Supported Operating System Platforms

Supported Operating System Flation		2008 2008 d		c	2012	_	ate,	O	Se				o										
Opera	erating System		Windows Server 20	Standard and Enterprise Edition	Server	Datacenter and Standard Edition	Windows 7 Professional, Ultima Enterprise Edition	Windows 8.x Pro and Enterpris	Suse Linux Enterprise	Ser			Red Hat Enterpris Linux Server*1				-	Solaris		HP-UX	>	AIX	Mac OS X
	Versio	n	-	R2		R2			11	SPx		6.x		7.	·x	1	.0	11	*13	11i v3	6.1	7.1	10.9
	Processo	x86-64	x86-64 *5	Amazon EC2 64-bit	x86-64 *5	x86-64 *5	x86-64	x86-64	x86-64	IBM System z 64-bit	x86-64 *5	IBM System z 64-bit	Amazon EC2 64-bit	x86-64 *5	IBM System z 64-bit	SPARC 64*14	x86-64	SPARC 64*14	x86-64	IA64	Power64-bit	Power64-bit	
AgileApps Live (LongJump)	10	4							✓		✓		✓										
Apama Studio	5.	3	(√) ^{*7}			(√) *7	(√) ^{*7}	(√) ^{*7}															
Apama Server	5.		(√)*7	(√) ^{*7}		(v)*7	(v)*7	(√) ^{*7}	(√)*7		(√) ^{*7}		(✓) ^{*7}	(√) ^{*7}									
Apama Capital Markets Foundation	5.		(√)* ⁷	(√) ^{*7}		(v)*7	(√) ^{*7}	(√) ^{*7}	(√) ^{*7}		(v)*7		(v)*7	(√) ^{*7}									
Apama Capital Markets Adapters	5.		(√) ^{*7}	(√) ^{*7}		(√) ^{*7}	(√) ^{*7}	(√) ^{*7}	(√) ^{*7}		(v)*7		(v)*7	(√) ^{*7}									
Apama Capital Markets Adapters ApplinX*2	9.		√	√	✓	✓	√	✓	√	✓	√	✓	√	√	✓	✓		✓		✓		✓	
CentraSite	9.		✓	✓	√	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	(√) *8	✓	(√) ^{*8}	✓	✓	✓	✓	
EntireX*2	9.		√	✓	✓	√	√	✓	√	✓	√	√	✓	✓	√	√		√		✓	✓	√	
MashZone	9.		-/	√	./	./	./	√	(√) ^{*12}		√			√									
			\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	V ✓	\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	V	V	(*)	/	✓		✓	v	√	√		√			√	√	
My webMethods Server	9.		V	V	V	V	V	V	/ _* X*12	<u> </u>	v	- 	•	v	•	· ·	-		· ·	<u>'</u>	V	-	
PPM Presto	9. 3.		· /	V	· /	V	√	✓	(V)		✓			✓								 	
Software AG Command Central	9.		\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	V	-/	-/	./	· /	-/	-/	-/	-/	-/	· /	./	./	-/	./	-/	-/	√		1
Terracotta BigMemory	4.		· /	· ·	· ·	· · ·	, ,	V	· · ·	· /	· /	· /	(v)*11	· (· /	· /	(v)*11	-/	· /	· · ·	· /	<u> </u>	
Terracotta Web Sessions	4.		· /		1	-/			-/	-	V	-	(*)	· /	•		(*)	_	-/	 	V		
