

COMMUNITY SERVICES DIRECTORY

EASTERN JACKSON COUNTY



STATE SENATOR MATT BARTLE

2009-2010



Dear Friends,

This directory has been prepared specifically for the residents of eastern Jackson County. Whether you are a new resident or have lived here a lifetime, this up-to-date listing of government agencies, officials, mailing addresses, email addresses and telephone numbers should prove helpful in determining the right person or office to contact for your specific problem or need.

You should receive prompt, courteous assistance from government employees at all levels. If you do not, or if your questions remain unanswered, please contact my toll-free constituent service line at 888-711-9278 or send me an email at matt_bartle@senate.mo.gov.

Thank you for giving me the opportunity to serve you in the Missouri Senate.

Your Senator,

A handwritten signature in black ink that reads 'Matt Bartle'.

MATT BARTLE

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City Government

Municipal Officials

BLUE SPRINGS CITY HALL(816) 228-0110

903 Main Street, Blue Springs 64015

www.bluespringsgov.com

Mayor CARSON ROSS

City Council:

District 1 Jeanie Laver

Lyle Shaver

District 2 Sissy Reed

Kent Edmondson

District 3 Sheila Solon

Ron Fowler

BUCKNER CITY HALL(816) 650-3191

11 Washington, P.O. Box 377, Buckner 64016

Mayor LARRY NEIDEL

Board of Aldermen:

Ward 1 Cathy Litten

Jim "Jimmy" Jones

Ward 2 Claude Elliott, Sr.

Chester "Chet" Denton

Ward 3 Tim Runyon

Daniel Hickson

GRAIN VALLEY CITY HALL(816) 847-6200

111 W. Front Street, P.O. Box 364, Grain Valley 64029

www.cityofgrainvalley.org

Mayor DAVID HALPHIN

Board of Aldermen:

Dale Arnold

Terry Beebe

Michael Todd

Chuck Johnston

Mike Scully

Bob Headley

GREENWOOD CITY HALL(816) 537-6969

709 W. Main, Greenwood 64034

www.greenwoodmo.com

Mayor RICHARD DeCOURCY

Board of Aldermen:

Ward 1 Sara Ring

Ward 2 James Payne

James Van Acker

KANSAS CITY CITY HALL(816) 513-3600

414 East 12th Street, Kansas City 64106

www.kcmo.org

Mayor MARK FUNKHOUSER

Council Members:

District 1 at Large Deb Hermann

District 1 Bill Skaggs

District 2 at Large Ed Ford

District 2 Russ Johnson

District 3 at Large Melba Curls
District 4 at Large Beth Gottstein
District 5 at Large Cindy Circo
District 6 at Large Cathy Jolly

District 3 Sharon Sanders Brooks
District 4 Jan Marcason
District 5 Terry Riley
District 6 John A. Sharp

INDEPENDENCE CITY HALL(816) 325-7021

111 E. Maple, Independence 64050
www.independencemo.org

Mayor DON REIMAL

Council Members:

District 1 Marcie Gragg	District 2 Will Swoffer
District 3 Myron Paris	District 4 Jim Page
Lucy Young At-Large	Jim Schultz At-Large

LAKE LOTAWANA CITY HALL(816) 578-4704

100 Lake Lotawana Dr., Lake Lotawana 64086
www.Lake-Lotawana.mo.us

Mayor EDWARD STRATEMEIER

Board of Aldermen:

Ward 1 David Welsh	Carl Calcara
Ward 2 Scott Miles	David Needles
Ward 3 Chuck Falkenberg	Rob Reid

LAKE TAPAWINGO CITY HALL(816) 229-3722

144 Anchor Drive, Lake Tapawingo 64015 Fax: (816) 228-1912

Mayor THOMAS PAUL

Board of Aldermen:

Ward 1 Janet Baldwin	Mitzy Combs
Ward 2 John Harrison	Chuck Welch
Ward 3 Randy Altiser	Jayme Dean

LEVASY CITY HALL(816) 650-3552

103 Pacific, P.O. Box 68, Levasy 64066
cityclerkblhh@aol.com

Mayor PHYLLIS DIECKMANN

Board of Aldermen:

Ward 1 Kim Dyer	Ward 2 Jerry Friedrich
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LEE'S SUMMIT CITY HALL(816) 969-7300

207 SW Market, Lee's Summit 64063 www.lees-summit.mo.us

Mayor KAREN R. MESSERLI

Council Members:

Dist. 1 James Hallam	Kathy Hofmann
Dist. 2 Allan Gray II	Randall Rhoads

Dist. 3 Joseph C. Spallo
Dist. 4 Bob Johnson

Ed Cockrell
Nick Swearngin

LONE JACK CITY HALL(816) 697-2503

207 N. Bynum Road, Lone Jack 64070

Mayor STEPHEN REINKING

OAK GROVE CITY HALL(816) 690-3773

1300 S. Broadway, Oak Grove 64075

www.CityofOakGrove.com

Mayor MARK FULKS

Board of Aldermen

Ward 1 CeCe Morgan Hank Melhorn

Ward 2 Brad Alexander Larry Moore

Ward 3 Mike Baxter

SIBLEY CITY HALL(816) 650-9515

208 Front St., P.O. Box 216, Sibley 64088

UNITY VILLAGE CITY HALL(816) 347-5500

1901 NW Blue Parkway, Unity Village 64065

County Government

COUNTY EXECUTIVE(816) 881-3333

MICHAEL D. SANDERS

415 E. 12th Street, 2nd Floor, Kansas City 64016

www.jacksongov.org

Kansas City Courthouse

415 E. 12 St.

Kansas City 64106

(816) 881-3000

Independence Courthouse

308 W. Kansas

Independence 64050

(816) 881-4400

JACKSON COUNTY PUBLIC SCHOOL DISTRICTS

Blue Springs R-IV(816) 224-1300

Dr. Paul Kinder, Superintendent

pkinder@bssd.net

1801 N.W. Vesper, Blue Springs MO 64015-3219

School Board:

Dave Wright, President

Kent Bradford, Vice President

Dale Falck

Rhonda Gilstrap

Dale Walkup

Jennifer Casey

Jim Coen

Fort Osage R-I(816) 650-7000

2101 N. Twyman Rd., Independence MO 64058-3200

School Board:

Gary Thompson, President

Diana Rice, Vice President

David Shrout

Sharon Dankenbring

Linda Wessel

Carol Marcks

Ben Schloman

Grain Valley(816) 847-5006

Dr. Roy Moss, Superintendent

712 Main, P.O. Box 304, Grain Valley MO 64029-0304

School Board:

Michael Hackett, President

Jan Reding

Dr. Rusty Brown, Vice President

Phil Hutchinson

Chris Bamman

John Pauley

Julie Goff

Lee's Summit R-VII(816) 986-1000

Dr. David McGehee, Superintendent

Tony L. Stansberry Leadership Center

301 NE Tudor Road, Lee's Summit MO 64086

www.leesummit.k12.mo.us

School Board:

Gene Brixey, President

Jeff Tindle, Vice President

Patti Buie

Ron Baker

Michael Dogid

Jack Wiley

Jon R. Plaas

Lone Jack C-6(816) 697-3539

Dr. Ron Davies, Superintendent vta007@mail.connect.more.net
201 W. Lone Jack-Lee’s Summit Road, Lone Jack MO 64070-9550

School Board:

Michael Graves, President
Charlie Brown Brian Snow
James Leath Don VanLue
Rhonda Lauder milk Ronnie Murkin

Oak Grove R-6(816) 690-4156

Vacant, Superintendent
1305 S. Salem, Oak Grove MO 64075-7044

School Board:

Sue Alexander, President G.C. Matson, Vice President
Chuck Sears Dean Dyer
Mick Ross Scott Fleming
Tim Smith Lana Brocato

Independence 30(816) 521-2700

Dr. Jim Hinson, Superintendent amiller@indep.k12.mo.us
218 N. Pleasant, Independence, MO 64050-2692

School Board:

Blake Roberson, President Ken Johnston, Vice President
Susan Jones Ann Franklin
Ira Anders Jana Waits
Matt Mallinson

Contact school district offices for a listing of schools in your area.

AREA HOSPITALS

Children's Mercy Hospital	(816) 234-3000
2401 Gillham Road, Kansas City	
Centerpoint Medical Center	(816) 698-7000
19600 E. 39th St., Independence	
Crittenton	(816) 228-9811
1932 Copper Oaks Circle, Blue Springs	
10918 Elm Avenue, Kansas City	(816) 765-6600
Eye Foundation of Kansas City	(816) 881-6100
2300 Holmes, Kansas City	
Lee's Summit Medical Center	(816) 282-5000
2100 SE Blue Parkway, Lee's Summit	
North Kansas City Hospital	(816) 691-2000
2800 Clay Edwards Dr. , Kansas City	
Research Medical Center	(816) 276-4000
2316 E. Meyer Blvd.	
Research Psychiatric Center	(816) 444-8161
2323 E. 63rd St.	
The Rehabilitation Institute	(816) 751-7700
3011 Baltimore	
St. Joseph Health Center	(816) 942-4400
1000 Carondelet	
St. Luke's Hospital of Kansas City	(816) 932-2000
4401 Wornall Road	
St. Luke's East	(816) 347-5000
100 NE Saint Luke's Blvd., Lee's Summit	
St. Mary's Hospital of Blue Springs	(816) 228-5900
201 W. R.D. Mize Road	
Truman Medical Center	(816) 556-3000
2301 Holmes	
Truman Medical Center East	(816) 373-4415
7900 Lee's Summit Rd	
University of Kansas Medical Center	(913) 588-5000
3901 Rainbow Blvd., Kansas City, KS	
Veterans' Administration Medical Center	(816) 861-4700
4801 E. Linwood	
Western Missouri Mental Health Center	(816) 512-7000
100 E. 24th St., Kansas City	

