## SNACK FOOD VENDOR SM5700



MODEL 3160

SERVICE MANUAL

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Record the Model Number and Serial Number of your machine below.
The Model and Serial numbers will be needed for you to obtain quick service and parts information for your machine. The numbers are available on the identification plate located on the back side of the cabinet of the machine.

MODEL NUMBER: $\qquad$

## SERIAL NUMBER:

$\qquad$

## SPECIFICATIONS

General Dimensions

|  | INCHES | CENTIMETERS |
| :---: | :---: | :---: |
| Height | 72 | 183 |
| Width | 41 | 104 |
| Depth | 36 | 91 |
| Open Door Depth | 31 | 79 |
|  | Lbs | Kgs |
| Weight | 615 | 277 |

Electrical

| Power | 115 VAC | 230 VAC |
| :---: | :---: | :---: |
| Cycle | 60 Hz | 50 Hz |
| Current | 1.2 Amps | 0.6 Amps |

## Pricing

MDB Controller \& Coin Mechanism

Recommended Maximum Product Size

|  | INCHES | MILLIMETERS |
| :---: | :---: | :---: |
| Large Snack Helix | $5-27 / 32 \times 1-1 / 2 \times 9$ | $148 \times 38 \times 228.6$ |
| Medium Snack Helix | $4-3 / 8 \times 1-1 / 2 \times 7$ | $111.1 \times 38 \times 178$ |
| Sandwich Cracker Helix | $2-15 / 16 \times 15 / 16 \times 5-1 / 2$ | $74.6 \times 23.8 \times 139.7$ |
| Gum/Mint Split Helix | $1 \times 13 / 16 \times 5-1 / 2$ | $25.4 \times 20.6 \times 139.7$ |

## INTRODUCTION

This manual contains service and installation guidelines and instructions for the Snack Food Vendor product line.

## NOTE

Sections of the manual relating to refrigeration apply only to models with optional refrigeration units.

All Snack Food Vendor models are equipped with an electronic control system. All programming of the vend functions, pricing and features is done at the controller. Changes can be made without any additional accessories or remote parts.

Selections can be priced individually from $\$ .05$ to $\$ 999.95$ in five cent increments (U.S. currency).
Features include:

- Multi Drop Bus (MDB) coin handling mechanism
- Self-diagnostics and cash accountability
- Multi Vend, Free Vend, Bonus Vend and Promo Vend features
- Hermetically sealed refrigeration system with R-134a refrigerant
- Programmable electronic control of the refrigeration unit
- Motorized delivery, electronically controlled


## CAUTION:

## This vendor utilizes DC motors. Do not attempt to turn augers by hand.

 Motor damage could occur.- Visual feedback when a product has been vended or when an error condition exists.
- No change or loss of program/memory because power failure
- Cash accountability records Total Cash transactions and Total Vend cycles performed by the vendor. Information for individual selections, complete range (rows) or total machine can be compiled and used for inventory and ordering records
The vending sequence is "first-in, first-out" for each selection, eliminating the need for stock rotation to maintain fresh products in the vend area.
This manual should be read thoroughly to become familiar with the functions of all components, along with the features that are available. The initial set-up of a vending machine is very important in insuring trouble-free operation of the equipment. Following the instructions at the initial installation of the machine will avoid service problems and minimize set-up time.
Should you have any questions pertaining to information in the manual, replacement parts or the operation of the vendor you should contact your local distributor or:

VendNet ${ }^{\text {TM }}$<br>165 North 10th Street<br>Waukee, lowa 50263 - USA<br>Service: 800-833-4411<br>Parts: 888-259-9965<br>All Others: 888-836-3638<br>Fax: 515-987-4447<br>E-Mail: Vendnet@vendnetusa.com

## UNPACKING

his vendor was thoroughly inspected before leaving the factory and the delivering carrier has accepted responsibility for this vendor. Note any damage or irregularities at the time of delivery and report them to the carrier. Request a written inspection report from the claims inspector to file any claim for damage. File the claim with the carrier (not the manufacturer) within 15 days after receipt of the machine.
Carefully remove outside packing material to avoid damage to the finish or exterior of the machine. Remove adhesive residue with denatured alcohol or common household vinegar.
Inspect the machine for concealed shipping damage. Report any damage hidden by the shipping material directly to the delivering carrier on a hidden damage report.
Record the model number and serial number of the vendor for your records. These numbers can be found on the Serial Plate on the rear of the cabinet and/or inside the vendor. Refer to these numbers on all correspondence and inquiries pertaining to this vendor.

Remove the Knock-Away Support by placing a spacer under the vendor, inserting a screwdriver or prying tool into the groove and splitting it in two. Discard the washers located on each side of the wooden supports. Turn the leveling screws in as far as possible. See Figure 1.

## WARNING

Use caution when tipping machine from skids. Machine is heavy and can fall causing serious injury. This may require a second person.


Figure 1. Removing Knock-Away Supports

## INSTALLATION

Consult local, state and country codes and regulations before installation of the vendor.

## CAUTION:

To insure reliability and maintain manufacturers equipment warranty, machine must NOT be placed in an environment where the temperature is greater than $90^{\circ} \mathrm{F} / 32^{\circ} \mathrm{C}$ and the relative humidity is $65 \%$ or greater.

1. Position the vendor in its place of operation no further than six (6) feet ( 2 m ) from the power outlet or receptacle.

## WARNING:

## DO NOT USE EXTENSION CORDS.

Extension cords can cause problems.
2. Leave at least six (6) inches ( 15 cm ) of space between the back of the machine and any wall or obstruction for proper air circulation.
3. Retrieve the keys to the vendor from the coin return cup.
4. Open outer door and remove all internal packing material.
5. Check that the door will open fully without interference.
6. Level the vendor, making sure all levelers are touching the floor. The vendor must be level for proper operation and acceptance of coins through the coin mechanism. When the vendor is level, the door can be opened to any position and not move by itself. Try the door half closed, straight out and in the wide open position before deciding the vendor is level.

## Grounding (Earthing) \& Electrical

Before connecting the vendor, the integrity of the main electrical supply must be checked for correct polarity, presence of ground (earth) and correct voltage. These checks should be repeated at 6-month intervals with the routine safety electrical testing of the vendor itself.
For proper operation of any equipment utilizing electronically controlled components, the equipment should be placed on an isolated or dedicated noise-free circuit.
A noise suppressor has been installed in this machine to compensate for any signal noise that could interfere with the normal operation of the controller.
For 115 -Volt vendors the circuit should be a minimum 15 Amp, 60 cycle, properly polarized and grounded (earthed).
For 230 -Volt vendors the circuit should be a minimum 7.5 Amp, 50 cycle, properly polarized and grounded (earthed).
Shown in Figure 2 and Figure 3 are two properly grounded (earthed) and polarized wall outlets. Figure 2 shows two 230 -Volt wall outlets.


Figure 2. 230-Volt Outlets


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Figure 3. 115-Volt Outlet

Connect the vendor power cord to a grounded 115 Volt AC, 60 Cycle, noise free polarized power source of not less than 15 Amps. Checking the power source can be accomplished with an AC Voltmeter in the following manner:

1. Voltage Check

When the AC Voltmeter probes are connected to the HOT and NEUTRAL terminals, the voltmeter should indicate 110 to 130 volts AC. See Figure 4.
2. Polarity and Ground Check

When the AC Voltmeter probes are connected to the HOT and GROUND terminals, the voltmeter should indicate 110 to 130 Volts AC. See Figure 4.


Figure 4. Electrical Check with Voltmeter

## 3. Noise Potential Check

When the AC Voltmeter probes are connected to the NEUTRAL and GROUND terminals, the voltmeter should indicate 0 Volts AC. See Figure 4. Any voltage reading could cause noise problems in the electronic controller.

## 4. Amperage Check

At the fuse box or circuit breaker panel, locate the proper circuit and ensure that the fuse or breaker protecting that circuit is rated at 15 Amps or greater.

NOTE
In a standard three (3) prong 115 Volt AC wall outlet the GROUND pin is round, the NEUTRAL pin is rectangular and located clock-wise from the ground pin and the HOT pin is rectangular and smaller than the neutral pin and located counterclockwise from the ground pin. See Figure 4.

To correct negative voltage, amperage, polarity, or ground checks, consult a licensed electrician. To correct a negative noise potential check, install a noise suppressor which can be obtained from any electrical or electronic supply store or in kit form.

## Outlet Tester

An easy to read outlet tester can be obtained from any electrical or electronic supply store.

Plug the tester into any grounded (3-prong) 115 V AC outlet to detect faulty wiring. See Figure 5.

Read the indicator lights as explained on the tester. See Table 1 for explanation of faults.
Refer all indicated problems to a qualified electrician.


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Figure 5. 3-Prong Outlet Tester

## CAUTION

## Unplug all equipment on branch circuit before testing.

## NOTE

This is not a comprehensive diagnostic instrument. Please refer to the tester packaging for more information.

Table 1. Indicated Problems when using a tester

| FAULT | REASON FOR FAULT |
| :---: | :---: |
| Open Ground | Ground contact not connected |
| Open Neutral | Neutral contact not connected |
| Open Hot | Hot contact not connected |
| Hot Ground Reverse | Hot and ground contacts interchanged |
| Hot Neutral Reverse | Hot and neutral contacts interchanged |

## Power Switch

Each Super Vendor is equipped with a "Power Switch" located on the transformer panel along with a 3-Amp breaker. The switch will shut-off the light and controller. See Figure 6.
The 3-Amp breaker is protection for the transformer.


