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PURPOSE:

Changes names of residence vertical services to national names with no change in functioning of the features.

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0001

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## GENERAL SUBSCRIBER SERVICES TARIFF

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**A4. SERVICE CHARGES****A4.2 Application of Charges (Cont'd)****A4.2.4 Secondary Service Charge Application (Cont'd)**

**E.** The Secondary Service Charge is not applicable:

1. Secondary Service Charges will not apply in response to competitive situations for residence subscribers who order one or more of the services listed below.
  - a. Custom Calling Service
  - b. Prestige Communications Service
  - c. Rotary Line Service (Grouping)
  - d. RingMaster Service
  - e. TouchStar Service
  - f. Designer Listings
  - g. Message Waiting Indication (T)
  - h. Customized Code Restriction (T)
  - i. Voice Mail *Calling Features* Package (T)
  - j. Privacy *Manager* service (T)

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## A13. MISCELLANEOUS SERVICE ARRANGEMENTS

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## A13. MISCELLANEOUS SERVICE ARRANGEMENTS

### A13.9 Custom Calling Services (Cont'd)

#### A13.9.1 Description of Service (Cont'd)

##### K. Remote Access Call Forwarding Variable

This feature provides a customer the Call Forwarding Variable feature and the capability to activate and deactivate the service remotely from any line/equipment capable of Touch-Tone signaling rather than only from the base station line. This feature does not require that a courtesy call be completed to the forward-to-telephone number.

##### L. Call Waiting *ID*

This service allows a residence customer to control the treatment applied to incoming calls while the customer is off-hook on a call. Call Waiting *ID* includes the functionality of the Call Waiting feature and provides several additional call disposition options. (T)

Call disposition options provided with Call Waiting *ID* include: (T)

- Answer the waiting call, placing the first party on hold
- Answer the waiting call, dropping the first party
- Direct the waiting caller to hold via a recording
- Forward the waiting call to another location (e.g., a voice mailbox or Telephone Answering Service)
- Conference the waiting call with the existing, stable call and, if desired, subsequently drop either leg of the "conferenced" call (where facilities permit).

Utilization of the full capabilities of Call Waiting *ID* requires the use of an Analog Display Services Interface (ADSI) - compatible telephone at the customer's premises. The installation, repair and the technical capability of the ADSI-compatible CPE to function in conjunction with the features specified herein is the responsibility of the customer. The Company assumes no liability, and will be held harmless, for any incompatibility between this equipment and the network features described herein. (T)

##### M. Three-Way Calling with Transfer

This feature allows a user to hold an in-progress call and complete a second call while maintaining privacy from the first call, or to add on the previously held call for a three-way conference. Incoming calls may be transferred to another access arrangement on an inter- or intra-switch basis. Where the subscriber originates both legs of a three-way call, those legs will remain bridged together when the subscriber goes on hook when at least one of the legs is an intra-switch call. Where the subscriber originates two inter-switch legs of a three-way call, both legs remain bridged when the subscriber goes on hook where the serving switch is not a 5ESS switch. For such calls in a 5ESS switch, both inter-switch legs are disconnected when the subscriber goes on hook.

##### N. Star 98 Access

This feature allows a subscriber to access a service, generally their local voice mail service, when they dial \*98 from their home or business telephone line. Star 98 Access connects the customer to the local telephone number, generally of their voice mail provider, to whom their calls are forwarded via a version of Call Forwarding Don't Answer.

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## A13. MISCELLANEOUS SERVICE ARRANGEMENTS

### A13.9 Custom Calling Services (Cont'd)

#### A13.9.2 Rules, Regulations and Limitations (Cont'd)

**E.** Call Forwarding Busy Line

The customer selected forward-to telephone number is preprogrammed at the time service is established and can only be changed via service order.

**F.** Call Forwarding Don't Answer

The customer selected forward-to telephone number and specified interval are preprogrammed at the time service is established and can only be changed via service order. No Service Charge is applicable if the customer requests a ring count change within thirty days from the establishment of the feature on the subscriber's line.

**G.** Call Forwarding Don't Answer with Ring Control (CFDA-RC)

The forwarded-to telephone number is specified at the time service is established and can only be changed via service order. Such change is subject to normal service charges. After establishment of service, the interval after which forwarding occurs must be changed by the customer and cannot be changed via service order. A change made by the customer to the interval is not subject to service charges.

**H.** Customer Control Call Forwarding Busy Line

The destination telephone number is specified by the customer at the time this feature is ordered and can only be changed via service order.

**I.** Customer Control Call Forwarding Don't Answer

The destination telephone number and forwarding interval are specified by the customer at the time this feature is ordered and can only be changed via service order. No Service Charge is applicable if the customer requests a ring count change within thirty days from the establishment of the feature on the subscriber's line.

**J.** Call Forwarding Multipath

Where facilities permit for a single (non-rotary) exchange line/trunk or a rotary (hunting) arrangement of 10 or less lines/trunks, 10 calling paths will be provided at no charge. For a hunting arrangement greater than 10 lines/trunks, additional paths (in excess of the 10 provided at no charge) can be purchased. The total number of calling paths cannot exceed the number of lines/trunks in the forwarding hunting arrangement. In all cases, the number of call forwarding paths is dependent upon the terminating capability of the forward-to directory number. For the Call Forwarding Don't Answer feature each call will be forwarded at the completion of each ring cycle. A service charge will apply to requests to increase or decrease the number of calling paths. (T)

**K.** Call Waiting *ID*

1. Call Waiting *ID* is furnished only to single line residence customers. (C)
2. Subscribers to Call Waiting *ID* must have Touch-Tone service. The rate for Touch-Tone service is in addition to the Call Waiting *ID* rate. (T)
3. The customer must have a Calling Identification Delivery feature, such as Caller ID-Basic or Caller ID for the calling identification data of the waiting call to be provided following the Call Waiting *ID* alerting tone. (T)
4. The customer must subscribe to the Call Forwarding Don't Answer feature in order to forward a waiting call to another location.
5. All terms and conditions, including rates, for the other features associated with the line are as described in the feature-specific sections *herein*. Such features must be ordered separate from Call Waiting *ID*. (T)
6. The service charge for establishment of Call Waiting *ID* on the customer's line will be waived for the first sixty (60) days of availability in each area. (T)



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**A13. MISCELLANEOUS SERVICE ARRANGEMENTS****A13.9 Custom Calling Services (Cont'd)****A13.9.3 Rates****A. Residence****1. Individual Features**

