

# The Practicum & Internship Handbook

# The Clinical Mental Health Counseling Program

Department of Counseling

John Carroll University

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#### **Dear Student:**

**W**elcome to the beginning of your Practicum and Internship, the clinical experience component of your counselor training. Now is your opportunity to put formal knowledge into practice within the field.

**W**e suggest that you set aside a minimum of one hour to read the information, to understand the process, and to grasp the minimal standards needed to have a successful Practicum and Internship experience.

This is a time to consider and work with your professor as both a mentor and peer. During the Practicum and Internship experience, the mutual development and learning which occurs between faculty and student is intensified. We look forward to learning a great deal from you during this time and thank you in advance for allowing us to join you in this part of your educational journey.

You have worked hard to reach this point. Enjoy the process. Remember you are here to lead and to serve others. May this be a life-giving time for you and your clients.

Sincerely,

Faculty Members of John Carroll University's Department of Counseling

#### **Introduction - How to Use this Handbook**

This handbook is designed to provide comprehensive information that will assist you in completing the Practicum and Internship experience required for the completion of your degree program. You are encouraged to become thoroughly familiar with its contents, much of which are designed to meet state and national licensure requirements.

If you are utilizing the computer version of this handbook, note the blue words that are underlined, as these links will take you directly to that section of the handbook or to the website. Place your cursor over these words, hold the "Control" key, and left-click the mouse.

#### **Definitions**

In order to promote a clear understanding of the meanings intended in this handbook, a number of specific terms are defined.

**Practicum Student**—A student in training who is enrolled in a specific practicum course. The practicum course is an entry-level experience, less intensive than the internship course.

**Intern**—A student in training who is enrolled in a specific internship course. By previously completing the academic and experiential requirements of the practicum course, this student has satisfied the prerequisites necessary to enroll in the internship component of the program.

**Counselor Trainee (CT)**— The official term used to describe both Practicum and Internship students by The State of Ohio Counselor, Social Worker, and Marriage and Family Therapist Board (CSWMFT). It describes an individual who is seeking licensure as a professional counselor and who is currently enrolled in either Practicum or Internship within a counselor education program and registered with The Ohio CSWMFT Board. This term should be utilized by both practicum students and interns, to designate—properly and legally—a training status within the profession.

**Practicum/Internship Site**—This is the location where the practicum/internship experience occurs. This site must meet John Carroll University training program standards for the practicum/internship experience. This site **MUST** be a clinical site, *involving the diagnosis and treatment of mental and emotional disorders and conditions*. A significant portion of the practicum/internship experience must involve direct client contact. Click here for more detail.

**Clinical Coordinator of the Clinical Mental Health Counseling Program** —This individual is responsible for discussing specific requirements for the practicum/internship experience with the practicum student or intern.

<u>Dr. Paula Britton</u> currently occupies this position within the Counseling Program and may be reached directly at (216) 397-1710 or <u>pbritton@jcu.edu</u>. Her office is located in AD 315.

**Clinical Coordinator Assistant**—This individual collects paperwork related to the practicum/internship experience prior to semester-specific deadlines, maintaining an updated file for each practicum/internship student. The Clinical Coordinator Assistant maintains a current directory of approved placement sites and oversees an information resource for counseling students that includes confidential student evaluations of many practicum/internship sites.

<u>Amy Zucca</u> currently occupies this position within the Counseling Program and may be reached directly at 216-397-1708 or at <u>azucca@jcu.edu</u>. Her office is located in AD309.

**Practicum Instructor** or **Internship Instructor**—This individual instructs a bi-weekly course, during which individual student progress is monitored and individual case studies are presented. In this way, group supervision of students is provided. In some instances, instructors may provide student supervision on an individual basis. Initially, instructors receive information regarding the status of site placements for each enrolled student from the Clinical Coordinator Assistant. The instructor maintains communication with on-site supervisors as indicated, making on-site visits. Any dialogue regarding significant problems occurring on-site will be initiated with the assistance of this instructor. At the conclusion of the internship experience, the instructor reviews notebook for all forms and evaluations and assigns final (Pass/Fail) grades.

**John Carroll University Practicum Supervisor**— This individual meets with practicum students on a regular basis, providing personalized supervision and a weekly review of specific on-site cases encountered by the practicum student. Supervision includes discussions of the student's experiences, review of audio or video recordings, and evaluation of performance.

<u>Utilized during the practicum experience only</u>, this supervisor is typically a John Carroll University faculty member or a doctoral student working under the supervision of John Carroll University faculty.

**Practicum/Internship Site Supervisor—This individual is a clearly designated, appropriately licensed (PCC-S) with supervision designation** and a professional staff member at the practicum or internship site who is directly responsible for providing systematic, intensive supervision of the student's professional training activities and performance. The Practicum/Internship Site Supervisor must meet requirements defined by The State of Ohio Counselor, Social Worker, and Marriage and Family Therapist Board. Specifically, site supervisors must provide clinical experiences (*involving the diagnosis and treatment of emotional and mental disorders and conditions*) in accordance with guidelines that include at least 1 hour of individual supervision for every 20 on-site hours that the student works.

#### State of Ohio Counselor, Social Worker, and Marriage and Family Therapist Board

This is our state's licensing board. The board must approve all placements and provide counselor trainee status to students. No student can practice in a placement without Counselor Trainee status. It is <u>HIGHLY</u> recommended that you familiarize yourself with the Board website, as you will be utilizing it extensively during practicum and internship. Contact information is listed below:

Vern Riffe State Office Tower 77 South High Street, 24<sup>th</sup> Floor Columbus, OH 43215-5919

www.cswmft.ohio.gov

Phone: (614) 466-0912 Fax (614) 728-7790 Contact person: Simeon Frazier at (614) 995-0548

simeon.frazier@cswb.ohio.gov

# **Suggested Competencies for Practicum & Internship**

The following competencies should provide a foundation for the student's practicum/internship. This list is not intended to be comprehensive. Specific sites may emphasize particular competencies over others.

#### Interviewing

The development of skills necessary in the interview process, including obtaining a psychosocial history and individual report writing.

#### **Specific interviewing competencies:**

- Ability to utilize interviewing skills such as observing, listening, interpreting and rapport-building.
- Ability to utilize gathering of psychosocial history to elicit pertinent information such as problem history, family and work history, medical history, substance abuse indicators, and accurate referral sources.
- Ability to ascertain present mental status and make preliminary diagnosis.
- Ability to write formal intake assessment reports.
- Ability to make tentative recommendations based upon the interview.

#### **Evaluation and Diagnosis**

The development of skills necessary in the clinical assessment process, including the effective use of measurement instruments and the DSM-V.

#### Specific evaluation and diagnosis competencies:

- Ability to familiarize oneself with more frequently utilized evaluation instruments such
  as intelligence scales, achievement scales, aptitude scales, anxiety scales, and personality
  inventories and the ability to interpret and relate these instruments to diagnosis and
  treatment plans.
- Ability to differentiate between various diagnostic classifications (psychosis versus personality disorder, etc.) and the ability to classify disorders according to the DSM-V.
- Ability to summarize findings and recommendations in formal reports.

#### **Treatment**

The planning, implementation, and termination of individual, family, and group counseling, utilizing various evidenced based treatment modalities.

#### Specific treatment competencies:

 Ability to successfully engage in individual therapy utilizing definable treatment modalities. Ability to effectively utilize basic counseling skills such as listening, reflecting, reality testing, and interpretation. Ability to determine time frames and methods necessary for appropriately terminated therapy.

- Ability to engage or assist in family counseling utilizing counseling skills such as listening, reflecting, reality testing, and interpretation. Ability to utilize other skills pertinent to family therapy such as goal setting, addressing of needs of individual family members, interpreting family interaction patterns, and interpreting dysfunctional family behavioral patterns.
- Ability to lead group therapy utilizing definable treatment modalities. Ability to apply basic counseling skills such as listening, reflecting, reality testing, and interpretation to the process of group therapy.
- Ability to engage in substance abuse treatment when feasible. Ability to gain at least
  minimal knowledge of such treatment through visitation to substance abuse agencies or
  through participation in related training programs. Ability to identify symptoms of
  substance abuse, to become knowledgeable regarding appropriate treatment modalities,
  and to understand the impact of substance abuse on family relationships.
- Ability to design treatment plans and ability to write formal case reports.
- Ability to provide treatment to diverse clinical populations.

#### **Case Management**

The coordination of interrelated services—both within an agency and with supportive agencies—concerning a client and the development of client case reports.

#### <u>Specific case management competencies:</u>

- Knowledge of goals, purpose and functioning of each department and program within the agency.
- Knowledge of philosophy and policies of the agency.
- Knowledge of commonly utilized referral agencies and services and an understanding of the procedures involved in appropriate referral.
- Ability to manage or assist in management of individual cases, which include factors such as discharge planning, appropriate housing, vocational planning and referral services.
- Ability to engage in process of record-keeping and preparation of case reports.
- Ability to advocate for the client during the coordination of client services.

# **Agency Administration and Professional Behavior**

The administrative structure of the agency, internal committees of the agency, philosophy of the agency, and professional, ethical, and legal considerations within the agency.

#### Specific agency administration and professional behavior competencies:

• Knowledge of the administrative and operative structure of the agency, including linestaff assignments, funding sources and operational policies.

- Knowledge of composition of the internal agency structure, internal committee communication processes and committee assignments and responsibilities.
- Understanding of and ability to utilize agency resources such as records, psychological and psychiatric consultations, or library and other related information sources.
- Knowledge of and adherence to professional standards and quality assurance policies of the agency, including policies regarding the client-counselor relationship, record keeping, referral consultation and the peer review process.
- Knowledge of and adherence to professional ethics and legal responsibilities, in accordance with standards of local, state, and national professional associations particularly those of the American Counseling Association.
- Knowledge of and adherence to state licensure laws as defined by The State of Ohio Counselor, Social Worker, and Marriage and Family Therapist Board.

# General Information: Practicum/Internship Experience

#### **Selecting Practicum/Internship Placement Sites**

Consideration should be given to the following outlined requirements and criteria when selecting a practicum or internship site.

#### A Practicum or Internship Site Must Meet the Following Requirements:

- All sites must be clinical sites
- All sites must be registered with The State of Ohio Counselor, Social Worker, and Marriage and Family Therapist (CSWMFT) Board
- The site must include: "the diagnosis and treatment of emotional and mental disorders and conditions"
- The site should provide the opportunity to counsel clients representing demographic diversity
- The site must provide direct contact hours with clients and the opportunities to perform (under appropriate supervision) all activities that a regularly employed staff member is expected to perform
- All activities must be within the scope of counselor training as defined by The State of Ohio CSWMFT Board
- All sites must be approved by John Carroll University and registered with the CSWMFT Board

The practicum and internship are typically completed at the same location and transpire over the span of three consecutive semesters. These semesters represent the minimal amount of time necessary to complete the practicum and internship. In some cases, additional time may be indicated. Internship hours may NOT be collected during the Practicum course.

#### The Practicum/Internship Site Supervisor Must Meet the Following Criteria:

- The supervisor must make appropriate provisions for the student's orientation to the practicum or internship site, i.e. emergency procedures, procedures for assigning clients, site-specific limits to confidentiality, etc.
- The supervisor must provide on-site student working space
- Student goals are developed with the supervisor's assistance, who maintains responsibility for on-site continuity throughout practicum/internship
- The supervisor assists in the evaluation of student performance by completing forms explained in the practicum/internship syllabus

Though all practicum and internship placements should be initially discussed with the Clinical Coordinator, **the responsibility to secure a placement lies entirely with the student.** A directory of approved placement sites can be found **here**. Students may request sites not included in this directory, but these requests must be made with the cooperation of the Clinical Coordinator. In the case of previously unapproved sites, some initial site

screening may be required. In some cases, it may be possible for a student to utilize his/her present work site for the practicum/internship experience. However, this possibility is dependent upon specific work tasks encountered at the site in question. Any placement of this nature must be approved by The State of Ohio Counselor, Social Worker, and Marriage and Family Therapist Board and the JCU Clinical Coordinator.

The practicum/internship experience may be paid or unpaid. Specific sites should be contacted directly regarding remuneration policies for practicum students and interns. It is recommended that students leave adequate time for the set-up of the practicum/internship site as some sites may require a lengthy interview and assignment process. The average amount of time to allot is 6 months from start to finish.

An important reference for students seeking appropriate practicum or internship sites is available through the Clinical Coordinator Assistant, Amy Zucca, at <a href="mailto:azucca@jcu.edu">azucca@jcu.edu</a>, who maintains a notebook containing student evaluations of various sites. This information is provided solely for the use of John Carroll University graduate students in the Clinical Mental Health Program. This information is not provided to the general public under any circumstances. In the past, this information has proven helpful to counseling students who seek to match personal interests with approved practicum or internship sites.

# Practicum/Internship Recording/Taping Procedures

Both practicum and internship students are required to audio or video tape a specific number of counseling sessions during the practicum/internship experience. If audiotapes are utilized, these tapes must be audible. These counseling sessions must not be intake sessions, but instead should be either individual or group counseling sessions during which the student serves as either counselor or co-facilitator. Taping of these sessions must be approved by the involved clients. The Client Consent Form to be used for this purpose is included within this handbook. These forms need to be signed by clients themselves or the Parental Consent Form should be used and signed by a client's parent/guardian, should the client be a minor. Individual practicum or internship sites may have their own consent forms, which students should use accordingly. If sites do not have their own forms, the consent forms included in this handbook may be used, with Site Supervisor approval. Tapes shall be deleted after supervision is complete and all tapes should be deleted at the completion of the course. If taping is not permitted at the site, the instructor will assist students in finding taping experiences.

# Policy on Practicum/Internship Approval

The Clinical Mental Health Counseling Program at John Carroll University has adopted a policy that serves as the guideline for University approval of practicum/internship placements. The policy statement reads as follows:

"In each instance within the Master's Degree in Clinical Mental Health Counseling, the practicum/internship placement is subject to University approval. The University will

not approve practicum/internship placements in situations or settings that violate human rights, demean human dignity, or operate according to principles directly opposed to those for which the University as a Catholic institution must stand."

#### Policy on Student Concerns and Dismissal from Practicum/Internship

Program faculty maintain the right and responsibility to review at any time any circumstance or behaviors by a student that could affect the student's status in the practicum/internship experience. Faculty also maintain the right to, at any time, review competencies for individual professional practice that may impact whether a student should continue in the clinical experience. Faculty has the right and responsibly to review students whose demeanor or behaviors might threaten the welfare or well-being of a client. Students can be given a failing grade or asked to drop the course if there is evidence of unethical, unprofessional, or impaired behaviors including but not limited to the following:

- violation of professional standards or ethical codes;
- inability or unwillingness to acquire or manifest professional skills at an acceptable level of competency;
- behaviors that can reasonably be predictive of poor future professional functioning, such as extensive lateness in client record-keeping or poor compliance with supervisory requirements;
- interpersonal behaviors and interpersonal functioning that impairs one's professional functioning;
- inability to exercise sound clinical judgment, poor interpersonal skills, and pervasive interpersonal problems.
- Academic misconduct or dishonesty
- Criminal conviction/felony
- Failure to comply with university or department timetables and requirements
- Cognitive, affective, and/or behavior impairments that obstruct the training process and/or threaten the welfare of others
- Substance abuse
- Substandard total score on CCS-R

Practicum/Internship sites also retain the right to dismiss students from the site for any reason. If a student is dismissed from the site, the hours collected at that site <u>may not</u> be used towards completion of hours towards practicum/internship. For any concerns with a student during their clinical experience, a concern conference with the Chair of the Counseling Department will be scheduled and students may be asked to do remedial work or dismissed from the program. Students will not receive credit for the course until clinical hours are completed.

# Practicum (CG 592) Course Requirements

#### **Scheduling Considerations/Prerequisites**

Practicum in Clinical Mental Health Counseling (CG 592) should be taken only **AFTER** a student has successfully completed:

- Orientation to Counseling (CG 500)
- Counseling Theories (CG 561)
- Counseling Techniques and Practice (CG 562)

and

• Group Procedures (CG 535) – prior successful completion preferred, concurrent enrollment permitted

Some Practicum/Internship sites may require or prefer the counselor trainee to have completed Clinical Diagnosis (CG 572). Site expectations of the counselor trainee should be discussed when applying to each site.

Practicum in Clinical Mental Health Counseling (CG 592) is a prerequisite for Internship I in Clinical Mental Health Counseling (CG 596A).

Practicum (CG 592) CANNOT begin during Summer sessions but may start in the Fall or Spring semesters. Once students have successfully completed Practicum, then Internship courses (CG 596 A and B) may be completed during the Summer sessions.

## **Example Course Flow Sheet:**

Semester	Course Schedule Example 1	Semester	Course Schedule Example 2
Fall	CG 592	Spring	CG 592
Spring	CG 596A	Summer	CG 596A
Summer	CG596B	Fall	CG 596B

# **Requirements for the Practicum Experience**

The practicum requires:

- A total of 100 clock hours on-site
- A minimum of 40 hours of direct service with clients
- A minimum of one hour per week of supervision with the student's John Carroll University Practicum Supervisor.

 All hours in relation to CG 592 coursework should be recorded on the <u>Practicum/Internship Bi-Weekly Log and Supervision Form</u> included in this handbook.

Ideally, a student should complete the required hours for both Practicum and Internship at the same site. A final practicum/internship site may be decided upon and approved following student contact with on-site personnel and confirmation of a student position by the Practicum/Internship Site Supervisor.

The completed <u>Practicum/Internship Bi-Weekly Log and Supervision Forms</u> will be presented to the Practicum Instructor at the conclusion of the semester. CG 592 class meets for 2 ½ hours bi-weekly, with the student required to present cases (including portions of audio or video-taped material) to the class. In this way, the student will gain expertise in the location and utilization of appropriate case consultation through fellow practitioners. On alternative class dates students will be involved in supervision with the university practicum supervisor.

**Notebook** – Students should purchase and maintain a three ring notebook for the entire practicum/internship experience. <u>Students are responsible for keeping copies of ALL paperwork for ALL three semesters in the notebook and will be required to turn in their notebook for review at the completion of each clinical course. Some of the forms will be turned in to the instructor at that time.</u>

## **Additional Details Regarding Requirements for Practicum**

The minimum of 40 direct service client contact hours must include work with at least three different individual clients. It is recommended that at least 50% of direct service hours include, specifically, direct work with clients in the diagnosis and treatment of emotional and mental disorders and conditions. These sessions must be either audio or video taped in accordance with course supervision requirements.

Students will have 5 counseling sessions reviewed. The session reviews can come from either live supervision or a tape review. Students will meet for individual or small group supervision with an assigned **John Carroll University supervisor**. With approval, the site supervisor may play the role of the University supervisor but must agree to bi-weekly consultation with the course instructor. Individual and Group Tape review should be filled out by the student and the Practicum Supervisor

In the supervision meetings, the students will review sessions with the supervisor. Students should present areas they want help with in terms of understanding the client, defining the problem, enhancing their counseling skills, or developing a treatment plan. Students will also discuss other cases each week.

