

SAP Security

Holistic focus to cover the 13 layers of SAP Security

Victor Garcia Rodriguez

IBM Security – Associate Partner – CoC Lead for SAP Security & GRC



Milano, June 18th 2019

Table of Contents

The 13 layers of SAP Security by IBM

SAP Security: The other side of the Compliance "coin"

17

20

25

30

- <u>The 13 layers of SAP Security</u>
- <u>Continuous Control Monitoring in SAP Security</u>
- The new wave of Access Management
- Changes in the SAP S/4HANA Authorization Model
- Questions & Answers



1. SAP Security The other side of the Compliance "coin"



1. SAP Security – The other side of the Compliance "coin" The SAP Security market is split into two big areas: <u>Compliance</u> and <u>IT Security</u>



Audit centric Audit centric Risks driven (COSO) Driven largely by regulatory requirements Sample based

- Scope limited by audit domain
- Evaluated on a quarterly or annual basis

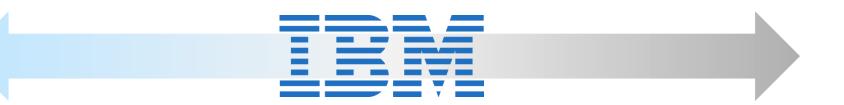
Enterprise and extended community (E.g. 3rd

Mainly is a Big4 / Audit firms world...

Mainly is an IT / Technical companies world...

parties, suppliers, partners, etc.)

Evaluated on a near-real time basis



1. SAP Security – The other side of the Compliance "coin" What does it mean? What does people usually think SAP Security is?

SAP Authorizations

Segregation of Duties

SAP Roles

SAP Identity Management

SAP GRC Access Control

Single Sign-On

IEM

SAP Security Parameters

1. SAP Security – The other side of the Compliance "coin" Scope of this session: **Technical SAP Security**



1. Governance	Internal Control, Internal Audit, Enterprise Risk and Regulation Affairs: Integration and Automation of the Three Lines of Defense						
2. Access Management	Segregation of Duties, Identity and Role Management: User Access complying with Regulatory Requirements (E.g. SOX)						
3. Data Privacy	GDPR (and others): Data Retention and Data Deletion, Data Portability, Data Field Masking, Access Logging to Personal Data						
4. Business-IT Monitoring	Continuous Control Monitoring (CCM): Configurable and Transactional controls // Fraud Scenarios // RPA // Predictive Risk Analytics						
5. Authentication	Unified Access to SAP systems: Single Sign-On // Double Factor Authentication (Two-Factor) // Secured Communication						
6. Application Security	Custom Source Code: Automated analysis to Identify potential Security Breaches // Optimize Performance using SAP best-practices						
7. Application Server	SAP Server configuration: Security Parameters of all Clients // Secured Services // Patching Level // OSS Notes						
8. Database Security	SAP HANA: Secured access to SAP HANA Views and Schemas // Integration with data lakes // Ensure no open paths to access data						
9. Data Encryption	Data Volume Encryption (HANA) // Usage of SAP Cryptographic Libraries // Secured Socket Layer // Public Key Infrastructure (PKI)						
10. Network and Communications		Securization of RFCs (Remote Function Calls) // Support from SAP // Management of Web connections					
11. Vulnerability Assessment	Pen Testing	OS users (broad privileges) // SAP log analysis and integration with SIEM solution // Integration of antivirus into SAP					
12. Infrastructure Security		Configuration of physical / logical devices: Firewall and Gateways // OS and Applications Logs					
13. Physical Security and Hosting	Standard Controls Coverage (SOC reports) // Compliance Level of each Cloud platform // Ad-hoc Security audits // Physical hacking						



