#### TATA CONSULTANCY SERVICES



### TCS INVESTOR RELATIONS

# **Investor Presentation**

January 2019

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# Forward Looking Statements

Certain statements in this release concerning our future prospects are forward-looking statements. Forward-looking statements by their nature involve a number of risks and uncertainties that could cause actual results to differ materially from market expectations. These risks and uncertainties include, but are not limited to our ability to manage growth, intense competition among Indian and overseas IT services companies, various factors which may affect our cost advantage, such as wage increases or an appreciating Rupee, our ability to attract and retain highly skilled professionals, time and cost overruns on fixedprice, fixed-time frame contracts, client concentration, restrictions on cross-border movement of skilled personnel, our ability to manage our international operations, reduced demand for technology in our key focus areas, disruptions in telecommunication networks, our ability to successfully complete and integrate potential acquisitions, liability for damages on our service contracts, the success of the companies in which TCS has made strategic investments, withdrawal of governmental fiscal incentives, political instability, legal restrictions on raising capital or acquiring companies outside India, unauthorized use of our intellectual property and general economic conditions affecting our industry. TCS may, from time to time, make additional written and oral forward-looking statements, including our reports to shareholders. These forward-looking statements represent only the Company's current intentions, beliefs or expectations, and any forward-looking statement speaks only as of the date on which it was made. The Company assumes no obligation to revise or update any forward-looking statements.





### Tata Consultancy Services



Experience energy

**\$19.09 BN** Revenue FY 18



\$5.5 BN Revenue from digital



Among the Top 10 Global IT Service Providers



190 Solution Centers in 18 countries



400,000+ Employees 151 nationalities

140,000+ Women employees

11.2% Lowest Attrition rate (IT Services) in the industry

TCS is a global IT services, consulting and business solutions leader partnering with the world's leading businesses in their transformational journeys





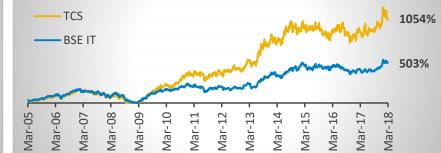
### The Journey so far



Industry-leading top-line growth...

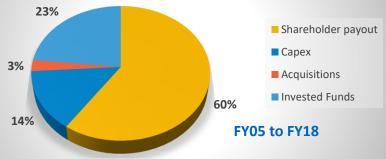


...and higher-than-benchmark share performance



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Judicious usage of cash...

