

## Agenda

Innovations for the Connected Mining Enterprise Innovations for Supply Chain Management Innovations for Operational Risk Management

## Value Map Mining 2014 – Focus of Today's Presentation







Human Resources	Core Human Resources and Payroll	Talent Management	Time and Attendance Management	Workforce Planning and Analytics	
Finance	Financial Planning and Analysis	Accounting and Financial Close	Treasury and Financial Risk Management	Collaborative Finance Operations	Enterprise Risk and Compliance Management
Procurement	Strategic Sourcing and Supplier Management	Procure to Pay with Business Network Collaboration	Business Network Extensions for Procure to Pay		
Information Technology	Application Lifecycle Management	IT Infrastructure Management	IT Portfolio and Project Management	IT Service Management	IT Strategy and Governance
Technology and Platform	Big Data Real-Tir	ne Enterprise Real-Time Analyt	ics Enterprise Ent Mobility	erprise Information Management Cloud So	lutions Application Integration



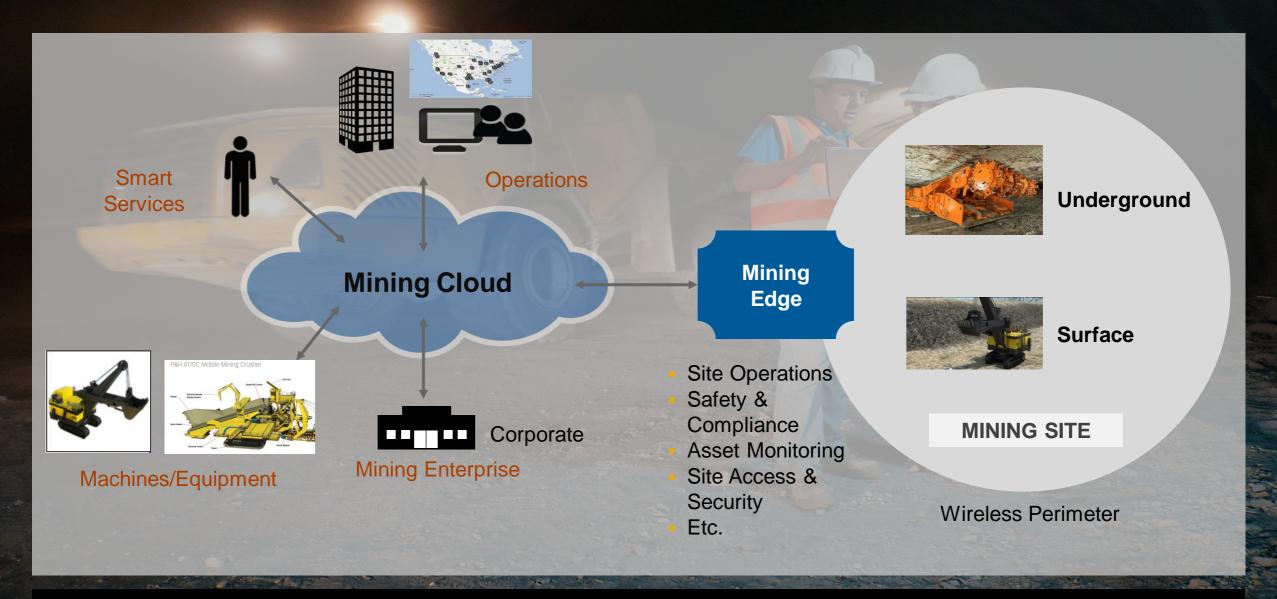
## Innovations for the Connected Mining Enterprise