2. The 13 layers of SAP Security by IBM SAP Security requires an holistic focus, analyzing it "as a whole"



Impact of SAP Security on Business: **Ponemon Research Report** – Key Findings





92%

92% indicated an SAP breach would be serious, very serious or catastrophic

65% said their SAP System was breached at least once in the past 24 months

65%

Average cost to take SAP offline was \$4.5M per incident

\$4.5M



47%

47% indicated they were "not confident" or had "no confidence" that they could detect an SAP breach within

a year



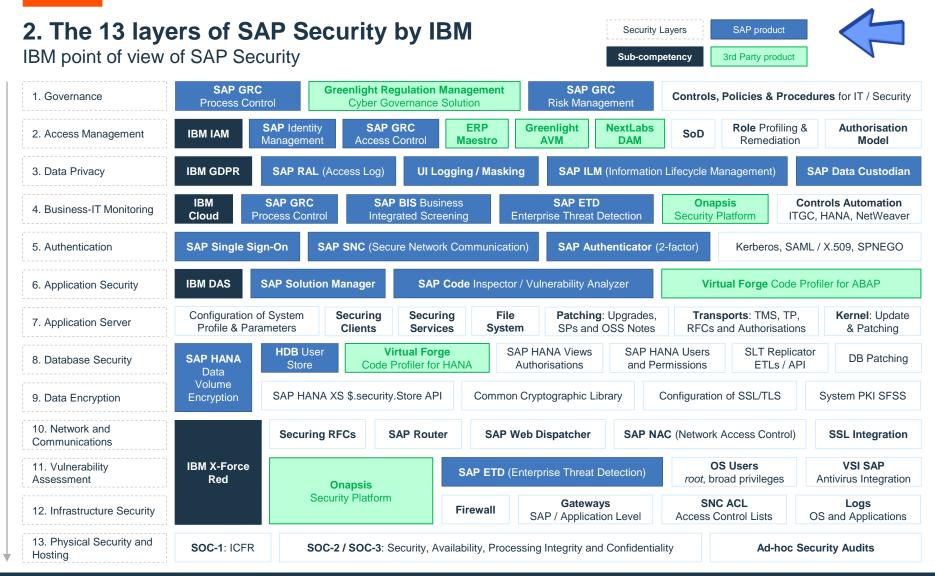
59%

59% believe Cloud, SAP HANA, SAP Fiori, IoT all increase likelihood of an attack



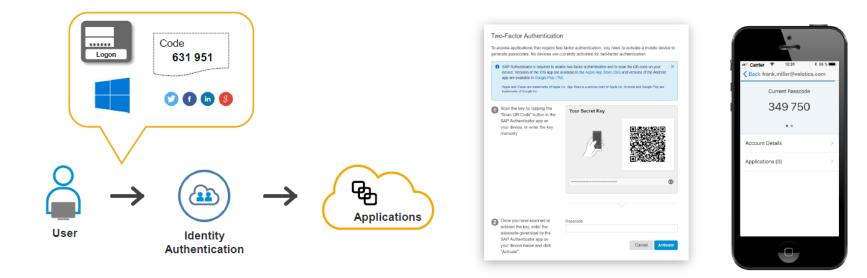






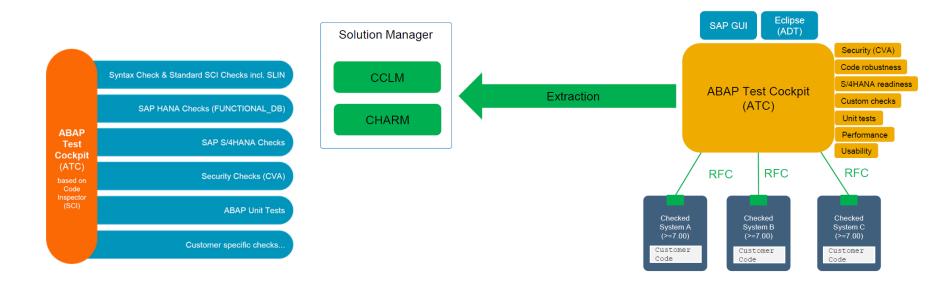
Layer 5 – Authentication: Single Sign-On (On-Premise and Cloud) and Two Factor Authentication

