



## START GUIDE



htc® HD7

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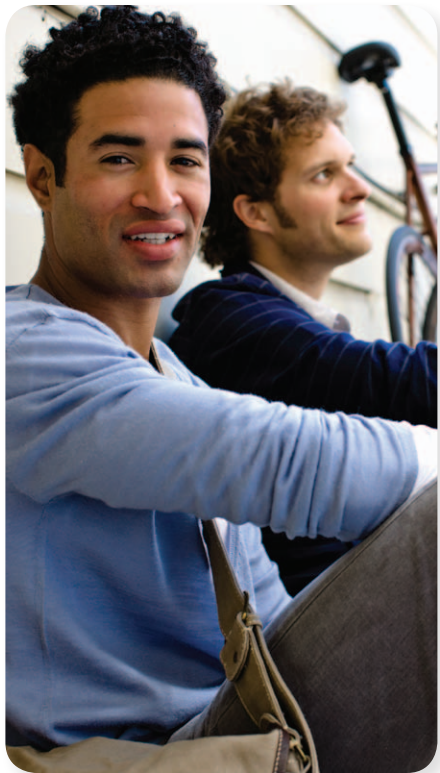
## OVERVIEW

This guide provides you with information to get started. If you need additional information on features and services, please select one of these helpful options:

- Visit the T-Mobile forums at [www.forums.t-mobile.com](http://www.forums.t-mobile.com).
- Visit [www.t-mobile.com](http://www.t-mobile.com) to view the User Manual and additional information.
- From the Start screen, tap **Internet Explorer® Mobile**. Tap the **Favorites** icon and tap **Help**.

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## SERVICE ACTIVATION

If you are a new T-Mobile® customer and your service has not been activated, simply call Customer Care at **1-800-937-8997** from your landline phone and a T-Mobile Activations representative will assist you.

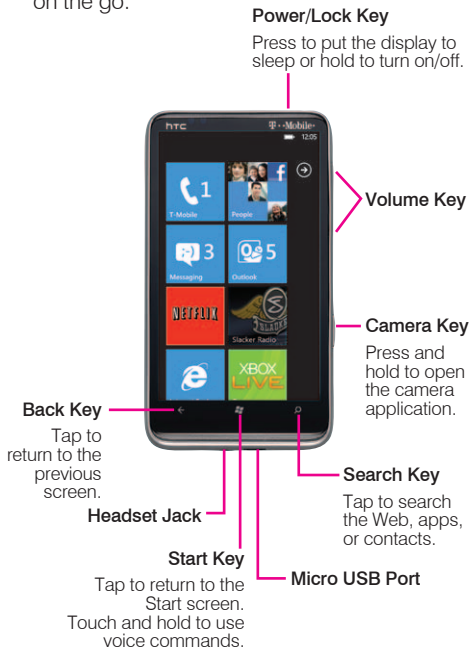
You will need the following information when activating service:

- Service Agreement and agent code on your Agreement
- Your name, home address, home phone, and billing address  
**Note:** For business and government accounts, please provide the name of your company or government agency, address, and tax ID.
- Your Social Security number, current driver's license number, and date of birth for credit check purposes
- Your choice of T-Mobile rate plan and services (see [www.t-mobile.com](http://www.t-mobile.com) for latest plan information)
- SIM serial number and IMEI number (located on the box bar code label)

By activating service, you acknowledge that you have read, understand, and agree to be bound by each of T-Mobile's Terms and Conditions and your Service Agreement.

## INTRODUCING YOUR PHONE

Congratulations on your purchase. Your HTC® HD7 comes with the hottest applications to keep you connected and on the go.



### On-screen keyboard

You can enter text using your on-screen keyboard in either profile or landscape view.

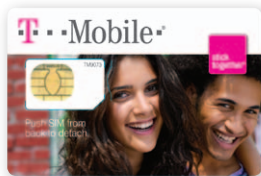
- To open the on-screen keyboard, tap a text entry field.
- Tap **123** to enter numbers and symbols.
- To change keyboard settings, from the Start screen, swipe left, tap **Settings**, and tap **keyboard**.

