



# CAEH19

EDMONTON NOV 04-06

NATIONAL CONFERENCE ON ENDING HOMELESSNESS  
CONFÉRENCE NATIONALE POUR METTRE FIN À L'ITINÉRANCE





## **THE NATIONAL CONFERENCE ON ENDING HOMELESSNESS IS A DIVERSE, INCLUSIVE, ACCEPTING AND SAFE SPACE FOR EVERYONE.**

We welcome participants from all backgrounds, including people of colour, marginalized groups, and those of diverse sexual orientations and gender identities. We have taken steps to ensure the inclusion of 2SLGBTQQIA people by adding space on all conference name badges to include pronouns, designating gender-neutral bathrooms and featuring diverse presenters, organizers and presentations. We recognize that our valued 2SLGBTQQIA and non-binary community members regularly experience discrimination and violence in their daily lives simply for existing, and such behaviour will not be tolerated. If any discrimination is witnessed or experienced during this conference, or if you feel unsafe, please notify a conference organizer or any member of staff or our Board of Directors. If you have suggestions on how we can better make the National Conference on Ending Homelessness a more inclusive space, please let us know.



<b>2</b>	<b>Welcome</b>
<b>4</b>	<b>Our Team</b>
<b>5</b>	<b>Honouring Indigenous Culture and Spirituality</b>
<b>7</b>	<b>Conference Cultural Support</b>
<b>8</b>	<b>Keynote Speakers</b>
<b>10</b>	<b>Paula Goering Memorial Scholarship</b>
<b>11</b>	<b>Books at CAEH19</b>
<b>12</b>	<b>General Information</b>
	Registration and Information
	We Value Your Pronouns
	Simultaneous Interpretation
	Speaker Ready Room
	Lived Experience Lounge
	Quiet Room
	Spiritual Room
	Photo/Video Consent
	Internet
	Plenary and Workshop Attendance
	Scent-free Conference
	Security
	Acknowledgements
<b>14</b>	<b>Floorplans</b>
<b>15</b>	<b>Exhibitors</b>
<b>16</b>	<b>Program at a Glance</b>
<b>17</b>	<b>Artisan Market</b>
<b>18</b>	<b>Detailed Conference Program</b>
18	Day 1 Monday, November 4
29	Day 2 Tuesday, November 5
41	Day 3 Wednesday, November 6
<b>46</b>	<b>MMIWG: Reclaiming Power and Place</b>
<b>48</b>	<b>TRC: Principles of Reconciliation</b>
<b>49</b>	<b>Our Sponsors</b>

## WELCOME TO THE 2019 NATIONAL CONFERENCE ON ENDING HOMELESSNESS!

We are grateful and honoured to be gathered on Treaty 6 Territory, a traditional gathering place for Indigenous peoples including the Cree, Blackfoot, Métis, Nakota Sioux, Dene, Inuit, and many others whose histories, languages, and cultures continue to influence this vibrant community.

We brought the conference here to Edmonton this year to recognize, learn from and be inspired by this city's remarkable accomplishments on the road to ending homelessness. Under the leadership of Homeward Trust, Edmonton has reduced homelessness more than any other big city in Canada. Since 2009, Edmonton has reduced overall homelessness by 43 percent and since January of this year has reduced chronic homelessness by another 15 percent.

There is still more to do, but Edmonton is proving what everyone here believes to be true – that homelessness can and will end.

Edmonton has been joined this year by a growing list of communities like Chatham Kent, Medicine Hat, Guelph and Kawartha Haliburton who are driving measurable reductions in chronic homelessness, month over month. They will soon be joined by others and I hope (and expect) that when we gather next year, we will celebrate communities having reduced chronic and/or veteran homelessness by 50 percent and recognize the first community – or communities – who will have achieved functional zero chronic homelessness.

These communities, all of you at this conference and your partners, donors, supporters, staff and volunteers – you are all the Canadian Alliance to End Homelessness. We are an alliance of individuals and organizations united by our shared mission and values each doing what it takes to achieve our shared mission.

The impact of alliances is the result of the collective skill, effort, wisdom and strength of their members, and those members' work to reinforce and support each other. The work of ending homelessness can be challenging, hard and often isolating. This conference is an opportunity for you to recharge your batteries, learn from your peers and be inspired by those we serve.

During your time here draw on the wisdom of your peers. We have over 1,300 experts in one place for over two and a half days. Seek out new ideas, innovations and skills that will accelerate your efforts back home. I encourage you to learn and be inspired with the intention to act.

Speaking of being allies, over the course of this conference we will pay tribute to our Indigenous relatives through ceremonies and learning. It's important we recognize we all work in the machinery of colonization and act where we can to advance decolonization and Reconciliation. It's not enough for us to acknowledge the land and the first stewards of the land this conference takes place on – we have to take the opportunity to listen to the insights available to us here, and we have to act.



I'd like to thank our Edmonton Host Committee and the dozens of local volunteers for their hard work, time and hospitality. It is simply not possible to put on a conference like this without their help.

Finally, I want to thank all of you for supporting the participation of people with lived experience of homelessness through the Inclusion Fee you paid with your registration. I'm pleased to report that with your support, and the support of our sponsors, we are welcoming about 150 people with lived experience of homelessness to the conference. We are honoured and enriched by their presence.

This is our seventh and largest national conference. Every year we meet we are one step closer to ending homelessness and one step closer to the day when these conferences will no longer be necessary.

Our alliance is growing, it is strong, and we will achieve our mission to end homelessness together. I need only look around this room to know this to be true.

Onwards,

**Tim Richter**  
*President & CEO,*  
*Canadian Alliance to End Homelessness*

# THE CANADIAN ALLIANCE TO END HOMELESSNESS

The Canadian Alliance to End Homelessness is a registered charity founded in 2011 to build and lead a national movement of individuals, organizations and communities working together to end homelessness in Canada.

The CAEH supports communities to apply proven approaches including House First, data-driven decision making and collective action to transform programs, policies and systems toward the goal of ending homelessness.

We are a leading voice on homelessness in Canada and we work closely with our allies to lobby for the policy changes necessary to help communities achieve their goal of ending homelessness.

## OUR WORK INCLUDES:



### National Conference on Ending Homelessness

Our annual national conference arms policy makers, funders, researchers, advocates, community leaders and front line workers with the inspiration, information, tools and training they need to end homelessness.

[conference.caeh.ca](http://conference.caeh.ca)



### Supporting Allied Networks

The CAEH supports several allied networks working toward our shared mission of ending homelessness.

[caeh.ca](http://caeh.ca)



### Built for Zero Canada

Built for Zero Canada is an ambitious national change effort helping a core group of leading communities end chronic homelessness - a first step on the path to eliminating all homelessness in Canada.

[bfzcanada.ca](http://bfzcanada.ca)



### Training and Technical Assistance

We deliver on the ground training and support to communities and front line workers through a mission based, non-profit training and technical assistance consultancy.

[training.caeh.ca](http://training.caeh.ca)

## OUR TEAM

The Canadian Alliance to End Homelessness leads a national movement of individuals, organizations and communities working together to end homelessness in Canada. We are a small team of individuals across the country with shared values and a mission to prevent and end homelessness in Canada.



**Tim Richter**  
*President & CEO*



**Marie Morrison**  
*Director*  
Built for Zero Canada



**Wally Czech**  
*Director*  
Training & Technical Assistance  
Program



**Randalin Ellery**  
*Data Impact & Policy Lead*



**Michelle Bilek**  
*National Field Organizer*



**Trish Muntain**  
*Executive Assistant*



**Jessica Brunet**  
*Data Advisor*  
Built for Zero Canada



**Jody Yurkowsky Pace**  
*Coordinated Access Trainer*  
Training & Technical Assistance  
Program



**Debbie Harrison**  
*Operations Manager*



**Stefania Seccia**  
*Communications Advisor*



**Kerri Kightley**  
*Improvement Advisor*  
Built for Zero Canada

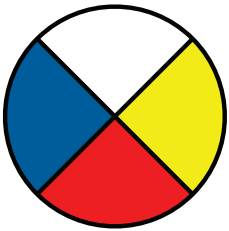


**Ashley Van Der Mark**  
*Improvement Advisor*  
Built for Zero Canada

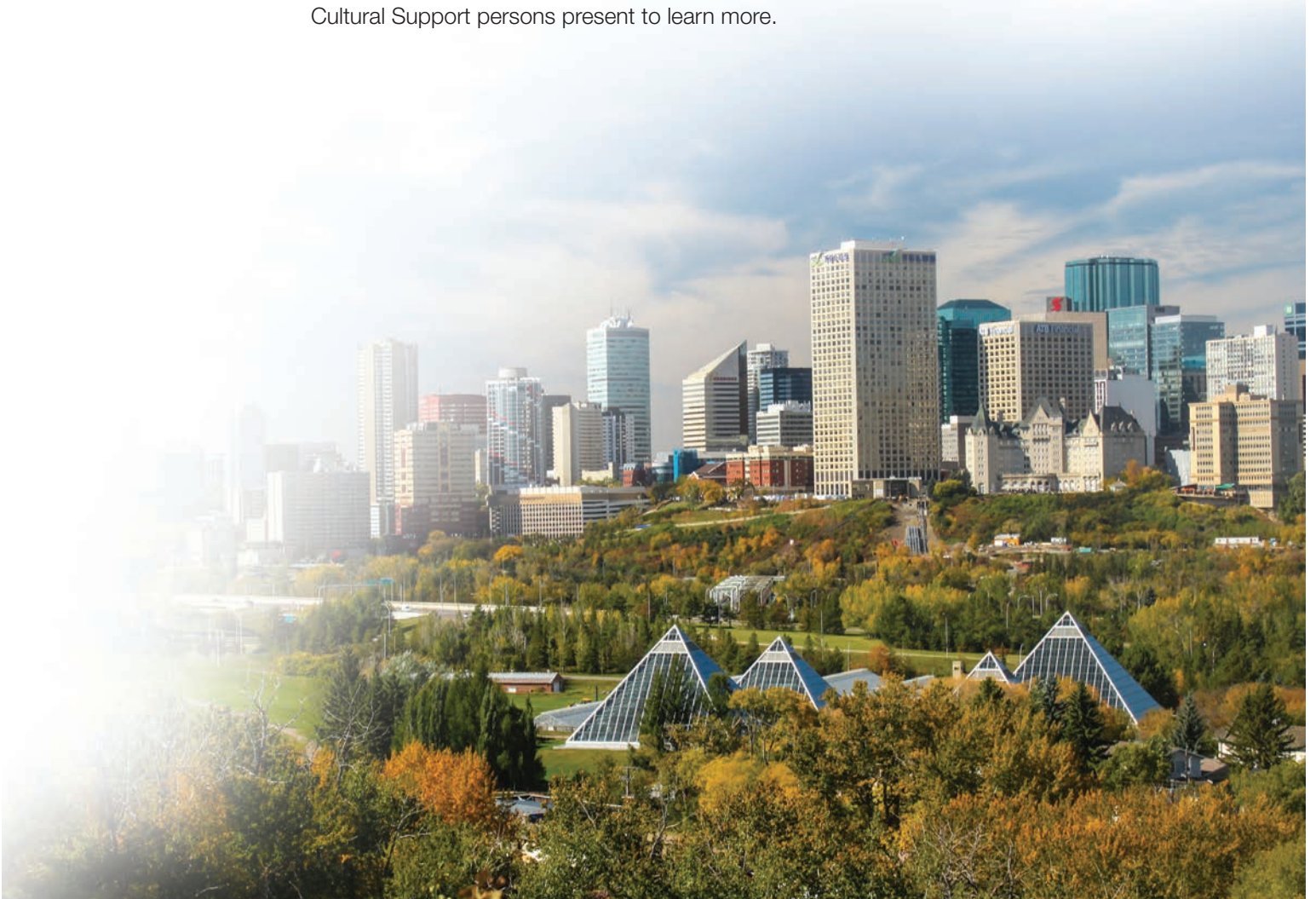


## HONOURING INDIGENOUS CULTURE AND SPIRITUALITY

The CAEH has made a commitment to honour Indigenous worldviews, spirituality and practices at CAEH19 throughout the program, in the conference venue and protocols. The CAEH has incorporated the use of traditional knowledge and Elders from different communities and territories to respect diverse worldviews and the sacredness of protocol and prayer. We have tried to describe some of these elements here to deepen your knowledge and appreciation for Indigenous approaches and values embedded in the conference.



