



Saviynt & MIM: Adding Intelligence to your Identity Management Program

MIM Extension Webinar Series

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Identity-Driven Security from OCG



Delivering **long-term, value-added** services for Identity and Access Management, Identity Governance, Device Management, Security, and more.

Why OCG?

- 15+ year track record deploying identity and hybrid-identity solutions
- 700+ enterprise projects delivered around the world, and over 7 million Office 365 seats deployed
- Microsoft Identity Partner of the Year 2013-2014-2015, finalist 2016
- Deep connections with Microsoft Cloud engineering team

Planning & Assessment

Envisioning workshops

Readiness assessments

Security reviews

AD health-checks

Training courses

Deployment Services

Pilots for Azure AD, AD FS, Intune, RMS, and more

Office 365 integration/migration

FIM/MIM integration

Azure Marketplace Application Integration

SMS integration

Managed Services

Help desk support

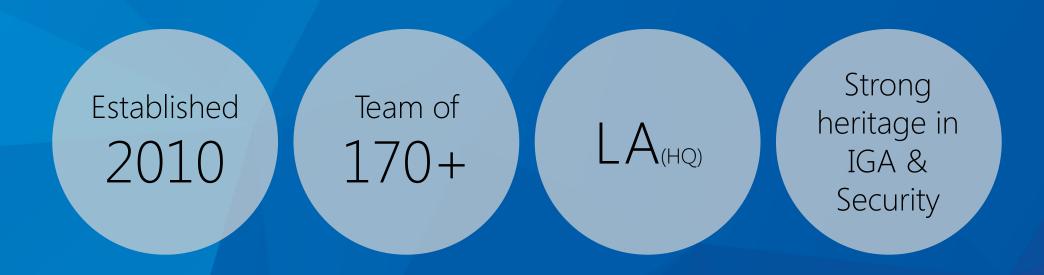
System Center integration

24x7 monitoring, alerting & logging

Maintenance

3rd party application management

Training courses



Vision

Be the foremost Cloud Identity Governance 2.0 provider

Enable organizations with access governance and intelligence 2.0 solutions to adopt Compliance, Cloud First and Digitalization initiatives and secure critical data, infrastructure and applications





What is Identity Governance & Administration?

User Account Provisioning

- Identity Lifecycle Management
- User Provisioning
- Password Management
- Centralized Identity
 Repository 'One
 identity to rule them
 all'

Security - 1995

Access Governance

- Certifications
- Role Management
- Policy / Process
- Access Request
- Compliance reporting





Compliance does not equal Security!



Whose has Access?
What do they have access to?
What does that Access secure?
Why was the Access granted?
Who approved the Access?
When was the Access granted?
Was the access re-certified?

Is the Access necessary?
What is the Business impact? Risk?
How is it being used?
Can it help improve Business
process?



Digital, Cloud First and Compliance mandates are introducing a paradigm shift in IT







Massive Exposure as assets are opened for external access

Excessive Privileges due to increased autonomy

High Overhead in being up-to-date or incur risk penalties









IGA isn't enough....

User Account Provisioning

- Identity Lifecycle Management
- User Provisioning
- Password Management
- Centralized Identity
 Repository 'One
 identity to rule them
 all'

Security - 1995

Identity & Access Governance

- Certifications
- Role Management
- Policy / Process
- Access Request
- Compliance reporting Compliance 2002

Identity Analytics (IGA 2.0)

- Anomalous behavior detection
- Peer group analysis
- Preventative Security
- Dynamic Risk Scoring
- Continuous monitoring

Risk Aware - 201!



IGA 2.0 → Identity Governance & Administration with Identity Analytics

Identity is the new Perimeter

Visibilty across Data, Infrastructure & Applications on cloud and enterprise and across different user communities...

Governance is the new Imperative Compliant identity across multiple regulations...

Intelligence in the new Prevention

Need to move from Compliance to Intelligent + Real-time Security in a transient environment...

Sometimes and the state of the



IDM - IGA1.0 -> IGA 2.0

Legacy Identity Management Connectors

AD / Exchange

REST APIs

RACF2

LDAP

SPML / SCIM

UNIX

RDBMS DB Tables

Any App

Identity Governance and Intelligence

Intelligent Access Request Management
Risk-based Access Certification
Provisioning & Connectors

Usage / Risk Analytics
Integrated Access Recommendations
Continuous Controls Monitoring

Password Management
Privilege Access Governance
Reporting & Dashboard

Segregation of Duty (SOD) Management Role / Rule Engineering & Governance ABAC / Event-based Policy Management

Identity Analytics and Intelligence

Usage / Outlier Analytics
Integrated Access Recommendations
Risk & Controls Library

Fine-grained Segregation of Duty (SOD) Management
Fine-grained Role & Rule Engineering & Governance
Identity Governance Metrics & Reporting

Application Onboarding Workbench

Access Clean-up

IGA Integration Interfaces



Secure data, applications and infrastructure with a single product

Infrastructure Access Governance









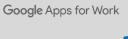


Data Access Governance



DOX











Application Access Governance















External / Customer Access Governance





Azure AD

PingIdentity





Identity Governance and Intelligence

AD / Exchange

REST APIs

RACF2

LDAP v3

SPML / SCIM

UNIX

RDBMS DB Tables

120+ Apps



Identity addresses 3 primary needs to secure critical assets

Top governance problems solved by Saviynt

VISIBILITY

- Who has access to what?
- Who are my riskiest users / workloads?
- What are the privileged entitlements / sensitive data?
- What are they doing with that access?

GOVERNANCE

- How can I ensure appropriate access at all times, including emergency access?
- Can I enforce Segregation of Duty (SOD) rules, access policies?
- How do I revoke access in timely manner?

SECURITY

- How can I secure in 'real-time' access to sensitive data or critical workloads?
- Can I stay ahead of new threats?
 Identify suspicious users?
- How do I apply compliance mandates consistently?

......



Identity 2.0



IGA 2.0 success lies in understanding its USER, UX and their imperatives

Catalog should be easy to find

If / when will I get access?

Understand risk exposure if approved

Requester, Approver

Certifier

Manage exception access
Understand risk if access is extended
When / why was access granted?
Who else has reviewed the access?



Identify non-compliant / risky users and their access

Revoke risky access in a timely manner

Are all crown jewels protected despite org changes?

Are controls effective, preventive?

Compliance Owners

App Owner

Can I see all the risky users / access / violations to my app?

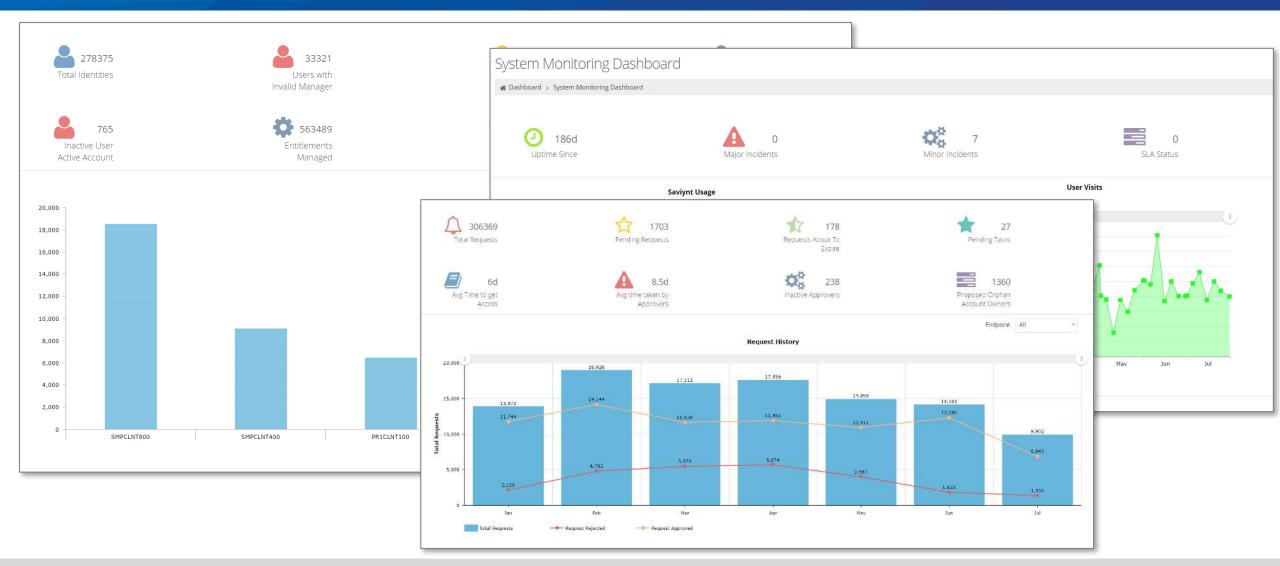
How can I easily integrate my app?

