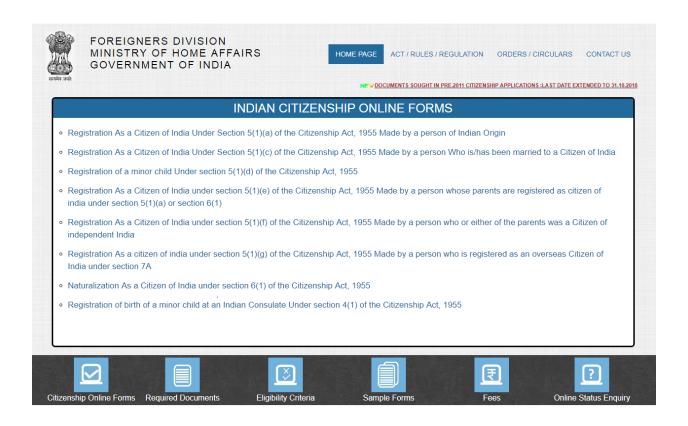
USER GUIDE

Step-1

Open the browser (Best Viewed in Chrome browser)

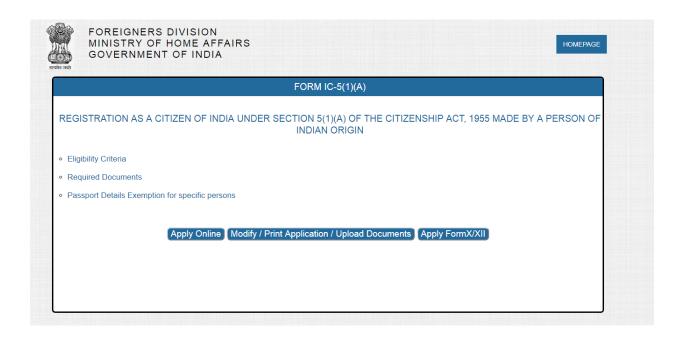
Type URL https://indiancitizenshiponline.nic.in



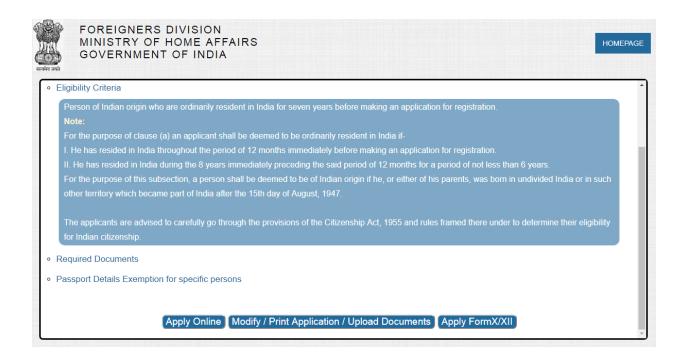
Step-2

Click on the appropriate section of the Citizenship Act, 1955 under which applicant fulfills the eligibility criteria.

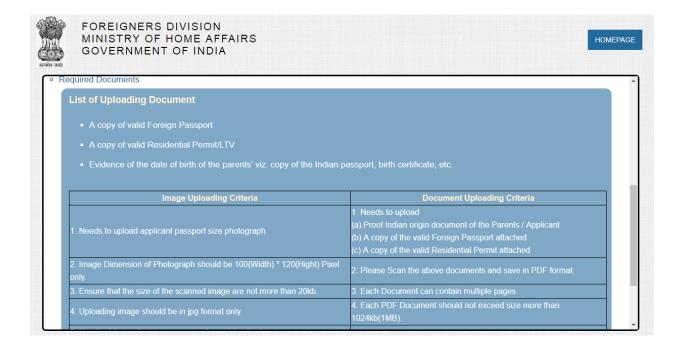
[For illustration, Case taken of Section 5(1)(a) of the Citizenship Act, 1955



Applicant can check eligibility criteria by clicking on 'Eligibility Criteria' link.