• The students will be responsible to have an audible tape of a client ready to be played for supervision session. If unable to get a client tape, a role-played tape may be used.

- Students may ask their site supervisor to fill out some of the forms if they provided live supervision of the individual or group counseling session.
- Each tape must contain a counseling session of no less than 30 minutes (Case management is not considered counseling).
- Each tape is to be completely audible (of the student and the client).
- A minimum of 5 session reviews is required to pass this course documented by Session Review Forms.
- Students should turn 5 forms to the instructor upon completion of the course (and include in notebook.)
- If students miss a supervision session, it must be made up or continued into next semester.

The practicum course incorporates three types of supervision—

- <u>Individual/small group supervision</u> through the John Carroll University Practicum Supervisor.
- <u>Group Supervision</u> through bi-weekly class meetings with the Practicum Instructor. The student will complete a formal evaluation of the John Carroll Practicum Supervisor at the conclusion of the practicum course.
- <u>Individual/Group supervision</u> by site supervisor (one hour for every 20 of work).

Practicum requires the development of specific objectives by the student and the demonstration of behavior in accordance with the ethical and professional standards delineated in the <u>American Counseling Association Code of Ethics and Standards of Practice</u>.

Additional assignments—including student self-evaluations, John Carroll University Practicum Supervisor evaluations, and site supervisors evaluations of student progress—will be addressed at the outset of the practicum course and detailed on the course syllabus. Over the course of the semester, students may be required to complete administrative duties such as listening to taped counseling sessions, researching particular client populations in order to prepare for counseling sessions, or other related paperwork.

# **Practicum Grading**

Pass/Fail grades are assigned by the Practicum Instructor. If the Practicum Instructor or the Site Supervisor have concerns regarding a student's progress, the Practicum Instructor will meet with the student and the Site Supervisor during the course of the semester to determine an appropriate course of action. A concern conference with the Chair of the Counseling Department may be scheduled with a corresponding remediation plan. The Practicum Instructor retains the right to administer an "in process" grade for the student, which may stand until the student's performance is deemed satisfactory and deserving of a passing grade. Students will need to extend their CT status under these circumstances.

# Things to Do Before Practicum (CG 592)

#### Clinical Mental Health Counseling Program Practicum Registration Intent Form

In order to apply for the Practicum/Internship experience, students will have a variety of forms to complete.

First, students must electronically submit the <u>Clinical Mental Health Counseling Program</u> <u>Practicum Registration Intent Form</u> and include a Developmental statement regarding your current assessment of your professional development as a counselor. A confirmation email of your submission will be sent to you. Keep a copy of this email in your notebook.

This form <u>MUST</u> be submitted no later than **MARCH 1** for a practicum starting during the Fall semester and no later than **OCTOBER 1** for a practicum start during the Spring semester. Students applying later than these dates will not be permitted to enroll in CG 592.

#### Find a Site

Review the <u>Site Directory</u>, schedule appointments/interviews with site supervisors at sites of interest, and negotiate a placement through the site supervisor.

#### **Student Liability Insurance**

Practicum and internship students are required to possess liability insurance required for coverage during the entire practicum/internship experience. Students should obtain a personally held policy, even if coverage is provided by their employer.

The American Counseling Association offers a free student rate for this insurance. Students are advised to choose the \$1,000,000—\$3,000,000 coverage. Students must be members of ACA and in a Master's Level counseling program. There is a student rate of \$97 to join ACA. See <a href="http://www.counseling.org/membership/membership-benefits">http://www.counseling.org/membership/membership-benefits</a> for more details or call 1-800-347-6647 ext. 284.

Another option can be found at <a href="http://locktonmedicalliabilityinsurance.com/nbcc/">http://locktonmedicalliabilityinsurance.com/nbcc/</a>.

The ACA Insurance Trust, Inc. (ACAIT) has partnered with Healthcare Providers Service Organization (HPSO) to provide a comprehensive professional liability program for students. Students interested in obtaining liability insurance for \$37 through this program and not join ACA, should call ACAIT for an application (1-800-347-6647 extension 284) or apply online by visiting the website: <a href="www.hpso.com">www.hpso.com</a>. (<a href="https://forms.hpso.com/mustela/site?productName=HCI#QuickQuote">https://forms.hpso.com/mustela/site?productName=HCI#QuickQuote</a>)

This is a less expensive option, however joining one's professional organization is both important and allows students other membership benefits as well.

NBCC Professional Liability Insurance is another option:

#### http://www.nbcc.org/insurance

NBCC is committed to providing exceptional certification services, testing, and advocacy initiatives to advance the field of professional counseling.

We regularly interact with counselor educators, practicing counselors, and counseling students.

NBCC has partnered with Lockton Affinity, LLC, to offer highly rated, quality professional liability insurance at a reduced cost. If you are a student, you can obtain liability insurance for only \$18 annually. We are committed to the advancement of the counseling profession, and through our partnership with Lockton Affinity, LLC, we provide access to the best possible insurance price with excellent coverage for both our current and future National Certified Counselors.

If students do not want to apply by credit card, send address or fax number to have an application sent via mail to:

ACA Insurance Trust, Inc. 5999 Stevenson Avenue Alexandria, VA 22304 Phone (800) 347-6647 ext. 284 Fax (703) 823-5267

Email: pnelson.acait@counseling.org

Students can also purchase liability insurance on their own through a private policy.

Once liability insurance is obtained, a copy of the student policy should be provided to their practicum instructor and as well as maintained by the student for inclusion in the practicum/internship notebook. Keep in mind that through ACA insurance coverage is for one year only, so apply closer to the start of your practicum or plan to renew during your internship.

Register for CG 592 Practicum in Clinical Mental Health Counseling Register for CG 592 using BannerWeb.

# Practicum/Internship Field Agreement

The <u>Practicum/Internship Field Agreement</u> must be signed by the student, site supervisor, and John Carroll University representative.

#### **Supervisors Qualifications Form**

Your site supervisor must complete the **Supervisor Qualifications Form**.

#### **Background Check and Fingerprinting**

You must first complete a criminal records check for both the BCI & FBI in order for your Professional Counselor Trainee Initial Application to be processed by the Ohio Board. The Criminal Records Check can take **2-4 weeks** to process. All backgrounds MUST be done through an approved vendor through Web Check®. After Board receipt of your background check, with a written request, the board may mail you a copy of your BCI & FBI reports for your future use. There are fees involved, **all results from the background checks must be mailed directly to the Ohio Board. They will not accept copies from students.** 

Print the BCI & FBI INSTRUCTIONS sheet from: http://cswmft.ohio.gov/BCIFBIBackgroundChecks/BCIFBIInstructions.aspx

Take this form with you to a Web Check® Location. Carefully follow all instructions <u>BCI</u> and FBI Checks are good for ONE year.

#### **Professional Counselor Trainee Initial Application**

<u>Yolanda.Berry@cswb.ohio.gov</u> will be your contact person during the counselor trainee process. Contacting Yolanda to check for receipt or missing parts of your file can be counterproductive adding to her already busy schedule. The Board asks that you instead: carefully read and follow all instructions and keep copies of all faxed or mailed forms. Allow at least two weeks for processing then contact Yolanda, if necessary. Yolanda's other duties include but are not limited to 'Supervision Designation' for all licensees in Ohio. CT status can take up to 30 days.

#### Please start early and follow all directions.

- 1. Obtain **Proof of Enrollment** in a master's or doctoral-level practicum or internship showing the state and end dates of the academic term(s): You will upload proof of enrollment with your counselor trainee initial application.
- 2. Begin at **eLicense.Ohio.gov** create your account and log in to apply for counselor trainee. During the application process upload your proof of enrollment.
- 3. Complete Criminal Records Check: (Watch the Video)

For your initial CT Status you must complete both the BCI and FBI criminal records checks and have the results sent directly to the Board by BCI&I (Ohio Bureau of Criminal Identification and Investigation). By law, the Board cannot complete the processing of your application until it receives both the BCI and FBI background checks.

Attach a copy of your registration form for CG 592 or CG 596 to show proof that you are

enrolled in the course. A print-out of your schedule from the JCU Banner is sufficient. Students can send it as an attachment or fax the form to (614) 728-7790. **Allow 30 days to process.** Students will receive notification of approval from the Board. PLEASE NOTE DATES for which CT status has been approved.

**Keep proof of CT status** approval from the Board in your Notebook. This can be a copy of a confirmation email from the Board, or you can print your CT status approval online on the CSWMFT Board website.

# Clinical Mental Health Counseling Program Practicum/Internship Student and Site Information Form

Notification of finding a site must be **s**ubmitted by **MAY 1** for a practicum starting during Fall semester and no later than **DECEMBER 1** for a practicum starting during Spring semester. These deadlines are non-negotiable. Use the online <u>Clinical Mental Health</u> <u>Counseling Program Practicum/Internship Student and Site Information Form</u> to submit this information. A confirmation email of your submission will be sent to you. Keep a copy of this email in your notebook. Failure to submit this by the deadlines indicated above may result in a student being unable to enter the course. IF YOUR SITE INFORMATION CHANGES, YOU MUST RESUBMIT THIS FORM.

## Review/Checklist for Starting Practicum (CG 592)

- ✓ Use the Site Directory to help you Find a site
- ✓ Clinical Mental Health Counseling Program Practicum Registration Intent Form
- ✓ Proof of personally held liability insurance
- ✓ Register for CG 592
- ✓ Practicum/Internship Field Agreement
- ✓ Supervisor Qualification Form
- ✓ Background Check and Fingerprinting
- ✓ Professional Counselor Trainee Initial Application: eLicense. Ohio.gov log into your account. Once you're on your license tile (the tile looks like a mini-certificate) from the OPTIONS dropdown menu select RENEW be prepared to upload proof of enrollment (POE).
- ✓ Proof of Counselor Trainee Status

<u>Clinical Mental Health Counseling Program Practicum/Internship Student and Site Information Form IF YOUR SITE INFORMATION CHANGES, YOU MUST RESUBMIT THIS FORM.</u>

**Keep copies of all these forms/confirmations in your Notebook**. These will be reviewed in the first day of class.

# Things to Do During Practicum (CG 592)

The Appendix of this Handbook contains forms that you will need to complete during your practicum. Please make additional copies as needed. These forms will be explained more fully in your Practicum Course Syllabus. If you have any questions about a form please consult your instructor or the clinical coordinator, Dr. Paula Britton.

It is your responsibility to fill the forms out and give them to the appropriate person(s). Please read these forms carefully. If necessary, make multiple copies of these forms. Please print legibly or type responses.

- <u>Activity Report</u>: Use for weekly reflection on your practicum experience. Use with Personal Analysis Log.
- <u>Practicum/Internship Bi-Weekly Log and Supervision</u>: Use for logging of all Practicum hours to fulfill Practicum hour requirements.
- <u>Client Consent Form</u>: for audio-recording of sessions if site does not have one
- Parental Consent Form: for audio-recording (only for clients under the age of 18)
- <u>Session Review Form</u>: 5 to be completed by either site or JCU supervisor
- Goals for Practicum/Internship and Rubric for Goals for Semester
- Case Report and Treatment Plan Outline
- Case Report Rubric for CG 592
- Guidelines for Behavior Change Experience: if working with a techniques student
- Practicum Grading Checklist
- Notebook Outline
- <u>Counselor Self-Efficacy Scale</u>: this will be emailed to you electronically to complete and a summary report of your responses will be emailed to you within two weeks
- Rubric for Evaluation of Experience Paper

# Things to Do by the End of Practicum (CG 592)

All forms can be found in the Appendix C. If you have any questions about a form please consult your instructor or the Clinical Coordinator, Dr. Paula Britton.

It is your responsibility to fill the forms out and give them to the appropriate person(s). Please read these forms carefully. If necessary, make multiple copies of these forms. Please print legibly or type responses.

- Practicum Completion Form
- <u>Professional Performance Fitness Evaluation</u>: At the completion of the course, students will submit four evaluations completed by:
  - John Carroll University Practicum Supervisor
  - Practicum Site Supervisor
  - By the Student him/her self
  - Practicum Instructor
- <u>Doctoral Intern Practicum Supervisor Evaluation</u>
- Practicum/Internship Formal Evaluation by Instructor
- Counselor Competencies Scale Revised (CCS-R): This instrument provides evidence of your growth and development in counseling skills, behaviors, and dispositions. Please note that the CCS-R is being piloted fall 2015 and spring 2016. The CCS-R will be emailed to your licensed site representative to complete online and a summary report of your responses will be emailed to you at the end of the semester. Keep a copy in your notebook.

# Internship I & II (CG 596A&B) Course Requirements

# **Scheduling Considerations/Prerequisites**

The internship is designed to be an intensive hands-on experience conducted in a setting similar to one in which the student will eventually find employment. The internship experience should incorporate qualities specific to professional counseling positions, with consistent and extensive supervision. CG 596-A/B Internship in Clinical Mental Health Counseling should be taken only after a student has successfully completed CG 592 Practicum in Clinical Mental Health Counseling and its related prerequisites. Internship is divided among two semesters.

Typically, the internship course is completed during a time period coinciding with a majority of the required internship on-site hours.

# **Requirements for the Internship Experience**

The internship experience program requires a total of:

- Two semesters, CG 596A and CG 596 B
- 600 clock hours on-site
- A minimum of 240 hours of direct service with clients including a minimum of 10 hours of direct service with group work.
- A minimum of one hour of direct supervision with the Internship Site Supervisor for every 20 hours on-site (equating to a total of 30 hours of direct supervision over the course of the semester).

During the internship, the Internship Site Supervisor subsumes the weekly supervisory role previously filled by the John Carroll University Practicum Supervisor during the student's practicum.

All hours in relation to CG 596 coursework should be recorded either on the <u>Practicum/Internship Bi-Weekly Log and Supervision</u> included in this handbook or on a similar form of the student or site's own design.

CG 596 class meets for 2 ½ hours bi-weekly, with students required to present cases (including portions of audio or video taped material) to the class. In this way, the student will gain further expertise in the locating and utilization of appropriate case consultation through fellow practitioners. The internship provides opportunities for students to gain supervised experience in the use of a variety of professional resources that include print and non-print media, professional literature, research findings, and appropriate referral sources and providers.

#### **Additional Details Regarding Requirements for Internship**

It is recommended that at least 50% of the 240 direct service hours include direct work with clients in the diagnosis and treatment of emotional and mental disorders and conditions

The internship course incorporates two types of supervision:

- Individual Supervision through the Internship Site Supervisor
- Group Supervision through bi-weekly class meetings with the Internship Instructor. The Site Supervisor will complete two types of formal evaluation of the intern following the completion of the required 600 on-site hours.

Students will have 5 counseling sessions reviewed by site supervisor using session review forms. The session reviews can come from either live supervision or a tape review. At least one review form needs to be a group. Completed review forms should be included in the notebook.

The internship experience requires the development of specific objectives by the student and the demonstration of behavior in accordance with the ethical and professional standards delineated in the <u>American Counseling Association Code of Ethics and Standards of Practice</u>.

Additional assignments will be addressed at the outset of the internship course and detailed on the course syllabus. By design, CG 596 is focused on the on-site component of the experience, as direct supervision is experienced on-site and the expectation of an increased number of hours spent on-site becomes clear.

# **Internship Grading**

Pass/Fail grades are assigned by the Internship Instructor. If the Internship Instructor or the Site Supervisor has concerns regarding a student's progress, the Internship Instructor will meet with the student and the Site Supervisor during the course of the semester to determine an appropriate course of action. A concern conference with the Chair of the Counseling Department may be scheduled with corresponding remediation plan. The Internship Instructor retains the right to administer an "in process" grade for the student, which may stand until the student's performance is deemed satisfactory and deserving of a passing grade. Students who have not completed 600 on-site hours by the end of the Internship B will receive an "in process" grade until they complete the requirements for the internship. They will need to extend their CT status with the board which will require a letter from the Clinical Coordinator.

# Things to Do Before Internship I & II (CG 596A&B)

# Register for CG 596A or B Internship in Clinical Mental Health Counseling

Register for CG 596A or B using **BannerWeb**.

#### **Maintain Active Counselor Trainee Status**

It is the responsibility of the student to manage and maintain an active Counselor Trainee (CT) status.

Go to **eLicense.** Ohio.gov log into your account. Once you're on your license tile (the tile looks like a mini-certificate) from the **OPTIONS** dropdown menu select **RENEW** be prepared to upload **proof of enrollment (POE)**.

#### Proof of enrollment must show:

- the name of your college
- your name
- the beginning and end dates of your next quarter or semester
- class title (internship or practicum)
- \*Acceptable forms of POE include: class schedule or a letter from your registrar or department head.

If you are changing sites from practicum or adding a second site...... these will have to be redone:

- ✓ Practicum/Internship Field Agreement
- ✓ Supervisor Qualifications Form

# Clinical Mental Health Counseling Program Practicum/Internship Student and Site Information Form

Notification of finding a site must be **s**ubmitted by **MAY 1** for an internship starting during Fall semester; no later than **DECEMBER 1** for an internship starting during Spring semester; and no later than **APRIL 1** for an internship starting during Summer semester. These deadlines are non-negotiable. Use the online <u>Clinical Mental Health Counseling Program Practicum/Internship Student and Site Information Form to submit this information. A confirmation email of your submission will be sent to you. Keep a copy of this email in your notebook. Failure to submit this by the deadlines indicated above may result in a student being unable to enter the course. **You need to submit this form even if you are staying at the same site.** IF YOUR SITE INFORMATION CHANGES, YOU MUST RESUBMIT THIS FORM.</u>

#### **Apply for Graduation**

Apply for graduation through the Graduate Studies Office. Information can be found at <a href="http://sites.jcu.edu/graduatestudies/pages/current-students-2/graduation/degree-application/">http://sites.jcu.edu/graduatestudies/pages/current-students-2/graduation/degree-application/</a>

For spring graduation, the deadline is the fourth Monday of November. For summer graduation, the deadline is February 15. For degrees awarded in winter, the deadline is the second Monday of July. i.e. usually during CG 596A.

#### **Comprehensive Exam**

The final examination requirement for the Master's Degree in Clinical Mental Health Counseling is satisfied through successful completion of the Master's Comprehensive Examination. It is recommended that students take the exam before their last semester in the program. In case a student does not receive a passing grade, an additional semester before the anticipated graduation date is available for retaking the exam. The exam must be passed before a student can graduate from the program. More information can be found at <a href="http://sites.jcu.edu/counselingdepartment/pages/info-for-students/comprehensive-exam/">http://sites.jcu.edu/counselingdepartment/pages/info-for-students/comprehensive-exam/</a>.