## SIM CARD

Your Subscriber Identity Module (SIM) card identifies you to the wireless network. Your phone will not work without the SIM card.

### To insert the SIM card and battery:

1. Detach your SIM card.



2. Place your fingernail in the notch on the top of your phone and pull out to detach the back battery cover.



**IMPORTANT:** The lower portion of the back cover is **NOT** removable. Removal will damage your phone and void the warranty.

3. Pull the battery release and lift up the battery to remove.



4. Slide the SIM card into the SIM card slot as shown.



- Align the gold contacts on the battery with the contacts in the battery compartment. Fit the battery into place and replace the back battery cover.



## BATTERY

Charge your phone with either the charger cable or the USB cable.

Connect the small end of either cable into the micro-USB port on the bottom of your phone. Plug the charger cable into a power outlet or plug the USB cable into a USB port on your computer.



## MEMORY

Your HTC HD7 has 16 GB of internal memory for you to store photos, videos, music, and more. Your phone does not have a slot for an external/removable SD memory card.

## POWER

### Power on

- Press and briefly hold the **Power/Lock** key on top of your phone.
- The first time you power on your phone, follow the Setup Wizard to customize your phone.

### Power off

Press and hold the **Power/Lock** key on top of your phone for approximately five seconds.



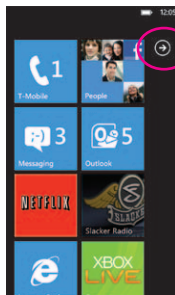
## SETUP WIZARD

When you turn on your phone for the first time, your Windows® Phone guides you through a series of screens to help you set up and use your phone.

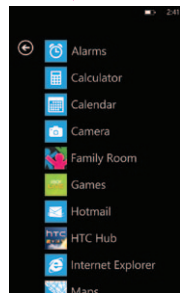
1. Tap **get started**.
2. Read the Terms of Use and tap **accept**.
3. Tap **recommended**.
4. Tap your time zone, if necessary.
5. Tap **next**.
6. Tap one of the following:
  - **sign in:**
    1. Enter your Windows® Live ID and password.
    2. Tap **sign in**.
  - **create one:**
    1. Enter the Windows Live ID you want to use.
    2. Tap **next**.
    3. Enter a password.
    4. Re-enter the password and tap **next**.
    5. Enter a secondary e-mail address and tap **next**.
  - **not now:** To skip setting up your Windows Live account.
7. Tap **done**.

## START SCREEN

Your HTC HD7 with Windows® Phone 7 is a different kind of phone. Windows Phone 7 is designed to bring together what you care about most - easier and faster.



Tap the **Arrow** icon or swipe your finger to the left to view your applications.



## Unlock the screen

1. Quickly press the **Power/Lock** key on top of your phone.
2. Place your finger just above the bottom of the screen and swipe up.



## Tiles

Windows® Phone features Live Tiles so you can quickly see everything you care about on your Start screen.

### To move Start screen tiles:

1. From the Start screen, touch and hold the tile you want to move.
2. When you see the **Tack** icon, drag the tile to the desired position and remove your finger from the screen.
3. Tap the tile to set it in place.

## Wireless coverage indicators

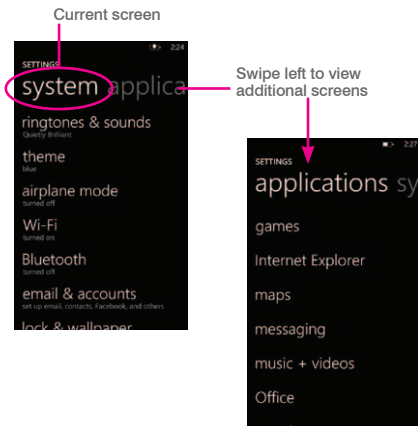
Your wireless coverage indicators display across the top of the screen when you first activate your display. The indicators will then hide after ten seconds. To display them again, swipe your finger from the top of the screen down.