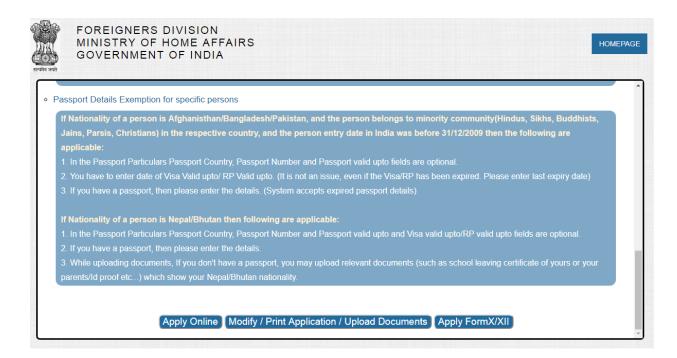


Applicant can check the required documents by clicking on 'Required Documents' link.

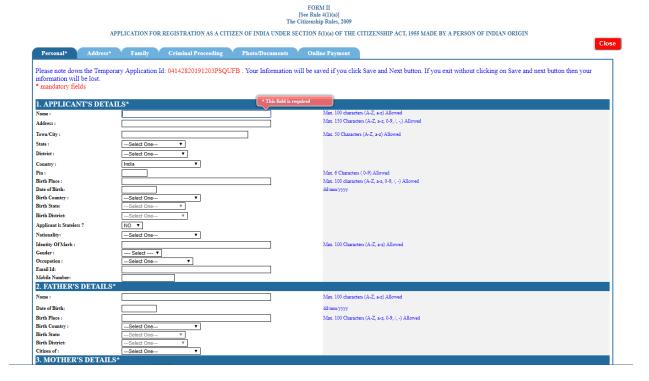


Steps-5

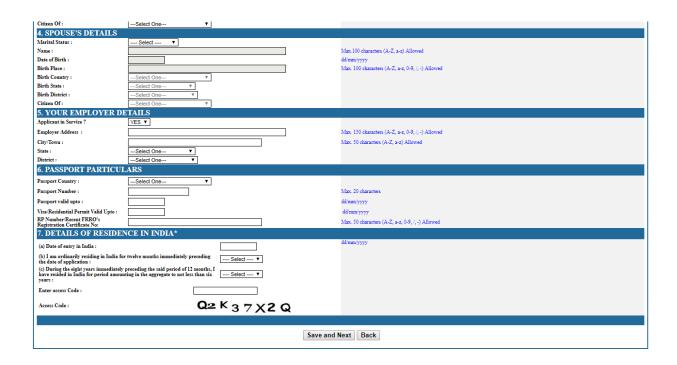
Applicant can check whether his case falls under passport details exemption category or not by clicking on 'Passport Details Exemption for specific persons' link.



Applicant clicks on 'Apply Online' link for new/fresh application. The following screen appears.



Please note down the Temporary application ID



After filling personal details, the applicant has to click on 'Save and Next' button.

Fill all the details on this page i.e. Applicant Details, Father Details, Mother Details, Spouse Details, Employer Details, Passport Particulars and Details of Residence In India then fill the Enter Access Code which is showing in the page and then click on 'Save and Next' button.

If the page data is successfully saved then the system directs to next page i.e. Address. Now, Applicant can directly move to other parts of the form (Address, Family, and Criminal Proceedings).

If personal details are not saved successfully, then system would show the relevant error message and applicant can not move to other parts of the form (Address, Family, and Criminal Proceedings). The applicant may require to correctly fill the fields according to the error message and click on 'Save and Next' button.