- Implementation of SAP Single Sign-On solutions
- Based on On-Premise and Cloud solutions (using SAP Cloud Platform Identity Authentication Service, IAS)
- Out-of-the-box integration with all applications supporting SAML 2.0
- Different authentication options:
 - Basic authentication: User ID / e-mail, and password
 - Reuse of Windows Domain logon: Use of Kerberos token for Single Sign-On
 - Two Factor Authentication: Second factor on mobile device
 - Delegated Logon: Social IdPs (Google, Facebook) or Corporate IdPs (IBM w3 Id)

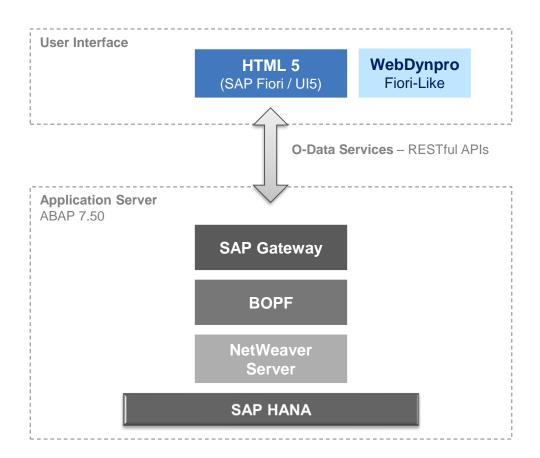


Layer 6 – Application Security: Based on Code Inspector and Code Vulnerability Analyzer (CVA)

- Implementation of Code Scanning platforms based on the integration of SAP Code Inspector and SAP Code Vulnerability Analyzer (CVA) for the enablement of an ABAP Test Cockpit, that allows the execution of remote code analysis from a central instance to detect performance and security issues over custom source code.
- This approach can be implemented on-premise for the customer, or provided as a service, from a central IBM instance.
- The usage of a central instance only requires a NetWeaver 7.51 system, with RFCs with the target systems



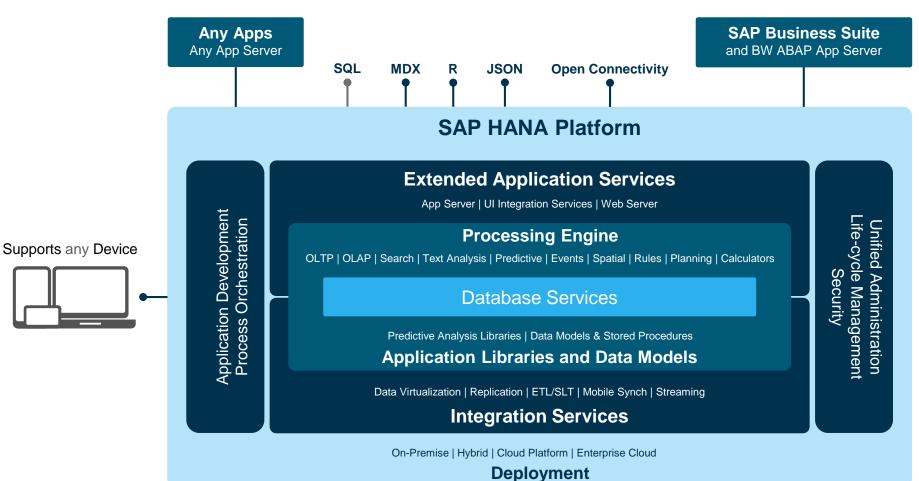
Layer 7 – Application Server: How does it affect the new S/4 architecture to SAP Security?





