# **TECHNICAL INSTRUCTIONS**

# FOR

# SAFETY RECALL G0P

# FRONT PASSENGER AIRBAG INFLATOR MODULE

## CERTAIN 2008 - 2010 MY SCION xB

Updated 06-02-17

Update 06-02-17 2010 MY added

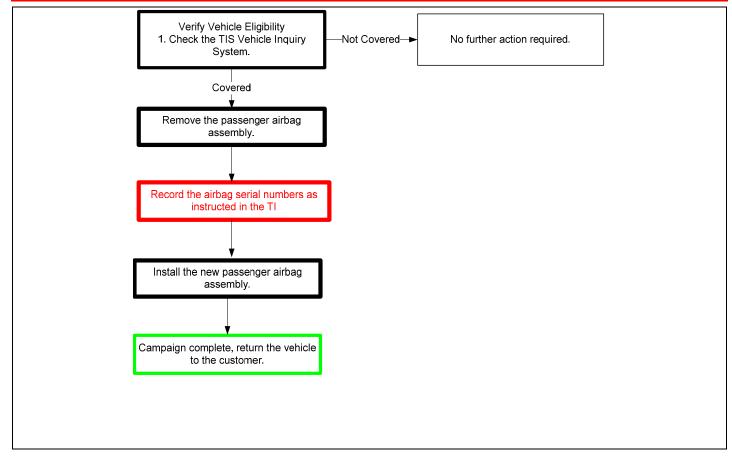
The repair quality of covered vehicles is extremely important to Toyota. All dealership technicians performing this repair are required to successfully complete the most current version of the E-Learning course "Safety Recall and Service Campaign Essentials". To ensure that all vehicles have the repair performed correctly; technicians performing this repair are required to currently hold at least one of the following certification levels:

- Toyota Expert (Electrical)
- Master
- Master Diagnostic Technicians

Always check which technicians can perform the recall remedy by logging on to <u>https://www.uotdealerreports.com</u>. It is the dealership's responsibility to select technicians with the above certification level or greater to perform this repair. Carefully review your resources, the technician skill level, and ability before assigning technicians to this repair. It is important to consider technician days off and vacation schedules to ensure there are properly trained technicians available to perform this repair at all times.

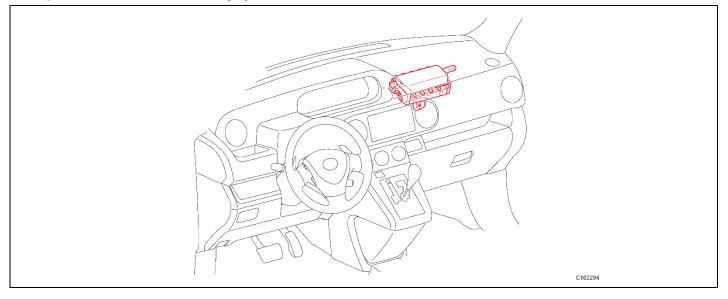
# I. OPERATION FLOW CHART

The flow chart is for reference only. *DO NOT* use it in place of the full technical instructions. Follow *ALL* steps as outlined in the full technical instructions to confirm the campaign is completed correctly.



## **II. BACKGROUND**

The subject vehicles are equipped with front passenger airbag inflators produced by Takata. According to Takata, the propellant in these inflators may degrade after prolonged exposure to high absolute humidity and fluctuating high temperatures. Degraded propellant can cause inflator rupture during airbag deployment. In the event of an inflator rupture, metal fragments could pass through the airbag cushion material, striking the vehicle occupants, and result in serious injury or death.



# **III. IDENTIFICATION OF AFFECTED VEHICLES**

- Check the TIS Vehicle Inquiry System to confirm the VIN is involved in this Safety Recall, and that the campaign has not already been completed prior to dealer shipment or by another dealer.
- TMS warranty will not reimburse dealers for repairs conducted on vehicles that are not affected or were completed by another dealer.

