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## **Getting Started**

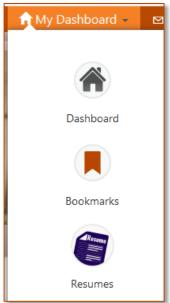
### Logging Into Illinois workNet

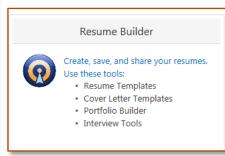
1. Go to <a href="www.illinoisworknet.com">www.illinoisworknet.com</a> and click "Login" in the header.



2. Login with your username and password. Using the My Dashboard menu select "Resumes" or click on My Dashboard and then select the "Resume Builder" option.







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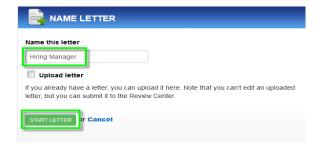
### **Creating a New Letter**

To begin a new Letter:

1. Click the Create New Letter button in your Document Center.



2. **Enter a name** for your Letter (names can include any combination of letters, numbers, and spaces) and click **Start Letter.** 



3. Select how you would like to build your Letter.

## Three Ways to Build a Letter

There are three options you can use to build a Letter.

**Note:** Depending upon your institution's settings you may or may not see all three options. Some institutions may have disabled certain options.

#### I. Start from Scratch

This method will essentially load a blank page (with the exception of the header information being pulled from your profile and automatically pre-loaded) and the user will have to insert section titles and content.

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To Start from Scratch:

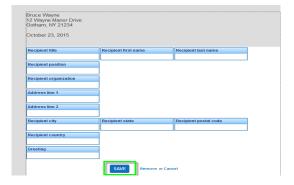
1. Click the **Continue** Button on the **Start from Scratch** box.



2. Your document will open in a default style. Since the program is not copying a sample, it will need to know what font to use, how to format the header, margins, spacing, etc. Your institution will have designated a *default* style. You will be free to change these settings and we will discuss this in the **Styling Your Letter** section on page 13.



3. Click the **Recipient/Salutation** section to open it for editing. It is not necessary to enter information into every field. The program will adjust spacing accordingly. Click **Save** to exit the editor.



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4. Click the **Add Content** button located in the SECTIONS box on the right side of the screen.



5. Enter your content and format the text using the ribbon and click **Save** when finished.



6. Click the closing and edit, if desired, and click **Save** when finished.



#### **II.** Browse Letter Types

This method shows descriptions of different letter types and allows you to view a database of sample paragraphs appropriate to the letter type selected.

To Browse Letter Types:

1. Click the **Continue** Button on the **Browse Section Sets** box.



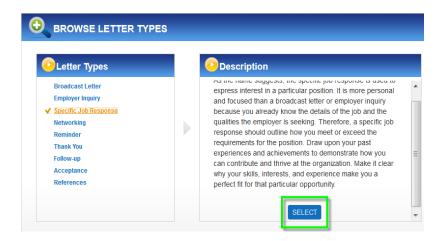
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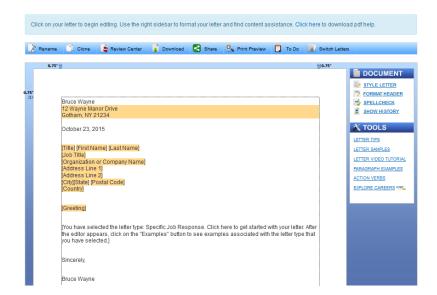


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2. Select a **Letter Type** to see its description. Once you have decided which letter type is best for you, click the **Select** button.



3. Your document will open in a default style with the aforementioned sections pre-loaded for you. Since the program is not copying a sample, it will need to know what font to use, how to format the header, margins, spacing, etc. Your institution will have designated a *default* style.



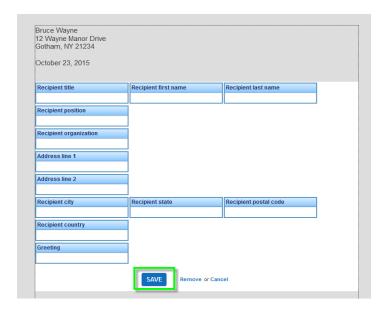
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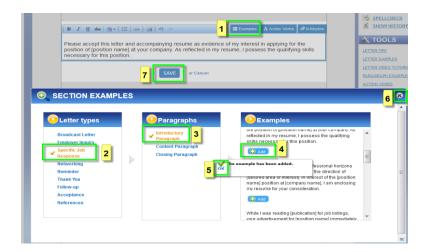


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4. Click the **Recipient/Salutation** section to open it for editing. It is not necessary to enter information into every field. The program will adjust spacing accordingly. Click Save to exit the editor.