Easily make bulk changes

Manage licenses

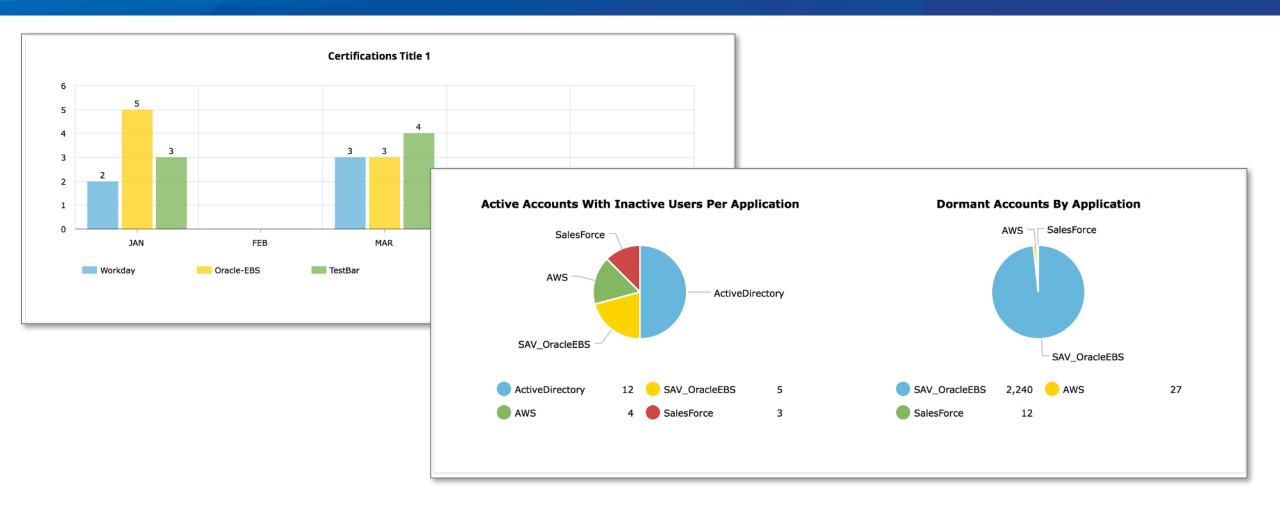


Built to demonstrate continuous business value with out-of-box KPIs, drill down dashboards



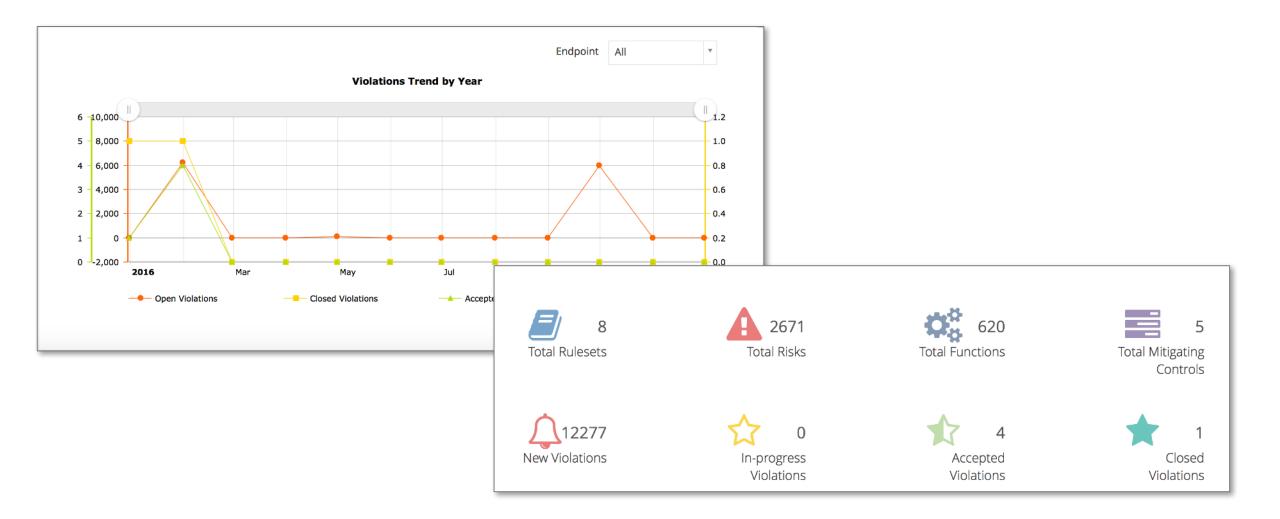


Built to demonstrate continuous business value with out-of-box KPIs, drill down dashboards





Built to demonstrate continuous business value with out-of-box KPIs, drill down dashboards



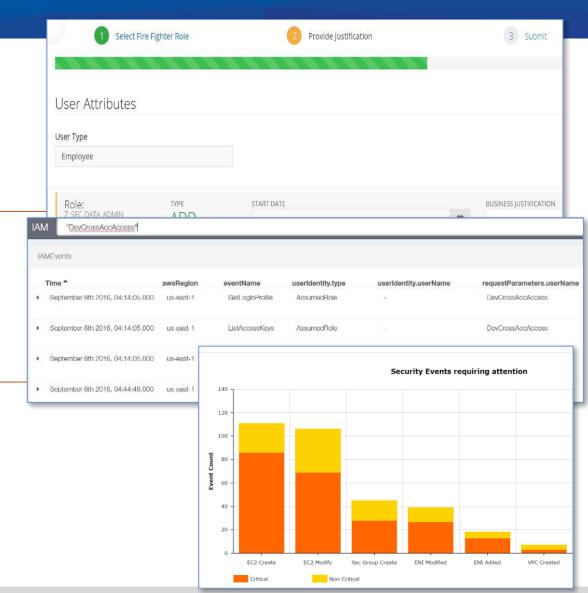


Manage and govern privilege access / just-in-time administration

- 1
- Self-service, time-bound (checkout / check-in)
- Multi-level approval workflow for privileged access / role across multiple applications

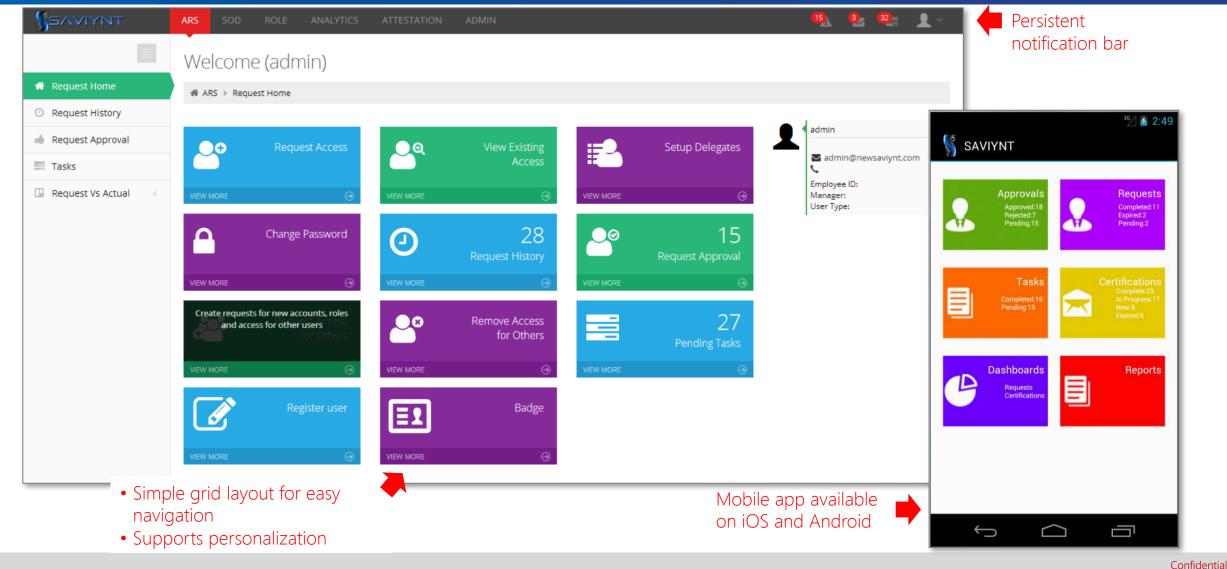
 Activity monitoring of privileged access and correlation of temporary access keys to actual identity

- Launch automatic certification of privileged activity
 - Perform behavioral analytics to identify suspicious privileged activity