The City of Edmonton is located on Treaty 6 Territory, a traditional gathering place for Indigenous peoples including the Cree, Blackfoot, Métis, Nakota Sioux, Dene, Inuit, and many others whose histories, languages, and cultures continue to influence this vibrant community. These teachings are offered as a gift to conference participants and as an invitation to seek out the Elders, Traditional Teachers, and other Cultural Support persons present to learn more.



## Sacred Fire

A Sacred Fire will be lit on November 4th and will not be extinguished until the closing of the conference. The Sacred Fire will be located just outside the second level entrance of the Edmonton Convention Centre, right beside the Buffalo statue and next to the tipi which has been erected for the conference. The Sacred Fire represents the spirit force that lives within each of us, in Mother Earth, in Creation, and in our relationships. The Sacred Fire is the “element and tool” used to connect to Creator. For the duration of the conference, the Sacred Fire will be cared for by selected Firekeepers. All are welcome to sit at the fire, have discussions, and listen to teachings that may be offered by Elders. Participants may make offerings of tobacco to the Sacred Fire at any point during the conference. Disposal of cigarette butts and other trash in the fire is strictly prohibited. Photos of the Sacred Fire are allowed only during times when Ceremony is not taking place.

## Pipe Ceremony/Sunrise Ceremony

The Elders will conduct a Pipe Ceremony/Sunrise Ceremony at the Sacred Fire site each morning at 7:00am. The Sunrise Ceremony is an opportunity for conference participants to gather and offer greetings to the rising sun, our Elder Brother, at its most powerful time. All conference participants are welcome to join the Sunrise Ceremonies to take in the energy of our Elder Brother Sun and offer prayers of appreciation to all that Creator has provided for. The Elders, with support of the firekeepers, will be available to guide those wishing to join. Photography is not allowed during ceremony.

## Grand Entry, Sacred Songs & Prayers

The conference will officially begin with Grand Entry led by host drum group the Alexis drummers. The Sacred Songs sung during Grand Entry honour our Eagle Staffs and Flags as they enter the plenary room followed by the Elders, Dignitaries, traditional dancers and other delegates. After delegates and ceremonial items are housed, an Opening prayer will be conducted. The Opening prayer offers to Creator our collective appreciation for all he has provided and for a successful gathering.

*Protocol:* Conference participants are asked to enter the plenary room prior to the arrival of the Alexis drummers. Upon arrival of the Alexis drummers all are asked to rise, remove their hats, and remain silent as drummers and singers enter the plenary room. Photography and/or recording is permitted during Grand Entry.

## Star Blanket

At centre stage in our plenary room hangs a Star Blanket created and donated by Donna Spence of Peguis First Nation as a gift to conference participants in 2017. Star Blankets are gifts to honour significant events and milestones. To give a Star Blanket shows respect and admiration. To receive a Star Blanket indicates that the giver holds you in very high esteem. Donna offered this gift to honor the life of her brother Faron Spence and those who work to end homelessness.

## Flags and Eagle Staffs

Each flag recognizes the relationship and contributions that have been shared between Indigenous and Settler peoples. Eagle Staffs are our highest honour and will be followed by the flags. Each Eagle Staff represents an individual group's honour to Creator and is a tribute to the work of that particular group.

## Four Colours

Most commonly recognized in the Medicine Wheel, the four colours White, Yellow, Red and Blue have unique significance to many Indigenous nations. The colours may be interpreted in teachings to represent the four cardinal directions, the four stages of life, the four seasons, the four races of man, and in combination are commonly used to represent unity and interconnectivity. These colours will be featured throughout the conference to indicate a connection to an Indigenous activity.

## Sacred Medicines

Our four sacred medicines, Sage, Sweetgrass, Cedar and Tobacco are gifts from Creator. Tobacco is the first medicine given by Creator and is considered the main activator of all the plant spirits. The four Sacred Medicines are used in everyday life and in ceremonies. It is said the Tobacco sits in the eastern door, Sweetgrass in the southern door, Sage in the west and Cedar in the north. Each medicine has specific properties and are used for specific reasons.

## Smudging

Smudging is the cleansing, or purifying, of energy of a space or people. During a Smudging ceremony, one or all of the four Sacred Medicines are placed in a bowl-shaped shell and ignited. Once kindled, the flames are then gently extinguished, and the smoke of the medicines is gently wafted over individuals or throughout the space for cleansing. Smudge may be used at social gatherings, ceremonies, gatherings, and special events. Note: Women on their moon time are believed to be in a state of purification and hold great power. They are kindly asked to refrain from participation in the smudge (unless Sage is being used). Traditionally, participants smudge their eyes so that they may only see the good in others, their mouth so they may speak the truth, their ears so they may be open to understanding the words of others, towards the heart to help stay grounded in kindness, love and acceptance of others and over the head for a strong and clear mind, free of judgement and assumption. Participants may also continue wafting the smoke over the remainder of their body, including feet and back for protection.



## CONFERENCE CULTURAL SUPPORT

We are pleased to welcome 14 Cultural Support people from various nations, geographic regions and traditions across Turtle Island. These representatives will be available during the conference to share their knowledge and teachings in support of all conference participants.

This special group will be participating in the conference ceremonies and will be on hand to support conference participants with spiritual needs to offer teachings. Our respected Cultural Support group are:



**Wil Campbell**  
Métis Elder



**Phyliss Mustus**  
Alexis Nakota Sioux  
Nation Elder



**Elsie Paul**  
Métis Knowledge Keeper



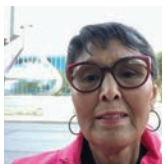
**Bob Cardinal**  
Enoch Cree Nation Elder



**Howard Mustus Jr.**  
Indian Residential School  
Resolution Health Support  
Worker  
Alexis Nakota Sioux Nation



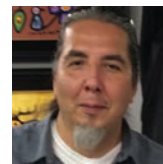
**Leonard Saddleback**  
Maskwacis Elder



**Edna Agnes  
Ekhiyalak Elias**  
Inuit Elder



**Howard Mustus Sr.**  
Alexis Nakota Sioux Nation  
Elder



**Clayton Shirt**  
Knowledge Keeper  
Waakebiness-Bryce  
Institute for Indigenous  
Health Dalla Lana School  
of Public Health, University  
of Toronto Health Sciences



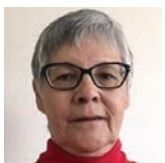
**Julia Gibson**  
Grizzly Bear Woman



**Mike Ormsby**  
Knowledge Keeper/  
Traditional Teacher  
Anishinaabe, family from  
Curve Lake First Nation



**Lauren Blu Waters**  
Community Elder  
Micmaq and Cree and Red  
River Métis



**Ruth Ann Linklater**  
Anishinabe Quay



**Jocelyne Pambrun**  
Métis Knowledge Keeper

Throughout the conference the Spiritual Room and Sacred Fire are available to have discussions and receive guidance, listen to teachings and use for ceremony or prayer.

## PRESENTING CAEH19'S KEYNOTE SPEAKERS

We would like to introduce our six incredible keynote speakers who will be presenting in **Assembly Hall A**. We are grateful for the wisdom of these community leaders, experts and world-renowned authorities.

### DAY

1



#### **DR. WILTON LITTLECHILD**

*Grand Chief of the Confederacy of Treaty Six First Nations, Commissioner of the Truth and Reconciliation Commission*

**Monday Nov.04 - 8:30 am**

#### **DR. EILEEN DE VILLA**

*Medical Officer of Health, City of Toronto*

**Monday Nov.04 - 12:00 pm**



2



#### **DAN HEATH**

*Co-Author of Four New York Times Bestselling Books, Including "Switch".*

**Tuesday Nov.05 - 8:30 am**

#### **CINDY BLACKSTOCK** PhD

*Executive Director, First Nations Child and Family Caring Society of Canada*

**Tuesday Nov.05 - 11:30 am**



3



#### **DR. SANDY BUCHMAN**

*MD, CCFP (PC), FCFP*

*President, Canadian Medical Association*

**Wednesday Nov.06 - 8:30 am**

#### **SHEILA WATT-CLOUTIER**

*Environmental, Cultural, and Human Rights Advocate, Nobel Peace Prize Nominee*

**Wednesday Nov.06 - 11:30 am**





# CAEH Training & Technical Assistance

Providing the **expert training, coaching, consultation and support** for ending homelessness in communities across Canada.

Are you looking for training and technical assistance that will help you end homelessness?

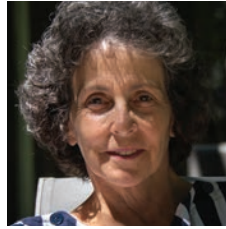
We provide high quality and affordable training and technical assistance on a wide range of topics including **By-Name Lists, Coordinated Access** systems, **Housing First** and much more.

We can customize our training and services to meet your needs with our expert trainers and world-renowned faculty.

[training.caeh.ca](http://training.caeh.ca)



## PAULA GOERING MEMORIAL SCHOLARSHIP



Dr. Paula Goering, RN, PhD was a distinguished clinician, educator and researcher who made a tremendous contribution to research, services, and policies targeting homelessness in Canada for over 30 years. Most recently, Dr. Goering served as the Lead Investigator of the Mental Health Commission of Canada's At Home / Chez Soi Demonstration Project, the largest study conducted on Housing First in the world. Sadly, Dr. Goering passed away on May 24, 2016.

The Paula Goering Memorial Scholarship recognizes Paula's exceptional role as a mentor to innumerable students, as a practitioner and a pioneering researcher who focused on translating research knowledge into practice. The scholarships will be awarded each year to two students and two Housing First practitioners who share Paula's passion for ending homelessness and her commitment to research and evidence based practice.

