FCA
FIAT CHRYSLER AUTOMOBILES

Dealer Service Instructions for:

Safety Recall P57 / NHTSA 14V-567
Wireless Ignition Node Module

Models

2008   **(LX) Chrysler 300, Dodge Charger and Dodge Magnum**

(WK) Jeep® Grand Cherokee

(XK) Jeep® Commander

IMPORTANT: Some of the involved vehicles may be in dealer used vehicle inventory. Dealers should complete this recall service on these vehicles before retail delivery. Dealers should also perform this recall on vehicles in for service. Involved vehicles can be determined by using the VIP inquiry process.

Subject

The Wireless Ignition Node (WIN) module on about 291,000 of the above vehicles may stick between the "START" and "RUN" position. A WIN module that is stuck between the "START" and "RUN" position while driving could experience an unintended change in ignition switch position to the "OFF" or "ACCESSORY" position due to spring back. Spring back to the "OFF" or "ACCESSORY" ignition position may result in the loss of certain electrical features and/or a loss of engine power, power steering assist, and/or power brake booster assist. The loss of any of these vehicle features could increase the risk of crash under certain driving conditions.

WIN position spring back may also cause the disabling of one or more of the vehicle's safety features including the frontal airbags. This could increase the risk of vehicle occupant injury during a crash.

Repair

The WIN module and FOBIK's must be replaced.

Parts Information

SPECIAL NOTE: The original "Valet Key" must be transferred from the original FOBIK to the new FOBIK.

NOTE: All of the WIN Module Packages listed below come with two new preprogrammed FOBIK's.

CAUTION: If the vehicle is equipped with aftermarket equipment/upfits, such as a <u>Mopar Aftermarket Remote Start</u> kit, sales code XBM will be identified in VIP under "Dealer Installed Equipment". For these vehicles the WIN part number selected must include XBM as one of the supported sales codes or the installed WIN will NOT provide the aftermarket functionality. Verify the correct WIN usage before installation.

<u>Chrysler 300 (LX) Models</u>

<u>Part Number</u>	<u>Description</u>
CBTTP57AAA	**WIN Module Package (with sales code XBM)**
CBTTP57DAA	**WIN Module Package (without sales code XBM)**

> ## Parts Information (Continued)

Dodge Charger and Magnum (LX) Models

SPECIAL NOTE: The original "Valet Key" must be transferred from the original FOBIK to the new FOBIK.

CAUTION: If the vehicle is equipped with aftermarket equipment/upfits, such as a <u>Mopar Aftermarket Remote Start</u> kit, sales code XBM will be identified in VIP under "Dealer Installed Equipment". For these vehicles the WIN part number selected must include XBM as one of the supported sales codes or the installed WIN will NOT provide the aftermarket functionality. Verify the correct WIN usage before installation.

NOTE: All of the WIN Module Packages listed below come with two new preprogrammed FOBIK's except package CBTTP57FAA (police package).

Part Number	Description
CBTTP579AA	**WIN Module Package** (with sales code XBM / without sales code JPC)
CBTTP57BAA	**WIN Module Package** (without sales code XBM and JPC)
CBTTP57CAA	**WIN Module Package** (with sales code JPC and XBM / without sales code AHB and XBM)
CBTTP57EAA	**WIN Module Package** (with sales code XBM and JPC)
CBTTP57FAA	**WIN Module Package** (with sales code JPC and AHB / without sales code XBM)

Jeep Grand Cherokee (WK) Models

Part Number	Description
CBTTP574AA	**WIN Module Package** (with sales code XBM)
CBTTP572AA	**WIN Module Package** (without sales code XBM)

Parts Information (Continued)

Jeep Commander (XK) Models

SPECIAL NOTE: The original "Valet Key" must be transferred from the original FOBIK to the new FOBIK.

CAUTION: If the vehicle is equipped with aftermarket equipment/upfits, such as a <u>Mopar Aftermarket Remote Start</u> kit, sales code XBM will be identified in VIP under "Dealer Installed Equipment". For these vehicles the WIN part number selected must include XBM as one of the supported sales codes or the installed WIN will NOT provide the aftermarket functionality. Verify the correct WIN usage before installation.

NOTE: All of the WIN Module Packages listed below come with two new preprogrammed FOBIK's.

<u>Part Number</u>	<u>Description</u>
CBTTP571AA	**WIN Module Package** (with sales code JRC / without sales code XBM)
CBTTP572AA	**WIN Module Package** (without sales code JRC and XBM)
CBTTP573AA	**WIN Module Package** (with sales code JRC and XBM)
CBTTP574AA	**WIN Module Package** (without sales code JRC / with sales code XBM)

Each of the above packages contains the following components:

<u>Quantity</u>	<u>Description</u>
1	Module, Wireless Ignition Node
2	FOBIK

<u>**Each dealer**</u> to whom vehicles in the recall were assigned will receive enough WIN Module Packages to service about <u>20%</u> of those vehicles.

Sales Code Definitions

XBM = Remote Start	**JRC** = Power Lift Gate
AHB = Police Group	**JPC** = Power Trunk Lid Release

Parts Return

No parts return required for this campaign.