Layer 8 – Data Base Security: SAP HANA







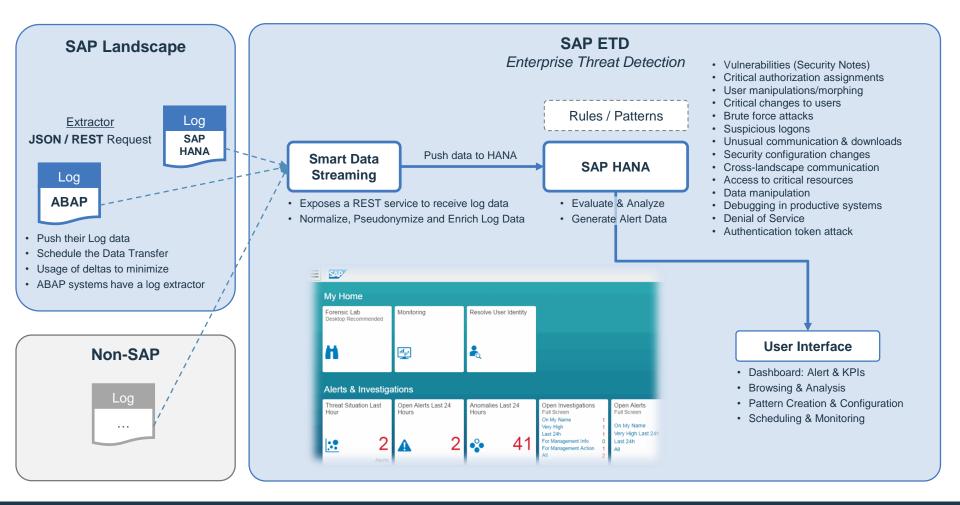
Layer 8 – Data Base Security: SAP HANA



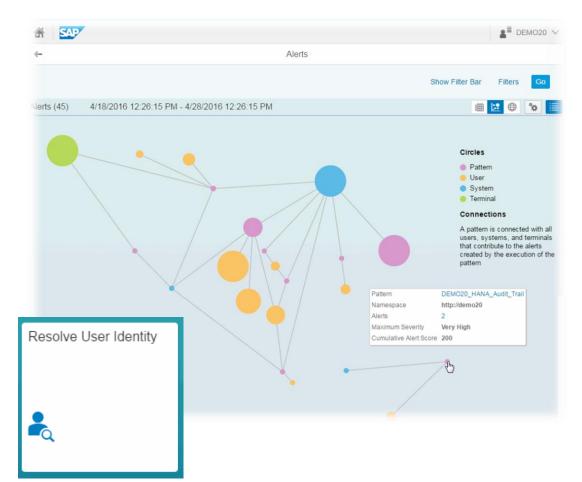
Companies are migrating their "crown jewels" to the SAP HANA platform. This includes:

- Enterprise-Critical and Financial data
- Executive data including plans for M&A, divestitures, executive hires, etc.
- Regulated data including personally identifiable information (PII) of customers, vendors, and employees
- Data that resided in multiple systems now exists in only one repository
- Customers are leveraging SAP HANA's data compatibility features and by <u>integrating streaming</u> data, Hadoop, and data from many other sources...
- \Box <u>Security layers removed</u> \rightarrow Security now resides at the HANA layer, not the application layer
 - The challenge from a security viewpoint is that users and applications now have direct access to the database
 - Database security represents the last line of defense for enterprise data
- □ Incorrect authorizations assigned to users and roles
 - Elevated privileges could allow direct changes to tables, views, and stored procedures
- Unauthorized access more prevalent now than ever
 - SAP HANA is a key focus area for targeted and insider attacks
- □ SAP HANA is now an "in scope" system from an internal and external audit standpoint

Layer 11 – Vulnerability Assessment: SAP Enterprise Threat Detection (ETD) – Security Breaches



Layer 11 – Vulnerability Assessment: SAP Enterprise Threat Detection (ETD) – Security Breaches



Forensic Lab

- Apply filters to the normalized Log data stored in the SAP HANA database.
- The set of filters user in the investigation is known as "path"
- The system allows visualize (in many ways) the filtered data to look for standout values
- Applying **predefined heuristic rules** (*modifiable*), can generate attack detection patterns from paths
- <u>Based on defined thresholds</u>, the system will show the **alerts**
- If the alert shows consistency to be true, then data can be un-pseudonymized to resolve user identity



3. CCM in Technical SAP Security CCM principle can also be applied to SAP Security



3. CCM in Technical SAP Security

This concept can also be applied to the Technical SAP Security



SAP Process Control CCM 1 single automatic control

SAP BIS Advanced CCM "n" automatic controls combined

SAP HANA DB and Sidecar that replicates SAP tables

IBM.