If personal details page is successfully saved after clicking on 'Save and Next' then the following page appears (The Next Page i.e. Address):-





Please note while filling the first page:-

(A) If Nationality of applicant is Nepal or Bhutan then the passport particulars are optional:

Passport particulars are optional for Nepal/Bhutan Nationals. If the applicant's nationality is Nepal/Bhutan the applicant does not have passport or if passport has expired, then applicant may leave those fields related to passport particulars as blank and should not write anything on those text boxes and also should not choose passport country. **Just leave them blank**. But, while uploading the documents, the applicant may upload either a Nepali/Bhutanese citizenship certificate OR voter ID card issued by Election Commission of Nepal/Bhutan OR limited validity photo identity certificate issued by Nepalese/Bhutanese Mission in India, OR ID issued by principal of the School for children in the age group between 10-18 if accompanied by parents having valid travel documents, in place of valid passport.

If applicant's nationality is Nepal/Bhutan and he/she is in possession of valid passport, then the applicant should fill all the passport details and uploads the valid passport.

- (B) If the applicant belongs to minority community (Hindus or Sikhs) from Afghanistan or Pakistan, and the had entered in India on or before 31/12/2009, then the following relaxations are applicable to him/her:-
- 1. In the Passport particulars 'Passport Country', 'Passport Number' and 'Passport valid up to' fields are optional for such case. The applicant may leave them blank and should not write or choose anything on those fields.
- 2. You have to enter date of Visa Valid upto/RP Valid upto.

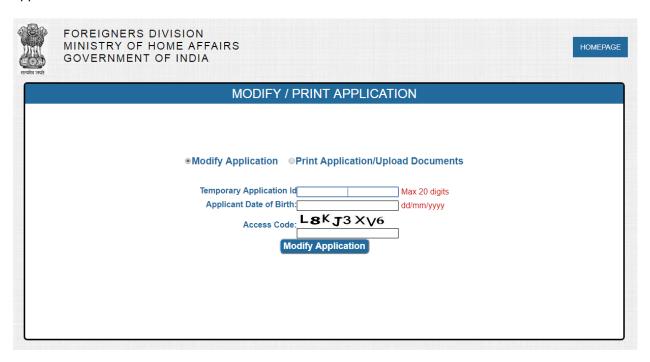
3. However, if you have a passport, then please enter the details. (System accepts expired passport particulars also).

Temporary application ID

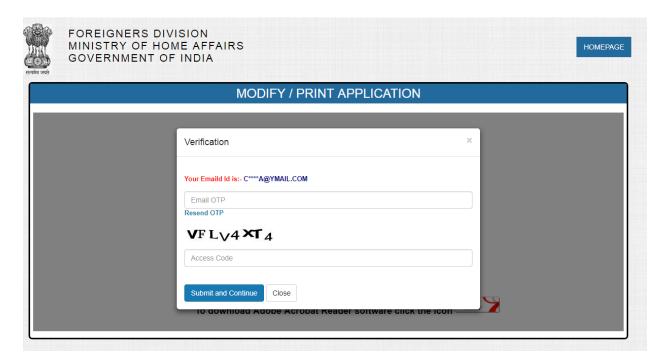
Suppose the first page is saved successfully and system directs to the 'Address' page. The applicant continue the filling of form later using the Temporary application ID.

Temporary Application ID is used in modifying application or to complete and submit the partially filled application only if the applicant has successfully saved personal details.

If applicant has partially filled the form and has temporary application ID, he/she can use the option of clicking 'Modify/Print Application/Upload Documents' button in the **step 5 screen**. The following screen appears:-



Fill the details and click on 'Modify Application'. The online system sends the OTP to email ID mentioned in the partially filled application. The applicant has to authenticate with OTP which is received in his/ her email. And the following screen appears:-



Type the OTP which is received in the email and click on 'Submit and Continue'. The application which is partially filled would open up with personal details tab. The applicant can move to any of the tab which are not filled and continue the form filling for submitting it. Or Applicant can modify the content of already filled information and click on corresponding update buttons.

Step-8

To continue filling after step 7, the applicant has to fill the address details.



