

# The MCAT® Essentials Addendum for the January and March 2021 Exams

The MCAT® Essentials for Testing Year 2021



#### **Required Reading**

The MCAT® Essentials for Testing Year 2021 is required reading and contains important information and resources about the examinee agreement, registration instructions, and test-day policies.

MCAT® is a program of the Association of American Medical Colleges

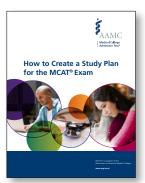
aamc.org/mcat



# Prepare for the MCAT® Exam Using AAMC MCAT Official Prep Resources

# **Free Planning and Study Resources**

Learn about the free AAMC MCAT® Official Prep resources available to help you study for test day.



# How to Create a Study Plan Get a six-step guide to help you create your own study plan. Use the PDF version or access the online version of the guide in the MCAT Official Prep Hub.



# What's on the MCAT Exam? Content Outline

Read the content lists and explore what's tested in the four exam sections.



#### Sample Test — Now FREE

This 230-question online practice exam has the same features and functionality as the MCAT exam, but it does not provide a scaled score.



# **Khan Academy MCAT Collection**

The Khan Academy MCAT Collection contains sample content from all four sections of the exam and includes 1,100 videos and 3,000 review questions to help you study. The collection was created by Khan Academy with support

and funding from the AAMC and the Robert Wood Johnson Foundation.



#### A Road Map to MCAT Critical Analysis and Reasoning Skills in the Khan Academy MCAT Collection

The AAMC mapped the skills assessed in the CARS section of the MCAT exam to the free

videos, worked examples, and practice passage sets in the Khan Academy MCAT Collection.



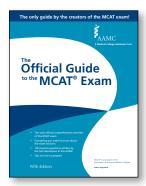


#### **Road Maps to MCAT Content**

The AAMC reached out to publishers of biochemistry, psychology, and sociology textbooks for detailed information on where to find the concepts you'll need to know for the MCAT exam.

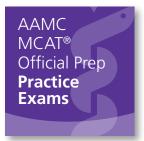
# Practice for the MCAT Exam With Official Low-Cost Products

Learning through practice is key when it comes to the MCAT exam. Prepare for the exam with AAMC MCAT Official Prep products written by the test developers.



# The Official Guide to the MCAT® Exam

The Official Guide provides a comprehensive overview of the exam, including information about registration, what to expect on test day, the score scale, and how MCAT scores are used in the admissions process. It also includes 120 practice questions and solutions.



# **Full-Length Practice Exams**

The 230-question online practice exams have the same features and functionality as the MCAT exam — with the added benefit of a scaled score and percentile rank.



#### **NEW!** CARS Diagnostic Tool

The CARS Diagnostic Tool includes 28 practice passage sets, worked examples, and strategies to improve your critical analysis and reasoning skills.



#### **Question Packs**

Each question pack offers 120 practice questions. Buy the packs individually or as a bundle of six: biology (two packs), chemistry, physics, and critical reasoning (two packs).



#### **Online-Only Bundle**

The online-only bundle includes all online MCAT Official Prep products.



#### **Complete Bundle**

This bundle includes all online products and the print version of *The Official Guide to the MCAT Exam, Fifth Edition*.



#### **Section Bank**

The online MCAT Section Bank consists of 300 practice questions in the natural, behavioral, and social sciences, with an emphasis on biochemistry, psychology, and sociology.



#### **Print and Online Flashcards**

Both the print and online MCAT flashcards contain the same 150 discrete practice questions. You get 25 questions in each of these six disciplines: biochemistry, biology, chemistry, physics, psychology, and sociology.

Learn more about **FREE** AAMC MCAT Official Prep resources and practice materials at **aamc.org/mcatprep**.



@AAMC\_MCAT

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# The MCAT® Essentials Addendum for the January and March 2021 Exams

Effective: Nov. 1, 2020, for January and March 2021 MCAT exams.



#### Introduction

This addendum to *The MCAT Essentials for Testing Year 2021* provides important information and updated policies effective as of Nov. 1, 2020.

You are responsible for reading the complete version of the <u>Essentials</u> and this addendum because they include important information about your responsibilities on test day and the requirements of the exam. For the most current information on the MCAT testing program's response to the coronavirus (COVID-19) pandemic and FAQs, please visit our <u>website</u>.

We know how greatly life has been disrupted by the coronavirus pandemic. Preparing for the MCAT exam and applying to medical school take sustained effort and careful planning over several years, and we know this time has been especially challenging.

In consideration of the well-being of our examinees during COVID-19, the AAMC has adjusted the MCAT testing program to provide a safe testing environment with the implementation of several safety measures, including safe social-distancing practices, mandatory wearing of facial masks at all times while at the test center, thorough cleaning and disinfecting procedures, and access to hand sanitizer and tissues to all examinees while in the test center. We take the health and safety of examinees very seriously.

# Registration

You will be able to register for an exam at three different times during the 2021 testing year to allow the AAMC to adapt to evolving pandemic conditions: Registration for January and March dates will open Nov. 10, for April through June dates, in February, and for July through September dates, in May.

Please be sure to check our website for the most current information on registration.

#### **Registration Schedule**

- Tuesday, Nov. 10, at noon ET: Register for January and March dates.
  - Save time on registration day by preregistering. Preregistration starts Monday, Nov. 2, at noon ET. Go into the MCAT Registration System to fill out your background information before Nov. 10.
- February: Register for April, May, and June dates.
- May: Register for July, August, and September dates.

#### **Exam Start Times**

Standard start times for exams in January and March will be at 7:30 a.m. and 3:00 p.m. local test-center time. You should arrive 30 minutes before the start time.

#### Scheduling Fees, Cancellations, Refunds, and Deadlines

Rescheduling and cancellation fees will be waived for the January and March test dates to allow for more flexibility during this testing period. For the most current information about fees and deadlines, check the website.



# **Examinee Emergency Cancellations After the Bronze Zone Deadline for COVID-19 Reasons**

If you have an urgent need to cancel your exam after the Bronze Zone deadline (eight days before your exam) because of COVID-19-related reasons, please submit an Emergency Refund Request in the MCAT Registration System. Please provide documentation or a full explanation about why you are unable to attend your exam. Documentation can include a COVID-19 test result or a full explanation of your potential exposure or need to quarantine.

Your Emergency Refund Request will be reviewed after your exam date, and your exam will go into a "no show" status and count as a <u>testing attempt.</u> A "no show" status is an internal record only that cannot be removed or changed and will not be presented on any medical school applications you may have.

You will receive notification of any approved refunds within two weeks of receipt of the required documentation. Approved refunds will be applied to the method of payment used for the original exam. Refunds are not guaranteed and are issued at the AAMC's sole discretion. If approved, <u>you will receive a refund in accordance with the fee structure</u> and, if needed, a <u>testing attempt</u> will be credited to you.

Please note: After you submit an Emergency Refund Request, you are required to follow the current guidelines about when you may sit for the MCAT exam.

For non-COVID-19-related emergency refunds, please see the **Emergency Refund section**.

# **Rescheduling and Cancellation Notifications During COVID-19**

During the pandemic, we'll continue to monitor changing COVID-19 conditions, as well as state and local health and safety guidance. We'll post an update soon with more information about how we'll keep you informed of your exam's status. Please visit our website for the most current information.

# **Expired MCAT-Approved Identification**

You must present a current, government-issued identification for admission to the MCAT exam. Expired IDs were accepted in 2020, but they will not be accepted for 2021. Please pay attention to the printed expiration date on your ID and take all required steps to renew and acquire a current, valid, government-issued ID before your exam date. If you do not have a current, valid government-issued ID by the Bronze Zone deadline (eight days before your exam date), you should reschedule your exam for a later date.

#### **Check-In Rules and Procedures: Health and Safety**

The AAMC continues to monitor guidance about the coronavirus from the Centers for Disease Control and Prevention (CDC), the World Health Organization (WHO), and state and local health authorities. Your health and safety are our priority during the COVID-19 pandemic, and robust health and safety measures are in place at the test centers.

As COVID-19 conditions continue to evolve, Pearson VUE test centers may resume normal, full-capacity operations as allowed based on the issued guidance of state and local governments. The AAMC is committed to maintaining the key tenets of COVID-19 best practices and will maintain mask and social-distancing requirements on MCAT exam days in January and March, regardless of state and local guidance. Health protocols will be continuously evaluated, and any changes will be announced before scheduling begins for the April through June dates.



You should expect	Please note:
The number of individuals in each MCAT test session to be limited.	At most test centers, each room should contain no more than 10 individuals.
Social distancing: Examinees will be seated six feet (2 meters) apart in the test room.  At most test centers, there will be one open workstation between pairs of examinees.	While you are waiting to be checked in: Please observe social distancing of at least six feet between you and others who are waiting.  When you are escorted to the test room: Please observe social distancing in the hallways and in all common spaces of the test center.  In smaller common areas of some test centers, maintaining six feet of distance may be challenging. If other examinees or test-center staff do not adhere to social distancing in these areas, please remind them of the required spacing.
Examinees and staff to be <b>required</b> to wear face masks (face masks must adequately cover your nose and mouth); gloves are optional and subject to inspection.	Masks may be removed for the test-day photo and during breaks to eat and drink.  Masks may NOT be removed while you are at your workstation. Your exam will be terminated if you remove your mask while you are at your workstation.
Hand sanitizer to be available, and you may bring your own	Hand sanitizer must be in a clear bottle and is subject to inspection.
Cleaning and disinfecting regimens to be followed between all testing appointments and throughout the day.	To reduce distractions during the exam, staff may clean workstations, common areas, and other facilities while examinees are not present in those spaces.
	If you are concerned that your workstation was not cleaned before your exam, please let the staff know immediately.
To be required to acknowledge that you meet health requirements for testing and that you will follow health and safety guidelines while testing. When you sign the e-pad during check-in, you are acknowledging that you meet and will follow these requirements.	Temperatures will <u>not</u> be taken before you enter the test center unless required by the locality where you are testing.  If you do not feel well or believe you may have a temperature, please DO NOT go to the test center.

Please visit Pearson VUE's website for a comprehensive list of health and safety measures in place at all test centers.



# **Reporting Health and Safety Concerns**

- If you observe any violation of the health and safety protocols in test centers before, during, or after testing, immediately report them to your proctor or test-center staff.
- You will have an opportunity to report concerns on the survey presented at the conclusion of your exam. These responses go directly to the AAMC.
- You are also encouraged to submit concerns through the <u>online form</u>, by emailing mcatsafety@aamc.org, or by calling the anonymous tip line at 202-828-0973.

All reports will be treated in a confidential manner and there are no repercussions for reporting this critical information to the AAMC.