Universal Messaging	9.		- /	-/	-/	-/	./	√	-/	-/	V	-/	/	-/	./	√	./	./	-/	(√)*10	√		
	9.		· ·	· · ·	· /	· /	./	√	· /	· ·		· /	V	· /	· /	· /	· /	./	· /	(v)	· ·		V /
webMethods ActiveTransfer Gateway	9.		V	· ·	V	V	V	v	V	V	∨ ✓	V	v	v	· ·	✓	V	V	v	V	∀		V
webMethods ACT Ports			\ \ \ \ \	V	V	V	V	· ·	V	- 	✓	- 	v	✓	•	· ·	-	· ·	· ·	<u> </u>	V	-	-
webMethods API-Portal	9.		V	V	V	V	√	1	V		✓		· /	V		<u> </u>					√	1	
webMethods Application Platform Server	9.		V	V	V	V	√	V	V	V	V	V	V	V	V	V	V	V	V	V	√		
webMethods Asset Build Environment	9.		V	√	V	V	√	√	√	V	V	V	V	√	V	√	√	√	V	V	,		—
webMethods Broker*6	9.		√	√	V	V	√	√	√	✓	√	✓	√	√	√	✓	✓	V	√	V	√	<u> </u>	\vdash
webMethods Business Console	9.		√	√	✓	✓	✓	√	✓	V	√	/	√	√	√	✓	✓	√	V	V	√	V	\vdash
webMethods Business Rules	9.		✓	√	✓	V	✓	√	✓	V	V	V	√	√	√	V	✓	✓	V	V	√	V	
webMethods Closed Loop Analytics	9.		√	√	✓	✓	✓	√	✓	V	√	/	√	√	√	✓	✓	√	V	V	√	V	—
webMethods CloudStreams Server	9.		√	✓	 	 	✓	✓	V	 	√	 	V	√	✓	√	✓	√	V	V	√	V	\vdash
webMethods Content Service Platform Client Comp			√				✓	✓ ✓	√		√			√		✓ ✓	✓	√	√	V	√	√	\vdash
webMethods Content Service Platform Server	9.		√	,	,		✓	√	√		√		<i></i>	√	-	✓	✓	√	V	V	√	√	
webMethods Daplayer	9.		V	V	✓	√	V	V	V	V	V	/	V	∀	V	V	V	V	V	V	✓ ✓	V	V
webMethods Deployer	9.		✓	V	/	V	V	√	V	V	V	V	V	V	V	V	V	V	V	V	√ √	V	—
webMethods Infrastructure Data Collector	9.		✓	V	/	V	V	√	V	V	V	V	V	V	V	V	V	V	V	V	V	V	
webMethods Integration Server	9.		√	√	✓	✓	✓	√	✓	—	V	-	✓	√	✓	 	 	✓	-	 	✓	<u> </u>	—
webMethods Locate	9.		✓		✓	V	✓	√	✓		√		,	√	-		,	,				√	
webMethods Logging Utility	9.		√ ✓	/	✓	V	V	✓ ✓	V	✓ ✓	√	V	V	V	V	✓ ✓	V	√	V	V	√ √	✓ ✓	—
webMethods Mediator	9.		 	✓	 	√	 	✓	✓	 	√	 	~	✓	✓	<u> </u>	-	✓	—	-	✓	<u> </u>	\vdash
webMethods Mobile Administrator	9.						, ,*0		✓	<u> </u>	✓	<u> </u>										 '	
webMethods Mobile Designer	9.		√		✓	√	(v)*9	√						,									—
webMethods Adapter Development Kit	6.		√	√	√	√	√	√	√	✓	✓	✓	√	√	√	√	√	√	√	√	√	√	\vdash
webMethods Monitor	9.		√	√	<u> </u>	√	√	√	√	<u> </u>	√	 	√	√	✓	√	√	√	√	√	√	<u> </u>	\vdash
webMethods OneData	9.		 	√		✓	√	√	√		√		√	✓	-	✓	√	√	✓	✓	√	_	\vdash
webMethods Optimize for B2B	9.	3 ✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	