After filling details, applicant clicks on the button 'SAVE DATA'. The following screen would appear after clicking on 'SAVE DATA'. It shows the record in the table. If applicant wants to add more addresses, they may continue to add records. The table would show all the records:-



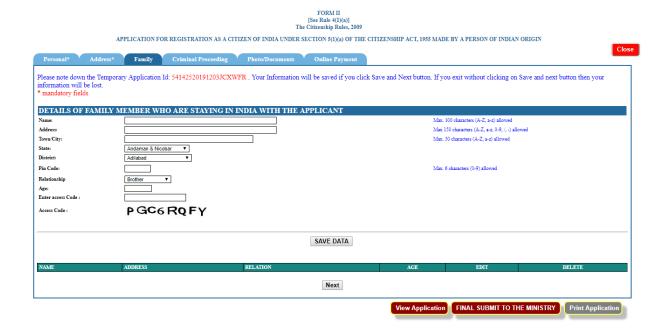
Applicant may edit or delete the filled address by clicking on 'Edit' or 'Delete' button respectively. You could delete or modify the existing records from the table by clicking on appropriate buttons.

If applicant clicks on the 'Edit' button, then corresponding record data would populate into the form and will show you the update button. So, applicant can modify the data.

If applicant clicks on 'Delete' button, then the corresponding record would be deleted from the table.

Step-9

Applicant has to click on the 'Next'button to fill the family details or applicant may click on family details tab. The system directs to the Family tab/page.



After filling details, applicant has to click on 'SAVE DATA' button. The following screen will appear and applicant may add multiple members one after the other and the table would show all the members of the family:-



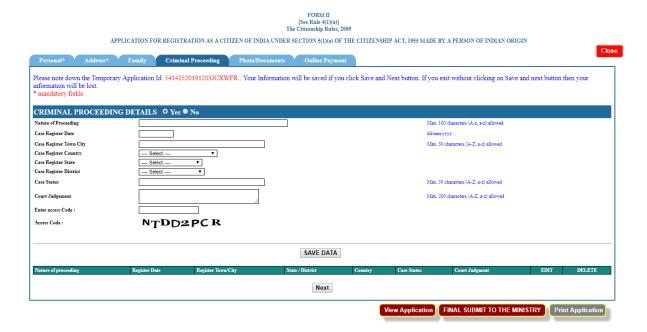
Applicant may edit or delete the filled address by clicking on 'Edit or Delete' button respectively. You could delete or modify the existing records from the table by clicking on appropriate buttons.

If applicant clicks on the Edit button, then corresponding record data would populate into the form and will show you the update button. So, applicant can modify the data.

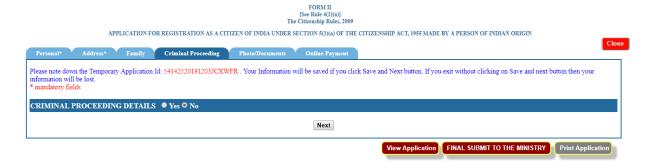
If applicant clicks on Delete button, then the corresponding record would be deleted from the table.

Step-10

Applicant has to click on 'Next' button to fill Criminal Proceedings.



Applicant has to select either 'Yes' or 'No' in criminal proceeding details. If Applicant selects 'Yes' then he has to fill the details of the case and thereafter click on 'SAVE DATA'. Applicant may add multiple proceedings one by one. If applicant selects 'No', then all fields will be disabled.

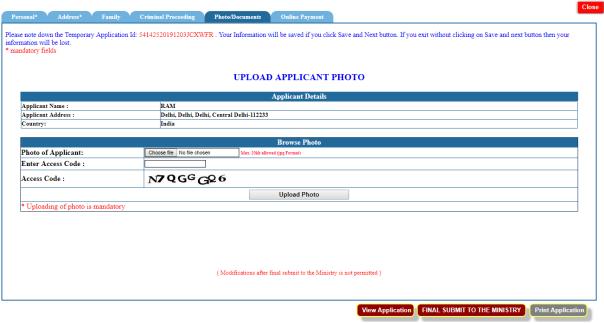


Step-11

Applicant has to click on 'Next' to upload Photo and Documents.