We will continue to actively listen to your concerns and suggestions, closely monitor the current knowledge about COVID-19 transmission and assess our processes to identify any opportunities to protect the health and safety of MCAT examinees. Health and safety guidelines for 2021 will be updated closer to January so we can consider the most current recommendations and scientific data when determining protocols in partnership with experts and Pearson VUE. Please check our <a href="website">website</a> for the most current updates.

# **Questions? Contact the MCAT Program**

AAMC 655 K St. NW Suite 100 Washington, DC 20001-2399 Telephone: 202-828-0600

Contact Form: aamc.org/contactmcat

Hours:

Monday-Friday, 9 a.m.-7 p.m. ET Closed Wednesday, 3-5 p.m. ET



# The MCAT® Essentials for Testing Year 2021

# **Scheduling Deadlines**

All exams begin at 7:30 a.m. or 3 p.m. local test-center time.  All deadlines are at 11:59 p.m.		All deadlines are at 11:59 p.m. local tes	n. local test-center time.	
2021 EXAM DATES	GOLD ZONE DEADLINE	SILVER ZONE DEADLINE	BRONZE ZONE DEADLINE	
Friday, Jan. 15	Thursday, Dec.17, 2020	Thursday, Dec. 31, 2020	Thursday, Jan. 7	
Saturday, Jan. 16*	Friday, Dec. 18, 2020	Friday, Jan. 1	Friday, Jan. 8	
Thursday, Jan. 21	Wednesday, Dec. 23, 2020	Wednesday, Jan. 6	Wednesday, Jan. 13	
Monday, Jan. 25*	Sunday, Dec. 27, 2020	Sunday, Jan. 10	Sunday, Jan. 17	
Saturday, March 13	Friday, Feb. 12	Friday, Feb. 26	Friday, March 5	
Friday, March 26*	Thursday, Feb. 25	Thursday, March 11	Thursday, March 18	
Saturday, April 10*	Friday, March 12	Friday, March 26	Friday, April 2	
Friday, April 23	Thursday, March 25	Thursday, April 8	Thursday, April 15	
Friday, April 30	Thursday, April 1	Thursday, April 15	Thursday, April 22	
Saturday, May 1*	Friday, April 2	Friday, April 16	Friday, April 23	
Friday, May 14	Thursday, April 15	Thursday, April 29	Thursday, May 6	
Saturday, May 15*	Friday, April 16	Friday, April 30	Friday, May 7	
Thursday, May 20*	Wednesday, April 21	Wednesday, May 5	Wednesday, May 12	
Friday, May 28	Thursday, April 29	Thursday, May 13	Thursday, May 20	
Friday, June 4	Thursday, May 6	Thursday, May 20	Thursday, May 27	
Friday, June 18	Thursday, May 20	Thursday, June 3	Thursday, June 10	
Saturday, June 19	Friday, May 21	Friday, June 4	Friday, June 1	
Saturday, June 26	Friday, May 28	Friday, June 11	Friday, June 18	
Wednesday, June 30	Tuesday, June 1	Tuesday, June 15	Tuesday, June 22	
Saturday, July 17	Friday, June 18	Friday, July 2	Friday, July 9	
Thursday, July 22	Wednesday, June 23	Wednesday, July 7	Wednesday, July 14	
Friday, July 30	Thursday, July 1	Thursday, July 15	Thursday, July 2	
Saturday, July 31**	Friday, July 2	Friday, July 16	Friday, July 2	
Thursday, Aug. 5**	Wednesday, July 7	Wednesday, July 21	Wednesday, July 2	
Friday, Aug. 6**	Thursday, July 8	Thursday, July 22	Thursday, July 2	
Saturday, Aug. 7	Friday, July 9	Friday, July 23	Friday, July 30	
Friday, Aug. 13	Thursday, July 15	Thursday, July 29	Thursday, Aug.	
Saturday, Aug. 14**	Friday, July 16	Friday, July 30	Friday, Aug.	
Saturday, Aug. 21	Friday, July 23	Friday, Aug. 6	Friday, Aug. 1	
Thursday, Aug. 26	Wednesday, July 28	Wednesday, Aug. 11	Wednesday, Aug. 1	
Friday, Aug. 27	Thursday, July 29	Thursday, Aug. 12	Thursday, Aug. 1	
Saturday, Aug. 28**	Friday, July 30	Friday, Aug. 13	Friday, Aug. 2	
Thursday, Sept. 2	Wednesday, Aug. 4	Wednesday, Aug. 18	Wednesday, Aug. 2	
Friday, Sept. 3	Thursday, Aug. 5	Thursday, Aug. 19	Thursday, Aug. 2	
Saturday, Sept. 4**	Friday, Aug. 6	Friday, Aug. 20	Friday, Aug. 2	
Friday, Sept. 10	Thursday, Aug. 12	Thursday, Aug. 26	Thursday, Sept. 2	
Saturday, Sept 11	Friday, Aug 13	Friday, Aug. 27	Friday, Sept. 3	
*This date is not available at Ca				



# Introduction

Congratulations! Reading *The MCAT*<sup>®</sup> *Essentials* is the first step in preparing to take the MCAT<sup>®</sup> exam and toward a rewarding and fulfilling career in medicine.

The AAMC provides the MCAT exam with the assistance of its test-delivery administrator, Pearson VUE. *The MCAT® Essentials* is your guide to the official policies and procedures for taking the MCAT exam. The information in this guide is necessary for a smooth registration, scheduling, and testing experience.

This document provides you with information about registration, scheduling, test-day policies, post-test-day procedures, and the rules in place to protect the integrity of the exam. Contact information is available throughout this guide so that you know how to reach us if you have questions. Information about AAMC MCAT preparation resources and other helpful resources are also included.

The MCAT® Essentials is subject to change from year to year. At the time of registration and on test day, you will be asked to certify that you have read and agree to comply with the policies and procedures contained here. If you are a returning examinee, you must read the current version of this guide. The version applicable to you is the version in effect when you register.

All of us at the AAMC wish you the best and much success as you move forward to a career in medicine!

# What Is on the MCAT Exam?

The Medical College Admission Test (MCAT exam) has been part of the medical school admissions process for over 90 years. Most medical schools in the United States, and many in Canada, require applicants to submit recent MCAT scores. Additionally, many other health professions and graduate programs accept MCAT scores in lieu of other standardized tests.

In conjunction with its member medical schools, the AAMC develops and administers the MCAT exam multiple times each year. The exam is administered at hundreds of Pearson VUE testing sites within the United States, Canada, and select locations throughout the world.

The MCAT exam tests concepts that medical school faculty, residents, and students rate important to entering students' success. It is a standardized, computer-based exam with content divided into four multiple-choice sections. Each section includes some "field-test," or experimental, questions (that is, questions being considered for future use that do not count toward your total score).



#### **MCAT Exam Content**

The MCAT exam has four multiple-choice test sections:		
Chemical and Physical Foundations of Biological Systems		
Biological and Biochemical Foundations of Living Systems		
Psychological, Social, and Biological Foundations of Behavior		
Critical Analysis and Reasoning Skills		
The Chemical and Physical Foundations of Biological Systems section includes:		
59 questions consisting of:		
<ul> <li>10 passage-based sets of questions</li> </ul>		
<ul> <li>4-6 questions per set</li> </ul>		
o 15 independent questions		
The Critical Analysis and Reasoning Skills section includes:		
53 questions consisting of:		
o 9 passages		
■ 5-7 questions per passage		
The Biological and Biochemical Foundations of Living Systems section includes:		
59 questions consisting of:		
o 10 passage-based sets of questions		
<ul> <li>4-6 questions per set</li> </ul>		
o 15 independent questions		
The Psychological, Social, and Biological Foundations of Behavior section includes:		
59 questions consisting of:		
o 10 passage-based sets of questions		
<ul> <li>4-6 questions per set</li> </ul>		
<ul> <li>15 independent questions</li> </ul>		

The first, second, and third sections listed above are organized around 10 foundational concepts, or "big ideas," in the sciences. They draw from disciplines in academic-year-long courses in general chemistry, organic chemistry, introductory physics, and introductory biology and from introductory courses in biochemistry, psychology, and sociology. Multiple-choice questions in these sections will ask you to combine your scientific knowledge from multiple disciplines with your scientific inquiry and reasoning skills.

The Critical Analysis and Reasoning Skills section includes questions that test your ability to comprehend and analyze information you read in passages taken from a wide range of disciplines in the social sciences and humanities. This section requires no specific content knowledge.

<u>Explore the What's on the MCAT Exam Content Outline</u> to learn more from the complete list and descriptions of foundational concepts, content categories, skills, and disciplines you will need to know for test day.



Exam Overview			
Section	Number of Questions	Time Allotted	
Test-day certification		4 minutes	
Tutorial (optional)		10 minutes	
Chemical and Physical Foundations of Biological Systems	59	95 minutes	
Break (optional)		10 minutes	
Critical Analysis and Reasoning Skills	53	90 minutes	
Mid-exam break (optional)		30 minutes	
Biological and Biochemical Foundations of Living Systems	59	95 minutes	
Break (optional)		10 minutes	
Psychological, Social, and Biological Foundations of Behavior	59	95 minutes	
Void question		3 minutes	
End-of-day survey (optional)		5 minutes	
Total content time		6 hours and 15 minutes	
Total "seated" time*		About 7 hours and 30 minutes	

<sup>\*</sup>Total seated time does not include check-in time upon arrival at the test center.

# Before You Register for the MCAT Exam

#### **AAMC ID**

You will need an AAMC ID and an associated username and password to register for the MCAT exam. If you do not have an existing AAMC ID, you will be directed to create an account and establish a username and password when logging in to the MCAT Registration System. If you have already created an AAMC ID at any time or for any reason — which includes to purchase or access other AAMC products and services, such as AAMC MCAT Official Prep Products, the Medical School Admission Requirements<sup>TM</sup> (MSAR®) database, the AAMC Fee Assistance Program, or the American Medical College Application Service® (AMCAS®) application — you must use the same username and password when registering for your MCAT exam.

If you can't remember your login credentials, you can reset your password or request your username on the login page. If you encounter problems resetting your password or with your security questions, please contact <u>AAMC Services</u>.





If you cannot remember your username or password, <u>DO NOT</u> create a new AAMC ID. If you believe you have multiple accounts or created a duplicate account in error, please contact the <u>AAMC Account Help Team</u> to resolve the situation. Please allow up to two business days for a response.

