

# Report Book











## **Welcome to Storage Commander!**

Storage Commander Software is the most powerful and easy-to-use self-storage management software available. Our software was developed exclusively for the self-storage industry, Storage Commander was designed using the latest Windows 64bit graphical operating system architecture, incorporates many features not found in any other management program such as supporting multiple languages: English, Spanish and French Canadian.

This manual will help you to quickly get started with Storage Commander. We strongly recommend that you start with Section 1, *Exploring Storage Commander*. This section will give you an overview of all the individual functions, screens and parameters that affect the operations of Storage Commander.

Proceeding to Section 2, *Using Storage Commander*, will allow you to familiarize yourself with basic operations such as: move-in, move-out, adjustments, transfers, payments, as well as other standard operations self-storage managers do on a day-to-day basis.

It is important to understand that even though these operations may be considered standard to all self-storage facilities, not all facilities operate the same. For instance, some may charge rent on the first of the month, while others charge rent each month on the calendar day of the move-in (Anniversary date). Some stores prorate unused rent at move-out and some will only allow prorated refunds if the customer gave notice within a predetermined time frame. The list of operational differences used throughout the Self-storage industry is extensive and, while Storage Commander can be configured to meet the operational requirements of your store, we strongly recommend that you take the time to review Section 3, *Installation & Setup*, to verify that Storage Commander is configured correctly for your facility.

We are available to help you with any questions that you might have with using Storage Commander. Our software comes with technical support that is available from 7:00am to 5:00pm Monday through Friday **PST**, and Saturdays from 7:00am to 3:30pm **PST**.

If you have any ideas on how to improve Storage Commander, please call us. We are always happy to discuss new features with our customers.

Thank you,

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## History

Date	Doc version	Description	Author
03.25.2013	1.0	Created by	Thomas Smith
06.12.2016	2.0	Update	Thomas Smith
10.28.2019	3.0	Revision	Missy Battistoni
6.30.2020	4.0	Update	Missy Battistoni
3.30.2021	5.0	Update	Missy Patel

Storage Commander Software, LLC 1997-2021

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#### **About Storage Commander Reports**

Storage Commander Reports are powerful for a single facility or for multi-site reporting. With over 150 accurate reports, Storage Commander Cloud's powerful reporting management tools allows you to customize your report groups while providing as much vision into your business as possible.

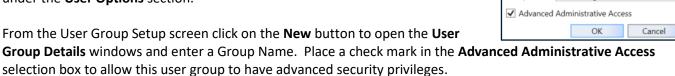
Without having to go into another instance, you can find all your critical financial and unit management information in the same place. Whether you have a single facility or running a multi-site operation, Storage Commander Cloud gives you the best reporting options available.

#### **Assigning Reports to a Facility**

Reports are assigned to a facility through the Configuration Manager / Group Management.

#### **Assigning Reports**

Open the **Configuration Manager** and select the **Group Management** button under the **User Options** section.



#### **Advanced Administrative Access**

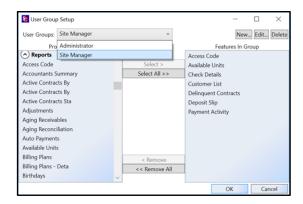
User groups that have been granted advanced administrative access will have additional access to:

- Add new managers to the facility
- Edit managers security settings
- Create new user groups
- Add or remove credit cart tokens

The User Group Setup screen is split into two sections **Program Features** and **Features in Group** in addition the Program Features section is divided into sections (**Activities, Accounting, Reports**, and others...) to expand or  $\odot$ ntract the list of items in a specific section, click on the

button

To assign a feature / report to a User Group click on the associated feature/report in the Program Features list to



highlight the item, click on the **Select** button to assign the feature/report to the User Group.

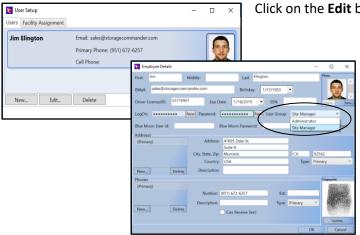
#### Assigning a report to a Facility / Manager

To allow a facility manager to have access to a report, the report must be added to the user group that has been assigned to the manager, this is accomplished by opening the **Configuration Manager** program and selecting **User Management** form the **User Options** section. Select the manager from the list and click on the **Edit** button to open the Employee Detail window.

 $\times$ 

User-Group Details

Group Name: Site Manager



Click on the **Edit** button to open the Employee Details window.

Click on the **User Group** box to open a list of all available user groups and select the user group that contains the security settings for this manager.

After the user group selection has been made, click on the **OK** button at the bottom of the window to complete the process.

For information on setting up a new manager in Storage Commander, refer to the *Configuration Manager Manual* under section "User Options".

#### **Report Groups**



**Report Groups** give you the ability to create customized packets of reports that can be configured to automatically print, email or print and email with a specific date range. There are no restrictions on how many report groups that can be assigned to a facility.

**For example:** at month end you could have a report group that is printed at the facility, with another report group that is email to your accounting firm and maybe a third group that is emailed to the facilities owner.

#### **Creating a Report Group**



From the **Configuration Manager** program click on the **Reports** button under the Accounting section. In the **Report Group** window, you have the option of creating a new report group by clicking on the **New** button, editing an existing report group by clicking on the report group name followed by clicking on the **Settings** button, or deleting a report group by clicking on the report group name followed by clicking on **Delete**.

When creating a new report group or changing an existing one, the new report group or the modified report group will not be available to the facility until they have been assigned to the facility through the Facility Assignment.

Position the mouse in the **Report Group Name:** field and enter a name for the report group. Click on the down arrow in the **Attachment Type** field and select the file type the reports in the report group will be created under. The supports formats are PDF, HTML, or Excel.



In the **Printing:** field select the occurrence/date range for the report group. Date ranges include Daily, Weekly, Monthly, Quarterly, and Yearly.

The **Output** field allows you to select emailing of the report group, printing of the report group, or both.

**Rollup** allows reports to show daily activity on a month to date bases or on a year-to-date bases.

In the **Email To:** field, enter the email address to be used when emailing a report group.
Selecting Reports

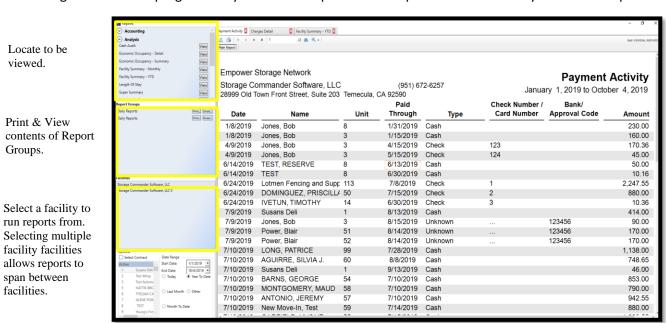
The **Available Reports** list box contains all of the reports available in the Storage Commander V5 program. The available reports are divided into

sections: Accounting, Analysis, Contact, Contract, Insurance and Units. Each section can be expanded (showing all reports in that section) or collapsed (only showing the section heading). Clicking on a report will highlight the selected report. Once highlighted, clicking on the **Select** button will copy the report into the **Selected Reports** list box. To remove a report from the Selected Reports list box, select the report to be removed and click on the **Remove** button.

**NOTE:** You can print or email a report group at any time from the **Reports** button or through **View/Reports** drop down menu item the in the Storage Commander program.

#### **Viewing Reports**

Reports can be viewed or printed from the **Reports** button or through **View/Reports** drop down menu item within the Storage Commander program. Any number of reports can be opened simultaneously within the Reports



window represented by a tab at the top of the report window. In addition, reports can be viewed side by side by opening multiple report windows.

#### **Searching for Data within a Report**

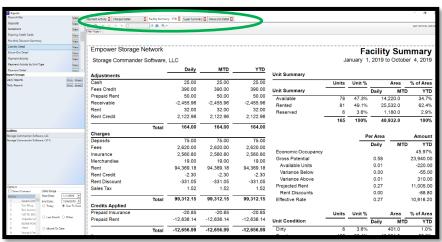
To search for specific data within a report (such as names, phone numbers, dollar amounts...) click on the search button at the top of the Main Report window, enter the search criteria and click on the Find Next button to initiate the search.



### **Selecting Reports**

Open the list of report types by clicking on the *Expand / Contract* button in the available reports box. Locate the report and click on the View button.

Click on the **View** button associated with report to open the report in the Main Report window. Select additional reports as needed, all selected reports will be identified at the top. of the Main Reports window as a separate tab.



### **Assigning Date Ranges to Reports**

Reports can be generated to show transaction for the current day (Today), Month to Date, Last Month, Year to Date, or using a custom date range (Other).

To set the date range for a report select the associated date range from the Options box located at the bottom of the Reports window. To generate a report covering a specific date range select **Other** and enter the **Start Date** and **End Date**.

### **Running Reports Across Two or More Facilities**

A list of all installed facilities is shown in the Facilities box. To generate reports that span multiple facilities you must first select the facilities that will be included in the reports, to accomplish this click on one of the facilities to highlight it, holding down the Ctrl key on the keyboard click on the next facility, continue with this process until all facilities have been selected. All reports that are generated after the facilities have been selected will include data from all facilities.

## **Running Reports for Individual Tenants**

Any report in the Storage Commander system can be ran across a specific storage customer. From the Options section of the Reports window click on the check box next to Select Contract. In the Active Contracts list box scroll up or down to find the customer (contract), select the date range.



**NOTE:** Any report that you select from this point forward will only contain data relevant to this customer.

## **Accounting Reports**

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## **Accountants Summary**

The Accountants Summary report is a snapshot report detailing financial transactions over the time frame used when the report was generated. Provides the debits and credits for the selected period formatted for an accountant's month-end journal entries.

torage Network nmander Software, LLC			Accountant's Summar July 1, 2019 to October 4, 20
manual surmana, aas			, ,, ,,
Adjustments	Debit	Credit	
Deposits	25.00	0.00	
Fees	70.00	75.00	
Fees Credit	390.00	0.00	
Fees Waived	90.00	0.00	
Insurance	6.95	6.95	
Prepaid Fees	280.00	280.00	
Prepaid Insurance	48.65	48.65	
Prepaid Rent	1,783.46	1,842.85	
Receivable	872.96	4,736.35	
Receivable Waived	0.00	90.00	
Refund	0.00	18.40	
Rent	1,393.17	104.66	
Rent Credit	2,242.48	0.00	
Rent Discount	1.45	1.25	
Total Adjustments	7,204.12	7,204.12	
iotal Adjustilients	.,200.12	.,	
Payments	Debit	Credit	
Fee	1,735.92	0.00	
Insurance	673.65	0.00	
Merchandise	19.00	0.00	
Prepaid Insurance	0.00	34.75	
Prepaid Rent	0.00	1,492.25	
Receivable	0.00	24,030.77	
Rent	23,127.68	0.00	
Tax	1.52	0.00	
Total Payments	25,557.77	25,557.77	
Charges	Debit	Credit	
Receivable	36,287.58	119.85	
Rent	0.00	33,100.66	
Rent Credit	2.30	0.00	
Fees	0.00	2,285.00	
Merchandise	0.00	19.00	
Sales Tax	0.00	1.52	
Insurance	0.00	881.40	
Rent Discount	117.55	0.00	
Total Charges	36,407.43	36,407.43	
	20,701.70		
Refunds and Prepaid Applied	Debit	Credit	
Prepaid Insurance	20.85	0.00	
Prepaid Rent	2,369.70	0.00	
Receivable	0.00	2,377.35	
Refund	0.00	13.20	
Total	2,390.55	2,390.55	
Bad Debt Expense	Debit	Credit	
Total Bad Debt			
	Debit	Credit	
Returned Checks			

## **Adjustment Detail**

Lists adjustments and accounts affected. Includes date, customer, description, unit number, user, account number, account, amount, aging movement and prepaid liability movement. Totals for rent and adjustments are also listed.

							October 1, 2	019 to Octob	er 18, 201
Date	Customer	Description	Unit	User	Account Nbr	Account	Amount	AM	PLI
Fee									
AdjustmentCredit 10/9/2019 4:29:27PM	Susans Deli	Adjustment: Commercial Late Fee	1	Tom Smith	1100	Receivable	-50.00	-50.00	0.0
10/13/2019 9:56:15AM 10/13/2019 9:56:15AM	MONTGOMERY, MAUD MONTGOMERY, MAUD	Adjustment: Preliminary Lien Adjustment: Late	58 58	Tom Smith Tom Smith	1100 1100	Receivable Receivable	-25.00 -10.00	-25.00 -10.00	0.0
						Subtotal:	-85.00	-85.00	0.00
						Fee Total:	-85.00	-85.00	0.00
Rent									
AdjustmentCredit 10/13/2019 9:56:15AM	MONTGOMERY, MAUD	Adjustment: Storage & RV	58	Tom Smith	1100	Receivable	-90.00	-90.00	0.0
						Subtotal:	-90.00	-90.00	0.00
						Rent Total:	-90.00	-90.00	0.00
Legend AM Aaina Movemer	nt (indicates an increase or decrease	in receivables )			A	Adjustments Total :	-175.00	-175.00	0.00

### **Adjustments**

This report shows detailed information on adjustments made against active and inactive customer within the date range selected. Includes adjustment notes, name of manager who made the adjustment, adjustment type (rent, late fees or other), and the dollar amount of the adjustment.

Empower Storage Ne Storage Commander S 28999 Old Town Front S				Adju October 1, 2019 to Oct	ustments ober 31,2019
Date / Account	Customer	Unit	User	Debit	Credit
6/12/2016 4:29:27PM	Susans Deli	1	Tom Smith	<del></del>	
10/4/2019 Notes:	Working customer				
1100-Receivable	Adjustment: Commercial Late Fee				50.00
4105-Fees Credit	Adjustment: Commercial Late Fee			50.00	
	•			\$50.00	\$50.00
6/16/2016 9:56:15AM	MONTGOMERY, MAUD	58	Tom Smith		
	One time adjustment				
1100-Receivable	Adjustment: Storage & RV				90.0
	Adjustment: Preliminary Lien				25.00
1100-Receivable	Adjustment: Late				10.00
4005-Rent Credit	Adjustment: Storage & RV			90.00	
4105-Fees Credit	Adjustment: Preliminary Lien			25.00	
4105-Fees Credit	Adjustment: Late			10.00	
	·			\$125.00	\$125.00
6/21/2016 8:09:42AM	BERTHIAUME, MITTIE P.	91	Tom Smith		
Notes:	Adjusted off \$2.00 of this month rent to compensa	te for a previous rati	e change that this customer that we did not ca	tch when we made the rate	
10/21/2019	change.		g		
1100-Receivable	Adjustment: Storage & RV				2.00
4005-Rent Credit	Adjustment: Storage & RV			2.00	
	,			\$2.00	\$2.00
6/21/2016 10:46:55AM	BRAY HAROLD	53	Tom Smith	02.00	<b>V2.0</b>
	Customer was deployed early. Allowed his wife to				
4400 D	Adjustment: Military	move out minout p	dying for this months fort.		81.00
	Adjustment: Military			81.00	01.00
Orean	rajustrierit. Williary			\$81.00	\$81.00
Count	12				
Count	12			\$258.00	\$258.00
		Summary		Debit	Credit
		1100-Rece	ivable	\$0.00	\$258.00
		4005-Rent	Credit	\$173.00	\$0.00
		4105-Fees	Credit	\$85.00	\$0.00

### **Aging- Active Contracts**

List all contracts with outstanding balances categorized by days late (30,60,90) for active contacts only. Includes customer name, unit number, days late, 0-10, 11-30, 31-60, 61-90, 91+ and total. Totals for each category are accumulated at the bottom as well as the total over 30 days.

Empower Storage							As of	10/18/201
Customer Name	Unit	Days Late	0-10	11-30	31-60	61-90	91+	Tot
Aquirre, Silvia	87	14	35.00	128.95	-	-	-	163.9
BEASLEY, MARILYN	80	58		128.95	198.95	-	-	327.9
BERRY, ANDREW	151	43	205.00	-	-	-	-	205.0
BERTHIAUME, MITTIE P.	91	8	130.00	-		-	-	130.0
BIANCO, ELIZABETH	178	7	186.95	-	-	-	-	186.9
BOZEK, BRADLEY	72	102	90.00	-	90.00	100.00	54.00	334.0
BRAY, HAROLD	53	10	81.00	-	-	-	-	81.0
BURTON, CARMEN	10	2	46.00	-		-		46.0
Burton, Shay M.	183	3	303.90	-	-	-	-	303.9
COLLIER, ANNA	22	3	76.95	-	-	-	-	76.9
COTTON, VICTORA	140	3	95.00	-	-	-	-	95.0
CROOKER., JANNET	131	21	35.00	136.95	-	-	-	171.9
DAVIS, CAROL	132	47	-	130.00	130.00	-	-	260.0
ELIAS, ERICKA J.	123	6	105.00	-	-	-	-	105.0
ESCOBAR, ISRAEL I.	182	22	10.00	50.00	-	-	-	60.0
FORRESTER, JIM D.	185	47	170.00	155.00	-	-	-	325.0
JS Auto Sales	114	11	50.00	210.00	-	-	-	260.0
LONGINO, DALE	145	2	95.00	-	-	-	-	95.0
MAY, CHERYL	64	26	35.00	116.00	-	-	-	151.0
National Imports	WH-1	3	1,200.00	-	-	-	-	1,200.00
THOMAS, JEFFERSON	85	96	122.00	-	122.00	130.00	120.00	494.0
Young's Fresh Fish	9	3	46.00	-	-	-	-	46.0
Count / Total	22	00 24	\$3,117.80	\$1,055.85	\$540.95	\$230.00	\$174.00	\$5,118.6

## **Aging Receivables**

This report outlines the aged balance for all occupied units and is sorted alphabetically, shows the number of days late, balance by aging category, and total due. This report is set to show aging as of the current date and is not affected by date ranges.

Storage Commander Software, I	LC						As of	10/1/201
Customer Name	Unit	Days Late	0-10	11-30	31-60	61-90	91+	Tota
Go-Mobile	200	56		1,700.00	1.750.00	-		3,450.00
GREEN. JEAN	97	349		120.00	120.00	120.00	1.150.00	1,510.00
IVETUN, TIMOTHY	14	93	45.00	-	45.00	115.00	45.00	250.0
JARAMILLO, EARL	181	369	145.00	-	145.00	145.00	1,520.00	1,955.00
JS Auto Sales	114	385	-	210.00	210.00	210.00	2,150.00	2,780.00
KAHN, FRANCISCA	75	355		90.00	90.00	90.00	862.00	1,132.00
LONG, PATRICE	99	65	120.00		180.00	130.00	-	430.00
LONGINO, DALE	145	376	-	114.00	114.00	95.00	1,020.00	1,343.00
Lotmen Fencing and Supplies	113	85		241.95	241.95	311.95		795.8
MAY, CHERYL	64	66	90.00		150.00	100.00		340.00
Missy. Test	2	1	45.00	-	-	-	-	45.0
Missy, Test	15	62	45.00	-	115.00	45.00	-	205.00
MONTGOMERY, MAUD	58	83		90.00	90.00	160.00		340.0
National Imports	WH-1	377		1.200.00	1.200.00	1,200.00	12.050.00	15,650.0
New Move-In. Test	56	79		90.00	90.00	160.00		340.00
New Move-In. Test	59	79		90.00	90.00	160.00	-	340.00
PinecrestMoving	187	351		145.00	145.00	145.00	1,355.00	1,790.00
POWERS, ALENE	7	352		55.95	55.95	55.95	573.55	741.40
smith, bobby	66	49	90.00	-	223.28	-	-	313.28
SMITH. JULIA	82	79		136.95	136.95	206.95	-	480.8
SMITH, THOMAS	154	354		110.00	110.00	110.00	1.038.00	1.368.0
STOUT, PAUL	130	348		114.00	114.00	95.00	747.20	1,070.2
te	11	289		45.00	45.00	45.00	385.00	520.00
te	12	319	-	45.00	45.00	45.00	430.00	565.00
TEST	8	89	(1,295.00)	-	-	-	-	(1,295.0
Test. Carrie	28	0	(4.60)					(4.6
THOMAS, JEFFERSON	85	470	-	122.00	122.00	122.00	1,592.00	1,958.0
WALKER, MICHAEL	94	68	120.00	-	180.00	130.00	.,	430.0
Washington, Izayah	88	62	120.00	-	190.00	120.00	-	430.0
Washington, Laythan	74	62	90.00		160.00	90.00	-	340.0
Watkins, Julie	126	350	-	145.95	145.95	126.95	1,203.05	1,621.9
Young's Fresh Fish	9	316	-	46.00	46.00	46.00	418.00	556.0
Count / Total	75.00	246	-\$70.65	\$9,354.95	\$12,029.87	\$8,845.15	\$58,724.95	\$88,884.2

## **Aging Reconciliation**

Details all financial transactions by customer and date posted, that effect aging and shows the net change to aging. Debit is an increase to aging; Credit is a decrease to aging.

Rate         Description         Debit         Credit           110.00         5% Off Winter Special: 10/1/2015         5.50           110.00         Burglary (\$1,000 @ 50%): 10/1/2         6.95           110.00         Burglary (\$1,000 @ 50%): 10/1/2         6.95           545.00         45.00         45.00           45.00         1st Of Month: 10/1/2019         45.00           45.00         1st Of Month: 10/1/2019         45.00           90.00         1st Of Month: 10/1/2019         90.00           90.00         1st Of Month: 10/1/2019         90.00           110.00         1st Of Month: 10/1/2019         110.00           120.00         1st Of Month: 10/1/2019         120.00							
110.00 5% Off Winter Special: 10/1/2019 6.95  110.00 Burglary (\$1,000 @ 50%): 10/1/2 6.95  545.00  45.00 1st Of Month: 10/1/2019 45.00  45.00 1st Of Month: 10/1/2019 45.00  90.00 1st Of Month: 10/1/2019 90.00  90.00 1st Of Month: 10/1/2019 90.00  110.00 1st Of Month: 10/1/2019 110.00  120.00 1st Of Month: 10/1/2019 110.00	Date	Unit	Customer	Rate	Description	Debit	Credit
110.00 5% Off Winter Special: 10/1/2019 6.95  110.00 Burglary (\$1,000 @ 50%): 10/1/2 6.95  545.00  45.00 1st Of Month: 10/1/2019 45.00  45.00 1st Of Month: 10/1/2019 45.00  90.00 1st Of Month: 10/1/2019 90.00  90.00 1st Of Month: 10/1/2019 90.00  110.00 1st Of Month: 10/1/2019 110.00  120.00 1st Of Month: 10/1/2019 110.00	10/1/2019 ApplyDiscoun	.+					5 50
110.00 Burglary (\$1,000 @ 50%): 10/1/2	ApplyDiscouli	153	Test	110.00	5% Off Winter Special: 10/1/2019		
545.00 45.00 1st Of Month: 10/1/2019 45.00 45.00 1st Of Month: 10/1/2019 45.00 45.00 1st Of Month: 10/1/2019 45.00 90.00 1st Of Month: 10/1/2019 90.00 90.00 1st Of Month: 10/1/2019 90.00 110.00 1st Of Month: 10/1/2019 110.00 120.00 1st Of Month: 10/1/2019 120.00	Chargelnsura	nce			•	6.95	
45.00 1st Of Month: 10/1/2019 45.00 45.00 1st Of Month: 10/1/2019 45.00 45.00 1st Of Month: 10/1/2019 45.00 90.00 1st Of Month: 10/1/2019 90.00 90.00 1st Of Month: 10/1/2019 90.00 110.00 1st Of Month: 10/1/2019 110.00 120.00 1st Of Month: 10/1/2019 120.00		153	Test	110.00	Burglary (\$1,000 @ 50%): 10/1/2		
45.00 1st Of Month: 10/1/2019 45.00 45.00 1st Of Month: 10/1/2019 45.00 90.00 1st Of Month: 10/1/2019 90.00 90.00 1st Of Month: 10/1/2019 90.00 110.00 1st Of Month: 10/1/2019 110.00 120.00 1st Of Month: 10/1/2019 120.00	ChargeRent					545.00	
45.00 1st Of Month: 10/1/2019 45.00 90.00 1st Of Month: 10/1/2019 90.00 90.00 1st Of Month: 10/1/2019 90.00 110.00 1st Of Month: 10/1/2019 110.00 120.00 1st Of Month: 10/1/2019 120.00		14	IVETUN, TIMOTHY		101 0 11110111111 101 1120 10		
90.00 1st Of Month: 10/1/2019 90.00 90.00 1st Of Month: 10/1/2019 90.00 110.00 1st Of Month: 10/1/2019 110.00 120.00 1st Of Month: 10/1/2019 120.00		2	Missy, Test				
90.00 1st Of Month: 10/1/2019 90.00 110.00 1st Of Month: 10/1/2019 110.00 120.00 1st Of Month: 10/1/2019 120.00		15	Missy, Test				
110.00 1st Of Month: 10/1/2019 110.00 120.00 1st Of Month: 10/1/2019 120.00		66	smith, bobby				
120.00 1st Of Month: 10/1/2019 120.00		74	Washington, Laythan				
		153	Test				
	CreditRent	88	Washington, Izayah	120.00	1st Of Month: 10/1/2019	120.00	30.00
-10.00 1st Of Month: 8/1/2019 10.00		8	TEST	-10.00	1st Of Month: 8/1/2019		10.00
-10.00 1st Of Month: 8/1/2019 10.00		8	TEST	-10.00	1st Of Month: 8/1/2019		10.00
-10.00 1st Of Month: 8/1/2019 10.00		8	TEST	-10.00	1st Of Month: 8/1/2019		10.00
6.95	PayInsurance						6.95
		153	Test	110.00	Payment Applied: Burglary (\$1,00		6.95
The state of the s	PayRent				5		
104.50		153	lest	110.00	Payment Applied: 1st Of Month: '		104.50
	Total				_	<b>\$</b> 551.95	\$146.95
	PayInsurance PayRent Total	8	TEST	-10.00 110.00	1st Of Month: 8/1/2019 Payment Applied: Burglary (\$1,00	6554.05	
		153	Test	110.00	Payment Applied: Burglary (\$1,00		6.95
	PayRent		_				
		153	Test	110.00	Payment Applied: 1st Of Month: '		104.50
104.50	Total	153	Test	110.00	Payment Applied: 1st Of Month: '	\$551.95	

## **Charges Detail**

The Charge Detail's report is detailed information on each charge posted to customer accounts covering the date range selected for the report. Includes the associated account number, customer name & unit number, this report also includes merchandise charges.

Empower Storag					Charges Detail
Storage Comma 28999 Old Town F		reet, Suite 203 Temecula, CA 92590	) 672-6257		Tuesday, October 1, 2019
Date / Account		Description	Customer	Unit	Amou
10/1/19 12:00 am		Charge 1st Of Month: 10/1/2019	smith, bobby	66	
	4000	1st Of Month: 10/1/2019			90.00
10/1/19 12:00 am		Charge	IVETUN, TIMOTH	IY 14	\$90.00
10/1/13 12:00 am	4000	1st Of Month: 10/1/2019	IVETOIN, TIMOTT		45.00
					\$45.00
10/1/19 12:00 am		Charge	Washington, Iza	/ah 88	
	4000	1st Of Month: 10/1/2019			120.00
10/1/19 12:00 am		Charac	Minne Tool		\$120.00
10/1/19 12:00 am	4000	Charge 1st Of Month: 10/1/2019	Missy, Test	2	45.00
	1000	13. Of Mohal. To 12.010			\$45.00
10/1/19 12:00 am		Charge	Washington, Lay	than 74	•
	4000	1st Of Month: 10/1/2019			90.00
					\$90.00
10/1/19 12:00 am	4000	Charge 1st Of Month: 10/1/2019	Test	153	110.00
		Burglary (\$1,000 @ 50%): 10/1/2019			6.9
		20.30.7 (0.1,200 @ 20.0).			\$116.9
10/1/19 12:00 am		Charge	Missy, Test	15	
	4000	1st Of Month: 10/1/2019			45.00
	_				\$45.00
Count:	8				\$551.98
			Account Summ	ary	
			4000	Rent	545.00
			4400	Insurance	6.95

#### **Chart of Accounts**

The chart of accounts is a listing of all accounts used in the general ledger. The chart is used by the Storage Commander's accounting engine to aggregate information into its financial reports. The chart is sorted by account type to ease the task of locating specific accounts.

To Chart of Accounts can be edited through the *Configuration Manager* under *Accounting / Chart of Accounts*.

Empower Storage	Network		Cha	art Of Accounts
AccountType	Account ID	Description	Offset ID	Normal Balance
Asset	7600	Other Income	4300	Debit
Bank	1000	Cash		Debit
Deposit	2000	Deposits	1100	Credit
Expense	6100	Bad Debt Expense	1100	Debit
Income	4000	Rent	1100	Credit
Income	4005	Rent Credit	2110	Debit
Income	4010	Rent Tax	1100	Credit
Income	4015	Rent Tax Credit	2100	Debit
Income	4100	Fees	1100	Credit
Income	4105	Fees Credit	2120	Debit
Income	4110	Fees Tax	1100	Credit
Income	4115	Fees Tax Credit	2100	Debit
Income	4200	Merchandise	1100	Credit
Income	4205	Merchandise Credit	2130	Debit
Income	4210	Sales Tax	1100	Credit
Income	4215	Sales Tax Credit	2100	Debit
Income	4300	Other	1100	Credit
Income	4305	Other Credit	2140	Debit
Income	4310	Other Tax	1100	Credit
Income	4315	Other Tax Credit	2100	Debit
Income	4400	Insurance	1100	Credit
Income	4405	Insurance Credit	2150	Debit
Income	4600	Rent Discount	1100	Debit
Income	4700	Merchandise Discount	1100	Debit
Income	4800	Refund	1000	Debit
Income	4900	Merchandise Return	1000	Debit
Liability	2100	Prepaid Holding	1000	Credit
Liability	2110	Prepaid Rent	1000	Credit
Liability	2120	Prepaid Fees	1000	Credit
Liability	2130	Prepaid Merchandise	1000	Credit
Liability	2140	Prepaid Other	1000	Credit
Liability	2150	Prepaid Insurance	1000	Credit
Receivable	1100	Receivable	1000	Debit

#### **Check Details**

Lists all checks processed covering the date range selected. Shows the total number of checks processed as well as the total amount collected. Includes the date and time the check was processed, check number and amount, the customer's name, unit number, Bank ID, Routing & Account numbers.

Storage Commander So 28999 Old Town Front Stre	ftware, LLC et, Suite 203 Temecula, CA 92	(951) 672-6257 590			Jar	nuary 1, 2019 to Octo	ober 4,2019
Date	Description	Customer	Unit	Bank	Routing	Account	Amoun
4/9/2019 11:20:09AM	Check #123: \$170.36	Jones, Bob	3				170.3
4/9/2019 11:21:17AM	Check #124: \$100.00	Jones, Bob	3				45.0
6/24/2019 3:38:51PM	Check #1: \$2,247.55	Lotmen Fencing and Supplies	113		322275429		2,247.5
6/24/2019 3:40:25PM	Check #2: \$880.00	DOMINGUEZ, PRISCILLA	50		322275429		880.0
6/24/2019 3:45:57PM	Check #3: \$10.36	IVETUN, TIMOTHY	14		322275429		10.3

### **Collection Worksheet Report**

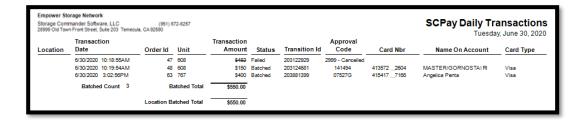
List each customer with a balance due. Includes the customer's name, primary phone, alternate phone, notes, and list each unit rented for each customer. The paid through date and income category balances (rent, fees...) are provide for each unit listed, as well as totals for each category at the end of the report. The collection worksheet is designed to assist the manager in contacting customers in order to obtain payment for outstanding balances. The report will only include customers that have

Storage Commander Soft 8999 Old Town Front Street			951) 672-625 0	7	Friday, 4 October, 201
Customer Name	Unit	Balance	Paid Through	Email	Phone Numbers
New Move-In, Test	59	340.00	7/14/2019	blair@storagecommander.com	
GARFIELD, YVONE	55	390.85	7/15/2019		(989) 967-3308 (Primary)
DOMINGUEZ, PRISCILLA	50	340.00	7/15/2019		(508) 901-9978 (Primary)
Downey, Dave	81	430.00	7/17/2019		(565) 666-6562 (Primary)
BARRETT, JANEL	90	369.90	7/23/2019		(229) 672-1140 (Primary)
WALKER, MICHAEL	94	430.00	7/25/2019		(304) 841-0123 (Primary)
MAY, CHERYL	64	340.00	7/27/2019		(603) 466-4879 (Primary)
LONG, PATRICE	99	430.00	7/28/2019		(515) 223-9130 (Primary)
Washington, Izayah	88	430.00	7/31/2019	123@unkown.com	(619) 555-1212 (Primary)
Washington, Laythan	74	340.00	7/31/2019	laylothe@adonis.com	(951) 555-1212 (Primary)
Missy, Test	15	205.00	7/31/2019		
Go-Mobile	200	3,450.00	8/6/2019	gomobile@noemail.com	(951) 672-6257 (Primary)
DIAS, DAVID	92	335.90	8/8/2019		(408) 683-3067 (Primary)
AGUIRRE, SILVIA J.	60	263.90	8/8/2019		(874) 747-4848 (Primary)
BROWN, ANGELA	71	250.00	8/9/2019		(816) 222-6915 (Primary)
ANTONIO, JEREMY	57	263.90	8/10/2019		(507) 414-2063 (Primary)
smith, bobby	66	313.28	8/13/2019		
Missy, Test	2	45.00	9/30/2019		

a paid through date in the past. Customers with a paid through date in the future, even if they have a balance due, will not show on this report; therefore, this may not match the **Aging report**. Also see the **Delinquent Contracts report** for a condensed list of delinquent customers.

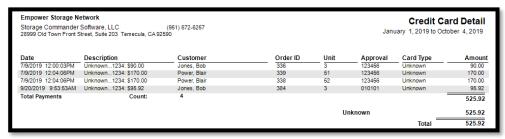
### **Credit Card Daily Transactions**

This report lists credit card transactions, both successful and failed from SC Pay. Includes locations, date and time, order ID, unit, Transaction amount, status, transaction ID, approval code, card number, name on account and card type.



#### **Credit Card Detail**

Creates a report showing credit card payments for the specified date range. Includes the Date & Time, Card type, last 4 digits of the card number, name of the customer assigned to the unit, Order ID (internal use only), Unit number that received the payment, and the Approval Code. Also summarizes credit card activity by card type with totals.



### **Credit Card Exceptions**

Lists transactions that are only in Storage Commander or only in SC Pay, but not both. It also includes any transactions that exist in both systems but have a different balance. This report will help identify transactions that were reversed but the charge was not voided, transactions with manually entered approval information, and partial approved transactions.

Transactio	ons in SC Pay - Not In/Bala	anced with Sto	orage Con	nmander							
Location			Unit	Customer Name	Status	Amount Charged SC Pay	Amount Reported S.C.		On Card	Message	
Main St	1/10/2020 6:27:46AM	50969			Batched	\$1.00		Frank			
First St	1/2/2020 8:04:56AM	46292			Batched	\$207.00			ERLY/D JOHNSO	N	
Vorth	1/13/2020 4:21:25AM	51356			Batched	\$49.95		RICH	ARD JONES		
Transaction	ons in Storage Commande	er - Not In SC I		Customer Name	Amount	Descri	ntion		Approval Code P	ayment Result	Entered By
	1/2/2020 2:25:57PM						•	007.00		-	
lorth		47299	2031	Jones, Kim	20	07.00 Unkno	wn0079: \$2	207.00	343517 P	hone	D Trump

### **Daily Receipts Audit**

This report details payment activity covering the specified date range, and is broken down by Date, Unit number, Customer Name, Payment Type (Cash, Check, Credit Card, or Debit Card. Shows total money received and how the payment was dispersed (Rent, Fees, Tax, Merchandise).

Stora	ower Storage Network ge Commander Software, o Old Town Front Street, Suite		(951) 672 CA 92590	-6257				Sep	-	Receipt: 019 to Octobe	
Date Un		Cash	Checks	Charge	Debit	Total	Rent	Fees	Tax	Merch	Other
9/12/2 2	Missy, Test	38.12	0.00	0.00	0.00	38.12	28.12	10.00	0.00	0.00	0.00
	Total 9/12/2019	38.12	0.00	0.00	0.00	38.12	28.12	10.00	0.00	0.00	0.00
9/20/2	1019										
3	Jones, Bob	0.00	0.00	95.92	0.00	95.92	45.00	50.92	0.00	0.00	0.00
	Total 9/20/2019	0.00	0.00	95.92	0.00	95.92	45.00	50.92	0.00	0.00	0.00
9/24/2	2019										
52	Power, Blair	155.00	0.00	0.00	0.00	155.00	155.00	0.00	0.00	0.00	0.00
62	Power, Blair	93.00	0.00	0.00	0.00	93.00	93.00	0.00	0.00	0.00	0.00
	Total 9/24/2019	248.00	0.00	0.00	0.00	248.00	248.00	0.00	0.00	0.00	0.00
9/27/2	2019										
150	BERRY, ANDREW	1,510.00	0.00	0.00	0.00	1,510.00	1,440.00	70.00	0.00	0.00	0.00
151	BERRY, ANDREW	1,890.00	0.00	0.00	0.00	1,890.00	1,760.00	130.00	0.00	0.00	0.00
	Total 9/27/2019	3,400.00	0.00	0.00	0.00	3,400.00	3,200.00	200.00	0.00	0.00	0.00
Recei	pts Total	3,686.12	0.00	95.92	0.00	3,782.04	3,521.12	260.92	0.00	0.00	0.00

#### **Deposit Activity**

This report shows a summary of deposits charged, waived, refunded and applied. Includes customer name, unit number, description, charged, waived, paid, forfeited, refunded, applied and adjusted. Shows total amount received.

Empower Storage Network								Deposi	t Activity
Empower Storage 41695 Date St. Murrieta, CA 92562		(951) 672-6257					October 1, 2	019 to Octob	er 29, 2019
Customer U	Unit	Description	Charged	Waived	Paid	Forfeited	Refunded	Applied	Adjusted
		Total:							

#### **Deposit Slip**

This report generates a list of all paper transactions including cash and check for the date range entered when the report is generated. The Bank account number is included (if entered during the payment process) allowing the report to be used for bank deposits. Any money refunded as "cash" from a move-out, canceled reservation, or returned merchandise transaction will be deducted from the cash total. See the **Refund** report for a detailed list of all refund transactions.

	mander Software, LLC n Front Street, Suite 203 Temecula	(951) 672-6257 a, CA 92590	Deposit Slip January 1, 2019 to October 4, 2019
Bank Nbr	Check Number  123 124 1 2 3  Check Subtotal Cash Subtotal Cash Refunds Total Deposit:	Amount  170.36 45.00 2,247.55 880.00 10.36  \$3,353.27  \$25,482.01 -\$31.60  \$28,803.68	

### **Deposits**

Lists all deposits that have been charged to customers' accounts. Deposits that are charged against active customers (not reservations) will not be applied to rent or fee balances but will be held on the customer's account until move out, at which time the deposit can be applied to the customers outstanding balance or credited back to the customer. Deposits that are applied during a reservation will be applied to the customer's account at move in.

Empower	Storage Network				Deposits
	ommander Software, LLC Town Front Street, Suite 203 Temecul	(951) 672-6257 la, CA 92590		As of:	10/4/2019
Unit	Customer Name	Move In	Paid Through	Rate	Deposit Balance
8	TEST	6/14/2019	8/31/2019	\$-10.00	\$-25.00
Count / To	tal	1			\$-25.00

## **Exceptions**

This report provides a breakdown of all financial transactions which would result in a change to the projected revenue of the facility covering the report dates selected when the report was run. Lists the Adjustment, Waived Fees, Returned Checks, and Reversed Transactions for the selected time period.

Adjustments  Date 6/22/2016 9:56:15AM	Description					
	Description					
6/22/2016 9:56:15AM		Customer	Unit	User	Account	Amour
		MONTGOMERY, MAUD	58	Tom Smith		0.0
	Notes: One time adjustment					
6/22/2016 9:56:15AM	Adjustment: Storage & RV	MONTGOMERY, MAUD	58	Tom Smith	Receivable	-90.0
	Notes: One time adjustment					
6/22/2016 9:56:15AM	Adjustment: Preliminary Lien	MONTGOMERY, MAUD	58	Tom Smith	Receivable	-25.0
0.00.0040 0.504544	Notes: One time adjustment			<b>-</b> 0 :::		
6/22/2016 9:56:15AM	Adjustment: Late	MONTGOMERY, MAUD	58	Tom Smith	Receivable	-10.0
0/00/0040 0 50 45444	Notes: One time adjustment	MONTOOMERY MALIR	50	T 0 11	Fees Credit	05.0
6/22/2016 9:56:15AM	Adjustment: Preliminary Lien	MONTGOMERY, MAUD	58	Tom Smith	Fees Credit	25.0
6/22/2016 9:56:15AM	Notes: One time a djustment Adjustment: Late	MONTGOMERY, MAUD	58	Tom Smith	Fees Credit	10.0
0/22/2010 3.30.13/NVI	Notes: One time adjustment	WONTGOWER I, WAGD	30	TOTA STITUT	i ees ciedit	10.0
6/22/2016 9:56:15AM	Adjustment: Storage & RV	MONTGOMERY, MAUD	58	Tom Smith	Rent Credit	90.0
	Notes: One time adjustment					
Total	Adjustments					0.0
Returned Checks						
Date	Description	Customer	Unit	User	Account	Amour
	Bounced Check #1324: \$100.00	DOMINGUEZ, PRISCILLA	50	Tom Smith	Receivable	10.0
6/20/2016 9:33:14AM	Bounced Check #1324: \$100.00	DOMINGUEZ, PRISCILLA	50	Tom Smith	Receivable	90.0
6/21/2016 9:48:35AM	Bounced Check #1324: \$145.00	BERRY, ANDREW	151	Tom Smith	Receivable	25.0
6/21/2016 9:48:35AM	Bounced Check #1324: \$145.00	BERRY, ANDREW	151	Tom Smith	Receivable	110.0
6/21/2016 9:48:35AM	Bounced Check #1324: \$145.00	BERRY, ANDREW	151	Tom Smith	Receivable	10.0
Total	Returned Checks					\$245.0
Waived Fees						
Date	Description	Customer	Unit	User	Account	Amour
6/22/2016 9:57:02AM	Waived: Late	BARNS, GEORGE	54	Tom Smith	Fees	10.0
	Waived: Preliminary Lien	BARNS, GEORGE	54	Tom Smith	Fees	25.0
Total	Waived Fees					\$35.0

### **Expiring Credit Cards**

This report will list all active contracts on automatic credit card payment that have an expiration date within the next 30 days. Includes customer name, phone number, unit number, card name, first four, last four, expiration and rate. Totals are accumulated for count.

Storage Commander Sof 28999 Old Town Front Stree	tware, LLC (951) 672-6 tt, Suite 203 Temecula, CA 92590	Credit Cards Expiring within30 Days resday, October 1, 2019					
Customer	Phone Number	Unit	Card Name	First Four	Last Four	Exp Date	Rate

## **Fee and Discount Summary**

This report will list all fees and discounts applied to contracts during a selected time period, by posting date. Items are grouped by either "Fees" or "Discounts" and summarized by the name of the Fee/Discount. Each transaction is listed including the customer's name, unit number, unit size and move in date. This report provides more detail for the "Charges" section of the *Facility Summary Report*.

