



**Senior Citizens and
Special Needs Individuals
Mobility and
Transportation
Services Guide**

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City of Costa Mesa Transportation Guide for Seniors and Special Needs Individuals



Introduction

The City of Costa Mesa and the Costa Mesa Senior Center are working together to help older adults stay independent as long as possible, and to address aging and disability challenges experienced by older adults.

One of the top 3 challenges to independent living is transportation. By providing the Transportation Guide we hope to decrease the social isolation, enhance the quality of life, and preserve the dignity of the seniors in Costa Mesa.

Costa Mesa is served by the Senior Center Transportation Bus program, the Orange County Transportation Authority fixed route bus and Access bus systems. Also included in this Guide are various other non-profit and commercial transportation providers.

Costa Mesa Senior Center

Non-emergency Medical Transportation

The Costa Mesa Senior Center and Hoag Hospital provide free, non-emergency medical transportation for Costa Mesa Senior Center members.

The bus service will pick you up from your residence and transport you to and from the following Hoag affiliated medical facilities:

- Fountain Valley Medical Center
- Hoag Health Center (Beach & Adams)
- Hoag Memorial Hospital (Newport Beach)
- Kaiser Permanente (Beach & Talbert)
- Newport Medical Center (Fashion Island)
- Talbert Medical Center



General Information:

- Advance reservations recommended 2 to 3 weeks in advance.
- Hours of operation are Monday-Friday 9:00 to 11:30 a.m. & 12:30 to 3:00 p.m.
- Minimum 50 years of age.
- Transportation vehicles are wheelchair accessible.
- May be accompanied by an assistant.
- Priority service for people with limitations.
- Must have a current Costa Mesa Senior Center membership.

To make a reservation:

- Call 949-645-2356 ext. 19 between 8:00 a.m. and 5:00 p.m. to make your reservation.
- Leave a message with your name, phone number and transportation needs.

Costa Mesa Senior Center Transportation Non-Medical

The City of Costa Mesa provides free transportation for Costa Mesa Seniors to the Costa Mesa Senior Center for the lunch program and other Senior Center activities.

General Information:

- Same day service. No advance reservations accepted.
- Hours of operation are Monday - Friday 7:45 a.m. to 3:45 p.m.
- Minimum 60 years of age.
- Transportation vehicles are wheelchair accessible.
- May be accompanied by an assistant.
- Priority service for people with limitations and who have no other form of transportation.
- Membership in the Costa Mesa Senior Center is not required.
- If time permits, the service will provide transportation for grocery shopping, banking, hairdresser and other necessary trips.

To schedule a trip:

- Call 949-645-2356 ext. 23 between 7:30 a.m. to 8:15 a.m. for same day service.
- Leave a message with your name, phone number and transportation needs.



Orange County Transportation Authority (OCTA) Buses

Service throughout Orange County

Services:

- Costa Mesa Routes include: 43, 51, 53, 55, 57, 71, 76, 145, 172, 173, 178, 211, 216, 464, 794

OCTA offers:

- Services throughout Orange County
- All buses are wheelchair accessible

Fare Information:

- Regular fare: \$1.50 or \$1.25 for a one-day pass
- Seniors (60+), persons with disabilities and Medicare cardholders \$0.60
- Express Route 794/794A: Service between Riverside/Corona to South Coast Metro area. This route utilizes the freeways and has fewer stops.
 - Regular fare: \$3.00
 - Seniors (65+), persons with disabilities and Medicare holders: \$2.70

For bus routes, schedules, and the cost for bus passes, visit: www.octa.net or call 714-636-7433.



ACCESS (OCTA)

Transportation for residents with disabilities

Services:

- ACCESS is for people who are unable to use the regular, fixed-route bus service due to functional and disability limitations
- Passengers must meet Americans with Disabilities Act (ADA) eligibility criteria and must be certified by ACCESS testing
- Free transportation is provided to the OCTA office for eligibility assessment

Fare Information:

- Curb-to-curb is \$2.70 each way
- Door-to-curb, Curb-to-door is \$7.70 each way
- Door-to-door is \$12.70 each way

Reservations:

877-628-2232 (Once approved)



Silver Streak

Silver Streak is a senior transportation program launched by the Jewish Federation of Orange County. By van, bus, or car, their mission is to keep seniors healthy, independent, and connected with their community.

Services - Nominal/Affordable fees

- Volunteer drivers provide transportation for senior citizens to doctor's appointments, shop for food, errands and staying active in the community
- Group shuttle service
- Discount taxi vouchers
- Large group excursions



For more information, contact 949-435-3460, e-mail inform@jfsoc.org

Braille Institute - Anaheim

Provides free limited transportation for seniors who are students at the Institute. For more information, contact 714-821-5000.

American Cancer Society

Free transportation to and from cancer treatment centers within Orange County.