#### **Registration Name**

Enter the spelling of your first and last names in the MCAT Registration System exactly the way they appear on the MCAT-Accepted ID you will use on test day. Do not register using a nickname, partial names, or initials, and be sure to double-check for misspellings. If you do not provide an MCAT-Accepted ID that exactly matches your registered first and last names at the exam, you will not be allowed to test; you will be considered a "no-show," you will not receive a refund, and the appointment will count toward your testing limits. Even if an ID is valid for flight travel, it may not meet all the requirements for taking the MCAT exam.



To ensure your ID matches MCAT's requirements, please review the MCAT-Accepted ID guidelines below.



#### **MCAT REGISTRATION**

- The names on your ID must match the first and last names on your MCAT exam registration EXACTLY. (Middle names or initials are not required on the MCAT registration, even if they appear on your ID.)
- Enter your name as your first name and then your last name (surname), even if your ID lists your last name before your first name. If they don't match exactly, you must update your name through the MCAT Registration System by the BRONZE ZONE deadline associated with your test date.
- If your ID has your initials in place of your first and/or last name, or if your initials are on the same line as your first or last name, you must contact AAMC Services (202-828-0600) for instructions before the SILVER ZONE deadline associated with your test date.

#### **IDENTIFICATION (ID) REQUIREMENTS**

You must meet all the following requirements for your ID to be accepted on test day.

- 1. The ID was issued by a government agency.
- 2. The ID's expiration date is printed on the ID and is not extended by a sticker or similar mechanism.
- 3. The ID's expiration date is after your exam date.
  - » If your ID will expire before your scheduled test date, you are responsible for obtaining an updated ID prior to your exam.
    Account for the processing time of government agencies when selecting an exam date.
- 4. The ID includes your visible signature, which you will be asked to duplicate on test day.
- 5. The ID contains a photo that can be used to positively identify you.
- 6. The ID is tangible and whole, with no evidence of tampering (clipped corners, holes, etc.).
- 7. The ID is in English.

# 

#### **ACCEPTED**

The most common forms of ID are:

- ✓ State driver's license (with all above requirements).
- ✓ Passport (with all above requirements).

#### **NOT ACCEPTED**

Any single ID that does not fulfill the above requirements, even if issued by a government agency. This includes:

- × Passport card.
  - » Does not have a signature.
- Paper ID or ID application receipt of any kind.
   Cannot be validated.
- Credit card.
  - » Not issued by a government agency.
- Veterans ID (VIC).
  - » Does not have a signature.
- Birth certificate.
  - » Does not have a photo.
- ➤ Social security card.
  - » Does not have a photo.
- × Virtual or digital ID.
  - » Cannot be validated.
- ✗ School ID.
  - » Not issued by a government agency.

- ➤ Temporary ID, ID with extension sticker or renewal paperwork, or ID application receipt of any kind, as we are unable to validate authenticity.
  - » Exception: Military personnel and dependents stationed outside their home state may present a state-issued driver's license with extension stickers or paperwork that meets all other MCAT-accepted ID conditions along with their unexpired Uniformed Services ID card.
  - » Exception: If your ID has the word "temporary" printed on it due to your current status within the country, you must contact AAMC Services for instructions prior to the SILVER ZONE scheduling deadline associated with your appointment. Your temporary ID will only be accepted on exam day if the AAMC preapproves the exception.
- \* Employee ID.
  - » Even if issued by a government agency, it will not be accepted.
- ★ Library card (including those issued by government agencies).
  » Cannot be validated.



# **Resolving Registration Name Requirements**



If you are unable to provide the required identification, or if you have concerns that your identification may not be acceptable, you MUST contact <u>AAMC Services</u> no later than the Silver Zone scheduling deadline to discuss your options. <u>Learn more about zones here.</u>

Issues you may encounter regarding your MCAT-Accepted ID, steps to correct			
them, and deadlines Issue	Resolution	Deadline to Make Changes	
The first and/or last name(s) you entered do not exactly match the qualifying ID you will use on test day.	You MUST change your name in the MCAT Registration System to match your MCAT-Accepted ID.	Bronze Zone deadline	
Two last names appear on your ID	Both names MUST be entered into the MCAT Registration System in the "Last Name/Surname" field.	Bronze Zone deadline	
Initials on your ID	If your MCAT-Accepted ID has your initials in place of your full first and/or last name(s), you must contact AAMC Services for instructions.	Silver Zone deadline	
Mononymous name	If you only have a single name (e.g., Madonna), you must contact AAMC Services for instructions.	Silver Zone deadline	
No legal first name (FNU)	If you do not have a legal first name you must contact AAMC Services for instructions.	Silver Zone deadline	
No legal last name (LNU)	If you do not have a legal last name you must contact AAMC Services for instructions.	Silver Zone deadline	

# **Registration and Scheduling Violations**

Certain violations of the MCAT registration rules may result in cancellation of a testing appointment, cancellation of scores, a ban from taking the MCAT exam for a designated period of time or permanently, or other consequences (see Investigation Procedures):

- Obtaining more than one AAMC ID.
- Registering for the MCAT exam under another individual's AAMC ID.
- Allowing someone else to register under your AAMC ID.
- Allowing someone else to use your AAMC ID to take the MCAT exam.
- Holding multiple appointments at the same time under different AAMC IDs.
- Improperly exceeding the testing limits for the exam, including having or using multiple AAMC IDs.
- Providing false or inaccurate information when creating an AAMC ID or registering to take the MCAT exam.
- Selling or giving away your AAMC ID or appointment to someone.
- Purchasing an AAMC ID or appointment from someone.
- Switching registrations with another examinee.

Failure to follow MCAT registration rules may create identity validation and verification issues, the potential for mistakes in the assignment of score results, and other system disruptions. If the AAMC



suspects that you may have committed a registration or scheduling violation before your scheduled exam date that, if true, would threaten the validity, integrity, and/or security of the MCAT, the AAMC may, at its sole discretion, cancel or reschedule your exam to allow time to conduct an investigation.

# **Eligible Health Professions Programs**

You may sit for the exam if you are preparing to apply to and attend a health professions program that accepts MCAT scores for admissions and you are not currently enrolled in a health professions program. These programs include:

- MD programs.
- DO programs.
- Podiatric Medicine (DPM) programs.
- Veterinary Medicine (DVM) programs.
- Any other health-related programs that accept MCAT scores to satisfy a test score admissions requirement.

At the time of registration, you will be required to agree to a statement verifying that you are taking the exam solely for the purpose of applying to and attending a health professions program.

# **Requesting Special Permission**

Individuals who do **not** meet the eligibility requirement above must apply for special permission to take the MCAT exam. You must apply for special permission if any of the following statements are true:

- You wish to take the test for any reason other than solely applying to and attending an eligible health-professions program.
- You are currently enrolled in an eligible health professions program and are looking to change schools.
- You are unable to comply with all AAMC testing procedures for reasons other than a medical condition or disability. To request adjustments to the standard testing conditions due to medical conditions or disabilities, please refer to the Testing With Accommodations section.
- You are currently employed by a test preparation company and work directly with their MCAT preparation products, trainings, or courses.



If you are currently accepted into a health professions program but have not yet enrolled in classes, you are not required to obtain special permission.

To apply for special permission, ensure you have an AAMC ID and have completed the information in the "Personal Information" tab within the <u>MCAT Registration System.</u> You will need to submit a service request form found on the MCAT Registration System dashboard.

To submit a service request, select the "Submit another service request" link. Complete the form and include as much detail in your request as possible. The typical time frame for the AAMC to review and respond to these requests is five business days.

Failure to obtain special permission may result in, among other consequences, an investigation by the AAMC, appointment cancellation, cancellation of scores, and/or a ban from taking the MCAT exam for a designated time period or permanently. See the <u>Registration and Scheduling Violations</u> section to learn more about the AAMC's investigation procedures.



#### International Examinees

There are no additional eligibility requirements for international examinees. If you are in a bachelor of medicine/bachelor of surgery (MBBS) degree program or hold the MBBS degree and meet all other eligibility requirements, you may register for the MCAT exam without seeking special permission.

# **Testing Limits**

Examinees who opt to test more than once must adhere to the following restrictions:

- You may hold only one (1) MCAT exam appointment at a time.
- You may attempt the exam no more than three (3) times in a testing year.
- You may attempt the exam no more than four (4) times over two consecutive testing years.
- You may attempt the exam no more than seven (7) times in your lifetime (beginning with the April 2015 test dates).

Once you begin the exam, you are considered to have used one of your testing attempts even if you void or do not complete the test (see <u>Voiding Your Exam.</u>) A voided exam counts as one of your attempts, regardless of the reason.

A "no show" counts as one of your attempts, regardless of the reason.

Additionally, if you refuse to agree to the <u>Test-Day Certification</u> displayed on your monitor before you begin testing, you will not be able to continue with the exam, and your appointment will count as one of your attempts.

# **Testing With Accommodations**

If you have a disability or medical condition that you believe requires an adjustment to standard testing conditions, you are encouraged to apply for testing accommodations. All initial applications for accommodations must be submitted electronically via the MCAT Accommodations Online system on the AAMC website.



The accommodations page of the MCAT website is required reading for all examinees seeking testing accommodations.

A decision on most requests will be made within 60 days of receipt of a **complete initial** application. You should submit your complete application far enough in advance that there is time to review your request and confirm any approved accommodations before your test day. Visit our website for more information on application types and <u>suggested submission time frames</u>.

To increase the likelihood of testing in a convenient location on your preferred test date, you are encouraged to schedule a standard appointment for that date and location before you receive a determination on your accommodations request. You will be notified via email when a determination has been made. If your accommodations are approved, be sure to follow the instructions provided with your approval letter to avoid delays in scheduling your exam with accommodations.

You must be approved for accommodations no later than the Silver Zone deadline associated with your test date (see <u>Scheduling Zones and Fee Structure</u>) so we have time to prepare and implement any approved accommodations. While the AAMC will do its best to keep your original appointment or to schedule you into the closest possible date or test site, please understand that some changes to your appointment may be necessary to support delivery of any approved accommodations. If you have not





received a decision by the Silver Zone deadline or your accommodations are not approved, you may test under standard conditions or reschedule to a later test date. Applicable rescheduling fees apply.

For detailed information about the accommodations application and registration processes, visit the <u>MCAT Exam With Accommodations</u> page of the MCAT website or email us at: <u>accommodations@aamc.org.</u>

# The AAMC Fee Assistance Program

The <u>AAMC Fee Assistance Program</u> assists those who would not be able to take the exam or apply to medical schools that use the AMCAS application without financial assistance. Approved recipients receive discounted MCAT exam registration fees, all online AAMC MCAT Official Prep products, and complimentary access to the Medical School Admission Requirements<sup>TM</sup> database.