## **IV. PREPARATION**

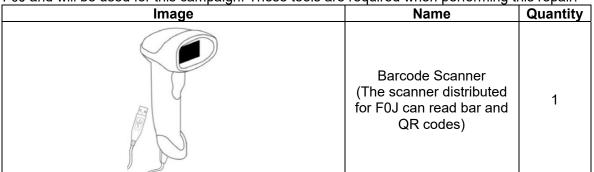
## A. PARTS

Мо	odel	Part Nu	mber	Part Description		Quantity
Scion xB		04006-49312		Instrument Panel Airbag Module		1
		04006-66108		Clip Kit*		1
		* The	e kit abo	ove includes the following part	s.	
	Part Number			Part Description	Quantity	
			F	Front Pillar Garnish Clip		2

### A. TOOLS & EQUIPMENT

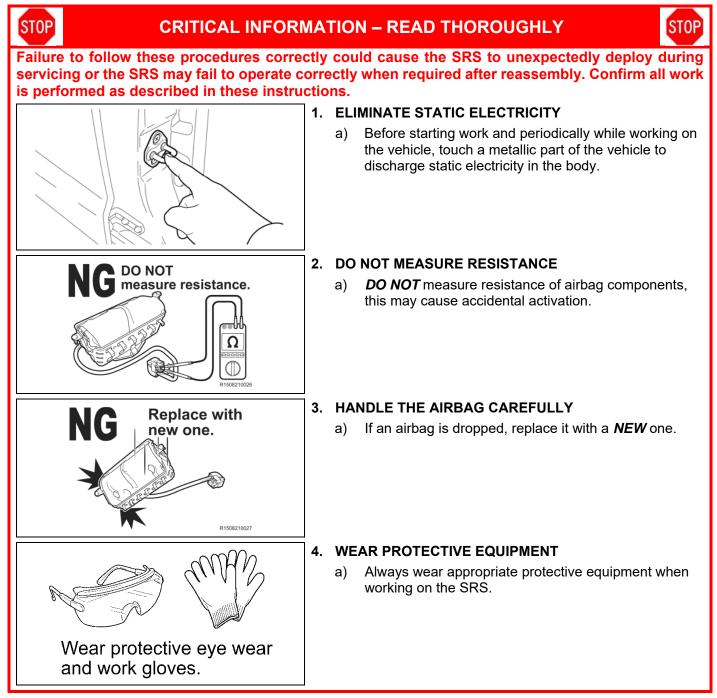
Standard hand tools
 Torque wrench
 Techstream
 Molding remover set

**G0P/G0R/H0A CAMPAIGN TOOLS** – These tools where previously provided to the dealership for campaign F0J and will be used for this campaign. These tools are required when performing this repair.

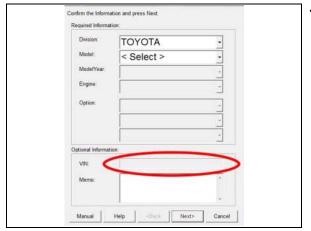


NOTE: This tool *CANNOT* be ordered through the parts or tools system. If additional tools are needed, they can be sourced locally.

## **V. SAFETY PRECAUTIONS**



## **VI. SRS SYSTEM HEALTH CHECK**



## 1. PERFORM A HEALTH CHECK

- a) Confirm the Techstream is connected to the dealership's internet.
- b) When launching the Techstream software the VIN may need to be entered manually.

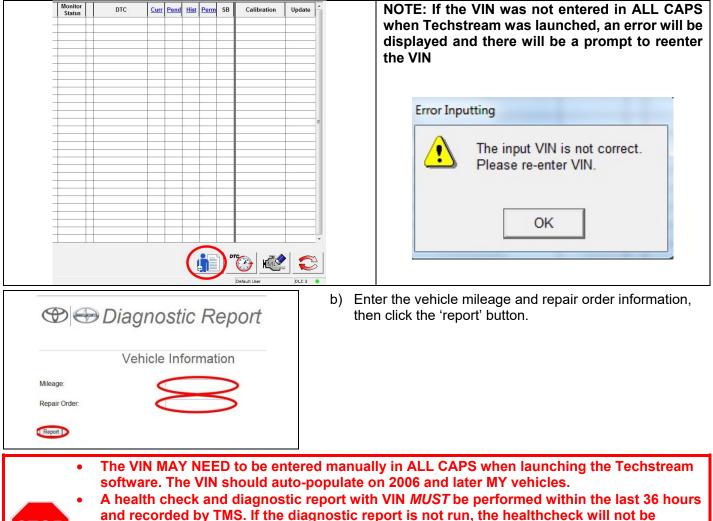
NOTE: All letters of the VIN *MUST* be entered in ALL CAPS, or the VIN will need to be reentered when running the diagnostic report.

