

## SERVICE & SOLUTION

# Telephone list International Service Desk

Issue: **Jan 2011**  
Pages: 6

Your local Service Desk will answer your technical questions and service inquiries as soon as possible.  
Please have the following information ready (as far as they apply) when you call us:

- Product ID or serial number of your device
- Operating system on the device
- Description of failure
- Changes of Hardware or Software configuration before malfunction of the system
- [SystemDiagnostics Error Code](#)

Product	Telephone	Opening hours	Call charge
<b>Armenia</b> (Service Desk language: English, Russian)			
All products	+7 495 666 2550 -Fax:+7 495 666 2559	Monday - Sunday from 00:00 - 24:00 Holiday from 00:00 - 24:00	(UTC+3)
<b>Austria</b> (Service Desk language: Deutsch)			
Home Products (SCALEO, AMILO, ACTIYV or Home Peripherals)	+43 810 9773331	Monday - Friday from 08:00 - 20:00 Sat/Sun/Holiday closed	(UTC+1) 0,10 €/min. <sup>1</sup>
Business Products (SCENIC, ESPRIMO, CELSIUS, FUTRO, AMILO PRO, LIFEBOOK, Pocket LOOX or STYLISTIC)	+43 810 9773332	Monday - Friday from 08:00 - 20:00 Sat/Sun/Holiday closed	(UTC+1) 0,10 €/min. <sup>1</sup>
Display Products (SCENICVIEW, SCALEOVIEW or MYRICA)	+43 810 9773333	Monday - Friday from 08:00 - 20:00 Sat/Sun/Holiday closed	(UTC+1) 0,10 €/min. <sup>1</sup>
Server & Storage Products (ECONEL, PRIMERGY, PRIMEPOWER, PRIMEQUEST or FibreCAT)	+43 810 9773334	Monday - Friday from 08:00 - 18:00 Sat/Sun/Holiday closed	(UTC+1) 0,10 €/min. <sup>1</sup>
<b>Azerbaijan</b> (Service Desk language: English, Russian)			
All products	+7 495 666 2550 -Fax:+7 495 666 2559	Monday - Sunday from 00:00 - 24:00	(UTC+3)
<b>Bahrain</b> (Service Desk language: English, Arabic)			
All Products	800 04718	Saturday - Thursday from 07:00 - 18:00	(UTC+3) Toll free
<b>Belarus</b> (Service Desk language: English, Russian)			
All products	+7 495 666 2550 -Fax:+7 495 666 2559	Monday - Sunday from 00:00 - 24:00 Holiday from 00:00 - 24:00	(UTC+3)
<b>Belgium</b> (Service Desk language: Dutch, English)			
All Products	+32 2 536 61 00	Monday - Friday from 08:00 - 19:00	(UTC+1)
Aid at activating servicepacks	+32 2 536 61 01	Monday - Friday from 08:00 - 19:00	(UTC+1)
Servicepacks with SLA and maintenance contracts	+32 2 371 52 00		
<b>Bosnia and Herzegovina</b> (Service Desk language: Bosnian, English)			
All Products	+387 51 331960	Monday - Friday from 08:30 - 17:00	(UTC+1)
<b>Bulgaria</b> (Service Desk language: Bulgarian, English)			
All products	+359 2 4917 250 -Fax:+359 2 4917 259	Monday - Friday from 08:30 - 17:00	(UTC+2)
ECONEL, PRIMERGY, PRIMEPOWER, PRIMEQUEST or FibreCAT	+359 2 4917 255 -Fax:+359 2 4917 259	Monday - Friday from 08:30 - 17:00	(UTC+2)
<b>Croatia</b> (Service Desk language: Croatian, English)			
All products	+385 1 5511 000 -Fax:+385 1 5511 009	Monday - Friday from 08:30 - 17:00	(UTC+1)
Server & Storage Products (ECONEL, PRIMERGY, PRIMEPOWER, PRIMEQUEST or FibreCAT)	+385 1 5511 005	Monday - Friday from 08:30 - 17:00	(UTC+1)
<b>Czech Republic</b> (Service Desk language: Czech, English, Slovak)			
All products	+420 246 019 270 -Fax:+420 246 019 279	Monday - Friday from 08:30 - 17:30	(UTC+1)
ECONEL, PRIMERGY, PRIMEPOWER, PRIMEQUEST or FibreCAT	+420 246 019 275 -Fax:+420 246 019 279	Monday - Friday from 08:30 - 17:00	(UTC+1)
<b>Danmark</b> (Service Desk language: Dansk)			
Home Products, Mobile Computers and Display Products	+45 72 22 46 46	Monday - Friday from 08:00 - 18:00	(UTC+1)
Business, Server & Storage Products	+45 44 89 46 00	Monday - Friday from 08:00 - 17:00	(UTC+1)
<b>Estonia</b> (Service Desk language: Estonian, English)			
All products	+372 6 512619		

