



2021-2022 | STUDENT **TECH GUIDE**

Your guide to getting started
with tech as a Maverick.



MINNESOTA STATE UNIVERSITY, MANKATO
IT SOLUTIONS



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Scan to watch!
Tech orientation video



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GET TECH HELP

mnsu.edu/its

Online Chat

Chat with real experts online to get quick answers to your questions!

Call Us

507.389.6654

Email Us

itsolutionscenter@mnsu.edu

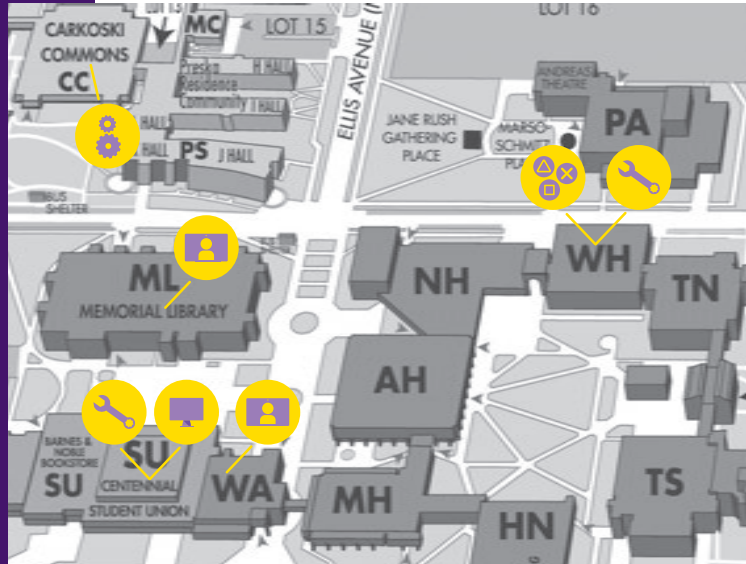
Stop In






See map for our locations across campus.

Online Support Articles

Browse thousands of support articles online, anytime!

TECH SERVICE + SUPPORT



-  IT Solutions Center
-  Live Help Kiosk
-  Campus Computer Store
-  ResTech Services
-  Esports Training Facility

- CC Carkoski Commons
- ML Memorial Library
- SU Centennial Student Union
- WA Wigley Administration
- WH Wissink Hall



All hours subject to change, **check online** for current hours by scanning the code.

IT SOLUTIONS CENTERS

Walk-in technology help and support for all students. Get help with computer related issues like software download and malware removal, and we'll answer your questions on topics like MavMAIL, StarID, D2L, and more.

LOCATION: Wissink Hall 121 & lower level Centennial Student Union
ONLINE: mnsu.edu/its

LIVE HELP KIOSKS

Need quick tech help on your way to class? Visit these quick-stop locations for face-to-face virtual support on campus.

LOCATION: First floor Wigley Administration & Memorial Library
ONLINE: mnsu.edu/its

RESTECH SERVICES

Technology help and support exclusively for students living in the residence communities. Get help with laptop setup, software downloads, and more!

LOCATION: Carkoski Commons 0006
ONLINE: mnsu.edu/restech

Appointment only, schedule online.

CAMPUS COMPUTER STORE

Get decked out with tech essentials for class. Buy laptops, tablets, accessories, and more in-store or online.

LOCATION: Lower level Centennial Student Union
ONLINE: store.mnsu.edu

ESPORTS TRAINING FACILITY

Home of varsity teams and open to all students to play and practice using specialized gaming equipment at no cost.

LOCATION: Wissink Hall 121
ONLINE: sports.mnsu.edu

Reservation required, schedule online.

WI-FI + LOGINS

Log in to Wi-Fi networks with your **StarID** and **StarID password**.

 mnsu.edu/wifi

OFFICIAL CAMPUS WI-FI

eduroam

'Educational roaming,' or eduroam, is our fast and secure Wi-Fi network for personally-owned devices like laptops and smartphones. Connect to eduroam and you won't have to worry about changing your password. You can also automatically connect to the eduroam network at any participating college or university worldwide.