	<b>Monthly</b>	
	<b>Rate</b>	<b>USOC</b>
(a) Call Waiting <sup>1</sup>	<b>\$6.95</b>	<b>ESX</b>
(b) Call Forwarding Variable <sup>1</sup>	<b>5.95</b>	<b>ESM</b>
(c) Three-Way Calling <sup>1</sup>	<b>6.00</b>	<b>ESC</b>
(d) Speed Calling (8 Code) <sup>1</sup>	<b>5.95</b>	<b>ESL</b>
(e) Speed Calling (30 Code) <sup>1</sup>	<b>5.95</b>	<b>ESF</b>
(f) Call Forwarding Busy Line <sup>1</sup>	<b>1.00</b>	<b>GCE</b>
(g) Call Forwarding Don't Answer <sup>1</sup>	<b>1.00</b>	<b>GCJ</b>
(h) Customer Control Call Forwarding Busy Line <sup>1</sup>	<b>3.00</b>	<b>GJP</b>
(i) Customer Control Call Forwarding Don't Answer <sup>1</sup>	<b>3.00</b>	<b>GJC</b>
(j) Call Forwarding Busy Line Multipath or Customer Control Call Forwarding Busy Line Multipath <sup>2</sup>	<b>2.00</b>	<b>CFSBX</b>
(k) Call Forwarding Don't Answer Multipath or Customer Control Call Forwarding Don't Answer Multipath <sup>2</sup>	<b>2.00</b>	<b>CFSDX</b>
(l) Call Forwarding Variable Multipath or Remote Access Call Forwarding Variable Multipath <sup>2</sup>	<b>3.00</b>	<b>CFSVX</b>
(m) Remote Access Call Forwarding Variable <sup>1</sup>	<b>7.00</b>	<b>GCZ</b>
(n) Call Waiting <b>ID</b> <sup>1</sup>	<b>7.95</b>	<b>ESXD+</b>
(o) Call Forwarding Don't Answer with Ring Control <sup>1</sup>	<b>1.00</b>	<b>GCJRC</b>
(p) Three-Way Calling with Transfer <sup>1,3</sup>	<b>6.95</b>	<b>ESCWT</b>
(q) Star 98 Access <sup>1</sup>	<b>1.00</b>	<b>S98AF</b>

(T)

**Note 1:** Monthly rate per central office line equipped.

**Note 2:** Monthly rate per call forwarding path in excess of ten paths.

**Note 3:** Appropriate local or toll usage charges apply for calls originated by the subscriber, including connections which continue after the subscriber exits the call.

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## A13. MISCELLANEOUS SERVICE ARRANGEMENTS

### A13.19 TouchStar Service (Cont'd)

(T)

#### A13.19.2 Definitions Of Feature Offerings (Cont'd)

##### B. Repeat Dialing (Cont'd)

This feature is available, facilities permitting, to residence and business customers as follows: (a) monthly subscription, or (b) per activation/occasion. If the customer subscribes to the feature on a monthly basis, unlimited access is provided with no additional charge for each activation. Where facilities permit, the feature may be utilized on a non-subscription basis with a per occasion charge for each activation. Access to the usage option can be restricted at the customer's request at no charge.

##### C. *Personalized Ring 6 a.k.a.* Call Selector

(T)

*Personalized Ring 6* provides a distinctive ringing pattern to the subscribing customer for up to six specific telephone numbers.

(T)

The customer creates a screening list of up to six telephone numbers through an interactive dialing sequence. When a call is received from one of the predetermined telephone numbers, the customer is alerted with a distinctive ringing pattern (short, long, short). Calls from telephone numbers not included on the screening list will produce a normal ring.

If the customer subscribes to Call Waiting (see Section A13) and a call is received from a telephone number on the *Personalized Ring 6* screening list while the line is in use, the Call Waiting tone will also be distinctive.

(T)

When a telephone number on the *Personalized Ring 6* screening list also appears on the *Selective* Call Forwarding list, the *Selective* Call Forwarding will take precedence. Likewise, when the same number is shown on the Call Block list, the call will be blocked.

(T)

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## A13. MISCELLANEOUS SERVICE ARRANGEMENTS

### A13.19 TouchStar Service (Cont'd)

(T)

#### A13.19.2 Definitions Of Feature Offerings (Cont'd)

##### C. *Personalized Ring 6* (Cont'd)

(T)

A customer's line will not produce a distinctive alert if the calling line is not referenced to and originated by the main telephone number or a Telephone Number identified number that represents all the lines in a collection of lines, such as multiline hunt groups.

##### D. *Selective Call Forwarding a.k.a.* Preferred Call Forwarding

(T)

*Selective* Call Forwarding allows the customer to transfer selected calls to another telephone number. A screening list of up to six numbers is created by the customer and placed in the network memory via an interactive dialing sequence. Subsequently, calls are forwarded to the Call Forwarding telephone number only if the calling number can be obtained and is found to match a number on the screening list.

(T)

In some locations due to technological limitations, a prerequisite for this feature is Call Forwarding Variable (Section A13).

(T)

If the customer also subscribes to Call Block and the same telephone number is entered on both screening lists, the Call Block feature must be deactivated to allow the call to forward.

This feature will not work if the calling line is not referenced to and originated by the main telephone number, or a Telephone Number identified number that represents all the lines in a collection of lines such as multiline hunt groups.

##### E. Call Block

This feature provides the customer the ability to prevent incoming calls from up to six different telephone numbers.

A screening list is created by the customer either by adding the last number associated with the line (incoming or outgoing), or by pre-selecting the telephone numbers to be blocked. When a call is placed to the customer's number from a number on the screening list, the caller receives an announcement indicating that the party he is attempting to call does not wish to receive his call at this time.

If the customer also subscribes to *Selective* Call Forwarding and/or *Personalized Ring 6* and the same telephone numbers appear on those screening lists, Call Block will take precedence.

(T)

This feature will not work if the incoming call is from a telephone number in a multiline hunt group unless the telephone number is the main telephone number in the hunt group, or is Telephone Number identified. Additionally, this feature will not block calls from coin or cellular telephones or operator assisted calls.

##### F. Call Tracing

Call Tracing enables the customer to initiate an automatic trace of the last call received.

Upon activation by the customer, the network automatically sends a message to the Company's Security Department indicating the calling number, the time the trace was activated, and in some locations, the time the offending call was received. The customer using this feature would be required to contact the Annoyance Call Bureau for further action. The customer is not provided the traced number.

Only calls from within the same TouchStar capable area are traceable using Call Tracing.

This feature will not work if the incoming call is from a telephone number in a multiline hunt group, unless the telephone number is the main telephone number in the hunt group, or is Telephone Number identified.

In some locations, if the customer makes or receives another call after hanging up from the annoying call, prior to activating the trace, Call Tracing will not record the correct number.

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## A13. MISCELLANEOUS SERVICE ARRANGEMENTS

### A13.19 TouchStar Service (Cont'd)

(T)

#### A13.19.2 Definitions Of Feature Offerings (Cont'd)

##### G. Caller ID - Basic (Number Delivery)

This feature enables the customer to view on a display unit the Directory Number (DN) on incoming telephone calls.

