SB-10045699-3389

SP12-23

 Date
 Expiration
 Release
 Page

 08.2012
 08.2014
 1
 1(10)

VOLVO D13 ENGINE – EGR VALVE STUCK ISSUE Prevost vehicles

DESCRIPTION

On the vehicles affected by this bulletin, application of a corrective measure concerning the EGR valve is necessary due to presence of unnecessary O-rings that may prevent free valve actuation.

2 POSSIBLE OPTIONS

PART 1) Replacement of the existing EGR valve (requires removal of the cooling pack)

PART 2) DYNO test

The EGR valve can be replaced with the latest version, not equipped with O-rings. A second corrective measure consisting in having the engine running at high power rating on a dynamometer (DYNO test) for a definite period of time. Doing this will <u>burn off</u> the faulty O-rings and get rid of them in an effective way.

MODEL YEAR(S) AND VEHICLES INVOLVED

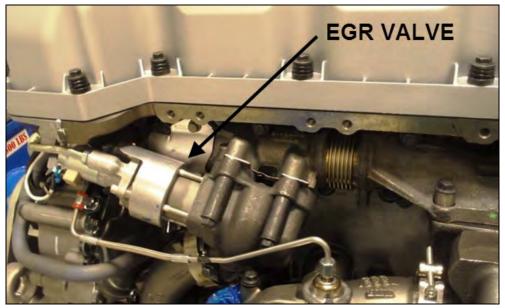
NOTICE TO SERVICE CENTERS						
Verify vehicle eligibility by checking warranty bulletin status with SAP or Vehicle Warranty Information tool found on Prevost–Systems tab of the Volvo Trucks Dealer Portal						
Model	VIN					
H3-41, H3-45 coaches and H3-45 VIP motorhomes Model Year : 2012 - 2013	From 2PCH334	97DC71 <u>2119</u> up to 2PCH33499DC71 <u>2199</u> incl.				
X3-45 coaches XLII shells X3-45 VIP motorhomes Model Year : 2012 - 2013	From 2PCYS34	97CC73 <u>5286</u> up to 2PCG33491DC73 <u>5326 incl</u> .				
	This bulletin does not necessarily apply to all the above-mentioned vehicles, some vehicles may have been modified before delivery. The owners of the vehicles affected by this bulletin will be advised by a letter indicating the Vehicle Identification Number (VIN) of each vehicle concerned					

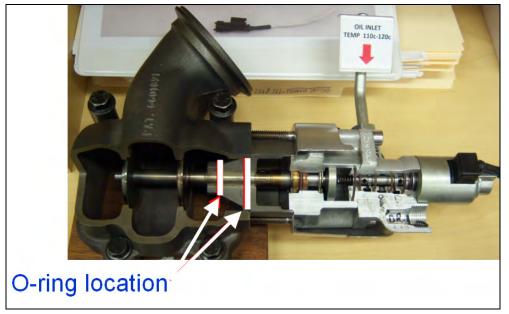
SP12-23

Date	Expiration	Release	Page
08.2012	08.2014	1	2(10)

BEFORE UNDERTAKING ANY CORRECTIVE MEASURES, YOU MUST CHECK FIRST THAT THE PRESENT EGR VALVE IS REALLY INVOLVED. CHECK THE PART NUMBER AND DATE CODE ON THE EGR VALVE BODY (refer to the table of involved EGR valve below).

	VOLVO PART NUMBER	DATE CODE OF AFFECTED EGR VALVE	
1	21735861		
2	21735862	from 086M to162M incl.	
3	21735863		PART NUMBER
4	21735864		





Date	Expiration	Release	Page
08.2012	08.2014	1	3(10)

PART 1 REPLACEMENT OF THE EGR VALVE

MATERIAL

Order the following parts:

Part No.	Description	Qty
21735863	EGR VALVE	1
20755169	V-BAND CLAMP, EGR HOT PIPE	2
20841816	GASKET, HOT PIPE	2
20850815	GASKET, EGR VALVE TWIN PORTS	1
976014	O-RING, OIL LINES	2
21528673	FLANGE SCREW, M10X90	4

NOTE

Material can be obtained through regular channels.