**Optimize Mining Operations** 

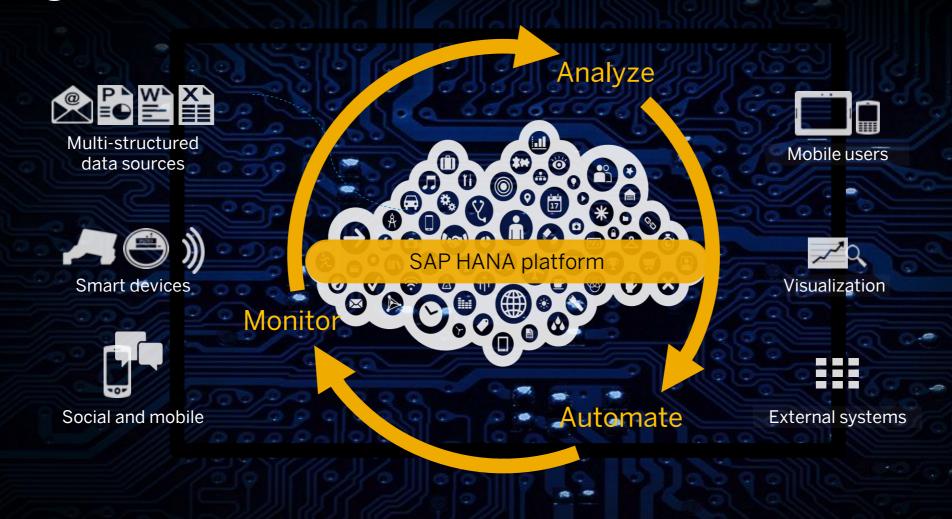


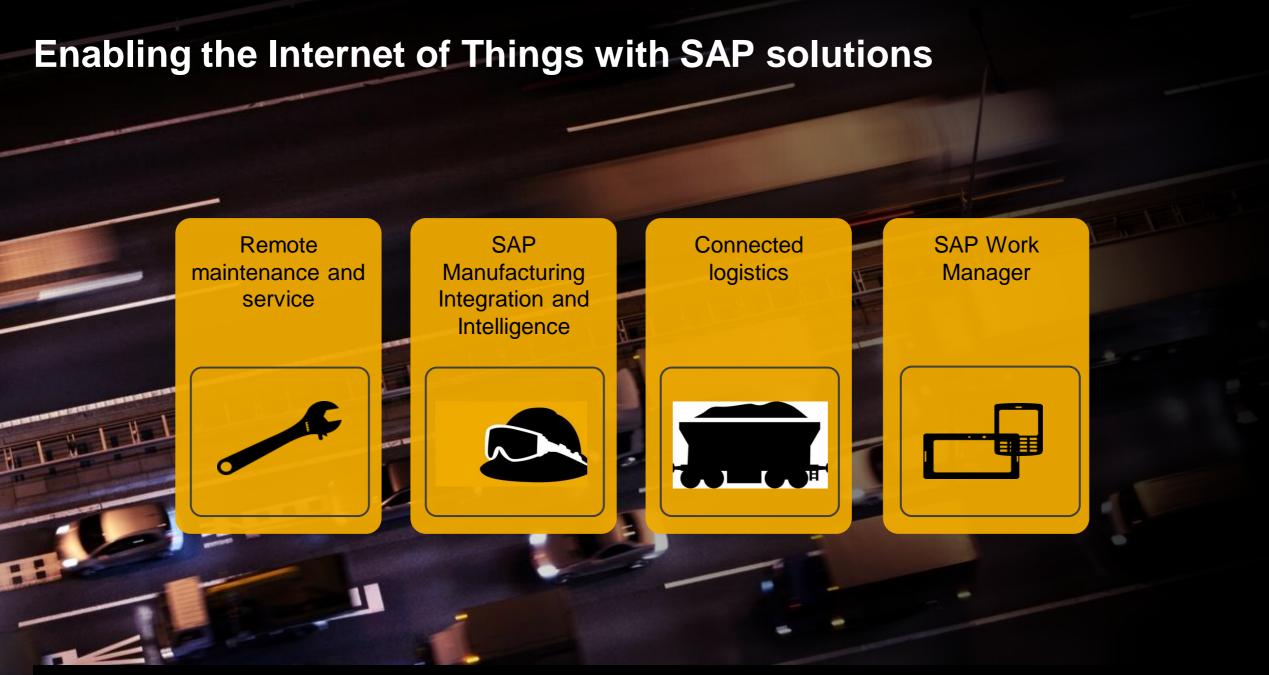


## ... to become a Connected Mining Enterprise

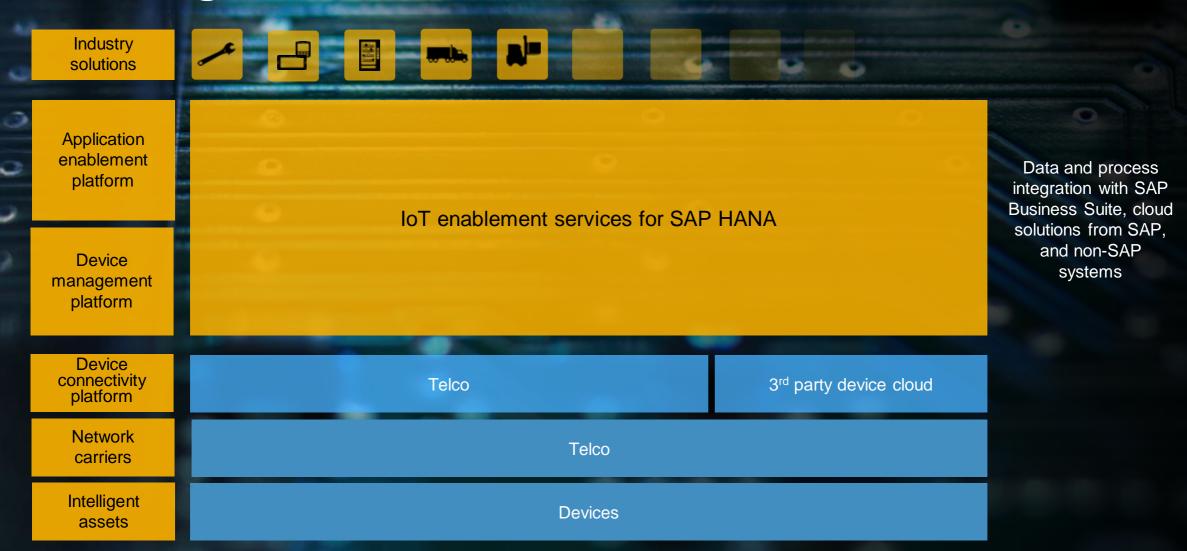


## **Powering the transformation**





# **Enabling the Internet of Things with innovative technologies**



## Solution Stack HANA IoT Edition



**Remote Maintenance & Service** 

#### SAP HANA IoT Edition

Device Modelling



Device Communication

**Device Alert** Management #



Device Management



**Device Data Processing** 



Tools



Connectivity Platforms (by Telco)

3rd Party Device Cloud

Communication Networks (by Telcos)

**IoT Connector** 

Devices



## **Top 3 IoT Scenarios**





Supply chain optimization and after market sales and service opportunities based on next gen sensor arrays

#### **Operational Monitoring**



Established and emerging connected devices leveraging new and old connectivity paradigms

## **Business Process Transformation**



End-to-end visibility of existing and emerging IoT based business models needs a standardized high performance infrastructure for decision support

Powered by **SAP HANA** 

A completely re-imagined, modern platform for real-time connected business

## What Is the concrete benefit of IoT for Remote Maintenance and Service

M2M started 15 years ago Island solutions for few, expensive assets

BI



**ERP** 



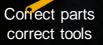
No process integration

**Predictive** Maintenance

Fewer routine maintenance visits: 20% - 70%\*

Predictive Maintenance with SAP: Integration into Service Processes

**ERP** 





Optimal portfolio



Correct guidance



Predictive spare parts managem<u>ent</u> **Predictive** technician

Guided maintenance

12



**Predictive** Maintenance



First-time-fix-rate: +22%

Mean-time-to-repair: -28%

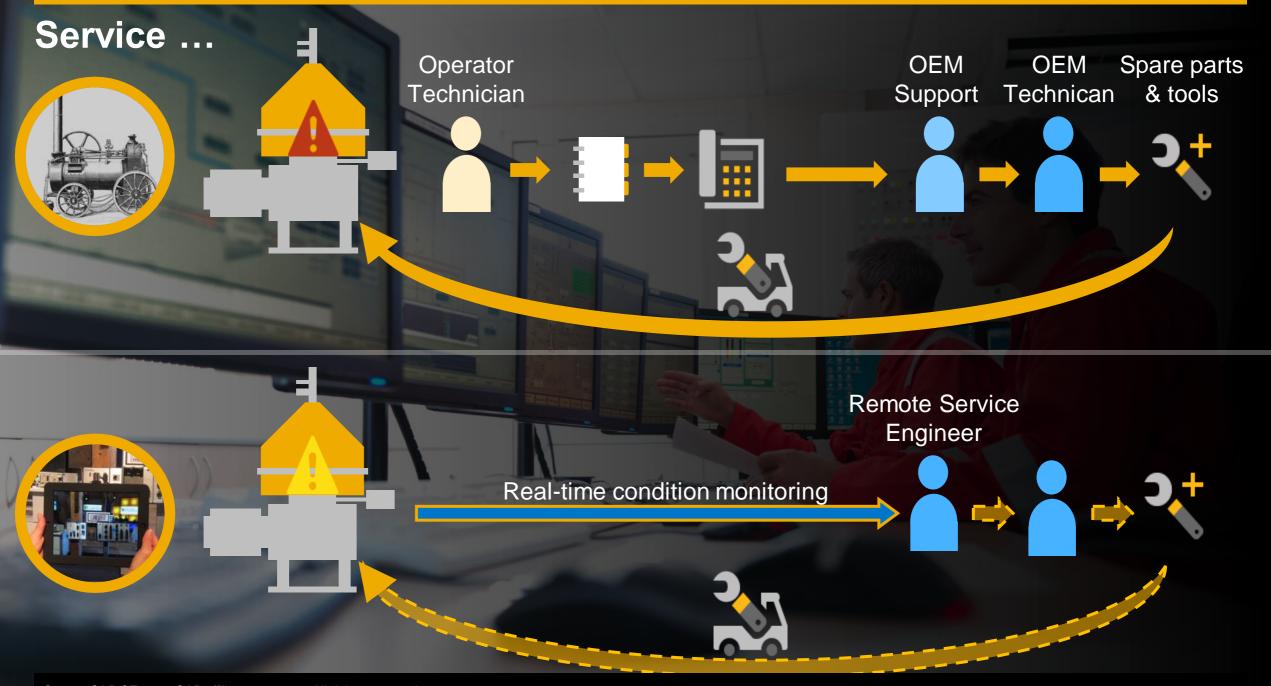
Remote fix rate: +27%

Service contract renewal: +6%

Service revenues increase: + 7%

(Source: Aberdeen Group)

© 2014 SAP AG. All rights reserved.



## **End-to-End Process for Maintenance & Service**

Remote
Maintenance
and Service

Increase effectiveness



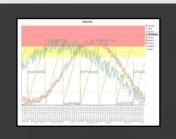
IT/OT Connectivity



Condition

Monitoring

Remote Service



Fault Pattern Recognition



Machine Health
Prediction

SAP CS / CRM / EAM

Increase efficiency

Create
Maintenance
or Service Order



**Schedule Order** 



Execute Order on mobile device



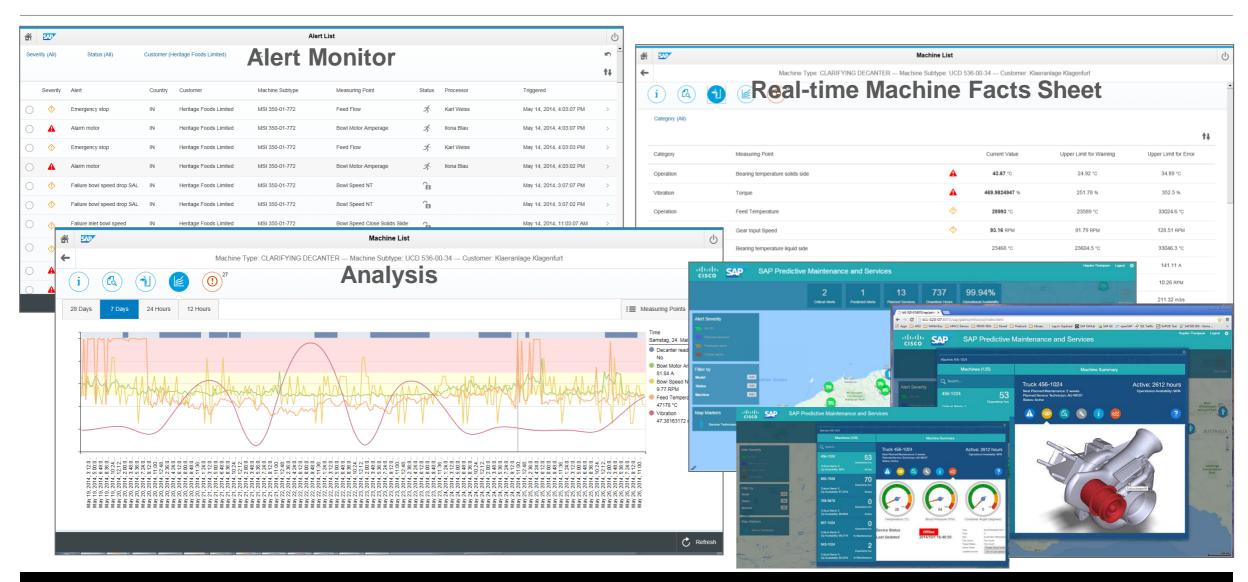
Visual Support



Watch: https://www.youtube.com/watch?v=UlpGDrSmg38

### **SAP Cloud for Remote Maintenance and Service**

#### Features



# Remote Maintenance and Service Road Map

# Benefit

## Sensor data visualization

and analysisDevice alerts via flexible

**Remote Monitoring** 

- Device alerts via flexible threshold
- Machine health fact sheets

## **Condition Based Maintenance and Service**

- KPIs definition
- Rule based action triggers
- Seamless integration into maintenance and service processes

#### **Predictive Maintenance**

- Machine health predictions
- Root cause analysis for engineering improvements
- Defect pattern analysis via unstructured data