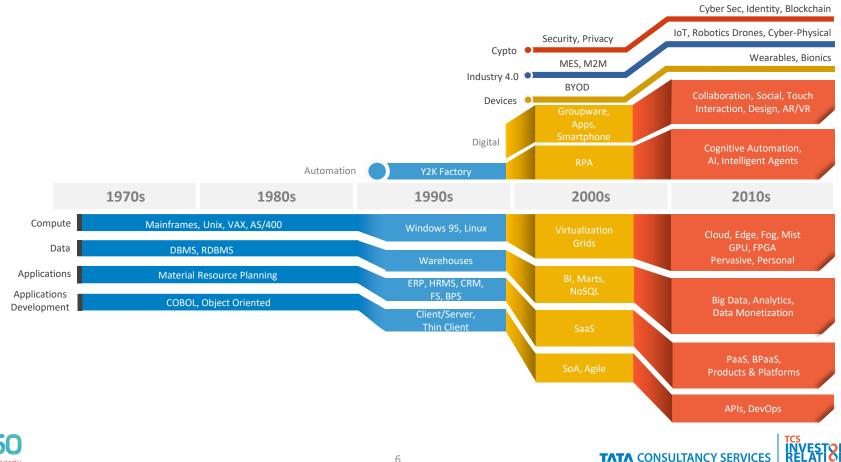


Experience energy





### Leading through 50 Years of Enterprise Technology

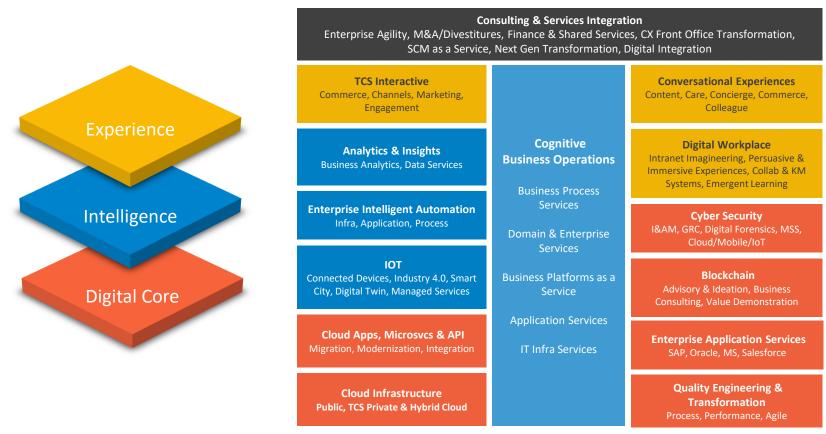




### The new era demands a different mindset ...



## **Digital Transformation Offerings**

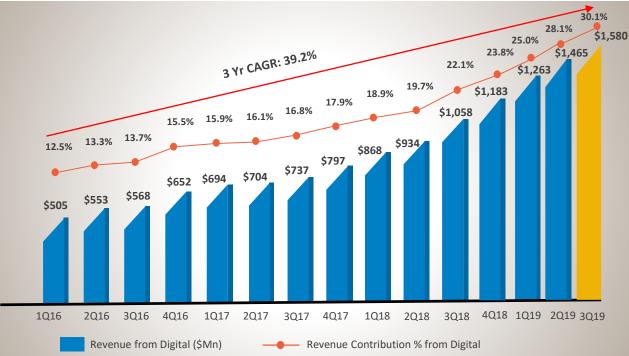




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### Gaining Leadership in Digital

- Digital adoption is progressing swiftly - project ticket sizes are going up
- Early adopters are now taking up core transformation programs
- Large scale, large scope, complex and risky undertakings: TCS is the preferred partner



FY 18: TCS was ranked a Leader or Strong Contender in 62% of the competitive assessments in digital technologies by major industry analysts