<b>Finland</b> (Service Desk language: Finnish, English)				
All products	+358 800 0 5979	Monday - Friday from 08:00 - 22:00 Saturday/Sunday from 10:00 - 20:00	(UTC+1)	
<b>France</b> (Service Desk language: Français)				
General Issues and complaints	+33 970 80 91 10 **	Monday - Friday from 08:00 - 18:00	(UTC+1)	0,041 €/min. <sup>1</sup>
Consumer PC and Consumer Notebooks (SCALEO, Amilo)	+33 970 80 92 20 *	Monday - Friday from 08:00 - 18:00	(UTC+1)	0,041 €/min. <sup>1</sup>
Monitors and TV's	+33 970 80 91 30 *	Monday - Friday from 08:00 - 18:00	(UTC+1)	0,041 €/min. <sup>1</sup>
Business PC and Business Notebooks (ESPRIMO, LIFEBOOK)	+33 970 80 91 40 *	Monday - Friday from 08:00 - 18:00	(UTC+1)	0,041 €/min. <sup>1</sup>
Servers and Storage	+33 970 80 91 50 *	Monday - Friday from 08:00 - 18:00	(UTC+1)	0,041 €/min. <sup>1</sup>
<b>Georgia</b> (Service Desk language: English)				
All products	+7 495 666 2550 -Fax:+7 495 666 2559	Monday - Sunday from 00:00 - 24:00	(UTC+3)	
<b>Germany</b> (Service Desk language: Deutsch, English)				
Call-Administration - Nachfragen zu Service-Einsätzen	+49 180 5004295 ** -Fax:+49 180 5004299 **	Monday - Friday from 08:00 - 18:00	(UTC+1)	0,14 €/min. <sup>1</sup> 0,14 €/min. <sup>1</sup>
	0,14€ pro Minute für Anrufe aus dem deutschen Festnetz, max. 0,42€ pro Minute aus den deutschen Mobilfunknetzen			
Beschwerdemanagement - servicerelevante Beschwerden, Kulanzanfragen	+49 180 5004296 ** -Fax:+49 180 5004298 **	Monday - Friday from 08:00 - 17:00	(UTC+1)	0,14 €/min. <sup>1</sup> 0,14 €/min. <sup>1</sup>
	0,14€ pro Minute für Anrufe aus dem deutschen Festnetz, max. 0,42€ pro Minute aus den deutschen Mobilfunknetzen			
General number Technical Support	+49 180 3 777000 **	Monday - Friday from 08:00 - 20:00 Sat/Sun/Holiday closed	(UTC+1)	0,09 €/min. <sup>1</sup>
	0,09€ pro Minute für Anrufe aus dem deutschen Festnetz, max. 0,42€ pro Minute aus den deutschen Mobilfunknetzen			
Business Products (for extended support issues)	0900 1372287 **	Monday - Friday from 08:00 - 20:00 Sat/Sun/Holiday closed	(UTC+1)	1,24 €/min. <sup>1</sup>
Consumer Products (without Warranty)	0900 1372267 **	Monday - Friday from 08:00 - 20:00 Sat/Sun/Holiday closed	(UTC+1)	1,24 €/min. <sup>1</sup>
AMILO Notebook	+49 180 3 777012 **	Monday - Friday from 08:00 - 20:00 Sat/Sun/Holiday closed	(UTC+1)	0,09 €/min. <sup>1</sup>
	0,09€ pro Minute für Anrufe aus dem deutschen Festnetz, max. 0,42€ pro Minute aus den deutschen Mobilfunknetzen			
LIFEBOOK, ESPRIMO Mobile, Fujitsu xxxx, AMILO PRO, CELSIUS Mobile	+49 180 3 777001 **	Monday - Friday from 08:00 - 20:00 Sat/Sun/Holiday closed	(UTC+1)	0,09 €/min. <sup>1</sup>
	0,09€ pro Minute für Anrufe aus dem deutschen Festnetz, max. 0,42€ pro Minute aus den deutschen Mobilfunknetzen			
Tablet PC (EMEA, Fujitsu stock) English, French	+49 821 804 5340 **	Monday - Friday from 08:00 - 20:00	(UTC+1)	
Tablet PC (EMEA, Fujitsu stock) German	+49 821 804 5388 **	Monday - Friday from 08:00 - 20:00	(UTC+1)	
Stylistic, Lifebook T	+49 180 3777019 **	Monday - Friday from 08:00 - 20:00 Sat/Sun/Holiday closed	(UTC+1)	0,09 €/min. <sup>1</sup>