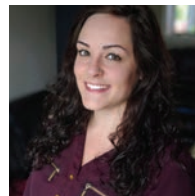
## CONGRATULATIONS

### to the 2019 Paula Goering Memorial Scholarship Winners!



**Danita Frost-Arey**

*Team Lead for the Yellowknife Housing First program*



**Sarah Brown**

*Case Manager at St. John's Homestead Inc.*



**Erika Vas**

*Master's in Development Practice: Indigenous Development degree the University of Winnipeg*



**Bushra Khan**

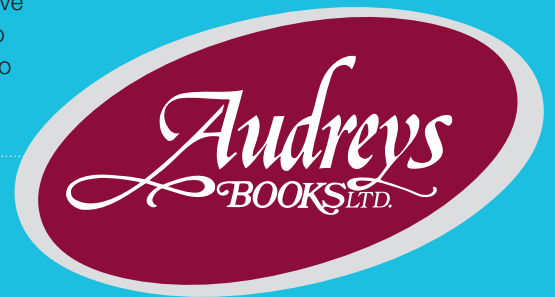
*Clinician Scientist University of Toronto*

The award ceremony will take place at our noon plenary on **Monday, November 4th**. Don't miss the winners' presentations on **Tuesday, November 5th at 1:30 pm in Salon 15-16**.

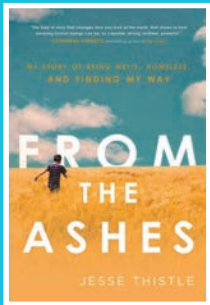
## BOOKS AT CAEH19

Check out our book-selling booth run by **Audrey's Bookstore**. This is your opportunity to get your hands on some of Canada's bestselling books related to homelessness. A wide selection of books will be on sale during conference hours from **Monday to Wednesday** in the **Meeting Level Foyer**.

We're also featuring author events throughout the conference where participants will have an opportunity to meet the author behind their favourite book this year. We're grateful to the authors and storytellers who are joining us at CAEH19 this year. Please make time to say hello, grab a copy, have a chat and get your book signed.



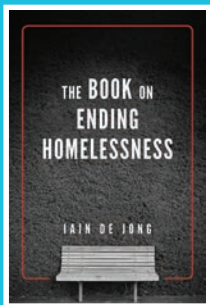
### TUESDAY, NOVEMBER 5



*From the Ashes*  
**Jesse Thistle**

Audrey's Books Kiosk, 1:30 – 2 p.m.

In this extraordinary and inspiring debut memoir, Jesse Thistle, once a high school dropout and now a rising Indigenous scholar, chronicles his life on the streets and how he overcame trauma and addiction to discover the truth about who he is.

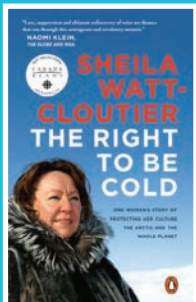


*The Book on Ending Homelessness*  
**Iain De Jong**

Audrey's Books Kiosk, 3:30 – 4:00 p.m.

The Book on Ending Homelessness provides insights for those in the industry, elected officials, policy makers, funders, public servants and the general public on the best ways to move from managing homelessness to ending homelessness. While ending homelessness may seem to be a whacky or even preposterous idea, Iain De Jong takes more than two decades of experience as an award-winning industry leader to lay out how and why homelessness can be ended in very practical ways.

### WEDNESDAY, NOVEMBER 6



*The Right to be Cold*  
**Sheila Watt-Cloutier**

Audrey's Books Kiosk, 1:30 – 2 p.m.

The Right to Be Cold explores the parallels between safeguarding the Arctic and the survival of Inuit culture—and ultimately the world—in the face of past, present, and future environmental degradation. Sheila Watt-Cloutier passionately argues that climate change is a human rights issue and one to which all of us on the planet are inextricably linked.



## GENERAL INFORMATION

### Registration and Information

The Conference Registration and Information Desk will be open on the Assembly Level Lobby of the Edmonton Convention Centre at the following times:

Sunday, November 3	4:00 pm to 8:00 pm
Monday, November 4	7:00 am to 7:00 pm
Tuesday, November 5	7:30 am to 6:00 pm
Wednesday, November 6	7:30 am to 11:30 am

When participants check in at the Registration and Information Desk, they will receive their Conference Badge which must be worn at all times, and a Conference Program. If for any reason you lose your badge, please come to the Conference Registration and Information Desk to have a replacement issued. For sustainability purposes, we only have one program per registrant printed, so please make sure not to lose your program.



### We Value Your Pronouns

For the participants who wish to specify which pronouns they identify with, a space has been left open on the badge to write them in. There will be a table close to registration with a selection of markers to write in which gender pronoun you prefer.

### Simultaneous Interpretation

Simultaneous interpretation will be provided in English and French free of charge to all conference participants. Simultaneous interpretation receivers and headphones for plenaries and selected concurrent sessions may be obtained from the distribution desk in the Assembly Level Foyer outside Assembly Hall A. A valid piece of identification (driver's license or passport) will be required as a security deposit. To avoid unnecessary delays in obtaining receivers, it is highly recommended that receivers and headphones be obtained well in advance of each session. Receivers should be returned at the end of each day. Identification will be returned upon presentation of the receiver and headphones. Loss or damage to equipment will result in replacement charges.

### Speaker Ready Room

The Speaker Ready Room will be available to all speakers of plenary and concurrent sessions. The Speaker Ready Room is located in Salon 20 on the Meeting Level. The room will be equipped with a laptop computer. Only registered speakers will be permitted entry to this area. The Speaker Ready Room will be open:

Monday, November 4	7:30 am to 7:00 pm
Tuesday, November 5	7:30 am to 5:00 pm
Wednesday, November 6	8:00 am to 11:30 am

### Lived Experience Lounge

A lounge will be available for the exclusive use of people with lived experience of homelessness. The lounge is located on the Meeting Level in Salon 1 and will be equipped with a laptop computer and printer. The lounge will be open:

Monday, November 4	7:30 am to 7:00 pm
Tuesday, November 5	8:00 am to 5:00 pm
Wednesday, November 6	8:00 am to 2:00 pm

### Quiet Room

Salon 17 has been designated as a Quiet Room. The room is for those who seek a quiet space.

The room will be open:

Monday, November 4	7:30 am to 5:00 pm
Tuesday, November 5	8:00 am to 5:00 pm
Wednesday, November 6	8:00 am to 1:30 pm

### Spiritual Room

Salon 18 has been designated as a Spiritual Room. The room is for those who seek a peaceful space for prayer, quiet reflection or consultation with a spiritual advisor or Elder.

The room will be open:

Monday, November 4	7:30 am to 5:00 pm
Tuesday, November 5	8:00 am to 5:00 pm
Wednesday, November 6	8:00 am to 1:30 pm

## Photo/Video Consent

The Canadian Alliance to End Homelessness (CAEH) will be taking photographs and recording video during the conference and by attending the National Conference on Ending Homelessness, you hereby acknowledge and agree that CAEH may photograph and/or videotape you at this event, as well as use these photographs and/or videotapes in any publication or media for future educational and promotional activities/materials without further notification of or any compensation to you. Selected images will assist in the promotion of future CAEH events and may be used in professional displays, advertisements, printed publications, and/or on the CAEH web site. By attending the conference, you also acknowledge and agree to waive any right to inspect or approve any future educational and promotional activities/materials that may include photographs and/or videotapes of you.

If you do not wish your image to be used please email Trish Muntain at trish@caeh.ca to withdraw consent. Those who do not wish to be photographed will be given a red lanyard.

## Internet

WiFi is available for free to all conference participants while in the Edmonton Convention Centre.

Login : **Freeman** Password : **CAEH19**

## Plenary and Workshop Attendance

Only registered participants are permitted to attend plenary or concurrent sessions. Seating is on a first-come first-served basis. If a concurrent session is full when you arrive, please select another one to attend. Please wear your name badge at all times. If you lose your badge, please go to the CAEH19 Registration / Information Desk to have a new one issued.

## Scent-free Conference

The CAEH recognizes that some people are sensitive to scented products and perfumes and strong odours which can precipitate severe reactions. We ask that delegates limit the use of perfumes, scented hair spray, cologne, aftershave and any other highly scented product out of respect for attendees with serious allergies. Thank you for your cooperation.

## Security

Do not leave laptop computers, cellular phones and other personal valuables unattended. For general assistance, please ask the conference staff at the CAEH19 Registration / Information Desk.

## ACKNOWLEDGEMENTS

The 2019 National Conference on Ending Homelessness would not have been possible without the support of the Edmonton Host Committee including: Beverly Allard, Ken Armstrong, Don Bilodeau, Catherine Broomfield, Jessica Day, Christa Gilroy, Gail Haynes, Christel Kjenner, Margo Long, Susan McGee, Kathy Morin, Amelia Hall, Rose Mueller, Ian O'Donnell, Pamela Spurvey, Mike van Boom, Matt Ward and Robin Way.

Thank you to our volunteers, presenters and session moderators who have come from all over Canada and around the world to support the conference and share their knowledge in the pursuit of our shared mission of ending homelessness.

Special thanks to the small but mighty CAEH team for their hours of patient, professional and enthusiastic hard work behind the scenes on the thousand details that go into a conference like this, but most importantly for their passion, tenacity and brilliant work in service of our mission to end homelessness.

We would also like to recognize the outstanding professional event management services provided by Golden Planners Inc.



# FLOORPLANS

**JASPER AVENUE**

**PEDWAY LEVEL**









**ASSEMBLY LEVEL**



ABOUT THE CONFERENCE

MEETING LEVEL



-  Escalator
-  Elevator
-  Washroom
-  Gender neutral washroom
-  Wheelchair access
-  Taxis/Transit

- 1 Lived Experience Lounge
- 17 Quiet Room
- 18 Spiritual Room
- 20 Speaker Ready Room

Exhibitors

Please take a few minutes to visit our exhibitors.