For information about the <u>Fee Assistance Program</u>, including eligibility requirements, benefits, and application deadlines, visit the Fee Assistance Program page on the AAMC website. To contact the Fee Assistance Program, email <u>fap@aamc.org</u> or call 202-828-0600.

The AAMC and the Association of Faculties of Medicine of Canada (AFMC) are piloting a fee assistance program for Canadian examinees who register for the MCAT exam during the 2021 testing year. Beginning Feb. 3, 2021, Canadian examinees who qualify in AFMC's first application period will pay reduced scheduling, rescheduling, and cancellation fees and the MCAT® Official Prep Online-Only Bundle. Beginning April 1, 2021, examinees who qualify in AFMC's second application period will pay reduced registration fees and the MCAT® Official Prep Online-Only Bundle. For more information about the application, evaluation, or qualification processes, visit AFMC.



If you have received Fee Assistance Program approval but you do not see the reduced scheduling fees within the MCAT Registration System, <u>contact us</u> immediately. Do not proceed with scheduling or rescheduling an appointment.



# Registering for an MCAT Exam

# The MCAT Registration System (MRS)

To begin the registration and scheduling process, log in to the <u>MCAT Registration System</u> (MRS) with the username and password associated with your <u>AAMC ID</u>. Before selecting a test date and location, you must complete registration questions that ask for your contact, background, and education information and agree to the MCAT Examinee Agreement and other consents and policies.

# **Examinee Agreement**

You will be presented with the MCAT Examinee Agreement when you register for your MCAT exam. To complete your registration and sit for the MCAT exam, you must accept all terms of the Examinee Agreement and of *The MCAT Essentials*. Here is the full text of what you will see at registration.

#### Introduction

The Examinee Agreement is a legally binding contract between you and the AAMC that sets forth the terms and conditions under which the AAMC will permit you to register for and take the MCAT exam. In addition to the prohibitions and terms explained below, all of the policies and procedures contained in the current version of *The MCAT Essentials* are expressly incorporated herein as additional terms of the Examinee Agreement, as well as the <u>AAMC Website Terms and Conditions</u>, the <u>AAMC Privacy Statement</u>, and any policy statements made on the <u>MCAT website</u>. Adherence to the Examinee Agreement is necessary to enable the AAMC to maintain for you and other examinees a fair and secure testing process.

Because the Examinee Agreement is a legally binding contract, you should read it carefully. If you do not indicate that you understand and agree to abide by the terms of the Examinee Agreement, you will not be able to register for or take the MCAT exam. By selecting "I Agree" at the end of the Examinee Agreement, you acknowledge that you have read and understand these rules. On test day, you will be presented with a Certification Statement that reminds you of your obligations under the Examinee Agreement. By accepting the Certification Statement on test day and taking the MCAT exam, you will be certifying that you understand and agree to comply with these obligations.

#### **Prohibited Items and Behaviors**

The following items and behaviors are strictly prohibited during the MCAT exam and during any scheduled or unscheduled break:

- Possessing, accessing, or using electronic devices, including cellular phones, at any time after check-in and prior to completing the exam.
- Possessing, accessing, or using cameras or recording equipment of any kind.
- Giving or receiving aid on the MCAT exam.
- Possessing, accessing or using books, notes, or any other written materials (other than noteboards or test center rules provided for your use and review by test center staff).
- Looking at the content of another examinee's monitor or noteboard.
- Possessing weapons, including but not limited to, firearms, knives, or any object that could be used as a weapon, in the test center, including the testing room and waiting areas.
- Leaving the test center floor or building at any point after check-in and prior to completing the exam.
- Exhibiting disruptive or abusive behavior, talking in the testing room with anyone other than a Test Administrator, or talking about or discussing the exam during any scheduled or unscheduled break.



Possessing, accessing, using, or attempting to possess, access, or use any prohibited item or engaging or attempting to engage in any prohibited behavior will be considered an intentional and willful breach of the Examinee Agreement. The AAMC will launch an investigation and may subject you to one or more of the consequences provided herein for violations of the Examinee Agreement.

#### **Terms Governing Access to the MCAT Exam**

When you accept the following agreement, you are attesting to the following:

I am aware that the MCAT exam is a confidential exam and that its contents will be disclosed to me on my scheduled test day in a limited context to permit me to test and for no other purpose. I understand that the AAMC is the exclusive owner of all rights in the MCAT exam, for which it holds a series of registered copyrights and trade secrets under U.S. and international laws. I understand that I have no license or permission to copy, adapt, or use any part of the MCAT exam. I understand that I am bound to keep the MCAT exam content confidential indefinitely, including, but not limited to: exam questions, passages, graphics, incorrect responses, correct answers, and topic lists, frequency and order of exam topics, when described in more specific detail than the What's on the MCAT Exam? I agree that disclosure, reconstruction, capturing and/or disseminating of the confidential contents of the MCAT exam would destroy the value and defeat the purpose of the MCAT exam and irreparably harm the AAMC.

I understand that I may comment on my general exam experience; however, I understand that discussing or disclosing MCAT content in greater or more specific detail than in the <u>What's on the MCAT Exam?</u>, by any means, is a violation of this Examinee Agreement.

Just as I am not permitted to share information about exam content with anyone, I understand that I also am not permitted to possess, solicit, read, study from, or otherwise use confidential information about the MCAT exam during my own exam preparation. I certify that I have not engaged in such conduct prior to taking the exam and that I will not engage in such conduct during or after the exam. I also agree not to ask any other individual to disclose exam content to me or to seek out actual live, confidential exam content from any other source. I agree that if I receive or have access to information or material in any form and from any source, including but not limited to email, instant messages, text messages, website content, social media posts, electronic bulletin boards, Internet-based groups, shared or collaborative digital files, electronic files, and/or paper documents, that I reasonably believe contains confidential MCAT exam content, or has been represented to contain confidential MCAT exam content, I will immediately report its existence to the AAMC by sending an email to mcatsecurity@aamc.org. I agree that I will fully cooperate with any investigation initiated by the AAMC related to my receipt or access to information believed or represented to contain confidential MCAT exam content.

I certify that all information that I have provided to the AAMC is complete and accurate at the time of registration for the MCAT exam and if that information has changed, I submitted complete and accurate updated information. I understand that providing false, misleading, or incomplete information to the AAMC shall be considered an intentional and willful breach of the Examinee Agreement and may subject me to one or more of the consequences provided herein for violations of the Examinee Agreement.

I certify that I am the person whose name and address appear on the MCAT exam registration. I further certify that I am the person whose name appears on the identification I will present for



admission to the testing room. Unless I have applied for and received special permission to take the MCAT exam as set out in *The MCAT Essentials*, I am taking the MCAT exam solely for the purpose of applying to and attending an eligible health-professions school or program. I understand that the only eligible programs for which I am permitted to take the MCAT exam are allopathic, osteopathic, podiatric, and veterinary medicine, or another health-related program that will accept MCAT exam results to satisfy a test-score admissions requirement.

I certify that, if I am a test preparation company agent or representative, MCAT tutor, or health-professions or academic advisor, I accurately reported my status as such when I registered for the exam and, if applicable, I will update any change in such status that takes place after registration. If I am a test preparation company agent or representative, MCAT tutor, or health-professions or academic advisor and am taking the MCAT exam for the purpose of applying to and attending an eligible health-professions school or program, I understand and reaffirm my duty not to disclose any MCAT content to any person or entity, including my employer, students, or advisees. If I am not a test preparation company agent or representative, MCAT tutor, or health-professions or academic advisor, I certify that I am not taking the MCAT exam for the purpose of obtaining such employment or status.

I understand and agree that any alleged violation of this Examinee Agreement or any alleged activity that may compromise the validity, integrity, or security of the MCAT exam may be investigated. Information about the AAMC investigation process may be found in *The MCAT Essentials*. If I violate the terms of this Examinee Agreement, including the additional terms or conditions stated in *The MCAT Essentials* or any test center rules and regulations, or if I engage in any activity that may compromise the validity, integrity, or security of the MCAT exam, or fail to fully cooperate in any investigation of a violation of the Examinee Agreement, I may face the following consequences:

- The AAMC may issue a report of the factual findings of the investigation to legitimately interested parties;
- I may be subject to a civil lawsuit and/or criminal charges;
- My MCAT exam may be terminated, and I will not be eligible for a refund or any other compensation;
- My scores may be canceled, before or after the scores are reported, without a refund;
   and
- I may be banned from taking the MCAT exam for a limited time or permanently.

I agree that my personal information will be collected, used, shared, transferred, and stored by the AAMC subject to this Examinee Agreement.

#### **AAMC Policies Regarding MCAT Examinee Data**

The AAMC recognizes our responsibility to treat with care the information we collect about you and to respect your privacy relative to sensitive data. The <u>AAMC Privacy Statement</u> explains what kinds of information we collect and how we use this information.

The MCAT Program collects personal information to administer the MCAT exam, help prevent fraud, and protect the integrity of the exam and the medical school admissions and matriculation processes. The personal data collected may include demographic, contact, and education information; health or other sensitive information related to an application for an accommodated exam; and a digital (biometric) palm vein scan, a test-day photo, test-day audio or video recordings, a digitized ID document, and your signature(s).



In brief, the AAMC may share your personal information, including your MCAT score, with:

- Peer not-for-profit organizations, certifying boards, licensing bodies, and other organizations involved in medical education for research, eligibility determination, verification, and credentialing purposes.
- Third parties for scholarship opportunities as directed by you during registration or use of another AAMC service or program.
- Service providers who assist the AAMC with technology, test administration, or communications management activities.
- As needed to (1) respond to information requests by law enforcement or other governmental authorities; (2) comply with any law, regulation, subpoena or other legal process, or court order; (3) investigate and help prevent security threats, fraud, malicious activity, or inappropriate, unauthorized, or illegal activity involving the AAMC's services or networks; or (4) enforce or protect the AAMC's rights and property. In such circumstances, personal information may be disclosed without notice to the individual.

Any information published by the AAMC related to MCAT testing is done with aggregate data. Individual test scores are not published or released to third parties unless permitted by the <u>AAMC Privacy Statement</u> or otherwise authorized by you. Unless otherwise noted, once your personal information is transferred to third parties, it will be treated in accordance with the third party's privacy policies. Your personal information will be transferred to, processed, and stored in the United States and, if you test outside the United States, any country necessary to administer the MCAT exam to you from your selected location.

#### **Release of Personal Information**

During the registration process for the MCAT exam, you will be asked to consider the options below.