Figure 6. Power Switch

## COIN MECHANISM \& BILL VALIDATOR

## CAUTION:

Do not plug in or unplug the coin changer with the power on!
The controller will monitor the condition of the coin changer at all times. Any activity (coins inserted) will be recorded and stored in the controller.

## Removing Accepted Bills

Accepted bills may be removed by opening the "bill box" lid or by removing the bill box from the validator. (See manual from validator manufacturer).

## NOTE

If the bill box is removed, make sure that it is fully latched in place when it is returned to the validator.

## Clearing Jams \& Cleaning

Trapped bills, debris or dirt can result in poor bill acceptance or bill rejection. Remove the bill box and lower housing to clear trapped bills or debris. Clean the bill path plastic parts or belts with a cloth moistened with a mild soap and water solution. Clean the magnetic head and optic sensors using a swab and isopropyl alcohol. (See manual from validator manufacturer)

## CAUTION:

Do not use any petroleum based cleaning solvents, scouring pads or stiff brushes for cleaning.

## LOADING PRODUCTS

To load products, lift tray slightly and pull forward until the tray stops. The upper-most trays will tilt for ease of loading.
Load products from front to back, making sure all items fit freely between the augers. Do not attempt to force oversize items or packages into the spaces. Do not skip a space. The bottom of the package should be placed on the bottom of the compartment above the product augers. The label should face the front of the machine for easy identification by the customer. See Figure 7.


Figure 7. Loading Products

When finished loading each tray, make sure the tray is returned to its proper standby position. All trays must be pushed to the rear of the cabinet and properly seated in the "detent" position.
The size of the item being vended must be larger than the diameter of the auger being used to vend properly. Undersized items could cause vend problems. If the product does not fit the auger properly, it is recommended that a different auger be used. Optional augers are available; see the "Parts Ordering Procedure" (page 49) section for ordering information.

## Product Ejectors

Product ejectors can be added to the end of the augers to help move the product out of the tray area (see Figure 8). Order P/N 4025748.


Figure 8. Product Ejectors

## CHANGING

## TIMING AND TRAY SPACING

Retiming the augers can dispense difficult-to-vend items more dependably. Larger items can be vended by altering tray spacing.

## Timing

Each auger can be rotated in 20-degree increments for a different drop-off point. Most items can be vended successfully when the auger end is positioned at 6 o'clock.
To change the auger end positions:

1. Make sure the auger coupling is seated over the vertical rail or retaining rib on the tray.
2. Remove the motor cover.
3. Raise the motor slightly and pull forward on the auger until it separates from the motor. See Figure 9.
4. Rotate the auger to the desired position and re-insert the auger coupling into the motor.
5. Replace the motor cover and securely tighten.


Figure 9. Auger Motor assembly

## Tray Spacing

The trays can be raised or lowered in 1-inch ( 25.4 mm ) increments to provide additional headroom for vending taller items.

## NOTE

When increasing the space between two trays, a corresponding decrease in space of an adjoining tray will result.

To change tray spacing, follow the steps outlined below: (See Figure 10)

1. Pull out the tray to be adjusted until it stops.
2. Disengage the tray harness from its snap open harness clamp on the right hand side wall..
3. Disconnect the tray plug from its receptacle on the right side wall.
4. Lift up on the front of the tray and pull slightly forward (approximately 1/2-inch ( 15 mm ) to clear the tray stop.
5. Lift up on the rear of the tray and remove it from the machine.
6. Disengage both left and right tray rails from their corresponding slots on the left and right side walls: pull inward on the bottom front of each rail and pull its flange out of the slot.


Figure 10. Changing Tray Spacing
7. Pull each rail forward to disengage its rear tab from the hole in the rear wall. See Figure 10.
8. Relocate both left and right rails by reversing steps 6 and 7 .

## NOTE

Rails must be level front to back and right to left.
9. Replace the tray by placing its rear rollers on the left and right rails and lifting up on the front of the tray as you push it back.
10. Install the tray harness plug into its receptacle on the right side wall.
11. Clip the tray harness into its harness clamp and snap the clamp closed.
12. Test vend the tray in its new position to assure that the tray harness plug is properly connected.

## CONTROLLER FUNCTIONS

There are two modes of operation.
Sales Mode: The vendor accepts deposits, pays out change, and dispenses product to the customer. The 10 -character scrolling display is used to communicate with the customer.
Service Mode: Used by the operator to program and service the machine. The display is used to communicate with the operator.

## Sales Mode

## Display and Vend Cycle

When no credit has been established and a selection is made, the price for that selection displays for approximately one second.
When credit is deposited the amount displays. Five digits are available.
After a selection is made, the controller will determine if sufficient credit is available. If the accumulated credit is greater than or equal to the price of the selection a vend attempt will take place. If credit is less than the selection price, the price will display will scroll PLEASE IASERT TTORE TTONEY.
After a successful vend, the amount of change to be returned will be displayed until all coinage is paid back.
If a selection is made and a vend cannot take place, or selection is empty, (assuming that sufficient credit and change are available) the mAKE ALTERARTE SELECTIOT message scrolls.
If the payout tubes in the coin mechanism are below the low-level sensors, the USE CORRECT CHAMGE message will scroll.
If no motors have been assigned or if the motor has been recorded as faulty, the TTAKE ALTERIATE SELECTIOC message scrolls.

## Jammed Motor Condition

The controller will not run motors that have been recorded as "jammed" or have not been assigned. A motor jam is detected when power is applied to a motor and the motor fails to return to the home position within about 9 seconds.
Motors recorded as inoperative can be reset by running a test vend of that particular selection. See the Test Vend Selections section of this manual (page 21).

## Vend and Cash Counters

Following a successful vend, the vend counter will be incremented by one (1) and the cash counter will be incremented by the price of the vended selection. The counter rollovers occur at 79,999,920 and \$99,999.95 respectively.

Test vends are not included in the counter totals.

## Resettable Vend and Cash Counters

The resettable counters track Total Vends dispensed and Total Cash collected since last reset. The vend count and cash totals will be available by individual selections, range (rows) and entire machine utilizing all the rows (i.e. row A to row J for the combo vendor.

Following a successful vend, the resettable vend counter will be incremented by one (1) and the resettable cash counter will be incremented by the price of the selection vended. The counter rollovers occur at 79,999,920 and \$99,999.95 respectively if never reset.

## NOTE

Test vends are not included in the counter totals.

## Service Mode

## Entering the Service Mode

To change any settings or programs in the vendor, the controller must be placed in the Service Mode. To enter the Service Mode, push the red service mode button once (located on the control board). If credit exists when entering the Service Mode, it will be restored when the machine is returned to the Sales Mode.

## Key Functions while in Service Mode:

Key ( A ) = Scrolls UP through a menu, sub-menu
Key ( B ) = ENTERS a menu, sub-menu or routine within a menu
Key ( C ) = Scrolls DOWN through a menu, sub-menu
Key ( D ) = SAVES a change within sub-menus or routines
Key ( E ) = EXITS down a level from a menu, sub-menu or routine without making a change.


The following three diagrams illustrate the three menu levels and the sub-menu levels of each main menu. Use the (A) and (C ) keys to scroll through each menu or submenu. use the ( $A$ ) key to move from menu to sub-menu levels.


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## NOTE

A quick way to access Menu levels 2 \& 3:
Press Service Mode Button. DIRG705E will display.
Press ( A ) to display $\boldsymbol{T} E \Pi \boldsymbol{U}$ 2. Press ( B ) to enter menu 2. PRICE will display.
Press (C) to display $\boldsymbol{\pi E} \boldsymbol{\pi} \boldsymbol{U}$ 3. Press (B) to enter Menu 3. PO5/AUX will display.

Upon entering Service Mode the display will show DIAGMOSE, which marks the beginning of MENU 1 of the Service Menu.

## NOTE

Pressing ( E ) will exit a menu or sub-menu item without saving any changes

## Exiting the Service Mode

To exit the Service Mode, push the Service Mode Button.
The controller will automatically exit the Service Mode if no key is pressed for approximately 25 seconds.

## MENU 1

## NOTE

$$
\begin{aligned}
& \text { Press (A ) or (C) to scroll through the Menu1 sub-Mode menu. } \\
& \text { Diagnose Mode...... Displays Error codes } \\
& \text { Motor Mode............ Counts and Configures motors } \\
& \text { Account Mode ........ Account Mode is used to display various types of cash and } \\
& \text { vend totals }
\end{aligned}
$$

With DIAGIOSE displayed
Press ( B ) to enter Errors Mode. VITIC
OK (Vendor Motor Configuration) will be displayed.
Press ( B ) again to display error codes. If there are no errors, the display will scroll through:
UTTL OK

CHATGER OK
UALIDAT OK
READER OK
If the display reads for example: $($ READER $\quad \theta)$ the controller can not locate a card reader. See the following table for error codes.

Press ( E ) to return to Di月6ПO5E display.
Press ( C ) to move to Motor Mode. TTOTOR will be displayed.