Special Tools

The following special tools are required to perform this repair:

➢ NPN   wiTECH VCI Pod Kit

➢ NPN   Laptop Computer

➢ NPN   wiTECH Software

Special Service Instructions

All customers will receive two new FOBIK's as part of this recall procedure. If a customer purchased additional FOBIK's and/or SKIM key(s) prior to this recall, all additional **undamaged** **functioning** FOBIK's and/or SKIM key(s) will be replaced at no charge to the customer.

NOTE: A broken/damaged FOBIK that has been replaced in the past will not be exchanged for a new FOBIK. **Only additional undamaged functioning FOBIK's and/or SKIM key(s) that the customer purchased in the past will be exchanged**.

The customer must present all additional working FOBIK's and/or SKIM key(s) (purchased in the past) at the time the recall is performed to receive credit for any additional FOBIK's and/or SKIM key(s).

Depending on FOBIK and/or SKIM key(s) availability, customers may have to return at a future date to receive any additional FOBIKS.

Service Procedure

A. Interrogate WIN Module

1. Electronically interrogate the WIN module using a wiTECH scan tool and the following procedure:

   a. Connect the wiTECH VCI pod to the vehicle data link connector located under the steering column.

   b. Place the ignition in the "**RUN**" position.

   c. Open the wiTECH Diagnostic application.

   d. Starting at the **"Select Tool"** screen, select the row/tool for the wiPOD device you are using and then select "**Next**".

   e. Enter your "**User id**" and "**Password**", then select "**OK**".

   f. Select the "**Finish**" tab at the bottom of the screen.

   g. From the "**Vehicle View**" screen, click on the "**WCM**" icon.

   h. Select the "**ECU Details**" tab.

   i. Read the "**Supplier ID**" line from the list of information.

   ➢ If the Supplier ID information indicates that the vehicle is equipped with a "**Marquardt**" WIN Module, no further action is required. Disconnect the wiTECH scan tool and return the vehicle to the customer.

   ➢ If the Supplier ID information indicates that the vehicle is equipped with a "**Siemens**" or "**Continental**" WIN Module, continue with Step 2 of this procedure.

2. Select the "**Data**" tab.

Service Procedure (Continued)

3. From the wiTECH list, **read and record** the tire pressure sensor identification number for each tire location.

   CAUTION: The tire pressure sensor identification number for each tire location will be installed into the new WIN module. The new WIN module does not have the tire pressure sensor identification numbers programmed into the new WIN module. They must be installed manually using the wiTECH scan tool.

   NOTE: Use the information below to assist in installing the correct tire pressure sensor identification number to the correct tire location:

   ➢ **Tire 1 = Left Front Tire**

   ➢ **Tire 2 = Right Front Tire**

   ➢ **Tire 3 = Right Rear Tire**

   ➢ **Tire 4 = Left Rear Tire**

   ➢ **Tire 5 = Spare Tire**

4. Turn the FOBIK to the "**OFF**" position and remove it from the WIN module.

5. Remove the wiTECH pod from the vehicle.

6. Continue with:

   ➢ **For Chrysler 300 models**, **Section B. WIN Module Replacement**.

   ➢ **For Dodge Charger/Dodge Magnum models**, **Section C. WIN Module Replacement**.

   ➢ **For Jeep Grand Cherokee models**, **Section D. WIN Module Replacement**.

   ➢ **For Jeep Commander models**, **Section E. WIN Module Replacement**.

Service Procedure (Continued)

B. Replace WIN Module (Chrysler 300 Models)

SPECIAL NOTE: Verify that all FOBIK button functions are operational before beginning this service procedure. Note any inoperative FOBIK functions on the work order to prevent any misunderstandings between the customer and the dealership. The cost to repair any inoperative FOBIK button function(s) is the responsibility of the vehicle owner.

1. Disconnect the battery negative cable from the battery.

Figure 1 – Left Upper Cowl Trim Panel

2. Using a trim stick or equivalent, remove and save the left upper cowl trim panel (Figure 1).

3. Using a trim stick or equivalent, remove and save the left scuff trim panel (Figure 2).

Figure 2 – Left Scuff Panel

Service Procedure Continued

4. Remove and save the two screws securing the lower steering column trim cover (Figure 3).
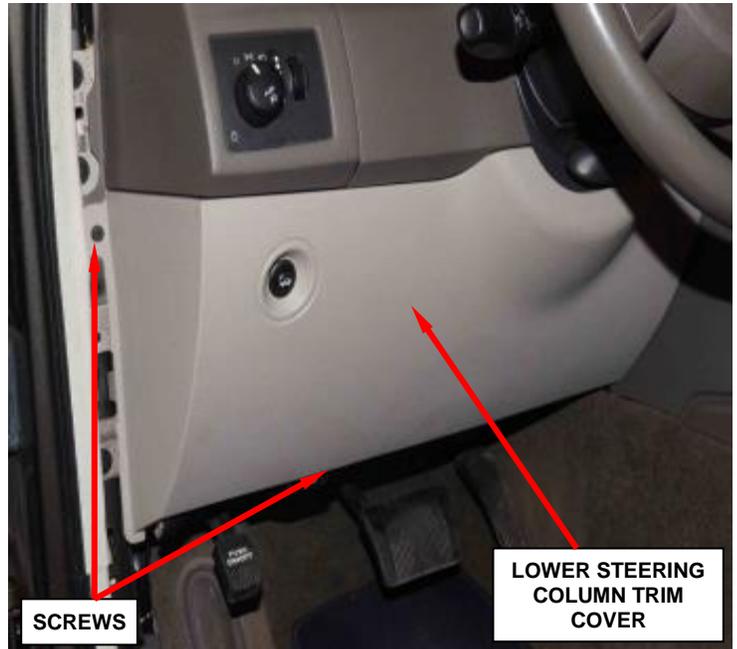
5. Disconnect the deck lid release electrical connector and remove and save the cover (Figure 4).