When Caller ID - Basic is activated on a customer's line, the Directory Numbers of incoming calls are displayed on the called CPE during the first long silent interval of the ringing cycle.

Any customer subscribing to Caller ID - Basic will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

If the incoming call is from a caller who subscribes to RingMaster service, the telephone number transmitted will always be the main number rather than the RingMaster service number.

(T)

If the incoming call is from a caller served by a PBX, generally only the main number of the PBX is transmitted and available for display. However, in certain circumstances where facilities permit, the information associated with the actual station number originating the call may be transmitted and available for display.

If the incoming call originates from a Multi-Line Hunt Group, the telephone number transmitted will always be the main number of the hunt group, unless, facilities permitting, the lines are Telephone Number (TN) identified within the group.

If the incoming call is from a caller who subscribes to and/or has activated Calling Number Delivery Blocking as described in L. or M. following, the calling number will not be delivered.

Calling party telephone number information via Caller ID - Basic is not available on operator handled calls.

##### H. (Obsoleted, See Section A113.)

##### I. *Caller ID a.k.a.* Caller ID - Deluxe (Name and Number Delivery)

(T)

This feature enables the customer to view on a display unit the calling party Directory Name and Directory Number on incoming telephone calls.

A maximum of 15 characters is allowed for transmission of the calling party Directory Name.

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## A13. MISCELLANEOUS SERVICE ARRANGEMENTS

### A13.19 TouchStar Service (Cont'd) (T)

#### A13.19.2 Definitions Of Feature Offerings (Cont'd)

##### I. *Caller ID a.k.a.* Caller ID - Deluxe (Name and Number Delivery) (Cont'd) (T)

When Caller ID is activated on a customer's line, the calling party Directory Name and Directory Number on incoming calls will be displayed on the called CPE during the first long silent interval of the ringing cycle. The date and time of the call is also transmitted to the Caller ID customer. (T)

Where facilities permit Caller ID also includes Anonymous Call **Blocking**. This feature allows customers to automatically reject incoming calls when the call originates from a telephone number which has invoked a blocking feature that prevents the delivery of their number to the called party. When **Anonymous Call Blocking** is activated on the customer's line and an incoming call marked private is received, the called party's telephone will not ring. The call will be routed to an announcement and subsequently terminated. The announcement informs the calling party that the person he or she is trying to reach will not accept the call as long as the calling number is not delivered. Incoming calls are checked for acceptance or rejection by Anonymous Call **Blocking** regardless of the current state of the **Anonymous Call Blocking** customer's line (e.g., off hook or idle). (T)

Subsequent to establishment of Caller ID, **Anonymous Call Blocking** can be activated and deactivated at the customer's discretion through the use of preassigned feature access codes. (T)

Any customer subscribing to Caller ID will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein. (T)

Calling party name and/or telephone number information via Caller ID is not available on operator handled calls. (T)

If the incoming call is from a caller who subscribes to and/or has activated Calling Number Delivery Blocking as described in L. or M. following, the calling number and calling name information will not be delivered.

If the incoming call originates from a Multi-Line Hunt Group, the telephone number and name information transmitted will be associated with the main number in the hunt group, unless, facilities permitting, the lines within the group are TN (Telephone Number) identified.

If the incoming call is from a caller served by a PBX, generally only the main listed name and number of the PBX will be transmitted and available for display. However, in certain circumstances where facilities permit, the information associated with the actual station number originating the call may be transmitted and available for display.

If the incoming call originates from a caller who subscribes to RingMaster service the telephone number and name transmitted will always be the main number, rather than the RingMaster service number. (T)

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## A13. MISCELLANEOUS SERVICE ARRANGEMENTS

### A13.19 TouchStar Service (Cont'd)

(T)

#### A13.19.2 Definitions Of Feature Offerings (Cont'd)

##### K. Calling Number Delivery Blocking - Per Call

Calling Number Delivery Blocking - Per Call allows a customer to temporarily prevent the transmission of that customer's Directory Number and/or Directory Name and thus control its availability to the called party. The transmission of the Directory Number and/or Directory Name to subscribers of TouchStar service features such as Caller ID, can be temporarily prevented on an as needed basis by dialing a preassigned access code prior to making a call. This action must be repeated each time a call is made to prevent the transmission of the Directory Number and/or Directory Name. Calling Number Delivery Blocking does not prevent transmission of the calling party number on services such as E911 that utilize Automatic Number Identification (ANI) for delivery of the calling number.

(T)

##### L. Calling Number Delivery Blocking - Permanent

This feature, when established on a customer's line, enables subscribers of Non-Published Listing Service or special agencies as described in A13.19.3.A.13, to prevent transmission of their Directory Number and/or Directory Name to subscribers of TouchStar service features such as Caller ID, on all outgoing calls placed from the customer's line. Calling Number Delivery Blocking - Permanent is established and/or removed from the customer's line via a service order. If the preassigned access code for Calling Number Delivery Unblocking is dialed on a line that is provisioned with Calling Number Delivery Blocking - Permanent, the calling number and/or name will be delivered. Calling Number Delivery Blocking does not prevent transmission of the calling party number on services such as E911 that utilize Automatic Number Identification (ANI) for delivery of the calling number.

(T)

##### M. *Anonymous Call Blocking a.k.a.* Anonymous Call Rejection

This feature allows customers to automatically reject incoming calls when the call originates from a telephone number which has invoked a blocking feature that prevents the delivery of their number to the called party. When Anonymous Call **Blocking** is activated on the customer's line and an incoming call marked private is received, the called party's telephone will not ring. The call will be routed to an announcement and subsequently terminated. The announcement informs the calling party that the person he or she is trying to reach will not accept the call as long as the calling number is not delivered. Incoming calls are checked for acceptance or rejection by Anonymous Call **Blocking** regardless of the current state of the ACR customer's line (e.g., off hook or idle).

A service order is required to establish or discontinue Anonymous Call **Blocking**. Subsequent to establishment, the feature can be activated and deactivated at the customer's discretion through the use of preassigned feature access codes.