Empower Storage Network							Discounts
Storage Commander Software 28999 Old Town Front Street, Suite			672-6257	Se	ptember 10	, 2019 to C	October 4, 2019
Customer	Unit	Move In Date	Size	Date	Recurring	Expires	Amount
Discounts							
5% Off Winter Special: 10/1/2							
Test	153	7/24/2019	12 X 25	10/1/2019	No		5.50
							5.5
Military Discount: 9/13/2019			40.040				
BOZEK, BRADLEY BRAY, HAROLD	72 53	5/13/2018 5/13/2018	10 X 10 10 X 10	9/13/2019 9/13/2019	No No		9.0
BRAI, HAROLD	50	5/13/2010	10 X 10	9132019	NO	-	18.0
Military Discount: 9/19/2019							18.0
STOUT, PAUL	130	6/19/2018	8 X 12	9/19/2019	No		11.4
						-	11.4
Senior Discount: 9/15/2019							
GARCIA, JAMES K.	13	9/15/2018	5 X 5	9/15/2019	No		4.5
						-	4.5
Total Discounts						-	39.4
Fees							
Adjustment: Late							
Power, Blair	52	10/15/2018	10 X 10	9/24/2019	No		-20.0
Power, Blair	62	10/17/2018	10 X 10	9/24/2019	No		-10.0
						-	-30.0
Adjustment: Lien							
Power, Blair	52	10/15/2018	10 X 10	9/24/2019	No		-70.0
Power, Blair	62	10/17/2018	10 X 10	9/24/2019	No		-35.0
						-	-105.0
Adjustment: Preliminary Lie							
Power, Blair	52	10/15/2018	10 X 10	9/24/2019	No No		-50.0
Power, Blair	62	10/17/2018	10 X 10	9/24/2019	No	_	-25.0
Admin							-75.0
Admin Missy, Test	2	9/12/2019	5X5	9/12/2019	No		10.0
masy, real	•	3122019	220	3122013	140		10.0
Transfer: Late							10.0
Power, Blair	51	10/15/2018	10 X 10	9/16/2019	No		-10.0
						-	-10.0
Transfer: Lien							-10.0
Power, Blair	51	10/15/2018	10 X 10	9/16/2019	No		-35.0
						-	-35.0
Transfer: Preliminary Lien							
Power, Blair	51	10/15/2018	10 X 10	9/16/2019	No		-25.0
						-	-25.0
Transferred: Fee							
Power, Blair	52	10/15/2018	10 X 10	9/16/2019	No		10.0
Power, Blair	52	10/15/2018	10 X 10	9/16/2019	No		25.0
Power, Blair Power, Blair	52 52	10/15/2018 10/15/2018	10 X 10 10 X 10	9/16/2019 9/16/2019	No No		35.0 0.0
Power, Blair Power, Blair	52	10/15/2018	10 X 10 10 X 10	916/2019	No No		0.0
Power, Blair	52	10/15/2018	10 X 10	9/16/2019	No		0.0
	_					-	70.0
Total Fees						-	-200.0
IUIAI FEES						-	
							-160.6

#### **Funding Detail**

SC Pay- Lists details for all transactions that make up a deposit by the funding date, deposit id, combined with the Storage Commander unit information. The deposit totals will match the bank deposit and tie the unit numbers to deposit details.

						Transaction		January	1, 2020 to January 12,
ocation Code	Transaction ID	Deposit Date	Transaction Date	Order Id	Unit	Amount	Last Four	Name On Card	Card Type
Deposit Id:	48649								
Vorth	45846692	1/13/2020	1/9/2020 3:17:44AM	50658		\$36.45	380	GRAHAM/JERSY	Visa
Vorth	45880637	1/13/2020	1/9/2020 4:41:18AM	50695	3238	\$444.00	6319	BROWN/JIM M	MasterCard
Vorth	46000211	1/13/2020	1/9/2020 8:10:55AM	50751	3334	\$160.00	6273		Visa
Vorth	46065327	1/13/2020	1/9/2020 10:07:18AM	50800	3245	\$257.00	6264	Larry Long	Visa
Deposit Total:						\$897.45			
Deposit Id:	49009								
Vorth	46265493	1/13/2020	1/9/2020 11:57:28PM	50855	5071	\$198.00	143	Betty A Rover	Visa
Vorth	46351049	1/13/2020	1/10/2020 5:02:46AM	50943	4117	\$61.96	4763	MARIA/KIPP	MasterCard
Vorth	46476244	1/13/2020	1/10/2020 7:46:21AM	51004	3050	\$157.75	8169	JONES JR/RICH E	Visa
Vorth	46478945	1/13/2020	1/10/2020 7:50:36AM	51006	5020	\$130.00	581	FASTER/JAMES	MasterCard
Vorth	46517854	1/13/2020	1/10/2020 8:44:23AM	51039	5084	\$87.00	4463	Sara Connor	Visa
Vorth	46595964	1/13/2020	1/10/2020 10:29:48AM	51081	3112	\$229.00	8664	Smith	Visa
Deposit Total:						\$863.71			
F-4-1.						\$1,761.16			
Fotal:						<b>V</b> 1,7 <b>V</b> 1.1 <b>V</b>			

### **Funding Reconciliation Detail (Bank Reconciliation)**

Lists all transactions from Storage Commander collated with the funding details and bank deposits. This report will save a significant amount of time when reconciling the transactions at the stores with the transactions from the processor and finally the deposits in the bank. The left half of the report groups the transactions by the processing date which will match the daily totals in Storage Commander. The right half of the report totals by the deposit batch that will match the deposits into the bank account. Transactions that have not yet deposited will show as "pending" in place of a deposit id. This report is available in both a Detail and Summary version.

Location	Transaction			Transaction	•	Transaction	Deposit				y, January 10, 2020
Code	Date	Order Id	Unit	Amount	Amount	ID	Date	Last Four	Name On Card		Card Type
Main St	1/8/2020 12:14:55PM	50519	5077	\$55.68	\$0.00	45518192	1/10/2020	9867	STEVEN SMITH		MasterCard
Main St	1/8/2020 12:16:33PM	50520	3155	\$254.00	\$55.68	45518922	1/10/2020	841	Frank Maker		Visa
Main St	1/8/2020 1:48:10PM	50560	3263	\$130.00	\$254.00	45576008	1/10/2020	2054			MasterCard
Main St	1/8/2020 1:49:05PM	50561	3263	\$51.00	\$130.00	45576738	1/10/2020	8865			Visa
Main St	1/8/2020 4:41:09PM	50611		\$12.99		45666236	1/10/2020	5803	MASTERS/PAUL		Visa
Main St	1/8/2020 5:15:58PM	50622	3018	\$57.00		45684048	1/10/2020		WESTERN/MAX		Visa
Main St	1/8/2020 8:01:54PM	50633	3240	\$197.00	\$57.00	45770042	1/10/2020	6146	Jack S Rider		Discover
	Storage Commander 1/8/20	020	Total	\$757.67							
						Deposit Id:	48239	1/10/2020	Deposit Total:	\$757.67	
Main St	1/9/2020 9:17:05AM	50658		\$36.45	\$197.00						Visa
Main St	1/9/2020 10:40:27AM	50695	3238	\$444.00	\$0.00						MasterCard
Main St	1/9/2020 2:10:54PM	50751	3334	\$160.00	\$0.00						Visa
Main St	1/9/2020 4:07:17PM	50800	3245	\$257.00	\$0.00						Visa
	Storage Commander 1/9/20	020	Total	\$897.45							
Main St	1/10/2020 5:57:25AM	50855	5071	\$198.00	\$0.00						Visa
Main St	1/10/2020 11:01:43AM	50943	4117	\$61.96	\$0.00						MasterCard
Main St	1/10/2020 1:45:45PM	51004	3050	\$157.75	\$0.00						Visa
Main St	1/10/2020 1:49:54PM	51006	5020	\$130.00	\$0.00						MasterCard
Main St	1/10/2020 2:44:20PM	51039	5084	\$87.00	\$0.00						Visa
Main St	1/10/2020 4:29:47PM	51081	3112	\$229.00	\$0.00						Visa
Main St	1/10/2020 10:05:34PM	51150	3304	\$152.00	\$0.00						Visa
	Storage Commander 1/10/2	2020	Total	\$1,015.71							
						Deposit Id:	Pending		Deposit Total:	\$0.00	

## **Liability Detail**

This report lists all prepaid (credit balance) contracts and contracts with a deposit balance. Includes customer name, Unit number, paid through date, rental rate and amount. This report provides details for the "Credits Applied" section of the "Facility Summary Report".

Storage Commander Software, 28999 Old Town Front Street, Suite		1) 672-6257				As of:10/4/2019
Customer Name	Unit	Move In	Paid Through	Rate	Account	Amount
Deposit						
TEST	8	6/14/2019	8/31/2019	\$45.00	Deposits	-25.00
Liability						
FIELDS, MARK	12	8/29/2018		\$45.00	Prepaid Rent	-405.0
Power, Blair	52	10/15/2018	11/14/2019	\$90.00	Prepaid Rent	-155.00
Power, Blair	62	10/17/2018	12/16/2019		Prepaid Rent	-93.0
BERRY, ANDREW	151	5/11/2018	1/9/2020	\$110.00	Prepaid Rent	-330.0
BERRY, ANDREW	150	5/14/2018	1/12/2020	\$110.00	Prepaid Rent	-120.00
Test	153	7/24/2019	1/31/2020	\$110.00	Prepaid Rent	-183.9
					Prepaid Insurance	-13.90
Count / Total		7				-1,325.85
	Summary				7	
	Account	Account Description	on	Amount		
	Inactive Contr	acts				
	2110	Prepaid Rent		-405.00		
	Active Contra	cts				
	2000	Deposits		-25.00		
	2110	Prepaid Rent		-881.95		
	2150	Prepaid Insurance		-13.90		
				-1,325.85		

#### **Move-Out Detail**

This report lists all move-outs within the dates selected and shows details on refunds and losses. Includes the date, customer name, unit number, uncollected funds, forfeited deposits, forfeited rent, refunds for cash/ check/ credit. This report was designed to provide a list of financial exceptions form move out transaction. It may be used to sum uncollected rent and fees, or provide a list of customer requiring refunds. Storage Commander prompts the manager to prompts the user to classify any remaining balance to one of these categories during move out.

	mmander Software, LLC wn Front Street, Suite 203  1		1) 672-6257			January 1, 2019 to October 4, 2					
Date	Customer	Unit	Uncollected (Write-off)	Forfeited Deposits	Forfeited Rent	Transfered to Another Unit	Refund Cash	Refund Check	Refund Credit		
1/8/2019	Jones, Bob	8	0.00	0.00	0.00	-59.64	0.00	0.00	0.0		
7/24/2019	Test, Training	40	0.00	0.00	0.00	0.00	31.60	0.00	0.00		
7/25/2019	Test, Carrie	28	0.00	0.00	0.00	0.00	0.00	0.00	0.0		
9/16/2019	Power, Blair	51	0.00	0.00	0.00	172.96	0.00	0.00	0.0		
9/20/2019	Jones, Bob	3	0.00	0.00	0.00	0.00	0.00	0.00	0.0		
Count: 5			0.00	0.00	0.00	113.32	31.60	0.00	0.0		

### **Payment Activity**

This report details all payments received for the selected date range and provides totals by payment type. All transactions are itemized as cash, check and credit card payments. Includes posting date, customer name, unit number, paid through date, payment type (cash, check, credit card) Card/ check number (credit card numbers are "x" out except for the last 4 digits), bank number/ approval code and amount. Totals are provided for cash, check and credit as well as total for all payment types. Storage Commander recommends printing this report each day using the automated "report group" feature.

Storage Co	mmander Software, LL	C	(951) 67	72 6257		Payment	-
_	own Front Street, Suite 2		. ,	2-0237	Jul	y 16, 2019 to Octo	ber 4, 2019
Date	Name	Unit	Paid Through	Туре	Check Number / Card Number	Bank/ Approval Code	Amour
7/24/2019	Test	AI10	12/31/2019	Cash			524.2
7/24/2019	Test, Training	83	7/31/2019	Cash			54.5
7/24/2019	ANTONIO, JEREMY	57	8/10/2019	Cash			131.9
7/25/2019	Test, Carrie	28	7/23/2019	Cash			2.3
7/26/2019	Missy, Test	15	7/31/2019	Cash			18.8
7/30/2019	Washington, Izayah	88	7/31/2019	Cash			17.9
7/30/2019	Washington, Laythan	74	7/31/2019	Cash			15.9
9/12/2019	Missy, Test	2	9/30/2019	Cash			38.1
9/20/2019	Jones, Bob	3	10/15/2019	Unknown		010101	95.9
9/24/2019	Power, Blair	62	12/16/2019	Cash			93.0
9/24/2019	Power, Blair	52	11/14/2019	Cash			155.0
9/27/2019	BERRY, ANDREW	150	1/13/2020	Cash			1,510.0
9/27/2019	BERRY, ANDREW	151	1/10/2020	Cash			1,890.0
		Count:	13			Total Payments:	4,547.7
						Cash: Check: Credit: Debit:	\$4,451.8 \$0.0 \$95.9 \$0.0
						Total:	\$4,547.7

### **Payment Activity by Unit Type**

This report details all payments received for the selected date range and provides totals by payment type. These payments are categorized by unit type. All transactions are itemized as cash, check and credit card payments. Includes posting date, customer name, unit number, paid through date, payment type (cash, check, credit card) Card/ check number (credit card numbers are "x" out except for the last 4 digits), bank number/ approval code and amount. Totals are provided for cash, check and credit as well as total for all payment types.

Storage C	Storage Network commander Software, LLC Town Front Street, Suite 203		(951) 6 CA 92590	72-6257	Paymer September 1, 2019 to O	By Unit Type
Date	Name	Unit	Paid Through	Туре	Check Number / Bank/ Card Number Approval Code	Amount
9/12/2019	: Cold Storage Missy, Test	2	9/30/2019			38.12
9/20/2019	Jones, Bob	3	10/15/2019	Unknown	010101	95.92
		Count	: <b>2</b>		Subtotal:	\$134.04
					Cash: Check: Credit: Debit:	\$38.12 \$0.00 \$95.92 \$0.00
					Total :	\$134.04
9/27/2019	: RV Pull-Through BERRY, ANDREW BERRY, ANDREW	150 151	1/13/2020 1/10/2020			1,510.00 1,890.00
		Count	: 2		Subtotal:	\$3,400.00
					Cash: Check: Credit: Debit:	\$3,400.00 \$0.00 \$0.00 \$0.00
Unit Type	: Standard Storage Power, Blair	62	12/16/2019	Cort	Total :	\$3,400.00 93.00
	Power, Blair	52	11/14/2019			155.00
		Count	: 2		Subtotal :	\$248.00
					Cash:	\$248.00
					Check: Credit:	\$0.00 \$0.00
					Debit:	\$0.00
					Total :	\$248.00
oal All Un	iits	Count	: 6		Total Payments:	\$3,782.04
					Cash:	
					Check:	\$0.00
					Credit: Debit:	\$95.92 \$0.00
					Total :	\$3,782.04

### **Payment Detail**

Provides the transaction details for each payment transaction within the date range provided, grouped by method (cash, check, credit card) then by income category (rent, fees....etc) The credit card category is further divided by the credit card type. For each transaction the fate, unit number, customer name, and amount are provided. The total for each grouping and a grand total are also included. This report is useful for reconciliation and for auditing

the "Cash Receipts" section of the *Facility Summary*.

Empower Storage Netv Storage Commander S 28999 Old Town Front Str		372-6257		-	ent Detail ober 4, 2019
Date / Account	Description	Customer	Unit	Debit	Credit
PaymentCash 6/1/2016 12:00:00AM	\$56.00	BURTON, CARMEN	_		
1000	Payment Applied: Late		10	10.00	
	Payment Applied: Late		10		10.00
	Payment Applied: Storage & RV: 2016-		10	46.00	
1100	Payment Applied: Storage & RV: 2016-	05-26	10		46.00
				56.00	56.00
Total PaymentCash	Count:	39		5,506.18	5,506.18
PaymentCheck					
6/11/2016 1:32:30PM	Check #1324: \$120.00	ETCHISON, LAURA			
1000	Payment Applied: Storage & RV: 2016-	06-24	84	120.00	
2110	Payment Applied: Storage & RV: 2016-	06-24	84		120.00
				120.00	120.00
Total PaymentCheck	Count:	8		1,358.29	1,358.29
PaymentCreditCard					
6/18/2016 4:22:35PM	Visa3632: \$110.00	BERRY, ANDREW		Approval:	847674
1000	Payment Applied: Storage & RV: 2016-	06-16	151	110.00	
1100	Payment Applied: Storage & RV: 2016-	06-16	151		110.00
				110.00	110.00
Total PaymentCreditC	Card Count:	9		1,538.40	1,538.40
Total Payments	Count:	56		8,402.87	8,402.87
				Total NSF:	\$100.00

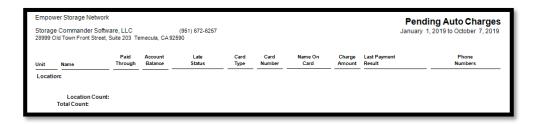
## **Payment Summary**

Provides the total amount of money received with the date range, grouped by payment method and card type for credit cards.

Empower Storage Network Empower Storage 41695 Date St. Murrieta, CA 92562	(951) 672-6257	Payment Summary October 1, 2019 to October 29, 2019
		\$70.00
Visa		\$1,391.45
Fee	Commercial Late Fee	50.00
	Late	20.00
		\$70.00
Insurance	Burglary (\$1,000 @ 50%)	6.95
	Burglary (\$10,000 @ 100%)	63.90
		\$70.85
Merchandise	Box Knife	2.75
	Large Box	18.00
	Medium Box	7.50
	Pad Lock	6.00
	Shipping Tape	3.50
	Small Box	5.00
	Tape Gun	2.25
		\$45.00
Rent	Commercial	435.00
	Storage & RV	767.00
		\$1,202.00
Tax	Sales Tax	3.60
		\$3.60
	To	otal \$7,295.35

#### **Pending Auto Charges**

This a list of all active pending auto credit card charges by location. This report gives detailed information including unit number, name, paid through date, account balance, late status, card type, card number, the name on the card, charge amount, last payment result and phone numbers. The report will also total the location could and have a total count.



### **Prepaid Contracts**

List all contracts with a paid through date in the future and their current balance. Includes customer name, unit number, move in date, paid through date, rate and balance. Total count and total balance are provided.

Storage Commander Softw 28999 Old Town Front Street,		(951) 672-6257 (92590		As of: 10/7	//2019
Customer Name	Unit	Move In	Paid Through	Rate	Balance
FIELDS, MARK	12	8/29/2018		\$45.00	\$-405.00
TEST	8	6/14/2019	8/31/2019	\$-10.00	\$-25.00
Power, Blair	52	10/15/2018	11/14/2019	\$155.00	\$-155.00
Power, Blair	62	10/17/2018	12/16/2019	\$90.00	\$-93.00
BERRY, ANDREW	151	5/11/2018	1/9/2020	\$110.00	\$-330.00
BERRY, ANDREW	150	5/14/2018	1/12/2020	\$110.00	\$-120.00
Test	153	7/24/2019	1/31/2020	\$110.00	\$-197.85
Count / Total	<del></del>	8		_	\$-1.325.85

## **Prepaid Reconciliation**

Lists transaction affecting prepaid balances. Including: date, unit number, customer name, current rate, description, debit, credit. The report is categorized by transaction type. Example: "PayRent". The report will have a total amount and net change.

	ver Storage N	r Software, LLC	(054) 070 0	•	id Recond	mation
		Street, Suite 203 Temecula	(951) 672-62 a, CA 92590		, 2019 to Octol	ber 7, 2019
Date	Unit	Customer	Rate	Description	Debit	Credit
9/20/201						
Adj	ustDeposit				25.00	
	3	Jones, Bob		Cleaning Deposit Offset: Storage & R	5.92	
	3	Jones, Bob		Cleaning Deposit Offset: Preliminary	9.08	
010 1100	3	Jones, Bob	45.00	Cleaning Deposit Offset: Late	10.00	
9/24/201	Rent					248.00
Pay	62	Power, Blair	00.00	Payment Applied: Storage & RV: 10/1		90.00
	62	Power, Blair		Payment Applied: Storage & RV: 10/1		3.00
	52	Power, Blair		Payment Applied: Storage & RV: 10/1		155.00
9/27/201		i owo, bian	100.00	Taymont Applied. Storage a 144. 1071		100.00
	Rent					450.00
,	151	BERRY, ANDREW	110.00	Payment Applied: Storage & RV: 11/1		110.00
	151	BERRY, ANDREW		Payment Applied: Storage & RV: 12/1		110.00
	151	BERRY, ANDREW		Payment Applied: Storage & RV: 10/1		110.00
	150	BERRY, ANDREW	110.00	Payment Applied: Storage & RV: 11/1		10.00
	150	BERRY, ANDREW	110.00	Payment Applied: Storage & RV: 10/1		110.00
10/1/201	9			-		
Pay	Insurance				6.95	
	153	Test	110.00	Payment Applied: Burglary (\$1,000 @	6.95	
Pay	Rent				104.50	
	153	Test	110.00	Payment Applied: 1st Of Month: 10/1/.	104.50	
Total				_	\$136.45	\$698.00
						-\$561.55

## **Rate Management Activity**

Shows contracts where the rate was affected by a rate management entry. The report includes: Date, name, unit number, unit size, vehicle, rate, and variance. The total count for payments and net variance.

•	Storage Network ommander Software, LLC	(054)	672-6257	Rate Man	agement.	Activity
_	own Front Street, Suite 203	· · · · · · · · · · · · · · · · · · ·	012-0231	January 1	, 2019 to Octob	er 7, 2019
		,				Varianc
Date	Name	Unit	Size	Vehicle	Rate	Amour
7/24/2019	Test	Al10	1 X 1	No	95.00	75.0
	ents	Count: 1			let Variance:	\$75.0

### **Receipts and Taxes**

Shows receipts related to taxes and list details for tax-exempt customers. Includes date, account name, unit number, tax ID, product type, description and amount. Is broken down by receipt category and receipt summary. Refunds, tax liability, Gross receipts and Non-Taxable items are categorized and have totals for each section.

	Storage St. Murrieta, CA 92562	(95)	1) 672-6257		Friday, Octo	ber 18, 20
Date	Account Name	Unit	Tax Id	Product Type	Description	Amou
					Transaction Total :	
					Total:	
		Receip	ts By Category			
	Catagoni			Taxed Amount	Tax-Exempt Amount	
	Category			190.00	0.00	
	Commercial Late Fees			50.00	0.00	
				\$240.00	\$0.00	
			Total:	\$240.00	\$0.00	
				Gross Receipts:	\$240.00	
		Recei	pts Summary			
	Refunds			Gross Receipts	\$240.00	
	Refunded Non-Tax	\$0.00		Non-Taxable		
	Refunded Tax	\$0.00		NSF		
	Total Refunded	\$0.00		Taxes		
				NSF Taxes		
	Tax Liabilit	у		Tax Exempt	\$0.00	
	Taxes	\$0.00	_	Taxable Receipts	\$0.00	
	NSF Taxes	\$0.00		-		
	Refunded Tax	\$0.00				
	Tax Due	\$0.00		Non-Tax	able Details	
				Commercial	-190.00	
			Con	nmercial Late Fee	-50.00	
			To	tal Non-Taxable	-\$240.00	

### **Receipts Audit**

Provides a daily summary for payment amounts received for the selected day. For each day the total cash, check, and credit card amounts are shown. The credit cards are grouped by credit card type. Also included are totals and subtotals for cash and check, and individual totals for each card type.

A key feature of this report is that the credit card transactions are shown by the actual date charged not the posting date.

**EXAMPLE:** If a payment is taken after the end of day process, that payment will be posted the next day, but will show on this report for the actual date charged. This helps when reconciling credit card and bank statements.

									January 1	1, 2019 to Octol	per 7, 2019
									Credit Cards		
Day	Cash	Checks	Subtotal	Charge	Debit*	Total	Visa	Master Card	American Express	Discover	Other Cards
ocatio	n: Storage Cor	nmander Softwa	are, LLC								
8	390.00	0.00	390.00	0.00	0.00	390.00	0.00	0.00	0.00	0.00	0.00
9	414.00	215.36	629.36	430.00	0.00	1,059.36	0.00	0.00	0.00	0.00	430.0
10	20,166.00	0.00	20,166.00	0.00	0.00	20,166.00	0.00	0.00	0.00	0.00	0.00
12	38.12	0.00	38.12	0.00	0.00	38.12	0.00	0.00	0.00	0.00	0.00
14	60.16	0.00	60.16	0.00	0.00	60.16	0.00	0.00	0.00	0.00	0.00
20	0.00	0.00	0.00	95.92	0.00	95.92	0.00	0.00	0.00	0.00	95.92
24	958.73	3,137.91	4,096.64	0.00	0.00	4,096.64	0.00	0.00	0.00	0.00	0.00
25	2.30	0.00	2.30	0.00	0.00	2.30	0.00	0.00	0.00	0.00	0.00
26	18.88	0.00	18.88	0.00	0.00	18.88	0.00	0.00	0.00	0.00	0.00
27	3,400.00	0.00	3,400.00	0.00	0.00	3,400.00	0.00	0.00	0.00	0.00	0.00
30	33.82	0.00	33.82	0.00	0.00	33.82	0.00	0.00	0.00	0.00	0.00
	25,482.01	3,353.27	28,835.28	525.92	0.00	29,361.20	0.00	0.00	0.00	0.00	525.9
Total	25,482.01	3,353.27	28,835.28	525.92	0.00	29,361.20	0.00	0.00	0.00	0.00	525.9

#### **Refunds**

This report will list all move-out transactions that have refunds to customers and the amount to refund. The report includes: date, name, unit number, email, move-out date, and amount. It gives a total payment count and amount as well as subtotal for cash, check, credit and debit.

Storage C	Storage Netwo			1) 672-6257	Re January 1, 2019 to October	funds 7, 2019
Date		Name	Unit	Email	Move-Out Date	Amount
Refunds I	By Cash					
7/24/2019	YVONE GARI	FIELD 5	5		6/22/2016	
	Primary	(989) 967-3308		Address Type: Primary	3586 CROSS STREET REMUS, MI 92564	
		orage & RV: 6/16/2016 orage & RV: Prepaid				72.24 320.85
			Tota	Refund GARFIELD, YVONE		\$393.09
Refunds I	By Check					
7/24/2019	ABIGALE GAT	TES 6	1		6/22/2016	
	Primary	(475) 723-4862		Address Type: Primary	23876 VILLAGE WALK PL. MIRRIETA, CA 92562	
		orage & RV: 6/20/2016 orage & RV: Prepaid			_	75.67 243.90
_			Tota	I Refund GATES, ABIGALE		\$319.57
Refunds E	By Credit Card					
7/24/2019	DAVID DIAS	9.	2		6/22/2016	
	Primary	(408) 683-3067		Address Type: Primary	2868 FRIENDSHIP LANE SAN MARTIN, CA 95046	
		rage & RV: 6/9/2016				68.65
	Refunded: Sto	rage & RV: Prepaid	Total	Refund DIAS, DAVID	_	392.85 <b>\$461.50</b>
Total All Pa	yments		Count	t: 3	=	\$1,174.16
					Cash:	\$393.09
					Check	\$319.57
					Credit! Debit:	\$461.50 \$0.00
					Total:	\$1,174.16
					Tour.	\$1,114.10

### **Rent Charge History**

Lists all rent charges for the last 12 months by period (posting date). This report will include unit number, name, the last 12 months of rent and will be categorized by unit size. The total count and total amount will be listed at the bottom for each month.

28999 O	e Commander Softwar Ild Town Front Street, Su  Customer Name Young's Fresh Fish BURTON, CARMEN te te		2019 Sep 46.00	(951) 672-0 590 <b>2019</b> Aug 46.00	2019 Jul	2019	2019	2019	2019	2019	2019	2018	2018	2018
0	Young's Fresh Fish BURTON, CARMEN te	0.00 0.00	<b>Sep</b> 46.00	Aug			2019	2019	2019	2019	2019	2018	2018	2018
0	BURTON, CARMEN te	0.00		46.00		Jun	May	Apr	Mar	Feb	Jan	Dec	Nov	Oc
11	te		46.00	40.00	46.00	46.00	46.00	46.00	46.00	46.00	46.00	0.00	0.00	0.00
		0.00	40.00	46.00	46.00	46.00	46.00	46.00	46.00	46.00	46.00	0.00	0.00	0.0
2	te	0.00	45.00	45.00	45.00	45.00	45.00	45.00	45.00	45.00	45.00	0.00	0.00	0.00
		0.00	45.00	45.00	45.00	45.00	45.00	45.00	45.00	45.00	45.00	0.00	0.00	0.00
3	GARCIA, JAMES K.	0.00	40.50	40.50	40.50	40.50	40.50	40.50	40.50	40.50	40.50	0.00	0.00	0.0
4	IVETUN, TIMOTHY	45.00	45.00	45.00	45.00	10.36	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
5	Missy, Test	45.00	45.00	45.00	8.88	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.0
60 X 200	0 (0.00)													
NH-1	National Imports	0.00	1,200.00	1,200.00	1,200.00	1,200.00	1,200.00	1,200.00	1,200.00	1,200.00	1,200.00	0.00	0.00	0.0
X 12 (0														
122	CASHION, WILLIAM	0.00	114.00	114.00	95.00	95.00	95.00	95.00	95.00	95.00	95.00	0.00	0.00	0.00
123	ELIAS, ERICKAJ.	0.00	114.00	114.00	95.00	95.00	95.00	95.00	95.00	95.00	95.00	0.00	0.00	0.00
26	Watkins, Julie	0.00	114.00	114.00	95.00	95.00	95.00	95.00	85.50	95.00	95.00	0.00	0.00	0.00
129	CAMACHO, JACOB	0.00	114.00	114.00	95.00	95.00	95.00	95.00	95.00	95.00	95.00	0.00	0.00	0.0
	STOUT, PAUL	0.00	102.60	102.60	85.50	85.50	85.50	85.50	85.50	85.50	85.50	0.00	0.00	0.00
131	CROOKER., JANNET	114.00	114.00	95.00	95.00	95.00	95.00	95.00	95.00	95.00	95.00	0.00	0.00	0.00
	DAVIS, CAROL	114.00	114.00	95.00	95.00	95.00	95.00	95.00	95.00	95.00	95.00	0.00	0.00	0.00
	FILLOW, FRANK F.	114.00	114.00	95.00	95.00	95.00	95.00	95.00	95.00	95.00	95.00	0.00	0.00	0.00
	GARCIA, JASON	0.00	114.00	95.00	95.00	95.00	95.00	95.00	95.00	95.00	95.00	0.00	0.00	0.00
	COTTON, VICTORA	0.00	114.00	114.00	95.00	95.00	95.00	95.00	95.00	95.00	95.00	0.00	0.00	0.00
	CARAWAY, BRANDON	0.00	114.00	114.00	95.00	95.00	95.00	95.00	95.00	95.00	95.00	0.00	0.00	0.00
	LONGINO, DALE	0.00	114.00	114.00	95.00	95.00	95.00	95.00	95.00	95.00	95.00	0.00	0.00	0.00
	er (0.00)													
200	Go-Mobile 86	1,700.00	1,700.00	1,700.00	1,700.00	1,700.00	1,700.00	1,700.00	1,700.00	1,700.00	1,700.00	0.00	0.00	0.00

### **Returned Checks (NSF)**

Lists all return check transaction for the selected date range. Includes the date, check number, customer name, unit number, rate, amount, username and an itemized list of transaction revered for that check payment. The NSF fee transaction is also displayed if a fee is setup. NSF Fees are setup in the Configuration Manager under "Contract Items| Fees" menu.

Storage C	Storage Network ommander Software, LLC Town Front Street, Suite 203 Temecula, CA 92	(951) 672-6257 590		Jan	Returned Check uary 1, 2019 to October 7, 20
Date	Description	Customer	Unit	Rate	Amout User
7/24/2019 6	Bounced Check #1324: \$100.00	DOMINGUEZ, PRISCILLA	50	90.00	100.00 Tom Smith
7/24/2019 6	Bounced Check #1324: \$145.00	BERRY, ANDREW	151	110.00	145.00 Tom Smith
	Count:	10		_	\$245.00

#### **Reversed Transactions**

Lists all reversed transactions for the date range provided. Only a move-in and a payment transaction can be reversed. Reversals must be done on the same day before the end-of-day process is complete. Includes the date, time, user, unit id(s) transaction description, customer name, charge, and credit amounts.

Storage Commander So 28999 Old Town Front Stre	ftware, LLC (951) 672-6257 et, Suite 203 Temecula, CA 92590					r <b>se Transa</b> 2019 to October	
Date	Description	Customer	Unit	User	Account	Debit	Credit
7/24/2019 8:17:03PM	Charge						
	Cleaning Deposit	GREENBURG, DAVE	89	Tom Smith	2000		25.00
	Cleaning Deposit	GREENBURG, DAVE	89	Tom Smith	1100	25.00	
	Storage & RV: 6/28/2016	GREENBURG, DAVE	89	Tom Smith	4000		120.0
	Storage & RV: 6/28/2016	GREENBURG, DAVE	89	Tom Smith	1100	120.00	
7/24/2019 8:17:03PM	PaymentCheck						
	Payment Applied: Cleaning Deposit	GREENBURG, DAVE	89	Tom Smith	1100		25.00
	Payment Applied: Storage & RV: 6/28/2016	GREENBURG, DAVE	89	Tom Smith	1100		120.0
	Payment Applied: Cleaning Deposit	GREENBURG, DAVE	89	Tom Smith	1000	25.00	
	Payment Applied: Storage & RV: 6/28/2016	GREENBURG, DAVE	89	Tom Smith	1000	120.00	
Total Payments	Count	: 8				<u>\$290.00</u>	\$290.00

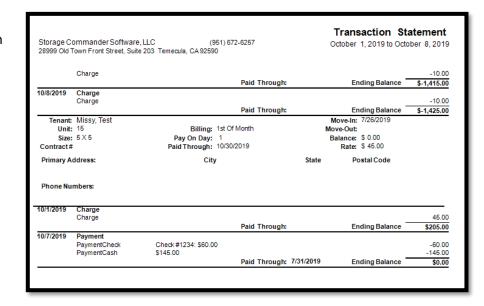
#### **Transaction Detail**

Lists all transactions with the date range. This report will include date, description, customer name, posting date, unit number, debit, credit, and balance and user information. It will also show where and what steps the payments were applied.

Empower Storage Netv				Transa	action I	Detail
Storage Commander S 28999 Old Town Front Str	oftware, LLC (951 eet, Suite 203 Temecula, CA 92590	1) 672-6257	Mond	day, October	7, 2019	
Date / Account	Description	Customer / Posting Date	Unit	Debit	Credit	Balance
10/7/2019 12:00:00A	Statement	THOMAS, JEFFERSON	85	User:		
10/7/2019 12:00:00A	Charge	Go-Mobile	200	User:		
Charge	Commercial: 10/7/2019	10/7/2019		1,700.00		
	Commercial: 10/7/2019				******	
Ending Balance						\$5,150.00
10/7/2019 12:00:00A	Statement	STOUT, PAUL	130	User:		
10/7/2019 12:00:00A	Charge	TEST	8	User:		
Charge		8/1/2019				
	1st Of Month: 8/1/2019 1st Of Month: 8/1/2019			10.00	10.00	
Ending Balance				10.00		-\$1,405.00
10/7/2019 12:00:00A	Charge	FORRESTER, JIM D.	185	User:		
Charge		10/7/2019				
	Storage & RV: 10/7/2019 Storage & RV: 10/7/2019			145.00	145.00	
Ending Balance	Stolage attv. for 72010				140.00	\$2,245.00
10/7/2019 12:00:00A	Charge	DAVIS, CAROL	132	User:		
Charge		10/7/2019				
	Storage & RV: 10/7/2019 Storage & RV: 10/7/2019			114.00	114.00	
Ending Balance	otorage anti- romazoro					\$1,533.00
10/7/2019 3:06:46P	Payment	Missy, Test	2	User: Techr	nical Suppor	t
PaymentCash	\$55.00	10/1/2019				
	Payment Applied: 1st Of Month: 10/1	1/2019		45.00		
	Payment Applied: Late Payment Applied: Late			10.00	10.00	
	Payment Applied: 1st Of Month: 10/1	1/2019			45.00	
Ending Balance					-	\$0.00
10/7/2019 3:06:46Pl	Payment	Missy, Test	15	User:Techr	nical Suppor	t
PaymentCheck	Check #1234: \$60.00	8/5/2019				
	Payment Applied: Late	2010		10.00		
	Payment Applied: 1st Of Month: 8/1/: Payment Applied: Preliminary Lien	2013		45.00 5.00		
	Payment Applied: 1st Of Month: 8/1/	2019		5.50	45.00	
	Payment Applied: Preliminary Lien				5.00	
Fedies Beleese	Payment Applied: Late				10.00	***
Ending Balance	914E 00	0/4/2040				\$0.00
PavmentCash		9/1/2019				
	Payment Applied: 1st Of Month: 9/1/			45.00 45.00		
	Payment Applied: 1st Of Month: 10/1 Payment Applied: Lien	112013		45.00 35.00		
				20.00		
	Payment Applied: Preliminary Lien					
	Payment Applied: Preliminary Lien Payment Applied: Preliminary Lien				20.00	
	Payment Applied: Preliminary Lien Payment Applied: Preliminary Lien Payment Applied: 1st Of Month: 9/1/				45.00	
	Payment Applied: Preliminary Lien Payment Applied: Preliminary Lien Payment Applied: 1st Of Month: 9/1/ Payment Applied: 1st Of Month: 10/1				45.00 45.00	
Ending Balance	Payment Applied: Preliminary Lien Payment Applied: Preliminary Lien Payment Applied: 1st Of Month: 9/1/				45.00	\$0.00

#### **Transaction Statement**

This report is a condensed version of the transaction history showing the transaction list for the time period, but will not show details.



### **Transaction Summary**

A summary level list of all transactions for a selected day. Includes the time of the transaction, customer name (if it is a customer transaction), the transaction description, unit number, total count, total charges and total credits for each transaction.

Summar ober 8, 201	er 7, 2019 to Octo	Octob	(951) 672-6257 590	eet, Suite 203 Temecula, CA 92	Storage Commander So 28999 Old Town Front Str
Credi	Debit	Unit	Customer / Posting Dat	Description	Date / Account
	User:	85	THOMAS, JEFFERSON	Statement	10/7/2019 12:00:00AM
	User:	200	Go-Mobile 10/7/2019	Charge	10/7/2019 12:00:00AM Charge
\$1,700.00	\$1,700.00				
	User:	130	STOUT, PAUL	Statement	10/7/2019 12:00:00AM
	User:	8	TEST 8/1/2019	Charge	10/7/2019 12:00:00AM Charge
\$10.00	\$10.00				
	User:	8	TEST 8/1/2019	Charge	10/7/2019 12:00:00AM Charge
\$10.00	\$10.00				
	User:	185	FORRESTER, JIM D. 10/7/2019	Charge	10/7/2019 12:00:00AM Charge
\$145.00	\$145.00				
	User:	132	DAVIS, CAROL 10/7/2019	Charge	10/7/2019 12:00:00AM Charge
\$114.00	\$114.00				
	User:Technica	2	Missy, Test 10/1/2019		10/7/2019 3:06:46PM PaymentCash
\$55.00	\$55.00				
al Support	User:Technica	15	Missy, Test 8/5/2019	Payment Check#1234:\$60.00	10/7/2019 3:06:46PM PaymentCheck
\$60.00	\$60.00		9/1/2019	6445.00	D
\$145.00	\$145.00		3/1/2013	\$145.00	PaymentCash
	User:	183	Burton, Shay M.	Statement	10/8/2019 12:00:00AM
	User:	140	COTTON, VICTORA	Statement	10/8/2019 12:00:00AM
	User:	8	TEST 8/1/2019	Charge	10/8/2019 12:00:00AM Charge
\$10.00	\$10.00				•
	User:	22	COLLIER, ANNA	Statement	10/8/2019 12:00:00AM
	User:	61	GATES, ABIGALE	Statement	10/8/2019 12:00:00AM

## **Unit Activity**

Lists and groups all Move In, Transfer, and Move Out activity within the date range provided. Includes date, customer name, unit number, size, rate, paid through date and user. Also provides totals for the rate and count per category.

	torage Network			September	1, 2019 to S	Unit Activity September 30, 201
Date	Name	Unit	Size	Rate	Paid Through	User
Storage Con	nmander Software, LLC					
Late Step						
9/2/2019	Jones, Bob	3	5 X 5	45.00		
9/2/2019	AGUIRRE, SILVIA J.	60	10 X 10	90.00	8/8/2019	
9/2/2019	DIAS, DAVID	92	10 X 20	120.00	8/8/2019	
9/3/2019	BROWN, ANGELA	71	10 X 10	90.00		
9/4/2019	ANTONIO, JEREMY	57	10 X 10	90.00	8/10/2019	
9/7/2019	smith, bobby	66	10 X 10	90.00	8/13/2019	
9/9/2019	Jones, Bob	3	5 X 5	45.00		
Count: 7						
Move In						
9/12/2019	Missy, Test	2	5 X 5	45.00	10/30/2019	Technical Support
Count: 1						
Move Out						
9/16/2019	Power, Blair	51	10 X 10	90.00		Tarkeinel Consent
9/20/2019	Jones, Blair	3	5 X 5	90.00 45.00		Technical Support Technical Support
Count: 2	Jones, Bob	3	5 / 5	45.00		red inical Support
Count: 2						
Reservation	n					
9/3/2019	Test, Automatit	157	12 X 35	400.00		
9/3/2019	Test, Automatit	158	12 X 35	400.00		
9/23/2019	Automatit, Test	3	5 X 5	45.00		
Count: 3						
Transafer I	n					
9/16/2019	Power, Blair	52	10 X 10	90.00	11/14/2019	Technical Support
Count: 1	.,					
Transfer O	ut					
	Power, Blair	51	10 X 10	90.00		Technical Support
Count: 1	rowel, Diali	51	10 \( 10	50.00		rea micar support
Count. 1						
Total: 15						

### **Unit Activity by Size**

Number of move-in's, move-out's and rented statistics such as square feet, rate, percent rented by size.

	mander Softwar n Front Street, Su		cula, CA9		72-6257						September	1, 2019 to	September	30, 2019
Unit Size	Area	Total Area	Total Units	Rented Units	% Rented	Rentals	Vacates	Net Rental Activity	Rent In	Area In	Rent Out	Area Out	Net Rent	Activity Rate
1 X 1	1.00	11.00	11	0	0.0%	0	0	0	0.00	0.00	0.00	0.00	0.00	0.0%
5 X 5	25.00	375.00	15	12	80.0%	1	1	0	0.00	25.00	0.00	25.00	0.00	0.9%
5 X 10	50.00	1,050.00	21	4	19.0%	0	0	0	0.00	0.00	0.00	0.00	0.00	0.0%
8 X 12	96.00	2,496.00	26	12	46.2%	0	0	0	0.00	0.00	0.00	0.00	0.00	0.0%
10 X 10	100.00	2,600.00	26	22	84.6%	0	1	-1	0.00	0.00	0.00	100.00	0.00	0.0%
10 X 20	200.00	4,000.00	20	14	70.0%	0	0	0	0.00	0.00	0.00	0.00	0.00	0.0%
12 X 25	300.00	1,800.00	6	4	66.7%	0	0	0	0.00	0.00	0.00	0.00	0.00	0.0%
12 X 30	360.00	5,400.00	15	8	53.3%	0	0	0	0.00	0.00	0.00	0.00	0.00	0.0%
20 X 20	400.00	1,200.00	3	3	100.0 %	0	0	0	0.00	0.00	0.00	0.00	0.00	0.0%
12 X 35	420.00	8,400.00	20	0	0.0%	0	0	0	0.00	0.00	0.00	0.00	0.00	0.0%
Cell Tower	1,600.00	1,600.00	1	1	100.0 %	0	0	0	0.00	0.00	0.00	0.00	0.00	0.0%
50 X 200	######################################	12,000.00	1	1	100.0 %	0	0	0	0.00	0.00	0.00	0.00	0.00	0.0%
Total		40,932	165	81	49.1%	1	2	-1	\$0.00	25.0	\$0.00	125.0	\$0.00	1.0%

#### **Variance Report**

The variance report lists all customers not at the current default rate (street rate) for the unit size. Default rates are set for each size and can be updated via the *Configuration Manager* in the "Facilities | Rental Units | Unit Sizes" menu. Included on the report are the customer's name, unit number, move-in date, unit size, current (actual) amount, schedule (default) amount, the variance in dollars and percent. Totals are included for the actual amount, scheduled amount, variance, and percent variance.