*(See locations corresponding to the numbers above on the Meeting level floorplan.)*

- K Audrey's Book Kiosk
- L HLHUB
- M Canadian Observatory on Homelessness
- N Reaching Home (Employment and Social Development Canada)
- O Technical Training and Assistance
- P Built for Zero Canada
- Q Canada Mortgage and Housing Corporation
- R Veterans Affairs Canada
- S CARF Canada
- T Canada FASD Research Network
- U National Alliance to End Rural and Remote Homelessness
- V Homeward Trust

# PROGRAM AT A GLANCE

TIME	DAY 1 - MONDAY, NOV 4	DAY 2 - TUESDAY, NOV 5	DAY 3 - WEDNESDAY, NOV 6
7:00 am	<b>Sunrise Ceremony</b>	<b>Sunrise Ceremony</b>	<b>Sunrise Ceremony</b>
7:30 am			
8:00 am	<b>Continental Breakfast</b>	<b>Continental Breakfast</b>	<b>Continental Breakfast</b>
8:30 am	<b>Opening Plenary</b> Grand Entry	<b>Morning Plenary</b> Keynote - <b>Dan Heath</b>	<b>Morning Plenary</b> Keynote - <b>Dr. Sandy Buchman</b>
9:00 am	Keynote - <b>Dr. Wilton Littlechild</b> Assembly Hall A	Assembly Hall A	Assembly Hall A
9:30 am		<b>Refreshment Break</b>	<b>Refreshment Break</b>
10:00 am	<b>Refreshment Break</b>	<b>Concurrent Sessions D</b> Meeting Level Salons:	<b>Concurrent Sessions G</b> Meeting Level Salons:
10:30 am	<b>Concurrent Sessions A</b> Meeting Level Salons:	2, 3, 4, 5, 6, 8, 9, 10, 11, 12, 13-14, 15-16	2, 3, 4, 5, 6, 8, 9, 10, 11, 12, 13-14, 15-16
11:00 am	2, 3, 4, 5, 6, 8, 9, 10, 11, 12, 13-14, 15-16	Pedway Level: Riverview Room	
11:30 am	Pedway Level: Riverview Room		
12:00 am		<b>Lunch Plenary</b> Keynote - <b>Cindy Blackstock</b>	<b>Closing Plenary</b> Keynote - <b>Sheila Watt-Clouthier</b>
12:30 pm	<b>Lunch Plenary</b> Keynote - <b>Dr. Eileen de Villa</b>	Assembly Hall A	2020 Conference Announcement
1:00 pm	Paula Goering Memorial Scholarship Awards Assembly Hall A		Closing Ceremony Assembly Hall A
1:30 pm		<b>Concurrent Sessions E</b> Meeting Level Salons:	
2:00 pm	<b>Concurrent Sessions B</b> Meeting Level Salons:	2, 3, 4, 5, 6, 8, 9, 10, 11, 12, 13-14, 15-16	Post-conference meetings and workshops
2:30 pm	2, 3, 4, 5, 6, 8, 9, 10, 11, 12, 13-14, 15-16	Pedway Level: Riverview Room	
3:00 pm	Pedway Level: Riverview Room	<b>Refreshment Break</b>	
3:30 pm	<b>Refreshment Break</b>	<b>Concurrent Sessions F</b> Meeting Level Salons:	
4:00 pm	<b>Concurrent Sessions C</b> Meeting Level Salons:	2, 3, 4, 5, 6, 8, 9, 10, 11, 12, 13-14, 15-16	
4:30 pm	2, 3, 4, 5, 6, 8, 9, 10, 11, 12, 13-14, 15-16	Pedway Level: Riverview Room	
5:00 pm	Pedway Level: Riverview Room		
5:30 pm	<b>Welcome Reception</b> Hosted by the CAEH19 Edmonton Host Committee	<b>Homeless Memorial</b> Edmonton City Hall (1 Sir Winston Churchill Square)	
6:00 pm	Assembly Level Hall C		
6:30 pm			





# ArtisanMarket

The Artisan Market will feature local artists and artisans from in and around Edmonton. Many of the vendors have lived experience of homelessness, and many are Indigenous artists showcasing traditional and traditionally-inspired styles.

## MEETING LEVEL FOYER

**Monday, November 4**

9:30am - 4:00pm

5:30pm - 7pm

Assembly Level, Hall C

**Tuesday, November 5**

9:30am - 5:00pm

**Wednesday, November 6**

9:30am - Noon

# DETAILED CONFERENCE PROGRAM

Concurrent sessions are divided into ten streams:

<b>AWH</b>	A Way Home Youth Homelessness	<b>LPP</b>	Leadership, Planning & Practice
<b>CA</b>	Coordinated Access	<b>PCOH</b>	Prevention - Canadian Observatory on Homelessness
<b>HCH</b>	Health Care and Homelessness	<b>RPCOH</b>	Research and Policy - Canadian Observatory on Homelessness
<b>HF</b>	Housing First	<b>RRH</b>	Rural and Remote Homelessness
<b>IH</b>	Indigenous Homelessness	<b>WH</b>	Women's Homelessness

 - Simultaneous interpretation available

## DAY 1

MONDAY, NOVEMBER 4, 2019

7:00 am

### Sunrise Ceremony

Sacred Fire Site

8:00 am

### Continental Breakfast

Assembly Hall Foyer

8:30 – 10:00 am



### Opening Plenary

HALL A

Grand Entry

Keynote: **Dr. Wilton Littlechild**, *Grand Chief of the Confederacy of Treaty Six First Nations, Commissioner of the Truth and Reconciliation Commission*



10:00 – 10:30 am

### Refreshment Break

MEETING LEVEL

FOYER

## CONCURRENT SESSIONS A

10:30 – 12:00 pm

SALON 3

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### AWH-1: Youth Voice – Turning Listening into Action

From a human rights perspective, the United Nations Convention on the Rights of the Child (UNCRC) acknowledges the right of a child or youth to express their views, to be heard and to have their views given due weight according to their age and level of maturity. This promotes respect for children as active participants in their own lives and acknowledges their evolving capacity and gradual progression into adulthood. Further, it acknowledges the importance of a child or youth's input to informing the decisions affecting their lives, at both an individual and systemic level. If we are to continue to improve youths' experiences and outcomes in public systems, we must put young people with lived experience of homelessness front and centre in helping design those solutions. This session will unpack not only the complexities of working to engage young people respectfully but the opportunities and learnings that reveal themselves when working in this manner.

Moderator: Orpah Cundangan, A Way Home Canada

Presenters: Amplifying Youth Voice: Effective and Ethical Strategies for Supporting Young People with Experiences of Homelessness – Jayne Malenfant, McGill University; Charlotte Smith, Carleton University

Bridging the Gap: A Youth-led Lived Experience Project – Liam Thompson, Homeward Trust; Kyle Canniff, Youth Advisory Group; Sonya Seneca, Youth Advisory Group; Salma Osman, Youth Advisory Group

10:30 – 12:00 pm



### CA-1: By-Name Lists & Coordinated Access Systems 101

SALON 2

Join us for this interactive opportunity to learn the basics of By-Name Lists and Coordinated Access Systems. This session focuses on the information, tools, and resources available to answer your questions and support your community to develop and sustain a quality By-Name List and Coordinated Access System. This session is designed for communities that are at the beginning of the journey toward ending chronic homelessness, including communities focused on meeting Reaching Home requirements.

Presenter: Canadian Alliance to End Homelessness

10:30 – 12:00 pm



SALON 12

**HCH-1: Housing as a Social Determinant of Health: Needs and Responses of Older Adults who are Experiencing Homelessness**

As a social determinant of health, stable housing is critical to the maintenance and recovery of the health and well-being of persons experiencing homelessness, particularly for vulnerable older adults. Compared to age-matched peers who are housed, the health status of individuals experiencing homelessness is significantly worse; homeless persons display signs of accelerated aging. Despite the need, access to healthcare for older adults who are experiencing homelessness has been found to be lower than that for the general population of older adults. Moreover, there has been limited research on the types of health supports needed for older persons who are experiencing homelessness. To address these knowledge gaps, this cross-sector panel of health, housing, shelter, and service providers will begin with a presentation of findings from a community-based participatory research project in Vancouver, BC that outlines health and psychosocial needs of older persons experiencing homelessness upon hospital discharge. Second, a presentation from a non-profit housing provider will detail how resident surveys identified the need for community initiatives to better support older residents' ability to age-in-place. Finally, a presentation of findings from a two-part needs-assessment will illustrate how medical respite programs can serve as an intervention for older adults experiencing homelessness following hospital discharge.

Moderator: Dr. Myriam LeBlanc, CNH3 Steering Committee

Presenters: Health and Psychosocial Needs of Older Persons Experiencing Homelessness upon Hospital Discharge – Harvey Bosma, Providence Health Care

Exploring Social Engagement Strategies that Support Senior Renters' Ability to Successfully Age-in-Place – Carolina Ibarra, Brightside Community Homes Foundation

Temporary Housing Program: A Supportive, Dignified, Homelike Alternative to the Traditional Shelter for Seniors – Joe Humphries, Seniors Services Society

Medical Respite as an Intervention for Older Adults' Post-Discharge Recovery – Scott Small, Catholic Charities Shelter Services, Archdiocese of Vancouver

10:30 – 12:00 pm

SALON 15-16

**HCH-2: Building Capacity to End Homelessness with Evidence-based Clinical Guidelines and Multi-Stakeholder Engagement**

Individuals who face homelessness or who are vulnerably housed have higher risks of poor health and social outcomes. Key priorities for evidence-based community guidelines to address include limited access to basic social supports, stigma that affects both homeless persons and may marginalize their practitioners, and mental illness. The Canadian Medical Association's clinical guideline project aims to assess the effectiveness of a broad range of interventions for homeless and vulnerably housed individuals. Project researchers reviewed many studies that reported on the experiences and outcomes of homeless individuals in the community, either seeking or not seeking care. Researchers partnered with primary care, public health, and community organizations, which resulted in draft recommendations to improve the care and health outcomes of people experiencing homelessness. A panel of primary care, equity and housing experts will present on current knowledge synthesis and mobilization strategies covering permanent supportive housing, addiction and multi-stakeholder engagement.

Moderator: Dr. Andrew Bond, CNH3 Steering Committee

Presenters: Primary Care Perspectives on the Forthcoming Clinical Guidelines – Kevin Pottie, University of Ottawa

Permanent Supportive Housing Recommendations – Tim Aubry, University of Ottawa

Addiction Recommendations – Ginetta Salvalaggio, University of Alberta

Role of Multi-Stakeholder Engagement – Peter Tugwell, University of Ottawa

10:30 – 12:00 pm

SALON 4

**HF-1: Implementing and Sustaining Housing First Evidenced-based Housing Support Programs**

Supports for those experiencing homelessness is not a one size fits all approach, but varying models can be helpful in supporting participants in gaining access to necessary and desired supports. This session will provide attendees with the learnings and implementation techniques needed to support homeless people in finding and sustaining housing and employment opportunities. The first presentation will guide participants who wish to pursue a Housing First employment program within their programs or shelter. The second presentation will focus on Critical Time Intervention (CTI) in order to apply Housing First principles in standard ways to maximize outcomes for clients with ongoing histories of homelessness.

Moderator: Sue Baker, CAEH Training & Technical Assistance

Presenters: Housing First Employment Supports – Christina Bassett, The Alex Community Health Centre

Adopting Housing First Principles through the Implementation Critical Time Intervention in a Homeless Shelter: Learnings and Practice Outcomes – Nicholas Carveth, McMaster University; Michael Potvin, McMaster University/ The Salvation Army



10:30 – 12:00 pm

SALON 6

## HF-2: Housing First and Discharge from Hospital: Research and Implications – Putting the Discharge from Hospital Front and Centre

A long-standing challenge in ending homelessness has been avoiding discharging people from hospital into homelessness. Research and existing Housing First based projects have helped us to learn appropriate processes to mitigate further challenges and prevent discharge into homelessness.

