

Supplier User's Guide



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Chapter 1 Introduction to WAND

What is WAND?

Workforce Alliance Network Direct (WAND) is a web based contingent workforce management tool designed and developed by PrO Unlimited. WAND drives business processes for the Managed Service Provider (MSP), Client, Worker and Supplier as part of PrO's contingent workforce management solution.

PrO's business model encompasses a full service contingent workforce solution: recruited staffing (supplier sourced workers), referred staffing (client sourced workers), business validation (consultants/firms), YourSource (re-engagement), and competitive bidding (project based work).

WAND Supplier features include:

- A comprehensive requisition process that includes sourcing, interviews, hiring and invoicing
- Online time and expense entry for recruited workers
- Supplier billing and invoicing
- Business validation for consultants/firms
- Competitive bidding environment for project based work
- Home page dashboard with detailed reporting for supplier engagements across clients

PrO Business Functions

PrO's business functions are divided into three groups:

- **Configuration and Maintenance** functions establish and maintain data that is referenced throughout the WAND system and contain application functions in the following categories:
 - YourSource, including resume maintenance, skill assessments and surveys
 - **Supplier** functions, including RFI and contract maintenance, Scorecard and National Supplier
- **Support** functions enhance the capabilities of WAND. They include the following functions:
 - Reporting
 - Approval Routing
 - On and Off-Boarding
- **Core** functions are the cornerstone of WAND. They associate a resource with a task, then generate financial information. Core functions use config and support functions to complete the process and include functions in the following categories:
 - **Requisition** functions, including sourcing, business evaluation (Biz Val), interview and pricing
 - **Billing** functions, including invoicing, input, reconciliation, holidays and expenses

About This Guide

WAND User's Guide for Suppliers includes:

- Brief overviews and step-by-step instructions for using WAND features
- Examples of screens that are used to perform tasks

WAND product documentation was created for print usage as well as online viewing.

Audience and Assumptions

This guide is intended for supplier personnel who use Workforce Alliance Network Direct (WAND), a web-based database application, to provide support for clients, suppliers, and workers.

This guide assumes all users have some experience using web browsers, the internet, sending email, using file formats such as Excel and PDF, and Microsoft Windows operating system.

As you work your way through the concepts and tasks, please familiarize yourself with WAND's user interface, as well as navigating through menus, using a variety of buttons, navigating through pages, and so on.

How to Use this Guide

The following table is a "road map" to help users locate overviews and step-by-step instructions for some of WAND's commonly used features.

Table 1-1 Road Map for Using this Guide

To learn about this topic	Go here
System Requirements	Chapter 1, Introduction to WAND
 WAND basics such as: Logging in and Navigating WAND Switching Roles or Switching Clients Roles and Permissions Commonly Used Buttons and Links 	Chapter 2, Getting Started with WAND
Requisitions	Chapter 3, Requisitions
Billing Items	Chapter 4, Billing Management
Invoicing for Suppliers	Chapter 5, Invoicing for Supplier
Worker Management for Suppliers	Chapter 6, Worker Management for Suppliers
Supplier Administration	Chapter 7, Supplier Administration
Chapter 8, Reports Management	Chapter 8, Reports Management

Documentation Conventions

The following typographical and style conventions are used in this guide.

Convention	Description
italics	Emphasis, or variable values.
bold	Names of menu items, and fields on various screens.
courier font	Filenames used in text.
<>	Variable values.
initial capitals	Buttons, menu items, field names, components and elements.

Table 1-2 Typographical Conventions

The following icons and emphasized notes are provided to aid anyone reading this guide.

Note: Provides additional information that can improve your understanding of WAND, or help you perform tasks more efficiently.

Caution: Describes implications of an irreversible step in a process that can affect software systems.

Screen Captures and Illustrations

The screen captures and illustrations in this guide are intended to provide a visual representation of what you may see when using this product. Many of the screen captures have been edited and, in some cases, only partial examples are used. They may vary depending on your platform, how your system is customized, and the product release schedule. It is therefore recommended that you consider these illustrations samples.

WAND System Requirements

To run WAND efficiently, make sure your computers meet the following system requirements:

Supported Operating Systems

WAND can be run on the following operating systems:

- Microsoft® Windows®
- MacOS®

Supported Browsers

Supported browsers include:

- Internet Explorer 6.0 or higher
- Firefox 1.5 or higher
- Safari 3.2 or higher

WAND may not function or display properly in unsupported browsers.

WAND uses 128 bit encryption provided by Thawte's SuperCerts, which are recognized by the recommended browsers.

JavaScript must be turned on.

A consistent Internet connection such as DSL, cable modem, or T1 line is highly recommended.

Recommended Monitor Settings

Use the 1024x768 display setting with 16-bit color and above color depth when using WAND through a full-screen browser.

Chapter 2 Getting Started with WAND

This chapter will help you understand how to navigate WAND.

Logging into WAND

Before you can use WAND, you will need a unique log in and a password to access the product website.

To log into WAND:

- **1.** Open a web browser.
- 2. Enter https://prowand.pro-unlimited.com in the browser's address box.

2 WAND	1
Username: Password: Log in Forgot your Username or Password? Log in Help Don't have an ID? Contact Us	

The WAND log in screen will appear, as shown in Figure 2-1.

Figure 2-1 WAND Log In

3. Enter your user name.

Important: The username and password are case sensitive

- **4.** Enter your password.
- 5. Click Log In. The WAND home page will appear.



Figure 2-2 Example of WAND Supplier Home Page

After logging into WAND, the menu bar options that are available to you will appear on the home page.

Security Timeout

For security reasons, WAND automatically logs you out of the system if you do not perform any tasks for 20 minutes. When you are ready to resume working with WAND, you will need to log in again.

Menu Bar

The menu bar and the home page, in general, provide easy access to other WAND components (sections) as well as items that may need immediate attention.

Home	Client	Worker	- Requisition	Billing	Invoicing	Reporting

Figure 2-3 Menu Bar

The home page's dashboard-like view alerts you to tasks that you may need to perform, such as:

- Viewing current action items, such as pending billing, pending interviews, pending approvals, or pending terminations.
- Access to news items and help desk contact information
- Links in **RED** are available throughout WAND. These links provide more information about a specific item.

After clicking a link, a separate screen or section opens with additional details.

Navigating WAND's Home Page

WAND's home page includes a menu bar with links to sections to which you have access.



Figure 2-4 WAND Supplier Home Page (top of page view)

All users, regardless of role or permissions, can access the following from any screen.

- My Account
- Online Help
- Contact Us
- Log Out of WAND

These links are discussed in the sections that follow.

My Account

As a WAND user you can view, edit, and maintain account information, update your password, and add a security question to your user profile.

Account GenInfo			Edit
Prefix:		Suffix:	
First Name:	Cathy	Legal First Name:	Cathy
Middle Initial:		Legal Last Name:	Lucid
Last Name:	Lucid	Nickname:	
II Contact			
Email:	cathy@netpolarity.com	Mobile Phone:	
Work Phone:	866-971-6911	Fax:	
Home Phone:			
E Location			
Address Line 1:	1150 S. Bascom Avenue	State/Province:	CA
Address Line 2:	Suite 24	Postal Code:	95128
City/Town:	San Jose	Country:	US
Account Information			
Username:	cathy@netpolarity.com	Process Email:	Con C Off
	Update Password	Language Preference:	US English
Security Questions			
Question -			Response
What is your mother's first nan	ne?		Janet
In which city were you born?			San Francisco
Which secondary school did vo	u attend?		Bay High School

Figure 2-5 Example of Account GenInfo Page

The **Account GenInfo** page, shown in Figure 2-5, allows you to view basic information, such as your name and other contact information, email address, and your account security questions.

Setting the Language Preference

By default, many WAND accounts may be set to display US English. Two other language selections are available: UK English and Japanese. You can change the language setting through My Account.

To change the language preference:

- **1.** Click **My Account**. The **Account GenInfo** page as shown in Figure 2-5 will appear.
- 2. Click Edit.
- **3.** Select the desired **Language Preferenc**e from the drop-down list. Options include US English, UK English, and Japanese.
- **4.** After selecting the language click **Save**.
- **5.** Log Out of WAND, then log back in. The language you selected will be the default.

Online Help

The **Online Help** link will display WAND's product documentation center where you will find links to WAND User Guides, WAND Quick Reference Guides, and other product documentation.

Figure 2-6 WAND Online Help Center

WAND HELP CENTER		
Getting Started		
	» Intro to Wand Basics » Overview of WAND Roles and Permissions	
Quick Reference Guides		
	» Supplier Resume Submittal » Supplier Schedule Interview	
User Guides		
	» Supplier User's Guide	

Help Center documents are updated regularly. Available documents are subject to change without notice.

Contact Us

Contact Us gives you at-a-glance access to contact information for PrO Unlimited's corporate office, your PrO representative, and details on contacting WAND's help desk.



# Contact Us	
Instructional PrO Contact Information:	Main Office Contact PrO Unlimited 1350 Old Bayshore Hwy, Suite 350 Burlingame, CA 94010
Your PrO Representative Contact Number:	(888) 368-9141
Instructional WAND Contact Information:	For WAND-specific questions, please contact the WAND HelpDesk at (888) 368-9141 or helpdesk@pro-unlimited.com

Log Out of WAND

Click the **Log Out** link that appears at the top of all pages, as shown in Figure 2-8, to log out of WAND.

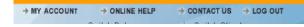


Figure 2-8 Example of Log Out Link on far right side of bar

Switching Roles

One or more of the following roles may be assigned to you: Standard, and/or Admin. Within each role, your user account is assigned a set of *permissions*. Permissions control what you can access, edit, submit, and/or view.

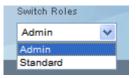
If you have multiple roles you can "switch" roles at any time while logged into WAND. You do not need to log out and then log back into WAND to switch roles.

To switch roles:

- 1. Click the Switch Roles drop-down list. You can do this from any screen.
- **2.** Select a different role.

After a few seconds the screen changes and gives you access to page and product features that are specific to the new role.

Figure 2-9 Switch Roles Drop-Down List



Managing Passwords

Before you can log into WAND, you must be issued a password.

When you log into WAND for the first time you will be prompted to change the password that you were issued.

The **Update (reset) Password** page will appear if your password has expired or has been reset by the system or a system administrator.

Figure 2-10 Update Password

# Password Update	
Current Password:	
New Password:	
Verify Password:	

Missing Password

If you do not have, or were not issued, a valid WAND ID or user name contact the Help Desk via email at: helpdesk@pro-unlimited.com. Or call:

1-888-368-9141 (United States) 00-800-7787-7877 (United Kingdom) 001-800-7787-7877 (Hong Kong) 010-800-7787-7877 (Japan)

Password Guidelines

The following password guidelines are for reference when creating and/or updating passwords.

- You cannot use any of the 5 previous passwords. Enter a new password each time you update your password.
- Passwords must be at least eight (8) characters in length.
- Passwords should be easy to remember but difficult for others to guess.

- A strong password contains a combination of uppercase and lowercase letters (remember that your password is case sensitive), numbers, and special characters such as +, \$, or *.
- Do not share your password with anyone, or use old passwords.
- You will be prompted by WAND to change your password every 90 days.

Password Security Questions

You may be prompted to complete the security questions page.

Figure 2-11 Security Questions

Security Questions	
Please complete the security questions below.	
Question	Response
What is your mother's first name?	
In which city were you born?	
Which secondary school did you attend?	

While optional, completing the security questions is encouraged because it enhances the security of your account information.

Enter a response for each security question and click **Save**.

Changing Your Password

To change your password:

- **1.** Log into WAND.
- 2. Click My Accounts.
- **3.** Click the **Change Password** link. The **Account GenInfo** page will appear.

Account GenInfo			Edit	
Account Geninio			Conc	_
Prefix:		Suffix:		
First Name:	Cathy	Legal First Name:	Cathy	
Middle Initial:		Legal Last Name:	Lucid	
Last Name:	Lucid	Nickname:		
# Contact				
Email:	cathy@netpolarity.com	Mobile Phone:		
Work Phone:	866-971-6911	Fax:		
Home Phone:				
Location				
Address Line 1:	1150 S. Bascom Avenue	State/Province:	CA	
Address Line 2:	Suite 24	Postal Code:	95128	
City/Town:	San Jose	Country:	US	
Account Information				
Username:	cathy@netpolarity.com	Process Email:	🖲 On 💭 Off	
	Update Password	Language Preference:	US English	
Security Questions				
Question 🔻			Response	
What is your mother's first nan	ne?		Janet	
In which city were you born?			San Francisco	
Which secondary school did yo	u attend?		Bay High School	

As shown in Figure 2-12, the **Account GenInfo** page displays basic information including the user's first and last names, email address, username (which is entered when logging into WAND), and responses to the Security Questions, if they were completed.

- **4.** Click the **Update Password** link. The **Password Update** page, as shown in Figure 2-10, will appear.
- **5.** Complete the change password entries (Current Password, New Password, Verify Password).
- 6. Click Save. Your password will be updated.

Forgot Your Password?

If you forget your password, use the following instructions to retrieve a new password.

1. Click Log In Help on the WAND Log In page. The Forgot Your Password page will appear.

Figure 2-13 Forgot Your Password

ND
Forget Your Password? Passe consider the provided from to initiate the password instant process as followed in the set of the set of the set of the set above, the set of the set

- 2. Enter your Username or Email Address.
- **3.** Complete the other security questions, if required.
 - Your Mother's First Name
 - City You Were Born In
 - Secondary School You Attended
- 4. Click **Reset Password**. A temporary password will be emailed to you.
- **5.** After retrieving the temporary password, go back to the WAND login page and:
 - Enter your username/email address and the temporary password.
 - Click Log In. The Password Update page will appear.
- 6. Complete the **Password Update** page entries:
 - Enter the **Current Password** This is the temporary password that you received.
 - Enter a **New Password**.

- Re-enter your new password.
- **7.** Click **Save**. Your password will be updated.

Understanding Supplier Roles and Permissions

The following table describes Supplier-specific role(s) and how they are used.

Table 2-1 Supplier Roles and Permissions

User Type	Role	What you can do
Supplier	Standard	The Standard role allows you to update information on the workers that you supply to clients, view requisitions for personnel, and review billing items and invoices.
		The Standard Role screen with the Home tab selected opens after you first log in to WAND. An overview of pending requisitions, invoices, and billing items are shown on the left side of the screen.
		The right side of the screen shows action items, news articles, and contact information for the PrO Help Desk.
Supplier	Admin	The Admin role allows you to set up and maintain your information.
		After selecting Admin from the drop-down list, you can view supplier documentation, supplier benefits, and supplier custom fields.

Commonly Used Buttons and Links

The following table describes some of WAND's most frequently used buttons and links.

Table 2-2 Commonly Used Buttons and Links

Button or Link	Usage	
Add or Add New	Add a variety of items, such as users, workers, requisitions, etc.	
Browse	Locate files that you may need to upload to WAND from your network or your local drive(s).	
Cancel	Cancel current processes or entries. Note: when you click Cancel during a process, your entries will be lost, unless you have already saved them.	
Clear Search	Clear search results.	
Done	Allows you to commit entries and/or modifications and then exit once the process completes.	
	In addition, clicking Done triggers certain email notifications and ensures that the task that you just performed takes effect.	
Edit (Modify)	Edit or modify existing attributes or content.	
Expand All	Click the Expand All link when there are multiple sections on the screen.	
List All	List all items, such as all requisitions or workers (among others) for browsing, viewing or, selection.	
Next	Proceed to the next page, or next procedure.	
Plus (+) Sign	Click the plus (+) sign next to any individual section to expand it and view the details.	
	You can also click the Expand All link when there are multiple sections on the screen.	
Previous	Return to the previous page or previous procedure.	