#### **NCE Licensure Exam**

Students may elect to take the NCE Licensure Examination for licensure in the state of Ohio during the last semester of coursework. Students will need a verification from the Clinical Coordinator and must apply to the Board . Please refer to page 121-123 for additional information.

# Review/Checklist for Starting Internship (CG 596A or B)

- ✓ Register for CG 596A or B
- ✓ Proof of personally held liability insurance click here for more information
- ✓ Proof of Active Counselor Trainee Status use <u>Counselor Trainee Extension Form</u> if CT status has expired or complete the <u>Professional Counselor Trainee Initial</u> <u>Application</u> if not done previously (e.g. Student was waived from Practicum)

<u>Clinical Mental Health Counseling Program Practicum/Internship Student and Site</u>
<u>Information Form</u> - You need to submit this form even if you are staying at the same site. IF YOUR SITE INFORMATION CHANGES, YOU MUST RESUBMIT THIS FORM.

- ✓ <u>Apply for Graduation</u> during CG 596A
- ✓ Register to take the <u>Comprehensive Exam</u>
- ✓ <u>NCE Licensure Exam Request Form</u> and verification letter from the Clinical Coordinator: students <u>may</u> take the NCE during the last semester

**Keep copies of all these forms/confirmations in your Notebook**. These will be reviewed in the first day of class.

# Things to Do During Internship I & II (CG 596A&B)

There are the things you will need to complete during the course of your internship. Please make additional copies as needed. These forms will be explained more fully in your Internship Course Syllabus. It is your responsibility to fill the forms out and give them to the appropriate person(s). Please read these forms carefully. If necessary, make multiple copies of these forms when completed. Please print legibly or type responses.

- <u>Practicum/Internship Bi-Weekly Log and Supervision</u>: Use for logging of all Internship hours to fulfill Internship hour requirements. Submit to the Internship instructor.
- Notebook Outline
- <u>Client Consent Form</u>: for audio-recording of sessions if site does not have one
- Parental Consent Form: for audio-recording (only for clients under the age of 18)
- Goals for Practicum/Internship and Rubric for Goals for Semester
- <u>Counselor Self-Efficacy Scale</u>: this will be emailed to you electronically to complete and a summary report of your responses will be emailed to you within two weeks
- Session Critique Outline and Rubric for Session Critique
- <u>Case Report and Treatment Plan outline</u> and <u>Rubric for CG 596A Case Presentation</u> or <u>Rubric for CG 596B Case Presentation</u>
- <u>Client Satisfaction Survey</u>: Complete five (5) if allowed by site and submit to internship instructor
- Internship Grading Checklist for CG 596A or Internship Grading Checklist for CG 596B
- Session Review Form: 5 per semester (10 total) to be completed by site supervisor
- Rubric for Evaluation of Experience Paper

# Things to Do by the End of Internship I (CG 596A)

There are forms that you will need to complete by the end of internship A. Please make additional copies as needed. These forms will be explained more fully in your Internship Course Syllabus. It is your responsibility to fill the forms out and give them to the appropriate person(s). Please read these forms carefully. If necessary, make multiple copies of these forms. Please print legibly or type responses.

- Clinical Mental Health Internship Midway Evaluation
- Practicum/Internship Formal Evaluation by Instructor
- Counselor Competencies Scale Revised (CCS-R): This instrument provides evidence of your growth and development in counseling skills, behaviors, and dispositions. Please note that the CCS-R is being piloted fall 2015 and spring 2016. The CCS-R will be emailed to your licensed site representative to complete online and a summary report of your responses will be emailed to you at the end of the semester. Keep a copy a copy in your notebook.

# Things to Do by the End of Internship II (CG 596B)

There are forms that you will need to complete by the end of internship B. Please make additional copies as needed. These forms will be explained more fully in your Internship Course Syllabus. It is your responsibility to fill the forms out and give them to the appropriate person(s). Please read these forms carefully. If necessary, make multiple copies of these forms. Please print legibly or type responses.

- Practicum/Internship Formal Evaluation by Instructor
- <u>Internship Completion Form</u>: submit to the internship instructor
- <u>Program Evaluation Form</u> student completes one, supervisor completes one
- Professional Development Plan
- Counselor Competencies Scale Revised (CCS-R): This instrument provides
   evidence of your growth and development in counseling skills, behaviors, and
   dispositions. Please note that the CCS-R is being piloted fall 2015 and spring 2016.
   The CCS-R will be emailed to your licensed site representative to complete online
   and a summary report of your responses will be emailed to you at the end of the
   semester. Keep a copy a copy in your notebook.
- <u>Student Internship Site Evaluation</u>- Submit to the internship instructor.
- Review The Ohio CSWMFT Board's <u>Professional Counselor Licensure Requirements</u> and application
  - Step-by-Step Process for Applying for the LPC License
  - Collect the <u>Documents Required to Complete Your LPC Application</u>
  - Instructions for Setting up the NCE Examination
  - Examination Registration

If a student has not completed the necessary hours by the end of Internship II (CG 596B) at the site, he/she may get a **PR** in the course. In this case, CT status may need to be extended, a letter is needed from the Clinical Coordinator and permission is needed from the Board. Students can extend internship for only one semester.

Once a student has graduated, he/she must apply for LPC licensure. Provisional licensure may be given. Student must request official transcripts to be sent to Board.

# Appendix A: Forms to Complete Before Practicum (CG 592)



# **Clinical Mental Health Counseling Program Practicum Registration Intent Form**

Students must electronically submit the <u>Clinical Mental Health Counseling Program Practicum Registration Intent Form</u> and include a Developmental statement regarding your current assessment of your professional development as a counselor. A confirmation email of your submission will be sent to you. Keep a copy of this email in your notebook.

This form <u>MUST</u> be submitted no later than **MARCH 1** for a practicum starting during the Fall semester and no later than **OCTOBER 1** for a practicum start during the Spring semester. Students applying later than these dates will not be permitted to enroll in CG 592.

# **Practicum/Internship Field Agreement**

John Carroll University Clinical Mental Health Counseling Program PAGE 1 OF 3

This agreement is between John Ca	arroll Uni	versity and	(the site) and
identifies responsibilities concernir	ng the sup	ervision of	(the student). This
agreement will be effective from	to	and for a total of	supervised hours.
Durnoco			

The university and the site intend to provide the qualified graduate student with an internship experience in the field of counseling.

#### **University Obligations**

The university will:

- 1. **S**elect for placement only a student who has successfully completed all prerequisite coursework in the Community Counseling program.
- 2. **A**ssign a university faculty instructor to facilitate communication between the university and the site, who shall be available for consultation with the site and the student.
- 3. Assign a practicum/internship instructor who will provide required classroom/group supervision instruction to assist the student in clarifying interactions with clients and preparing for clinical supervision. The practicum/internship instructor is responsible for assignment of a final grade for the student.
- 4. **A**dvise the student of the obligation to secure adequate liability insurance.

#### **Practicum/Internship Site Obligations**

This site will:

- 1. **A**ssign a designated site supervisor who must be a PCC with supervision designation (supervising counselor) and a demonstrated interest in training, and who will
  - a. Provide a minimum of one (1) hour of supervision for every twenty (20) hours of student work; and
  - b. Formally evaluate the student's performance at the conclusion of the experience based upon criteria established by the university's Community Counseling Program; and
  - c. Complete the Internship Supervisor Evaluation Rating Form for The State of Ohio Counselor, Social Worker, and Marriage and Family Therapist Board.
- 2. **R**etain full responsibility for all aspects of client care for those clients seen by the student.
- 3. **P**rovide the student with an orientation to the site's specific services necessary for the effective implementation of the experience.

# **Practicum/Internship Field Agreement**

# John Carroll University Clinical Mental Health Counseling Program PAGE 2 OF 3

- 4. **A**fford the student the opportunity to provide diagnostic assessments and direct treatment of emotional and mental disorders and conditions.
- 5. **P**rovide the student with opportunities to engage in a variety of professional activities, above and beyond any required direct service hours; and encourage the student to gain experience in the use of professional resources such as assessment instruments, computer software, professional literature, print and non-print media, research findings and appropriate referral sources and providers.
- 6. **W**ith the consent of the client or, in the case of a minor, the client's parent or guardian, permit the student to audio or video tape counseling sessions for supervisory purposes.
- 7. **A**ssist in the evaluation of the university's Community Counseling Program.
- 8. **C**omplete the CCS-R online evaluation of student every semester.

#### **Mutual Obligations**

The university and the site will:

- 1.  $\mathbf{W}$  ork cooperatively in the event of any problems or grievances concerning the student.
- 2. **N**ot discriminate on the basis of race, sex, age, national or ethnic origin, religion, or disability in the administration or implementation of this agreement.
- 3. **N**otify the other party at least three weeks in advance if termination of this agreement is deemed necessary.

#### **Student Obligations**

I understand that the attached agreement between John Carroll University and \_\_\_\_\_ (the "site") is intended to provide me with an experience in the field of counseling. In exchange for this opportunity and to make this an appropriate educational experience, I will:

- 1. **P**repare a proposed plan (the "plan") for the experience, including individual goals and activities designed to facilitate the achievement of the goals, to be agreed upon and endorsed by the site's designated site supervisor.
- 2. **S**ecure appropriate, personally held liability insurance, and to provide proof of such insurance upon request by the university or the site.
- 3. **A**bide by the policies and procedures of the site and the policies and procedures of the university.
- 4. **P**erform the functions identified in the plan, as well as additional functions as directed by the site supervisor; and/or the university's practicum/internship instructor.

# **Practicum/Internship Field Agreement**

### John Carroll University Clinical Mental Health Counseling Program PAGE 3 OF 3

- 5. Attend required class group supervision sessions to clarify interactions with clients and prepare for clinical supervision.
- 6. **M**aintain a daily log of overall hours, direct contact hours and supervisory hours in accordance with guidelines of the university's Community Counseling Program.
- 7. **I**nform the site supervisor of problems or situations which might affect my ability to function in the clinical setting
- 8. **D**emonstrate behavior in accordance with the American Counseling Association's Code of Ethics and Standards of Practice, particularly adhering to standards on maintaining client confidentiality.
- 9. **O**btain written consent for audio or videotaping from all clients in individual and group counseling prior to treatment, and from parent or guardian for all clients under the age of 18.

John Carroll University Representative:	
Print:	-
Signature:	Date:
The Internship Site Supervisor:	
Print:	-
Signature:	Date:
Student:	
Print:	
Signature:	Date:

# **Supervisor Qualifications Form**

John Carroll University Clinical Mental Health Counseling Program PAGE 1 OF 2

Name of Internship Supervisor	
Name of Agency or School	
Business Address	
Zip Code	
E-Mail Address	
Business Telephone Number	
Current Job Title	
EDUCATIONAL/AC	ADEMIC INFORMATION
Highest Degree Earned	Major/Program of Study
Graduate University Attended	Years of experience

## **Supervisor Qualifications Form**

John Carroll University
Clinical Mental Health Counseling Program
PAGE 2 OF 2

### LICENSURE INFORMATION

Type of License	State & Department Issuing License	License #ID & Expiration Date
Type of License	State & Department Issuing License	License #ID Expiration Date
	supervising counselor by The Sta	
	CERTIFICATION INFORMA	ATION
Type of Certification	State & Department or Organization Issuing Certificate	Certification ID # & Expiration Date

### **Background Check and Fingerprinting**

Print the BCI & FBI INSTRUCTIONS sheet (shown below) from: http://cswmft.ohio.gov/BCIFBIBackgroundChecks/BCIFBIInstructions.aspx

### PRINT & TAKE THESE INSTRUCTIONS WITH YOU TO A WebCheck® Location

The Board does not endorse or recommend any specific electronic fingerprinting company/ agency.

BCI and FBI criminal records check are not required for renewal of your existing license.

Carefully following these instructions is very important. The Board recommends that you **print these instructions** and take them with you when you have your finger prints scanned.

For each initial licensure you must complete both the Ohio BCI&I (Bureau of Criminal Identification and Investigation also referred to as BCI) and FBI criminal records checks. By law, the Board cannot complete the processing of your application until it receives both the BCI and FBI background checks.

Where to Have your Finger Prints Done: Go to a WebCheck location in your area, which may include your local police, sheriff's department or department of motor vehicles. Your employer or school may also be a WebCheck® location; ask the background check office to review these instructions. Click on **the link below** to find a WebCheck® location in your area. http://www.ohioattorneygeneral.gov/Business/Services-for-Business/WebCheck/Webcheck-Community-Listing

**The Process:** Your finger prints will be scanned and sent electronically to BCI in London, Ohio. BCI completes the state of Ohio (BCI) and Federal (FBI) background checks by comparing fingerprints received against a database of criminal fingerprints to determine if there is a criminal record. BCI then mails the results of both background checks to the CSWMFT Board.

#### **Information You Must Tell the WebCheck Location:**

(1) The CSWMFT Board is on "Direct Copy" list. The WebCheck® Location will select "Social Work Board" from the Direct Copy drop-down list at the WebCheck® workstation.

(If "Social Work Board" is not on the vendor's Direct Copy List, the vendor must key the Board's name and address into the "mail to" field of their software: CSWMFT Board, 77 S. High St. 24th Floor, Room 2468 Columbus, OH 43215-6171)

(2) The WebCheck® location must enter one of the following in the "Reason for Fingerprinting" field of their software:

**ORC 4757.101** or **CSWMFT Board** or **Required for Licensure** 

If you have already completed a BCI background check for a different purpose within the last 12 months: Click this link: http://cswmft.ohio.gov/pdfs/BCIcopyCSW.pdf and follow the instructions. This is FREE within the first 30 days of having your prints scanned and \$8 afterwards for up to one year. Note: A copy of your BCI will take approximately 45-60 days to process. BCI cannot send a copy of your previous FBI check; it will need to be repeated.

**How Long Will it Take for the Board to Receive the Results?:** Up to 4-6 weeks if you have a criminal history, 4-5 business days if you do not. Start the process at least one (1) month before you want/expect to be licensed.

If you have had issues in the past with a WebCheck® location capturing quality fingerprints, you should start the process at least three (3) months before you want/expect to be licensed. If your fingerprints are rejected, you will need ink and roll cards to have fingerprints done manually, which takes extra time.

#### **Important Information for You to Know:**

The CSWMFT Board cannot accept a photocopy or faxed copy of a past BCI or FBI background check.

Background checks are only good for **one year** after receipt by the Board.

The Board cannot accept a copy of background check results directly from you, another state,

your college, a sheriff/police department or from your place of employment. The reports must come directly to the Board from BCI.

**Instructions for Individuals Outside of Ohio:** Contact the Board by email (cswmft.info@cswb.state.oh.us **Subject Line: CRC)** with your mailing address to request the out-of- state packet. The Board will mail the cards so your fingerprints can be taken at your local law enforcement agency.

Out of state background checks can take up to 4 to 6 weeks. If you will be in Ohio before licensure, print these instructions and go to an Ohio WebCheck® location which will be a much faster process.

Requesting a Copy of Your Completed Background Check Reports: A copy of your BCI& FBI background checks is available until a licensure determination is made or up to one year if the application is still pending. Once a licensure determination is made or the background check(s) is one year old when part of a pending application, the documents and any electronic copies will be destroyed. Send an email or written request to the Board and a copy of the BCI & FBI background checks **OR** a certification of the results will be mailed to your home address.

Ohio Bureau of Criminal Identification and Investigation contact information: Call

BCI&I if your criminal records checks have taken longer than 3 weeks to be received by the Board at 877-224-0043 between the hours of 8 a.m. -4:30 p.m., option 7 at the prompt.

### **Professional Counselor Trainee Initial Application**

The following forms are copied directly from the Ohio CSWMFT Board website. These forms can be found as Active PDF files at <a href="https://www.cswmft.ohio.gov">www.cswmft.ohio.gov</a>

Included in this section:

#### **Counselor Trainee Instructions**

A step by step guide to the application process.

As you fill out the Counselor Trainee Initial Application Form, the following items should be considered carefully:

Be sure to include the scope of practice, clearly stating that the approved site includes the diagnosis and treatment of mental and emotional disorders and conditions.

Be specific, including the phrase diagnosis and treatment of mental and emotional disorders and conditions. Be specific also regarding the inclusion of both group and individual counseling opportunities.

Dates of supervision should indicate one semester. Total hours of supervised experience should reflect 100 supervised hours for the practicum experience and 600 supervised hours for the internship experience. Students will be required to renew this agreement each semester.

#### Note

You must extend your CT status when it expires. Note the expiration date. Complete a CT Extension form. Students are responsible for maintaining active CT status.

#### **Counselor Trainee Instructions**

- 1.) Yolanda.Berry@cswb.ohio.gov will be your contact person during the counselor trainee process. Contacting Yolanda to check for receipt or missing parts of your file can be counterproductive adding to her already busy schedule. The Board asks that you instead: carefully read and follow all instructions and keep copies of all faxed or mailed forms.
- 2.) Allow at least two weeks for processing then contact Yolanda, if necessary. Yolanda's other duties include but are not limited to 'Supervision Designation' for all licensees in Ohio. CT status can take up to 30 days.

#### Please start early and follow all directions.

- 1. Obtain **Proof of Enrollment** in a master's or doctoral-level practicum or internship showing the state and end dates of the academic term(s): You will upload proof of enrollment with your counselor trainee initial application.
- 2. Begin at **eLicense.Ohio.gov** create your account and log in to apply for counselor trainee. During the application process upload your proof of enrollment.
- 3. Complete **Criminal Records Check**: (Watch the Video)
  - a. For your initial CT Status you must complete both the BCI and FBI criminal records checks and have the results sent directly to the Board by BCI&I (Ohio Bureau of Criminal Identification and Investigation). By law, the Board cannot complete the processing of your application until it receives both the BCI and FBI background checks.
- 4. You must be supervised by a LPC-S (Licensed Professional Counselor-Supervisor) or LPCC-S (Licensed Professional Clinical Counselor-Supervisor)
- 5. A counselor trainee in their Practicum may be supervised by a LPC-S or LPCC-S.
  A practicum consists of no less than 100 hours of which 40 hours are direct service...with clients and or groups
- 6. A counselor trainee in their Internship must be supervised by a LPCC-S. A supervised internship shall be no less than 600 hundred hours of which 240 hours shall be in direct services, which include diagnosis and treatment of mental and emotional disorders and conditions under a LPCC-S. Training supervision shall include an average of one hour of face-to face contact between the supervisor and supervises for every twenty-hours of work by the supervises.

- 7. **CT status:** You will receive an email from the Board regarding your status. To verify your CT status follow the steps below. Your status may show up as pending, then active once your application is complete and the CT issued.
- 8. To verify your CT status click **HERE**

#### **CT Renewal and Extension**

Go to **eLicense.** Ohio.gov log into your account. Once you're on your license tile (the tile looks like a mini-certificate) from the **OPTIONS** dropdown menu select **RENEW** be prepared to upload **proof of enrollment (POE)**.