### Winning in a Business 4.0 World

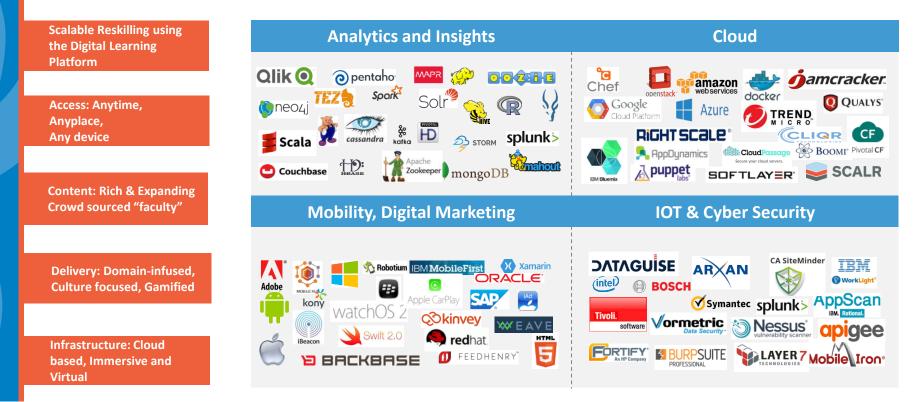








### "There are no legacy people, only legacy technologies"

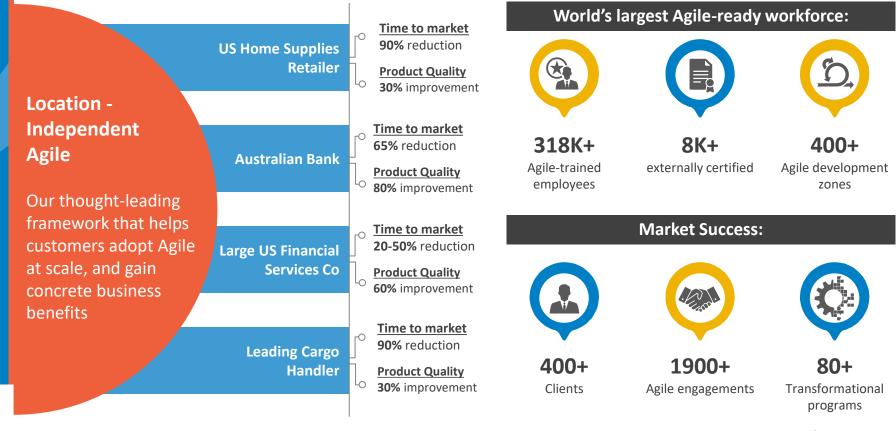


292k associates trained in Digital | 14.2 million Learning hours logged

**TATA CONSULTANCY SERVICE** 



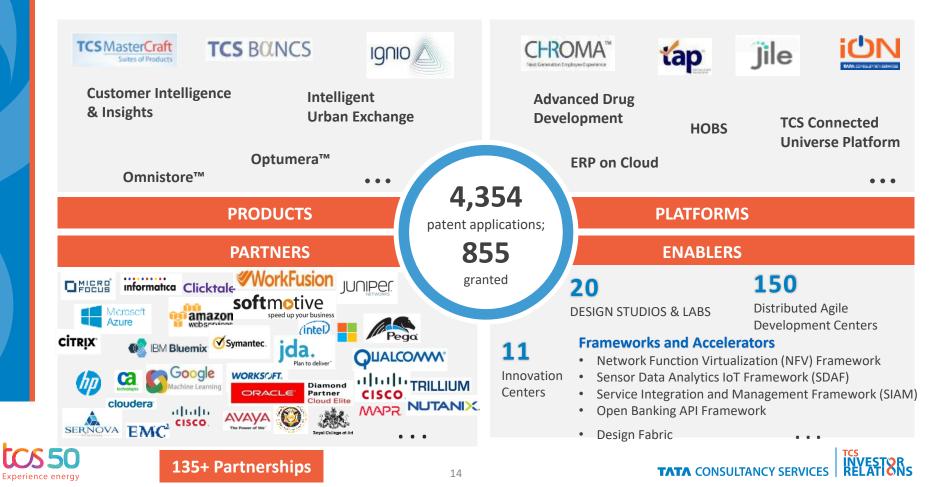
### Go Agile at Scale





**TATA CONSULTANCY SERVICE** 

## Investments in Digital - Products, Platforms & Partnerships



### Focus Areas for Research & Innovation

**Foundational Research** Computing, Physical Systems, Sciences



**BFSI** Blockchain Data Marketplace, Banking Analytics, Peer to peer Insurance

**INDUSTRY 4.0** Automation, Cognitive computing Drones



**RETAIL** Algorithmic Retail, Price Optimization, Dynamic Omnichannel, Shelf Product Recognition

#### GOVERNANCE

Automated Compliance, Consent Management, Enterprise Security



# MANUFACTURING

Early warning system, EHS Digital Assistant, Digital Twin

#### SUSTAINABILITY

Remote Healthcare, Accessibility, Energy Management

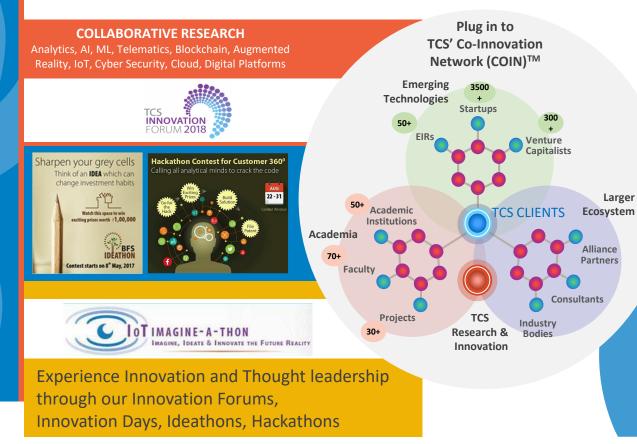


LIFE SCIENCES Digital Clinical Trials, Digital Drug Discovery, Paperless Labs





# Leveraging the exponential power of the Ecosystem



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Carnegie Mellon University



TCS' start-up program is organic, highly structured, and currently one of the largest among services companies

> - Mette Ahorlu Research Director, IDC







## Our differentiated customer centricity ...

**Boundary-less value creation:** Leveraging combinatorial prowess to create value in every aspect of our customers' business