Supported Operating System Platforms

Supported Operating System (
	Operating System	Windows Server 2008	Serv	Standard and Enterprise Edition	Windows Server 2012	Datacenter and Standard Edition	Windows 7 Professional, Ultimate, Enterprise Edition*4	Windows 8.x Pro and Enterprise	Suce Linux Enterprise	Ser			Red Hat Enterprise Linux Server*1					Solaris	HP-UX		>14		Mac OS X
	Version	R2		12		R2			11	SPx		6.x		7	.x	1	.0	11	*13	11i v3	6.1	7.1	10.9
	Processor	x86-64	x86-64 *5	Amazon EC2 64-bit	x86-64 *5	x86-64 *5	x86-64	x86-64	x86-64	IBM System z 64-bit	x86-64 *5	IBM System z 64-bit	Amazon EC2 64-bit	x86-64 *5	IBM System z 64-bit	SPARC 64*14	x86-64	SPARC 64*14	x86-64	IA64	Power64-bit	Power64-bit	
webMethods Optimize for Infrastructure	9.8	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
webMethods Optimize for Process	9.8	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
webMethods SAP Process Monitor Agent*3	8.0.1	✓	✓		✓	✓	✓	✓	✓	✓	✓	✓		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
webMethods Platform Manager	9.8	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
webMethods Process Engine	9.8	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
webMethods Tamino XML Server	9.7	✓	✓		✓	✓	✓	✓	✓		✓			✓									
XTools	9.7	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
webMethods Task Engine	9.8	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
webMethods Trading Networks	9.8	✓	✓	✓	✓	✓	√	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	√	√	✓	✓	✓	✓
webMethods Events	9.8	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	\checkmark	✓

Notes:

Language packs are available for some products on all supported operating systems except Mac OS X.

This document will be updated whenever support for additional operating systems becomes available.

Please refer to Disclaimer on last page!

^{*1} Includes the Base Server and Advanced Platform

 $^{^{*2}}$ EntireX and ApplinX support additional operating systems. See the Release Notes of these products.

^{*3} For information about the webMethods SAP Process Monitoring Agent and webMethods SAP Adapter, which are components of webMethods Optimize for SAP, see the webMethods Adapter System Requirements.

^{*4} Windows Desktop platforms are supported for server functionality for development environments only.

^{*5} Also supported on VMWare ESX 5.x.

 $^{^{*6}\,}$ - Broker C client library supported for both 32-bit and 64-bit Solaris, HP-UX and AIX

⁻ Broker Server and command line utilities are supported on listed platforms

⁻ Broker C# API is supported on Windows only

⁻ Broker Java/JMS API also supported on Mac OSX

^{*7} Apama Support is very specific:

⁻ Win2008R2 is SP1 only; Win2012 is R2 only; Win7 is SP1 only; Win8 is 8.1 only,

⁻ RHEL6 is 6.1+,

⁻ SLES11 is SP3 only,

⁻ Bovespa ProxyDiff adapter only supported on 32-bit Windows.

⁻ Win7-32bit is also supported for development purposes only.

^{*8} Please contact your Software AG representative if you plan to install on a Solaris CMT system.

^{*9} Only Windows 7 Professional is supported

^{*10} On HP-UX systems, shared memory drivers are currently not supported - for more information see the Universal Messaging installation guide.

^{*11} Platforms are only supported for webMethods customers

^{*12} The platform is supported after installing the respective fix (Fix1).

^{*13} Solaris 11.3 is not supported.

^{*14} SPARC Servers of the Series M7, S7, T7, M8 and T8 are not supported

Supported Operating System Platforms for Software AG Designer

Opera	iting System		Win Server 2008 Standard and Enterprise Edition		s Serve	Datacenter and Standard Edition		Froressional, Oitimate, Enterprise Edition ^{*1}	Windows 8.x	Pro and Enterprise	Suse Linux Enterprise Server		Red Hat Enterprise Linux		Mac OS X
	Version					R2					11 SPx	6	.x	7.x	10.9
	Processor	x86-64	x86-64 *2	Amazon EC2 64-bit	x86-64	x86-64	×86	x86-64	×86	x86-64	x86-64	x86-64 *2	Amazon EC2 64-bit	x86-64 *2	x86-64
Software AG Designer	9.8	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
CentraSite SOA Governance	9.8	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
Fico Blaze Advisor	9.8				✓	✓		✓		✓					
webMethods Application Platform Development	9.8	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
webMethods ApplinX	9.8	✓	✓	✓	✓	✓	✓	✓	✓	✓					
webMethods Business Rules	9.8	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
webMethods CloudStreams Development	9.8	✓	✓		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
webMethods Composite Application Framework	9.8	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
webMethods EntireX	9.7	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
webMethods Events	9.8	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
webMethods Mobile Development	9.8		✓		✓	✓	✓	✓	✓	✓					✓
webMethods Process Development	9.8	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
1 1 1 1 5 6: 1	0.0	√	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
webMethods Process Simulation	9.8	•													
webMethods Process Simulation webMethods Service Development	9.8	√	√	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
		-	✓ ✓	✓ ✓	√	✓ ✓	√ √	✓ ✓	✓ ✓	✓ ✓	✓ ✓	√	✓ ✓	√	√