Figure 3 – Lower Steering Column Trim Cover

Figure 4 – Electrical Connector

Service Procedure Continued

6. Remove and save the four steering column cover reinforcement bolts and remove the reinforcement (Figure 5).

7. Remove and save the screw from the lower instrument cluster trim (Figure 6).

8. Using a trim stick or equivalent, gently pry along the edge of the trim to remove and save the instrument cluster trim.
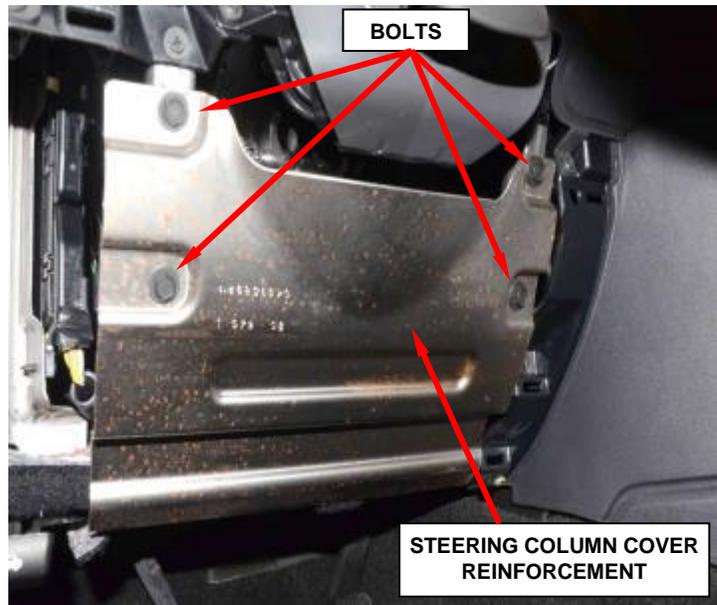
Figure 5 – Steering Column Cover Reinforcement
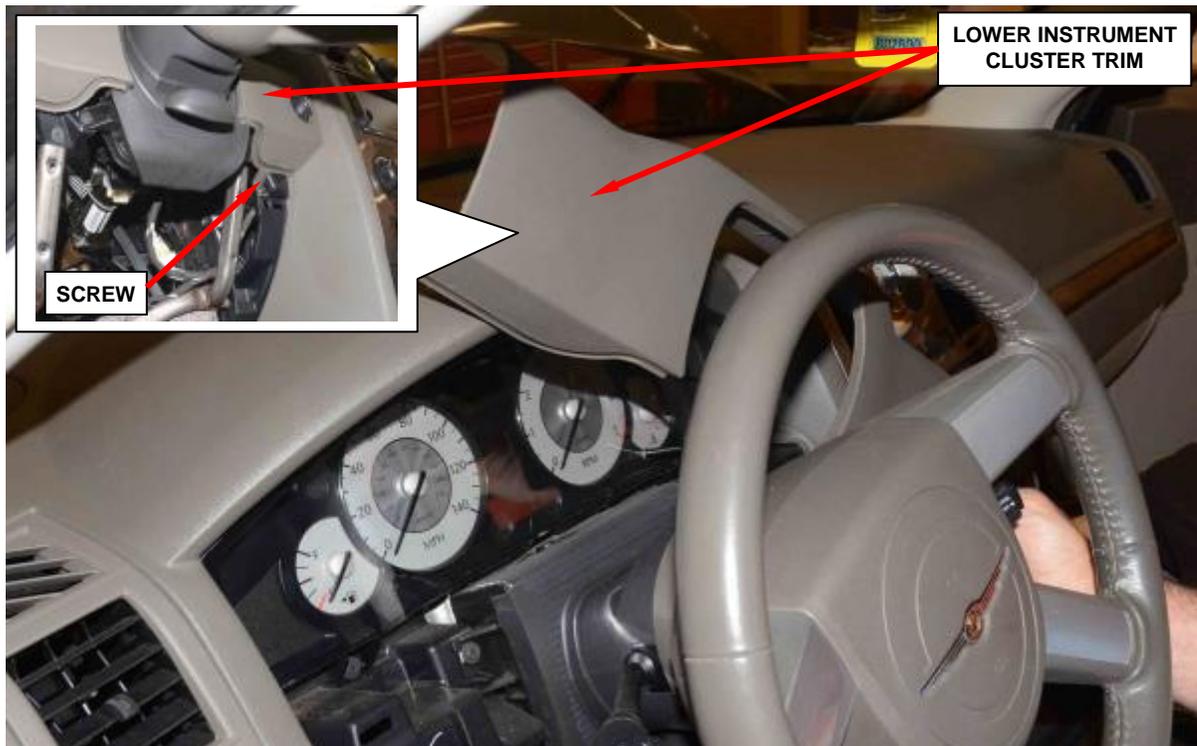
Figure 6 – Lower Instrument Cluster Trim

Service Procedure Continued

9. Remove and save the WIN module retaining screws (Figure 7).

10. Remove the original WIN from the rear of the instrument panel bringing it through the opening below the steering column and disconnect the electrical connector (Figure 8).

