

Office 365



Transform your enterprise with Microsoft subscriptions

Connect, protect, and empower every employee, from the office to the frontline worker, with a subscription plan that enhances productivity and drives innovation.

Microsoft 365

Stay connected and get more done with intelligent apps and experiences, integrated cloud services, and built-in security.

Office 365

Create, share, edit, and collaborate in real time from anywhere on any device with a cloud-based suite of productivity apps and services.

Microsoft Enterprise Mobility + Security (EMS)

Protect and secure your organization and empower your employees to work in new and flexible ways with an intelligent mobility management and security platform.

Pro (for

Windows 11

Benefit from a highly secure and manageable productivity platform that runs on a wide variety of hardware devices or in the cloud.

Frontline Worker Plans

Jump to section →

Microsoft 365 Apps Email, calendar, and scheduling Meetings, calling, and chat

Social, intranet, and storage Knowledge, insights, and content Analytics

Microsoft 365

Project and task management Automation, app building, and chatbots

E1

Threat protection Cloud Access Security Broker Identity and access management Endpoint and app management Information governance Information protection

eDiscovery and auditing Insider risk management Windows

Supplemental licenses

Information Worker Plans

E5

Office 365

E3

Enterprise Mobility

Windows 11

Enterprise Enterprise

Microsoft 365

Sec+Comp Security² Compliance²

Compliance

Microsoft 365 Apps

Desktop client apps ¹	•	•			•	•								
Office Mobile apps ²	•	•		•	•	•			Read only	•3				•3
Install apps on up to 5 PCs/Mac + 5 tablets + 5 smartphones		•		•4	•	•				•4				•4
Office for the web	•	•		•	•	•			Read only	•				•
Visio for the web	•	•		•	•	•			•	•	•	•	•	•
Microsoft Editor premium features	•	•			•	•								
Multilingual user interface for Office apps	•	•			•	•								

¹ Includes Word, Excel, PowerPoint, OneNote, Outlook, Access (PC only), and Publisher (PC only)

Email, calendar, and scheduling

· · · · · · · · · · · · · · · · · · ·													
Exchange Kiosk (2 GB mailbox)									See footnote 1	•			•
Exchange Plan 1 (50 GB mailbox)				•									
Exchange Plan 2 (100 GB mailbox)	•	•			•	•							
Calendar	•	•		•	•	•			•	•			•
Outlook desktop client	•	•			•	•							
Auto-expanding email archive	•	•			•	•					•	•	
Exchange Online Protection	•	•		•	•	•				•			•
Public folder mailboxes	•	•		•	•	•				•			•
Resource mailboxes	•	•		•	•	•				•			•
Inactive mailboxes	•	•			•	•				•	•	•	•
Microsoft Shifts	•	•		•	•	•			•	•			•
Microsoft Bookings	•	•			•	•			•	•			•

¹ Microsoft 365 F1 includes the Exchange Kiosk service plan to enable Teams calendar only. It does not include mailbox rights.

Security ¹ Requires Microsoft 365 E3 or Office 365 E3 and Enterprise Mobility + Security E3.

² Requires Microsoft 365 F1/F3 or Office 365 F3 and Enterprise Mobility + Security E3 (K).

² Includes Word, Excel, PowerPoint, Outlook, and OneNote mobile Apps

³ Limited to devices with integrated screens smaller than 10.1"

⁴ Mobile apps only





					Information \	Worker Plans								Frontline W	orker Plans		
	Micros	oft 365			Office 365			e Mobility curity		Windows 11	1			Microsoft 365			Office 365
E3	E 5	E5 Security ¹	E5 Compliance ¹	E1	E3	E5	E 3	E5	Pro (for reference)	Enterprise E3	Enterprise E5	F1	F3	F5 Security ²	F5 Compliance ²	F5 Sec+Comp²	F3

¹ Requires Microsoft 365 E3 or Office 365 E3 and Enterprise Mobility + Security E3.

Meetings, calling, and chat

weetings, canning, and chat												
Microsoft Teams	•	•		•	•	•			•	•		•
Unlimited chat	•	•		•	•	•			•	•		•
Online meetings	•	•		•	•	•			•	•		•
Live Events	•	•		•	•	•						
Webinars	•	•		•	•	•						
Screen sharing and custom backgrounds	•	•		•	•	•			•	•		•
Record meetings	•	•		•	•	•			•	•		•
Priority notifications	•	•		•	•	•			•	•		•
Teams Phone ¹		•				•						
Audio Conferencing ²		•				•						

¹ Formerly named Phone System.