## Internet of Things Enablement Platform

- Device connectivity
- Device management

16



# **Innovations for Supply Chain Management**

**Integrated Business Planning** 



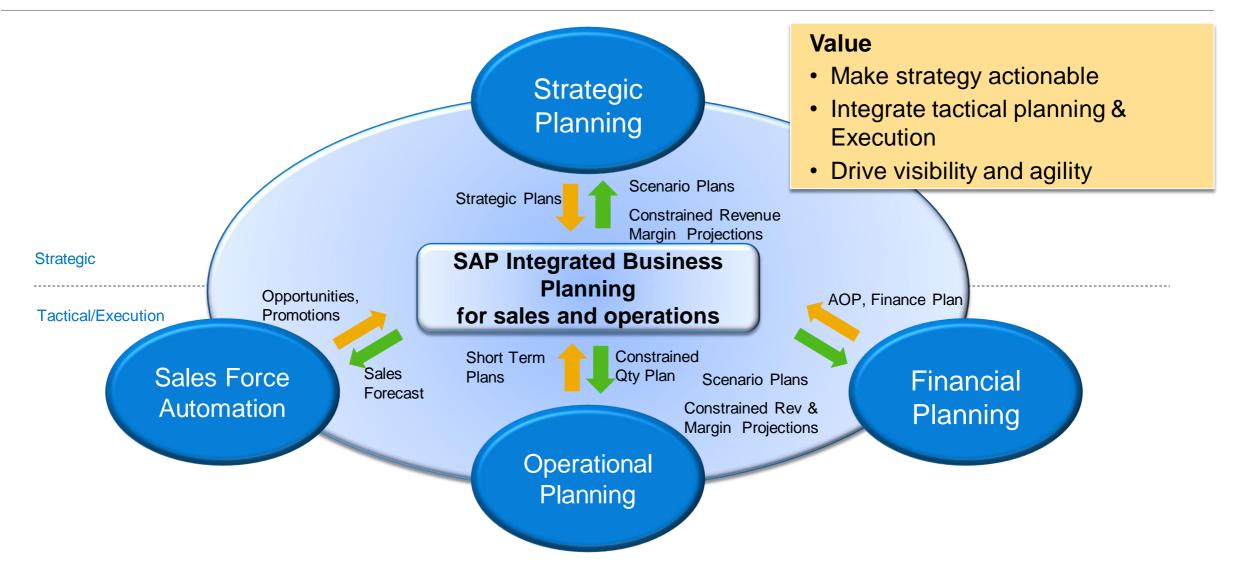
## **SAP Integrated Business Planning**

World class solution for supply chain monitoring, sales and operations planning, demand management, inventory planning, supply planning, and response management

#### **Supply Chain Monitoring**



# Where SAP Integrated Business Planning for sales and operations fits across enterprise planning



## **Unified Planning Environment**

SAP Integrated Business Planning for sales and operations



#### **Unified Planning Environment**

- Single unified data model across
   Demand, Finance, Supply Chain to
   support both tactical and operational
   planning at any level of granularity &
   dimension
- Flexible process modeling
- Planning, Analytics & Collaboration driven off of this single model



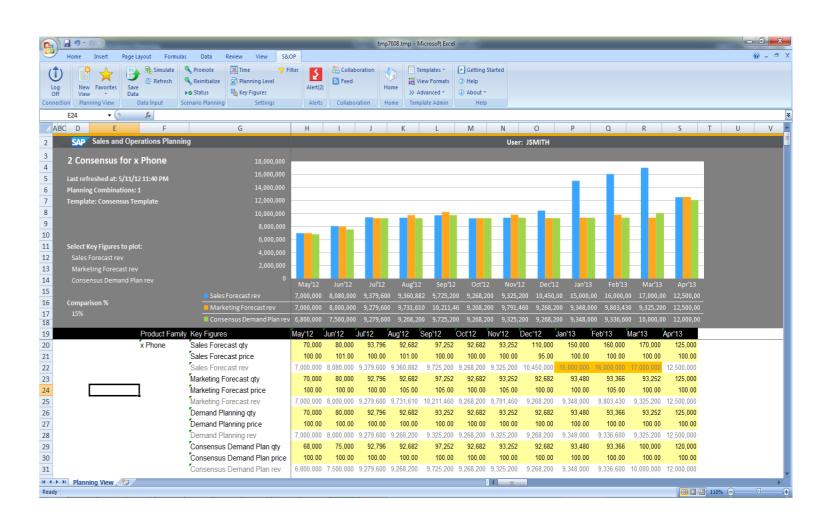
## **Real-Time Planning & Simulation Tools**

## SAP Integrated Business Planning for sales and operations



#### **Real-Time Planning & Simulation Tools**

- Consensus demand planning, Rough-cut capacity planning, Volume & revenue modeling,
- Alternative what-if scenarios for rapid decision-making across multiple key figures, dimensions
- Constraints at both detailed and aggregate level, R/T aggregation & disaggregation



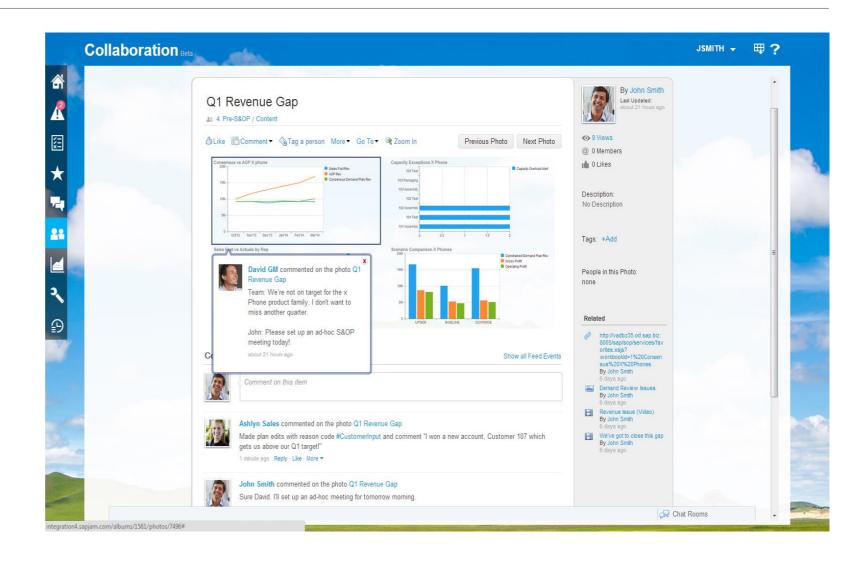
### **Contextual Process Orchestration**

### SAP Integrated Business Planning for sales and operations



## **Contextual Process Orchestration**

- Contextually organize People, Documents, S&OP Process Steps, S&OP Data, Action items, Decisions, Alerts, etc. around the S&OP Process
- Enable People to stay on top of relevant, contextual updates



## **Advanced Analytics**

### SAP Integrated Business Planning for sales and operations



### **Advanced Analytics**

- Evaluation of multiple levers to shape profitable demand
- Faster identification of problems through better visualization
- Compare scenarios, track KPIs, monitor trends across multiple dimensions, granularities in R/T
- End user personalization and sharing



# Wrap up - SAP Integrated Business Planning for sales and operations



Deliver a cross departmental sales and operations plan balancing the impact on inventory, service levels and profitability

#### **Business Benefits**

- Create the optimal business plan to drive revenue growth and increase market share
- Effectively balance demand and supply and attain financial targets
- Increase speed and agility of planning and drive most profitable responses
- Improve forecast accuracy and on-time delivery

## **SAP Integrated Business Planning for supply**

#### Overview

#### Goal

- · Generate a mid to long-term supply plan based on forecasts, orders, and inventory or safety stock targets.
- Utilize a multi level sourcing determination model for both distribution and Bills of Material
- Creation of either a constrained or unconstrained production, distribution, and procurement plan, using heuristics or optimization based algorithms.
- Development of rough cut capacity supply plan, with the ability to create and use simulation capabilities for scenario planning

#### Result

- Supply simulation as an extension of the sales and operations planning process
- Times series bucketed supply plan that can be used as constrained demand and an input for further processing

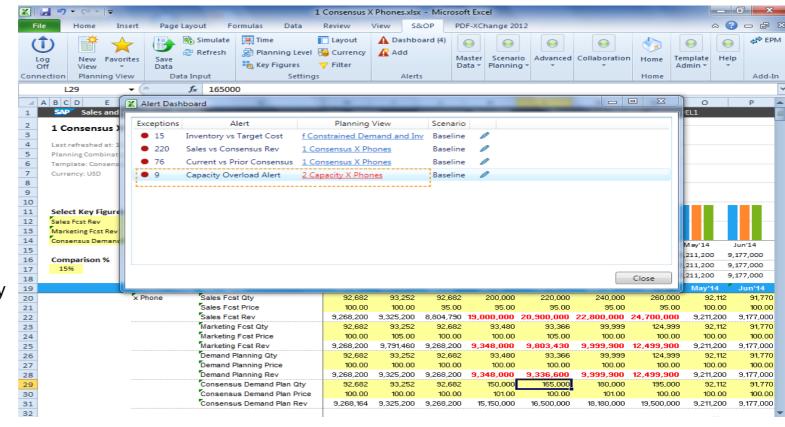


## **SAP Integrated Business Planning for supply**



# **Real-Time Planning & Simulation Tools**

- Utilize either heuristic or optimization algorithms to develop a constrained or unconstrained supply plan
- Meet optimized inventory targets set by IBP for inventory
- Gain visibility for projected stock or shortages at relevant levels of aggregation
- Use the embedded alerting capabilities to pinpoint where potential issues have been detected