WIN MODULE RETAINING SCREWS

Figure 7 – WIN Module Retaining Screws

11. Connect the electrical connector to the new WIN module and position the WIN module back into the instrument panel (Figure 8).

12. Install the four WIN module retaining screws and tighten securely (Figure 7).

13. Install the instrument panel trim cover ensuring that the cover snaps into the securing clips.

14. Install the screw for the lower instrument cluster trim (Figure 6).

WIN ELECTRICAL CONNECTOR

WIN MODULE
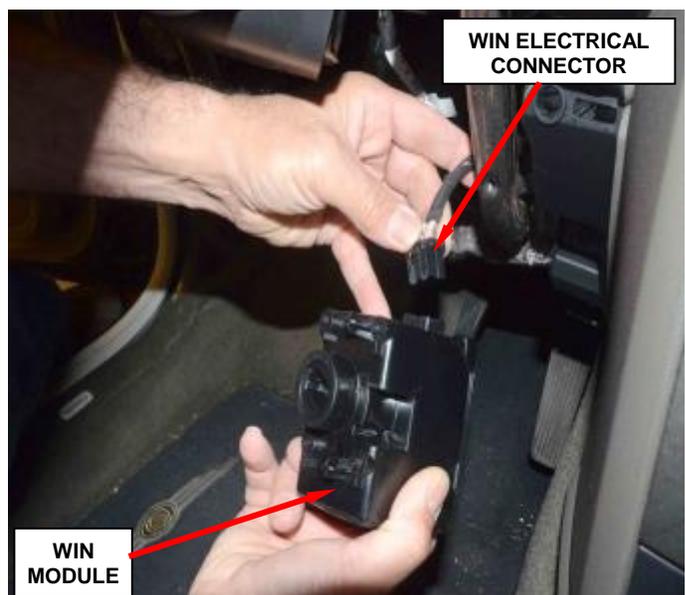
Figure 8 – WIN Electrical Connector

> **Service Procedure Continued**

15. Install the steering column cover reinforcement using the four steering column cover reinforcement bolts and tighten securely (Figure 5).

16. Connect the deck lid release electrical connector (Figure 4).

17. Install the lower steering column trim cover (Figure 3).

18. Install the left scuff panel (Figure 2).

19. Install the left upper cowl trim panel (Figure 1).

20. Connect the battery negative cable to the negative battery post.

21. Transfer the valet keys from the original FOBIK's to the new FOBIK's.

22. Continue with **Section F. WIN Module Programming (All models)**.

Service Procedure (Continued)

C. Replace WIN Module (Dodge Charger / Dodge Magnum Models)

SPECIAL NOTE: Verify that all FOBIK button functions are operational before beginning this service procedure. Note any inoperative FOBIK functions on the work order to prevent any misunderstandings between the customer and the dealership. The cost to repair any inoperative FOBIK button function(s) is the responsibility of the vehicle owner.