	0,09€ pro Minute für Anrufe aus dem deutschen Festnetz, max. 0,42€ pro Minute aus den deutschen Mobilfunknetzen			
ACTIVY Media Center, SCALEO Home Server	+49 180 3 777022 **	Monday - Friday from 08:00 - 20:00 Sat/Sun/Holiday closed	(UTC+1)	0,09 €/min. <sup>1</sup>
	0,09€ pro Minute für Anrufe aus dem deutschen Festnetz, max. 0,42€ pro Minute aus den deutschen Mobilfunknetzen			
SCALEO, AMILO Desktop, SCALEO Media Center, T-Bird, Simplico	+49 180 500 4310 *	Monday - Friday from 08:00 - 20:00 Sat/Sun/Holiday closed	(UTC+1)	0,14 €/min. <sup>1</sup>
	0,14€ pro Minute für Anrufe aus dem deutschen Festnetz, max. 0,42€ pro Minute aus den deutschen Mobilfunknetzen			
SCENIC, SCENICO, ESPRIMO, FUTRO, SCOVERY, CELSIUS	+49 180 3 777011 **	Monday - Friday from 08:00 - 20:00 Sat/Sun/Holiday closed	(UTC+1)	0,09 €/min. <sup>1</sup>
	0,09€ pro Minute für Anrufe aus dem deutschen Festnetz, max. 0,42€ pro Minute aus den deutschen Mobilfunknetzen			
Displays CRT / TFT Displays/ LCD-TV MYRICA	+49 180 3 777002 **	Monday - Friday from 08:00 - 20:00 Sat/Sun/Holiday closed	(UTC+1)	0,09 €/min. <sup>1</sup>
	0,09€ pro Minute für Anrufe aus dem deutschen Festnetz, max. 0,42€ pro Minute aus den deutschen Mobilfunknetzen			
PRIMEPOWER Highend (down with PP850), STORAGE Highend	+49 180 5 4040 *	Monday - Sunday from 00:00 - 24:00	(UTC+1)	0,14 €/min. <sup>1</sup>
	0,14€ pro Minute für Anrufe aus dem deutschen Festnetz, max. 0,42€ pro Minute aus den deutschen Mobilfunknetzen			
PRIMERGY/Storage/PRIMEPOWER/SPARC Enterprise	+49 180 3 777006 **	Monday - Friday from 08:00 - 18:00 Saturday closed	(UTC+1)	0,09 €/min. <sup>1</sup>
	0,09€ pro Minute für Anrufe aus dem deutschen Festnetz, max. 0,42€ pro Minute aus den deutschen Mobilfunknetzen			
PDA (Pocket LOOX)	+49 180 3 777018 **	Monday - Friday from 08:00 - 20:00 Sat/Sun/Holiday closed	(UTC+1)	0,09 €/min. <sup>1</sup>
	0,09€ pro Minute für Anrufe aus dem deutschen Festnetz, max. 0,42€ pro Minute aus den deutschen Mobilfunknetzen			
Microsoft Service Packs	+49 180 3 777009 **	Monday - Friday from 08:00 - 20:00 Sat/Sun/Holiday closed	(UTC+1)	0,09 €/min. <sup>1</sup>
	0,09€ pro Minute für Anrufe aus dem deutschen Festnetz, max. 0,42€ pro Minute aus den deutschen Mobilfunknetzen			
Home Peripherals, Storagebird, Connect2Air	+49 180 3 777008 **	Monday - Friday from 08:00 - 20:00 Sat/Sun/Holiday closed	(UTC+1)	0,09 €/min. <sup>1</sup>
	0,09€ pro Minute für Anrufe aus dem deutschen Festnetz, max. 0,42€ pro Minute aus den deutschen Mobilfunknetzen			
Systemboards	+49 180 3 777005 **	Monday - Friday from 08:00 - 20:00 Sat/Sun/Holiday closed	(UTC+1)	0,09 €/min. <sup>1</sup>
	0,09€ pro Minute für Anrufe aus dem deutschen Festnetz, max. 0,42€ pro Minute aus den deutschen Mobilfunknetzen			
<b>Great Britain</b> (Service Desk language: English)				
Displays (in warranty)	+44 8702 434391	Monday - Friday from 09:00 - 17:30 Saturday/Sunday closed	(UTC)	National Rate
Consumer PC's (in warranty)	+44 8702 434390 **	Monday - Friday from 09:00 - 17:30 Saturday/Sunday closed	(UTC)	National Rate