#### **Investment Philosophy:**

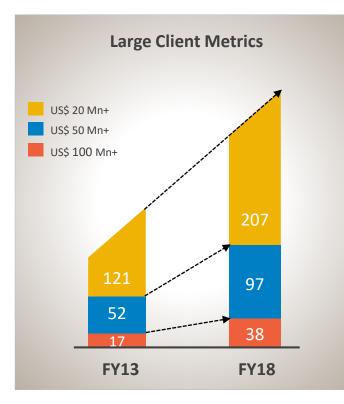
Investments in building newer capabilities and IP guided by customer need

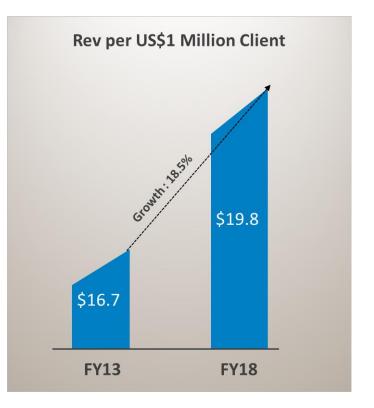
#### Full stakeholder play:

End to end services and solutions addressing all stakeholders in the enterprise



### Going Deeper, Casting Wider: Business Outcomes

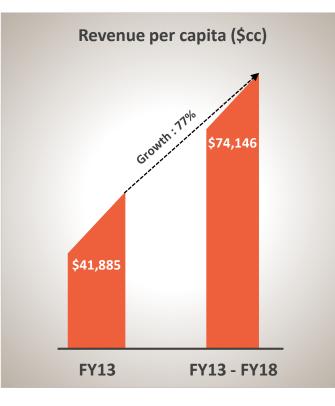


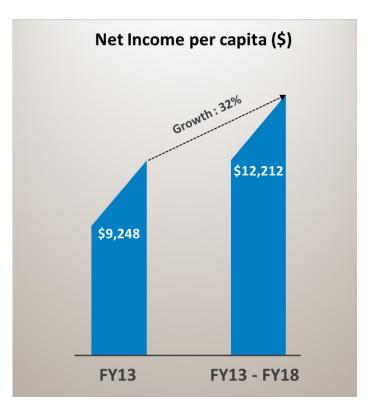






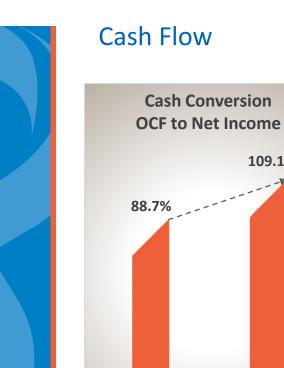
### Going Deeper, Casting Wider: Financial Outcomes