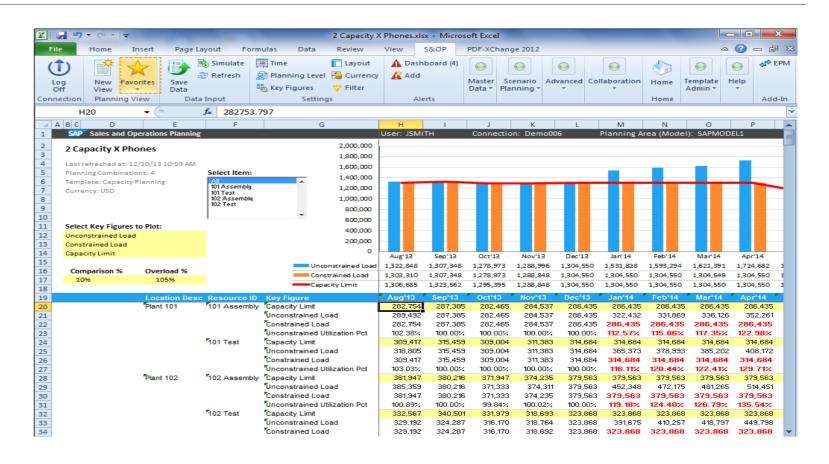


## **SAP Integrated Business Planning for supply**

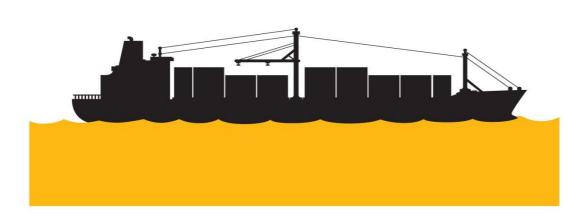


#### **Supply Planning Environment**

- Develop the Rough Cut Capacity Plan based upon various resources
- Plan based upon financial aspects that ensure the most profitable solution.
- Constraints at both material and capacity level can be modeled and used to constrain the plan.
- Use collaboration capabilities both internally and externally to make manual adjustments



## Wrap up – SAP Integrated Business Planning for supply



Quickly adapt to changes in demand, considering the full supply chain model.

Plan production, distribution, and procurement to meet customer needs in a constrained or unconstrained mode.

Generate What-If analysis to provide visibility into potential scenarios.

Determine supply plan, to become constrained demand for further processing

#### **Business Benefits**

- Optimize sourcing and capacity utilization
- Maximize profit by determining most profitable way to satisfy demand requirements via supply alternatives
- Plan to inventory targets
- Improve customer service



## **Innovations for Transportation Management**



## **SAP** is rethinking Supply Chain Management

Supply Chain Management solution requirements



Provide an end-to-end **MONITORING** solution with real-time what-if decision support



Provide intuitive and predictive **PLANNING** and response management solutions



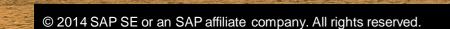
Provide a flexible & reliable business **NETWORK** to collaborate with partners



Provide industry specific and best in class **LOGISTICS** capabilities

SAP Supply Chain Management powered by SAP HANA

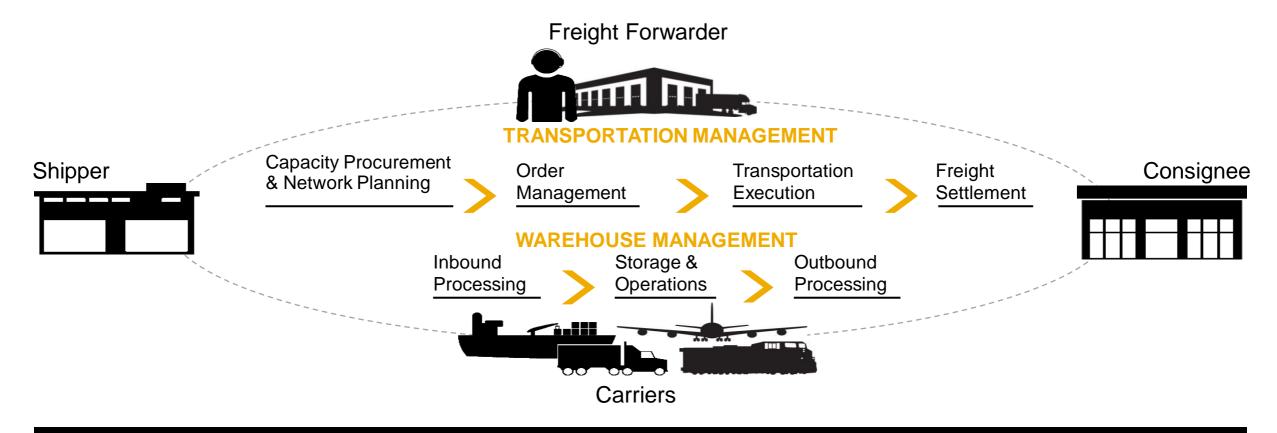




## **Supply Chain Execution**

Processes, players and collaboration

# Planning, orchestration, and execution of the physical movement of goods



## **SAP Transportation Management 9.1**

### **SAP TM 9.1**



#### **Rail Transportation**

- Order-to-Cash for rail carriers
- Quote-to-Pay for rail shippers

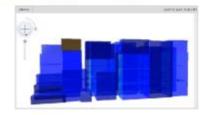
#### Strategic Freight Mgmt.

- Strategic Freight Procurement (buying)
- Quote-to-Contract (selling)



#### Further Innovations...

- Transportation Mgmt. Collaboration Portal
- Parcel management
- Load optimization
- Backhaul Planning
- Direct TM-EWM & **TM-CRM Integration**
- And much more...



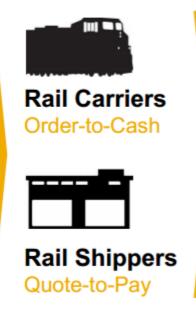
32

## TM 9.1: Rail Transportation

#### Rail Requirements



#### **Processes**



#### TM 9.1 Focus Topics

- Rail master data
  - Rail industry standards: stations, junctions, routings, rail cars...
  - Rail service products & standard operating procedures
- Rail quotation & contract mgmt.
  - Versioning, extensions and renewals
- Railcar management & analytics
  - Empty railcar dispatch/receipt, loading, monitoring
  - TM-PM integration (railcar maintenance)
- Rail order management
  - Rail-specific UI, fields, checks & workflow
  - Integration to rail operations systems
  - Rail-specific track + trace
  - Output management & connectivity preparation
- Rail charge management & invoicing
  - Rail rating, pricing, rate exception handling
  - Accessorial invoicing & dispute mgmt.

33

## TM 9.1 Ocean Booking Enhancements

- Support for Multi-Pick/ Multi-Drop Ocean Bookings
- Consolidation of transportation demands with different POL/POD
- Support for ocean bookings without consolidation (P2P)
- Freight unit locations, dates and quantities taken over on freight booking creation
- Adding freight units to existing freight bookings
- Change port sequence on the ocean booking
- Maintenance of laydays on the freight booking



## Overview: Innovations Transportation Management 9.2

#### **World-Class**

& Real-time







#### Smart business for SAP TM

- Sample KPIs and reports
- Smart business; Fiori Apps

#### T&L Collaboration Portal

- Event Management (SAP EM) integration
- Invoice Submission
- Dispute Management
- Freight Agreement RFQ (sales side)

#### Management of empty containers or railcars

- Empty container or railcars in Forwarding Order Management
- Triangulation (optimized container movements)

#### **ERP – TM Integration**

- Scheduling agreement integration (SD/MM) Delivery proposal with actual quantities
- Goods issue triggered from TM
- Handling Unit for Outbound Shipment Integration

