

# The Amarok Range – Specifications



## **Technical specifications**

## **Amarok Single Cab**

Engine	TSI300	TDI340	TDI400	
Туре	4 Cylinders, DOHC, 16 Valve	4 Cylinders, DOHC, 16 Valve	4 Cylinders, DOHC, 16 Valve	
Capacity, litres/cc	2.0 / 1,984	2.0 / 1,968	2.0 / 1,968	
Installation	Longitudinal	Longitudinal	Longitudinal	
Bore x Stroke / Compression ratio	82.5 x 92.8 / 9.6:1	81.0 x 95.5 / 16.5:1	81.0 x 95.5 / 16.5:1	
Construction materials	Alloy head with cast iron block	Alloy head with cast iron block	Alloy head with cast iron block	
Maximum power, kW @ rpm	118 @ 3,750	103 @ 3,500	132 @ 4,000	
Maximum torque, Nm @ rpm	300 @ 1,600 – 3,750	340 @ 1,600 – 2,250	400 @ 1,500 – 2,250	
Induction type	Single Turbocharger	Single Turbocharger	Bi-Turbochargers	
Emissions standard	Euro 4	Euro 5* with Diesel Particle Filter (DPF)	Euro 5* with Diesel Particle Filte (DPF)	
Intercooled	Yes	Yes	Yes	
Transmission – manual	6 Speed	6 Speed	6 Speed	
Driven wheels	Rear Wheel Drive	Rear Wheel Drive	4MOTION – Selectable	
Battery	450 Amp 95Ah	450 Amp 95Ah	450 Amp 95Ah	
Wheels and Tyres				
Wheels	Steel 16" x 6.5J	Steel 16" x 6.5J	Steel 16" x 6.5J	
Tyres	205 R16 C 110/108T	205 R16 C 110/108T	205 R16 C 110/108T	
Fuel consumption and performance				
Fuel type	Petrol	Diesel	Diesel	
Fuel system	Direct Injection	Common Rail Direct Injection	Common Rail Direct Injection	
Fuel tank capacity, litres	80	80	80	
	Comb / Urban / Ex Urban • CO <sub>2</sub>	Comb / Urban / Ex Urban • CO <sub>2</sub>	Comb / Urban / Ex Urban • CO <sub>2</sub>	
Manual, litre/100km • CO <sub>2</sub>	9.5 / 12.6 / 7.8 • 226	7.5 / 9.1 / 6.2 • 197	7.8 / 9.6 / 6.9 • 206	

<sup>\*</sup> Emission level according to European Regulation (EC) No. 715/2007 and Regulation (EC) No. 692/2008. The information and the specifications contained within this document were correct at the time of issue. Due to our continuous process of improvement our products are continually updated and changes may be made to the specifications from time to time. Not all vehicles or options may be available. Check at time of ordering.