SAP Enterprise Threat Detection Advanced CCM

IBM Security

IBM SECURITY SCAN FOR SAP

Set of Controls to be Automated: - IT General Controls (ITGCs) - SAP Fiori - SAP Netweaver - SAP Gateway - HANA Security - RFCs

Europe CoC SAP Security & GRC Madrid

September 28th, 2018



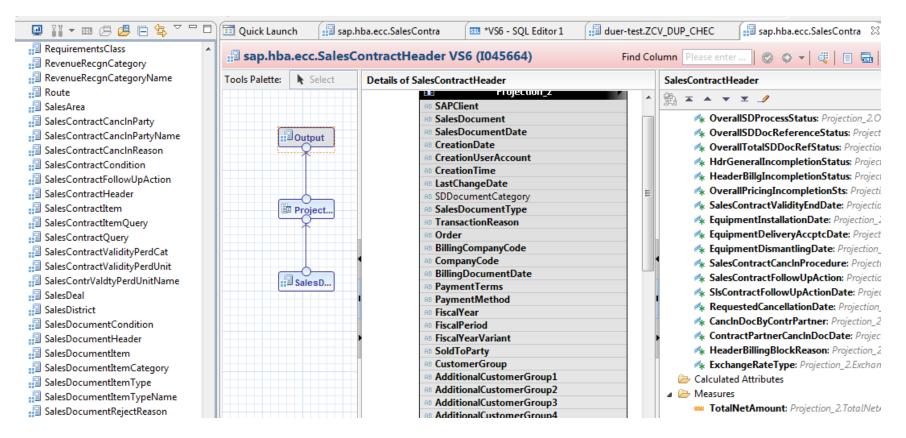
Security Dashboard (SAP Analytics Cloud / SAP Digital Boardroom)

SAP Customer HANA powered

3. CCM in Technical SAP Security SAP GRC Process Control



SAP Process Control 12.0 allows the usage of the SAP HANA Studio modeler to create new HANA views that can be used as GRC PC business rules, or reuse existing previous existing HANA views that were not specifically created SAP Process Control



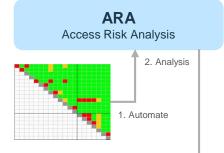


The Hybrid Compliant Identity Management (HCIdM)



SAP Access Control (GRC) – Main modules and functionalities





3. Role Profiling

Warehouse Process	ing		
Material Documents Overview	Post Goods Receipt for Purchase Order	Transfer Stock In-Plant	Post Goods Movement
۱	₽	V i	₽
Output Material Documents	Transfer Stock Cross-Plant		
Â	₽.		
Documents	Cross-Plant		

- Provides ad-hoc and WF driven SoD checks to ensure roles and UMR free of segregation of duties conflicts
- Standard SoD rule-set provided that includes S4 and Fiori apps
- · Customised rule-sets are allowed

Get Clean



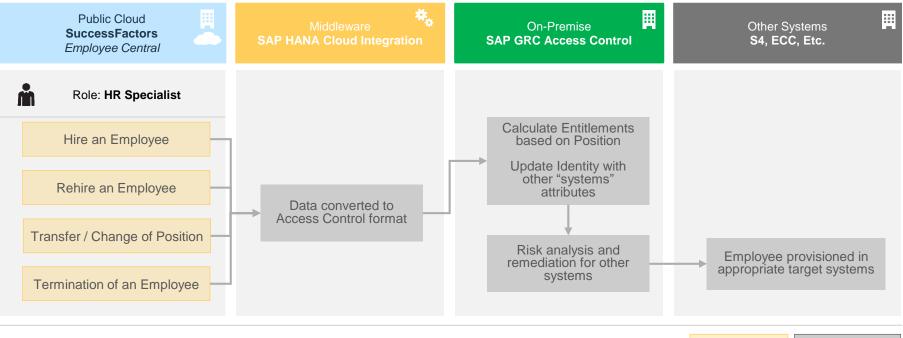
Real-Time Compliance → Continuous Monitoring that avoid generate new SoD conflicts