Social, intranet, and storage

SharePoint Kiosk (2 GB OneDrive storage)									•1	•1		•1
SharePoint Plan 1 ² (1 TB OneDrive storage)				•								
SharePoint Plan 2 ² (unlimited OneDrive storage ³)	•	•			•	•						
Yammer Enterprise	•	•		•	•	•			•	•		•
Microsoft Viva Connections	•	•		•	•	•			•	•		•

Knowledge, insights, and content

Microsoft Graph API	•	•		•	•	•			•	•		•
Microsoft Search	•	•		•	•	•			•	•		•
Microsoft Stream	•	•		•	•	•			•1	•1		•1
Microsoft Forms ²	•	•		•	•	•				•		•
Microsoft Lists	•	•		•	•	•			•	•		•
Delve	•	•		•	•	•						

Analytics

7 that y the 5													
Productivity Score	•	•		•	•	•				•	•		•
Secure Score	•	•		•	•	•		•	•	•	•		•
Compliance Management	•	•		•	•	•				•	•		•
Viva Insights - Personal insights ¹	•	•		•	•	•							
Power BI Pro		•				•							

¹ Premium personal insights and experiences, manager and leader insights and experiences, and custom analysis tools and accelerators available with the Viva Insights or Viva suite add-on license.

² Requires Microsoft 365 F1/F3 or Office 365 F3 and Enterprise Mobility + Security E3 (K).

¹ Check country and region availability at https://docs.microsoft.com/microsoftteams/country-and-region-availability-for-audio-conferencing-and-calling-plans

¹ No site mailbox. No personal site. ² Includes 10 GB SharePoint storage in addition to 1TB storage provided per organization. ³ Microsoft will provide up to 5 TB of initial OneDrive storage per user based on the <u>default quota</u> for the tenant. Additional storage can be requested by contacting Microsoft support. Subscriptions for fewer than five users received 1 TB of OneDrive storage that cannot be expanded.

¹ Users can record meetings and consume Stream content but cannot publish to Stream. ² Licensed users can create/share/manage forms. Completing/responding does not require a Forms license.



Frontline Worker Plans Information Worker Plans

	Micros	oft 365			Office 365			e Mobility curity		Windows 11				Microsoft 365	;		Office 365
E3	E5	E5 Security ¹	E5 Compliance ¹	E1	E3	E5	E3	E5	Pro (for reference)	Enterprise E3	Enterprise E5	F1	F3	F5 Security ²	F5 Compliance ²	F5 Sec+Comp ²	F3

¹ Requires Microsoft 365 E3 or Office 365 E3 and Enterprise Mobility + Security E3.

Microsoft 365

Project and task management

Microsoft Planner	•	•		•	•	•			•	•		•
Microsoft To-Do	•	•		•	•	•				•		•
Briefing Email	•	•		•	•	•						

Automation and building and chathots1

Automation, app building, and chatbots												
Power Apps for Microsoft 365	•	•		•	•	•				•		
Power Automate for Microsoft 365	•	•		•2	•2	•2		●3	●3	•		
Power Virtual Agent for Teams	•	•		•	•	•				•		
Dataverse for Teams	•	•		•	•	•				•		

¹ Refer to the licensing FAQs and Licensing Guide at https://docs.microsoft.com/power-platform/admin/powerapps-flow-licensing-faq for details including functionality limits.

² Cloud flows only.

³ Desktop flows only.

Viva Learning

Viva Learning in Teams	•	•		•	•	•			•	•		•
Create learning tabs in Teams channels	•	•		•	•	•			•	•		•
Search, share, and chat about learning content	•	•		•	•	•			•	•		•
Microsoft Learn and Microsoft 365 Training libraries + 125 top LinkedIn Learning courses	•	•		•	•	•			•	•		•
Organization-generated content with SharePoint and Viva Learning	•	•		•	•	•			•	•		•

¹ Course recommendations and progress tracking, integration with 3rd party content providers and Learning Management Systems, and learning content surfaced across Microsoft 365 suite available with the Viva Learning or Viva suite add-on license.