1. Disconnect the battery negative cable from the battery.

Figure 9 – Left Upper Cowl Trim Panel

2. Using a trim stick or equivalent, remove and save the left upper cowl trim panel (Figure 9).

3. Using a trim stick or equivalent, remove and save the left scuff panel (Figure 10).

Figure 10 – Left Scuff Panel

Service Procedure Continued

4. Remove and save the two screws securing the lower steering column trim cover (Figure 11).

5. Disconnect the deck lid release electrical connector and remove and save the cover (Figure 12).

SCREWS

LOWER STEERING COLUMN TRIM COVER

Figure 11 – Lower Steering Column Trim Cover

DECKLID RELEASE ELECTRICAL CONNECTOR

LOWER STEERING COLUMN TRIM COVER

Figure 12 – Electrical Connector

Service Procedure Continued

6. Remove and save the four steering column cover reinforcement bolts and remove the reinforcement (Figure 13).

7. Remove and save the two screws from the instrument cluster trim (Figure 14).

8. Using a trim stick or equivalent, gently pry along the edge of the trim to remove and save the instrument cluster trim.
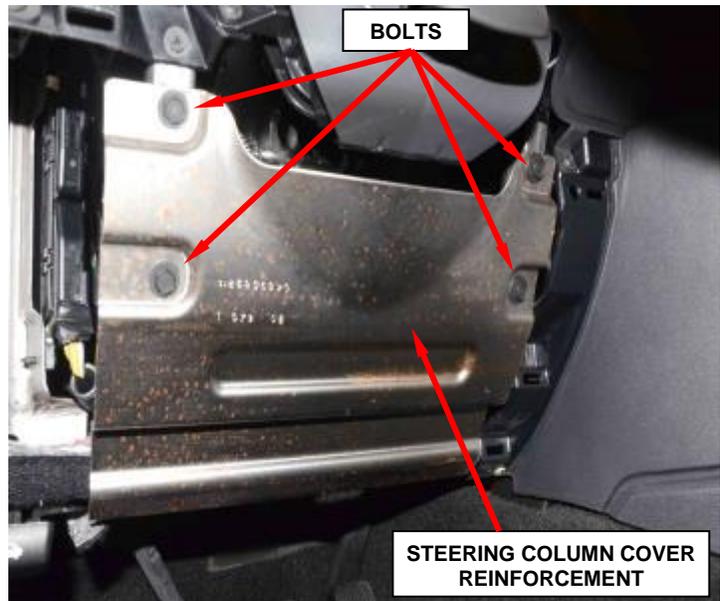
Figure 13 – Steering Column Cover Reinforcement

Figure 14 – Instrument Cluster Trim
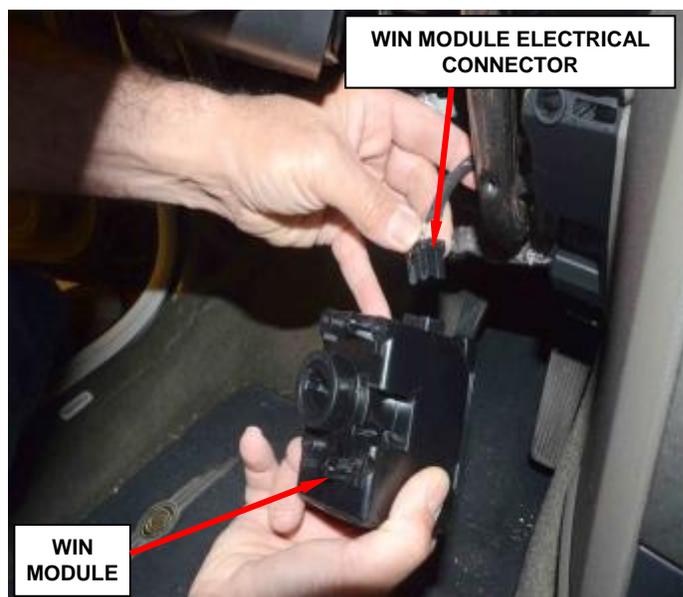
Service Procedure Continued

9. Remove and save the four WIN module retaining screws (Figure 15).

10. Remove the WIN module from the rear of the instrument panel bringing it through the opening below the steering column and disconnect the electrical connectors (Figure 16).

WIN MODULE RETAINING SCREWS

Figure 15 – WIN Module Retaining Screws

11. Connect the electrical connector to the new WIN module and position the WIN module back into the instrument panel (Figure 16).

12. Install the four WIN module retaining screws and tighten securely (Figure 15).

13. Install the instrument panel trim cover ensuring that the cover snaps into the securing clips.

WIN MODULE ELECTRICAL CONNECTOR

WIN MODULE

14. Install the two screws for the instrument cluster trim (Figure 14).

Figure 16 – WIN Electrical Connector

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│ **Service Procedure Continued** │
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15. Install the steering column cover reinforcement using the four steering column cover reinforcement bolts and tighten securely (Figure 13).

16. Connect the deck lid release electrical connector (Figure 12).

17. Install the lower steering column trim cover (Figure 11).

18. Install the left scuff panel (Figure 10).

19. Install the left upper cowl trim panel (Figure 9).

20. Connect the battery negative cable to the negative battery post.

21. Transfer the valet keys from the original FOBIK's to the new FOBIK's.

22. Continue with **Section F. WIN Module Programming (All models)**.

Service Procedure (Continued)

D. Replace WIN Module (Jeep Grand Cherokee Models)

SPECIAL NOTE: Verify that all FOBIK button functions are operational before beginning this service procedure. Note any inoperative FOBIK functions on the work order to prevent any misunderstandings between the customer and the dealership. The cost to repair any inoperative FOBIK button function(s) is the responsibility of the vehicle owner.

Figure 17 – Instrument Cluster Shroud

1. Disconnect the negative battery cable from the battery.

2. Unsnap and save the instrument cluster shroud from the instrument panel (Figure 17).

3. Remove and save the hush panel (Figure 18).

4. Remove and save the knee bolster (Figure 18).

Figure 18 – Hush Panel and Knee Bolster

Service Procedure (Continued)

5. Remove and save the upper and lower steering column shrouds (Figure 19).

6. Remove and save the WIN module bezel (Figure 20).

7. Remove and save the WIN module retaining screws.

8. Lower the WIN module and disconnect all electrical connectors to the WIN module.

9. Remove and discard the original WIN module.

10. Connect all electrical connectors to the new WIN module and place the new WIN module into position.

11. Install the WIN module retaining screws and tighten securely.

12. Install the WIN module bezel (Figure 20).

13. Install the upper and lower steering column shrouds (Figure 19).

14. Install the knee bolster (Figure 18).

15. Install the hush panel (Figure 18).

16. Snap the instrument cluster shroud to the instrument panel (Figure 17).

17. Connect the negative battery cable to the negative battery post.

18. Transfer the valet keys from the original FOBIK's to the new FOBIK's.

19. Continue with **Section F. WIN Module Programming**.

Figure 19 – Steering Column Shroud

Figure 20 – WIN Module Bezel

Service Procedure (Continued)

E. Replace WIN Module (Jeep Commander Models)

SPECIAL NOTE: Verify that all FOBIK button functions are operational before beginning this service procedure. Note any inoperative FOBIK functions on the work order to prevent any misunderstandings between the customer and the dealership. The cost to repair any inoperative FOBIK button function(s) is the responsibility of the vehicle owner.