Error Codes

| CODE | ERROR DETAIL |
| :---: | :---: |
| [HAПGER З | Controller cannot locate the Coin Mechanism |
| URLIDAT 7 | Controller cannot locate the Validator |
| READER $\theta$ | Controller cannot locate the Card Reader |
| 5EL5 | 55 1-55 12 (select switch closed) |
| CHAR | โᄃ (changer communication) <br> T5 (Changer Tube Sensor) <br> II (Inlet Chute blocked) <br> $T_{\dot{\prime}}$ (Changer Tube jammed) <br> [RLH (Changer ROM Checksum) |
| ACLE | $E E$ (excessive escrow) <br> $\Pi_{\boldsymbol{\nu}}$ (Coin Acceptor jammed) <br> LA (low acceptance rate) |
| CHUT | C5 (Chute Sensor always on) |
| 575 | $\triangle A X X$ (column double assigned UAXX (column unassigned) |
| BURL | B5 (Bill Validator Sensor) <br> BILL (Bill Validator Motor) <br> $\boldsymbol{\theta} \boldsymbol{L}$ (bill jammed) <br> BOP ( B (open Bill Cash Box) <br> BFU'L (full Bill Cash Box) <br> $\boldsymbol{B C}$ (Bill Validator communication) |
| FRIG (sensor) | 5E/75 (Temperature Sensor) <br> $\operatorname{COLD}$ (sensing temperature 3 degrees under Cut out) <br> C $\Pi P R$ (not cooling-within 30 min . of Cut in) <br> $\boldsymbol{A C L O}$ (less than 95 volts for more than 30 minutes) |

## MOTOR MODE

Motor mode is used to display the number of working motors or to configure the vendor to the currently working motors.

Press (EN) to enter motors mode. TTOTORS will be displayed.

## NOTE

Press (A ) or (C ) to scroll through the Motor Mode sub-menu.
Motors $\qquad$ Motor Count of working motors
Configure........................Configure vendor to working motors
Press ( B ) again to display the number of working motors.
Press ( E ) to return to the $\boldsymbol{7 T O T O R S}$ display.
Press ( C ) to enter configuration mode. COIFIG will be displayed.
Press ( B ) to automatically configure machine to the currently working motors. After a short pause COTFIGURED will be displayed.
Press ( E ) to exit back to COПFIG.
Press ( E ) again to return to TOTOR.


## ACCOUNT MODE

Account Mode is used to display various types of cash and vend totals.
Press ( B ) to enter Account Mode HIST 5ALES will be displayed.

## NOTE



## HISTORICAL SALES

Displays the total amount of sales (by dollar) since initialization of the control board.

Press ( $B$ ) to display the amount of sales since initialization.
Press (E) to return to the HIST 5月LES display.
Press ( C ) to move to historical count. HIST $[0 U \Pi T$ will be displayed.

## HISTORICAL COUNT

Displays the total number of vended products since initialization of the control board.

Press ( B ) to display vended products since initialization.
Press ( E ) to return to the HIST COUTT display.
Press ( C ) to move to Resettable Sales. RES 5RLES will be displayed.

## RESETTABLE SALES

Displays the total sales (in dollars) since the last reset.
Press ( $B$ ) to display the total sales.
Press ( E ) to return to the RES 5月LES display.
Press ( C ) to move to Resettable Count. RES [ IU'TT will be displayed.

## RESETTABLE VEND COUNT

Displays the total vends since the last reset.
Press ( B ) to display number of vended products.
Press ( E ) to return to the RES COUKT display.
Press ( C ) to move to Card Reader Sales. RDR 5RLES will be displayed.

## RDR SALES

Displays the total card reader sales.
Press ( B ) to display the Card Reader Sales. (optional hardware required).
Press ( $E$ ) to return to the RER 5RLES display.
Press ( C ) to move to Set Range. SET RATGE will be displayed.

## SET RANGE

The operator uses Set Range to define a specific range of selections to display total cash or vends since last reset. Use the Range Cash or Range Vends below to display totals. Ranges can only be defined by row and not by selections.

Press ( B ) to display $5 R / E R$ and the current range. To change the range press the letter of the first selection to be specified and then the letter of the last selection to be specified. (For example: A - A for the top tray or A - C for the top three trays).
Press ( D ) to save range and return to the SET RA $\boldsymbol{R} G E$ display.
Press ( C ) to move to Range Cash. RATGE [R5H will be displayed.

## RANGE CASH

Displays the total sales (by dollar) for the defined range.
Press ( B ) to display total sales of the defined range.
Press ( E ) to return to the R月ПGE [A5H display.
Press ( C ) to move on to RATGE VEROS.

## RANGE VENDS

## Displays the number of vended products for the defined range.

Press ( B ) to display the number of vended products over the defined range.
Press ( E ) to return to the RATGE VEROS display.
Press ( C ) to move to Clear. $\subset L E R R$ will display.

## CLEAR

## Clears all resettable values.

Press ( B ). ᄃLERRED will display.
Press ( $E$ ) to return to the $\subset L E R R$ display.
Press ( E ) to exit Account sub-menu. $A C \subset O U \Pi T$ will display
Press ( C ) to move to Coin Mode. $[01 \Pi$ will display.

## COIN MODE

Coin mode is used to load or unload the coin mech coin tubes and to set Unconditional Acceptance and Exact Change values.

Press ( B ) to enter Coin mode. $\Gamma P O$ (Coin Pay Out) will be displayed
NOTE
Press ( A ) or ( C ) to scroll through the Coin Mode sub-menu.
CPO ........................Coin Tube Payout
Tube Fill ..........................Displays current amount in coin tubes
Unconditional Accept. .....Sets the value for Unconditional Acceptance
Exact Change ................Sets value for Exact Change

## CPO (Coin Pay Out)

## Pays out coins from the coin mech coin tubes.

Press ( B ) to display RISPEM5E. Press the number ( 1 ) key to dispense least significant coin, (2) key for next significant coin, or the (3) key for the most significant coin. On some coin mechs there is a fourth tube (the dollar coin for example). Use the number ( 4 ) key for this tube. Press and hold 1, 2, 3, or 4 to rapidly dispense coins.
Press ( $E$ ) to exit dispense and return to the $\Gamma P O$ display.
Press ( C ) to move to Tube Fill. TUBE FILL will display.

## TUBE FILL

Display will show an increasing total as coins are entered through the coin mech.
Press ( B ) F FILL C0I75 will be displayed briefly, followed by 00.00 The display will change as coins are entered through the coin mech.

## NOTE

Manually ejecting coins will not subtract from the total. and exiting the Fill Coins mode will reset the counter back to 00.00 .
Press ( E ) to return to the $T U B E F I L L$ display.
Press ( C ) to move to Unconditional Acceptance. UПCOП AC[P will display.

## UNCONDITIONAL ACCEPTANCE

Used to set the highest amount of currency in bills or coins that can be accepted without regard if the equivalent value in coins can be returned.

Press ( B ) to display the amount currently set for unconditional acceptance.
Change amount using numerical keys.
Press ( D ) to save change and return to $U \Pi[O \Pi$ ACCP display.
Press ( C ) to move to Exact Change.

## EXACT CHANGE

Sets the Exact Change value that controls the display of the ITSEERT EXACT CHAПGE message.

Press ( B ) to display the amount currently set for exact change.
Change amount using numerical keys. Press ( D ) to save change and return to EXACT CHAПGE.
Press ( E ) to exit Coin Mode sub-menu. COIП will display.
Press ( C ) to move to Test Vend Mode. TEST VE $\quad$ D will display.

## TEST VEND MODE

Test Vend cycles each selection or range of selections to assure that they are working properly - product will be vended in the process.

Press ( B ) to enter Test Vend Mode. SELELTIO 7 will be displayed.

## NOTE

```
Press (A ) or ( C ) to scroll through the Test Vend Mode sub-menu.
    Selection
                                Test Vends one selection
    Range...................Test Vends a set range of selections
```


## SELECTION

Use this option to test vend one selection at a time.
Press ( B ) to display SELECT and -- .-. Enter the desired selection ("B3" for example). The current price of the chosen selection will be displayed and the selection will vend. A triple beep indicates that the selection did not properly vend. After the test vend, the display will return to SELECTIOC.
Press ( B ) to repeat process or press ( C ) to move to Range.

## RANGE

## Use this option to test vend a range of selections by rows at a time. The range is settable by the operator.

Press ( B ) to display 5R/ER (Start Range/End Range) and the current range of rows set to be automatically test vended. Change the range by entering the first row to be tested followed by the last row to be tested. (For example: "A - A" or "B - D")

Press ( D ) to begin test vend. At the end of the test, the display will return to TEST UERD.
Press ( C ) to move to MENU 2. TTERU 2 will be displayed.

## MENU 2

Press ( B ) to enter MENU 2. PRICE will be displayed.
Press (A ) or (C ) to scroll through the Menu 2 sub-menu modes.
Price Mode .....................Sets prices by selection, range or by combo
Options Mode .................Sets vending options
Promo Vend Mode..........Turn promo vend on or off and set range
Configuration Mode ........Configures vendor to original defaults
Menu 3 ............................Enters Menu 3 Modes

## PRICE MODE

Price Mode is used to set the selection prices by selection, range of selections or combo prices.

Press (B) to display SELECTIOH.

## NOTE

Press (A ) or (C ) to scroll through the Price Mode sub-menu.
Selection.........................Sets prices by Selection
Range.............................Sets prices by Range
Combo............................Sets Combo prices

## SELECTION

## Set prices by single selection.

Press ( B ). $5 E L E[T$ will be displayed followed by - -. Enter desired selection (B4 for example). The selection number and its current price will be displayed. Enter the desired price.
Press ( D ) to save change and return to SELECTIO
Press ( B ) to repeat process for other selection changes.
Press ( C ) to move to Range. $R \neq \Pi G E$ will be displayed.