Storage Commander Soft 28999 Old Town Front Street,			) 672-6257		September 1, 2019 to Septemb					er 30, 2019
Customer Name	Unit	Area	Move-In	Size	Paid Thru	Actual Amount	Scheduled Amount	Variance Above	Variance Below	Percen Variance
Susans Deli	1	25.00	5/14/2018	5 X 5	10/13/2019	46.00	45.00	1.00	0.00	2.229
CAMPBELL, THELMA	6	25.00	6/12/2018	5 X 5	10/11/2018	46.00	45.00	1.00	0.00	2.229
POWERS, ALENE	7		7/15/2018	5 X 5	10/14/2018	46.00	45.00	1.00	0.00	2.229
TEST	8	25.00	6/14/2019	5 X 5	8/31/2019	-10.00	45.00	0.00	-55.00	-122.229
oung's Fresh Fish	9	25.00	6/20/2018	5 X 5	11/19/2018	46.00	45.00	1.00	0.00	2.229
BURTON, CARMEN	10	25.00	5/21/2018	5 X 5	11/20/2018	46.00	45.00	1.00	0.00	2.229
Power, Blair	52	100.00	10/15/2018	10 X 10	11/14/2019	155.00	90.00	65.00	0.00	72.229
BEASLEY, MARILYN	80	200.00	5/27/2018	10 X 20	7/26/2018	122.00	120.00	2.00	0.00	1.679
THOMAS, JEFFERSON	85	200.00	5/19/2018	10 X 20	6/18/2018	122.00	120.00	2.00	0.00	1.679
CLARK, BILLIE	86	200.00	6/15/2018	10 X 20	11/14/2018	122.00	120.00	2.00	0.00	1.679
Aquirre, Silvia	87	200.00	6/9/2018	10 X 20	9/8/2018	122.00	120.00	2.00	0.00	1.679
BARRETT, JANEL	90	200.00	5/9/2018	10 X 20	7/23/2019	122.00	120.00	2.00	0.00	1.679
DIAS, DAVID	92	200.00	7/9/2018	10 X 20	8/8/2019	122.00	120.00	2.00	0.00	1.679
CASHION, WILLIAM	122	96.00	6/15/2018	8 X 12	10/14/2018	114.00	95.00	19.00	0.00	20.009
ELIAS, ERICKAJ.	123	96.00	8/17/2018	8 X 12	9/16/2018	114.00	95.00	19.00	0.00	20.009
Watkins, Julie	126	96.00	9/17/2018	8 X 12	10/16/2018	114.00	95.00	19.00	0.00	20.009
CAMACHO, JACOB	129	96.00	6/15/2018	8 X 12	10/14/2018	114.00	95.00	19.00	0.00	20.009
STOUT, PAUL	130	96.00	6/19/2018	8 X 12	10/18/2018	114.00	95.00	19.00	0.00	20.009
CROOKER., JANNET	131	96.00	7/3/2018	8 X 12	9/1/2018	114.00	95.00	19.00	0.00	20.009
DAVIS, CAROL	132	96.00	7/7/2018	8 X 12	8/6/2018	114.00	95.00	19.00	0.00	20.009
FILLOW, FRANK F.	135	96.00	9/4/2018	8 X 12	10/3/2018	114.00	95.00	19.00	0.00	20.009
GARCIA, JASON	138	96.00	9/13/2018	8 X 12	10/12/2018	114.00	95.00	19.00	0.00	20.009
COTTON, VICTORA	140	96.00	6/20/2018	8 X 12	9/19/2018	114.00	95.00	19.00	0.00	20.009
CARAWAY, BRANDON	142	96.00	6/18/2018	8 X 12	10/17/2018	114.00	95.00	19.00	0.00	20.009
ONGINO, DALE	145	96.00	9/21/2018	8 X 12	9/20/2018	114.00	95.00	19.00	0.00	20.009
Count: 25		2,602.00			-	\$2,475.00	\$2,220.00	\$310.00	-\$55.00	11.499

#### **Variance Report with Discounts**

The variance report lists all customers not at the current default rate (street rate) for the unit size. Default rates are set for each size and can be updated via the *Configuration Manager* in the "Facilities | Rental Units | Unit Sizes" menu. Included on the report are the customer's name, unit number, move-in date, unit size, current (actual) amount, schedule (default) amount, discount amount, the variance in dollars and percent. Totals are included for the actual amount, scheduled amount, variance, and percent variance.

Storage Commander Softv		•	1) 672-6257						Varianc	With Discount
28999 Old Town Front Street,	Suite 203 Teme	cula, CA 92590							Tuesday, Octo	ber 8, 2019
Customer Name	Unit	Area	Move-In	Size	Paid Thru	Actual Amount	Scheduled Amount	Discount Amount	Variance	Percen Variance
POWERS, ALENE	7	25.00	7/15/2018	5 X 5	10/14/2018	46.00	45.00	0.00	1.00	2.22%
BOZEK, BRADLEY	72	100.00	5/13/2018	10 X 10	6/12/2018	90.00	90.00	-9.00	-9.00	-10.00%
						Milit	ary Discount	-9.00		
KAHN, FRANCISCA	75	100.00	6/12/2018	10 X 10	10/11/2018	90.00	90.00	-9.00	-9.00	-10.00%
						Ser	nior Discount	-9.00		
TEST	8	25.00	6/14/2019	5 X 5	8/31/2019	-10.00	45.00	0.00	-55.00	-122.229
BEASLEY, MARILYN	80	200.00	5/27/2018	10 X 20	7/26/2018	122.00	120.00	0.00	2.00	1.67%
THOMAS, JEFFERSON	85	200.00	5/19/2018	10 X 20	6/18/2018	122.00	120.00	0.00	2.00	1.67%
CLARK, BILLIE	86	200.00	6/15/2018	10 X 20	11/14/2018	122.00	120.00	0.00	2.00	1.67%
Aquirre, Silvia	87	200.00	6/9/2018	10 X 20	9/8/2018	122.00	120.00	0.00	2.00	1.67%
Young's Fresh Fish	9	25.00	6/20/2018	5 X 5	11/19/2018	46.00	45.00	0.00	1.00	2.22%
BARRETT, JANEL	90	200.00	5/9/2018	10 X 20	7/23/2019	122.00	120.00	0.00	2.00	1.67%
DIAS, DAVID	92	200.00	7/9/2018	10 X 20	8/8/2019	122.00	120.00	0.00	2.00	1.67%

#### **Waved Late Fees**

Lists all "waived fees" adjustment transactions for the date range selected. This is a sub-section of the "Adjustments" report where only transactions that have "waived fees" are listed. Includes the date, time, description, customer name, nit number, user, account and the amount of the waved fee.

Storage Commander S 28999 Old Town Front St	Software, LLC (951) 6 reet, Suite 203 Temecula, CA 92590	72-6257				January 1, 2019 to	Vaived Fees October 8, 2019
Date	Description		Customer	Unit	User	Account	Amount
6/24/2019 3:45:57PM	Charge Waived: Admin		IVETUN, TIMOTHY	14	Technical Support	4100	10.00
7/9/2019 11:58:36AM	Charge						
	Waived: Commercial Late Fee		Susans Deli	1	Technical Support	4100	50.00
7/9/2019 12:00:03PM	Charge Waived: Late		Jones, Bob	3	Technical Support	4100	10.00
7/9/2019 12:04:06PM	Charge						
	Waived: Late		Power, Blair	51	Technical Support	4100	10.00
7/9/2019 12:04:06PM	Charge Waived: Late		Power, Blair	52	Technical Support	4100	10.00
7/24/2019 9:57:12AM	Charge						
	Waived: Admin		Test	Al10	Technical Support	4100	10.00

## **Analysis Reports**

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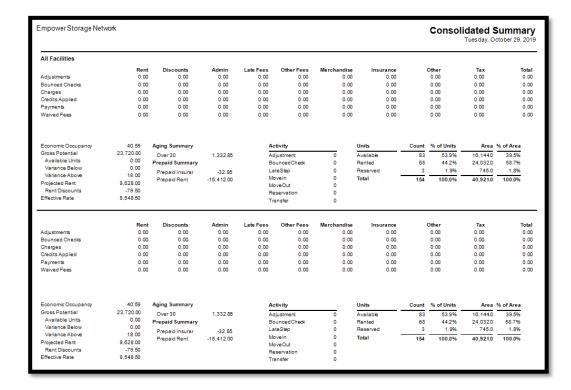
#### **Cash Audit**

Provides a summary of cash receipts for the date range selected. For each day, the amounts and totals are provided by income category (rent, fees...) Includes day, rent, fees, prepaids, deposits, merch, tax, insurance, total receipts, refunds, NSF checks and Net cash.

Storage Commander Software, LLC (951) 672-6257 28999 Old Town Front Street, Suite 203 Temecula, CA 92590  January 1, 2019 to October 8,								ber 8, 2019			
Day	Rent	Fees	Prepaids*	Deposits	Merch	Tax	Insurance	Total Receipts	Refunds	NSF Checks	Net Cash
7	180.00	80.00	0.00	0.00	0.00	0.00	0.00	260.00	0.00	0.00	260.00
8	225.00	140.00	0.00	25.00	0.00	0.00	0.00	390.00	0.00	0.00	390.00
9	693.36	70.00	296.00	0.00	0.00	0.00	0.00	1,059.36	0.00	0.00	1,059.30
10	18,049.00	1,400.00	92.00	0.00	0.00	0.00	625.00	20,166.00	0.00	0.00	20,166.00
12	28.12	10.00	0.00	0.00	0.00	0.00	0.00	38.12	0.00	0.00	38.12
14	0.16	10.00	0.00	50.00	0.00	0.00	0.00	60.16	0.00	0.00	60.1
20	45.00	50.92	0.00	0.00	0.00	0.00	0.00	95.92	0.00	0.00	95.92
24	2,855.67	185.00	734.00	0.00	19.00	1.52	301.45	4,096.64	31.60	0.00	4,065.04
25	2.30	0.00	0.00	0.00	0.00	0.00	0.00	2.30	0.00	0.00	2.30
26	8.88	10.00	0.00	0.00	0.00	0.00	0.00	18.88	0.00	0.00	18.88
27	2,750.00	200.00	450.00	0.00	0.00	0.00	0.00	3,400.00	0.00	0.00	3,400.00
30	13.82	20.00	0.00	0.00	0.00	0.00	0.00	33.82	0.00	0.00	33.8
otal	24,851.31	2,175.92	1,572.00	75.00	19.00	1.52	926.45	29,621.20	31.60	0.00	29,589.60

#### **Consolidated Summary**

Consolidates facility summary for each facility select and a company total of the selected facilities. Includes rent, discounts, admin, late fees, merchandise, insurance, other, tax and total. It also includes detailed facility occupancy, activity, and unit information.



**NOTE:** The top portion is totals with all locations and bottom portion is broken down by each location.

#### **Economic Occupancy - Detail**

Unit statistics related to rented units, rented area... by location and size. Includes location, total units, rented units, default rent, potential rent, variance, projected rent, economic occupancy and physical occupancy.

Empower Storage Network							ry 1, 2019 to Oct	
Location	Total Units	Rented Units	Default Rent	Potential Rent	Variance	Projected Rent	Economic Occupancy	Physical Occupancy
Storage Commander Software, LLC	165	81	\$23,940.00	\$24,195.00	\$255.00	\$11,005.00	45.97%	49.09%
1 X 1	11	0	\$220.00	\$220.00	\$0	\$0	0.00%	.00%
10 X 10	26	22	\$2,340.00	\$2,405.00	\$65.00	\$2,045.00	87.39%	84.62%
10 X 20	20	14	\$2,400.00	\$2,412.00	\$12.00	\$1,692.00	70.50%	70.00%
12 X 25	6	4	\$660.00	\$660.00	\$0	\$440.00	66.67%	66.67%
12 X 30	15	8	\$2,175.00	\$2,175.00	\$0	\$1,160.00	53.33%	53.33%
12 X 35	20	0	\$8,000.00	\$8,000.00	\$0	\$0	0.00%	.00%
20 X 20	3	3	\$630.00	\$630.00	\$0	\$630.00	100.00%	100.00%
5 X 10	21	4	\$1,470.00	\$1,470.00	\$0	\$280.00	19.05%	19.05%
5 X 5	15	12	\$675.00	\$625.00	-\$50.00	\$490.00	72.59%	80.00%
60 X 200	1	1	\$1,200.00	\$1,200.00	\$0	\$1,200.00	100.00%	100.00%
8 X 12	26	12	\$2,470.00	\$2,698.00	\$228.00	\$1,368.00	55.38%	46.15%
Cell Tower	1	1	\$1,700.00	\$1,700.00	\$0	\$1,700.00	100.00%	100.00%
Total	165.00	81	\$23,940.00	\$24,195.00	\$255.00	\$11,005.00	45.97%	49.09%

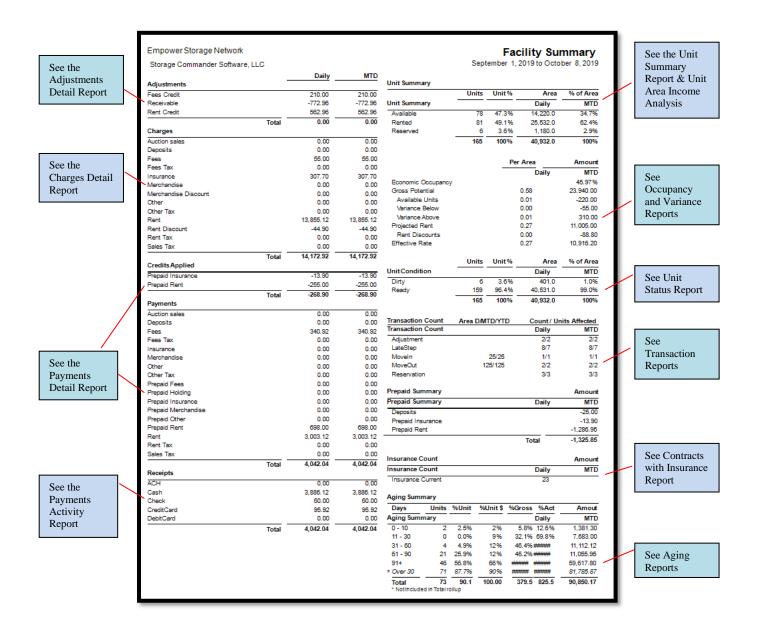
## **Economic Occupancy - Summary**

Unit statistics related to rented units, rented area... by location and size. Includes location, total units, rented units, default rent, potential rent, variance, projected rent, economic occupancy and physical occupancy. Totals are accumulated for each category.

Empower Storage Network							conomic Oc	
Location	Total Units	Rented Units	Default Rent	Potiential Rent	Variance	Projected Rent	Economic Occupancy	Physical Occupancy
Storage Commander Software, LLC	165	81	\$23,940.00	\$24,195.00	\$255.00	\$11,005.00	45.97%	49.09%
Total	165	81	\$23,940.00	\$24,195.00	\$255.00	\$11,005.00	45.97%	49.09%

#### **Facility Summary – Monthly**

The transaction summary on the left side of the report shows sums grouped by transaction types. Activities in Storage Commander that modify unit or customer data are recorded as transactions. These include rent charges, late fees, bounced-check fees, balance adjustments, and move-out credits. Transactions are generated during move-in, move-out, transfer, end-of-day, and adjustment activities. Since transactions include the date of the activity, the report filters out transactions that fall outside of the report's date range.



#### **Facility Summary Breakouts**

1 Daily **Adjustments Section** MTD Adjustments 210.00 210.00 Fees Credit -772.96 -772.96 Receivable Rent Credit 562.96 562.96 Total 0.00 0.00

The Adjustments section of the Facility Summary report shows all account adjustments that have been made on account items shown in this section, automatically broken down by Daily and Month to Date.

2 Charges Section	Daily	MTD
Charges		
Auction sales	0.00	0.00
Deposits	0.00	0.00
Fees	55.00	55.00
Fees Tax	0.00	0.00
Insurance	307.70	307.70
Merchandise	0.00	0.00
Merchandise Discount	0.00	0.00
Other	0.00	0.00
Other Tax	0.00	0.00
Rent	13,855.12	13,855.12
Rent Discount	-44.90	-44.90
Rent Tax	0.00	0.00
Sales Tax	0.00	0.00
Т	otal 14,172.92	14,172.92

This section summarizes charge transactions for the unit balances. These are generated during move-in, transfer, merchandise, payment, returned check, and end-of-day activities. Payment activities will generate charge transactions if the payment is made before the next billing date. End-of-day activities will generate late charges and "normal" rent charges (if the end-of-day activity covers a billing date).

3 Credits Applied Se	ction Daily	MTD
Credits Applied		
Prepaid Insurance	-13.90	-13.90
Prepaid Rent	-255.00	-255.00
	Total -268.90	-268.90

This section summarizes credits that were applied in the selected month.

4 Payments Secti	on Daily	MTD
Payments		
Auction sales	0.00	0.00
Deposits	0.00	0.00
Fees	340.92	340.92
Fees Tax	0.00	0.00
Insurance	0.00	0.00
Merchandise	0.00	0.00
Other	0.00	0.00
Other Tax	0.00	0.00
Prepaid Fees	0.00	0.00
Prepaid Holding	0.00	0.00
Prepaid Insurance	0.00	0.00
Prepaid Merchandise	0.00	0.00
Prepaid Other	0.00	0.00
Prepaid Rent	698.00	698.00
Rent	3,003.12	3,003.12
Rent Tax	0.00	0.00
Sales Tax	0.00	0.00
	Total 4,042.04	4,042.04

This section summarizes the prepaid rent, payments and deposits for active customers at the time that the report is run. Storage Commander keeps track of prepaid rent either by paid-through date, unit rent balance, or both. If the paid-through date for a unit is past the end of the current billing period, then prepaid amount is the average daily rate for that unit times the number of days between the paidthrough date and the end of the current billing period. The average daily rate is the monthly rate for the unit times 12 divided by 365. The Prepaid Rent number in this section is a sum of the prepaid rent for all active units, which includes unit rent credits and paid-through date credits.

### **Facility Summary - Year to Date**

The transaction summary on the left side of the report shows sums grouped by transaction types. Activities in Storage Commander that modify unit or customer data are recorded as transactions. These include rent charges, late fees, bounced-check fees, balance adjustments, and move-out credits. Transactions are generated during move-in, move-out, transfer, end-of-day, and adjustment activities. Since transactions include the date of the activity, the report filters out transactions that fall outside of the report's date range.

Empower Storage I	verwork									ty Sun	
Empower Storage									Fria	ay, Octobe	er 18, 2019
Adjustments	-	Daily	MTD	YTD	Unit Summa	гу					
Fees Credit		0.00	85.00	180.00			Uni	its Unit	%	Area	% of Area
Receivable		0.00	-175.00	-270.00	Unit Summa	ry			Daily	MTD	YTD
Rent Credit		0.00	90.00	90.00	Available			83 53.9	96 1	5,969.0	39.0%
	Total	0.00	0.00	0.00	Rented			68 44.2		4,207.0	59.2%
Bounced Checks					Reserved			3 1.9	%	745.0	1.8%
AdjustFee		0.00	-45.00	-45.00			1	54 100	% 4	0,921.0	100%
AdjustRent		0.00	-200.00	-200.00							
	Total	0.00	-245.00	-245.00					Per Are	a	Amount
Charges	iotai	0.00	-245.00	-240.00				_	Daily	MTD	
Fees		0.00	525.00	3,265.00	Economic C	)ccupan	DV.				40.91%
Insurance		0.00	272.95	1,318.50	Gross Pote		-7		0.58		23,720.00
Merchandise		0.00	98.75	480.25	Available				0.00		0.00
Rent		0.00	7,589.58	36,338.88	Variance I				0.00		0.00
Rent Discount		0.00	-215.75	-807.68	Variance				0.00		18.00
Sales Tax		0.00	7.90	38.42	Projected R				0.24		9,703.00
	Total	0.00	8,278,43	40,633.37	Rent Disc	ounts			0.00		-79.50
Credits Applied	iotai	0.00	0,278.43	40,033.3/	Effective Ra	ate			0.24		9,623.50
Prepaid Insurance		0.00	-17.90	-38.80							
Prepaid Rent		0.00	-843.50	-5,689.50			Uni	its Unit	%	Area	% of Area
					Unit Condition	on			Daily	MTD	YTD
	Total	0.00	-861.40	-5,728.30	Dirty			4 2.6	%	700.0	1.7%
Payments Deposits		0.00	0.00	0.00	Ready		1	50 97.4	96 4	0,221.0	98.3%
Deposits Fees		50.00	790.00	2 335 00			1	54 100	% 4	0,921.0	100%
Fees Tax		0.00	0.00	0.00							
Insurance		0.00	287.00	1,199,10	Transaction	Count	Area	D/MTD/YTI	)	Count / Uni	its Affected
Merchandise		0.00	98.75	480.25	Transaction				Daily	MTD	
Other		0.00	0.00	0.00	Adjustment					2/2	5/5
Other Tax		0.00	0.00	0.00	BouncedCh	neck				2/2	2/2
Prepaid Fees		0.00	0.00	0.00	LateStep					29/19	175/47
Prepaid Holding		0.00	0.00	0.00	Moveln		0/1	,362/23,35	5	9/9	63/63
Prepaid Insurance		0.00	6.95	71.65	Reservation	1				3/2	5/4
Prepaid Merchandise		0.00	0.00	0.00	Transfer					0/1	2/5
Prepaid Other		0.00	0.00	0.00							
Prepaid Rent		0.00	488.88	23,689.88	Prepaid Sun						Amount
Rent		190.00	5,478.71	25,660.63	Prepaid Sun				Daily	MTD	
RentTax		0.00	0.00	0.00	Prepaid Ins						-32.85
Sales Tax		0.00	7.90	38.42	Prepaid Re	nt					-18,022.00
	Total	240.00	7,158.19	53,474.93					To	tal	-18,054.85
Receipts											
ACH		0.00	0.00	0.00	Insurance C						Amount
Cash		240.00	4,781.82	11,180.12	Insurance C				Daily	MTD	YTD
Check		0.00	837.97	37,385.68	Insurance C	Current			22		
CreditCard		0.00	1,538.40	4,909.13							
DebitCard		0.00	0.00	0.00	Aging Sumn	nary					
	Total	240.00	7,158.19	53,474.93	Days	Units	%Unit	%Unit\$	%Gross	%Act	Amout
Waived Fees					Aging Sumn	nary			Daily	MTD	YTD
Fees		0.00	-45.00	-250.00	0 - 10	12	17.6%	61%	13.1%	32.1%	3,117.80
	Total	0.00	-45.00	-250.00	11 - 30	6	8.8%	21%	4.5%	10.9%	1,055.85
	iotai	0.00		200.00	31 - 60	2	2.9%	11%	2.3%	5.6%	540.95
					61 - 90	0	0.0%	5%	1.0%	2.4%	230.00
					91+	2	2.9%	3%	0.7%	1.8%	174.00
					* Over30	4	5.9%	1996	4.096	9.796	944.95
					Total	22	32.2	100.00	21.6	52.8	5,118.60
					* Not included	l in Total ro	ollup				

#### **Length of Stay - Detail**

This report provides a detailed listing of number of days customers rent units in your facility, based on unit number and then size. This report will show unit number, size, type, vehicle, building, floor, current default rate, average rate, number of occupants, days occupied, avg. days occupied per, days vacant, occupancy percent, vacancy loss. Totals are provided for each category.

						Current			_	Avg. Days	_	_	
Unit	Size	Туре	Vehicle	Building	Floor	Default Rate	Average Rate	Nbr Of Occupants	Days Occupied	Occupied Per	Days Vacant	Occupancy Percent	Vacancy Loss
10 X 10													
50	10 X 10	Standard Stora	No			\$90.00	\$90.00	1	1	1	0	100.00	\$0.00
51	10 X 10	Standard Stora	No			\$90.00	\$0.00	0	0	0	1	0.00	\$2.96
52	10 X 10	Standard Stora	No			\$90.00	\$0.00	0	0	0	1	0.00	\$2.96
53	10 X 10	Standard Stora	No			\$90.00	\$90.00	1	1	1	0	100.00	\$0.00
54	10 X 10	Standard Stora	No			\$90.00	\$90.00	1	1	1	0	100.00	\$0.00
55	10 X 10	Standard Stora	No			\$90.00	\$90.00	1	1	1	0	100.00	\$0.00
56	10 X 10	Standard Stora	No			\$90.00	\$0.00	0	0	0	1	0.00	\$2.96
57	10 X 10	Standard Stora	No			\$90.00	\$90.00	1	1	1	0	100.00	\$0.00
8	10 X 10	Standard Stora	No			\$90.00	\$90.00	1	1	1	0	100.00	\$0.00
59	10 X 10	Standard Stora	No			\$90.00	\$0.00	0	0	0	1	0.00	\$2.96
30	10 X 10	Standard Stora				\$90.00	\$90.00	1	1	1	0	100.00	\$0.00
31	10 X 10	Standard Stora				\$90.00	\$90.00	1	1	1	0	100.00	\$0.00
62	10 X 10	Standard Stora	No			\$90.00	\$0.00	0	0	0	1	0.00	\$2.96
53	10 X 10	Standard Stora	No			\$90.00	\$0.00	0	0	0	1	0.00	\$2.96
64	10 X 10	Standard Stora	No			\$90.00	\$90.00	1	1	1	0	100.00	\$0.00
35	10 X 10	Standard Stora				\$90.00	\$90.00	1	1	1	0	100.00	\$0.00
66	10 X 10	Standard Stora	No			\$90.00	\$0.00	0	0	0	1	0.00	\$2.96
37	10 X 10	Standard Stora				\$90.00	\$90.00	1	1	1	0	100.00	\$0.00
86	10 X 10	Standard Stora				\$90.00	\$0.00	0	0	0	1	0.00	\$2.96
39	10 X 10	Standard Stora				\$90.00	\$90.00	1	1	1	0	100.00	\$0.00
70	10 X 10	Standard Stora				\$90.00	\$0.00	0	0	0	1	0.00	\$2.96
71	10 X 10	Standard Stora				\$90.00	\$90.00	1	1	1	0	100.00	\$0.00
2	10 X 10	Standard Stora				\$90.00	\$90.00	1	1	1	0	100.00	\$0.00
73	10 X 10	Standard Stora				\$90.00	\$0.00	0	0	0	1	0.00	\$2.96
74	10 X 10	Standard Stora				\$90.00	\$0.00	0	0	0	1	0.00	\$2.96
75	10 X 10	Standard Stora				\$90.00	\$90.00	1	1	1	0	100.00	\$0.00
10 X 10			Count:	26		\$90.00	\$51.92	0.58	1	1	0	57.69	\$32.56

### **Length of Stay – Summary**

This report provides a detailed listing of number of days customers rent units in your facility, based on unit number and then size. This report will show size, unit count, current default rate, average rate, number of occupants, days occupied, avg. days occupied per, days vacant, occupancy percent. Totals are provided for each category.

Empower Storage 41695 Date St. Murrieta, CA 92562	(951) 672-6257						Friday, Oct	ober 18, 2019
Size	Unit Count	Current Default Rate	Average Rate	Nbr Of Occupants	Days Occupied	Avg. Days Occupied Per Customer	Days Vacant	Occupancy Percent
10 X 10	26	\$90.00	\$51.92	0.58	1	1	0	57.69
10 X 20	20	\$120.00	\$78.60	0.65	1	1	0	65.00
12 X 25	6	\$110.00	\$55.00	0.50	1	1	1	50.00
12 X 30	15	\$145.00	\$77.33	0.53	1	1	0	53.33
12 X 35	20	\$400.00	\$0.00	0.00	0	0	1	0.00
20 X 20	3	\$210.00	\$210.00	1.00	1	1	0	100.00
5 X 10	21	\$70.00	\$10.00	0.14	0	0	1	14.29
5 X 5	15	\$45.00	\$27.40	0.60	1	1	0	60.00
60 X 200	1	\$1,200.00	\$1,200.00	1.00	1	1	0	100.00
8 X 12	26	\$95.00	\$43.85	0.46	0	0	1	46.15
Cell Tower	1	\$1,700.00	\$1,700.00	1.00	1	1	0	100.00
Count: 154	Count: 154	\$154.03	\$63.01	0.44	0	0	1	44.16

#### **Super Summary**

The Super Summary report shows transaction activity over the past year as well as "snapshots" of current facility status. The transaction activity is summarized for the day that the report is run, the current month-to-date (MTD), the current year-to-date (YTD), the preceding five months, and the preceding twelfth month. The snapshots show certain facility attributes at the time the report is run, such as liabilities, aging, and occupancy.

The top two-thirds of the report summarize transaction data. The heading at the top of the report shows the date ranges for each column, and the data is grouped into sections, such as Adjustments, Charges, and Payments. The bottom third of the report contains the snapshots, each with its own column headings.

These contain debits to unit balances for rent, fees, tax, insurance, and deposits. Adjustment transactions are a result of manual adjustments by the user through the Adjustment dialog. The individual adjustments can be seen through the Adjustment Detail report.
Dt 4:t 4t

Rent, discount, and rent tax charges are a result of move-in, payment, move-out, and transfer activities. Late fee charges occur only during late events. Merchandise and sales tax charges can result from move-in and payment activities, and can also be a result of stand-alone ("walk-in") sales.

This section shows how payments are applied to the various unit balances. Prepaid rent charged is the portion of a rent charge in excess of the current amount owed for the unit. While taking a payment, if the Number of Payments field is greater than zero then a prepaid rent charge will be shown for the excess payments.

This section shows payments received as Cash, Check, or Credit Cards.

This section shows the number of move-in and move-out transactions.

This section shows the amount of waived fees.

This section shows a snapshot of the Unit Summary Report & Occupancy Reports.

Empower Storage Ne										Super S	
Storage Commander So											tober 11, 20 9 Oct 20
Adjustments	Dail	<u></u>	MTD	YTD	Sep 2019	Aug 2015	9 J	ul 2019	Jun 20	May 201	9 Oct20
Cash	0.0	00	0.00	25.00	0.00	0.0	0	0.00	25	.00 0.0	0 0.
Deposits	0.0		0.00	-25.00	-25.00			0.00	0	.00 0.0	0 0
Fees	0.0	00	0.00	5.00	0.00	75.0	0	-70.00	0	.00 0.0	0 0.
Fees Credit	0.0		70.00	460.00	210.00			180.00		.00 0.0	
Insurance	0.0		0.00	0.00	0.00	0.0	-	0.00		.00 0.0	
Insurance Credit Prepaid Fees	0.0		119.40	119.40	0.00			0.00		0.0 0.0	
Prepaid Insurance	0.0	-	0.00	0.00	0.00		-	0.00	_	.00 0.0	-
Prepaid Rent	0.0	-	70.00	164.04	0.00		-	59.40		.00 0.0	-
Receivable	-10.0		389.40	-4,221.34	-1,534.08	-546.3	1 -1	,701.55	-50	.00 0.0	
Refund	0.0	00	0.00	-18.40	0.00	0.0	0	-18.40	0	.00 0.0	0 0.
Rent	-10.0		200.00	-1,408.51				22.80		.00 0.0	
Rent Credit	0.0		70.00	2,372.12	689.08	0.0		,553.40		.00 0.0	•
Rent Discount	0.0		0.00	-1.25	0.00	0.0	0	-1.25		.00 0.0	0 0.
	-20.0	00 -	260.00	-2,528.94	-1,270.00	-1,092.62	2	24.40	0	.00 0.0	0 0.
Charges Auction sales	0.0		0.00	0.00	0.00	0.0	•	0.00		.00 0.0	0 0.
Deposits	0.0		0.00	75.00	0.00		-	0.00	75		
Fees	0.0		10.00	2,630.00	45.00		-	945.00	75 55		
Insurance	20.8		105.45	2,645.40	286.85			286.85	279		
Merchandise	0.0	00	0.00	19.00	0.00	0.0	0	19.00	0	.00 0.0	0 0.
Rent	750.0		383.00	97,834.18	10,978.12			,367.26	10,233		
Rent Credit	0.0	-	0.00 -5.50	-2.30	0.00 -39.40	-39.4	-	-2.30 -33.25	-32	.00 0.0	-
Rent Discount Sales Tax	0.0		0.00	-331.05 1.52	-39.40		-	1.52		.00 -32.0 .00 0.0	
	770.8		492.95	102,871.75	11,270.57			,584.08	10,611		
Credits	110.8	~ 4,	→02.50	102,071.70	11,270.57	12,373.73	, 11	,504.00	10,611	10,400.9	12,049.
Prepaid Insurance	0.0		-6.95	-20.85	-6.95			0.00		.00 0.0	
Prepaid Rent	-110.0		214.50	-12,746.14	-150.50		_	,951.00	-1,700		
Paumonte	-110.0	00 -	221.45	-12,766.99	-157.45	-157.4	5 -1	,951.00	-1,700	.00 -1,700.0	-2,087.
Payments Auction sales	0.0	00	0.00	0.00	0.00	0.0	0	0.00	0	.00 0.0	0 0.
Deposits	0.0		0.00	75.00	0.00			0.00	50		
Fees	0.0		80.00	2,175.92	260.92		-	,475.00	150		-
Insurance	0.0	00	0.00	961.20	0.00			673.65	287	.55 0.0	
Merchandise	0.0		0.00	19.00	0.00	0.0	-	19.00	_	.00 0.0	
Rent	0.0		180.00	26,388.56	3,521.12			,606.56	2,710		
Sales Tax	0.0		0.00	1.52	0.00	0.0		1.52		.00 0.0	
Receipts	0.0	00	260.00	29,621.20	3,782.04	0.0	0 21	,775.73	3,198	0.0	0 20.
Cash	0.0	00	200.00	25,682.01	3,686.12	0.0	0 21	,345.73	60	.16 0.0	0 20.
Check	0.0		60.00	3,413.27	0.00			0.00	3,137		
CreditCard	0.0	00	0.00	525.92	95.92	0.0	0	430.00	0	.00 0.0	0 0.
-	0.0	00	260.00	29,621.20	3,782.04	0.0	0 21	,775.73	3,198	0.0	0 20.
Transaction Count											
Adjustment		0	5	15	2		0	5			0
LateStep		0	1	146	6		•	21			1
MoveIn MoveOut		0	0	9	1 2		1 0	5 2			0
MoveOut Reservation		0	0	10	3		0	3			0
Transfer		0	0	4	0		2	6			0
			-		·			-			
Waived Fees											
Fees	0.0	00	0.00	-100.00	0.00	0.0	0	-90.00	-10	.00 0.0	0 0.
-	0.0	00	0.00	-100.00	0.00	0.0	0	-90.00	-10	.00 0.0	0 0.
	2.0				2.00					2.0	
Unit Summary						Aging Summ					
A Table	Units	Unit %		Area % of /		Days	Units	%Unit	%Unit \$	%Gross %Act	
Available Rented	78 81	47.3% 49.1%	14,22 25.53		4.7% 2.4%	0 - 10 11 - 30	3	3.7%	3% 7%	9.8% 21.49	
Reserved	6	3.6%	1.18		2.4% 2.9%	31-60	2	2.5%	1296	46.8% #####	
-	165	100.0	40,9		100%	61-90	18	22.2%		45.5% 98.99	
	100	100.0	40,5	102.0	0070	91+	51	63.0%		254.8% #####	
		Pe	r Area	Am	ount	* Over30	71	87.7%	90%	347.0% #####	
Economic Occupancy					.97%	Total	74	91.4	100.00	384.8 836.9	
Gross Potential			0.58	23,9		* Not included	l in Total ro				
Available Units			0.01		20.00	Delinquent U	nits				
Variance Below			0.00		55.00	Interruption		9			
Variance Above			0.01		10.00	Step 1 - Late		-			
Projected Rent			0.27	11,00		Step 4 - Not		le			
Rent Discounts Effective Rate			0.00	-8 10,9	88.80 16.20	310p 4 - 140t	.50 01 58			7-4-7	
Lifective Rate			0.27	10,9	10.20	Prepaid Sum	mar.			Total	
	Units	Unit %		Area % of /	Area	Deposits	шагу				-25.
Dirty	6	3.6%	40		1.0%	Prepaid Ins	urance				-25. -13.
		96.4%	40,53	14.00		up and mist					-10.
Ready	159	90.4%		51.00	9.0%	Prepaid Ren	ıt.				-1,246

### **Unit Activity Summary**

Lists and groups all Move In, Transfer, and Move Out activity within the date range provided. Includes date, customer name, unit id, size, rate, and paid through date. Also provides totals for the rate and count per category.

Storage Com 28999 Old Tow					ecula, C	A 92		51) 672-6	257			Oni	t Activi Frida		r 11, 2019
Unit Size	Total Units	Rented	Available	Unavailable		Reserved	Damaged	% of Rented Units	Default Rate	Begin Occup	Move Ins	Move Outs	Tranfers (In   Out)	End Occup	Net Change
1 X 1	11		11	0	0	0	0	0.0%	20.00	0	0	0	0 0	0	0
10 X 10	26	22	4	0	0	0	0	84.6%	90.00	22	0	0	0 0	22	0
10 X 20	20	14	6	0	0	0	0	70.0%	120.00	14	0	_	- 1 -	14	0
12 X 25	6	4	2	0	0	0	0	66.7%	110.00	4	0	0	-1-	4	0
12 X 30	15	8	4	0	0	3	0	53.3%	145.00	8	0	_	- 1 -	8	0
12 X 35	20	0	20	0	0	0	0	0.0%	400.00	0	0	_	- 1 -	0	0
20 X 20	3	3	0	0	0	0	0	100.0%	210.00	3	0	_	- 1 -	3	0
5 X 10 5 X 5	21 15	12	16	0	0	1 2	0	19.0%	70.00 45.00	12	0	0	-1-	12	0
60 X 200	15	12	0	0	0	0	0	100.0%	1.200.00	12	0	_	- 1 -	12	_
8 X 12	26	12	14	0	0	0	0	46.2%	95.00	12	0	_	-1-	12	0
Cell Tower	1	1	0	0	0	0	0	100.0%	1.700.00	12	0	0		1	0
Total:	165	81	78		<del>_</del> -	6	<del>_</del> 0		1,100.00	81				81	
Total.	105					0	U	49.1%		• 01	U	U	0   0	01	U
			_	t Sum	mary										
Category	Units	% Unit	is		Area	_	Are								
Rented	81	49.1%			25,532		2.4%								
Available	78	47.27	%		14,220	_	4.7%	)							
Unavailable	0	0.00			0		.0%								
Company	0	0.00			0	_	.0% .0%								
Damaged Reserved	6	3.64			1.180		.0%								

## **Unit Area Income Analysis**

This report is like Occupancy report by providing basic occupancy data with additional data showing rented area vs. available area, average rate per size, and rate per square foot (based on average and default rates.)

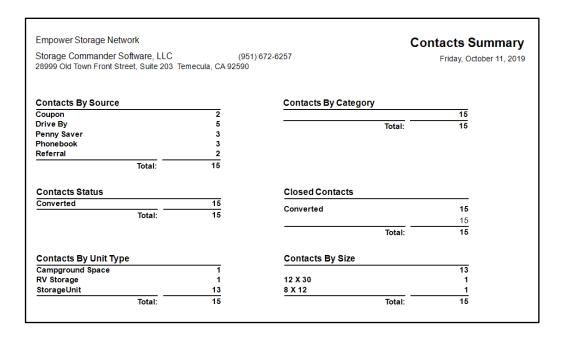
Storage Command 28999 Old Town Fron		Temecula, C	(951) 67 A 92590	<sup>7</sup> 2-6257					ı	Friday, Octobe	r 11, 2019
Unit Size	Total Units	Rented Units	Unit Area	Avail Area	Area Rented	Percent Rented	Default Rent	Average Rent	Total Rent	Default \$/sqft	Actual \$/sqft
1 X 1	11	0	1.00	11.00	0.00	0.00%	\$20.00	\$0.00	\$0.00	\$20.00	\$0.00
10 X 10	26	22	100.00	2,600.00	2,200.00	84.62%	90.00	78.65	2,045.00	0.90	0.79
10 X 20	20	14	200.00	4,000.00	2,800.00	70.00%	120.00	84.60	1,692.00	0.60	0.42
12 X 25	6	4	300.00	1,800.00	1,200.00	66.67%	110.00	73.33	440.00	0.37	0.24
12 X 30	15	8	360.00	5,400.00	2,880.00	53.33%	145.00	77.33	1,160.00	0.40	0.21
12 X 35	20	0	420.00	8,400.00	0.00	0.00%	400.00	0.00	0.00	0.95	0.00
20 X 20	3	3	400.00	1,200.00	1,200.00	100.00%	210.00	210.00	630.00	0.53	0.53
5 X 10	21	4	50.00	1,050.00	200.00	19.05%	70.00	13.33	280.00	1.40	0.27
5 X 5	15	12	25.00	375.00	300.00	80.00%	45.00	32.67	490.00	1.80	1.31
60 X 200	1	1	12,000.00	12,000.00	12,000.00	100.00%	1,200.00	1,200.00	1,200.00	0.10	0.10
3 X 12	26	12	96.00	2,496.00	1,152.00	46.15%	95.00	52.62	1,368.00	0.99	0.55
Cell Tower	1	1	1,600.00	1,600.00	1,600.00	100.00%	1,700.00	1,700.00	1,700.00	1.06	1.06
Total	165	81	1,600.00	40,932.00	25,532.00	49.09%	\$23,940.00	\$66.70	\$11,005,00		

## **Contact Reports**

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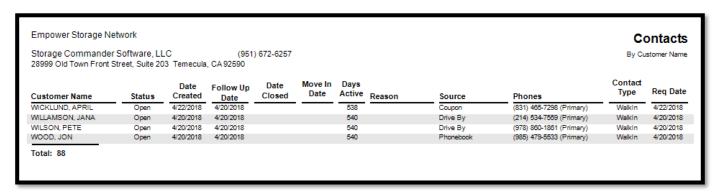
#### **Contact Summary**

List the count of contacts firing the selected time period by category, source, open or lost status.



#### **Contacts- By Customer Name**

Active contracts by customer name. This report includes status, date created, follow-up date, date closed, move-in date, days active, reason, source, phone number, contact type and request date.



## **Contacts- By Follow-up Date**

Active contracts by follow-up date. This report includes status, date created, follow-up date, date closed, move-in date, days active, reason, source, phone number, contact type and request date.

Storage Commander S 28999 Old Town Front St				672-6257						Буго	llow-Up Date
Customer Name	Status	Date Created	Follow Up	Date Closed	Move In Date	Days Active	Reason	Source	Phones	Contact Type	Req Date
WADE, BRIAN	Open	4/22/2018	4/22/2018			538		Penny Saver	(920) 459-6131 (Primary)	WalkIn	4/22/2018
WEHMEYER, CURTIS	Open	4/22/2018	4/22/2018			538		Drive By	(216) 541-1716 (Primary)	Walkin	4/22/2018
WHITE, BOBBY	Open	4/22/2018	4/22/2018			538		Billboard	(256) 531-7872 (Primary)	Walkin	4/22/2018
Bradley, Tieron	Open	12/27/2018	12/27/2018			289	Clean Facility	Billboard	(555) 555-5555 (Primary)	Walkin	12/27/2018

## **Contacts by Category**

List each contact for the selected time period grouped by category.

Customer Name	Status	Date Created	Follow Up Date	Date Closed	Move In Date	Days Active	Reason	Source	Phones	Contact Type	Req Date
Category:								_			
Automatit. Test	Open	9/23/2019			9/23/2019	19			(520) 293-4608 (Primary)	Walkin	9/23/2019
Clarke, Marcus	Open	4/9/2019			4/13/2019	186			(877) 672-6257 (Primary)	Walkin	4/9/2019
VETUN, TIMOTHY	Converted	6/24/2019		6/24/2019	6/24/2019	2			(,, /	Walkin	6/24/2019
Missy, Test	Converted	9/12/2019		9/12/2019	9/12/2019	2				Walkin	9/12/2019
Missy, Test	Converted	7/26/2019		7/26/2019	7/26/2019	1				Walkin	7/26/2019
smith, bobby	Converted	8/14/2019		8/14/2019	8/14/2019	1				Walkin	8/14/2019
TEST	Converted	6/14/2019		6/14/2019	6/14/2019	2				Walkin	6/14/2019
Test, Automatit	Open	7/24/2019			7/25/2019	80			(555) 555-5555 (Primary)	Walkin	7/24/2019
Test, Automatit	Open	7/22/2019			7/23/2019	82			(555) 555-5555 (Primary)	Walkin	7/22/2019
Fest, Automatit	Open	9/3/2019			9/3/2019	39				Walkin	9/3/2019
Test, Automatit	Open	9/3/2019			9/3/2019	39				Walkin	9/3/2019
user, test	Open	6/3/2019			6/3/2019	131			(555) 555-5555 (Primary)	Walkin	6/3/2019
user, test	Open	6/6/2019			6/6/2019	128			(555) 555-5555 (Primary)	Walkin	6/6/2019
Washington, Izayah	Converted	7/30/2019		7/30/2019	7/30/2019	2			(619) 555-1212 (Primary)	Walkin	7/30/2019
Washington, Laythan	Converted	7/30/2019		7/30/2019	7/30/2019	2			(951) 555-1212 (Primary)	Walkin	7/30/2019
Category: Local Re	esident										
Test, Carrie	Open	7/24/2019			8/1/2019	80	Location	Drive By	(951) 999-9999 (Primary)	Walkin	7/24/2019
Test, Training	Converted	7/24/2019		7/24/2019	7/24/2019	2	Clean Facility	Penny Saver	(951) 123-4567 (Primary)	Internet	7/24/2019
Count: 2											
Category: Military											
Test	Converted	7/24/2019		7/24/2019	7/24/2019	1	Price	Drive By		Walkin	7/24/2019
TEST, RESERVE	Open	6/14/2019			6/14/2019	120	Good Security	Penny Saver		WalkIn	6/14/2019

## **Contacts by Source**

List each contact for the selected time period, grouped by source (How did you hear about us?).