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## A13. MISCELLANEOUS SERVICE ARRANGEMENTS

### A13.19 TouchStar Service (Cont'd)

(T)

#### A13.19.3 Regulations And Limitations Of Service

##### A. The Following Limitations Apply:

1. TouchStar service is provided subject to the availability of facilities. Additionally, the features described will only operate on calls originating and terminating within TouchStar service equipped offices. Also, feature screening lists can only contain telephone numbers of subscribers served out of TouchStar service equipped offices. (T)
2. TouchStar service is available to single and multi-line residence and business customers unless otherwise specified following. TouchStar services are compatible with either rotary dial or Touch-Tone service, except that BusyConnect service will not work with rotary dial in most offices. Caller ID-Basic and Caller ID are available for single and multi-line residence and business customers. Enhanced Caller ID and Enhanced Caller ID with Call Management are available only to business customers with non-hunting lines or on the last line of a series completion arrangement. Enhanced Caller ID and Enhanced Caller ID with Call Management are not available for Centrex Type Services customers. Caller ID-Basic, Caller ID, Enhanced Caller ID and Enhanced Caller ID with Call Management are not available for Private Branch Exchange (PBX) customers. Call Tracking (BCLID) is not available for single line arrangements, but it is available for PBX and multi-line business customers. Neither Caller ID-Basic, Caller ID, Enhanced Caller ID, Enhanced Caller ID with Call Management nor Call Tracking (BCLID) can be provisioned for customers with the following service arrangements: Basic 911, FX, FCO, DPA or Dual Service. (T)
3. TouchStar service basic features cannot be provisioned with toll terminals, trunks or some remote switching locations. (T)
4. Appropriate service charges apply except during Company selected periods of special promotion. Applicable service charges will be waived for the following situations: Upgrades from Caller ID-Basic to Caller ID, Enhanced Caller ID or Enhanced Caller ID with Call Management; upgrades from Caller ID to Enhanced Caller ID or Enhanced Caller ID with Call Management and upgrades from Enhanced Caller ID to Enhanced Caller ID with Call Management. The service charge waiver will apply to situations in which the upgrade is the only service order activity. (T)
5. The Company will deliver all numbers/names, subject to technical limitations, including telephone numbers/names associated with Non-published Listing Service as described in Section A6 unless the caller subscribes to and/or has activated Calling Number Delivery Blocking. (T)
6. Calling party number and/or name information via Call Tracking, Caller ID-Basic, Caller ID, Enhanced Caller ID or Enhanced Caller ID with Call Management is not available on operator handled calls. (T)
7. Telephone number and/or name information transmitted via Caller ID-Basic, Caller ID, Enhanced Caller ID, Enhanced Caller ID with Call Management or Call Tracking is intended solely for the use of the subscriber of these features. Resale of this information is prohibited by this Tariff. (T)
8. The Company liability arising out of the provision of any TouchStar service feature, including but not limited to the delivery or non-delivery of calling numbers and/or names, is limited as set forth in A2.5.1. (T)
9. TouchStar service features are not available on trunks except as specifically noted in 2. preceding and 10. following. (T)
10. Per Activation Call Return, Repeat Dialing, Denial of Per Activation Call Return and Denial of Per Activation Repeat Dialing are available to the following types of service where facilities permit: single-line residence, single-line business, multi-line residence, multi-line business and PBX trunks. (T)

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### A13. MISCELLANEOUS SERVICE ARRANGEMENTS

#### A13.19 TouchStar Service (Cont'd)

##### A13.19.3 Regulations And Limitations Of Service (Cont'd)

A. The Following Limitations Apply: (Cont'd)

11. Calling Number Delivery Blocking - Permanent is available upon request at no charge (recurring or nonrecurring), facilities permitting, to the following customer groups:
  - a. Agencies - established shelters of private, non-profit and publicly funded domestic violence intervention agencies and federal, state and local law enforcement agencies.
  - b. Subscribers of Non-Published Listing Service as described in Section A6.
12. TouchStar service can be suspended as specified in A2.3.16. During the period of suspension, no recurring charge applies.

##### A13.19.4 Rates

A. Individual Features

1. Residence

	Nonrecurring Charge	Monthly Rate	USOC	
(a) Call Return <sup>1</sup> , per line	\$-	\$6.95	NSS	
(b) Call Return <sup>2</sup> , per activation	1.25	-	NA	
(c) Call Return <sup>2,3</sup> , denial of per activation	-	-	BCR	
(d) Repeat Dialing <sup>1</sup> , per line	-	5.95	NSQ	
(e) Repeat Dialing <sup>2</sup> , per activation	1.25	-	NA	
(f) Repeat Dialing <sup>2,3</sup> , denial of per activation	-	-	BRD	
(g) BusyConnect <sup>4</sup> , per activation	1.25	-	NA	
		<b>Monthly Rate</b>	<b>USOC</b>	
(h) <i>Personalized Ring 6</i> (per line)		\$5.95	NSK	(T)
(i) <i>Selective</i> Call Forwarding (per line)		5.95	NCE	(T)
(j) Call Block (per line)		5.95	NSY	
(k) Call Tracing (per line)		5.95	NST	
(l) Caller ID-Basic (Number delivery) (per line)		8.00	NSD	
(m) Caller ID (without <i>Anonymous Call Blocking</i> ) (per line for Multi-Line Hunt Group arrangements)		9.00	NXMMN	(T)
(n) Caller ID (with <i>Anonymous Call Blocking</i> ) (per line)		9.00	NXMCR	(T)
(o) Anonymous Call <i>Blocking</i> (per line)		5.95	HBY	(T)

**Note 1:** Due to technological limitations, in some locations Call Return and Repeat Dialing cannot be ordered separately.

**Note 2:** These features are available to the following customers where facilities permit: single line residence, multi-line residence, and PBX trunks.

**Note 3:** Neither Denial of Call Return per Activation or Denial of Repeat Dialing per Activation should be included in the determination of appropriate discounts when ordered in combination with other TouchStar service features.

**Note 4:** Denial of per activation BusyConnect can be obtained using the Repeat Dialing denial of per activation USOC BRD.



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**A13. MISCELLANEOUS SERVICE ARRANGEMENTS**

**A13.70 Privacy Manager Service** (T)

**A13.70.1 Definition of Feature Offering**

- A. Privacy *Manager* service works with Caller ID service to identify unidentified callers. Privacy *Manager* service will intercept all unidentified calls (unavailable, unknown, blocked and private numbers) before the subscribers telephone rings. If the call is marked private, the caller will be asked to press 1 to deliver his/her calling information. On unavailable or unknown numbers, the caller will be asked to state their name. Once the calling party has identified himself, the service will ring the subscriber and announce the calling party's information. The subscriber has the option to accept the call, reject the call, or send a "Do Not Solicit" message to a telemarketer. Privacy *Manager* service allows the subscriber to assign a special passcode giving callers of his/her choice the ability to bypass Privacy *Manager* service. Subscribers may also switch Privacy *Manager* service on or off from his/her own telephone. (T)

**A13.70.2 Regulations and Limitations of Service**

- A. The following regulations and limitations apply:
  - 1. Privacy *Manager* service is provided subject to the availability of facilities. (T)
  - 2. Privacy *Manager* service is available to single and multi-line residence customers. (T)
  - 3. Privacy *Manager* service is not compatible with Calling Number Delivery Blocking-Permanent, Internet Call Waiting Service, FX, FCO, ISDN or Prestige Communications Service. Privacy *Manager* service may not be compatible with RingMaster service in all switch types. (T)
  - 4. Caller ID and Touch-Tone service are required in order to subscribe to Privacy *Manager* service. (T)