## RANGE

## Sets the same price for a range (by row only) of selections.

Press ( B ) to 5R/ER (Start Range/End Range) will be displayed followed by the current range of selections to be priced. Change the range by entering the first row to be priced followed by the last row to be priced. (Range pricing must be by row rather than selection - Row D-Row E, not D3-E5) Each row will be displayed along with its current price.
After the pricing is complete, press ( $D$ ) to save changes or press ( $E$ ) to return to the RATGE display without changes.
Press ( C ) to move to Combo, $\check{C O T H O}$ will be displayed.

## COMBO VEND

Combo Vend is used to set up a combination of products to be purchased at a single combined price. A maximum of five products can be combined in a combo vend. Five Combo selections can be programmed into the vendor. (Example: a "combo" meal of a bag of chips plus a drink and a candy bar for one price).

## NOTE

A sign of some kind will have to be posted on the front of the vendor to indicate Combo packaged "meals" and the price of the combined selection.

## CAUTION:

Be sure the vendor is configured to the currently working motors. See page 18. For combo vend use a selection number that is not in the vendor configuration, this is typically the even-numbered selections on a snack tray.
Press ( B ) to display $5 E L E L T$ - -. Enter the selection number chosen for the combo vend (A4, for instance). Current price for the combined items will be displayed. Change the price as desired using the numerical keys.

## NOTE

You must use a selection number that is not included in the current motor configuration.

Press ( D ) to save changes and to display $C 017 B O 1$. At this point use the ( A ) and ( C ) keys to choose which combo of 1 to 5 to assign selection A4.
Press ( B ). The display will show RGI. Up to 5 ranges of selections can be entered under each combo. (C1 to C6, for example.)
Press ( B ) again to display $R \mathcal{R}$ / plus a *. Enter the $1^{\text {st }}$ range to be included in the Combo selection of A4.
Press ( D ) to save range 1. The display will show $R G 2$.
Press (B) again to display $R G \mathcal{Z}$ plus a *. Enter the $2^{\text {nd }}$ range to be included in the Combo selection of A4. (J4 to J6, for example. canned drinks only).
Press ( D ) to save range 2. The display will show $R G \mathcal{F}$.
Press ( B ) again to display RGJ plus a *. to enter the $3^{\text {rd }}$ range. Repeat above to continue with ranges $4 \& 5$ or press (EX) to move back out to COTMBO.
Press ( $E$ ) to move back to the PRICE display.
From there press ( C ) to move to Options. OPTIOMS will be displayed.

## OPTIONS MODE

## Options Mode is used to set various options on the coin mech and the validator.

Press (B) BILL SCROW will be displayed.

## NOTE

Press (A ) or (C ) to scroll through the Options Mode sub-menu.
Bill Escrow............. Turn Bill Escrow ON or OFF
Force Vend........... Turn Force Vend ON or OFF
Max Change .......... Turn Max Change ON or OFF and set a value
Multi Vend ............. Turn Multi Vend ON or OFF
Free Product........... Turn Free Product ON or OFF and set a interval

## BILL ESCROW

This Option can be turned ON or OFF. With Bill Escrow ON and bill is accepted that matches or exceeds maximum credit value, the bill will be held in "escrow", and not stacked, so that it will be available for return.

Press ( B ). E5CRO OFF or OI will be displayed. Use the ( B ) key to toggle between OFF and ON.
Press (D ) to save change and return to $B I L L S C R O W$ or
Press ( E ) to return to $\boldsymbol{B I L L} 5 C R O W$ without changes.
Press ( C ) to go to Force Vend. FORCE VE $\Pi 0$ will be displayed.

## FORCE VEND

This Option can be turned ON or OFF. With Force Vend ON, once credit is deposited a vend must take place, and change is only given after a vend. With Force Vend OFF the vendor can be used as change machine.

Press ( B ) to set Force Vend option. FVПD $0 F F$ or $0 \Pi$ will be displayed. Use the ( $B$ ) key to toggle between OFF and ON.
Press ( $D$ ) to save the change or press ( $E$ ) to return to FOREE VE $\mathcal{V}$ display without making a change.
Press ( C ) to go to Max Change. $\operatorname{T7AX}$ CHAПGE will be displayed.

## MAX CHANGE

This Option can be turned ON or OFF. With Max Change ON this feature allows the vendor operator to control the maximum amount of credit to be returned as change at the end of a vend.

Press ( B ) to display $0 F F$ or $0 \Pi$. Use the ( B ) key to toggle between OFF and ON or to change the value press ( $C$ ) to display value.
Press ( $D$ ) to save the change. $V A L U E$ will display.
Press ( $B$ ). Use the numerical keys to change the value.
Press ( D ) to save the change and return to $V A \mathcal{L} \dot{U} E$ display.
Press ( E ) to return to $\boldsymbol{\pi} \boldsymbol{7} \boldsymbol{A} X$ CHARGE display without making a change.
Press ( C ) to go to Multi Vend. $\not T U L T / V E \Pi D$ will be displayed.

## MULTI VEND

This Option can be turned ON or OFF. With Multi Vend ON instead of immediately returning the change after a vend, the credit will remain on the display for up to 25 seconds. This allows for a second vend on one line of credit. To receive change on an over-deposit, the coin return button must be pressed. If a coin return is not requested within 25 seconds the change will then be returned automatically.

Press ( B ) to display DFF or 07 . Use the ( B ) key to toggle between OFF and ON.
 return to $\not T U L T / V E \Pi D$ without changes.
Press ( C ) to go to Free Product. FREE PROD will be displayed.

## FREE PRODUCT

At a set interval of vends a single free vend will be dispensed upon making a selection, and payment will be returned. Set to 0 to turn off.

Press ( B ). FREE will be displayed along with the current interval at which a Free Vend occurs. Enter new interval (Must be between 2 and 255).
Press ( D ) to save interval. FREE PROGUCT will be displayed.
Press ( E ) to move out to OPTIOHS.
Press ( C ) to move to Promo Vend

## PROMO VEND MODE

This option allows the customer to receive an additional product "free" when purchasing another. A maximum of two (2) promotional items can be programmed into each vendor with a choice of which two rows to assign to the promo vend . The promotional or free item will always be dispensed from the \#2 selection of a row. The primary product will be dispensed from the \#1 selection of a row. When enabled, purchasing selection ' 1 ' from one of the two possible promotional rows will result in both selection '1' and ' 2 ' of that row to vend sequentially. Individual vends from selection " 2 " can be obtained while in promo vend if these selections are depressed with adequate credit inserted.

Press ( B ) OFF or $\mathbf{O} \boldsymbol{\Pi}$ will be displayed. Use the ( B ) key to toggle between OFF and ON.
Press ( D ) to save change and return to $O F F$ or $\boldsymbol{O}$.
Press ( C ) to move to Range. RAПGE will be displayed.

## RANGE

Range is used to set which rows to operate as Promo Vends. Maximum of two rows can be set at a time.

Press ( B ) to select rows. 5R/ER (Start Range/End Range) will be displayed followed by the current set rows. Change the rows by entering the first row letter followed by the second row letter.
Press ( D ) to save changes or press ( E ) to return to the RAПGE display without changes.
Press ( E ) to move out to PROTTO VERD.
Press ( C ) to move to Configuration. COחFIG will display or press (A) to move to Options Mode.

## CONFIGURATION MODE

Configuration Mode is used to return the vendor to original factory settings under each of the following areas.

Press ( B ), DEFAULT will be displayed.

## NOTE

Press (A ) or (C ) to scroll through the Configuration Mode sub-menu.
Default...................... Configures factory default settings
Messages ................. Configures POS messages to default settings
Options ..................... Configures options settings to default ON or OFF

## DEFAULT

This action configures the factory default settings.
Press ( B ) , ᄃOПFIGURED will be displayed.
Press ( E ) to return to the DEFAUIUT display.
Press ( C ) to go to Messages. T7E55AGES will be displayed.

## MESSAGES

This action configures POS Messages to the default settings. (messages only)
Press ( B ) , COПFIGURED will be displayed.
Press ( E ) to return to the $\boldsymbol{\pi}$ E55月5ES display.
Press ( C ) to go to Options. OPTIOח5 will be displayed.

## OPTIONS

This action configures the Options to the ON or OFF default settings.
Press ( B ) , ᄃOПFIGURED will be displayed.
Press ( E ) to return to the OPTIOKS display.
Press ( C ) to go to Default. DEFA $I L T$ will be displayed the beginning of this sub menu listing.
Press ( $E$ ) to move out this sub menu to Configuration Mode.
Press ( C ) to move to MENU $3, \pi E \Pi \cup \exists$ will be displayed or ( $A$ ) to move to Promo Vend Mode the beginning of Menu 2.

## MENU 3

Press ( B ) to enter the Menu 3 listing of procedures $P 05 /$ / $U X$ will be displayed.

## NOTE

Press ( A ) or ( C ) to scroll through the MENU 3 menu.
POS/AUX Mode ....... Set the Point of Sale and Auxiliary scrolling messages.
Set language of display.
Time/Date Mode ....... Sets the time and date.
Shutdown Mode ....... Sets periods of vending shutdown.
Temperature Mode.... Adjust temperature settings and Temp Sensors.
Discount Mode ........ Turns Discount Mode OFF and ON and sets a range of
$\quad$ selections for discount.
Autoreinstate Mode... Auto.
Coupon/Token Mode. Enables the vendor to accept coupons or tokens.
Can/Bottle Mode ...... Sets the can/bottle columns for single or double.