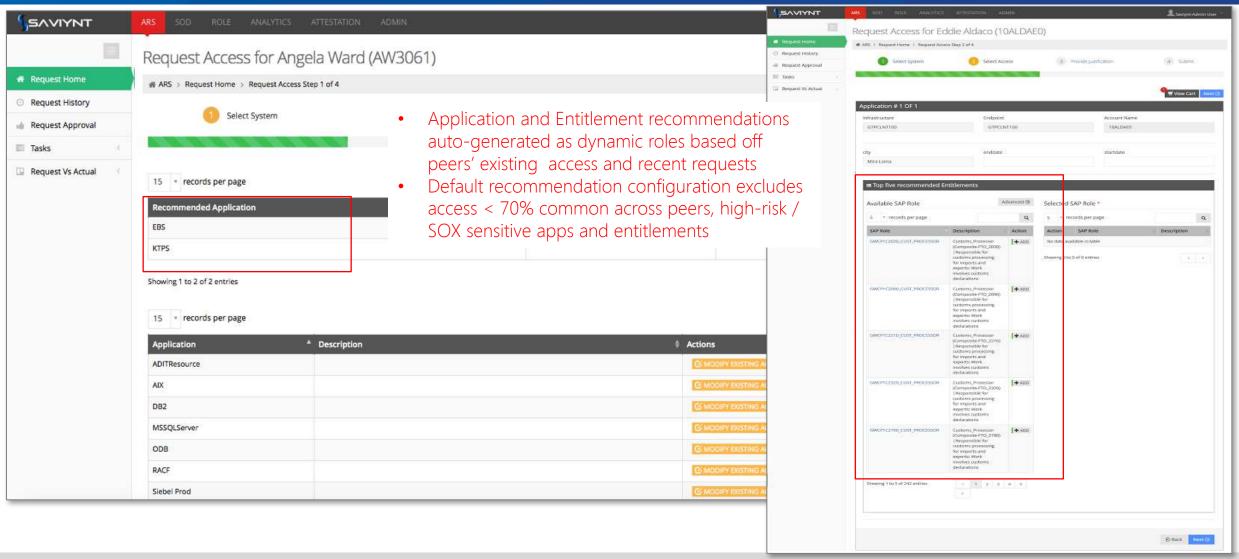
Intuitive web and mobile UI ensures acceptance by the most demanding business users



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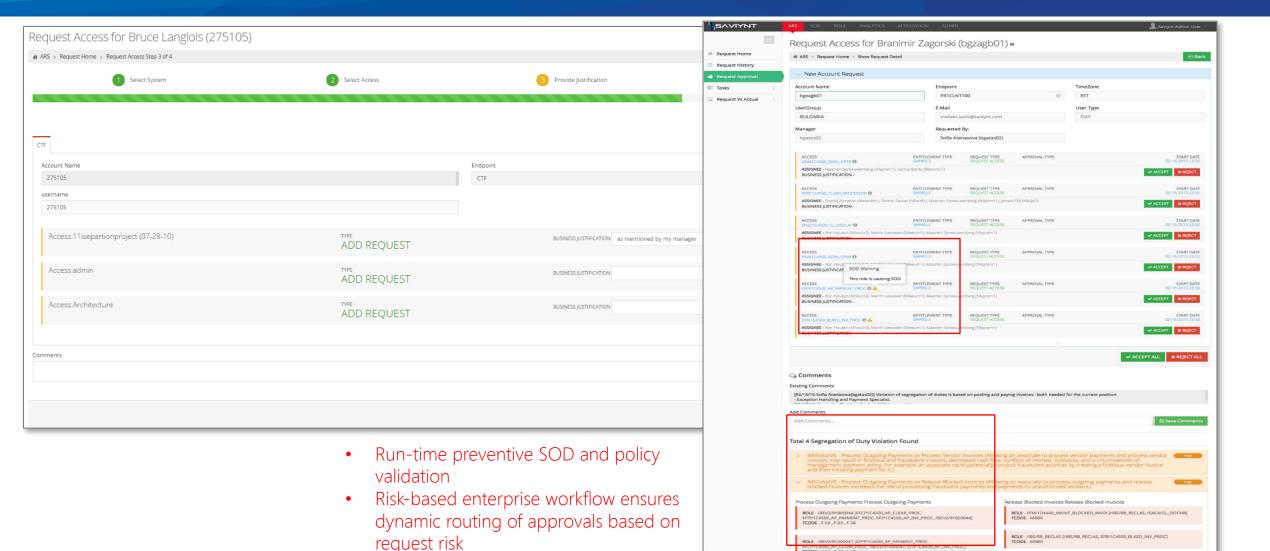


Access recommendations as decision tools for requesters, approvers and certifiers





Inline preventive policy and SOD violation analysis



TCODE - F-54 , F-53 , F-58



Saviynt enables adoption of multi-dimensional RISK model and data driven analytics



Static

Classification / glossary

Segregation of duty policies

Context-based access policies

Security & Compliance controls

Dynamic

Outlier / Peer analysis

Access outside role

Usage analysis

Behavior analysis

Inherent

Geolocation

User type

Threat intelligence / vulnerability

Request

- Netflix-style Recommendations
- Outlier-based Approval Confidence
- Preventive SOD Rules / Access Policies

Review

- Access Outliers
- SOD Violations
- Usage Analytics
- Critical Access

Reports / Analytics

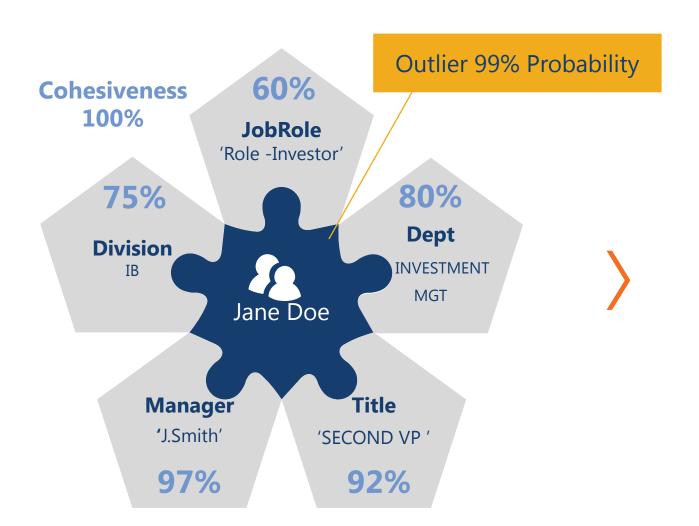
- Out-of-band Provisioning
- Closed-loop Provisioning / Certification
- Entitlement Enrichment
- Ownership Discovery
- SLA Violations
- Risk Dashboards

Roles & Policies

- Usage Analytics
- Actual vs. potential SOD Violations
- Role vs. Actual
- Transaction Monitoring



Peer analysis to detect access Outliers or Inliers to form Access Recommendations



Request

- Netflix-style access recommendations
- Outlier-based approval confidence

Review

 Review 5-10% entitlements, get >70% revokes



Sample Risk Based Access Requests

Asset Risk / User Risk	Approve / Request	Outlier + SOD review Dynamic
Critical	Manager approval + Resource / Role Owner required	+ Security Team
High	Manager approval + Resource / Role Owner (for critical and high risk entitlement / role)	+ Security Team
Medium (Baseline)	Auto approved with manager override options	+ Security Team + Resource Owner
Low	Auto approved with manager override options	



Sample Risk Based Access Reviews

Asset Risk / User Risk	Full Access Review	Outlier Certification (Dynamic + Inherent) ~ 5% entitlements to be reviewed	
Critical	Annual	Monthly risk based reviews	
High	Annual Quarterly		
Medium (Baseline)	As needed	Semi annual	
Low	As needed	Yearly	



Sample risk-based role management process

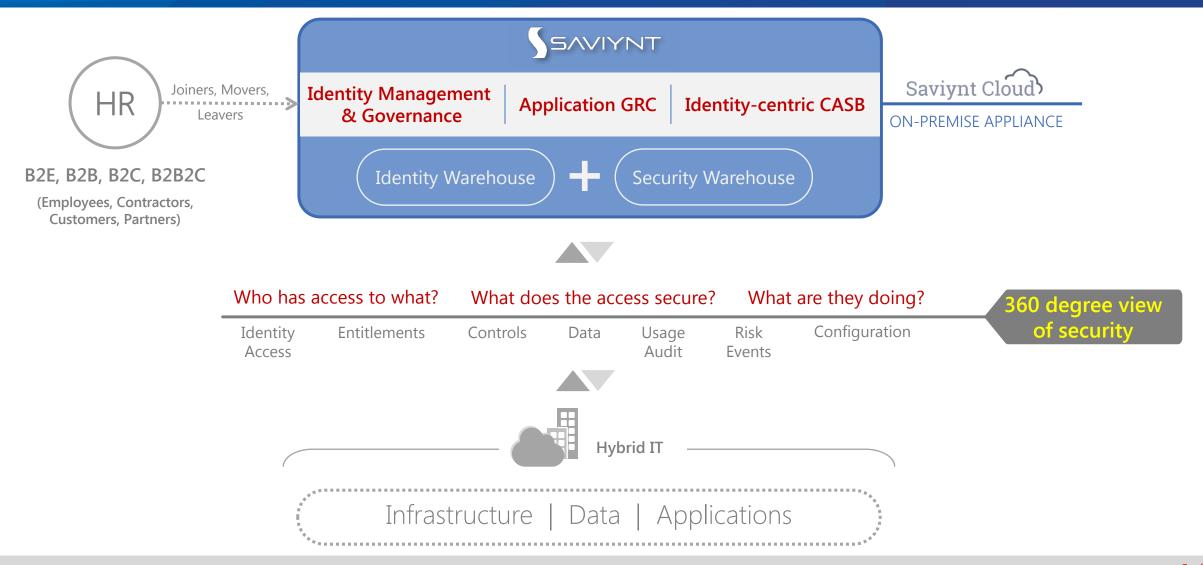
Role Risk Category	Access Request (min. approval levels)	Access Certification (min. review levels)	Role Content Certification (min. review levels)
Critical	 Manager Resource owner / IT security / compliance office ISO 	 Manager Resource owner / IT security / compliance office 	 Role owner approval Resource owner approval Role governance committee approval Performed semi-annually
High	Manager Resource owner / IT security / compliance office	 Manager Resource owner / IT security / compliance office 	 Role owner approval Resource owner approval Role governance committee approval Performed semi-annually
Medium	1. Manager	1. Manager / Resource Owner	 Role owner approval Resource owner approval Role governance committee approval (optional) Perform annually
Low	Auto approval if role constraints are met	Auto approval if role constraints are met	 Role owner approval Perform annually