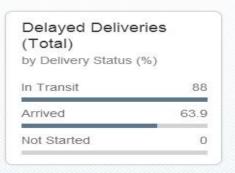
### **SAP Smart Business for TM / EM**

#### **Event Management**



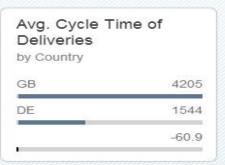


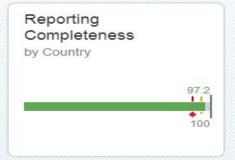


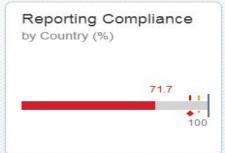










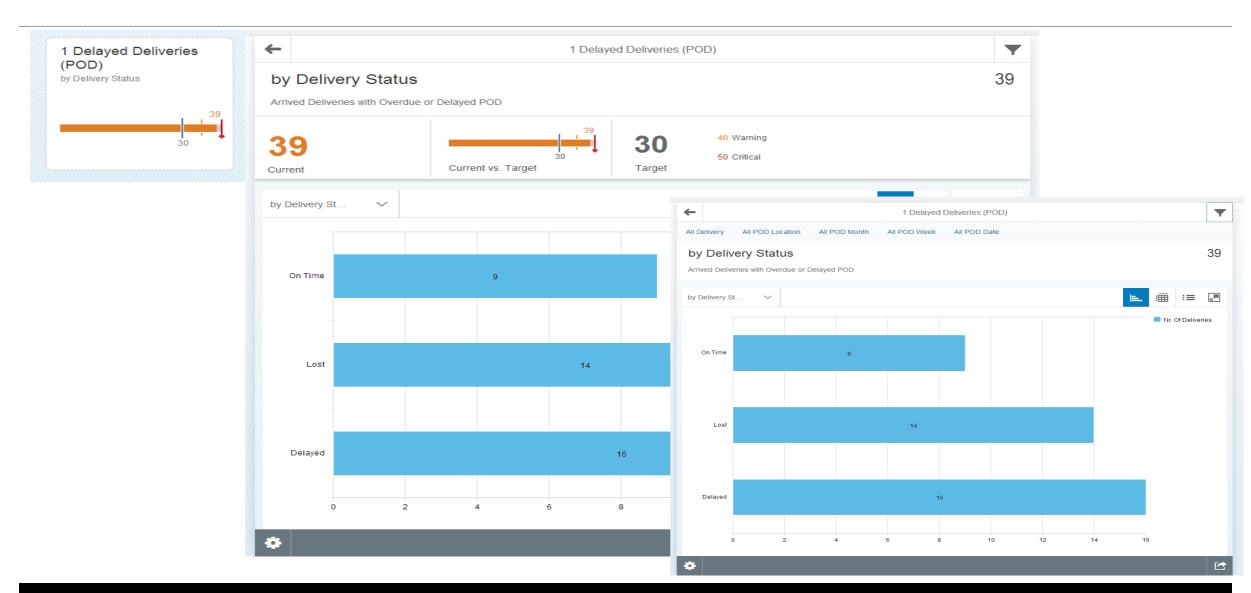


Delayed Deliveries (Total) by Delivery Status

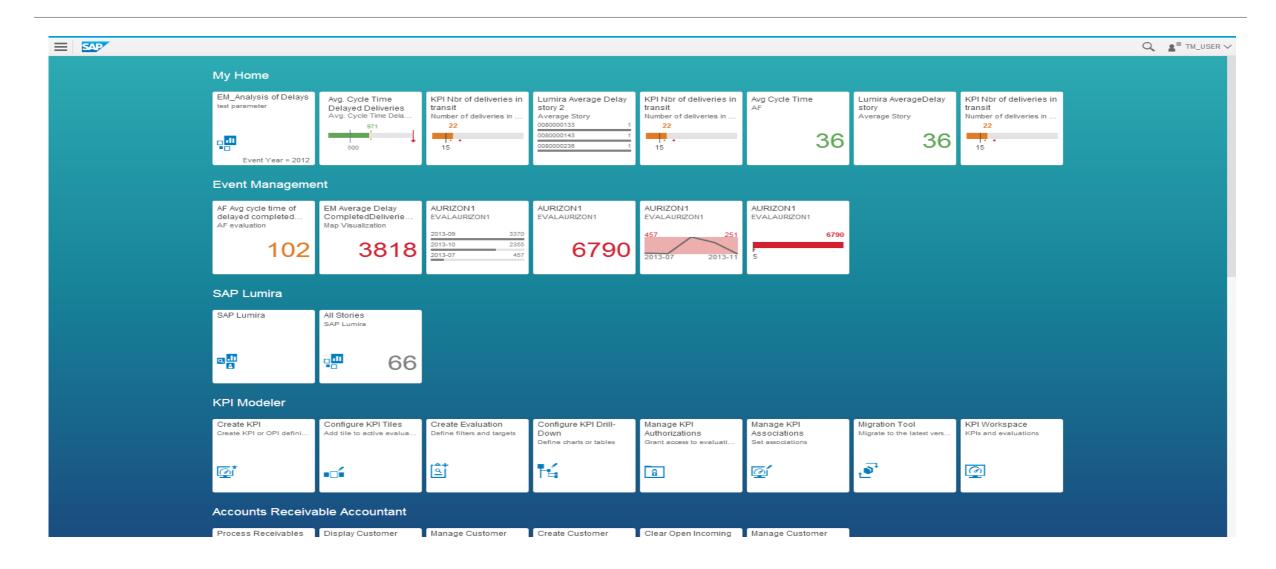
23.3%

36

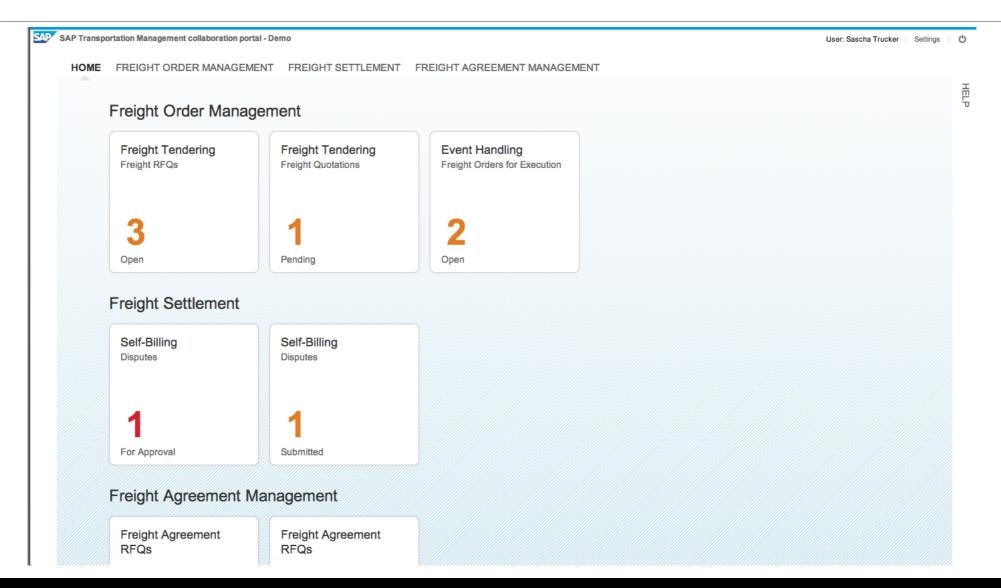
## Analytical FIORI Apps EM – Delayed Deliveries POD



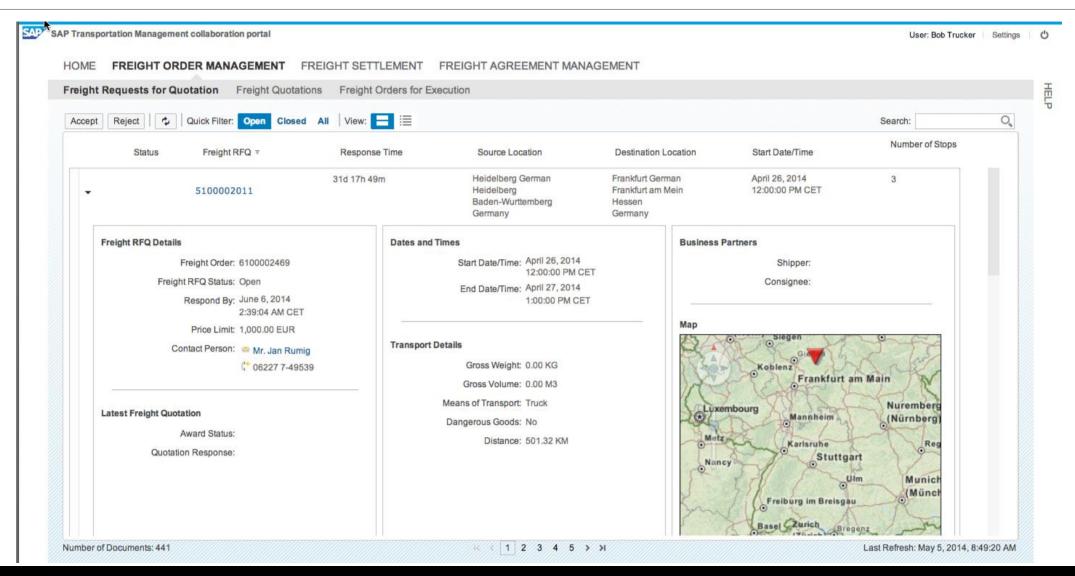
## **SAP Smart Business for Event Management**