**A13.70.3 Rates and Charges**

- A. The following rates and charges are for Privacy *Manager* service only and are in addition to the applicable service charges and monthly rates for exchange access lines and other services with which this service is associated. (T)
  - 1. Residence

	<b>Monthly Rate</b>	<b>USOC</b>
(a) Per line except Complete Choice plan lines	<b>\$7.95</b>	<b>PMX1R</b>
(b) Per Complete Choice plan line	<b>4.95</b>	<b>PMX1R</b>

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**A13. MISCELLANEOUS SERVICE ARRANGEMENTS**

**A13.73 Reserved For Future Use**

**A13.74 Reserved For Future Use**

**A13.75 Reserved For Future Use**

**A13.76 Internet Call Waiting Service**

**A13.76.1 Definition of Feature Offering**

- A. Internet Call Waiting service (ICW) allows customers to manage their incoming calls while logged onto the Internet. When a customer is on the Internet with ICW running and receives a call, a small window pops up on the computer screen with the name and number of the caller and four disposition options for the call. Those options are as follows:
  1. Accept the Call: This option terminates the Internet session. The user then must wait for the phone to ring to pick up the call.
  2. Send the call to Voice mail: This option sends the caller to voice mail if the ICW subscriber has voice mail.
  3. Place the Call on Hold: With this option the subscriber can generate a network announcement to the caller to please hold while the subscriber completes the current call.
  4. Forward the Call: The subscriber can route the call to another pre-selected phone number
  5. Ignore the call/Time-out: If the subscriber fails to choose a disposition option within 24 seconds, the time-out condition will occur. The caller will hear continuous ringing until the call is disconnected. This is a default option for customers who do not subscribe to Voice Mail.

**A13.76.2 Regulations and Limitations of Service**

- A. The following regulations and limitations apply:
  1. Internet Call Waiting service is provided subject to the availability of facilities.
  2. Internet Call Waiting service is available to single and multi-line residence customers.
  3. Internet Call Waiting service is not compatible with Privacy *Manager* service, ISDN, ADSL, Prestige, FCO or FX service. (T)
  4. The Company's liability arising out of the provision of Internet Call Waiting service, including but not limited to delivery or non-delivery of calling numbers/names, or the provision of other anonymity options to law enforcement agencies, is limited as set forth in A2.5.1. (T)
  5. Telephone numbers/names transmitted via Internet Call Waiting service are intended solely for the use of the subscriber of this service. Resale of this information is prohibited by this Tariff.
  6. Internet Call Waiting service can be suspended as specified in A2.3.16. During the period of suspension, no recurring charge applies. (T)
  7. Services charges do not apply for download of the Internet Call Waiting software.

**A13.76.3 Rates and Charges<sup>1</sup>**

- A. The following rate is for Internet Call Waiting Service only and is in addition to the applicable monthly rate for exchange access line service and any other service with which this service is associated.
  1. Residence

	<b>Monthly Rate</b>	<b>USOC</b>
(a) Per Line	<b>\$6.95</b>	<b>CWNET</b>

**Note 1:** The monthly rate for ICW will be waived for the first thirty days of service.

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**A13. MISCELLANEOUS SERVICE ARRANGEMENTS**

**A13.77 Voice Mail Calling Features Package a.k.a. Voice Mail Companion Services Package** (T)

**A13.77.1 Definition of Service**

- A. The Voice Mail *Calling Features* Package provides a group of basic network services (generally used in conjunction with voice mail services) at one monthly rate. All services available as part of this package are optionally available on an individual basis. The Voice Mail *Calling Features* Package consists of the following services (where available): (T)

- Call Forwarding Don't Answer or Call Forwarding Don't Answer – Ring Control
  - Call Forwarding Busy Line and/or Star 98 Access

The following optional features are also available as part of the package:

- Message Waiting Indication - Audible or Message Waiting Indication – Audible/Visual

**A13.77.2 Regulations and Limitations of Service**

- A. The following regulations and limitations apply:
  - 1. All regulations and restrictions which normally apply to the services when they are individually provided also apply when they are provided as part of this package.
  - 2. All services are furnished only from central offices which have been arranged to provide these services. The services are provided subject to availability of facilities.
  - 3. The Voice Mail *Calling Features* Package can be suspended as specified in *Section* A2. The monthly rate for this service does not apply for the suspension period. (T)
  - 4. The Voice Mail *Calling Features* Package is only available to individual line residence and business subscribers. (T)
  - 5. Service Charges as provided in *Section* A4 apply for the Voice Mail *Calling Features* Package. (T)

**A13.77.3 Rates and Charges**

- A. The Voice Mail *Calling Features* Package is offered at the following rate: (T)
  - 1. Per line equipped

	<b>Monthly Rate</b>	<b>USOC</b>
(a) Residence	<b>\$2.00</b>	<b>S98PK</b>
(b) Business	<b>10.50</b>	<b>S98CP</b>

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**A13. MISCELLANEOUS SERVICE ARRANGEMENTS**

**A13.78 BellSouth Essentials Package** (T)

**A13.78.1 Definition of Service**

- A. The BellSouth Essentials component provides a package of network features/services for residence customers. The component consists of all the features/services listed in B. following. (T)
- B. The rates specified herein entitle a residence subscriber to unlimited use of the features/services specified following from the listed sections: (T)
  - A13.9 Call Waiting
  - A13.19 Call Return
  - A13.77 Voice Mail *Calling Features* Package (T)

**A13.78.2 Regulations and Limitations of Service**

- A. The BellSouth Essentials component is only available to individual line residence subscribers. (T)
- B. All rules, regulations and limitations specified in the Tariff sections listed in A13.78.1.B apply to the respective features/services requested as part of this package. In addition, the rules, regulations and limitations specified in A13.9.7 and A13.47 apply to Star 98 Access and Message Waiting Indication features requested as part of this package.
- C. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
- D. Service charges specified in Section A4 do not apply for transactions involving only the addition of, deletion of or changes to features/services requested as part of this package. (T)
- E. Existing customers of the BellSouth Essentials component can not take advantage of special promotions for the BellSouth Essentials component or any of the features/services specified in A13.78.1.B preceding unless specifically allowed by the terms of the special promotion. (T)

**A13.78.3 Rates and Charges**

- A. The following monthly rate applies for the BellSouth Essentials component in addition to the *monthly* rates for the features/services listed in A13.78.1.B. preceding. (T)
  - 1. Per component package

	<b>Monthly Rate</b>	<b>USOC</b>
(a) Package savings credited to customer per residence line equipped	<b>-\$3.45</b>	<b>999MC<sup>1</sup></b>

**Note 1:** The USOC 999VM should be used if the line is also equipped with BellSouth Voice Mail Service. (T)

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## A13. MISCELLANEOUS SERVICE ARRANGEMENTS

### A13.91 Residential Customer Programs

#### A13.91.14 BellSouth Value Answers Bundle-includes Complete Choice Service/Privacy Manager Service/Long Distance Service (CC/PD/LD) (T)