Figure 21 – Gear Shift Trim Bezel and Top Cover

1. Disconnect the negative battery cable from the battery.

2. Remove and save the gear shift trim bezel (Figure 21).

3. Remove and save the center console top cover (Figure 21).

4. Remove and save the center stack bezel (Figure 22).

Figure 22 – Center Stack Bezel

Service Procedure (Continued)

INSTRUMENT PANEL
SURROUND

Figure 23 – Instrument Panel Surround

5. Remove and save the instrument panel surround Allen-head retaining screws and remove the instrument panel surround (Figure 23).

6. Remove and save the hush panel (Figure 24).

HUSH
PANEL

KNEE
BOLSTER

7. Remove and save the knee blocker (Figure 24).
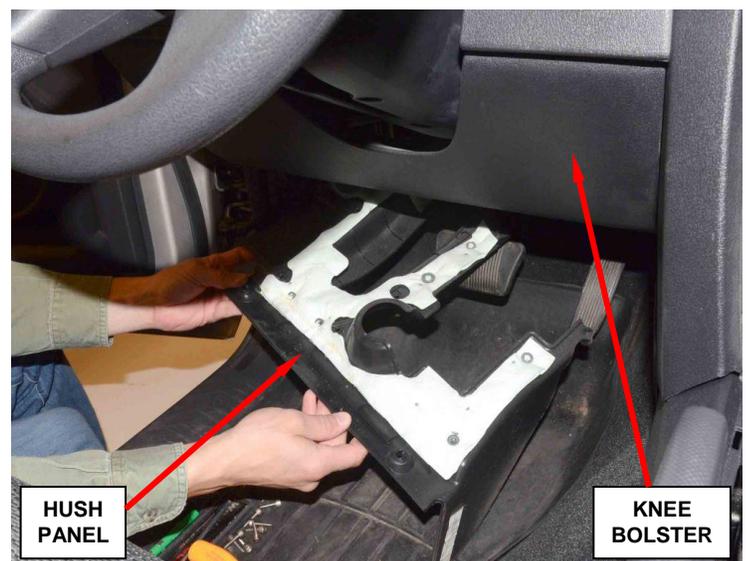
Figure 24 – Hush Panel and Knee Blocker

Service Procedure (Continued)

8. Remove and save the upper and lower steering column shroud (Figure 25).

9. Disconnect all WIN module electrical connectors.

10. Remove and save the WIN module cover (Figure 26).

11. Remove and save the WIN module retaining screws.

12. Remove and discard the original WIN module.

Figure 25 – Upper and Lower Steering Column Shroud

Figure 26 – WIN Module Cover

> **Service Procedure (Continued)**

13. Connect all electrical connectors to the new WIN module and place the new WIN module into position.

14. Install the WIN module retaining screws and tighten them securely.

15. Install the WIN module cover (Figure 26).

16. Install the upper and lower steering column shrouds (Figure 25).

17. Install the knee blocker (Figure 24).

18. Install the hush panel (Figure 24).

19. Install the instrument panel surround (Figure 23).

20. Install the center stack bezel (Figure 22).

21. Install the center console top cover (Figure 21).

22. Install the gear shift trim bezel (Figure 21).

23. Connect the negative battery cable to the negative battery post.

24. Transfer the valet keys from the original FOBIK's to the new FOBIK's.

25. Continue with **Section F. WIN Module Programming**.

Service Procedure (Continued)

F. <u>WIN Module Programming (All models)</u>

NOTE: The wiTECH scan tool must be used to perform this recall. The wiTECH software is required to be at the <u>latest</u> <u>release</u> <u>level</u> before performing this procedure.

SPECIAL NOTE: The original "Valet Key" must be transferred from the original FOBIK's to the new FOBIK's.

NOTE: Have the unique vehicle PIN number readily available before running the programming routine.

CAUTION: Programming the WIN module is done using the wiTECH diagnostic scan tool and a PIN number to enter secure access mode.

CAUTION: If three attempts are made to enter secure access mode using an incorrect PIN, secure access mode will be locked out for one hour. To exit this lockout mode, turn the ignition to the "RUN" position for one hour and then enter the correct PIN number. Be certain that all accessories are turned OFF. Also, monitor the battery state and connect a battery charger if necessary.

1. Connect a battery charger to the vehicle.

2. Connect the scan tool to the vehicle.

3. Start a wiTECH session.

4. From the "**Vehicle View**" screen, select "**WCM**".

6. Select the "**Miscellaneous Functions**" tab.

7. Select "**WIN Replaced**".

8. Follow the wiTECH screen prompts to complete the WIN module programming.

9. Enter the PIN number when prompted.

10. Cycle the ignition after routine completion.

Service Procedure (Continued)

11. Return to the "**Miscellaneous Functions**" tab screen.

12. Determine the following:

> ➢ If the vehicle **does** **not** **have** sales code **AHB** (police package), continue with Step 13 of this procedure.