#### Proof of enrollment must show:

- 1. the name of your college
- 2. your name
- 3. the beginning and end dates of your next quarter or semester
- 4. class title (internship or practicum)

<sup>\*</sup>Acceptable forms of POE include: class schedule or a letter from your registrar or department head.

### Clinical Mental Health Counseling Program Practicum/Internship Student and Site Information Form

Notification of finding a site must be **s**ubmitted by **MAY 1** for a practicum starting during Fall semester and no later than **DECEMBER 1** for a practicum starting during Spring semester. These deadlines are non-negotiable. Use the online <u>Clinical Mental Health</u> <u>Counseling Program Practicum/Internship Student and Site Information Form</u> to submit this information. A confirmation email of your submission will be sent to you. Keep a copy of this email in your notebook. Failure to submit this by the deadlines indicated above may result in a student being unable to enter the course. IF YOUR SITE INFORMATION CHANGES, YOU MUST RESUBMIT THIS FORM.

# Appendix B: Forms to Complete During Practicum (CG 592)



### **Activity Report**

John Carroll University Clinical Mental Health Counseling Program (For use with Personal Analysis Log—PAL)

Describe your assignment within the agency this week by responding to the following que

	ons. Please be as specific as you can, citing appropriate and helpful examples.
A.	Mention specific learning or practice objectives that you and/or your supervisor have developed for you this week.
В.	Delineate new areas of growth and development during this report period. Will you apply these areas in the near future?
C.	Assess your own performance during this report period. Please provide specific examples.
D.	Indicate any practicum or internship problems that you are experiencing. What steps have you now taken to resolve the problem?
Е.	What is your reaction to the reading material assigned for this period?
F.	Please indicate any matter that you feel requires the assistance of the internship instructor.

# **Practicum/Internship Bi-Weekly Log and Supervision Form**

Name: Supervisor:		Date:													
				N	on-D	irect	Serv	ice Ho	ours						
Activity		Mon	ndav	Tues	dav	Wedi	nesday	Thur	sdav	Frid	av	Sati	ırday	Sı	ınday
Clinical – Patio	ents,	1-1011	lady	rucs	auy	vvcui	lesday	THUI	saay	1110	шу	Batt	nauy	- 50	inaay
Notes															
Administrat	ive														
Education/I	n-														
Service															
Other:															
1. Supervision															
2.															
3.															
TOTAL (Dai	ly)														
Activity	Mond	lay	Tue	sday		ect Se		Hour Thui	rsday	Fri	day	Satu	ırday	Suno	day
Individual											T				
Group															
TOTAL															
Total Hours f Total Superv Total Non-Di	ision H	lours	to da	ate:		irect	Serv	ice Ho	ours:						
Total Direct				-	. J.										
Total Interns	hip Ho	urs t	to Dat	e (ND	) + D <sub>.</sub>	):									
NAME, Coun	selor T	raine	ee			_		SUPE	RVISC	R	<del></del>				
Date			=					Date							

## **Client Consent Form**

John Carroll University Clinical Mental Health Counseling Program

Client's Name:		
Address:		
Phone: (home)	(office)	
Counseling Program at John Carro completed advanced course work supervised by	oll University. I under a in the field of couns a John Caurther understand the sof supervision. Received the completion of your seling interview is stounseling Association as selor, Social Worker, so this confidentiality and danger to one self or regarding the counse	at counseling interviews may be orded information is used only for ar involvement in counseling. rictly confidential and privileged in Code of Ethics and Standards of and Marriage and Family Therapist occur when there is suspected child or others.
I have read the above and unders related questions have been answ		
	Date	
	Data	
Signature of Counselor Trainee	Date	

### **Parental Consent Form**

John Carroll University Clinical Mental Health Counseling Program

Child's Name:		
Parent's Name:		
Address:		
Phone: (home)	(office)	
trainee has completed advanced contrainee will be supervised by	may counsel my chipurse work in the field visor. I further under roses of supervisions at the counseling into merican Counseling of Ohio Counselor, aw. Exceptions to the cation of imminent of garding the counsel	ild. I understand that this counselor ld of counseling. The counselor, a John Carroll University erstand that counseling interviews on. Recorded information is used on of your child's involvement in erview is strictly confidential and a Association Code of Ethics and Social Worker, and Marriage and is confidentiality occur when there langer to oneself or others.
I have read the above and understa related questions have been answe		
Signature of Parent/Guardian	 Date	_
Signature of Counselor Trainee	 Date	_

## **Session Review Form**

John Carroll University Clinical Mental Health Counseling Program PAGE 1 OF 2

PAGE 1 OF 2					
Student Name	Date of Session				
Date ReviewedSupervisor's Na	Session #				
Instructions: This page should be filled out by	the student	's supervisor.	Please rate the		
student on the below criteria regarding the stu	udent's use o	f clinical skills	when working		
with a specified case.					
Please rate each of the following categories	<u>s</u> : E3	M 2	D 1		
	Exceeds	Meets	Does not meet		
E	xpectations	Expectations	Expectations		
<b>Motivational Interviewing Techniques</b>					
Open Ended Questions	E3	M2	D1		
Affirmations	E3	M2	D1		
Reflections	E3	M2	D1		
Summarizations	E3	M2	D1		
Basic Clinical Skills					
Warmth, respect, positive regard, genuineness	s E3	M2	D1		
Attending skills utilized	E3	M2	D1		
Connecting, linking	E3	M2	D1		
Use of evidenced based interventions	E3	M2	D1		
Refrains from lecturing and advice giving	E3	M2	D1		
Empathy	E3	M2	D1		
Silence used effectively	E3	M2	D1		
Use of self					
Congruent body language	E3	M2	D1		
(eye contact, posture, etc.)					
Congruent voice, tone, and pace	E3	M2	D1		
Professional demeanor and presentation	E3	M2	D1		
DI : 0.0:					
Planning & Structure of Session	F10	140	D4		
Evidence of planning for the session	E3	M2	D1		
Opening of the session well implemented	E3	M2	D1		
Treatment goals clear	E3	M2	D1		
Closing was on time and well implemented	E3	M2	D1		
Multicultural Compatoney					
Multicultural Competency Open to gaining cultural knowledge	E3	M2	D1		
Respectful of client's personal values & beliefs		M2	D1 D1		
Respectiul of chefit's personal values & beliefs	ĽЭ	IVI Z	DΙ		
		Total Poi	nts/60		
		i otai i oii	/ 00		

#### Session Review Form

John Carroll University Clinical Mental Health Counseling Program PAGE 2 OF 2 Student Name \_\_\_\_\_ Date of Session \_\_\_\_\_ Date Reviewed \_\_\_\_ Supervisor's Name \_\_\_\_\_ Session # \_\_\_\_\_ **Instructions**: The top portion of this page should be filled out by the student prior to meeting with the supervisor. Strengths \_\_\_\_\_ Areas for Improvement \_\_\_\_\_ Theoretical orientation \_\_\_\_\_\_. How did you apply this theoretical orientation to this case \_\_\_\_\_ Feedback requested from Supervisor **Instructions**: The bottom portion of this form should be filled out by the supervisor during the supervision meeting with the student. The last question should be answered by the supervisor and the student. Strengths \_\_\_\_\_ Areas for Improvement \_\_\_\_\_ Supervisor and Supervisee's Plan of Action Supervisor's Signature \_\_\_\_\_\_ Date \_\_\_\_\_

Student's Signature \_\_\_\_\_\_Date \_\_\_\_\_

# Goals for Practicum/Internship

Name of Student	Semester
Progress of last semester's goals (i	f applicable) and feedback from supervisors
List one knowledge goal using the	SMART format.
Steps and timeline to achieve the g	oal, what will you do and when?
How will you know when your goa	l is met?
List one skill goal using the SMART	'Format
Steps and timeline to achieve the g	oal, what will you do and when?
How will you know when your goa	l is met?
SMART goals	Student's Signature
S = Specific	Site Supervisor's Signature
M = Measurable	University Supervisor's Signature
A = Achievable	Instructor's Signature
R = Realistic	
T= Time Frame	

## **Rubric for Goals for Semester**

Student Name	Date	Course and Semester
	2 4 00	

GOALS & STANDARDS	EXCEEDS EXPECTATIONS	MEETS EXPECTATIONS	DOES NOT MEET EXPECTATIONS
	3	2	1
Evaluation of student's counseling performance throughout the clinical experience  CACREP III F5, G6)	Establishes clear goals using SMART format and provides explicit details of a clearly achievable plan for accomplishing those goals based on extensive reflection and informed by multiple feedback sources.	Establishes achievable goals and articulates a plan for accomplishing those goals based on one feedback source.	Fails to adequately articulate goals or plans for achieving them.

Total points \_\_\_\_\_

### **Case Report and Treatment Plan Outline**

This case report is intended to be a summary of everything you know about the client so far. Integrate the information given to you from the initial assessment with additional information from your counseling sessions. Case reports must be typed and professionally written. Do NOT include any identifiable case information. Make copies for your classmates and shred all when completed.

Client (use initials or fake name)	Date
Counselor Trainee	Number of Sessions

- A. Brief Demographic Description of Client Include age, ethnicity, gender, occupation, marital/family status & living situation.
- B. Presenting Problem and referral source
- C. Assessment of client, including Mental Status Exam, behavioral observations, environmental assessment, and results of appropriate test data
- D. History
  - Presenting Problem History

    And the Probl

Include estimated date of onset and concurrent events; intensity, frequency, and Changes.

- Family History
  - Past and present include description of relationships with family members, client's living arrangements, parents' occupations. Include statements affirming/denying family alcoholism, substance abuse, physical or sexual abuse: explain.
- Social Relationship History

Past and present - include statement affirming/denying any unwanted sexual experience, physical abuse, trouble with police: explain.

- Academic/Work History
  - Past and present
- <u>Medical History</u>

Past and present - include statements affirming/denying any medical conditions, hospitalizations, prescription medicines, problems with eating and/or weight control, problems with substance abuse.

- <u>Counseling History</u>
  - Briefly describe dates of services: self-help groups & what the client found helpful.
- <u>Client's strengths and support system</u>
- E. Diversity, Spirituality and Culture. What diversity issues should be considered in evaluation and treatment planning when working with this client? How are you

- adapting your understanding of the presenting problem and your work with this client based on diversity issues?
- F. Clinical Interpretation or Hypothesis/ theoretical conceptualization.. Based on the assessment of the presenting problem, background information and your theoretical approach, provide your view of the problem in theoretical terms and link to the presenting problem. Describe patterns leading to the summary of the presenting problem and provide possible causes.
- G. Diagnosis List the DSM V diagnosis. Include both the name of the diagnosis and the code number. Make sure to use any appropriate specifiers.
- H. Treatment goals/plan. Short and long term Goals, Objectives stated in terms of expected and ideal levels of outcome. How will the client change for the better? How will you measure outcomes? It is important that your treatment goals/objectives are clear and measurable (e.g. client will increase positive self-talk from a 4 to a 6 on a 10 point scale by 3/3/16)
- I. Literature Search: What does the literature have to say about evidenced-based treatment of the presenting problem(s)? Provide references to articles/research that helped guide your treatment and discuss how you integrated literature into your treatment.
- J. Interventions. What strategies/interventions/techniques have you implemented or plan to implement with this client and rationale? Are they evidenced-based for the client's presenting problem? How are they tied to the treatment plan?
- K. Ethical & Legal issues. Which of the ethical principles and legal considerations of counselors are relevant or could be relevant to this case?
- L. Technology. Use of technology in evaluation, treatment, or service delivery.
- M. Personal reaction/reflection. What feelings/thoughts do you have about this case. What issues were triggered or could be triggered for you? Reflect on your counseling experience, the emerging challenges and the successes.
- N. Feedback. What concerns do you have about this case? What kind of help/feedback would you like from the group?

# Case Report Rubric for CG592

Student Name	Date	Course and Semester
--------------	------	---------------------

GOALS & STANDARDS	EXCEEDS EXPECTATIONS (for practicum level)	MEETS EXPECTATIONS (for practicum level)	DOES NOT MEET EXPECTATIONS (for practicum level)
	3	2	1
Reflective Thinking and Legal/ethical issues CACREP II G5d CMHC A2, B1, C1	Demonstrates exceptional insight and thoughtful description of the early counseling experience, the emerging ethical/legal challenges and the successes.	Provides description of the early counseling experience, the ethical/legal challenges and successes.	Minimal description of the early counseling experience, ethical/legal challenges and successes.
Integration of Counseling Theory into Case Conceptualization CACREP II G5d, CMHC C7	Discusses two or more related theoretical constructs exceptionally well and makes strong links made to presenting problem.	Discusses at least one theoretical construct and makes some link to presenting problem.	Link to theory incomplete or vague with little or no supporting details for link to presenting problem.
Diagnosis/Assessment of Presenting Problem CMHC L1,2 CMHCD1, G2, K2,3,	Detailed description of consistencies of patterns leading to a summary of the problem; describes possible causes. Accurate diagnosis based on evidence.	Describes patterns leading to the summary of the problem and describes possible causes. Adequate diagnoses based on some evidence.	Does not identify patterns leading to the problem; does not describe possible causes, inaccurate diagnosis based on minimal evidence.
Literature Integration and Synthesis CMHC J1	Include data from two or more relevant and recent sources and demonstrates how the literature guided the counseling process.	Included data from 1 or more relevant sources and some evidence of integration of the literature in guiding the counseling process.	No evidence of literature search.
Treatment Goals/Plan CMHC D7	Short and long-term goals clearly tied to presenting problem and evidence based treatment.	Short and long term goals somewhat tied to presenting problem and evidence-based treatment.	Treatment goals are vague with no connection to presenting problem and evidence based treatment.
Openness to Diversity Issues and Ability to Work with Diverse Populations  CACREP II G2d, G5d, CMHC D2,4,5 E1,3, F3, H1	Strong evidence of openness, understanding, and ability to work with diverse populations.	Some evidence of openness and/or understanding and ability to work with diverse populations.	Limited evidence of openness, understanding and ability to work with diverse populations.

Interventions	Detailed summary of	Some discussion of	No discussion of
CACREP II G5d, CMHC H1 CMHC D8, G2	strategies and techniques implemented or intention to implement; interventions are evidenced based and tied to treatment plan	strategies and techniques implemented or plan for implementation and tied to treatment plan.	interventions or plan for interventions.
Writing Skills	Paper is prepared in	Paper mostly follows	Paper does not follow APA format, includes
CMHC D7	proper APA format, nearly error-free (spelling and grammar), well written and concise. Professional language is used throughout.	proper APA format with minimal errors, writing is average.	many errors, and is poorly written.
Case presentation	Very well presented, exceptionally clear and	Well presented, clear and concise. Well prepared,	Not well presented, unclear, unprepared.
CACREP III F5	concise. Very well prepared, led a very good discussion and open to feedback	Led a good discussion and open to feedback	Little class discussion and not open to feedback.
Progress in Development	Superior development	Demonstrates adequate	Demonstrates
towards becoming a	towards becoming a	development toward	substandard
competent counselor	competent for what would be expected for	becoming a competent counselor for what would	development toward becoming a competent
CACREP III F5	beginning level	be expected for	counselor at the
	(practicum) counselor	beginning level (practicum) counselor	practicum levl and there is need for remediation

Total Points
--------------

### **Guidelines for Behavior Change Experience**

The behavior change experience should be structured like a real counseling session. Below are guidelines that the "counselors" are expected to follow:

- "Counselors" should reserve rooms before the meeting is scheduled. It is possible to reserve study/group rooms in the library: <a href="http://jcu.libcal.com/booking/GroupStudy">http://jcu.libcal.com/booking/GroupStudy</a>
- "Counselors" are responsible for setting up the appointment with the student. This should be done via email or telephone, but should **not** include text messaging.
- "Counselors" should dress appropriately and professionally, as if they are meeting with real clients.
- Cancelations are not allowed to occur at the last minute. There should be ample notice if an appointment needs to be canceled or rescheduled. These appointments should be treated as if they are appointments with clients.
- The "counselor" will be evaluated as if this is a real counseling session. This includes being professional, using the skills learned, and maintaining respect and confidentiality.
- Sessions will be video recorded and only viewed by the student "counselor," the instructor of Practicum and/or Advanced Counseling Techniques, and the Practicum Supervisor for the purpose of supervision of the student "counselor."

Student "Counselor" Signature	Date
Student "Client" Signature	Date

# **Practicum Grading Checklist**

Name	CG 592 Instructor	Semester
Points		
	Notebook up to date (completed 1, not completed 0)	
	Practice Videotape (completed 1, not completed 0)	
	Site visit (completed 1, not completed 0)	
	Professional Goals (see rubric 1-3)	
_	Case Presentation (see rubric 1-30) (Minimum score accepted 20)	
_	5 session reviews (minimum total points 200) (completed 5, not completed 0)	
	Completed PAL's and chapter reviews (1 completed, (must have at least 10 PAL's)	0 not completed)
	Evaluation of experience paper (see rubric 1-3)	
	Attendance & Participation (completed 5, not comple	ted 0)
	Log and Practicum Completion form (completed 1, no	ot completed 0)
	Professional Performance Fitness Evaluation (complete (Minimum score accepted per evaluation 82)	eted 1, not completed 0
	Your evaluation of your JCU Supervisor (completed 1	, not completed 0)
	Self-efficacy scale (completed 1, not completed 0)	
	Completion of CCS-R (completed 10)	
m · ·	points (must have 50 points to pass course)	
יו לבלתן	MINTS I MILST NAVA SII NAINTS TA NASS CAIITSAI	

#### **Notebook Outline**

In a three-ring binder, with dividers noting the following documents:

- 1. Practicum/Internship initial-ongoing paperwork
  - Application/Developmental Statement
  - Training Agreement
  - JCU Practicum/Internship Field Agreement
  - Evidence of current CT Status
  - Evidence of current malpractice insurance (1,000,000/3,000,000)
- 2. Current resume
- 3. Goal sheets for Practicum/Internship
- 4. Log sheets and completion forms
- 5. Case Presentations and rubrics
- 6. Session Reviews (individual and group)
- 7. Session Critiques (internship only)
- 8. Self-assessments (evaluation of experience papers from each semester), self-efficacy data and professional development plan (internship B only)
- 9. Evaluation of JCU doctoral supervisor (practicum only)
- 10. Advocacy and Professional activity summaries (internship only)
- 11. Formal Evaluations, midterm evaluations and grading checklists (make copies of evaluation instruments to turn into instructor
- 12. Program evaluations (self and site supervisor internship B only)
- 13. Evidence of taking/passing the ethics exam on the website
- 14. Additional data, e.g. client satisfaction surveys, (internship only)
- 15. Completed CCS-R forms for each semester

### **Counselor Self-Efficacy Scale**

This is **emailed to the student electronically to complete** and a summary report of responses is emailed to the student within two weeks. *The survey is shown below for illustrative purposes only.* 

General Instructions: The following questionnaire consists of three parts. Each part asks to rate your beliefs about your ability to perform various counselor behaviors and to deal with particular issues in counseling. Please provide your honest, candid responses that reflect your beliefs about your current capabilities, rather than how you would like to be seen or how you might look in the future. There are no right or wrong answers to the following questions.