## Set theme

1. From the Start screen, swipe left.
2. Tap **Settings**.
3. Tap **theme**.
4. Set the background and accent colors.

## NAVIGATION

Panoramas makes it quick and easy to see when there is another screen of information. Simply swipe your finger left to view.



## CONTACTS

### Add a new contact

1. From the Start screen, tap **People**.
2. Swipe right or left to the **all** screen, if necessary.
3. Tap the **Plus** icon at the top right of the screen.
4. Tap **Name**.
5. Enter the contact's first and last name.
6. Tap the **Done** icon when done.
7. Tap **Phone**.
8. Enter the phone number.
9. Tap **Phone number type** and tap the type.
10. Tap the **Done** icon when done.
11. Add additional content, as desired.
12. Tap the **Save** icon.

### Call a contact from your phone book

1. From the Start screen, tap **People**.
2. Tap the **Search** icon.
3. Enter the contact's name.
4. Tap the contact in the list.
5. Tap the phone number you want to call.

### Manage SIM card contacts

1. From the Start screen, swipe left.
2. Tap **Settings**.
3. Swipe left to **applications**.
4. Tap **People**.
5. Tap **import SIM contacts**.

### Link contacts

1. From the Start screen, tap **People**.
2. Swipe left or right to **all**, if necessary.
3. Tap the **Search** icon.
4. Enter contact's name.
5. Tap the contact in the list.
6. Tap the **Link** icon.
7. Tap choose a contact.
8. Tap **search**.
9. Enter the contact's name.
10. Tap the contact entry you want to link to the first entry.

## Pin a contact to the Start screen

1. From the Start screen, tap **People**.
2. Tap the **Search** icon.
3. Enter the contact's name.
4. Touch and hold the desired contact.
5. Tap **pin to start**.

## CALLING

### Make and end calls

1. From the Start screen, tap **T-Mobile**.
2. Tap the **Keypad** icon.
3. Enter the phone number.
4. Tap **call**.

Tap **end call** to end a call.

### Answer calls

When receiving an incoming phone call, swipe the screen up and then tap **answer**.

## VOLUME

### Use mute and speakerphone

1. While on an active call, tap the **Down Arrows** icon.
2. Tap **speaker** or **mute** to turn on.
3. Tap again to turn off.

### Adjust call volume

While on an active call, press the **Volume** keys up or down.

### Adjust ringer volume

While on the Start screen, press the **Volume** keys up or down.

### Adjust media volume

While watching a video, press the **Volume** keys up or down.

### Turn off audible touch tones

1. From the Start screen, swipe left.
2. Tap **Settings**.
3. Tap **ringtones & sounds**.
4. Tap to clear the **Key press** check box.

## VOICEMAIL

### Set up voicemail

1. From the Start screen, tap **T-Mobile**.
2. Tap the **Keypad** icon.
3. Touch and hold **1** to call voicemail.
4. Follow the tutorial to set up your voicemail account.

### Reset your voicemail password to the last four digits of your phone number

1. From the Start screen, tap **T-Mobile**.
2. Tap the **Keypad** icon.
3. Tap **#793#**.
4. Tap **call**.

## E-MAIL

Access your work and personal e-mail from Microsoft® Exchange, AOL®, AIM®, Yahoo!®, Windows Live™ Hotmail®, Gmail™, EarthLink®, Comcast®, and many more, including any POP3 or IMAP4 e-mail server.

## Set up Internet e-mail

1. From the Start screen, swipe left.
2. Tap **Settings**.
3. Tap **email & accounts**.
4. Tap **add an account**.
5. Tap the account you want to add.
6. Enter your e-mail address and password.
7. Tap **sign in**.

## Set up corporate e-mail

1. From the Start screen, swipe left.
2. Tap **Settings**.
3. Tap **email & accounts**.
4. Tap **Outlook**.
5. Enter your Exchange e-mail address and password.
6. Tap **sign in**.
7. Enter additional account information, if necessary and tap **sign in**.

