



Saflok and Ilco Lodging Systems

We make access in
life smart and secure.

dormakaba 

Welcome to dormakaba Lodging.

We are dormakaba!

The merger of DORMA and Kaba has strengthened our Saflok and Ilco brands. From this position of strength, we will dedicate more resources to research and development and continue to innovate lodging systems that build excitement to make access in life smart and secure.

Discover operational freedom and enhance the guest experience.

At the heart of our approach to providing the hospitality industry with sustainable solutions is our passion for developing concepts that form holistic systems with a high level of control, security and efficiency. We focus on all aspects of hotel operations to run more efficiently, increase guest satisfaction and reduce costs. Technology is the common thread in successful hotel operations optimizing guest experiences. Today's traveler has adopted a mobile mindset and seeks a more personalized experience to satisfy their individual accommodation preferences.

Saflok and Ilco have grown to match both the lifestyle of discerning guests and innovative practices of the hospitality industry. All products are meticulously engineered, designed, assembled and tested in North America to meet BHMA Grade 1 Certification standards. The circuit boards that drive our hotel locks are manufactured in-house under the scrutiny of dormakaba product engineers to assert our products deliver the highest quality achievable. As a result, our guest-centric solutions comprise technologies that merge security with convenience to enhance the guest experience while affording properties operational freedom.

Your trusted partner.

The globalization of our industry has created a strong network of partnerships pushing our diverse portfolio into high-profile projects from The Strip to Singapore. Our partnerships stretch beyond that of a trusted supplier, we also extend support to our industry associations that advocate the advancement of hotel services and the business interests of the hotelier.

Aria, Las Vegas

The Aria hosts Saflok Messenger LENS to offer guests a personalized Smart Room experience.



As a pioneer of access management software, electronic locking systems and mobile access, we continue to redefine hotel services. Our brands add value to all hotel properties seeking to offer guests a safer environment and a more personalized experience.

Marina Bay Sands Hotel, Singapore

Our Saflok solution creates an environment unlike any other.



Saflok Quantum Pixel
The Saflok Quantum Pixel is distinguished by advanced technology concealed within the door.

dormakaba access management systems provide centralized auditing and accurate reporting as an efficient method of managing and controlling access through collecting both software and lock data.

Our Wireless Online System is ideal for hotels seeking the ultimate in security and guest convenience while maximizing operational efficiency.



Transform guestroom access for a new level of convenience.



Your overall mobile strategy integrated with dormakaba technology delivers a more personalized and interactive guest experience.



dormakaba Saflok and Ilco hotel locks are mobile enabled. Hoteliers seeking to improve operational efficiency choose dormakaba for exceptional performance, scalability and flexible deployment options.

The Ilco and Saflok product brands offer a selection of locking options and access control systems to connect guests with your hotel. From limited service properties, to deluxe destination resorts, dormakaba leads the lodging industry in developing and implementing total-enterprise security for guestroom doors and public spaces, that include radio-frequency identification (RFID), wireless online systems, smart room and energy management interfaces and now, secure Mobile Access Solutions.

Our electronic hotel locks and access management systems provide security, efficiency and convenience. Every locking system operates as either stand-alone or online, integrating seamlessly with the hotel's Property Management System (PMS) to create a secure environment and positive guest experience.

Ambiance™ Access Management Software

Manage property access for guests and authorized users.

Saflok and Ilco electronic locks are supported by dormakaba's robust access management software. Our multiplatform solutions offer the convenience of both RFID card and mobile access for a seamless technology experience. Features include an array of access control workflows for both guest and staff access. Our wireless online access management solution is ideal for hotels seeking superior functionality, monitoring, security and guest convenience while maximizing operational efficiency.

Backed by a library of web services and Application Program Interfaces (API), Ambiance, our next generation access management software, easily interfaces with hotel property management systems. Property configuration, user and staff management, access management and scheduling are now easier to control whether you are managing one lock or 1000. Our systems provide unparalleled performance, scalability and flexible deployment options to meet security requirements for hotel properties of any size.

Ambiance has the flexibility to be deployed on a mobile device or traditional workstation without usability loss due to its HTML5 architecture. Property managers can make changes in minutes to manage, configure and authenticate access to meet property conditions for multiple locations.



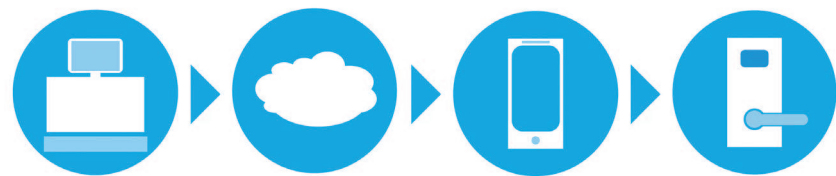
790/RT
The rugged 790/RT is a popular replacement for mechanical locks or upgrading electronic locks to the convenience of RFID contactless or mobile access.



An overall mobile platform integrated with dormakaba technology delivers a more personalized interactive guest experience.

Make mobile access a reality — simply and securely.

Here's how our cloud-based mobile access solution works:



Property Management System Interface
The mobile key is pushed from the front desk from Ambiance software to LEGIC Connect.

LEGIC Connect
LEGIC Connect administers the security and authenticates guests. The only information sent to the cloud is guest stay period and unique mobile identification.

Guest Mobile Device
Once the guest has received notification and downloads the app, the mobile credential is received on their mobile device. Upon arrival, guests can proceed directly to their room.

dormakaba Hotel Locks
Guests can present their mobile device to the lock. Bluetooth communicates with the mobile device allowing access to the guestroom.