- c) Perform a health check.
  - Note: The VIN may auto populate on the later model year vehicles, if this happens DO NOT change the VIN.

### 2. RUN A DIAGNOSTIC REPORT

STOP

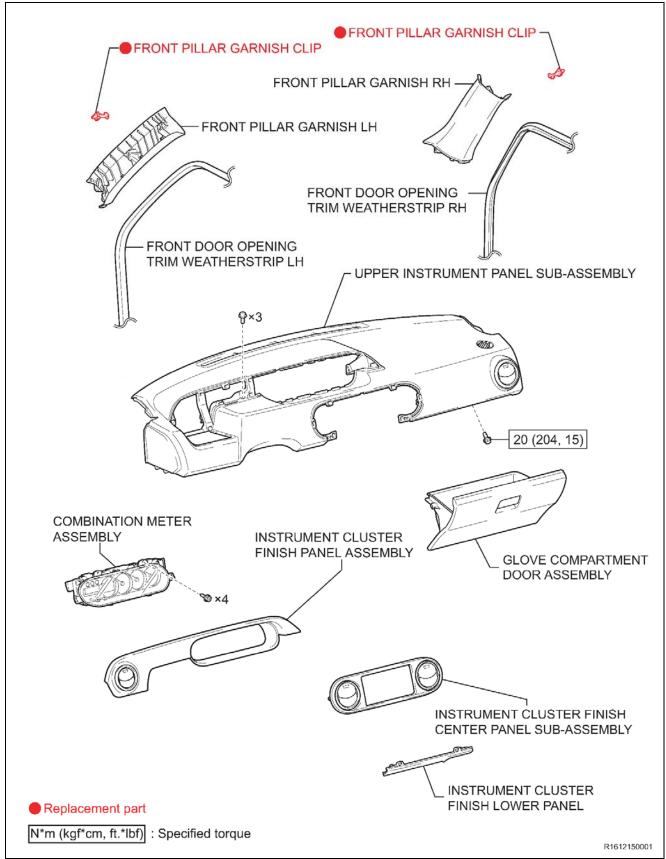
a) After the health check has completed, run a diagnostic report by clicking on the link on the health check screen.

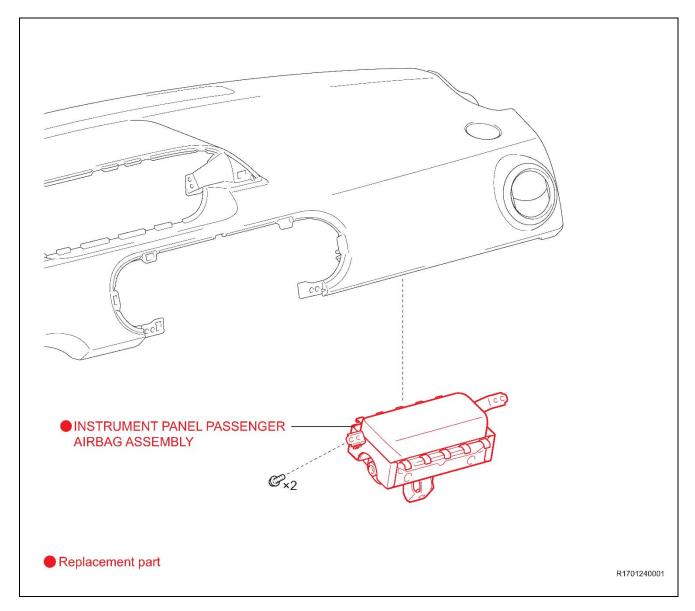


- recognized by TMS.
- The serial number recording application will be disabled and the repair cannot be completed if a health check and diagnostic report is not performed and recorded by TMS.
- This campaign only covers the replacement of the passenger airbag module. NO other SRS components are covered under this campaign.