##### A. Rules and Regulations

Beginning on or after September 23, 2003 customers in wire centers in designated Nashville Metropolitan Statistical Areas (MSAs) who purchase Complete Choice service, a specified Long Distance plan and Privacy *Manager* service will receive a \$2.00 per month discount on their Complete Choice service and a waiver of the monthly recurring charge for the Privacy *Manager* service. This promotion is available for resale. (T)

1. Customer must subscribe to all 3 products: Complete Choice service, BellSouth Long Distance service, and Privacy *Manager* service. (T)
2. Customer must place order on or after September 23, 2003.
3. Customer cannot qualify for this offer more than once.
4. Out-of-region customers are not eligible for this promotion.
5. This offer can be combined with any products not included in this specific bundle.
6. This offer is not available with any other bundles that include the three required components - Complete Choice service, BellSouth Long Distance service, and Privacy *Manager* service. (T)
7. There is no minimum amount of time that the customer must stay with BellSouth.
8. This promotion cannot be combined with the reacquisition bundle offer that includes discount on Complete Choice service, BellSouth Unlimited Long Distance service, and Voice Mail service. (T)
9. BellSouth reserves the right to discontinue this promotion without customer notice.
10. BellSouth will not proactively convert the base of customers who may already have these 3 products. However, if a customer who has all 3 products calls in, they will be offered the promotion. Also, any customer who calls and asks for the promotion and meets eligibility will be given the offer.

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## A42. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

### A42.2 ISDN - Residence Service (IRS) (Cont'd)

#### A42.2.5 Optional Features (Cont'd)

##### A. Optional Features (Cont'd)

##### 2. (Cont'd)

- q. **Selective** Call Forwarding - Allows the customer to transfer selected calls to another telephone number. A screening list of up to six numbers is created by the customer and placed in the network memory via an interactive dialing sequence. Subsequently, calls are forwarded to the Call Forwarding telephone number only if the calling number can be obtained and is found to match a number on the screening list. (T)
- If the customer also subscribes to Call Block and the same telephone number is entered on both screening lists, the Call Block feature must be deactivated to allow the call to be forwarded.
- This feature will not work if the incoming call is from a telephone number in a hunt group unless the telephone number is the main number of the hunt group, or is Telephone Number identified.
- r. Call Block - This feature provides the customer the ability to prevent incoming calls from up to six different telephone numbers.
- A screening list is created by the customer either by adding the last number associated with the line (incoming or outgoing), or by preselecting the telephone numbers to be blocked. When a call is placed to the customer's number from a number on the screening list, the caller receives an announcement indicating that the party he is attempting to call does not wish to receive calls at this time.
- If the customer also subscribes to **Selective** Call Forwarding and/or **Personalized Ring 6** and the same telephone numbers appear on those screening lists, Call Block will take precedence. (T)
- This feature will not work if the incoming call is from a telephone number in a hunt group unless the telephone number is the main number of the hunt group, or is Telephone Number identified.
- s. **Personalized Ring 6** - This feature provides an alerting to the subscribing customer for up to six specific telephone numbers. (T)
- The customer creates a screening list of up to six telephone numbers through an interactive dialing sequence. When a call is received from one of the predetermined telephone numbers, the customer is alerted. Calls from the telephone numbers not included on the screening list will produce a normal ring.
- When a telephone number on the **Personalized Ring 6** screening list also appears on the **Selective** Call Forwarding list, the **Selective** Call Forwarding will take precedence. Likewise, when the same number is shown on the Call Block list, the call will be blocked. (T)
- The customer's line will not produce an alert if the incoming call is from a telephone number in a hunt group unless the telephone number is the main number of the hunt group, or is Telephone Number identified.
- t. Repeat Dialing - Repeat Dialing, when activated, automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed.

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## A42. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

### A42.2 ISDN - Residence Service (IRS) (Cont'd)

#### A42.2.5 Optional Features (Cont'd)

##### B. Rates and Charges (Cont'd)

##### 1. Optional Features (Cont'd)

##### b. Optional Circuit Switched Features for use with non-EKTS or EKTS CPE (Cont'd)

##### (10) Six-Way Conference, Drop, Hold and Transfer<sup>1</sup>

	Installation Charge	Monthly Rate	USOC	
(a) Per user profile	\$1.00	\$12.00	LLY6P	
(11) Speed Calling				
(a) Per user	1.00	3.00	LLZSU	
(12) Visual Message Waiting Indicator				
(a) Per PDN	1.00	.50	LLAVP	
(13) Audible Message Waiting Indicator (5ESS/EWSD)				(T)
(a) Per PDN	1.00	.50	MWW	
(14) Additional Call Appearance, PDN or DN <sup>2</sup>				
(a) each	1.00	.75	DS1FG	
(15) Call Tracing				
(a) Per User Profile	1.00	3.50	NST	(T)
(16) Call Return (5ESS/EWSD)				
(a) Per User Profile	1.00	3.50	NSS	(T)
(17) <i>Selective</i> Call Forwarding				(T)
(a) Per User Profile	1.00	2.50	NCE	
(18) Call Block				
(a) Per User Profile	1.00	3.50	NSY	(T)
(19) <i>Personalized Ring 6</i>				(T)
(a) Per User Profile	1.00	2.50	NSK	(T)
(20) Repeat Dialing (5ESS/EWSD)				(T)
(a) Per User Profile	1.00	3.50	NSQ	
(21) Automatic Line/Direct Connect				
(a) Per DN Per Terminal (DMS/5ESS)	1.00	.75	M6GN9	
(22) Selective Call Acceptance				
(a) Per User Profile (DMS/5ESS)	1.00	2.00	M6K16	
(23) Station Restriction - Denied Origination				
(a) Per User Profile	1.00	1.00	M6LOA	
(24) Station Restriction - Denied Termination <sup>3</sup>				
(a) Per User Profile	1.00	1.00	M6LTA	
(25) Redirecting Number Delivery – No Rate (Provisioning USOC: DS1RD)				

**Note 1:** Only one type of Conference, Drop, Hold and Transfer is allowed per user.

**Note 2:** Additional call appearances on PDN or Secondary Only DN - First Appearance will appear on all sets where these numbers appear.

**Note 3:** Feature to be applied per DN on EWSD.

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## **A42. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)**

### **A42.2 ISDN - Residence Service (IRS) (Cont'd)**

#### **A42.2.5 Optional Features (Cont'd)**

##### **B. Rates and Charges (Cont'd)**

##### **1. Optional Features (Cont'd)**

##### **c. (DELETED June 29, 2007) (Cont'd)**

(D)



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**A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS**

**A113.17 Feature Packages**

**A113.17.1 The Feature Package**

(Obsoleted January 9, 2004, Type B. Not available for new installations, additions or on transfers of service to a new location.)

