

YMMS: 2006 Pontiac Grand Prix Base
 Engine: 3.8L Eng
 VIN:

Jul 19, 2021
 License:
 Odometer:

17138 HEADLAMP DRIVER MODULE (HDM) INOPERATIVE

SERVICE CAMPAIGN BULLETIN

Reference Number(s): 17138, Date of Issue: May 10, 2017

Affected Model(s): 2006 - 2008 Buick Allure (Canada) 2006 - 2008 Buick LaCrosse 2006 Buick Rainier 2006 - 2009 Chevrolet Trailblazer 2006 Chevrolet Trailblazer EXT 2006 - 2009 GMC Envoy 2006 GMC Envoy XL 2006 Pontiac Grand Prix 2008 Pontiac Grand Prix

SERVICE INFORMATION

Reference Number: N172091910	Release Date: May 2017
Revision: 00	

Attention:	A limited number of early built (April 2005 - June 2005) 2006 MY Pontiac Grand Prix vehicles have the DRL (Daytime Running Lamp) system incorporated in the turn signal lamp system instead of the low beam headlamps. Before writing a repair order on these vehicles, check the vehicle build date to determine if the DRL's may be incorporated in the turn signal lamp system. If the vehicle is in the build date range, check for turn signal DRL's by activating the DRL's as described below. If the DRL's are in the turn signal lamp system, this bulletin does not apply, the vehicle does not use the HDM (Headlamp Driver Module) that is covered in this bulletin.
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Make	Model	Model Year		RPO	Description
		From	To		
Buick	Allure (Canada)	2006	2008		
Buick	LaCrosse	2006	2008		
Buick	Rainier	2006	2006		
Chevrolet	Trailblazer	2006	2009		
Chevrolet	Trailblazer EXT	2006	2006		
GMC	Envoy	2006	2009		
GMC	Envoy XL	2006	2006		
Pontiac	Grand Prix	2006	2006		
Pontiac	Grand Prix	2008	2008		

Involved vehicles are identified on the Applicable Warranties section in GM Global Warranty Management system. This site should always be checked to confirm vehicle involvement prior to beginning any required inspections and/or repairs.

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Condition:	On some 2006 - 2008 model year Buick LaCrosse or Buick Allure vehicles; certain 2006 Buick Rainier vehicles; some 2006-2009 Chevrolet Trailblazer and GMC Envoy vehicles; certain 2006 or 2008 Pontiac Grand Prix vehicles and certain 2006 Chevrolet Trailblazer EXT and GMC Envoy XL vehicles the headlamp driver module (HDM) may not operate properly in the thermal environment of the underhood electrical center. If the HDM is not operating correctly, the low-beam headlamps and daytime running lamps could fail to illuminate. This failure could be intermittent or permanent. This condition does not affect the high-beam headlamps, marker lamps, turn signals, or fog lamps.
Special Coverage Adjustment	<p>This special coverage covers the condition described above for a period of 12 years or 150,00 miles (240,000 km), whichever occurs first, from the date the vehicle was originally placed in service, regardless of ownership.</p> <p>For vehicles covered by Vehicle Service Contracts, all eligible claims with repair orders on or after May 9, 2017, are covered by this special coverage and must be submitted using the labor operation codes provided with this bulletin. Claims with repair orders prior to May 9, 2017, must be submitted to the Service Contract provider.</p> <p>Vehicle owners or lessees who paid for repairs referenced in this Special Coverage ("Customers") are eligible for reimbursement of their reasonable and customary expenses in accordance with the procedures specified below. The conditional right to reimbursement is provided by GM solely in the interest of customer satisfaction and is personal to Customers. Customers may not assign and GM does not consent to any assignment of any Customer's right to submit reimbursement claims, or to receive reimbursement, or any other rights granted by this Special Coverage to any third party, including but not limited to service contract providers, and this Special Coverage is not intended to and does not confer any third party beneficiary, subrogation or contribution rights, or any other rights to reimbursement, against GM, whether in law, equity or otherwise, on any third parties.</p>
Correction	Dealers are to [describe correction]. The repairs will be made at no charge to the customer.

PARTS INFORMATION

Quantity	Part Name	Part No.
1	Headlamp Driver Module (HDM)	13506836

Reminder: Parts may be removed from Retail Inventory Management (RIM). Dealers should review the affected parts to confirm RIM managed status. Parts may have quantity limiters in effect.

WARRANTY INFORMATION

Labor Code	Description	Labor Time	Trans. Type	Net Item
9900466	Verify Headlamp Low Beam Function, No Further Action Required	0.2	ZREG	N/A
9900467	Install Headlamp Driver Module (HDM) (Includes Inspection)	0.3	ZREG	N/A
9900468	Customer Reimbursement Approved - For USA and Canada dealers only - For Export dealers only	N/A 0.2	ZREG	*

9900469	Customer Reimbursement Denied - For USA dealers only	N/A	ZREG	**
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* For USA and Canada: Submit the dollar amount reimbursed to the Customer in Net/Reimbursement. Submit \$20.00 administrative allowance in Net/Admin Allowance. For Export: Submit the dollar amount reimbursed to the Customer in Net/Reimbursement.