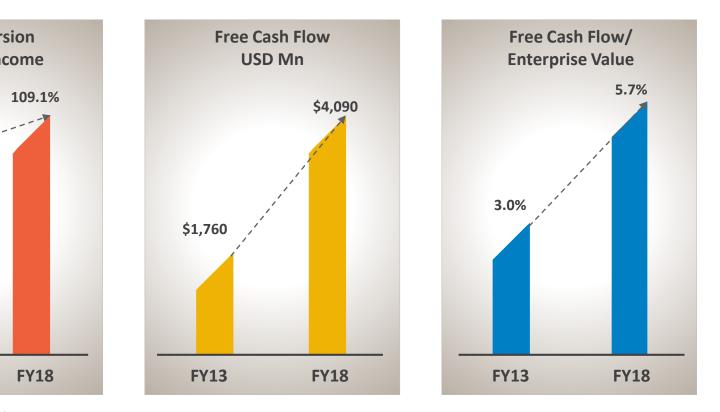










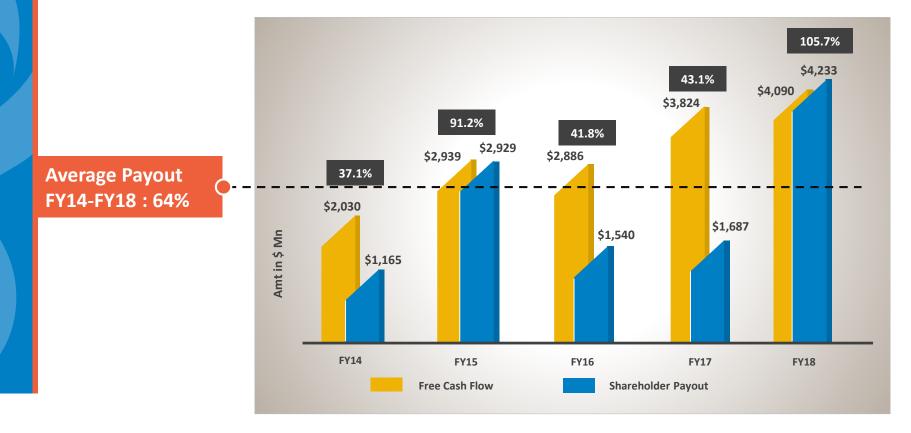


Data as of fiscsal year ending March 31<sup>st</sup>

**FY13** 



### **Strong Capital Allocation**





### Unique, Purpose-Driven

In a free enterprise, the community is not just another stakeholder in business, but is in fact the very purpose of its existence.

> - **J N Tata** 1839-1904



For every \$1 returned to shareholders by TCS, \$0.47 goes back to the community, giving TCS a unique, purpose-driven worldview





## TCS In The Community

#### Wellness

TCS promotes health and wellness in all the communities it works in. We are title sponsors of leading Marathons across the globe, and continuously applying innovations to healthcare practices and awareness





### **STEM Education**

In cities across the US, Canada, UK, Europe, and Asia TCS goIT has touched lives of 350,000+ students to spark interest in science and technology

### **Skills development**

TCS' Education and Skill Development initiatives cover the entire life path of students from school to Ph.D. as also skilling and adult literacy that enables livelihood. Impacted over 170 thousand beneficiaries in 2018

### "it Empløyability,

**IGNITE**MY**FUTURE** 





TCSFit4life

# LaunchPad

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### Structural Growth Drivers

### MARKET TRENDS

- More and more industries are leveraging technology to differentiate themselves
- Customers want solutions to business problems and not just technology skills
- Non CIO buyers emerging in

Transformational partners selected based on solution quality and time to market

 Greater platformization of business

Experience energy

### **TCS APPROACH**

- Ramping up Research & Innovation, Co-innovation and collaboration
- Domain-specific IP
- Greater focus on proactive solution selling
- Full stakeholder services

- Leveraging TCS' contextual knowledge, locationindependent Agile and Intellectual Property
- Launch of cloud based platforms and new business models
- Leverage IP portfolio

### **OUTCOMES**

- Industry-defining mega deals
- Thinner competitive set
- Greater pricing power, stabler margins, lower attrition rates
- Expansion of addressable market
- Higher profile, strategically more important engagements
- Thinner competitive set >> Lesser focus on pricing
- Embedding us more in business; gives greater resilience and visibility
- Expansion of addressable market
- Frees up spends for systems of differentiation



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## Latest Earnings' Financial Highlights

IFRS

USD Mn

	Yearly			Quarterly		
	FY18	FY17	ΥοΥ	3Q19	3Q18	ΥοΥ
Revenue - CC	\$18,754	\$17,576	6.7%	\$5,366	\$4,787	12.1%
Revenue - ₹ Bn	1,231	1,180	4.4%	373	309	20.8%
Revenue - USD	\$19,089	\$17,576	8.6%	\$5,250	\$4,787	9.7%
Gross Profit	\$8,035	\$7,611	5.6%	\$2,194	\$2,020	10.4%
Gross Margin	42.1%	43.3%	(121 bps)	41.8%	42.2%	(40) bps
Operating Income	\$4,730	\$4,518	4.7%	\$1,345	\$1,205	11.6%
Operating Margin	24.8%	25.7%	(93 bps)	25.6%	25.2%	40 bps
Net Income	\$4,005	\$3,917	2.2%	\$1,140	\$1,012	11.9%
Net Margin	21.0%	22.3%	(131 bps)	21.7%	21.1%	60 bps
EPS in ₹	134.19	133.41	0.6%	21.60	17.06	26.6%