Table 2-2 Commonly Used Buttons and Links

Button or Link	Usage	
Remove	Remove or delete items from a section or page.	
Save	Save your entries or modifications.	
Save & Exit	Save your entries or modifications, then exit the page or procedure that you were working on.	
Save & Next	Save your entries or modifications, then proceed to the next page.	
Search	Perform an extensive system search based on criteria entered in the search screen. Use Search to locate documents, project-related information, users, clients, and other items.	
Submit	A two-step process that lets you make multiple changes before clicking Save to commit the edits to WAND.	
Variance	 The Variance flag alerts managers to billing items that: Fall beyond the threshold set for the client for Overtime worked. Are beyond the threshold set for average billing. 	

Chapter 3 Requisitions

What is a Requisition

A requisition (or an *order*) is a request for services.

Suppliers *fulfill* open requisitions by submitting resumes that meet client requirements.

As a supplier, your primary tasks include:

- Adding new workers to WAND
- Creating worker resumes
- Responding to Requisitions
- Scheduling Candidates for Interviews

Responding to Requisitions

When a client submits a requisition, the supplier will receive an email message that a client has a pending staffing or project requisition.

After receiving the email notification:

- **1.** Log into WAND and do one of the following:
 - **a.** Use the **View** drop-down list to see new requisitions, or to check the status of resumes that have been submitted.
 - **b.** Click **View All Requisitions** to see a list of all available requisitions as shown in Figure 3-1.
 - **c.** Click the **Requisition** tab and either: search for a specific requisition number; or click the **List All** link and locate the desired requisition number from the results.

Figure 3-1 Supplier Home Page: View Reqs., Check Submittal Status

		Но	me	Clien	nt 🕨 Worl	ker PRequisitio	n 🕨 Billing	
	1	Lucid, Ca	thy - St	andard	Role Monday S	eptember 29, 2008		
Click link to open new requisition	- E	II View: /iew: Ne	w Requ	isitions	•			
	#	# Req#	Туре	Status	Manager	Title	Location	
\backslash	1	3020610	Staffing	Pending	Ayala, Debbie	Project Manager, IT	San Jose, California	
	2	3020614	Staffing	Pending	Acosta, William	Web Developer	San Jose, California	
	з	3020618	Staffing	Pending	Bausback, Carolyn	Default Job Entry - Administrative	San Jose, California	
								Click View All to see all Reqs
							View All Requisitions	

You can also click the **Requisition** tab to specifically search for pending staffing or pending project requisitions.

2. Review the Requisition Description page as shown in Figure 3-2.

Description								
Statuc	Pending							
	-							
	Pending Sourcing							
	Peak Period							
Department:	Human Resources : 1000-000-000-8 HR Administration	3743-0000						
Job Category:	Administrative							
Job Code:	Default Job Entry - Administrative							
Job Title:	Default Job Entry - Administrative							
Keywords:								
Number of Positions:	1							
Duties:	- Various office administrative / secretarial duties.							
Skills:	Assist CEO, CFO and support mid-le words per minute, Microsoft Office,	evel managers as needed. Must be well organized. Type at least 45 and other business applications.						
Education:	AA, Certificate, or higher Commens	urate experience						
Attachments:								
Location								
Onsite:	€ Yes € No							
Location:	San Jose, California							
Address:	1310 Ridder Park Drive							
Schedule								
Start Date:	09/29/2008	Hours Per Week: 40.0						
Est End Date:	12/31/2008	Hours Per Day: 8.0						

Figure 3-2 Partial Example of Requisition Description Page

The requisition description page includes important details such as an overview of required skills, start and end dates, rate information, educational and/or work-related experience, among others.

Note: If your system has been configured to select a worker's shift and optionally enter notes about the shift, the **Schedule** section of the requisition will display as shown in the following example.

Figure 3-3 Example of Schedule Section with Shift Options

Schedule			
*Start Date:		*Hours Per Week:	0.0
*Est End Date:		*Hours Per Day:	0.0
	Please select one		
Shift Notes:	Please select one 11-8P 3-11P 4-12A 5-2P		×.

Otherwise, this section will only include the Start Date, Est. End Date, Hours Per Week, and Hours Per Day.

3. From here you can submit a resume to the requisition.

Refer to "Submitting a Resume to a Requisition" on page 3-5 for instructions.

Submitting a Resume to a Requisition

Before you can submit a resume to a requisition, you will need to create a worker record, and create a resume for the worker.

- To add a worker, refer to "Adding a New Worker" on page 6-10.
- To create a resume, refer to "Creating a Worker's Resume" on page 6-12.

After these tasks are performed, you can proceed with submitting a resume.

To submit a resume to a requisition:

- **1.** Select the **Standard** role > click the **Requisition** tab.
- **2.** Click **List All** to locate the desired *pending* requisition. The search results will appear.

Figure 3-4	Example of List All	Requisitions	Search Results

Hor	ne Clier	nt 🕨	Worker 🔽 R	equisition	Billing	Invoicing	eporting	
			Search	List All Add N	lew			
List All			All fields are sort	table .			1 2 3 4 Nex	t >>
Req# 🔻	Date Start	Туре	Status	Client	Resource	Title	Locatio	n
3020968	12/01/2008	Staffing	Pending	Krypton Software		Information Developer	US,CA	(
3020727	11/17/2008	Staffing	Pending	Krypton Software		Information Developer	US,CA	(
3020715	11/10/2008	Staffing	Pending	Krypton Software		Associate Admin/Paralegal	US,CA	
3020700	11/03/2008	Staffing	Incomplete	Krypton Software		Default Job Entry Administrative	/- US,CA	(
3020689	10/27/2008	Staffing	Pending	Krypton Software		Engineer, Softwa	are US,CA	
3020676	10/27/2008	Staffing	Pending	Krypton Software		Order Specialist	US,CA	
3020672	11/03/2008	Staffing	Pending	Krypton Software		Default Job Entry Administrative	/- US,CA	(
3020670	10/29/2008	Staffing	Pending	Krypton Software		Desktop Special	st US,CA	(
3020653	10/06/2008	Staffing	Pending	Krypton Software		Project Manager	, IT US,CA	
3020626	10/06/2008	Project	Pending	Krypton		Project A	US,CA	(

3. From the search results, click the desired **Req#** link to open the record. A page similar to the following will appear.



Figure 3-5 General Info Page - Requisition Description (partial)

4. Click **Resume** under the **General Info** tab. The **Resume** page will appear.

Figure 3-6 Example of Resume Page with Add New Button

Req#: 3020711	Client: Krypton Software	Manager: Bausback, Carolyn	Sta	rt Date: 11/10/200
Type: Staffing	Dept: Human Resources : 1000 000-8743-0000	-000- Supplier:	Er	nd Date: 04/30/200
Status: Pending	Op Unit: Krypton Software	Worker:		
General Info				
LifeCycle Approvals	Sourcing Resume Interview	Discussion Activity Change Log		
Resume				
# Financials				
Max Rat	e: \$ 50.00	Currency: USD		
Rate Applicatio	n: Per Hour			
# Resume Summ	ary			
Total Submittee	i : 0	Highest Rate : \$ 0.00		
First Submittee	d :	Lowest Rate : \$ 0.00		
Last Submitter				
Last Submittee	1:	Average Rate : \$ 0.00		
		Median Rate : \$ 0.00		
# Resume List				
Skills Ranking	Name Supp	lier Status	Bill Rate	Est. Cost

5. Click Add New.

The Resume: Modify: Search for Worker page will appear.

Figure 3-7 Resume: Modify: Search for Worker



Since resumes are attached to workers, you must locate and select the worker first. You can either search for an existing worker, or add a new worker.

6. Enter the worker's full name or partial name and click **Search**. The results will appear.

Figure 3-8 Example of Worker Search Results

First Name: lucy		Last Name:
		Search Clear Search Add Nev Cancel
Results		
Worker	Account Status	Create Date
McEville, Lucy	_	10/16/2008

7. Click the worker's name to review the worker's resume list. A page similar to the following will appear.

Figure 3-9 Partial Example of Worker's Resume

Resume : Modify : Search Resume	
Worker: McEville, Lucy	Create Date: 10/16/2008
Account Status:	
Resume List	Supplier
Resume_LM2	NetPolarity Inc.
Resume_Lucy McEville	ACS-Consulting Services
	Add New
# Resume Geninfo	
Resume Title: Resume_LM2	Date / Time Created: 11/07/2008 15:27:39
Supplier: NetPolarity Inc.	
Attachments	
# Qualifications	
Duties: Duties	
Skills: Skills	
Education: BA	
Supplier Comments:	
	Select Cancel

8. Click **Select** at the bottom of the page. A page that allows you to submit the resume will appear.



# Resume : Modify : Submit	
Worker: McEville, Lucy Account Status:	Create Date: 10/16/2008
Supplier Contact Name:	Supplier Contact Email:
Requisition Financials	
Currency: USD	
Rate Application: Per Hour	
" Billing Info	
Availability:	Bill Rate: 0.0
*Supplier FLSA Classification:	Allow Client to Forward Resume:
*Pay Rate: 0.0	
	Submit Cancel

- **9.** Enter the **Supplier Contact Name** and the **Supplier Contact Email Address** if these fields are not automatically completed.
- **10.** Select the **FLSA (Fair Labor Standards Act)** Classification from the drop-down list.
 - Select **Non-exempt** if the worker will be paid on an hourly basis and is eligible for overtime.
 - Select **Exempt** if the worker is salaried or paid on a "daily" basis, and is not eligible for overtime.
 - Select **Computer Professional** if the worker is paid on an hourly straight basis and is not eligible for overtime.
- **11.** Enter the **Pay Rate**.
- **12.** Click **Submit** to submit the resume to the requisition. The **Resume** page will appear with the worker's information.

# Financials							
Max Rat	e: \$ 50.00		Cu	rrency: USD			
Rate Applicatio	n: Per Hour						
Resume Summa	ary						
Total Submittee	1:1		Highes	st Rate : \$ 26.0	00		
First Submittee	: 01/16/2009 09:48:19		Lowes	st Rate : \$ 26.0	00		
Last Submittee	: 01/16/2009 09:48:19		Averag	e Rate : \$ 26.0	00		
			Media	n Rate : \$ 26.0	00		
Resume List							
Skills Ranking	Name	Suppl	ier	Status	Bill Rate	Est. Cost	
SM=Strong Match, FM=F	air Match, PM=Poor Match						
SM FM PM	McEville, Lucy	NetPol	arity Inc.	Pending	\$ 26.00	\$ 25,405.71	G

Figure 3-11 Example of Submitted Resume List

Scheduling a Candidate for an Interview

If the client manager is interested in the candidate(s) you've submitted against a requisition, the client manager can either select the candidate based on the resume, or request to schedule an interview with the candidate.

When a manager requests an interview, an email message is generated and sent to the supplier with all interview information and the available times.After receiving the email notification, log into WAND to schedule the interview. Interview requests will be displayed in the **Interview** tab of the requisition.

To schedule a candidate for an interview:

- 1. Select the **Standard** role > click the **Requisition** tab.
- **2.** Search for or enter the requisition number for which the candidate was submitted.
- **3.** Select the requisition link from the **Search Results** page. The **General** Info > Interview page will appear.

Figure 3-12 Example of General Info > Interview Link

General Info
Resume | Interview | Discussion

- 4. Click Interview. The Interview List page will appear.
- **5.** Click the appropriate link under **Title**.
- 6. Click schedule to view the manager's open times. Note that the **Candidate List** includes the name of the candidate to be interviewed by the supplier.
- 7. Locate the interview time that works best for your candidate(s).
- 8. Click Accept next to the desired interview time.
- 9. Repeat this process, if necessary for additional candidates.
- **10.** When finished, click **Done**.

Entering an Interview Candidate's Contact Information

Entering additional information for an interview candidate such as their phone number or other details can be helpful should the interviewer/client need to contact the candidate.

To enter a candidate's contact info:

- **1.** Scroll to the **Candidate List** section of the **Interview** page.
- **2.** Click the **Candidate's** Name.

A **Type** section appears allowing you to enter the candidate's phone number and additional info.

3. Click Edit to open the Type / Contact Info.section.

Figure 3-13 Interview Candidate List

📒 Candidate Lis	st				
Name	Supplier	Status	Status Reason		
McEville, Lucy		Withdrawn: Pre- Interview	withdrawing		0
King, Jason	NetPolarity Inc.	Pending	Client Review	Withdraw	0
:: Туре	Phone:				
Addi	tional Info:		X		

- 4. Enter the Phone Number and Additional Information if needed.
- 5. Click Save.

The info you provided will be visible to the client when reviewing their scheduled interviews

Tip: Clicking the **Done** button ensures that the task that you just performed takes effect. The **Done** button also triggers certain email notifications and ensures that the task that you just performed takes effect.

Viewing an Interviewer's Schedule

To view an interviewer's schedule:

1. Navigate to the **Interview** page.

Name				
Interview	wer List			
Name				
Acosta, Willia	am			
# Available				
Date	Time	Duration	Method	Status
02/08/2008	10:00:00	30 min	Phone	Pending Interview/Feedback ^{Remove}
02/08/2008	10:30:00	30 min	Phone	Pending Accept Scheduling
02/01/2008	10:00:00	30 min	Phone	Pending Interview/Feedback ^{Remove}
02/08/2008	10:30:00	30 min	Phone	Pending Accept Scheduling
02/08/2008	10:00:00	30 min	Phone	Pending Accept Scheduling Accept

Figure 3-14 Example of Interview Page with Schedule link

2. Click **Schedule**. The **Candidate List** page appears with the client's available times.

Requesting Additional Interview Times

To request additional interview times:

1. Click **Request Addti. Times**. The **Request Additional Time** schedule will appear.

Figure 3-15 Request Additional Time



- 2. Select a Date for the interview.
- **3.** Select the **Start Time** for the interview.
- **4.** Select the **Time Zone**.
- **5.** Select the **Duration** (length of interview).
- 6. Click Done.

Accepting Interview Times

To accept a proposed interview time.

- **1.** Navigate to the **Candidate List** page.
- **2.** Review the available times.
- **3.** Click **Accept**. The interview status will change to *scheduled*.
- 4. Click Done.

Withdrawing an Interview Candidate

To withdraw an interview candidate:

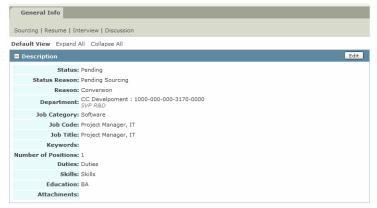
- 1. Click the Requisition tab. The Search for Requisition page will appear.
- **2.** Enter the pending requisition number for the interview/candidate.
- 3. Click Search. The search results page will appear.

Figure 3-16 Example of Search Results

Hom	e Client	Worker	Requisition	Billing	Invoicing	teporting	
Search List All Add New							
Search Res	ults		All fields are so	rtable .		Modify Sear	rch
Req# 🔻	Туре	Status	Client	Resource	Title	Country	
3020653	Staffing	Pending	Krypton Softwa	re	Project Manager, IT	US	i

4. Click the Req#. The General Info Page will appear.

Figure 3-17 General Info > Interview Link



- 5. Click Interview. The Interview List page will appear.
- 6. Click the desired interview link/title. The Interview page will expand.

Figure 3-18 Interview > Withdraw

Interview						Edit	
	Title: 10/20/2008 11:53:15		Status: F	ending			
	Style: Round Robin						
Additiona	I Info: Interview candidate						
					Send S	ecurity Notice	
Interviewe	er List						
Sequence	Name	Email		Phone			
1	Acosta, William	william.acos	ta@krypton.com	650-373-240	0	0	
					Schedul	e Modify	- Withdrav
Candidate	List						
Name	Supplier	Sta	tus	Status Reason		_	
King, Jason	DEMO CLIENT	Pen	ding	Pending Interview	Withdraw	()	
					Schedu	le Modify	

- 7. Click Withdraw.
- **8.** Select a reason for the withdrawal from the **Withdraw Reason** drop-down list.