## **Technical specifications**

## **Amarok Dual Cab**

Engine	TS1300	TD1340	TD1400	TDI420
Туре	4 Cylinders, DOHC, 16 Valve	4 Cylinders, DOHC, 16 Valve	4 Cylinders, DOHC, 16 Valve	4 Cylinders, DOHC, 16 Valve
Capacity, litres/cc	2.0 / 1,984	2.0 / 1,968	2.0 / 1,968	2.0 / 1,968
Installation	Longitudinal	Longitudinal	Longitudinal	Longitudinal
Bore x Stroke / Compression ratio	82.5 x 92.8 / 9.6:1	81.0 x 95.5 / 16.5:1	81.0 x 95.5 / 16.5:1	81.0 x 95.5 / 16.5:1
Construction materials	Alloy head with cast iron block	Alloy head with cast iron block	Alloy head with cast iron block	Alloy head with cast iron block
Maximum power, kW @ rpm	118 @ 3,800 - 5500	103 @ 3,500	132 @ 4,000	132 @ 4,000
Maximum torque, Nm @ rpm	300 @ 1,600 - 3,750	340 @ 1,600 – 2,250	400 @ 1,500 – 2,250	420 @ 1,750
Induction type	Single Turbocharger	Single Turbocharger	Bi-Turbochargers	Bi-Turbochargers
Emissions standard	Euro 4	Euro 5* with Diesel Particle Filter (DPF)	Euro 5* with Diesel Particle Filter (DPF)	Euro 5* with Diesel Particle Filter (DPF)
Intercooled	Yes	Yes	Yes	Yes
Transmission – manual	6 Speed	6 Speed	6 Speed	-
Transmission – automatic	_	-	-	8 Speed
Driven wheels	Rear Wheel Drive	Rear Wheel Drive	4MOTION – Selectable	4MOTION – Permanent
Battery	450 Amp 95Ah	450 Amp 95Ah	450 Amp 95Ah	450 Amp 95Ah
Wheels and Tyres				
Wheels	Steel 16" x 6.5J	Steel 16" x 6.5J	Steel 16" x 6.5J	Steel 16" x 6.5J
Tyres	205 R16 C 110/108T	205 R16 C 110/108T	205 R16 C 110/108T	205 R16 C 110/108T
Fuel consumption and performance				
Fuel type	Petrol	Diesel	Diesel	Diesel
Fuel system	Direct Injection	Common Rail Direct Injection	Common Rail Direct Injection	Common Rail Direct Injection
Fuel tank capacity, litres	80	80	80	80
	Comb / Urban / Ex Urban • CO <sub>2</sub>	Comb / Urban / Ex Urban • CO <sub>2</sub>	Comb / Urban / Ex Urban • CO <sub>2</sub>	Comb / Urban / Ex Urban • CO <sub>2</sub>
Manual, litre/100km • CO <sub>2</sub>	9.6 / 12.7 / 7.9 • 228	7.5 / 9.1 / 6.2 • 197	-	-
4MOTION Manual, Litre/100km • CO <sub>2</sub>	-	-	7.9 / 9.7 / 7.0 • 209	-
4MOTION Automatic, Litre/100km • CO <sub>2</sub>	_	-	-	8.3 / 10.1 / 7.3 • 219

<sup>\*</sup> Emission level according to European Regulation (EC) No. 715/2007 and Regulation (EC) No. 692/2008. The information and the specifications contained within this document were correct at the time of issue. Due to our continuous process of improvement our products are continually updated and changes may be made to the specifications from time to time. Not all vehicles or options may be available. Check at time of ordering.