28999 Old Town Front S	Software, Ll Street, Suite 20			672-6257					bandary 1, 25	10 10 0010001	r 11, 2019
Customer Name	Status	Date Created	Follow Up Date	Date Closed	Move In Date	Days Active	Reason	Category	Phones	Contact Type	Req Date
Source: Coupon											
GARCIA, JAMES K.	Converted	1/20/2016	1/19/2016	6/14/2016	6/17/2016	-147			(859) 399-9294 (Primary)	WalkIn	11/19/2015
GREENBURG, DAVE	Converted	6/26/2016	1/22/2016	6/26/2016	6/26/2016	1	Location	Military	(206) 940-9991 (Primary)	WalkIn	6/26/2016
Count:	2										
Source: Drive By											
FORRESTER, JIM D.	Converted	1/20/2016	1/19/2016	6/3/2016	6/2/2016	-132		Out of State Customer	(932) 948-5858 (Primary)	Walkin	12/3/2015
FULBRIGHT, JOHN	Converted	6/20/2016	1710/2010	6/20/2016	6/23/2016	-2	Price	Local Resident	(334) 555-4583 (Primary)	Walkin	6/20/2016
GATES, ABIGALE	Converted	1/23/2016	1/20/2016	6/19/2016	6/22/2016	-149			(475) 723-4862 (Primary)	WalkIn	10/29/201
HABINIEGHT, MARTHA L.	Converted	1/20/2016	1/19/2016	6/30/2016	6/30/2016	-160			(939) 995-4959 (Primary)	WalkIn	12/16/201
Watkins, Julie	Converted	6/16/2016		6/16/2016	6/19/2016	-2	Location	Local Resident	(951) 672-6257 (Primary)	WalkIn	6/16/2016
Count:	5										
Source: Penny Sa	ver										
FARR. ROBERT	Converted	1/23/2016	1/22/2016	6/22/2016	6/22/2016	-150			(814) 472-3673 (Primary)	Walkin	1/23/2016
FILLOW, FRANK F.	Converted	1/20/2016	1/19/2016	6/4/2016	6/6/2016	-136			(888) 828-8282 (Primary)	Walkin	12/15/201
GREEN, JEAN	Converted	1/23/2016	1/22/2016	6/21/2016	6/20/2016	-147			(859) 296-4423 (Primary)	WalkIn	1/23/2016
Count:	3								, , , , , , , , , , , , , , , , , , , ,		
Source: Phonebo	_										
ESCOBAR, ISRAEL I.	Converted	1/20/2010	4/40/0040	6/4/2016		1			(040) 400 4044 (D-i)	10/=II-I-	40/46/204/
GARCIA, JASON	Converted	1/20/2016	1/19/2016	6/13/2016	6/15/2016	-142			(949) 499-4944 (Primary)	Walkin Walkin	12/16/2015
GARFIELD, YVONE	Converted	1/23/2016	1/22/2016 1/22/2016	6/15/2016	6/18/2016	-142			(607) 869-3486 (Primary) (989) 967-3308 (Primary)	Walkin	1/23/2016
	3	112012010	112212010	0.10.2010	0.10.2010				(000) 001 0000 (1111141)	· · · ·	
Count: Source: Referral	3										
		0/00/00/2	11001001-	0/00/00/	0.100.100.4.0		0 10 1	1 10 11 1	(740) 704 0407 (D:	147 11 1	010010211
BURTON, DORIS FULBRIGHT, JOHN	Converted Converted	6/22/2016 6/7/2016	1/20/2016 1/22/2016	6/22/2016 6/20/2016	6/22/2016 6/23/2016	-14	Seasonal Customer Location	Local Resident Out of State Customer	(712) 764-9137 (Primary) (334) 555-4583 (Primary)	WalkIn WalkIn	6/22/2016
		0///2016	1/22/2016	0/20/2016	0/23/2016	-14	Location	Out of State Customer	(334) 333-4383 (FIIITIATY)	vvalkiri	0///2016
Count:	2										
Total:	15										

## **Open Contacts**

List of "Open" contacts that have not rented or have been lost. Includes reservations.

Storage Commander: 28999 Old Town Front Si		•	51) 672-6257				September	1, 2019 to Septe	ember 30, 2019
Customer Name	Follow Up Date	Source	Phones	Size	Contact Type	Appt	Appt. Date	Req Date	Expiration Date
WILSON, PETE	4/20/2018	Drive By	(978) 860-1861 (Primary)		Walkin	No		4/20/2018	
WOOD, JON	4/20/2018	Phonebook	(985) 479-5533 (Primary)		WalkIn	No		4/20/2018	
Count: 88									

## **Contract Reports**

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#### **Access Code**

List all customer in the facility, with or without gate access code, and provides the customers time zone, key pad, and unit number. Includes a count of total active customers.

Empower Storage Network				Access Codes
Customer Name	Time Zone	Key Pad	Access Code	Unit
Missy, Test				15
MONTGOMERY, MAUD	1	1		58
National Imports	1	1	51289	WH-1
New Move-In, Test				59
New Move-In, Test				56
Pinecrest Moving	1	1	4544	187
THOMAS, JEFFERSON	1	1	41326	85
user, test				63
WALKER, MICHAEL	1	1		94
Washington, Izayah				88
Washington, Laythan				74
Watkins, Julie	1	1	33344	126
Young's Fresh Fish	1	1	999999	9
Count: 81				

### **Active Contracts by Next Billing Date**

List active customers (customer renting units) by the Next Billing date for the given time period. Includes name, unit number, next billing date, paid through date, balances, phone number, rate and delinquency status.

Storage Commander Softw	are, LLC	(9	951) 672-6257		ustomers b	•	14 October, 2019
28999 Old Town Front Street, S						worday,	14 October, 20 is
Name	Unit	Next Billing	Paid Through	Balance	Phone	Rate	Delinquency Status
ANTONIO, JEREMY	57	11/11/2019	8/10/2019	360.85	(507) 414-2063	\$90.00	QualifyForAuction
B & H Auto Parts	110	11/11/2019	10/10/2018	2,780.00	(951) 672-6257	\$210.00	Overlocked
BARNS, GEORGE	54	11/11/2019	7/10/2019	430.00	(508) 817-1324	\$90.00	QualifyForAuction
CAMPBELL, DEBRA	21	11/11/2019	10/10/2018	1,070.35	(401) 628-2285	\$70.00	QualifyForAuction
MONTGOMERY, MAUD	58	11/11/2019	7/10/2019	430.00	(405) 840-0222	\$90.00	QualifyForAuction
11/12/2019							
CAMPBELL, THELMA	6	11/12/2019	10/11/2018	668.00	(617) 253-2506	\$46.00	QualifyForAuction
DOWGEN, JONATHAN	67	11/12/2019	7/11/2019		(917) 525-5081	\$90.00	
EMORY, JOSPEH	65	11/12/2019	7/11/2019		(214) 450-1805	\$90.00	QualifyForAuctio
JS Auto Sales	114	11/12/2019	9/11/2018	2,990.00	(714) 226-5534		Overlocked
KAHN, FRANCISCA	75	11/12/2019	10/11/2018	1,222.00	(770) 671-5018		QualifyForAuction
11/13/2019							
BEARTWELL BRANDI	30	11/13/2019	10/12/2018	1 080 35	(337) 977-3961	\$70.00	Auction
BOZEK, BRADLEY	72	11/13/2019	6/12/2018	1.387.00	(203) 729-5789	*******	DenvGateAccess
BRAY, HAROLD	53	11/13/2019	9/12/2018	1,144.00	(765) 492-9157		DenyGateAccess
GARCIA, JASON	138	11/13/2019	10/12/2018	1,414.35	(607) 869-3486		QualifyForAuction
SMITH, THOMAS	154	11/13/2019	10/12/2018	1,478.00	(951) 672-6257		QualifyForAuction
11/14/2019							
Susans Deli	1	11/14/2019	10/13/2019	21.00	(910) 737-7802	\$46.00	PastDue
te.	12	11/14/2019	11/16/2018	610.00		*	QualifyForAuction
11/15/2019						*	,
Power, Blair	52	11/15/2019	11/14/2019	-155.00		\$155.00	Current
12/17/2019							
Power, Blair	62	12/17/2019	12/16/2019	-93.00		\$90.00	Current
4/40/2020							
1/10/2020	454	4400000	41010000	220.00	(305) 487-7759	8448.55	0
BERRY, ANDREW	151	1/10/2020	1/9/2020	-220.00	(505) 401-1155	\$110.00	Current
1/13/2020							
BERRY, ANDREW	150	1/13/2020	1/12/2020	-10.00	(305) 487-7759	\$110.00	Current
2/4/2020							
2/1/2020							
Test,	153	2/1/2020	1/31/2020	-197.85		\$110.00	Current
Total Active Customers : 81			Total:	\$92,397.02			

## **Active Contracts by Paid-Through Date**

List all active customers (customers renting one or multiple units) in order by the paid through date for each unit. Includes name, unit number, paid through date, balance, phone number, rate and status. Totals are provided for each balance category.

Empower Storage Network		Ac	tive Cus	tomers by	Paid -Th	rough Date
Storage Commander Software, LLC 28999 Old Town Front Street, Suite 203		(951) 672-6257	ouvo ouc	tomero by		14 October, 2019
Name	Unit	Paid Through	Balance	Phone	Rate	Status
MAY, CHERYL	64	7/27/2019	340.00	(603) 466-4879	\$90.00	QualifyForAuction
7/28/2019						
LONG, PATRICE	99	7/28/2019	430.00	(515) 223-9130	\$120.00	QualifyForAuction
7/31/2019						
Washington, Izayah	88	7/31/2019	430.00	(619) 555-1212	\$120.00	QualifyForAuction
Washington, Laythan	74	7/31/2019	340.00	(951) 555-1212	\$90.00	QualifyForAuction
8/6/2019						
Go-Mobile	200	8/6/2019	5,150.00	(951) 672-6257	\$1,700.00	Overlocked
8/8/2019						
AGUIRRE, SILVIA J.	60	8/8/2019	360.85	(874) 747-4848	\$90.00	QualifyForAuction
DIAS, DAVID	92	8/8/2019	468.85	(408) 683-3067		QualifyForAuction
8/9/2019						
BROWN, ANGELA	71	8/9/2019	340.00	(816) 222-6915	\$90.00	QualifyForAuction
8/10/2019						
ANTONIO, JEREMY	57	8/10/2019	360.85	(507) 414-2063	\$90.00	QualifyForAuction
						-
8/13/2019 smith, bobby	66	8/13/2019	313.28		\$90.00	QualifyForAuction
		071072010	010.20		<b>Q</b> 00.00	adding! Of taction
8/31/2019 TEST.	8	8/31/2019	-1,545.00		\$ 10.00	Current
1231,	0	0/3/1/2019	-1,545.00		Ş-10.00	Current
10/9/2019	•	10/0/0010	22.22		0.45.00	5 0
Missy, Test	2	10/9/2019	30.00		\$45.00	DenyGateAccess
10/13/2019				(040) 707 7000		
Susans Deli	1	10/13/2019	21.00	(910) 737-7802	\$46.00	PastDue
10/30/2019						
Missy, Test	15	10/30/2019	0.00		\$45.00	Current
11/14/2019						
Power, Blair	52	11/14/2019	-155.00		\$155.00	Current
12/16/2019						
Power, Blair	62	12/16/2019	-93.00		\$90.00	Current
1/9/2020						
BERRY, ANDREW	151	1/9/2020	-220.00	(305) 487-7759	\$110.00	Current
1/12/2020						
BERRY, ANDREW	150	1/12/2020	-10.00	(305) 487-7759	\$110.00	Current
		_				
Total Active Customers: 81		Total:	\$92,397.02			
•						

#### **Active Contracts Status**

List all active customers (customers renting one or multiple units) in order by status. Includes name, unit number, paid through date, balance, phone number, rate and status. Totals are provided for each balance category.

Name         Unit           JANELBARRETT         90           MITTIE P. BERTHIAUME         91           DAVID DIAS         92           MICHAEL WALKER         94           JEAN GREEN         97           PATRICE LONG         99           B & HAuto Parts         110           Lotmen Fencing and Supplies         113           JS Auto Sales         114           WILLIAM CASHION         122           ERICKA J. ELIAS         123           Julie Watkins         126           JACOB CAMACHO         129           PAUL STOUT         130           JANNET CROOKER.         131           CAROL DAVIS         132           FRANK F. FILLOW         135           JASON GARCIA         138           VICTORA COTTON         140           BRANDON CARAWAY         142           DALE LONGINO         145           ANDREW BERRY         150           ANDREW BERRY         151           Test         153           THOMAS SMITH         154           DAVE GREENBURG         176           Marcus Clarke         177           ELIZABETH BIANCO         178 <th>Paid Through  7/23/2019  7/14/2019  8/8/2019  7/25/2019  10/17/2018  7/28/2019  10/10/2018  7/8/2019  9/11/2018  10/14/2018  10/16/2018  10/16/2018  10/18/2018  10/18/2018</th> <th>### Balance  498.85  430.00  468.85  430.00  1,510.00  2,780.00  1,037.80  2,990.00  1,248.00  1,434.00  1,621.90  1,228.00</th> <th>Phone (229) 672-1140 (Primary) (318) 482-3504 (Primary) (408) 683-3067 (Primary) (304) 841-0123 (Primary) (859) 296-4423 (Primary) (615) 223-9130 (Primary) (619) 882-7762 (Primary) (619) 882-7762 (Primary) (307) 224-0330 (Primary) (307) 224-0330 (Primary) (999) 393-9394 (Primary)</th> <th></th> <th>QualifyForAuction QualifyForAuction QualifyForAuction QualifyForAuction QualifyForAuction QualifyForAuction Overlocked QualifyForAuction</th>	Paid Through  7/23/2019  7/14/2019  8/8/2019  7/25/2019  10/17/2018  7/28/2019  10/10/2018  7/8/2019  9/11/2018  10/14/2018  10/16/2018  10/16/2018  10/18/2018  10/18/2018	### Balance  498.85  430.00  468.85  430.00  1,510.00  2,780.00  1,037.80  2,990.00  1,248.00  1,434.00  1,621.90  1,228.00	Phone (229) 672-1140 (Primary) (318) 482-3504 (Primary) (408) 683-3067 (Primary) (304) 841-0123 (Primary) (859) 296-4423 (Primary) (615) 223-9130 (Primary) (619) 882-7762 (Primary) (619) 882-7762 (Primary) (307) 224-0330 (Primary) (307) 224-0330 (Primary) (999) 393-9394 (Primary)		QualifyForAuction QualifyForAuction QualifyForAuction QualifyForAuction QualifyForAuction QualifyForAuction Overlocked QualifyForAuction
MITTIE P. BERTHIAUME         91           DAVID DIAS         92           MICHAEL WALKER         94           JEAN GREEN         97           PATRICE LONG         99           B. & HAuto Parts         110           Lotmen Fencing and Supplies         113           JS Auto Sales         114           WILLIAM CASHION         122           ERICKA J. ELIAS         123           Julie Watkins         126           JACOB CAMACHO         129           PAUL STOUT         130           JANNET CROOKER.         131           CAROL DAVIS         132           FRANK F. FILLOW         135           JASON GARCIA         138           VICTORA COTTON         140           BRANDON CARAWAY         142           DALE LONGINO         145           ANDREW BERRY         150           ANDREW BERRY         151           Test         153           THOMAS SMITH         154           DAVE GREENBURG         176           Marcus Clarke         177           ELIZABETH BIANCO         178           DORIS BURTON         179           EARL JARAMILLO	7/14/2019 8/8/2019 7/25/2019 10/17/2018 7/28/2019 10/10/2018 7/8/2019 9/11/2018 10/14/2018 9/16/2018 10/16/2018 10/14/2018	430.00 468.85 430.00 1,510.00 430.00 2,780.00 1,037.80 2,990.00 1,248.00 1,343.00 1,621.90	(318) 482-3504 (Primary) (408) 683-3067 (Primary) (304) 841-0123 (Primary) (859) 296-4423 (Primary) (515) 223-9130 (Primary) (516) 672-6257 (Primary) (519) 882-7762 (Primary) (714) 226-5534 (Primary) (307) 224-0330 (Primary)	\$120.00 \$122.00 \$120.00 \$120.00 \$120.00 \$210.00 \$210.00 \$210.00	QualifyForAuction QualifyForAuction QualifyForAuction QualifyForAuction QualifyForAuction QualifyForAuction Overlocked QualifyForAuction
MITTIE P. BERTHIAUME         91           DAVID DIAS         92           MICHAEL WALKER         94           JEAN GREEN         97           PATRICE LONG         99           B. & HAuto Parts         110           Lotmen Fencing and Supplies         113           JS Auto Sales         114           WILLIAM CASHION         122           ERICKA J. ELIAS         123           Julie Watkins         126           JACOB CAMACHO         129           PAUL STOUT         130           JANNET CROOKER.         131           CAROL DAVIS         132           FRANK F. FILLOW         135           JASON GARCIA         138           VICTORA COTTON         140           BRANDON CARAWAY         142           DALE LONGINO         145           ANDREW BERRY         150           ANDREW BERRY         151           Test         153           THOMAS SMITH         154           DAVE GREENBURG         176           Marcus Clarke         177           ELIZABETH BIANCO         178           DORIS BURTON         179           EARL JARAMILLO	7/14/2019 8/8/2019 7/25/2019 10/17/2018 7/28/2019 10/10/2018 7/8/2019 9/11/2018 10/14/2018 9/16/2018 10/16/2018 10/14/2018	430.00 468.85 430.00 1,510.00 430.00 2,780.00 1,037.80 2,990.00 1,248.00 1,343.00 1,621.90	(318) 482-3504 (Primary) (408) 683-3067 (Primary) (304) 841-0123 (Primary) (859) 296-4423 (Primary) (515) 223-9130 (Primary) (516) 672-6257 (Primary) (519) 882-7762 (Primary) (714) 226-5534 (Primary) (307) 224-0330 (Primary)	\$120.00 \$122.00 \$120.00 \$120.00 \$120.00 \$210.00 \$210.00 \$210.00	QualifyForAuction QualifyForAuction QualifyForAuction QualifyForAuction QualifyForAuction QualifyForAuction Overlocked QualifyForAuction
DAVID DIAS         92           MICHAEL WALKER         94           JEAN GREEN         97           PATRICE LONG         99           8 & HAuto Parts         110           Lotmen Fencing and Supplies         113           JS Auto Sales         114           WILLIAM CASHION         122           ERICKA J. ELIAS         123           JUIW Watkins         126           JACOB CAMACHO         129           PAUL STOUT         130           JANNET CROOKER.         131           CAROL DAVIS         132           FRANK F. FILLOW         135           JASON GARCIA         138           VICTORA COTTON         140           BRANDON CARAWAY         142           DALE LONGINO         145           ANDREW BERRY         150           ANDREW BERRY         151           Test         153           THOMAS SMITH         154           DAVE GREENBURG         176           Marcus Clarke         177           ELIZABETH BIANCO         178           DORIS BURTON         179           EARL JARAMILLO         181           ISRAEL I. ESCOBAR <td< td=""><td>8/8/2019 7/25/2019 10/17/2018 7/28/2019 10/10/2018 7/8/2019 9/11/2018 10/14/2018 9/16/2018 10/16/2018 10/14/2018</td><td>468.85 430.00 1,510.00 430.00 2,780.00 1,037.80 2,990.00 1,248.00 1,343.00 1,621.90</td><td>(408) 683-3067 (Primary) (304) 841-0123 (Primary) (859) 296-4423 (Primary) (515) 223-9130 (Primary) (516) 672-6257 (Primary) (619) 882-7762 (Primary) (714) 226-5534 (Primary) (307) 224-0330 (Primary)</td><td>\$122.00 \$120.00 \$120.00 \$120.00 \$210.00 \$210.00 \$210.00</td><td>QualifyForAuction QualifyForAuction QualifyForAuction QualifyForAuction Overlocked QualifyForAuction</td></td<>	8/8/2019 7/25/2019 10/17/2018 7/28/2019 10/10/2018 7/8/2019 9/11/2018 10/14/2018 9/16/2018 10/16/2018 10/14/2018	468.85 430.00 1,510.00 430.00 2,780.00 1,037.80 2,990.00 1,248.00 1,343.00 1,621.90	(408) 683-3067 (Primary) (304) 841-0123 (Primary) (859) 296-4423 (Primary) (515) 223-9130 (Primary) (516) 672-6257 (Primary) (619) 882-7762 (Primary) (714) 226-5534 (Primary) (307) 224-0330 (Primary)	\$122.00 \$120.00 \$120.00 \$120.00 \$210.00 \$210.00 \$210.00	QualifyForAuction QualifyForAuction QualifyForAuction QualifyForAuction Overlocked QualifyForAuction
JEAN GREEN         97           PATRICE LONG         99           B & HAuto Parts         110           Lotmen Fencing and Supplies         113           JS Auto Sales         114           WILLIAM CASHION         122           ERICKA J. ELIAS         123           Julie Watkins         126           JACOB CAMACHO         129           PAUL STOUT         130           JANNET CROOKER.         131           CAROL DAVIS         132           FRANK F. FILLOW         135           JASON GARCIA         138           VICTORA COTTON         140           BRANDON CARAWAY         142           DALE LONGINO         145           ANDREW BERRY         150           ANDREW BERRY         151           Test         153           THOMAS SMITH         154           DAVE GREENBURG         176           Marcus Clarke         177           ELIZABETH BIANCO         178           DORIS BURTON         179           EARL JARAMILLO         181           ISRAEL I. ESCOBAR         182           Shay M. Burton         183	10/17/2018 7/28/2019 10/10/2018 7/8/2019 9/11/2018 10/14/2018 9/16/2018 10/16/2018 10/14/2018	1,510.00 430.00 2,780.00 1,037.80 2,990.00 1,248.00 1,343.00 1,621.90	(304) 841-0123 (Primary) (859) 296-4423 (Primary) (515) 223-9130 (Primary) (951) 672-6257 (Primary) (619) 882-7762 (Primary) (714) 226-5534 (Primary) (307) 224-0330 (Primary)	\$120.00 \$120.00 \$120.00 \$210.00 \$210.00 \$210.00	QualifyForAuction QualifyForAuction QualifyForAuction Overlocked QualifyForAuction
PATRICE LONG         99           B & H Auto Parts         110           Lotmen Fencing and Supplies         113           JS Auto Sales         114           WILLIAM CASHION         122           ERICKA J. ELIAS         123           Julie Watkins         126           JACOB CAMACHO         129           PAUL STOUT         130           JANNET CROOKER.         131           CAROL DAVIS         132           FRANK F. FILLOW         135           JASON GARCIA         138           VICTORA COTTON         140           BRANDON CARAWAY         142           DALE LONGINO         145           ANDREW BERRY         150           ANDREW BERRY         151           Test         153           THOMAS SMITH         154           DAVE GREENBURG         176           Marcus Clarke         177           ELIZABETH BIANCO         178           DORIS BURTON         179           EARL JARAMILLO         181           ISRAEL I. ESCOBAR         182           Shay M. Burton         183	7/28/2019 10/10/2018 7/8/2019 9/11/2018 10/14/2018 9/16/2018 10/16/2018 10/14/2018	1,510.00 430.00 2,780.00 1,037.80 2,990.00 1,248.00 1,343.00 1,621.90	(859) 296-4423 (Primary) (515) 223-9130 (Primary) (951) 672-6257 (Primary) (619) 882-7762 (Primary) (714) 226-5534 (Primary) (307) 224-0330 (Primary)	\$120.00 \$210.00 \$210.00 \$210.00	QualifyForAuction Overlocked QualifyForAuction
B & HAuto Parts         110           Lotmen Fencing and Supplies         113           JS Auto Sales         114           WILLIAM CASHION         122           ERICKA J. ELIAS         123           Julie Watkins         126           JACOB CAMACHO         129           PAUL STOUT         130           JANNET CROOKER.         131           CAROL DAVIS         132           FRANK F. FILLOW         135           JASON GARCIA         138           VICTORA COTTON         140           BRANDON CARAWAY         142           DALE LONGINO         145           ANDREW BERRY         150           ANDREW BERRY         151           Test         153           THOMAS SMITH         154           DAVE GREENBURG         176           Marcus Clarke         177           ELIZABETH BIANCO         178           DORIS BURTON         179           EARL JARAMILLO         181           ISRAEL I. ESCOBAR         182           Shay M. Burton         183	10/10/2018 7/8/2019 9/11/2018 10/14/2018 9/16/2018 10/16/2018 10/14/2018	2,780.00 1,037.80 2,990.00 1,248.00 1,343.00 1,621.90	(951) 672-6257 (Primary) (619) 882-7762 (Primary) (714) 226-5534 (Primary) (307) 224-0330 (Primary)	\$210.00 \$210.00 \$210.00	Overlocked QualifyForAuction
Lotmen Fencing and Supplies         113           JS Auto Sales         114           WILLIAM CASHION         122           ERICKA J. ELIAS         123           Julie Watkins         126           JACOB CAMACHO         129           PAUL STOUT         130           JANNET CROOKER.         131           CAROL DAVIS         132           FRANK F. FILLOW         135           JASON GARCIA         138           VICTORA COTTON         140           BRANDON CARAWAY         142           DALE LONGINO         145           ANDREW BERRY         150           Test         153           THOMAS SMITH         154           DAVE GREENBURG         176           Marcus Clarke         177           ELIZABETH BIANCO         178           DORIS BURTON         179           EARL JARAMILLO         181           ISRAEL I. ESCOBAR         182           Shay M. Burton         183	7/8/2019 9/11/2018 10/14/2018 9/16/2018 10/16/2018 10/14/2018	1,037.80 2,990.00 1,248.00 1,343.00 1,621.90	(619) 882-7762 (Primary) (714) 226-5534 (Primary) (307) 224-0330 (Primary)	\$210.00 \$210.00	QualifyForAuction
JS Auto Sales 114  WILLIAM CASHION 122  ERICKA J. ELIAS 123  JUIIE WATKINS 126  JACOB CAMACHO 129  PAUL STOUT 130  JANNET CROOKER. 131  CAROL DAVIS 132  FRANK F. FILLOW 135  JASON GARCIA 138  VICTORA COTTON 140  BRANDON CARAWAY 142  DALE LONGINO 145  ANDREW BERRY 150  ANDREW BERRY 151  Test 153  THOMAS SMITH 154  DAVE GREENBURG 176  Marcus Clarke 177  ELIZABETH BIANCO 178  DORIS BURTON 181  ISRAEL I. ESCOBAR 182  Shay M. Burton 183	9/11/2018 10/14/2018 9/16/2018 10/16/2018 10/14/2018	2,990.00 1,248.00 1,343.00 1,621.90	(714) 226-5534 (Primary) (307) 224-0330 (Primary)	\$210.00	•
WILLIAM CASHION         122           ERICKA J. ELIAS         123           Julie Watkins         126           JACOB CAMACHO         129           PAUL STOUT         130           JANNET CROOKER.         131           CAROL DAVIS         132           FRANK F. FILLOW         135           JASON GARCIA         138           VICTORA COTTON         140           BRANDON CARAWAY         142           DALE LONGINO         145           ANDREW BERRY         150           ANDREW BERRY         151           Test         153           THOMAS SMITH         154           DAVE GREENBURG         176           Marcus Clarke         177           ELIZABETH BIANCO         178           DORIS BURTON         179           EARL JARAMILLO         181           ISRAEL I. ESCOBAR         182           Shay M. Burton         183	10/14/2018 9/16/2018 10/16/2018 10/14/2018	1,248.00 1,343.00 1,621.90	(307) 224-0330 (Primary)		
ERICKA J. ELIAS         123           Julie Watkins         126           JACOB CAMACHO         129           PAUL STOUT         130           JANNET CROOKER.         131           CAROL DAVIS         132           FRANK F. FILLOW         135           JASON GARCIA         138           VICTORA COTTON         140           BRANDON CARAWAY         142           DALE LONGINO         145           ANDREW BERRY         150           ANDREW BERRY         151           Test         153           THOMAS SMITH         154           DAVE GREENBURG         176           Marcus Clarke         177           ELIZABETH BIANCO         178           DORIS BURTON         179           EARL JARAMILLO         181           ISRAEL I. ESCOBAR         182           Shay M. Burton         183	9/16/2018 10/16/2018 10/14/2018	1,343.00 1,621.90		\$114.00	Overlocked
Julie Watkins         126           JACOB CAMACHO         129           PAUL STOUT         130           JANNET CROOKER.         131           CAROL DAVIS         132           FRANK F. FILLOW         135           JASON GARCIA         138           VICTORA COTTON         140           BRANDON CARAWAY         142           DALE LONGINO         145           ANDREW BERRY         150           ANDREW BERRY         151           Test         153           THOMAS SMITH         154           DAVE GREENBURG         176           Marcus Clarke         177           ELIZABETH BIANCO         178           DORIS BURTON         179           EARL JARAMILLO         181           ISRAEL I. ESCOBAR         182           Shay M. Burton         183	10/16/2018 10/14/2018	1,621.90	(999) 393-9394 (Primary)		QualifyForAuction
JACOB CAMACHO 129 PAUL STOUT 130 JANNET CROOKER. 131 CAROL DAVIS 132 FRANK F. FILLOW 135 JASON GARCIA 138 VICTORA COTTON 140 BRANDON CARAWAY 142 DALE LONGINO 145 ANDREW BERRY 150 ANDREW BERRY 151 Test 153 THOMAS SMITH 154 DAVE GREENBURG 176 Marcus Clarke 177 ELIZABETH BIANCO 178 EORIS BURTON 179 EARL JARAMILLO 181 ISRAEL I. ESCOBAR 182 Shay M. Burton 183	10/14/2018	-,		\$114.00	QualifyForAuction
PAUL STOUT         130           JANNET CROOKER.         131           CAROL DAVIS         132           FRANK F. FILLOW         135           JASON GARCIA         138           VICTORA COTTON         140           BRANDON CARAWAY         142           DALE LONGINO         145           ANDREW BERRY         150           ANDREW BERRY         151           Test         153           THOMAS SMITH         154           DAVE GREENBURG         176           Marcus Clarke         177           ELIZABETH BIANCO         178           DORIS BURTON         179           EARL JARAMILLO         181           ISRAEL I. ESCOBAR         182           Shay M. Burton         183		1.228.00	(951) 672-6257 (Primary)	\$114.00	QualifyForAuction
JANNET CROOKER.         131           CAROL DAVIS         132           FRANK F. FILLOW         135           JASON GARCIA         138           VICTORA COTTON         140           BRANDON CARAWAY         142           DALE LONGINO         145           ANDREW BERRY         150           ANDREW BERRY         151           Test         153           THOMAS SMITH         154           DAVE GREENBURG         176           Marcus Clarke         177           ELIZABETH BIANCO         178           DORIS BURTON         179           EARL JARAMILLO         181           ISRAEL I. ESCOBAR         182           Shay M. Burton         183	10/18/2018	.,	(502) 857-6293 (Primary)	\$114.00	Overlocked
CAROL DAVIS         132           FRANK F. FILLOW         135           JASON GARCIA         138           VICTORA COTTON         140           BRANDON CARAWAY         142           DALE LONGINO         145           ANDREW BERRY         150           ANDREW BERRY         151           Test         153           THOMAS SMITH         164           DAVE GREENBURG         176           Marcus Clarke         177           ELIZABETH BIANCO         178           DORIS BURTON         179           EARL JARAMILLO         181           ISRAEL I. ESCOBAR         182           Shay M. Burton         183	10/10/2010	1,070.20	(435) 527-2204 (Primary)	\$114.00	DenyGateAccess
FRANK F. FILLOW         135           JASON GARCIA         138           VICTORA COTTON         140           BRANDON CARAWAY         142           DALE LONGINO         145           ANDREW BERRY         150           ANDREW BERRY         161           Test         163           THOMAS SMITH         154           DAVE GREENBURG         176           Marcus Clarke         177           ELIZABETH BIANCO         178           DORIS BURTON         179           EARL JARAMILLO         181           ISRAEL I. ESCOBAR         182           Shay M. Burton         183	9/1/2018	1,535.30	(215) 552-6536 (Primary)	\$114.00	QualifyForAuction
JASON GARCIA         138           VICTORA COTTON         140           BRANDON CARAWAY         142           DALE LONGINO         145           ANDREW BERRY         150           ANDREW BERRY         151           Test         153           THOMAS SMITH         154           DAVE GREENBURG         176           Marcus Clarke         177           ELIZABETH BIANCO         178           DORIS BURTON         179           EARL JARAMILLO         181           ISRAEL I. ESCOBAR         182           Shay M. Burton         183	8/6/2018	1,533.00	(501) 959-5905 (Primary)	\$114.00	QualifyForAuction
VICTORA COTTON         140           BRANDON CARAWAY         142           DALE LONGINO         145           ANDREW BERRY         150           ANDREW BERRY         151           Test         153           THOMAS SMITH         154           DAVE GREENBURG         176           Marcus Clarke         177           ELIZABETH BIANCO         178           DORIS BURTON         179           EARL JARAMILLO         181           ISRAEL I. ESCOBAR         182           Shay M. Burton         183	10/3/2018	1,433.35	(888) 828-8282 (Primary)	\$114.00	QualifyForAuction
BRANDON CARAWAY         142           DALE LONGINO         145           ANDREW BERRY         150           ANDREW BERRY         151           Test         153           THOMAS SMITH         154           DAVE GREENBURG         176           Marcus Clarke         177           ELIZABETH BIANCO         178           DORIS BURTON         179           EARL JARAMILLO         181           ISRAEL I. ESCOBAR         182           Shay M. Burton         183	10/12/2018	1,414.35	(607) 869-3486 (Primary)	\$114.00	QualifyForAuction
DALE LONGINO         145           ANDREW BERRY         150           ANDREW BERRY         151           Test         153           THOMAS SMITH         154           DAVE GREENBURG         176           Marcus Clarke         177           ELIZABETH BIANCO         178           DORIS BURTON         179           EARL JARAMILLO         181           ISRAEL I. ESCOBAR         182           Shay M. Burton         183	9/19/2018	1,343.00	(785) 857-8014 (Primary)	\$114.00	QualifyForAuction
ANDREW BERRY 150 ANDREW BERRY 151 Test 153 THOMAS SMITH 154 DAVE GREENBURG 176 Marcus Clarke 177 ELIZABETH BIANCO 178 DORIS BURTON 179 EARL JARAMILLO 181 ISRAEL I. ESCOBAR 182 Shay M. Burton 183	10/17/2018	1,331.40	(713) 390-9964 (Primary)	\$114.00	QualifyForAuction
ANDREW BERRY 151 Test 153 THOMAS SMITH 154 DAVE GREENBURG 176 Marcus Clarke 177 ELIZABETH BIANCO 178 DORIS BURTON 179 EARL JARAMILLO 181 ISRAEL I. ESCOBAR 182 Shay M. Burton 183	9/20/2018	1,343.00	(603) 781-6514 (Primary)	\$114.00	QualifyForAuction
Test         153           THOMAS SMITH         154           DAVE GREENBURG         176           Marcus Clarke         177           ELIZABETH BIANCO         178           DORIS BURTON         179           EARL JARAMILLO         181           ISRAEL I. ESCOBAR         182           Shay M. Burton         183	1/12/2020	-10.00	(305) 487-7759 (Primary)	\$110.00	Current
THOMAS SMITH         154           DAVE GREENBURG         176           Marcus Clarke         177           ELIZABETH BIANCO         178           DORIS BURTON         179           EARL JARAMILLO         181           ISRAEL I. ESCOBAR         182           Shay M. Burton         183	1/9/2020	-220.00	(305) 487-7759 (Primary)	\$110.00	Current
DAVE GREENBURG         176           Marcus Clarke         177           ELIZABETH BIANCO         178           DORIS BURTON         179           EARL JARAMILLO         181           ISRAEL I. ESCOBAR         182           Shay M. Burton         183	1/31/2020	-197.85		\$110.00	Current
Marcus Clarke         177           ELIZABETH BIANCO         178           DORIS BURTON         179           EARL JARAMILLO         181           ISRAEL I. ESCOBAR         182           Shay M. Burton         183	10/12/2018	1,478.00	(951) 672-6257 (Primary)	\$110.00	QualifyForAuction
ELIZABETH BIANCO         178           DORIS BURTON         179           EARL JARAMILLO         181           ISRAEL I. ESCOBAR         182           Shay M. Burton         183		0.00	(206) 940-9991 (Primary)	\$145.00	Current
DORIS BURTON         179           EARL JARAMILLO         181           ISRAEL I. ESCOBAR         182           Shay M. Burton         183		0.00	(877) 672-6257 (Primary)	\$145.00	Current
EARL JARAMILLO         181           ISRAEL I. ESCOBAR         182           Shay M. Burton         183	9/15/2018	2,370.35	(419) 470-8377 (Primary)	\$145.00	QualifyForAuction
ISRAEL I. ESCOBAR 182 Shay M. Burton 183			(712) 764-9137 (Primary)	\$145.00	Current
Shay M. Burton 183	9/27/2018	1,955.00	(609) 487-9400 (Primary)	\$145.00	QualifyForAuction
	8/31/2018	2,005.00	(949) 499-4944 (Primary)	\$145.00	QualifyForAuction
JIM D. FORRESTER 185	9/19/2018	2,045.35	(212) 938-3888 (Primary)	\$145.00	QualifyForAuction
	8/6/2018		(932) 948-5858 (Primary)	\$145.00	QualifyForAuction
Pinecrest Moving 187	10/15/2018	1,790.00	(512) 929-6872 (Primary)	\$145.00	Overlocked
JOHN FULBRIGHT 189	10/20/2018	1,810.00	(334) 555-4583 (Primary)	\$145.00	QualifyForAuction
JOHN FULBRIGHT 190	10/20/2018	1,810.00	(334) 555-4583 (Primary)	\$145.00	QualifyForAuction
Go-Mobile 200		5,150.00	(951) 672-6257 (Primary)	\$1,700.00	Overlocked
National Imports WH-1 Total Active Customers: 87	8/6/2019	15,650.00 \$92,397.02	(951) 672-6257 (Primary)	\$1,200.00	Overlocked

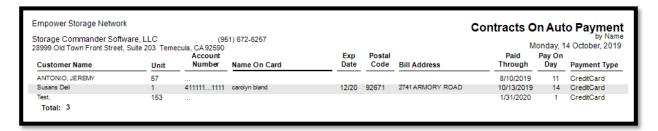
#### **Auto Payments**

Lists all customers enrolled in automatic payment. Provides the unit number, customer name, account number, name on card, expiration date, postal code, billing address, paid through date, pay on day, payment type. Cards expiring before the next billing date are also noted.

Linpowe	er Storage Network						ontracts O	n Aut	o Paymer
	ommander Software, LLC		672-6257				M	onday, 1	4 October, 201
999 Old	Town Front Street, Suite 203 T	emecula, CA 92590 Account		Exp	Postal		Paid	Pay On	
Unit	Customer Name	Number	Name On Card	Date	Code	Bill Address	Through	Day	Payment Type
1	Susans Deli	4111111111	carolyn bland	12/20	92671	2741 ARMORY ROAD	10/13/2019	14	CreditCard
57	JEREMY ANTONIO						8/10/2019	11	CreditCard
	Test						1/31/2020		CreditCard

#### **Auto Payments- By Name**

Lists all customers enrolled in automatic payment in order by name. Provides the unit number, customer name, account number, name on card, expiration date, postal code, billing address, paid through date, pay on day, payment type. Cards expiring before the next billing date are also noted.



#### **Billing Plans**

Lists all contracts linked by the billing plan. Provides customer name, unit number, rate, fees, discounts, total amount. Totals are provided for each category.

illing Plan: 1st Of Month					
Customer Name	Unit	Rate	Fees	Discounts	Total
smith, bobby	66	\$90.00	\$0.00	\$0.00	\$90.00
IVETUN, TIMOTHY	14	\$45.00	\$0.00	\$0.00	\$45.00
Washington, Izayah	88	\$120.00	\$0.00	\$0.00	\$120.00
Missy, Test	2	\$45.00	\$0.00	\$0.00	\$45.00
Washington, Laythan	74	\$90.00	\$0.00	\$0.00	\$90.00
Test	153	\$110.00	\$6.95	\$104.50	\$122.45
TEST Missy, Test	8 15	-\$10.00 \$45.00	\$0.00 \$0.00	\$0.00 \$0.00	-\$10.00 \$45.00
•	15				
Count: 9 illing Plan : Commercial		\$645.00	\$6.95	\$104.50	\$547.45
	Heit	Data	Госо	Discounts	Total
Customer Name	Unit	Rate	Fees	Discounts	
Young's Fresh Fish	9 187	\$46.00 \$145.00	\$0.00 \$0.00	\$0.00 \$0.00	\$46.00 \$145.00
Pinecrest Moving		*	\$0.00	\$0.00	\$145.00
CAMACHO, JACOB JS Auto Sales	129 114	\$114.00 \$210.00	\$0.00	\$0.00	\$114.00
Susans Deli	114	\$46.00	\$0.00	\$0.00	\$46.00
B & H Auto Parts	110	\$210.00	\$0.00	\$0.00	\$210.00
National Imports	WH-1	\$1,200.00	\$0.00	\$0.00	\$1,200.00
Go-Mobile	200	\$1,700.00	\$0.00	\$0.00	\$1,700.00
CLARK, BILLIE	86	\$122.00	\$0.00	\$0.00	\$122.00
Count: 9		\$3,793.00	\$0.00	\$0.00	\$3,793.00
illing Plan: Military		\$0,100.00	<b>\$</b> 0.00	<b>*</b>	40,100.00
Customer Name	Unit	Rate	Fees	Discounts	Total
STOUT. PAUL	130	\$114.00	\$0.00	\$102.60	\$11.40
BOZEK, BRADLEY	72	\$90.00	\$0.00	\$81.00	\$9.00
BRAY, HAROLD	53	\$90.00	\$0.00	\$81.00	\$9.00
THOMAS, JEFFERSON	85	\$122.00	\$0.00	\$0.00	\$122.00
Count: 4		\$416.00	\$0.00	\$264.60	\$151.40
illing Plan: Storage & RV		***************************************	<b>\$</b> 0.00	<b>V20 1100</b>	<b>\$101110</b>
Customer Name	Unit	Rate	Fees	Discounts	Total
COLLIER, ANNA	22	\$70.00	\$6.95	\$0.00	\$76.95
BEARTWELL, BRANDI	30	\$70.00	\$6.95	\$0.00	\$76.95
GARFIELD, YVONE	55	\$90.00	\$16.95	\$0.00	\$106.95
LONG, PATRICE	99	\$120.00	\$0.00	\$0.00	\$120.00
ESCOBAR, ISRAEL I.	182	\$145.00	\$0.00	\$0.00	\$145.00
Lotmen Fencing and Supplies	113	\$210.00	\$31.95	\$0.00	\$241.95
te	12	\$45.00	\$0.00	\$0.00	\$45.00
BIANCO, ELIZABETH	178	\$145.00	\$31.95	\$0.00	\$176.95
CARAWAY, BRANDON	142	\$114.00	\$6.95	\$0.00	\$120.95
BARRETT, JANEL	90	\$122.00	\$6.95	\$0.00	\$128.95
MONTGOMERY, MAUD	58 138	\$90.00 \$114.00	\$0.00 \$6.95	\$0.00 \$102.60	\$90.00 \$132.35
GARCIA, JASON New Move-In. Test	138 59	\$114.00 \$90.00	\$6.95	\$102.60	\$132.35 \$90.00
CAMPBELL, DEBRA	21	\$90.00	\$6.00	\$0.00	\$76.95
SMITH, THOMAS	154	\$110.00	\$0.00	\$99.00	\$11.00
user, test	63	\$90.00	\$0.00	\$0.00	\$90.00
FULBRIGHT, JOHN	189	\$145.00	\$0.00	\$0.00	\$145.00
CROOKER JANNET	131	\$114.00	\$6.95	\$0.00	\$120.95
DOMINGUEZ, PRISCILLA	50	\$90.00	\$0.00	\$0.00	\$90.00
CASHION, WILLIAM	122	\$114.00	\$0.00	\$0.00	\$114.00
Count: 61		\$6,375.00	\$279.90	\$485.10	\$6,169.80
tal Count: 83		\$11,229,00	\$279.90	\$854.20	\$6,169.80

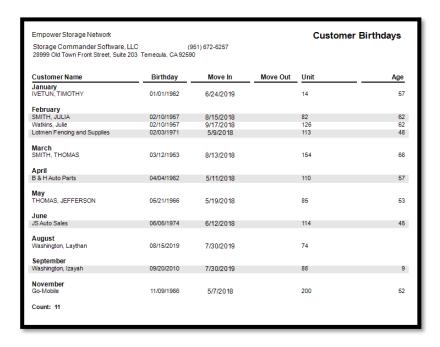
## **Billing Plans- Detail**

Lists all contracts linked by the billing plan. Provides customer name, unit number, rate, fees, discounts, total amount. Totals are provided for each category.