## POS/AUX MODE

Press ( B ) to set POS (Point-of-Sale Message). P05 will be displayed.

```
Press (A ) or ( C ) to scroll through the POS/AUX Mode sub-menu.
    POS ...........................Enter a new Point-of-Sale message
    Language .....................Set Display Language for
    AUX............................Enter a Auxiliary Message
```


## POS (Point-of-Sale message)

The scrolling Point of Sales message can be changed using this mode. Messages can include up to 105 characters including spaces. When entering a new message, all inputs will overwrite the previous message.

> NOTE If the max limit of 105 characters is entered, the new message is automatically saved and any subsequent characters entered will overwrite the $105^{\text {th }}$ character.

Press ( B ) again and TRE55AGE will be displayed. AT THIS POINT THE MESSAGE KEYPAD LAYOUT IS IN EFFECT and a new message can be entered. See Figure 11. Enter each letter of the message according to the Keypad Format and the keypad overlay furnished with the vendor.
Press the service mode button to save the new message.

NOTE | To enter the lower letters or numbers on the keypad layout shown in figure 8, the |
| :--- |
| SHIFT key or key ( H ) must be depressed first each time. |
| The keypad overlay can be found in the Service Packet that came with the vendor. |



Figure 11 Keypad Overlay

## LANGUAGE

Use Language to set the default display messages to read in one of seven languages (ITALIAN, DUTCH, SPANISH, DANISH, ENGLISH, FRENCH, and GERMAN. and AUXILIARY).

Press ( B ) to display the default Point-Of-Sale language (English).
Press ( C ) to toggle through the available languages.
Press ( $D$ ) to set desired language and return to LAMGUAGE display.
Press ( C ) to move to Auxiliary Message. $\mathcal{H} \boldsymbol{U} X$ will be displayed.

## AUXILIARY MESSAGES

During the normal operation of the vendor, default messages will be displayed, depending on the condition or function being performed. Use Auxiliary Messages sub-menu to set the eight auxiliary messages in any desired language.

## NOTE

Press (A ) or (C ) to scroll through the Auxiliary Messages sub-menu.
Message 1......PLEASE INSERT EXACT MONEY (Max 30 characters)
Message 2......PLEASE INSERT MORE MONEY (Max 30 characters)
Message 3......MAKE ALTERNATE SELECTION (Max 25 characters)
Message 4......PLEASE CALL SERVICE (Max 25 characters)
Message 5......VENDING OPERATION TO RESUME AT (Max 25 characters)
Message 6 ......MAKE SNACK SELECTION ONLY (Max 30 characters)
Message 7......THANK YOU (Max 10 characters)
Message 8......FREE ON US (Max 10 characters)

Press ( B ), TTE55AGE / will be displayed.
Press ( B ) again to enter message mode and to begin setting Auxiliary Message 1.

Press the enter key twice to save message 1. TTES5AGE 2 will display.
Repeat above steps to set all eight messages.
At any message number. Press ( $E$ ) to return the $A \cup X$ display.
Press ( E ) to return to $\boldsymbol{A U X} \boldsymbol{\prime} P \mathbf{O S}$ display.
Press ( C ) to move to Time/Date Mode.

## TIME/DATE MODE

The Time/Date Mode is used to set the controller to the current time and date.
NOTE
Press ( A ) or ( C ) to scroll through the Time/Date sub-menu.
Time ........................ Sets time of day in military time (24-hour format)
Date....................... Sets day of the month
Month ..........................Sets month of the year
Day....................... Sets day of the week
Year............................Sets the year
Daylight Savings.........Sets daylight savings time and geographical
location

Press ( B ). $\boldsymbol{T} \boldsymbol{i} / \boldsymbol{T} E$ will be displayed.

## TIME

Press ( B ) again to display $T / T \pi E$ and the current setting in military time (24-hour format). Change setting using the numeric keys.

## NOTE

The controller operates on a 24 -hour format. Time displays as $T I T T E H H . T / T$ (i.e. f 7.14 is $5: 14 \mathrm{pm}$ ).

Press ( D ) to accept the new setting and return to $T / T \notin$ display.
Press ( C ) to move to Date. DATE will be displayed.

## DATE

Press ( B ) again to display DATE and the current day of the month. (1-31) Change setting using the numeric keys.
Press ( D ) to save the new setting and return to DATE display.
Press ( C ) to move to Month. mOחTH will be displayed.

## MONTH

Press ( B ) and $\operatorname{monTH}$ plus the current month setting will display. Change to current month (1-12) using the numeric keys.
Press ( D ) to save the new setting and return to $\boldsymbol{T H O T I H}$ display.
Press ( C ) to move to Day. $\boldsymbol{D A Y}$ will be displayed.

## DAY

Press ( B ) , DAY and the current numerical day of the week (1-7, Sunday being 1) will be displayed by number. Change day of week using the numeric keys.
Press ( $D$ ) to save change and return to $D A Y$ display.
Press ( C ) to move to Year. $\Psi E A R$ will be displayed.

## YEAR

Press ( B ) , YERR and the current year setting will display (2 digit year).
Enter correct year using last two (2) digits, (00 for the year 2000).
Press ( D ) to save change and return to $\Psi E F R$ display.
Press ( C ) to move to Daylight. $\boldsymbol{B A} \boldsymbol{\Psi} \mathbf{L} \boldsymbol{I} G H \boldsymbol{T}$ will be displayed.

## DAYLIGHT-SAVINGS TIME

Turns Daylight-Savings time ON or OFF. And sets geographical location.

| NOTE | Press ( A ) or ( C ) to scroll through the Time/Date sub-menu. North America..............North-American Daylight-Savings time OFF ...........................Turns Daylight-Savings time OFF <br> Australia $\qquad$ Australia Daylight-Savings time European. $\qquad$ European Daylight-Savings time <br> Choosing a geographical location indicates that Daylight-Savings is ON. |
| :---: | :---: |
| Press ( B ) to set the geographical location or set to off. |  |
| Press ( D ) to save change and return to $D A H L I G H T$ display. |  |
| Press ( E ) to move out to $T / T$ E $/$ DATE display. |  |
| Press ( C ) to move to Shutdown Mode. SHUTDOUT\% will be displayed. |  |
| SHU | OWN MODE |

This option shuts down the machine during specified intervals of the day. All vending functions of the machine will be disabled. Four programmable intervals per day are available. If set to on, during these time intervals the message VEПDIПG OPERATION TO RESUTTE RT HH:TTIT displays. (i.e. 9.05 = 9:05 am, $15.34=3: 34 \mathrm{pm}$ ). The controller must be set to the current time and date before specifying the intervals.

> Press ( A ) or ( C ) to scroll through the Shutdown mode sub-menu.
> Time ........... Sets shutdown interval times
> Day............. Sets days of the week shutdown intervals are in effect
> Range........ Sets the range of selections affected by shutdown intervals

If the ON state is selected, four intervals with a start and a stop time for each, must be programmed. If an interval is not used, program the start and stop times to zeros (00.00)

Press ( B ) to display 07 or OFF.
Press ( B ) again to display 07 or $0 F F$ with asterisk to right side of display.
Use the ( $B$ ) button to toggle from one to the other.
Press ( D ) to save change and return to $0 \Pi$ or $0 F F$.
Press ( C ) to move to Time. $\boldsymbol{T} / \boldsymbol{T} E$ will be displayed.

## TIME

Time is used to set Shutdown interval times. There are four (4) shutdown time periods that must be set (using military time, 24 hour clock).

Press ( B ) / STRT will be displayed followed by the current shutdown start time. Set first interval start time using numerical keys.
Press (D ) to save and move to $/ 5$ TOP . Set first interval stop time using numerical keys.
Press ( D ) to save and move to 25 TART and so on. All four time periods must be set. Time periods not used should be set to 00.00 .
Saving the $4^{\text {th }}$ stop period will move back to $T / I T E$ display.
Press ( C ) to move to Day of the week. $\boldsymbol{D A Y}$ will be displayed.

## DAY

## Sets the day of the week the shutdown period is active within a four week period.

 followed by OFF or $\boldsymbol{O} \boldsymbol{\Pi}$ will be displayed. Use ( A ) or ( C ) to toggle through the four weeks available for setting starting with Sun of each week.
Press ( $B$ ) at a desired Sunday ( $1,2,3$, or 4 ). ( $45 \cup / 7$, for example). Now the entire $4^{\text {th }}$ week is available for adjustment. At this point ( A ) or ( C ) cycles through the days of the week.
Press ( B ) at a desired day of the week. Then ( A ) or ( C ) will toggle ON or OFF for that day.

Press ( D ) to save changes. Use the (A ) or (C) keys to move to other days of the week and repeat the change process.
Press (D) to save changes.
Press ( E ) two (2) times to move back to 0 R $\boldsymbol{\psi}$ display.
From there press ( C ) to move to RANGE.

## RANGE

## Sets the range of selections to be affected by the shutdown.

Press ( B ). $5 R / E R$ will be displayed followed by the row range.
Enter the row changes. Press ( D ) to confirm changes and move back to RAПGE. Press ( E ) again to move back to SHUTDOWN.
Press (C) to move on to Temperature.

## TEMPERATURE MODE

Temperature Mode is used to set the operating parameters of the sensors and the refrigeration unit.