## **Technical specifications**

Engine

## **Amarok Trendline, Highline and Ultimate**

**TDI400** 

Туре	4 Cylinders, DOH	C, 16 Valve	4 Cylinders, DOHC, 16 Valve			
Capacity, litres/cc	2.0 / 1,968		2.0 / 1,968			
Installation	Longitudinal		Longitudinal			
Bore x Stroke / Compression ratio	81.0 x 95.5 / 16.5:1		81.0 x 95.5 / 16.5:1			
Construction materials	Alloy head with ca	st iron block	Alloy head with ca	st iron block		
Maximum power, kW @ rpm	132 @ 4,000		132 @ 4,000			
Maximum torque, Nm @ rpm	400 @ 1,500 - 2,250		420 @ 1,750			
Induction type	Bi-Turbochargers		Bi-Turbochargers			
Emissions standard	Euro 5* with Diese	el Particle Filter (DPF)	Euro 5* with Diese	el Particle Filter (DPF)		
Intercooled	Yes		Yes			
Transmission – manual	6 Speed					
Transmission – automatic	-		8 Speed			
Driven wheels	4MOTION – Select	table	4MOTION – Perma	anent		
Battery	450 Amp 95Ah		450 Amp 95Ah			
Wheels and Tyres						
Wheels (Trendline/Highline)	Alloy 16" x 6.5J "Ta Alloy 17" x 8J "Aldo		Alloy 16" x 6.5J "Taruma" (Trendline) Alloy 17" x 8J "Aldo" (Highline)			
Wheels (Ultimate)	Alloy 19" x 8J "Can	tera"	Alloy 19" x 8J "Cantera"			
Tyres (Trendline/Highline)	245/70 R16 111T (Tr 245/65 R17 111T (H		245/70 R16 111T (Trendline) 245/65 R17 111T (Highline)			
Tyres (Ultimate)	255/55 R19 111T	<u> </u>	255/55 R19 111T	255/55 R19 111T		
Fuel consumption and performance						
Fuel type	Diesel		Diesel			
Fuel system	Common Rail Dire	ect Injection	Common Rail Dire	Common Rail Direct Injection		
Fuel tank capacity, litres	80		80			
	Comb / Urban / E	x Urban • CO.	Comb / Urban / Ex Urban • CO <sub>2</sub>			
4MOTION Manual, Litre/100km • CO <sub>2</sub>	7.9 / 9.7 / 7.0 • 209		-			
4MOTION Automatic, Litre/100km • CO <sub>2</sub>			8.3 / 10.1 / 7.3 • 219			
-						
Gear ratios	TS1300	TDI340	TDI400	TDI420		
Final Drive	4.3	4.3	4.1	3.7		
Gear 1:	4.82	4.82	4.82	4.714		
Gear 2:	2.54	2.54	2.54	3.143		
Gear 3:	1.49	1.49	1.49	2.106		
Gear 4:	1	1	1	1.667		
Gear 5:	0.76	0.76	0.76	1.285		
Gear 6:	0.64	0.64	0.64	1		
Gear 7:				0.839		

TDI420

0.667

3.3

4.37

4.37

4.37

Gear 8:

Reverse Gear:

<sup>\*</sup> Emission level according to European Regulation (EC) No. 715/2007 and Regulation (EC) No. 692/2008. The information and the specifications contained within this document were correct at the time of issue. Due to our continuous process of improvement our products are continually updated and changes may be made to the specifications from time to time. Not all vehicles or options may be available. Check at time of ordering.

## **Drivetrain**

Suspension and Steering	
Front axle	Transverse link with A-frame arm double wishbone and anti-roll bar
Rear axle	Multi-layer rigid axle with leaf spring and stabiliser bar
Steering	Rack and pinion power steering
Turning circle, m	12.95
Brakes	
Front disc brakes, mm	303 ventilated disc
Rear disc brakes, mm	292 drum brake
Brake systems	ESP, ABS, EBD, EDL, Hill Hold, Brake Assist, Traction Control and Off-Road ABS including Hill Descent

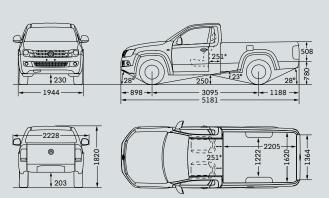
## Measurements and statistics

Weights									
GVM, 3,040kg	Standard (Heavy Duty)								
GVM, 2,820kg	Optional for Highline and Ultimate (Comfort Suspension)								
Towing capacity, braked/unbraked, kg	3,000/750	3,000/750							
Towing downball load, kg	300								
Amarok Single Cab	TSI300 2WD			TDI340 2WD		TD1400 4	WD		
Unladen Mass¹, kg	1,739			1,762		1,845			
Payload², @ 3,040kg GVM, kg	1,301			1,278		1,162			
Amarok Dual Cab	TSI300 2WD	1	TDI340	2WD	TDI400 4WD		TDI420	4WD (Auto)	
Unladen Mass¹, kg	1,847		1,870		1,986		1,985		
Payload <sup>2</sup> , @ 3,040kg GVM, kg	1,193 1,170		1,054		1,055				
	Amarok Trendline Manual TDI400 4WD	Amarok Trendline A TDI420 4W		Amarok Highline Manual TDI400 4WD	Amarok Highline Auto TDI420 4WD	Amarok Ultimate TDI400 4		Amarok Ultimate Auto TDI420 4WD	
Unladen Mass¹, kg	2,025	2,025		2,042	2,042	2,065		2,065	
Payload², @ 3,040kg GVM, kg	1,015	1,015		998	998	975		975	
Dimensions	Amarok Single Co	ab		Amarok Dual Cab		Amarok Trendline, Highline and Ultimate			
Length, mm	5,181			5,181		5,254			
Width, mm	1,944			1,944		1,944			
Width, including door mirrors, mm	2,228			2,228		2,228			
Height, mm	1,820			1,834		1,834			
Wheelbase, mm	3,095			3,095		3,095	3,095		
Ground clearance, mm	230 (192 with 4MOTION underbody protection)		230 (192 with 4MOTION underbody protection)		192				
Entry angle	28°					28°			
Departure angle	28°					23.6°			
Ramp angle	23° (21.4° with 4M	IOTION)		23° (21.4° with 4M	OTION)	21.4°			
Wading depth, mm	500			500 500					