Empower Storage Network				Contract Bi	lling Plans
Customer Name	Unit	Rate	Fees	Discounts	Total
Billing Plan : 1st Of Month					
IVETUN, TIMOTHY	14	\$45.00	\$0.00	\$0.00	\$45.00
Missy, Test	2	\$45.00	\$0.00	\$0.00	\$45.00
Missy, Test	15	\$45.00	\$0.00	\$0.00	\$45.00
smith, bobby	66	\$90.00	\$0.00	\$0.00	\$90.00
Test	153	\$110.00	\$6.95	-\$5.50	\$221.48
Burglary (\$1,000 @ 50%)			6.95		
5% Off Winter Special		640.00	60.00	-5.50	640.00
TEST	8	-\$10.00	\$0.00	\$0.00	-\$10.00
Washington, Izayah Washington, Laythan	88 74	\$120.00 \$90.00	\$0.00 \$0.00	\$0.00 \$0.00	\$120.00 \$90.00
Count: 8	74	\$645.00	\$6.95	-\$5.50	\$646.45
Billing Plan : Commercial		\$043.00	\$0.00	-\$0.00	\$010.10
	110	6240.00	60.00	50.00	6040.00
B & H Auto Parts	110 129	\$210.00 \$114.00	\$0.00 \$0.00	\$0.00 \$0.00	\$210.00 \$114.00
CAMACHO, JACOB CLARK, BILLIE	129 86	\$114.00 \$122.00	\$0.00	\$0.00	\$114.00
Go-Mobile	200	\$1,700.00	\$0.00	\$0.00	\$1,700.00
JS Auto Sales	114	\$210.00	\$0.00	\$0.00	\$210.00
National Imports	WH-1	\$1,200.00	\$0.00	\$0.00	\$1,200.00
Pinecrest Moving	187	\$145.00	\$0.00	\$0.00	\$145.00
Susans Deli	1	\$46.00	\$0.00	\$0.00	\$46.00
Young's Fresh Fish	9	\$46.00	\$0.00	\$0.00	\$46.00
Count: 9		\$3,793.00	\$0.00	\$0.00	\$3,793.00
Billing Plan : Military					
BOZEK, BRADLEY	72	\$90.00	\$0.00	-\$9.00	\$81.00
Military Discount				-9.00	
BRAY, HAROLD	53	\$90.00	\$0.00	-\$9.00	\$81.00
Military Discount				-9.00	
STOUT, PAUL	130	\$114.00	\$0.00	-\$11.40	\$102.60
Military Discount THOMAS, JEFFERSON	85	\$122.00	\$0.00	-11.40 \$0.00	\$122.00
Count: 4	05	\$416.00	\$0.00	-\$29.40	\$386.60
Billing Plan: Storage & R\	,	\$410.00	\$0.00	-\$20.40	\$500.00
ADAMEK, LEANNA	69	\$90.00	\$6.95	\$0.00	\$96.98
Burglary (\$1,000 @ 50%)	03	\$50.00	\$6.95	30.00	\$50.95
AGUIRRE, SILVIA J.	60	\$90.00	\$6.95	\$0.00	\$96.98
Burglary (\$1,000 @ 50%)			6.95		
ANTONIO, JEREMY	57	\$90.00	\$6.95	\$0.00	\$96.95
Burglary (\$1,000 @ 50%)			6.95		
Aquirre, Silvia	87	\$122.00	\$6.95	\$0.00	\$128.98
Burglary (\$1,000 @ 50%)	54	600.00	6.95	60.00	604.00
BARNS, GEORGE Senior Discount	54	\$90.00	\$0.00	-\$9.00 -9.00	\$81.00
BARRETT, JANEL	90	\$122.00	\$6.95	-9.00 \$0.00	\$128.95
Burglary (\$1,000 @ 50%)	00	\$122.00	6.95	30.00	\$120.50
BEARTWELL, BRANDI	30	\$70.00	\$6.95	\$0.00	\$76.95
Burglary (\$1,000 @ 50%)			6.95		
BEASLEY, MARILYN	80	\$122.00	\$6.95	\$0.00	\$128.95
Burglary (\$1,000 @ 50%)			6.95		
BERRY, ANDREW	151	\$110.00	\$0.00	\$0.00	\$110.00
BERRY, ANDREW	150	\$110.00	\$0.00	\$0.00	\$110.00
BERTHIAUME, MITTIE P.	91	\$120.00	\$0.00	\$0.00	\$120.00
Count: 60		\$6,375.00	\$279.90	-\$53.90	\$6,601.00
otal Count: 81		\$11,229.00	\$286.85	-\$88.80	\$11,427.05

#### **Birthdays**

Includes all customers, both active and inactive, who's birth date was entered into the Customer Information screen. Customers are listed by birth month. Includes customer name, birthday, move-in date, move-out date, unit (if active) and age.



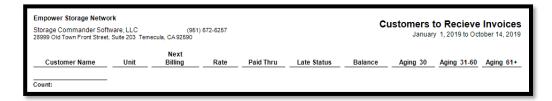
### **Contract Activity**

Summary of transactions broken down by transaction type. Used with a single contract selection. Provides move in date and time, name of customer, unit number, unit size, rate, paid through date, insurance and current balance. Totals are provided for each transaction type.

Empower Storage Net Storage Commander S 28999 Old Town Front S		(951) 672-62	257				Contract 2019 to Octob	
Date	Name	Unit	Size	Rate	Paid Thru	Insurance		Curren Balanc
Move In								
6/14/2019 12:58:20PM	TEST	8	5 X 5	-\$10.00	8/31/2019			-\$1.545.0
6/24/2019 3:45:57PM	IVETUN, TIMOTHY	14	5 X 5	\$45.00	6/30/2019			\$250.0
7/24/2019 9:57:12AM		Al10	1 X 1	\$95.00		Burglary (\$1,000 @ 50%)	6.95	\$0.0
7/24/2019 1:40:49PM	Test, Training	83	10 X 20	\$120.00				\$0.0
7/26/2019 10:25:06AM		15	5 X 5	\$45.00	10/30/2019			\$0.0
7/30/2019 1:46:57PM		88	10 X 20	\$120.00	7/31/2019			\$430.0
7/30/2019 2:04:18PM		74	10 X 10	\$90.00	7/31/2019			\$340.0
8/14/2019 10:48:38AM	smith, bobby	66	10 X 10	\$90.00	8/13/2019			\$313.2
9/12/2019 2:12:59PM	Missy, Test	2	5 X 5	\$45.00	10/9/2019			\$30.0
Count: Move In	9							
Move Out	James Dah	8	5 X 5	\$45.00				\$0.0
1/8/2019 12:56:19PM		_		*				\$0.0
7/24/2019 2:04:32PM 7/25/2019 2:34:38PM		40 28	5 X 10 5 X 10	\$70.00 \$70.00				-\$4.6
	, , , , , , , , , , , , , , , , , , ,	20 51	10 X 10	\$90.00				-34.0 \$0.0
9/16/2019 9:37:44AM 9/20/2019 9:50:03AM		3	5 X 5	\$45.00				\$0.0
		3	2 % 2	\$45.00				\$0.0
Count: Move O	ut 5							
Reservation								
4/9/2019 9:07:07AM	Clarke, Marcus	177	12 X 30	\$145.00				\$0.0
6/3/2019 8:54:10AM	user, test	156	12 X 35	\$400.00				\$0.0
6/6/2019 8:25:51AM	user, test	24	5 X 10	\$70.00				\$0.0
6/14/2019 12:54:52PM	TEST, RESERVE	8	5 X 5	\$45.00				\$0.0
7/22/2019 7:48:25PM	Test, Automatit	25	5 X 10	\$70.00				\$0.0
7/24/2019 3:55:14PM	Test, Carrie	28	5 X 10	\$70.00				-\$4.6
7/24/2019 11:25:41PM	Test, Automatit	156	12 X 35	\$400.00				\$0.0
9/3/2019 3:27:55PM	Test, Automatit	157	12 X 35	\$400.00				\$0.0
9/3/2019 3:38:39PM	Test, Automatit	158	12 X 35	\$400.00				\$0.0
9/23/2019 11:16:34AM	Automatit, Test	3	5 X 5	\$45.00				\$0.0

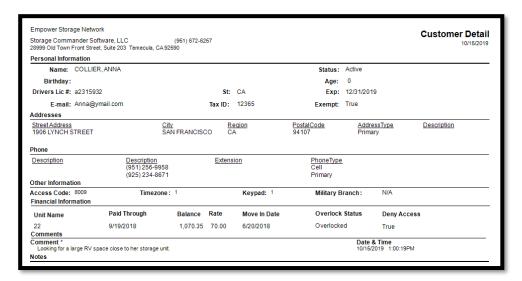
#### **Contracts with Invoices**

List of all active contracts that are on an invoice billing plan. Includes customer name, unit number, next billing date, rate, paid through date, late status, balance, aging 30, aging 31-61, aging 61+. Totals are provided for the count.



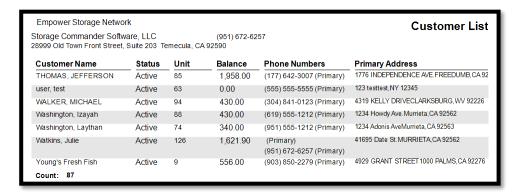
#### **Customer Details**

A complete information sheet for a selected customer. Includes names, address, phone information for the customer, alternate contact and employer. Also includes all notes, commented and a current financial and late status for each unit currently rented by the customer. This report will include personal information that is housed on the customer details page in the contract.



#### **Customer List**

List each customer's full customer information. Includes name, status, unit number, balance, phone number and address. Totals are provided for the count.



#### **Delinquent Contracts**

Lists all "late" units within the facility. A "Late" unit is any unit that has progressed into one of the lien steps. Late steps are setup in the Configuration Manager "Accounting | Lien Status" menu. The report categorizes by late step and includes the customer's name, unit number, late step, date entered, overlocked status, denied access, days late, paid through date, balance, primary phone number. Totals are shown for each late step and a grand total. The report is designed to assist the manager with collection calls provide overall visibility into late customers with average days late and payment information. Also see the *Collection Worksheet* report.

Empower Storage Network	(							Del	inquent Contract Tuesday, 15 October, 20
Name	Unit	Late Step	Date Entered	Overlock	Denied Access	Days Late	Paid Through	Balance	Primary Phone
Storage Commander Softw	are, LLC								
PastDue									
Susans Deli	1		•	NotOverlocked	No	1	10/13/2019	21.00	(910) 737-7802 (Primary)
Count: 1							Total:	\$21.00	
DenyGate							Total.	\$21.00	
Test Missv	2	Step 1 - Late	10/14/2019	NotOverlocked	Yes	5	10/9/2019	30.00	
PAUL STOUT	130	Step 1 - Late		NotOverlocked	Yes	361	10/18/2018		(435) 527-2204 (Primary)
HAROLD BRAY	53	Step 1 - Late		NotOverlocked	Yes	397	9/12/2018	1,144.00	
JEFFERSON THOMAS	85	Step 1 - Late		NotOverlocked	Yes	483	6/18/2018		(177) 642-3007 (Primary)
BRADLEY BOZEK	72	Step 1 - Late		NotOverlocked	Yes	489	6/12/2018		(203) 729-5789 (Primary)
Count: 5									(, (
Overlocked							Total:	\$5,589.20	
Go-Mobile	200	Interruption of Service	9070040 41	AddOverlock	Yes	69	8/6/2019	5.150.00	(951) 672-6257 (Primary)
Young's Fresh Fish	9	Interruption of Service		Overlocked	Yes	329	11/19/2018	-,	(903) 850-2279 (Primary)
BILLIF CLARK	86	Interruption of Service		Overlocked	Yes	334	11/14/2018		(903) 850-2279 (Primary) (904) 982-9700 (Primary)
Pinecrest Moving	00 187	Interruption of Service		Overlocked	Yes	364	10/15/2018	1,790.00	
JACOB CAMACHO	129	Interruption of Service		Overlocked	Yes	365	10/15/2018		(502) 857-6293 (Primary)
B & H Auto Parts	110	Interruption of Service		Overlocked	Yes	369	10/14/2018	2.780.00	(951) 672-6257 (Primary)
National Imports	WH-1	Interruption of Service		Overlocked	Yes	390	9/19/2018	15.650.00	(951) 672-6257 (Primary)
JS Auto Sales	114	Interruption of Service		Overlocked	Yes	398	9/11/2018		(714) 226-5534 (Primary)
Count: 8	114	interruption of Service	10/4/2010 12	Overlocked	162	350	3/11/2010	2,550.00	(714) 220-5554 (Filliary)
							Total:	\$31,772.00	
QualifyForAuction									
bobby smith	66	Step 4 - Notice of Sale	9/7/2019 12:	AddOverlock	Yes	62	8/13/2019	313.28	
JEREMY ANTONIO	57	Step 4 - Notice of Sale		AddOverlock	Yes	65	8/10/2019		(507) 414-2063 (Primary)
ANGELA BROWN	71	Step 4 - Notice of Sale		AddOverlock	Yes	66	8/9/2019		(816) 222-6915 (Primary)
SILVIA J. AGUIRRE	60	Step 4 - Notice of Sale		AddOverlock	Yes	67	8/8/2019		(874) 747-4848 (Primary)
DAVID DIAS	92	Step 4 - Notice of Sale		AddOverlock	Yes	67	8/8/2019	468.85	
Laythan Washington	74	Step 4 - Notice of Sale		AddOverlock	Yes	75	7/31/2019		(951) 555-1212 (Primary)
Izayah Washington	88	Step 4 - Notice of Sale		AddOverlock	Yes	75	7/31/2019		(619) 555-1212 (Primary)
PATRICE LONG	99	Step 4 - Notice of Sale		AddOverlock	Yes	78	7/28/2019		(515) 223-9130 (Primary)
CHERYL MAY	64	Step 4 - Notice of Sale		AddOverlock	Yes	79	7/27/2019		(603) 466-4879 (Primary)
MICHAEL WALKER	94	Step 4 - Notice of Sale		AddOverlock	Yes	81	7/25/2019	430.00	(304) 841-0123 (Primary)
Dave Downey	81	Step 4 - Notice of Sale		AddOverlock	Yes	89	7/17/2019	430.00	(565) 666-6562 (Primary)
PRISCILLA DOMINGUEZ	50	Step 4 - Notice of Sale		AddOverlock	Yes	91	7/15/2019	340.00	
YVONE GARFIELD	55	Step 4 - Notice of Sale		AddOverlock	Yes	91	7/15/2019		(989) 967-3308 (Primary)
Test New Move-In	56	Step 4 - Notice of Sale	8/8/2019 12:	Overlocked	Yes	92	7/14/2019	395.00	

#### **Email Addresses**

Lists all active customers email address and unit numbers. Totals are provided for the count.

Empower Storage Network Storage Commander Softwa 28999 Old Town Front Street, S	,	Customer Email Addresses (951) 672-6257 CA 92590
Customer Name	Unit	Email
Aguirre, Silvia	87	silvia@storagecommander.com
Automatit, Test	3	mmanis@automatit.net
B & H Auto Parts	110	b&hAuto@noemail.com
Clarke, Marcus	177	marcus@storagecommander.com
COLLIER, ANNA	22	Anna@ymail.com
Go-Mobile	200	gomobile@noemail.com
JS Auto Sales	114	jsauto@noemail.com
Lotmen Fencing and Supplies	113	lotmenfencingsupplies@noemail.com
New Move-In, Test	59	blair@storagecommander.com
New Move-In, Test	56	blair@storagecommander.com
Power, Blair	62	blair@storagecommander.com
Power, Blair	52	blair@storagecommander.com
THOMAS, JEFFERSON	85	1776@noemail.com
user, test	63	tressler@automatit.net
Washington, Izayah	88	123@unkown.com
Washington, Laythan	74	laylothe@adonis.com
Young's Fresh Fish	9	youunfish@noemail.com
Count: 17		

### **Email by Site- Business**

Email address by location, business customers only. Includes site, business name, email, city, state, zip code. Totals are provided for the count.

inpower	Storage Network		Busii	ness Email	Addres
Site	Business Name	Email	City	State	Zip
	B & H Auto Parts	b&hAuto@noemail.com	Murrieta	CA	92562
	Go-Mobile	gomobile@noemail.com	Murrieta	CA	92564
	JS Auto Sales	jsauto@noemail.com	Santa Ana	CA	92712
	Lotmen Fencing and Supplies	lotmenfencingsupplies@noemail.com	Mountain Center	CA	92561
	Young's Fresh Fish	youunfish@noemail.com	1000 PALMS	CA	92276
tal: 5	<b>3</b>	,			

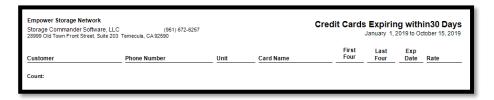
### **Email by Site- Residential**

Email address by location, residential customers only. Includes site, business name, email, city, state, zip code. Totals are provided for the count.

mpowe	r Storage Networl	(		Resider	ntial Email	Addres
Site	First Name	Last Name	Email	City	State	Zip
	Washington	Izayah	123@unkown.com	Murrieta	CA	92562
	THOMAS	JEFFERSON	1776@noemail.com	FREEDUMB	CA	92587
	COLLIER	ANNA	Anna@ymail.com	SAN FRANCISCO	CA	94107
	Washington	Laythan	laylothe@adonis.com	Murrieta	CA	92563
	Clarke	Marcus	marcus@storagecommander.com	Murrieta	CA	92562
	Automatit	Test	mmanis@automatit.net	Tucson	AZ	85705
	Aquirre	Silvia	silvia@storagecommander.com	Chino	CA	91710
	user	test	tressler@automatit.net	test	NY	12345

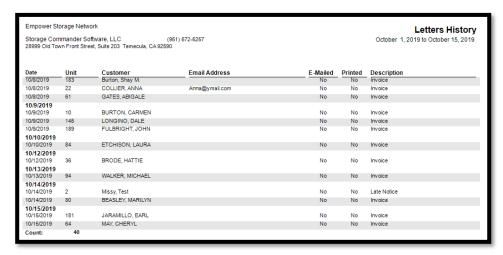
#### **Expiring Credit Cards**

List all customers on automatic payment with an expiring credit card within the next 30 days. Includes the customer's name, phone number, unit number, card name, first four, last four, expiration date and rate. Totals are provided for the count.



### **History of Letters Sent**

List of notices/letters generated for contracts by date. Includes date, unit number, customer name, email address, e-mailed, printed, description. Totals are provided for the count.



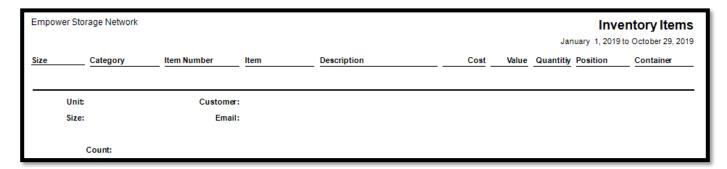
#### **Inactive Contract Status**

Lists each inactive (moved out) customer that has ever rented from the current facility. Includes the name, unit number, move-in date, move-out date, outstanding balance, and phone number. Totals are provided for the count. (*Note:* customer records are never removed from the program.)

Storage Commander Softwar 28999 Old Town Front Street, St		(951) 672 cula, CA 92590	-6257		ive Contract Status Tuesday, 15 October, 2019
Name	Unit	Move-in	Move-Out	Balance	Phone
Test	Al10	7/24/2019	7/24/2019	0.00	
Automatit Test	Al10	11/26/2018	12/31/9999	0.00	(555) 555-5555(Primary)
Automatit Test	25	7/23/2019	12/31/9999	0.00	(555) 555-5555(Primary)
Automatit Test	156	7/25/2019	12/31/9999	0.00	(555) 555-5555(Primary)
Automatit Test	157	9/3/2019	12/31/9999	0.00	, ,,
Automatit Test	158	9/3/2019	12/31/9999	0.00	
Automatit Test-res-2018-11-26	23	11/26/2018	12/31/9999	0.00	(555) 555-5555(Primary)
Blair Power	51	10/15/2018	9/16/2019	0.00	
Bob Jones	8	11/1/2018	1/8/2019	0.00	
Bob Jones	3	11/16/2018	9/20/2019	0.00	
Carrie Test	28	8/1/2019	7/25/2019	-4.60	(951) 999-9999(Primary)
Dave Testing	2	10/4/2018	12/31/9999	0.00	(231) 231-2346(Primary)
HATTIE BRODE	4	5/24/2018	8/13/2019	0.00	(209) 751-2339(Primary)
RESERVE TEST	8	6/14/2019	12/31/9999	0.00	
test user	156	6/3/2019	12/31/9999	0.00	(555) 555-5555(Primary)
test user	24	6/6/2019	7/25/2019	0.00	(555) 555-5555(Primary)
Training Test	83	7/24/2019	7/24/2019	0.00	(951) 123-4567(Primary)
Training Test	40	7/24/2019	7/24/2019	0.00	(951) 123-4567(Primary)
Total Inactive Customers:	18				

#### **Inventory Items**

List all active inventory items for the selected contract. Includes size, category, item number, description, cost, value, quantity, position and container. It also lists the customer's name, unit number, unit size, and email address. Totals are provided for the count.



### **Last Rate Change**

Lists the active contracts and their current rate, street rate and last rate change date. Includes size, unit number, customer name, move in date, current rate, street rate, last rate change date, last rate change amount. Totals are provided for the count.

10 X 20 94 10 X 20 97 10 X 20 99 10 X 20 80 10 X 20 86 10 X 20 86 10 X 20 87 10 X 20 90 10 X 20 92 12 X 25 150 12 X 25 151 12 X 25 154 12 X 30 178 12 X 30 182 12 X 30 182 12 X 30 182 12 X 30 183	Customer  BERTHIAUME, MITTIE P. WALKER, MICHAEL GREEN, JEAN LONG, PATRICE BEASLEY, MARILYN THOMAS, JEFFERSON CLARK, BILLIE Aquirre, Silvia BARRETT, JANEL DIAS, DAVID BERRY, ANDREW BERRY, ANDREW SMITH, THOMAS BIANCO, ELIZABETH	Move In Date 6/10/2019 8/21/2019 10/14/2019 8/24/2019 6/22/2019 6/14/2019 7/11/2019 7/5/2019 6/4/2019 8/4/2019 6/9/2019 6/9/2019 9/8/2019	Current Rate  \$120.00 \$120.00 \$120.00 \$120.00 \$122.00 \$122.00 \$122.00 \$122.00 \$122.00 \$122.00 \$110.00	\$120.00 \$120.00 \$120.00 \$120.00 \$120.00 \$120.00 \$120.00 \$120.00 \$120.00 \$120.00 \$110.00 \$110.00	8/21/2019 9/13/2019 9/6/2019 9/3/2019 8/3/0/2019 1/14/2019	\$2.00 \$2.00 \$2.00 \$2.00
10 X 20 94 10 X 20 97 10 X 20 97 10 X 20 80 10 X 20 86 10 X 20 86 10 X 20 87 10 X 20 90 10 X 20 92 12 X 25 150 12 X 25 151 12 X 25 154 12 X 30 178 12 X 30 182 12 X 30 182 12 X 30 182 12 X 30 183	WALKER, MICHAEL GREEN, JEAN LONG, PATRICE BEASLEY, MARILYN THOMAS, JEFFERSON CLARK, BILLIE Aquirre, Silvia BARRETT, JANEL DIAS, DAVID BERRY, ANDREW BERRY, ANDREW SMITH, THOMAS BIANCO, ELIZABETH	8/21/2019 10/14/2019 8/24/2019 6/22/2019 6/14/2019 7/11/2019 7/5/2019 6/4/2019 6/8/2019 6/6/2019 9/8/2019	\$120.00 \$120.00 \$120.00 \$122.00 \$122.00 \$122.00 \$122.00 \$122.00 \$110.00 \$110.00	\$120.00 \$120.00 \$120.00 \$120.00 \$120.00 \$120.00 \$120.00 \$120.00 \$120.00 \$110.00	9/13/2019 9/6/2019 9/3/2019 8/30/2019	\$2.00 \$2.00 \$2.00 \$2.00 \$2.00 \$2.00
10 X 20 97 10 X 20 99 10 X 20 89 10 X 20 85 10 X 20 86 10 X 20 86 10 X 20 97 10 X 20 90 10 X 20 92 12 X 25 150 12 X 25 154 12 X 30 178 12 X 30 182 12 X 30 182 12 X 30 183	GREEN, JEAN LONG, PATRICE BEASLEY, MARILYN THOMAS, JEFFERSON CLARK, BILLIE Aquirre, Silvia BARRETT, JANEL DIAS, DAVID BERRY, ANDREW BERRY, ANDREW SMITH, THOMAS BIANCO, ELIZABETH	10/14/2019 8/24/2019 6/22/2019 6/14/2019 7/11/2019 7/5/2019 6/4/2019 8/4/2019 6/6/2019 9/6/2019	\$120.00 \$120.00 \$122.00 \$122.00 \$122.00 \$122.00 \$122.00 \$122.00 \$120.00 \$110.00	\$120.00 \$120.00 \$120.00 \$120.00 \$120.00 \$120.00 \$120.00 \$120.00 \$110.00	9/13/2019 9/6/2019 9/3/2019 8/30/2019	\$2.00 \$2.00 \$2.00 \$2.00
10 X 20 99 10 X 20 80 10 X 20 85 10 X 20 86 10 X 20 87 10 X 20 90 10 X 20 92 12 X 25 150 12 X 25 151 12 X 25 154 12 X 30 178 12 X 30 182 12 X 30 182 12 X 30 182	LONG, PATRICE BEASLEY, MARILYN THOMAS, JEFFERSON CLARK, BILLIE Aquirre, Silvia BARRETT, JANEL DIAS, DAVID BERRY, ANDREW BERRY, ANDREW SMITH, THOMAS BIANCO, ELIZABETH	8/24/2019 6/22/2019 6/14/2019 7/11/2019 7/5/2019 6/4/2019 8/4/2019 6/9/2019 9/8/2019	\$120.00 \$122.00 \$122.00 \$122.00 \$122.00 \$122.00 \$112.00 \$110.00	\$120.00 \$120.00 \$120.00 \$120.00 \$120.00 \$120.00 \$120.00 \$120.00	9/13/2019 9/6/2019 9/3/2019 8/30/2019	\$2.00 \$2.00 \$2.00 \$2.00
10 X 20 80 10 X 20 85 10 X 20 86 10 X 20 87 10 X 20 90 10 X 20 92 12 X 25 150 12 X 25 151 12 X 25 154 12 X 30 178 12 X 30 181 12 X 30 182 12 X 30 182 12 X 30 183	BEASLEY, MARILYN THOMAS, JEFFERSON CLARK, BILLIE Aquirre, Silvia BARRETT, JANEL DIAS, DAVID BERRY, ANDREW BERRY, ANDREW SMITH, THOMAS BIANCO, ELIZABETH	6/22/2019 6/14/2019 7/11/2019 7/5/2019 6/4/2019 6/4/2019 6/9/2019 9/8/2019	\$122.00 \$122.00 \$122.00 \$122.00 \$122.00 \$122.00 \$110.00	\$120.00 \$120.00 \$120.00 \$120.00 \$120.00 \$120.00 \$110.00	9/13/2019 9/6/2019 9/3/2019 8/30/2019	\$2.00 \$2.00 \$2.00 \$2.00
10 X 20 85 10 X 20 86 10 X 20 87 10 X 20 90 10 X 20 92 12 X 25 150 12 X 25 151 12 X 25 154 12 X 30 178 12 X 30 182 12 X 30 182 12 X 30 182 12 X 30 182 12 X 30 182	THOMAS, JEFFERSON CLARK, BILLIE Aquirre, Silvia BARRETT, JANEL DIAS, DAVID BERRY, ANDREW BERRY, ANDREW SMITH, THOMAS BIANCO, ELIZABETH	6/14/2019 7/11/2019 7/5/2019 6/4/2019 8/4/2019 6/9/2019 6/6/2019 9/8/2019	\$122.00 \$122.00 \$122.00 \$122.00 \$122.00 \$110.00 \$110.00	\$120.00 \$120.00 \$120.00 \$120.00 \$120.00 \$110.00	9/13/2019 9/6/2019 9/3/2019 8/30/2019	\$2.00 \$2.00 \$2.00 \$2.00
10 X 20 86 10 X 20 87 10 X 20 90 10 X 20 92 12 X 25 150 12 X 25 151 12 X 30 178 12 X 30 182 12 X 30 182 12 X 30 182 12 X 30 182 12 X 30 182	CLARK, BILLIE Aquirre, Silvia BARRETT, JANEL DIAS, DAVID BERRY, ANDREW BERRY, ANDREW SMITH, THOMAS BIANCO, ELIZABETH	7/11/2019 7/5/2019 6/4/2019 8/4/2019 6/9/2019 6/6/2019 9/8/2019	\$122.00 \$122.00 \$122.00 \$122.00 \$110.00 \$110.00	\$120.00 \$120.00 \$120.00 \$120.00 \$110.00	9/6/2019 9/3/2019 8/30/2019	\$2.00 \$2.00 \$2.00
10 X 20 87 10 X 20 90 10 X 20 92 12 X 25 150 12 X 25 151 12 X 25 154 12 X 30 178 12 X 30 181 12 X 30 182 12 X 30 183	Aquirre, Silvia BARRETT, JANEL DIAS, DAVID BERRY, ANDREW BERRY, ANDREW SMITH, THOMAS BIANCO, ELIZABETH	7/5/2019 6/4/2019 8/4/2019 6/9/2019 6/6/2019 9/8/2019	\$122.00 \$122.00 \$122.00 \$110.00 \$110.00	\$120.00 \$120.00 \$120.00 \$110.00	9/3/2019 8/30/2019	\$2.00 \$2.00
10 X 20 90 10 X 20 92 12 X 25 150 12 X 25 151 12 X 25 151 12 X 30 178 12 X 30 181 12 X 30 182 12 X 30 182 12 X 30 183	BÁRRÉTT, JANEL DIAS, DAVID BERRY, ANDREW BERRY, ANDREW SMITH, THOMAS BIANCO, ELIZABETH	6/4/2019 8/4/2019 6/9/2019 6/6/2019 9/8/2019	\$122.00 \$122.00 \$110.00 \$110.00	\$120.00 \$120.00 \$110.00	8/30/2019	\$2.00
10 X 20 92 12 X 25 150 12 X 25 151 12 X 25 151 12 X 25 154 12 X 30 178 12 X 30 181 12 X 30 182 12 X 30 182 12 X 30 183	DIAS, DAVID BERRY, ANDREW BERRY, ANDREW SMITH, THOMAS BIANCO, ELIZABETH	8/4/2019 6/9/2019 6/6/2019 9/8/2019	\$122.00 \$110.00 \$110.00	\$120.00 \$110.00		
12 X 25 150 12 X 25 151 12 X 25 154 12 X 30 178 12 X 30 181 12 X 30 182 12 X 30 182 12 X 30 183	BERRY, ANDREW BERRY, ANDREW SMITH, THOMAS BIANCO, ELIZABETH	6/9/2019 6/6/2019 9/8/2019	\$110.00 \$110.00	\$110.00	1/14/2019	\$2.00
12 X 25 151 12 X 25 154 12 X 30 178 12 X 30 181 12 X 30 182 12 X 30 182 12 X 30 183	BERRY, ANDREW SMITH, THOMAS BIANCO, ELIZABETH	6/6/2019 9/8/2019	\$110.00			
12 X 25 154 12 X 30 178 12 X 30 181 12 X 30 182 12 X 30 183	SMITH, THOMAS BIANCO, ELIZABETH	9/8/2019		\$110.00		
12 X 30 178 12 X 30 181 12 X 30 182 12 X 30 183	BIANCO, ELIZABETH					
12 X 30 181 12 X 30 182 12 X 30 183			\$110.00	\$110.00		
12 X 30 182 12 X 30 183		6/11/2019	\$145.00	\$145.00		
12 X 30 183	JARAMILLO, EARL	6/23/2019	\$145.00	\$145.00		
	ESCOBAR, ISRAEL I.	9/30/2019	\$145.00	\$145.00		
12 X 30 185	Burton, Shay M.	6/15/2019	\$145.00	\$145.00		
	FORRESTER, JIM D.	9/2/2019	\$145.00	\$145.00		
12 X 30 187	Pinecrest Moving	7/12/2019	\$145.00	\$145.00		
12 X 30 189	FULBRIGHT, JOHN	10/17/2019	\$145.00	\$145.00		
12 X 30 190	FULBRIGHT, JOHN	10/17/2019	\$145.00	\$145.00		
20 X 20 110	B & H Auto Parts	6/6/2019	\$210.00	\$210.00		
20 X 20 113	Lotmen Fencing and Supplies	6/4/2019	\$210.00	\$210.00		
20 X 20 114	JS Auto Sales	7/8/2019	\$210.00	\$210.00		
Cell Tower 200	Go-Mobile	6/2/2019	\$1,700.00	\$1,700.00		
60 X 200 WH-	National Imports	6/15/2019	\$1,200.00	\$1,200.00		

#### **Late Contracts**

Contract that are late grouped by the late status. Includes customer name, unit number, delinquency status, overlock, denied access, last payment, size, paid through, date entered, balance, phone. Totals are provided for the count.

Empower Storage 41695 Date St. Murrieta, C	A 92562	(	951) 672-625	7						Friday, 18 October, 2019
Name	<u>Unit</u>	Delinquency Status	Overlock	Denied Access	Last Payment	Size	Paid Through	Date Entered	Balance	Phone
Young's Fresh Fish	9	PastDue PastDue	NotOverlock	No	9/21/2019	5 X 5	10/15/2019		46.00	(903) 850 - 2279(Primary)
CARMEN BURTON	10	PastDue	NotOverlock	No	9/21/2019	5 X 5	10/16/2019		46.00	
ANNA COLLIER	22	PastDue	NotOverlock	No	10/4/2019	5 X 10	10/15/2019			(925) 234 - 8671(Primary)
HAROLD BRAY	53	PastDue	NotOverlock	No	9/16/2019	10 X 10	10/8/2019		81.00	
VICTORACOTTON	140	PastDue	NotOverlock	No	9/15/2019	8 X 12	10/15/2019		95.00	
DALE LONGINO	145	PastDue	NotOverlock	No	9/16/2019	8 X 12	10/16/2019		95.00	(603) 781 - 6514(Primary)
Shay M. Burton	183	PastDue	NotOverlock	No	9/27/2019	12 X 30	10/15/2019			(212) 938 - 3888(Primary)
National Imports	WH-1	PastDue	NotOverlock	No	9/3/2019	60 X 200	10/15/2019		1,200.00	(951) 672 - 6257(Primary)
Count: 8							Total:		1,943.85	
Step 1 - Late										
MITTIE P. BERTHIAUME	91	DenyGateAccess	NotOverlock	Yes	10/9/2019	10 X 20	10/10/2019	10/17/2019	130.00	(318) 482 - 3504(Primary)
ERICKAJ, ELIAS	123	DenyGateAccess	NotOverlock	Yes	9/12/2019	8 X 12	10/12/2019	10/19/2019	105.00	(999) 393 - 9394(Primary)
ELIZABETH BIANCO	178	DenyGateAccess	NotOverlock	Yes	10/1/2019	12 X 30	10/11/2019	10/18/2019	186.95	(419) 470 - 8377(Primary)
ISRAELI. ESCOBAR	182	DenyGateAccess	NotOverlock	Yes		12 X 30	9/26/2019	10/18/2019	60.00	(949) 499 - 4944(Primary)
Count: 4							Total:		481.95	
Step 1 - Late										
JS Auto Sales	114	PastDue	NotOverlock	No	9/8/2019	20 X 20	10/7/2019	10/19/2019	260.00	(714) 226 - 5534(Primary)
Count: 1							Total:		260.00	
Step 2 - Preliminary L	.ien									
Silvia Aquirre	87	Overlocked	Overlocked	Yes	10/4/2019	10 X 20	10/4/2019	10/16/2019	163.95	(951) 123 - 4567(Primary)
ANDREWBERRY	151	Overlocked	Overlocked	Yes	10/9/2019	12 X 25	9/5/2019	10/19/2019	205.00	(305) 487 - 7759(Primary)
JIMD. FORRESTER	185	Overlocked	AddOverlock	Yes	9/3/2019	12 X 30	9/1/2019	10/14/2019	325.00	(932) 948 - 5858(Primary)
Count: 3							Total:		693.95	

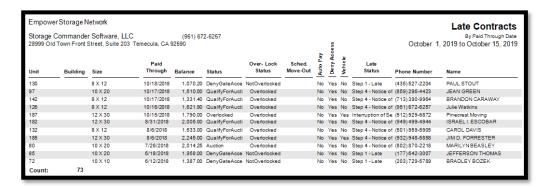
#### **Late Contracts by Customer**

List of late units by Customer. Includes unit number, building, unit size, paid through date, balance, status, overlock status, scheduled move-out, auto pay, deny access, vehicle, late status, phone number and name. Totals are provided for the count.

		r Software, LLC Street, Suite 203		(951) 67: 92590	2-6257				ess			October 1	By Custome , 2019 to October 15, 201
Unit	Building	Size	Paid Through	Balance	Status	Over- Lock Status	Sched Move-Out	Auto Pay	Deny Acc	Vehicle	Late Status	Phone Number	Name
13		5 X 5	10/14/2018	596.50	QualifyForAucti	Overlocked		No	Yes	Yes	Step 4 - Notice of	(859) 399-9294	JAMES K. GARCIA
138		8 X 12	10/12/2018	1,414.35	QualifyForAucti	Overlocked		No	Yes	Yes	Step 4 - Notice of	(607) 869-3486	JASON GARCIA
55		10 X 10	7/15/2019	390.85	QualifyForAucti	AddOverlock		No	Yes	No	Step 4 - Notice of	(989) 967-3308	YVONE GARFIELD
61		10 X 10	10/19/2018	1,533.40	QualifyForAucti	Overlocked		No	Yes	No	Step 4 - Notice of	(475)723-4862	ABIGALE GATES
97		10 X 20	10/17/2018	1,510.00	QualifyForAucti	Overlocked		No	Yes	No	Step 4 - Notice of	(859) 296-4423	JEAN GREEN
14		5 X 5	6/30/2019	250.00	QualifyForAucti	Overlocked		No	Yes	No	Step 4 - Notice of		TIMOTHY IVETUN
181		12 X 30	9/27/2018	1,955.00	QualifyForAucti	Overlocked		No	Yes	Yes	Step 4 - Notice of	(609) 487-9400	EARL JARAMILLO
110		20 X 20	10/10/2018	2,780.00	Overlocked	Overlocked		No	Yes	No	Interruption of Se	(951) 672-6257	B & H Auto Parts
200		Cell Tower	8/6/2019	5,150.00	Overlocked	AddOverlock		No	Yes	No	Interruption of Se	(951) 672-6257	Go-Mobile
114		20 X 20	9/11/2018	2,990.00	Overlocked	Overlocked		No	Yes	No	Interruption of Se	(714) 226-5534	JS Auto Sales
113		20 X 20	7/8/2019	1,037.80	QualifyForAucti	Overlocked		No	Yes	No	Step 4 - Notice of	(619) 882-7762	Lotmen Fencing and Supplies
WH-1		60 X 200	9/19/2018	15,650.00	Overlocked	Overlocked		No	Yes	No	Interruption of Se	(951) 672-6257	National Imports
187		12 X 30	10/15/2018	1,790.00	Overlocked	Overlocked		No	Yes	Yes	Interruption of Se	(512) 929-6872	Pinecrest Moving
1		5 X 5	10/13/2019	21.00	PastDue	NotOverlocked		Yes	No	No	•	(910) 737-7802	Susans Deli
9		5 X 5	11/19/2018	555.00	Overlocked	Overlocked		Nie	Vee	Ma	Interruption of Se	(002) 050 2270	Young's Fresh Fish

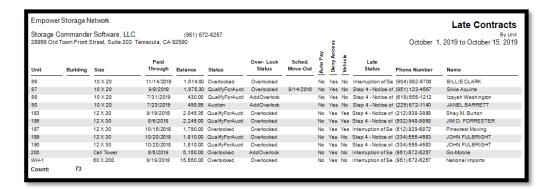
#### **Late Contracts by PT Date**

List of late units sorted by paid through date. Includes unit number, building, unit size, paid through date, balance, status, overlock status, scheduled move-out, auto pay, deny access, vehicle, late status, phone number and name. Totals are provided for the count.



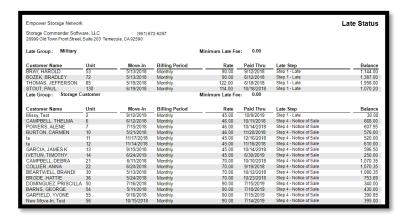
#### **Late Contracts by Unit**

List of late units sorted by paid unit size. Includes unit number, building, unit size, paid through date, balance, status, overlock status, scheduled move-out, auto pay, deny access, vehicle, late status, phone number and name. Totals are provided for the count.



#### **Late Status**

Lists each contract that is assigned to a late step. Grouped by the Late Group and Late Group. Includes customer name, unit number, move in date, billing period, rate, paid through date, late step and balance.



#### **Lease Deposit Report**

Lists all units showing deposit and lease expiration date. Includes unit number, customer name, lease type, late status, move-in date, lease expiration date, unit size and deposit amount. Totals are provided for the count, total and deposit total.

sit Repor ctober 15, 201	Lease Depos Tuesday, Od					rage Network	npower St
Depos	Size	Lease Exp Date	Move-In Date	Late Status	Lease Type	Name	it
					tware, LLC	age Commander Soft	
0.0	8 X 12		6/15/2018	Step 4 - Notice of		WILLIAM CASHION	2
0.0	8 X 12		8/17/2018	Step 4 - Notice of		ERICKA J. ELIAS	3
0.0	8 X 12		9/17/2018	Step 4 - Notice of		Julie Watkins	j
0.	8 X 12		6/15/2018	Interruption of Se		JACOB CAMACHO	)
0.0	8 X 12		6/19/2018	Step 1 - Late		PAUL STOUT	)
0.	8 X 12		7/3/2018	Step 4 - Notice of		JANNET CROOKER.	1
0.0	8 X 12		7/7/2018	Step 4 - Notice of		CAROL DAVIS	2
0.0	8 X 12		9/4/2018	Step 4 - Notice of		FRANK F. FILLOW	5
0.0	8 X 12		9/13/2018	Step 4 - Notice of		JASON GARCIA	}
0.	8 X 12		6/20/2018	Step 4 - Notice of		VICTORA COTTON	)
0.0	8 X 12		6/18/2018	Step 4 - Notice of		BRANDON CARAWAY	2
0.0	8 X 12		9/21/2018	Step 4 - Notice of		DALE LONGINO	5
0.0	12 X 25		5/14/2018			ANDREW BERRY	)
0.0	12 X 25		5/11/2018			ANDREW BERRY	1
0.0	12 X 25		7/24/2019			Test	}
0.	12 X 25		8/13/2018	Step 4 - Notice of		THOMAS SMITH	1
0.0	12 X 30		5/16/2018	Step 4 - Notice of		ELIZABETH BIANCO	3
0.	12 X 30		5/28/2018	Step 4 - Notice of		EARL JARAMILLO	1
0.0	12 X 30		9/4/2018	Step 4 - Notice of		SRAEL I. ESCOBAR	2
0.	12 X 30		5/20/2018	Step 4 - Notice of		Shay M. Burton	3
0.0	12 X 30		8/7/2018	Step 4 - Notice of		JIM D. FORRESTER	5
0.	12 X 30		6/16/2018	Interruption of Se		Pinecrest Moving	7
0.0	12 X 30		9/21/2018	Step 4 - Notice of		JOHN FULBRIGHT	)
0.	12 X 30		9/21/2018	Step 4 - Notice of		JOHN FULBRIGHT	)
0.0	Cell Tower		5/7/2018	Interruption of Se		Go-Mobile	)
0.	60 X 200		5/20/2018	Interruption of Se		National Imports	<del>I</del> -1
-\$25.						nt: 81	ocation Cou
-\$25.						al: 81	То

#### **Lease Expiration Report**

Lists all active contracts with a lease expiration date within the specified date range. Includes unit number, customer name, unit status, lease type, late status, move-in date, lease expiration date, scheduled move-out. Totals are provided for the count.

Empower	Storage Network						<b>n Report</b> ber 15, 2019
Unit	Name	Unit Status	Lease Type	Late Status	Move-In Date	Lease Exp Date	Sched. Move-Out
Location: §	Storage Commander So Susans Deli	ftware, LLC Rented			5/14/2018	5/14/2019	
9	Young's Fresh Fish	Rented		Interruption of Service	6/20/2018	6/20/2019	
52 Coui Tot	•	Rented			10/15/2018	10/15/2019	

#### **Lock Changes**

Units that need the over-lock changed, either removed or added. Includes unit number, building, floor, vehicle, customer name, deny access, delinquency status, late step, paid though date and balance. Totals are provided for the count and dollar amount.

Jnit	Building	Floor	Vehicle	Customer	Deny Access	Delinquency Status	Late Step	Paid Through	Baland
AddOv	erlock								
50			No	PRISCILLA DOMINGUEZ	Yes	QualifyForAuction	Step 4 - Notice of Sale	7/15/2019	340.
55			No	YVONE GARFIELD	Yes	QualifyForAuction	Step 4 - Notice of Sale	7/15/2019	390.
57			No	JEREMY ANTONIO	Yes	QualifyForAuction	Step 4 - Notice of Sale	8/10/2019	360.
60			No	SILVIA J. AGUIRRE	Yes	QualifyForAuction	Step 4 - Notice of Sale	8/8/2019	360.
64			No	CHERYLMAY	Yes	QualifyForAuction	Step 4 - Notice of Sale	7/27/2019	340.
66			No	bobby smith	Yes	QualifyForAuction	Step 4 - Notice of Sale	8/13/2019	313.
71			No	ANGELA BROWN	Yes	QualifyForAuction	Step 4 - Notice of Sale	8/9/2019	340.
74			No	Laythan Washington	Yes	QualifyForAuction	Step 4 - Notice of Sale	7/31/2019	340.
31			No	Dave Downey	Yes	QualifyForAuction	Step 4 - Notice of Sale	7/17/2019	430.
38			No	Izayah Washington	Yes	QualifyForAuction	Step 4 - Notice of Sale	7/31/2019	430.
90			No	JANELBARRETT	Yes	Auction	Step 4 - Notice of Sale	7/23/2019	498.
92			No	DAVID DIAS	Yes	QualifyForAuction	Step 4 - Notice of Sale	8/8/2019	468.
94			No	MICHAEL WALKER	Yes	QualifyForAuction	Step 4 - Notice of Sale	7/25/2019	430.
99			No	PATRICE LONG	Yes	QualifyForAuction	Step 4 - Notice of Sale	7/28/2019	430.
200			No	Go-Mobile	Yes	Overlocked	Interruption of Service	8/6/2019	5,150.
Count:								Total:	<b>\$1</b> 0,6 <b>2</b> 3.
	eOverlock								
3			No	TEST	No	Current		8/31/2019	-1,565.
15			No	Test Missy	No	Current		10/30/2019	0.
52			No	Blair Power	No	Current		11/14/2019	0.
52			No	Blair Power	No	Current		12/16/2019	-93.
150			Yes	ANDREW BERRY	No	Current		1/12/2020	-10.
151			No	ANDREW BERRY	No	Current		1/9/2020	-220.
Count:								Total:	<b>\$</b> -1,888.