** Submit \$10.00 administrative allowance in Net/Admin Allowance.

SERVICE PROCEDURE

NOTE: A limited number of early built (April 2005 - June 2005) 2006 MY Pontiac Grand Prix vehicles have the DRL (Daytime Running Lamp) system incorporated in the turn signal lamp system instead of the low beam headlamps. Before writing a repair order on these vehicles, check the vehicle build date to determine if the DRL's may be incorporated in the turn signal lamp system. If the vehicle is in the build date range, check for turn signal DRL's by activating the DRL's as described below. If the DRL's are in the turn signal lamp system, this bulletin does not apply, the vehicle does not use the HDM (Headlamp Driver Module) that is covered in this bulletin.

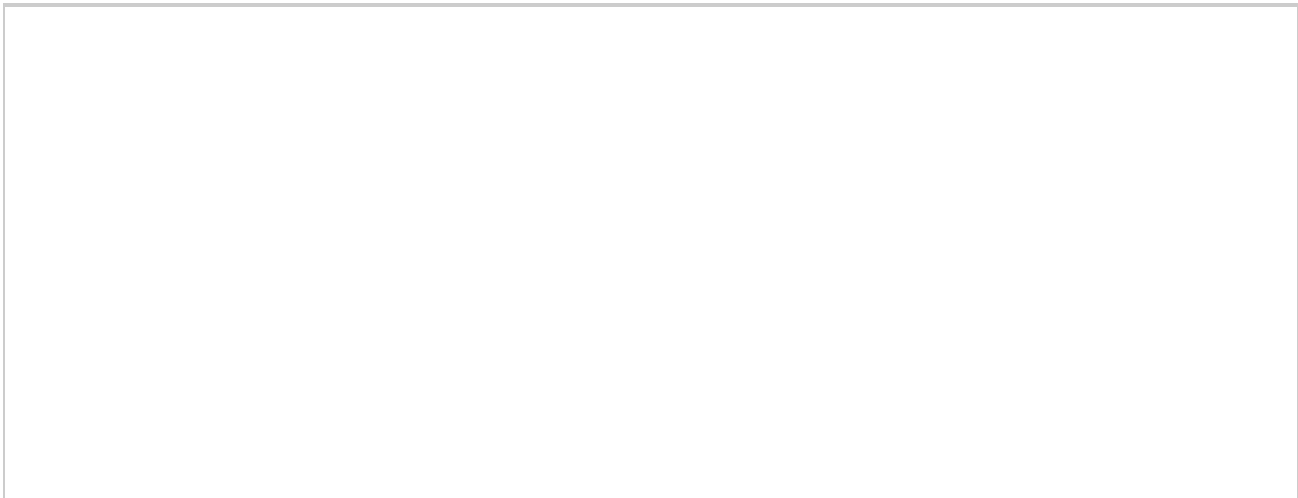
Low Beam Headlamps Inoperative

Place the headlamp controls in the "ON" position, verify that the headlamp dimmer switch, located on the steering column stalk, is placed on the Low Beam position. Verify that both low beam headlamps are inoperative.

- If both headlamps are inoperative, proceed to the HDM replacement steps below.
- If only one headlamp is inoperative, inform the customer that the vehicle has some other issue that is unrelated to this bulletin.

Daytime Running Lamps (DRL) Inoperative

With the vehicle running and the headlamp controls in the "AUTO" position, verify that the headlamp dimmer switch, located on the steering column stalk, is placed on the Low Beam position.





Courtesy of GENERAL MOTORS COMPANY

Apply a light source to the Daytime Running Lamp (DRL) Ambient Light Sensor, located on the top of the instrument panel (Envoy shown, other vehicles are similar). With the foot brake applied, and the park brake released, put the vehicle transmission selector in DRIVE. Verify that both DRL's are inoperative.

- If both DRL's are inoperative, proceed to the HDM replacement steps below.
- If only one DRL is inoperative, inform the customer that the vehicle has some other issue that is unrelated to this bulletin.

Intermittent Low Beam Headlamps or DRL's Operation

If the customer complaint is that both low beams and/or DRL's are inoperative intermittently and then become operative again at some later time, proceed to the HDM replacement steps. If the complaint involves only one low beam or DRL being inoperative at a time, inform the customer that the vehicle has some other issue that is unrelated to this bulletin.

Headlamp Driver Module (HDM) Replacement

1. Locate the Headlamp Driver Module (HDM) in the under hood fuse block. Refer to Electrical Center Identification Views in SI.
2. Replace the HDM. Refer to Relay Replacement (Within an Electrical Center) in SI.
3. If the HDM replacement does not correct the low beam headlamp or DRL inoperative condition, inform the customer that any further diagnostic steps are not covered under this bulletin.