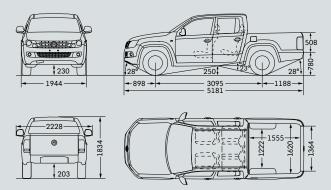
<sup>&</sup>lt;sup>1</sup>The Unladen Mass (UM) includes 10L of fuel, vehicle fluids and no occupants. Figures quoted are for base model vehicles only. <sup>2</sup>Payload figures determined by subtracting 'Unladen Mass' (UM) from total 'Gross Vehicle Mass' (GVM). A vehicle's final payload, given the different available configurations, can only be determined by weighing the individual vehicle and comparing to the known GVM. Figures quoted are for base model vehicles only.

## Measurements and statistics

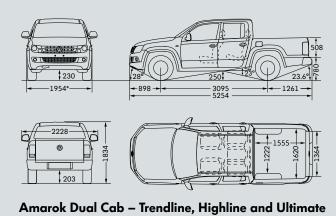
Cargo area	Amarok Single Cab	Amarok	and Ultimate		
Rear tailgate width, mm	1,364	1,364	1,364		
Rear tailgate height, mm	508	508	508		
Load area, m <sup>2</sup>	3.57	2.52	2.52		
Tie down points	6	4	4		
Length, mm	2,205	1,555	1,555		
Width at widest point, mm	1,620	1,620	1,620		
Width at wheel arches, mm	1,222	1,222	1,222		
Height from ground, mm	780	780	780		
Warranty and service					
Vehicle	3 Year, Unlimited km				
Paint / Corrosion	3 Years / 6 Years				
Road side assistance	3 Years, Unlimited km				