9. Click **Save**. The candidate will be withdrawn.

Viewing Interview Feedback

To view a client's interview feedback:

- **1.** Click the **Requisition** tab.
- 2. Enter the Req#, the click Search. The Search Results page will appear.
- **3.** Select the **Req#** from the search results. The **General Info** page will appear.
- 4. Click Resume. The Resume List will appear.
- 5. Click the desired candidate's resume. The resume will open.
- 6. Scroll to the Interview List section of the resume.
- 7. Click the link for the desired Interview. The Interview Page will appear.

The **Outcome** of the interview is displayed on the right side of the page.

Figure 3-20 Example of Interview Outcome

Interview List			
Title	Style	Status	Outcome
Interview	One-on-One	Pending	Continue
10/22/2008 08:29:04	One-on-One	Pending	

- Additional information may also be available for viewing, such as the **Status Reason** and, if available, comments that the client entered.
- Check the **Status** field in the **Resume** page.

If the candidate was rejected, the status of the interview and a reason for the rejection will display in the **Resume** page.

Using the Discussion Board

The Discussion Board allows you to post and/or view topics (threads) or inquiries related to a requisition. You can also use this board to share information about resumes that you want to submit. Use this board for professional/business purposes only.

To use the Discussion Board:

- 1. Click Requisition. The Requisition search page will appear.
- **2.** Search for and select a pending staffing or pending project requisition. **The Requisition > General Info** page will appear.

Figure 3-21 Requisition > General Info



3. Click Discussion. The Discussion Thread List will appear.



Figure 3-22 Discussion Thread List - Thread GenInfo

Use the Discussion Thread to view existing messages, if posted, or add new messages.

- 4. Click Add New. The Thread GenInfo page will appear.
- 5. Enter a subject or topic in the Thread field.
- 6. Enter a Message.
- 7. Click Save.

The **Thread List** will be populated with the details of the message. It will also be viewable to others with access.

Figure 3-23 Example of Populated Thread List

Thread	Audience	Message	Author	Date/Time
Req. #3020715	Public	We are accepting resumes	Acosta, William	12/19/2008 10:31:12
				Add New
Thread GenInf	o			
	o : Req. #302071	5	Author: Acc	osta, William
Thread			Author: Acc	osta, William
Thread Date/Time	Req. #302071 12/19/2008 1			

Submitting a Quote to a Project Requisition

Quotes can be submitted to *project* requisitions by supplier-users with the appropriate permissions.

To submit a quote to a project requisition:

 Select the Standard role > click the Requisition tab. The Search for Requisition page will appear.

	2	WA		ACCOUNT + 01 Switch F Standa	Roles	ONTACT US → LOG OUT
Home	Client	Worker	 Requisition 	Billing	Invoicing	Reporting
		Sear	ch List All Ad	d New		
Search for Requ	isition					
Client :	Krypton Soft	ware		Manager :		Search Advanced Search
Req# :				Worker :		
Type :	Direct Hire	e 🗆 Project 🗖 :	Staffing	Job Title :		
Status :	Cancelled Closed Filled Pending	PC: Ctrl + Click Mac: Command				

Figure 3-24 Search for Requisition

2. Select the **Project** checkbox, then click **Search** to locate a Project requisition.

Or click the **List All** link to access a list of requisitions, then browse the list to locate the desired project requisition.

A Search Results page, similar to the following, will appear.

Figure 3-25 Example of Project Requisition in Search Results

Hom	ie Client	Worker	- Requisiti	on Billing	Invoicing		
Search List All Add New							
Search Res	sults		All fields are	sortable .		Modify Sea	arch
Req# 🔻	Туре	Status	Client	Resource	Title	Country	
3020369	Project	Pending	Krypton Soft	ware	Application Dev	eloper US	i

3. From the search results, click the **Req#** link to open the record. The **General Information** page will appear.

Req#: 3020369	Client: Krypton Software	Worker:	Date Start: 04/01/200
Type: Project	Manager: Acosta, William	Supplier:	Date End: 04/01/200
Status: Pending	Dept: CC DEVELOPMENT	MSP Contact:	
General Info			
Quote Discussion			
efault View Expand All	Collapse All		
Description			
Status: Pe		Job Category:	Software
Status: Pe	Pending	Job Code:	Application Developer
Status Reason: Pe	ending HeadCount Approval	Project Name:	Application Developer
Reason: Re	eplacement	Keywords:	
Department: SU	C DEVELOPMENT : 150105 /P R&D		
Number of Positions: 1			
Description: Ap	oplication Developer		
Experience: Ap	oplication Developer		
Education: Ap	oplication Developer		
Project Deliverables:			
Attachments:			

Figure 3-26 General Information with Quote Link

4. Click the **Quote** link. The **Quotes** page will appear.

Figure 3-27 Quotes Page

Quote Summar	Y				
Total Submitted : 0		Me	Median Bid : 0.0		
Highest Bid : 0.0 Lowest Bid : 0.0		First Submitted :			
		Last Su	bmitted :		
Average Bio	1:0.0				
🛚 Quote List					
Skills Ranking	Supplier	Status	Quote Estimate	Start Date	

5. Click the Add New button. The Quote-Modify page will appear.

Figure 3-28 Quote Modify

Supplier Name	Contact	
netPolarity, Inc.	Lucid, Cathy	
Supplier Experience List		
· Supplier Experience List	Description Short	

6. Click Add New to add supplier experience details.

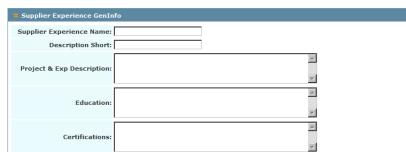


Figure 3-29 Supplier Experience GenInfo

- **7.** Complete the following: Supplier Experience Name, Description, Project and Experience Description
 - Education, Certifications
- 8. Click Save.
- **9.** At the bottom of the screen, click **Select**. The **Quote Submit** section will appear.

Figure 3-30 Quote submit, Supplier Experience

Supplier Name : ne	tPolarity, Inc.	Con	tact : Rowland, Justin	
Supplier Experience				
Supplier Experience Name :	b Development	Description St	nort : WebDev	
Quote				
Proposed Scope of Work :			×	
*Start Date :		*Quote Estim	Price 0.0 ate :	
*End Date :				
Attachments				
Pricing Details				
# Position List				
*Position Name	*Pay Rate	*Est. Hours	Amount	
				Add N
Material List				
*Material Name	*Est. Cost	*Quantity	Amount	
				Add N
# Milestone List				

- **10.** Complete the following:
 - Proposed Scope of Work

- Select the Start Date, End Date
- Quote Price Estimate

Optionally use the **Attachment** link to attach related documents, such as a resume, if needed.

- **11.** Click **Add New** to add Pricing Details, such as the Pay Rate, Estimated Hours, and Amount.
- 12. Click Submit.

Communicating Quote Details

To communicate with a client about a quote:

- Search for and select a Pending Project Requisition. The General Info > Quote page will appear.
- 2. Click Quote. The Quote page will appear.
- **3.** In the **Quote List** section click the **Supplier Name** (link). A page with the **Communicate** link will appear.

Figure 3-31 Example of Communicate Link

General Info		
Quote Discussion		
# Supplier		
Supplier Name :	Contact: Rowland, Justin	
		Communicate

4. Click **Communicate**. The **Communicate** page, as shown in Figure 3-32 will appear.

Use this page to communicate details about the quote with a Client-Manager.

Figure 3-32 Communicate Page

Communicate	
Subject:	
Message:	By clicking 'Send', a new Thread will be created within the Discussion section where the supplier associated to this quote will be the sole recipient. To view responses to this query, navigate to the Discussion section and identify the Thread of interest.
	Send Cancel

- **5.** Enter the **Subject**, such as the requisition number, that you want to discuss with a specific client-manager.
- 6. Enter a Message regarding the quote in the Message box.
- 7. Click Send. The message will be forward to the appropriate recipient.

Chapter 4 Billing Management

About WAND Billing Management

To manage billing items, such as time and expenses, you can submit time on behalf of a worker, confirm expenses and export a billing item. WAND's billing functions gather information from various input points and process it to generate debits and credits to clients and suppliers.

WAND is capable of handling many different kinds of data while maintaining a consistent process that can be easily tracked and reproduced. WAND is also able to verify a billing item by tracking the history of any changes made to it.

Entering Time and Expenses

A worker's time and expenses can be input from various sources. The data is consolidated into a format that is passed on to the client for approval. After the billing items have been approved, the data is consolidated again before it is sent to the client for payment.

Time and expense billing items usually go through a two-stage approval process. The worker submits time and expenses to a manager, who approves the billing item, and then passes it on for final approval.

When a requisition for a contingent worker is created, it is configured to specify whether the worker will be entering time and expense data into WAND or if an external source will provide the data entry.

Types of Billing Items

WAND billing items are described in the following table.

Table 4-1 Table of Billing Items

Billing Item	Description
Time	A worker may be required to enter time as hours, days, or both hours and days. The worker may enter the actual hours worked during the day and specify whether each hour is regular time, overtime, or double time for cost allocation. Hourly time can also be entered by specifying the start and end times for each day's work period. Time entered as hours must conform to the workweek, day, and shift that were defined in the requisition for the position. If the position was defined as by-the-day rather than by-the-hour, the worker need only indicate that he or she worked that day. Some clients require that workers enter both the start and end times and confirm that they worked on a specified day.
Project	Independent Contractors/Consultants or firms use the project user interface if their position is defined as project-related. Note: For project and milestone based work, expenses may be included in
	the total amount and not detailed separately.
Expenses	Workers can enter work-related expenses in WAND so the supplier can reimburse them. Although client-specific, receipts for expenses are often submitted to the supplier along with detailed information that explains why the expense is work-related. Non-travel related expenses for closed requisitions can be added after the closed date, but only up to the end of the billing period.
Holiday Pay	Depending on how the client is setup, the client may reimburse the supplier for holiday pay.
Adjustments	Adjustments include billing items that do not fall into other categories. Adjustments can also include minor adjustments for variations that may arise during the course of a billing cycle. Adjustment billing is assigned a classification which identifies the purpose and type of billing adjustment. Examples of adjustments are credits, rebills, process fees, and completion bonuses.

Managing Billing Information

The instructions that following will help you manage billing information:

Submitting Time on Behalf of a Worker

Before completing this procedure, you must have selected a requisition to bill against.

To add and submit time entries:

1. Click the Billing tab > Add New. The Add New Billing: Search page will appear.

Figure 4-1 Add New Billing: Search

Home	Client	• Worker	Requisition	▼ Billing	Invoicing	Reporting
			Search List All .	Add New Ex	port Billing Confirm	n Expenses
Add New Billing :	Search					
Resource Type	e: Please s	elect one		Req#:]
					Search	Clear Search Cancel

Use this page to select your search criteria. At least one option must be selected.

- 2. Select a Resource Type, such as Worker or Supplier, or enter a Req#.
 - If you select **Worker**, worker results will appear. Click the worker's name.
 - If you select **Supplier**, supplier results will appear. Click the supplier's name.
- **3.** Click **Search.** The results will appear.

Figure 4-2 Add New Billing: Requisition Selection

t Add New Billing : Requisition Selection							
Req# 🔺	Туре	Status	Client	Resource	Title	Country	
3020235- 3020237	Staffing	Filled	Krypton Software	Batt, Shawn	Staffing Coordinator	US	Select 🪺

- 4. Click Select The Add New Billing: Requisition Selection page will appear.
- 5. Click Select. The Add New Billing Parameters page will appear.

Figure 4-3 Add New Billing: Parameters

Add New Billing : Parameters	
Billing Type: Please select One	Date Range: Please select One
	Date Other:
	Submit Cancel

- **6.** Select a **Billing Type**, such as Adjustment, Benefit, Expense or Time. *In this example*, **Time** *is selected*.
- 7. Select Time from the Billing Type drop-down list.
- 8. Select the Date Range from the drop-down list.

The **Date Range** drop-down list shows the date ranges of work periods that are associated with the worker and the requisition. Several work periods, including the current work period, may be available.

If the desired date range is not available, enter a date in the **Date Other** box using the format: **MM/DD/YYYY**.

Or use the calendar icon to select the date.

9. Click Submit. The Submission List page will appear

Submission List				
Dav Date	Notes	Status Notes		Status
Tuesday 10/07/2008		×		Pending
No Lunch Break Faken	Start O O AMY 0 Total Hrs	End	Type Labor V Delete Default Add New	
Day Date	Notes	Status Notes		Status
Wednesday10/08/2008		×	A X	Pending
No ∟unch Break Taken □	Start O V AMV 0 Total Hrs	End V OOV AMV	Type Labor V Delete Default Add New	
Day Date	Notes	Status Notes		Status
Thursday 10/09/2008		A V	×	Pending
No Lunch Break Taken	Start OI AMV 0 Total Hrs	End V OOV AMV	Type Labor V Delete Default Add New	
Day Date	Notes	Status Notes		Status
Friday 10/10/2008			×	Pending
No Lunch Break Taken	Start		Type Labor V Delete Default	
□ 	0 Total Hrs		Add New	
Day Date	Notes	Status Notes		Status
Saturday 10/11/2008			×	Pending
No	Start	End	Type	

Figure 4-4 Example of Submission List for Time Entry

10. Complete one of the following:

- **a.** For an hourly timecard, enter the number of hours worked for each day.
- **b.** For a daily timecard, specify each day that was worked.

- **c.** For a mixed time card, specify each day that was worked as well as the start and end times.
- **11.** Click **Save**. The time billing item(s) will be added.
- **12.** Review the submission list.
- **13.** Click **Edit** to make changes.
- **14.** When finished, click **Done** to save your changes.

Exporting a Billing Item

After billing items are processed by WAND and routed for approval, suppliers will need to export billing information so that workers can be paid.

When you export a billing item, the billing record is flagged so you can run reports on these billing items.

To export a billing item:

- **1.** Select the **Standard** role > click the **Billing** tab.
- **2.** Click the **Export Billing** link. The **Export Billing Search** page will appear.

Figure 4-5 Export Billing Search

Home	Client	Vorker Rec	uisition	▼ Billing	Invoicing	Reporting
		Search	List All Ad	d New Expo	ort Billing Confirm	m Expenses
Export Billing	: Search					
	Client:	rypton Software		Exclude	Pending: 🔲	
	Client:			Exclude F	lejected: 🗖	
	B	djustment enefit xpense		Exclude R	esearch:	
Туре:		roject ime				
					Search Cle	ar Search 🔋 🗌 Cance

- **3.** Select the search criteria, such as the Client's name and billing types.
- 4. Optionally, select the checkboxes for Exclude Pending, Exclude Rejected and/or Exclude Research.

If you have multiple clients, you can select a range of clients by clicking the first name, then select and shift/click the last one in the group.

5. Select the billing type, such as Time, Project, Expense, Benefit and/or Adjustment.

To select a range of types, click the first one and shift/click the last one in the group.