Professional PC's (in warranty)	+44 8702 434398	Monday - Friday from 09:00 - 17:30 Saturday/Sunday closed	(UTC)	National Rate
Notebooks (in warranty)	+44 8702 434397	Monday - Friday from 09:00 - 17:30 Saturday/Sunday closed	(UTC)	National Rate
Lifebook International	+44 843 354 7960	Monday - Friday from 09:00 - 17:00 Saturday/Sunday closed	(UTC)	National Rate
Servers & Storage (in warranty)	+44 8702 434399	Monday - Friday from 09:00 - 17:30 Saturday/Sunday closed	(UTC)	National Rate
Reseller Hotline - Only for country callers	0800 004003	Monday - Thursday from 09:00 - 17:30 Friday from 09:00 - 17:00 Saturday/Sunday closed	(UTC)	National Rate
Out of Warranty Support	09068 633416 **	Monday - Friday from 09:00 - 17:30 Saturday/Sunday closed	(UTC)	0,60 £/min. <sup>1</sup>
Standard In Warranty	+44 8702 434391	Monday - Friday from 09:00 - 17:30 Saturday/Sunday closed	(UTC+1)	National Rate
Service pack or Contract Customers	+44 8701 223366	Monday - Sunday from 00:00 - 24:00	(UTC+1)	National Rate
<b>Greece</b> (Service Desk language: Greek)				
All products (without Displays)	+30 210 6863700	Monday - Friday from 09:00 - 17:00	(UTC+2)	
Only Displays	+30 210 2409150	Monday - Friday from 09:00 - 17:00	(UTC+2)	
<b>Hungary</b> (Service Desk language: English, Magyar)				
All products	+36 40 200 440 * -Fax:+36 1 999 0389	Monday - Friday from 08:30 - 17:00	(UTC+1)	
All products	+36 1 999 0380 -Fax:+36 1 999 0389	Monday - Friday from 08:30 - 17:00	(UTC+1)	Local rate, costs depend on your subscribed plan
<b>Iraq</b> (Service Desk language: English, Arabic)				
All products	+971 4366 2226	Saturday - Thursday from 08:00 - 19:00	(UTC+4)	Int l number
<b>Israel</b> (Service Desk language: Hebrew)				
All products	+972 3 7630 755 -Fax:+972 18009455660 *	Sunday - Thursday from 08:30 - 17:00	(UTC+2)	
PRIMERGY	+972 3 9350621			
<b>Italy</b> (Service Desk language: Italia)				
All Products	199 708 708 *	Monday - Friday from 08:00 - 18:00	(UTC+1)	0,0619 €/call <sup>1</sup>
* Costi Da rete fissa: 0,0619 EUR (scatto alla risposta) 0,1426 EUR/min (costo massimo) Da cellulare: 0,1549 EUR (scatto alla risposta) 0,48 EUR/min (costo massimo)				
All Products (from abroad)	+39 02 92130051	Monday - Friday from 08:00 - 18:00	(UTC+1)	
<b>Jordan</b> (Service Desk language: English, Arabic)				
All products	+971 4366 2226	Saturday - Thursday from 08:00 - 19:00	(UTC+4)	Int l number
<b>Kazakhstan</b> (Service Desk language: English, Russian)				
All products	+7 495 666 2550 -Fax:+7 495 666 2559	Monday - Sunday from 00:00 - 24:00 Holiday from 00:00 - 24:00	(UTC+3)	
All products	800 080 5888 -Fax:+7 495 666 2559	Monday - Sunday from 00:00 - 24:00 Holiday from 00:00 - 24:00	(UTC+3)	
All products	+7 727 298 0218 -Fax:+7 495 666 2559	Monday - Sunday from 00:00 - 24:00 Holiday from 00:00 - 24:00	(UTC+3)	
<b>Kuwait</b> (Service Desk language: English, Arabic)				
All products	+971 4366 2226	Saturday - Thursday from 08:00 - 19:00	(UTC+4)	Int l number
<b>Latvia</b> (Service Desk language: English, Latviski)				
All products	+371 67 807649			
<b>Lebanon</b> (Service Desk language: English, Arabic)				
All products	+971 4366 2226	Saturday - Thursday from 08:00 - 19:00	(UTC+4)	Int l number
<b>Lithuania</b> (Service Desk language: Lithuanian, English)				
All products	+370 8 37400165			
<b>Luxembourg</b> (Service Desk language: English, Francais, Dutch)				
All products	+352 26 099870	Monday - Friday from 08:00 - 19:00	(UTC+1)	
<b>Macedonia</b> (Service Desk language: Bulgarian, English)				
All products	+389 2 3207 669	Monday - Friday from 08:30 - 17:00	(UTC+1)	
<b>Malta</b> (Service Desk language: English, Arabic)				
All products	+971 4366 2226	Saturday - Thursday from 08:00 - 19:00	(UTC+4)	Int l number
<b>Moldova</b> (Service Desk language: English)				
All products	+7 495 666 2550 -Fax:+7 495 666 2559	Monday - Sunday from 00:00 - 24:00 Holiday from 00:00 - 24:00	(UTC+3)	
<b>Montenegro</b> (Service Desk language: Serbian, English)				
All products	+382 20 405 801 -Fax:+381 11 2099 709	Monday - Friday from 08:30 - 17:00	(UTC+1)	
<b>Netherlands</b> (Service Desk language: Dutch)				
All products	0900 2025119	Monday - Friday from 08:00 - 19:00	(UTC+1)	0,20 €/min. <sup>1</sup>
<b>Northern Ireland</b> (Service Desk language: English)				
All products	+44 845 3785500			
<b>Norway</b> (Service Desk language: Norsk)				
All products professional products	+47 800 83005	Monday - Friday from 08:00 - 18:00	(UTC+1)	