State Government

www.mo.gov

- Missouri State Senator -

Matt Bartle, District 8..... (573) 751-1464

State Capitol, Room 319

Jefferson City, MO 65101

www.senate.mo.gov

matt_bartle@senate.mo.gov

Toll Free 888-711-9278

- Missouri House of Representatives -

Write to your state representative at the following Jefferson City address:

House Post Office

201 W. Capitol Ave., Jefferson City, MO 65101

Kate Meiners, District 46..... (816) 942-3837

11712 Jefferson St.

Kansas City, MO 64114-5580

kate.meiners@house.mo.gov

State Capitol, Room 101K..... (573) 751-9469

Jeff Grisamore, District 47..... (816) 537-4180

3400 SW Regatta Dr.

Lee's Summit, MO 64082

jeff.grisamore@house.mo.gov

State Capitol, Room 134 (573) 751-1456

Will Kraus, District 48..... (816) 353-5640

Raytown, MO 64138

will.kraus@house.mo.gov

State Capitol, Room 304A..... (573) 751-1459

Tom McDonald, District 49

Independence, MO 64055

tom.mcdonald@house.mo.gov

State Capitol, Room 135BA..... (573) 751-9851

Paul LeVota, District 52..... (816) 478-3113

5101 Shrank Ave

Independence, MO 64055-6378

paul.levota@house.mo.gov

State Capitol, Room 204 (573) 751-9759

Curt Dougherty, District 53 (816) 833-0916
16003 E. Cogan Lane
Independence, MO 64050-2047
curt.dougherty@house.mo.gov
State Capitol, Room 102BB..... (573) 751-6535

Gary Dusenberg, District 54
1608 NW Willowbrook Drive
Blue Springs, MO 64015-2946
gary.dusenberg@house.mo.gov
State Capitol, Room 235 (573) 751-1487

Bryan Pratt, District 55..... (816) 220-1099
1123 SE Eastridge Drive
Blue Springs, MO 64014-3440
bryan.pratt@house.mo.gov
State Capitol, Room 301 (573) 751-8636

Brian D. Yates, District 56 (816) 554-7884
2317 SE 5th Terrace
Lee's Summit, MO 64063-1057
bryan.yates@house.mo.gov
State Capitol, Room 313 (573) 751-0907

THERE'S NO PLACE LIKE HOME . . . THE MISSOURI SENATE HOME PAGE, THAT IS!

Convenient Web site access to:

- general information about the legislature and legislation
- addresses and phone numbers of lawmakers
- state statutes and constitution

The Missouri Senate home page address is:

www.senate.mo.gov

or contact me directly at

matt_bartle@senate.mo.gov



FEDERAL ELECTED OFFICIALS

BARACK OBAMA -The President of the United States

The White House
1600 Pennsylvania Avenue NW
Washington, D.C. 20500
e-mailpresident@whitehouse.gov

JOE BIDEN - Vice-President

Old Executive Office Building
Washington, D.C. 20500
e-mail vice.president@whitehouse.gov
White House (202) 456-1414
FAX line (202) 456-2461
Internet www.whitehouse.gov

Presidential Greetings

Greetings from the President for anyone 80 or older or a couple celebrating a 50th (or higher) anniversary will be sent upon request. Send your request at least one month in advance.

The address is:

**The White House Greetings Office
Room 39
Washington, D.C. 20502-0039
Fax: 202-395-1232**

- United States Senators -

Claire McCaskill (202) 224-6154; FAX (202) 228-6326
SH-717 Hart Senate Office Building, Washington, D.C. 20510
E-mail: senator_mccaskill@mccaskillsenate.gov
Kansas City Office (816) 421-1639; FAX (816) 421-2562
Federal Office Building
400 E. 9th St., Suite 40, Plaza Level, Kansas City, MO 64106

Christopher S. Bond..... (202) 224-5721; FAX (202) 224-8149
274 Russell Senate Office Building, Washington, D.C. 20510
E-mail: senator_bond@bond.senate.gov
Kansas City Office (816) 471-7141; FAX (816) 471-7338
911 Main St., Suite 2224, Kansas City, MO 64105

- United States Congressman -

District 4 - **IKE SKELTON** (202) 225-2876
2206 Rayburn Building, Washington, D.C. 20515 -2514
www.house.gov/skelton

District Office:

514-B N.W. 7 Hwy., Blue Springs 64014-2733 (816) 228-4242

District 5 - **EMANUEL CLEAVER** (202) 225-4535
1641 Longworth House Office Building, Washington, D.C. 20515
FAX: (202) 225-4403

District Office:

400 E. 9th, Suite 9350, Kansas City 64106 (816) 842-4545
FAX: (816) 471-5215
211 W. Maple Ave., Independence 64055 (816) 833-4545
FAX: (816) 833-2991

District 6 - **SAM GRAVES** (202) 225-7041
1415 Longworth House Office Building, Washington, D.C. 20515
FAX: (202) 225-8221

District Office:

113 Blue Jay Drive, Suite 100, Liberty 64068 (816) 792-3976
FAX: (816) 792-0694

DEPARTMENTS of FEDERAL GOVERNMENT and CABINET SECRETARIES

DEPARTMENT OF AGRICULTURE (202) 720-2791
Honorable Thomas J. Vilsack www.usda.gov
1400 Independence Ave., SW, Washington, D.C. 20250

DEPARTMENT OF COMMERCE (202) 482-2000
Honorable Gary Locke www.commerce.gov
1401 Constitution Ave., NW, Washington, D.C. 20230

DEPARTMENT OF DEFENSE (703) 545-6700
Honorable Robert M. Gates www.defenselink.mil
1400 Defense Pentagon, Washington, D.C. 20301-1400

DEPARTMENT OF EDUCATION (202) 401-2000
Honorable Arne Duncan www.ed.gov
400 Maryland Ave. SW, Washington, D.C. 20202

DEPARTMENT OF ENERGY (202) 586-4403
Honorable Steven Chu www.energy.gov
1000 Independence Ave., SW, Washington, D.C. 20585

DEPARTMENT OF HEALTH & HUMAN SERVICES (202) 619-0257
Honorable Kathleen Sebelius www.hhs.gov
200 Independence Ave., SW, Washington, D.C. 20201

DEPARTMENT OF HOMELAND SECURITY (202) 282-8000
Honorable Janet A. Napolitano www.dhs.gov
Washington, D.C. 20528

DEPARTMENT OF HOUSING & URBAN DEVELOPMENT .. (202) 708-1112
Honorable Shaun L. S. Donovan www.hud.gov
451 7th St., SW, Washington, D.C. 20410

DEPARTMENT OF INTERIOR..... (202) 208-3100
Honorable Kenneth L. Salazar www.doi.gov
1849 C St., NW, Washington, D.C. 20240-6229

DEPARTMENT OF JUSTICE (202) 514-2000
Attorney General Eric H. Holder, Jr. www.usdoj.gov
950 Pennsylvania Ave., NW, Washington, D.C. 20530-0001

DEPARTMENT OF LABOR (202) 693-5000
Honorable Hilda Solis (866) 487-2365
200 Constitution Ave., NW, Washington, D.C. 20210 www.dol.gov

DEPARTMENT OF STATE (202) 647-4000
Honorable Hillary Rodham Clinton www.state.gov
2201 C St., NW, Washington, D.C. 20520

DEPARTMENT OF TRANSPORTATION (202) 366-4000
Honorable Raymond L. LaHood www.dot.gov
1200 New Jersey Ave., SE, Washington, D.C. 20590

DEPARTMENT OF TREASURY (202) 622-2000
Honorable Timothy F. Geithner www.treasury.gov
1500 Pennsylvania Ave., NW, Washington, D.C. 20220

DEPARTMENT OF VETERANS' AFFAIRS (202) 273-5400
Honorable Eric K. Shinseki (800) 827-1000
810 Vermont Ave., NW, Washington D.C. 20420 www.va.gov

FEDERAL INFORMATION CENTER

An excellent starting point for questions about the Federal branches, agencies, grants or officials. One phone call to your Federal Information Center will direct you to the right place or answer your question directly.

If calling from a rotary dial phone, be prepared to listen to all subjects listed. An operator will come on the line to help you. If calling from a touch tone phone, the recorded voice will request that you press a digit for information on the subject you are seeking. It is advisable to have a pencil and paper ready.

Toll Free for ALL MISSOURI RESIDENTS 1-800-688-9889
(8am-7pm Monday-Friday)

www.info.gov

TTY (telecommunication device for the deaf) 1-800-326-2996

STATE OFFICIALS

The mailing address for the following officials
(except the Attorney General) is:

State Capitol, 201 West Capitol Avenue, Jefferson City, MO 65101

Governor

JEREMIAH "JAY" NIXON Room 216 **(573) 751-3222**
St. Louis Office (314) 340-6900
Kansas City Office (816) 889-3186
www.gov.missouri.gov

Lt. Governor

PETER KINDER Room 224 **(573) 751-4727**
www.ltgov.mo.gov

Secretary of State

ROBIN CARNAHAN Room 208 **(573) 751-4936**
www.sos.mo.gov

State Auditor

SUSAN MONTEE Room 121 **(573) 751-4824**
www.auditor.mo.gov

State Treasurer

CLINT ZWEIFEL Room 229 **(573) 751-2411**
www.treasurer.missouri.gov

Attorney General

CHRIS KOSTER **(573) 751-3321**
Supreme Court Building, 207 W. High St., www.ago.mo.gov
Jefferson City, MO 65101

STATE DEPARTMENTS

All departments can be accessed through
MISSOURI'S STATE GOVERNMENT HOME PAGE
www.mo.gov

The legislature with voter approval establishes each state department's mission when it is created. Divisions under departments may change as missions and goals change by acts of the legislature or executive orders. Several departments have special constituent services to register complaints, to offer informative pamphlets on different issues, or to answer questions.

