

The Ingleside Hotel & Springs Water Park Looks Forward to Your Visit

We know that the situation with COVID-19 is rapidly changing, making it hard to keep up. We wanted to let you know what we are doing at The Ingleside Hotel to assist you and your travel plans. We have and will continue to work closely with our local health department to follow their recommendations. As always, the health, well-being and safety of our guests and team members is our top priority. We are committed to doing everything we can to help you travel safely. The safety of our guests has always been a significant concern for us. We have long-standing practices in place for cleaning, disinfecting, and food handling. In response to COVID-19, we have taken additional steps based on guidance from local, federal, and worldwide agencies to reduce the risk of spread. The health and safety of our guests, our team members, and our community is our top priority.

Housekeeping

In order to eliminate any possible viral and bacterial pathogen, we use EPA-approved sanitizing chemicals in our washing machines and have increased our dryer temperature to 140 degrees or higher as suggested by the World Health Organization. Linens and all touch points are cleaned with chemicals aimed at killing COVID-19. For guests staying fewer than 4 nights, fresh towels and amenities are provided upon request via contact-free delivery. For guests staying 4 nights or more, Housekeeping Service will be provided on every 4th day. The room must be vacated during service. Please notify the Front Desk if to opt-out of this service.

Mask Policy

Masks are not required for guests of the hotel. Team members of the hotel are following CDC guidance on mask requirements. Guests and team members are asked to practice physical distancing by maintaining at least six feet of space between them and others.

Didi's Restaurant and Square Meal Snack Bar

Our food outlets are open and continue to offer a selection of fresh menu items. Single use menus are currently being used to minimize touch points. Our menus are also available for contactless in-room dining. All of our food services meets or exceeds guidelines from the FDA Food Code and Waukesha County Public Health Department.

Indoor Pool and Fitness Center

Our Indoor Pool and Fitness Center are open. All touch points are cleaned on a closely monitored schedule with EPA-approved disinfecting chemicals. Hand sanitizer stations are installed for guests throughout the space.

Springs Water Park

The CDC released information regarding COVID-19 & treated recreational water venues. "There is no evidence that COVID-19 can be spread to humans through the use of pools and hot tubs. Proper operation, maintenance, and disinfection (e.g., with chlorine and bromine) of pools and hot tubs should remove or inactivity the virus that cause COVID-19."

Meetings and Events

Meeting and event spaces can be arranged to allow for appropriate physical distancing between guests. Virtual meeting enhancements are available. Meeting rooms are regularly deep cleaned and high-touch areas are disinfected on a closely monitored schedule. All audio-visual equipment is disinfected between use.

For questions about our Safe Promise plan or to book your overnight stay, please feel free to contact a guest service representative at 262-547-0201.

