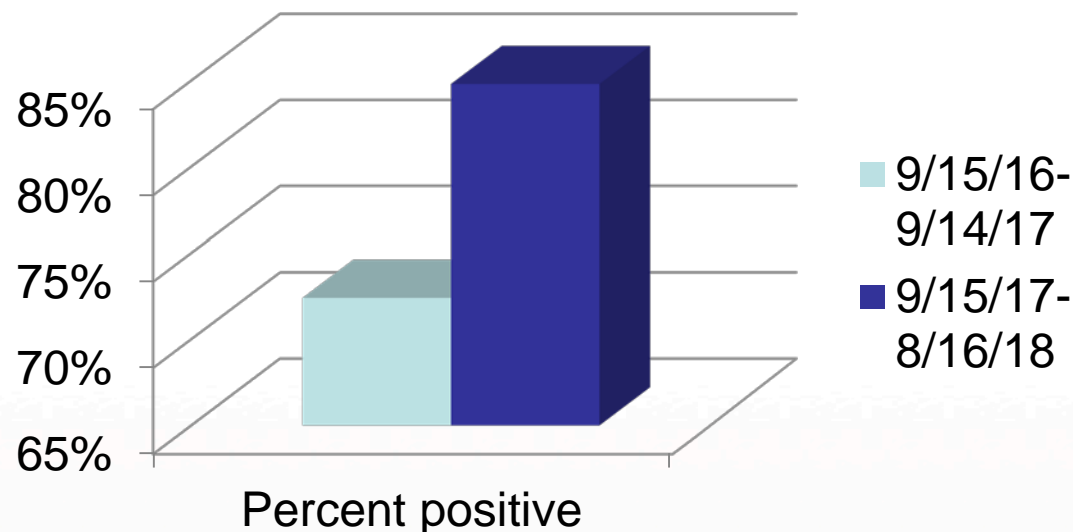
- Honest monthly budget from OrgCode:

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Results

- Year 1: 21/29 exits were to positive destinations (72.4%)
- And then we implemented the changes we discussed...
- Year 2: 352/415 exits were to positive destinations (84.8%)!





Thank you!





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HOUSING • HEALTH • COMMUNITY SERVICES

Rapid Rehousing

Target Population

Single adults

Scoring 4-7 on the Vi
Assessment

Chronically Homeless



YEAR ONE and YEAR TWO
2015-2017

HOUSED: 203

4 Case Managers

Average Case Load: 32



Outreach and Engagement



Intake



Tracking



Attending Housing Briefing at
HOM Inc.



Housing Search



Housing Placement



Housing Case Management



Assisting with connection to
SSI/SSDI when needed



Documentation

**YEAR THREE
2017-2018**

HOUSED: 189

Intake Specialist

Housing Locator (HOM Inc.)

6 Case Managers

Average Case Load: 25



Intake Specialist Role

- Outreach And Engagement
- Intake
- Tracking
- Exit Follow up (added with new role)



Housing Locator Role

- Work with Case Manager to house hard to house clients



Case Manager

- Attending Housing Briefing
- Housing Search/Placement
- Housing Case Management
- Assisting with connection to SSI/SSDI when needed
- Documentation

NOW
2018-2019



Intake Specialist Role

- Outreach And Engagement
- Intake
- Tracking
- Exit Follow up (added with new role)

Intake Specialist

Housing Locator (HOM Inc.)



Housing Navigator Role

- Attending Housing Briefing
- Housing Search/Placement

Housing Navigator

4 Case Managers

(1 trained at SOAR Specialist)