Park vehicle safely, apply parking brake, stop engine. In the battery box, set the battery cut-off switch to the OFF position prior to working on the vehicle.

 To easy removal and replacement of the EGR valve, you must proceed to the standard removal procedure of the cooling pack (charge air cooler, radiator, radiator fan clutch and angle drive assembly). Remove the cooling pack and proceed to the EGR valve replacement as described in EGR VALVE, REPLACEMENT procedure found on IMPACT (see images below).

Parts Components Standard Parts Service	Standard Times Tools My List	Service Search	- Model PREVH			
lavigate						1
Search	Service Search	Fgrpa	Title	Info Type	Operation	Date
Chossis ID	W No Search Provided.	293	Brackets EGR Cooler, Replacement	Repair	2935-03-02-01	
VIN	To get a result in this list you have to provide a search string	293	EGR Cooler, Clean	Repair	2932-11-02-01	
lodel PREVH -	4	293	EGR Cooler. Pressure Test	Repair	2932-06-02-01	
FREVA	1) SERVICE TAB	293	EGR Cooler, Replacement	Repair	2932-03-02-01	
	I) SERVICE TAD	293	EGR Differential Pressure Sensor Replacement	Repair	2939-03-02-01	
inction Group 202	AN SELECT DREVU	293	EGR Pipe, Replacement	Repair	2934-03-02-02	
	2) SELECT PREVH	293	EGR Temperature Sensor, P	Repair	2939-03-02-02	
R (Exhaust Gas Recirculation)	2) LOOK INTO EUNCTION	293	EGR Valve, Replacement	Répair	2931-03-02-01	
ormation Type	3) LOOK INTO FUNCTION	293	EGR Valve, Replacement Replacement	Repair	2937-03-02-01	
Service information	GROUP 293	293	Exhaust Gas Rectroutation (EGR) System	Description, Design		
Clearly, and trightly (1993	4) CLICK ON SEARCH	293	FSB 293-004, New EGR Mixer Inlet Tube	Bulletins Information		
	4) CLICK ON SEARCH	293	FSB 293-006, EGR Cooler Drain Fitting, Replacement	Bullebnstnformation	-	
Clear Search		293	FSB 293-007, EGR Differential Pressure Sensor Pin Fretting	Bulletins Information	-	
Long to start the		293	FSB 293-011, EGR Outlet Hose Clamps	Bulletins.Information	-	
Edditional Search Values		293	SP 293-009, EGR Cooler Replacement	Bulletins Information		

Date	Expiration	Release	Page
08.2012	08.2014	1	4(10)

NOTE TIGHTENING TORQUES EGR VALVE MOUNTING FLANGE SCREW Tighten the flange screws diagonally Step 1. Tighten 15±3 lbf-ft (20±4 Nm) Step 2. Tighten 45±4 lbf-ft (61±3 Nm) EGR HOT PIPE V-BAND CLAMPS Tighten to 50 lbf-in (6 Nm)

PART 2 DYNO TEST

Here is the procedure to get rid (burn) of the EGR valve O-rings through a chassis DYNO test.

GENERAL TEST GOAL

We need **T1 (EngExhTemp)** to reach about 430°C (806°F) which should correspond to about 550°C (1022°F) exhaust manifold temperature.

This 550C is our real target, but we have no temperature sensor there.

We need to have that temperature for a minimum of 18 minutes.

- T1 = Exhaust temperature at <u>DPF Inlet</u> = approximately exhaust temperature at engine outlet = EngExhTemp (in Volvo engineering tools). This is not DPF Temp!
- T1 + 120°C (248°F) = approximately exhaust manifold temperature = approximately exhaust temperature at EGR valve (just for your information).

CHASSIS DYNO TECHNICAL REQUIREMENTS and PREPARATION

- Select a heavy duty chassis DYNO that can handle HD Trucks wheel HP, high wheel torque (high HP at low RPM), and vehicle drive axle weight.
- Minimum 300Hp at drive axle wheels. For more information please refer to technical details table at the end of this procedure.