- Reservations must be made 7-10 business days in advance
- One additional passenger per patient is permitted
- For more information, contact 949-261-9446 or visit www.cancer.org
- 24-hour hotline 1-800-227-2345



The Dayle McIntosh Center is proud to offer Services through the Mobility Management Program (MMP)

MMP provides the following public transportation services for those with a disability and low income individuals in Orange County:

- Personalized Travel Training
- Customized trip planning assistance
- Companionship for new riders who are apprehensive or have special needs
- Acts as a centralized transportation resource for Orange County

For more information please contact:

The Mobility Management Program
24012 Calle De La Plata, Suite 130
Laguna Hills, CA 92653
(800) 972-8285
www.daylemc.org

Leave the planning to us:
Ride the bus



Ambulance Companies



Business Name	Phone Number	Non-emergency trips?
Advantage Ground Transportation	714-557-2465	Yes, gurney transport only
Belaire Livery Service	714-549-1992	
Caramedix, Inc	714-569-0441	Yes
Care Ambulance Service.	714-288-3800	
County Rescue Ambulance.	714-974-6013	Yes, gurney transport only
Medix Ambulance Service.	714-470-8921	
Pacific Ambulance Inc.	949-470-2350	Yes, gurney transport only
Priority One Medical Transport Inc	800-600-3350	Yes, gurney transport only
Shoreline Ambulance Company LLC	714-847-9107	Yes, gurney transport only

Taxi Service

Business Name	Phone Number
24/7 Yellow Cab	714-534-2626
ABC Ride Taxi	714-809-9000
Active Taxi Company	714-434-6040
Advanced Yellow Cab Co	714-401-8234
Calif Yellow Cab/Cab Co	714-427-2555
Checker Cab Co	714-606-9666
Costa Mesa Yellow Cab	714-258-1000
Her Majesty's Ride, Inc	714-444-4463
Newport Beach Cab Co.	949-631-2022
Orange County Taxi.	949-364-7000
Pier Yellow Cab	949-422-1500
South Coast Cab Co Inc	714-750-8294
Union Taxi Cab, Inc	872-705-2525
Yellow Cab of Greater Orange County	714-535-0156
Yellow Cab	800-200-1234



Irvine Station

15215 Barranca Parkway, Irvine, CA 92618

Directions

- From I-5 Freeway: exit at Alton Parkway (Near Ada St.). Go East on Alton to Ada then North on Ada.
- From I-405 freeway: exit Irvine Center Drive. Go North on Irvine Center Drive to Alton, then East on Alton, and North on Barranca.

Parking

- Complimentary 1,500 parking spaces are available in the parking structure (72 hours overnight parking only).



Amenities

- Public phones, bike racks and lockers, restrooms, waiting room, restaurant, 24-7 security, ATM, concession machines, and newspaper racks.

Irvine Station connects to the following lines:

- Orange County Line - Inland Empire - Orange County Line
- Los Angeles Line - Union Station
- San Diego Line - Oceanside and San Diego
- Orange County Transportation Authority (OCTA) & Station Link buses
- Amtrak trains
- Non-stop FlyAway Bus Service to Los Angeles International Airport (LAX)

Amtrak

Irvine Station – 15215 Barranca Parkway - Irvine

Amtrak is an intercity rail system throughout the nation with several stops throughout Orange County and Southern California.



Fare information

- Fares are calculated by distance
- Discounts for senior citizens, students, military (active duty and retired).
- Tickets may be purchased online, by phone, at a station ticket machine, or Amtrak counter (Irvine Station has an Amtrak counter).

For more information, call 800-USA-RAIL (872-7245) or visit: www.amtrak.com

Service

- Amtrak provides daily trips to and from Los Angeles, San Diego, Santa Barbara, and San Diego with stops in the following Orange County cities: Irvine, Fullerton, Anaheim, Santa Ana, San Juan Capistrano, and San Clemente

Amtrak offers

- Easy, convenient, reliable, and safe travel
- Most trains are wheelchair accessible and wheelchair assistance can be provided when trains do not have accessibility.

Metrolink

Irvine Station – 15215 Baranca Parkway - Irvine

Metrolink is a commuter rail system throughout Southern California linking communities to employment and activity centers. It provides reliable transportation and mobility for the entire region while creating less congested roadways and more livable communities.



Weekday Rail Service

Metrolink Orange County Line

Monday - Friday
Provides service between Oceanside to Orange County, and Orange County to Los Angeles.

Metrolink Inland Empire - Orange County Line

Monday - Friday
Provides service between Riverside, Orange, Santa Ana, and Irvine.

Weekend Rail Service

Metrolink
Orange County Line 4 trains

Metrolink 2 trains

(714) 560-OCTA - www.octa.net

**City of Costa Mesa
77 Fair Drive
Costa Mesa, California
92626**

www.costamesaca.gov