#### **MCAT Recruiting Service**

If you choose to participate in the MCAT Recruiting Service, you authorize the AAMC to release your name, address, age, sex, state of residence, undergraduate major, email address, and MCAT scores to those U.S., Canadian, and Caribbean schools of medicine, osteopathy, podiatry, and veterinary medicine; other health professions programs (as defined in the Eligible Health Professions Programs section of this document); and U.S. government scholarship programs that participate in the MCAT Recruiting Service. The AAMC will release your information only to the above-mentioned programs and their related joint-degree programs so long as they are accredited by nationally recognized accrediting bodies, such as the Liaison Committee on Medical Education. Those programs may send you information about their programs if you participate in the MCAT Recruiting Service. The AAMC may charge a reasonable fee for schools and scholarship programs to participate in the MCAT Recruiting Service.



Participation in the MCAT Recruiting Service is voluntary and may only be elected during the MCAT registration process. Your decision cannot be changed once the Bronze Zone deadline associated with your appointment has passed. The MCAT Program does not instruct eligible institutions on their method or frequency of contact or about any distribution of their recruiting materials.

#### **Health Professions Advisor Release**

Selecting "Yes" to the Health Professions Advisor Release during the registration process authorizes the AAMC to release a record of your MCAT scores to your school's designated, AAMC-approved health professions advisor who has met the AAMC-established requirements and confidentiality protocols.



Furthermore, if you applied for fee assistance through the AAMC Fee Assistance Program and in your fee assistance application you agreed to release award information to your health professions advisor, that information will be made available along with your test scores. If you indicated in your American Medical College Application Service® (AMCAS®) application that you would like your application released to your health professions advisor, the released AMCAS information will include your MCAT scores regardless of your answer to the Health Professions Advisor Release question.

If an undergraduate institution does not have a designated health professions advisor or has not identified the advisor to the AAMC, we cannot release your scores to the institution.



The Health Professions Advisor Release is voluntary and may be elected during the MCAT registration process. Your decision cannot be changed once the Bronze Zone deadline associated with your appointment has passed.

# **Medical Minority Applicant Registry (Med-MAR)**

The Medical Minority Applicant Registry (Med-MAR) is an AAMC service designed for medical school applicants who self-identify as economically disadvantaged or from racial and ethnic groups that are underrepresented in medicine. If you agree to participate during the registration process, your name, address, age, sex, state of residence, undergraduate institution, undergraduate major, racial and ethnic group identification, email address, and MCAT scores will be circulated to U.S. medical schools and certain health-related agencies as part of an effort to increase opportunities for minorities in medicine.

You are eligible if (1) you are a U.S. citizen, U.S. national, lawful permanent resident (LPR) of the United States (green card holder), or have been granted refugee/asylum or Deferred Action for Childhood Arrivals (DACA) status by the U.S. government and (2) you are economically disadvantaged or of low socioeconomic status (SES) or you self-identify as a member of a racial or ethnic group historically underrepresented in medicine — African American/Black, Hispanic/Latino, American Indian/Alaska Native, or Native Hawaiian/Pacific Islander.



Participation in the Med-MAR is voluntary and may only be elected during the MCAT registration process. Your decision cannot be changed once the Bronze Zone deadline associated with your appointment has passed. The MCAT Program does not instruct eligible institutions on the method or frequency of outreach to participants or assist in the development or distribution of recruiting materials.

#### **Release to Alternate Contact**

You may designate an alternate contact who is authorized to contact the AAMC on your behalf to obtain information about your MCAT registration and exams you are scheduled for. To protect your private information, the AAMC does not share your MCAT total or section scores or other sensitive personal information with your alternate contact.

By completing this authorization, you release the AAMC from any liability resulting from release of information to the person you designate. This release does not in any way obligate the AAMC to provide any information to the designated parties.



A separate release is required if you are applying for testing accommodations and would like the MCAT Office of Accommodated Testing to correspond with medical professionals or others on your behalf. You may submit this release through the MCAT Registration System "Service Request" function.



# Scheduling an MCAT Exam

Once you have answered the necessary registration questions about your contact, background, and education information and agreed to various terms and policies, you will be able to schedule a test date and location.

# **Scheduling Details**

The most **current** list of test centers is available in the <u>MCAT Registration System</u>. Test centers have limited capacity, and seats are reserved on a first-come, first-served basis.

You must complete your registration online via the MCAT Registration System before you schedule your MCAT appointment. Once scheduled, you will receive an email confirming your appointment. If you do not receive an email confirmation within 24 hours of scheduling (be sure to check your spam folder first), please contact us immediately. This confirmation email will include the details of your appointment — including the name you used to register. Be sure to compare this name to the name on the MCAT-Accepted ID you will use on test day.

# **Scheduling Fees and Deadlines**

There are three scheduling zones for each exam date: Gold, Silver, and Bronze. For each exam date, Gold Zone scheduling fees are lower and flexibility is higher. Conversely, fees are higher and flexibility is limited in the Bronze Zone. All deadlines for the Gold, Silver, and Bronze Zones occur a set number of days before the exam. All deadlines take effect at 11:59 p.m. local, test-center time. For example, if your MCAT exam is scheduled for Aug. 9, 2021, in Los Angeles, California, your Bronze Zone scheduling deadline is 11:59 p.m. PT on Aug. 1, 2021. See MCAT Scheduling Fees to view the applicable registration fees and restrictions for this testing year's MCAT exam. Refer to Calendars, Scheduling Deadlines and Score Release Dates for details about specific deadline dates. The AAMC does not grant deadline extensions.



If you are scheduling, rescheduling, or canceling on the deadline date and experience technical problems, we may not be able to assist you in time to meet the deadline to secure your appointment.



#### 2021 REGISTRATION FEES

	Gold Zone (deadline is 29 days before test date)*	Silver Zone (deadline is 15 days before test date)*	Bronze Zone (deadline is 8 days before test date)*
Initial registration	\$320	\$320	\$375
Date and/or test center reschedule fee**	\$95	\$160	N/A
Cancellation refund	\$160	N/A	N/A
International fee**	\$115	\$115	\$115

#### 2021 FEE ASSISTANCE PROGRAM FEES

	Gold Zone (deadline is 29 days before test date)*	Silver Zone (deadline is 15 days before test date)*	Bronze Zone (deadline is 8 days before test date)*
Fee assistance registration	\$130	\$130	\$185
Fee assistance reschedule**	\$50	\$75	N/A
Fee assistance cancellation refund	\$65	N/A	N/A
Fee assistance international fee**	\$115	\$115	\$115

Note: All fees in U.S. dollars. Registration may be subject to tax in accordance with the applicable laws of that jurisdiction/state/territory/country.

#### **Applicable Taxes**

You may be required to pay applicable sales tax, value-added tax, Goods and Services Tax, or similar tax required by law in the country or locality in which you are testing. If taxes are applicable, they will be collected at the time of scheduling.

# **Report Suspected Violations**

Fair testing for all MCAT examinees is a priority for the AAMC. The MCAT exam is administered under strict supervision and security measures. If you receive, or have access to, information or material in any form from any source that you reasonably believe contains confidential exam content, or has been represented to contain confidential exam content, it is your responsibility to immediately report its existence to the AAMC by sending an email to <a href="mailto:mcatsecurity@aamc.org">mcatsecurity@aamc.org</a>.

Reports of Examinee Agreement violations, cheating, disclosure of confidential MCAT exam content, wrongdoing, or other alleged actions that undermine the integrity of the MCAT exam will be treated in a

<sup>\*</sup>All deadlines are 11:59 p.m. local test center time.

<sup>\*\*</sup>These fees are in addition to the initial registration fee and are non-refundable.



confidential manner. If you report such activity, the AAMC will not disclose your identity except on a need-to-know basis, including responses to subpoenas, court orders, or other legal processes.

# What Should I Report?

Before, during, or after test day, please report to the AAMC and/or the Test Administrator any questionable behavior you observe or reasonably believe to have occurred or that may occur, including but not limited to examinees:

- Receiving assistance or copying from another test-taker.
- Taking a test for someone else.
- Having access to secure test questions before or after the exam.
- Presenting false, altered, or tampered identification to attempt to gain admission to the test center.
- Attempting to record or otherwise capture test questions during the exam.
- Using notes or unauthorized aids.

It is in the interest of all examinees to report the questionable behavior of others. Engaging in any of the above-listed actions could provide an unfair advantage to an unethical and potentially unqualified examinee not only on the test, but also as a medical school applicant.



Please report all potential testing violations to 202-903-0840 and/or mcatsecurity@aamc.org.

# Investigation Procedures, Final Report, Arbitration, and Additional Actions

<u>The AAMC Policies and Procedures for Investigating Reported Violations of Admission and Enrollment Standards</u> apply and are incorporated into *The MCAT Essentials for Testing Year 2021*.

- If you are the subject of an investigation by the AAMC you shall fully cooperate with the AAMC investigation, produce all documents and materials requested by the AAMC, and submit to an inperson interview conducted by or on behalf of the AAMC at the association's request. You shall truthfully and completely answer all questions posed during investigative interviews conducted by or on behalf of the AAMC.
- If the AAMC initiates an investigation, it will notify you before issuing an investigation report.
   Investigation-related communications will be sent to you via email. It is your responsibility to ensure that you have an active email address on file with the AAMC that you check frequently. All responses to the AAMC must be submitted in writing.
- At its sole discretion, the AAMC may elect to send a fact-based investigation report documenting
  the violation and subsequent investigation, with any attachments provided by the applicant, to
  legitimately interested parties, both now and in the future.

You will be provided with a draft investigative report to review and an opportunity to respond before the final report is issued. If in your response you conclude that the draft report unfairly characterizes the matter under investigation or agreement between the parties on the content and language of the report cannot be reached, you may request arbitration. Arbitration shall be conducted through written submission to the American Arbitration Association in Washington, D.C. The sole issue for arbitration shall be whether the AAMC acted reasonably and in good faith in making its decision.

In addition to issuing and disseminating the investigation report, the AAMC may take actions for policy or rules violations including but not limited to:



- Terminating an exam administration.
- Issuing a warning letter to an examinee.
- Cancelling an existing MCAT registration or score.
- Placing MCAT scores on hold.
- Suspending MCAT registration eligibility for a limited period or permanently.

The AAMC may, at its sole discretion, file a civil lawsuit against you for material breaches of the Examinee Agreement that cause damage to the AAMC and/or a third party or for any other violation of the AAMC's legal rights. In addition, the AAMC may, at its sole discretion, refer you to one or more federal, state, or local prosecuting attorneys for criminal investigation and prosecution when it has a reasonable basis to conclude that you may have committed a crime in the course of violating the Examinee Agreement.



The AAMC reserves the right to investigate you if there is evidence that you may have engaged in any behavior that may be considered detrimental to a fair and secure testing process or impacts the testing environment, security, and integrity of the exam. If you violate procedures or engage in irregular behavior, it will be reported to the AAMC.