VEHICLE PREPARATION

- Check engine oil level.
- Closely monitor coolant level, and note it. We may need this information later on.
- Remove ABS fuse #23 (located in front electrical compartment).
 - Reason: rear wheels turning + front wheel not turning = Incoherence = ESP engaged. ABS fuse removal avoids this behavior.
- IMPORTANT: to prevent activation of the AFSS (automatic fire suppression system), unplug connector L282A at the extinguisher cartridge.
- HVAC running at full capacity if needed (see note 3 below).

TEST PROCEDURE – Without Premium Tech Tool (BLIND TEST)

- With Allison : Transmission should be set in 5th gear (see note 1 below).
- Adjust engine + DYNO parameters for engine to be running at **FULL LOAD**, at **1200** ~ **1250 RPM**. Make sure conditions are as stable as possible.
- Once a stable condition is reached, have a full load warm up of 2 minutes (see note 2 below).
- Run 18 minutes at full load ~1200 RPM (see note 2 below).
- Total = 20 minutes at FULL LOAD ~1200 RPM (see note 2 below).

Note 1:

Transmission should be set in 5th gear. (At lower gears, high torque could break the DYNO.)

Unfortunately fluctuations may occur, mainly at lower engine RPMs.

At low RPM + high loads, the transmission has the tendency to down shift in 4th.

If you use the DYNO of an Allison Transmission Dealer, the best thing would be to ask them to use the Allison DOC Interface tool, and perform a clutch test to really <u>LOCK</u> the transmission in 5th gear.

Date	Expiration	Release	Page
08.2012	08.2014	1	6(10)

This is what has been done during the first DYNO test performed in Quebec city.

Note 2:

Unfortunately fluctuations will occur, because of our large cooling fan being engaged & disengaged, or previous gear down shifts in 4th.

- Engine should remain at full load, in the 1200 ~ 1250 RPM target range.
- Dynamometer parameters should be continuously adjusted to compensate. You can either adjust DYNO load, or vehicle wheel speed. For example, with an axle ratio of 3.58, we were constantly adjusting

target speed between 55 and 58 MPH. And it did work well.

- 1250-1300 RPM can be reached for short periods. Not ideal, but no limitation.
- 1300-1400 RPM can be reached for short periods of time (<10 sec). No compensation required.
- 1300-1400 RPM for longer periods of time, please extend test time to compensate for "2x time lost".
- >1400 RPM can be reached, but if it happens, please extend test time to compensate for "2x time lost".

Note 3:

Check technical details table at the end of this procedure, you will notice that, in the range of 1200-1250 RPM, vehicle wheel HP can reach 340HP.

- In case DYNO HP is around 300HP at the wheel, it will be limit (this was our case!).
- In order to help, we were making the HVAC running at full capacity.

TEST PROCEDURE – With Premium Tech Tool (and monitoring T1)

Exact same activities as previous procedure.

- With Allison : Transmission should be set in 5th gear (see note 1).
- Adjust engine + DYNO parameters for engine to be running at **FULL LOAD**, at **1200** ~ **1250 RPM**. Make sure conditions are as stable as possible.
- Once a stable condition is reached, have a full load warm up of 2 minutes (see note 2).
- Run 18 minutes at full load ~1200 RPM (see note 2).
- Total = 20 minutes at FULL LOAD ~1200 RPM (see note 2).

But monitoring engine exhaust temperature (T1) will allow you to be more confident on the exhaust temperatures and high temperature condition cumulated time achieved.

No uncertainty like, should I run a little longer?

- Target Engine exhaust temperature : T1 >= 430°C (806°F)
- o If you reach or exceed this temperature for a minimum of 18 minutes, you're all set!
- No need for >1300 RPM monitoring. No time compensation for >1300RPM.

FYI, on H3 we reached a steady 425° C- 460° C (797°F- 860° F), and on XL we reached a steady 450° C- 485° C (842° F- 905° F).

