

# Evolution, not revolution

The innovation & transformation  
of service delivery



**LGMA**

**2019 Annual TOLGMA Conference**  
LGMA Thompson Okanagan Chapter

**September 11-13 | Salmon Arm, BC**  
Prestige Harbourfront Resort

Sponsored by:



STEWART McDANNOLD STUART  
Barristers & Solicitors

**LIDSTONE & COMPANY**

**Fulton.**



Colliers  
Project Leaders



# Registration Information

## Important Dates

Registration deadline	September 5
Pre-Conference	September 11
Welcome dinner & entertainment	September 11
Conference Sessions	September 12/13
Banquet & entertainment	September 12
TOLGMA AGM:	September 13

## Where to Stay

The 2019 TOLGMA Conference is being held at:

### **Prestige Harbourfront Resort**

251 Harbour Front Drive NE Salmon Arm, BC

Don't forget to ask for the TOLGMA rate, which is only available until August 11, 2019. Don't delay booking as rooms will fill up fast. Single occupancy cityside rooms start at \$110, and lakeside rooms are only \$120 (+ tax).

**Phone:** 1-250-833-5800

**Website:** [www.prestigehotelsandresorts.com](http://www.prestigehotelsandresorts.com)

## How to Register

Visit the CivicInfo site: [www.civicinfo.bc.ca](http://www.civicinfo.bc.ca) and search under Events & Training, or use this link: [REGISTER](#)

## Registration Fees

FULL Conference* - TOLGMA Members	*\$300
FULL Conference* - Non-Members	*\$335
Pre-Conference Only (includes lunch)	\$75
Conference Only - TOLGMA Members	\$225
Conference Only - Non-Members	\$260

*\*includes pre-conference and lunch on Wednesday; welcome dinner on Wednesday night; breakfast, lunch and dinner on Thursday; and breakfast and lunch on Friday (plus all nutrition breaks).*

## Payment Methods

**Visa & Mastercard:** Accepted with Online registration.

**Cheque:** Make payable to Thompson Okanagan Standing Committee - LGMA, c/o Stephen Banmen  
9848 Aberdeen Road, Coldstream, BC V1B 2K9  
Please note on cheque that the payment is for TOLGMA 2019 Conference.



# Keynote Speakers

Wednesday, September 11, 2019

## Paul Huschilt

Keynote Speaker



Change at work is inevitable. Laughing at it is not, but it's a great way to manage through difficult times. Paul Huschilt will provide this year's annual TOLGMA conference delegates with an entertaining and inspiring keynote presentation and workshop on how to use humour to make our workplace more productive and fun.

A Professional speaker, actor and a satirizer rolled into an unusual ball of corporate messaging and humour, Paul's keynote presentation and workshop will focus on workplace resilience, change, personal excellence, team building and recognition.

## Humour, Resilience & Change

*Managing through change in Local Government*

### LEARNING OBJECTIVES:

- Use humour for workplace wellness
- Creatively problem solve, and work well in teams
- Learn strategies to build resilience
- Fun ways to face challenges
- How to laugh at struggles and thrive
- Identify and recognize different change styles and how to work well with each of them.

Friday, September 13, 2019

## Yvonne Evans

Workplace culture expert



Yvonne Evans is the founder & CEO of *Corporate Consciousness*. Rated by Hedrick & Struggles as being in the top 2% of transformational specialists world-wide, her work is spoken of as the "holy grail" of performance models.

In a consultancy currently spanning over 20 years Yvonne Evans has worked with chief executives, partners and boards, government leaders and heads of state in a highly confidential setting to move their leadership beyond its plateaus to higher success. Throughout this time a powerful discovery occurred,

revealing a hidden truth about true leaders and their process:

"There are *leaders* and there are *Leaders*. What takes a person from being a small leader to a great Leader is something that if unleashed, will open the door to a new personal greatness and will change our vision for the world."

This presentation offers you not only keys to discovering your own meaningful "greatness," but tools to create a corporate culture that encourages each of your colleagues to reach their own, unique potential.

## Corporate Consciousness

*Transforming and aligning your corporate culture*



# Wednesday, September 11 (Pre-Conference)

## The Working Mind

9:00 - 10:00 am: **REGISTRATION**

10:00 - 12:00 pm: **THE WORKING MIND**

12:00 - 1:00 pm: **LUNCH**

1:00 - 3:00 pm: **THE WORKING MIND**

3:00 - 3:15 pm: **NUTRITION BREAK**

3:15 - 4:00 pm: **FREE TIME**

4:00 - 4:30 pm: **MENTAL HEALTH & EMPLOYERS OBLIGATIONS**

4:30 - 6:30 pm: **ENTERTAINMENT / NETWORKING**

6:30 - 7:30 pm: **DINNER**

7:30 pm: **NETWORKING**

- ▶ Learn how to use the mental health continuum to recognize changes in your mental health and that of others.
- ▶ Develop skills to improve coping and resiliency.
- ▶ Acquire knowledge and techniques to help reduce both public and self-stigma around mental health.
- ▶ Gain tips and tools to be able to contribute to a healthy and supportive workplace.