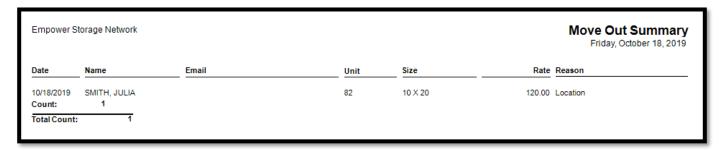
#### **Move-In Summary**

Lists out the sources, names and emails of everyone who moved in during the specified date range. Includes date, name, email, unit, size, rate and source. Total count is provided.

Empower S	torage Network					Move In Summar June 1, 2016 to June 30, 201
Date	Name	Email	Unit	Size	Rate	Source
Location:	-					
6/3/2016	FORRESTER, JIM D.		185	12 X 30	145.00	Drive By
6/4/2016	FILLOW, FRANK F.		135	8 X 12	95.00	Drive By
6/13/2016	GARCIA, JASON		138	8 X 12	95.00	Phonebook
6/15/2016	GARFIELD, YVONE		55	10 X 10	90.00	Phonebook
6/15/2016	GARCIA, JAMES K.		13	5 X 5	45.00	Drive By
6/16/2016	Watkins, Julie	julie@storagenetworks.com	126	8 X 12	95.00	Drive By
6/19/2016	GATES, ABIGALE		61	10 X 10	90.00	Drive By
6/20/2016	FULBRIGHT, JOHN		189	12 X 30	145.00	Referral
6/20/2016	FULBRIGHT, JOHN		190	12 X 30	145.00	Drive By
6/20/2016	GREEN, JEAN		97	10 X 20	120.00	Penny Saver
6/22/2016	BURTON, DORIS		156	12 X 35	400.00	Referral
6/22/2016	FARR, ROBERT		120	8 X 12	95.00	Penny Saver
6/26/2016	GREENBURG, DAVE		176	12 X 30	145.00	Coupon
6/30/2016	HABINIEGHT, MARTHAL.		74	10 X 10	90.00	Drive By
Count	14					

#### **Move-Out Summary**

Lists out the reasons, names and emails of every tenant that who has moved out during the specified date range. Includes date, name, email, unit number, size, rate and reason. Total count is provided.



#### **Overlock Status**

The overlock status for all units. Includes unit number, building, floor, vehicle, customer name, deny access, delinquency status, late step, paid through date and balance. Total count is provided for each category.

	v <b>er Storage N</b> ver Storage 6257	totwork						Ove	rlock Status
Unit	Building	Floor	Vehicle	Customer	Deny Acces	Delinquency Status	Late Step	Paid Through	Balance
AddOv	/erlock								
185 Count:	1		Yes	JIM D. FORRESTER	Yes	Overlocked	Step 2 - Preliminary Lien	9/1/2019 <b>Total:</b>	325.00 <b>325.0</b> 0
NotOv	erlocked								
1			No	Susans Deli	No	Current		11/7/2019	0.0
2			No	JOAN CINTRON	No	Current		11/16/2019	0.0
4			No	HATTIE BRODE	No	Current		11/17/2019	0.0
5			No	FABIAN DOWLING	No	Current			0.0
6			No	THELMA CAMPBELL	No	Current		11/5/2019	0.0
7			No	ALENE POWERS	No	Current		11/8/2019	0.0
9			No	Young's Fresh Fish	No	PastDue		10/15/2019	46.0
10			No	CARMEN BURTON	No	PastDue		10/16/2019	46.0
12			No	MARK FIELDS	No	Current		10/22/2020	-450.00
13			Yes	JAMES K. GARCIA	No	Current		11/8/2019	0.0
21			No	DEBRA CAMPBELL	No	Current		11/4/2019	0.00
22			No	ANNA COLLIER	No	PastDue		10/15/2019	76.98
30			No	BRANDI BEARTWELL	No	Current		11/6/2019	0.0
50			No	PRISCILLA DOMINGUEZ	No	Current		11/9/2019	0.0
53			No	HAROLD BRAY	No	PastDue		10/8/2019	81.00
55			No	YVONE GARFIELD	No	Current		11/9/2019	0.0
57			No	JEREMY ANTONIO	No	Current		11/4/2019	0.0
58			No	MAUD MONTGOMERY	No	Current		12/6/2019	-90.0

## **Pending Rate Changes**

Rate changes that are assigned to a contract but have not yet taken affect. Includes Customer name, unit number. Category, date, current rate, change amount, max amount, net change and new rate. Total count is provided for net change.

Empower Software		(951) 672-6257				January 1, 2	019 to October	18, 2019
41695 Date St. Murrieta, CA 92562	1114	G-1	D-4-	Current Rate	Change Amount	Max Amount	Net Change	Nev Rat
Item / Customer Name	Unit	Category	Date	Nate	Amount	Amount	Change	Nat
10 X 20 Rate Change BARRETT, JANEL	90	Rate Change	7/31/2016	\$122.00	\$2.00		\$2.00	\$124.0
BEASLEY, MARILYN	80		7/31/2016	\$122.00	\$2.00		\$2.00	\$124.0
BERTHIAUME, MITTIE P.	91		7/31/2016	\$122.00	\$2.00		\$2.00	\$124.0
CLARK, BILLIE	86		8/17/2016	\$120.00	\$2.00		\$2.00	\$124.0
DIAS, DAVID	92		7/31/2016	\$122.00	\$2.00		\$2.00	\$124.0
DIAS, DAVID	92		10/10/2016	\$120.00	\$2.00		\$2.00	\$122.0
Downey, Dave	81		7/31/2016	\$120.00	\$2.00		\$2.00	\$122.0
ETCHISON, LAURA	84		7/31/2016	\$120.00	\$2.00		\$2.00	\$122.0
GREEN, JEAN	97		7/31/2016	\$120.00	\$2.00		\$2.00	\$122.0
LONG, PATRICE	99		7/31/2016	\$120.00	\$2.00		\$2.00	\$122.0
SMITH, JULIA	82		7/31/2016	\$120.00	\$2.00		\$2.00	\$122.0
THOMAS, JEFFERSON	85		7/31/2016	\$120.00	\$2.00		\$2.00	\$124.0
WALKER, MICHAEL	94		7/31/2016	\$120.00	\$2.00		\$2.00	\$124.0
*	J-4		7/31/2010	ψ120.00	Ψ2.00	_		ψ122.0
Count: 13						_	\$26.00	
Total: 13						_	\$26.00	

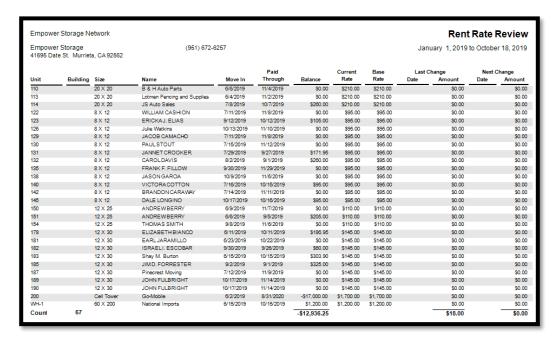
#### **Rate Change History**

Shows rate changes that have been applied to contracts in the past. Includes date, unit number, customer name, category, description, amount and current rate. Total count is provided.

	er Storag ate St. M	ge Iurrieta, CA 92562	(951) 672-6257	January 1, 20	e History ober 18, 2019	
Date	Unit	Customer	Category	Description	Amount	Current Rate
8/21/2019	80	BEASLEY, MARILYN		10 X 20 Rate Change	2.00	122.00
8/24/2019	10	BURTON, CARMEN		5 X 5 Rate Change	1.00	46.00
8/24/2019	4	BRODE, HATTIE		5 X 5 Rate Change	1.00	46.00
8/24/2019	9	Young's Fresh Fish		5 X 5 Rate Change	1.00	46.00
8/31/2019	90	BARRETT, JANEL		10 X 20 Rate Change	2.00	122.00
9/4/2019	6	CAMPBELL, THELMA		5 X 5 Rate Change	1.00	46.00
9/4/2019	87	Aquirre, Silvia		10 X 20 Rate Change	2.00	122.00
9/5/2019	1	Susans Deli		5 X 5 Rate Change	1.00	46.00
9/6/2019	86	CLARK, BILLIE		10 X 20 Rate Change	2.00	122.00
9/13/2019	85	THOMAS, JEFFERSON		10 X 20 Rate Change	2.00	122.00
10/3/2019	7	POWERS, ALENE		5 X 5 Rate Change	1.00	46.00
10/17/2019	92	DIAS, DAVID		10 X 20 Rate Change	2.00	122.00
Cour	nt: 12					

#### **Rate Change Review**

Lists the current rate, late rate change, and next rate change for all active units. Includes unit number, building, size, name, move-in date, paid through date, balance, current rate, base rate, last change date, amount, next change date, amount. Totals are provided for each category.



### **Recurring Products**

List of recurring items connected to a contract, such as discounts, insurance and/or fees. Includes customer name, unit number, product type, category, account ID, expires, start date, end date, rate, amount. Total count is provided for each category.

Empower Storage Network Empower Storage 41695 Date St. Murrieta, CA 92562	(951) 672-6257						Recurring Products Friday, 18 October, 2019		
Item / Customer Name	Unit	Product Type	Category	Account Id	Expires	Start Date	End Date	Rate	Amount
6th Month 10% Discount		Discount	Promotions	4600					%10.00
LONG, PATRICE	99				Yes	1/12/2019	2/11/2019	\$120.00	
Watkins, Julie	126				Yes	3/22/2019	4/21/2019	\$95.00	
Count: 2									
Burglary (\$1,000 @ 100%)		Insurance	Insurance	4400					<b>\$10.95</b>
DIAS, DAVID	92				No			\$122.00	
Count: 1									
Burglary (\$1,000 @ 50%)		Insurance	Insurance	4400					<b>\$</b> 6.95
ADAMEK, LEANNA	69				No			\$90.00	
AGUIRRE, SILVIA J.	60				No			\$90.00	
ANTONIO, JEREMY	57				No			\$90.00	
Aquirre, Silvia	87				No			\$122.00	
BARRETT, JANEL	90				No			\$122.00	
BEARTWELL, BRANDI	30				No			\$70.00	
BEASLEY, MARILYN	80				No			\$122.00	
Burton, Shay M.	183				No			\$145.00	
CAMPBELL, DEBRA	21				No			\$70.00	
CARAWAY, BRANDON	142				No			\$95.00	
COLLIER, ANNA	22				No			\$70.00	
CROOKER., JANNET	131				No			\$95.00	
FILLOW, FRANK F.	135				No			\$95.00	
GARCIA, JASON	138				No			\$95.00	
Count: 14									
Burglary (\$10,000 @ 100%)		Insurance	Insurance	4400					<b>\$</b> 31.95
BIANCO, ELIZABETH	178				No			\$145.00	
GATES, ABIGALE	61				No			\$90.00	
Lotmen Fencing and Supplies	113				No			\$210.00	
Watkins, Julie	126				No			\$95.00	
Count: 4									

# **Rent Roll by Customer**

Summary of all active contracts with common information like move-in date, balance, paid to date ordered by customer name. Includes customer name, unit number, area, move-in date, rate, paid through date, late status, balance, aging 30, aging 31-60, aging 61+.

Empower Storage		(	951) 672-6257							By Custome
41695 Date St. Murrieta, CA9	2562							January	1, 2019 to Octo	ber 18, 2019
Customer Name	Unit	Area	Move-In	Rate	Paid Thru	Late Status	Balance	Aging 30	Aging 31-60	Aging 61
FORRESTER, JIM D.	185	360.00	9/2/2019	145.00	9/1/2019	Step 2 - Prelimin	325.00	325.00	0.00	0.00
FULBRIGHT, JOHN	189	360.00	10/17/2019	145.00	11/14/2019		0.00	0.00	0.00	0.00
FULBRIGHT, JOHN	190	360.00	10/17/2019	145.00	11/14/2019		0.00	0.00	0.00	0.0
GARCIA, JAMES K.	13		10/11/2019		11/8/2019		0.00	0.00	0.00	0.00
GARCIA, JASON	138	96.00	10/9/2019	95.00	11/6/2019		0.00	0.00	0.00	0.00
GARFIELD, YVONE	55	100.00	10/12/2019	90.00	11/9/2019		0.00	0.00	0.00	0.0
GATES, ABIGALE	61	100.00	10/16/2019	90.00	11/13/2019		0.00	0.00	0.00	0.0
Go-Mobile	200	1,600.00	6/2/2019	1,700.00	8/31/2020		-17,000.00	0.00	0.00	0.0
GREEN, JEAN	97	200.00	10/14/2019	120.00	11/11/2019		0.00	0.00	0.00	0.0
JARAMILLO, EARL	181	360.00	6/23/2019	145.00	10/22/2019		0.00	0.00	0.00	0.0
JS Auto Sales	114	400.00	7/8/2019	210.00	10/7/2019	Step 1 - Late	260.00	260.00	0.00	0.0
KAHN, FRANCISCA	75	100.00	7/8/2019	90.00	11/5/2019		0.00	0.00	0.00	0.0
LONG, PATRICE	99	200.00	8/24/2019	120.00	11/23/2019		0.00	0.00	0.00	0.0
LONGINO, DALE	145	96.00	10/17/2019	95.00	10/16/2019		95.00	95.00	0.00	0.0
Lotmen Fencing and Supplies	113	400.00	6/4/2019	210.00	11/2/2019		0.00	0.00	0.00	0.0
MAY, CHERYL	64	100.00	6/23/2019	90.00	9/22/2019	Step 3 - Lien	151.00	151.00	0.00	0.0
MONTGOMERY, MAUD	58	100.00	7/7/2019	90.00	12/6/2019		-90.00	0.00	0.00	0.0
National Imports	WH-1	12,000.00	6/15/2019	1,200.00	10/15/2019		1,200.00	1,200.00	0.00	0.0
Pinecrest Moving	187	360.00	7/12/2019	145.00	11/9/2019		0.00	0.00	0.00	0.0
POWERS, ALENE	7	25.00	8/10/2019	46.00	11/8/2019		0.00	0.00	0.00	0.0
SMITH, THOMAS	154	300.00	9/8/2019	110.00	11/6/2019		0.00	0.00	0.00	0.0
STOUT, PAUL	130	96.00	7/15/2019	95.00	11/12/2019		0.00	0.00	0.00	0.0
Susans Deli	1	25.00	6/9/2019	46.00	11/7/2019		0.00	0.00	0.00	0.0
THOMAS, JEFFERSON	85	200.00	6/14/2019	122.00	7/14/2019	Step 1 - Late	494.00	122.00	122.00	250.0
WALKER, MICHAEL	94	200.00	8/21/2019	120.00	11/19/2019		0.00	0.00	0.00	0.0
Watkins, Julie	126	96.00	10/13/2019	95.00	11/10/2019		0.00	0.00	0.00	0.0
Young's Fresh Fish	9	25.00	7/16/2019	46.00	10/15/2019		46.00	46.00	0.00	0.0
Count: 67		24.007.00	-	9,583,00		-	-12,936,25	4.173.65	540.95	404.0

### **Rent Roll by Move-In**

Summary of all active contracts with common information like move-in date, balance, paid to date ordered by move-in date. Includes customer name, unit number, area, move-in date, rate, paid through date, late status, balance, aging 30, aging 31-60, aging 61+.

Empower Storage			(951) 672-628	57					Ву	Move-In Date
41695 Date St. Murrieta, CA	492562							January	1, 2019 to Octo	ber 18, 2019
Customer Name	Unit	Area	Move-In	Rate	Paid Thru	Late Status	Balance	Aging 30	Aging 31-60	Aging 61
DAVIS, CAROL	132	96.00	8/2/2019	95.00	9/1/2019	Step 4 - Notice of 5	260.00	130.00	130.00	0.0
DIAS, DAVID	92	200.00	8/4/2019	122.00	11/2/2019		-392.85	0.00	0.00	0.0
BROWN, ANGELA	71	100.00	8/5/2019	90.00	11/3/2019		0.00	0.00	0.00	0.0
DOWGEN, JONATHAN	67	100.00	8/7/2019	90.00	11/5/2019		0.00	0.00	0.00	0.0
POWERS, ALENE	7	25.00	8/10/2019	46.00	11/8/2019		0.00	0.00	0.00	0.0
DOMINGUEZ, PRISCILLA	50	100.00	8/11/2019	90.00	11/9/2019		0.00	0.00	0.00	0.0
WALKER, MICHAEL	94	200.00	8/21/2019	120.00	11/19/2019		0.00	0.00	0.00	0.0
LONG, PATRICE	99	200.00	8/24/2019	120.00	11/23/2019		0.00	0.00	0.00	0.0
FORRESTER, JIM D.	185	360.00	9/2/2019	145.00	9/1/2019	Step 2 - Preliminar	325.00	325.00	0.00	0.0
EMORY, JOSPEH	65	100.00	9/7/2019	90.00	11/5/2019		0.00	0.00	0.00	0.0
SMITH, THOMAS	154	300.00	9/8/2019	110.00	11/6/2019		0.00	0.00	0.00	0.0
ELIAS, ERICKA J.	123	96.00	9/12/2019	95.00	10/12/2019	Step 1 - Late	105.00	105.00	0.00	0.0
Downey, Dave	81	200.00	9/13/2019	120.00	11/11/2019		0.00	0.00	0.00	0.0
ETCHISON, LAURA	84	200.00	9/17/2019	120.00	11/15/2019		0.00	0.00	0.00	0.0
FIELDS, MARK	12	25.00	9/24/2019	45.00	10/22/2020		-450.00	0.00	0.00	0.0
FILLOW, FRANK F.	135	96.00	9/30/2019	95.00	11/29/2019		0.00	0.00	0.00	0.0
ESCOBAR, ISRAEL I.	182	360.00	9/30/2019	145.00	9/26/2019	Step 1 - Late	60.00	60.00	0.00	0.0
GARCIA, JASON	138	96.00	10/9/2019	95.00	11/6/2019		0.00	0.00	0.00	0.0
GARCIA, JAMES K.	13	25.00	10/11/2019	45.00	11/8/2019		0.00	0.00	0.00	0.0
GARFIELD, YVONE	55	100.00	10/12/2019	90.00	11/9/2019		0.00	0.00	0.00	0.0
Watkins, Julie	126	96.00	10/13/2019	95.00	11/10/2019		0.00	0.00	0.00	0.0
GREEN, JEAN	97		10/14/2019	120.00	11/11/2019		0.00	0.00	0.00	0.0
GATES, ABIGALE	61	100.00	10/16/2019	90.00	11/13/2019		0.00	0.00	0.00	0.0
CINTRON, JOAN	2		10/17/2019	45.00	11/16/2019		0.00	0.00	0.00	0.0
LONGINO, DALE	145		10/17/2019	95.00	10/16/2019		95.00	95.00	0.00	0.0
FULBRIGHT, JOHN	189	360.00	10/17/2019	145.00	11/14/2019		0.00	0.00	0.00	0.0
FULBRIGHT, JOHN	190	360.00	10/17/2019	145.00	11/14/2019		0.00	0.00	0.00	0.0
Count: 67		24.007.00		9,583,00		_	-12.936.25	4.173.65	540.95	404.0

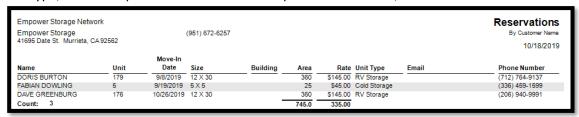
### **Rent Roll by Unit**

Summary of all active contracts with common information like move-in date, balance, paid to date ordered by unit number. Includes customer name, unit number, area, move-in date, rate, paid through date, late status, balance, aging 30, aging 31-60, aging 61+.

Empower Storage			(951) 672-625	57						By Unit
41695 Date St. Murrieta, CA	92562							January	1, 2019 to Octo	ber 18, 2019
Customer Name	Unit	Area	Move-In	Rate	Paid Thru	Late Status	Balance	Aging 30	Aging 31-60	Aging 61-
Lotmen Fencing and Supplies	113	400.00	6/4/2019	210.00	11/2/2019		0.00	0.00	0.00	0.00
JS Auto Sales	114	400.00	7/8/2019	210.00	10/7/2019	Step 1 - Late	260.00	260.00	0.00	0.00
CASHION, WILLIAM	122	96.00	7/11/2019	95.00	11/8/2019		0.00	0.00	0.00	0.00
ELIAS, ERICKAJ.	123	96.00	9/12/2019	95.00	10/12/2019	Step 1 - Late	105.00	105.00	0.00	0.00
Watkins, Julie	126	96.00	10/13/2019	95.00	11/10/2019		0.00	0.00	0.00	0.00
CAMACHO, JACOB	129	96.00	7/11/2019	95.00	11/8/2019		0.00	0.00	0.00	0.0
STOUT, PAUL	130	96.00	7/15/2019	95.00	11/12/2019		0.00	0.00	0.00	0.0
CROOKER., JANNET	131	96.00	7/29/2019	95.00	9/27/2019	Step 3 - Lien	171.95	171.95	0.00	0.0
DAVIS, CAROL	132	96.00	8/2/2019	95.00	9/1/2019	Step 4 - Notice of 5	260.00	130.00	130.00	0.0
FILLOW, FRANK F.	135	96.00	9/30/2019	95.00	11/29/2019		0.00	0.00	0.00	0.0
GARCIA, JASON	138	96.00	10/9/2019	95.00	11/6/2019		0.00	0.00	0.00	0.0
COTTON, VICTORA	140	96.00	7/16/2019	95.00	10/15/2019		95.00	95.00	0.00	0.0
CARAWAY, BRANDON	142	96.00	7/14/2019	95.00	11/11/2019		0.00	0.00	0.00	0.0
LONGINO, DALE	145	96.00	10/17/2019	95.00	10/16/2019		95.00	95.00	0.00	0.0
BERRY, ANDREW	150	300.00	6/9/2019	110.00	11/7/2019		0.00	0.00	0.00	0.0
BERRY, ANDREW	151	300.00	6/6/2019	110.00	9/5/2019	Step 2 - Preliminar	205.00	205.00	0.00	0.0
SMITH, THOMAS	154	300.00	9/8/2019	110.00	11/6/2019		0.00	0.00	0.00	0.0
BIANCO, ELIZABETH	178	360.00	6/11/2019	145.00	10/11/2019	Step 1 - Late	186.95	186.95	0.00	0.0
JARAMILLO, EARL	181	360.00	6/23/2019	145.00	10/22/2019		0.00	0.00	0.00	0.00
ESCOBAR, ISRAEL I.	182	360.00	9/30/2019	145.00	9/26/2019	Step 1 - Late	60.00	60.00	0.00	0.00
Burton, Shay M.	183	360.00	6/15/2019	145.00	10/15/2019		303.90	303.90	0.00	0.00
FORRESTER, JIM D.	185	360.00	9/2/2019	145.00	9/1/2019	Step 2 - Preliminar	325.00	325.00	0.00	0.00
Pinecrest Moving	187	360.00	7/12/2019	145.00	11/9/2019		0.00	0.00	0.00	0.00
FULBRIGHT, JOHN	189	360.00	10/17/2019	145.00	11/14/2019		0.00	0.00	0.00	0.00
FULBRIGHT, JOHN	190	360.00	10/17/2019	145.00	11/14/2019		0.00	0.00	0.00	0.00
Go-Mobile	200	1,600.00	6/2/2019	1,700.00	8/31/2020		-17,000.00	0.00	0.00	0.00
National Imports	WH-1	12,000.00	6/15/2019	1,200.00	10/15/2019		1,200.00	1,200.00	0.00	0.00
Count: 67		24.007.00		9,583.00		-	-12,936,25	4,173,65	540.95	404.00

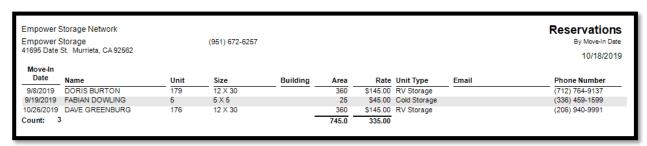
### **Reservations by Customer**

Reservations by Customer name. Includes customer name, unit number, move-in date, size, building, area, rate, unit type, email and phone number. Totals are provided for count, area and rate.



### **Reservations by Date**

Reservations by move-in date. Includes customer name, unit number, move-in date, size, building, area, rate, unit type, email and phone number. Totals are provided for count, area and rate.



### **Reservations by Unit**

Reservations by unit number. Includes customer name, unit number, move-in date, size, building, area, rate, unit type, email and phone number. Totals are provided for count, area and rate.

Empow	er Storage Network er Storage	(	(951) 672-6257						Reservations By Un
41695 D	ate St. Murrieta, CA 92562								10/18/201
		Move-In							
Unit	Name	Date	Size	Building	Area	Rate	Unit Type	Email	Phone Number
5	FABIAN DOWLING	9/19/2019	5 X 5		25	\$45.00	Cold Storage		(336) 459-1599
176	DAVE GREENBURG	10/26/2019	12 X 30		360	\$145.00	RV Storage		(206) 940-9991
179	DORIS BURTON	9/8/2019	12 X 30		360	\$145.00	RV Storage		(712) 764-9137
170				_					

### **Revert Rate Report**

List each contract that has pending revert rate where the rate will return to the default rate. Includes revert date, unit number, unit size, current rate, default rate, move-in date and paid through date. Total count is provided.

Empower Sto	rage Netw	rork					evert Rate tober 18, 2019
Revert Date	Unit	Name	Size	Current Rate	Default Rate	Move-In Date	Paid Thru Date
11/18/2019 Count: Total:		JOAN CINTRON 1 1	5 X 5	\$45.00	\$45.00	10/18/2019	11/17/2019

#### **Scheduled Auctions**

List of auctions scheduled for the time-period. (Select using dates in the future) Includes auction date, name and e-mail, unit number, unit size, paid through, delinquency status, late step, move-in date and balance. Totals are provided for count and balance.

Empower Storage Network Empower Storage 41895 Date St. Murrieta, CA 92562	(951) 672	2-6257				Scheduled A Friday, 18 Oc	
Auction Date         Name / E-mail           10/18/2019         MARILYN BEASLEY	<u>Unit</u> 80	Size 10 X 20	Paid Thru 8/21/2019	Auction Phone Numbers:	Late Step Step 4 - Notice of Sale (802) 870-2218	Move-In Date 6/22/2019 Primary	<b>Balance</b> \$327.90
Count: 1				Thore removes.	,,	=	\$327.90

### **Scheduled Move-Outs by Unit**

Units scheduled for move-out sorted by unit number. Includes unit number, building, unit size, paid through date, balance, status, over-lock status, scheduled move-out, auto pay, deny access, vehicle, license, make, model and name. Total count is provided.

	Storage N	ottroin.											Sche	eduled Move-O
Empower	Storage			(951) 672	-6257									By U
41695 Dat	e St. Murriet	a, CA 92562							sseo					Friday, October 18, 20
Unit	Building	Size	Paid Through	Balance	Status	Over- Lock Status	Sched. Move-Out	Auto Pay	Deny Ac	Vehicle	License	Make	Model	Name
64		10 X 10	9/22/2019	151.00	Rented	Overlocked	9/27/2019	No	Yes	No				CHERYLMAY
87		10 X 20	10/4/2019	163.95	Rented	Overlocked	10/10/2019	No	Yes	No				Silvia Aquirre
178		12 X 30	10/11/2019	196.95	Rented	NotOverlocked	10/11/2019	No	Yes	Yes				ELIZABETH BIANCO

### **Scheduled Move-Outs by Date**

Units scheduled for move-out sorted by move-out date. Includes unit number, building, unit size, paid through date, balance, status, over-lock status, scheduled move-out, auto pay, deny access, vehicle, license, make, model and name. Total count is provided.

Empowe	r Storage N	etwork											Sche	eduled Move-Ou
	r Storage te St. Murriet	a, CA 92562		(951) 672	-6257			à	ssaco					By Move-Out Da Friday, October 18, 201
Unit	Building	Size	Paid Through	Balance	Status	Over- Lock Status	Sched. Move-Out	Auto Pa	Deny A	Vehicle	License	Make	Model	Name
64		10 X 10	9/22/2019	151.00	Rented	Overlocked	9/27/2019	No	Yes	No				CHERYLMAY
87		10 X 20	10/4/2019	163.95	Rented	Overlocked	10/10/2019	No	Yes	No				Silvia Aquirre
178 Count:	3	12 X 30	10/11/2019	186.95	Rented	NotOverlocked	10/11/2019	No	Yes	Yes				ELIZABETH BIANCO

### **Statement History**

Summary of invoices and/or statements generated. Includes date/time, customer name, unit number, move-in date, billing plan, balance and pay on day. Total count is provided.

Empower Storage Netwo Empower Storage 41695 Date St. Murrieta, CA	(951) 672-628	57				ent Histo October 18, 20
Date / Time	Customer	Unit	Move In Date	Billing Plan	Balance	Pay On Day
			21112212	Storage & RV	\$0.00	16
10/18/2019 10:34:08AM	Lotmen Fencing and Supplies	113	6/4/2019	Sitilage & RV	\$0.00	10
	Lotmen Fencing and Supplies AGUIRRE, SILVIAJ.	113 60	6/4/2019 6/4/2019	Storage & RV	\$0.00	16
10/18/2019 10:34:08AM 10/18/2019 10:34:09AM 10/18/2019 10:34:10AM	AGUIRRE, SILVIAJ.			_		

## **Tax Exempt Customers**

Customers with tax-exempt status. Includes customer name, unit number, tax ID, address, city, state, zip and move-in date. Total count is provided.

Empower Storage Netwo	ork				Tax E	xemp	ot Customers
Customer Name DOWGEN, JONATHAN Count: 1	<u>Unit</u> 67	Taxld	Address 1477 DUNCAN AVE.	City BROOKLYN	State NY	<b>Zip</b> 92255	Move-In Date 8/7/2019

### **Tenant Listing**

List of current tenants including basic vehicle information. Includes customer name, unit number, building, floor vehicle, license plate and notes. Total count is provided.

Empower Storage 41695 Date St. Murrieta, CA 92562	(95	1) 672-6257				<b>Tenant List</b> Friday, October 18, 2
Customer Name	Unit	Building	Floor	Vehicle	LicensePlate	Notes
BERRY, ANDREW	150			Yes	H716288	
Susans Deli	1			No		
CAMACHO, JACOB	129			No		
POWERS, ALENE	7			No		
GARCIA, JAMES K.	13			Yes		
CASHION, WILLIAM	122			No		
DOMINGUEZ, PRISCILLA	50			No		
GARFIELD, YVONE	55			No		
Pinecrest Moving	187			Yes	JMV88267	
Watkins, Julie	126			No		
GREEN, JEAN	97			No		
Downey, Dave	81			No		
CARAWAY, BRANDON	142			No		
STOUT, PAUL	130			No		
GATES, ABIGALE	61			No		
FULBRIGHT, JOHN	189			No		
FULBRIGHT, JOHN	190			No		
ETCHISON, LAURA	84			No		
CINTRON, JOAN	2			No		
CINTRON, JOAN	3			No		
BRODE, HATTIE	4			No		
WALKER, MICHAEL	94			No		
LONG, PATRICE	99			No		
FILLOW, FRANK F.	135			No		
MONTGOMERY, MAUD	58			No		
CLARK, BILLIE	86			No		
Go-Mobile	200			No		
FIELDS, MARK	12			No		

### **Transaction History**

Full details of all transactions for the selected contract during the time period. Includes customer name, move- in date, payment type, amount, debit and credit. Total count is provided.

Empower Storage Netw Empower Storage 41695 Date St. Murrieta,		(951) 672-6257		Transaction Friday, Octo	h History ober 18, 2019
SMITH, JULIA				Move In:	9/10/2019
-				move III.	3/10/2013
10/18/2019 2:46:50PM Ending Balance \$ 0.00				\$0.00	\$0.00
CAMACHO, JACOB				Move In:	7/11/2019
10/18/2019 10:33:45AM	Payment PaymentCash	\$240.00	129	Debit	Credi
PayRent	1100	Payment Applied: Commercial: 2018-08-19	120	Debit	95.00
PayRent	1000	Payment Applied: Commercial: 2018-08-19 Payment Applied: Commercial: 2018-08-19		95.00	35.00
PayFee	1100	Payment Applied: Commercial Late Fee		35.00	50.00
PayFee	1000	Payment Applied: Commercial Late Fee		50.00	00.00
PayRent	1100	Payment Applied: Commercial: 2018-09-19		00.00	95.00
PayRent	1000	Payment Applied: Commercial: 2018-09-19		95.00	
Ending Balance \$ 0.00	1			\$240.00	\$240.00
CINTRON, JOAN				Move In:	10/18/2019
10/18/2019 4:06:28PM		rted			
Ending Balance \$ 0.00				\$0.00	\$0.00
10/18/2019 4:06:29PM	Moveln Charge		3	Debit	Credi
ChargeRent	4000	Storage & RV: 10/18/2019	•	Debit	45.00
ChargeRent	1100	Storage & RV: 10/18/2019 Storage & RV: 10/18/2019		45.00	40.00
Grangertent	PaymentCash	\$45.00	3	Debit	Credi
PayRent	1100	Payment Applied: Storage & RV: 10/18/2019		Debit	45.00
PayRent PayRent	1000	Payment Applied: Storage & RV: 10/18/2019 Payment Applied: Storage & RV: 10/18/2019		45.00	45.00
Ending Balance \$ 0.00		r ayment Applied, Stolage & RV, 10/16/2015		\$90.00	\$90.00
Ending Datatice + 0.00				\$90.00	\$50.00
BEASLEY, MARILYN				Move In:	6/22/2019
10/18/2019 4:12:11PM Ending Balance \$ 327.				\$0.00	\$0.00

### **Vacate Report**

List of inactive contracts by their move-out date for the selected date range. Includes vacate date, unit number, size and name.

			Scheduled Vacate Report
Empower Storag	ge Network		Friday, October 18, 2019
Empower Software 41695 Date St. Murrieta, CA 92562		(951) 672-6257	July 15, 2016 to July 31, 2016
Vacate Date	Unit	Size	Name
7/30/2016	84	10 X 20	ETCHISON, LAURA
7/30/2016	91	10 X 20	BERTHIAUME, MITTIE P.
7/30/2016	80	10 X 20	BEASLEY, MARILYN

# **Insurance Reports**

Contracts with Insurance	74
Insurance Starts	74
Insurance Summary	
Insurance Vacates	
Monthly Premiums	
Premium Details	
Protection Transactions	

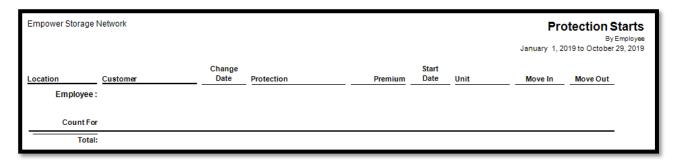
#### **Contracts with Insurance**

Contracts with Insurance/ Protection sorted by unit type. Includes customer name, unit number, description, category, account ID, coverage and amount. Totals are provided for count, coverage and amount.

Empower Storage 41695 Date St. Murrieta, CA 92562		951) 672-6257		Contra	Contracts With Insurance As Of 10/21/2019			
Customer Name	Unit	Description	Category	Account Id	Coverage	Amount		
Unit Type: Cold Storage ALENE POWERS	7	Burglary (\$5,000 @ 50%)	Insurance	4400	10,000.00	\$9.95		
Count: 1				_	10,000.00	9.95		
Unit Type: Container Storage								
Julie Watkins	126	Burglary (\$10,000 @ 100%)	Insurance	4400	15,000.00	\$31.98		
JANNET CROOKER.	131	Burglary (\$1,000 @ 50%)	Insurance	4400	4,000.00	\$6.98		
FRANK F. FILLOW	135	Burglary (\$1,000 @ 50%)	Insurance	4400	4,000.00	\$6.98		
JASON GARCIA	138	Burglary (\$1,000 @ 50%)	Insurance	4400	4,000.00	\$6.98		
BRANDON CARAWAY	142	Burglary (\$1,000 @ 50%)	Insurance	4400	4,000.00	\$6.9		
Count: 5				_	31,000.00	59.7		
Unit Type: Multi-Door Lotmen Fencing and Supplies	113	Burglary (\$10,000 @ 100%)	Insurance	4400	15,000.00	\$31.9		
Count: 1 Unit Type: Portable Storage				_	15,000.00	31.9		
DEBRA CAMPBELL	21	Burglary (\$1,000 @ 50%)	Insurance	4400	4.000.00	\$6.9		
ANNA COLLIER	22	Burglary (\$1,000 @ 50%)	Insurance	4400	4.000.00	\$6.9		
BRANDI BEARTWELL	30	Burglary (\$1,000 @ 50%)	Insurance	4400	4.000.00	\$6.9		
Count: 3		, (, 3,		_	12,000.00	20.8		
Unit Type: RV Storage					•			
ELIZABETH BIANCO	178	Burglary (\$10,000 @ 100%)	Insurance	4400	15,000.00	\$31.9		
Shay M. Burton	183	Burglary (\$1,000 @ 50%)	Insurance	4400	4,000.00	\$6.9		
Count: 2 Unit Type: Standard Storage					19,000.00	38.9		
YVONE GARFIELD	55	Burglary (\$5,000 @ 100%)	Insurance	4400	10,000.00	\$16.9		
JEREMY ANTONIO	57	Burglary (\$1,000 @ 50%)	Insurance	4400	4,000.00	\$6.9		
SILVIA J. AGUIRRE	60	Burglary (\$1,000 @ 50%)	Insurance	4400	4,000.00	\$6.9		
ABIGALE GATES	61	Burglary (\$10,000 @ 100%)	Insurance	4400	15,000.00	\$31.9		
LEANNAADAMEK	69	Burglary (\$1,000 @ 50%)	Insurance	4400	4,000.00	\$6.9		
MARILYN BEASLEY	80	Burglary (\$1,000 @ 50%)	Insurance	4400	4,000.00	\$6.9		
Silvia Aquirre	87	Burglary (\$1,000 @ 50%)	Insurance	4400	4,000.00	\$6.9		
JANELBARRETT	90	Burglary (\$1,000 @ 50%)	Insurance	4400	4,000.00	\$6.9		
DAVID DIAS	92	Burglary (\$1,000 @ 100%)	Insurance	4400	4,000.00	\$10.9		
Count: 9				_	53,000,00	101.5		
Count: 21				_	140,000.00	262.9		

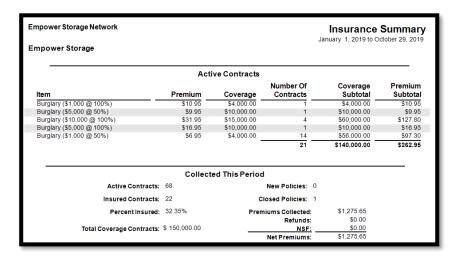
#### **Insurance Starts**

List protection starts within the selected date range. Includes location, customer name, change date, protection, premium, start date, unit number, move-in date and move-out date. Totals are provided for count and amount.



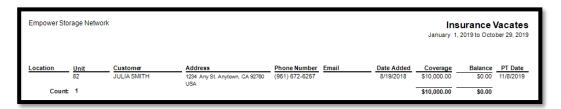
### **Insurance Summary**

List summary data for insurance collections for the selected locations. Includes item, premium, coverage, number of contracts, coverage subtotal and premium subtotal. Also includes totals collected for this period on active contracts, insured contracts, percent insured, new policies, closed policies and premiums collected. Totals are provided for coverage contracts and net premiums.



#### **Insurance Vacates**

List of customers with insurance that vacated during the specified time period. Includes locations, unit number, customer name, address, phone number, email, date added, coverage, balance and paid through date. Totals are provided for coverage and balance.



### **Monthly Premiums**

One-page report that shows the summary totals for insurance collected for one month. This report is required to be submitted by some insurance companies with money collected for insurance.



#### **Premium Details**

Contracts with Insurance/ Protection. Includes date, unit number, customer name, move-in date, move-out date, transaction type, description, coverage, charge, payment, adjustment and balance. Totals are provided for count, charge, payment, adjustment and balance.

Empower S 41695 Date	Storage St. Murrieta, C	A 92562		(951) 672-6257			Sep	tember 1, 2	019 to Septem	ber 30, 201
Date	Unit	Move In	Move Out	Transaction Type	Description	Coverage	Charge	Payment	Adjustment	Balance
9/4/2019	92			Charge-Charge	Burglary (\$1,000 @ 100%)	4,000	10.95	0.00	0.00	
9/4/2019	92			Charge-PaymentPrepaid	Burglary (\$1,000 @ 100%)	4,000	0.00	-10.95	0.00	
						Total	10.95	-10.95	0.00	
otmen Fend	ing and Sup	6/4/2019		6519 Bush St. Mountain Ce	nter, CA 92561	(619) 882-7762				
9/4/2019	113			Payment-PaymentCreditCarc	Burglary (\$10,000 @ 100%)	15,000	0.00	-31.95	0.00	
						Total	0.00	-31.95	0.00	-31.95
CROOKER., .	IANNET	7/29/2019		1294 PHEASANT RIDGE RO	DAD PHILADELPHIA, PA 922	(215) 552-6536				
9/17/2019				Payment-PaymentCash	Burglary (\$1,000 @ 50%)	4,000	0.00	-6.95	0.00	
9/28/2019	131			Charge-Charge	Burglary (\$1,000 @ 50%)	4,000	6.95	0.00	0.00	
						Total	6.95	-6.95	0.00	
FILLOW, FRA		9/30/2019		75858 W. HORTON INDO, C.		(888) 828-8282				
9/28/2019				MoveIn-Charge	Burglary (\$1,000 @ 50%)	4,000	6.95	0.00	0.00	
9/28/2019	135			MoveIn-PaymentCash	Burglary (\$1,000 @ 50%)	4,000	0.00	-6.95	0.00	
						Total	6.95	-6.95	0.00	
CARAWAY, B		7/14/2019		4088 MONROE STREET HO	,	(713) 390-9964				
9/10/2019	142			Charge-Charge	Burglary (\$1,000 @ 50%)	4,000	6.95	0.00	0.00	
						Total	6.95	0.00	0.00	6.95
BIANCO, ELI		6/11/2019		1782 CEDARSTONE DRIVE		(419) 470-8377				
9/11/2019	178			Charge-Charge	Burglary (\$10,000 @ 100%)	15,000	31.95	0.00	0.00	
						Total	31.95	0.00	0.00	31.95
Burton, Shay		6/15/2019		7337 Cocoa Street Browns		(212) 938-3888				
	183			Charge-Charge	Burglary (\$1,000 @ 50%)	4,000	6.95	0.00	0.00	
9/27/2019	183			Payment-PaymentCash	Burglary (\$1,000 @ 50%)	4,000	0.00	-6.95	0.00	
9/27/2019	183			Payment-PaymentCash	Burglary (\$1,000 @ 50%)	4,000	0.00	-6.95	0.00	
						Total	6.95	-13.90	0.00	-6.98
Count: 18						Total	146.25	-146.25	0.00	0.00

#### **Protection Transactions**

List of insurance related transactions sorted by date. Includes date, time, description, customer name, unit number, debit and credit amount. Totals are included for count, debit and credit.