## VII. PASSENGER AIRBAG MODULE REPLACEMENT

#### COMPONENTS





## 1. REMOVE THE AIRBAG MODULE

a) Refer to TIS for instructions on airbag removal:

## 2008MY 2009MY 2010MY



## 2. LAUNCH THE SERIAL NUMBER RECORDING APPLICATION

- STOP
- The AIRBAG MODULE serial number MUST be recorded using the barcode scanner (provided at the launch of SSC F0J).
- The barcode scanner application MUST be completed on every vehicle. These numbers MUST be included on every warranty claim that is submitted for module replacement or the claim may be subject to debit.
- The technician performing the work MUST have valid TIS login credentials and an internet connection to perform the inspection and scanning process.
- a) Log in to TIS and input the VIN of the vehicle in the Vehicle Inquiry tab.
- b) Confirm the VIN is applicable and that the campaign has not been completed.
- c) Click on the link to launch the serial number recording application.
  - Note: The Serial Number Recording Application is the same as the previous application, so the screens will still indicate an older campaign.

Vehicle Identification Number S	iearch				
Enter a 17 Digit with below to search					
Vehicle Information					
Division: TOYOTA	Model: Corolla	Grade: CE	Model Year: 2003		
Drive Type: 2WD	Body Type: 4Dr. Sedan	Engine Family: 4-cylinder - 122	Transmission:		
Date of First Use:	Production Date: 01/18/2002	Plant Code: Z - FREMONT PLANT - NUMMI			
VIN: 1NX -8R32E-00000000	Standard Equipment: Click here	e to display			
Exterior Color: 03MS, SANDRIFT METALLIC		Interior Color: FA41, FA41			
		Interior Trim Color: FA, *	Interior Fabric: F, *		
Vehicle accessories are not current	ly available. Try your query again later.				
Compage Service History	Warranty OTC History Di	agnostic Report			
Service Campaign					
Commenter Descriptions College			4		
Campaign Description: Safety i	Recall DUP Remedy Notice - 2003-2004 Mil	odel Year Corolla, Corolla Matrix, Sequoia, an	d rundra venicies, 2002-2003 Model Year		
	mpleters wheck applicability for VIN				

- d) Reenter TIS password in the serial number recorder application.
- NOTE: The person logged-in to TIS <u>MUST</u> be the person performing the repair.

Front Pas	senger A	irbag Infla	tor Module - S	Safety Recall	
		SSC - I			
		000	001	00000	
				(1) $(2)$ $(3)$ $(4)$ $(5)$	
User ID: SuzukiR			Technician Name: Russell Suzuki		
Dealer Code:			Dealer Name:		
Time: 06/10/2014 02:07 PM P	DT		Airbag Serial #:		
Original Inflator Serial #:			Replacement Inflator Serial #:		
	VIN: STD	STATI CONTRACTOR	BEIGE M. M.]		
	- C	Mileage*			
-					
Task Airbag = Record	Dealer	User	Time	Status Not Started	
Inflator # Record				Not Started	
Terms & Conditions				Not Started	
New Airbag #	<u> </u>			Not Started	

e) Record the vehicle mileage into the serial number recording application.

NOTE:

• If this screen indicates that the module has already been replaced on this VIN, there is no need to perform the campaign again.

#### 3. CONNECT THE BARCODE SCANNER

- a) Connect the barcode scanner to the USB port on the Techstream.
- b) The scanner will automatically connect and a beep will be heard when the scanner is ready.

NOTE:

- The scanner was provided for SSC F0J.
- The scanner works best in low light conditions.
- Always hold the scanner directly in front of and parallel to the barcode label.

#### 4. SCAN THE AIRBAG SERIAL NUMBER

# **ATTENTION:** This information is **CRITICAL**

- a) Scan the **AIRBAG ASSEMBLY** serial number 2 times.
  - Confirm that the cursor is in the first serial number box then scan the bar code.
  - 2) Position the cursor in the second serial number box and rescan the bar code.

b) Click next.