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Part I: Please indicate how confident you are in your ability to use each of the following helping skills effectively, over the next week, in counseling most clients. When completing these items, please use the 0-9 rating scale, with 0 being equal to no confidence and 9 being equal to complete confidence.

How confident are you that you could use these general skills effectively with most clients over the next week?

Attending (orient yourself physically toward the client)	
Listening (capture and understand the messages that clients	
communicate)	
Restatements (repeat or rephrase what the client has said, in a	
way that is succinct, concrete, and clear)	
Open Questions (ask questions that help clients to clarify or	
explore their thoughts or feelings)	
Reflection of Feelings (repeat or rephrase the client's statements	
with an emphasis on his or her feelings)	
Self-Disclosure for Exploration (reveal personal information about	
your history, credentials, or feelings)	
Intentional Silence (use of silence to allow clients to get in touch	
with their thoughts or feelings)	
Challenges (point out discrepancies, contradictions, defenses, or	
irrational beliefs of which the client is unaware or that he or she is	
unwilling or unable to change)	
Interpretations (make statements that go beyond what the client	
has overtly stated and that give the client a new way of seeing his	
or her behavior, thoughts, or feelings)	

Self-Disclosure for Insight (disclose past experiences in which you	
gained some personal insight)	
Immediacy (disclose immediate feelings you have about the client,	
the therapeutic relationship, or yourself in relation to the client)	
Information-Giving (teach or provide the client with data,	
opinions, facts, resources, or answers to questions)	
Direct Guidance (give the client suggestions, directives, or advice	
that imply actions for the client to take)	
Role-Play and Behavior Rehearsal (assist the client to role-play or	
rehearse behaviors in-session)	
Homework (develop and prescribe therapeutic assignments for	
clients to try out between sessions).	

How confident are you that you could do these specific tasks effectively with most clients over the next week?

Keep sessions "on track" and focused.	·
Respond with the best helping skill, depending on what your client	
needs at a given moment.	
Help your client to explore his or her thoughts, feelings, and	
actions.	
Help your client to talk about his or her concerns at a "deep" level.	
Know what to do or say next after your client talks.	
Help your client set realistic counseling goals.	
Help your client to understand his or her thoughts, feelings, and	
actions.	
Build a clear conceptualization of your client and his or her	
counseling issues.	
Remain aware of your intentions (i.e., the purposes of your	
interventions) during sessions.	
Help your client to decide what actions to take regarding his or	
her problems.	

How confident are you that you could work effectively over the next week with a client who...

Is clinically depressed.	
Has been sexually abused.	
Is suicidal.	
Has experienced a recent traumatic life event (i.e., physical or psychological injury or abuse).	
Is extremely anxious.	
Shows signs of severely disturbed thinking.	
You find sexually attractive.	
Is dealing with issues that you personally find difficult to handle.	
Has core values or beliefs that conflict with your own (i.e.,	
regarding religion or gender roles).	
Differs from you in a major way or ways (i.e., race or ethnicity).	

Is not "psychologically-minded" or introspective.	
Is sexually attracted to you.	
You have negative reactions toward (i.e., boredom or annoyance).	
Is at an impasse in therapy.	
Wants more from you than you are willing to give (i.e., in terms of	
frequency of contacts or problem-solving prescriptions).	
Demonstrates manipulative behaviors in-session.	

# **Rubric for Evaluation of Experience Paper**

Student Name	Date	Course and Semester
Student Nume	Dutc	dourse and bemester

GOALS & STANDARDS	EXCEEDS EXPECTATIONS	MEETS EXPECTATIONS	DOES NOT MEET EXPECTATIONS
	3	2	1
Self reflection and self care  CACREP II G1d, CMHC D9)	The student provides an insightful, balanced, and comprehensive articulation of individual strengths and challenges. Specific and meaningful examples tied to professional literature and coursework are shared. The student's evaluation reflects a deep and clear understanding of the impact of personal development and growth on becoming a counselor.	The student provides an articulation of individual strengths and challenges. Examples are provided and are tied to the professional literature or course work. The student's evaluation reflects some understanding of the relationship of the impact of personal development and growth on becoming a counselor.	The student fails to mention strengths and challenges. The student fails to articulate the relationship of personal development and growth on becoming a counselor.

Total points \_\_\_\_\_

# Appendix C: Forms to Complete by the End of Practicum (CG 592)



# **Practicum Completion Form**

John Carroll University Clinical Mental Health Counseling Program

<b>TI</b>			.1 6 16:11 1
The following si	gnatures verify that	has satisfacto udent Intern)	rily fulfilled
	-	e and met all requirements o	f the Clinical
Site name:			
Total # of Direct	t Contact Hours:		
Total # of Non-I	Direct Hours:		
Total # of Hours	s Completed:		
Student Intern:		G: 1	
Internship Instructor:	Printed	Signed	Date
<u></u>	Printed	Signed	Date
Site/Clinical Supervisor:			
	Printed	Signed	Date

### **Professional Performance Fitness Evaluation**

John Carroll University Clinical Mental Health Counseling Program

Student	Semester/Year	_
Site		
Site Evaluation completed by: (check and write name)  _Self-Assessment  _Site Supervisor Name:  _JCU Supervisor Name:	eted by: (check and write name)	
_Self-Assessment		
_Site Supervisor	Name:	
_JCU Supervisor	Name:	
_Instructor	Name:	

- N- No opportunity to observe
- 1- Does not meet criteria for program level
- 2- Meets criteria only minimally or inconsistently for program level
- 3- Meets criteria consistently at this program level

### **Therapeutic Skills and Abilities**

<ol> <li>The student demonstrates the ability to</li> </ol>				
establish a therapeutic relationship.	N	1	2	3
2. The student demonstrates therapeutic				
communication skills including				
a. Creating appropriate structure: (setting	N	1	2	3
and maintaining the boundaries of the				
therapeutic relationship throughout the				
work (i.e. setting parameters for meeting				
time and place, maintaining time limits,				
etc.)				
b. Understanding content: (understanding	N	1	2	3
the primary elements of the client's				
story.)				
c. Understanding context: (understanding	N	1	2	3
the uniqueness of the story elements and				
their underlying meaning.)				
d. Responding to feelings: (identifying	N	1	2	3
client affect and addressing those				
feelings in a therapeutic manner.)				
e. Congruence-genuineness:	N	1	2	3
(demonstrating external behavior				
consistent with internal affect.)				

	f. Establishing and communicating empathy: (taking the perspective of the client without over-identification with client's experience.)	N	1	2	3
	<ul> <li>g. Non-verbal communication:         <ul> <li>(demonstrating effective use of head, eye, hands, feet, posture, voice, attire, etc.)</li> </ul> </li> </ul>	N	1	2	3
	<ul><li>h. Immediacy: (staying in the here and now)</li></ul>	N	1	2	3
	i. Timing: (responding at the optimal moment)	N	1	2	3
	<ul> <li>j. Intentionally: (responding with a clear understanding of one's own therapeutic intention.)</li> </ul>	N :	1	2	3
	k. Self-disclosure: (skillful and carefully considered for a specific purpose.)	N	1	2	3
d	he student demonstrates awareness of power ifferences in the therapeutic relationship and nanages these differences therapeutically.	N	1	2	3
	he student collaborates with the client to stablish clear therapeutic goals.	N	1	2	3
5. T	he student facilitates movement toward the lient goals.	N	1	2	3
6. T	he student demonstrates adequate knowledge f a wide variety of theoretical bases.	N	1	2	3
a c	he student demonstrates the capacity to match ppropriate interventions to the presenting inical profile in a theoretically consistent nanner.	n N	1	2	3
8. T	he student creates a safe clinical environment.	. N	1	2	3
a	he student demonstrates willingness and bility to articulate analysis and resolution of thical dilemmas.	N	1	2	3
	tudent demonstrates focus: (establishes and paintains concentration on client goals.)	N	1	2	3

**Professional Responsibility** 

	y				
1.	The student conducts self in an ethical manner	N	1	2	3
	to promote confidence in the counseling				
	profession and agency.				
2.	The student relates to professors, colleagues,	N	1	2	3
	supervisors and others in a manner consistent				
	with stated agency standards.				
3.	The student demonstrates sensitivity to real and	N	1	2	3
	ascribed differences in power between				
	themselves and others, and does not exploit or				
	mislead other people during or after				

	professional relationships.				
4.	The student demonstrates application of legal	N	1	2	3
	requirements relevant to counseling training				
	practice and agency.				

## Competence

1.	The student recognizes the boundaries of her/his particular competencies and the limitations of her/his expertise.	N	1	2	3
2.	The student takes responsibility for compensating for her/his deficiencies. Openness to supervision.	N	1	2	3
3.	The student takes responsibility for assuring client welfare when encountering the boundaries of her/his expertise.	N	1	2	3
4.	The student provides only those services and applies only those techniques for which she/he is qualified by education, training, or experience.	N	1	2	3
5.	The student demonstrates basic cognitive, affective, sensory, and motor capacities to respond therapeutically to clients.	N	1	2	3
6.	The student demonstrates knowledge and respect for agency policies and procedures.	N	1	2	3

# Maturity

1.	The student demonstrates appropriate self-control (such as anger control, impulse control) in interpersonal relationship with supervisors, colleagues and clients.	N	1	2	3
2.	The student is honest, fair, and respectful of others.	N	1	2	3
3.	The student is aware of his/her own belief systems, values, needs, and limitations and the effect of these on his/her work.	N	1	2	3
4.	The student demonstrates ability to receive, integrate and utilize feedback from colleagues and supervisors.	N	1	2	3
5.	The student exhibits appropriate levels of self-assurance, confidence, and trust in own ability.	N	1	2	3
6.	The student follows professionally recognized problem solving process, seeking to informally solve problems first with the individual(s) with whom the problem exists.	N	1	2	3

# Integrity

1.	The student refrains from making statements that	N	1	2	3

	are false, misleading or deceptive.				
2.	The student avoids improper and potentially harmful dual relationships.	N	1	2	3
3.	The student respects the fundamental rights, dignity and worth of all people.	N	1	2	3
4.	The student respects the rights of individual to privacy, confidentiality, and choices regarding self-determination and autonomy.	N	1	2	3
5.	The student respects cultural, individual, and role differences, including those due to age, gender, race, ethnicity, national origin, religion, sexual orientation, disability, language, and socioeconomic status.	N	1	2	3

## **Comments/Suggestions:**

Signature of Evaluator	Date
 Counselor Trainee	 Date

### **Doctoral Intern Practicum Supervisor Evaluation**

John Carroll University Clinical Mental Health Counseling Program

Pract	icum Student Name	_							
JCU D	JCU Doctoral Intern Practicum Supervisor Name								
Pract	icum/Internship Site:								
Seme	ster/Year								
Univer	lowing is a list of objectives for practicum students to utilize in an evaluation sity Practicum Supervisor and the supervision experience itself. For each iteriate number from the following scale to assess how well your supervisor material 4 = Strongly Agree 3 = Somewhat Agree 2 = Somewhat Disagree 1 = Strongly Disagree 0 = Not Applicable	m, p	leas	e cir	cle	an			
1.	Supervisor helps me feel at ease with the supervision process.	4	3	2	1	0			
2.	Supervisor makes supervision a constructive learning process.	4	3	2	1	0			
3.	Supervisor provides specific help regarding areas that need work.	4	3	2	1	0			
4.	Supervisor addresses issues relevant to my current concerns as a counselor trainee.	4	3	2	1	0			
5.	Supervisor helps me focus on how my counseling behavior influences the client.	4	3	2	1	0			
6.	Supervisor structures the supervision process appropriately.	4	3	2	1	0			
7.	Supervisor adequately emphasizes the development of my strengths and capabilities.	4	3	2	1	0			
8.	Supervisor allows me to brainstorm solutions, responses, and techniques that will be potentially helpful in future counseling situations.	4	3	2	1	0			
9.	Supervisor allows me to become actively involved in the supervision process.	4	3	2	1	0			
10.	Supervisor makes me feel accepted and respected as a person.	4	3	2	1	0			
11.	Supervisor conveys competence through supervisory style.	4	3	2	1	0			
12.	Supervisor is helpful regarding case notes and report writing.	4	3	2	1	0			
13.	Supervisor helps me to utilize tests constructively and appropriately in the counseling situation.	4	3	2	1	0			

14.	Supervisor appropriately addresses interpersonal dynamics between supervisor and practicum student.	4	3	2	1	0
15.	Supervisor can appropriately accept feedback.	4	3	2	1	0
16.	Supervisor allows me to express opinions, ask questions, and voice concerns about my progress.	4	3	2	1	0
17.	Supervisor prepares me adequately for my next counseling session.	4	3	2	1	0
18.	Supervisor helps me clarify my counseling objectives.	4	3	2	1	0
19.	Supervisor provides me with opportunities to adequately discuss the major difficulties that I have faced with clients.	4	3	2	1	0
20.	Supervisor encourages me to conceptualize in new ways, regarding my clients.	4	3	2	1	0
21.	Supervisor challenges me to accurately perceive the thoughts, feelings, and goals that my client and I experience during the counseling session.	4	3	2	1	0
22.	Supervisor is flexible enough for me to be spontaneous and creative.	4	3	2	1	0
23.	Supervisor provides suggestions for developing my counseling skills.	4	3	2	1	0
24.	Supervisor encourages me to utilize new and different techniques when appropriate.	4	3	2	1	0
25.	Supervisor helps me to define and achieve specific, concrete goals for myself during the practicum experience.	4	3	2	1	0
26.	Supervisor provides useful feedback.	4	3	2	1	0
27.	Supervisor helps me organize relevant case data for planning goals and strategies with my clients.	4	3	2	1	0
28.	Supervisor helps me develop increased skill in critiquing and gaining insight from my tapes of counseling sessions.	4	3	2	1	0
29.	Supervisor allows and encourages me to evaluate myself.	4	3	2	1	0
30.	Supervisor explains criteria for evaluation clearly and in behavioral terms.	4	3	2	1	0
31.	Supervisor applies criteria fairly in evaluating my counseling performance.	4	3	2	1	0

**Additional Comments:** 

<sup>\*</sup>Form adapted from original evaluation developed by J. Bernard, 1981

### **Practicum/Internship Formal Evaluation by Instructor**

John Carroll University Clinical Mental Health Counseling Program

### **Counselor Competencies Scale - Revised (CCS-R)**

The Counselor Competencies Scale (CCS-R) will be emailed to your licensed site representative to complete online and a summary report of your responses will be emailed to you at the end of the semester. Keep a copy in your notebook. *The survey is shown below for illustrative purposes only.* 

#### Counselor Competencies Scale—Revised (CCS-R) ©

(Lambie, Mullen, & Swank, & Blount, 2014)

The Counselor Competencies Scale—Revised (CCS-R) assesses counselors' and trainees' skills development and professional competencies. Additionally, the CCS-R provides counselors and trainees with direct feedback regarding their demonstrated ability to apply counseling skills and facilitate therapeutic conditions, and their counseling dispositions (dominant qualities) and behaviors, offering the counselors and trainees practical areas for improvement to support their development as effective and ethical professional counselors.

#### **Scales Evaluation Guidelines**

- > Exceeds Expectations / Demonstrates Competencies (5) = the counselor or trainee demonstrates strong (i.e., exceeding the expectations of a beginning professional counselor) knowledge, skills, and dispositions in the specified counseling skill(s), ability to facilitate therapeutic conditions, and professional disposition and behavior(s).
- > Meets Expectations / Demonstrates Competencies (4) = the counselor or trainee demonstrates consistent and proficient knowledge, skills, and dispositions in the specified counseling skill(s), ability to facilitate therapeutic conditions, and professional disposition(s) and behavior(s). A beginning professional counselor should be at this level at the conclusion of his or her practicum and/or internship.
- > Near Expectations / Developing towards Competencies (3) = the counselor or trainee demonstrates inconsistent and limited knowledge, skills, and dispositions in the specified counseling skill(s), ability to facilitate therapeutic conditions, and professional disposition(s) and behavior(s).
- > Below Expectations / Insufficient / Unacceptable (2) = the counselor or trainee demonstrates limited or no evidence of the knowledge, skills, and dispositions in the specified counseling skill(s), ability to facilitate therapeutic conditions, and professional disposition(s) and behavior(s).
- Harmful (1) = the counselor or trainee demonstrates harmful use of knowledge, skills, and dispositions in the specified counseling skill(s), ability to facilitate therapeutic conditions, and professional disposition(s) and behavior(s).

<u>Directions:</u> Evaluate the counselor's or trainee's counseling skills, ability to facilitate therapeutic conditions, and professional dispositions & behaviors per rubric evaluation descriptions & record rating in the "score" column on the left

#### CACREP (2009; 2016, Draft #2) Standards relating to the Counselor Competencies Scale—Revised (CCS-R)

- Ethical and culturally relevant strategies for developing helping relationships (CACREP, 2016, Section II, Standard 5.d.).
- Counselor characteristics and behaviors that influence helping processes (CACREP, 2009, Section II, Standard 5.b.; CACREP, 2016, Section II, Standard 5.e.).
- Essential interviewing, counseling, and case conceptualization skills (CACREP, 2009, Section II, Standard 5.c.; CACREP, 2016, Section II, Standard 5.f.).
- Processes for aiding students in developing a personal model of counseling (CACREP, 2016, Section II, Standard 5.m.).
- Strategies for personal and professional self-evaluation and implications for practice (CACREP, 2016, Section II, Standard 1.j.).
- Self-care strategies appropriate to the counselor role (CACREP, 2009, Section II, Standard 1.d.; CACREP, 2016, Section II, Standard 1.k.).
- If evaluations indicate that a student is not appropriate for the program, faculty members help facilitate the student's transition out of the program
  and, if possible, into a more appropriate area of study, consistent with established institutional due process policy and the ethical codes and
  standards of practice of professional counseling organizations. (CACREP, 2009, Section I, Standard P.); CACREP, 2016, Section I, Standard P.).
- Professional practice, which includes practicum and internship, provides for the application of theory and the development of counseling skills
  under supervision. These experiences will provide opportunities for students to counsel clients who represent the ethnic and demographic
  diversity of their community (CACREP, 2009, Section III, Professional Practice; CACREP, 2016, Section III, Professional Practice).
- Entry-Level Program Practicum (CACREP, 2016, Section III, Professional Practice, p. 12).
  - A. Students must complete supervised counseling practicum experiences that total a minimum of 100 clock hours over a full academic term that is a minimum of 10 weeks.
  - B. Practicum students must **complete at least 40 clock hours of direct service** with actual clients that contributes to the development of counseling skills.
  - C. An average of **one hour per week of individual and/or triadic supervision** is provided throughout the practicum by (1) a counselor education program faculty member, (2) a student supervisor who is under the supervision of a counselor education program faculty member, or (3) a site supervisor who is working in biweekly consultation with a counselor education program faculty member in accordance with the supervision agreement.
  - D. An average of 1 ½ hours per week of group supervision is provided on a regular schedule throughout the practicum by a counselor education program faculty member or a student supervisor who is under the supervision of a counselor education program faculty member.
  - E. Students are covered by individual professional counseling liability insurance policies while enrolled in practicum.
  - F. Supervision of practicum students includes program-appropriate audio/video recordings and/or live supervision of students' interactions with clients.
  - G. Formative and summative evaluations of the student's counseling performance and ability to integrate and apply knowledge are conducted as part of the student's practicum.