> ➢ If the vehicle **has** sales code **AHB** (police package) and is not being used as a police vehicle (out of service), continue with Step 13 of this procedure.

> ➢ If the vehicle **has** sales code **AHB** (police package) and is an "in service" police vehicle, continue with **Section H. WIN Module Programming with Police Package**.

13. Determine the following:

> ➢ **For Models equipped with SKIM keys**, continue with **Section G. Program SKIM Keys.**

> ➢ **For Models not equipped with SKIM keys**, continue to **Section I. Program Tire Pressure Monitor (TPM) System**.

> ➢ **For models with sales code "AHB" (police package) and are not being used as an "in-service" police vehicle**, program the new FOBIK's using the SKIM key procedure. Continue with **Section G. Program SKIM Keys.**

> **NOTE: The WIN module package for vehicles with sales code AHB come with FOBIK's that are not preprogrammed.**

Service Procedure (Continued)

G. Program SKIM Keys (Models with SKIM Keys Only)

1. Cut the new SKIM keys so that they match the original key configuration (Figure 27).

2. Have a unique vehicle PIN readily available before running the routine.

3. Ignition key should be in "**RUN**" position.

4. Select "**ECU View**".

5. Select "**WIN Wireless Control**".

Figure 27 – SKIM Keys

6. Select "**Miscellaneous Functions**".

7. Select "**Program Ignition Keys or Key FOBs**", then select "**Start**".

8. Enter the PIN when prompted.

9. Verify the correct information.

10. Cycle ignition key after the successful routine completion.

11. Continue to **Section I. Program Tire Pressure Monitor (TPM) System**.
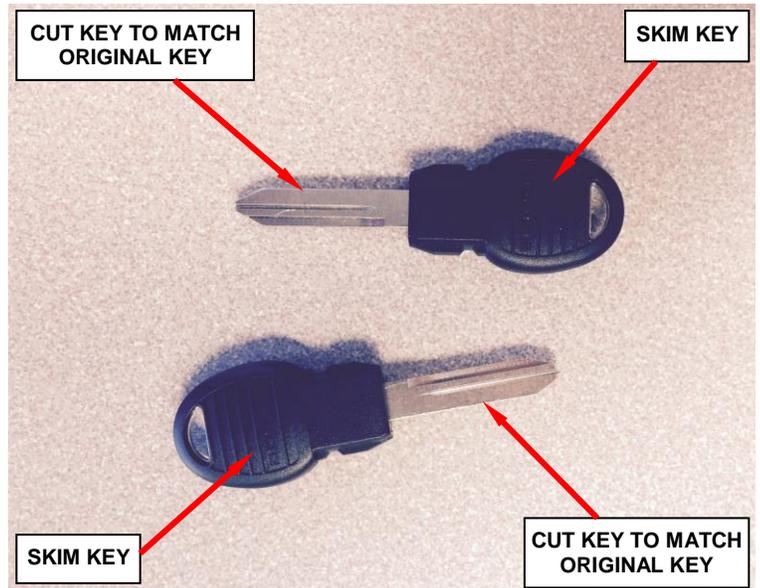
Service Procedure (Continued)

H. <u>WIN Module Programming with Police Package (sales code AHB)</u>

NOTE: This procedure is <u>only</u> to be used on "in-service" Police vehicles. Vehicles with sales code AHB that are now being used as a private passenger vehicle <u>must</u> <u>not</u> have this procedure performed.

NOTE: All original FOBIK's must be destroyed and discarded. Do not reuse the original FOBIK's. If customer has additional FOBIK's, new FOBIK's must be ordered.

1. Use the following procedure to determine the WIN module "Entire Fleet Alike Key" frequency:

   a. Log onto DealerCONNECT.

   b. Select the "**Service**" tab.

   c. Select "**Single VIN Inquiry**" located in the "Information Plus (VIP)" box.

   d. Enter the vehicle VIN and mileage information and then press the "**Enter**" key.

   e. Select the "**Options**" tab.

   f. Under "Optional Equipment" look for one of the following sales codes to determine the frequency:

      ➢ Sales code **GXF** = Freq. 1 "F1"

      ➢ Sales code **GXA** = Freq. 2 "F2"

      ➢ Sales code **GXE** = Freq. 3 "F3"

      ➢ Sales code **GXG** = Freq. 4 "F4"

   NOTE: When programming the new WIN module, be sure to select the same frequency that the vehicle was originally equipped with to maintain the "Key Alike" feature.

2. Start a wiTECH session.

3. Select "**WCM**" icon.

4. Select "**Misc. Functions**" tab.

5. Select "**Police Key Alike Frequency Programming**" from the list.

Service Procedure (Continued)

6. Follow the screen prompts.

7. When prompted, enter the correct unique vehicle PIN number and continue following the prompts.

8. When prompted select "**Chose desired Frequency to Program**" from the drop down list.

    NOTE: The correct frequency is the frequency determined at the beginning of this procedure.