- Provides Firefighting functionalities to users that require an high-privileged access during a limited period of time
- All the activities are recorded and can be reviewed by the FF Controller
- Firefighting management in SAP is the #1 issue in all audit reports
- Replaces the usage of PFCG t-code to manage SAP roles and profiles
- Does a prior check in ARA before each modification done in SAP roles
- Introduces new functionalities, as automatic naming convention, role classification in customized hierarchy, and "Business Roles" as an Identity
 - **Stay Clean**

- Replaces the usage of SU01 t-code to manage SAP users
- Does a prior check in ARA before each modification done to UMR
- Introduces a WF driven provisioning process that manages single roles, composite roles and business roles, similarly as an IAM solution

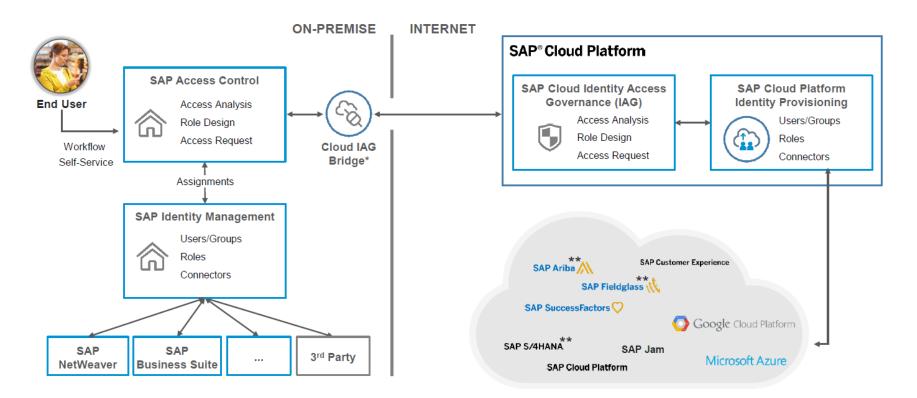
Integration of SAP Access Control with SAP SuccessFactors (Employee Central Driven Process)

- Success Factors (Employee Central) can start and drive the provisioning / deprovisioning process, but adding the connectivity
 with SAP GRC Access Control via SAP HANA Cloud Integration.
- This process ensures a provision free of SoD conflicts for all the SAP systems in-scope.



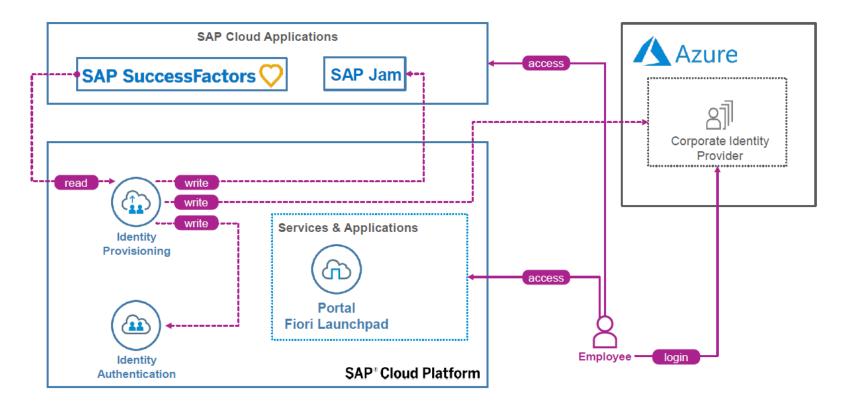
Hybrid **Compliant** Identity and Access Provisioning: SAP IDM + SAP Access Control

- The following is the recommended landscape for an Hybrid Compliant Identity Management approach
- In this scenario SAP Access Control is connected to the on-premise SAP Identity Management, and also to the Cloud IAG Bridge, to provide <u>SoD checks for on-premise and cloud applications</u> respectively



SuccessFactors driven provisioning process with a Corporate Identity Provider (Azure LDAP)

The following shows an approach based on the usage of SAP SuccessFactors (as we have seen in Employee Central for SAP GRC) to drive the provisioning process, reading and updating information from / to the Azure LDAP





5. Changes in the SAP S/4HANA Authorization Model How does it change the SAP authorizations management in S/4?



Authorizations in SAP S/4HANA Cloud



SAP S/4HANA Cloud (Public SAP Cloud)