POST TEST PROCEDURE

- Reinstall ABS fuse #23.
- Prior plugging the AFSS extinguisher cartridge valve electrical connector L282A, start the engine and make sure that the fire extinguisher hasn't been triggered during the DYNO test because of a overheat condition. If this is the case, a fire "alarm" lamp and an audio alarm activate. The engine will stop after a delay of 15 seconds. You must have a new linear thermal detector installed before (LTD) connecting the extinguisher cartridge valve. Reset the system (refer to Kidde's

Date	Expiration	Release	Page
08.2012	08.2014	1	7(10)

OPERATION & MAINTENANCE MANUAL FOR FIRE PROTECTION SYSTEM AS INSTALLED ON PREVOST H345 & EPA10 VEHICLES)

- Make sure dynamometer chains holding vehicle in place did not make scratches on paint. In case, please make touch-ups.
- Verify plastic connectors and plastic hoses near urea injector to make sure it is not melted.
- Verify there is no coolant spill.

If you see a spill, please get back to us with few comments (quantity lost, coolant level change).

And also tell us if this vehicle has a stainless steel surge tank (grey), or an aluminum tank (black paint).

TECHNICAL DETAILS TABLE

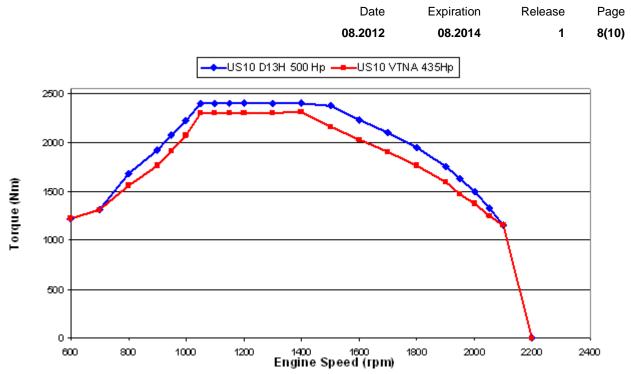
RAR 3.91 - Target range in shaded area (approx. 1200 rpm, maximum torque, minimum rpm range)

	0 0		• •	. ,	
	Vehicle Speed (mph)	Engine Speed (rpm)	Tractive Effort (Ib)	Drawbar Pull (lb)	Wheel Power (hp)
4L	32.7	1050	3217	2787	281.0
4L	36.0	1154	3394	2931	325.8
4L	40.0	1282	3379	2871	360.4
4L	44.0	1411	3337	2782	391.6
4L	46.8	1500	3111	2519	388.1
5L	46.8	1106	2493	1901	311.0
5L	48.0	1134	2489	1882	318.6
5L	52.0	1229	2478	1815	343.6
5L	56.0	1323	2465	1744	368.1
51	60.0	1418	2420	1636	387.1
5L	63.5	1500	2262	1422	382.9

RAR 3.58 - Target range in shaded area (approx. 1200 rpm, maximum torque, minimum rpm rang	RAR 3.58 - 1	Target range in s	haded area (approx.	1200 rpm, maximum	torque, minimum rpm range
--	--------------	-------------------	---------------------	-------------------	---------------------------

	Vehicle Speed (mph)	Engine Speed (rpm)	Tractive Effort (Ib)	Drawbar Pull (Ib)	Wheel Power (hp)
4L	33.7	990	2727	2287	245.2
4L	36.0	1057	2969	2505	285.0
4L	40.0	1174	3106	2598	331.3
4L	44.0	1292	3093	2537	362.9
4L	46.1	1354	3086	2503	379.5
SL	46.1	998	2034	1451	250.2
5L	48.0	1039	2135	1527	273.2
SL	52.0	1125	2200	1010	016.2
SL	56.0	1212	2271	1550	339.1
SL	00.0	1230	2200	1477	301.0
5L	62.4	1350	2253	1432	374.8





Date	Expiration	Release	Page
08.2012	08.2014	1	9(10)

ANCHOR POINTS ON THE STRUCTURE FOR DYNO TESTING

X3 MODEL Use the holes at the bottom of 3x9 inches rear sub frame tube to bolt or hook the chain. Use at least grade 8 bolts, ¾ inch diameter or M20. Do not use the engine cradle to hold the vehicle	
H3 MODEL Route the chain around the bottom structure in front of the gussets and the transverse frame tube. Do not use the engine cradle to hold the vehicle	
Attached the chain both side of the vehicle to form a "V" as long as possible.	Ha

Date	Expiration	Release	Page
08.2012	08.2014	1	10(10)

PART 1 - ESTIMATED TIME

The time required to perform the replacement of the EGR valve is approximately:

- 4 hours.
- 8 hours when removal of the cooling pack is necessary.