6. Click **Search**. The search results will appear as shown in the following example.

Export Billing : Search										
		Client:	rypton Software	8	Exclude Pending:					
					Exclude I	Rejected:	1			
Adjustment Benefit Type: Expense				Exclude R	esearch:	1				
Project Time					Export	Search	Clear Sea	rch Cano	_	
□ Line#	Rea#	Status	Earnings E/I) Client	Resource	Rate Type		Amount		
5001893	3020237	Processed	03/23/2008	Krypton Software	Batt, Shawn	Hourly	9.00	\$ 392.85	i	
5002012	3020237	Pending	05/18/2008	Krypton Software	Batt, Shawn	Hourly	8.00	\$ 349.20	0	
5002014	3020240	Pending	05/18/2008	Krypton Software	Gray, Amalia	Flat	\$ 10.00	\$ 10.00	i	
5002019	3020237	Pending	05/11/2008	Krypton Software	Batt, Shawn	Hourly	3.00	\$ 130.95	0	
5002265	3020237	Pending	07/03/2008	Krypton Software	Batt, Shawn	Hourly	62.00	\$ 3,186.45	0	
5002271	3020237	Pending	07/17/2008	Krypton Software	Batt, Shawn	Hourly	45.00	\$ 2,073.37	0	
5002352	3020237	Pending	07/31/2008	Krypton Software	Batt, Shawn	Flat	\$ 50.00	\$ 50.00	0	
5002359	3020237	Pending	08/07/2008	Krypton Software	Batt, Shawn	Hourly	35.00	\$ 1,527.75	0	

Figure 4-6 Export Billing Search Results Screen

- 7. Select the appropriate checkbox(es) for the items that you want to export.
- **8.** Click **Export**. A confirmation message will appear.

Figure 4-7 Example of Export Confirmation Message

Home	Client	• Worker	Requisition	▼ Billing	Invoicing	Reporting		
Search List All Add New Export Billing Confirm Expenses								
	·							
Export Time C								
The selected billing records have been marked for export and may be accessed within the Reporting section for download.								
						Done		

9. Click **Done** to return to the **Billing Search** page.

Confirming Expenses

To confirm submitted expense items:

- **1.** Select the **Standard** role > click the **Billing** tab.
- **2.** Click **Confirm Expenses**. The **Search Pending Listing** page will appear.

Figure 4-8 Example of Search Pending Listing page

	2	WA		ACCOUNT + C Switch Stand	Roles	ONTACT US + LOG OUT
Home	Client	• Worker	Requisition	▼ Billing	Invoicing	Reporting
		5	Search List All A	dd New Expoi	rt Billing Confirn	n Expenses
Search Pendir	ng Listing					
Client	Krypton Software				Req#:	Search
Line#:						
Worker						
Earnings E/D	:					
Date Created:	:					
Manager:						

3. Enter specific fields to narrow your search results, or click **Search** to view all listings.

A Submission List similar to the following, will appear.

Figure 4-9 Example of Submission List for Expenses

ate/Day							
	Category		Description		Purpose	3	Amount
8/14/2008 hursday	Lodging		Name:Chicago Ho State:IL CityChicago			Chicago for a ated seminar.	Receipt:\$ 425.00 Pay:\$ 425.00
Rece	ipt:	Received ©	Pending O	-		Delete Ĉ	Edit
						Total Tax A	Amount: US\$ 425.0 Amount: US\$ 0.0 Amount: US\$ 425.0
h			Receipt: Received	ursday CityChicago Receipt: Received Pending	ursday CityChicago Receipt: Received Pending Reject	ursday CityChicago Work for Receipt: Received Pending Rejected © C C	Instal Receipt: Received Pending Rejected Delete CityChicago O O O O O O O O O O O O O O O O O O O

4. Review the expense entries on the submission list.

If you need to revise details in the **Submission List**, click **Edit**, make your changes, then click **Save** to proceed.

- **5.** Select one of the following:
 - Click **Received** if you have the receipt
 - Click **Pending** if the receipt is pending. You can change this status after you receive the receipt.
 - Click **Rejected** if you cannot approve the receipt, then enter a **Reason** for the rejection.

The worker will be notified that the receipt was rejected. The worker can modify and re-submit the revised expense.

- Click **Delete** to remove the receipt
- 6. Click Save. A Confirmation page will appear.

Figure 4-10 Example of Confirmation Page for Expenses

Confirmation						
Req#/Wkr/Client	Date/Day	Category	Descriptio	n	Purpose	Amount
3020237	08/14/2008	Lodging	Name:Chi State:II	ago Hotel	Travel to Chicago for a	Receipt:\$ 425.00
	Thursday		CityChi	ago	work-related seminar.	Pay:\$ 425.00
		Receipt:	Confirmed	•	Rejected	
					Done	int Expense Report

- Click **Print Expense Report** and, if needed, save a copy for your records.
- Click **Done** when finished.

Chapter 5 Invoicing for Suppliers

What is an Invoice

An invoice is an itemized bill for goods sold, or services provided, to a company, client, or consumer that contains individual prices or expenses, the total amount due, and the terms.

You can use this section to track the payments that you have received, as well as view billing items that may be associated with a particular invoice.

Searching for Invoices

To search for invoices.

- **1.** Select the **Standard** role from the **Switch Roles** drop-down list.
- Click the Invoicing tab. The Search for Invoice page will appear.
 Figure 5-1 Search for Invoice

	2	WA		ACCOUNT + ON Switch R Standa	oles	CONTACT US → LOG OUT
Home	Client	Worker	Requisition	Billing	Invoicing	Reporting
					Search List A	All
Search for I	nvoice					
Inv #:				Stature Re	inding sjected ocessed	Search
Supplier Inv#:				Currency: Se	elect currency	*
Client:	Krypton Software	1	PC: Ctrl + Click Mac: Command + Click	Invoice E/D:		

- **3.** Use this page to search by any of the following:
 - Invoice Number (Inv#)
 - Supplier Inv#
 - Client
 - Status (Pending, Rejected, Processed)
 - Currency
 - Invoice E/D

You can also click **List All** to see all available invoices without selecting search criteria.

4. After selecting your criteria click **Search**.

Following is an example of search results of all processed invoices for the client (Krypton), with the currency of USD.

Search Re	esults	All fields are sort	All fields are sortable.				
Inv # 🔻	Supplier Inv#	Client	Invoice E/D	Status	Status Reason		
18990	0036US0008840019	Krypton Software	05/07/2006	Processed			
18839	0036US0008840018	Krypton Software	04/30/2006	Processed			
18691	0036US0008840017	Krypton Software	04/23/2006	Processed			
18526	0036US0008840016	Krypton Software	04/16/2006	Processed			
18399	0036US0008840015	Krypton Software	04/09/2006	Processed			
18251	0036US0008840014	Krypton Software	04/02/2006	Processed			
18145	0036US0008840013	Krypton Software	03/26/2006	Processed			
18061	0036US0008840012	Krypton Software	03/19/2006	Processed			
17843	0036US0008840011	Krypton Software	03/12/2006	Processed			
17772	0036US0008840010	Krypton Software	03/05/2006	Processed			
17628	0036US0008840009	Krypton Software	02/26/2006	Processed			

Figure 5-2 Example of Search Results for Processed Invoices

5. Click **Modify Search** to revise the search criteria, or perform another search.

Viewing Invoices

To view an invoice, you can either enter a specific **Inv#** and click **Search** as shown in Figure 5-3. Or, select an **Inv#** from a list of search results.

Figure 5-3 Example of Viewing an Invoice

		Search	List All
Inv # 5001829	Client: Krypton Software	Invoice E/D: 03/31/2008	Status:
General Info			
Billing Payment			
Billing Information			
Inv #: 5001829		Invoice E/D: 03/31/2008	
Supplier Inv #: 0036US0	008840020	Amount: 0	
Status:		Currency:	
Status Reason:			
Description:			
# Timeline			
Date/Time Created:		Date Billed:	
Date/Time Processed:			

This page includes the **Inv#** and the invoices **E/D**.

Using the Billing List

Two additional links under **General Info** can be clicked to see more details: Billing and Payment.

To view billing details:

1. Click **Billing**. The **Billing List** will appear.

Figure 5-4 Example of General Info > Billing List

Genera	l Info							
Billing P	ayment							
Billing	List							
	_	a		ali i				
Line# 🔺	Req#	Status	Earnings E/D	Client	Resource	Туре	Amount	
5001139	3020207	Processed	12/02/2007	Krypton Software	Yang, Frances	Hourly	\$ 3,800.00	()

2. Click **Line Number** to see more details as shown in the following example.

Figure 5-5 Partial Example of Expanded Gen Info Page

Billing Gen Info				
Line#:	5001139	Туре	: Time	
Inv#:	1697	Earnings E/D	: 12/02/2007	
AP Inv#:		Status: Processed		
Supplier Inv#	0036US0008840020	Status Reason		
Research				
Client Check #				
AP Check #				
Comments				
• Billing Transfer				
Financials				
Rate Application:	Per Hour	Time Entry Interface:		
Work Period:	Weekly	OT Rule:	8OT 12DT s only	even day rule - CA
Currency:	USD	Supplier FLSA Classification:	Computer F	Professional
# Billing Elements				
Regular Hours:	40.00	MSP Down Amount:	\$ 0.00	
OT Hours:		Volume Discount:		
DT Hours:	0.00	Prompt Pay:	\$ 0.00	
Holiday Hours:	0.00			
Expenses:	\$ 0.00			
Adjustment:	\$ 0.00	Тах		
Pay Supplier:	\$ 3,800.00		ount	Percentage
Non Billable:	Π			

3. Scroll up and down the page to view the various sections.

Use the **Expand All** or **Collapse All** links to open or close sections as needed.

Viewing Payment Info

To view payment info:

1. Click the **Payment** link as shown in Figure 5-4. The **Supplier List** will appear.

Figure 5-6 Example of Payment Info - Supplier List



2. Supplier details include, if available, the supplier invoice number, total amount due, total payments, and balance.

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Chapter 6 Worker Management for Suppliers

What is Worker Management

A worker is your W2 employee who performs temporary assignment based work at a client's site.

You can use the Standard role **Worker** tab to view information about your workers who are currently on assignment at a client's site, or workers you have used in the past.

You can also add new workers into WAND and edit information about your existing workers.

Managing Workers

The instructions that follow will help you manage worker information.

Modifying Worker Information

To view or edit worker information:

1. Click the Worker tab. The Search for Worker page will appear.

Figure 6-1 Search for Worker

RO	V	WA		CCOUNT + O Switch I Stande	Roles	DNTACT US → LOG OUT
Home	Client	- Worker	Requisition	Billing	Invoicing	 Reporting
	Se	rch List All	Add New			
Search for Wor	ker					
Name:			Ema	il:		Search Advanced Search
Client:	Krypton Softwa	re	Activ	e: 🗆		

- 2. Perform a search or click the List All link to access a list of workers.
- **3.** After locating the desired worker, click the worker's name.

The worker record displayed on the **Worker General Information** screen, as shown in Figure 6-2, opens.

Home	Client	Worker	Bag	uisition	Billing	Invoicing	Reportin	
nome					• Enning	Involuting	поронии	9
		rch List All						
Worker Worker #	Batt, Shawn 200065		hone: Email: sbatt	@samuelph	ilemon.com	Date Create Active User Accour	d: 01/09/200 nt: Active	8
General Info								
YourSource LifeCy	cle Requisition	Billing Do	cumentatio	n				
Default View Expan	nd All Collapse	All						
🗖 Worker GenInfo							History	Edit
P	refix:				Suffi	x:		
First N	ame: Shawn			Lega	al First Nam	e:		
Middle II	nitial:			Leg	al Last Nam	e:		
Last N	ame: Batt				Nicknam	e:		
Contact								
Er	mail: sbatt@sam	uelphilemon	.com		1obile Phon	e:		
Work Ph	one:				Fax	K :		
Home Ph	one:							
Location								
Address Li	ne 1:			Sta	ate/Province	e:		
Address Lir	ne 2:				Postal Code	e:		
City/T	own:				Country	y: United States		
📒 Additional Inf	ormation							
Birth Mo	onth: February				Birth Day	y: 4		
Emergency Con	tact Informati	on						Edit
Client List								

Figure 6-2 Worker General Information Screen

If the **Add New** button is available at the bottom of a section, you can add information about the user.

The **Add New** button is only visible when the section is expanded.

The **Edit button** is visible on the section's colored header.

The links below the **General Info** tab provide access to several other categories of information about the worker (YourSource, LifeCycle, Requisition, Billing, and Documentation).

- **4.** Complete one of the following:
 - **a.** Click the **Add New** button, if available, at the bottom of an expanded section to add new information.
 - **b.** Click the **Edit** button on the section header to modify the record.
- **5.** After you have added or edited information to your satisfaction, click the **Save** button.

Adding a New Worker

To add a new worker:

- 1. Click the Worker tab > click Add New. The Search for Worker page will appear.
- 2. Perform a search to ensure that the desired worker does not already exist.
- **3.** Click the **Add New** button at the bottom of the **Search Results** page.

The **Contractor Information** page, as shown in Figure 6-3, will appear.

Figure 6-3	Contractor	Information
------------	------------	-------------

Contractor Information	
Prefix:	Suffix:
*First Name:	Legal First Name:
Middle Initial:	Legal Last Name:
*Last Name:	Nickname:
SSN:	
Contact	
Email:	Mobile Phone:
Work Phone:	Fax:
Home Phone:	
Location	
Address Line 1:	State/Province:
Address Line 2:	Postal Code:
City/Town:	Country: Please select One
# Additional Information	
Birth Month: Please select One	Birth Day: Please select One

- **4.** Complete the required fields (*) and any optional fields, as needed, for the new worker.
- 5. Click Save.

The new worker's record will appear in the **Worker General Information** page, as shown in Figure 6-4.

Worker: Aliso, Marc Phone: Worker #: 200102 Email:		Date Created: 04/14/2008 Active User Account: InActive		
General Info				
YourSource Documentation				
efault View Expand All Collapse Al	I			
= Worker GenInfo			History Edit	
Prefix:		Suffix:		
First Name: Marc		Legal First Name:		
Middle Initial:		Legal Last Name:		
Last Name: Aliso		Nickname:		
# Contact				
Email:		Mobile Phone:		
Work Phone:		Fax:		
Home Phone:				
Location				
Address Line 1:		State/Province:		
Address Line 2:		Postal Code:		
City/Town:		Country:		
Additional Information				
Birth Month:		Birth Day:		

Figure 6-4 General Info page for newly added worker

- 6. From the General Information page, you can:
 - Click **History** to view history associated with this entry.
 - Click **Edit** to modify the Contractor Information page.
 - Click **Edit** to add emergency contact information.
 - View the **Client List** section.

Creating a Worker's Resume

You can add one or more resumes to a worker's record. In addition, you can attach a supporting file to the resume record such as cover letter, or skills assessment list.

To add a resume to a worker's record:

- **1.** Select the **Standard** role > click the **Worker** tab.
- **2.** Click **Search** to search for a worker, or click **List All** to access a list of workers.

Refer to Modifying Worker Information for more information.

3. Click a worker's name. The **Worker General Information** page will appear.

General Info YourSource | LifeCycle | Requisition | Billing | Documentation Default View Expand All Collapse All Worker GenInfo History Edit Suffix: Prefix: First Name: Shawn Legal First Name: Middle Initial: Legal Last Name: Last Name: Batt Nickname: : Contact Email: sbatt@samuelphilemon.com Mobile Phone: Work Phone: Fax: Home Phone: : Location Address Line 1: State/Province: Address Line 2: Postal Code: City/Town: Country: United States Additional Information Birth Month: January Birth Day: 4

Figure 6-5 Worker General Information

4. Click the **YourSource** link under the **General Information** tab. The **Resume List** page will appear.

Title	Supplier	Date / Time Created	
SB Resume	netPolarity, Inc.	01/09/2008 11:03:20	
			Add No
Resume Geninfo			Ed
Title: SB Resume		Supplier: netPolarity, Inc.	
Date / Time Created:	01/09/2008 11:03:20		
Qualifications			
Duties: Du	ities		
Skills: Sk	tills		
	ucation		

Figure 6-6 Resume List page for a specific worker

If a resume already exists, click the link that appears under **Title**.