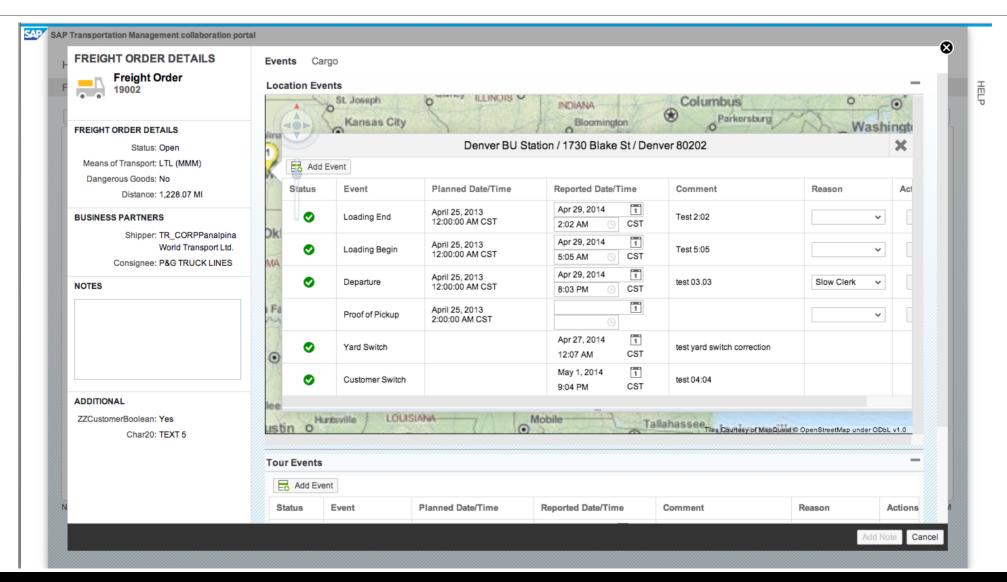
## TM Collaboration Portal - Home Page / Landing screen



### Freight Tendering - Detail view



## **Event notification and handling – Event reporting**



## SAP Supply Chain Execution (SCE) Platform

#### SAP ERP

- Order-to-Cash
- Procure-to-Pay
- Dangerous Goods Mgmt.

#### SAP GTS

• Customs & compliance mgmt.

### **Supply Chain Execution Platform**

SAP Transportation Management

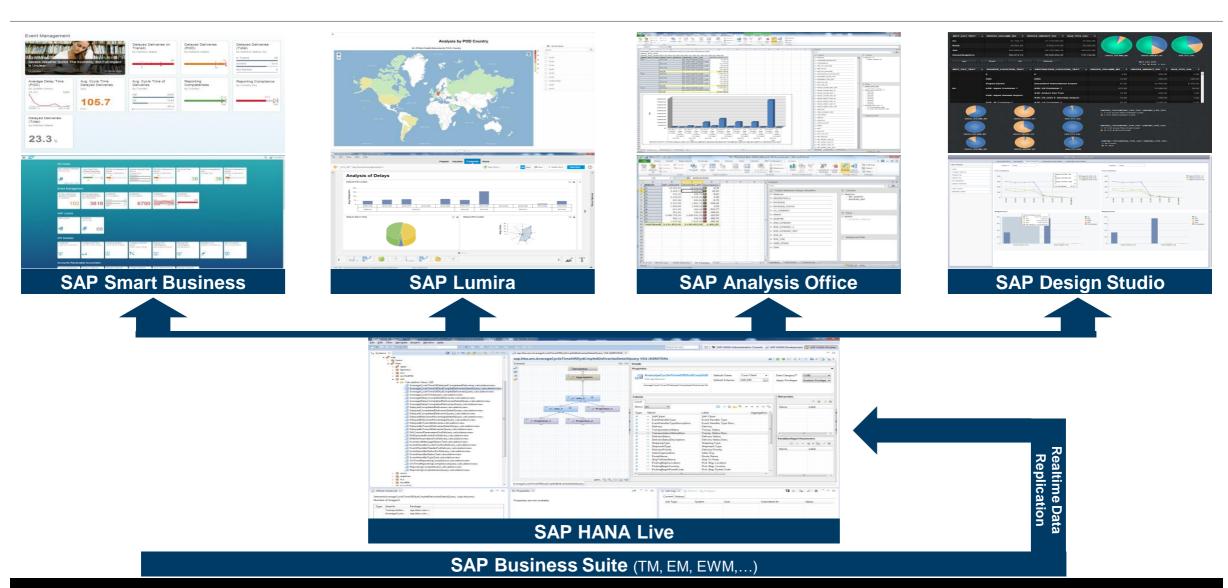
SAP Extended Warehouse Mgmt.

SAP Event Management (Track & Trace)

### Supply Chain Execution Platform

- Synchronized solution delivery
- SCE Suite implementation in 1 instance
- Out-of-the box SCE integration

## **Technical Integration within TM 9.2**





## **Innovations for Operational Risk Management**



## Ongoing investment: EHS environment, health and safety innovations and roadmap – 5 releases in 3.5 years

Component extension	RTC*	Significant New Functionality
1.0	Dec 2010	Incident Management
2.0	Oct 2011	<ul> <li>Risk assessment</li> <li>4 types (safety, health, environment, JHA) - risks, hazards, controls, configurable risk matrix</li> <li>IH amounts and OEL comparison</li> </ul>
3.0 3.03	Aug 2012 Apr 2013	<ul> <li>Similar Exposure Groups, Personal Exposure Profile</li> <li>Risk-based Health Surveillance Proposal with integration to OH or 3<sup>rd</sup> party</li> </ul>
4.0	Jul 2013	<ul> <li>Risk-based controls inspections</li> <li>Chemical health and safety processes</li> <li>SDS approval, Hazcom, HazMat Inventory</li> </ul>
5.0 5.0x	May 2014 3Q planned	<ul> <li>Role-based homepages, Fiori apps, chem h&amp;s (continued)</li> <li>Measurement management</li> </ul>
6.0	2015 planned	Emissions, calculations, and reports

<sup>\*</sup>RTC is Released to Customer (General Availability is typically 6 months later)

### Our solutions for Environment, Health and Safety

#### Overview

#### Proactively managing operational risks to run safer and more efficiently

#### **Solution highlights**

- Incident management:
  - Manage and learn from incidents and safety observations to build a proactive safety culture
- EHS compliance and risk management:
  - Identify operational risks and hazards; implement effective controls; develop and execute required occupational health, safety and environmental programs
- Emissions and waste management:
  - Manage air, water and waste emissions for voluntary or regulatory disclosure.
- Management of change:
  - Reduce risks caused by operational changes using risk assessment and approval processes
- Maintenance safety and permit to work:
  - Safely manage maintenance work by using safety plans and work permit systems, including LO/TO isolation processes



Solution today

## Component Extension 5.0 for SAP EHS Management – Health, Safety and Environment related enhancements

#### Risk Assessment incl. Managing chemicals for H&S processes:

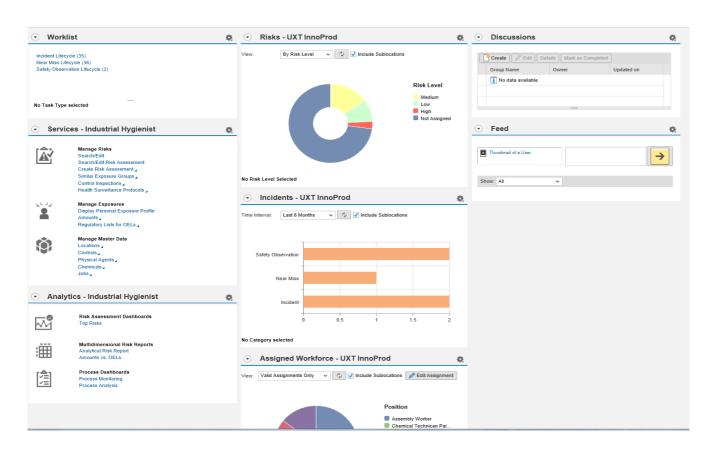
- Homepages Easy Worklist , Services
- Chemical Advanced Search Extract Chemical Data
- Risk Assessment Improved Exposure Analysis
- Chemical Approval Enhanced Exposure information during approval
- Chemical Dialog Better Usability to enter values/ranges with units

#### FIORI Applications (delivered with FIORI Wave 4):

- Inspect Safety Controls
- Retrieve Safety Information

## Component Extension 5.0 for SAP EHS Management – e.g. Home Page Industrial Hygienist

#### Attractive and Informative Entry Screen for each Role using the Application



#### **Navigation Section**

- Quick, lightweight access to assigned work items
- **Access BI Queries**
- Favorite Menu Items

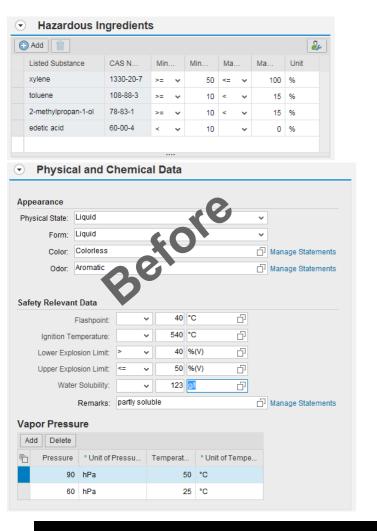
#### Information Section

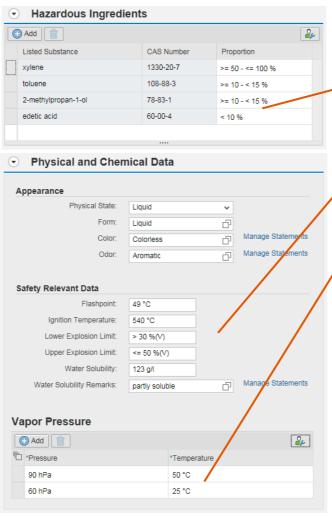
- Charts depicting relevant situations for each role
- "Insight To Action" Paradigm → Direct access to corresponding maintenance dialogs