Note: Contact your company's IT department if you need more help. This feature works with Microsoft Exchange e-mail servers only.

## Access corporate directory

1. From the Start screen, tap **Outlook**.
2. At **To**, begin to enter the contact's name.
3. Tap **search Outlook directory**.
4. Tap the contact.

## Read e-mail

From the Start screen, tap the tile for the account you want to access.

## Send e-mail

1. From the Start screen, tap the tile for the e-mail account you want to use.
2. Tap the **New** icon (plus sign).
3. At **To**, begin to enter the name of the contact.
4. Tap the contact in the list.
5. Tap **Subject** and enter your subject.
6. Tap the body of the email message and enter your message.
7. Tap the **Send** icon.

## Delete e-mail

1. From the Start screen, tap the tile for the e-mail account.
2. Touch and hold the e-mail you want to delete.
3. Tap **delete**.

## Set e-mail alert

1. From the Start screen, swipe left.
2. Tap **Settings**.
3. Tap **ringtones & sounds**.
4. Tap **New email**.
5. Tap the **Play** icon to listen to the alert.
6. Tap the desired alert.

## SOCIAL NETWORKING

Your phone comes with Facebook® so you can update your status and view your friends' updates right from your phone.

### Add Facebook account

1. From the Start screen, tap **People**.
2. Swipe left.
3. Tap **set up**.
4. Tap **Facebook**.
5. Enter your e-mail address and password.
6. Tap **sign in**.

### To add Facebook account via Settings:

1. From the Start screen, swipe left.
2. Tap **Settings**.
3. Tap **email & accounts**.
4. Tap **add an account**.
5. Tap **Facebook**.
6. Enter your e-mail address and password.
7. Tap **sign in**.

### View accounts

1. From the Start screen, swipe left.
2. Tap **Settings**.
3. Tap **email & accounts**.

### Delete Facebook account

1. From the Start screen, swipe left.
2. Tap **Settings**.
3. Tap **email & accounts**.
4. Touch and hold **Facebook**.
5. Tap **delete**.

### Update your Facebook status

1. From the Start screen, tap **Me**.
2. Tap the text next to your Windows Live or Facebook profile picture.
3. Enter your status update.
4. Tap the **Post** icon.

## FAMILY ROOM

Family Room lets you communicate with, organize calendars between, and share media with friends and family.

## BLUETOOTH®

Your phone comes with Bluetooth connectivity, which is a wireless technology that enables a data connection between your phone and a Bluetooth wireless headset (headset sold separately).

### Prepare a Bluetooth wireless headset

To pair your phone with a Bluetooth headset, make sure that your headset is fully charged and that you put the headset into pairing mode. See your Bluetooth headset's manual for more information.

### Turn on Bluetooth and pair

1. From the Start screen, swipe left.
2. Tap **Settings**.
3. Tap **Bluetooth**.
4. Touch and drag the **Status** slider right to turn on. Your phone automatically searches for available Bluetooth devices.
5. Tap the device to pair with.
6. Enter a passcode, if necessary.
7. Tap **done**.

## WI-FI

Note: Wi-Fi is turned on by default.

### Turn on/off

1. From the Start screen, swipe left.
2. Tap **Settings**.
3. Tap **Wi-Fi**.

To turn off, touch and drag the **Wi-Fi** slider left to off.

### Connect to a Wi-Fi network

1. From the Start screen, swipe left.
2. Tap **Settings**.
3. Tap **Wi-Fi**.
4. Tap the Wi-Fi network you want to connect to.
5. Enter the password, if necessary.
6. Tap **done**.

## ACCESSORIES FOR YOUR PHONE

Whether you are looking for a charger, a fashionable carrying case, a Bluetooth® headset or just want to browse for fun extras for your phone, T-Mobile is the place to shop for accessories. Here are a few examples...