Threat protection

Microsoft Defender Antimalware	•	•		•	•	•		•	•	•			•
Microsoft Defender Firewall	•	•		•	•	•		•	•	•			
Microsoft Defender Exploit Guard	•	•		•	•	•		•	•	•			
Microsoft Defender Credential Guard	•	•		•	•	•		•	•	•			
BitLocker and BitLocker To Go	•	•						•	•	•			
Windows Information Protection	•	•		•	•	•		•	•	•			
Microsoft Defender for Endpoint Plan 2		•	•						•		•	•	
Microsoft Defender for Identity		•	•				•				•	•	
Microsoft Defender for Office 365 Plan 2		•	•			•					•	•	
Application Guard for Office 365		•	•								•	•	
Safe Documents		•	•								•	•	

Cloud access security broker

Microsoft Defender for Cloud Apps ¹		•	•	•				•				•	•	•	
Microsoft Defender for Cloud Apps Discovery	•	•					•	•		•	•				
Office 365 Cloud App Security						•									

² Requires Microsoft 365 F1/F3 or Office 365 F3 and Enterprise Mobility + Security E3 (K).





Information Worker Plans Frontline Worker Plans

	Micros	oft 365			Office 365		Enterprise + Sec			Windows 11				Microsoft 365			Office 365
E 3	E 5	E5 Security ¹	E5 Compliance ¹	E1	E3	E 5	E3	E5	Pro (for reference)	Enterprise E3	Enterprise E5	F1	F3	F5 Security ²	F5 Compliance ²	F5 Sec+Comp²	F3

¹ Requires Microsoft 365 E3 or Office 365 E3 and Enterprise Mobility + Security E3.

Identity and access management

Azure Active Directory Premium Plan 1	•						•					•	•			
Azure Active Directory Premium Plan 2		•	•				•	•						•	•	
User Provisioning	•	•	•	•	•	•	•	•				•	•	•	•	•
Self Service Password Reset	•	•	•	•	•	•	•	•				•	•	•	•	•
Advanced Security Reports	•	•	•				•	•				•	•	•	•	
Multi Factor Authentication	•	•	•	•	•	•	•	•				•	•	•	•	•
Conditional Access	•	•	•				•	•				•	•	•	•	
Risk Based Conditional Access / Identity Protection		•	•					•						•	•	
Privileged Identity Management		•	•					•						•	•	
Access Reviews		•	•					•						•	•	
Entitlement Management		•	•					•						•	•	
Microsoft 365 Groups	•	•		•	•	•							•			•
On-premises Active Directory sync for SSO	•	•		•	•	•	•	•				•	•	•	•	•
DirectAccess supported	•	•								•	•		•			
Windows Hello for Business	•	•							•	•	•		•			
Microsoft Advanced Threat Analytics	•	•					•	•				•	•	•	•	
Windows Store Access Management	•	•								•	•		•			

Endpoint and app management

Enupoint and app management															
Microsoft Intune	•	•					•	•				•	•		
Mobile Device Management	•	•		•	•	•	•	•	•	•	•	•	•		
Microsoft Endpoint Manager	•	•					•	•				•	•		
Mobile application management	•	•					•	•	•	•	•	•	•		
Windows AutoPilot	•	•					•	•					•		
Group Policy support	•	•			•	•							•		
Shared computer activation for M365 Apps	•	•			•	•									
Endpoint Analytics	•	•					•	•				•	•		
Cortana management	•	•								•	•		•		

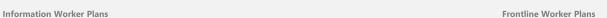
¹ Windows must be licensed separately

Information governance

mornation governance														
Manual retention labels	•	•		•	•	•	•	•		•	•			•
Basic org-wide or location-wide retention policies	•	•			•	•						•	•	
Rules-based automatic retention policies		•	•			•						•	•	
Machine Learning-based retention		•	•									•	•	
Teams message retention policies	•	•		•1	•	•	•	•		•1	•1			•1
Records Management		•	•			•						•	•	

² Requires Microsoft 365 F1/F3 or Office 365 F3 and Enterprise Mobility + Security E3 (K).







¹ Requires Microsoft 365 E3 or Office 365 E3 and Enterprise Mobility + Security E3.

Microsoft 365

Information protection

information protection													
Azure Information Protection Plan 1	•					•			•	•			
Azure Information Protection Plan 2		•	•				•				•	•	
Manual, default, and mandatory sensitivity labeling in Office 365	•	•		•	•	•	•		•1	•			
Automatic sensitivity labeling in Office 365 apps		•	•		•		•				•	•	
Manual labeling with the AIP app and plugin	•	•				•	•		•	•			
Automatic labeling in the AIP plugin		•	•				•				•	•	
Automatic sensitivity labels in Exchange, SharePoint, and OneDrive		•	•		•						•	•	
Sensitivity labels based on advanced classification (ML, EDM)		•	•								•	•	
Sensitivity labeling for containers in Office 365	•	•		•	•					•			
O365 Data Loss Prevention (DLP) for emails & files	•	•		•	•						•	•	
DLP for Teams chat		•	•		•						•	•	
Endpoint DLP		•	•								•	•	
Basic Office Message Encryption	•	•		•	•	•	•		•1	•			
Advanced Office Message Encryption		•	•		•						•	•	
Customer Key for Office 365		•	•		•						•	•	