**A. Description of Service**

1. This feature package provides a package of network features/services for residence customers.
2. The rate specified herein entitles a residence subscriber to unlimited use of the features/services specified following from the listed sections:

- A13.9 Call Waiting *ID*, Three-Way Calling, Call Forwarding Busy Line<sup>1</sup>, Call Forwarding Don't Answer<sup>1</sup> (T)  
 (with or without Ring Control), Star 98 Access<sup>1</sup>
- A13.19 Caller ID, Call Return (T)
- A13.47 Message Waiting Indication<sup>1</sup>
- A13.70 Privacy *Manager* service (T)

**B. Regulations and Limitations of Service**

1. This feature package is only available to individual line residence subscribers. A residence subscriber may select any suitable combination of the features/services listed in A113.17.1.A.2.
2. All rules, regulations and limitations specified in the Tariff sections listed in A113.17.1.A.2 apply to the respective features/services requested as part of this package. Nonrecurring programming fees do not apply for features/services requested as part of this package.
3. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
4. Service charges specified in Section A4 of this Tariff do not apply for transactions in which a subscriber only modifies an existing unit of this feature package by adding, deleting or changing features/services requested as part of the package.
5. Existing customers of this feature package can not take advantage of special promotions for this feature package or any of the features/services specified in A113.17.1.A.2 preceding unless specifically allowed by the terms of the special promotion.
6. This feature package is not available with a line provided as part of any Complete Choice service or plan, a line specified in this tariff as Message Rate or Measured Service, or a line equipped with the BellSouth Essentials package.
7. This feature package can be suspended as specified in A2.3.16 of this Tariff. During the period of suspension, no recurring charge applies

**C. Rates and Charges**

1. The following monthly rate applies for this feature package.

(a) Per feature package	<b>Monthly Rate</b>	<b>USOC</b>
	<b>\$17.00</b>	<b>PAMA1<sup>1</sup> or PAMA2</b>

**Note 1:** The PAMA1 USOC must be used to provision the plan when one or more of the features/services that refer to this footnote are included in this feature package.

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**A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS**

**A113.19 TouchStar Service (Cont'd)** (T)

**A113.19.2 Regulations and Limitations of Service (Cont'd)**

**A.** The Following Limitations Apply: (Cont'd)

2. TouchStar service is available to single line and multi-line residence and business customers who have rotary or Touch-Tone service. Caller ID-Basic and Caller ID are available to single and multi-line residence and business customers. Effective March 21, 1995, Caller ID-Multi-Line which was available only for line side terminations equipped with hunting (grouping) arrangements will no longer be available to new customers. Call Tracking (BCLID) is not available for single line arrangements, but it is available for PBX and multi-line business customers. Caller ID-Basic, Caller ID, Call Tracking (BCLID), and Caller ID - Multi-Line can not be provisioned for Basic 911 customers. Effective September 22, 1995, Caller ID - Basic (name delivery) will no longer be available for new customers. (T)
3. TouchStar service basic features cannot be provisioned with toll terminals, trunks or some remote switching locations. (T)
4. Appropriate service charges apply except during Company selected periods of special promotion.
5. The Company will deliver all numbers, subject to technical limitations, including telephone numbers associated with Non-published Listing Service as described in Section A6 unless the caller subscribes to and/or has activated Calling Number Delivery Blocking. (T)
6. Calling party number information via Caller ID - Multi-Line is not available on operator handled calls.
7. Telephone number information transmitted via Caller ID - Multi-Line is intended solely for the use of the subscriber of this feature. Resale of this information is prohibited by this Tariff.
8. The Company liability arising out of the provision of any TouchStar service feature, including but not limited to the delivery or non-delivery of calling numbers and/or names is limited as set forth in A2.5.1. (T)
9. Calling Number Delivery Blocking-Permanent is available upon request, facilities permitting, to the following customer groups:
  - a. Agencies - established shelters of private, non-profit and publicly funded domestic violence intervention agencies and federal, state and local law enforcement agencies.

**A113.19.3 Rates**

**A.** Rotary (Grouping) Arrangements

1. Caller ID - Multi-Line<sup>1</sup>
  - a. Residence/Business
    - (1) Per Calling Number Delivered<sup>2</sup>

	<b>Rate</b>	<b>USOC</b>
(a) Each	<b>\$.02</b>	<b>NSDUS</b>
2. Caller ID - Basic (Name Delivery)		
(a) Residence, per line	<b>6.00</b>	<b>NSW</b>
(b) Business, per line	<b>7.50</b>	<b>NSW</b>

**Note 1:** Effective March 21, 1995, all existing Caller ID - Multi-Line customers may retain this service as specified in this section of the Tariff or change to the service provided under Caller ID-Basic or Caller ID as specified in A13.19. If existing Caller ID - Multi-Line customers change or add to their existing service, then they will have to convert to Caller ID-Basic or Caller ID. Service charges from Section A4 shall not apply for such conversions. All new single and multi-line residence and business customers desiring a TouchStar service calling number delivery feature will have to use Caller ID-Basic or Caller ID. Call Tracking (BCLID) is available for PBX customers as well as business multi-line customers. (T)

**Note 2:** Total usage charge will not exceed \$10.00 per line.

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**TITLE PAGE**  
 GENERAL SUBSCRIBER SERVICES TARIFF  
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**EXPLANATION OF SYMBOLS**

When changes are made in any tariff page, a revised page will be issued canceling the tariff page affected; such changes will be identified through the use of the following symbols:

(C)	To signify changed regulation
(D)	To signify discontinued rate, regulation or text
(I)	To signify increase
(M)	To signify a move from one page to another with no change to text, regulation or Tariff.
(N)	To signify new rate, regulation or text
(R)	To signify reduction
(S)	To signify matter already appearing in another part of the tariff and repeated for clarification
(T)	To signify a change in text but no change in rate or regulation
(V)	To signify vintaged Tariff

The preceding symbols will apply except where additional symbols are identified at the bottom of an individual page or at the beginning or end of a section or paragraph.