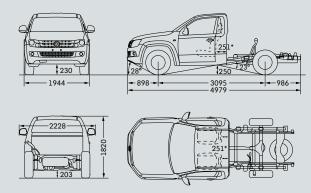


## **Amarok Single Cab**

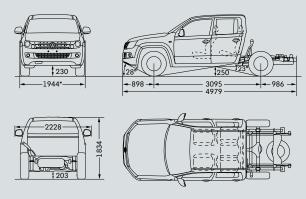


## **Amarok Dual Cab**





## **Amarok Single Cab Chassis**



**Amarok Dual Cab Chassis** 

Safety and security	Amarok Single Cab	Amarok	Amarok Trendline	Amarok Highline	Amarok Ultimate
Airbag for driver and front seat passenger	S	S	S	S	S
Front side head/thorax airbag	S	S		S	s
Electronic Stability Programme (ESP) with Brake Assist	S	S	S	S	_ s
Off-road ABS/ASR and EDL	S	S	s	s	s
Electronic engine immobiliser	S	s	_ s	s	s
Remote central locking	S	- <u>s</u>	s	s	s
Front height adjustable 3-point seat belt with pre-tensioners	S	s	_ s	s	s
Child restraint anchor points (3 in second row of seats)	_	S	s	S	s
Alarm with back-up horn	_	-		s	
Seat belt warning (driver's seat)	S	s	_ s	s	
Daytime running lights	S	s	s	s	
Lockable rear tailgate with "comfort" closing	_				- <u>s</u>
Deliver model				_	
Driver assist  Rear View Camera	_				s
Park distance control – front and rear			0	- <u>-</u> S	- <del>s</del>
Park distance control – rear	0	0			
Lights and vision (automatic headlights and rain-sensing wipers)	0	0	0	0	<u>-</u>
<u> </u>					
Audio and media		-	_	_	
RCD210 Radio CD Player with MP3 Double Din with 2 speakers	<u>S</u>	- <u>S</u>			
RCD310 Radio CD Player with MP3 Double Din with 6 speakers	0	0			
RCD310 Radio CD Player with MP3 Double Din with 4 speakers	_		_ <u> </u>		
RNS315 Satellite Navigation / Multimedia 5" touch screen, SD card reader, Aux-in socket. Also includes AM/FM radio with RDS and single CD player.	-	-	-	S	S
RNS510 Satellite Navigation / Multimedia 6.5" touch screen, SD card reader, 30GB hard drive for maps. Also includes AM/FM radio with RDS and single CD player.	-	-	-	-	0
Leather multifunction steering wheel with controls for audio and phone and multifunction display (standard on 4MOTION models)	0	0	S	S	s
Bluetooth™ connectivity, including audio streaming and hands-free phone operation (standard on 4MOTION models)	_	-	S	S	S
Bluetooth <sup>TM</sup> connectivity, including hands-free phone operation	0	О	-	_	-
Exterior					
Metallic paint	0	0	0	0	0
Pearl effect paint	0	0	0	0	0
Stainless steel sports bar	A	A	A	- <del>S</del>	- <del>-</del> s
Stainless steel side steps	A	A	A	- <del>S</del>	- <del>s</del>
Underbody Design Element – front	A	- A	A		- <del>s</del>
Front fog lights (with cornering function for Ultimate, chrome highlight for Highline and Ultimate)	0	0	S	S	- <u>s</u>
Rear fog lights (not for chassis model)	S	- <u>S</u>	s		- s
Chrome highlights on mirrors, front and rear bumpers and grille	_	-		S	- <u>s</u>
High level brake light and cargo area lighting	S	- <u>s</u>	s	s	s
Front and rear mud flaps	S <sup>1</sup>		S <sup>1</sup>	s	
Engine and transmission protection (standard on 4MOTION models)	S	- <u> </u>			- <u> </u>
Rear bumper with integrated step		-			
Body coloured bumpers and mirror housings	_	-			
Chrome rear bumper with integrated step	_	-		- <u>s</u>	- <u> </u>
Body coloured bumpers with chrome details and mirror covers	_			- <u>s</u>	- <del>s</del>
,					

 $^1$ For chassis version, the rear mudflaps are not fitted. The Bluetooth  $^{TM}$  word mark is owned by The Bluetooth SIG, Inc. Not all devices will be compatible and functionality will vary depending on the device.