Housing Locator Role

- Work with Navigator to house hard to house clients

Average Case Load: 20



Case Manager

- Housing Case Management
- Documentation

**SOAR Trained Case Manager is assigned
all clients that need SSI/SSDI**



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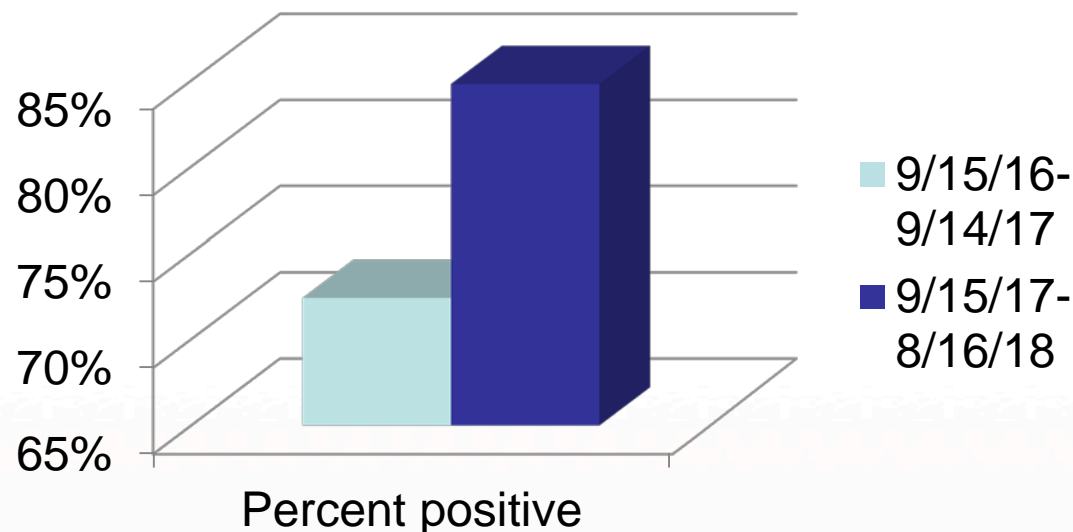
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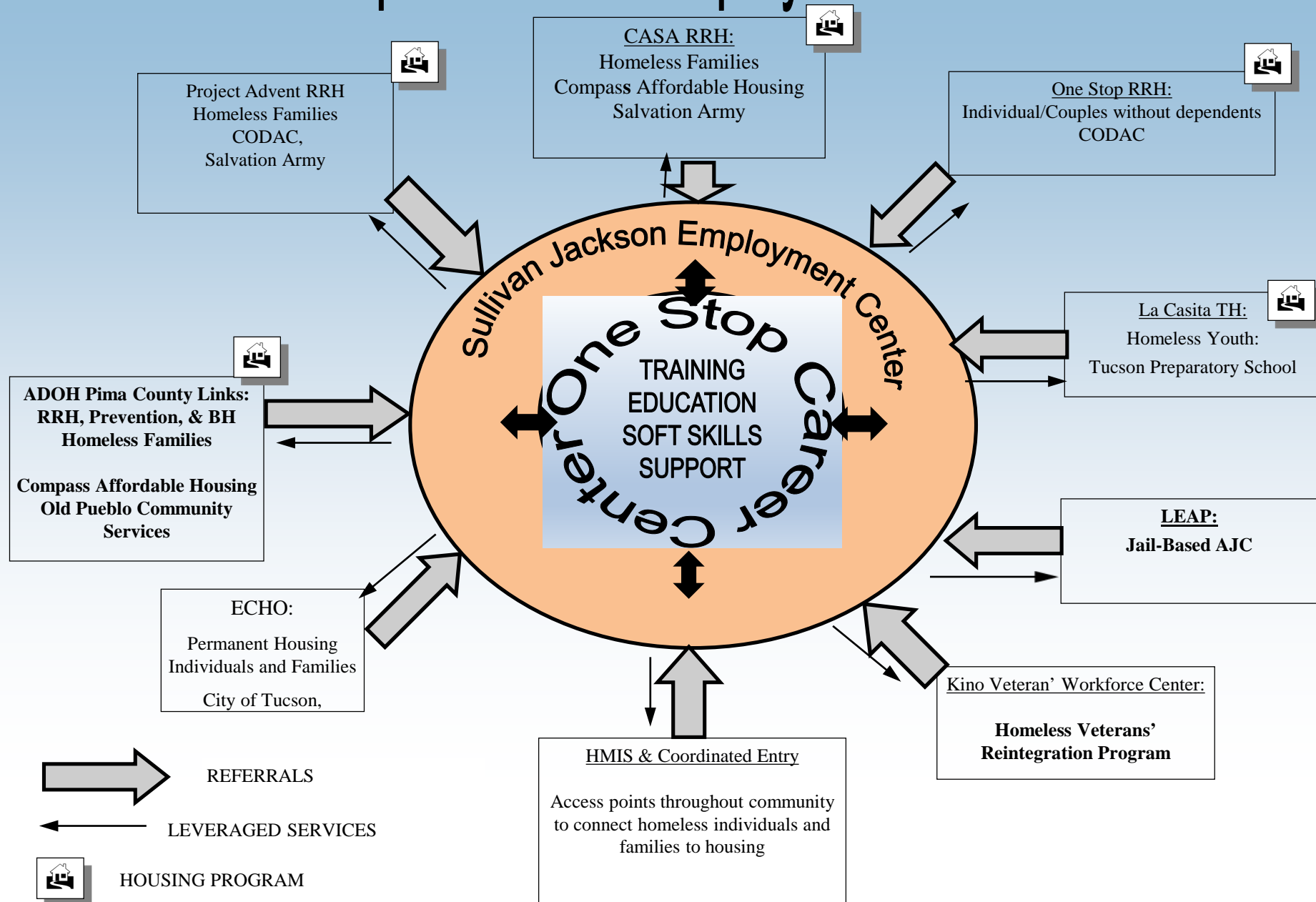
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PIMA COUNTY