Outlying Entitlement Risk Category	Access Request	Access Certification
High	 Manager Resource owner / IT security / compliance office 	 Manager Resource owner / IT security / compliance office
Medium	1. Manager	1. Manager

Note: any entitlement assigned outside of access role is default considered as medium risk or higher, although BUs could choose to have low risk

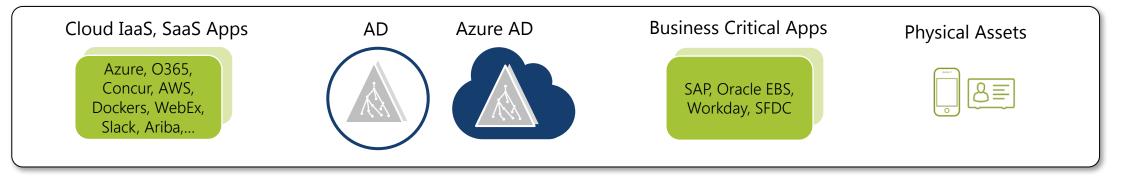


IGA 2.0 is a single pane for holistic security built from the ground-up on most comprehensive & actionable security controls and usage / risk analytics

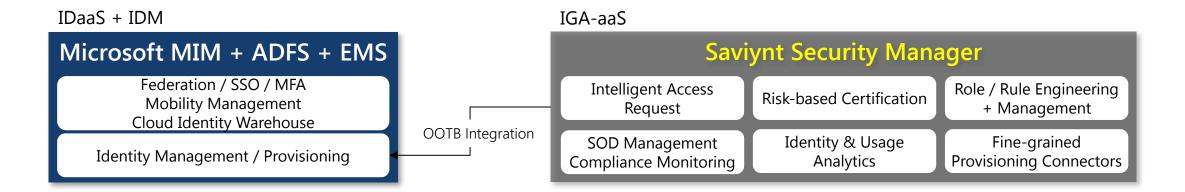




(Saviynt + Microsoft) provides comprehensive enterprise IAM and cloud access governance for critical applications







Application

Saviynt + MIM for Critical Applications

Data

IaaS





Why Application Access Governance?

1 Most are mission critical...

Strict access control especially for privileged access is a must to secure mission critical data and transactions

Heavy compliance mandates dictate deployment and continuous monitoring of GRC and security controls

2 Authorization is complex, hierarchical & unique

Each application has potentially multiple modules with varied architecture, unique and complex access hierarchy implementation

Segregation of duty (SOD) enforcement / fraud management is complex, needs automation and deep integration with application's access hierarchy

3 Typically managed in a silo...

Enterprise applications have a standalone security solution, leading to inconsistencies and redundancy in policy enforcement



APPLICATION ACCESS GOVERNANCE

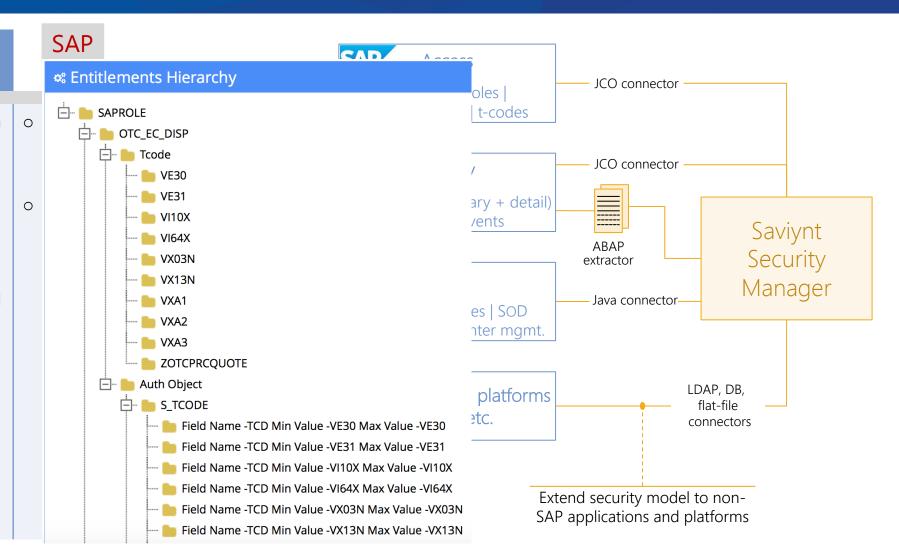
- Application SOD
 Management &
 Remediation
- Mitigating ControlsManagement
- Usage Analytics
- Role / Privilege Design & Governance
- Emergency AccessManagement
- Security Controls



Saviynt for SAP

SAP Security

- Continuous controls monitoring with 100+ SAP controls
- SoD analysis, remediation and workbench for management
- Privilege access risk analysis / monitoring
- Actionable usage analysis and analytics
- o Risk-based access certification based
- Firefighter / emergency access review
- License management
- Custom transactions and program review
- Vulnerability & Security
 Configuration Management
- Role engineering based on statistical algorithms, includes simulation and version control



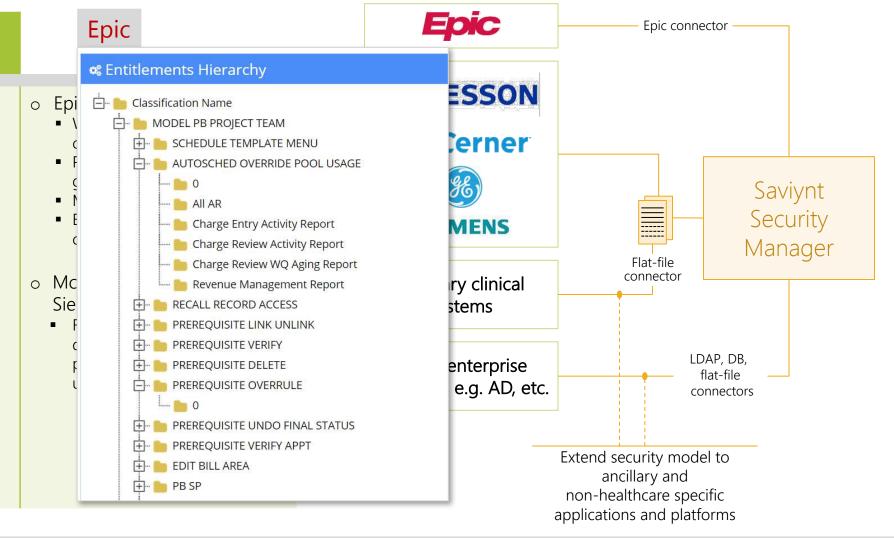
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Saviynt for Healthcare applications

Healthcare Security

- Security controls testing
- (Sub-) Template analysis for overlapping access & SoD
- Template / class management including version control
- Periodic template / class owner review
- 170+ out of box rules for SoD analysis and remediation across all clinical and financial modules
- 50+ out of box security controls
- Role engineering
- o Role life-cycle management
- Advanced simulation before applying role and SoD changes
- o Access and usage reporting
- Intuitive web and mobile access request system