This modification is covered by Prevost's normal warranty. We will reimburse you the parts and labor upon receipt of the replaced parts and a completed A.F.A. form on which you must specify as per "SP12-23".

Return replaced EGR valve to Prevost with A.F.A. for full reimbursement.

PART 2 - ESTIMATED TIME

This modification is covered by Prevost's normal warranty. We will reimburse you four (4.0) hours of labor plus the dyno run cost upon receipt of a completed A.F.A. form on which you must specify as per "SP12-23".

OTHER

VBC Bulletin	S8905
Fail Code	01-002
Defect Code	09
System Condition	В
Causal Part	21299107

Prevost engages in a continuous program of testing and evaluating to provide the best possible product. Prevost, however, is not committed to, or liable for updating existing products.





ENREGISTRÉ-REGISTERED ISO 9001 & ISO 14001

WARRANTY BULLETIN

Wb12-28



DATE: AUGUST 2012	SECTION :	05 - Cooling
EXPIRATION: AUGUST 2014		
SUBJECT: ALUMINUM COOL	ANT SURGE	TANK RETROFIT

APPLICATION

Model	VIN		
X3-45 coaches Model Year : 2011 - 2013	From 2PCY33498BC73 <u>5003</u> up to 2PCBS3496DC73 <u>5299</u> incl.		
This bulletin does not necessarily apply to all the above-mentioned vehicles, some vehicles may have been modified before delivery. The owners of the vehicles affected by this bulletin will be advised by a letter indicating the Vehicle Identification Number (VIN) of each vehicle concerned.			

DESCRIPTION

On the vehicles affected by this bulletin, an improved coolant surge tank is available. This new surge tank offers a greater quantity of coolant between the low level sensor and the middle of sight glass level (5.2 quarts instead of 2.3 quarts). You will benefit from less frequent low coolant alarms.

MATERIAL

Order the following parts:

Part No.	Description	Qty
053597	DECAL	1
053641	COOLANT SURGE TANK, X3 SERIES ALUMINUM	1
053576	SUPPORT, COOLANT SURGE TANK (with clamp positioning tabs)	1
504775	T-BOLT CLAMP, DIA. 10-19"	2

NOTE

Material can be obtained through regular channels.

PROCEDURE

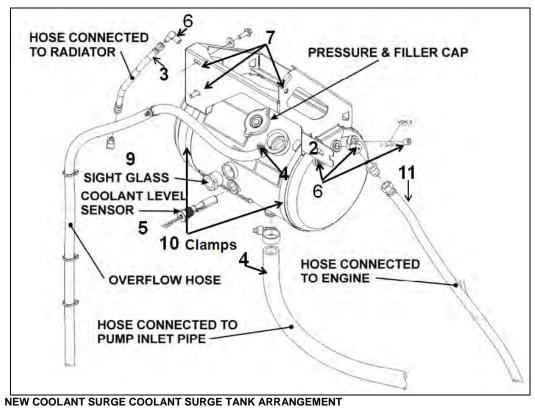


DANGER

Park vehicle safely, apply parking brake, stop engine and set battery master switch(es) to the OFF position prior to working on the vehicle.

REMOVAL OF THE ORIGINAL COOLANT SURGE COOLANT SURGE TANK

- 1. Cut the tie wrap holding the DEF lines to the coolant surge tank bracket.
- 2. Disconnect each hose connected to the coolant surge tank.
- 3. Place a clean rubber tube into the coolant surge tank. Using siphon effect, drain coolant surge tank.
- 4. Remove tie wraps and unplug low level sensor connector (5).
- 5. Loosen all fittings and sight glass.
- 6. Remove 3 bracket bolts (7) and remove coolant surge tank and bracket. Pull the coolant surge tank through the SCR converter.
- 7. Turn the tank in order to have the level sensor at the top, in a vertical position and then unscrew it from the coolant surge tank.
- 8. Remove sight glass and all fittings from coolant surge tank.
- 9. Loosen band clamps (10) and separate coolant surge tank from bracket. Return to Prevost for full reimbursement.