5. Click the Body section to open it for editing. Remove the instructions after reading them. You will see an **Examples** button on the editor ribbon. Click this to see appropriate example introductory, body and closing paragraphs for each letter type. When you find one you like, click the **Add** button and close out of the Examples window.



6. Repeat this process for the Body and Closing paragraphs and then click **Save** to exit the editor.

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#### **III.** Browse Samples

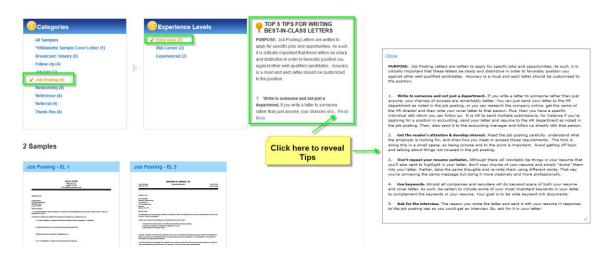
This method starts with a complete document, with appropriate but fictitious content, from which you work backwards, editing and replacing content, to reflect what you want to say.

To Browse Samples:

1. Click the **Continue** Button on the **Browse Samples** box.



- 2. Select an appropriate **Category** and **Experience Level**. This displays a variety of samples within that Experience Level.
- Note also the Top 5 Tips For Writing Best-In-Class Letters section on the right side
  of the page. As the name suggests, this contains valuable tips for improving your
  letter.



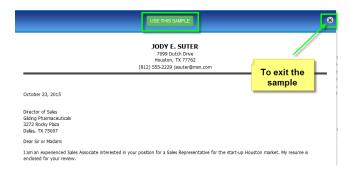
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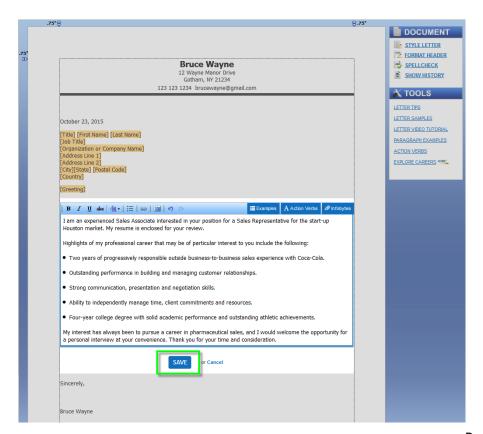


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4. Click on a sample to magnify the view and examine the sample. If you like it, click the **Use This Sample** button (otherwise click the X to close the view and select another to examine).



5. After selecting a sample, click each section to open the inline editing feature and enter your content, formatting the text using the formatting toolbar if desired and then click **Save** to exit the editor.



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## **Working with Sections**

#### The Letter Header

The **Header** is the top section part of your Letter that contains your contact information. If you already filled out your contact information when you registered for an OptimalResume account, the header will automatically contain that data.

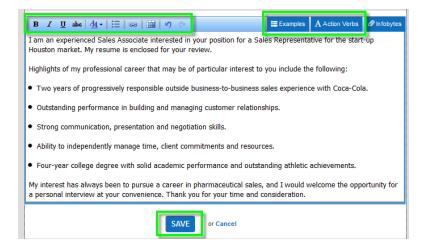
You can modify or edit your header information by clicking on the desired field (phone number, address, name, etc). Once you're finished editing, click **Save** to save your work. When editing a field in the header, you also have the option to remove the field by clicking the **Remove** button.



For additional options, click **Format Header** in the right-hand toolbar. For more details on the **Format Header** tool see page 13.

### The Body

Once you have clicked the **Body** of the letter and opened the editor you can add content by dropping in and modifying examples from the **Examples** button, or simply typing in your own content. Text can be formatted using the editor ribbon.



Once you are finished adding content, click the **Save** button.