NOTE:

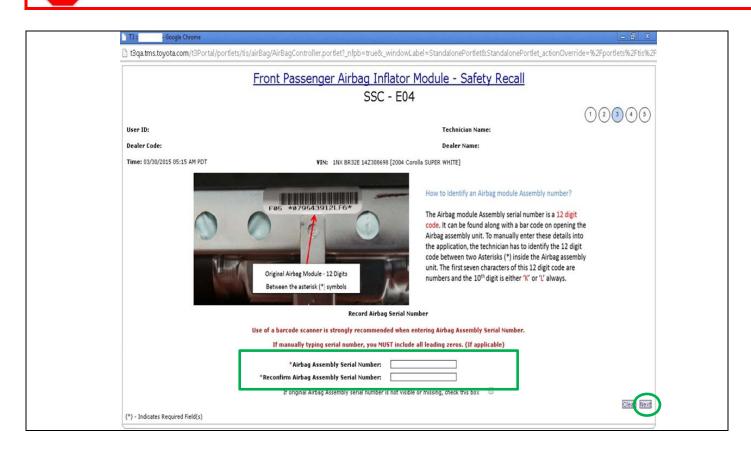
STOP

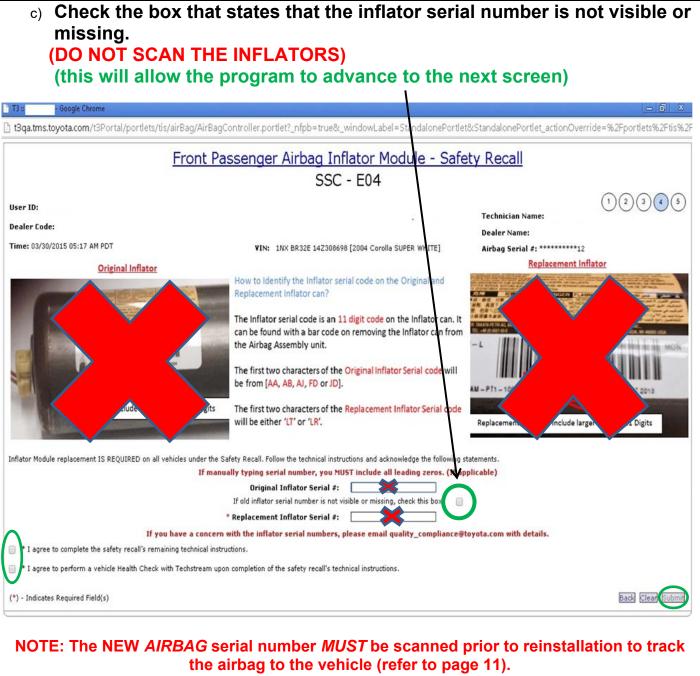
- If both the serial numbers do not match, confirm and reenter.
- If the serial number barcode will not scan, it can be entered manually.
- AIRBAG SERIAL NUMBER IDENTIFICATION

   The airbag serial number is *ALWAYS* the 12 *DIGITS* located between the asterisks.
   The 3 digits before the asterisk *ARE NOT* part of
  the serial number, and *SHOULD NOT* be entered or
  an inaccurate response may be returned.
  Airbag Serial Number Label Example

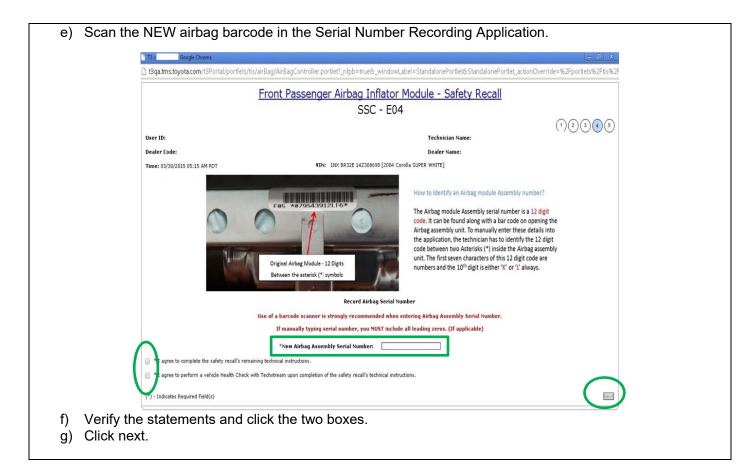


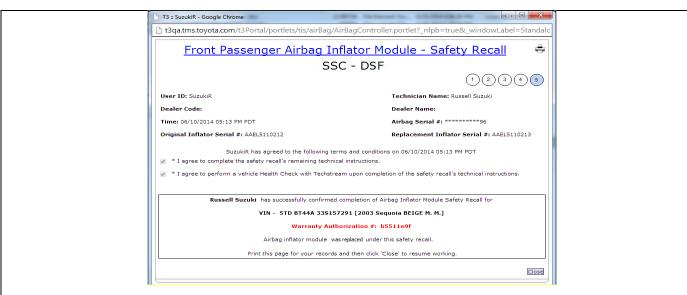
The AIRBAG serial number MUST be recorded prior to replacement.