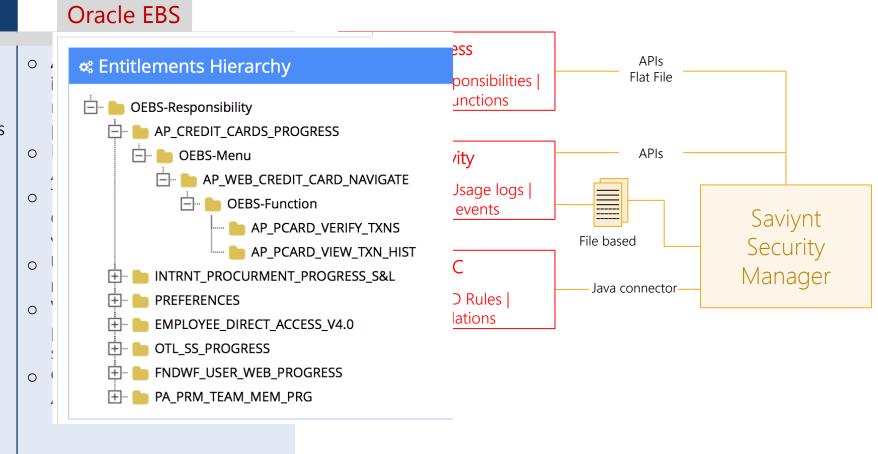




Saviynt for Oracle E-Business Suite

Oracle EBS Security

- Fine grained access control with the ability to import the entire stack of access
- 150+ out of the box security controls and remediation workbench
- Functional Application Role
 Engineering based on advanced
 statistical algorithms
- Saviynt engineered roles are SoD free and have no entitlement redundancy
- Responsibility consolidation checking the underlying functions
- Custom responsibility / functions review
- Role life-cycle management with version control and ability to roll back

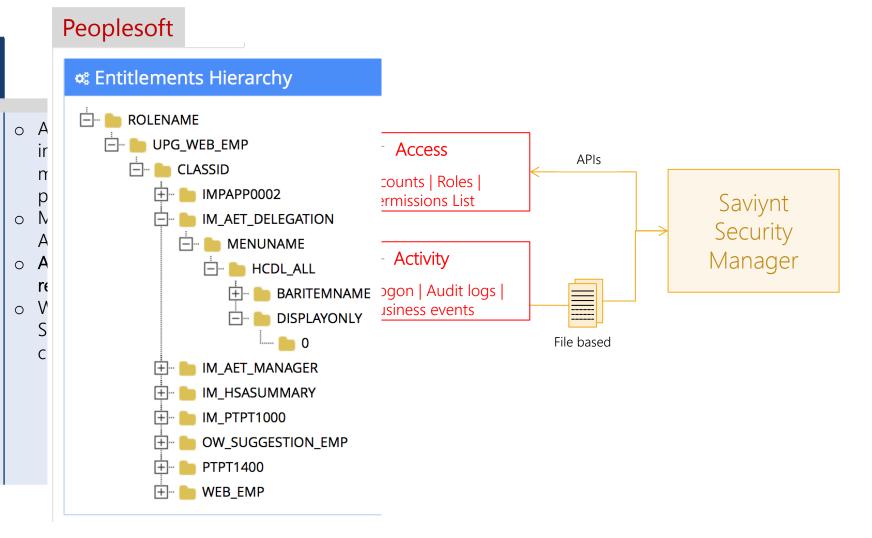




Saviynt for PeopleSoft

PeopleSoft Security

- Fine grained access control with the ability to import the entire stack of access
- 50+ out of the box security controls and remediation workbench
- Functional / Application Role
 Engineering based on advanced
 statistical algorithms
- Saviynt engineered roles are SoD free and have no entitlement redundancy
- Role consolidation checking the underlying permissions
- Role life-cycle management with version control and ability to roll back

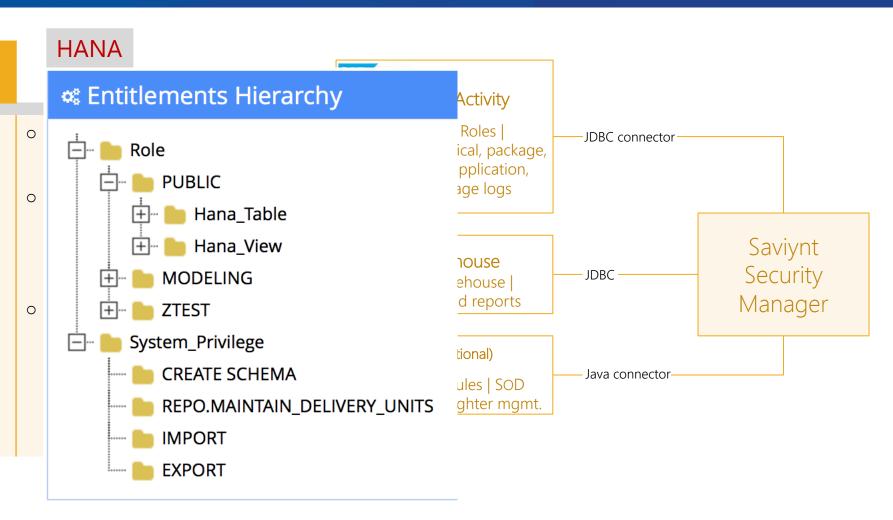




Saviynt for Big Data platforms

SAP HANA Security

- Access Abstraction layer to translate business rules in to complex database object models
- Automatic creation of optimal roles and privileges based on business rules
- Automated provisioning of controls for HANA
- User management with built-in security and compliance control checks
- Real-time audit / alert of access and any violations including out-of-band provisioning, SoD conflict, etc.

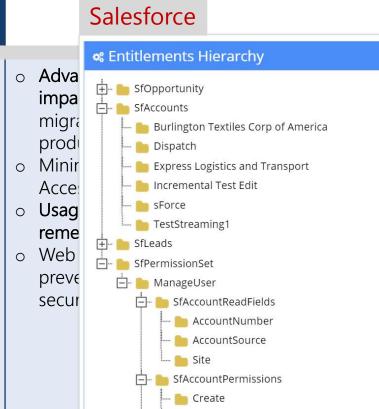




Saviynt for Salesforce.com

Salesforce Security

- Fine grained access control with the ability to import the entire stack of access – profiles, permission sets, objects, object fields, etc.
- Out of the box security controls and remediation workbench
- Application Role Engineering based on advanced statistical algorithms
- Saviynt engineered roles are SoD free and have no entitlement redundancy
- Profile / Role consolidation checking the underlying functions
- Custom profile review
- Role life-cycle management with version control and ability to roll back



· 🎥 Read

SfLeadPermissions

Application

Saviynt + MIM for Cloud Applications

Data

IaaS





Why IaaS Access Governance?

1 High risk due to privileged access...

Compromise of a single AWS / Azure Account can lead to breach of entire datacenter on Cloud

DevOps users can have privileged access to laaS services / workloads / policies and CI/CD tools in their VPCs

2 Complex services and entities to manage...

Access control extends beyond users to entities such as VPCs, subnets, instances, DBs, data objects, etc. Policies are usually defined as JSON objects

Multiple points of failure such as incorrect workload tags, misconfigured instances, open ports / open access, non-rotated certificates, etc.

Need to keep pace with laaS innovation e.g. Amazon released 200+ capabilities and services for AWS in 2015 alone

3 Scale and intelligence is a must...

Visibility of a single AWS account needs integration with at least 5 log sources including CloudWatch, CloudTrail, VPC flow logs, AWS Config, several DevOps tools, etc.

Large volumes of user access, configuration and activity data need smarter tools such as intelligence and analytics to identify riskiest users and access



INFRASTRUCTURE ACCESS GOVERNANCE

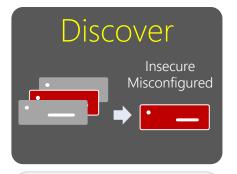
- 200+ Risk Controls Library
- Near Real-time Preventive
 Workload Security
- DevSecOps & SecureCI/CD
- Entity Life-cycleManagement
- Privilege Access
 Governance
- User Behavior Analytics

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Saviynt IaaS Access Governance Secure IaaS platforms such as AWS, Azure and DevOps





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Analyze

Protect



Manage



API-based Connectors for IaaS & DevOps Tools

IAM Users, Access Policies, Configuration Objects

Unstructured Data

Audit & Usage Logs

200+ Risk Signatures

Risk Intelligence

Peer Group Analytics

Access Policy /

Configuration Analysis

Data Classification

Near Real-time Preventive Security

Review / Approve Access

Infrastructure Access Policies (RBAC / ABAC)