#### Collaboration Section (via SAP Jam)

Access to JAM Jam Discussions and Feeds

# Component Extension 5.0 for SAP EHS Management – Chemical Dialog – Improved handling of values/ranges





Simplified data entry in the form as it appears on the SDS

Reduced number of entry fields and thus dialog complexity

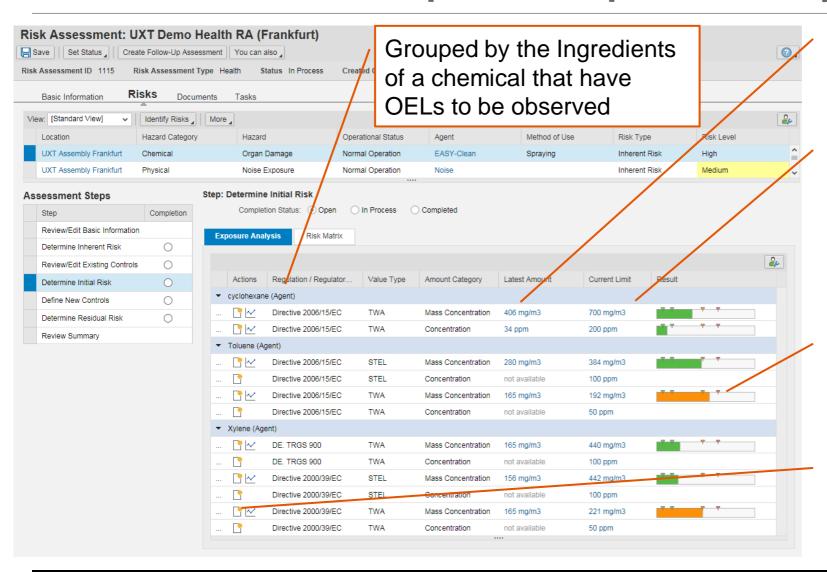
Optimal support to cut-and-paste from an SDS

Data entry is checked and validated in regards correctness to:

- Allowed operators
- Validity of number formats
- Allowed units
- Consistency of ranges

Data is still stored in separate fields (operator, value unit) in order to allow calculations or comparisons

# Component Extension 5.0 for SAP EHS Management – Risk Assessment – Improved Exposure Analysis



By default the newest available measurement is shown

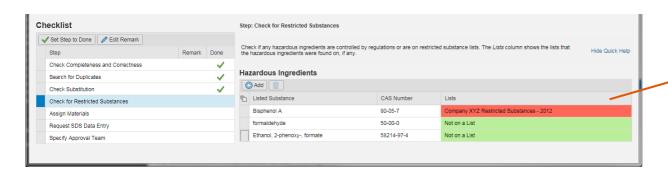
Shows all applicable regulatory lists and the OELs defined there based on country/region of the location

→ No manual selection required anymore

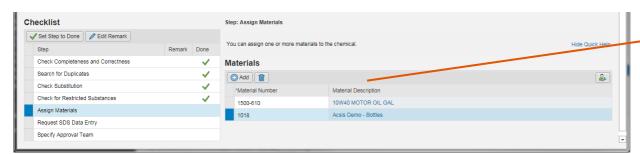
Level of exposure (comparison result of measurement and OEL) is visualized with a color coded bar

Action Icons allow to request new measurements or view measurement history

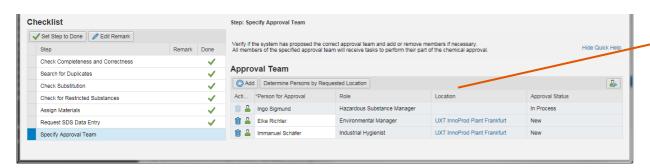
## Component Extension 5.0 for SAP EHS Management – **Enhancements Approval Process**



Intuitive visualization of Hazardous Ingredients, that are found on restricted substance lists



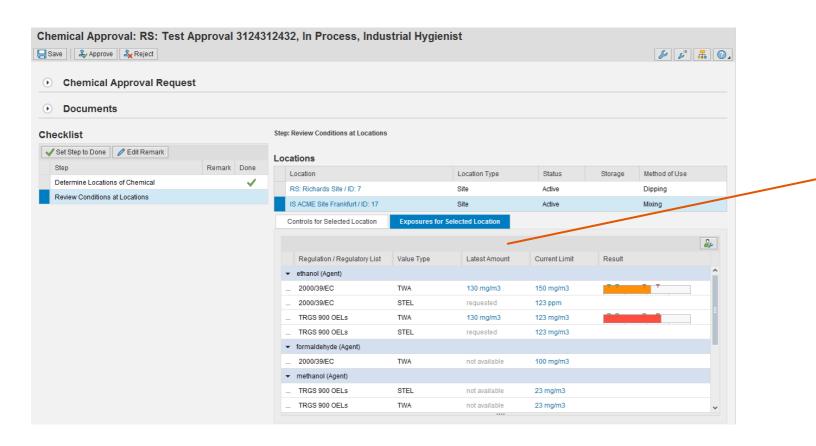
Possibility to assign Material during approval



Visualization from which location a person responsible was determined from

# Component Extension 5.0 for SAP EHS Management – Exposure Information during Approval

During Approval of a new chemical the Industrial Hygienist gets an overview of the already existing exposures at a location where the new chemical is going to be introduced.



Lists all existing exposures at the location along with the applicable OELs

→ Allows to decide if the newly introduced chemical might push an exposure over a limit

## Component Extension 5.0 for SAP EHS Management – Health, Safety and Environment related enhancements

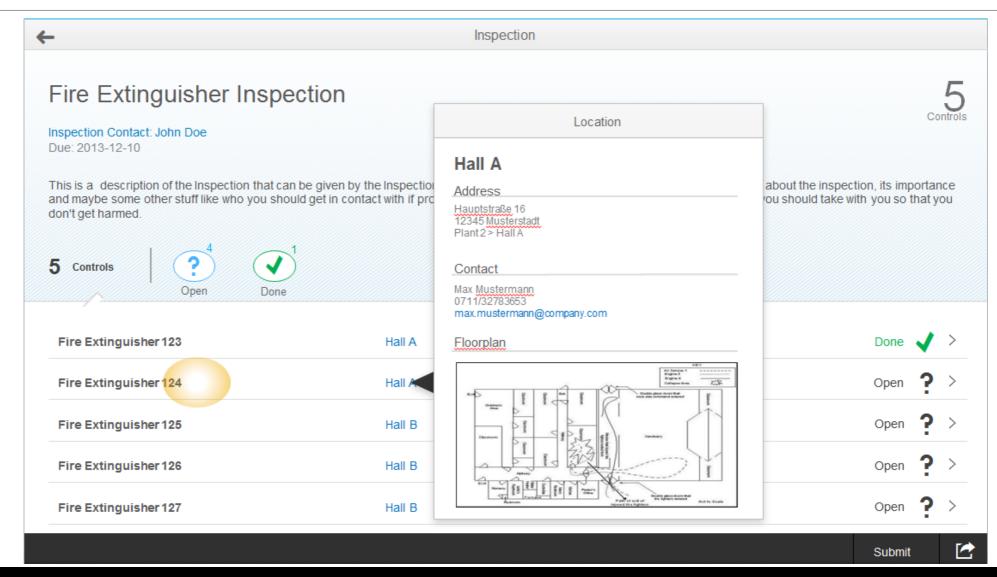
#### Risk Assessment incl. Managing chemicals for H&S processes:

- Homepages Easy Worklist, Services
- Chemical Advanced Search Extract Chemical Data
- Risk Assessment Improved Exposure Analysis
- Chemical Approval Enhanced Exposure information during approval
- Chemical Dialog Better Usability to enter values/ranges with units