¹ Microsoft 365 F1 does not include Exchange email service or Office apps.

eDiscovery and auditing

Content Search	•	•	•	•	•	•			•	•				•
Core eDiscovery (including Hold and Export)	•	•	•		•	•						•	•	
Litigation Hold	•	•			•	•						•	•	
Advanced eDiscovery		•	•			•						•	•	
Basic Audit	•	•	•	•	•	•			•	•	•	•	•	
Advanced Audit		•	•			•						•	•	
Insider risk management														
Insider Risk Management		•	•									•	•	
Citi Cli		_	_									_	_	

msider	risk managem	ent

Insider Risk Management	•	•							•	•	
Communication Compliance	•	•		•					•	•	
Information Barriers	•	•		•					•	•	
Customer Lockbox	•	•		•					•	•	
Privileged Access Management	•	•		•					•	•	

Windows

Windows 11 Edition	Enterprise	Enterprise				Pro	Enterprise	Enterprise	Enterprise		
Azure Virtual Desktop	•	•					•	•	•		
Universal Print	•	•				•	•	•	•		

² Requires Microsoft 365 F1/F3 or Office 365 F3 and Enterprise Mobility + Security E3 (K).

Expand the power and security of your Microsoft 365 plans with these additional options.

• = Included		Inf	ormation Worker F	Plans		F	rontline Worker Pla	ans
+ = Can be added N/A = Not available	Micros	oft 365		Office 365		Micros	oft 365	Office 365
TV// T = TVOC dValidation	E3	E5	E1	E3	E5	F1	F3	F3
Security and Compliance								
Microsoft 365 E5 Security	+	•	N/A	N/A	N/A	N/A	N/A	N/A
Microsoft 365 E5 Compliance	+	•	N/A	N/A	N/A	N/A	N/A	N/A
Microsoft 365 F5 Security	N/A	N/A	N/A	N/A	N/A	+	+	+
Microsoft 365 F5 Compliance	N/A	N/A	N/A	N/A	N/A	+	+	+
Microsoft 365 F5 Security + Compliance	N/A	N/A	N/A	N/A	N/A	+	+	N/A
Microsoft 365 E5 Info Protection and Governance	+	•	+1	+1	•+ ^{1,2}	+	+	+1
Microsoft 365 E5 Insider Risk Management	+	•	+	+	•+ ³	+	+	+
Microsoft 365 E5 eDiscovery and Audit	+	•	+	+	•	+	+	+
Microsoft Defender for Identity	+	•	+	+	+	+	+	+
Microsoft Defender for Office 365 Plan 1	+	•	+	+	•	+	+	+
Microsoft Defender for Office 365 Plan 2	+	•	+	+	•	+	+	+
Microsoft Defender for Cloud Apps ⁴	+	•	+	+	+	+	+	+
App governance add-on for Microsoft Defender for Cloud Apps ⁵	+5	+	+5	+5	+5	+5	+5	+5
Microsoft Defender for Endpoint Plan 1	•	•	+	+	+	+	+	+
Microsoft Defender for Endpoint Plan 2	+	•	+	+	+	+	+	+
Premium Assessments add-on for Compliance Manager ⁶	+	+	+	+	+	+	+	+
Privacy Management for Microsoft 365 - risk	+	+	+	+	+	N/A	N/A	N/A
Privacy Management for Microsoft 365 - subjects rights request	+	+	+	+	+	N/A	N/A	N/A
Compliance Program for Microsoft Cloud	+	+	+	+	+	N/A	N/A	N/A
Office 365 Data Loss Prevention	•	•	+	•	•	N/A	+	+
Exchange Archiving	•	•	+	•	•	N/A	+	+
Azure Active Directory Premium Plan 1	•	•	+	+	+	•	•	+
Azure Active Directory Premium Plan 2	+	•	+	+	+	+	+	+
Microsoft Intune	•	•	+	+	+	•	•	+
10-year Audit Log Retention	N/A	+	N/A	N/A	+	N/A	N/A	N/A

¹ EMS E3 or Azure Information Protection Plan 1 standalone required.

² Office 365 E5 includes the DLP for Teams chat, Rules-based auto classification, advanced Information Governance, Advanced Message Encryption, and Customer Key value of Microsoft 365 E5 Information Protection and Governance but does not include Cloud DLP or Machine Learning-based auto classification.