5. Click Add New. The Resume List page will appear.

Figure 6-7 Resume List

Resume List		
Title	Supplier	Date / Time Created
SB Resume	netPolarity, Inc.	01/09/2008 11:03:20
Resume Geninfo		
Title :		Supplier : Please Select one
Date / Time Created :		
Qualifications		
*Duties :		
		Y
		*
*Skills :		
		*
		*
*Education :		-
Education		*
Attachments		

- 6. Enter a Title such as *Resume_John Smith*.
- **7.** Select the **Supplier** from the drop-down list.
- 8. Enter Qualifications such as Duties, Skills, and Education.
 - Optionally, use the **Attachments** link to attach a resume if desired.
 - Click the **Attachments** link and click **Browse** to locate the resume stored on your desktop. Attachments cannot exceed 10 MB (megabytes).
 - Click **Attach**. The resume will be uploaded to WAND and the attachment will be added to the Attachment list.

- To remove a resume from the list, click the checkbox next to the resume, and click **Remove From List**.
- 9. Click Save. The new resume will display in the Resume List section.

Chapter 7 Admin for Suppliers

About Supplier Administration

You can view details about supplier benefits, RFIs, and supplier documentation.

Using the Admin role, you can establish and maintain information associated with your supplier profile.

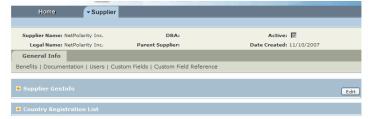
The instructions that follow will help you manage and administer supplier information.

Modifying Supplier Information

To edit supplier information:

- **1.** Select the **Admin** role.
- **2.** Click the **Supplier** tab. The **Supplier General Information** page will appear.

Figure 7-1 Example of Supplier General Information Page



3. Click the + buttons on the far left side to expand the page.

Figure 7-2 Expanded View of Supplier General Information Page

General Info							
Benefits Docum	entation Use	rs Custom Fie	elds Custom Fiel	d Reference			
= Supplier Gen	Info						Edi
				_			
	URL:				Stock Symbol:		
Parent Sup	plier Name:				Phone:		
	Fax:						
: Corporate A							
Add	lress Line 1:	405 Lexington Floor	Avenue, 32Nd		State/Province:	GA	
Add	ress Line 2:				Postal Code:	10174	
	City/Town:	Atlanta			Country:		
Country Regi							
- country kegi	stration List						
Country	stration List Business S	tructure	Business Class	ification	Тах Туре		Tax Identification
	Business S			ification	Тах Туре		Tax Identification 12-3434343
Country	Business S Privately He			ification	Тах Туре		
Country United States 	Business S Privately He gistration				Tax Type	Large	
Country United States Country Rep	Business S Privately He gistration Country:	ld Corporation	Large			Large	
Country United States Country Rep	Business S Privately He gistration Country: ss Structure:	Id Corporation	Large			Large	
Country	Business S Privately He gistration Country: ss Structure:	ld Corporation United States Privately Held	Large			Large	
Country	Business S Privately He gistration Country: ss Structure: versity	Id Corporation United States Privately Held	Large		ss Classification:	Large	
Country	Business S Privately He gistration Country: ss Structure: versity Certificate: Type:	Id Corporation United States Privately Held	Large		ss Classification: Date Issued:	Large	
Country United States Country Reg Busines Supplier Di Tax Registr	Business S Privately He gistration Country: ss Structure: versity Certificate: Type:	Id Corporation United States Privately Held	Large	Busine	ss Classification: Date Issued:	-	
Country United States Country Reg Busines Supplier Di Tax Registr	Business S Privately He gistration Country: ss Structure: versity Certificate: Type: ration	Id Corporation United States Privately Held	Large	Busine	Date Issued: Date Expires:	-	
Country United States Country Re: Busines Supplier Di Tax Registr Not	Business S Privately He gistration Country: ss Structure: versity Certificate: Type: ration Registered:	Id Corporation United States Privately Held	Large	Busine	Date Issued: Date Expires: conse from Tax:	-	

4. In the **Supplier GenInfo** section click **Edit**. The **Supplier GenInfo** page will appear.

Figure 7-3 Supplier GenInfo Page for Editing

I Supplier GenInfo	
URL:	Stock Symbol:
Parent Supplier Name:	Phone:
Fax:	
Corporate Address	
Address Line 1: 405 Lexington Avenue, 32No	State/Province: GA
Address Line 2:	Postal Code: 30333
City/Town: Atlanta	Country: United States

- **5.** Complete the entries on this page as needed.
 - Use the top part of this page to optionally enter a FAX and/or Phone Number.
 - Use the bottom part of this page to enter the **Corporate Address**.
- **6.** When finished click **Save**.

Adding Custom Fields

Custom fields can be created and then added to your worker record. Only users with Admin permissions can perform this task.

To add a custom field:

1. Select the **Admin** role > click the **Supplier** tab. The **General Info** page will appear.

Figure 7-4 Example of Supplier General Info Page (expanded)

General Info			
Benefits Documentation User	s Custom Fields Custom Fiel	d Reference	
Supplier GenInfo			Edit
URL:		Stock Symbol:	
Parent Supplier Name:		Phone:	
Fax:			
Corporate Address			
Address Line 1:		State/Province:	
Address Line 2:		Postal Code:	
City/Town:		Country:	

2. Click Custom Fields. The Record Type List page will appear.

Figure 7-5 Record Type List

Record Type List			
Record Type			
 Client 			
Worker			
Field List			Ed
Name	Display Name	Sort Order	Active
PRJ_TRACKING	Project Tracking	0	\checkmark
Tracking	Budget Tracking	1	V

3. Click Add New. The Field GenInfo page will appear.

Field GenInfo	
*Name:	Additional Info:
*Display Name:	Active: 🔽
II Display	
Requisition Type: Client	Section: Default
Client Interface Filtering: Supplier Worker	Sort Order: 0
" Validation	
Input Type: Free Text(Small)	
Validation Type: None	×
Allow Null:	

Figure 7-6 Example of Field General Information Page

- **4.** Enter a **Name** for the field.
- **5.** Enter the **Display Name** for the field. This is the name that will appear on the user interface.
- 6. Make sure Active is checked.
- 7. Select an option for Interface Filtering, such as Client, Supplier, or Worker
- **8.** Select the desired input type, such as Free Text (small or large), Pull Down, Pull Down Long, or Radio Button.
- **9.** Complete any related entries that are associated with the **Input Type** that was selected.
- 10. Click Save.

Adding a Custom Field Reference Value

The Custom Field Reference section allows you to configure values that will be displayed within a particular custom field's drop-down menu.

To create a custom field reference value:

- **1.** Select the **Admin** role > click the **Supplier** tab. The **General Info** page will appear.
- **2.** Click **Custom Field Reference**. The **Reference Value List** page will appear.



Reference Value Li	st		
Name	Description		
PRJ_TRACKING	Project Trackiing		
			Add N
GenInfo			Edi
Nan	e: PRJ_TRACKING	Status: 🔽	
Descripti	on: Project Trackiing		

3. Click Add New. The Reference Value List will appear.

Figure 7-8 Reference Value List

Name	Description	Status	
		-	

- **4.** Enter the **Name** for the reference value. This name will be associated with the designated custom field(s) to which this value is assigned.
- **5.** Enter a **Description** for the reference value.
- 6. Select the Status checkbox.
- 7. Click Save.

Modifying the Reference List Values

To modify Reference List Values:

- 1. Navigate to the **Reference List Values: Modify** page.
- **2.** Click Add New. The Reference List Values: Modify: Add New page will appear.

Figure 7	'-9 Re	ference
----------	---------------	---------

Reference List Values : Mo	dify : Add New	
Value List		
Value Name	Global	
	V	

- 3. Enter a Value Name. Repeat this process as needed.
- **4.** By default the **Global** checkbox(es) are selected.

If a value name is configured as *global*, Billing custom fields (also referred to as project code values) that are associated to a reference list with global values will always contain that value when they are used in WAND, such as during time entry.

- To apply global values leave the global checkbox(es) next to the value name you entered selected
- If you do not want global values applied *unselect* the global checkbox(es) where needed.
- 5. When finished, click Add To List
- 6. Click Save.

Chapter 8 Using WAND Reports

WAND reports provides detailed information that will help you manage the business activities for your group or corporation. Search criteria details are retrieved from a database and then displayed in one of three formats: web pages, PDF or Excel. Reports are maintained and accessed from a menu bar that is similar to the menu bars available throughout WAND.

Navigating the Reports Home Page

WAND reports are stored and accessed from a reports menu bar, similar to the menu bars discussed in Chapter 2.



Figure 8-1 Reports Home Page

The Reports home page appears after the Reporting tab is clicked. It lists the report *categories*: each category represents a grouping of similar reports.

RO	V	WA		COUNT → ON Switch R Standad	oles	DNTACT US → LOG OUT
Home	Client	Worker	Requisition	Billing	Invoicing	■Reporting
My Favorites						My Downloads
Worker	Requisition	Supplier	Biz Val 🛛	Billing - [Report Def - Billing	Invoicing initions]	Export
Welcome to WAND Standard Reports					em	
Welcome to WAND's Reporting section. In this section you will find					dit tion	
host of prepared reports for all aspects of the Contingent Workfor				ore - Overtime Bil	ing	
management process. Use the Report Type menu to navigate					ense ing	
between each group of reports.			- Supplier Pay	ment History		

Figure 8-2 Example of Reports Category During Mouse-Over

When you mouse-over a category, a menu lists the available reports within the category. You can select a report from this list, or access another page that describes the reports.

Types of Reports

WAND standard reports provide immediate, out-of-the-box reporting solutions that help WAND users analyze and manage day-to-day business needs. Reports are available based on user role(s) and permissions.

Standard Reports

Standard reports for each category are described in the sections that follow.

Worker Reports

- The **Worker** report lists contractors that are or were on filled requisitions. The report lists the contractor's name, along with all requisitions associated to the contractor.
- The **Worker Employment Status** report is an overview of PrO workers Employment Status in comparison to their average weekly time.

Requisition Reports

- The **Interview Information** report provides a detailed listing of scheduled interviews. Use this report to follow up with appropriate individuals, or to obtain interview feedback.
- The **Requisition** report is used to view the status of a requisition throughout its lifecycle, along with detailed information on the sourcing process.
- The **Requisition Activity** report provides an overview of requisition activity by Supplier, Location and Category. It can be used to view requisition details throughout its lifecycle, or used for the QBR.
- The **Resume Overview** report provides detailed resume information throughout the lifecycle of the resume sent to the supplier.

Supplier Reports

• The **Engagement Ratio** details the percentage of resume submissions that made it to the interview stage, and the percentage of hired candidates.

Billing Reports

- The **Billing** report is a comprehensive overview of billing information related to invoiced timecards. It includes invoice, worker, department, location, manager, and timecard information for all Billing types.
- The **Billing Line Item** report provides an overview of a billing line item from its creation through invoicing.
- The **Duration Audit** report provides information on both lapses in working billing activity and durations of labor, lunch and break times.
- The **Funds Depletion** report provides you with funds depletion information on active orders by either the P.O. amount or Budgeted amount.
- The **Overtime Billing** report provides the overtime hours and overtime dollar amounts invoiced for the date range specified. Use this report to monitor the client's spend on overtime billing.
- The **Pending Expense** report is used to identify expenses that have been entered in WAND that are awaiting either Supplier approval of receipts or final Client approval.
- The **Rejected Billing** report shows all time entries that have been rejected by the manager.
- The **Supplier Payment History** report provides historical information on payments made to suppliers.

Invoicing Reports

• The **Self Billed VAT Invoice** is a hardcopy invoice that is sent to both the Client and Supplier.

• The **Supplier Payment Invoice** report provides all information the supplier will need to apply payment from PrO. This report is provided to suppliers along with their check to assist with their payment application.

Export Reports

- The **Requisition Data Export** report is an overview of all requisition related information.
- The **Supplier Billing Export** report is a listing of workers reported billing item entries.
- The **Worker Data Export** report is an overview of all worker-related information.

Understanding WAND Reports

The type of information retrieved from a report depends on the report that is selected, and the options (search criteria) specified on the **Report Search** page.

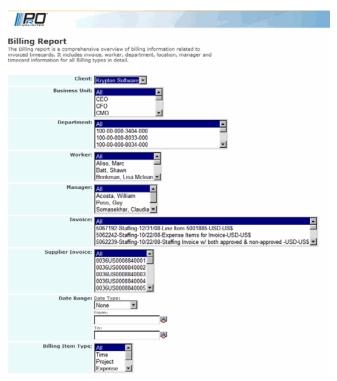


Figure 8-3 Example of Report Search page

The Report Search page contains a number of controls for you to configure the report output. Use the controls to create rows and/or columns that will format how the results will display when the report is run.

When you run report, information is retrieved from the database and then formatted into a table of rows and columns as shown in the example that follows.

Billing Re	port [De	scription] Run Dates	2009-6-2						
Billing Item ID	Status	Status Reason	Supplier	Manager	Worker	Dept #	Location	Bill Rate	Earnings E/D
5001793	Processed		DEMO CLIENT	Somasekhar, Claudia	Batt, Shawn	1000-000-000-8743-0000	Chelmsford, MA, United States	US\$45.00	04/06/2008
5001159	Processed		DEMO CLIENT	Somasekhar, Claudia	Batt, Shawn	1000-000-000-8743-0000	Chelmsford, MA, United States	US\$45.00	11/25/2007
5001178	Processed		DEMO CLIENT	Vaidyanathan, Kathy	Gray, Amalia	100-00-000-8055-000	Chelmsford, MA, United States	US\$90.00	11/11/2007
5001139	Processed		DEMO CLIENT	Acosta, William	Yang, Frances	1000-000-000-3170-0000	San Jose, CA, United States	US\$80.00	12/02/2007
5001417	Pending	Pending Invoicing	DEMO CLIENT	Acosta, William	Yang, Frances	1000-000-000-3170-0000	San Jose, CA, United States	US\$80.00	02/10/2008
5001885	Processed		DEMO CLIENT	Acosta, William	Yang, Frances	1000-000-000-3170-0000	San Jose, CA, United States	US\$80.00	01/06/2008

Figure 8-4 Example of sample results in Tables of Rows and Columns

The results (i.e. report) are displayed in table format in a results page. You can revise the results by clicking the **Back to Search** button.

Modify your selections and run the report again.

The reports available to you and the options on the Report Search page depend on your user role and the permissions to which you were assigned.



Figure 8-5 Example of Reports Category (drop-down)

The instructions that follow will help you get familiar with the basics of using WAND reports.

Selecting a Report

To select a report:

- **1.** Click the **Reporting** tab.
- 2. On the **Report Home** page, review the categories of reports.
- **3.** Mouse-over a report category to access a drop-down menu that lists the associated reports.
- **4.** Select a report from the drop-down menu.

If you are unsure about the report, click the related **Report Definitions** link get more information about the reports in that category.

The **Report Search** page is setup to give you a sample of report results when you click the **Run Report** button without changing any of the options.

Creating a Report

To create a report:

- **1.** Click the **Reporting** tab.
- 2. On the **Report Home** page, select the report you want to run.
- **3.** On the **Report Search** page, set the options to define the data required on the report.
- 4. Click the **Run Report** button and review the **Report Output** page.

If you are unfamiliar with the options and the data on the report output, you can create the report by trial and error.

- First, set the options on the **Report Search** page.
- Then, output the report to a **Web Page** and view the results.

If you want to modify the data, click the **Back** button on the Browser, until the **Report Search** page displays again (even if you get the Expired Page message).

Make changes to the options and run the report again until you are satisfied with the results.



Note: When you click the **Back** button on the Browser, all specified options except for **Date Range (From and To Dates)**, **Save search to Favorites**, and **Email Report** are preserved.

If you have previously set these options, you will need to specify them again.