AGRICULTURE **(573) 751-4211**
P.O. Box 630, Jefferson City 65102
www.mda.mo.gov E-Mail: aginfo@mail.mda.mo.gov

Divisions are: Agriculture Business Development; Animal Health; Grain Inspection and Warehousing; Market Information and Outreach; Plant In-

dustries; and Weights and Measures. The Department also oversees certain aspects of the Missouri State Fair, the State Milk Board, the Missouri Agricultural and Small Business Development Authority, and the Missouri Agricultural Statistics Service.

CONSERVATION (573) 751-4115

P.O. Box 180, Jefferson City 65102 www.mdc.mo.gov

Divisions/Sections are: Wildlife; Fisheries; Forestry; Private Land Services Protection; Design & Development; Outreach & Education; Fiscal; Administrative Services; Science and Human Resources. A monthly conservation magazine is free to adult Missouri residents who request it. To request information, including maps, write or telephone the Jefferson City office.

Kansas City (816) 759-7300

Operation Forest Arson 1-800-392-1111

Operation Game Thief 1-800-392-1111

A 24-hour toll free hotline for reporting on the unlawful hunting of protected or out-of-season animals and fish.

Hunting/Fishing Permits (purchase).....1-800-392-4115

CORRECTIONS (573) 751-2389; FAX (573) 751-4099

P.O. Box 236, Jefferson City 65102

Probation and Parole Central Office (573) 751-8488

www.doc.mo.gov E-Mail: mocorxns.mo.gov

Divisions are: Adult Institutions; Division of Human Services; Division of Offender Rehabilitative Services; and the Board of Probation and Parole.

ECONOMIC DEVELOPMENT (573) 751-4962

P.O. Box 1157, Jefferson City 65102 www.ded.mo.gov

Divisions/Programs are: Housing Development Commission; Arts Council; Community Service Commission; Women’s Council; Division of Finance: Division of Workforce Development; Public Service Commission; Division of Credit Unions; Office of the Public Counsel; Division of Motor Carrier and Railroad Safety; and Development Finance Board

Business Development Group 1-800-523-1434

Business Expansion and Attraction Group..... 1-800-523-1434

Community Development Group 1-800-523-1434

Workforce Development (Mo. Career Centers)..... (573) 751-3349

Missouri Division of Tourism..... (573) 751-4133

1-800-519-2100

Division of Finance (573) 751-3242

PSC Consumer Hotline 1-800-392-4211

www.psc.mo.gov

ELEMENTARY & SECONDARY EDUCATION (573) 751-4212

P.O. Box 480, Jefferson City 65102

www.dese.mo.gov E-Mail: pubinfo@mail.dese.mo.gov

Divisions are: Administrative and Financial Services, School Improvement, Special Education, Teacher Quality and Urban Education, Vocational and Adult Education, and Vocational Rehabilitation.

HEALTH & SENIOR SERVICES .. (573) 751-6001 or (573) 751-6401
P.O. Box 570, Jefferson City 65102 www.dhss.mo.gov

The Department protects and promotes quality of life and health for all Missourians by developing and implementing programs and systems that provide information and education; regulation and oversight; and surveillance of diseases and conditions.

Divisions/Centers include: Chronic Disease Prevention and Health Promotion; Health Improvement; Emergency Response and Terrorism; Environmental Health and Communicable Disease Prevention; Health Information Management and Evaluation; Health Standards and Licensure; Local Public Health Services; Maternal, Child and Family Health; Nutritional Health and Services; and Senior Services.

Family Care Safety Registry 1-866-422-6872

Provides background information on registered child-care and elder-care workers and licensure information on licensed providers.

Elder Abuse Hotline 1-800-392-0210

A 24-hour hotline to report abuse, neglect or exploitation of those over the age of 60 or of those physically or mentally impaired age 18 or over.

Vital Records

P.O. Box 570, 930 Wildwood, Jefferson City 65102

To obtain copies of birth or death certificates, a marriage license or divorce decree (\$10 each), mail the request and fee, along with as much information regarding the date and place of event, parents' names, funeral home or other vital information from local public health agencies, to the above address.

For further assistance:

Birth Records (573) 751-6387

Provide: Name, father's name, mother's maiden name, birth date and birth place. Must be a relative.

Death Records (573) 751-6387

Marriage & Divorce Records (573) 751-6387

HIGHER EDUCATION (573) 751-2361

515 Amazonas Dr., Jefferson City 65109 www.dhe.mo.gov

Divisions are: Missouri Student Assistance Resource Services (MO-STARS); State Colleges and Universities; Proprietary School Certification Program; and Missouri State Anatomical Board.

INSURANCE, FINANCIAL INSTITUTIONS &

PROFESSIONAL REGISTRATION (573) 751-4126

Consumer Toll-free Hotline..... 1-800-726-7390

Hearing impaired (573) 526-4536

P.O. Box 690, Jefferson City 65102-0690 www.dfip.mo.gov

The objectives of the department are: to maintain consumer confidence by examining and monitoring the financial industries and business professionals; to protect public interest by establishing coherent and evolving policies that balance the interests of consumers, profes-

sionals and industry; to effectively enforce state laws and regulations governing business to protect consumers from unfair and inequitable treatment; to lower the burdens of regulation and the cost to consumers by increasing efficiencies; and to encourage a competitive environment for industries and professions that gives consumers access to quality products.