All products consumer products

+47 800 83005

Saturday/Sunday closed

Monday - Friday from 08:00 - 18:00

(UTC+1)

Saturday/Sunday closed

<b>Oman</b> (Service Desk language: English, Arabic)				
All Products	+971 4366 2226	Saturday - Thursday from 08:00 - 19:00	(UTC+4)	Int'l number
<b>Pakistan</b> (Service Desk language: English, Arabic)				
All products	+971 4366 2226	Saturday - Thursday from 08:00 - 19:00	(UTC+4)	Int'l number
<b>Poland</b> (Service Desk language: English, Polski)				
All products	801 300 100 -Fax:+48 22 398 1369	Monday - Friday from 09:00 - 18:00	(UTC+1)	
All products	+48 22 398 1360 -Fax:+48 22 398 1369	Monday - Friday from 09:00 - 18:00	(UTC+1)	
<b>Portugal</b> (Service Desk language: Portuguese)				
All products	+351 210 114149	Monday - Friday from 08:00 - 18:00	(UTC)	
<b>Qatar</b> (Service Desk language: English, Arabic)				
All products	+971 4366 2226	Saturday - Thursday from 08:00 - 19:00	(UTC+4)	Int'l number
<b>Republic of Ireland</b> (Service Desk language: English)				
Consumer PCs & Monitors (in warranty)	+353 1 850 777 377 *	Monday - Friday from 09:00 - 17:30 Saturday/Sunday closed	(UTC)	National Rate
Professional PCs & Monitors (in warranty)	+353 1 890 927 272 *	Monday - Friday from 09:00 - 17:30 Saturday/Sunday closed	(UTC)	National Rate
LIFEBOOK Notebooks (in warranty)	+353 1 890 927 272 *	Monday - Friday from 09:00 - 17:30 Saturday/Sunday closed	(UTC)	National Rate
PRIMERGY Servers (in warranty)	+353 1 890 927 272 *	Monday - Friday from 09:00 - 17:30 Saturday/Sunday closed	(UTC)	National Rate
General Support (and machines out of warranty)	+353 1 850 777 377 *	Monday - Friday from 09:00 - 17:30 Saturday/Sunday closed	(UTC)	National Rate
<b>Romania</b> (Service Desk language: Romanian, English)				
All products	+40 31 810 3520 -Fax:+40 31 810 3529	Monday - Friday from 08:30 - 17:00	(UTC+2)	
ECONEL, PRIMERGY, PRIMEPOWER, PRIMEQUEST or FibreCAT	+40 31 810 3525 -Fax:+40 31 810 3529	Monday - Friday from 08:30 - 17:00	(UTC+2)	
<b>Russia</b> (Service Desk language: Russian, English)				
All products	+7 495 666 2550 -Fax:+7 495 666 2559	Monday - Sunday from 00:00 - 24:00 Holiday from 00:00 - 24:00 Moscow time (UTC+3)		