#### "To Be Determined" Test Centers

"To Be Determined" Test-Center sites — shortened as "TBD sites" — are generalized locations in metropolitan areas as decided by Pearson VUE. These sites do not have determined addresses at the time of scheduling. TBD sites exist for the sole purpose of offering as many seats as possible on each test date. TBD sites should only be chosen if you have the flexibility to travel up to a 40-mile radius within a metropolitan area from the central location. Examinees who register for a TBD site will not be eligible for a free reschedule to another site when they find out the actual location of the TBD site.

You will be sent the TBD site address no less than 30 days before to your exam date via email. The address information will also appear in the MCAT Registration System at that time.

# **Changing Your Appointment**

You may make changes to your appointment online until the Bronze Zone scheduling deadline via the MCAT Registration System or by calling 202-828-0600. If you do not receive an email confirming your rescheduled appointment within 24 hours of rescheduling, please check your spam filter first and then contact us immediately.



Please note: Applicable zone fees will apply regardless of how soon a change is requested after your initial scheduling. No exceptions will be made. (Refer to <u>Scheduling</u> Fees.)

Making all your changes at one time will save you money. For example, if you make a simultaneous change to both test date and test center, you will only be charged one rescheduling fee; however, if you make the changes separately, you will be charged a fee for each change.

You may change your test date and/or test center, provided:

- Scheduling has opened for the desired exam date.
- Space is available. Current availability can be found online via the MCAT Registration System.
- Changes are made before the Silver Zone scheduling deadline for the exam you are currently scheduled to take.



 Changes are made before the Bronze Zone scheduling deadline for the exam you wish to reschedule into. Once that exam date is past the Bronze Zone deadline, scheduling is no longer allowed.

#### **Zone Benefits and Conditions**

**Gold Zone:** The lowest price for base registration and rescheduling fees. If you choose to cancel during this zone, you will receive a partial cancellation refund and your attempt will be saved.

**Silver Zone:** Rescheduling fees increase, but the base registration fee remains the same. If you choose to cancel during this zone, you will not receive a cancellation refund, but your attempt will be saved. **Bronze Zone:** The highest price for base registration fees, and there are no options to reschedule. If you choose to cancel during this zone, you will not receive a cancellation refund, but your attempt will be saved.

**NOTE:** After the Bronze Zone deadline, which is eight days before an exam date, you may not schedule, reschedule, or cancel your exam or make any name changes. <u>Please see the emergency refund request</u> process if you experience an emergency situation and would like your case reviewed for a refund.

When rescheduling an exam to or from an area where taxes are collected (international locations outside the United States and Canada), you may be prevented from completing your transaction online. If this is the case, contact us by phone as soon as possible for assistance with rescheduling your appointment. The base fee to reschedule will be the same, but the amount of tax on that fee may change depending on the location of the new test center.



You cannot reschedule into a future testing year.

#### **Cancellations and Refunds**

Cancellations may be made online through the MCAT Registration System before the Bronze Zone deadline. You will receive an email confirming your cancellation. If you do not receive an email within 24 hours of your cancellation request, please contact us immediately.



If you wish to cancel your appointment, you must do so by the Bronze Zone scheduling deadline associated with your current exam date. If you do not cancel your appointment and you do not sit for the exam, you will lose an attempt. It may take up to 24 hours after your original appointment time before you're able to schedule a new appointment. You will be required to pay the full, initial scheduling fee.

If you cancel **before** the Gold Zone scheduling deadline associated with your exam date, you will receive a refund in accordance with the current year's scheduling fees found in <u>Scheduling and Fees</u>. If you cancel **after** the Gold Zone scheduling deadline, you will not receive a refund.



Additional fees paid for rescheduling or for international sites are nonrefundable, and we will not extend any deadlines for any reason.

Refunds are automatically applied to the credit or debit card used for the initial scheduling. Depending on the card company's policy, the funds may take a few days to clear.



# **Emergency Refund**

Refunds due to an emergency may be requested after an exam if one of the following occurs after the Silver Zone scheduling deadline:

- You are hospitalized.
- You experience a death in your immediate family.
- You are unexpectedly called away to active military service.
- You are unexpectedly called away for health care service duties related to a catastrophic event.
- You are called to jury duty the day of your exam.
- You are displaced from your residence due to a natural disaster.

The maximum emergency refund amount is the current year's Gold Zone cancellation refund. This exam may still count as one of your attempts toward your testing limits. If you know you will be unable to take your exam, you are encouraged to cancel your appointment before the Bronze zone deadline, if possible, to guarantee your attempt is not counted.

You will be asked to provide supporting documentation with your request. Supporting documentation includes any hospital records, official requests for deployment or jury duty, funeral program or death certification, and/or proof of displacement. Complete requests for emergency-related refunds, including all necessary accompanying documentation, must be received no later than three weeks (21 days) after your scheduled exam date. Please submit the Emergency Refund Request Form through the MCAT Registration System in the Service Requests section.

# Service Requests

- · Request an update to the personal information on your MCAT score report
- · Report a test center concern
- Report a flawed or ambiguous exam question
- · Request a rescore of your exam
- · Submit Authorization to Release Health Information Pertaining to MCAT ® Accommodations
- · Submit an emergency refund request
- Submit another type of request

The AAMC will email you the decision about your request within two weeks of receipt of the required documentation. Approved refunds will be applied to the method of payment used during the initial scheduling process; it is not possible to return the funds to a different method of payment. **Refunds are not guaranteed and are issued at the AAMC's sole discretion.** 

# **MCAT Appointments Are Subject to Change or Cancellation**

The AAMC and its test-delivery administrator, Pearson VUE, make every attempt to ensure all facilities are properly equipped and fully functional on test day and that access to the test center is available to examinees. On those rare occasions when we are unable to administer the exam due to situations outside our control, it may be necessary for the AAMC to reschedule to new locations and/or dates based on availability. Situations outside our control include:

- Technical or equipment issues.
- Power outages.





- Civil unrest, including protests and/or demonstrations.
- State or local government mandates, including applicable stay-at-home orders.
- Weather or environmental hazards, including hurricanes, unsafe road conditions (for example, icy), tornados, wildfires, and flooding.

The AAMC understands that late cancellations are stressful. We will work with displaced examinees to secure an alternate test date and/or location as appropriate. You will not be responsible for rescheduling fees in this situation. If rescheduling is not possible, you will receive a full refund, and if in the process an attempt is exhausted, it can be returned, if needed. Keep your contact information current so that the AAMC or Pearson VUE can contact you in the unlikely event that we need to notify you of a change. If you have questions about the status of your exam, please contact us at <a href="mailto:mcatage-mailto:mcatage-mc

The AAMC and Pearson VUE will not administer make-up exams after the testing year ends, reimburse for lost wages, or compensate for travel expenses. Additionally, the AAMC is not responsible for missed application deadlines and will not expedite the release of scores as a result of a rescheduled appointment.

If the AAMC or Pearson VUE cancel your appointment for any reason, you must reschedule a new appointment or request a refund within the same testing year in which the cancellation occurred. In cases where rescheduling is not possible, especially late in the testing year when fewer opportunities remain, your registration fee will be fully refunded. The fee CANNOT be applied toward a future testing year.



If you are rescheduled to a new appointment and decide to make additional changes or cancel, you must do so by the deadlines associated with the new appointment and submit any applicable fees.



# What You Need to Know About Test Day

The AAMC is deeply committed to ensuring the accuracy and validity of test scores by providing fair, consistent, and secure testing conditions for all examinees. To do so, the staff at each test center strictly adheres to a set of test-day procedures.

#### **Arriving at the Test Center**

Report to the test center at least 30 minutes before your exam start time to ensure you have enough time to check in, store your personal belongings, and prepare to test. If you arrive more than 30 minutes before your start time, the test center may not yet be open. If you arrive after your exam start time, *you may not be allowed to test.* There are no refunds granted for late arrivals or missed exams ("no-shows").

Due to the nature of the check-in process, not all examinees will begin testing precisely at the scheduled start time. This will not affect your total testing time.

#### **Test-Center Current Address**

The current address of your test center is available in the <u>MCAT Registration System</u>. On rare occasions, a test-center address or location may change. If such an address change occurs, the AAMC or Pearson VUE will make every effort to notify you via email before your test date.



It is best to plan ahead by locating the test center before test day. You will not be allowed to enter the testing center, but you will know how to get there and how long it will take. Please note: Outside guests are not allowed in the testing center at any time.

#### **Time Zones**

Know what time zone your test center adheres to, especially if you are crossing a state or county line. *It may be different from what you expect*. For example, daylight savings time is not adhered to by all U.S. states or local regions within a state.

#### **No-Shows**

If you are late or do not sit for an exam you registered for, you will be considered a "No-Show." No-Shows will not be reported to schools or programs to which you are applying, but they *will* count toward the maximum number of test attempts you are allowed (see "Testing Limits").

Your scheduling fee will not be refunded if you are a No-Show. This policy also applies to examinees who are not admitted due to improper identification or other policy violations.

#### **Inclement Weather and Other Test-Center Closures**

Unless otherwise notified, test centers will be open even in the event of inclement weather, and examinees will be expected to report for their appointments. Scheduling fees will not be refunded if you are delayed or unable to reach the test center, so please allow sufficient travel time to reach your test center safely. You will receive an email from Pearson VUE if a test center is closed for any reason. If you have questions or concerns about weather affecting your ability to reach the test site, please call the AAMC at 202-828-0600 in advance of your exam.



#### Check-In Rules and Procedures

Examinees will be checked in and seated in the testing room one at a time by the Test Administrator. The <u>check-in process</u> consists of the following steps, although the order of the steps may vary slightly.

# **Review of Test-Center Regulations**

You will be presented with the AAMC Candidate Rules Agreement, which outlines the standard test-center rules and regulations, for your review. In addition to the AAMC Candidate Rules Agreement, each testing center may have its own regulations regarding expectations of you while you are in that facility. Failing to comply with the AAMC Candidate Rules Agreement or test-center regulations may result in the termination of your exam.

#### Verification of ID

To be admitted into the exam, you will need to provide an MCAT-Accepted ID, as detailed earlier in this document. At the test center, your ID may be digitally authenticated. The Test Administrator may scan the ID, in whole or in part, and information stored digitally on the ID may be collected.

# **Digital Signature**

You will be required to provide a digital signature during the check-in process that will be used to verify that the person who registered for the MCAT exam is the person sitting for the exam. Your signature also indicates your agreement to adhere to the AAMC Candidate Rules. The digital signature may also be used as part of the AAMC's investigation procedures.