# Standard and optional equipment

Exterior	Amarok Single Cab	Amarok	Amarok Trendline	Amarok Highline	Amarok Ultimate
adder Frame Chassis in high strength steel	S	S	S	S	S
Cab Chassis model (without rear tray)	0	0	0	_	
Wheels and tyres					
16" x 6.5J Steel Wheels with 205 R16C 110/108T	S	S			
16" x 6.5J Alloy wheels "Taruma" with 245/70 R16 111T tyres	0	0			
17" x 8.0J Alloy wheels "Aldo" with 245/65 R17 111T tyres			0	- <u>s</u>	
18" x 7.5J Alloy wheels "Durban" with 255/60 R18 112T tyres				0	
19" x 8.0J Alloy wheels "Cantera" with 255/55 R19 111T tyres					_ <u> </u>
16" AT-R (All Terrain) Tyre (245/70 R16)	0	0	0		
Extended wheel arches (with 17", 18" or 19" Alloy wheels)			0	- <u>s</u>	- <u>s</u>
Full size spare wheel	- <u>s</u>	- <u>s</u>		- s	- <u>s</u>
Seats			_		_
Cloth seats	- S	- <u>S</u>	_ <u>S</u>	_ <u>S</u>	
Interior trim – "Spacer"	<u> </u>	_ <u>S</u>			
Interior trim – "Trail"	-	-	_ <u>S</u>		
Interior trim – "Endless" Black cloth	-			- <u>S</u>	
Interior trim – "Endless" Mendoza cloth	-				
Interior trim – "Vienna" Leather appointed*					_ <u>s</u>
Interior trim – "Vienna" Mendoza Leather appointed*					
Leather appointed trim with seat heaters for driver and front passenger*	- 	- - ———	- - ———	0	S
Alcantara appointed seats with carbon-look bolster finish, including seat heaters for driver and front passenger	-	_		0	0
Folding rear bench seat – backrest forwards and seat base upward with fastening strap	-	S	S	S	S
Headrests for rear bench seats (3)		S		S	
Driver and front passenger seat with height adjustment	S	S	S	S	
Windows and doors					
Driver and passenger with one-touch up/down	S	S		S	<u>s</u>
Electric windows with roll-back function	S	- <u>S</u>			
Heat insulating (green) glass	S	- <u>s</u>		- S	_ <u>_</u>
Privacy glass – rear	-	-		- <u>s</u>	
Air conditioning				_	
Climatic air-conditioning	S	_ <u>S</u>	_ <u>S</u>		
Climatronic air-conditioning dual-zone	-			<u>S</u>	_ S
Interior					
Interior light – door operated	S	S	S	S	_ <u>S</u>
Interior light in rear	-		S	S	_ <u>s</u>
Map lights	-	-	S	S	_ <u>S</u>
Rubber floor covering in cab	S	S		_	
Carpet floor covering in cab	_	_	S	S	S
Tailored carpet mats	-	_	0	0	S
Tailored rubber mats	A	A	A	A	A
Storage under front seats	_	_	S	S	S
Centre console with cover and armrest	S	S	S	S	S
Leather gearshift knob and handbrake lever (standard on 4MOTION models)	0	0	s	S	s

## Standard and optional equipment

Amarok Single Cab	Amarok	Amarok Trendline	Amarok Highline	Amarok Ultimate
S	S	S	S	S
S	S		_	
-	-	S	S	s
-	S	S	S	S
S	-	_		
S	S	S	S	S
0	0	S	S	S
S	S	S	S	S
0	0	S	S	S
S	S	S	S	S
0	0	S	S	
S	S	-	_	-
0	0	s	S	
	Single Cab   S   S   S   S   S   S   S   S   S	Single Cab         Amarok           S         S           S         S           -         -           -         S           S         -           S         S           O         O           S         S           O         O           S         S           O         O           S         S           O         O           S         S	Single Cab         Amarok         Trendline           S         S         S           S         S         -           -         -         S           -         S         S           S         S         S           O         O         S           S         S         S           O         O         S           S         S         S           O         O         S           S         S         S           O         S         S           S         S         S	Single Cab         Amarok         Trendline         Highline           S         S         S         S           S         S         -         -           -         S         S         S           -         S         S         S           S         S         S         S           O         O         S         S           S         S         S         S           O         O         S         S           S         S         S         S           O         O         S         S           S         S         S         S

S = Standard - = Not Available O = Optional A = Accessory

Chassis models may vary in equipment due to the deletion of rear tray, lights and other associated equipment.

## **Paint colours**

The bodywork is galvanised first to give your Volkswagen optimum protection against mechanical and chemical influences. Only then is the paint applied in several layers and left to harden. The result is a scratch-resistant, hard finish for the top coat.