FORM II [See Rule 4(1)(a)] The Citizenship Rules, 2009

APPLICATION FOR REGISTRATION AS A CITIZEN OF INDIA UNDER SECTION 5(1)(a) OF THE CITIZENSHIP ACT, 1955 MADE BY A PERSON OF INDIAN ORIGIN



Applicant has to choose the relevant file and then click on button 'Upload Photo', the screen appears as follows:-



Applicant has to click on 'View Application' to view the application.

A new tab will open in the browser to show the application Form in pdf format. Applicant has to verify the contents of the application form for correctness and spellings.

If application form is correct then the applicant can click on button 'FINAL SUBMIT TO THE MINISTRY'.

DO NOT WORRY ABOUT THE DOCUMENTS UPLOADING AND ONLINE PAYMENT AT THIS STAGE. THOSE TWO TASKS CAN BE PERFORMED ONLY AFTER SUBMITTING THE FORM.

If the applicant mistake in the contents of the application form, he/she shall not click on the button 'FINAL SUBMIT TO THE MINISTRY'. Rather, the applicant shall go back to the corresponding page or tab and modify the content and click on corresponding update button. After corrections, click on 'View Application' button. And, verify the correctness of the contents.

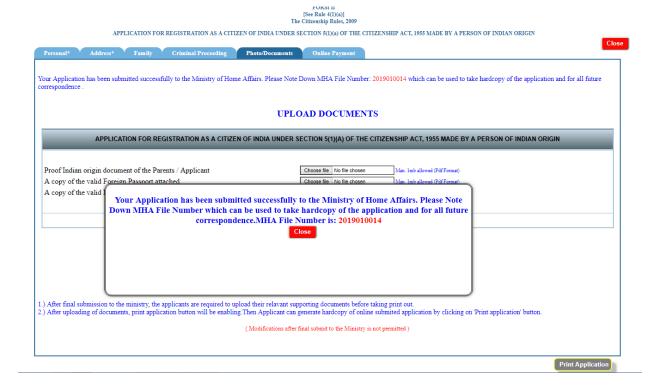
Applicant can click on 'Final Submit To The Ministry' button to submit the application. **NO MODIFICATION WILL BE ALLOWED AFTER FINAL SUBMISSION.**

Step-12

After clicking on final submits, an MHA file number will be generated and the system would displays upload documents page where you could upload the scanned pdf documents.

Applicant must note down MHA file no. for access of his records in future.

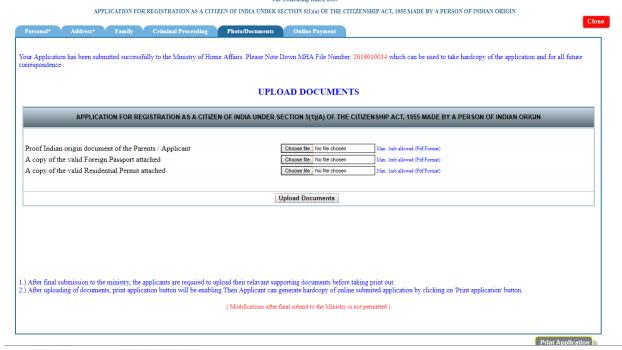
SMS and E-mail also will be sent to applicant, intimating the MHA file number.