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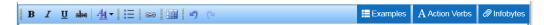
### **The Closing Section**

Click the **Closing** to edit or enter your Closing, Signature and Enclosures (if applicable) and click **Save** when finished.



### **Editing Tools**

When entering content, you will notice a toolbar above the editing field. This bar contains helpful features to format and guide your writing.



Among the features are:

- **Bold** bolds highlighted text.
- **Italic** italicizes highlighted text Underline underlines highlighted text.
- Underscore underlines highlighted text.
- **Strike Through** allows one to strike through highlighted text. This is more of an editing tool one might use to provide feedback.
- **Text Color** allows you to change text to a color selected from the palette.
- Bullets adds a bulleted list.
- **Hyperlink** inserts, changes, or removes a hyperlink to another website.
- **Undo/Redo** removes/redoes any formatting applied to selected text.
- **Examples** opens the Examples menu, where you can browse sample content for a specific section. Available sections are listed in the left box. Click on a section type to see examples for that section. If available, you can also click the Add button next to an example to insert that example into your editor.
- **Action Verbs** 400+ verbs to help you describe your work experience.
- **Infobyte** opens the Infobyte menu, where you can insert an Infobyte next to selected section. Infobytes appear only in your online resume. They are small icons that can be moused over to reveal additional information about your resume. These are a great way to elaborate on the sections of your resume without adding extra pages. There is also an Examples section specifically for Infobytes if you are unsure of what to write.

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## **Styling Your Letter**

### The Styling Palette

To style/restyle your Letter, click the **Style Letter** button in the **DOCUMENT** section of the right-hand toolbar. This will open the **Styling Palette**. The Styling Palette is composed of a series of tabs, most of which contain a drop down menu with various options.



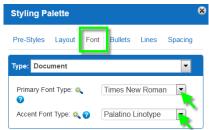
### **Pre-Styles**

Click on the **Pre-Styles** tab to apply a pre-made Letter style. Once you decide upon the style you wish to use click **Apply**.



#### **Font**

Click on the **Font** tab and use the drop downs to format your header, document, section title, employer and job fonts.



#### Layout

Click on the **Layout** tab and use the drop down menu to set margins, and format your header.



#### Lines

Click on the **Lines** tab and use the drop downs to add/remove line of various styles within your header.



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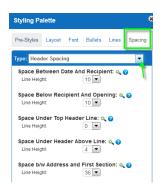
#### **Bullets**

Click on the **Bullet** tab to format your bullet style and indent level.



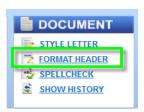
#### **Spacing**

Click on the **Spacing** tab and use the drop downs to add/remove spacing within the various sections of the letter.



### Styling Your Letter – Format Header

The **Format Header** button will open the **Header Layout** option in the **Styling Palette** where you can change the appearance of your header and contact information.



There are four header layout options.

To Format/Reformat your Header:

- Choose a header layout.
- Drag and drop individual information fields. into your chosen header layout.
- Click **Apply** when you've finished arranging your information.

#### **Notes:**

- You can display your address on a single line (horizonatal) or on 2 lines (vertical).
- You can add address and phone labels.
- You can include a secondary page header.



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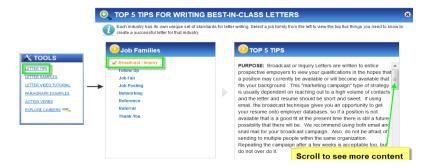


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### **Document Tools**

### **Letter Tips**

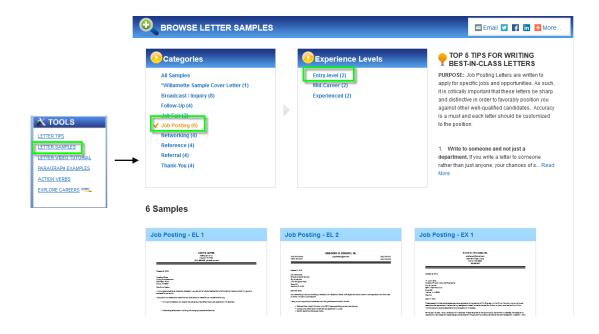
Select a job family (occupations grouped together based on type of work and skills required) and view professionally written top 5 tips for writing a successful Letter for that job family. Take note of the keywords/tags.