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9-1-1 PinPoint <sup>®</sup> Service	(T)
AccuPulse <sup>®</sup> Service	(T)
AdReach <sup>®</sup> Service	(T)
AdWatch <sup>®</sup> Service	(T)
Area Plus <sup>®</sup> Service/Plan	(T)
Back-Up <sup>SM</sup> Line	(T)
BellSouth Answers <sup>®</sup>	(T)
BellSouth Business Choice <sup>®</sup>	(T)
BellSouth Business Plus <sup>®</sup> Service/Plan	(T)
BellSouth Business <sup>®</sup> Products/Services	(T)
BellSouth Choice Rewards <sup>®</sup> Program	(T)
BellSouth Enhanced Solutions <sup>SM</sup> Service	(T)
BellSouth Essentials <sup>®</sup> Package	(T)
BellSouth PSP Rewards <sup>®</sup> Plan	(T)
BellSouth Select Business <sup>TM/SM</sup> Cards/Program	(T)
BellSouth Select <sup>®</sup> Cards/Program	(T)
BellSouth Solutions <sup>®</sup> Package/Plan	(T)
BusyConnect <sup>®</sup> Service	(T)

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## GENERAL SUBSCRIBER SERVICES TARIFF

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CourtesyComplete <sup>®</sup> Service	(T)
CrisisLink <sup>®</sup> Service	(T)
Custom Advantage <sup>™/SM</sup> Package	(T)
DAB <sup>®</sup> Service	(T)
Data Answers <sup>SM</sup> Package	(T)
Digital ESSX <sup>®</sup> Service	(T)
Digital Passport <sup>SM</sup> Service	(T)
ESSX <sup>®</sup> Service	(T)
FastAccess <sup>®</sup> Internet Service	(T)
FlexServ <sup>®</sup> Service	(T)
LightGate <sup>®</sup> Service	(T)
MegaLink <sup>®</sup> Service	(T)
MemoryCall <sup>®</sup> Service	(T)
MultiServ <sup>®</sup> Service	(T)
PreferredPack <sup>®</sup> Plan	(T)
Premium Answers <sup>SM</sup> Package	(T)
Premium Plus Answers <sup>SM</sup> Package	(T)
Prestige <sup>®</sup> Service	(T)
Privacy <i>Manager</i> <sup>®</sup> Service	(T)
<b>(DELETED)</b>	(D)
PulseLink <sup>®</sup> Service	(T)
QuikComplete <sup>®</sup> Service	(T)
RightTouch <sup>®</sup> Service	(T)
RingMaster <sup>®</sup> Service	(T)
<b>(DELETED)</b>	(D)
Saver <sup>SM</sup> Service	(M)(T)
Small Business Select <sup>®</sup> Program	(T)
SMARTGate <sup>®</sup> Service	(T)
SMARTLine <sup>®</sup> Service	(T)
SMARTPath <sup>®</sup> Service	(T)
SMARTRing <sup>®</sup> Service	(T)
Stylist <sup>®</sup> Service	(T)
SynchroNet <sup>®</sup> Service	(T)

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- The REAL White Pages® (T)
- The REAL Yellow Pages® (T)
- TouchStar® Service (T)
- Unlimited Answers<sup>SM</sup> Plan (T)
- Unlimited Plus Answers<sup>SM</sup> Plan (T)
- Value Answers<sup>SM</sup> Package (T)
- Value Plus Answers<sup>SM</sup> Package (T)
- Visual Director® Service (T)
- WatchAlert® Service (T)
- WatsSaver® Service) (T)
- Winning Choice<sup>SM</sup> Package (T)
- ZipCONNECT® Service (T)

(M)

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GENERAL EXCHANGE PRICE LIST

Second Revised Page 5.1.4  
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 [Non-Tariffed Services]  
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**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.2 Statewide Rate Schedule (Cont'd)**

**A3.2.12 PreferredPack Plan**

**A. Description of Service**

1. The PreferredPack plan provides the features/services specified following and a flat rate access line with Touch-Tone capability.
2. The rate specified herein entitles a residence subscriber to unlimited calling to all exchange access lines within the subscriber's local calling area as defined in A3.6.1. (T)
3. The rate specified herein also entitles a residence subscriber to unlimited use of the features/services specified following from the listed sections: (T)
  - A13.9 Call Waiting *ID*, Three-Way Calling, Call Forwarding Busy Line, Call Forwarding Don't Answer (with or without Ring Control), Star 98 Access (T)
  - A13.19 Caller ID, Call Return (T)
  - A13.47 Message Waiting Indication
  - A13.70 Privacy *Manager* service (T)

**B. Regulations and Limitations of Service**

1. The PreferredPack plan is only available to residence subscribers. A residence subscriber may select any suitable combination of the features/services listed in A3.2.12.A.3.
2. All rules, regulations and limitations specified in the Tariff sections listed in A3.2.12.A.3 apply to the respective features/services requested as part of this package.
3. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
4. Service charges specified in Section A4 do not apply for transactions in which a subscriber only modifies an existing PreferredPack plan package by adding, deleting or changing features/services requested as part of the package. (T)
5. Existing customers of the PreferredPack plan can not take advantage of special promotions for the PreferredPack plan or any of the features/services specified in A3.2.12.A.3 preceding unless specifically allowed by the terms of the special promotion.
6. The PreferredPack plan can be suspended as specified in A2.3.16. During the period of suspension, the rate specified following applies. (T)

**C. Rates and Charges**

1. The following monthly rates apply for the PreferredPack plan.

	<b>Suspend Rate</b>	<b>Monthly Rate</b>	<b>USOC</b>
(a) Per plan package	<b>\$6.00</b>	<b>\$26.00</b>	<b>PAMA5</b>



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## GENERAL EXCHANGE PRICE LIST

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[Non-Tariffed Services]  
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**A3. BASIC LOCAL EXCHANGE SERVICE****A3.2 Statewide Rate Schedule (Cont'd)****A3.2.13 2 Pack Plan****A. Description of Service**

1. The 2 Pack Plan provides the features/services specified following and a flat rate access line with Touch-Tone capability.
2. The rate specified herein entitles a residence subscriber to unlimited calling to all exchange access lines within the subscriber's local calling area as defined in A3.6.1.
3. The rate specified herein also entitles a residence subscriber to unlimited use of the features/services specified following from the listed sections:

A13.9 Call Waiting **ID**, Call Forwarding Busy Line, Call Forwarding Don't Answer (with or without Ring Control), Star 98 Access (T)

A13.19 Caller ID (T)

A13.47 Message Waiting Indication

**B. Regulations and Limitations of Service**

1. The 2 Pack Plan is only available to residence subscribers. A residence subscriber may select any suitable combination of the features/services listed in A3.2.13.A.3, but the customer must select Call Waiting Deluxe and Caller ID-Deluxe.
2. All rules, regulations and limitations specified in the sections listed in A3.2.13.A.3 apply to the respective features/services requested as part of this package.
3. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
4. Service charges specified in Section A4 do not apply for transactions in which a subscriber only modifies an existing 2 Pack Plan package by adding, deleting or changing features/services requested as part of the package.
5. Existing customers of the 2 Pack Plan can not take advantage of special promotions for the 2 Pack Plan or any of the features/services specified in A3.2.13.A.3 preceding unless specifically allowed by the terms of the special promotion.
6. The 2 Pack Plan can be suspended as specified in A2.3.16. During the period of suspension, the rate specified following applies.

**C. Rates and Charges**

1. The following monthly rates apply for the 2 Pack Plan.

	<b>Suspend Rate</b>	<b>Monthly Rate</b>	<b>USOC</b>
(a) Per plan package	<b>\$6.00</b>	<b>\$22.00</b>	<b>PAMA6</b>