Setting the Date Range

The **Date Range** option allows you to filter and narrow the data on the report output page producing a report output with fewer rows. When a **Date Range** is set, you will only retrieve data that fits within a specific date or date range.

To set the Date Range:

- 1. Locate the Date Range field.
- **2.** Select the **Date Type** from the drop-down list.
- 3. Set the Date Range.

Important: When setting the **Date Range** make sure that the **From** and the **To** date fields are entered. Otherwise, you may not receive the correct results.

- Enter the **From** date or use the calendar icon to select the desired date.
- Enter the **To** date or use the calendar icon to select the desired date.
- **4.** Complete other search criteria as needed.

Creating and Editing a My Favorites Report Template

If you are frequently running the same reports, you can set options to create a template so you can run the report with a click of the mouse.

The report template is saved as a link in **My Favorites** on the **Report Home** page. **My Favorites** can contain any number of links.

To create a report template:

- 1. Open the **Report Search** page for any report and set the options.
- **2.** Under the **Save Search** option, select the **Save this Search to Favorites** checkbox.
- **3.** Edit the name for the report template link, if desired.

You can change the name of the link to anything you want. Keep in mind that the names are sorted in alphabetical order on the **Report Home** page.

4. Click Run Report.

The report template (link) is created under **My Favorites** on the **Report Home** page.

To edit the report template:

- 1. Click the Edit link next to a report template under My Favorites on the Report Home page.
- **2.** On the **Edit Favorites** section, you can change the **Name** of the report link, the **Email** specification, the **Format**, and **Comments**.

By default, the **Comments** box displays the report template's time of creation.

You can enter your own comments (or a tip) about this template. For example, you could specify how often you need to run the report.

After you click **Save**, the comment is displayed as a tip when you place your cursor over the link.

Emailing a Report

To email a report:

- 1. On the **Report Search** page set the format to Excel or PDF.
- **2.** On the Email Report option, select the **Send a copy of the report** checkbox.
- **3.** Enter one or more recipients to receive the email in the **Email address** box.

Separate multiple addresses with a comma (,).

- 4. Enter a title for the email in the **Email subject** box.
- **5.** Click the **Send Email** button.

The email is sent directly to the recipients as an email attachment without an opportunity to review its contents.

You may want to format the report first as a **Web Page** to verify the contents before emailing it out.

If you click the **Send Email** button by mistake, you can quickly close the Browser window before it finishes to stop the report and email processing.

After the email has been sent, a page opens and reports that the email has been sent <to recipients>.

Running WAND Reports

The sections that follow detail how to run WAND's standard reports.

Running the Worker Report

The Worker report lists contractors that are or were on filled requisitions.

To run the Worker report:

- 1. Click the **Reporting** tab. The **Standard Reports** page will appear.
- 2. Mouse-over the Worker category, then select Worker.
- 3. Select the **Client** to which the report is associated. The report will appear.

Figure 8-6 Example of Worker Report

Worker Report

The Worker report lists contractors that are or were on filled requisitions. The report ists the contractor's name, along with all requisitions associated to the contractor.

Client:	Krypton Software
Worker:	All All Alt, Shawn Cassidy, Lynn Epidendio, Shawn
Manager:	All Acosta, William Andrews, Susan Anhder, Gail
Requisition Type:	All Direct Hire Project Staffing

- **4.** Select and/or modify any combination of the search criteria or accept the default setting(s).
- **5.** Select the **Email Report** checkbox if you wish to send a copy of the report by email.
- **6.** Click **Save Search** to save the search criteria to **My Favorites** for future use.
- **7.** Click the appropriate **Run Report** button to view the results in a web page, PDF, or Excel spreadsheet.
- **8.** Modify and re-run the report if needed.

Running the Worker Employment Status Report

The Worker Employment Status report is an overview of PrO workers employment status in comparison to their average weekly time.

To run the Worker Employment Status report:

- 1. Click the **Reporting** tab. The **Standard Reports** page will appear.
- 2. Mouse-over the Worker category, then select Worker Employment Status.
- 3. Select the Client to which the report is associated. The report will appear

Figure 8-7 Example of Worker Employment Status Report



- **4.** Select and/or modify any combination of the search criteria or accept the default setting(s).
- **5.** Select the **Email Report** checkbox if you wish to send a copy of the report by email.
- 6. Click Save Search to save the search criteria to My Favorites for future use.
- **7.** Click the appropriate **Run Report** button to view the results in a web page, PDF, or Excel spreadsheet.
- **8.** Modify and re-run the report if needed.

Running the Interview Information Report

The Interview Information report provides a detailed listing of scheduled interviews. Use this report to follow-up with appropriate parties, or to obtain interview feedback.

To run the Interview Information report:

- 1. Click the **Reporting** tab. The **Standard Reports** page will appear.
- 2. Mouse-over the **Requisition** category, then select **Interview Information**.
- 3. Select the **Client** to which the report is associated. The report will appear.

Figure 8-8 Example of Interview Information Report

Interview Information Report The Interview Information report provides a detailed listing of scheduled interviews Use this report to follow up with appropriate parties or to obtain interview feedback
Client: Krypton Software
Manager: Ali Acosta, William Andrews, Susan Anhder, Gail
Location: All Addison, Texas, US Advance, Noth Carolina, US Albany, New York, US
Candidate Last Name: Note: Use '%' for wild-card
Candidate First Name: Note: Use '%' for wild-card
Date Range: Date Type: None Trom: Tom: To:
Interview Status: All Completed Cancelled Pending Withdrawn
Requisition Status: All Cancelled

- **4.** Select and/or modify any combination of the search criteria or accept the default setting(s).
- **5.** Select the **Email Report** checkbox if you wish to send a copy of the report by email.
- **6.** Click **Save Search** to save the search criteria to **My Favorites** for future use.
- **7.** Click the appropriate **Run Report** button to view the results in a web page, PDF, or Excel spreadsheet.
- **8.** Modify and re-run the report if needed.

Running the Requisition Report

The Requisition report is used to view the status of a Requisition throughout its lifecycle, along with detailed information on the sourcing process.

To run the Requisition report:

- 1. Click the Reporting tab. The Standard Reports page will appear.
- 2. Mouse-over the **Requisition** category, then select **Requisition**.
- 3. Select the **Client** to which the report is associated. The report will appear.

Requisition Report The Requisition report is used to view the status of a Req lifecycle, along with detailed information on the sourcing	uisition throughout its process.
Client: Krypton Software	
Date Range: Date Type: None From: To:	
Requisition Type: All Direct Hire Project Staffing	
Requisition Status: All Cancelled Closed Filled V	
Status Reason: All Contract Ended - Pending Approval contract_ended	<u>-</u>
Location: All Chelmsford, Massachus San Jose, California, US	

Figure 8-9 Example of Requisition Report

- **4.** Select and/or modify any combination of the search criteria or accept the default setting(s).
- **5.** Select the **Email Report** checkbox if you wish to send a copy of the report by email.
- 6. Click Save Search to save the search criteria to My Favorites for future use.
- **7.** Click the appropriate **Run Report** button to view the results in a web page, PDF, or Excel spreadsheet.
- **8.** Modify and re-run the report if needed.

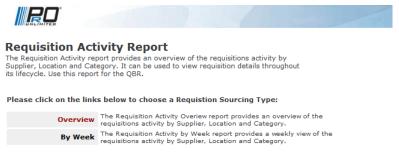
Running the Requisition Activity Report

The Requisition Activity report provides an overview of the requisitions activity by Supplier, Location and Category. It can be used to view requisition details throughout its lifecycle. Use this report for the QBR.

To run the Requisition Activity report:

- 1. Click the **Reporting** tab. The **Standard Reports** page will appear.
- **2.** Mouse-over the **Requisition** category, then select **Requisition Activity**. The **Requisition Activity Report** page will appear.

Figure 8-10 Example of Requisition Activity Report



Two types of requisition activity reports are available:

- **Overview** which provides an overview of the requisitions activity by Supplier, Location and Category.
- **By Week** which provides a weekly view of the requisitions activity by Supplier, Location and Category.

Running the Requisition Activity Overview Report

To run the Requisition Activity Overview report:

- 1. From the Requisition Activity report page, click Overview.
- 2. Select the Client to which the report is associated. The report will appear.

Figure 8-11 Example of Requisition Activity - Overview

Requisition Activity Overview search criteria:		
Client: Krypton Software 💌		
Date Range: Date Type: Date Created From: To:		
Requisition Type: All Direct Hire Project Staffing		
Requisition Status: All Cancelled Closed Filled Pending		
Status Reason: All Contract Ended Pending Approval contract_ended 💌		
Location: All Addison, Texas,US Advance, North Carolina,US Albany, New York,US	▲ ▼	
None		
Email Report: Send a copy of report by email		
Save Search: Save this search to Favorites		
Run Report as Web Page	Run Report as PDF	Run Report as Excel

- **3.** Select and/or modify any combination of the search criteria or accept the default setting(s).
- **4.** Select the **Email Report** checkbox if you wish to send a copy of the report by email.
- 5. Click Save Search to save the search criteria to My Favorites for future use.
- **6.** Click the appropriate **Run Report** button to view the results in a web page, PDF, or Excel spreadsheet.
- **7.** Modify and re-run the report if needed.

Running the Requisition Activity By Week Report

To run the Requisition Activity By Week report:

- **1.** From the **Requisition Activity** report page, click **By Week**.
- 2. Select the **Client** to which the report is associated. The report will appear.

Figure 8-12 Example of Requisition Activity - Overview

Requisition Activity by Week search criteria:		
Client: Krypton Software		
Date Range: Date Type: Date Created 💌 06/02/2009		
Email Report: Send a copy of report by email		
Save Search: Save this search to Favorites		
Run Report as Web Page	Run Report as PDF	Run Report as Excel

- **3.** Select and/or modify any combination of the search criteria or accept the default setting(s).
- **4.** Select the **Email Report** checkbox if you wish to send a copy of the report by email.
- **5.** Click **Save Search** to save the search criteria to **My Favorites** for future use.
- **6.** Click the appropriate **Run Report** button to view the results in a web page, PDF, or Excel spreadsheet.
- **7.** Modify and re-run the report if needed.

Running the Resume Overview Report

The Resume Overview report provides detailed resume information throughout the lifecycle of the resume sent to the supplier.

To run the Resume Overview report:

- 1. Click the **Reporting** tab. The **Standard Reports** page will appear.
- **2.** Mouse-over the **Requisition** category, then select **Resume Overview**. The **Resume Overview** report page will appear.

Figure 8-13 Example of Resume Overview Report Page

RO	
The Resume Over	verview Report view report provides detailed resume information throughout the sume sent to the supplier.
Please click on	the links below to choose a Resume Overview Type:
Pending	The Resume Overview report provides detailed resume information for pending requisitions.
	The Resume Overview report provides detailed resume information for filled and closed requisitions.

Two types of requisition activity reports are available:

- **Pending** which provides detailed resume information for pending requisitions.
- **Filled/Closed** which provides detailed resume information for filled and closed requisitions.

.Running the Pending Resume Report

To run the Pending Resume Overview report:

- 1. From the **Resume Overview** report page, click **Pending**.
- 2. Select the Client to which the report is associated. The report will appear.

Figure 8-14 Example of Resume Overview - Pending

	All Direct Hire Project Staffing
Resume Status:	All

Resume Overview Pending search criteria:

	Staffing
Resume Status:	All Assigned V
Location:	All Addison, Texas, US Advance, North Carolina, US Albany, New York, US
Date Range:	Date Type: None From: To:
Email Report:	Send a copy of report by email
Select Columns:	Bill Rate Currency Date Submitted Duration Estimated End Date Interview Date/Time

- **3.** Select and/or modify any combination of the search criteria or accept the default setting(s).
- **4.** Select the **Email Report** checkbox if you wish to send a copy of the report by email.
- **5.** Click **Save Search** to save the search criteria to **My Favorites** for future use.
- **6.** Click the appropriate **Run Report** button to view the results in a web page, PDF, or Excel spreadsheet.
- 7. Modify and re-run the report if needed.

Running the Resume Filled / Closed Report

To run the Resume Filled / Closed report:

- **1.** From the **Resume Overview** report page, click **Filled / Closed**.
- 2. Select the **Client** to which the report is associated. The report will appear.

Figure 8-15 Example of Resume Overview - Filled/Closed

Resume Overview Filled /	Closed search criteria:
Requisition Type:	All Direct Hire Project Staffing
Worker:	All ▲ Batt, Shawn Cassidy, Lynn Epidendio, Shawn ▼
Location:	All Addison, Texas,US Advance, North Carolina,US Albany, New York,US 🔽
Date Range:	Date Type: None
Email Report:	Send a copy of report by email
Select Columns:	Date Pending Department End Date Estimate End Date First Interview Date Job Title
Save Search:	□ Save this search to Favorites

- **3.** Select and/or modify any combination of the search criteria or accept the default setting(s).
- **4.** Select the **Email Report** checkbox if you wish to send a copy of the report by email.
- 5. Click Save Search to save the search criteria to My Favorites for future use.
- **6.** Click the appropriate **Run Report** button to view the results in a web page, PDF, or Excel spreadsheet.
- **7.** Modify and re-run the report if needed.

Running the Engagement Ratio Report

The Engagement Ratio report includes the percentage of resume submissions that made it to the interview stage, and the percentage of hired candidates.

To run the Engagement Ratio report:

- 1. Click the **Reporting** tab. The **Standard Reports** page will appear.
- 2. Mouse-over the Supplier category, then select Engagement Ratio.
- 3. Select the **Client** to which the report is associated. The report will appear.

Figure 8-16 Example of Engagement Ratio Report

RO	
	Report dicates the percentage of resume submissions that and the percentage of interviews that became hires.
Client:	Krypton Software
Category:	All Administrative Hardware HelpDesk/Support
Requisition Status:	All A Cancelled Closed Filled
Date Range:	Date Type: None
Email Report:	Send a copy of report by email
Select Columns:	Category Hire % Interview % Total Hired Total Interviews Total Requisitions ▼

- **4.** Select and/or modify any combination of the search criteria or accept the default setting(s).
- **5.** Select the **Email Report** checkbox if you wish to send a copy of the report by email.
- 6. Click **Save Search** to save the search criteria to **My Favorites** for future use.
- **7.** Click the appropriate **Run Report** button to view the results in a web page, PDF, or Excel spreadsheet.
- **8.** Modify and re-run the report if needed.

Running the Billing Report

The Billing report is a comprehensive overview of billing information related to invoiced timecards. It includes invoice, worker, department, location, manager and timecard information for all Billing types in detail.

To run the Billing report:

- 1. Click the **Reporting** tab. The **Standard Reports** page will appear.
- 2. Mouse-over the Billing category, then select Billing.
- 3. Select the **Client** to which the report is associated. The report will appear.

Figure 8-17	Example of	Billing Report
-------------	------------	-----------------------

Billing Report The Billing report is a comprehensive overview of billing information related to nvoiced timecards. It includes invoice, worker, department, location, manager and imecard information for all Billing types in detail.	
Client: Krypton Software	
Business Unit: All CEO CEO CFO CMO	
Department: All 100-00-000-3404-000 100-00-000-3404-000 100-00-000-8033-000 100-00-000-8034-000	
Worker: All Aliso, Marc Batt, Shawn Brinkman, Lisa Mclean ▼	
Manager: All Accosta, William Poss, Guy Somasekhar, Claudia ▼	
Invoice: All 5067192-Staffing-12/31/08-Line Item 5001885-USD-US\$ 5062242-Staffing-10/22/08-Expense Items for Invoice-USD-US\$ 5062239-Staffing-10/22/08-Staffing Invoice w/ both approved & non-approved -USD-L	JS\$
Supplier Invoice: All	

- **4.** Select and/or modify any combination of the search criteria or accept the default setting(s).
- **5.** Select the **Email Report** checkbox if you wish to send a copy of the report by email.
- **6.** Click **Save Search** to save the search criteria to **My Favorites** for future use.
- **7.** Click the appropriate **Run Report** button to view the results in a web page, PDF, or Excel spreadsheet.
- **8.** Modify and re-run the report if needed.