Moderator: Kale Hayes, CAEH Training & Technical Assistance

Presenters: Housing First Intervention in Hospital Medical Wards – Cheryl Forchuk, Lawson Health Research Institute/Parkwood Institute

What Happened After Exiting Homelessness: Housing Stability Pathways, Quality of Life, Community Integration, and Substance Use Severity of Mentally Ill Homeless People – Cilia Mejia-Lancheros, MAP Centre for Urban Health Solutions/Li Ka Shing Knowledge Institute, St. Michael's Hospital; James Lachaud, MAP Centre for Urban Health Solutions/Li Ka Shing Knowledge Institute, St. Michael's Hospital

10:30 – 12:00 pm

SALON 10

## IH-1: Addressing Women's Homelessness in Indigenous Communities: Navigating Discussions and Solutions Through Indigenous Knowledge and Ways of Knowing

In March 2019, Keepers of the Circle, hosted policy engagements sessions in the District of Temiskaming Shores region on housing insecurity, homelessness and housing services. Their goal was to gather knowledge and perspectives from community members and service providers, and work towards distinction-, gender- and community-based solutions on housing and homelessness challenges. In the first part of this session, presenter will apply the Definition of Indigenous Homelessness (developed by the Canadian Observatory on Homelessness) to present findings from the sessions. The second section will present the significance of Indigenous ways of knowing in working towards ending homelessness in Indigenous women and gender-diverse communities across Canada. Following the presentation, the Q&A will focus on policy implications of engagement sessions on housing. The goal of this session is to put Indigenous knowledge at the front and centre of homelessness strategies geared towards Indigenous women and gender-diverse people.

Moderator: Althea Guiboche, Got Bannock Inc.

Presenter: Khulud Baig, Keepers of the Circle

10:30 – 12:00 pm

SALON 9



## LPP-1: The Latest on HIFIS: Creating a Community-wide and Outcome-oriented System

This session brings together lessons learned from launching HIFIS 4, coordinating a community-wide data system, and driving change with an outcome-oriented approach. The first presentation dives into Montreal's successful HIFIS 4 launch. Without the benefit of a structure guided by a government agency, the Montreal HIFIS 4 launch charted new territory for Canadian homeless shelters seeking to create coordinated access solutions with real-time data. This session will provide participants with information on the latest version of HIFIS, which allows the transition from a standalone desktop data management application to a community-wide system. The second presentation will include the key considerations needed in implementing HIFIS, such as establishing a governance model, identifying roles and responsibilities, identifying the key decisions that need to be made, and demystifying privacy issues. The third presentation will share Hamilton's success in driving change with an outcome-oriented system.

Moderator: Matthew Pearce, Mission Old Brewery

Presenters: A Community Affair: Lessons from Montreal's Ground-Up HIFIS 4 Launch – Hannah Brais, Old Brewery Mission; Floriane Ethier, Old Brewery Mission

The Path to a Coordinated Data System: Moving from an Organization-based to a Community-wide HMIS – Erik Martel, Employment and Social Development Canada

Becoming an Outcome-oriented System – How Program and System Outcomes are Used to Drive Change – Amanda DiFalco, City of Hamilton

10:30 – 12:00 pm

SALON 8

## LPP-2: Innovative Supportive Housing Approaches: From Housing First and Harm Reduction to Permanent Supportive Housing

Housing is a key staple of every system serving a vulnerable population, and this session explores a spectrum of approaches required to meet the diverse needs of a community. This session hears from Calgary, Edmonton and Ottawa service providers that have developed innovative processes and implemented best practices such as Housing First, harm reduction and enhanced supportive housing models to integrating services in permanent supportive housing and developing a quality community of practice.

Moderator: Al Wiebe, Canadian Lived Experience Advisory Council

Presenters: Place-Based Supportive Housing – What Housing First and Harm Reduction in a PSSH Setting Looks Like in Practice – Nadine Achtemichuk, The Alex Community Health Centre; Tara Pratt, The Alex Community Health Centre  
Enhanced Supportive Housing – Innovative Approaches in Housing – Michele Wozny and Tina Matchett-Bianco, The John Howard Society of Ottawa, Nancy Henderson, Ottawa Inner City Health

Integrating Services in Permanent Supportive Housing/Permanent Supportive Housing Community of Practice – Renee Iverson, Homeward Trust

10:30 – 12:00 pm

SALON 13-14

### PCOH-1: Adapting and Implementing Duty to Assist in Canada

The desire to address inequalities and exclusionary practices within homelessness policy led Wales to become the first country to attempt to fully reorient homelessness services towards prevention and to make preventative services universally available. A key question is whether and how such a prevention-based policy and practice can be adapted to the Canadian context. In this session, the presenters will briefly discuss the history and rationale for the Welsh prevention legislation and the lessons learned since implementation in 2015. The presenters will then share how the adaptation of Duty to Assist is a central feature of the Canadian Roadmap for the Prevention of Youth Homelessness, and current efforts under way to design and implement the Duty to Assist as a demonstration project to address youth homelessness in the cities of Hamilton, Ontario and Medicine Hat, Alberta. The timing of this pilot is important as it suggests a potential prevention-based strategy to actualize the Right to Housing in Canada.

Moderator: Erika Morton, Canadian Observatory on Homelessness

Presenters: Designing the Adaptation and Implementation of the Welsh Model of Duty to Assist in Canada, and the Role of Evidence – Stephen Gaetz, Canadian Observatory on Homelessness

Applying Design Thinking to the Pilot of Duty to Assist – Melanie Redman, A Way Home Canada

A Duty to Assist: Exploring the Global Mobilities of Homelessness – Tamsin Stirling, Tamsin Stirling Associates Ltd.

10:30 – 12:00 pm

SALON 11



### RPCOH-1: Systems Planning and Collective Impact: A Comprehensive Solution to Ending Homelessness

The analysis, design and planning of integrated systems for coordinated efforts to prevent and end homelessness is picking up steam. Through the Systems Planning Collective and coordinated efforts in communities across Canada, we are working towards comprehensive solutions that understand the complexity of homelessness. This session will bring together learnings from various levels of systems planning, and shine light on the pathways ahead.

Moderator: Allyson Marsolais, Canadian Observatory on Homelessness

Presenters: Calling All Systems Disruptors: The Who/What/Why of the Systems Planning Collective! - Anika Mifsud, Canadian Observatory on Homelessness; Mary-Jane McKitterick, A Way Home Canada; David French, A Way Home Canada; Alina Turner, Turner Strategies

Using Social Network Analysis to understand the impact of systems integration efforts: A Case Study from Thunder Bay - Rebecca Schiff, Lakehead University

Evaluation of a 5-Year Community Plan: What We Learned Through Performance Management - Jennifer Tipple, End Homelessness St. John's; Nick Falvo, Nick Falvo Consulting

10:30 – 12:00 pm

RIVERVIEW ROOM



### RRH-1: Investing Beyond Urban – The Importance of Rural and Remote Solutions to End Homelessness in Canada

Rural and remote communities are essential parts of a prosperous, healthy and vibrant Canada. Representing 30% of the Canadian population, local governments, businesses, and service organizations in these rural and remote settings are serving millions of people, contributing significantly to our GDP, and creating thriving communities across the country. However, reductions in public investments, the effects of climate change, evolving labour and manufacturing markets, housing affordability pressures, and the limited availability of social supports in rural and remote communities have created significant challenges that require renewed federal leadership and innovation. Homelessness is one of these challenges, and one that requires a different approach in rural and remote communities. In this session, participants will be provided with an overview of national policy regarding housing and homelessness and their implications for rural and remote communities. Participants will also be introduced to the new National Alliance to End Rural and Remote Homelessness, a collective of individuals, communities and organizations devoted to supporting small communities across Canada in their work to end homelessness.

Moderator: Terrilee Kelford – Co-Chair, National Alliance to End Rural and Remote Homelessness

Presenters: Tim Stiles, Federation of Canadian Municipalities

Kaite Burkholder Harris, Employment and Social Development Canada

Joshua Smee, Choices for Youth

Michael Lethby, RAFT

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10:30 – 12:00 pm

SALON 5

### WH-1: Street Level Women at Risk: A Collaborative Housing First Model

In London, Ontario there is a planned response for street-involved sex workers that includes: system priority and resources; a dedicated Sergeant through the London Police Service Persons at Risk program; and, the robust Housing First program Street Level Women at Risk. Twenty-five service providers contribute to the staffing resources and coordinated case management of Street Level Women at Risk. Women with lived experience informed the development of the plan and continue to advise the program. The Women's Advisory Group drives the collaborative efforts of a community that is solving homelessness for women, from rapid response to housing stability. Prioritized under the City of London Homeless Prevention Implementation Plan, in 2015, the Community Plan Regarding Street Level Women at Risk was endorsed by programs and organizations who agreed to come together under one model to support women involved in street level sex work to attain permanent housing with support.

Moderator: Debra McGraw, Lighthouse Supported Living Inc.

Presenter: Jaclyn Seeler, Street Level Women at Risk; Amanda Ross, Street Level Women at Risk

12:00 – 2:00 pm



### Lunch Plenary

HALL A

Keynote: **Dr. Eileen de Villa**, Medical Officer of Health, City of Toronto

Paula Goering Memorial Scholarship Awards



## CONCURRENT SESSIONS B

2:00 – 3:30 pm

SALON 4

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### AWH-2: Housing First for Youth – Serving Distinct Youth Populations Effectively

As a rights-based, client-centred approach, Housing First for Youth (HF4Y) emphasizes youth choice in housing and supports. HF4Y programs continue to demonstrate fidelity to the model, values and core principles. Programs are also stretching themselves to work with distinct populations of young people experiencing or at-risk of homelessness and those examples are revealing how adaptable HF4Y can be. This session will focus on three programs that have taken HF4Y principles and applied them to serve youth leaving care, racialized youth and LGBTQ2S+ youth. Core learnings that will be discussed include: provision of housing within challenging housing markets and how to navigate the market and find innovative solutions to housing stock; the development of peer models that support peer-to-peer learning and substantive opportunities for youth amplification; and case management approaches that strike a balance between the traditional expectations of the social work relationship and the Housing First for Youth principle of self-determination.

Moderator: Heidi Walter, Safe Haven Foundation

Presenters: YOUth Belong Early Findings: A Housing First for Black and Racialized Youth Model – Hawa Mire, Eva's Initiatives for Homeless Youth

Housing First Initiative for Youth from Government Care – Drew Stewart, Aunt Leah; Roshine Morrison, Aunt Leah

Housing First for Youth Leaving Care: Early Learnings Supporting Youth Exiting Child Welfare – Erik Wexler, Woodgreen Community Services; Rasheeda Guinn, WoodGreen Innovation Lab

2:00 – 3:30 pm



### CA-2: Building Will and Leading Change in Coordinated Access

SALON 11

Engaging providers, both homeless specific and other sectors, in your By-Name List and Coordinated Access System is a vital part of planning, implementation, and ongoing systems work. Hear from Saint John, New Brunswick and Peterborough, Ontario as they share how they creatively engage partners in their work towards Quality By-Name Lists and Coordinated Access Systems. In this session the two communities will discuss their successes and challenges related to building support and leading change in their communities. Learn about easy-to-use tools that have been created to help you plan stakeholder engagement and partner buy-in.