#### Palm Vein Scan

A scan of your palm veins will be taken at check-in. Palm vein biometric recognition examines the unique patterns in the veins of your palms using a safe, near-infrared light source like that in a TV remote control.

Palm vein recognition allows Pearson VUE to detect people trying to take exams under assumed tester identities. By preventing proxy testers, the technology helps Pearson VUE maintain the integrity of examinations, which maintains the validity of your MCAT scores.

#### **Photo Capture**

A digital passport-style photo of you will be captured during the check-in process. The test-day photo may also be used as part of the AAMC's investigation procedures.

# **Storage of Personal Belongings**

Unless authorized by the AAMC prior to your test date, all personal items must be stowed in the provided secure storage as directed by the Test Administrator. You will be required to store cell phones and small electronic devices in sealed bags given to you at the test center. The bag must remain sealed until a Test Administrator opens it at the conclusion of your exam. Neither the AAMC nor Pearson VUE will be responsible for lost, stolen, or damaged items.



The AAMC recommends that you bring as few personal items as possible, including jewelry and watches, to the test center on test day. You will be asked to remove these items on test day. You will be required to turn out your pockets to demonstrate they are empty.



#### You may bring ONLY the following personal items into the testing room:

- Eyeglasses subject to visual and physical inspection by Test Administrators.
- MCAT-Accepted ID.
- Items provided by the test center:
  - o Earplugs (personal earplugs are not allowed).
  - Storage key.
  - Noteboard booklet.
  - Fine-point marker.

#### No other items are permitted unless approved by the AAMC.

If you require an item in the testing room for medical reasons, you must obtain prior approval from the AAMC through the accommodations request process. (See <u>Testing With Accommodations</u>.) If you believe that you require an electronic medical device in the testing room due to a medical condition or disability, please review the <u>MCAT Exam With Accommodations website</u> and contact <u>accommodations@aamc.org</u>. You are encouraged to contact us as early as possible in advance of your test date to ensure we have enough time to review your request.

Personal items that appear suspicious may be photographed or confiscated.

#### **Noteboard Booklets**

You will be provided with a <u>noteboard booklet</u> for note-taking during the exam. It contains nine 14-by-8.5-inch wet-erase pages.

Noteboard booklet usage and guidelines:

- The noteboard booklet must remain on your desk and in one piece.
- You may not
  - o Rip, tear, or separate the noteboard booklet.
  - Conceal or remove the booklet, in whole or in part, from the exam room, including during any breaks or at the end of the exam.
  - Wipe or erase any of your notes from the booklet.
  - Use your noteboard booklet to "brain dump" upon returning from a break prior to beginning the next section.
- If you require an additional noteboard booklet during the exam, please raise your hand to alert the Test Administrator, who will exchange your original booklet for a new one.

# **Entering and Exiting the Testing Room**

Every time you enter the testing room, you will be asked to provide your ID and place your palms on the scanning device. You will also be required to pat yourself down to show the administrator you do not have any prohibited items in your clothing and to turn your pockets inside-out to show that they are empty. You may be asked to remove sweaters or sweatshirts for inspection and/or be scanned with a metal-detector wand. If you refuse, you may not be allowed to test.

You will be required to begin your exam immediately upon sitting at your workstation. Due to the volume of examinees at your test center and check-in procedures, the actual start times will vary by individual.

Any time you wish to leave the testing room, whether you have completed your exam or wish to take a break, you must raise your hand to alert the Test Administrator and remain seated at your workstation



until the Test Administrator escorts you out of the testing room. You will be required to provide your palm vein and/or ID every time you leave the testing room.

# **Test-Day Certification Statement**

On test day, before you begin taking the MCAT exam, you will be presented with an on-screen Certification Statement. The Certification Statement reminds you of the obligations under the Examinee Agreement and *The MCAT Essentials* to which you agreed when you registered for the exam. By clicking the circle indicating that you agree with the Certification Statement, you will be certifying that you have read and agree to abide by all rules and policies set forth in the Examinee Agreement and *The MCAT Essentials*. The full text of the Certification Statement that you will see on test day is as follows:

Test-Day Certification - Candidate Name

Time Remaining 00:03:35



#### TEST-DAY CERTIFICATION

By proceeding with today's MCAT® exam, you certify that you have not and will not engage in any conduct that compromises the integrity, validity, or security of the MCAT exam. You certify that:

- Prior to the exam, you did not give or receive information about the questions that might appear on your MCAT exam. During the exam, you will not give or receive information about the content of the exam.
- You will keep the MCAT exam content confidential indefinitely, including, but not limited to: exam
  questions, passages, graphics, incorrect responses, correct answers, and topic lists, frequency and
  order of exam topics, when described in more specific detail than the What's on the MCAT Exam.
- You are the person whose name appears on this MCAT exam registration and you meet the eligibility requirements for sitting for the MCAT exam.
- You are taking the MCAT exam for the sole purpose of applying to and attending a healthprofessions school and program that accepts MCAT exam results to satisfy a test-score admissions requirement, unless otherwise approved by the AAMC.
- You will not access any written materials, electronic devices, cell phones, or other unauthorized items at any point during today's MCAT administration which includes any scheduled or unscheduled breaks.
- You will abide by all MCAT policies and procedures found in The MCAT Essentials, including the Examinee Agreement to which you agreed when you registered for the MCAT exam.
- You understand that a violation of any MCAT rule may result in an investigation which could lead to
  a report of factual findings sent to legitimately interested parties, score cancellation, a partial or
  permanent ban from taking the MCAT in the future, or civil or criminal penalties.

I have read, and agree to comply with, the terms of this Test-Day Certification, including all additional terms and policies set forth in The MCAT Essentials, and I understand the consequences for failing to comply.

O I agree

O I do NOT agree

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# In the Testing Room

- Your MCAT-Accepted ID must be visible on your desk at all times.
- Time is counted down by section. If you finish a section early, you may continue to the next section, but additional time will not carry over to any subsequent sections or breaks. You will not be able to return to a previous section once it has been completed.
- You must follow all directions and verbal instructions provided by the testing staff.
- Test Administrators constantly monitor the testing room. Each exam station is monitored and recorded via closed-circuit digital video recording (DVR).
- If you require assistance or encounter a problem while taking the exam, raise your hand immediately. The Test Administrator will come to you and, if needed, may escort you out of the testing room.

#### **Breaks, Food and Drink**

The MCAT Exam contains two optional 10-minute breaks and one optional 30-minute midexam break. If you take an unscheduled break at any other time, the testing time will **not** stop. You will be responsible for tracking your break time using the clock in the test center waiting area. If you do not see a clock, you may ask the test-center staff where you can monitor your time.



You are not permitted to leave the test-center building or floor during a break for any reason.

Should you finish a content section early, you must end that section before you take your scheduled break. Any remaining time in the section may not be used to extend any subsequent sections or breaks.



If you return from a break before the break time expires, you will be prompted to continue the exam immediately upon being seated. Any remaining break time will not be applied to subsequent sections of the exam or future or scheduled breaks.

Follow the exam schedule carefully. (See MCAT <u>Exam Content.</u>) Taking breaks longer than the allotted time can lead to repercussions, including loss of exam time or ability to void the exam. If your break exceeds the time allotted for the break, any overage may be subtracted from the time you have to take the following test section. You will need to allow time for check-in procedures when you return from your break.

You are permitted to bring your own food and drinks; however, these items must be stored outside the testing room in your assigned locker or other storage provided to you at the test center. You may access them on your breaks. You will not be permitted to leave the test-center floor or building to retrieve food or drink, nor will you be permitted to have food or drink delivered to the testing center after you start the exam. There are no microwaves or refrigerators available in the test centers for your use.



# **Scoring or Voiding Your Exam**

On test day, you have the option to void your MCAT exam if you do not want your test to be scored. When you finish your exam, you will see the screen below.

Congratulations! You have completed the exam.

If you would like to have your MCAT<sup>®</sup> exam SCORED, select **I wish to have my MCAT exam SCORED**. If you select this option, your results will be reported and you will not be able to cancel your scores on a later date.

If you wish to VOID your MCAT<sup>®</sup> exam and NOT have it scored, select **I wish to VOID my MCAT exam.** Your results will not be scored, and you will not receive a refund of your scheduling fee.

If time expires before you submit your selection, your answer will default to your current selection. If no selection is made, your answer will default to SCORED.

O I wish to have my MCAT exam SCORED.

O I wish to VOID my MCAT exam.

Select Next to submit your selection.



You will have ONE opportunity to score or void your exam. Once you select "Next" to submit your selection, your decision cannot be reversed.

#### Please note:

- If you do not want your exam scored, you must select "I wish to VOID my MCAT exam" when prompted on your computer screen. Notifying the Test Administrator of your intent to void your exam is not sufficient. Voiding or scoring cannot be reversed after the exam.
- If you are not presented with the void-exam question, you must ask the Test Administrator to file
  a report before leaving the test center and submit a <u>Test-Center Concern</u> for the situation to be
  investigated.
- If you must leave before completing your exam due to illness or unforeseen circumstances, the AAMC advises you to click through your exam in order to void it. Otherwise, you must ask the Test Administrator to file a report before you leave the test center, and, after you leave the test center, you must submit a <u>Test-Center</u> Concern so that the AAMC may void your exam for you.
- Failure to properly void your exam may result in the release of your incomplete scores. These scores cannot be removed from your testing history.

#### What Happens After You Void Your Exam?

- Information from voided exams is not included on score reports sent to medical schools.
   Indication of a voided exam will be displayed in the <u>MCAT Score Reporting System</u> after the scheduled score release date for only you to see.
- A voided exam does count toward your testing limits. (See Testing Limits.)
- Voiding an exam is not grounds for a refund.
- Your score or void decision will be included in the confirmation letter you receive from the Test Administrator.



 The AAMC Services Contact Center may not have the information about your decision to score or void your exam until at least five days after the test date.

#### After the Exam

After you complete your exam and are escorted out of the testing room, you must hand the Test Administrator your sealed digital device bag(s) to be opened, present your ID again to the Test Administrator, and return all materials supplied by the test center. After returning these items, a Test Administrator will provide you with a completion confirmation letter. This letter is for your records and is proof that you sat for and completed the exam.

# **Registering for Another Test Date**

There is a 48-hour waiting period once you complete your MCAT exam before you are permitted to register for another exam through the MCAT Registration System. Any attempts to register for another exam before the MCAT Registration System makes that option available to you, such as using a new or different AAMC ID, is a violation of MCAT policies that may be subject to the AAMC's <u>investigation</u> procedures.

Once the waiting period is complete, the MCAT Registration System will allow you to register or schedule another test date.



Attempting to register for another test date before the end of the waiting period is a violation of MCAT policies.