### Part I: Counseling Skills & Therapeutic Conditions

#	Score	Primary Counseling Skill(s)	Specific Counseling Descriptors	Exceeds Expectations / Demonstrates Competencies (5)	Meets Expectations / Demonstrates Competencies (4)	Near Expectations / Developing towards Competencies (3)	Below Expectations / Unacceptable (2)	Harmful (1)
1. A		Nonverbal Skills	Includes Body Position, Eye Contact, Posture, Distance from Client, Voice Tone, Rate of Speech, Use of silence, etc. (matches client)	Demonstrates effective nonverbal communication skills, conveying connectedness & empathy (85%).	Demonstrates effective nonverbal communication skills for the majority of counseling sessions (70%)	Demonstrates inconsistency in his or her nonverbal communication skills.	Demonstrates limited nonverbal communication skills.	Ignores client &/or gives judgmental looks.
1. B		Encouragers	Includes Minimal Encouragers & Door Openers such as "Tell me more about", "Hmm"	Demonstrates appropriate use of encouragers, which supports development of a therapeutic relationship (85%).	Demonstrates appropriate use of encouragers for the majority of counseling sessions, which supports development of a therapeutic relationship (70%)	Demonstrates inconsistency in his or her use of appropriate encouragers.	Demonstrates limited ability to use appropriate encouragers.	Uses skills in a judgmental manner.
1. C		Questions	Use of Appropriate Open & Closed Questioning (e.g., avoidance of double questions)	Demonstrates appropriate use of open & close-ended questions, with an emphasis on open-ended question (85%).	Demonstrates appropriate use of open & close-ended questions for the majority of counseling sessions (70%).	Demonstrates inconsistency in using open-ended questions & may use closed questions for prolonged periods.	Uses open-ended questions sparingly & with limited effectiveness.	Uses multiple questions at one time
1. D		Reflecting a Paraphrasing	Basic Reflection of Content – Paraphrasing	Demonstrates appropriate use of paraphrasing as a primary therapeutic approach (85%).	Demonstrates appropriate use of paraphrasing (majority of counseling sessions; 70%).	Demonstrates paraphrasing inconsistently & inaccurately or mechanical or parroted responses.	Demonstrates limited proficiency in paraphrasing or is often inaccurate.	Judgmental, dismissing, &/or overshoots
1. E		Reflecting b Reflection of Meaning	Reflection of Feelings	Demonstrates appropriate use of reflection of feelings as a primary approach (85%).	Demonstrates appropriate use of reflection of feelings (majority of counseling sessions; 70%).	Demonstrates reflection of feelings inconsistently & is not matching the client.	Demonstrates limited proficiency in reflecting feelings &/or is often inaccurate.	Judgmental, dismissing, &/or overshoots
1. F		Reflecting c Summarizing	Summarizing content, feelings, behaviors, & future plans	Demonstrates consistent ability to use summarization to include content, feelings, behaviors, and future plans (85%).	Demonstrates ability to appropriately use summarization to include content, feelings, behaviors, and future plans (majority of counseling sessions; 70%).	Demonstrates inconsistent & inaccurate ability to use summarization.	Demonstrates limited ability to use summarization.	Judgmental, dismissing, &/or overshoots
1. G		Advanced Reflection (Meaning)	Advanced Reflection of Meaning including Values and Core Beliefs (taking counseling to a deeper level)	Demonstrates consistent use of advanced reflection & promotes discussions of greater depth during counseling sessions (85%).	Demonstrates ability to appropriately use advanced reflection, supporting increased exploration in session (majority of counseling sessions; 70%).	Demonstrates inconsistent & inaccurate ability to use advanced reflection. Counseling sessions appear superficial.	Demonstrates limited ability to use advanced reflection &/or switches topics in counseling often.	Judgmental, dismissing, &/or overshoots

							CS-R 4	
#	Score	Primary Counseling Skill(s)	Specific Counseling Descriptors	Exceeds Expectations / Demonstrates Competencies (5)	Meets Expectations / Demonstrates Competencies (4)	Near Expectations / Developing towards Competencies (3)	Below Expectations / Unacceptable (2)	Harmful (1)
1. H		Confrontation	Counselor challenges client to recognize & evaluate inconsistencies.	Demonstrates the ability to challenge clients through verbalizing inconsistencies & discrepancies in the client's words &for actions in a supportive fashion. Balance of challenge & support (85%).	Demonstrates the ability to challenge clients through verbalizing inconsistencies & discrepancies in the client's words &/or actions in a supportive fashion (can confront, but hesitant) or was not needed and therefore appropriately not used (majority of counseling sessions; 70%).	Demonstrates inconsistent ability to challenge clients through verbalizing inconsistencies & discrepancies in client's words &/or actions in a supportive fashion. Used minimally/missed opportunity.	Demonstrates limited ability to challenge clients through verbalizing discrepancies in the client's words &for actions in a supportive & caring fashion, &for skill is lacking.	Degrading client, harsh, judgmental, &/or being aggressive
1. I		Goal Setting	Counselor collaborates with client to establish realistic, appropriate, & attainable therapeutic goals	Demonstrates consistent ability to establish collaborative & appropriate therapeutic goals with client (85%).	Demonstrates ability to establish collaborative & appropriate therapeutic goals with client (majority of counseling sessions; 70%).	Demonstrates inconsistent ability to establish collaborative & appropriate therapeutic goals with client.	Demonstrates limited ability to establish collaborative, appropriate therapeutic goals with client.	No therapeutic goals collaboratively established
1. J		Focus of Counseling	Counselor focuses (or refocuses) client on his or her therapeutic goals – i.e., purposeful counseling	Demonstrates consistent ability to focus &/or refocus counseling on client's goal attainment (85%).	Demonstrates ability to focus &/or refocus counseling on client's goal attainment (majority of counseling sessions; 70%).	Demonstrates inconsistent ability to focus &/or refocus counseling on client's therapeutic goal attainment.	Demonstrates limited ability to focus &/or refocus counseling on client's therapeutic goal attainment.	Superficial, &/or moves focus away from client
1. K		Facilitate Therapeutic Environment	Expresses accurate empathy & care. Counselor is "present" and open to client. (includes immediacy and concreteness)	Demonstrates consistent ability to be empathic & uses appropriate responses (85%).	Demonstrates ability to be empathic & uses appropriate responses (majority of counseling sessions, 70%).	Demonstrates inconsistent ability to be empathic &/or use appropriate responses.	Demonstrates limited ability to be empathic &/or uses appropriate responses.	Creates unsafe space for client
1. L		Facilitate Therapeutic Environment	Counselor expresses appropriate respect & unconditional positive regard	Demonstrates consistent ability to be respectful, accepting, & caring with clients (85%).	Demonstrates ability to be respectful, accepting, & caring with clients (majority of counseling sessions; 70%).	Demonstrates inconsistent ability to be respectful, accepting, & caring.	Demonstrates limited ability to be respectful, accepting, &/or caring.	Demonstrates conditional or negative respect for client

\_\_\_\_\_: Total Score (out of a possible 60 points)

### Part 2: Counseling Dispositions & Behaviors

#	Score	Primary Professional Dispositions	Specific Professional Disposition Descriptors	Exceeds Expectations / Demonstrates Competencies (5)	Meets Expectations / Demonstrates Competencies (4)	Near Expectations / Developing towards Competencies (3)	Below Expectations / Unacceptable (2)	Harmful (1)
2. A		Professional Ethics	Adheres to the ethical guidelines of the ACA, ASCA, IAMFC, APA, & NBCC; including practices within competencies.	Demonstrates consistent & advanced (i.e., exploration & deliberation) ethical behavior & judgments.	Demonstrates consistent ethical behavior & judgments.	Demonstrates ethical behavior & judgments, but on a concrete level with a basic ethical decision-making process.	Demonstrates limited ethical behavior & judgment, and a limited ethical decision-making process.	Repeatedly violates the ethical codes &/or makes poor decisions
2. B		Professional Behavior	Behaves in a professional manner towards supervisors, peers, & clients (includes appropriate dress & attitudes). Able to collaborate with others.	Demonstrates consistent & advanced respectfulness and thoughtfulness, & appropriate within all professional interactions.	Demonstrates consistent respectfulness and thoughtfulness, & appropriate within all professional interactions.	Demonstrates inconsistent respectfulness and thoughtfulness, & appropriate within professional interactions.	Demonstrates limited respectfulness and thoughtfulness & acts inappropriate within some professional interactions.	Dresses inappropriately after discussed &/or repeatedly disrespects of others.
2. C		Professional & Personal Boundaries	Maintains appropriate boundaries with supervisors, peers, & clients.	Demonstrates consistent & strong appropriate boundaries.	Demonstrates consistent appropriate boundaries.	Demonstrates appropriate boundaries inconsistently.	Demonstrates inappropriate boundaries.	Harmful relationship with others
2. D		Knowledge & Adherence to Site Policies	Demonstrates an understanding & appreciation for <i>all</i> counseling site policies & procedures.	Demonstrates consistent adherence to <i>all</i> counseling site policies & procedures, including strong attendance and engagement.	Demonstrates adherence to most counseling site policies & procedures, including strong attendance and engagement.	Demonstrates inconsistent adherence to all counseling site policies & procedures, including attendance and engagement.	Demonstrates limited adherence to all counseling site policies & procedures, including attendance and engagement.	Failure to adhere to policies after discussed with supervisor.
2. E		Record Keeping & Task Completion	Completes all weekly record keeping & tasks correctly & promptly (e.g., case notes, psychosocial reports, treatment plans, supervisory report).	Completes all required record keeping, documentation, and assigned tasks in a through, timely, & comprehensive fashion.	Completes all required record keeping, documentation, and tasks in a competent & timely fashion.	Completes all required record keeping, documentation, and tasks, but in an inconsistent & questionable fashion.	Completes required record keeping, documentation, and tasks inconsistently & in a poor fashion.	Failure to complete paperwork &/or tasks by specified deadline.

# 1	Score				JCF Counselor Education Progr			CS-R 6
#		Primary Professional Dispositions	Specific Professional Disposition Descriptors	Exceeds Expectations / Demonstrates Competencies (5)	Meets Expectations / Demonstrates Competencies (4)	Near Expectations / Developing towards Competencies (3)	Below Expectations / Insufficient / Unacceptable (2)	Harmful (1)
2. F		Multicultural Competencies	Demonstrates awareness, appreciation, & respect of cultural difference (e.g., race, ethnicity, spirituality, sexual orientation, disability, SES, etc.)	Demonstrates consistent & advanced multicultural competencies (knowledge, self-awareness, appreciation, & skills) in interactions with clients, peers, and supervisors.	Demonstrates multicultural competencies (dnowledge, self-awareness, appreciation, & skills) in interactions with clients, peers, and supervisors.	Demonstrates inconsistent multicultural competencies (knowledge, self-awareness, appreciation, & skills) in interactions with clients, peers, and supervisors.	Demonstrates limited multicultural competencies (knowledge, self-awareness, appreciation, & skills) in interactions with clients, peers, and supervisors.	Not accepting worldviews of others
2. G		Emotional Stability & Self-control	Demonstrates emotional stability (i.e., congruence between mood & affect) & self- control (i.e., impulse control) in relationships with supervisor, peers, & clients.	Demonstrates consistent emotional resiliency & appropriateness in interpersonal interactions with clients, peers, and supervisors.	Demonstrates emotional stability & appropriateness in interpersonal interactions with clients, peers, and supervisors.	Demonstrates inconsistent emotional stability & appropriateness in interpersonal interactions with clients, peers, and supervisors.	Demonstrates limited emotional stability & appropriateness in interpersonal interactions with clients, peers, and supervisors.	Inappropriate interactions with others continuously, high levels of emotional reactants with clients, peers, and supervisors.
2. H		Motivated to Learn & Grow / Initiative	Demonstrates engagement in learning & development of his or her counseling competencies.	Demonstrates consistent and strong engagement in promoting his or her professional and personal growth & development.	Demonstrates consistent engagement in promoting his or her professional and personal growth & development.	Demonstrates inconsistent engagement in promoting his or her professional and personal growth & development.	Demonstrates limited engagement in promoting his or her professional and personal growth & development.	Expresses lack of appreciation for the profession &/or is apathetic in promoting his or her professional and personal growth & development.
2. I		Openness to Feedback	Responds non- defensively & alters behavior in accordance with supervisory feedback.	Demonstrates consistent and strong openness to supervisory feedback & implements suggested changes.	Demonstrates consistent openness to supervisory feedback. & implements suggested changes.	Demonstrates openness to supervisory feedback; however, does <i>not</i> implement suggested changes.	Demonstrates a lack of openness to supervisory feedback & does <i>not</i> implement suggested changes.	Defensive &/or disrespectful when given supervisory feedback.
2. J		Flexibility & Adaptability	Demonstrates ability to flex to changing circumstance, unexpected events, & new situations.	Demonstrates consistent and strong ability to adapt & "reads-&-flexes" appropriately.	Demonstrates consistent ability to adapt & "reads-&-flexes" appropriately.	Demonstrated an inconsistent ability to adapt & flex to his or her clients' diverse changing needs.	Demonstrates a limited ability to adapt & flex to his or her clients' diverse changing needs.	Not flexible, demonstrates rigidity in work with clients.
2. K		Congruence & Genuineness	Demonstrates ability to be present and "be true to oneself"	Demonstrates consistent and strong ability to be genuine & accepting of self & others.	Demonstrates consistent ability to be genuine & accepting of self & others.	Demonstrates inconsistent ability to be genuine & accepting of self & others.	Demonstrates a limited ability to be genuine & accepting of self & others (incongruent).	Incongruent and not genuine

\_\_\_\_\_: Total Score (out of a possible 55 points)

#### Narrative Feedback from Supervising Instructor / Clinical Supervisor

Supervisor's Signature

•		
Please note the counselor's or trainee's areas of strength, which	you have observed:	
Please note the counselor's or trainee's areas that warrant impro	ovement, which you have observed:	
	,	
Please comment on the counselor's or trainee's general performa	ance during his or her clinical experience to this point:	
Counselor's or Trainee's Name (print)	Date	
Supervisor's Name (print)	Date	
Supervisor's Name (print)	Date	
Date CCS was reviewed with Counselor or Trainee -		
38 464-684-09		
Counselor's or Trainee's Signature	Date	

\* Note. If the supervising instructor / clinical supervisor is <u>concerned</u> about the counselor's or trainee's progress in demonstrating the appropriate counseling competencies, he or she should have another appropriately trained supervisor observe the counselor's or trainee's work with clients to provide additional feedback to the counselor or trainee.

Date

# Appendix D: Forms to Complete Before Internship I & II (CG 596A&B)



### **Counselor Trainee Extension Form**

Go to **eLicense.** Ohio.gov log into your account. Once you're on your license tile (the tile looks like a mini-certificate) from the **OPTIONS** dropdown menu select **RENEW** be prepared to upload **proof of enrollment (POE)**.

#### **Proof of enrollment must show:**

- the name of your college
- your name
- the beginning and end dates of your next quarter or semester
- class title (internship or practicum)
  - \*Acceptable forms of POE include: class schedule or a letter from your registrar or department head.

### Clinical Mental Health Counseling Program Practicum/Internship Student and Site Information Form

Notification of finding a site must be **s**ubmitted by **MAY 1** for an internship starting during Fall semester, no later than **DECEMBER 1** for an internship starting during Spring semester, and no later than **APRIL 1** for an internship starting during Summer semester. These deadlines are non-negotiable. Use the online <u>Clinical Mental Health Counseling Program Practicum/Internship Student and Site Information Form to submit this information. A confirmation email of your submission will be sent to you. Keep a copy of this email in your notebook. Failure to submit this by the deadlines indicated above may result in a student being unable to enter the course.</u>

Even if you are staying at the same practicum/internship site you still need to submit this form.

IF YOUR SITE INFORMATION CHANGES, YOU MUST RESUBMIT THIS FORM.