All products	8800 2000 372	Monday - Sunday from 00:00 - 24:00 Holiday from 00:00 - 24:00 Moscow time (UTC+3)		0 RUB/min. 0 RUB/call <sup>1</sup>
<b>Saudi Arabia</b> (Service Desk language: Arabic, English)				
All products	800 8971462	Saturday - Thursday from 07:00 - 18:00	(UTC+3)	Toll Free
<b>Serbia</b> (Service Desk language: English, Serbian)				
All products	+381 11 2099 700 -Fax:+381 11 2099 709	Monday - Friday from 08:30 - 17:00	(UTC+1)	
ECONEL, PRIMERGY, PRIMEPOWER, PRIMEQUEST or FibreCAT	+381 11 2099 705 -Fax:+381 11 2099 709	Monday - Friday from 08:30 - 17:00	(UTC+1)	
<b>Slovakia</b> (Service Desk language: Slovak, English)				
All products	+421 233 006 720 -Fax:+421 233 006 729	Monday - Friday from 08:30 - 17:00	(UTC+1)	
ECONEL, PRIMERGY, PRIMEPOWER, PRIMEQUEST or FibreCAT	+421 233 006 725 -Fax:+421 233 006 729	Monday - Friday from 08:30 - 17:00	(UTC+1)	
<b>Slovenia</b> (Service Desk language: Slovenian, English)				
All products	+386 1 600 1490 -Fax:+386 1 600 1499	Monday - Friday from 08:30 - 17:00	(UTC+1)	
ECONEL, PRIMERGY, PRIMEPOWER, PRIMEQUEST or FibreCAT	+386 1 600 1495 -Fax:+386 1 600 1499	Monday - Friday from 08:30 - 17:00	(UTC+1)	
<b>South Africa</b> (Service Desk language: Afrikaans, English)				
All products (inside South Africa)	+27 860 934357			
All products (outside South Africa)	+27 11 233 5860			
<b>Spain</b> (Service Desk language: Spanish)				
All products	+34 902 118218	Monday - Friday from 08:00 - 18:00	(UTC+1)	
<b>Sweden</b> (Service Desk language: English, Svenska)				
All products, except consumer products	+46 8 58888300			
Consumer products (only inside Sweden)	+46 20 764764			
<b>Switzerland</b> (Service Desk language: Deutsch, English)				
Helpdesk all products (in warranty)	+41 848 808 505 -Fax:+41 582 588 175	Monday - Friday from 08:00 - 20:00 Sat/Sun/Holiday closed	(UTC+1)	0,08 CHF/min.
Helpdesk for all Products (without warranty) and Software, Installation	+41 900 900 030	(die ersten 5 Min. CHF 0.25/Min. anschliessend CHF 3.50/Min)		
<b>Turkey</b> (Service Desk language: English, Türkçe)				
All products	+90 212 4440 372			
<b>Turkmenistan</b> (Service Desk language: English)				
All products	+7 495 666 2550 -Fax:+7 495 666 2559	Monday - Sunday from 00:00 - 24:00 Holiday from 00:00 - 24:00	(UTC+3)	