Candy White Solid paint **B4B4** 

SATHU



Ontario Green Solid paint **V7V7** 

SATHU



Tornado Red Solid paint 9310

SA



Reflex Silver Metallic paint\* 8E8E

SATHU



Sand Beige Metallic paint\* **P8P8** 

SATHU



Starlight Blue Metallic paint\* 3535

SATHU



Natural Grey Metallic paint\* M4M4

SATHU



Deep Black Pearl effect paint\* **2T2T** 

SATHU



Toffee Brown Metallic paint\* **4Q4Q** 

SATHU

\*Metallic paint and pearl effect paint are available at extra cost. The illustrations on these pages can only be regarded as a general guide as the printing process cannot render the colours with absolute accuracy. Please contact your local Volkswagen dealer for details of the standard equipment and optional extras available.

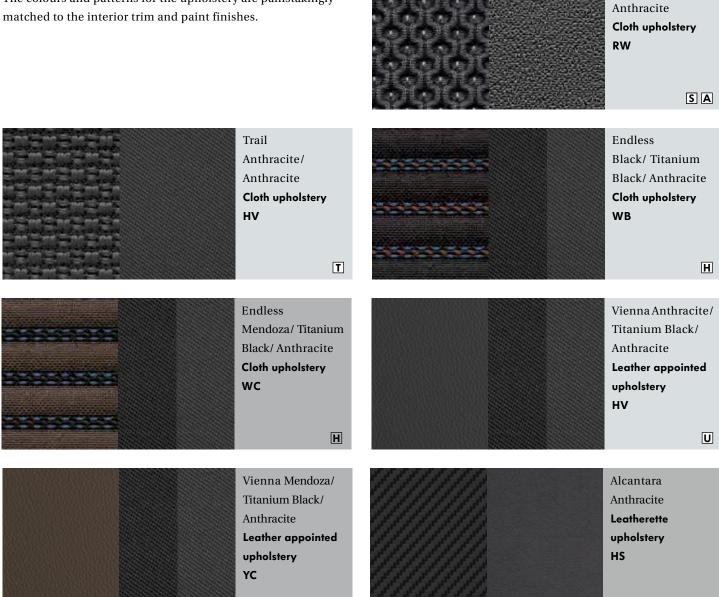
- standard
- S Amarok Single Cab Trendline

- **U** Ultimate

- optional extra
- A Amarok
- **H** Highline
- 10 Paint colours The Amarok Range

## **Trim**

High-quality, robust materials and skilled workmanship are essential in the manufacture of hard-wearing seat upholstery. The colours and patterns for the upholstery are painstakingly matched to the interior trim and paint finishes.



Spacer

Anthracite/

HU

U

Volkswagen is distributed in Australia by Volkswagen Group Australia Pty Ltd, 24 Muir Road, Chullora, NSW, 2190. ABN 14 093 117 876. Specifications are as planned at September 2013 for MY14 and are subject to change without notice or obligation. The colours shown in the brochure are indicative only and may vary from actual items due to the printing process. Vehicles are shown for illustrative purposes only and may not depict final Australian specification, which should be confirmed with your Volkswagen Commercial Vehicles dealer. Fuel consumption figures are according to Australian Design Rules (ADR) 81/02 unless otherwise stated. The information and the specifications contained within this document were correct at the time of issue. Due to our continuous process of improvement our products are continually updated and changes may be made to the specifications from time to time. Not all vehicles or options may be available. Check at time of ordering.

standard	S	Amarok Single Cab	T	Trendline	U	Ultimate
optional extra	Α	Amarok	Н	Highline		

<sup>\*</sup>Metallic paint and pearl effect paint are available at extra cost. The illustrations on these pages can only be regarded as a general guide as the printing process cannot render the colours with absolute accuracy. Please contact your local Volkswagen dealer for details of the standard equipment and optional extras available.