Step-13

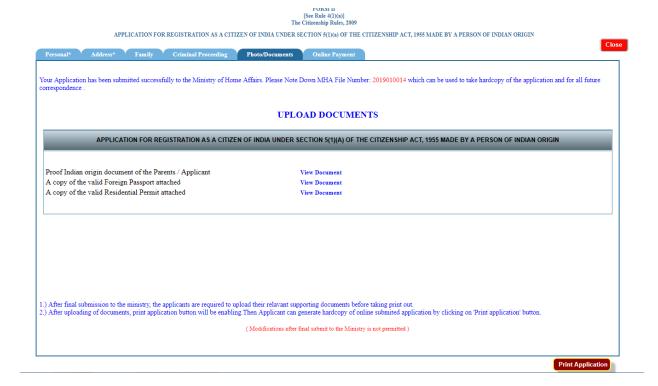
Click on 'Close' button to close the pop up of MHA File Number.

FORM II [See Rule 4(1)(a)] The Citizenship Rules, 2009



Applicant has to upload required documents. After choosing the relevant files, applicant has to the 'click on 'Upload documents'.

Now the applicant can view the uploaded documents.



Once all the documents are uploaded then the 'Print Application' button would enabled. The applicant can now click on 'Print Application' to take printout of the application. (Make sure the browser is not stopping any pop ups). The PDF file will get generated and you can download it and save it to your local system for printing.

After submitting the form the applicant can take the print out of the submitted application at any point of time by following the below steps:

- 1. Click on 'Modify/Upload Documents/ Print application button on the screen shown in step 5.
- 2. Choose 'Upload Documents/Print application' option.
- 3. Provide MHA file number and other details.
- 4. You could see the screen as shown in step 13 above. Then you can click on 'Print Application'.
- 5. The PDF will get generated and you can download it for printing. (Make sure the browser is not stopping any pop ups).

Step-15

Now, the applicant is supposed to click on "Online Payment" tab.

After clicking on Online Payment tab following screen will appear:-



It shows the Name of Applicant, section under which applied, MHA file number and the prescribed fee as applicable.

The applicant can pay the prescribed fee through SBI e Pay payment gateway.

Select the payment gateway by clicking on SBI e-pay (radio button). The applicant can choose any of the modes i.e. Net Banking, or Credit card or Debit Card payment. Then click on the 'Payment' button. This will direct you to the payment Bank site. Please wait some time and don't press back button or refresh button while it is directing to payment Bank site.

Pay the amount and wait for the screen to return back to original citizenship page. On successful payment, the system generates the receipt.

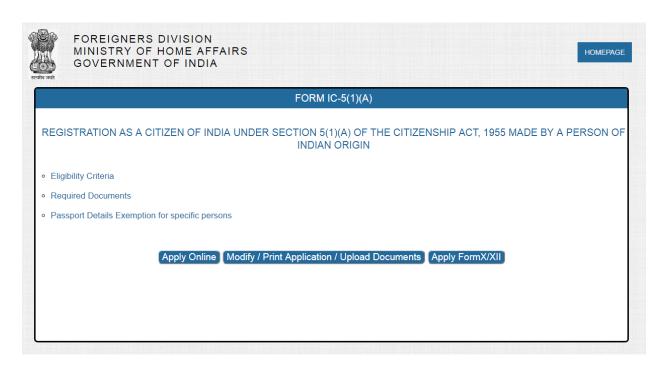
Step-16

The applicant has to submit hard copy of the online filled application and supporting documents in the office of the District Collector/District Magistrate office/ Deputy Commissioner (hereinafter referred as District Collector).

Step-17

Once the competent authority decides to accept the citizenship application, the applicant will be issued an in-principle acceptance letter(hard copy will be sent to postal address as provided in the application form). Applicant will also receive an alert in registered email ID (the email ID which applicant mentioned in the application) and SMS in the contact mobile number.