Privilege Access Management / Governance

Segregation of Duty rules

Access Request / Review

Access Provisioning

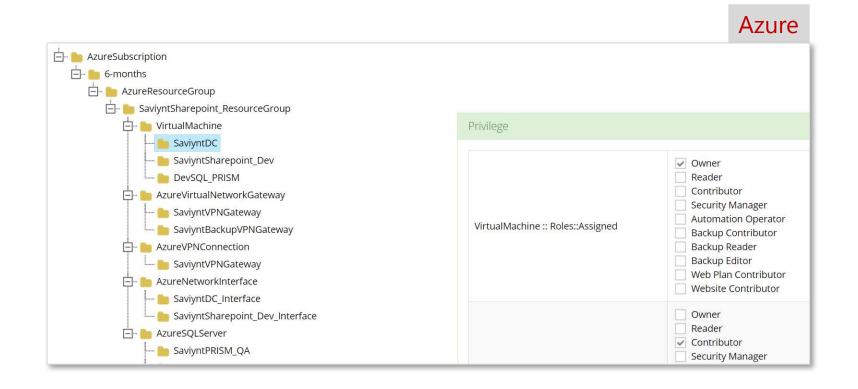
Continuous Controls
Monitoring

Reporting Dashboards

User Behavior Analytics



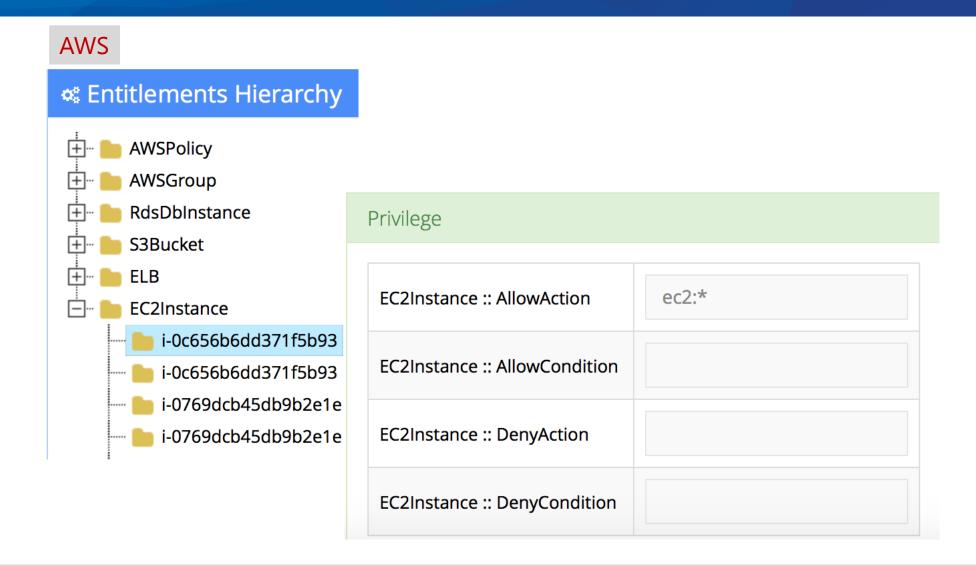
...with flexibility of data sparse vs. data full connector integration



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...with flexibility of data sparse vs. data full connector integration



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Integrated with security warehouse to store audit and usage logs

AWS

```
"eventVersion": "1.02".
"userIdentity": {
  "type": "AssumedRole"
  "principalld": "AROAJHYEU2RSSDRXQELEM:admin@saviyntcloud.net".
  "arn": "arn:aws:sts::661222050851:assumed-role/SaviyntCiti-SaviyntSuperAdministrator-6UNP1H2JPILG/admin@saviyntcloud.net".
  "accountid": "661222050851",
  "accessKevId": "ASIAIQT6JFCE7T3UXIZA".
  "sessionContext": {
    "attributes": {
      "mfaAuthenticated": "false",
      "creationDate": "2016-06-13T18:54:18Z"
    'sessionIssuer": {
      "type": "Role".
      "principalld": "AROAJHYEU2RSSDRXOELEM",
      arn": "arn:aws:iam::661222050851:role/SavivntCiti-SavivntSuperAdministrator-6UNP1H2JPILG""
      "accountld": "661222050851".
      "userName": "SayiyntCiti-SayiyntSuperAdministrator-6UNP1H2JPILG"
"eyentTime": "2016-06-13T18:55:52Z".
"eventSource": "jam.amazonaws.com"
"eventName": "DeleteUser".
"awsRegion": "us-east-1",
"sourcelPAddress": "107.21.87.59",
"userAgent": "console.amazonaws.com".
"requestParameters": {
 "userName": "dey-admin-fed"
"responseElements": null.
"requestID": "737caf5e-3198-11e6-a86a-21f93c79d401"
"eventID": "fa1c1e2d-8185-498d-b2cc-2a1e804087a0",
"eyentType": "AwsApiCall"
"recipientAccountId": "661222050851"
```



Why Data Access Governance?

1 Access model is discretionary...

A user with read-only access can share a sensitive document with any internal or external user

Access escalation or privilege modification performed by Privileged User can go unnoticed

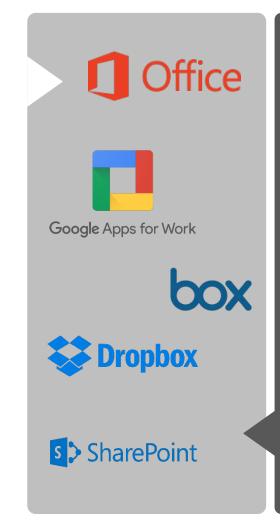
2 Files can be exchanged without 'sharing'...

A user can create 'share link' for a document and distribute it out-of-band leaving no trace and open to anonymous access

3 Data encryption is not enough...

It protects only against external rogue access or if service provider is compromised. Authorized users with appropriate access still get access to encrypted data

Gateway-based encryption strategies might not work well with mobile access



DATA ACCESS GOVERNANCE

- Data Classification
- Near Real-time Data
 Prevention
- Access Analytics
- Data Access Policies
- Privilege AccessGovernance
- Access Life-cycle
 Management
- User Behavior Analytics
- On-tenant API-based
 Security Plug-in

Confidential Confidential



Saviynt Data Access Governance

Secure unstructured data in Cloud, Big Data and Enterprise platforms

Office 365 Box

Google Apps MS SharePoint 2013 **Dropbox** Hadoop





API-based Connectors on **Cloud Tenant**

Access Hierarchy

Unstructured Data

Audit & Usage Logs

Analyze



Data Classification

50+ Risk Signatures

Risk Intelligence

Peer Group Analytics

Access Hierarchy Analysis

Protect



Near Real-time Quarantine

Review / Approve Access

Data Access Policies (RBAC / ABAC)

Encrypt / IRM

Multi-factor Authentication*

Privilege Access Governance

Manage



Access Request / Review

Access Provisioning

Continuous Controls Monitoring

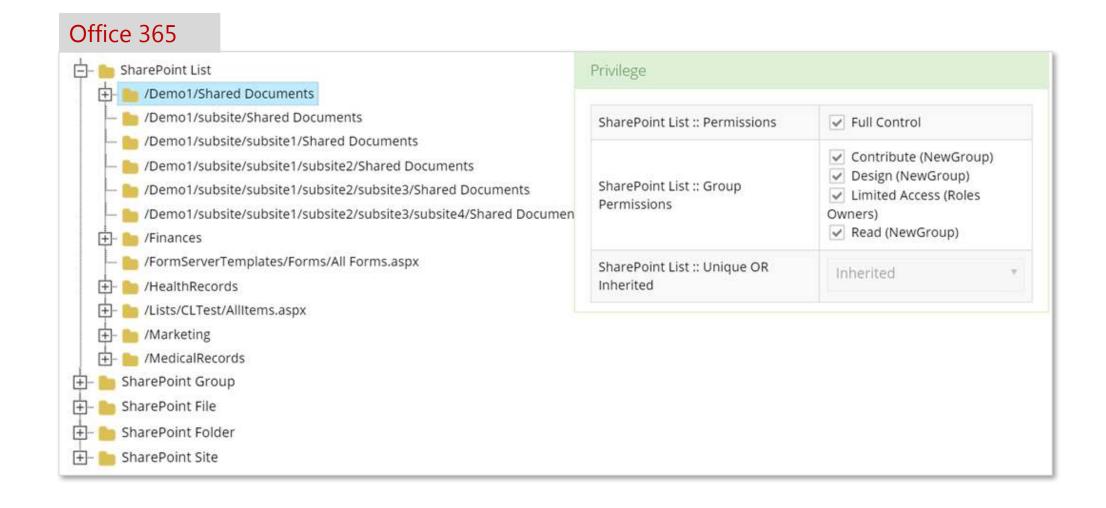
Reporting Dashboards

User Behavior Analytics

^{*} Via partners e.g. okta, Oracle, Ping, RSA,...