Moderator: Ashley Van Der Mark, Canadian Alliance to End Homelessness

Presenters: Michael MacKenzie, Saint John

Ashley Van Der Mark, Canadian Alliance to End Homelessness

Dorothy Olver, City of Peterborough

Meagan Hennekam, YES Shelter for Youth and Families

2:00 – 3:30 pm

SALON 6

### CA-3: Beyond Implementation of Coordinated Access: Using Data for Continuous Learning and Growth in Large Urban Centres

Join Toronto, Ontario and Edmonton, Alberta as they share key learnings from the implementation of Coordinated Access and how they continue to use data and human centred design thinking to inform ongoing system improvements. Learn how Homeward Trust Edmonton has developed a Tableau-based analytics platform, and how it is being used to enhance data-driven decision making to inform community and policy discussions; and how Toronto's uses data to refine and enhance program design and guide connections to housing in their new Prioritized Access to Housing Supports (PATHS) process, plus details on an innovative partnership with a non-profit digital organization, Code for Canada, to find technology solutions to further enhance their Coordinated Access System.

Moderator: Kerri Kightley, Canadian Alliance to End Homelessness

Presenters: Beyond Implementation of Coordinated Access: Using Data for Continuous Learning and Growth – Ashley Eddy, Homeward Trust; Patrycja Kujawa, Homeward Trust; Ashley Edstrom, City of Toronto

The Evolution of a By-Name List in a Large Urban Centre – Patrycja Kujawa, Homeward Trust

2:00 – 3:30 pm



### HCH-3: Improving Access to Healthcare Services to Save Lives

SALON 2

Access to healthcare services is a systemic barrier for people experiencing homelessness. This session dives into practices and processes that will improve care and access for folks without stable housing, including how community paramedics can increase health equity, exploring the Alberta Health Services identification program, and peer support to boost HIV prevention, testing and treatment for street-involved youth.

Moderator: Shivane Nadarajah, Inner City Health Associates

Presenters: Home Care Without the Home: How Community Paramedics Can Increase Health Equity for Patients Living with Homelessness – Ty Eggenberger, Alberta Health Services; Bonnie Larson, CUPS, University of Calgary, Street CCRED  
Exploring the Appropriateness and Acceptability of Peer Navigators to Increase HIV Prevention, Testing, and Treatment for Street-Involved Youth – Amy Van Berkum, Western University; Marilyn Atkin, Middlesex London Health Unit; Abe Oudshoorn, Western University

2:00 – 3:30 pm



### HF-3: Person-Centred Strength-Based Case Management and Service Planning for Unique Clients Through a Housing First Approach

SALON 9

Being strength-based and participant-driven are key elements to successful Housing First delivery. This session will highlight how two different programs use person-centred strategies to ensure the individual needs of their participants and team members are met for the best possible outcomes.

Moderator: Jaime Rach, CAEH Training & Technical Assistance

Presenters: A Systemic and Person-Centred Harmonizing Framework for Housing Individuals with Fetal Alcohol Spectrum Disorder: Experiences and Translational Resources – Elizabeth Carlson, University of Alberta; Simon LaPlante, Canada FASD Research Network; Vannesa Joly, University of Alberta  
Person-Centred Strength-Based Case Management and Service Planning – Tammy Ouellette, Centerpoint Facilitation Inc.; Rhonda Smith, Centerpoint Facilitation Inc.

2:00 – 3:30 pm



### HF-4: Examining Innovative Approaches to Housing Stability and Eviction Prevention

SALON 12

Maintaining and maximizing housing means programs must be utilizing a wide range of tools and strategies to secure willing landlords and quality stable housing. This session will explore how two programs maximized housing retention through effective housing procurement and landlord and tenant supports.

Moderator: Sheryl Green, CAEH Training & Technical Assistance

Presenters: Maximizing Housing: Low to Moderate Acuity Housing Procurement – Drewe Rowbotham, e4c; Andrew Kennedy, e4c  
Landlord Damage Fund for Housing First Programs – Paul Lavigne, City of Ottawa; Etienne Westlake, City of Ottawa

2:00 – 3:30 pm

### IH-2 – Improving Indigenous Homelessness Engagement and Mobilizing Cultural Practices

SALON 10

Effectively engaging with Indigenous peoples is a critical part of building more equitable and inclusive communities as we work toward ending homelessness. Yet, those tasked with carrying out those engagements are seldom provided with the tools to do so: tools rooted in Indigenous worldviews, scale effectively, extend outside of the typical participant pool, de-silo, and build capacity. In this session, we will dive into the best practices, derived from ancient governance principles and tested in successful engagements, to inform policy and solve pressing problems in our communities. Attendees of this session will walk away with the tools and confidence for carrying out future engagement processes that will better inform their efforts - from design to facilitation to analysis and reporting.

Moderator: Marie Morrison, Canadian Alliance to End Homelessness

Presenters: The Basis of Our Understanding: Mobilizing Indigenous Culture-Based Community Engagement Practices – Andrea Jibb, Atlohsa Family Healing Services  
“Pekiwewin (Coming Home)”: Clinical Practice Guidelines for Health and Social Service Providers Working with Indigenous People Experiencing Homelessness – Jesse Thistle, York University; Nancy Laliberte, Well Living House, Centre for Urban Health Solutions, Unity Health Toronto & Dalla Lana School

2:00 – 3:30 pm

### LPP-3: Transforming Shelters to Become Housing-Focused: A Catalyst for Change

SALON 8

An increasing number of shelters, from small shelters in smaller communities to very large shelters in metropolitan areas, are reorienting their shelters to be housing-focused. This requires adaptations in leadership and solid governance, technical know-how, and working through the various phases of change management. Attendees will be challenged with ideas and presented with strategies that they can implement right away to improve their housing practices within the shelter.

Moderator: Bruce Pearce, A Way Home Canada

Presenters: Shelter Diversion: The Catalyst – Yolisa de Jager, City of Hamilton  
Housing-Focused Shelter – Iain De Jong, OrgCode Consulting, Inc.  
Housing-Focused Shelter Transformation – Strategies, Challenges and Success – Kevin Webb, Calgary Drop-In Centre; Kala Ortwein, Calgary Drop-In Centre

2:00 – 3:30 pm

SALON 15-16

## PCOH-2: Making the Shift Youth Homelessness Social Innovation Lab: A Network of Centres of Excellence

The Making the Shift Youth Homelessness Social Innovation Lab has the sole purpose of helping us “Make the Shift” to youth homelessness prevention in Canada. In late 2018, the Canadian Observatory on Homelessness and A Way Home Canada were successful in their bid to the Government of Canada’s Research Tri-Council for a “Network of Centres of Excellence” to conduct and mobilize research specific to youth homelessness prevention and sustained exits from homelessness. This session will showcase the areas of outputs from the Networks of Centres of Excellence and opportunities for community partners, researchers, policy makers and people with lived experience of youth homelessness.

Moderator: Julia Lalonde, Making the Shift Inc.

Presenters: Stephen Gaetz, Canadian Observatory on Homelessness  
Melanie Redman, A Way Home Canada  
Suzanne Stewart, Waakebiness-Bryce Institute for Indigenous Health  
Jayne Malenfant, McGill University

2:00 – 3:30 pm

SALON 5

## RPCOH-2: Driven by Data: Strategies for Tracking and Sharing Program Outcomes

In this workshop, representatives from Hub Solutions, a social enterprise of the Canadian Observatory on Homelessness, will provide an overview of research, evaluation and communications tools and discuss strategies for individuals and organizations to develop their research, evaluation and strategic communication skills. In the first half of this workshop, the Hub Solutions’ team will break down outcome measurement, including how to select outcomes, how to collect data on outcome indicators, and how to efficiently organize and analyze data. In the second half of this workshop, attendees will learn how to create and convert key messaging into shareable content (think: tweets, infographics) with the goal of reaching a variety of audiences. Attendees will leave with the free tools they need to develop and share their own social media content with limited time and resources – no previous experience required!

Moderator: Callum Haney, Canadian Observatory on Homelessness

Presenters: Stephanie Vasko, Canadian Observatory on Homelessness  
John Ecker, Canadian Observatory on Homelessness  
Lindsay McRae, Canadian Observatory on Homelessness

2:00 – 3:30 pm

SALON 13-14

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## RRH-2: A Cold Revolving Door: Increasing our Capacity to End Homelessness in Rural Nova Scotia with Structural Prevention, Systems Prevention and Early Intervention

In this panel presentation, attendees will be provided with an overview of the impact of Structural Prevention, Systems Prevention and Early Intervention on building capacity to address homelessness in rural and remote communities. The first presentation will address Structural Prevention and how Policy Change can reduce systems harms. By using a structural lens, systems can move away from blaming youth, adults and families for homelessness and further examine the impact structures have in the creation and maintenance of revolving doors of homelessness in our communities. The second presentation will address Systems Prevention using Coordinated Access to community supports and services. The final presentation will explore the benefits of early intervention supported by Coordinated Access and policy change for enhancing family and youth community inclusion, linking supports they identify spanning the Social Determinants of Health with familiar interventions and often over-looked opportunities for prevention and early intervention.

Moderator: Leigh Bursey – Brockville City Councilor, housing, homelessness and poverty activist, author

Presenters: Structural Prevention, Policy Change to Reduce Systems Harms – Art Fisher, Family Service of Western Nova Scotia  
Systems Prevention, Coordinated Access to Community Support and Services – Rachael Gardiner, Family Services of Western Nova Scotia  
Early Intervention Working with Individuals and Families in Response to the System, Community and Individual Issues They Identify – Chris Hessian, Family Services of Western Nova Scotia

2:00 – 3:30 pm

SALON 3

## WH-2: Gender, Family and Homelessness: Understanding Health and Improving Programming to Meet the Need

This session explores gender-specific programming, understanding the long-term health impacts on LGBTQ2S folks rejected by their families, and the experience of family homelessness in relation to gender. Family homelessness is a growing social challenge throughout the developed world and services need to be geared to support the unique needs of women and mothers. Conversely, in the crisis of homelessness, housing and basic needs are priorities for all parents, and therefore more supports are required to ensure the rapid return to stable and affordable housing with supports as necessary. Also, identity-based family rejection as a result of sexual orientation, gender identity and/or gender expression is a risk factor unique to LGBTQ2S individuals, compared to their heterosexual and cisgender counterparts.