- There is no PFCG t-code
- The permissions are managed directly through Fiori apps
- Hierarchical structure of authorizations:
 - Business Users
 - Business Roles (E.g. Sales Manager)
 - **Business Catalogs** (E.g. Sales Order Processing)
 - □ Permissions Write (W) / Read (R) (E.g. Sales Organization)

8 SAP	Business Role $ \smallsetminus $	Q (?) E
Sales Manager z_br_sales_manager		
Lifecycle Status: Active	Read Access: Unrestricted	Write Access: Restricted
3 General Assigned Business Catalo	0 gs Assigned Business Users	
Assigned Business Catalo	ogs (3) Search	Q Add Remove ↑↓ 🔅
Business Catalog	Business Catalo	og ID
Sales - Sales Manager Overvie	w SAP_SD_BC_S	SLSMGR_OVP_PC >
Sales - Sales Order Display	SAP_SD_BC_S	GO_DISPL_PC >
Sales - Sales Planning	SAP_SD_BC_S	SP_PROC_PC >

Change Role: Authorizations					
😚 📅 🗟 Selection criteria 🛛 B Manually 🛛 Org	anizational leve	ls 💶 Tr	ace 🛛	1 Informa	tion Versions
Role Z_USER_ADMIN Maint. 0 unmaint. org. levels, 11 open fields Status: Changed					
🛆 Status Edit 🖌 🎫 🛛 😻 🚖 🚔 🖌 🖽 🦼	Search	Values			
Group/Object/Authorization/Field	Maintena	Upda	Action	'From'	Text
	Standard Standard Standard Standard Standard Maintained Maintained	Updated Updated Updated E New New	NN & &	PFCG SUD1	Cros-papilation Authorization Objects Transaction Code Check at Transaction Sta Transaction Code Check at Transaction Sta Transaction Code Basis: Administration Human Resources
Deleted Authorizations and Values (Merce)					
😵 🚖 🖨 . 🖽 . 🖻 Search					
Group/Object/Authorization/Field	Maintena	Update St	atus	"From"	Text
Diject Class AAAB Diject S_TCODE Difect S_TCODE Difec	Standard	Updated		PECG	Cross-application Authorization Objects Transaction Code Check at Transaction Sta Transaction Code Check at Transaction Sta Transaction Code

- How is authorization management?
 - Creation of Business Roles taking advantage of the templates provided by SAP
 - Modify assignment to Business Catalogs
 - Restrict Permissions (W/R)
 - Assign Business Roles to Users
- The underlying idea is that SAP provides a PFCG role per each Business Catalog
- The Business Roles determine the access to the different applications, reading those from the Business Catalogs



SAP Fiori UI5 Launchpad Designer

Catalogs 🗮 Grou	ps			Audit	t - Audit Create 🧳	>				Client: 800 🔅
Catalog Collection	Ś	ID : X-SAP-UI2-CAT/	ALOGPAC	E:SAP_ACS_BC_AUDIT_CREATE					Search	Q
Drag to add	^	Tiles Tiles	1 Target I							
									ŝ	Configure Columns
	~	Semantic Object	Action	Navigation type	Information	Desktop	Tablet	Phone	Outdated	Reference
Search for catalogs	Q	AuditEngagement	create	SAP Fiori App using LPD_CUST		~	~	~		~
Audit - Audit Create SAP_ACS_BC_AUDIT_CREATE	2									
Audit - Audit Plan Create SAP_ACS_BC_AUDIT_PLAN_CREATE	2									
Audit - Audit Plans Display SAP_ACS_BC_AUDIT_PLAN_DISPLAY	4									
Audit - Audit Plans Maintain SAP_ACS_BC_AUDIT_PLAN_MAINTAIN	2									
Audit - Audit Preparation App SAP_ACS_BC_WORK_PROGRAM_A	2									
Audit - Audit Reports Approve	2 🗸									
÷		Show similar target mapp	pings	Create Target Mapping	Configure	[-→] Create	e Reference	De 🗑	lete □ 🚰 Where	e Used 🕻 Original