# Thursday, September 12

7:45 - 8:30 am: **DELEGATES BREAKFAST & REGISTRATION**

8:30 - 9:00 am: **WELCOME**

Conference is opened by local elders and Deputy Mayor Kevin Flynn of City of Salmon Arm

9:00 - 9:30 am: **RIGHTS & RESPONSIBILITIES OF PUBLIC INTERFACE WORKERS**

Ryan Bortolin, Stewart McDonnald Stuart

Local government is a public service industry, and there are many points of public interface that local government staff encounter. Ryan Bortolin, of Stewart McDonnald Stuart, discusses what our responsibilities are to protect both our employees and our public.

9:30 - 10:00 am: **WILDFIRE MANAGEMENT**

John Davies, Wildfire Management Specialist

Wildfire management has become a required skill of Thompson Okanagan local governments. John Davies breaks down how to mitigate and manage this increasing risk.

10:00 - 10:20 am: **NUTRITION BREAK**

10:20 - 12:00 pm: **KEYNOTE SPEAKER**

Paul Huschilt

Join Paul Huschilt as he uses his uniquely entertaining approach to teach us how we can use humour to make our workplace more productive and fun.

12:00 - 1:00 pm: **LUNCH**

# Thursday, September 12

## 1:00 - 1:15 pm: OKANAGAN RAIL TRAIL: A CASE STUDY

Matt Vader, Strategic & Support Services Manager,  
District of Lake Country

Rail trail opportunities are presenting themselves across the province, but how can local government position themselves to work together and across jurisdictional boundaries to successfully capture the opportunities that they can present? Matt Vader presents the approach taken by the Okanagan Rail Trail team.

## 1:15 - 2:15 pm: RAIL TRAIL PANEL

- Sukh Manhas, Young Anderson - LEGAL
- Matt Vader, District of Lake Country - MUNICIPAL
- Thomas Simkins - PLANNING
- Phil McIntyre, Shuswap Trail Alliance - NON-PROFIT
- Sheldon Louis, Okanagan Indian Band
- Laurie Postill, Community - FUNDRAISER

An insightful panel discussion that will touch on the different considerations of rail trail development from a variety of perspectives, opening up the conversation for issue identification and planning.

## 2:15 - 2:35 pm: NUTRITIONAL BREAK

## 2:35 - 3:00 pm: FIRE SERVICE DELIVERY: FINDING YOUR COMMUNITY'S FIT

Sukh Gill, CAO – Thompson-Nicola Regional District  
Denise McCabe, Partner - Fulton & Company

Most fire/rescue service in the Thompson Okanagan is provided by volunteer fire departments. Some are managed by municipalities and regional districts, while others operate in small, unincorporated communities under the direction of local volunteers. Over the years, volunteer departments across BC developed independently, with no central leadership or direction to ensure co-ordination, co-operation and consistency in operations, training and services.

In this session, Denise McCabe and Sukh Gill will review various volunteer fire department models, discuss the risks and benefits associated with each, and provide tips and best practices to obtain the best fire/rescue service for your community.

## 3:00 - 4:30 pm: KEYNOTE SPEAKER

Paul Huschilt

Paul Huschilt returns to provide tools to build workplace resilience, manage change, motivate personal excellence, and introduce team building and recognition.

## 4:30 - 4:45 pm: MIA UPDATE

## 4:45 - 5:45 pm: FREE TIME

## 5:45 - 6:00 pm: DELEGATES RECEPTION

Join your peers for refreshments and good conversation as the TOLGMA chapter executive opens the reception portion of the conference.

## 6:00 - 7:00 pm: DINNER

## 7:00 pm: ENTERTAINMENT / NETWORKING

# Friday, Sept. 13

## 8:00 - 8:45 am: BREAKFAST / AGM

## 8:45 - 9:00 am: LGMA UPDATE

Ron Bowles, President, LGMA

## 9:00 - 10:30 am: KEYNOTE SPEAKER

Yvonne Evans, Transformational Specialist

## 10:30 - 11:00 am: NUTRITION BREAK / CHECK-OUT

## 11:00 - 11:20 am: Maximizing Procurement Methodology for Municipal Capital Projects

Chris Monson, Colliers Project Leaders

## 11:20 - 11:50 pm: HOUSING NEEDS REPORTS: A SMART CITY APPROACH

Mario Piroddi, BDO Canada LLP

## 11:50 - 12:05 pm: MFA UPDATE

## 12:05: LUNCH & GRAND PRIZE DRAW