Moderator: Dominika Krzeminska, Canadian Housing and Renewal Association

Presenters: Understanding the Long-Term Health Effects of Family Rejection on Queer and Transgender Women – Alex Abramovich, The Centre for Addiction and Mental Health; Laura Gibbon, The 519  
Gender-Specific Programming: Lessons Learned – Chelsea Minhas, Covenant House Vancouver  
Gender and Experience of Family Homelessness – Fawziah Rabiah-Mohammed, Western University

2:00 – 3:30 pm

RIVERVIEW ROOM

**CMHC Engagement Session - Generating Partnerships to Advance Affordable Housing Solutions from Vision to Reality**

Advancing housing solutions for those experiencing homelessness requires partnerships, including all levels of government, the private sector, service providers, and housing providers. Participants at this session will hear success stories from examples from both coasts: The Capital Regional District (Greater Victoria, BC) and Fredericton (NB) United Way. Christine Culham, CRD Housing Manager, will highlight the unique Housing First partnership between the regional, provincial and federal governments on a \$90-million fund to develop mixed-market housing featuring shelter-rate, affordable rental and market rental homes, with the ultimate objective of eliminating chronic homeless in Greater Victoria. Faith MacFarland from Fredericton will highlight the involvement of the local business community, as their approach was successful in being able to attract significant private sector investments for Housing First projects by focusing on the quantified savings of investing in housing, along with health, policing and other costs.

Moderator: Lance Jakubec, Canada Mortgage and Housing Corporation

Presenters: Christine Culham, Capital Regional District (Victoria, BC) Faith MacFarland, Fredericton United Way.

3:30 – 4:00 pm

MEETING LEVEL  
FOYER**Refreshment Break****CONCURRENT SESSIONS C**

4:00 – 5:30 pm

SALON 11

Sponsored by

**AWH-3: The Prevention Continuum**

The Roadmap for the Prevention of Youth Homelessness designed to help service providers, policy makers, communities, advocates, and researchers better understand the meaning of youth homelessness prevention through the provision of a clear definition and a common language for policy and practice. With the Roadmap, the goal of secondary prevention efforts is to help young people stay in place and connected to schools or other supports, and to strengthen family and natural supports to enhance assets and resilience. The programs and responses profiled in this session distinctly align with the Roadmap and can serve as building blocks for any community/organization wanting to rethink their prevention-based approach.

Moderator: Josephine Lam, A Way Home Canada

Presenters: Supporting Young Families Through Collaborative Practice - Jill Doyle, Choices for Youth; Sheldon Pollett, Choices for Youth

Making the Shift to a Prevention-Focused Emergency Youth Shelter - Sarah MacKinnon, Okanagan Boys and Girls Clubs; Rachelle Bowie, Okanagan Boys and Girls Clubs

4:00 – 5:30 pm

SALON 3

**CA-4: Access and Assessment**

Coordinated Access requires communities to think strategically about where and how people will have their needs known, when and how assessment takes place, and how to gather information for intake. It's also critical to stay true to approaches that empower sharing of the appropriate information to help people access and maintain housing.

Moderator: Marie Morrison, Canadian Alliance to End Homelessness

Presenter: Iain De Jong, OrgCode Consulting Inc.

4:00 – 5:30 pm

SALON 13-14

**HCH-4: Youth Services: Successful Youth Programs and Prevention for Youth with Disabilities**

Developmental, intellectual and learning disabilities are present among youth experiencing homelessness in far greater numbers than in the population. There is evidence that youth with disabilities are more likely to become homeless and that experiences of homelessness for families can lead to developmental challenges in children and youth. This session will discuss how the provision of effective training for shelter staff about disability and disability services, combined with the development of an effective screening process and the establishment of links between the homelessness and disability sectors, will better meet the needs of youth with disabilities experiencing homelessness. The session will explore successful program and service deliveries for youth and young adults in Edmonton, AB, and Newfoundland and Labrador.

Moderator: Alena Ravestein, Inner City Health Associates

Presenters: Systems Prevention for Youth with a Disability Who Experience Homelessness - Stephanie Baker Collins, McMaster University; Ann Fudge Schormans, McMaster University

Transitional Housing That Works: Profile of a Young Adult Program in Edmonton -; Shannon Edsas, Alberta Health Services, Jim Koning, Alberta Health Services, Maddy Killoh, Alberta Health Services

Integrated Service Delivery for Youth - The Story from Newfoundland and Labrador - Joshua Smee, Choices for Youth; Jill Doyle, Choices for Youth



4:00 – 5:30 pm



### HF-5: Collaborative and Innovative Housing First Outreach Models

SALON 9

What happens when front line workers across the spectrum of service provision come together to tackle homelessness through outreach efforts? What is the result of incorporating fundamental Housing First principles of social and community integration into their outreach and mobile development program? In this session presenters from Calgary, Alberta and Victoria, British Columbia will discuss their community outreach programs and share how these teams operate along with their successes and learnings.

Moderator: Kim Ledene, CAEH Training & Technical Assistance

Presenters: Mobile Community Development - Shannon Keetch, CUPS Calgary  
Housing Action Response Team (HART) - Sean Hand, Victoria Police

4:00 – 5:30 pm

### HF-6: Housing First Model from North Battleford's Indian and Metis Friendship Centre

SALON 6

The Indian and Metis Friendship Centre provided housing and services for 158 individuals in 2018. Culture also plays a big role in the healing journey of their homeless participants. The Centre offers a variety of cultural teachings and ceremonies as Elders come from eight of the surrounding First Nation communities. This panel session will address barriers, challenges, solutions, partnership building, needs of those dealing with addiction and mental health, as well as helpful staff training. The panel will discuss their roles and responsibilities, how they build relationships with the people served in order to find the proper supports. While North Battleford, Saskatchewan is a small community, the homeless population is high.

Moderator: Gail Thornhill, CAEH Training & Technical Assistance

Presenters: Dan Villeneuve, Battleford Indian and Métis Friendship Centre; Victoria Kennedy, Battleford Indian and Métis Friendship Centre; Edna Moosomin-Baker, Battleford Indian and Métis Friendship Centre

4:00 – 5:30 pm

### IH-3: Mkaana'aa wii-giiwe'aad - "Finding Their Way Home"

SALON 10

This session will provide participants with an introduction to the Mkaana'aa wii-giiwe'aad –“Finding Their Way Home” Program developed by Ontario Aboriginal Housing Services. The program is an Indigenous culturally-based program that focuses on the medicine wheel with key areas that include respect, social inclusion, engagement and meaningful change. Many existing programs that address homelessness impose views of mainstream society and create barriers to engaging Indigenous individuals. The Mkaana'aa wii-giiwe'aad program provides a cultural approach to decreasing Indigenous homelessness, respecting Indigenous knowledge and allowing for self-determination through culturally appropriate tools and cultural enrichment. Ontario Aboriginal Housing Services will provide an overview of strengths, challenges, and preliminary evaluation results of the Mkaana'aa wii-giiwe'aad program.

Moderator: Arlene Hache, Canadian Alliance to End Homelessness

Presenters: Introduction of Mkaan'aa wii-giiwe'aad Program - Kristy Jones, Ontario Aboriginal Housing Services  
Mkaana'aa wii-giiwe'aad Case Manager's Perspective - Shauna Berg, Ontario Aboriginal Housing Services  
The Journey of our Strengths and Challenges - Amber Jones, Ontario Aboriginal Housing Services

4:00 – 5:30 pm



### LPP-4: Encampment to Housing: Rethinking Street Outreach and Responding to Rough Sleepers

SALON 12

It is possible to help a person move directly from the woods, an encampment, a street corner, vehicle, bridge, overpass, abandoned building, beach, etc., directly into housing. Getting there, though, requires a rethink of what street outreach should be doing and how it should be performing those functions. This session examines the practice of street outreach into solution focused approaches and tools needed to help people move successfully into housing – and remain there.

Moderator: Matthew Pearce, Mission Old Brewery

Presenter: From Street & Encampment to Housing - Dick Passmore, OrgCode Consulting, Inc.

4:00 – 5:30 pm

### LPP-5: Understanding the New National Definition of Chronic Homelessness: Implications for Community Implementation and Measurement

SALON 8

Reaching Home launched this year with a new definition of chronic homelessness and a key aim to support the National Housing Strategy target of a 50% reduction of chronic homelessness. The Reaching Home chronic homelessness definition aims to address the issues with previous definitions notably by including experiences of hidden homelessness as well as repeated homelessness and insecure housing over multiple years. This session will include three presentations discussing the new definition, the impact on who is included by it, and the practicalities and impacts of adopting this definition at the community-level.

Moderator: Mark Guslits, Canadian Alliance to End Homelessness

Presenters: Tim Aubry, University of Ottawa  
Patrick Hunter, Employment and Social Development Canada

4:00 – 5:30 pm

SALON 15-16

### LPP-6: Campaigning to End Homelessness: Lessons in How to Achieve Political Change

In this session Matt Downie from Crisis UK will explore the key components of successful political influencing. Using examples of unlikely successes in the UK, he will demonstrate how best to campaign to end homelessness.

Moderator: Hilary Chapple

Presenter: Matt Downie, Crisis UK

4:00 – 5:30 pm

SALON 4

### PCOH-3: Strategies in Eviction Prevention

Eviction Prevention is one of the key aspects of homelessness prevention. Many housing program participants need a range of tools in order to stabilize their housing once they have attained it in order to avoid eviction. In this Speed-Geeking session, audience members will get the chance to ask the hard questions of experts who have created an evidence base to support their approaches to eviction prevention. This will be a great opportunity to discuss and learn in small groups.

Moderator: Anika Mifsud, Canadian Observatory on Homelessness

Presenters: Interrupting Evictions: Comparing Provincial Landlord-Tenant Eviction Forms and Policies for Ground-level and Government Interventions - Hannah Brais, Old Brewery Mission

Eviction Prevention in Social and Affordable Housing: Bridging the Gap Between Knowledge and Practice - Esther de Vos, Capital Region Housing

The Role of Education in Eviction Prevention – a Case Study - Aygul Khalaileh, Ready to Rent BC Association

Tenant Protections in Mobile Home Park Closures - Anna Lund, University of Alberta

Staying Put - A Pilot Prevention Project - Working with the Private Sector to Reduce Eviction Rates - Valerie Sadler, Mission Services of Hamilton; Shawn MacKeigan, Mission Services of Hamilton; Dave Ellis, Hanlyn Property Management

4:00 – 5:30 pm

SALON 2



### RPCOH-3: Meaningful Engagement with People with Lived Experience in Research

'Nothing about us without us' is the journey and goal of this session. Presenters will highlight the need for partnerships in research in order to centre the voices of people who are most impacted by the work, while diving into the challenges and opportunities this work presents. Participants will better understand how to meaningfully engage with and learn from people with lived experiences of homelessness through all stages of research, and beyond.