INSTALLATION OF NEW COOLANT SURGE COOLANT SURGE TANK



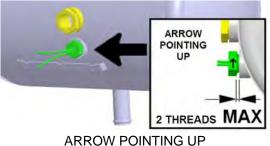
Use Loctite 567 Thread Sealant on all NPT threads (Prevost #680098).



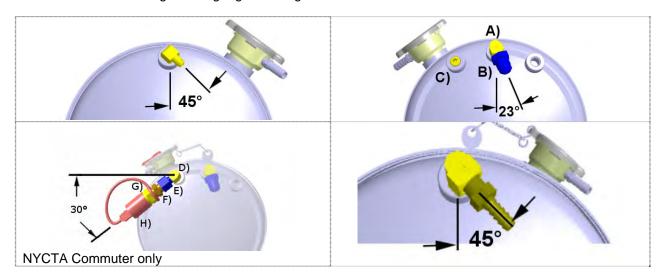
NOTE

There is no specific tightening torques except when specified.

1. Using Loctite Thread Sealant 567 on threads, install level sensor in new coolant surge tank with sensor in a vertical position at the top of the tank. Tighten so that arrow on the side of the sensor is pointing up. Leave no more than two visible threads.

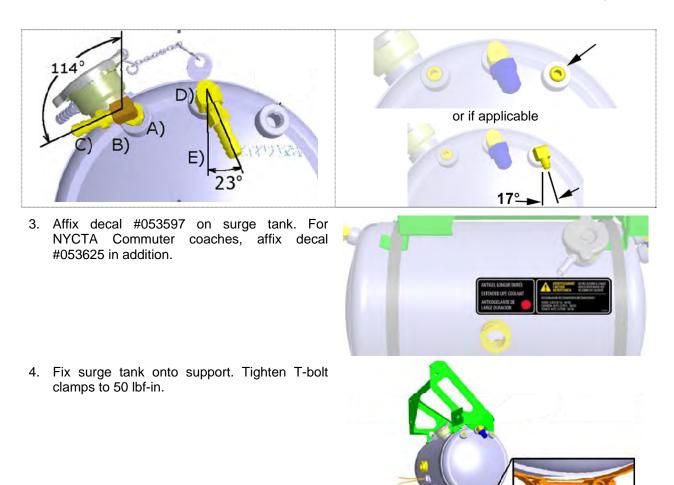


NO MORE THAN 2 VISIBLE THREADS



2. Install all hose fittings and sight glass using Loctite 567 Thread Sealant.

50 lbf-in



5. Install coolant surge tank and support assembly in engine compartment. Tighten bolts to 16 lbf-ft.

T-BOLT

- 6. Install all hoses and tighten properly.
- 7. Secure two DEF lines to tank support with tie wrap.
- 8. Use the cap from the original surge coolant surge tank on new surge tank.
- 9. Fill coolant surge tank to midpoint of sight glass and pressure test system. Close the heating system shut off valves to isolate this part of the system. Proceed to pressure test with 14 psi. Pressure should remain the same. Test for 5 to 10 minutes.
- 10. Run the coach and check coolant level once again.



NEW COOLANT SURGE COOLANT SURGE TANK INSTALLLED



NEW COOLANT SURGE COOLANT SURGE TANK INSTALLED – ROAD SIDE

NEW COOLANT SURGE COOLANT SURGE TANK INSTALLED – CURB SIDE

PARTS / WASTE DISPOSAL

Return replaced parts to Prevost with A.F.A. for full reimbursement.

WARRANTY

This modification is covered by Prevost's normal warranty. We will reimburse you the parts and two (2.0) hours of labor upon receipt of the replaced parts and a completed A.F.A. form on which you must specify as per "Warranty Bulletin 12-28".

OTHER

VBC Bulletin	n-a
Fail Code	05-07
Defect Code	09
System Condition	В
Causal Part	053602