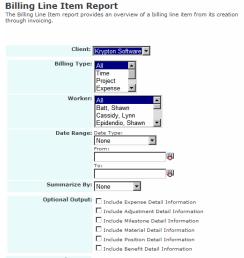
Running the Billing Line Item Report

The Billing Line Item report provides an overview of a billing line item from its creation through invoicing.

To run the Billing Line Item report:

- 1. Click the Reporting tab. The Standard Reports page will appear.
- 2. Mouse-over the Billing category, then select Billing Line Item.
- 3. Select the Client to which the report is associated. The report will appear.

Figure 8-18 Example of Billing Line Item Report



- **4.** Select and/or modify any combination of the search criteria or accept the default setting(s).
- **5.** Select the **Email Report** checkbox if you wish to send a copy of the report by email.
- **6.** Click **Save Search** to save the search criteria to **My Favorites** for future use.
- **7.** Click the appropriate **Run Report** button to view the results in a web page, PDF, or Excel spreadsheet.
- **8.** Modify and re-run the report if needed.

Running the Duration Audit Report

The Duration Audit report provides information on both lapses in working billing activity and durations of labor, lunch and break times.

To run the Duration Audit report:

- 1. Click the **Reporting** tab. The **Standard Reports** page will appear.
- **2.** Mouse-over the **Billing** category, then select **Duration Audit**. The **Duration Audit** report page will appear.

Figure 8-19 Example of Duration Audit Report Page

activity and durations of la	provides information on both lapses in working billing bor, lunch and break times.
Please click on the link	s below to choose a Duration Audit Type:
Time	The Lunch Audit report provides information on both lapses in working billing activity and durations of labor, lunch and break times.

- **3.** Click **Time**.
- 4. Select the **Client** to which the report is associated. The report will appear.

Figure 8-20 Example of Duration Time Audit Lunch Search Criteria



- **5.** Select and/or modify any combination of the search criteria or accept the default setting(s).
- **6.** Select the **Email Report** checkbox if you wish to send a copy of the report by email.
- **7.** Click **Save Search** to save the search criteria to **My Favorites** for future use.
- **8.** Click the appropriate **Run Report** button to view the results in a web page, PDF, or Excel spreadsheet.
- **9.** Modify and re-run the report if needed.

Running the Funds Depletion Report

The Funds Depletion report provides you with funds depletion information on active orders by either the P.O. amount or Budgeted amount.

To run the Funds Depletion report:

- 1. Click the **Reporting** tab. The **Standard Reports** page will appear.
- **2.** Mouse-over the **Billing** category, then select **Funds Depletion**. The **Funds Depletion** report page will appear.

Figure 8-21 Example of Funds Depletion Main Page



Two types of funds depletion reports are available:

- **Budgeted Amount** which provides funds depletion information on active orders.
- **PO Amount** which provides you with funds depletion information on active orders.

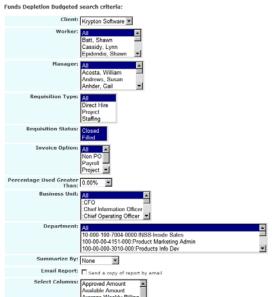
Running the Funds Depletion - Budgeted Amount Report

The Funds Depletion Budgeted amount report provides you with funds depletion information on active orders.

To run the Budgeted Amount report:

- **1.** From the **Funds Depletion** report page, click **Budgeted Amount**.
- 2. Select the Client to which the report is associated. The report will appear.

Figure 8-22 Example of Funds Depletion - Budgeted Amount



- **3.** Select and/or modify any combination of the search criteria or accept the default setting(s).
- **4.** Select the **Email Report** checkbox if you wish to send a copy of the report by email.
- **5.** Click **Save Search** to save the search criteria to **My Favorites** for future use.
- **6.** Click the appropriate **Run Report** button to view the results in a web page, PDF, or Excel spreadsheet.
- **7.** Modify and re-run the report if needed.

Running the Funds Depletion - PO Amount Report

The Funds Depletion PO amount report provides you with funds depletion information on active orders.

To run the PO report:

- **1.** From the **Funds Depletion** report page, click **PO Amount**.
- 2. Select the Client to which the report is associated. The report will appear.

Figure 8-23 Example of Funds Depletion PO Search

Funds Depletion PO search criteria:			
Client:	Krypton Software		
Worker:	All		
Manager:	All Acosta, William Andrews, Susan Anhder, Gail 💌		
Requisition Type:	All Direct Hire Project Staffing		
Requisition Status:	Closed Filled		
Invoice Option:	All		
Percentage Used Greater Than:	0.00%		
Business Unit:	All CFO COFO Chief Information Officer Chief Operating Officer		
Department:	All		
Active POs Only:	<u>ی</u>		

- **3.** Select and/or modify any combination of the search criteria or accept the default setting(s).
- **4.** Select the **Email Report** checkbox if you wish to send a copy of the report by email.
- **5.** Click **Save Search** to save the search criteria to **My Favorites** for future use.
- **6.** Click the appropriate **Run Report** button to view the results in a web page, PDF, or Excel spreadsheet.
- **7.** Modify and re-run the report if needed.

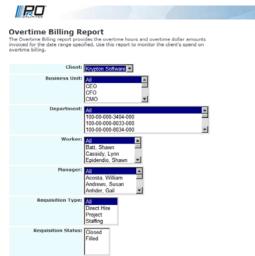
Running the Overtime Billing Report

The Overtime Billing report provides the overtime hours and overtime dollar amounts invoiced for the date range specified.

To run the Overtime Billing report:

- 1. Click the Reporting tab. The Standard Reports page will appear.
- 2. Mouse-over the Billing category, then select Overtime Billing.
- 3. Select the **Client** to which the report is associated. The report will appear.

Figure 8-24 Example of Overtime Billing Report



- **4.** Select and/or modify any combination of the search criteria or accept the default setting(s).
- **5.** Select the **Email Report** checkbox if you wish to send a copy of the report by email.
- 6. Click Save Search to save the search criteria to My Favorites for future use.
- **7.** Click the appropriate **Run Report** button to view the results in a web page, PDF, or Excel spreadsheet.
- **8.** Modify and re-run the report if needed.

Running the Pending Expense Report

The Pending Expense report helps you identify expenses that were entered in WAND and awaiting supplier approval of receipts, or final client approval.

To run the Pending Expense report:

- 1. Click the **Reporting** tab. The **Standard Reports** page will appear.
- 2. Mouse-over the Billing category, then select Pending Expense.
- 3. Select the **Client** to which the report is associated. The report will appear.

Figure 8-25 Example of Pending Expense Report

	20	
The Pendi		Report sed to identify expenses that have been entered in upplier approval of receipts or final Client approval.
	Client:	Krypton Software
	Worker Name:	All
	Manager:	Ali Acosta, William Andrews, Susan Andrews, Susan
	Date Range:	Date Type: None From: To: T
	Email Report:	Send a copy of report by email
	Select Columns:	Cost Allocation Date Expense Submitted Expense Description Expense Entry Category 💌
C 1	. 1/	1.6 1

- **4.** Select and/or modify any combination of the search criteria or accept the default setting(s).
- **5.** Select the **Email Report** checkbox if you wish to send a copy of the report by email.
- **6.** Click **Save Search** to save the search criteria to **My Favorites** for future use.
- **7.** Click the appropriate **Run Report** button to view the results in a web page, PDF, or Excel spreadsheet.
- **8.** Modify and re-run the report if needed.

Running the Rejected Billing Report

The Rejected Billing report includes all time entries that were rejected by the manager.

To run the Rejected Billing report:

- 1. Click the **Reporting** tab. The **Standard Reports** page will appear.
- 2. Mouse-over the Billing category, then select Rejected Billing.
- 3. Select the **Client** to which the report is associated. The report will appear.

Figure 8-26 Example of Rejected Billing Report

Rejected Billing Rep The Rejected Billing report shows a manager.	Don't all time entries that have been rejected by the
Client:	Krypton Software
Worker Name:	Batt, Shawn Cassidy, Lynn Epidendio, Shawn
Summarize By:	None
Email Report:	Send a copy of report by email
Select Columns:	Client Currency Expenses Location Requisition # Supplier
Save Search:	□ Save this search to Favorites

- **4.** Select and/or modify any combination of the search criteria or accept the default setting(s).
- **5.** Select the **Email Report** checkbox if you wish to send a copy of the report by email.
- 6. Click Save Search to save the search criteria to My Favorites for future use.
- **7.** Click the appropriate **Run Report** button to view the results in a web page, PDF, or Excel spreadsheet.
- **8.** Modify and re-run the report if needed.

Running the Supplier Payment History Report

The Supplier Payment History report provides historical information on payments made to suppliers.

To run the Supplier Payment History report:

- 1. Click the **Reporting** tab. The **Standard Reports** page will appear.
- 2. Mouse-over the Billing category, then select Supplier Payment History.
- **3.** Select the **Client** to which the report is associated. The report will appear.

Figure 8-27 Example of Supplier Payment History Report

RO	
Supplier Payment The Supplier Payment History re made to suppliers.	History Report aport provides historical information on payments
Client:	Krypton Software 💌
Invoice #:	AU 5067192 5062242 5062239
Supplier Invoice Number:	Ali 0036US000840001 0036US000840002 0036US000840003 0036US000840004 0036US000840005
Date Range:	Data Type: None From: From: To: Bill
Payment Status:	All Paid Partial Payment 🗾
Summarize By:	None

- **4.** Select and/or modify any combination of the search criteria or accept the default setting(s).
- **5.** Select the **Email Report** checkbox if you wish to send a copy of the report by email.
- **6.** Click **Save Search** to save the search criteria to **My Favorites** for future use.
- **7.** Click the appropriate **Run Report** button to view the results in a web page, PDF, or Excel spreadsheet.
- **8.** Modify and re-run the report if needed.

Running the Self Billed VAT Invoice Report

The Self Billed VAT Invoice is a hardcopy invoice that is sent to the Client and the Supplier.

To run the Self-Billing VAT Invoice Report report:

- 1. Click the **Reporting** tab. The **Standard Reports** page will appear.
- **2.** Mouse-over the **Invoicing** category, then select **Self Billed VAT Invoice**. The **Self Billed VAT Invoice** page will appear.

Figure 8-28 Example of Self-Billed VAT Invoice Report Page



Four types of self-billed VAT invoice types are available:

- **Client** This invoice is created for Clients and is used when a Supplier is VAT Registered or the Supplier is not VAT Registered.
- PrO Unlimited-MSP This invoice is created for PrO Unlimited MSP.
- **PrO Unlimited-Supplier** This invoice is created for PrO Unlimited -Supplier, and is used when a supplier is VAT Registered or when a Supplier is not VAT Registered.
- **PrO Fee** This invoice is created for PrO Unlimited Fee.

Running the Client Invoice Report

To run the Client Invoice report:

- **1.** From the **Self Billed VAT Invoice** report page, click **Client**.
- 2. Select the Client to which the report is associated. The report will appear.

Figure 8-29 Example of VAT Invoice for Client

VAT Invoice created for Client search criteria:

Client:	Krypton Software
Supplier Invoice ID:	All 0036US0008840001 0036US0008840002 0036US0008840003 0036US0008840003 0036US0008840005
Email Report:	Send a copy of report by emai
Save Search:	□ Save this search to Favorites

- **3.** Select and/or modify any combination of the search criteria or accept the default setting(s).
- **4.** Select the **Email Report** checkbox if you wish to send a copy of the report by email.
- 5. Click Save Search to save the search criteria to My Favorites for future use.
- **6.** Click the appropriate **Run Report** button to view the results in a web page, PDF, or Excel spreadsheet.
- **7.** Modify and re-run the report if needed.

Running the PrO Unlimited - MSP Report

To run the PrO Unlimited - MSP Invoice report:

- 1. From the Self Billed VAT Invoice report page, click PrO Unlimited MSP.
- **2.** Select the **Client** to which the report is associated. The report will appear. Figure 8-30 **Example of VAT Invoice for Client**

VAT Invoice created for	PrO-Unlimited - MSP search criteria:
Client:	Krypton Software
MSP Invoice ID:	All PROUUS000884000004 PROUUS000884000003 PROUUS000884000002 PROUUS000884000001
Email Report:	Send a copy of report by email
Save Search:	Save this search to Favorites

- **3.** Select and/or modify any combination of the search criteria or accept the default setting(s).
- **4.** Select the **Email Report** checkbox if you wish to send a copy of the report by email.
- **5.** Click **Save Search** to save the search criteria to **My Favorites** for future use.
- **6.** Click the appropriate **Run Report** button to view the results in a web page, PDF, or Excel spreadsheet.
- **7.** Modify and re-run the report if needed.

Running the PrO Unlimited - Supplier Invoice Report

To run the PrO Unlimited - Supplier Invoice report:

- 1. From the Self Billed VAT Invoice report page, click PrO Unlimited Supplier.
- Select the Client to which the report is associated. The report will appear.
 Figure 8-31 Example of PrO Unlimited Supplier VAT Invoice

VAT Invoice created for PrO Unlimited - Supplier search criteria:		
Client:	Krypton Software	
Supplier Invoice ID:	All ▲ 0036US0008840001	
Email Report:	Send a copy of report by email	
Save Search:	Save this search to Favorites	

- **3.** Select and/or modify any combination of the search criteria or accept the default setting(s).
- **4.** Select the **Email Report** checkbox if you wish to send a copy of the report by email.
- **5.** Click **Save Search** to save the search criteria to **My Favorites** for future use.
- **6.** Click the appropriate **Run Report** button to view the results in a web page, PDF, or Excel spreadsheet.
- **7.** Modify and re-run the report if needed.

Running the PrO Invoice - Fee Report

To run the PrO Fee report:

- 1. From the Self Billed VAT Invoice report page, click PrO Fee.
- 2. Select the **Client** to which the report is associated. The report will appear.



VAT Invoice created for	PrO Fee search criteria:
Client:	Krypton Software
MSP Invoice ID:	AII PROUUS000884000004 PROUUS000884000003 PROUUS000884000002 PROUUS000884000001
Email Report:	Send a copy of report by email
Save Search:	Save this search to Favorites

- **3.** Select and/or modify any combination of the search criteria or accept the default setting(s).
- **4.** Select the **Email Report** checkbox if you wish to send a copy of the report by email.
- 5. Click Save Search to save the search criteria to My Favorites for future use.
- **6.** Click the appropriate **Run Report** button to view the results in a web page, PDF, or Excel spreadsheet.
- **7.** Modify and re-run the report if needed.

Running the Supplier Payment Invoice Report

The Supplier Payment Invoice report provides all information the supplier will need to apply payment from PrO. This report is provided to suppliers along with their check to assist with their payment application.

To run the Supplier Payment Invoice report:

- 1. Click the **Reporting** tab. The **Standard Reports** page will appear.
- 2. Mouse-over the Billing category, then select Supplier Payment Invoice.
- 3. Select the **Client** to which the report is associated. The report will appear.