## Owning a Volkswagen

#### Volkswagen New Vehicle Warranty

Volkswagen Amarok is covered by a 3-year/unlimited kilometre manufacturer's warranty, which includes Volkswagen Assist (24hr roadside assistance). Amarok is also covered by a 3-year paintwork and 6-year anti-corrosion perforation warranty.

# Volkswagen Assist 24 hour roadside

As a valued customer, you can be assured that, wherever you travel within Australia, you will have access to roadside assistance, 24 hours a day, 365 days a year. This is complimentary for the duration of the vehicle's original Volkswagen warranty period. You will receive help in the event of a breakdown or accident and, if required, your vehicle will be mobilised or transported to an Authorised Volkswagen Repair Centre.

## Volkswagen Extended Warranty

Why not continue the confidence of a Volkswagen Warranty by purchasing a Volkswagen Extended Warranty? For further details on this option, please contact your local Volkswagen Dealer.

## Volkswagen Service

Your Authorised Volkswagen Service
Centre is part of Volkswagen's global
Quality Management System, ensuring
all dealers are certified to ISO 9001:2000
– an internationally recognised Quality
Standard. Authorised Volkswagen Service
Centres have factory trained technicians
equipped with the very latest diagnostic
equipment, specialist tooling and
Volkswagen Genuine Parts. An Authorised
Volkswagen Service Centre undertakes
work in accordance with factory specified
guidelines and maintenance schedules.

#### Volkswagen Genuine Parts®

Volkswagen Genuine Parts® are designed for your vehicle and approved by Volkswagen, with particular regard to safety. The workmanship, dimensional accuracy and materials used in these parts comply with factory specifications. To ensure safety and reliability, Volkswagen recommends the use of Volkswagen Genuine Parts®. Volkswagen Authorised Dealers offer a 2-year warranty on Genuine Parts from the date of purchase.

#### **Capped Price Servicing**

Volkswagen Commercial Vehicles have introduced Capped Price Servicing across the entire Commercial Vehicle Range. This new program supports our commitment to customer satisfaction and provides total transparency for complete peace of mind.

All vehicles registered after 1 January 2013 will be covered for a total of 90,000km (or 180,000km for Crafter models) or six years (whichever comes first). Our scheduled service includes the regular replacement of oil filters, engine oil and sump plug washer at each service interval, as well as the standard replacement of the air filter (at 45,000 and 90,000km) and spark plugs (every 60,000km).

To reference how much each service will cost for your specific Volkswagen Commercial Vehicle, you can contact your local dealer or go to www.volkswagen-commercial.com.au



## **Environment**

On a local level, we have undertaken a number of initiatives to reduce the environmental impact of our business processes, including careful recycling of office waste, for example. Energy usage is being reduced through lights controlled by motion sensors in toilets, kitchens and meeting rooms.

But there's no question that the area in which we can contribute most to environmental sustainability is with our vehicles. Our TSI engines combine innovative and world leading direct injection petrol technology with turbocharging and are extremely fuel efficient with reduced CO<sub>2</sub> emissions. Our TDI diesel engines consume less fuel and emit less exhaust fumes offering high torque and performance, while our diesel particulate filters extract soot from the exhaust fumes. Numerous engines already fulfill the very stringent Euro 5 norm.

Volkswagen is distributed in Australia by Volkswagen Group Australia Pty Ltd, 24 Muir Road, Chullora, NSW, 2190. ABN 14 093 117 876. Specifications are as planned at July 2013 for MY14 and are subject to change without notice or obligation. The colours shown in the brochure are indicative only and may vary from actual items due to the printing process. Vehicles are shown for illustrative purposes only and may not depict final Australian specification, which should be confirmed with your Volkswagen Commercial Vehicles dealer. Fuel consumption figures are according to Australian Design Rules (ADR) 81/02 unless otherwise stated. The information and the specifications contained within this document were correct at the time of issue. Due to our continuous process of improvement our products are continually updated and changes may be made to the specifications from time to time. Not all vehicles or options may be available. Check at time of ordering.