Empower Storage 41695 Date St. Murrieta, CA	· ,	72-6257		tion Transa , 2019 to Octobe	
Date / Time	Description	Customer	Unit	Debit	Credi
10/15/2019 10:22:29AM	PavmentCash	CARAWAY, BRANDON	142		
1100	Payment Applied: Burglary (\$1,000 @	,			6.9
	Payment Applied: Burglary (\$1,000 @			6.95	
	Payment Applied: Burglary (\$1,000 @	•			6.9
1000	Payment Applied: Burglary (\$1,000 @	50%): 2018-08-22		6.95	
	_			13.90	13.9
10/16/2019 12:00:00AM	Charge	COLLIER, ANNA	22		
4400	Burglary (\$1,000 @ 50%): 2018-09-27	•			6.9
1100	Burglary (\$1,000 @ 50%): 2018-09-27	•		6.95	
				6.95	6.9
10/16/2019 12:00:00AM	Charge	Burton, Shay M.	183		
4400	Burglary (\$1,000 @ 50%): 2018-09-27				6.9
1100	Burglary (\$1,000 @ 50%): 2018-09-27			6.95	
				6.95	6.9
10/16/2019 12:00:00AM	Charge	Burton, Shay M.	183		
4400	Burglary (\$1,000 @ 50%): 11/27/2019				6.9
1100	Burglary (\$1,000 @ 50%): 11/27/2019			6.95	
				6.95	6.9
Count: 10				34.75	34.7

# **Marketing Reports**

# **Marketing Reports**

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Zip Code Marketing	79

# **Marketing Reports**

## **Zip Code Analysis**

Move-ins by zip code. Includes zip code, city, state, number of units, sum of area, sum of rent, percent of total area, percent of total rent.

Empower Storag	ge Network				Zi	p Code Analysis			
Empower Storag 41695 Date St. M		(951)	(951) 672-6257			October 15, 2019 to October 21, 2019			
Zip Code	City, State	# of Units	Sum of Area	Sum of Rent	% of Total Area	% of Total Rent			
		1	100.00	\$90.00	0.40%	0.90%			
92539	ANZA, CA		400.00						
10 X 10		1	100.00 100.00		0.40%	0.90%			
92544	OKLAHOMA CITY, OK		100.00	\$90.00	0.40%	0.90%			
10 X 10	311271170111701117, 311	1	100.00	\$90.00					
		1	100.00	\$90.00	0.40%	0.90%			
92555	CASPER, WY			205.00					
8 X 12		1	96.00 96.00		0.200/	0.050/			
92561	SEATTLE, WA	1	90.00	\$95.00	0.38%	0.95%			
12 X 30	SEATTLE, WA	2	720.00	\$290.00					
20 X 20		1	400.00	\$210.00					
		3	1,120.00	\$500.00	4.48%	5.02%			
92562	MIRRIETA, CA								
10 X 10 10 X 20		1		+					
12 X 25		1							
20 X 20		i							
60 X 200		1	12,000.00						
8 X 12		1							
00504	DE11110 111	6	13,096.00	\$1,825.00	52.43%	18.32%			
9 <b>2564</b> 10 X 10	REMUS, MI	1	100.00	\$90.00					
Cell Tower		1		\$1,700.00					
0011101101		2		\$1,790.00	6.81%	17.97%			
92571	Perris, CA		,	.,					
10 X 20		1							
8 X 12		1							
02507	IAOKSONIVILLE EL	2	296.00	\$215.00	1.19%	2.16%			
9 <b>2587</b> 10 X 20	JACKSONVILLE, FL	2	400.00	\$244.00					
107/20		2 2	400.00		1.60%	2.45%			
92589	HOUSTON, TX	_		<b>4</b>					
8 X 12		1	96.00						
00505		1	96.00	\$95.00	0.38%	0.95%			
92590 5 X 5	CAMBRIDGE, MA	4	25.00	\$46.00					
2 7 2		1	25.00 25.00		0.10%	0.46%			
92591	PROVIDENCE, RI	1	25.00	\$40.00	0.10%	0.4070			
5 X 10		1	50.00	\$70.00					
		1			0.20%	0.70%			
92592	SADIEVILLE, KY								
8 X 12		1				0.050			
0.2502	ELK HODN IV	1	96.00	\$95.00	0.38%	0.95%			
9 <b>2593</b> 12 X 30	ELK HORN, IA	1	360.00	\$145.00					
.2700		1				1.46%			
92671	San Clemente, NC		200,00	Ş 1 10100	111770				
5 X 5	•	1							
		1	25.00	\$46.00	0.10%	0.46%			

# **Marketing Reports**

## **Zip Code Marketing**

Move-ins by zip codes and marketing source. Includes zip code, source, city, state, count and percent of total. Totals are provided for count and percent of total.

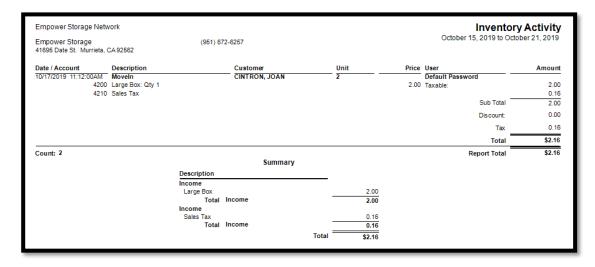
Empower Storage Network Empower Storage 41695 Date St. Murrieta, CA 92562		(951) 67	72-6257	Zip Code Marketing October 15, 2019 to October 21, 2019
Zip Code	City, State	Count	% of Total	
92860 Phonebook	OVID, NH	1 1 1	1.39%	
94107 Drive By	SAN FRANCISCO, CA	1	1.39%	
95046 Phonebook	SAN MARTIN, CA	1	1.39%	
95204 Drive By	STOCKTON, CA	1 1	1.39%	
95919 Coupon	Brownsville, CA	1 1	1.39%	
95984 Drive By	VIRGINIA CITY, NV	1 1	1.39%	
Total		72	100%	

# **Miscellaneous Reports**

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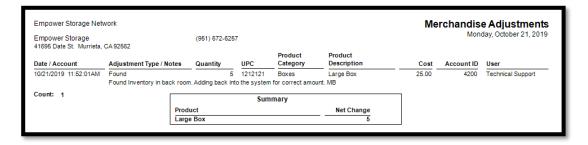
### **Inventory Activity**

List merchandise items sold within the date range. Includes date/account, description, customer name, unit number, price, user, amount, item and taxable. Totals are provided for count and amount. This report also includes a summary of totals broken down merchandise type and tax.



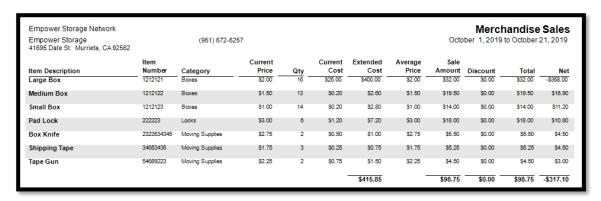
### **Merchandise Adjustments**

List all merchandise inventory adjustments. Includes a date/time stamp, adjustment type, notes, quantity, UPC, product category, product description, cost, account ID and user. A summary is included for net change count and product name.



#### **Merchandise Sales**

Merchandise sales by product. Includes item description, item number, category, current price, quantity, current cost, extended cost, average price, sale amount, discount, total and net. Totals are provided for extended cost, sale amount, discount, total and net.



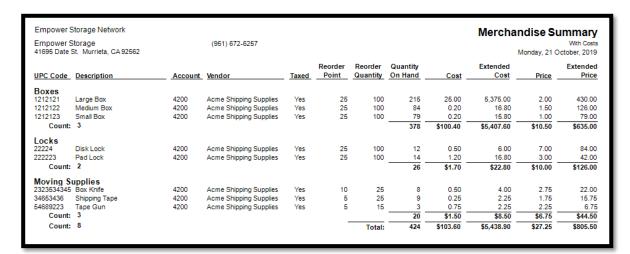
#### **Merchandise Summary**

List the quantity on hand for each active merchandise item. Includes UPC code, description, account, vendor, taxed, re-order point, re-order quantity, quantity on hand, current cost, extended cost, price and extended price. Totals are provided for each category.

	Storage Network		(05.1) 070 0057						Merchar		-
Empower S	storage St. Murrieta, CA 92562		(951) 672-6257						- 11	uesday, 29 C	ctober, 2019
41090 Date :	St. Murrieta, CA 92002				Reorder	Reorder	Quantity	Current	Extended		Extended
UPC Code	Description	Account	Vendor	Taxed	Point	Quantity	On Hand	Cost	Cost	Price	Price
Boxes											
1212121	Large Box	4200	Acme Shipping Supplies	Yes	25	100	213	25.00	5,325.00	2.00	426.00
1212122	Medium Box	4200	Acme Shipping Supplies	Yes	25	100	84	0.20	16.80	1.50	126.00
1212123	Small Box	4200	Acme Shipping Supplies	Yes	25	100	79	0.20	15.80	1.00	79.00
Count:	3						376	\$100.40	\$5,357.60	\$10.50	\$631.00
Locks											
22224	Disk Lock	4200	Acme Shipping Supplies	Yes	25	100	12	0.50	6.00	7.00	84.00
222223	Pad Lock	4200	Acme Shipping Supplies	Yes	25	100	14	1.20	16.80	3.00	42.00
Count:	2						26	\$1.70	\$22.80	\$10.00	\$126.00
Moving S	upplies										
2323534345	Box Knife	4200	Acme Shipping Supplies	Yes	10	25	8	0.50	4.00	2.75	22.00
34653436	Shipping Tape	4200	Acme Shipping Supplies	Yes	5	25	9	0.25	2.25	1.75	15.75
54689223	Tape Gun	4200	Acme Shipping Supplies	Yes	5	15	3	0.75	2.25	2.25	6.75
Count:	3						20	\$1.50	\$8.50	\$6.75	\$44.50
Count:	8				-	Total:	422	\$103.60	\$5,388.90	\$27.25	\$801.50

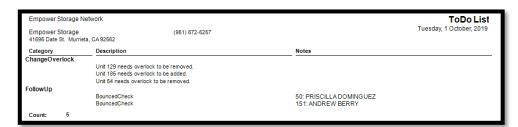
### **Merchandise Summary with Cost**

Current Inventory merchandise on hand and details for each item and each cost base. This report is grouped by the item category and includes UPC code, description, account, vendor, taxed, reorder point, reorder quantity, quantity on hand, cost, extended cost, price and extended price. Totals are provided for each category.



#### **To-Do List**

The To-Do list report shows which items need to be completed before the End-of-Day process is ran. Includes category, description and notes.



**NOTE:** This list can be printed from the Quick view tab on the main screen.

## **User Activity - Detail**

Transactions by user with detailed information for each transaction.

	Vetwork		Octo	User A ober 1, 2019 to October	
ocation: Empowe	er Stor	age			
Default Password					
Move <i>ln</i> 10/17/2019 11:12:0	0AM				
		CINTRON, JOA	N		
	Unit:	2	Storage & RV: 10/17/2019		\$45.00
	Unit:	_	Large Box: Qty 1		\$2.00
	Unit:	2	Sales Tax	Total:	\$0.16 \$47.16
				TOTAL.	347.10
			Total Number Of Transactions For: Default Pass	Moveln Count:	1
			Total Number of Hairsactions For. Default Fass	word	
Technical Support					
Moveln					
10/18/2019 4:06:29	9PM				
	Unit:	CINTRON, JOA	.N Storage & RV: 10/18/2019		\$45.00
	OIII.	3	Storage & TV. 10/10/2013	Total:	\$45.00
			Total Number Of Transactions For: Technical Su	Moveln Count:	1
Tom Smith			Total Number of Hairsactions For Technical Su	ppoit	
•	РМ				
10/9/2019 4:29:27	Unit:	Susans Deli 1	Working customer Adjustment: Commercial Late Fee	Total:	
10/9/2019 4:29:27	Unit:	1 MONTGOMERY	Adjustment: Commercial Late Fee	Total:	\$-50.00 - <b>\$50.00</b>
10/9/2019 4:29:27	Unit: 5AM Unit:	1 MONTGOMERY 58	Adjustment: Commercial Late Fee  /, MAUD	Total:	-\$50.00 \$-25.00
10/9/2019 4:29:27	Unit: 5AM Unit: Unit:	MONTGOMERY 58 58	Adjustment: Commercial Late Fee  /, MAUD One time adjustment Adjustment: Preliminary Lien Adjustment: Storage & RV	Total:	-\$50.00 \$-25.00 \$-90.00
10/9/2019 4:29:27	Unit: 5AM Unit:	MONTGOMERY 58 58	Adjustment: Commercial Late Fee  /, MAUD	Total:	-\$50.00 \$-25.00 \$-90.00 \$-10.00
10/9/2019 4:29:27	Unit: 5AM Unit: Unit:	MONTGOMERY 58 58	Adjustment: Commercial Late Fee  /, MAUD One time adjustment Adjustment: Preliminary Lien Adjustment: Storage & RV	Total:	-\$50.00 \$-25.00 \$-90.00 \$-10.00 -\$125.00
Adjustment 10/9/2019 4:29:27/ 10/13/2019 9:56:19  BouncedCheck 10/11/2019 9:33:14	Unit: 5AM Unit: Unit: Unit:	MONTGOMERY 58 58	Adjustment: Commercial Late Fee  /, MAUD One time adjustment Adjustment: Preliminary Lien Adjustment: Storage & RV		-\$50.00 \$-25.00 \$-90.00 \$-10.00 -\$125.00
10/9/2019 4:29:27 10/13/2019 9:56:19 BouncedCheck	Unit: 5AM Unit: Unit: Unit:	MONTGOMERY 58 58 58 58	Adjustment: Commercial Late Fee  /, MAUD One time adjustment Adjustment: Preliminary Lien Adjustment: Storage & RV Adjustment: Late	Total:	-\$50.00 \$-25.00 \$-90.00 \$-10.00 -\$125.00
10/9/2019 4:29:27/ 10/13/2019 9:56:19 BouncedCheck	Unit:  5AM  Unit: Unit: Unit: Unit:	MONTGOMERY 58 58 58 DOMINGUEZ, F	Adjustment: Commercial Late Fee  /, MAUD	Total:	-\$50.00 \$-25.00 \$-90.00 \$-10.00 -\$125.00 2
10/9/2019 4:29:27/ 10/13/2019 9:56:19 BouncedCheck	Unit: 5AM Unit: Unit: Unit:	MONTGOMERY 58 58 58 DOMINGUEZ, F	Adjustment: Commercial Late Fee  /, MAUD One time adjustment Adjustment: Preliminary Lien Adjustment: Storage & RV Adjustment: Late	Total: Adjustment Count:	-\$50.00 \$-25.00 \$-90.00 \$-10.00 -\$125.00 2
10/9/2019 4:29:27( 10/13/2019 9:56:18 BouncedCheck 10/11/2019 9:33:14	Unit:  5AM  Unit: Unit: Unit: Unit:	MONTGOMERY 58 58 58 DOMINGUEZ, F	Adjustment: Commercial Late Fee  /, MAUD	Total:	-\$50.00 \$-25.00 \$-90.00 \$-10.00 -\$125.00 2
10/9/2019 4:29:27/ 10/13/2019 9:56:19 BouncedCheck 10/11/2019 9:33:14	Unit:  5AM  Unit: Unit: Unit: Unit:	MONTGOMERY 58 58 58 DOMINGUEZ, F 50 50	Adjustment: Commercial Late Fee  (, MAUD One time adjustment Adjustment: Preliminary Lien Adjustment: Storage & RV Adjustment: Late  PRISCILLA NSF: Payment Applied: 1st Of Month: 2018-09-14 NSF: Payment Applied: Late	Total: Adjustment Count:	-\$50.00 \$-25.00 \$-90.00 \$-10.00 -\$125.00 2
10/9/2019 4:29:27/ 10/13/2019 9:56:19 BouncedCheck 10/11/2019 9:33:14	Unit: 5AM Unit: Unit: Unit: Unit:	MONTGOMERY 58 58 58 DOMINGUEZ, F 50 50 BERRY, ANDRE	Adjustment: Commercial Late Fee  (, MAUD One time adjustment Adjustment: Preliminary Lien Adjustment: Storage & RV Adjustment: Late  PRISCILLA NSF: Payment Applied: 1st Of Month: 2018-09-14 NSF: Payment Applied: Late	Total: Adjustment Count:	-\$50.00 \$-25.00 \$-90.00 \$-10.00 -\$125.00 2 \$90.00 \$10.00
10/9/2019 4:29:27/ 10/13/2019 9:56:19 BouncedCheck 10/11/2019 9:33:14	Unit:  5AM  Unit: Unit: Unit: Unit:	MONTGOMERY 58 58 58 DOMINGUEZ, F 50 50 BERRY, ANDRE	Adjustment: Commercial Late Fee  (, MAUD One time adjustment Adjustment: Preliminary Lien Adjustment: Storage & RV Adjustment: Late  PRISCILLA NSF: Payment Applied: 1st Of Month: 2018-09-14 NSF: Payment Applied: Late	Total: Adjustment Count:	-\$50.00 \$-25.00 \$-90.00 \$-10.00 -\$125.00 2 \$90.00 \$10.00 \$110.00
10/9/2019 4:29:27/ 10/13/2019 9:56:19 BouncedCheck 10/11/2019 9:33:14	Unit:  5AM  Unit: Unit: Unit: Unit: Unit: Unit:	MONTGOMERY 58 58 58 50 DOMINGUEZ, F 50 50 BERRY, ANDRE 151 151	Adjustment: Commercial Late Fee  (, MAUD One time adjustment Adjustment: Preliminary Lien Adjustment: Storage & RV Adjustment: Late  PRISCILLA NSF: Payment Applied: 1st Of Month: 2018-09-14 NSF: Payment Applied: Late	Total: Adjustment Count:	-\$50.00 \$-25.00 \$-90.00 \$-10.00 -\$125.00
10/9/2019 4:29:27 10/13/2019 9:56:19 BouncedCheck	Unit:  5AM  Unit: Unit: Unit: Unit: Unit: Unit: Unit:	1 MONTGOMERY 58 58 58 58 50 50 50 BERRY, ANDRE 151 151 151	Adjustment: Commercial Late Fee  /, MAUD One time adjustment Adjustment: Preliminary Lien Adjustment: Storage & RV Adjustment: Late  PRISCILLA NSF: Payment Applied: 1st Of Month: 2018-09-14 NSF: Payment Applied: Late  EW NSF: Payment Applied: Storage & RV: 2018-08-18 NSF: Payment Applied: Late	Total: Adjustment Count:	\$-25.00 \$-90.00 \$-10.00 \$125.00 2 \$90.00 \$10.00 \$110.00

## **User Activity - Summary**

Transactions by user summary.

Empower Storage Network	User Ac October 1, 2019 to October 2	-
Location: Empower Storage		oury
Default Password		
Moveln	Moveln Count:	1
	Total Number Of Transactions For: Default Password	1
Technical Support		
Moveln	Moveln Count:	1
	Total Number Of Transactions For: Technical Support	1
Tom Smith		
Adjustment	Adjustment Count:	2
BouncedCheck	BouncedCheck Count:	2
Moveln	Moveln Count:	8
Transfer	Transfer Count:	1
	Total Number Of Transactions For: Tom Smith	13

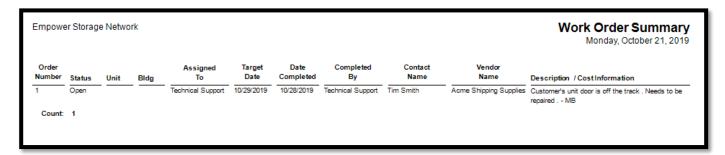
#### **Work Order**

Print work order(s) as a single page per order. Includes detailed information that was inputted during the work order process such as contact name, contact phone, address, vendor name, unit number, description, details and amounts. This report also shows who the work order was completed by and the date completed.

				Empower St	orage			
				Work O	rder			
mpower Stora	ge					Order# 1		
1695 Date St.					Work	Unit:		
Murrieta, CA 928	562				E	Building:		
Contact Na	ıme:	Tim Smith			Work Orde	r Status: Open		
Contact Pho	one:	(951) 672-62	57		Date	Started: 10/21/20	10	
Contact Addre	ess:	28999 Old To	wn Front Street			gned To: Technica		
		TEMECULA,	CA 92590			get Date: 10/29/20		
		Acme Shippir (123) 456-78			Des	cription: Custome to be rep	r's unit door is off th aired MB	e track. Needs
Vendor Bi	ill#:	12345 Details:	track. After doing an i	our attention on Monda inspection, this in fact th open the door until afte	e case. We will nee	d to have the door	e way because it is epaired. The custor	meris
Vendor Bi		Details:	track. After doing an i aware they are not to	inspection, this in fact th	e case. We will nee	d to have the door	e way because it is epaired. The custor	meris
Quantity Des	cripti	Details:	track. After doing an i aware they are not to PM  Category  Locks	inspection, this in fact th open the door until afte Type Merchandise	e case. We will nee r 4pm because tha Amount \$3.00	d to have the doorn	e way because it is epaired. The custor ot is. 10/21/2019 12 Charge	mer is :33:01 Charge
Quantity Des	cripti	Details:	track. After doing an i aware they are not to PM Category	inspection, this in fact th open the door until afte Type	e case. We will nee r 4pm because tha Amount	ed to have the doorn it is when the time sl	ne way because it is epsired. The custor ot is. 10/21/2019 12 Charge Tenant	charge Vendor
Quantity Des	cripti	Details:	track. After doing an i aware they are not to PM  Category  Locks	inspection, this in fact th open the door until afte Type Merchandise	e case. We will nee r 4pm because tha Amount \$3.00	ed to have the door rit is when the time sl	e way because it is epaired. The custor ot is. 10/21/2019 12 Charge Tenant	Charge Vendor
Quantity Des	cripti	Details:	track. After doing an i aware they are not to PM  Category  Locks	inspection, this in fact th open the door until afte Type Merchandise	Amount  \$3.00 \$7.00  Total	Ext Amout	e way because it is repaired. The custor oot is. 10/21/2019 12 Charge Tenant No No	Charge Vendor Yes
Quantity Des	cripti Lock Lock	Details:	track. After doing an i aware they are not to PM  Category  Locks	inspection, this in fact th open the door until afte Type Merchandise Merchandise	Amount  \$3.00 \$7.00  Total	Ext Amout	charge Tenant  No No \$0.00	Charge Vendor Yes

### **Work Order Summary**

This report will list all work orders for the selected time period. Includes order number, status, unit, building, assigned to target date, completed by, contact name, vendor name and description. Print work orders as a single page per order.



### **Work Order Summary with Cost**

List work order within the selected dates and includes cost information. Includes order number, status, unit, building, assigned to target date, completed by, contact name, vendor name and description. Totals are provided for count and amount.

Empowe	er Storag	e Netwo	ork							Work Order Monday, O		
Order Number	Status	Unit	Bldg	Assigned To	Target Date	Date Completed	Completed By	Contact Name	Vendor Name	Description / CostInformatio	n	
1	Open			Technical Support	10/29/2019	10/28/2019	Technical Support	Tim Smith	Acme Shipping Supplies	Customer's unit door is off the tr repaired MB 1 Pad Lock	ack . Nee	ds to be
										1 Disk Lock		\$7.0
											Total	\$10.0

# **Unit Reports**

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#### **Available Units**

List of available units. Includes unit number, unit size, building, floor, vehicle, condition, monthly rate, managed rate, web-only rate, days available and notes. Each section is total with a count and average days available.

nit	Size	Building	Floor	Vehicle	Condition	Monthly Rate	Managed Rate	Web-Only Rate	Days Available	Available Un Monday, October 21, 2
mpov	ver Storage									
X 5							Averag	e Days Available:	476	Count: 4
	5 X 5			No	Ready	45.00	0.00	0.00	538	
	5 X 5			No	Ready	45.00	0.00	0.00	538	
	5 X 5			No	Ready	45.00	0.00	0.00	397	
5	5 X 5			No	Ready	45.00	0.00	0.00	432	
X 10							Averag	e Days Available:	538	Count: 18
	5 V 40			N-	D	70.00		•	500	
)	5 X 10 5 X 10			No No	Ready Ready	70.00 70.00	0.00	0.00	538 538	
) 	5 X 10			No	Ready	70.00	0.00	0.00	538	
;	5 X 10			No	Ready	70.00	0.00	0.00	538	
,	5 X 10			No	Ready	70.00	0.00	0.00	538	
,	5 X 10			No	Ready	70.00	0.00	0.00	538	
3	5 X 10			No	Ready	70.00	0.00	0.00	538	
)	5 X 10			No	Ready	70.00	0.00	0.00	538	
	5 X 10			No	Ready	70.00	0.00	0.00	538	
	5 X 10			No	Ready	70.00	0.00	0.00	538	
3	5 X 10			No	Ready	70.00	0.00	0.00	538	
1	5 X 10			No	Ready	70.00	0.00	0.00	538	
5	5 X 10			No	Ready	70.00	0.00	0.00	538	
6	5 X 10			No	Ready	70.00	0.00	0.00	538	
,	5 X 10			No	Ready	70.00	0.00	0.00	538	
3	5 X 10			No	Ready	70.00	0.00	0.00	538	
)	5 X 10			No	Ready	70.00	0.00	0.00	538	
)	5 X 10			No	Ready	70.00	0.00	0.00	538	
X 12							Averag	e Days Available:	485	Count: 14
20	8 X 12			No	Ready	95.00	0.00	0.00	538	
21	8 X 12			No	Ready	95.00	0.00	0.00	538	
24	8 X 12			No	Ready	95.00	0.00	0.00	538	
25	8 X 12			Yes	Ready	95.00	0.00	0.00	407	
27	8 X 12			No	Ready	95.00	0.00	0.00	462	
28	8 X 12			No	Ready	95.00	0.00	0.00	538	
33	8 X 12			No	Ready	95.00	0.00	0.00	430	
34	8 X 12			No	Ready	95.00	0.00	0.00	404	
36	8 X 12			No	Ready	95.00	0.00	0.00	538	
37	8 X 12			No	Ready	95.00	0.00	0.00	431	
39	8 X 12			No	Ready	95.00	0.00	0.00	538	
11	8 X 12			No	Ready	95.00	0.00	0.00	401	
13	8 X 12			No	Ready	95.00	0.00	0.00	481	
14	8 X 12			No	Ready	95.00	0.00	0.00	538	

### **Damaged Units**

List of damaged units and the unit notes. Includes unit number, building, floor, vehicle, size and rate. Totals are provided for count.

Empower Store	age Network				Damaged Units
Empower Sto 41695 Date St.	rage Murrieta, CA 92562	(951) 672-6	257		
Unit	Building	Floor	Vehicle	Size	Rate
3			No	5 X 5	\$45.00
Waiting f	or new door seal				
98			No	10 X 20	\$120.00
Door spri	ing needs to be replaced				
Total Dama	ged Units: 2				

### **Dirty Units**

List of dirty units. Includes unit number, building, floor, vehicle, size and rate. Totals are provided for count.

Empower Sto	orage Network				Dirty Units
Unit	Building	Floor	Vehicle	Size	Rate
87			No	10 X 20	\$120.00
89			No	10 X 20	\$120.00
93 Total Dirty	Units: 3		Yes	10 X 20	\$120.00

#### **Occupancy**

Standard facility occupancy report by size. This report provides a comparison by size current rent to potential rent. Item details for each size include unit size, total area, total units, rented units, reserved units, vacant units, other units, percent rented, percent of area rented, default rent, current potential rent, current actual rent and percent actual of potential. **Unavailable units are not included in this report**. Occupancy by size information is archived, except for totals by category on the *Facility Summary- Monthly Report*, therefore will always show status at the time the report is printed. Totals are accumulated for each category.

Empower Storage 41695 Date St. Muri			(951) 6	72-6257						N	Monday, 21 Oct	upancy tober, 2019
Unit Size	Total Area	Total Units	Rented Units	Reserved Units	Vacant Units	Other Units	% Rented	% of Area Rented	Default Rent	Current Potential Rent	Current Actual Rent	Percent Actual of Potential
10 X 10	2,600.0	26	15	0	11	0	57.7%	57.7%	\$2,340.00	\$2,340.00	\$1,350.00	57.69%
10 X 20	4,000.0	20	12	0	8	0	60.0%	60.0%	\$2,400.00	\$2,412.00	\$1,452.00	60.50%
12 X 25	1,800.0	6	3	0	3	0	50.0%	50.0%	\$660.00	\$660.00	\$330.00	50.00%
12 X 30	5,400.0	15	8	2	5	0	53.3%	53.3%	\$2,175.00	\$2,175.00	\$1,160.00	53.33%
12 X 35	8,400.0	20	0	0	20	0	0 %	0 %	\$8,000.00	\$8,000.00	\$0	0 %
20 X 20	1,200.0	3	3	0	0	0	100.0%	100.0%	\$630.00	\$630.00	\$630.00	100.00%
5 X 10	1,050.0	21	3	0	18	0	14.3%	14.3%	\$1,470.00	\$1,470.00	\$210.00	14.29%
5 X 5	375.0	15	10	1	4	0	66.7%	66.7%	\$675.00	\$681.00	\$456.00	67.56%
60 X 200	12,000.0	1	1	0	0	0	100.0%	100.0%	\$1,200.00	\$1,200.00	\$1,200.00	100.00%
8 X 12	2,496.0	26	12	0	14	0	46.2%	46.2%	\$2,470.00	\$2,470.00	\$1,140.00	46.15%
Cell Tower	1,600.0	1	1	0	0	0	100.0%	100.0%	\$1,700.00	\$1,700.00	\$1,700.00	100.00%
Total	40,921.0	154	68	3	83	0	44.2%	58.73%	\$23,720.00	\$23,738.00	\$9,628.00	40.56%

Legend:

Current Actual Rent = sum of occupied units at their rented rate.

Current Potential Rent = sum of occupied units at their rented rate and vacant units at their default rate

Default Rent = sum of all units at their default /street rate

Percent of Rented = Percentage of total rented units to the total rentable units

This report does not include "Unavailable" units. Other Unit = Damaged and Company Units

NOTE: There is a "Legend" at the bottom of the report. Please utilize this section for additional information on the column.

### **Occupancy by Unit Type**

This report provides a comparison by size current rent to potential rent by unit type. Item details for each size include unit size, total area, total units, rented units, reserved units, vacant units, other units, percent rented, percent of area rented, default rent, current potential rent, current actual rent and percent actual of potential. **Unavailable units are not included in this report**. Occupancy by size information is archived, except for totals by category on the *Facility Summary- Monthly Report*, therefore will always show status at the time the report is printed. Totals are accumulated for each category.

Empower Store	age Network										Occ Monday, 21 Oc	cupancy By Unit Type ctober, 2019
Unit Size	Total Area	Total Units	Rented Units	Reserved Units	Vacant Units	Unavailable Units	% Rented	% of Area Rented	Default Rent	Current Potential Rent	Current Actual Rent	Percent Actual of Potential
Empower Storag												
Unit Type: Cam												
12 X 35	8,400.0	20	0		20	0	0 %	0 %	\$8,000.00	\$8,000.00	\$0	0 %
	8,400.0	20	0	0	20	0	0 %	0 %	\$8,000.00	\$8,000.00	\$0	0 %
Unit Type: Cell												
Cell Tower	1,600.0	1	1	0	0	0	100.0%	100.0%	\$1,700.00	\$1,700.00	\$1,700.00	100.00%
	1,600.0	1	1	0	0	0	100.0%	100.0%	\$1,700.00	\$1,700.00	\$1,700.00	100.00%
Unit Type: Cold	Storage											
5 X 5	300.0	12	9	1	2	0	75.0%	75.0%	\$540.00	\$546.00	\$411.00	76.11%
	300.0	12	9	1	2	0	75.0%	75.0%	\$540.00	\$546.00	\$411.00	76.11%
Unit Type: Cont	ainer Storage											
8 X 12	2,496.0	26	12	0	14	0	46.2%	46.2%	\$2,470.00	\$2,470.00	\$1,140.00	46.15%
	2,496.0	26	12	0	14	0	46.2%	46.2%	\$2,470.00	\$2,470.00	\$1,140.00	46.15%
Unit Type: Multi	-Door											
20 X 20	1,200.0	3	3	0	0	0	100.0%	100.0%	\$630.00	\$630.00	\$630.00	100.00%
	1,200.0	3	3	0	0	0	100.0%	100.0%	\$630.00	\$630.00	\$630.00	100.00%
Unit Type: Porta	able Storage											
5 X 10	1.050.0	21	3	0	18	0	14.3%	14.3%	\$1,470.00	\$1,470.00	\$210.00	14.29%
	1.050.0	21	3		18		14.3%	14.3%	\$1,470.00	\$1,470.00	\$210.00	14.29%
Unit Type: RV P	ull-Through									,		
12 X 25	1.800.0	6	3	0	3	0	50.0%	50.0%	\$660.00	\$660.00	\$330.00	50.00%
	1.800.0		3		3		50.0%	50.0%	\$660.00	\$660.00	\$330.00	50.00%
Unit Type: RV S	.,	-									4000.00	
12 X 30	5.400.0	15	8	2	5	0	53.3%	53.3%	\$2,175.00	\$2,175.00	\$1,160.00	53.33%
.2.7.00	5,400.0	15	8		5		53.3%	53.3%	\$2,175.00	\$2,175.00	\$1,160.00	53.33%
Unit Type: Stand	-,			-		•	55.570	55.570	02,175.00	02,170.00	01,100.00	55.5570
10 X 10	2.600.0	26	15	0	11	0	57.7%	57.7%	\$2.340.00	\$2,340.00	\$1,350.00	57.69%
10 X 20	4,000.0	20	12	0	8	0	60.0%	60.0%	\$2,340.00	\$2,340.00	\$1,350.00	60.50%
5 X 5	75.0	3	1	ő	2	o	33.3%	33.3%	\$135.00	\$135.00	\$45.00	33.33%
	6,675.0	49	28		21	0	57.1%	58.8%	\$4,875.00	\$4,887.00	\$2,847.00	58.40%
Unit Type: Ware	house											
60 X 200	12.000.0	1	1	0	0	0	100.0%	100.0%	\$1,200.00	\$1,200.00	\$1,200.00	100.00%
	12,000.0	1	1		0	0	100.0%	100.0%	\$1,200.00	\$1,200.00	\$1,200.00	100.00%
Total:												
	40,921.0	154		8 3	- 8:		44.2%	58.7%	\$23,720.00	\$23,738.00	\$9,628.00	100.00%
Total	40,921.0	154	6	i8 3	8:	3 0	44.2%	58.7%	\$23,720.00	\$23,738.00	\$9,628.00	40.56%

#### Legend:

Current Actual Rent = sum of occupied units at their rented rate.

Current Potential Rent = sum of occupied units at their rented rate and vacant units at their default rate.

Default Rent = sum of all units at their default /street rate.

Percent of Rented = Percentage of total rented units to the total rentable units.

**NOTE:** There is a "Legend" at the bottom of the report. Please utilize this section for additional information on the column.

#### **Occupancy History**

Occupancy history report by size. Provides basic occupancy information by unit size for the past thirteen months, starting with the current month. Transfers are considered as one "rented unit" and one "vacated unit". Also note that adding or deleted units will affect this report. **Unavailable units are not included.** Includes the unit size, default rate, projected rate, total units and percent occupied. Totals are accumulated for each category.

Empower Storage Network Occupancy History																	
Empower Storage 41695 Date St. Murrieta, (	CA 92562		(951	) 672-625	7									N	londay, 2	1 Octobe	r, 2019
					2019 Oct	2019 Sep	2019 Aug	2019 Jul	2019 Jun	2019 May	2019 Apr	2019 Mar	2019 Feb	2019 Jan	2018 Dec	2018 Nov	2018 Oct
Rented at start of month					67	67	67	67	67	67	67	67	67	67	67	67	67
Rented during month					10	10	6	15	22	1	0	0	0	0	0	0	0
Vacated during month					1	0	0	0	0	0	0	0	0	0	0	0	0
Net change for month					9	10	6	15	22	1	0	0	0	0	0	0	0
Rented at end of month					68	67	67	67	67	67	67	67	67	67	67	67	67
Size	Default Rate	Projected Rate	Total Units	% Occ	2019 Oct	2019 Sep	2019 Aug	2019 Jul	2019 Jun	2019 May	2019 Apr	2019 Mar	2019 Feb	2019 Jan	2018 Dec	2018 Nov	2018 Oct
5 X 5	\$0.00	\$450.00	15	67%	10	8	8	8	8	8	8	8	8	8	8	8	8
5 X 10	\$0.00	\$210.00	21	1496	3	3	3	3	3	3	3	3	3	3	3	3	3
8 X 12	\$0.00	\$1,140.00	26	46%	12	12	12	12	12	12	12	12	12	12	12	12	12
10 X 10	\$0.00	\$1,350.00	26	58%	15	15	15	15	15	15	15	15	15	15	15	15	15
10 X 20 12 X 25	\$0.00 \$0.00	\$1,440.00 \$330.00	20 6	60% 50%	12	13	13	13	13	13	13	13	13	13	13	13	13
12 X 20 12 X 30	\$0.00	\$330.00 \$1,160.00	15	53%	8	8	8	8	8	8	8	8	8	8	8	8	8
12 X 30 20 X 20	\$0.00	\$1,100.00	15	100%	3	3	3	3	3	3	3	3	3	3	3	3	3
20 X 20 12 X 35	\$0.00	\$030.00	20	096	0	0	0	0	0	0	0	0	0	0	0	0	0
Cell Tower	\$0.00	\$1.700.00	1	100%	1	1	1	1	1	1	1	1	1	1	1	1	1
60 X 200	\$0.00	\$1,700.00	- 1	100%	- 1	- 1	- 1	- 1	- 1	1	- 1	- 1	- 1	- 1	1	1	1
	30.00	9,610,00	154	59%	68	67	67	67	67	67	67	67	67	67	67	67	67

### **Occupancy Multiple- Facility**

Summary level occupancy for each facility (designed for multiple facilities). Item details for each size include unit size, total area, total units, rented units, reserved units, vacant units, other units, percent rented, percent of area rented, default rent, current potential rent, current actual rent and percent actual of potential. **Unavailable units are not included in this report**. Totals are accumulated for each category.

Empower Storage Network  October 1, 2019 to October 2											<b>cupancy</b> r 21, 2019
Location	Total Area	Total Units	Rented Units	Reserved Units	Vacant Units	% Rented	% of Area Rented	Default Rent	Current Potential Rent	Current Actual Rent	Percent Actual of Potential
Total	40,921.0 40,921.0	154 154	68 68	3 3	83 83	44.2% 44.2%	58.7% 58.73%	\$23,720.00 \$23,720.00	\$9,628.00 \$9,628.00	\$9,628.00 \$9,628.00	40.59% 100.00%

#### Occupancy V3

Standard facility occupancy report by size. This report is like the "Occupancy Report" without the "Current Potential Rent" column. Includes unit size, unit area, total area, default rate, total units, rented units, reserved units, vacant units,

percent of units rented, area rented, percent of area rented, default rent, current actual rent and percent actual of potential. Totals are accumulated for each category. Also see Occupancy Report.

Unit   Vinit   Vinit	Default Rent 675.00	Current Actual Rent	Percen Actual o
5 X 10         50         1,050         70.00         21         3         0         18         14.3%         1,650         14.3%         1,650         14.3%         1,650         14.3%         1,650         14.3%         1,650         46.2%         1,650         46.2%         1,650         46.2%         1,650         46.2%         1,650         46.2%         1,650         46.2%         1,650         46.2%         1,650         46.2%         1,650         66.2%         2,400         66.2%         2,400         60.0%         2,400         60.0%         2,400         60.0%         2,400         60.0%         2,400         60.0%         2,400         60.0%         2,400         60.0%         9.00         12.2	675.00	450.00	
8 X 12         96         2,496         95.00         26         12         0         14         46.2%         1,152.0         46.2%           10 X 10         100         2,600         90.00         26         15         0         11         57.7%         1,500.0         57.7%           10 X 20         200         4,000         120.00         20         12         0         8         60.0%         2,400.0         60.0%           12 X 25         300         18.00         110.00         6         3         0         3         50.0%         90.00         50.0%           12 X 30         380         5,400         145.00         15         8         2         5         53.3%         2,800.0         53.3%           20 X 20         400         1,200         210.00         3         3         0         0         100.0%         1,200.0         100.0%		456.00	67.569
10 X 10         100         2,600         90,00         26         15         0         11         57.7%         1,500.0         57.7%         2,400.0         80.0%         2,400.0         80.0%         2,400.0         80.0%         2,400.0         80.0%         2,400.0         80.0%         80.0%         90.0         50.0%         90.0         9	1,470.00	210.00	14.299
10 X 20         200         4,000         12 00         20         12         0         8 60.0%         2,400.0         60.0%           12 X 25         300         1,800         110.00         6         3         0         3 50.0%         900.0         50.0%           12 X 30         360         5,400         145.00         15         8         2         5 53.3%         2,800.0         53.3%           20 X 20         400         1,200         210.00         3         3         0         10.00%         1,200.0         100.0%	2,470.00	1,140.00	46.159
12 X 25 300 1,800 110,00 6 3 0 3 50,0% 900,0 50,0% 12 X 30 360 5,400 145,00 15 8 2 5 53,3% 2,880,0 53,3% 20 X 20 400 1,200 210,00 3 3 0 0 100,0% 1,200,0 100,0%	2,340.00	1,350.00	57.699
12 X 30 360 5,400 145.00 15 8 2 5 53.3% 2,800.0 53.3% 20 X 20 400 1,200 210.00 3 3 0 0 100.0% 1,200.0 100.0%	2,400.00	1,452.00	60.50
20 X 20 400 1,200 210.00 3 3 0 0 100.0% 1,200.0 100.0%	660.00	330.00	50.00
	2,175.00	1,160.00	53.33
	630.00	630.00	100.00
12 X 35 420 8,400 400.00 20 0 0 20 0 % 0 0 %	8,000.00	0	0
Cell Tower 1,600 1,600 1,700.00 1 1 0 0 100.0% 1,600.0 100.0%	1,700.00	1,700.00	100.00
60 × 200 12,000 12,000 1,200.00 1 1 0 0 100.0% 12,000.0 100.0%	1,200.00	1,200.00	100.00
Total 40,921 \$154.03 154 68 3 83 44.2% 24.032.0 58.73%	\$23,720.00	\$9,628.00	40.59

## **Occupancy V3 by Unit Type**

Standard facility occupancy report by size and unit type. This report is like the "Occupancy Report" without the "Current Potential Rent" column. Includes unit size, unit area, total area, default rate, total units, rented units, reserved units, vacant units, percent of units rented, area rented, percent of area rented, default rent, current actual rent and percent actual of potential. Totals are accumulated for each category. Also see Occupancy Report.

Empower 9	Storage Ne Storage St. Murrieta, (			(951	1) 672-6257								Occ Monday, 21 Oc	version 3 ctober, 2019
Unit Size	Unit Area	Total Area	Default Rate	Total Units	Rented Units	Reserved Units	Vacant Units	Unavailable Units	% Of Units Rented	Area Rented	% of Area Rented	Default Rent	Current Actual Rent	Percent Actual of Potential
Unit Type:	Campground	d Space												
12 X 35	420	8,400	400.00	20	0	0	20	0	0	0	0	8,000.00	0	0 %
		8,400	\$400.00	20	0	0	20	0	0 %	0	0 %	\$8,000.00	\$0	0 %
Unit Type: Cell Tower	Cell Tower 1,600	1,600	1,700.00	1	1	0	0	0	100.0	1,600.0	100.0	1,700.00	1,700.00	100.00%
		1,600	\$1,700.00	1	1	0	0	0	100.0 %	1,600.0	*******	\$1,700.00	\$1,700.00	100.00%
	Cold Storage													
5 X 5	25	300	45.00	12	9	1	2	0	75.0	225.0	75.0	540.00	411.00	76.11 %
		300	\$45.00	12	9	1	2	0	75.0 %	225.0	75.00 %	\$540.00	\$411.00	76.11 %
Unit Type: 8 X 12	Container St	torage 2.496	95.00	26	12	0	14	0	46.2	1.152.0	46.2	2.470.00	1.140.00	46.15%
0 A 12	90	-,			12		14			-,,		_,	1,1111111	
Unit Type	Multi-Door	2,496	\$95.00	26	12	U	14	0	46.2 %	1,152.0	46.15 %	\$2,470.00	\$1,140.00	46.15%
20 X 20	400	1,200	210.00	3	3	0	0	0	100.0	1,200.0	100.0	630.00	630.00	100.00%
		1,200	\$210.00	3	3		0		100.0 %	1,200.0	***********	\$630.00	\$630.00	100.00%
Unit Type:	Portable Sto	.,	4210.00						100.0 10	1,200.0		<b>\$555.55</b>	<b>4</b> 000.00	100.0070
5 X 10	50	1,050	70.00	21	3	0	18	0	14.3	150.0	14.3	1,470.00	210.00	14.29%
		1,050	\$70.00	21	3	0	18	0	14.3 %	150.0	14.29 %	\$1,470.00	\$210.00	14.29%
Unit Type:	RV Pull-Thro	ough												
12 X 25	300	1,800	110.00	6	3	0	3	0	50.0	900.0	50.0	660.00	330.00	50.00%
		1,800	\$110.00	6	3	0	3	0	50.0 %	900.0	50.00 %	\$660.00	\$330.00	50.00%
	RV Storage													
12 X 30	360	5,400	145.00	15	8	2	5	0	53.3	2,880.0	53.3	2,175.00	1,160.00	53.33%
H-14 T		5,400	\$145.00	15	8	2	5	0	53.3 %	2,880.0	53.33 %	\$2,175.00	\$1,160.00	53.33%
Unit Type: 5 X 5	Standard St	orage 75	45.00	3	1	0	2	0	33.3	25.0	33.3	135.00	45.00	33.33%
10 X 10	100	2.600	90.00	26	15	0	11	0	55.5 57.7	1.500.0	55.5 57.7	2.340.00	1.350.00	57.69%
10 X 10	200	4,000	120.00	20	12	0	8	0	60.0	2,400.0	60.0	2,400.00	1,452.00	60.50%
		6,675	\$99.49	49	28		21		57.1 %	3.925.0	58.80 %	\$4,875.00	\$2,847.00	58.40%
Unit Type:	Warehouse	-,-,-						·	2	1,120.0		- 1,212.00	,	
60 X 200	######	12,000	1,200.00	1	1	0	0	0	100.0	12,000.0	100.0	1,200.00	1,200.00	100.00%
		12,000	\$1,200.00	1	1	0	0	0	100.0 %	12,000.0	#######	\$1,200.00	\$1,200.00	100.00%
Total		40,921	\$154.03	154	68	3	83	0	44.2 %	24,032.0	58.73 %	\$23,720.00	\$9,628.00	40.59%
			(Average)									•	-	

### **Overall Occupancy**

Provides occupancy of all units <u>including</u> unavailable and company units. Item details for each size include unit size, total area, total units, rented units, reserved units, vacant units, other units, percent rented, percent of area rented, default rent, current potential rent, current actual rent and percent actual of potential. Totals are accumulated for each category.

