

# AMERICAS JOB CENTER OF CALIFORNIA

- SAN BERNARDINO EMPLOYMENT DEVELOPMENT DEPARTMENT
- WORKFORCE SERVICE BRANCH




- 658 E. BRIER DR. SUITE 100
- SAN BERNARDINO, CA 92408
- 909-382-0440

# WHO WE ARE:

- ▶ ◆ The WSB Mission:
  - ▶ *“California’s workforce system supports economic vitality by connecting people, training, and work”.*
- ▶ ◆ The WSB Vision:
  - ▶ *“California’s workforce development system is innovative and integrated, promoting economic growth and advancing shared prosperity for California’s employers and job seekers”.*

# SERVICES PROVIDED :

- ▶ Veteran Priority Services
  - ▶ CalJOBS<sup>SM</sup> –An internet based job and resume listing labor exchange system.
  - ▶ Resume preparation, interviewing techniques and job search workshops.
  - ▶ Information about job fairs, events, and special services.
  - ▶ Trade Adjustment Act– For those certified under DOL
  - ▶ Labor Market Information
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# UNEMPLOYMENT INSURANCE and DISABILITY INSURANCE

- ▶ Unemployment and Disability Insurance offices are closed to the public but our office, does provide the resources and tools; phones and computers for clients to file a claim or contact these offices.



- ▶ Job referral and placement
- ▶ Twenty-four hour veteran hold on all CalJOBS<sup>SM</sup> postings
- ▶ Job development
- ▶ Individualized assistance
- ▶ Labor Market Information
- ▶ Training opportunities information
- ▶ Referral to other support services
- ▶ Unemployment Insurance filing



## VETERAN SERVICES

# YOUTH EMPLOYMENT OPPORTUNITY PROGRAM

The Youth Employment Opportunity Program (YEOP) provides a variety of no-fee services that connect youth and young adults with employers, educators and training resources.

Youth Helping Youth to Stay in School with Job Search Assistance and Community Resources.

Contact: Ashton Grays 909-382-0471



# NETWORK UNLIMITED JOB CLUB


**Network Unlimited Job Club (NU) provides networking opportunities to finding employment, encouragement and coaching.**

**Provides information and services on:**

- ▶ **Learn about the hidden job market. 80%–90% are now found by networking.**
- ▶ **Meet others in your industry and occupation.**
- ▶ **Listen to informative and motivational guest speakers in your profession.**
- ▶ **Learn how to create your “30 Second Commercial”.**
- ▶ **New topics at every meeting, resume, Labor market information, Soft skills, interviewing and much more to get you back into the workforce.**

**NU Club meets 2<sup>nd</sup> and 4th Thursday of the month from 9 a.m.– 11 a.m. at 658 E. Brier Dr. Ste. 100 San Bernardino**

**Contact Sylvia at 909–382–0436 for more information.**





# INLAND EMPIRE EMPLOYER ADVISORY COUNCIL

The Inland Empire Advisory Council (IEEAC) is composed of employer volunteers representing a cross section of business, industry, community based organizations and public employers.

IEEAC promotes stronger partnership, between the California Employment Development Department (EDD) and the business community to conduct business more effectively and efficiently, providing education and information on labor.

Specific activities and functions of the EAC:

1. Acting as liaison between Workforce Service and employer community.
2. Providing support in efforts to improve Workforce Services programs and services.
3. Identify and act on employment related community needs.
4. Design and implement projects such as seminars, meetings and job fairs.
5. Providing input on problems or concerns raised by Workforce Service Staff.
6. Recruiting employer representatives.

For more information contact Marci Castillo at 909-382-0447.