9. From the Misc. Functions tab select "**Program Ignition Keys or Key FOB**" from the list.

10. When prompted, enter the unique vehicle PIN number and continue following the prompts.

11. Repeat Steps 9 and 10 of this procedure to program additional Keys or Key FOB's.

12. Return to the "**Miscellaneous Functions**" tab screen.

13. Select "**PCM Replaced**".

    NOTE: The wiTECH scan tool will display the following message:

    "IMPORTANT!!! Use this function ONLY when the PCM has been replaced. WARNING!!! Running "PCM Replaced" in any other case may cause the loss of valid secret key information in the PCM, which will require cutting and programming of new keys!!!"

    Disregard the above message displayed on the wiTECH scan tool and click on the "Continue" button.

14. Follow the wiTECH screen prompts to complete the PCM Replace Routine.

    NOTE: If the PCM Replace routine fails after this step re-run the PCM replace routine only, not the entire sequence.

15. Enter the PIN number when prompted.

16. Continue to **Section I. Program Tire Pressure Monitor (TPM) System**.

Service Procedure (Continued)

I. <u>Program Tire Pressure Monitor (TPM) System</u>

1. Use the following procedure to enter the Tire Pressure Sensor (TPS) identification numbers for each tire location:

   a. From the "**Vehicle View**" screen select the "**WCM**" icon.

   b. Select the "**Miscellaneous Functions**" tab.

   c. Select one location from the list and install the TPS identification number by following the wiTECH prompts.

   d. Repeat Step 1c. until all tire location have their TPS sensor identification number programmed into the WIN module.

   NOTE: Use the information below to assist in installing the correct tire pressure sensor identification number to the correct tire location:

   ➢ **Tire 1 = Left Front Tire**

   ➢ **Tire 2 = Right Front Tire**

   ➢ **Tire 3 = Right Rear Tire**

   ➢ **Tire 4 = Left Rear Tire**

   ➢ **Tire 5 = Spare Tire**

2. With the scan tool, select "**Data**" tab in the WCM icon screen.

3. Read and record the max load inflation pressure values for front/rear and compare them to the tire placard on the vehicle.

4. Select the "**Vehicle View**" screen.

5. Select Central Gateway (TIPM/FCM) icon.

6. Select the "**Miscellaneous Functions**" tab.

7. Select "**Update Pressure Thresholds**" and follow the screen prompts.

8. Using the wiTECH scan tool, erase all DTCs.

9. Remove the wiTECH scan tool and return the vehicle to the customer.

Completion Reporting and Reimbursement

Claims for vehicles that have been serviced must be submitted on the DealerCONNECT Claim Entry Screen located on the Service tab. Claims submitted will be used by FCA to record recall service completions and provide dealer payments.

Use the following labor operation numbers and time allowances:

	Labor Operation Number	Time Allowance
Interrogate original WIN module	08-P5-71-81	0.2 hours
Replace WIN module and FOBIK's (**LX models**)	08-P5-71-82	0.6 hours
Replace WIN module and FOBIK's (**WK models**)	08-P5-71-83	0.5 hours
Replace WIN module and FOBIK's (**XK models**)	08-P5-71-84	0.8 hours

Optional Equipment

Police Package (sales code AHB) (in-service police vehicles only)	08-P5-71-60	0.1 hours

Related Operations

Exchange customer purchased additional FOBIK's (includes programming up to 6 FOBIK's)	08-P5-71-50	0.2 hours
Cut and Program SKIM keys	08-P5-71-51	0.2 hours

Add the cost of the recall parts package plus applicable dealer allowance to your claim.

NOTE: See the Warranty Administration Manual, Recall Claim Processing Section, for complete recall claim processing instructions.

Dealer Notification

To view this notification on DealerCONNECT, select "Global Recall System" on the Service tab, then click on the description of this notification.

Owner Notification and Service Scheduling

All involved vehicle owners known to FCA are being notified of the service requirement by first class mail. They are requested to schedule appointments for this service with their dealers. A generic copy of the owner letter is attached.

Enclosed with each owner letter is an Owner Notification postcard to allow owners to update our records if applicable.

Vehicle Lists, Global Recall System, VIP and Dealer Follow Up

All involved vehicles have been entered into the DealerCONNECT Global Recall System (GRS) and Vehicle Information Plus (VIP) for dealer inquiry as needed.

GRS provides involved dealers with an updated VIN list of their incomplete vehicles. The owner's name, address and phone number are listed if known. Completed vehicles are removed from GRS within several days of repair claim submission.

To use this system, click on the **"Service"** tab and then click on **"Global Recall System."** Your dealer's VIN list for each recall displayed can be sorted by: those vehicles that were unsold at recall launch, those with a phone number, city, zip code, or VIN sequence.

Dealers must perform this repair on all unsold vehicles *before* retail delivery. Dealers should also use the VIN list to follow up with all owners to schedule appointments for this repair.

Recall VIN lists may contain confidential, restricted owner name and address information that was obtained from the Department of Motor Vehicles of various states. Use of this information is permitted for this recall only and is strictly prohibited from all other use.

Additional Information

If you have any questions or need assistance in completing this action, please contact your Service and Parts District Manager.

Customer Services / Field Operations
FCA US LLC