CUSTOMER NOTIFICATION

General Motors will notify Customers of this special coverage on their vehicle (see copy of typical Customer letter included with this bulletin).

CUSTOMER REIMBURSEMENT

Customer requests for reimbursement of previously paid repairs to correct the condition described in this bulletin are to be submitted to the dealer prior to or by May 31, 2018. See General Motors Service Policies and Procedures Manual, Section 6.1.11 - Product Field Action Customer Reimbursement Procedure (USA & Canada) or local Policies and Procedures, for details.

OWNER LETTER

Month 2017

This notice applies to your vehicle, **VIN:** _____

Dear General Motors Customer:

As the owner of a 2006 - 2008 model year Buick LaCrosse, or Buick Allure; 2006 model year Buick Rainier; 2006-2009 model year Chevrolet Trailblazer, or GMC Envoy; 2006 or 2008 model year Pontiac Grand Prix; or 2006 model year Chevrolet Trailblazer EXT or GMC Envoy XL, your satisfaction with our product is very important to us.

This letter is intended to make you aware that some 2006 - 2008 model year Buick LaCrosse or Buick Allure; 2006 model year Buick Rainier; 2006-2009 model year Chevrolet Trailblazer or GMC Envoy; 2006 or 2008 model year Pontiac Grand Prix, or 2006 model year Chevrolet Trailblazer EXT or GMC Envoy XL vehicles may have a condition where the headlamp driver module (HDM) may not operate properly in the thermal environment of the underhood electrical center. If the HDM is not operating correctly, the low-beam headlamps and daytime running lamps could fail to illuminate. This failure could be intermittent or permanent. This condition does not affect the high-beam headlamps, marker lamps, turn signals, or fog lamps.

This bulletin only applies for cases where low-beam headlamps or daytime running lamps are not operating on BOTH sides (right and left sides) of the vehicle at the same time. If only one side low beam headlamp or daytime running lamp (either the right side or left side) is not operating and the other side is operating, this bulletin does not apply and no actions will be completed.

Do not take your vehicle to your GM dealer as a result of this letter unless you believe that your vehicle has the condition as described above.

What We Have Done: General Motors is providing owners with additional protection for the condition described above. If this condition occurs on your GM vehicle within 12 years of the date your vehicle was originally placed in service or 150,000 miles (240,000 km), whichever occurs first, the condition will be repaired for you at **no charge**. Diagnosis or repair for conditions other than the condition described above is not covered under this special coverage program.

What You Should Do: If you believe that your vehicle has the condition described above, repairs and adjustments qualifying under this special coverage must be performed by a General Motors dealer. You may want to contact your GM dealer to find out how long they will need to have your vehicle so that you may schedule the appointment at a time that is convenient for you. This will also allow your dealer to order parts if they are not already in stock. {remove this statement if no parts} Keep this letter with your other important glove box literature for future reference.

Reimbursement: [Use this section only when applicable] If you have paid for repairs for the condition described in this letter, please complete the enclosed reimbursement form and present it to your dealer with all required documents. Working with your dealer will expedite your request, however, if this is not convenient, you may mail the completed reimbursement form and all required documents to Reimbursement Department, PO Box 33170, Detroit, MI 48232-5170. The completed form and required documents must be presented to your dealer or received by the Reimbursement Department by May 31, 2018, unless state law specifies a longer reimbursement period.

The right to submit reimbursement claims is provided by GM solely in the interest of customer satisfaction and is personal to vehicle owners and lessees who previously paid for repairs referenced in this Special Coverage ("Customers"). Customers may not assign and GM does not consent to any assignment of any Customer's right to submit reimbursement claims, or to receive reimbursement, or any other rights granted by this Special Coverage to any third party, including but not limited to service contract providers, and this Special Coverage is not intended to and does not confer any third party beneficiary, subrogation or contribution rights, or any other rights to reimbursement, against GM, whether in law, equity or otherwise, on any third parties.

If you have any questions or need any assistance, just contact your dealer or the appropriate Customer Assistance Center at the number listed below.

Division	Number	Text Telephones (TTY)
Buick	1-800-521-7300	1-800-832-8425
Cadillac	1-800-458-8006	1-800-833-2622
Chevrolet	1-800-222-1020	1-800-833-2438
GMC	1-800-462-8782	1-800-889-2438
Pontiac	1-800-762-2737	1-800-833-7668
Puerto Rico - English	1-800-496-9992	
Puerto Rico - Español	1-800-496-9993	
Virgin Islands	1-800-496-9994	

We are sorry for any inconvenience you may experience; however, we have taken this action in the interest of your continued satisfaction with our products.

Terry M. Inch
Executive Director
Global Connected Customer Experience
Enclosure
17138