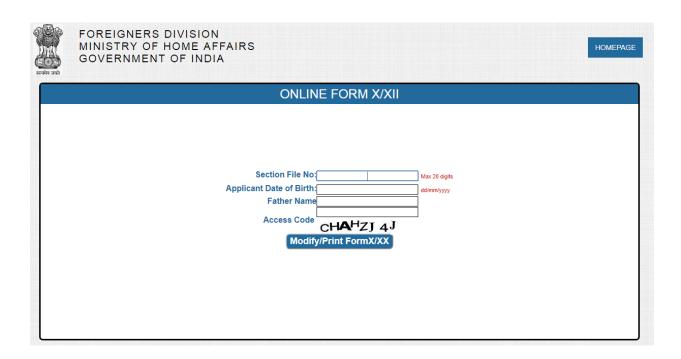
On receiving above mentioned acceptance letter, the applicant has to fill the relevant form X or Form XI or form XII on website https://indiancitizenshiponline.nic.in and thereafter submit all original copies in the office of the District Collector.



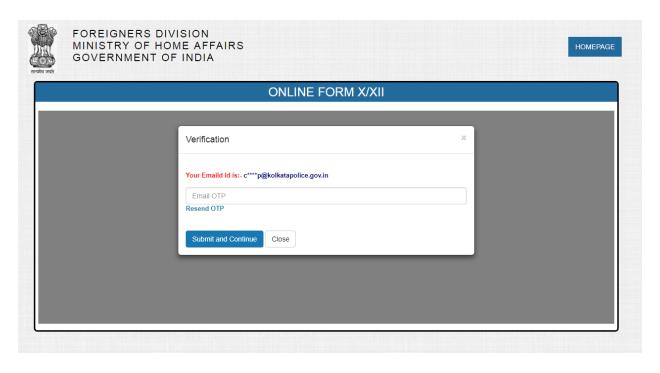
Applicant has to click on 'Apply Form X/XII'.

Step-18

Applicant has to provide required details and click on 'Modify/Print Form X/XII'.

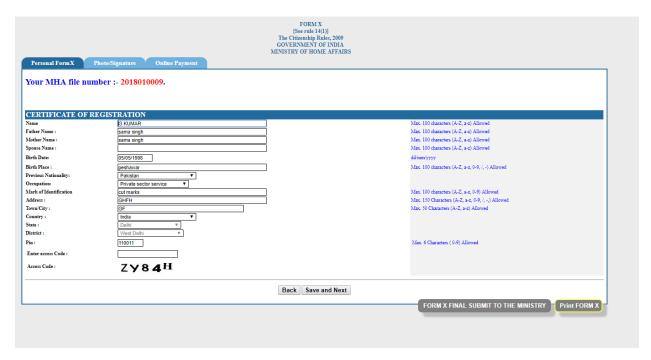


Applicant will get an OTP on given email ID. Type the received OTP and click on Submit and Continue.



Step-19

Fill all the required details and click on the 'Save and Next'.



Step-20

Choose photo and signature of the applicant and click on the 'Upload Photo/Signature'.



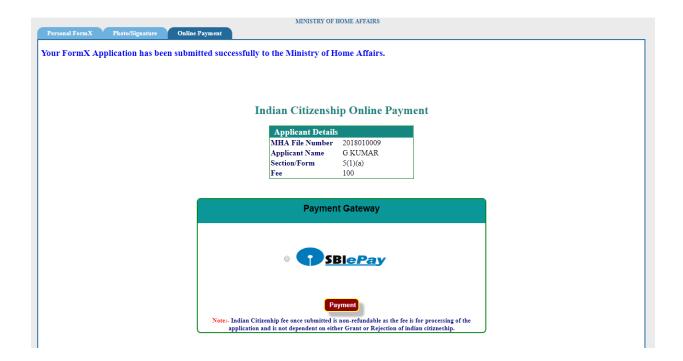
Step-21

Click on the 'Form X Final submit to the Ministry' for submission.



Click 'Close' button and make the payment of the prescribed fee.





Applicant has to submit hardcopy of filled Form X/XI/XII in the Office of District Collector along with original renunciation certificate or affidavit (if applicable), receipt of payment, photographs and signatures.

Once the the citizenship is granted to the applicant, his/citizenship certificate will be forwarded to the concerned State Govt/District Collector.