### **Letter Samples**

View professionally written **Letter Samples**, categorized by letter type and subdivded by experience level.

**Note** that your institution may have displayed their own samples, or may have chosen not to display some or all of OptimalLetter's default samples.



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### **Paragraph Examples**

Having trouble knowing how best to include certain information? View the instructions to learn the purpose of a section as well as tips on how best to incorporate your information into that section.



#### **Action Verbs**

A list of 400+ action verbs to help you describe your work experience.



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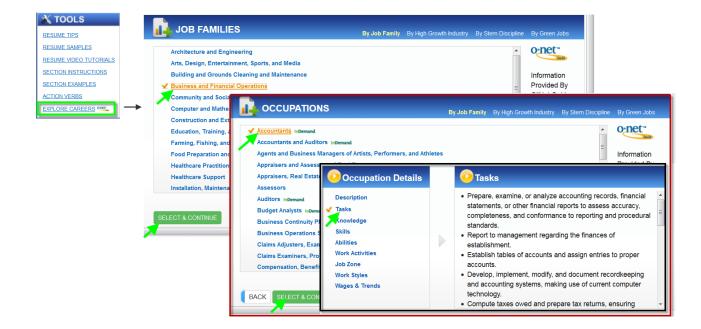


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### **Explore Careers**

Opens a link to the O\*NET, an online database that contains hundreds of occupational definitions to help students, job seekers, businesses and workforce development professionals to understand today's world of work in the United States.

Use this to research occupation-specific information like relevant tasks, skills and abilities, knowledge areas and more, to help target your resume for that occupation.



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#### **Docucent Toolbar**

The document toolbar allows you to manage your documents. Note that depending upon how your institution has configured their site, you may or may not see all of the buttons below.



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### **Post-Production Tools**

### **Editing your Letter**

To edit a letter at a later time, click the letter's name in the Document Center. This will bring you back to the editing page where you can save new changes to your document.

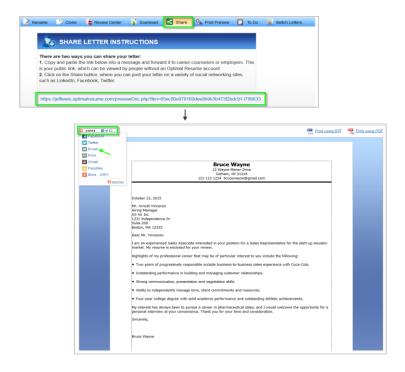


### **Sharing your Letter**

There are two ways to share your letter quickly and easily:

**The Share Button** - Copy and paste the generated link into a message and forward it to career counselors or employers.

This is a public link, which can be viewed by people without an OptimalResume account. Or, click on the **Share** button, where you can post your letter on a variety of social networking sites, such as LinkedIn, Facebook, Twitter.

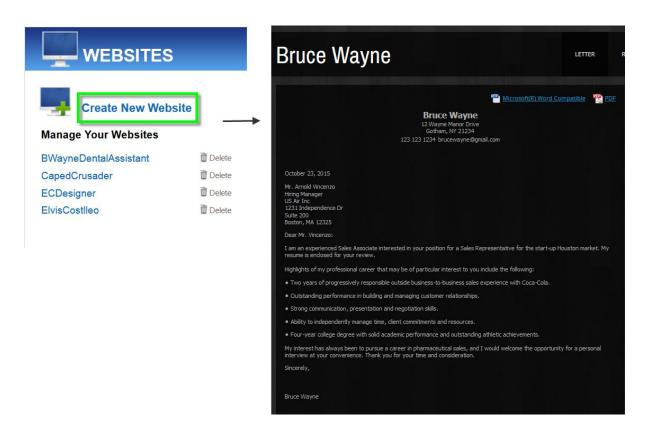


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**Create an OptimalWebsite** - We recommend that you create an OptimalWebsite that contains your letter and credentials in order to easily share your letter online with employers. If you haven't already, create a website in the Website Builder and select your desired letter from the list of available letters. For more information, refer to the OptimalWebsite help guide.



## **Technical Support**

Support is available; please contact the Illinois workNet team at <a href="mailto:info@illinoisworknet.com">info@illinoisworknet.com</a>. Standard business hours are Monday - Friday, 8 AM - 4:30 PM (CST).

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