³ Office 365 E5 includes the Communication Compliance, Information Barriers, Customer Lockbox, and Privileged Access Management value of M365 E5 Insider Risk Management but does not include the full Insider Risk Management solution.

⁴ Formerly named Microsoft Cloud App Security (MCAS).

⁵ Requires Microsoft Defender for Cloud Apps

⁶ For details on available assessments see <a href="https://docs.microsoft.com/en-us/office365/servicedescriptions/microsoft-365-service-descriptions/micr

Information Worker Plans Frontline Worker Plans • = Included

+ = Can be added N/A = Not available

Teams Services¹

available	Micros	oft 365		Office 365		Micros	oft 365	Office 365
	E3	E5	E1	E3	E5	F1	F3	F3
ices ¹								
Audio Conferencing	+	•	+	+	•	+	+	+
Extended Dial-out Minutes to US and Canada	+2	+	+2	+2	+	+2	+2	+2
Teams Phone ³	+	•	+	+	•	+	+	+
Domestic Calling Plan	+4	+	+4	+4	+	+4	+4	+4
Domestic Calling 240 Minute Plan	+4	+	+4	+4	+	+4	+4	+4
Domestic Calling 120 Minute Plan	+4	+	+4	+4	+	+4	+4	+4
International Calling Plan (includes Domestic Plan)	+4	+	+4	+4	+	+4	+4	+4
Teams Phone with Calling Plan ⁶	+	N/A ⁵	+	+	N/A ⁵	N/A	+	+

¹ Availability and included minutes may vary by region. To verify service availability, refer to https://docs.microsoft.com/en-us/micr

services, such as toll-free, international minutes for domestic plans, etc. Customers can disable these features to avoid additional billing.

Business Voice⁷

Microsoft Viva

Viva Topics	+	+	+	+	+	+	+	+
Viva Insights	+	+	+	+	+	+	+	+
Viva Insights Capacity ¹	+	+	+	+	+	+	+	+
Viva Learning	+	+	+	+	+	+	+	+
Viva suite	+	+	+	+	+	+	+	+
Viva suite with Glint add-on	+	+	+	+	+	+	+	+

¹ Requires Viva Insights per user subscription

Content Services

SharePoint Syntex	+	+	+	+	+	+	+	+
Extra Graph Connector Capacity	+	+	N/A	+	+	N/A	N/A	N/A
Storage								
Office 365 Extra File Storage	+	+	+	+	+	+	+	+
eDiscovery Storage		_						

² Audio Conferencing or Business Voice required.

³ Formerly named Phone System.

⁴ Teams Phone required.

⁵ O365/M365 E5 already includes Teams Phone. Choose a Calling Plan to add calling minutes. ⁵ Includes full Domestic Calling Plan.

⁷ 300 seat maximum. Limited geo availability.

⁸ Lower price available in the United States (including Puerto Rico), Canada, and United Kingdom only.

² Introductory pricing. Microsoft Viva suite pricing will increase to standard pricing at \$12/u/m on September 1, 2022.

³ Introductory pricing. Microsoft Viva suite with Glint add-on pricing will increase to standard pricing at \$15/u/m on September 1, 2022.

• = Included + = Can be added N/A = Not available		Inf	ormation Worker P	Frontline Worker Plans				
	Microsoft 365		Office 365			Microsoft 365		Office 365
	E3	E5	E1	E 3	E5	F1	F3	F3
Power Platform								
Power BI Pro	+	•	+	+	•	+	+	+
Power BI Premium	+	+	+	+	+	+	+	+
Power Apps per-app (1 app/user/month)	+	+	+	+	+	+	+	+
Power Apps per-user (unlimited apps/user/month)	+	+	+	+	+	+	+	+
Power Automate per-user (unlimited flows/user/month)	+	+	+	+	+	+	+	+
Power Automate per-user w/ Unattended RPA (unlimited flows + 5K AI Builder credits/user/month)	+	+	+	+	+	+	+	+
Power Automate per-flow (5 flows/month for unlimited users)	+	+	+	+	+	+	+	+
Other								
Scheduler ¹	+	+	+	+	+	N/A	N/A	N/A
Universal Print Volume Add-on (500 print jobs) ²	+	+	N/A	N/A	N/A	N/A	+	N/A
High Efficiency Video Codec (HEVC) ²	+	+	N/A	N/A	N/A	N/A	+	N/A

¹Only meeting organizers require a Scheduler license. Meeting attendees can be anyone with an email address (internal/external) and do not need to be licensed.

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² Universal Print and HEVC require Windows. Plans that do not include Windows licenses are marked as "N/A".