**Ukraine** (Service Desk language: English)

All products	+7 495 666 2550 -Fax:+7 495 666 2559	Monday - Sunday from 00:00 - 24:00 Holiday from 00:00 - 24:00	(UTC+3)
All products	8800 500 6800	Monday - Sunday from 00:00 - 24:00 Holiday from 00:00 - 24:00	(UTC+3)

**United Arab Emirates** (Service Desk language: Arabic, English)

All products	800 22242	Saturday - Thursday from 08:00 - 19:00	(UTC+4) Toll Free
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**Uzbekistan** (Service Desk language: English)

All products	+7 495 666 2550 -Fax:+7 495 666 2559	Monday - Sunday from 00:00 - 24:00 Holiday from 00:00 - 24:00	(UTC+4)
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**Yemen** (Service Desk language: English, Arabic)

All products	+971 4366 2226	Saturday - Thursday from 08:00 - 19:00	(UTC+4) Int l number
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**General**

<sup>1</sup> Charges from mobile networks may vary!

All service packages sold by Fujitsu are valid only during regular business hours. Agreements which go beyond this scope (e.g. 24 hours/7 days) need to be arranged individually with the responsible contract partner.

**For countries not listed above, the following Service Desk is available:**

Fujitsu Technology Solutions: +44 (1344) 475125  
Business hours: Monday - Friday 9:00am - 5:00pm (UTC)

**If your product is purchased in EMEA and you are outside from EMEA:**

United States of America and Canada:

Notebooks, Tablets, Desktops and Workstations

Fujitsu America, Inc: +1-800-8FUJITSU [+1-800-838-5487] (inside USA and Canada)

Business hours: 24 hours a day, 7 days a week

Fujitsu America, Inc: +1-901-259-5790 (outside of USA and Canada)

Business Hours: Monday - Friday 8:00am - 5:30pm (UTC-6)

(Voice mail option at all other times)

Servers, Storage, and Services

Fujitsu America, Inc: +1-800-538-8486

Business hours: 24 hours a day, 7 days a week

Asia, Pacific, Australia:

Only LIFEBOOK Support

Fujitsu PC Asia Pacific Pte Ltd: +852 3101 2898

Business hours: Monday - Friday 9:00am - 5:30pm (UTC+8)

Korea:

Fujitsu Korea Ltd: +82 2 3787 6000

Business hours: Monday - Friday 9:00am - 6:00pm, Saturday 9:00am - 1:00pm (UTC+9)

Japan:

Fujitsu Limited: +81 3 5462 9825 or 0120 89 2745 (toll-free within Japan)

Business hours: Monday - Saturday 9:00am - 5:00pm (UTC+9)

**If your product is purchased outside from EMEA and you are in EMEA:**

Fujitsu Technology Solutions: +49 89 356 480 226

Business hours: Monday - Friday 9:00am - 5:00pm (UTC+1)

modified: 21.12.2010