# Appendix E: Forms to Complete During Internship I & II (CG 596A&B)



## **Practicum/Internship Bi-Weekly Log and Supervision Form**

Name: Supervisor:										Da	ate:				
				<u>N</u>	on-D	irect	. Serv	ice Ho	ours						
Activity Monday Tuesday w					Wed	nesday	Thur	sdav	Frid	av	Saturday			Sunday	
Clinical – Pati	ents,						licoudy		2 2.2.5						
Notes															
Administrat	ive														
Education/l	ln-														
Service															
Other:															
1. Supervision															
2. 3.															
3.															
TOTAL (Dai	ly)														
Activity	Mone	day	Tue	sday	1	ect So ednes	1	Hour Thur	rsday	Fri	iday	Satu	rday	Sun	day
Individual															
Group															
TOTAL															
				То	tal E	)irect	t Serv	ice Ho	ours:						
Total Hours Total Superv Total Non-Di Total Direct	rision F irect H	lours	to da	te (NL	)):										
Total Interns	ship Ho	ours 1	to Dat	te (NE	) + D <sub>,</sub>	):									
NAME, Counselor Trainee						SUPE	RVISC	)R							
Date			=					Date							

#### **Notebook Outline**

In a three-ring binder, with dividers noting the following documents:

- 1. Practicum/Internship initial-ongoing paperwork
  - Application/Developmental Statement
  - Training Agreement
  - JCU Practicum/Internship Field Agreement
  - Evidence of current CT Status
  - Evidence of current malpractice insurance (1,000,000/3,000,000)
- 2. Current resume
- 3. Goal sheets for Practicum/Internship
- 4. Log sheets and completion forms
- 5. Case Presentations and rubrics
- 6. Session Reviews (individual and group)
- 7. Session Critiques (internship only)
- 8. Self-assessments (evaluation of experience papers from each semester), self-efficacy data and professional development plan (internship B only)
- 9. Evaluation of JCU doctoral supervisor (practicum only)
- 10. Advocacy and Professional activity summaries (internship only)
- 11. Formal Evaluations, midterm evaluations and grading checklists (make copies of evaluation instruments to turn into instructor
- 12. Program evaluations (self and site supervisor internship B only)
- 13. Evidence of taking/passing the ethics exam on the website
- 14. Additional data, e.g. client satisfaction surveys, (internship only)
- 15. Completed CCS-R forms for each semester

### **Client Consent Form**

John Carroll University Clinical Mental Health Counseling Program

Client's Name:						
Address:	Address:					
Phone: (home)	(office)					
agree to counseling by a practicum/internship student from the Clinical Mental Health Counseling Program at John Carroll University. I understand that this counselor trainee has completed advanced course work in the field of counseling. The counselor trainee will be supervised by, a John Carroll University Practicum Supervisor or Site Supervisor. I further understand that counseling interviews may be audio or video taped for purposes of supervision. Recorded information is used only for training, with all tapes erased at the completion of your involvement in counseling. Information gathered in the counseling interview is strictly confidential and privileged in accordance with the American Counseling Association Code of Ethics and Standards of Practice and The State Ohio Counselor, Social Worker, and Marriage and Family Therapist Board licensure law. Exceptions to this confidentiality occur when there is suspected child abuse or an indication of imminent danger to oneself or others.						
If for any reason questions arise readissatisfied for any reason, you have the supervisor named above.						
I have read the above and understarelated questions have been answer						
Signature of Client	Date	-				
Signature of Counselor Trainee	Date	-				

### **Parental Consent Form**

John Carroll University Clinical Mental Health Counseling Program

Child's Name:		
Parent's Name:		
Address:		
Phone: (home)	(office)	
trainee has completed advanced contrainee will be supervised by	rmay counsel my chipurse work in the fie rvisor. I further unde irposes of supervisionsed at the completion in the counseling into American Counseling e of Ohio Counselor, aw. Exceptions to the cation of imminent of	Ild. I understand that this counselor ld of counseling. The counselor, a John Carroll University erstand that counseling interviews on. Recorded information is used in of your child's involvement in erview is strictly confidential and Association Code of Ethics and Social Worker, and Marriage and is confidentiality occur when there langer to oneself or others.
I have read the above and understarelated questions have been answer		
Signature of Parent/Guardian	Date	_
Signature of Counselor Trainee	Date	_

### Goals for Practicum/Internship

Name of Student	Semester			
Progress of last semester's goals (if applicable) and feedback from supervisors				
List one knowledge goal using the	SMART format.			
Steps and timeline to achieve the goal, what will you do and when?				
How will you know when your goal is met?				
List one skill goal using the SMART	Format			
Steps and timeline to achieve the g	oal, what will you do and when?			
How will you know when your goa	l is met?			
SMART goals	Student's Signature			
S = Specific	Site Supervisor's Signature			
M = Measurable	University Supervisor's Signature			
A = Achievable	Instructor's Signature			
R = Realistic				
T= Time Frame				

### **Rubric for Goals for Semester**

Student Name Date Cours	se and Semester
-------------------------	-----------------

GOALS & STANDARDS	EXCEEDS EXPECTATIONS	MEETS EXPECTATIONS	DOES NOT MEET EXPECTATIONS
	3	2	1
Evaluation of student's counseling performance throughout the clinical experience  CACREP III F5, G6)	Establishes clear goals using SMART format and provides explicit details of a clearly achievable plan for accomplishing those goals based on extensive reflection and informed by multiple feedback sources.	Establishes achievable goals and articulates a plan for accomplishing those goals based on one feedback source.	Fails to adequately articulate goals or plans for achieving them.

Total points \_\_\_\_\_

### **Counselor Self-Efficacy Scale**

This is **emailed to the student electronically to complete** and a summary report responses is emailed to the student within two weeks. *The survey is shown below for illustrative purposes only.* 

General Instructions: The following questionnaire consists of three parts. Each part asks to rate your beliefs about your ability to perform various counselor behaviors and to deal with particular issues in counseling. Please provide your honest, candid responses that reflect your beliefs about your current capabilities, rather than how you would like to be seen or how you might look in the future. There are no right or wrong answers to the following questions.

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)

Part I: Please indicate how confident you are in your ability to use each of the following helping skills effectively, over the next week, in counseling most clients. When completing these items, please use the 0-9 rating scale, with 0 being equal to no confidence and 9 being equal to complete confidence.

How confident are you that you could use these general skills effectively with most clients over the next week?

Attending (orient yourself physically toward the client)	
Listening (capture and understand the messages that clients	
communicate)	
Restatements (repeat or rephrase what the client has said, in a	
way that is succinct, concrete, and clear)	
Open Questions (ask questions that help clients to clarify or	
explore their thoughts or feelings)	
Reflection of Feelings (repeat or rephrase the client's statements	
with an emphasis on his or her feelings)	
Self-Disclosure for Exploration (reveal personal information about	
your history, credentials, or feelings)	
Intentional Silence (use of silence to allow clients to get in touch	
with their thoughts or feelings)	
Challenges (point out discrepancies, contradictions, defenses, or	
irrational beliefs of which the client is unaware or that he or she is	
unwilling or unable to change)	
Interpretations (make statements that go beyond what the client	
has overtly stated and that give the client a new way of seeing his	
or her behavior, thoughts, or feelings)	

Self-Disclosure for Insight (disclose past experiences in which you	
gained some personal insight)	
Immediacy (disclose immediate feelings you have about the client,	
the therapeutic relationship, or yourself in relation to the client)	
Information-Giving (teach or provide the client with data,	
opinions, facts, resources, or answers to questions)	
Direct Guidance (give the client suggestions, directives, or advice	
that imply actions for the client to take)	
Role-Play and Behavior Rehearsal (assist the client to role-play or	
rehearse behaviors in-session)	
Homework (develop and prescribe therapeutic assignments for	
clients to try out between sessions).	
<del></del>	

How confident are you that you could do these specific tasks effectively with most clients over the next week?

over the next week:	
Keep sessions "on track" and focused.	
Respond with the best helping skill, depending on what your client	
needs at a given moment.	
Help your client to explore his or her thoughts, feelings, and	
actions.	
Help your client to talk about his or her concerns at a "deep" level.	
Know what to do or say next after your client talks.	
Help your client set realistic counseling goals.	
Help your client to understand his or her thoughts, feelings, and	
actions.	
Build a clear conceptualization of your client and his or her	
counseling issues.	
Remain aware of your intentions (i.e., the purposes of your	
interventions) during sessions.	
Help your client to decide what actions to take regarding his or	
her problems.	

How confident are you that you could work effectively over the next week with a client who...

·

Is not "psychologically-minded" or introspective.	
Is sexually attracted to you.	
You have negative reactions toward (i.e., boredom or annoyance).	
Is at an impasse in therapy.	
Wants more from you than you are willing to give (i.e., in terms of	
frequency of contacts or problem-solving prescriptions).	
Demonstrates manipulative behaviors in-session.	

### **Session Critique Outline**

The preparation of a written critique of your counseling in an integral part of the supervisory process. The critique should show your thoughtful consideration of the progress of the counseling process with specific attention to:

- 1. The client's progress toward the resolution of counseling concerns
- 2. The counselor's progress as the planner and facilitator of the counseling process

A critique is similar to a case study in that is shows evidence of careful observation of your client and thought about the meanings of client behaviors. A critique differs from a case study in that it is a process report wherein the counselor actively seeks formative feedback from the supervisor.

Please use the following headings in the critique you prepare. Content that is suggested within each category is suggestive of things you should include, but each question need not be answered for each session and additional material ought to be included as appropriate. Please type the critique.

#### **Background Information**

Why did the client come to counseling? What were the important concerns and circumstances that brought the two of you together? If third parties are involved, what were the observations and concerns of the third party? State significant demographic information such as age, grade in school, employment, family unit, and history that seems relevant to the presenting problem.

#### Overview of the Session

What did you talk about? What were the dominant issues and themes for this session? If this was a session beyond the initial meeting, what were your process and outcome goals going into the session? Did you make progress with these goals? Did you find it necessary to do something different because of the client's priorities? This section should be fairly brief, leaving details of significant interactions for the following section.

#### Observations and Diagnostic Assessment

What observations and impressions do you have about your client and his/her life space? How intractable are barriers to growth? How strong are your client's coping skills? What is the etiology of his/her present psychological capacity or incapacity? What is s/he trying to accomplish by various behaviors?

What are the influences of significant others in your client's life? How effectively does your client handle relationships with significant others?

What are your hypotheses about your client that may serve to form your counseling interventions?

#### **Observations About Self**

In a typical counseling session, a counselor may experience a variety of emotions such as joy, excitement, tenderness, confusion, anxiety, annoyance, anger, disapproval, boredom, or impatience. Some are pleasant, others are uncomfortable. Some occur even though the counselor wishes they did not. Use this section to attend to your own prominent experiences with the client..

#### Observations About Your Work With Your Client

Using the main concepts to describe counseling as a process, assess the quality of your work during this session. What did you do that you liked? Disliked?

Also, describe things you did that were new for you and places where you felt stuck or confused.

#### Plans for Next Session

How do you hope to follow-up in subsequent sessions? What issues and concerns do you think worthwhile to explore? What process goals will you try to accomplish?

#### <u>Help</u>

What kind of help would you like from your internship supervisor or from fellow students about this client, this session, and your helping efforts? Please be specific about certain incidents within the session, particularly counseling issues, diagnostic questions, etc. Phrases like, "Any help will be appreciated" should be avoided.

### **Rubric for Session Critique**

Student Name	Date	Course and Semester
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GOALS & STANDARDS	EXCEEDS EXPECTATIONS	MEETS EXPECTATIONS	DOES NOT MEET EXPECTATIONS
	3	2	1
Reflective Thinking and Supervision of Audio tape  CACREP III G5  CACREP II G5d	Student demonstrates thoughtful consideration of the progress of the counseling process with exceptional attention to the client's progress toward the resolution of counseling concerns and the counselor's progress as the planner and facilitator of the counseling process.  Student demonstrates careful observation of the client and keen awareness of his/her own reaction to the session. Student is acutely aware of thoughts, feelings, and behaviors that surfaced during the session and demonstrates reflective thinking regarding these responses. Student is able to identify personal issues that may interface with the work. Student forms good hypotheses about the client and is thoughtful about plans for the next session.	Student demonstrates consideration of the progress of the counseling process with attention to the client's progress toward the resolution of counseling concerns and the counselor's progress as the planner and facilitator of the counseling process. Student demonstrates observation of the client and awareness of his/her own reaction to the session. Student is aware of thoughts, feelings, and behaviors that surfaced during the session and demonstrates reflective thinking regarding these responses. Student is able to identify personal issues that may interface with the work. Student forms adequate hypotheses about the client and has corresponding plans for the next session.	Student demonstrates substandard consideration of the progress of the counseling process with little attention to the client's progress toward the resolution of counseling concerns and the counselor's progress as the planner and facilitator of the counseling process.  Student demonstrates no observation of the client and awareness of his/her own reaction to the session. Student is unaware of thoughts, feelings, and behaviors that surfaced during the session and demonstrates little reflective thinking regarding these responses. Student is not able to identify personal issues that may interface with the work. Student forms inadequate hypotheses about the client and has no plans for the next session.

Total points \_\_\_\_\_

### **Case Report and Treatment Plan**

This case report is intended to be a summary of everything you know about the client so far. Integrate the information given to you from the initial assessment with additional information from your counseling sessions. Case reports must be typed and professionally written. Do NOT include any identifiable case information. Make copies for your classmates and shred all when completed.

Client (use initials or fake name).	Date
Counselor Trainee	Number of Sessions

A. Brief Demographic Description of Client

Include age, ethnicity, gender, occupation, marital/family status & living situation.

- B. Presenting Problem and referral source
- C. Assessment of client, including Mental Status Exam, behavioral observations, environmental assessment, and results of appropriate test data
- D. History
- Presenting Problem History

Include estimated date of onset and concurrent events; intensity, frequency, and Changes.

- Family History
  - Past and present include description of relationships with family members, client's living arrangements, parents' occupations. Include statements affirming/denying family alcoholism, substance abuse, physical or sexual abuse: explain.
- Social Relationship History

Past and present - include statement affirming/denying any unwanted sexual experience, physical abuse, trouble with police: explain.

- Academic/Work History
  - Past and present
- <u>Medical History</u>

Past and present - include statements affirming/denying any medical conditions, hospitalizations, prescription medicines, problems with eating and/or weight control.

problems with substance abuse.

- Counseling History
  - Briefly describe dates of services: self-help groups & what the client found helpful.
- Client's strengths and support system
- E. Diversity, Spirituality and Culture. What diversity issues should be considered in evaluation and treatment planning when working with this client? How are you

- adapting your understanding of the presenting problem and your work with this client based on diversity issues?
- F. Clinical Interpretation or Hypothesis/ theoretical conceptualization.. Based on the assessment of the presenting problem, background information and your theoretical approach, provide your view of the problem in theoretical terms and link to the presenting problem. Describe patterns leading to the summary of the presenting problem and provide possible causes.
- G. Diagnosis List the DSM V diagnosis. Include both the name of the diagnosis and the code number. Make sure to use any appropriate specifiers.
- H. Treatment goals/plan. Short and long term Goals, Objectives stated in terms of expected and ideal levels of outcome. How will the client change for the better? How will you measure outcomes? It is important that your treatment goals/objectives are clear and measurable (e.g. client will increase positive self-talk from a 4 to a 6 on a 10 point scale by 3/3/11)
- I. Literature Search: What does the literature have to say about evidenced-based treatment of the presenting problem(s)? Provide references to articles/research that helped guide your treatment and discuss how you integrated literature into your treatment.
- J. Interventions. What strategies/interventions/techniques have you implemented or plan to implement with this client and rationale? Are they evidenced-based for the client's presenting problem? How are they tied to the treatment plan?
- K. Ethical & Legal issues. Which of the ethical principles and legal considerations of counselors are relevant or could be relevant to this case?
- L. Technology. Use of technology in evaluation, treatment, or service delivery.
- M. Personal reaction/reflection. What feelings/thoughts do you have about this case. What issues were triggered or could be triggered for you? Reflect on your counseling experience, the emerging challenges and the successes.
- N. Feedback. What concerns do you have about this case? What kind of help/feedback would you like from the group?

### **Rubric for CG 596A Case Presentation**

Student Name	Date_	Course and Semester_	
--------------	-------	----------------------	--

GOALS & STANDARDS	EXCEEDS EXPECTATIONS (for mid-internship level)	MEETS EXPECTATIONS (for mid-internship level)	DOES NOT MEET EXPECTATIONS (for mid-internship level)	
	3	2	1	
Reflective Thinking and ethical/legal issues  CACREP II G5d CMHC A2, B1	Demonstrates exceptional insight and thoughtful description of the experience, the ethical/legal issues & challenges and the successes.	Provides description of the experience, the ethical/legal challenges and successes.	Minimal description of the experience, ethical/legal challenges and successes.	
Integration of Counseling Theory into Case Conceptualization CACREP II G5d, CMHC C7	Discusses two or more related theoretical constructs exceptionally well and makes strong links to presenting problem.	Discusses at least one theoretical construct and makes some link to presenting problem.	Link to theory incomplete or vague with little or no supporting details for link to presenting problem.	
Diagnosis/Assessment of Presenting Problem  CMHC L1,2 CMHCD1, G2, K2,3,	Detailed description of consistencies of patterns leading to a summary of the problem; describes possible causes. Accurate DSM V diagnosis based on evidence.	Describes patterns leading to the summary of the problem and describes possible causes. Adequate diagnoses based on some evidence.	Does not identify patterns leading to the problem; does not describe possible causes, inaccurate diagnosis based on minimal evidence.	
Literature Integration and Synthesis CMHC J1	Include data from 2 or more relevant and recent sources and demonstrates how the literature guided the counseling process.	Included data from 1 or more relevant sources and some evidence of integration of the literature in guiding the counseling process.	No evidence of literature search.	
Treatment Goals/Plan CMHC D7	Short and long-term goals clearly tied to presenting problem and evidence-based treatment.	Short and long term goals; vaguely tied to presenting problem and evidence-based treatment.	Treatment goals are vague with no connection to presenting problem and evidence-based treatment.	
Openness to Diversity Issues and Ability to Work with Diverse Populations  CACREP II G2d, G5d, CMHC D2,4 F3, H1	Strong evidence of openness, understanding, and ability to work with diverse populations.	Some evidence of openness and/or understanding and ability to work with diverse populations.	Limited evidence of openness, understanding and ability to work with diverse populations.	

Interventions  CACREP II G5d, CMHC H1	Detailed summary of strategies and techniques implemented or intention to implement; interventions are evidenced-based and tied to treatment plan	Some discussion of strategies and techniques implemented or plan for implementation and tied to treatment plan.	No discussion of interventions or plan for interventions.
Writing Skills CMHC D7	Paper is prepared in proper APA format, nearly error-free (spelling and grammar), well written and concise.  Professional language is used throughout.	Paper mostly follows proper APA format with minimal errors, writing is average.	Paper does not follow APA format, includes many errors, and is poorly written.
Case presentation CACREP III F5	Very well presented, exceptionally clear and concise. Very well prepared, led a very good discussion and open to feedback	Well presented, clear and concise. Well prepared, led a good discussion and open to feedback	Not well presented, unclear, unprepared. Little class discussion and not open to feedback.
Progress in Development towards becoming a competent counselor  CACREP III F5	Superior development towards becoming a competent counselor for what would be expected for mid-internship level	Demonstrates adequate development toward becoming a competent counselor for what should be expected for mid- internship level	Demonstrates substandard development toward becoming a competent counselor at midinternship level and there is need for remediation

Total points \_\_\_\_\_

### **Rubric for CG 596B Case Presentation**

Student Name	Date_	Course and Semester_	
--------------	-------	----------------------	--

GOALS & STANDARDS	EXCEEDS EXPECTATIONS (for final internship level)	MEETS EXPECTATIONS (for final internship level)	DOES NOT MEET EXPECTATIONS (for final internship level)
	3	2	1
Reflective Thinking ethical/legal issues CACREP II G5d CMHC A2, B1	Demonstrates exceptional insight and thoughtful description of the counseling experience, the ethical/legal challenges and the successes as expected from a professional counselor.	Provides description of the counseling experience, the ethical/legal challenges and successes as expected from a professional counselor.	Minimal description of the experience, ethical/legal challenges and successes.
Integration of Counseling Theory into Case Conceptualization CACREP II G5d, CMHC C7	Discusses two or more related theoretical constructs exceptionally well and makes strong links made to presenting problem.	Discusses at least one theoretical construct and makes some link to presenting problem.	Link to theory incomplete or vague with little or no supporting details for link to presenting problem.
Diagnosis/Assessment of Presenting Problem CMHC L1,2 CMHCD1, G2, K2,3,	Detailed description of consistencies of patterns leading to a summary of the problem; describes possible causes. Accurate DSM V diagnosis based on evidence.	Describes patterns leading to the summary of the problem and describes possible causes. Adequate diagnoses based on some evidence.	Does not identify patterns leading to the problem; does not describe possible causes, inaccurate diagnosis based on minimal evidence.
Literature Integration and Synthesis CMHC J1	Include data from 2 or more relevant and recent sources and demonstrates how the literature guided the counseling process.	Included data from 1 or more relevant sources and some evidence of integration of the literature in guiding the counseling process.	No evidence of literature search.
Treatment Goals/Plan CMHC D7	Short and long-term goals clearly tied to presenting problem and evidence based treatment.	Short and long term goals; vaguely tied to presenting problem and evidence-based treatment.	Treatment goals are vague with no connection to presenting problem and evidence based treatment.