One Stop Homeless Employment Services Model



Sullivan Jackson is a satellite of the Pima County One-Stop system and has catered to the needs of homeless individuals and families for 31 years

- SJEC opened its doors in 1986 to respond to the employment and training needs of homeless men and women motivated to enter the workforce
- Staff well-trained in providing employment assistance to population experiencing multiple barriers to employment
- Staff have knowledge of the vast array of services available to people experiencing homelessness

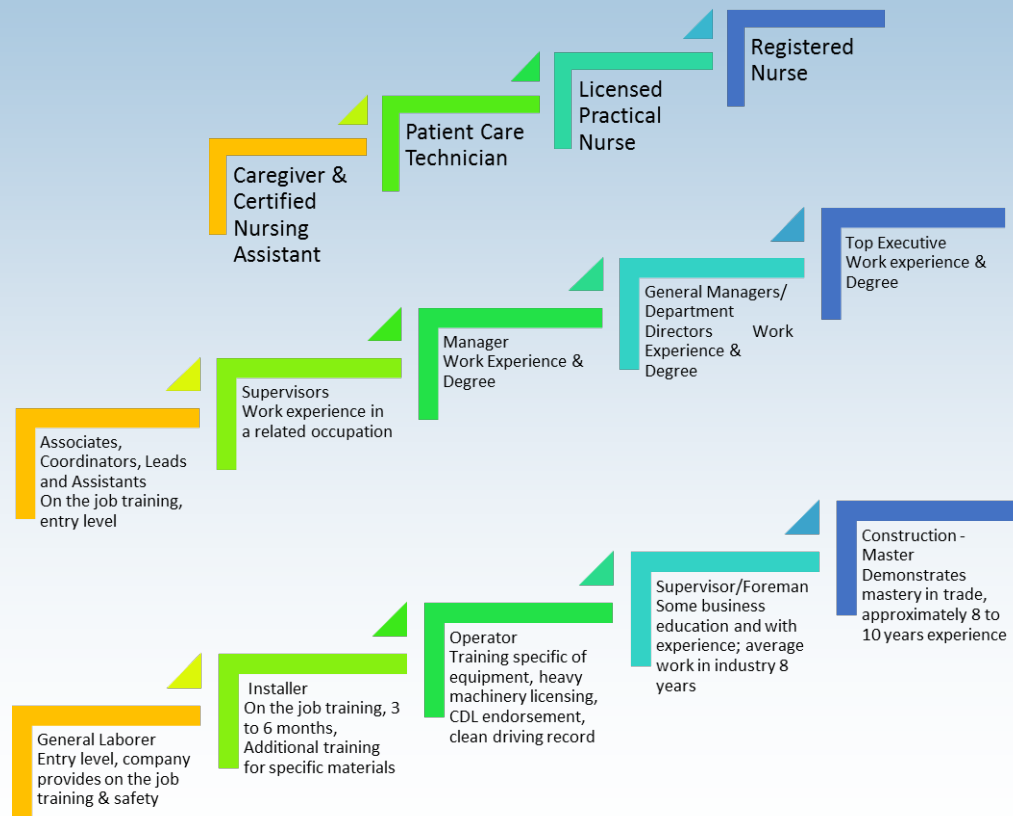
Housing and Employment is key to ending and preventing homelessness

- SJEC Job Offer Academy
- Modernized & Low Barrier
- Find the right job for the right situations
- Two-week intensive employability skills workshop
- Classes are modularized to accommodate barriers
- Classes start every week
- Structured self-directed job search
- Path toward WIOA co-enrollment

Core Partners WIOA ARIZON@WORK

- Title I. B: Adult, Dislocated Workers and Youth – Providing Career Development for Adult Dislocated and Youth to include advance career training in demand occupations
- Title II: Adult Education and Literacy (Pima Community College/ABECC Adult Education) – Basic Adult Education for low literacy and low Education.
- Title III: Wagner-Peyser (AZ DES) – Providing Job readiness service to individuals looking for work to match skill set with employers and employment opportunity's
- Title IV: Vocational Rehabilitation (AZ DES) – Rehabilitation services for individuals with documented disability's to assist in obtaining and maintaining employment

Career Pathways Examples



Questions?

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