Authorizations in SAP S/4HANA On-premise

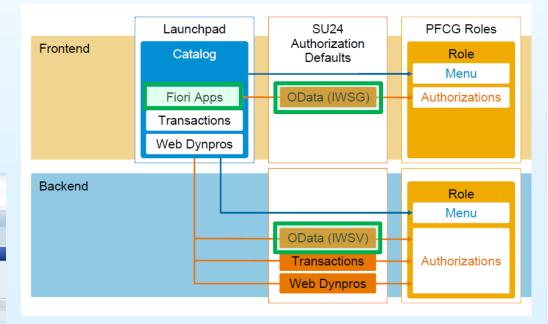
SAP S/4HANA On-premise (Private / Hybrid Cloud)

- Yes! There is the PFCG t-code
- It brings an hybrid authorization model, that mixes "the old" and "the new"...

New components in PFCG roles:

- Menu → Authorization Default: TADIR
- Program ID: R3TR
- Object Type: (OData Services)
 - IWSG Gateway Service Group Metadata
 - IWSV Gateway Business Suite Enablement Service

0	- 4 - 0	001200000000000000000000000000000000000					
Change Roles							
🖅 🖻 Other role 🛛 🖻	- 8						
🖻 Service							
Authorization Default	TADIR Service						
Program ID RSTR							
Obj. Type	IWSG Gateway:	: Service Groups Metadata 💌					
TADIR Service		Text					
ZINTEROP_0001		R3TR IWSG ZINTEROP_0001					
ZPAGE_BUILDER_CONF	_0001	R3TR IWSG ZPAGE_BUILDER_CONF_0001					
ZFAGE_BUILDER_CUST_0001		R3TR IWSG ZPAGE_BUILDER_CUST_0001					
		R3TR IWSG ZPAGE_BUILDER_PERS_0001					
ZPAGE_BUILDER_PERS	_0001	K3 TK IWSG ZPAGE_BUILDEK_PEKS_0001					



So... How I am going to manage now my authorizations model with SAP S/4HANA?

Greenfield implementation

- Standard roles provided by SAP
- Roles provided by consulting firms, as the ones included in the "IBM Impact" template

Bluefield / Brownfield implementation

- Keep the "old" client roles, doing some adjustments to include new S/4 functionalities
- Add "Business Catalogs" on-top of the old client roles, to enable new "SAP Fiori" functionalities





6. Q&A Questions & Answers

6. Q&A Questions and Answers







IBM Contacts



Victor Garcia Rodriguez

- Associate Partner
- Phone: +34 682 38 44 08
- Mail: victor.garcia.rodriguez@ibm.com

Raffaella Cannone

- Managing Consultant
- Phone:+39 349 6075255
- Mail: raffaella.cannone@it.ibm.com





THANK YOU!

SÍGUENOS EN:



securityintelligence.com

xforce.ibmcloud.com

🥑 @ibmsecurity

youtube.com/user/ibmsecuritysolutions

© Copyright IBM Corporation 2019. All rights reserved. The information contained in these materials is provided for informational purposes only, and is provided AS IS without warranty of any kind, express or implied. Any statement of direction represents IBM's current intent, is subject to change or withdrawal, and represent only goals and objectives. IBM, the IBM logo, and other IBM products and services are trademarks of the International Business Machines Corporation, in the United States, other countries or both. Other company, product, or service names may be trademarks or service marks of others.

Statement of Good Security Practices: IT system security involves protecting systems and information through prevention, detection and response to improper access from within and outside your enterprise. Improper access can result in information being altered, destroyed, misappropriated or misused or can result in damage to or misuse of your systems, including for use in attacks on others. No IT system or product should be considered completely secure and no single product, service or security measure can be completely effective in preventing improper use or access. IBM systems, products and services are designed to be part of a lawful, comprehensive security approach, which will necessarily involve additional operational procedures, and may require other systems, products or services to be most effective. IBM does not warrant that any systems, products or services are immune from, or will make your enterprise immune from, the malicious or illegal conduct of any party.