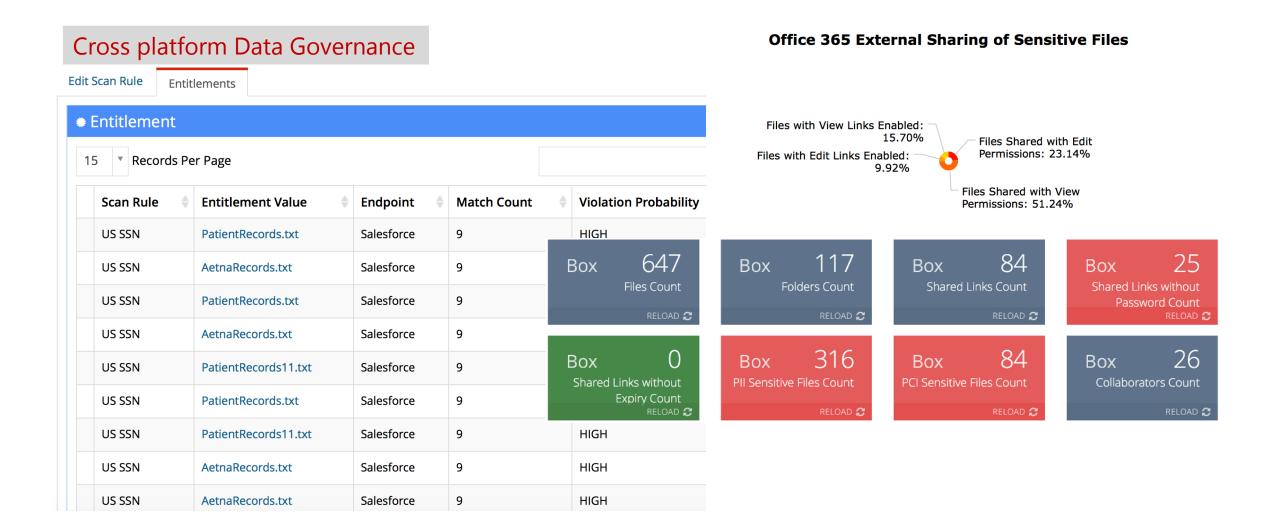


...with flexibility of data sparse vs. data full connector integration





Integrated with security warehouse to store audit and usage logs



Application

Customer Access Governance & Intelligence

Data

IaaS





Why IDM for External Entities?

1 Need to support Digitalization...

Involves empowering customers and partners with self-service tools and opening up traditionally closed IT processes

Plug-n-play micro services such as ID proofing, subscription management, granular delegated administration, ID linking, case management, etc.

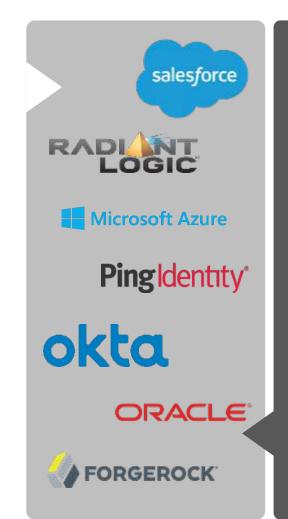
2 Security must scale to millions of entities...

Solution needs to provide / govern granular access control over portal services, attributes and fields

Such scale requires IDM solution to be data sparse and support finegrained delegated administration and profile management

3 IDM integration needs to run deep...

Needs to support extensive APIs and flexible configuration to seamlessly integrate with rest of customer experience – Portal, CSRs, legacy identity stores, fine-grained authorization stores,...

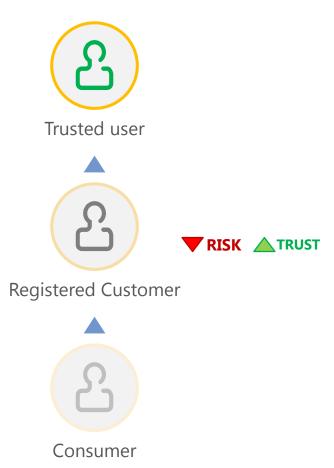


SAVIYNT FOR EXTERNAL ENTITIES

- Scale to Millions of Entities
 with Data Sparse
- ID Proofing Support
- Granular Attribute-based
 Access Control
- Self-service / Delegated
 Administration
- Profile Management (MFA, federation preferences, etc.)
- LDAP Group Provisioning
- Privileged AccessManagement



Path to creating a trusted customer by lowering / managing risk seamlessly











Key tenets of customer identity management and governance

Registration

Trust model for customer onboarding

Ability to perform tiered ID proofing based on type of resource being accessed

Product subscription

Access control over portal resources

Trigger step-up authorization while accessing portal products

Access management

Single sign-on across portals

Support for social / multi-factor authentication Support for adaptive / risk-based authentication Self-help tools including forgotten user name and password

Scalability

Need to scale to millions of identities

Delivered as a (micro-) service Traditional reconciliation based methods fail with millions of transactions, support instant provisioning and on-the-fly administration Privilege management

Support for federated authorization

Externalize portal authorization model, typically based on LDAP, support SOA / services Provision across multiple legacy / SaaS identity stores

Support for granular delegated administration (B2B / B2B2C)

Customer support

Single sign-on across portals

Manage registration failures
User password reset, OTP registration

Product policy management

Manage access to portal resources

Manage privileged access for portal authorization store, authentication / authorization policies Bulk changes to users' access

Security Monitoring

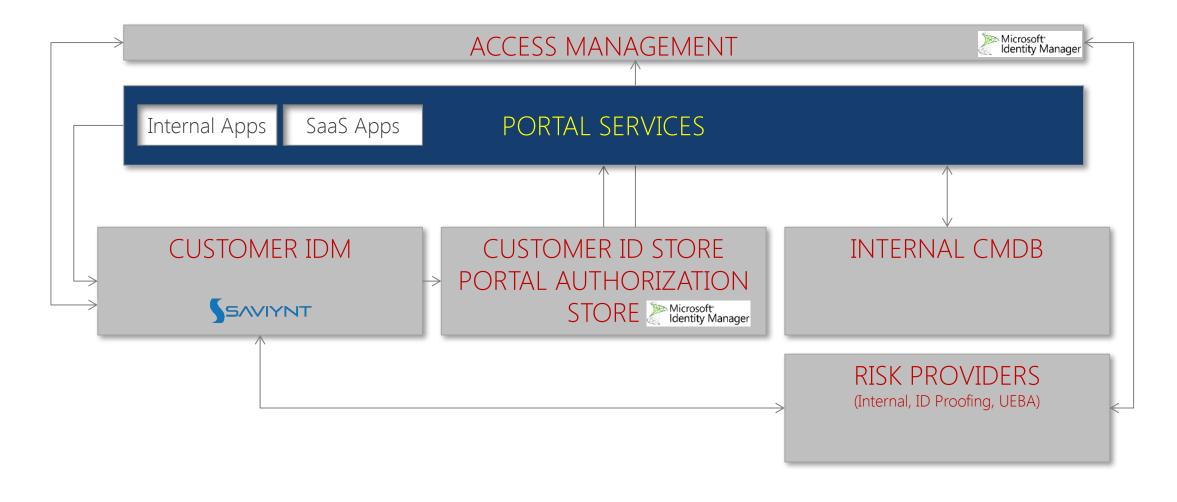
Identify threats and risks in real-time

Monitor user activity and behavior to detect malicious intent

Force step-up or adaptive authentication



Conceptual customer IAM architecture





Detailed CIDM Services Architecture











PORTAL SERVICES

API abstraction layer

IDENTITY MGMT. & GOVERNANCE

SAVIYN	Manage Account (Self-service / delegated)	Account Validation / Linking	Subscription / Profile Management	Privacy / Consent Management	Forgotten ID / Password Management
SMT.	Portal Entitlement	Privilege Access	Product / Service Catalog	Case Management	Just-in-time
	Management	Management	Management	Support	Provisioning

Tiered Identity	Risk Profiling /	Delegated User	Access Review
Proofing	Management	Administration	
Role / Policy / Group Management	Workflow	Provisioning	Reports, Controls, Dashboards

				Mic Ide	rosoft ntity Manager
l	Federation / Single Sign-On	Multi-factor Authentication	Adaptive Authentication	Session Management	ACCI MGI
	Access Policy Management	Web Services Security	Security Token Service	Audit, Reports	ESS MT.