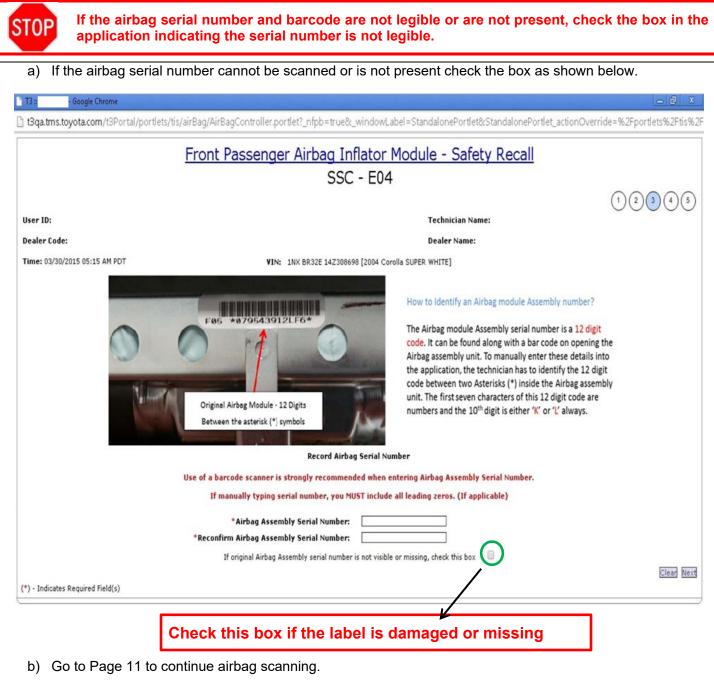
d) Click submit.





- h) Confirm agreement by checking the two boxes.
- i) Record the Warranty Authorization # to be included in the warranty claim.
- j) Place the old module in the parts box and take it immediately to the parts department. **NOTE:**
- Confirm the cursor is in the correct serial number input box before scanning.
- If the serial number barcode will not scan, it can be entered manually.
- If there are any difficulties or concerns with this process, email quality\_compliance@toyota.com with details.

## AIRBAG SERIAL NUMBER IS MISSING OR IS UNREADABLE



## VIII. FRONT PASSENGER AIRBAG REINSTALLATION

#### 1. INSTALL THE NEW AIRBAG

a) Refer to TIS for instructions on airbag installation:

2008 MY 2009 MY 2010 MY

#### 2. RECONNECT THE NEGATIVE BATTERY CABLE

- a) Reconnect the negative battery cable.
- b) Perform any needed system intialzations.
- 3. PREFORM ANY NEEDED VEHICLE INITIALIZATIONS
- 4. PERFORM A HEALTH CHECK AND DIAGNOSTIC REPORT

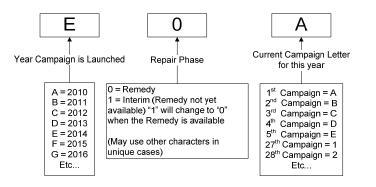
# ◄ VERIFY REPAIR QUALITY ►

- Confirm all precautions are follow to ensure safety during the repair
- Confirm the entire serial number checker application is completed and the warranty authorization # is recorded on EVERY vehicle
- Confirm the old module is handled safely and given to the appropriate parts professional for shipment

If you have any questions regarding this update, please contact your regional representative.

## **IX APPENDIX**

#### A. CAMPAIGN DESIGNATION DECODER



Examples:

A0D = Launched in 2010, Remedy Phase, 4<sup>th</sup> Campaign Launched in 2010

B1E = Launched in 2011, Interim Phase, 5<sup>th</sup> Campaign Launched in 2011

C1C = Launched in 2012, Interim Phase, 3rd Campaign Launched in 2012

#### **B. CAMPAIGN PARTS DISPOSAL**

**ALL** inflators that are removed from vehicles under this campaign **MUST** be packaged and shipped back to the inflator manufacturer following the manufacturer's instructions. The instructions can be found in the following locations:

- Attached to the dealer letter
- Included in the parts box