## NOTE

| Press ( A ) or ( C ) to scroll through the Temperature Mode sub-menu. |  |
| :---: | :---: |
| Degree. | Sets the display to read in Fahrenheit or Celsius. |
| Temp Sensor 1 | Located in the drink compartment and can be turned OFF or ON. |
| Temp Sensor 2 | Located one the snack compartment and can be turned OFF or ON. |
| Defrost | Set defrost perimeters for refer unit. |

Press ( B ) to begin temperature control routines.
Press ( B ) again to display DEGREE will be displayed followed by $F$ for Fahrenheit or $\zeta$ for Celsius plus an asterisk at the right side of the display. Toggle between the two using ( $B$ ).
Press (D) to confirm choice.
Press ( C ) to move to Sensor 1. SER50R / will be displayed

## SENSOR 1

Turns Temperature Sensor 1 ON or OFF. Sensor 1 is located in the canned drink compartment.

## NOTE

Press (A ) or (C ) to scroll through the Sensor 1 sub-menu.
Set Point $\qquad$ Sets the set point of sensor 1.
Delta............................Sets the Delta of sensor 1.
Health Safety ...............Sets H/S parameters for sensor 1.

Press ( C ) OП or OFF will be displayed.
Press ( $B$ ) again to display an asterisk to the right side of the display. Use ( $B$ ) to toggle between the two.
Press ( D ) to confirm choice.
Press ( C ) to move on to Set Point. SET POIIT will be displayed.

## SET POINT

## Used to set the Temperature Set Point of Sensor 1.

Press ( B ) The current temperature setting will be displayed. Enter the desired temperature using the (A) and (C) keys.
Press (D) to save changes and return to SET POITTT.
Press ( C ) to move on to Delta. DEL TA will be displayed.

## DELTA

Delta determines the temperature swing around the temperature set point. The cut-off value is equal to the set point minus half of this value. The cut-in temperature is equal to the set point plus half of this value.

Press ( B ) The current delta setting will be displayed.
Enter the desired delta using the ( A ) and ( C ) keys.
Press ( D ) to confirm changes and return to $D E L T A$ display.
Press ( C ) to move to Health Safety. H/S will be displayed.

## HEALTH SAFETY

This is a "Health Safety" feature that prevents the sale of perishable food items if the temperature inside the cabinet area exceeds $45^{\circ} \mathrm{F}\left(7.2^{\circ} \mathrm{C}\right)$. Due to the operating temperature range of this vendor this feature should be turned off at all times.

```
Press ( A ) or ( C ) to scroll through the Sensor 1 Health/Safety sub-menu.
    Level
```

$\qquad$

``` Set H/S to none, frozen, slack or cold Range Sets a range of rows for H/S
```

Press ( B ), $\dot{L} E V^{\prime} E \dot{L}$ will be displayed.
Press ( B ) again to display $\boldsymbol{\Pi O \Pi E}$ plus an asterisk to the right side of the display. Use (A) or (C ) to toggle through the choices of Frozen, None, Slack or Cold.
Press ( D ) to confirm choice and return to $\angle E V E L$ display.
Press ( C ) to move on to range. RAПGE will be displayed.
Press ( B ) , $5 R / E R$ (start of range/end of range) will be displayed. Enter range of rows (A-B for example).
Press ( $D$ ) to save choice and return to RAMEE.
Press ( E ) to move to Sensor 2. SEM50R2 will be displayed.

## SENSOR 2

Turns Temperature Sensor 2 ON or OFF. Sensor 2 is located in the snack side of the cabinet.

## NOTE

Press ( A ) or ( C ) to scroll through the Sensor 2 sub-menu.
Set Point....................... Sets the set point of sensor 2.
Delta.......................Sets the Delta of sensor 2.
Health Safety.............. Sets H/S parameters for sensor 2.

Press (C) $\boldsymbol{B} \boldsymbol{\pi}$ or $\boldsymbol{B} F \boldsymbol{F}$ will be displayed.
Press ( B ) again to display an asterisk to the right side of the display. Use ( B ) to toggle between the two.
Press ( D ) to confirm choice.
Press ( C ) to move on to Set Point. SET POIПT will be displayed.

## SET POINT

## Used to set the Temperature Set Point of Sensor 2.

Press ( B ) The current temperature setting will be displayed. Enter the desired temperature using the ( $A$ ) and ( $C$ ) keys.
Press (D) to save changes and return to SET POIПT.
Press ( C ) to move on to Delta. DELTA will be displayed.

## DELTA

Delta determines the temperature swing around the temperature set point for sensor 2. The cut-off value is equal to the set point minus half of this value. Thecut in temperature is equal to the set point plus half of this value.

Press ( B ) The current delta setting will be displayed.
Enter the desired delta using the (A) and (C) keys.
Press ( D ) to confirm changes and return to DEL TA display.
Press ( C ) to move to Health Safety. H/S will be displayed.

## HEALTH SAFETY

This is a "Health Safety" feature that prevents the sale of perishable food items if the temperature inside the cabinet area exceeds $45^{\circ} \mathrm{F}\left(7.2^{\circ} \mathrm{C}\right)$. Due to the operating temperature range of this vendor this feature should be turned off at all times.

## NOTE

Press (A) or (C) to scroll through the Sensor 2 Health/Safety sub-menu.
Level............................Set H/S to none, frozen, slack or cold.
Range..........................Set a range of rows for H/S.

Press ( B ), $L E V E L$ will be displayed.
Press ( B ) again to display $\boldsymbol{7 0 \pi E}$ plus an asterisk to the right side of the display. Use (A ) or ( C ) to toggle through the choices of Frozen, None, Slack or Cold.
Press ( D ) to confirm choice and return to LEVEL display.
Press ( C ) to move to range. $R A \Pi G E$ will be displayed.
Press ( B ) , $5 R / E R$ (start of range/end of range) will be displayed. Enter range of rows (A-B for example).
Press ( $D$ ) to save choice and return to $R A \Pi G E$.
Press ( E ) to move to Defrost. $\boldsymbol{B E F R O S T}$ will be displayed.

## DEFROST

This feature controls the amount of time the system remains in a defrost cycle. The factory setting (default) is 15 minutes for duration. The maximum defrost time is 60 minutes and the minimum is 10 minutes. The factory setting (default) for the period.

Press ( B ) DURATIOH will be displayed.
Press ( $B$ ) again and the current duration of defrost in minutes (10 to 60 ) will be displayed. Use the (A) or ( C ) key to adjust the duration.
Press ( D ) to save changes and return to $D U R A T I O \Pi$ display.
Press (C) to move on to Period. PERIOD will displayed.
Press ( $B$ ). The display will show the current setting for the period. Use ( A ) or ( C ) keys to adjust this time period in half hour increments from $1 / 2 \mathrm{hr}$ to 24 hrs .
Press ( D ) to confirm changes and return to $P E R I O B$ display.
Press ( E ) to return to DEFROST display.
Press ( E ) again to move out to TETTPERATURE display.
Then press ( C ) to move to Discount Mode. DISCOUTT will be displayed.

## DISCOUNT MODE

This procedure enables the machine to charge a different price for selections at different times or on different days-Sundays, for example.

## NOTE

Press ( A ) or ( C ) to scroll through the Discount Mode sub-menu.
ON or OFF......Turns discount mode ON or OFF
Time .............Sets time period of the day discount will be in effect
Day................Sets the day of the week discount will be in effect
Range..........Sets the range of selection for the discount
Value............Sets the value to be discounted from the regular set price

Press ( B ) $0 \Pi$ or $\boldsymbol{O F F}$ will be displayed.
Press (B) again to display an asterisk to the right side of the display. Toggle ON or OFF using the ( $B$ ) key.
Press ( D ) to confirm any changes and return to $0 \Pi$ or $\boldsymbol{O F F}$.
Press ( C ) to move on to Time. $\boldsymbol{T} / \boldsymbol{T} E$ will be displayed.

## TIME

## Sets the time of day that the discount mode is in effect.

Press ( $B$ ) . STRT will be displayed followed by the starting time for discount. Set the new time using number keys (military time-24 hour clock).
Press ( D ) to confirm change and move to 1STOP. Repeat changing process.
Press ( D ) to confirm changes and return to TIME. Press ( C ) to move on to DAY.

## DAY

## Sets the day of the week that the discount mode will be in effect.

Press ( B ). $5 U \boldsymbol{\Pi}$ will be displayed followed by $0 \boldsymbol{0}$ or $\mathbf{O F F}$. Use the ( A ) or ( C ) key to change day.
Press ( B ) to enter a day to turn ON or OFF.
Press (A ) or (C ) to toggle from OFF to ON.
Press (D) to save change. Use the (A) or (C) key to move to another day. Repeat process as needed. When finished with all changes, press ( E ) to move back out to $D A \psi$.
Press ( C ) to move to Range. RA/GEE will be displayed.

## RANGE

## Sets the range of selections to be discounted.

Press ( B ). The current range of selections for discount pricing will be displayed. Use alpha and numeric keys to change range.
Press ( D ) to confirm changes and return to RAПGE.
Press ( $E$ ) to exit without making changes.
Press ( $C$ ) to move on to Value. $V A L U E$ will be displayed.

## VALUE

## Sets the amount to be discounted from the regular price - .25 for example.

Press ( B ). The current discount value will be displayed. Set value using numeric keys.
Press ( D ) to save change and return to $V A L U E$ display.
Press ( E ) to move out to $\boldsymbol{B I S E O U T I}$ display.
Press ( C ) to move to Auto-reinstatement Mode. $\operatorname{AUTOREI}$ IST will be displayed.