Convenient, reliable and secure for both the hotel property and guests, dormakaba Mobile Access Solutions is a secure end-to-end mobile credential system utilizing Bluetooth Low Energy (BLE), the preferred communication technology for dormakaba hotel locks.

All Saflok and Ilco RFID hotel locks are mobile enabled. When guests download the mobile app, their iOS or Android smart device becomes a service tool allowing them to access their room and fully-control their travel preferences. From bypassing the check-in process and secure guestroom access, to taking advantage of in-stay features – Mobile Access Solutions simplify travel providing true choice of service for today's mobile-minded guest. Our line of RFID electronic locks and access management systems personify our unwavering commitment to deliver progressive digital solutions to streamline guest processes.

Customize your guest's experience.

Accommodate your mobile strategy with a choice of service programs.



Software Development Kit Workshop
dormakaba offers workshop sessions to help developers integrate the SDK into their app. During this workshop, developers will learn the basic functions of BLE SDK.

Mobile Access Integrator Program
Our Mobile Access Integrator Program is a service product that provides a fast path to the benefits of mobile access. The program, based on many successful mobile access deployments, is structured to mitigate the risks associated with new technology integration projects. The service is ideal for third-party integrators that develop mobile apps for the lodging industry.

dormakaba will install necessary software, configure the BLE key delivery platform, program demo locks and test the mobile credential app to ensure the successful integration of our software development kit (SDK).

Mobile Access Rapid Adoption Program
Our Mobile Access Rapid Adoption Program is a service that provides any hotel the benefits of mobile access throughout the property. The program is a complete service package designed to support the Bluetooth Low Energy (BLE) software development kit integration on property deployment.

A dormakaba representative will assess your operational environment, activities and current practices. In collaboration with the property, dormakaba will define the proper processes and recommend a mobile access solution based on the day-to-day operations.

dormakaba Lodging

Building a better guest experience.



Best-in-Class Service



Mobile Access Solutions



Full Body Electronic Locks

Access Management Software



Perimeter Access Control

Back of House



Two-Piece Electronic Locks



Elevator Access Control



dormakaba is unmatched in quality and service among global companies that supply the full range of hospitality solutions. Our comprehensive product portfolio extends beyond Lodging Systems. From hotel entrances to guest room doors, dormakaba solutions include: entrance systems, interior glass systems, doors and door hardware, and movable walls - all designed to build a better guest experience.



Our best-in-class service optimizes the customer experience.

We deliver outstanding customer service throughout the entire product life cycle including installation, training, and comprehensive service programs.

Live Support - 24/7
Our customer support team is on call - live, 24/7, 365 days a year, and our dedicated sales hotline is open 8:30am - 5:00pm, every business day.

Web support

Our customer support website provides extensive product information where you will find installation manuals and video tutorials for both locks and systems.

Online ordering

Our online web-stores feature a full-range of aftermarket products including keycards, replacement locks and safes.

Installation

We offer professional services allowing you to quickly benefit in full from your Saflok or Ilco locking system – worry free. Our certified system installers are submitted to a dormakaba certification program in order to become our preferred experts - all to achieve greater customer satisfaction.

Training services

We offer onsite staff training and continuing certification programs conducted by certified dormakaba systems experts.

SERVICE PLANS

Service plans serve as the blueprint for service quality. Each plan is formulated to help maintain and extend the life of your dormakaba electronic locking system.

Our plans are tailored to fit your service requirements and budget, depending on the size of your property. Regardless of the plan chosen, you can rely on our commitment to provide peerless technical support, after sales assistance and our assurance of complete customer satisfaction. We'll take care of you, while you take care of your guests.

dormakaba Lodging Systems make access in life smart and secure.

For better than 150 years, dormakaba has been committed to developing product solutions that uniquely combine maximum security and practical functionality. Our growth is driven by innovation and growing market demand for lodging systems relevant to customer requirements in terms of security, sustainability, organizational efficiency and convenience. With more than 16,000 associates worldwide, and 450 registered patents in 50 countries, we are one of the top three providers of integrated security solutions. We will continue to set the standard for developing new technologies to fit the ever growing needs of our customers to make access in life smart and secure.

Modern mobile access define VIP services

With 188 rooms and suites, The Cromwell is the only stand-alone boutique hotel located on the Las Vegas Strip. Featuring VIP amenities and refined services, the dormakaba cloud-based, keyless mobile access solution was fit to secure all hotel rooms, allowing guests to access their room with their mobile device. Guests enjoy a completely new and intuitive experience that complements The Cromwell's luxurious blend of modern and vintage design and creates a glamorous decor for an intimate Parisian-inspired atmosphere.



The Cromwell

dormakaba stars in the Lone Star state

The Woodlands® Resort & Conference Center near Houston, was the first resort in Texas to install the dormakaba mobile access solution in all 406 guest rooms. The luxury resort worked with us to create their branded app allowing guests book their room online at the resort's website and download the Woodlands Resort app. Guests can check in and receive their mobile key on their mobile device to access their room and other access points including elevators, concierge areas and external hotel entry doors.



The Woodlands

dormakaba adds to the luxury at the Langham

The Langham, Chicago's premier guest hotel, chose Saflok Quantum RFID mobile-ready door locks for all 316 luxury guest rooms and suites. While enhancing the guest experience, the platform was specifically selected for future mobile access capability. Quantum locks link to our Messenger 6000 wireless network, to provide a smooth interface with the property and energy management systems.



The Langham



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