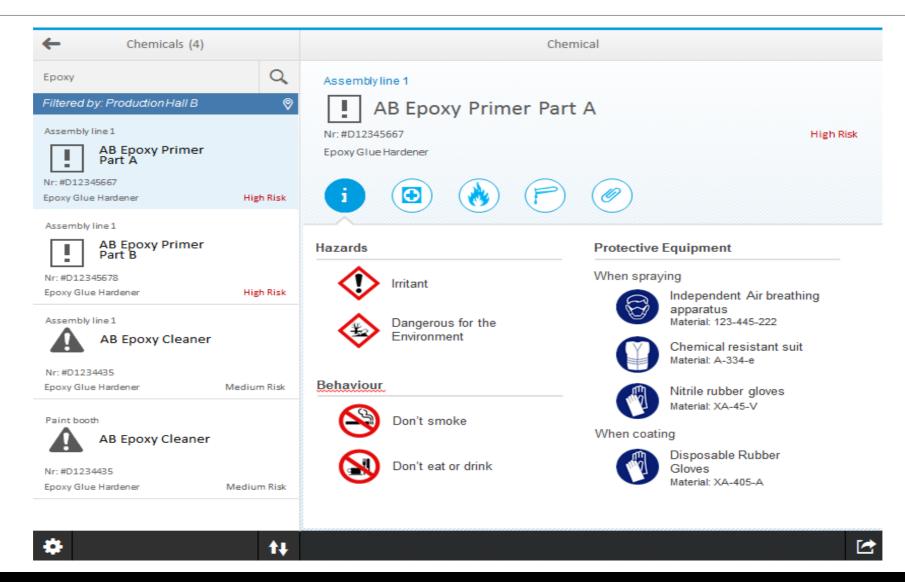
#### FIORI Applications (delivered with FIORI Wave 4):

- **Inspect Safety Controls**
- Retrieve Safety Information

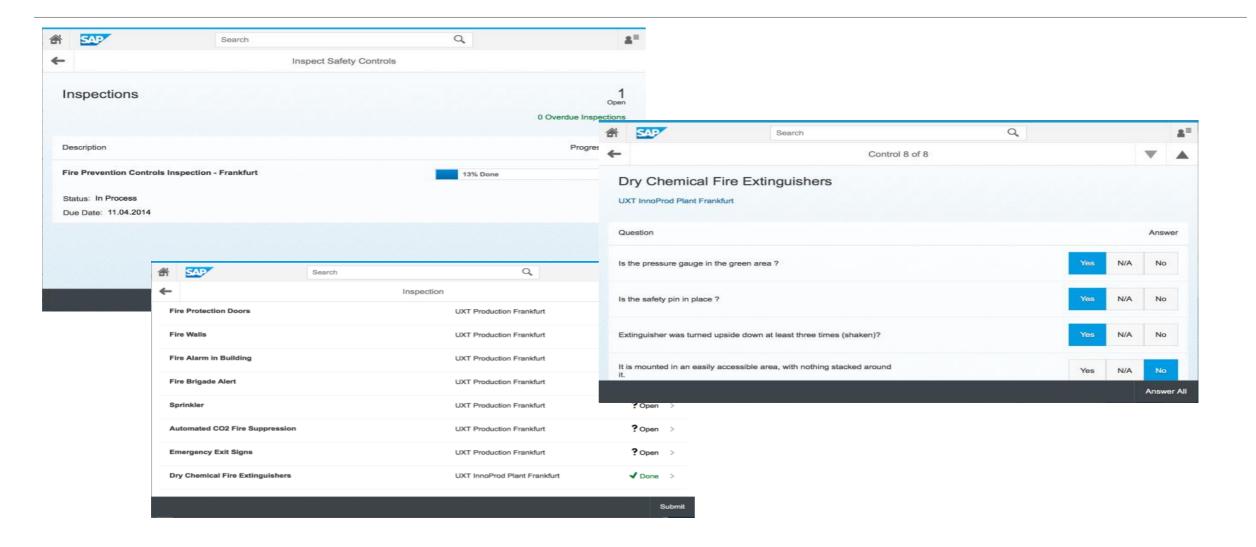
## **Inspect Safety Controls App**



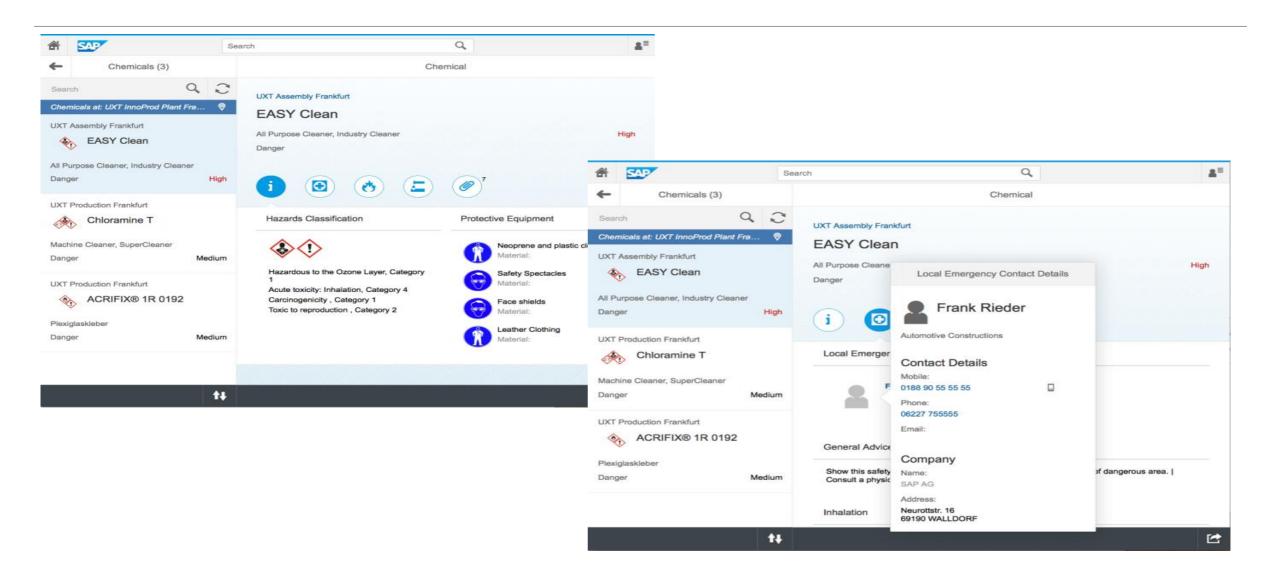
## **Retrieve Safety Information App**



## **FIORI: EHS Control Inspection**



## **FIORI: Safety Information**



### Leverage Your ERP Data with Native Integration

#### **Quality Management**

Logistics (GR, suppliers, returns, batch release & inventory control)

EAM (test equipment, calibrations)

FICO (quality-related-costs)

Manufacturing (in-process controls, SPC, deviation mgmt.)

Customer Service (complaints)

#### **Enterprise Asset Mgmt**

FICO (cost tracking)

**Procurement** 

MM (inventory mgmt. mat mgmt)

HCM (scheduling, timekeeping, skills)

EHSM (risks/controls to PM safety plan)

MRS (scheduling)

PS

PPM

#### **Leverage SAP Investment**

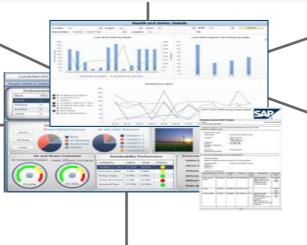
**Business Workflow** 

Document Management

BI/BW/BOBJ

Mobility

HANA



#### **Management of Change**

EAM (Func. Loc, PM not., MM)

EHSM (risk assessment)

#### **EHS Management: HSE**

HCM (employee master data, timekeeping)

EAM (Func. Loc., PM not., MM, risk/controls to PM safety plan)

QM (QM notification)

MOC (change request)

FICO (cost tracking)

#### **EHS Management: PSS**

SAP ERP Logistics (MM, PP, SD, QM)

Global Trade Services

**Transportation Management** 

Extended Warehouse Mgmt

PLM Recipe Development



## Thank you

Contact information:

Ruediger Schroedter Global Lead for Mining ruediger.schroedter@sap.com

## © 2014 SAP SE or an SAP affiliate company. All rights reserved.

No part of this publication may be reproduced or transmitted in any form or for any purpose without the express permission of SAP SE or an SAP affiliate company.

SAP and other SAP products and services mentioned herein as well as their respective logos are trademarks or registered trademarks of SAP SE (or an SAP affiliate company) in Germany and other countries. Please see http://global12.sap.com/corporate-en/legal/copyright/index.epx for additional trademark information and notices.

Some software products marketed by SAP SE and its distributors contain proprietary software components of other software vendors.

National product specifications may vary.

These materials are provided by SAP SE or an SAP affiliate company for informational purposes only, without representation or warranty of any kind, and SAP SE or its affiliated companies shall not be liable for errors or omissions with respect to the materials. The only warranties for SAP SE or SAP affiliate company products and services are those that are set forth in the express warranty statements accompanying such products and services, if any. Nothing herein should be construed as constituting an additional warranty.

In particular, SAP SE or its affiliated companies have no obligation to pursue any course of business outlined in this document or any related presentation, or to develop or release any functionality mentioned therein. This document, or any related presentation, and SAP SE's or its affiliated companies' strategy and possible future developments, products, and/or platform directions and functionality are all subject to change and may be changed by SAP SE or its affiliated companies at any time for any reason without notice. The information in this document is not a commitment, promise, or legal obligation to deliver any material, code, or functionality. All forwardlooking statements are subject to various risks and uncertainties that could cause actual results to differ materially from expectations. Readers are cautioned not to place undue reliance on these forward-looking statements, which speak only as of their dates, and they should not be relied upon in making purchasing decisions.