RESIDENCE COMMUNITY WI-FI

MyResNet

Residence community students must log in or register their devices online in order to access the Wi-Fi in the residence communities. Register TVs, gaming consoles, laptops, and anything that connects to the Internet!

Note: see setup materials provided in your room for special MyResNet connection and support instructions.

OTHER NETWORKS

MavNET-Encrypted

MavNET-Encrypted is a secure Wi-Fi network intended for faculty and staff use on state-owned devices. It is available throughout the campus and remote University locations.

STAR ID

Your University login

Your StarID is your login for online services at Minnesota State Mankato such as E-services, Mav Life, MavMAIL, Wi-Fi, D2L Brightspace, and more. To keep you secure, you will be prompted to change your StarID password every six months.

 mnsu.edu/starid

CAMPUS COMPUTERS

Sign in with your StarID

You have access to computers on campus, including computers at the Memorial Library, the IT Solutions Center labs, and more. Rental laptops are also available from the Memorial Library. Sign in to University computers with your StarID and StarID password.



UNIVERSITY EMAIL + MICROSOFT OFFICE 365

Log in to Microsoft Office 365 and your MavMAIL account using **YourStarID@go.minnstate.edu** and your **StarID password**.

OFFICE 365

Free access to Word, Excel, etc.

All students get access to Office 365 at no additional charge. Apps include Microsoft Word, Excel, Outlook, OneDrive, PowerPoint, and more. Download and use on up to five devices. Online software and apps are included.

mnsu.edu/365

UNIVERSITY EMAIL

MavMAIL

Get familiar with your official University email, MavMAIL, available in Office 365. Check your email often! This is your main tool for University communications. You will receive important information on classes, financial aid, direct deposits, and more.

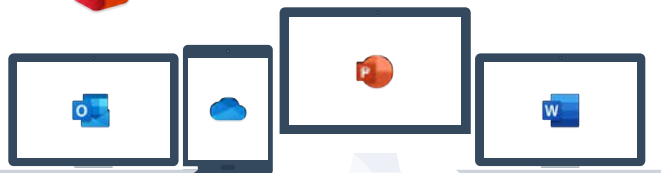
mavmail.mnsu.edu

BUILT-IN SECURITY

Multi-factor authentication

Multi-factor authentication requires you to verify your sign in so nobody can access your Office 365 account but you. New accounts are automatically enrolled, complete the setup process upon your first sign in.

mnsu.edu/multi-factor



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CLOUD STORAGE

Microsoft OneDrive

Sync your files to the cloud and access them anywhere on any device with OneDrive. This is a great way to ensure that your documents are saved in the chance of a broken or lost device.

Access OneDrive and other apps through **Office 365**.

VIRTUAL NOTEBOOK

Microsoft OneNote

Take notes in the ways that work best for you - type, sketch, highlight, add audio and photos, and more! Plus, notes are stored in the cloud so you never lose them.

Access OneNote and other apps through **Office 365**.



LEARNING TOOLS

D2L BRIGHTSPACE

Online access to classes

This is the online portal for your classes that allows you to submit homework, download materials, and check your grades. Log in with your StarID and StarID password.

Get D2L Brightspace assignment and test reminders on your mobile device via the Mav Life mobile app.

 mnsu.edu/D2L

ZOOM

Video conferencing

Use Zoom for cloud video conferencing and online meetings. Attend virtual classes, study groups, webinars, and more! Students have access to a premium University account, use your StarID and StarID password to log in.

 mnsu.edu/zoom



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LINKEDIN LEARNING

Video tutorials

As a student, you have a complimentary LinkedIn Learning account. Watch hundreds of video tutorials on various topics to help you expand your skills, like graphic design, marketing, web development, and more! Plus, connect your LinkedIn account to earn badges and showcase your achievements.

 mnsu.edu/linkedinlearning

 Learning

IT SOLUTIONS CENTER LABS

Located in Wissink Hall 121

Use specialized software and tech tools in our open labs. Adobe Creative Cloud, MavAPPS, Qualtrics, and other software are available. Plus, you can get many of these tools—and more—on your own devices!

 mnsu.edu/its

PRINTING

MAVPRINT

Convenient printing on campus

Print on 50+ printers throughout campus and the residence communities. Easily upload documents to our Mobile Print Center from any device!

