## Discovering Personal Genius

> The Foundation of Customized Employment

Griffin-Hammis Associates, LLC www.griffinhammis.com

Cooperation

Tradition
of Charity

## Discovery Directs All Planning

-Discovery begins with the premise that everyone can work
-Discovery is the basis of employment planning
-Discovery and the Employment Plan is driven by applicant's Themes, strengths, needs, interests, and conditions of employment

## Discovery Directs All Job Development

- Our Challenge:

Create lasting, satisfying, person-directed, employment beyond the confines of traditional job development

## Discovering Personal Genius Smooth Listening

- Tell me About Yourself
- Tell me about your Daughter
- Tell me a bit about chores around the house
- Tell me about family celebrations, events, holidays, vacations...
- Tell me about major life events...
- Tell me about teaching or support methods you've found helpful...
- Tell me about influential people...


# Discovering Personal Genius: 

Stage 1: Intake, Introduce Employment Concepts \& Discovery, Develop initial Support Team, progress, etc.

Stage 5: Wrap up Work Experiences \& Info Interviews, Complete Vocational Profile, Transition to Employment Development \& the Lists of 20...


Stage 4: Identify thru action: Skills, Tasks, Talents, Motivations, Significant people \& places; Conduct Informational Interviews in business, arrange Work Experiences; Synthesize: Ecological Fit, Identify Emerging Voc Themes, Identify \& test Behavioral Supports, draft Ideal Conditions...

Stage 2: Draft Discovery Timeline/ Plan, Conduct Home Visit \& Initial Discovery Activities

Stage 3: Formalize Discovery Plan Timeline, Schedule \& Arrange

Activities, Expand Team Membership to include family, friends, business people with like interests, fellow hobbyists, et al., as team members or
"consultants;" Identify Social Capital resources, Benefits
Analysis, referral to VR, et al.

## Discovering Personal Genius:

- 20 to 50 hours for Discovery
- Averaging 30 hours after Year One Experience
- Funded by: Medicaid Waiver; Voc Rehab, Workforce, Schools, PASS
- Cost Range: $\$ 500$ to $\$ 2000$
- ROI: Less Job Coaching (\$500 to $\$ 2,000$ )
- ROI: Increased Job Retention
- ROI: Increased Hours \& Pay (2 to 20 more hours; $\$ 1.00$ to $\$ 5.00$ more per hour)
- Your Results may Vary!


## Discovering Personal Genius:

- Stop buying Things that Don't Produce the Desired Results
- Assistance NOT Assessment
- Activity in Real Environments
- Do Not rely on data from Segregated Environments
- One Place leads to Another; One Person Leads to Another (Social Capital)
- There are Unlimited ways to make a living in this World....


## Discovering Personal Genius:

- Discovery is a structured Process
- We are not here to ask "What job or business would be best?"
- Move fast, get Information on Tasks \& Skills
- DPG is not a substitute for Day Program
- Get into the Workforce with Eyes on the Future


## Discovering Personal Genius:

- Stages of DPG:
- Home \& Neighborhood Visits
- Interviewing Others
- Skills \& Task Observation in Multiple Environments
- Review of Findings
- Vocational Themes Refinement
- Discovery Staging Record Completion
- Career Development Plan including the Lists of 20


# Discovering Personal Genius: <br> Considerations to frame the process 

- Where \& When the individual is "in flow"
- Where \& When they have the highest support needs
- People who know him/her best
- Interests that engage her/him
- Tasks done well
- How they learned those tasks


## Discovering Personal Genius: <br> Examples

## Discovering Personal Genius: <br> Functional Assessment \& Learning

# Discovering Personal Genius: Informational Interviews 

- Info Interviews should happen with a Manager, Owner, Key Person
- Smooth Listening; Ask for Advise
- Avoid HR
- Don't ask for a Tour or that's what you'll Get
- Get Seat Time, and then a Tour
- Look for Unmet Needs of Workers or Customers
- Look for Tasks that Match the Individual
- Look for Skills that Match the Individual
- Look for Resource Ownership \& Small Business Options


## Discovering Personal Genius: Informational Interviews

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## Discovering Personal Genius: Assessment

- Don't think Job Descriptions; what business would be best; or Dream Jobs
- Think: Ideal Conditions of Employment
- Match Tasks, Skills \& Workplace Ecology


## Discovering Personal Genius: What We're Looking for:

- The Ideal Conditions of Employment
- Strengths, Interests, Supports, Contributions, Skills
- Leverage Relationships
- Skills are Observed in the Performance of Tasks
- Where do we Observe Tasks?


## Discovering Personal Genius:

Icebergs: People \& Jobs/We only see 20\%

## Discovering Personal Genius: <br> Emerging Interests: Now What?

- Activity:
- Individual has Interests \& some Skills relating to:
- Dogs, Trucks, Tattoos
- What activities might you plan in order to observe
- Skills \& Tasks the individual can perform or learn; Where?
- What are the Emerging Vocational Themes?
-Where does the Career Make Sense?

Discovering Personal Genius:

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## Discovering Personal Genius: <br> Emerging Interests: Now What?

- Dogs, Trucks, Tattoos Activity continued:
- Combine two or more themes
- List three places where that Career Makes Sense
- Complexity breeds variety, depth, sustainability, opportunity, creativity


## Discovering Personal Genius: Developing a Plan

- Discovery should lead to a solid Profile that captures the essence of the individual:

1. What Works \& What Doesn't
2. Best Settings; Support Needs; Talents
3. What Home is like; Demonstrations of chores \& hobby tasks, revealed Interests, the impact of disability....
4. What other things we need to observe or investigate both formally \& informally

## Discovering Personal Genius: Going Where the Career Makes Sense

As a Course of Action evolves (using the Team Process), visiting others who have the same interests is often a valuable step in collecting possible career information

We use Informational Interviews in 2 ways:
1.To Identify \& Refine Vocational Themes/Build a Career Plan
2. To "inform" Job Development

## Discovering Personal Genius: Going Where the Theme or Career Makes Sense

As the Personal Narrative is revealed:

- Identify Three Solid Vocational Themes
- Begin a List of Twenty: where people with similar Skills \& Interests Work
- Make Appointments: Go observe, tour, conduct Informational Interviews with a few; observe unmet needs of the Businesses
- Gather Information on teachable skills, evolving interests, probable Contributions, Opportunities (Resource Ownership), Natural Supports....


## Discovering Personal Genius: Going Where the Career Makes Sense

Joanna - Staff Description (10 years in service):
"Depressed \& Withdrazn"
Socially "Inept"
"Disheveled"
"Unmotivated"

## Home Visit:

Loves Children
Sister Runs Day Care Center
Has Every Dress from Every Social Event
Karaoke Machine
Spotless Room E House
Fluent Spanish E English....

## Discovering Personal Genius: Moving from DPG to Job Development

- Solid Evidence Substantiating 3 Vocational Themes
- At this time we can begin to ask about possible Business or Wage Job ideas
- Create a Job Development Plan
- Design a Digital Portfolio or Resume/Use Draft in early Info Interviews
- Develop a list of Skills/Tasks and Products \& Services for a Small Business


## Discovering Personal Genius: A Picture is Worth a 1000 Words

## Discovering Personal Genius

The Foundation of Customized Employment
For more Information:
griffinhammis.com
centerforsocialcapital.org
The Job Developer's Handbook
Making Self-Employment Work for People with Disabilities
Office of Disability Employment Policy/U.S. Dept. of Labor