# **Testing Irregularities**

The MCAT exam is a standardized test, which requires that certain aspects of the exam remain constant across the entire testing population, including, but not limited to, the number of questions, the subject areas covered, the difficulty of the exam overall, and the conditions under which the test is administered. In the rare event an irregularity occurs that results in one of the standardized aspects of your exam being altered to an extent that you may have been unfairly impaired or advantaged, the AAMC may, at its sole discretion, cancel your scores. In such cases, the raw or scaled score will not be disclosed to you, medical schools, or any other interested parties. The AAMC will make every effort to find you a test date to retake your exam. If you wish to retake your exam, you will be required to retake it in full. In cases where rescheduling is not possible, especially late in the testing year when fewer opportunities remain, your registration fee will be fully refunded. The fee CANNOT be applied toward a future testing year.

The AAMC and Pearson VUE will not reimburse for lost wages or compensate for travel expenses.



# **Issues Preventing Completion or Scoring of Your Exam**

If you are unable to complete your exam due to workstation outages, power outages, or other test-day issues, you are encouraged to submit a Test-Center Concern.

#### If an Error Occurs

The AAMC takes great care to ensure registrations are properly processed and exams are properly prepared, handled, and scored. In the unlikely event that an error occurs, the AAMC will, if possible, correct it.

Please note: The remedies described within this section are the exclusive remedies available for errors in registrations, exam information, scoring (including score reporting), testing disruptions, and potential compromises to exam content by one or more examinees through prior access to the exam.

# **Reporting a Test-Center Concern**

If you believe that test-center conditions interfered with your performance on the exam and you wish to have the AAMC research what occurred, you must do **both** of the following:

- Ask the Test Administrator to file a case report at the time the incident occurs.
  - The test center is not responsible for researching or resolving any problem(s) you
    experienced (only the AAMC can do that); however, filing the case report the day of is
    necessary for the AAMC to act on your Test-Center Concern.
  - Ask the Test Administrator to provide you with the case report number. Please include this in your Test-Center Concern.
  - If you do not ask the Test Administrator to witness and document your concern at the time the problem occurs, the AAMC may not be able to confirm the problem.
- Submit the MCAT Test-Center Concern form through the <u>MCAT Registration System</u> no later than five (5) calendar days after your exam. Concerns received after five calendar days or sent via other channels <u>will not</u> be investigated.

An MCAT Test-Center Concern submitted within five calendar days of your exam will receive a written response via email detailing the findings of the investigation. Investigations are typically concluded before the exam score release date. If a testing irregularity is confirmed, you may provide the AAMC's written response to any interested party as documentation of the incident.

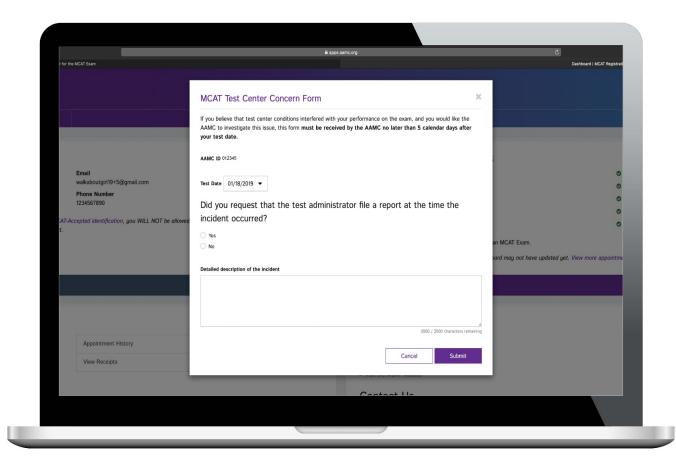
Your score may be "held" until the investigation is fully concluded. A score on "hold" means you will not be able to view or release your score until the investigation is complete or change your decision to void or score your exam. The MCAT Program will not report your score over the phone or in email.

The AAMC will not reverse your decision to void or score your exam in the event of a confirmed test-center problem. Furthermore, if you complete the exam and submit it for scoring despite the occurrence of a testing irregularity, you are not eligible for a refund or a free retest.

If it is determined that a testing irregularity occurred that invalidates a score, the AAMC reserves the right to cancel your score. You will receive verbal and written communication if such an instance occurs.



Below is an example of a Test-Center Concern form from the MCAT Registration System website:



# **Test Question Challenges**

Please notify the AAMC **no later than five (5) calendar days after your exam** if you believe a question was flawed, ambiguous, redundant, or repetitive.

You may submit an MCAT Test Question Challenge through the <u>MCAT Registration System</u>. Challenges received after five calendar days will not be investigated.

The AAMC will provide a written response via email to test question challenges submitted in a timely manner. You may expect a written response within two to three weeks from the date we receive your correspondence.



#### **Discussion of the MCAT Exam**

The AAMC developed <u>a set of guidelines</u> to help you understand the prohibition on disclosure of exam content and how you may appropriately share your exam experience.

#### What IS permitted:

- Commenting on your general exam experience, such as test-center conditions or how you felt about a particular test section.
- Describing the exam with the same level of detail as in the What's on the MCAT Exam?

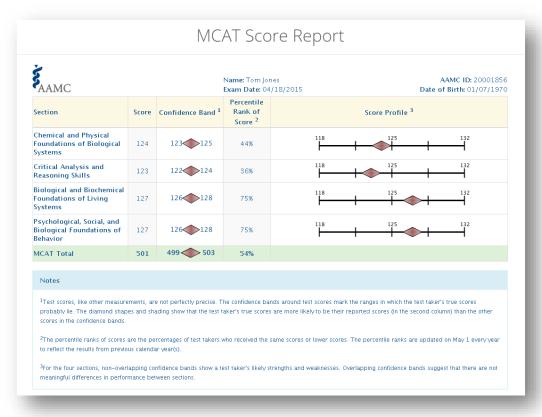
#### What is NOT permitted:

- Describing in more specific detail than in the What's on the MCAT Exam?: exam questions, passages, graphics, incorrect responses, correct answers, topic lists, and frequency and order of exam topics.
- Outlining the steps or process to answer a question.
- Speculating about which questions are field-test or experimental questions.
- Assisting anyone else in doing any of the above.

While you may read or hear other guidelines inconsistent with these statements, keep in mind that the information contained herein, and in the binding MCAT Examinee Agreement, is directly from the AAMC. By following these guidelines, it is possible to share your MCAT experience without committing a violation.



# **MCAT Scores**



# **Exam Scoring**

You will receive a separate score for each of the four sections of the MCAT exam, as well as a total score.

- Your raw score on each of the four multiple-choice sections is based on the numbers of questions you answer correctly in each section. *There is no penalty for guessing.*
- The raw score for each section is then converted to a scaled score ranging from 118 (lowest) to 132 (highest).
- Your total scaled score is the sum of the four individual section scores and will range from 472 to 528.
- Every test form of the MCAT exam measures the same basic concepts and skills. However, each form is different in the specific questions it uses. While care is taken to make sure that each form is about equivalent in difficulty, one form may be slightly more or less difficult than another. The conversion of raw scores to scaled scores, through a process called equating, compensates for small variations in difficulty between sets of questions and ensures that scores have the same meaning, no matter when you test or who tests at the same time you did.
- A <u>percentile rank</u> is reported along with each section and total score. The percentile ranks of
  scores are the percentages of test-takers who received the same score as or lower scores than
  you did. Updates to the percentile ranks will be made on May 1 each year. The percentile ranks
  will be updated with all examinees' scores from the most recent three years.



For additional information on exam scoring, including a short video and an example of a score report, please visit our <u>MCAT scores</u> webpage.

# **Receiving and Sending Scores**

#### **How to Receive Your Test Scores**

Your test scores will be available for viewing no later than **5:00 p.m. ET** on the day of the score release for your exam. You can view your scores by signing in to the <u>MCAT Score Reporting System</u>. You will not see your recent exam date(s) in the history section of the MCAT Score Reporting System until scores are released. See <u>2021 Calendars</u>, <u>Scheduling Deadlines</u>, <u>and Score Release Dates</u> for tentative release dates.

AAMC staff will <u>not</u> provide scores over the phone or via email. The AAMC is not responsible for any claims for damages resulting from delayed transmission of test scores for any reason.

# **Score Reporting Through Your AMCAS Application**

If you are applying to medical school through the <u>American Medical College Application Service</u>® (AMCAS®), you do not need to take any additional steps to add your scores to your AMCAS application. Please note that medical schools want to see your entire testing history, so you cannot withhold current or prior scores from your AMCAS application.

If you have taken the exam previously, check the application policies of each school you are interested in to see if they will accept your previous scores.

As of April 2003, the AAMC has followed a full-disclosure policy. This means that all tests taken from April 2003 onward will be included in score reports or will be made available through your AMCAS application. Pre-2003 scores that have previously been released to AMCAS will also be included in your AMCAS application.

To contact AMCAS, email amcas@aamc.org or call 202-828-0600.

# Rescoring

The process to compute and report MCAT scores is rigorous, and the AAMC conducts a variety of quality control procedures to verify score accuracy. The possibility for error in the scoring process is extremely low. However, if you believe that a scoring error has been made, you may request that your answers be independently rescored by hand to double-check the accuracy of your scores.

To request a rescore, you may submit an MCAT Rescore Request through the MCAT Registration System no later than 30 calendar days after the score release date. After submitting a Rescore Request, you will receive an invoice for payment via email. A Rescore Request is not complete until full payment is received. The price associated with a rescore request is \$65 for the 2021 testing year. The AAMC will respond to your email request within three (3) weeks of its receipt. The response letter will either confirm your original scores as reported or inform you of the corrected scaled scores for each test section. We will not disclose your raw scores or provide any additional feedback on your exam performance.



# **Contacting Us**

AAMC customer service specialists are available to assist you with the registration process, test-day procedures, and score reporting. To help ensure resolution of your question or concern before your test date, contact us no later than the Silver Zone scheduling deadline associated with your test date. Please allow up to two business days for a reply to your email.

MCAT Program
AAMC
655 K St. NW, Suite 100
Washington, DC 20001-2399

Telephone: 202-828-0600

**Contact Form:** aamc.org/contactmcat

Hours: Monday-Friday, 9 a.m.-7 p.m. ET Closed Wednesday, 3-5 p.m. ET

On MCAT test days, staff are available at a minimum from 7:30 a.m. to 11:30 a.m. ET. These hours are subject to change. Please visit the <u>MCAT website</u> for the most up-to-date information.



The months of June, July, August, and September are peak testing months. During this time, you may experience wait times that are longer than usual.



Association of American Medical Colleges 655 K Street, NW, Suite 100, Washington, DC 20001-2399 T 202 828 0400 aamc.org