The following divisions make up the department: Consumer Affairs Division; Insurance Solvency & Company Regulation Division; Insurance Market Regulation Division; Division of Finance; Division of Credit Unions; Division of Professional Registration; and Resource Administration Division.

CLAIM Program **1-800-390-3330**

Missouri CLAIM provides counseling to seniors and disabled Missourians with Medicare coverage, billing and claim problems as well as supplemental and long-term care insurance. www.mpcrf.org

Workers Compensation Counseling Hotline **1-800-394-0964**

LABOR & INDUSTRIAL RELATIONS **(573) 751-9691**

3315 W. Truman Blvd., Jefferson City 65109 www.dolir.mo.gov

Labor and Industrial Relations Commission (573) 751-2461

Administration (573) 751-3978

Governor's Council on Disability (573) 751.2600

Division of Employment Security (573) 751-3215

Commission on Human Rights (573) 751-3325

Division of Labor Standards (573) 751-3403

State Board of Mediation (573) 751-3614

Division of Workers' Compensation (573) 751-4231

MENTAL HEALTH **(573) 751-4122 or 1-800-364-9687**

P.O. Box 687, 1706 E. Elm, Jefferson City 65102

www.dmh.mo.gov

E-Mail: dmhmail@mail.mo.gov

The Department offers information, at your request, covering the following topics: Mental Illness; Developmental Disabilities; and Alcohol and Drug Abuse.

NATURAL RESOURCES **(573) 751-3443 or 1-800-361-4827**

P.O. Box 176, Jefferson City 65102

www.dnr.mo.gov

Divisions are: Administrative Support; Air and Land Protection; Geological Survey and Resource Assessment; State Parks; Water Protection and Soil Conservation, and Outreach and Assistance Center.

Division of State Parks **1-800-334-6946**

Air and Land Protection Division Water Protection

and Soil Conservation Division **1-800-361-4827**

Environmental Emergency Response **(573) 634-2436**

Geological Survey and Resource Publications **(573) 368-2125**

PUBLIC SAFETY (573) 751-4905 or 1-888-FYI-MDPS (394-6377)

P.O. Box 749, Jefferson City 65102 www.dps.mo.gov

Divisions are: Missouri National Guard (Adjutant General); SEMA (State Emergency Management Agency); Veterans' Commission; Fire Safety; Highway Patrol; Highway Safety; Liquor Control; Missouri Water Patrol; Missouri Gaming Commission; and Capitol Police.

Arson Hotline 1-800-392-7766

Anonymous hotline for reporting information regarding arson. Rewards may be given for information leading to arrest.

Meth Hotline 1-888-823-METH

(Highway Patrol Headquarters) Anonymous hotline for reporting information regarding methamphetamine.

Fire Marshal (573) 751-2930 or 1-800-877-5688

REVENUE (573) 751-4450

P.O. Box 311, Jefferson City 65105

www.dor.mo.gov

E-mail: dormail@mail.dor.mo.gov

Divisions are: Taxation and Collection; Motor Vehicle and Driver Licensing; and Administration.

State tax forms 1-800-877-6881 or (573) 751-5337

Refund Inquiry Line (573) 751-3505

Forms by Fax (573) 751-4800

FAX (573) 751-7150

TDD 1-800-735-2966

SOCIAL SERVICES (573) 751-4815

P.O. Box 1527, Jefferson City 65102

www.dss.mo.gov

Divisions are: Child Support Enforcement; Family Services; Medical Services; and Youth Services.

Child Abuse/Neglect 1-800-392-3738

Family Services Hotline 1-800-392-1261

Parental Stress Help Line 1-800-632-8088

TRANSPORTATION (573) 751-2551

P.O. Box 270, Jefferson City 65102

www.modot.org

The Missouri Department of Transportation builds and maintains a 32,000-mile state highway system, the nation's seventh largest, and also has responsibilities for aviation, rail, waterways and transit operations. MoDot provides the official state highway map, coordinates the Adopt-A-Highway program and, in conjunction with the Highway Patrol, operates a toll-free road conditions hotline. Transportation activities and general highway coordination and direction are provided by the Headquarters Office in Jefferson City. Ten district offices are responsible for transportation activities within their areas.

Customer Service 1-888-ASK-MODOT (275-6636)

Road Conditions Hotline 1-800-222-6400

Kansas City District Office (816) 622-6500

At Your Service . . .

Help lines for assistance - 800, 866, 877 and 888 numbers are toll free - if you have difficulty reaching the number, ask for operator assistance 1-800-555-1212.

Many agencies listed require a touch tone phone to gain specific information. If you are calling from a rotary dial phone, wait until the end of the recorded message-an operator should come on the line to help you.