Charger



Bluetooth  
Headset

To purchase accessories for your phone, visit [T-Mobile.com](http://T-Mobile.com), call 1.800.204.2449 or visit your nearest T-Mobile store.

Accessory selection subject to change and may vary by location.

## EMERGENCY DIALING

While all phones are equipped with 911 emergency calling, this phone may or may not permit its location to be approximated during a 911 call.\*

\* Availability of this feature depends on upgrades to the (a) wireless network and (b) 911 calling system that are required to be installed by the local 911 response agency or public safety answering point (PSAP); these upgrades may not be available everywhere within our wireless coverage area or your roaming area. This approximation of the phone's location and the transmittal of location information are subject to emergency situations, transmission limits, network problems/limitations, interconnecting carrier problems, your phone, buildings/tunnels, signal strength and atmospheric/topographical conditions, and may be curtailed, interrupted, dropped or refused. The phone's approximate location is transmitted to the local 911 response agency or PSAP while the call is in progress; this approximation is intended solely to aid the PSAP in dispatching emergency assistance or to limit the search area for emergency services personnel. You should not rely solely on a phone for essential communications (such as a medical or other emergency). Please see T-Mobile's Terms and Conditions and Privacy Policy for additional service restrictions and details.



## CARING FOR YOUR PHONE

### MAKING IT LAST

Your phone is a complex electronic device; think of it as a mini-computer. Here are some hints that will help you extend the life of your new phone.

**Phones aren't cheap, so keep yours in a safe place.** Keep the phone away from children who want to see if the phone sinks or floats, and away from dogs that find plastic-coated products to be irresistible chew toys.

**Water will damage your phone and accessories.** Even a small amount of water from a soda in your car cup-holder, melting snowflakes, tears of joy, squirt-gun crossfire, or steam from the kitchen or bathroom can damage your phone.

**Use only batteries and accessories from the original manufacturer of your phone.** Non-approved accessories can damage you or your phone and shorten the phone's life. Hint: If it's being sold out of someone's car trunk, walk away.

**If your charger or any other accessory is damaged, replace it or take it to a qualified service dealer.** Do not attempt to operate your phone charger if it has

received a sharp blow, been dropped, thrown from a speeding motorcycle, or is otherwise damaged; doing so may damage your phone.

### TIPS FOR SAFETY

Check with your doctor if you have a pacemaker or hearing aid to ensure that cell phone usage is safe with your device. If you have questions about the interaction of cellular radio frequency and any other electronic equipment, ask the manufacturer of the equipment if cell phone radio frequencies will disrupt the equipment's performance.

**When you are driving, T-Mobile encourages you to use your phone in a safe and sensible manner. Here are a few tips:**

- Assess road conditions before answering. Your safety is more important than any call.
- Prepare your hands-free headset, if you have one, or turn on your speakerphone option before you start moving.

- If your phone rings and you discover it's in the back seat, do NOT crawl over the seat to answer it while driving.
- Program frequently used numbers into your speed dial for easy one-select dialing.
- Remember that laws prohibiting or restricting the use of a mobile phone while driving may apply in your area.

## ADDITIONAL INFORMATION

Use of some features or services may incur separate, additional charges and/or require a qualifying data plan. Features and services may vary by area, phone, carrier, plan and version of Windows Phone software. Fees may apply. See [windowsphone.com/versions](http://windowsphone.com/versions) and your phone provider for more information.

**Messaging/Data:** You will be charged for all data sent by or to you through the network, regardless of whether received. Character length/file size of messages/ attachments may be limited. T-Mobile is not liable for content of messages/ attachments or for any failures, delays or errors in any T-Mobile generated alerts or notifications.

**Wi-Fi:** Devices using wireless connections may be vulnerable to unauthorized attempts to access data and software stored on the device. Wi-Fi available for data usage.

**Downloads/Applications:** T-Mobile is not responsible for any third party content or Web site you may be able to access using your phone. Additional charges may apply; not all downloads available on all phones. You obtain no rights in

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