Figure 8-33 Example of Supplier Payment Invoice Report

RO			
Supplier Payment Invoice Report The Suppler Payment Invoice report provides all information the supplier will need to apply payment from PrO. This report is provided to suppliers along with their check to assist with their payment application.			
Client:	Krypton Software		
Invoice:	All \$ 5067192-Staffing-12/31/08-Line Item 5001885-USD-USS 5062242-Staffing-10/22/08-Expense Items for Invoice-USD-USS 5062239-Staffing-10/22/08-Staffing Invoice w/ both approved & non-approved -USD-USS v		
Supplier Invoice:	All O036U50008840002 O036U50008840002 O036U50008840003 O036U50008840004 O036U5008840005		
Include Worker Custom Fields:			
Email Report:	Send a copy of report by email		
Select Columns:	Adjustment Administrative Apriliv # Bell Rate Check # Days x		

- **4.** Select and/or modify any combination of the search criteria or accept the default setting(s).
- **5.** Select the **Email Report** checkbox if you wish to send a copy of the report by email.
- **6.** Click **Save Search** to save the search criteria to **My Favorites** for future use.
- **7.** Click the appropriate **Run Report** button to view the results in a web page, PDF, or Excel spreadsheet.
- **8.** Modify and re-run the report if needed.

Running the Requisition Data Export Report

The Requisition Data Export report is an overview of all requisition related information.

- 1. Click the **Reporting** tab. The **Standard Reports** page will appear.
- 2. Mouse-over the Export category, then select Requisition Data Export.
- 3. Select the **Client** to which the report is associated. The report will appear.

Figure 8-34 Example of Requisition Data Export Report

RQ	The second of the second second
Requisition Data E The Requisition Data Export rep	xport Report ort is an overview of all requisition related information.
Client:	Krypton Software -
Worker Name:	All All Cassidy, Lynn Epidendio, Shawn
Manager:	All Acosta, William Andrews, Susan Andrews, Susan
Location:	Aldoson, Texas, US Addexandra, Virginia, US Allen, Texas, US
Requisition Type:	All Direct Hire Project Stafing
Requisition Status:	All Closed Filled
Invoice Option:	All
Date Range:	Date Type: None

- **4.** Select and/or modify any combination of the search criteria or accept the default setting(s).
- **5.** Select the **Email Report** checkbox if you wish to send a copy of the report by email.
- 6. Click Save Search to save the search criteria to My Favorites for future use.
- **7.** Click the appropriate **Run Report** button to view the results in a web page, PDF, or Excel spreadsheet.
- **8.** Modify and re-run the report if needed.

Running the Supplier Billing Export Report

To run the requisition data export report:

- 1. Click the **Reporting** tab. The **Standard Reports** page will appear.
- 2. Mouse-over the Export category, then select Requisition Data Export.
- 3. Select the **Client** to which the report is associated. The report will appear.

Figure 8-35 Example of Requisition Data Export Report

RO	
Supplier Billing Ex The Supplier Billing Export report	port Report t is a listing of workers reported billing item entries.
Client:	Krypton Software
Billing Item Status:	None Saved Pending Processed
Export By Date:	All All 2009-04-09 15:46:15 2009-04-09 15:46:31 2008-11-11 10:36:52 💌
Invoice ID:	All 5067192-Staffing-12/31/08-Line Item 5001885-USD-US\$ 5062242-Staffing-10/22/08-Expense Items for Invoice-USD-US\$ 5062239-Staffing-10/22/08-Staffing Invoice w/ both approved & non-approved -USD-US\$ •
Date Type:	Date Type: None
Email Report:	E Send a copy of report by email
Select Columns:	Adjustment All Rate Currency Day OT Hours DT Rate V

- **4.** Select and/or modify any combination of the search criteria or accept the default setting(s).
- **5.** Select the **Email Report** checkbox if you wish to send a copy of the report by email.
- 6. Click Save Search to save the search criteria to My Favorites for future use.
- **7.** Click the appropriate **Run Report** button to view the results in a web page, PDF, or Excel spreadsheet.
- **8.** Modify and re-run the report if needed.

Running the Worker Data Export Report

The Worker Data Export report is an overview of worker related information.

To run the worker data export report:

- 1. Click the **Reporting** tab. The **Standard Reports** page will appear.
- 2. Mouse-over the Export category, then select Worker Data Export.
- 3. Select the **Client** to which the report is associated. The report will appear.

Figure 8-36 Example of Worker Data Export Report

RO.	
Worker Data Expo The Worker Data Export report	rt Report is an overview of all worker related information.
Client:	Krypton Software
Manager:	Ali Acosta, William Andrews, Susan Anher, Gail V
Requisition Type:	All Direct Hire Project Staffing
Requisition Status:	Closed Filled
Optional Output:	Include Emergency Contact Information Include Pre-WAND Work History Include Employment Information Include Do Not Return Include Not Return Include Visa/Alien Information Include Visa/Alien Information Include Employee Documents Include Employee Tocuments
<i>a</i> 1 1/	

- **4.** Select and/or modify any combination of the search criteria or accept the default setting(s).
- **5.** Select the **Email Report** checkbox if you wish to send a copy of the report by email.
- 6. Click Save Search to save the search criteria to My Favorites for future use.
- **7.** Click the appropriate **Run Report** button to view the results in a web page, PDF, or Excel spreadsheet.
- **8.** Modify and re-run the report if needed.

Appendix A Supplemental Information

This appendix includes supplemental information for WAND suppliers.

Creating a Staffing Recruited Requisition

You can also create new requisitions if you have the appropriate permissions.

To create a staffing recruited requisition:

1. Click the **Requisition** tab > click **Add New**.

The Requisition Type Selection screen will appear.

Figure A-1 Requisition Type Selection

Requisition Type Selection	
Client: Select a Client	Line Manager, Line Manager [Select a Manager 💌 Email:
	Operational Select Op Unit

2. Select a Client, a Line Manager/Line Manager Email, and an Operational Unit.

The Use Template link will appear after a Line Manager is selected.

- **3.** Click the radio button:
 - I need to find a temporary worker/contractor
- **4.** Click **Next**. The **Description** page will appear, as shown in Figure A-2 in the "Example of Requisition Description (partial)" on page A-2

Use the **Description** page to enter specifics about the requisition such as the reason for the requisition, the number of positions that you need to fill, workplace location and schedule, among others.

Figure A-2 Example of Requisition Description (partial)

Description	
Status:	Incomplete
Status Reason:	
*Reason :	Select a Reason
*Department:	Select department Add New
* Job Category:	Select a Job Category 💌
Job Code:	Default Job Entry for all Clients
Job Title:	
Keywords:	
*Number of Positions:	1
	Auto populated Job Descriptions below may be edited to further clarify job duties, skills, and education
Duties:	E E E E E E E E E E E E E E E E E E E
Skills:	R V
Education:	
Attachments:	
Location	
Work Performed Onsite:	
*Country: Unit	ed States
*State/Province: Sele	
*City/Town:	
*Address: 💌	
Schedule	
Schedule	e: Book and the second se

Depending on WAND's configuration, some Description page fields, such as job title, duties, skills, or education, may provide pre-populated details. You can either accept the default description(s), or modify them as needed.

5. Complete all required fields (*) on the page and any optional fields, as needed for the requisition.

Note: If your system has been configured to select a worker's shift and optionally enter notes about the shift, the **Schedule** section of the requisition will display as shown in the following example.

Figure A-3 Example of Schedule Section with Shift Options

I Schedule	
*Start Date:	*Hours Per Week: 0.0
*Est End Date:	*Hours Per Day: 0.0
*Shift: Please select one 💌	
Shift Notes: Please select one 1-99 3-119 4-12A 5-29 5-29	X

Otherwise, this section will only include the Start Date, Est. End Date, Hours Per Week, and Hours Per Day.

6. Click Save and Next when finished.

Depending on WAND's configuration, the **Approvers Modify** screen or the **Sourcing: Modify** screen will appear.

The Approvers page will appear if WAND is configured for approval routing and is required before proceeding to the next page.

- **7.** Add an approver, if required, then click **Save and Next** to proceed to the **Sourcing Modify** page.
- **8.** Enter the referred worker's first name, last name, phone number, and email address.
- 9. Click Add to List. The Sourcing Modify page will appear.
- **10.** Select the **Workers** name, then select your sourcing option(s).
- **11.** Click **Save and Next**. The **Confirmation** page will appear.
- **12.** Review the **Confirmation** page.

Note the requisition number so that you can refer to it if you need to modify the requisition, or select sourcing options in the future.

- **13.** Click **Edit** to make changes.
- 14. Click Done when finished. The GenInfo page will appear.

Viewing the Client List and Locations

To view a client list and the client's associated locations:

- **1.** Select the **Standard** role.
- 2. Click the Client tab. The General Info Page will appear.

Figure A-4 General Info Page with Client List

General Info		
YourSource Users		
Client List		
Client Name 🔻	Select	
 Krypton Software 	Select	
 Krypton Software 	Select	

- **3.** Locate the client that you need in the **Client List**.
 - If there are multiple clients, scroll to the end of the page to view the Locations section.
 - If there is only one client, the **Client List** and **Locations** section are on the same page.
- **4.** Browse the list of clients to locate and click the desired **Client Name** (hyperlink).

The Locations section will appear.

Figure A-5 Locations Section for a Client

# Locations	
Corporate	
Country : US	Address Line 1 : 245 Kearny St.
State/Province : CA	Address Line 2 :
City/Town : San Francisco	Zip: 94108
Billing	
Country : US	Address Line 1 :
State/Province :	Address Line 2 :
City/Town:	Zip :

The **Locations** section will includes the Address, Country, State, and ZIP, if available for the client.

Requisition Screen Field Definitions

The following table describes the requisition fields and their usage.

Table A-1 Table of Requisition Fields

Section	Fields, Drop-Down Checkbox	Required, Optional, System, N/A	Description, Usage
Description	Status	NA, System Generated	The status of the requisition, such as incomplete, pending, closed, filled, or cancelled. Note that a requisition's status is dynamic and therefore changes during the phases of its development.
			Status(es) are:
			 Incomplete - This status usually displays during requisition creation.
			• Pending – The requisition has been submitted and is awaiting further action.
			 Closed – The requisition has been completed and is no longer active.
			• Filled – The requisition has been associated with a worker and/or an agency and is active.
			 Cancelled – The requisition was cancelled before any associated requisitions were filled. Cancellation reasons include: failed headcount approval or lack of funds.
Description	Status Reason	NA, System Generated	A system-generated explanation about the requisition's status.
Description	Reason	Required	The reason or purpose of the assignment. Reasons may vary depending on WAND's configuration. If not configured, the default settings include: Conversion, Peak Period, Replacement, Special Project, Staff Vacation PTO, Unique Expertise, Vacant Position.
Description	Department	Required	The department in which the requisition or assignment is needed, such as Financial Services.

Table A-1 Table of Requisition Fields

Fields, Drop-Down Checkbox	Required, Optional, System, N/A	Description, Usage
Number of Positions	Required	Enter the number of positions that you need to fill. Note : If you need to fill multiple positions for the same job category/job title, enter the number of job/candidate openings that you have. Example: if you need 3 software developers for the same department and the same job code, etc. enter 3. This allows you to attach several candidates to the same requisition, thus eliminating the need to create, copy, or duplicate multiple requisitions.
Job Category	Required	The category in which the requisition resides. Select the appropriate category from the drop-down list. Options may include Accounting/Finance, Administrative, Hardware, Human Resources. If the department that you need is not in the drop-down list, contact the Help Desk.
Job Code	Required	The job code that is associated with the requisition. Select the appropriate job code from the drop-down list, such as: Administrative Associate, Legal Assistant, Application Developer, Data Entry Clerk, Helpdesk Analysis, or Quality Assurance Engineer, among others. Note: Depending on WAND's configuration, some
Job Title	Required	Description page fields may provide pre-populated details based on the job code selection. You can either accept the default description(s), or modify them as needed. The name or title of the position, such as <i>Administrative Assistant</i> . Enter the job title.
	Checkbox Number of Positions	CheckboxSystem, NANumber of PositionsRequiredJob CategoryRequiredJob CodeRequired

Table A-1 Table of Requisition Fields

Section	Fields, Drop-Down Checkbox	Required, Optional, System, N/A	Description, Usage
Description	Keywords	NA	Keywords that are associated the assignment and/or job description that may assist with locating the appropriate candidate. If available, you can select appropriate keywords from the drop-down list.
Description	Duties	Optional	Description, job tasks, and/or project requirements that the candidate will perform/fulfill.
Description	Skills	Optional	Work/assignment-related skills that the candidate must possess.
Description	Education	Optional	Education and/or training needed for the assignment, if applicable.
Description	Attachments	Optional	Click the Attachment link to attach a description of the positions that you need to fill or other related documents. Attachments cannot exceed 10MB.
Location	Country	Required	Select the Country, such as United States, UK, Japan, etc. for the assignment.
Location	Location	Required	The City and State in which the assignment will be based, such as Palo Alto, California. Select the location from the drop-down list.
Location	Address	Required	The company/job site address or office such as: 1220 Oak Park Road.
Location	Work Performed Onsite	Optional; associated fields are Required	The Work Performed Onsite checkbox is already selected by default. Unselect if the candidate is not required to work onsite. Complete all required fields.
Schedule	Start Date	Required	The assignment's start date. Enter the Start Date or click the calendar icon, then use the calendar to select the start date.

Table A-1 Table of Requisition Fields

Section	Fields, Drop-Down Checkbox	Required, Optional, System, N/A	Description, Usage
Schedule	Est. End Date	Required	The assignment's estimated end or completion date. Enter the Est. End Date or click the calendar icon, then use the calendar to select the est. end date.
Schedule	Hours Per Week	Required	The number of hours needed per week/the number of hours that the candidate will need to work.
Schedule	Hours Per Day	Required	The number of hours per day that the candidate will need to work.
Schedule	Schedule Shift	Required	A drop-down list that, depending on configuration, may include one or several shifts, such as 6a-3pm, 11a-8pm, etc. to which the worker can commit.
Schedule	Shift Notes	Optional	A free-text field that allows you enter details about the shift and/or the associated worker.
Financials	Max Rate	Required	Enter the maximum bill rate allowed for the assignment. Max Rate is used when creating temporary staffing requisitions.
Financials	Rate Application	Required	The rate application/how the rate is applied: Per Hour or Per Day. Select the rate application from the drop-down list.
Financials	Pay Rate	Required	Pay Rate allowed for the position. Pay Rate is used when creating a <i>referred</i> worker requisition.
Financials	Currency	Required	The currency in which the candidate will be paid, such as Euro, USD, etc. Select the currency from the drop-down list.
Contact Information	Manager	Required	The manager or individual(s) that the candidate will report to as well as the manager(s) for the assignment. Select the manager's name from the drop-down list.

Section	Fields, Drop-Down Checkbox	Required, Optional, System, N/A	Description, Usage
Contact Information	MSP Contact	Optional	The name of the primary PrO contact or assignment contact. Enter the PrO contact name, if needed.
Contact Information	MSP Phone	Optional	The phone number of the primary MSP contact or assignment contact. Enter the MSP phone number, if needed.
Contact Information	HR Contact	Optional	Human Resource (HR) contact information. Enter the HR contact's name, if needed.
Contact Information	Additional Contact	Optional	The name of a secondary or additional contact for the assignment. Enter the contact's name, if needed.
Contact Information	Additional Phone	Optional	The phone number for the secondary or additional contact for the assignment. Enter the contact phone number, if needed.
Contact Information	Additional Email	Optional	The email address for the secondary or additional contact for the assignment. Enter the contact's email address, if needed.
Custom Fields	Depends on WAND's configuration	Required if available; NA if not available.	If a custom field is available, complete the entry or select the available options. Custom fields are always required and must be completed if they display on a screen or page.
Sourcing Options	Want Interviews	Optional	By default this checkbox is selected. Uncheck if you do not want interviews.
Sourcing Options	Receive Calls	Optional	Select this checkbox if you want to receive calls from suppliers.
Sourcing Options	Filter Resumes	Optional	Select this checkbox if you want resumes filtered in advance.

Table A-1 Table of Requisition Fields