- AIDS (Acquired Immune Deficiency Syndrome)..... 1-800-342-AIDS**
Federal Hotline (East Coast Location)
24 hours a day, every day, including holidays
- ALCOHOL AND DRUG INFORMATION 1-800-729-6686**
(National Clearing House) Information Specialist is available after recorded/touch tone selection. Provides various answers concerning drugs in the work place, statistics, aid with research and will send printed information on request.
- ALZHEIMER'S DISEASE 1-800-272-3900**
Mon-Fri, 8AM- 5PM. Nights and weekends: recorded message. Number refers you to a local chapter by your zip code. www.alz.org
- AMERICAN DIABETES ASSOCIATION 1-800-342-2383**
www.diabetes.org
- AMTRAK 1-800-872-7245**
Recorded message information by touch tone phone.
- AUTOMOBILE SAFETY 1-800-424-9393**
The National Highway Traffic Safety Administration accepts reports about auto safety problems and answers questions about recalls, including child safety seats.
www.nhtsa.dot.gov
- BETTER BUSINESS BUREAU
(Greater Kansas City Region) (816) 421-7800**
- BLIND, REHABILITATION SERVICES.....1-800-592-6004**
- CANCER INFORMATION SERVICE 1-800-4-CANCER**
www.nci.nih.gov
Supplies confidential information about cancer and related resources to cancer patients and their families, the general public and professionals. Recorded message Mon-Fri, 9am-4:30pm
- COMMUNICABLE DISEASE PREVENTION 1-866-628-9891**
- CONSUMER INFORMATION 1-800-FED-INFO**
Federal Information Center
For a copy of the free "Consumer Information Catalog," a listing of more than 200 selected federal consumer publications, send a postcard to: Consumer Information Center, Pueblo, CO 81009.

EDUCATION GRANTS AND LOANS

Federal Student Information Center **1-800-433-3243**
P.O. Box 84, Washington, D.C. 20044. 7am-11pm M-F, 8am-5pm Sat.
Assistance available to process change of address or institution. **MUST HAVE DRN NUMBER WHEN CALLING.** Inquiries concerning receipt or processing of Free Application For Federal Student Aid (FAFSA) or to request duplicate copies of documents.

MOSTARS Information Center..... **1-800-473-6757 or (573) 751-3940**
Student financial aid programs, including Advantage Missouri, Bridge Scholarship and Missouri College Guarantee, under the Missouri Department of Education. P.O. Box 6730, Jefferson City 65102

ELECTIONS

Federal Election Commission **1-800-424-9530**
Information regarding federal campaign laws, federal election fund-raising regulations and/or financial records on candidates for federal office can be obtained through this toll free number.

State Election Services **(573) 751-2301**
Information on elections in Missouri can be obtained from:
The Secretary of State, P.O. Box 778, Jefferson City 65102

Missouri Ethics Commission **(573) 751-2020**
State election fund raising regulations and information on campaign finance reporting can be obtained from: The Missouri Ethics Commission, P.O. Box 1254, Jefferson City 65102

EMPLOYMENT

Missouri Division of Workforce Development

Full Employment Council **(816) 471-2330**
1740 Paseo, Kansas City 64108
State **(573) 751-4162**
The Missouri Merit System is implemented by several state departments. For information about Merit System job opportunities, contact: Division of Personnel, P.O. Box 388, Jefferson City 65102

Missouri Works - www.works.mo.gov

This job service Internet site links job seekers and employers. It is sponsored by the Department of Economic Development.

ENERGY EFFICIENCY **1-800-363-3732**
Provides free information and technical assistance and publications on energy efficiency and renewable energy technologies. Hours 8-4:30.
P.O. Box 3048, Merrifield, VA 22116

ENVIRONMENTAL EMERGENCY **(573) 634-2436**
For reporting chemical spills and other environmental problems; answered 24 hours a day by department staff for technical advice or emergency response assistance.

ENVIRONMENTAL HEALTH ISSUES **1-888-232-6789**

EXPORTS ADVISORY SERVICE 1-800-565-3946

The EXIM hotline has been established by the Export-Import Bank of the United States to give small businessmen on-the-spot advice and assistance concerning export financing. 6:30AM- 4PM www.exim.gov

FAMILY ASSISTANCE PROGRAMS (Missouri)(816) 426-3981

The Administration for Children and Families is responsible for federal programs that promote the economic and social well-being of families, children, individuals and communities. Services include social services, welfare, developmental disabilities, and child adoption, abuse, care and support. www.acf.hhs.gov/programs/region7/index.htm

FEDERAL INCOME TAX 1-800-829-1040

Recorded message touch tone phone response.

LAWYER REFERRAL SERVICE

The Missouri Bar offers this number for a referral of a lawyer in your area.

Kansas City(816) 221-9472

LEGAL SERVICES PROGRAM

The following not-for-profit corporation serves the counties listed. The agency provides free services to qualifying individuals in civil disputes.

Legal Aid of Western Missouri (Kansas City) (816) 474-6750

LICENSE PLATES, SPECIALIZED

Contact your county license bureau for application.

MEDICARE INFORMATION 1-800-MEDICARE

Hours: Mon-Fri, 9am- 4pm, touch tone phone response.