Students who have paid Student Technology Fees are allocated up to 400 complementary pages of printing each semester. View printer locations and check availability online.

mnsu.edu/mavprint

3D PRINTING

Bring your designs to life

Our 3D printers are located in the IT Solutions Center. Use your creativity to make 3D designs just for fun or to take your class projects to the next level!

mnsu.edu/3D



FLEXIBLE SPACES

FLEXSYNC TECHNOLOGY

Classrooms that adapt to YOU

We're innovating for the future with FlexSync technology! FlexSync is an in-person based course delivery method that has virtual options for flexibility to adapt to students' needs and diverse circumstances.

Ask your instructor or check your E-services to see if your course is FlexSync.

MAVPODS

Personal spaces across campus

Placed in strategic campus locations, MavPODs provide a semi-private, comfortable, and convenient place to study, make a call, recharge, and more between classes or meetings.



GET CONNECTED!

MAV LIFE MOBILE APP

Official University mobile app

Get connected to campus with the Mav Life mobile app. Customize the app, browse campus events and activities, access campus services, track buses, and more. With D2L Brightspace integration, you can receive reminders about assignments and tests.

Make sure to re-sign into your student account after activating your StarID to get access to all the tools! Available on the App Store and on Google Play.

mnsu.edu/mavlife



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GET EMERGENCY NOTIFICATIONS

Star Alerts

Sign up to receive text and email notifications about campus related emergencies. Star Alerts are a great way to help you stay safe and worry less, and you'll be the first to know when classes are canceled or delayed due to winter weather!

mnsu.edu/staralert

ITS WEBSITE + SOCIAL MEDIA

Get tech tips!

Stay in the know with the latest from IT Solutions. Check our website, Facebook, and Twitter often for articles, trends, and updates from us!



@itsmsu



@itsmnsu

mnsu.edu/its



CYBERSECURITY *#BeCyberAware*

Report spam and phishing emails to spam@mnsu.edu, or report it in Outlook.

CYBERAWARE WEBSITE

Cybersecurity resources

Find the tools and resources you need to help keep your accounts and personal information safe, including cybersecurity news, help with phishing and scams, password tips, and more.

mnsu.edu/cyberaware



CYBERAWARE PODCAST

Cybersecurity conversations

Listen to learn about cybersecurity tips, stay up to date with cybersecurity news, hear from special guests, and more!



GET YOUR GEAR HERE!



MINNESOTA STATE
UNIVERSITY, MANKATO
CAMPUS COMPUTER
STORE

Centennial Student Union, First Floor
Phone: 507.389.1907

 store.mnsu.edu

CAMPUS COMPUTER STORE

Serving Maverick technology needs

From headphones and chargers to your next laptop or tablet, we've got you covered! Take advantage of our on-campus store that offers competitive pricing on Apple®, Dell, Microsoft, and more!

WHY SHOP HERE?

Purchases support our University

- Convenient on-campus location
- Free software setup
- Advice from campus insiders
- For students, by students



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ESPORTS + GAMING

JOIN THE COMMUNITY

Student-run gaming organizations + more

From casual to competitive, get involved in a variety of student-run gaming organizations on campus and play alongside others!

ESPORTS TRAINING FACILITY

Students play free!

Get your game on with specialized equipment at no cost, located in Wissink Hall 121. You'll catch varsity players practicing here, too!

VARSITY PROGRAM

Launched Spring 2021

Landing as national champions in their debut season, you don't want to miss Mavericks Esports! Be a part of their next climb to the top as a varsity player or cheer them on during streams on Twitch.



twitch

@MinnesotaStateMankato



@esportsmnsu

 esports.mnsu.edu



Get email updates!



TECHNOLOGY HELP & SUPPORT

ONLINE CHAT & SUPPORT ARTICLES: [MNSU.EDU/ITS](https://mnsu.edu/its)

EMAIL: ITSOLUTIONSCENTER@MNSU.EDU

PHONE: 507.389.6654



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