Empower Stora	ge		(9:	51) 672-6257								erall Occ	
41695 Date St. M	urrieta, CA 92562											•	
Unit Size	Total Area	Total Units	Rented Units	Reserved Units	Vacant Units	Company Units	Un- Available Units	% Rented	% of Area Rented	Default Rent	Current Potential Rent	Current Actual Rent	% Actual of Potential
Unit Type:	Campground Space												
12 X 35	8,400.0	20	0	0	20	0	0	0 %	0 %	\$8,000.00	\$8,000.00	\$0	0 %
	8,400.0	20	0	0	20		0	44.2%	58.73%	\$8,000,00	\$8,000.00	\$0	40.56%
Unit Type:			_	_		_	_			**,******	**,******		
Cell Tower	1,600.0	1	1	0	0	0	0	100.0%	100.0%	\$1,700.00	\$1,700.00	\$1,700.00	100.00%
	1,600.0	1	1		0	0	0	44.2%	58.73%	\$1,700.00	\$1,700.00	\$1,700.00	40.56%
Unit Type:	Cold Storage									. ,			
5 X 5	300.0	12	9	1	2	0	0	75.0%	75.0%	\$540.00	\$546.00	\$411.00	76.11%
	300.0	12	9	1	2	0	0	44.2%	58.73%	\$540.00	\$546.00	\$411.00	40.56%
	Container Storage												
8 X 12	2,496.0	26	12	0	14	0	0	46.2%	46.2%	\$2,470.00	\$2,470.00	\$1,140.00	46.15%
	2,496.0	26	12	0	14	0	0	44.2%	58.73%	\$2,470.00	\$2,470.00	\$1,140.00	40.56%
	Multi-Door												
20 X 20	1,200.0	3	3	0	0	0	0	100.0%	100.0%	\$630.00	\$630.00	\$630.00	100.00%
	1,200.0	3	3	0	0	0	0	44.2%	58.73%	\$630.00	\$630.00	\$630.00	40.56%
	Portable Storage												
5 X 10	1,050.0	21	3	0	18	0	0	14.3%	14.3%	\$1,470.00	\$1,470.00	\$210.00	14.29%
	1,050.0	21	3	0	18	0	0	44.2%	58.73%	\$1,470.00	\$1,470.00	\$210.00	40.56%
	RV Pull-Through	_	_		_			50.00					
12 X 25	1,800.0	6	3	0	3	0	0	50.0%	50.0%	\$660.00	\$660.00	\$330.00	50.00%
	1,800.0	6	3	0	3	0	0	44.2%	58.73%	\$660.00	\$660.00	\$330.00	40.56%
Unit Type: 12 X 30	RV Storage 5.400.0	15	8	2	5	0	0	53.3%	53.3%	\$2.175.00	\$2.175.00	\$1.160.00	53.33%
12 A 30	-,									,	4=,	* 1, 111111	
	5,400.0	15	8	2	5	0	0	44.2%	58.73%	\$2,175.00	\$2,175.00	\$1,160.00	40.56%
10 X 10	Standard Storage 2.600.0	26	15	0	11	0	0	57.7%	57.7%	\$2,340.00	\$2.340.00	\$1,350.00	57.69%
10 X 20	4.000.0	20	12	0	8	0	0	60.0%	60.0%	\$2,400.00	\$2,412.00	\$1,350.00	60.50%
5 X 5	75.0	3	12	0	2	0	0	33.3%	33.3%	\$135.00	\$135.00	\$45.00	33.33%
0.7.0	6.675.0	49	28		21			44.2%	58.73%	\$4.875.00	\$4.887.00	\$2.847.00	40.56%
Unit Type	Warehouse	49	20	U	21	U	U	44.2 %	30.73%	φ4,075.00	\$4,007.00	\$2,047.00	40.56%
60 X 200	12.000.0	1	1	0	0	0	0	100.0%	100.0%	\$1,200.00	\$1,200.00	\$1,200.00	100.00%
	12,000.0		<u>.</u>					44.2%	58.73%	\$1,200.00	\$1,200.00	\$1,200.00	40.56%
T-4-1		154	68		83			44.2%	58.73%				
Total	40,921.0	154	68	3	83	0	0	44.2%	58./3%	\$23,720.00	\$23,738.00	\$9,628.00	40.56%

### **Overall Occupancy by Unit Type**

Provides occupancy of all units <u>including</u> unavailable and company units by unit type. Item details for each size include unit size, total area, total units, rented units, reserved units, vacant units, other units, percent rented, percent of area rented, default rent, current potential rent, current actual rent and percent actual of potential.

Totals are accumulated for each category.

Empower Storag 41695 Date St. N	ge Iurrieta, CA 92562		(9:	51) 672-6257								erall Occi onday, 21 Oct	By Unit Type
Unit Size	Total Area	Total Units	Rented Units	Reserved Units	Vacant Units	Company Units	Un- Available Units	% Rented	% of Area Rented	Default Rent	Current Potential Rent	Actual	% Actual of Potential
Unit Type:	Campground Space												
12 X 35	8,400.0	20	0	0	20	0	0	0 %	0 %	\$8,000.00	\$8,000.00	\$0	0 %
	8,400.0	20	0	0	20	0	0	44.2%	58.73%	\$8,000.00	\$8,000.00	\$0	40.56%
Unit Type:													
Cell Tower	1,600.0	1	1	0	0	0	0	100.0%	100.0%	\$1,700.00	\$1,700.00	\$1,700.00	100.00%
	1,600.0	1	1	0	0	0	0	44.2%	58.73%	\$1,700.00	\$1,700.00	\$1,700.00	40.569
Unit Type:	Cold Storage												
5 X 5	300.0	12	9	1	2	0	0	75.0%	75.0%	\$540.00	\$546.00	\$411.00	76.119
	300.0	12	9	1	2	0	0	44.2%	58.73%	\$540.00	\$546.00	\$411.00	40.569
	Container Storage												
8 X 12	2,496.0	26	12	0	14	0	0	46.2%	46.2%	\$2,470.00	\$2,470.00	\$1,140.00	46.159
	2,496.0	26	12	0	14	0	0	44.2%	58.73%	\$2,470.00	\$2,470.00	\$1,140.00	40.569
Unit Type:													
20 X 20	1,200.0	3	3	0	0	0	0	100.0%	100.0%	\$630.00	\$630.00	\$630.00	100.009
	1,200.0	3	3	0	0	0	0	44.2%	58.73%	\$630.00	\$630.00	\$630.00	40.569
	Portable Storage												
5 X 10	1,050.0	21	3	0	18	0	0	14.3%	14.3%	\$1,470.00	\$1,470.00	\$210.00	14.299
	1,050.0	21	3	0	18	0	0	44.2%	58.73%	\$1,470.00	\$1,470.00	\$210.00	40.56
	RV Pull-Through												
12 X 25	1,800.0	6	3	0	3	0	0	50.0%	50.0%	\$660.00	\$660.00	\$330.00	50.009
	1,800.0	6	3	0	3	0	0	44.2%	58.73%	\$660.00	\$660.00	\$330.00	40.56
	RV Storage												
12 X 30	5,400.0	15	8	2	5	0	0	53.3%	53.3%	\$2,175.00	\$2,175.00	\$1,160.00	53.33
	5,400.0	15	8	2	5	0	0	44.2%	58.73%	\$2,175.00	\$2,175.00	\$1,160.00	40.569
	Standard Storage		45					57.70/	F7 70/		50.040.00	04.050.00	57.00
10 X 10	2,600.0	26 20	15 12	0	11	0	0	57.7% 60.0%	57.7% 60.0%	\$2,340.00	\$2,340.00	\$1,350.00	57.69
10 X 20 5 X 5	4,000.0 75.0	3	12	0	8 2	0	0	33.3%	33.3%	\$2,400.00 \$135.00	\$2,412.00 \$135.00	\$1,452.00 \$45.00	60.50 33.33
0 / 0													
Hair Torres	6,675.0	49	28	0	21	0	0	44.2%	58.73%	\$4,875.00	\$4,887.00	\$2,847.00	40.56
Onit Type: 60 X 200	Warehouse			٥		0	^	400.00/	400.00/	\$1,200,00	64 000 00	64 000 00	100.00
00 X 200	12,000.0	1	1	0	0		0	100.0%	100.0%		\$1,200.00	\$1,200.00	
	12,000.0	1	1	0	0	0	0	44.2%	58.73%	\$1,200.00	\$1,200.00	\$1,200.00	40.56
Total	40,921.0	154	68	3	83	0	0	44.2%	58.73%	\$23,720.00	\$23,738.00	\$9,628.00	40.569

### **Overall Occupancy by Type Summary**

Occupancy of all units including unavailable and company by unit type without size level detail. Includes unit type, total area, rented units, move-ins, move-outs, net, reserved units, vacant units, unavailable units, percent of area rented, default rent, current potential rent, current actual rent and percent actual of potential. Totals are provided for each category.

Empower Storage I	Network											Ove	rall Occupa January 1, 20	В	y Unit Type
Unit Type	Total Area	Total Units	Rented Units	Move Ins	Move Outs	Net	Reserv Units	Vacant Units	Un- Available Units	% Rented	% of Area Rented	Default Rent	Current Potential Rent	Actual	% Actual o Potentia
Empower Stora	ge														
Campground Space	8,400.0	20	0	0	0	0	0	20	0	0 %	0 %	\$8,000.00	\$8,000.00	\$0	0
Cell Tower	1,600.0	1	1	1	0	1	0	0	0	100.0%	100.0 %	\$1,700.00	\$1,700.00	\$1,700.00	100.00
Cold Storage	300.0	12	9	9	0	9	1	2	0	75.0%	75.0%	\$540.00	\$546.00	\$411.00	75.27
Container Storage	2,496.0	26	12	10	0	10	0	14	0	46.2%	46.2%	\$2,470.00	\$2,470.00	\$1,140.00	46.15
Multi-Door	1,200.0	3	3	3	0	3	0	0	0	100.0%	100.0 %	\$630.00	\$630.00	\$630.00	100.00
Portable Storage	1,050.0	21	3	3	0	3	0	18	0	14.3%	14.3%	\$1,470.00	\$1,470.00	\$210.00	14.29
RV Pull-Through	1,800.0	6	3	3	0	3	0	3	0	50.0%	50.0%	\$660.00	\$660.00	\$330.00	50.00
RV Storage	5,400.0	15	8	7	0	7	2	5	0	53.3%	53.3%	\$2,175.00	\$2,175.00	\$1,160.00	53.33
Standard Storage	6,675.0	49	28	27	1	26	0	21	0	57.1%	58.8%	\$4,875.00	\$4,887.00	\$2,847.00	58.26
Warehouse	12,000.0	1	1	1	0	1	0	0	0	100.0%	100.0 %	\$1,200.00	\$1,200.00	\$1,200.00	100.00
Location Total	40,921.0	154	68	64	1	63	3	83	0	44.2%	58.7%	\$23,720.00	\$23,738.00	\$9,628.00	40.56
Grand Total	40,921.0	154	68	64	1	63	3	83	0	44,2%	58.7%	\$23,720.00	\$23,738.00	\$9,628.00	\$40.5

Legend:
Current Actual Rent = sum of occupied units at their rented rate.
Current Actual Rent = sum of occupied units at their rented rate and vacant units at their default rate.

Default Rent = sum of all units at their default / street rate.

Percent of Rented = Percentage of total rented units to the total rentable units.

Unavailable are excluded from the calculations.

% Actual of Potential = Potential Rent divided by Actual Rent

**NOTE:** There is a "Legend" at the bottom of the report. Please utilize this section for additional information on the column.

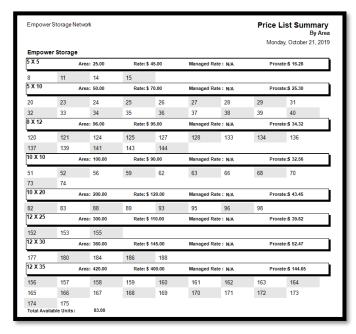
## **Price List Summary- All Units**

Lists each "available" unit, grouped by size. Includes the unit size, unit number, area, rate and prorate from the print date to the end of the month, **Unavailable**, **damaged**, **and company units are not included in this report.** 

5 X 5		Area: 25.00		Rate: \$ 45.00		Managed Rate:		onday, October 21, 201 Prorate: \$ 16.28
						_		
1	10	11	12	13	14	15	2	3
4 5 X 10	5	6 Area: 50.00	7	8 Rate: \$ 70.00	9	Managed Rate:	N/A	Prorate: \$ 25.30
20	21	22	23	24	25	26	27	28
29	30	31	32	33	34	35	36	37
38 8 <b>X 12</b>	39	40 Area: 96.00		Rate: \$ 95.00		Managed Rate:	N/A	Prorate: \$ 34.32
120	121	122	123	124	125	126	127	128
129	130	131	132	133	134	135	136	137
138 10 X 10	139	140	141	142	143	144	145	Decretor 6 22 FG
		Area: 100.00		Rate: \$ 90.00		Managed Rate:		Prorate: \$ 32.56
50	51	52	53	54	55	56	57	58
59	60	61	62	63	64	65	66	67
68 10 X 20	69	70	71	72	73	74	75	
10 X 20	_	Area: 200.00	_	Rate: \$ 120.00		Managed Rate:	N/A	Prorate: \$ 43.45
80	81	82	83	84	85	86	87	88
89	90	91	92	93	94	95	96	97
98 12 X 25	99							
12 X 25		Area: 300.00		Rate: \$ 110.00		Managed Rate:	N/A	Prorate: \$ 39.82
150 12 X 30	151	152	153	154	155			
12 X 30		Area: 360.00		Rate: \$ 145.00		Managed Rate:	N/A	Prorate: \$ 52.47
176	177	178	179	180	181	182	183	184
185	186	187	188	189	190			
20 X 20	_	Area: 400.00	_	Rate: \$ 210.00		Managed Rate:	N/A	Prorate: \$ 75.90
110	113	114						
12 X 35		Area: 420.00		Rate: \$ 400.00		Managed Rate:	N/A	Prorate: \$ 144.65
156	157	158	159	160	161	162	163	164
165	166	167	168	169	170	171	172	173
174	175							
Cell Tower		Area: 1,600.00		Rate: \$ 1,700.00	)	Managed Rate:	N/A	Prorate: \$ 614.79
200								

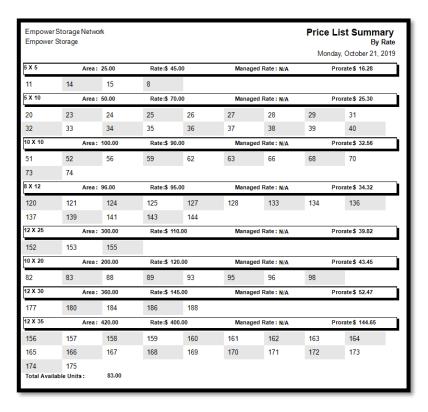
#### **Price List Summary by Area**

List of available units by size with current price grouped by area (square feet). Includes the unit size, unit number, area, rate and prorate from the print date to the end of the month, **Unavailable**, **damaged**, **and company units are not included in this report**.



### **Price List Summary by Rate**

List of available units by size with current price grouped by area rate. Includes the unit size, unit number, area, rate and prorate from the print date to the end of the month, **Unavailable**, **damaged**, **and company units are not included in this report**.



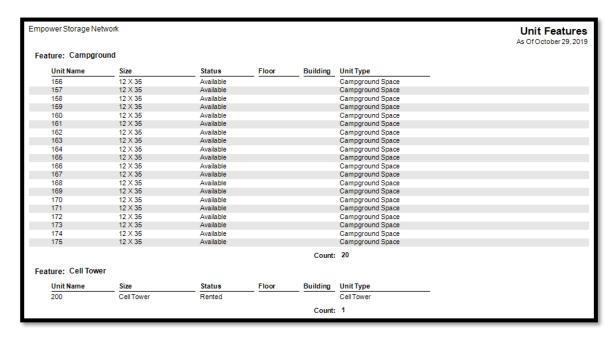
### **Price List Summary by Size**

List of available units by size with current price grouped by size. Includes the unit size, unit number, area, rate and prorate from the print date to the end of the month, **Unavailable**, **damaged**, **and company units are not included in this report**.

Empower Empower	Storage No Storage	etwork						List Summary By Siz day, October 21, 201
5 X 5		Area: 25.00	Rate: \$	45.00	Man	gaged Rate: N//	Α	Prorate: \$ 16.28
11	14	15	8					
5 X 10		Area: 50.00	Rate:\$	70.00	Man	gaged Rate: N//	A .	Prorate: \$ 25.30
20	23	24	25	26	27	28	29	31
32	33	34	35	36	37	38	39	40
8 X 12		Area: 96.00	Rate:\$	95.00	Man	gaged Rate: N//	Α	Prorate: \$ 34.32
120 137	121 139	124 141	125 143	127 144	128	133	134	136
10 X 10		Area: 100.00	Rate:\$		Man	gaged Rate: N//	Δ	Prorate: \$ 32.56
51 73	52 74	56	59	62	63	66	68	70
10 X 20		Area: 200.00	Rate:\$	120.00	Man	gaged Rate: N//	Α	Prorate: \$ 43.45
82	83	88	89	93	95	96	98	
12 X 25		Area: 300.00	Rate:\$	110.00	Man	gaged Rate: N//	Α	Prorate: \$ 39.82
152	153	155						
12 X 30		Area: 360.00	Rate:\$	145.00	Man	gaged Rate: N//	A .	Prorate: \$ 52.47
177	180	184	186	188				
12 X 35		Area: 420.00	Rate:\$	400.00	Man	gaged Rate: N//	Α	Prorate: \$ 144.65
156	157	158	159	160	161	162	163	164
165	166	167	168	169	170	171	172	173
174	175							

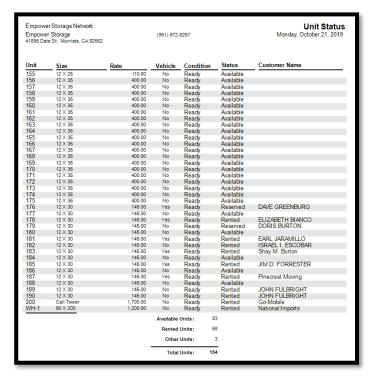
#### **Unit Features**

List each unit and any unit features assigned to it. Also includes a list of units for each unit feature. Includes unit name, size, status, floor, building and unit type. Totals are provided for count.



#### **Unit Status**

List all units and the basic status of each, grouped by the unit number and size. Includes unit number, unit size, rate, vehicle, condition, status and customer name. Totals are accumulated for available units, rented units, other units and total units.



### **Unit Summary by Feature**

Lists of units and their current status by Feature. Includes feature, total area, total units, rented units, reserved units, vacant units, percent rented, percent of area rented, default rent, current potential rent, current actual rent and average rent. Features are setup in the Configuration Manager | Facilities. Totals are accumulated for each category.

Feature: Campground    Campground   Campgrou	Empower Storage 11695 Date St. Murrieta, (	CA 92562			(951) 672-625	7							Jnit Feature
Part												-	tober, 2019
12,000	Feature / Size								Area		Potential	Actual	Average Ren
Part			WH-1	1				100.0%	100.0%				\$1,200.00
12 X 35		12,000.0		1	1	0	0	41.1%	43.23%	\$1,200.00	\$1,200.00	\$1,200.00	\$1,200.00
420.00 158         0.00         0.00         1.00         400.00         400.00         0.00           420 00 159         0.00         0.00         1.00         400.00         400.00         0.00           420 00 160         0.00         0.00         1.00         400.00         400.00         0.00           420 00 161         0.00         0.00         1.00         400.00         400.00         0.00           420 00 162         0.00         0.00         1.00         400.00         400.00         0.00           420 00 163         0.00         0.00         1.00         400.00         400.00         0.00           420 00 165         0.00         0.00         1.00         400.00         400.00         0.00           420 00 166         0.00         0.00         1.00         400.00         400.00         0.00           420 00 167         0.00         0.00         1.00         400.00         400.00         0.00           420 00 168         0.00         0.00         1.00         400.00         400.00         0.00           420 00 169         0.00         0.00         1.00         400.00         400.00         0.00           420 00 170			156	20				0 %	0 %				\$0
420.00 159		420.00	157		0.00	0.00	1.00			400.00	400.00	0.00	
420.00 160 0.00 0.00 1.00 400.00 400.00 0.00 420.00 161 0.00 0.00 1.00 400.00 400.00 0.00 420.00 162 0.00 0.00 1.00 400.00 400.00 0.00 1.00 400.00 162 0.00 1.00 400.00 400.00 0.00 1.00 420.00 163 0.00 0.00 1.00 400.00 400.00 400.00 0.00		420.00	158		0.00	0.00				400.00	400.00	0.00	
420 00 161 0 0 0 0 0 0 1 00 400 00 400 00 0 0 0 0		420.00	159		0.00	0.00	1.00			400.00	400.00	0.00	
420.00 162 0.00 0.00 1.00 400.00 400.00 0.00 420.00 163 0.00 0.00 1.00 400.00 400.00 0.00 420.00 164 0.00 164 0.00 0.00 1.00 400.00 400.00 0.00 420.00 165 0.00 0.00 1.00 400.00 400.00 0.00 420.00 166 0.00 0.00 1.00 400.00 400.00 0.00 420.00 167 0.00 0.00 1.00 400.00 400.00 0.00 420.00 167 0.00 0.00 1.00 400.00 400.00 0.00 420.00 168 0.00 0.00 1.00 400.00 400.00 400.00 0.00													
420 00 163		420.00	161		0.00	0.00				400.00	400.00		
420.00 164 0.00 0.00 1.00 400.00 400.00 0.00 420.00 165 0.00 0.00 1.00 400.00 400.00 0.00 420.00 165 0.00 0.00 1.00 400.00 400.00 0.00 420.00 166 0.00 0.00 1.00 400.00 400.00 0.00 420.00 167 0.00 0.00 1.00 400.00 400.00 400.00 0.00													
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420 00 167         0.00         0.00         1.00         400.00         400.00         0.00           420 00 168         0.00         0.00         1.00         400.00         400.00         0.00           420 00 169         0.00         0.00         1.00         400.00         400.00         0.00           420 00 170         0.00         0.00         1.00         400.00         400.00         0.00           420 00 171         0.00         0.00         1.00         400.00         400.00         0.00           420 00 172         0.00         0.00         1.00         400.00         400.00         0.00           420 00 173         0.00         0.00         1.00         400.00         400.00         400.00           420 00 174         0.00         0.00         1.00         400.00         400.00         0.00													
420.00 168 0.00 0.00 1.00 400.00 400.00 0.00 420.00 0.00 420.00 169 0.00 0.00 1.00 400.00 400.00 0.00 420.00 170 0.00 0.00 1.00 400.00 400.00 0.00 420.00 171 0.00 0.00 1.00 400.00 400.00 0.00 420.00 172 0.00 0.00 1.00 400.00 400.00 0.00 420.00 172 0.00 0.00 1.00 400.00 400.00 0.00 420.00 173 0.00 0.00 1.00 400.00 400.00 0.00 420.00 173 0.00 0.00 1.00 400.00 400.00 0.00 420.00 174 0.00 0.00 1.00 400.00 400.00 0.00 0.00													
420.00 169 0.00 0.00 1.00 400.00 400.00 0.00 420.00 0.00 420.00 170 0.00 0.00 1.00 400.00 400.00 0.00 420.00 171 0.00 0.00 1.00 400.00 400.00 0.00 420.00 172 0.00 0.00 1.00 400.00 400.00 0.00 420.00 173 0.00 0.00 1.00 400.00 400.00 400.00 0.00													
420.00 170 0.00 0.00 1.00 400.00 400.00 0.00 420.00 171 0.00 0.00 1.00 400.00 400.00 0.00 420.00 171 0.00 0.00 1.00 400.00 400.00 0.00 420.00 172 0.00 0.00 1.00 400.00 400.00 0.00 420.00 173 0.00 0.00 1.00 400.00 400.00 0.00 420.00 174 0.00 0.00 1.00 400.00 400.00 0.00 420.00 174 0.00 0.00 1.00 400.00 400.00 0.00													
420.00 171         0.00         0.00         1.00         400.00         400.00         0.00           420.00 172         0.00         0.00         1.00         400.00         400.00         0.00           420.00 173         0.00         0.00         1.00         400.00         400.00         0.00           420.00 174         0.00         0.00         1.00         400.00         400.00         400.00													
420.00 172     0.00     0.00     1.00     400.00     400.00     0.00       420.00 173     0.00     0.00     1.00     400.00     400.00     400.00     0.00       420.00 174     0.00     0.00     1.00     400.00     400.00     400.00     0.00													
420.00 173 0.00 0.00 1.00 400.00 400.00 0.00 420.00 174 0.00 0.00 1.00 400.00 400.00 0.00													
420.00 174 0.00 0.00 1.00 400.00 400.00 0.00													
420.00 1/5 0.00 0.00 1.00 400.00 400.00 0.00													
Total 8,400.0 20 0 0 20 41.1% 43.23% \$8,000.00 \$8,000.00 \$0			1/5										\$0

#### **Units Denied Access**

Units/contracts that are currently denied access to the facility grouped by delinquency status. Includes customer name, unit number, late step, late date, overlocked status, delinquency status, building, paid through date and balance. Totals are accumulated for count and total balance.

Empower Storage Netwo		(951) 672-6257					Units Denied Monday, 210	
41695 Date St. Murrieta, CA 9	92562				Delinquency			
Name	Unit	Late Step	Late Date	Overlocked	Status	Building	Paid Thru	Balance
Empower Storage								
DenyGate								
CARMEN BURTON	10	Step 1 - Late	10/21/2019	NotOverlocked	DenyGateAccess		10/16/2019	56.00
ANNA COLLIER	22	Step 1 - Late	10/20/2019	NotOverlocked	DenyGateAccess		10/15/2019	86.95
BRADLEY BOZEK	72	Step 1 - Late	7/27/2019	NotOverlocked	DenyGateAccess		7/8/2019	334.00
JEFFERSON THOMAS	85	Step 1 - Late	8/1/2019		DenyGateAccess		7/14/2019	494.00
MITTIE P. BERTHIAUME	91	Step 1 - Late	10/17/2019		DenyGateAccess		10/10/2019	130.00
ERICKA J. ELIAS	123	Step 1 - Late	10/19/2019		DenyGateAccess		10/12/2019	105.00
VICTORA COTTON	140	Step 1 - Late	10/20/2019		DenyGateAccess		10/15/2019	105.00
DALE LONGINO	145	Step 1 - Late	10/21/2019		DenyGateAccess		10/16/2019	105.00
ELIZABETH BIANCO	178	Step 1 - Late	10/18/2019		DenyGateAccess		10/11/2019	186.95
EARL JARAMILLO	181	Step 1 - Late	10/20/2019		DenyGateAccess		10/3/2019	155.00
ISRAEL I. ESCOBAR	182	Step 1 - Late	10/18/2019		DenyGateAccess		9/26/2019	60.00
Shav M. Burton	183	Step 1 - Late	10/20/2019		DenyGateAccess		10/15/2019	313.90
Count: 12		•			,		Total:	\$2,131.80
Overlocked							Total.	42,101100
Silvia Aquirre	87	Step 2 - Preliminary Lien	10/16/2019	Overlocked	Overlocked		10/4/2019	163.95
ANDREW BERRY	151	Step 2 - Preliminary Lien	10/19/2019	Overlocked	Overlocked		9/5/2019	205.00
JIM D. FORRESTER	185	Step 2 - Preliminary Lien	10/14/2019	AddOverlock	Overlocked		9/1/2019	325.00
CHERYL MAY	64	Step 3 - Lien	10/16/2019	Overlocked	Overlocked		9/22/2019	151.00
JANNET CROOKER.	131	Step 3 - Lien	10/17/2019	Overlocked	Overlocked		9/27/2019	171.95
Count: 5		•					Total:	\$1,016.90
QualifyForAuction								<b>\$1,01010</b>
CAROL DAVIS	132	Step 4 - Notice of Sale	10/2/2019	Overlocked	QualifyForAuction		9/1/2019	260.00
Count: 1					,		Total:	\$260.00
Auction								4250100
MARILYNBEASLEY	80	Step 4 - Notice of Sale	9/17/2019	Overlocked	Auction		8/21/2019	327.90
Count: 1							Total:	\$327.90
T-4-1: 40								\$3,736.60
Total: 19							Total:	\$3,736.60

## **Vehicle Expirations**

List all vehicles that have or will have expired insurance or registration in the next 30 days. Includes customer name, unit number, year, make, mode, color, license plate, vehicle identification number, registration expiration, drivers license and drivers license expiration. Totals are accumulated for count and total.

Empower Storage Netw	VOIK								Orivers Licens	<b>(pirations</b> se or Registrations) October, 2019
Name	Unit	Year	Make	Model	Color	License Plate	Vehicle Idenfication Numl	Registration Expiration	Drivers License	DL Expiration
<b>Expired Registration o</b>	r License									
JAMES K. GARCIA	13							9/18/2018		
JASON GARCIA	138							9/16/2018		
ANDREWBERRY	150	2011	GoldStreem	G1000	White	H716288	H7722625243	5/17/2018		
ELIZABETH BIANCO	178							5/22/2018		
EARL JARAMILLO	181	1968	VW Buss	Buss	Orange	GHA8811	BBN77226282822	4/30/2019		
Shay M. Burton	183							5/26/2018		
JIMD. FORRESTER	185	1966	Ford	F150	Red	EMO715	T72372372362323234	3/7/2019		
Pinecrest Moving	187	2012	GMC	F350	Black	JMV88267	J99227225254	7/19/2018		
Count: 8										
Total: 8										

#### **Vehicles**

List vehicle information for all current contracts that are marked as having vehicles. Includes license, state, name, unit number, make, model, color, type, description and vehicle identification number.

Empower: 41695 Date	Storage		Vehicles By License Monday, 21 October, 2019						
License	State	Name	Unit	Make	Model	Color	Туре	Desc	Vehicle Idenfication Number
		JAMES K. GARCIA	13				Automobile		
		JASON GARCIA	138				Automobile		
		ELIZABETH BIANCO	178				Automobile		
		Shay M. Burton	183				Automobile		
EMO715	CA	JIMD. FORRESTER	185	Ford	F150	Red	Automobile		T72372372362323234
GHA8811	CA	EARLJARAMILLO	181	VW Buss	Buss	Orange	Automobile	VW Buss	BBN77226282822
H716288	CA	ANDREWBERRY	150	GoldStreem	G1000	White	Other	Motor Home	H7722625243
JMV88267	TX	Pinecrest Moving	187	GMC	F350	Black	Other	Moving Truck	J99227225254
Count	8								

### **Walk Through Report**

List all units in the facility ordered the units "walk-through" number. The walk-through numbers can be changed by the user in the Configuration Manager "Facilities | Rental Units | Unit List " menu. This report is intended to provide a list of units in the order the manager will physically check the facility. It includes the order number, unit number, building, paid through date, balance, status, over-lock status, scheduled move out, autopay, deny access, vehicle, license, make model and customer name. A total number of units is also included.

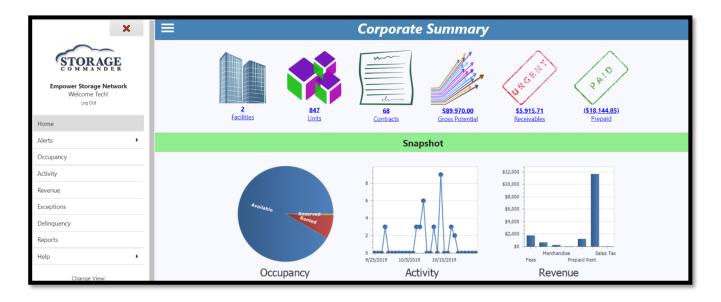
		er Storage ate St. Murrie	eta, CA 92562		(951)	672-6257				ess					Walk Throug Monday, October 21, 20
rder	Unit	Building	Size	Paid Through	Balance	Status	Over- Lock Status	Sched Move-Out	Auto Pay	Deny Access	Vehicle	License	Make	Model	Name
	162		12 X 35		0.00	Available			_	No	No				
)	163		12 X 35		0.00	Available			No	No	No				
	164		12 X 35		0.00	Available			No	No	No				
	165		12 X 35		0.00	Available			No	No	No				
	166		12 X 35		0.00	Available			No	No	No				
)	167		12 X 35		0.00	Available			No	No	No				
	168		12 X 35		0.00	Available			No	No	No				
)	169		12 X 35		0.00	Available			No	No	No				
	170		12 X 35		0.00	Available			No	No	No				
)	171		12 X 35		0.00	Available			No	No	No				
	172		12 X 35		0.00	Available			No	No	No				
)	173		12 X 35		0.00	Available			No	No	No				
	174		12 X 35			Available					No				
	175		12 X 35			Available			No		No				
	176		12 X 30		0.00	Reserved	NotOverlocked		No	No	Yes				DAVE GREENBURG
)	177		12 X 30		0.00	Available			No	No	No				
)	178		12 X 30	10/11/2019		Rented	NotOverlocked	10/11/2019		Yes					ELIZABETH BIANCO
)	179		12 X 30				NotOverlocked				No				DORIS BURTON
	180		12 X 30			Available					No				
1	181		12 X 30	10/3/2019		Rented	NotOverlocked					GHA8811	VW Buss	Buss	EARL JARAMILLO
	182		12 X 30	9/26/2019		Rented	NotOverlocked			Yes					ISRAEL I. ESCOBAR
)	183		12 X 30	10/15/2019		Rented	NotOverlocked			Yes					Shay M. Burton
	184		12 X 30			Available				No			_		
)	185		12 X 30	9/1/2019		Rented	AddOverlock					EMO715	Ford	F150	JIM D. FORRESTER
1	186		12 X 30			Available					No				
)	187		12 X 30	11/9/2019		Rented	NotOverlocked		No			JMV88267	GMC	F350	Pinecrest Moving
	188		12 X 30	4414		Available				No	No				1511115777
)	189		12 X 30	11/14/2019		Rented	NotOverlocked				No				JOHN FULBRIGHT
	190		12 X 30	11/14/2019		Rented	NotOverlocked			No	No				JOHN FULBRIGHT
	200		Cell Tower	8/31/2020	-17,000.00		NotOverlocked				No				Go-Mobile
	WH-1		60 X 200	10/15/2019	1,200.00		NotOverlocked				No				National Imports
	1		5 X 5 5 X 5	11/7/2019		Rented Rented	NotOverlocked NotOverlocked				No				Susans Deli JOAN CINTRON
	10		5 X 5	10/16/2019		Rented	NotOverlocked NotOverlocked			Yes	No				CARMEN BURTON
	10		5 X 5	10/10/2019		Available	NotOverlocked				No				CARMEN BURTON
	3		5 X 5	11/17/2019		Rented	NotOverlocked				No				JOAN CINTRON
	4		5 X 5	11/17/2019		Rented	NotOverlocked NotOverlocked			No No	No				HATTIE BRODE
2	5		5 X 5	11/1//2019			NotOverlocked			No					FABIAN DOWLING

## **DASH Reports**

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#### **About DASH Reports**

DASH is a completely browser-based and device independent reporting tool. Dash gives business owners more control and vision into their operation than ever before through an interactive mobile dashboard.



### **Navigating DASH**

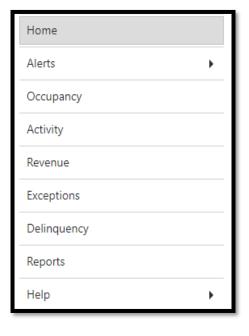
Intuitive and mobile-friendly design allows for seamless navigation while visual charts and graphs allow you to track important trends within your business such as occupancy, revenue, delinquency, and lead conversions.

Home: The Dashboard or the Corporate Summary. This will show a snapshot of the facility occupancy, activity, revenue, exceptions and delinquency. It also will detail any alerts and statistics.

**Occupancy:** Has detailed charts for unit status, unit condition and unit type. Shows total statistics.

**Revenue:** Has detailed charts for performance, payments, receipts, charges and prepaid summary. Shows total statistics.

**Delinquency:** Has detailed charts for delinquency, overlocked, late step and aging summary. Shows total statistics for each category.



Alerts: Is a detailed breakdown of end of day, pending automatic payment, expired credit cards, available units, damage units, dirty units, unavailable units and merchandise quantity.

**Activity:** Is a snapshot of daily receipts, occupancy transactions, daily occupancy change, exception transactions and contacts converted.

**Exceptions:** Has a detailed snapshot about exceptions value and adjustments value. Shows statistics for fees.

**Reports:** Reports can run for a single facility or across multiple. Most reports are pulled directly from Storage Commander, but some are specific to DASH.

*Help:* Weather a request for tech support is needed or further training from instructional videos, the help tab will take you directly to the Support and Solutions tab on

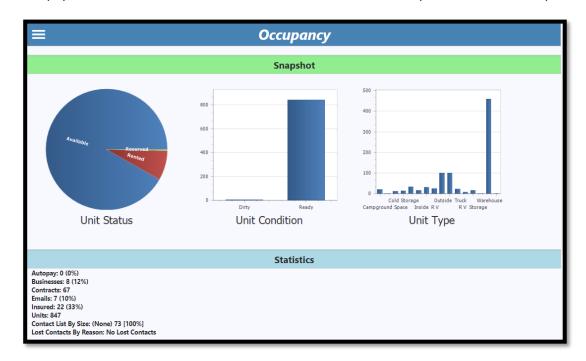
#### **Alerts Tab**

The Alerts tab has a detailed breakdown of end of day, pending automatic payment, expired credit cards, available units, damage units, dirty units, unavailable units and merchandise quantity. Each one of these sections also has columns for more in-depth information such as: –facility name, number of cards, number of units, daily vacancy loss, etc.



### **Occupancy Tab**

The Occupancy Tab has detailed charts for unit status, unit condition and unit type. Statistics are broken down for autopay, businesses, contracts, emails, insured, units, contact list by size, lost contacts by reason.



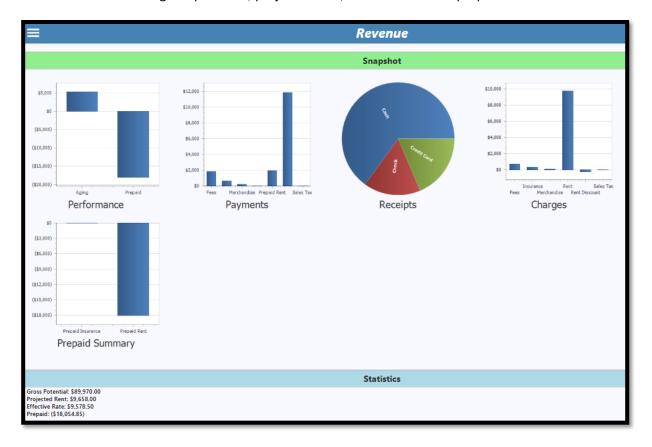
### **Activity Tab**

The Activity tab has detailed charts for a snapshot on daily receipts, occupancy transactions, daily occupancy change, exception transactions and contacts converted.



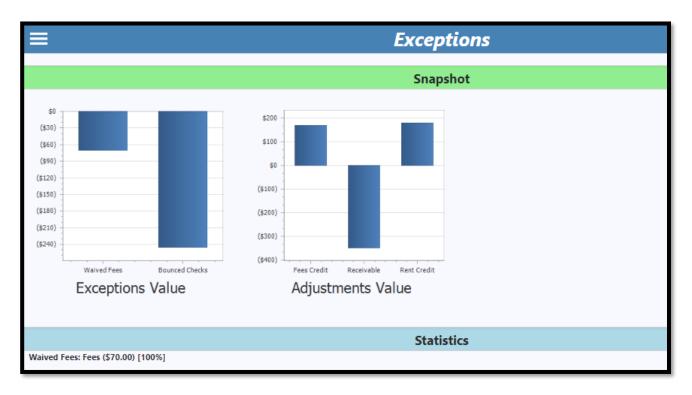
#### **Revenue Tab**

The Revenue tab Has detailed charts for performance, payments, receipts, charges and prepaid summary. Statistics are shown for gross potential, projected rent, effective rate and prepaid rent.



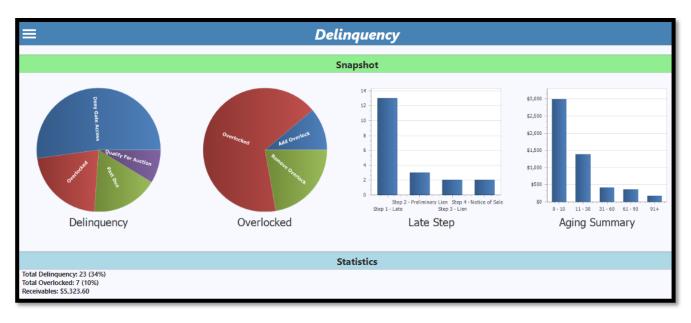
## **Exceptions Tab**

The exceptions tab has a detailed snapshot on exceptions value and adjustments value. It also outlines statistics for fees.



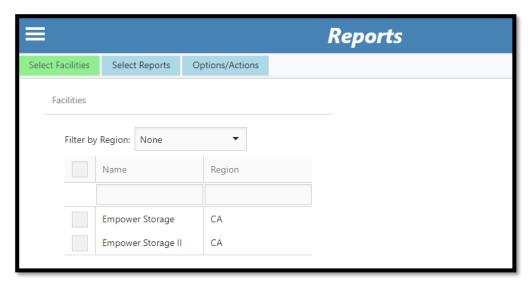
### **Delinquency Tab**

The Delinquency tab has detailed charts for delinquency, overlocked, late step and aging summary. This report also has statistics for total delinquency, total overlocked and receivables.



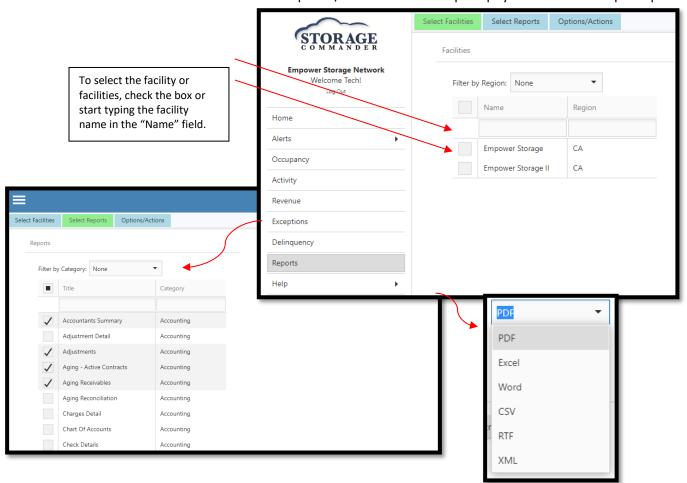
### **Reports Tab**

The Reports tab will allow you to select a facility, select the report and run the report for an export option.



### **Running Reports for a Facility**

Reports are assigned to a facility through **DASH/ Reports.** Select the check box next to the facility or facilities that the report (s) will be for and choose "Select Reports". This window allows the selection one or multiple reports to be ran at the same time. Once selected chose "Options/ Action" which will prompt you to select an export option.



# **Contacting Storage Commander**

### **General Support Information**

We are available to help you with any questions that you might have with using Storage Commander. Our software comes with technical support that is available from 7:00am to 5:00pm Monday through Friday **PST**, and Saturdays from 7:00am to 3:30pm **PST**.

### **Technical Support for Storage Commander:**

Technical Support: 951-301-1187

Fax: 877-600-8412

Digital Fax: 951-813-2548

 $\textbf{Email:} \, \underline{support@storagecommander.com}$ 

Website: www.storagecommander.com/support

### **Sales for Storage Commander:**

Front Office: 951-672-6257

Toll Free: 877-672-6257

Fax: 951-600-8412

Digital Fax: 951-813-2548

Email: <u>sales@storagecommander.com</u>

Website: www.storagecommander.com