Openness to Diversity Issues and Ability to Work with Diverse Populations  CACREP II G2d, G5d, CMHC D2, 4, F3, H1	Strong evidence of openness, understanding, and ability to work with diverse populations.	Some evidence of openness and/or understanding and ability to work with diverse populations.	Limited evidence of openness, understanding and ability to work with diverse populations.
Interventions  CACREP II G5d, CMHC H1	Detailed summary of strategies and techniques implemented or intention to implement; interventions are evidenced based and tied to treatment plan	Some discussion of strategies and techniques implemented or plan for implementation and tied to treatment plan.	No discussion of interventions or plan for interventions.
Writing Skills CMHC D7	Paper is prepared in proper APA format, nearly error-free (spelling and grammar), well written and concise. Professional language is used throughout.	Paper mostly follows proper APA format with minimal errors, writing is average.	Paper does not follow APA format, includes many errors, and is poorly written.
Case presentation CACREP III F5	Very well presented, exceptionally clear and concise. Very well prepared, led a very good discussion and open to feedback	Well presented, clear and concise. Well prepared, Led a good discussion and open to feedback	Not well presented, unclear, unprepared. Little class discussion and not open to feedback.
Progress in Development towards becoming a competent counselor CACREP III F5	Superior development towards becoming a competent counselor for what would be expected by a professional counselor	Demonstrates adequate development toward becoming a competent counselor for what should be expected by a professional counselor	Demonstrates substandard development toward becoming a competent counselor at final internship level and there is need for remediation

Total points \_\_\_\_\_

### **Client Satisfaction Survey**

Name	of Coun	selor				-		
Semes	ster/yea	r			_			
Numb	er of cou	ınseli	ng session	ıs you ha	ive partic	ipated in wi	th this cour	iselor
Indica	ite the ex	xtent	to which y	ou AGRI	EE or DISA	GREE with	each of the	statements below
Strongl	y disagree	(1)	Disagree (2	) Neitl	her agree or	disagree (3)	Agree(4)	Strongly Agree (5)
1. I wo	uld rate	my ov	erall couns	seling exp	perience po	ositively		
2. The	counseli	ng ser	vices I am	receiving	g meet my	needs		
3. My	counselo	r is in	terested in	and acce	pting of m	e		
How r Check —— ——	one	ten m ten w ut the	uch worse orse same	l so far f	rom being	g in counsel	ing?	
			rall level o 3_ 2			ught you to	counseling	
	e rate the		rall level o 3_ 2	f that sa: 1_		ss now		
Please High			rall service 3 2	-		counselor		

## **Internship Grading Checklist for CG 596A**

Name	CG 596B Instructor	Semester
Points		
	Notebook up to date (completed 1, not comple	eted 0)
	Session Critique (see rubric 1-3)	
	Site visit (completed 1, not completed 0)	
	Professional Goals (see rubric 1-3)	
	Case Presentation (see rubric 1-30) (Minimum score accepted 20)	
	Professional activity (completed 1, not comple	eted 0)
	Weekly activity on Blackboard (1 completed, (must have at least 10 posts)	O not completed)
	Evaluation of experience paper (see rubric 1-3	3)
	Attendance & Participation (completed 5, not	completed 0)
	Self-efficacy survey completed (completed 1, r	not completed 0)
	Five session reviews (completed 5, not comple	eted 0)
	Site supervisor mid-term evaluation of Counse not completed 0)	elor Trainee (completed 1,
	Formal evaluation from instructor (completed	l 1, not completed 0)
	Completion of CCS-R (completed 10)	
Tota	al points (must have 53 points to pass course)	

# Internship Grading Checklist for CG 596B

Name	CG 596B Instructor	Semester
Points		
	Notebook complete (completed 1, not comple	eted 0)
	Session Critique (see rubric 1-3)	
	Site visit (completed 1, not completed 0)	
	Professional Goals (see rubric 1-3)	
	Case Presentation (see rubric 1-30) (Minimum score accepted 20)	
	Advocacy activity (completed 1, not complete	ed 0)
	Session Reviews (completed 5, not completed	d 0)
	Self-efficacy survey (completed 1, not complete	eted 0)
	Weekly activity on Canvas (completed 1, not (must have at least 10 posts)	completed 0)
	Evaluation of experience paper (see rubric 1-	-3)
	Attendance & Participation (completed 5, not	t completed 0)
	Log and Internship Completion form (comple	eted 1, not completed 0)
	State of Ohio Internship Supervisor Rating Fo (completed 1, not completed 0)	orm sent to state
	2 Program evaluation forms (supervisor and	your evaluation) -completed 2
	Your evaluation of your site (completed 1, no	et completed 0)
	Formal evaluation from instructor (complete	d 1, not completed 0)
	Five client satisfaction surveys (completed 1, Completion of CCS-R (completed 10) Professional Development Plan(completed 1,	•
Tota	al points (must have 59 points to pass course)	

#### **Session Review Form**

John Carroll University Clinical Mental Health Counseling Program PAGE 1 OF 2

PAGE 1 OF 2			
Student Name	Date of Session		
Date ReviewedSupervisor's N	Supervisor's NameSession #		sion #
<b>Instructions</b> : This page should be filled out b	y the student	's supervisor.	Please rate the
student on the below criteria regarding the st	tudent's use o	f clinical skills	when working
with a specified case.			
Please rate each of the following categorie	e <b>s</b> : E3	M 2	D 1
	Exceeds	Meets	Does not meet
I	Expectations	Expectations	Expectations
<b>Motivational Interviewing Techniques</b>			
Open Ended Questions	E3	M2	D1
Affirmations	E3	M2	D1
Reflections	E3	M2	D1
Summarizations	E3	M2	D1
Basic Clinical Skills			
Warmth, respect, positive regard, genuinenes	ss E3	M2	D1
Attending skills utilized	E3	M2	D1
Connecting, linking	E3	M2	D1
Use of evidenced based interventions	E3	M2	D1
Refrains from lecturing and advice giving	E3	M2	D1
Empathy	E3	M2	D1
Silence used effectively	E3	M2	D1
Use of self			
Congruent body language	E3	M2	D1
(eye contact, posture, etc.)			
Congruent voice, tone, and pace	E3	M2	D1
Professional demeanor and presentation	E3	M2	D1
Dlanning & Structure of Socian			
Planning & Structure of Session Evidence of planning for the session	E3	M2	D1
Opening of the session well implemented	E3	M2	D1
Treatment goals clear	E3	M2	D1 D1
Closing was on time and well implemented	E3	M2	D1
closing was on time and wen implemented	ES	IVI Z	DI
Multicultural Competency			
Open to gaining cultural knowledge	E3	M2	D1
Respectful of client's personal values & belief	s E3	M2	D1
		Total Poi	nts/63

#### Session Review Form

John Carroll University Clinical Mental Health Counseling Program PAGE 2 OF 2 Student Name \_\_\_\_\_ Date of Session \_\_\_\_\_\_
Date Reviewed \_\_\_\_ Supervisor's Name \_\_\_\_ Session #\_\_\_\_\_ **Instructions**: The top portion of this page should be filled out by the student prior to meeting with the supervisor. Strengths \_\_\_\_\_ Areas for Improvement \_\_\_\_\_ Theoretical orientation \_\_\_\_\_\_. How did you apply this theoretical orientation to this case \_\_\_\_\_ Feedback requested from Supervisor **Instructions**: The bottom portion of this form should be filled out by the supervisor during the supervision meeting with the student. The last question should be answered by the supervisor and the student. Strengths \_\_\_\_\_ Areas for Improvement \_\_\_\_\_ Supervisor and Supervisee's Plan of Action Supervisor's Signature Date

Student's Signature \_\_\_\_\_\_Date \_\_\_\_\_

# **Rubric for Evaluation of Experience Paper**

Student Name	Date	Course and Semester
	2 44 40	

GOALS & STANDARDS	EXCEEDS EXPECTATIONS	MEETS EXPECTATIONS	DOES NOT MEET EXPECTATIONS
	3	2	1
Self reflection and self care  CACREP II G1d, CMHC D9)	The student provides an insightful, balanced, and comprehensive articulation of individual strengths and challenges. Specific and meaningful examples tied to professional literature and coursework are shared. The student's evaluation reflects a deep and clear understanding of the impact of personal development and growth on becoming a counselor.	The student provides an articulation of individual strengths and challenges. Examples are provided and are tied to the professional literature or course work. The student's evaluation reflects some understanding of the relationship of the impact of personal development and growth on becoming a counselor.	The student fails to mention strengths and challenges. The student fails to articulate the relationship of personal development and growth on becoming a counselor.

Total points \_\_\_\_\_

# Appendix F: Forms to Complete by the End of Internship I (CG 596A)



# **Clinical Mental Health Internship Midway Evaluation**

Name of Student	Course name/semester	/year
Name of Supervisor	Site of placement	
Strengths of student		
Areas needing attention		
Suggestions for next semester		
Help needed from University instru	actor to assist placement	
Student's comments		
Student's comments		
Student	Supervisor	Date

## **Practicum/Internship Formal Evaluation by Instructor**

John Carroll University Clinical Mental Health Counseling Program

Name of Student	Course name/semester/year	
Name of Instructor	Site of placement	
Strengths of student		
Areas needing attention		
Assessment of Notebook		
Contribution to Class		
Suggestions/Recommendations		
Student's comments		
Student	Instructor	Date

# Appendix G: Forms to Complete by the End of Internship II (CG 596B)



## **Practicum/Internship Formal Evaluation by Instructor**

John Carroll University Clinical Mental Health Counseling Program

Name of Student	Course name/semester/year	
Name of Instructor	Site of placement	
Strengths of student		
Areas needing attention		
Assessment of Notebook		
Contribution to Class		
Suggestions/Recommendations		
Student's comments		
Student	Instructor	Date

# **Internship Completion Form**

John Carroll University Clinical Mental Health Counseling Program

The following s	ignatures attest that		has satisfactorily fulfilled
	s of the internship expe Counseling Master's deg	(Name of Student Intern) rience and met all require ree internship.	ements of the Clinical
Site name:			
Total # of Direc	t Client Contact Hours:	-	
Total # of Direc	t Group Contact Hours:	_	
Total # of Direc	t Hours:	_	
Total # of Non-l	Direct Hours:	_	
	Total # of Hou	ırs Completed:	
Student Intern:			
Internship Instructor:	Printed	Signed	Date
	Printed	Signed	Date
Site/Clinical Supervisor: _			
_	Printed	Signed	Date

#### **Program Evaluation Form**

#### John Carroll University Clinical Mental Health Counseling Program

The Program Evaluation is automatically emailed via the Survey Monkey system at the end of the semester to CG 596B students and their site supervisors for completion.

# **Professional Development Plan**

for Continuous Development as a Professional Counselor

Name	Date
list three professional goals that you in your development. (Write them in the S	dback from colleagues, instructors and supervisors, tend to work towards in the next year to continue SMART format: specific, measureable, attainable, how will you do it, and how will you know you

1.

2.

3.

### **Student Internship Site Evaluation**

John Carroll University Clinical Mental Health Counseling Program PAGE 1 OF 2

# \*FOR FUTURE STUDENT INQUIRIES ONLY\* \*WILL NOT BE VIEWED BY SITE EMPLOYEES\*

Name:	Internship Site:
Dates of placement:	
Internship Site Supervisor:	
<ul><li>Rate the following questions about 1. Very unsatisfactory</li><li>2. Moderately unsatisfactory</li><li>3. Moderately satisfactory</li><li>4. Very satisfactory</li></ul>	out your internship experience using the following scale:
Amount of on-site supervis Quality and usefulness of o Usefulness and helpfulness Relevance of internship exp Exposure to and communic Exposure to information re	n-site supervision. of Internship Instructor. perience to career goals. cation of agency goals. cation of agency procedures.
Rate all applicable experiences of the Report writing.  Intake interviewing.  Administration and interproduces of the Report writing.  Staff presentations/case results in the Report with the	views/ staff in-services.
Present an overall rating of you  Other	r internship site, using the same scale: aship site.

#### **Student Internship Site Evaluation**

John Carroll University Clinical Mental Health Counseling Program PAGE 2 OF 2

Please provide brief answers to the following questions:  1. Did your orientation session at the beginning of your placement give you an adequate overview of the placement site?
2. Were the goals of your placement adequately defined between you and your Site Supervisor?
3. Was your Site Supervisor available for regular consultation?
4. Were you able to utilize staff resources from all areas of the agency?
5. Were you given feedback regularly and consistently during your internship experience, regarding your progress?
6. Were you given appropriate responsibility? Too little responsibility? Too much responsibility?
7. Did you learn useful, marketable skills during your internship?
8. What could have been done differently to make this a better placement?
9. Would you recommend this site to another student? Why or why not?

#### **Professional Counselor Licensure Requirements**

There are 3 types of licenses you can work towards as a Clinical Mental Health Counselor in Ohio that can be obtained in sequence in the following order:

- **1.** Professional Counselor (LPC)
  - Successful completion & Graduation from JCU Clinical Mental Health Program
  - Passing the NCE Licensure Exam
- 2. Professional Clinical Counselor (LPCC)
  - An accumulated 3000 hours of clinical experience as a PC (must be supervised by a LPCC-S)
  - Passing the NCMHCE Licensure Exam
- **3.** Professional Clinical Counselor with Supervision Designation (LPCC-S)
  - Hold a LPC for three years and at least one year post LPCC experience
  - 2 years full time direct counseling services under supervision.
  - 2 quarter hours of academic work or twenty-four clock hours of continuing education hours in clinical supervision.
  - At least one supervision of supervising experience providing at least ten hours of supervision and receive five hours of supervision in that process.

For more detailed information, go to the Ohio CSWMFT Board website: <a href="http://cswmft.ohio.gov/Counselors.aspx">http://cswmft.ohio.gov/Counselors.aspx</a>

#### **Step-By-Step Process for Applying for the LPC License**

http://cswmft.ohio.gov/Counselors/LPC/LPC-Inst-CACREP

- 1. Complete the online LPC Licensure Application available at **eLicense.**○**hio**.**gov** → (ctrl click to follow link) create your account and log in.
- 2. Once you're on your license tile click APPLY FOR A NEW LICENSE then select the name of our Board from the drop down menu.
- 3. Choose the LICENSE TYPE you are applying for and pick the application type EXAMINATION or reciprocity. (Reciprocity means that two or more states have a written agreement indicating that a licensee from one state can be licensed in the other states under that written agreement. Ohio has a reciprocity agreement with Kentucky). A completed application is good for 2 years.
- 4. A completed LPC application **will generate your request to sit for the required licensing examination.** The National Board for Certified Counselors, National Counselor Examination (**NCE**) is required for Ohio LPC licensure. Please be

prepared to register and pay NBCC to sit for the exam when you receive (by email) your letter of eligibility from the CSWMFT Board. The (email) letter of eligibility to sit for the exam is valid for only six months. Applicants who pay for and register for the exam may forfeit fees if they do not take the exam by the expiration date of the letter of eligibility.

- 5. After you pass the NCE exam, fax a copy of the Exam Result Report to 614-728-7790 **FAX**
- 6. Have your school send an **OFFICIAL transcript showing your conferred degree** directly to the Board.
- 7. Complete a Criminal Records Check (CRC). CRC's are good for 1 year from the date received by the Board. If you completed a CRC for your CT, but they were received by the Board more than 1 year ago, they must be repeated for your PC license. Follow the instructions in this link for completing your CRC: <a href="BCI & FBI Criminal Records Checks">BCI & FBI Criminal Records Checks</a>
- 8. Watch the board's Laws & Rules Video
- 9. You may be issued a provisional license only if you have applied for a LPC license and you meet all requirements of licensure except formal board approval, if needed OR your degree is conferred, but the registrar has not yet sent a transcript showing the degree conferred. You will need a letter from the registrar's office saying the degree is conferred, but not available until some date in the future.

#### **Documents Required to Complete Your LPC Application**

- 1. NCE Test Results email results to <u>counseling@cswb.ohio.gov</u> Allow 4-6 weeks to schedule exam.
- 2. Official Transcript, showing your conferred graduate degree in counseling sent directly from your school.
- 3. BCI and FBI Criminal Records Check
- 4. LPC licensure application
- 5. Watch the board's <u>Laws & Rules Video</u>
- 6. \*\*Please allow 7-10 business days to process items sent to the board's office

#### **Instructions for Setting up the NCE Examination**

You are eligible to take the NCE Examination if you:

- **1.** Have completed all JCU Clinical Mental Health coursework and/or have graduated.
- **2.** Are currently in your last semester of coursework and send a letter from Dr. Paula Britton confirming this status to Rena Elliott at <a href="mailto:rena.elliott@cswb.ohio.gov">rena.elliott@cswb.ohio.gov</a>.

The National Counselor Examination for Licensure and Certification (NCE) is used for two purposes: national counselor certification and state counselor licensure. The purpose of the NCE is to assess knowledge, skills, and abilities viewed as important for providing effective counseling services. The NCE is designed to be general in nature. It is intended to assess cognitive knowledge which should be known by all counselors regardless of their individual professional specialties.

- LPC applicants take the NCE <u>NCE Exam Candidate Handbook for State</u> <u>Credentialing</u>
- 2. Exam guides are available for purchase at <a href="https://procounselor.nbcc.org/Exam/StudyGuides">https://procounselor.nbcc.org/Exam/StudyGuides</a>
- 3. Examination locations may be found at <a href="https://home.pearsonvue.com/">https://home.pearsonvue.com/</a>

#### **Exam Registration**

After exam approval is issued by the Board, applicants may register for an NBCC exam by navigating to <a href="http://www.nbcc.org/Search/StateBoardDirectory/ohio">http://www.nbcc.org/Search/StateBoardDirectory/ohio</a>.

- Select "Online Exam Registration".
- Applicants without a current NBCC account may create one by selecting "Create an Account".
- Those with an account may login. Once an account is created, applicants may edit and update contact information and submit exam registrations.
- Once payment is made for an exam, NBCC suggests allowing approximately four weeks for review and completion of registration and email to be sent by Pearson Vue with instructions for scheduling exam.
- If the exam registration is a retake, and payment is submitted prior to eligibility to retake, the applicant's file will be sent to Pearson Vue once eligibility to retake begins, at which time Pearson Vue will and they will send instructions for scheduling.

<sup>\*\*</sup> Please remember to take your driver's license or state ID to the exam location