Please refer to Disclaimer on last page!

^{*1} Windows Desktop platforms are supported for webMethods server functionality for development environments only
*2 Also supported on VMWare ESX 5.x

Supported RDBMSs

webMethods products support their database components on all platforms on which the RDBMS vendor supports the RDBMS. Unless otherwise mentioned all webMethods products come with the client component of the DataDirect Connect JDBC 5.1.3 driver. This driver is a Type 5 JDBC driver that does not have a server component. For information about the database components and the webMethods products that use them, see "Installing webMethods Products".

		Ora	cle		B2 JW	MS SQL Server		
		11 g (R1 / R2) ^{*1}	12 c*1	10.1	10.5	2012	2014	
AgileApps Live (LongJump) *5	10.4							
Apama Server*5	5.3	(v)*6	✓		✓	✓	✓	
JDBC-2-PPM Extractor	9.8	(v)*3	✓		✓	✓	✓	
MashZone	9.8	(v)*2	(v)*2			(v)*2		
My webMethods Server	9.8	✓	✓	✓	✓	✓	✓	
PPM *5 *6	9.8	(√)*3	✓		✓	(v)*4	(√) ^{*4}	
Presto*5	3.9	(v)*3	✓			√		
webMethods ActiveTransfer Server	9.8	✓	✓	✓	✓	✓	✓	
webMethods API-Portal	9.8	✓	✓			✓	✓	
webMethods Business Console	9.8	✓	✓	✓	✓	✓	✓	
webMethods Business Rules	9.8	✓	✓	✓	✓	✓	✓	
webMethods CloudStreams Server	9.8	✓	✓	✓	✓	✓	✓	
webMethods Content Service Platform Server	9.0	✓	✓	✓	✓	✓	✓	
webMethods Integration Server	9.8	✓	✓	✓	✓	✓	✓	
webMethods Monitor	9.8	✓	✓	✓	✓	✓	✓	
webMethods OneData	9.8	✓	✓			✓	✓	
webMethods Optimize	9.8	✓	✓	✓	✓	✓	✓	
webMethods Process Engine	9.8	✓	✓	✓	✓	✓	✓	
webMethods Trading Networks	9.8	✓	✓	✓	✓	✓	✓	

Notes

Supported JDBC driver: 4.0.2206.100 and higher. It is mandatory with Java to use the sqljdbc4.jar driver.

PPM supports SQL Server databases set up for collation Latin1_General_BIN. SQL Server databases with other collations are not supported. You can assign the collation at the database level.

If you use MS SQL Server on a single database instance and plan to set up a scaled PPM system with one master server and several sub-servers to connect to that instance, you need to ensure that the individual servers (especially master server and sub-servers) access different databases within the instance.

Please refer to Disclaimer on last page!

^{*1} Also supported when implemented as RAC.

^{*2} Database connections use the standard JDBC interface. The required JDBC drivers are database-specific and are either part of the database installation or can be acquired from the database manufacturer. Selecting a suitable JDBC driver is not critical as only standard JDBC features are used.

^{*3} Supported JDBC driver: 11.1.0.6.0 and higher

^{*4} Standard and Enterprise Edition are supported

^{*5} These products support additional DBMSs. For details please see the the respective product documentation.