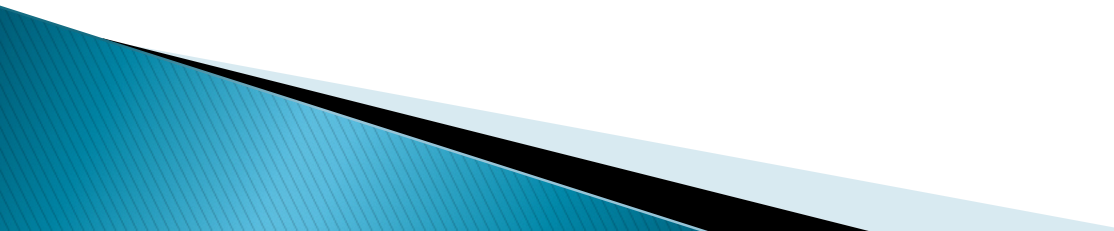
# OUR RESOURCE ROOM



# PARTNERSHIP EDD AND WDD

- ▶ In Partnership with the County of San Bernardino Workforce Development Department we work cohesively in providing an array of services to the customers. Our team works seamlessly in providing the tools necessary and resources that will assist our customers in obtaining gainful employment and or training.

Together we can provide:

- ▶ Career Coaching
  - ▶ Provide Specific Labor Market Information
  - ▶ Job Referrals
  - ▶ Application and Resume Workshops
  - ▶ Mock Interviews
  - ▶ Job Placement and or Vocational Training
- 



658 E. Brier Dr. Suite 100

For more information on any of these programs  
or to speak with a Career Coach call  
909-382-0440

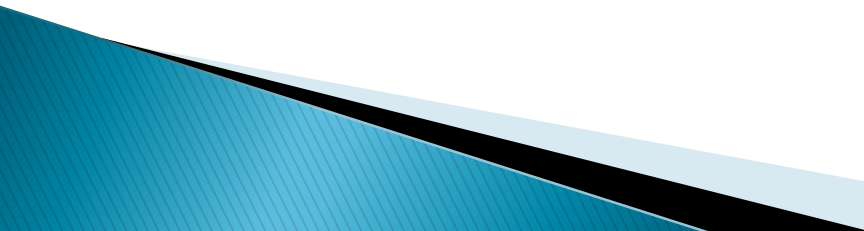
# America's **Job** Centers of California<sup>SM</sup> (AJCC)

- SAN BERNARDINO EMPLOYMENT DEVELOPMENT  
DEPARTMENT
- WORKFORCE SERVICE BRANCH

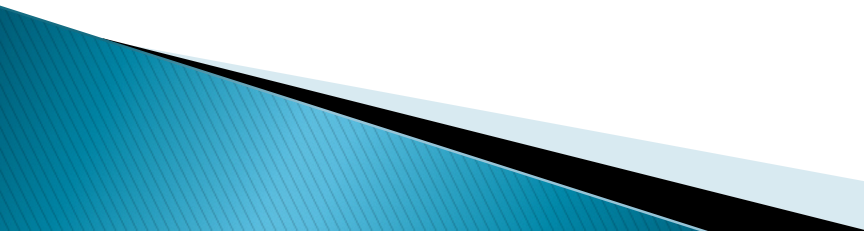


- 658 E. BRIER DR. SUITE 100
- SAN BERNARDINO, CA 92408
- Veterans Program: 909-382-0478

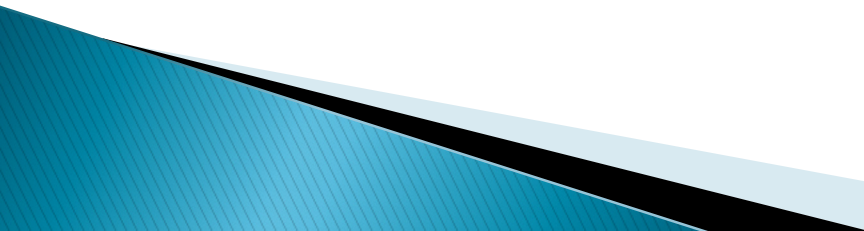
# WHO WE ARE (Veterans' Program):

- ▶ ◆ *“Grant Funded program by US Department of Labor–Veterans’ Employment and Training Service (DOL–VETS):*
  - ▶ Veteran Service Navigators (VSN)
  - ▶ Disabled Veterans” Outreach Program (DVOP) Specialists
  - ▶ Local Veterans’ Employment Representatives (LVER)
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# SERVICES PROVIDED:

- ▶ Priority of Service within the AJCC system
  - ▶ Twenty-four hour veteran hold on all CalJOBS<sup>SM</sup> postings for:
    - Special Disabled Veterans
    - Disabled Veterans
    - Eligible Veterans
    - Eligible Spouses of Veterans
  - ▶ VSN will ensure that veteran customer is channeled to a DVOP and or other services provided within the center
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# SERVICES PROVIDED (Cont.):

- ▶ Disabled Veterans” Outreach Program (DVOP) Specialists
    - Focus efforts on economically or educationally disadvantaged veterans
    - Assessment of education, skills and abilities
    - Career Coaching to include Employability Development Plan (EDP), resume writing, and interview skills
    - Identify employment barriers
- 



# SERVICES PROVIDED (Cont.):

- ▶ Local Veterans' Employment Representatives (LVER):
  - Outreach to employers
  - Job Development Contacts
  - Establishing Job Search group
  - Facilitate employment, training, and placement services to promote the hiring of veterans
  - Provide Labor Market Information



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For more information on veterans' program,  
please call 909-382-0478



*Our job is to create a county in which those who reside and invest can prosper and achieve well-being*

*Presenting:*

*WORKFORCE DEVELOPMENT DEPARTMENT*

*Presenter:*

*RAVI BRAHMBHATT*



# America's **Job**Center *of California*<sup>SM</sup>

East Valley AJCC | San Bernardino  
909.382.0440

West Valley AJCC | Rancho Cucamonga  
909.941.6500

High Desert AJCC | Victorville  
760.552.6550

[www.servicelocator.org](http://www.servicelocator.org)



## AJCC Days & Hours of Operation

Monday - Friday

8:00am - 5:00pm

1-800-451-JOBS

# RESOURCE ROOM

- Telephones
- Computers with Internet capability
- Printers / Copier
- FAX
- Dedicated UI Telephones & Computers
- Information on Job Fairs
- Job Leads

All Resource Room equipment is for job searching and career exploration activities only. Misuse or abuse of equipment may result in loss of Resource Room privileges.

# WORKSHOPS

- Veteran's Networking
- Job Readiness
- Resume
- Ultimate Job Search
- Introduction to Computers
- Network Unlimited
- Ultimate Job Search Review
- How to Stay Positive

\*\*\* Workshops conducted by either County or State staff \*\*\*





## HOW DO YOU ACCESS AJCC SERVICES?

*It is simple:* Register on [www.csb-win.org](http://www.csb-win.org) either at the Job Center or off-site at your convenience; when completed you will have access to resource room resources and be able to attend our workshops. Additionally, you can post multiple resumes and apply to jobs on the website.



WAIT, THERE IS  
WAY MORE!!!!

## WORKFORCE INVESTMENT ACT (WIA)

The County's Workforce Development Department administers the Workforce Investment Act (WIA) programs to help both job seekers and businesses through targeted, customized, and relevant services bridging the labor pool and the business community.

## WORKFORCE INVESTMENT ACT (WIA)

- Career Advisors
- Supportive Services
- Training Services
- Job Placement Specialists

*How does a job seeker access WIA program services?* Ask the front desk for a WIA application packet. Once completed and turned in accurately with the requested documents, the job seeker can then sign up for the WIA orientation.

WORKFORCE INVESTMENT ACT (WIA)

- Rapid Response Services
- On-the-Job Training
- On-Site Recruitments
- CSB-WIN Employer Support

*How does a business access WIA program services?*

Contact any one of the centers, and ask to speak with a Business Service Representative.

# America's **Job** Center of California<sup>SM</sup>

## WORKFORCE INVESTMENT ACT (WIA)

The Workforce Development Department coordinated 3 major job fairs this year to create opportunities for job seekers and businesses to meet, exchange information, and form connections.

## STATS

East Valley Job Fair: 454 Attendees, 24 Employers, 900 Job Openings  
West Valley Job Fair: 361 Attendees, 62 Employers, 1100 Job Openings  
High Desert Job Fair: 1325 Attendees, 43 Employers, 700 Job Openings