3rd Party / Internal Risk Providers

Customer Identity Stores, AuthN / AuthZ stores, Legacy Platforms

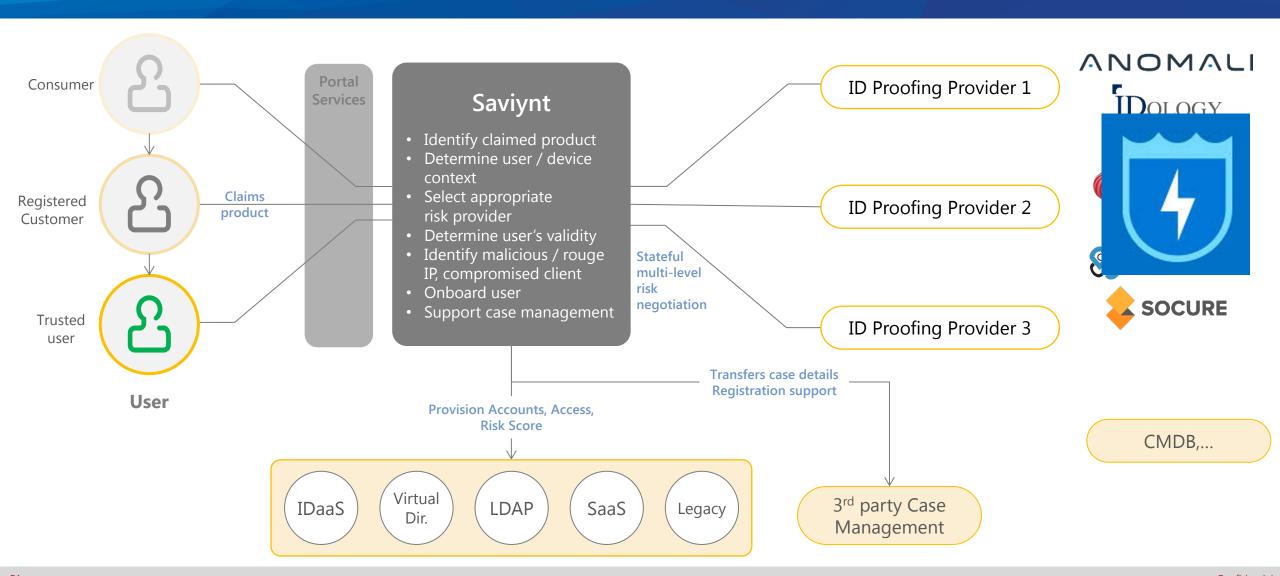
User & Entity Behavior Analytics

Customer Master Data Management





Customer identity lifecycle management Registration with tiered ID proofing





Customer identity lifecycle management Authorization and Privilege Management, Governance for Portal

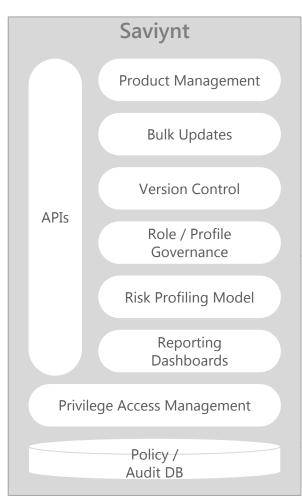


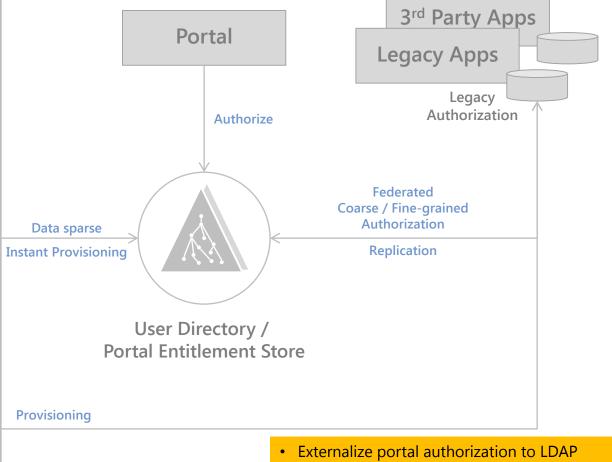
Owners



Customer Support







- Easier to make bulk fine-grained authorization changes
- Implement privilege access management for portal authorization changes

Application

Active Directory Group Management

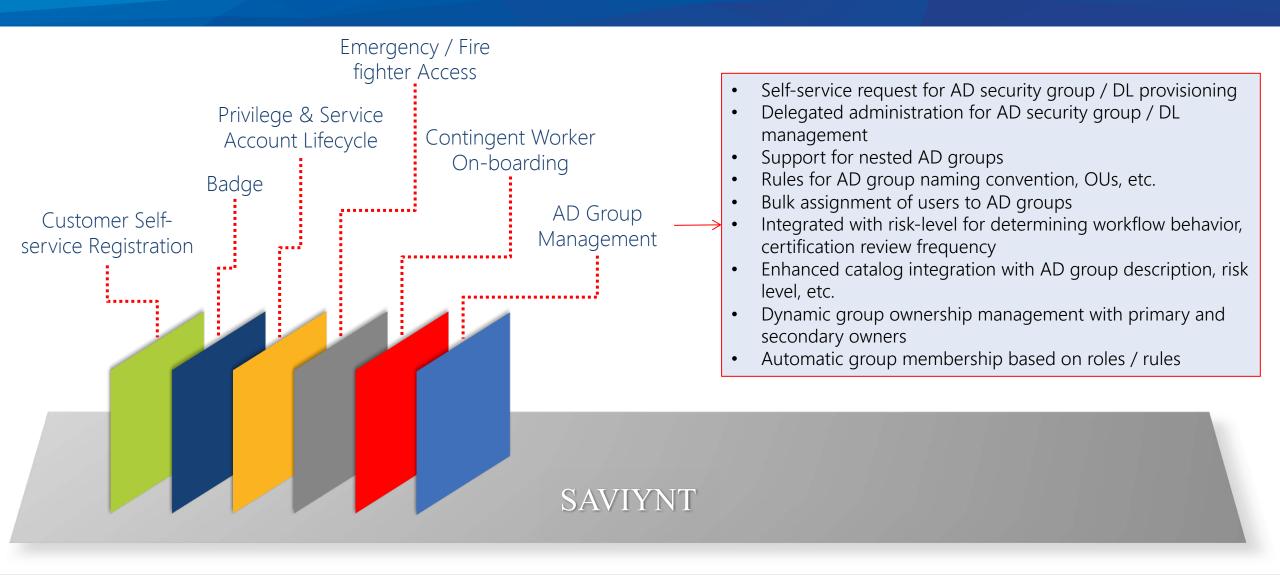
Data

IaaS





Saviynt provides several pre-built Access Life-Cycle Management modules to automate IAG processes and accelerate deployment by over 80%



Application

What do the Analysts say?

Cloud

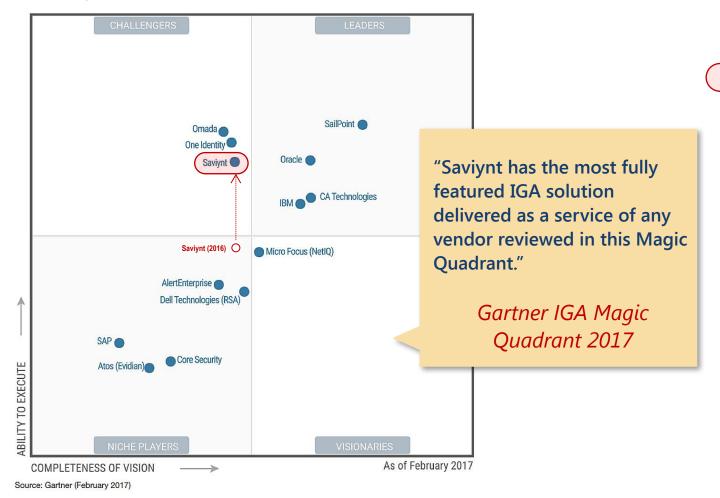
IaaS





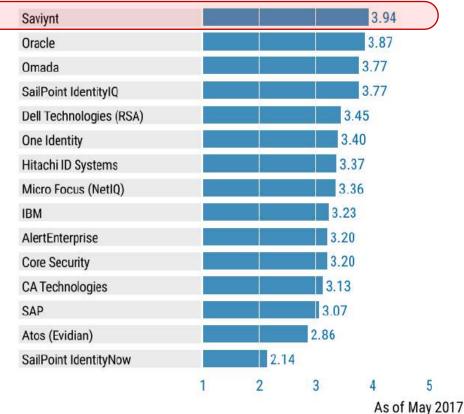
Gartner IGA MQ 2017 and Report on Critical Capabilities for IGA 2017

Identity Governance & Administration (IGA) MQ 2017



Critical Capabilities for IGA 2017





Source: Gartner (May 2017)



Gartner Market Guide for SOD Controls Monitoring 2015

	Key features					
Vendor	SOD Risk Analysis	Compliant Provisioning	Role Management	Emergency Access	Access Certification	Transaction Monitoring
AuditBot		•				
CaoSys			•	•	•	•
ControlPanelGRC						
CSI tools		•			•	•
ERP Maestro			•			
Fastpath						
Greenlight Technologies						
Infor						
Nasdaq BWise						
Oracle						
Q Software						
SAP						
Saviynt						
Security Weaver						
wikima4		•				
Xpandion						
 Only partial functionality is delivered Complete functionality delivered 		Partially off	ered via partnument	-		
Source: Gartner (April 2015)						

"One of the rare vendors that approaches IGA and Segregation of Duties controls monitoring with a common suite of products. Whereas most SOD controls monitoring vendors tend to focus exclusively on financial applications, Saviynt has extended its coverage to include healthcare applications ..."

Healthcare update to Gartner IGA Magic Quadrant 2015

"Organizations looking for a centralized SOD controls monitoring approach with advanced role mining and user provisioning requirements across multiple ERP platforms and complex authorization systems including SaaS applications, should consider Saviynt."

Market Guide for SOD Controls Monitoring 2015

Thank You