^{*6} Database connections use the standard JDBC interface. The required JDBC drivers are database-specific and are either part of the database installation or can be acquired from the database manufacturer.

Delivered JDKs

Operatin	g System	Windows / LINUX / Solaris	HP-UX IA64		AIX	LINUX IBM System z	Mac OS X
	JDK	Oracle Java 1.8.0_31	HP Java 1.8.0.0		IBM Java 1.8.0	IBM Java 1.7.0 SR7	Oracle Java
AgileApps Live (LongJump)	10.4	<u> </u>		SR7 SP1	SR1 FP1	SP1	1.8.0 31
CentraSite	9.8	√	✓	✓	✓	✓	
MashZone*2	9.8	✓					
My webMethods Server	9.8	✓	✓	✓	✓	✓	
PPM*2	9.8	✓					
Presto	3.9	✓					✓
Software AG Command Central	9.8	✓	✓	✓	✓	✓	✓
Software AG Designer *3	9.8	✓					✓
Software AG Installer	9.8	✓	✓	✓	✓	✓	✓
Terracotta BigMemory*1	4.3	✓	✓	✓	✓	✓	
Terracotta Quartz*1	2.2.1	✓					
Terracotta Web Sessions*1	4.3	✓					
Universal Messaging*1	9.8	✓	✓	✓	✓	✓	✓
webMethods ActiveTransfer Gateway	9.8	✓	✓	✓	✓	✓	✓
webMethods ActiveTransfer Server	9.8	✓	✓	✓	✓	✓	✓
webMethods API-Portal	9.8	✓					
webMethods Application Platform Server	9.8	✓	✓	✓	✓	✓	
webMethods ApplinX	9.8	✓	✓	✓	✓	✓	
webMethods Asset Build Environment	9.8	✓	✓	✓	✓	✓	✓
webMethods Broker	9.6	✓	✓	✓	✓	✓	
webmethods Business Rules	9.8	✓	✓	✓	✓	✓	
webMethods CloudStreams Server	9.8	✓	✓	✓	✓	✓	
webMethods Content Service Platform Server	9.0	✓	✓	✓	✓		
webMethods Database Component Configurator	9.8	✓	✓	✓	✓	✓	✓
webMethods Deployer	9.8	✓	✓	✓	✓	✓	✓
webMethods EntireX	9.7	✓	✓	✓	✓	✓	
webMethods Events	9.8	✓	✓	✓	✓	✓	✓
webMethods Infrastructure Data Collector	9.8	✓	✓	✓	✓	✓	
webMethods Integration Server	9.8	✓	✓	✓	✓	✓	✓
webMethods Logging Utility	9.6	✓	✓	✓	✓	✓	✓
webMethods Mediator	9.8	✓	✓	✓	✓	✓	
webMethods Mobile Designer	9.8	✓					✓
webMethods Monitor	9.8	✓	✓	✓	✓	✓	
webMethods OneData	9.8	✓	✓	✓	✓		
webMethods Optimize for B2B	9.8	✓	✓	✓	✓	✓	
webMethods Optimize for Infrastructure	9.8	✓	✓	✓	✓	✓	
webMethods Optimize for Process	9.8	✓	✓	✓	✓	✓	
webMethods Platform Manager	9.8	✓	✓	✓	✓	✓	✓
webMethods Process Engine	9.8	✓	✓	✓	✓	✓	
webMethods Tamino XML Server	9.7	✓					
webMethods Task Engine	9.8	√	✓	✓	✓	√	
webMethods Trading Networks	9.8	/	✓	✓	✓	✓	✓

Notes

The JDKs listed above are part of the webMethods 9.8 delivery. Java security updates will be made available via Software AG Update Manager on a regular basis.

For Apama JDK delivery please see the the Apama 5.3 documentation

Please refer to Disclaimer on last page!

 $^{^{*1}}$ These products support additional JDKs. For details please see the the respective product documentation.

^{*2} The GA version will be available using JDK 1.8_25. Please refer to product documentation for further fixes that could support other versions.