## AUTO-REINSTATEMENT MODE

Use this feature for a satellite soft drink or similar vendor utilizing a sold out or empty switch. Normally, when an empty selection is detected during an attempted vend, that selection is recorded inoperative and requires resetting before it can be vended again. Satellite units utilize a range of selections within the controller. Programming this range of selections into the auto reinstatement will eliminate the necessity of manually resetting the controller after re-loading a selection that went into a soldout condition.
NOTE

| Press (A ) or (C ) to scroll through the Auto-reinstatement Mode sub-menu. |
| :--- |
| ON or OFF....... Turns Auto-reinstatement mode ON or OFF. |
| Range ............ Sets the range of selections (by row) to be effected by Auto- |
| reinstatement |

Press ( B ) to set the auto-reinstatement of empty/jammed selections. UFF or $\boldsymbol{0} \boldsymbol{\pi}$ will be displayed.
Press ( B ) again to display an asterisk to the right of the display. Use the ( B ) key to toggle between ON and OFF.
Press (D) to save change.
Press ( C ) to move on to Range. RA/ПEE will be displayed.

## NOTE

With Auto-reinstatement ON - Selections affected by this function will not be recorded as "SOLD OUT" even when empty. The customer will see a display of ITAKE AIOTHER SELECTIOA instead. The advantage to Auto-reinstatement is in the fact that when refilling the item, the supplier will not have to "reset" the selection.

## RANGE

Press ( B ) . SR $/ V R$ will be displayed followed by the range of rows covered by auto-reinstatement. Enter the rows desired.
Press ( D ) to save change and return to $R \neq \Pi G E$ display.
Press ( E ) to back out to RUTOREIП5T.
Press ( C ) to move to Coupon/Token Mode. COUP //TOK $\Pi$ will be displayed.

## COUPON/TOKEN MODE

Enables the use of coupons or tokens-this option requires a Validator capable of accepting coupons or tokens.

## NOTE

> Press (A ) or ( C ) to scroll through the Coupon/Token Mode sub-menu.
> Coupon Value........Sets the value of coupons to be used with vendor
> Coupon Range .......Sets the range of coupons to be used with vendor
> Token Value .........Sets the value of tokens to be used with vendor
> Token Range ..........Sets the range of tokens to be used with vendor

Press ( B ) . COUP VALUE will be displayed.

## COUPON VALUE

Sets the value of a coupon to be used with this vendor. Up to five different coupons can be used.

Press ( B ) . [V/ will be displayed followed by the current coupon value. At this point ( $A$ ) or ( $C$ ) to display each of 5 coupons (CV1-CV5).
Press ( B ) at any coupon display. Change value using numeric keys.
Press ( D ) to save changes. COUP VALUE will again be displayed. Repeat above process to set other coupons.
Press ( $E$ ) to move back out to COUP VALUE display.
Press ( C ) to move to Coupon Range COUP RAMGE. will be displayed.

## COUPON RANGE

Sets a range of selections where the coupon is redeemable.
Press ( B ) to display $\boldsymbol{C \prime R}$ I (Coupon1-Range1--representing the range of selections that will honor Coupon 1) and the current range.
Press ( $B$ ) again. Enter or change range (C4-D6, for example).
Press ( D ) to save changes and move out to COUP RAПGE display.
Press ( C ) to move to Token Value. TOKП VRLUE will be displayed.

## TOKEN VALUE

Sets the values of tokens to be used with this vendor. Up to 5 different tokens can be used.

Press ( B ) . TVI (Token Value 1) will be displayed followed by the current value of Token 1. At this point ( $A$ ) or ( $C$ ) will toggle through all 5 tokens (TV1-TV5)
Press ( B ) at any token display. Change value using numeric keys.
Press ( D ) to save changes, TOK $V \boldsymbol{V} \dot{U} \boldsymbol{U}$ will be displayed. Repeat the process to change value of other tokens.
Press ( C ) to move to Token Range. TOK R RARGE will be displayed.

## TOKEN RANGE

## Sets the ranges of selections a Token can be used with.

Press ( B ) to display $\boldsymbol{T} \boldsymbol{\prime} \boldsymbol{R}$ / (Token1-Range1) and the current range.
Press ( $B$ ) again. Enter or change range (C4-D6, for example).
Press ( D ) to save changes and move out to $T O K \Pi R A \Pi G E$. Repeat the process to change range of other tokens.
Press ( E ) to move out to LOUPПノTOKП.


## CAN/BOTTLE MODE

When Can/Bottle Mode is ON either bottles or cans may be vended for the range selected. With Can/Bottle Mode OFF the controller is configured for single depth and only bottles can be dispensed from the vendor.
Press ( A ) or ( C ) to scroll through the Can/Bottle Mode sub-menu.
OFF or ON ....................Turns Can/Bottle mode ON or OFF.
Range ....................... Sets the range of selections on the can/bottle rack that
are turned ON or OFF.

Depth .......................... | Sets the depth of each selection on the can/bottle rack to |
| :--- |
| single or double. |

Press ( B ). OH or OFF will be displayed. Use the ( B ) key to toggle between ON and OFF.
Press ( D ) to save choice and return to 07 or $0 F F$.
Press ( C ) to move on to Range. $R A \Pi G E$ will be displayed.

## RANGE

Sets the range of the can/bottle rack that is turned ON or OFF.
Press ( B ). 5R/ER (Start Range/End Range) will be displayed, followed by the current range of rows included. Enter desired row designations using the alpha keys.
Press ( D ) to save changes and return to $R A \Pi \sigma E$ display.
Press ( C ) to move to Depth. DEPTH will be displayed.

## DEPTH

Sets the depth of each selection for single or double operation. Single is used for dispensing bottles and double is used for dispensing cans.

Press ( B ). SELECT will be displayed followed by the current selection.
Press ( B ) again, $\boldsymbol{D O U B L E}$ or $5 i \pi 5 L E$ will be displayed. Use ( B ) to toggle between the two choices.
Press ( D ) to save choice and move back to SELECT followed by current selection. Use the (A) or (C) key to move to another selection. Repeat process as needed. When finished with all changes, press ( E ) to move back out to DEPTH.
Press ( E ) to move out to CAП/ BOTTLE.

## CAUTION

When the selection is set at single depth - upon vending the motor continues to turn for a couple of seconds, positioning the next vend for faster delivery. However, if a product is double loaded in single-depth mode, double vending will result!

## DEX/UCS

## DEX/UCS Information (requires hand-held computer)

If the vendor operation will be tracked using a DEX/UCS capable hand-held computer (HHC), please note the following:

The picture to the right shows the control panel cover. Just below the instructional decal is the plug-in point for the connecting wire from the hand-held computer.

Plug in HHC and the vendor will enter DEX/UCS mode (machine does not have to be in Service Mode).

Plug the HHC into the vendor and the exchange of information will begin


HHC plugs in here automatically.

The following is a list of DEX/UCS codes and their meanings.

| DEX field | DEX field description |
| :---: | :--- |
| ID101 | Machine Serial Number |
| ID102 | Machine Model Number |
| VA101 | Value of all paid sales since initialization |
| VA103 | Value of all paid sales since last reset |
| CA302 | Value of cash to coin box since last reset |
| CA303 | Value of cash to tubes since last reset |
| CA304 | Value of bills in since last reset |
| CA401 | Value of cash dispensed since last reset |
| CA801 | Value of cash overpay since last reset |
| CA1401 | Bill value $(\$ 1,2,5,10$, \& 20) |
| CA1403 | Number of bills to stacker since last reset |
| TA203 | Value of vend token sales since last reset |
| TA204 | Number of vend token vends since last <br> reset |
| PA101 | Product Number |
| PA102 | Product Price |


| DEX field | DEX field description |
| :---: | :--- |
| PA201 | Number of products vended since <br> initialization |
| PA203 | Number of products vended since last <br> reset |
| PA204 | Value of paid product since last reset |
| EA201 | Event Identification <br> EA202 <br> Number of events since last reset <br> EAser defined field |
| EA301 | Number of reads since initialization |
| EA302 | Date of this readout |
| EA303 | Time of this readout |
| EA304 | This terminal/interrogator identification |
| EA305 | Date of last readout |
| EA306 | Time of last readout |
| EA501 | Date of price setting |
| EA502 | Time of price setting |

## REFRIGERATION FUNCTIONS <br> \& OPERATION (Not applicable in all machines)

## Refrigeration Control

## NOTE

To prevent damage to the refrigeration unit when it is turned off or the power interrupted, the refrigeration unit will not restart for at least three minutes regardless of the temperature.

When the temperature is above the cut-in temperature programmed, the unit is turned on. When the refrigeration unit reaches the cut-out temperature, it is turned off.
If the refrigeration unit runs for more than two hours without reaching the cut-out temperature, the unit is turned off for the programmed ten (10) minute defrost time. It will then be turned on again automatically.

## Refrigeration Troubleshooting

If the refrigeration unit is turned off or the power is interrupted, the refrigeration unit will not start for at least three minutes regardless of the temperature. This is done to prevent damage to the refrigeration unit.

## CAUTION:

Breaking the refrigerant joints or seals on the system voids the unit warranty. Failure to keep the condenser coil clean and free of dirt and dust and other similar debris voids the unit warranty.

Know and understand how the unit operates. Units may vary, but the operation is basically the same. Never guess at the problem; find the symptom before attempting any repair.