General information on Medicare; Medicare-paid mammograms; Insurance supplement; Claims; Health insurance sales practices or suspected Medicare fraud; and HMO assistance questions.

Medicare Information Hotline 1-800-347-1016

Missouri Patient Care Review Foundation

Hours: M-F, 8:30am -5:30pm (excluding holidays)

MISSING CHILDREN 1-800-843-5678

National Center for Missing and Exploited Children

MISSOURI ARTS COUNCIL 1-866-407-4752

Information on Council programs and funding for the Arts in Missouri.

Wainwright State Office Complex,

111 N. 7th Street, Suite 105, St. Louis 63101-2188

MISSOURI FIRST - Linked Deposits (573) 751-4831

MISSOURI Rx Program 1-800-375-1406

www.morx.mo.gov

NATIONAL ALLIANCE FOR THE MENTALLY ILL

OF MISSOURI 1-800-374-2138

Provides information, help line, support groups, family education classes, and advocacy relating to serious mental illness for children and adults.

OCCUPATIONAL SAFETY 1-800-892-2674

The Occupational Safety and Health Administration (OSHA) accepts reports about hazardous working conditions.

PASSPORTS

Information about passports and passport applications may be obtained through a clerk of any Federal or State court of record, a judge or clerk of any probate court accepting applications, or from a designated postal employee at selected post offices. Call your local post office to find the location nearest you.

RUNAWAY CHILDREN

National Runaway Switchboard 1-800-621-4000

Crisis intervention and referrals to runaway, homeless youth and families.

SENIOR CITIZENS PROPERTY TAX CREDIT (573) 751-3505

The Homestead Preservation Act gives qualified senior citizens and 100 percent disabled individuals a credit on their real estate property tax if those taxes increase 2.5 percent in a non-reassessment year or 5 percent in a reassessment year. The credit would be for the amount that exceeds the 2.5 or 5 percent increase in taxes. The act requires a legislative appropriation to fund the credit. If the funding is less than 100 percent, the credit will be a flat statewide percentage based on the appropriation amount. This credit will be applied against the taxes for the following year.

Senior Citizens' Property Tax Credit Unit

P.O. Box 2800, Jefferson City 65102..... homestead@dor.mo.gov

SOCIAL SECURITY 1-800-772-1213

Nationwide information and direction to area offices. Hours: 7AM- 7PM

Recorded message lists options to obtain answers to frequently asked questions by touch tone number choices. An operator will come on line at the end of recording if needed.

TAXATION -State tax form ordering1-800-877-6881

For information about state taxes contact the Missouri Department of Revenue. To receive state tax forms, you may call the above number to record your request. FAX..... (573) 751-4800

TELECOMMUNICATIONS FOR THE DEAF (TTY) Mon-Fri, 9am-9pm

Deaf User1-800-735-2966

Hearing User1-800-735-2466

TOURISM(573) 751-4133

www.missouritourism.org

A division of the Missouri Department of Economic Development. Information on Missouri attractions upon request.

For Brochures Only 1-800-519-2300

State Parks 1-800-334-6946

Information on the Katy Trail and other state parks in Missouri.

VETERANS INFORMATION **1-800-827-1000**
www.va.gov
Disability Benefit Information.....**(816) 922-2660**
Veterans Education Benefits **1-888-442-4551**
Department of Veterans Affairs Regional Office..... **(314) 621-2211**
 400 S. 18th St., St. Louis 63103-2271

VETERANS' OUTREACH PROGRAM

Kansas City**(816) 753-1866**
 3931 Main, Kansas City 64111
 Offers individual, family and group counseling and referral services.
 Post-traumatic stress disorder treatment.
 Office hours: Mon-Wed-Fri, 8am- 5:00pm; Tue-Th 8am- 8pm
 24-hour recorded message.

**TOURS IN
 YOUR
 CAPITAL
 CITY**



STATE CAPITOL TOURS **(573) 751-2854**
 Tours on the hour, 8 am-11 am and 1 pm-4 pm seven days a week. No
 tours on New Year's Day, Easter, Thanksgiving and Christmas.

GOVERNOR'S MANSION **(573) 751-7929**
 Tuesdays and Thursdays 10am-noon and 1pm-3pm
 (closed Aug. and Dec.)
 Also March 16-May 11 1-3pm Wednesdays.
 Groups (10 or more) by appointment only.

JEFFERSON LANDING HISTORIC SITE **(573) 751-3475**
 Daily, 10am-4pm seven days a week.

**HIGHWAY PATROL
 SAFETY EDUCATION CENTER & MUSEUM**..... **(573) 526-6149**
 Weekdays 9am-4pm.

RUNGE CONSERVATION NATURE CENTER..... **(573) 526-5544**
 8am-5pm Monday-Saturday and noon-5pm Sunday.

SUPREME COURT BUILDING**(573) 751-4144**
 Reservations are required.

MISSOURI STATE SENATE
MATT BARTLE
201 W Capitol Ave Room 319
Jefferson City MO 65101

PRSRT STD.
U.S. POSTAGE

PAID

Jefferson City, Mo. 65101
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