^{*3} For details about OS support please refer to page: Supported Operating System Platforms for Software AG Designer

Supported Browsers

		Microsoft Internet Explorer	Mozilla Firefox 31	Google Chrome	Safari 8		
		11.x	and higher		desktop	mobile	
AgileApps Live (LongJump)	10.4		✓	✓	✓	✓	
Apama Server*1	5.3	✓	✓	✓	✓	✓	
CentraSite	9.8	✓	✓	✓	✓		
MashZone	9.8	✓	✓	✓			
My webMethods Server	9.8	✓	✓	✓	✓		
PPM	9.8	✓	✓	✓			
Presto	3.9	✓	✓	✓	✓		
Software AG Command Central	9.8	✓	✓	✓			
Terracotta BigMemory	4.3	✓	✓	✓			
webMethods Active Transfer Server	9.8	✓	✓	✓			
webMethods API-Portal	9.8	✓	✓	✓			
webMethods Application Platform	9.8	✓	✓	✓			
webMethods ApplinX	9.8	✓	✓	✓	✓	✓	
webMethods Broker	9.6	✓	✓	✓	✓		
webMethods Business Console	9.8	✓	✓	✓			
webMethods Business Rules	9.8	✓	✓	✓			
webMethods CloudStreams Server	9.8	✓	✓	✓			
webMethods Deployer	9.8	✓	✓	✓			
webMethods Integration Server	9.8	✓	✓	✓			
webMethods Mediator	9.8	✓	✓	✓			
webMethods Mobile Administrator	9.8	✓	✓	✓			
webMethods Monitor	9.8	✓	✓	✓			
webMethods OneData	9.8	✓	✓	✓		✓	
webMethods Optimize	9.8	✓	✓	✓			
webMethods Trading Networks	9.8	✓	✓	✓			
Software AG Designer	9.8	✓	✓	✓	✓		

Notes:

Please refer to Disclaimer on last page!

^{*1} These products support additional browsers. For details please see the the respective product documentation.

Supported Application Servers

Unless otherwise mentioned all products only support the application server that is included with the suite. For additional application server support please contact your Software AG representative.

EntireX and ApplinX support additional Application Servers. See the Release Notes of these products.

Universal Messaging/webMethods Broker supports application servers based on Java EE standards by way of the Java EE Connector Architecture (JCA) 1.5 and JMS Application Server Facilities (ASF). Universal Messaging/webMethods Broker includes a resource adapter that works with JCA 1.5, uses the JMS client library, and integrates well with application servers. You can use Universal Messaging/webMethods Broker with application servers using either the JCA resource adapter or ASF. Universal Messaging/webMethods Broker is tested to work with Oracle WebLogic, JBoss enterprise editions, and IBM WebSphere application servers. Software AG Support will handle any issues pertaining to resource adapter operation with JCA 1.5 or ASF. For issues specific to the application server configuration or the JCA container of the application server, report those issues to the respective application server vendors.

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Disclaimer:

Unless otherwise specified in our documentation, we encourage installing the latest service packs, patch-bundles and fixes for the supported operating systems and products if those are recommended by the respective vendor. Please report defects resulting from 3rd party supplied fixes, patches or service packs to the vendor directly.

Except where otherwise specified by a special arrangement, we support our software operation only on the supported Linux distributions mentioned above. Customers may run webMethods software on Linux distributions like Oracle Linux and other Linux distributions that are stated to be compatible with the Linux distributions supported by webMethods products. If they encounter an issue that might be related to webMethods software, Technical Services may ask the customer to reproduce the issue on the Red Hat or SUSE distributions that are supported before analyzing the issue further.

Software AG tests its software against specific versions of operating systems and supported products (RDBMSs, JDKs, browsers, application servers, directory servers) and not specifically against all possible combinations of patches, fixes and hardware that might comprise that platform. Therefore, Software AG may not use the exact same versions of fixes, patches or service packs for operating systems and supported software products, when troubleshooting a customer issue.