## NOTE

Most refrigeration problems are electrical.
The sealed hermetic system should not be worked on outside the Factory Service Center. There are three things that can go wrong with a sealed system and should be repaired only at the Factory Service Center. These are:

- Low Charge - usually caused by leaks; look for oil around seals and welds. Unit will not cool properly. The capillary tube is frosted before it enters the evaporator inlet tube.
- Restriction in Systems (unit frosts, then melts) - not cooling properly
- Bad valves - unit does not cool properly-- noisy compressor


## Compressor will not start

Compressor has no power

- Machine not plugged in
- Tripped breaker or blown fuse
- Faulty wall outlet
- Short or open in power cord
- Temperature sensor circuit is open (check with a Multi-Meter)
- Improper wiring
- Low voltage: 5\% below (check the power source with a Multi-Meter)
- Overload defective: Trips too fast (check overload with the Multi-Meter)
- Start relay defective (check start relay with the Multi-Meter)
- Compressor has open windings (check compressor windings with a Multi-Meter)
- Defective refrigeration relay
- Unplug power to the machine; remove the relay plate. Use an insulated jumper wire to short the wires on relay terminals 2 and 4 or 6 and $8--$ then restore power to the machine. The compressor should start, indicating a problem in the control circuit.
Check relay terminals 1 to 0 with a Multi-Meter. Should have 24VDC applied to them.
- No DC voltage (check control board output terminal for a loose connection)


## Compressor trips on Overload

- Improper voltage: 5-10\% above, $5 \%$ below (check power source with Multi-Meter)
- Overload defective: Trips too fast (check overload with Multi-Meter)
- Relay defective: Won't open after starting (check relay with Multi-Meter)
- Compressor has shorted windings (check compressor windings with Multi-Meter)
- Short in other component: Isolate and eliminate each electrical component until short is found
- Compressor is too hot
- Dirty condenser
- Faulty condenser motor or blade
- Restricted airflow


## CAUTION:

Condenser must be kept clean of dirt and debris to allow for proper air circulation.

## Noisy or vibrating unit

- Components rubbing or touching each other
- Check fan blades and motor
- Loose shrouds and harness
- Copper tubing
- Loose or unsecured parts
- Dirty condenser fan blades
- Worn or aged compressor grommets
- Compressor
- Bad valves
- Slugging
- Bad windings (See Schematic)
- Low voltage


## Unit short cycles

- Temperature sensor defective or not mounted in the return air duct
- Defective control board
- Temperature setting set too warm (see "Refrigeration Settings" section of this manual)


## Unit operates long or continuously

- Temperature sensor defective or not mounted in the return air duct
- Refrigeration relay shorted
- Air flow restricted
- Faulty evaporator motor or blades causing coils to ice
- Loose connections on evaporator motor (1 motor not running.)
- Airflow blocked by product in front of evaporator or air duct openings
- Exhaust area blocked (machine too close to wall)
- Gasket leak around door
- Excessive load: After loading, unit runs longer to pull out excessive heat from product
- Shortage of refrigerant or restriction
- Bad controller
- Ambient air temperature and relative humidity exceed manufacturer's operational standards


## Refrigerated space too cold

- Temperature sensor defective (check with Multi-Meter)
- Refrigeration control setting too cold (see "Refrigeration Settings" section of this manual)
- Refrigeration relay bad (check with Multi-Meter)
- Faulty control board


## Refrigerated space too warm

- Temperature sensor defective (check with Multi-Meter)
- Refrigeration control setting too warm (see "Refrigeration Settings" section of this manual)
- Refrigeration relay bad
- Faulty control board
- Restricted evaporator space
- Evaporator motor or blades faulty, causing the coils to ice over the evaporator
- Condenser air flow restricted
- Plugged or dirty condenser
- Condenser motor or blades bad
- Blade stuck
- Condensing space restricted
- Unit placed too close to a wall
- Compressor - bad valves
- Capillary tube will start frosting 8 to 10 inches $(20-25 \mathrm{~cm})$ past evaporator connection tube
- Check for oil around brazed connections


## Troubleshooting circuits with Multi-Meter

- To check the power source, use the voltage section of the Multi-Meter (should measure within 5-10\% above, 5\% below)
- Check overload.


## CAUTION

Power must be off and fan circuit open.
Using the resistance section of the Multi-Meter, check terminals 1 and 3 for continuity. If no continuity is measured (infinity), overload may be tripped. Wait 10 minutes and try again. If still no continuity, overload is defective.

1. Check relay (See Figure 12.) Unscrew lead terminals and remove relay from compressor. (NOTE: keep relay upright)
2. Check terminals 1 and $S$, or $L$ and $S$ with the Multi-Meter. Replace relay if continuity exists.
3. Check Temperature sensor with a Multi-Meter.
4. Check compressor windings as shown in Figure 12.
5. Check winding resistance with a Multi-Meter. If readings are not within 2 Ohms, the compressor is faulty. Use RX1 scale.

## WARNING:

Wiring diagrams must be followed as shown. Any mis-wiring can cause serious electrical hazard and potential damage or rupture component electrical parts.

Winding Resistance

| APPROX. RESISTANCE ACROSS TERMINALS |  |
| :---: | :---: |
| COMMON to START: | 12 Ohms |
| COMMON to RUN: | 2 Ohms |
| RUN to START: | 14 Ohms |
| COMMON to SHELL: | No Continuity |



A10115
Figure 12. Compressor Schematic

## CARE \& CLEANING

## CAUTION:

Always disconnect power source before cleaning.

## Cabinet Exterior

Wash with warm water and a mild detergent, rinse thoroughly and dry with a nonabrasive, lint free cloth. Wax occasionally with a quality grade liquid or paste auto wax. Minor scratches can be smoothed with rubbing compound, but deep scratches should be touched up with paint to prevent rust. Plastic parts should be cleaned with nonabrasive plastic cleaner. Jewelers <rouge" can sometimes be used to polish out scratches in plastic.

## Cabinet Interior

Remove power from machine. Wash with warm water and a mild detergent, rinse thoroughly and dry with a non-abrasive, lint free cloth. Offensive odors may be eliminated by adding baking soda or ammonia to the cleaning solution. Paint brushes may be used to clean hard to reach areas such as cabinet and delivery box corners. A damp sponge will pick up loose particles from the delivery box. The delivery box drain tube is equipped with a screen, which can be removed for cleaning.
The vend motors and augers in the Snack Food Vendor require no lubrication. Spray cleaners, lubricants or silicone may damage these moving parts. The nylon tray-rollers need no lubrication but do require occasional cleaning for smooth operation. The vend door and anti-cheat moving parts also require cleaning without lubrication. The main door hinges should require no lubrication, provided the cabinet is installed level. Occasional lubrication of the main door lock screw and lock nut with a quality lubricant, such as lithium grease, will allow the locking mechanism to function more smoothly.

The electronic coin changer is designed to operate without lubrication and minimal cleaning. Occasionally open the coin acceptor portion and wipe the exposed surfaces with a damp cloth.

## CAUTION:

Electronic or electrical components should be kept free of water or other conductive liquids. Should any of these components be exposed to liquids, rinse and dry thoroughly with forced air, heat or time before restoring power to the machine.

## PARTS ORDERING

## Augers

Auger Sizes Available

| PRODUCT |  |  |  | PART NUMBER |
| :---: | :---: | :---: | :---: | :---: |
| TYPE | WIDTH | THICK | QTY |  |
| 会 | 2-3/4 | 1-3/16 | 15 | 4200272-000 |
|  |  | 15/16 | 18 | 4200272-001 |
|  |  | 21/32 | 24 | 4200272-002 |
|  |  | 1/2 | 30 | 4200272-003 |
|  |  | 1-1/2 | 12 | 4200272-004 |
|  |  | 2-1/32 | 9 | 4200272-005 |
|  |  | 3-3/32 | 6 | 4200272-006 |
| $\begin{aligned} & \infty \\ & \underset{\sim}{\infty} \\ & \end{aligned}$ | 5-1/2 | 1-13/16 | 10 | 4200272-007 |
|  |  | 1-1/2 | 12 | 4200272-008 |
|  |  | 1-3/16 | 15 | 4200272-009 |
|  |  | 2-11/16 | 7 | 4200272-010 |
|  |  | 2-5/8 | 8 | 4200272-011 |

## Procedure

When ordering parts, include the following:

1. The model and serial numbers of the machine for which the parts are needed.
2. Shipping address
3. Address where the invoice should be sent.
4. The number of parts required.
5. Always refer to the pertinent parts and/or part manual for the correct part number and description of a specific part

## NOTE

When RIGHT or LEFT is used with the name of a part, it is means the person is facing the machine with the door closed.
6. Any special shipping instructions.
7. Carrier desired: air or air special, truck, parcel post or rail.
8. Signature and date.
9. Purchase order number, if used.

Mail your order to:

> VendNet $^{\mathrm{TM}}$
> P. O. Box 488
> 165 North 10 th Street
> Waukee, IA 50263-0488 USA

All orders are carefully packed and inspected prior to shipment. Damage incurred during shipment should be reported at once and a claim filed with the terminating carrier.
If you do not have the right parts manual: contact VendNet ${ }^{\mathrm{TM}}$.
If you have any questions, check out our Website www.vendnetusa.com or call VendNet ${ }^{\text {TM }}$. Ask for the Parts Department. We will be happy to assist you. Email: Vendnet@vendnetusa.com

## SCHEMATIC



```
SM5700 SCHEMATIC
    P/N 4211321
        REV. B
```



## NOTES

## NOTES

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