Moderator: Kaitlin Schwan, Canadian Observatory on Homelessness

Presenters: Social Inclusion: Using Collaborative Research to Capture Youth Voice – Catherine Broomfield, iHuman; Deborah Morrison, M.A.P.S. Alberta Capital Region; Tessa Mulcair, Youth Empowerment & Support Services

A Critical Examination of Methodologists Used in Youth Homelessness Research in Canada – Naomi Nichols, McGill University; Jayne Malenfant, McGill University; Corinne Sauvé, York University; Cora MacDonald, McGill University; Kaitlin Schwan, Canadian Observatory on Homelessness

Beyond the Advisory: Lessons Learned from a Research Community Expert Group - Nishan Zewge-Abubaker, MAP Centre for Urban Health Solutions, St Michael's Hospital; Stephen Hwang, MAP Centre for Urban Health Solutions, St Michael's Hospital

4:00 – 5:30 pm

SALON 5

Sponsored by



### RRH-3: Rural Solutions as Critical Drivers in the Shift Towards the Prevention of Youth Homelessness

There is clear and growing evidence that homeless and at-risk individuals migrate or are sent to urban centres in search of housing and support services. The result of this migration is greater isolation, detachment from natural supports, exposure to new risks, and an overburdening of services in urban centres. Failing to invest in solutions to address rural and remote homelessness is a lost opportunity to make investments in prevention. This lack of attention results in a more traumatic path for individuals affected by homelessness and, in the end, creates a need for more expensive interventions later. In this session, presenters will discuss the shift towards prevention from a program and policy perspective and its impact on rural and remote youth homelessness. Examples from Newfoundland and Ontario will be provided.

Moderator: Terrilee Kelford – Co-Chair, National Alliance to End Rural and Remote Homelessness

Presenters: Youth Homelessness in Canada and the Importance of Prevention - David French, A Way Home Canada

Rural Outreach as a Prevention Model for Urban Homelessness - Michael Lethby, RAFT

Preventing and Ending Youth Homelessness in St. Thomas-Elgin - Impact Evaluation of a Youth Homelessness Protocol and Intensive Housing Based Case Management - Lianne Pike, YWCA St. Thomas-Elgin; Jeannette Singh, YWCA St. Thomas-Elgin

4:00 – 5:30 pm  
RIVERVIEW ROOM



### WH-3: Family Matters: Pregnancy, Women's Housing, Fleeing Violence and Diversion

This session will advance the discussion on how to best meet the needs of pregnant women experiencing homelessness and their children, and to engage in conversations about the challenges and expectations when providing transitional housing. It will also bring awareness to the systemic barriers' women face when trying to access market housing, and share ways to reduce those barriers. Presentations will also explore homelessness prevention and domestic abuse, as well as discuss overcoming systemic, structural and circumstantial issues that contribute to family homelessness.

Moderator: Hilary Marks

Presenters: "I Want to Be the Best Mom I Can Be": Insights into a Transitional Housing Program for Pregnant Women - Wendy Bouwman Oake, Boyle McCauley Health Centre; Vera Caine, University of Alberta, Faculty of Nursing  
Home for Good: Advancing Women's Housing through Systems Change - Charlene Gagnon, YWCA Halifax; Miia Suokonauto, YWCA Halifax; Lisa Mullin, The Marguerite Centre; Heather Byrne, Alice House

5:30 – 7:00 pm  
ASSEMBLY LEVEL  
HALL C



### Welcome Reception

Hosted by the CAEH19 Edmonton Host Committee

**DAY 2**

TUESDAY, NOVEMBER 5, 2019

**7:00 am**

**Sunrise Ceremony**

Sacred Fire Site

**8:00 am**

**Continental Breakfast**

Assembly Hall Foyer

**8:30 – 9:30 am**



**Morning Plenary**

HALL A

Keynote: **Dan Heath**, Co-Author of Four New York Times Bestselling Books, Including *Switch*



**9:30 – 10:00 am**

**Refreshment Break**

MEETING LEVEL  
FOYER

**CONCURRENT SESSIONS D**

**10:00 – 11:30 am**

SALON 8

Sponsored by



**AWH-4: Youth Homelessness Prevention Talk Show**

Family and Natural Supports is an intervention focused on strengthening relationships between vulnerable young people and their families, friends, and meaningful adults in their lives, including neighbours, teachers, coaches, co-workers and others that comprise their social network. There will be a review of what prevention is (and is not) and what early intervention looks like based on the Roadmap for the Prevention of Youth Homelessness. Structured as a talk show, guests will include researchers, evaluators and demonstration project partners from the Making the Shift Youth Homelessness Social Innovation Lab.

Moderator: Orpah Cundangan, A Way Home Canada

Presenter: The Orpah Talk Show - Orpah Cundangan, A Way Home Canada

**10:00 – 11:30 am**

SALON 3

**CA-5: Prioritization, Matching and Referral**

For Coordinated Access to work, a community must name their priorities for different types of housing interventions, know what housing stock they are working with, and have informed processes for referrals and connections across community partners. Explore the basics and more advanced aspects of prioritization, matching and referral within your Coordinated Access System in this session.

Moderator: Stefania Seccia, Canadian Alliance to End Homelessness

Presenter: Iain De Jong, OrgCode Consulting, Inc.

**10:00 – 11:30 am**

SALON 5

**CA-6: Driving Reductions and Reaching and Sustaining Functional Zero**

This session will dive deep into the experiences of three Built for Zero Canada communities on their journey toward ending chronic homelessness. Learn how they used data to drive reductions, identified opportunities for improvements, and lead system-level transformation.

Moderator: Kerri Kightley, Canadian Alliance to End Homelessness

Presenters: Lori Richer, County of Wellington Social Services  
Jaime Rogers, Medicine Hat Community Housing Society  
Michelle Corley, City of Kawartha Lakes Housing Help



10:00 – 11:30 am

SALON 13-14

### HCH-5: Healthcare Service Delivery: Challenges, Data for Action and Improved Health Care Utilization

The first presentation will see participants become familiar with the difficulty's patients encounter seeking care for diabetes while experiencing homelessness, understand the need for novel models of care for addressing chronic physical illnesses among individuals experiencing homelessness, comprehend the importance of sharing local successes broadly and know about innovative strategies for providing lower barrier diabetes care to individuals experiencing homelessness. The second presentation explores Toronto Public Health's innovative data collection initiatives collecting and reporting relevant health information for people experiencing homelessness, providing actionable knowledge to enhance the collection of health data for those experiencing homelessness and brainstorms potential strategies and collective action to enhance and coordinate data collection systems in order to better the service needs of the population, develop priorities and inform policy development. The third presentation dives into the ability to predict high cost users among the individuals experiencing homelessness to not only improve estimation of future health care costs, but through identifying individuals who will become high cost users, target approaches to housing that can be applied at the individual level to promote an increase in the use of preventative health services, improve overall health and disease management and reduce unnecessary health care costs downstream.

Moderator: Dr. Andrew Bond, CNH3 Steering Committee

Presenters: Exploring Novel Ways to Overcome Challenges of Delivering Diabetes Care to Those Experiencing Homelessness - David Campbell, University of Calgary; Rachel Campbell, St. Michael's Hospital; Kerry McBrien, University of Calgary; Gillian Booth, St. Michael's Hospital

Health Care Utilization Among Homeless Adults: Predicting High Cost Users of the Health System - Kathryn Wiens, University of Toronto

10:00 – 11:30 am

RIVERVIEW ROOM



### HF-7: Housing First for Veterans Experiencing Homelessness

We know very little about the impact of homelessness on veterans in Canada. Studies and programs for veterans experiencing homelessness are scarce and taking concrete action at the local level has been uncoordinated, and the need for a strategic collaborative effort can no longer be delayed. These two presentations will focus on new research compiled through 10 workshops across Canada and a unique project in Quebec focused on identifying and assisting veterans into successful residential and social stability.

Moderator: Kale Hayes, CAEH Training & Technical Assistance

Presenters: The Sentinels: an innovative Old Brewery Mission pilot project for homeless veterans - Jacinthe Corbin, Mission Old Brewery; Georges Ohana, Mission Old Brewery

Assisting Canadian Veterans Experiencing Homelessness: Sharing Best Practices - Cheryl Forchuk, Lawson Health Research Institute/Parkwood Institute

10:00 – 11:30 am

SALON 10

### IH-4: Indigenous Culture and Housing First

This session provides an interactive overview of a decade of Housing First delivery in Winnipeg and the transformation underway that will see End Homelessness Winnipeg becoming an Indigenous organization leading the implementation of Winnipeg's 10-year plan to end homelessness. By highlighting the changes since the inception of At Home Chez Soi until now, they trace the development of new approaches that have been led by community-based interventions. It will also highlight the recently launched Indigenous Housing First Toolkit. The session also explores the process of making Indigenous culture accessible in Housing First programs, as well as integrating arts and healing into Housing First programs.

Moderator: Arlene Hache, Canadian Alliance to End Homelessness

Presenters: Niiwin Makwag Niimiiwag – Four Dancing Bears: A Decade Long Journey of Courage and Leadership in Housing First in Winnipeg - Jino Distasio, University of Winnipeg; Lucille Bruce, End Homelessness Winnipeg; Betty Edell, End Homelessness Winnipeg

How to Make Indigenous Culture Accessible in Housing First Programs - Ken Armstrong, Homeward Trust

10:00 – 11:30 am

SALON 2



### IH-5: Culture, Gender, Safety: Programs for Indigenous Youth and Families

Indigenous families are disproportionately represented in emergency shelters and experience significant housing insecurity. Furthermore, they regularly encounter structural violence such as racism, trauma and risks to their safety at the expense of securing housing for themselves and their families. Despite an over representation of Indigenous families and among people experiencing homelessness in Canada, housing solutions have not adequately addressed the Indigenous and family experience of homelessness. The first presentation in this session explores work completed in 2018, which aimed to understand and describe the Indigenous families' homeless experience as rooted in gendered and cultural trauma. The second presentation explores the needs and barriers faced by Indigenous youth leaving the care of Child and Family Services, while exploring innovative solutions being developed by Shawenim Abinoojii Inc. The presentation will speak to drawing on an Indigenous worldview in work with young people, developing culturally appropriate housing, and the challenges faced by Indigenous youth as well as Shawenim Abinoojii, an Indigenous organization.

Moderator: Maria Crawford, Canadian Alliance to End Homelessness

Presenters: Developing Gendered and Culturally Safe Interventions for Indigenous Families Experiencing Homelessness - Cathryn Rodrigues, University of Calgary; Meagan Bristowe, University of Calgary; Katrina Milaney, University of Calgary; Rita Henderson, University of Calgary

The Memengoo Program: Addressing Indigenous Youth Homelessness - Brandy Kowal, Shawenim Abinoojii Inc; Tyrone Schroeder, Shawenim Abinoojii Inc

10:00 – 11:30 am



### LPP-7: Integrating Lived Experience in Planning

SALON 12

This session is about how people with lived/living experience can be successfully integrated early and deep into strategies to end homelessness. It will demonstrate the effectiveness of equitable participation, collaboration and leadership of lived expertise in ensuring development of appropriate solutions to serve those individuals experiencing chronic homelessness in Canada. The first presentation involves Central Okanagan Journey Home Society from Kelowna, BC discussing how it made a priority of engaging those with lived experience into its task force, the subsequent transition team and now the board of the backbone organization. This led to peer-employment programs, supporting other lived experience groups to form and supporting Indigenous persons after they have been housed. In the second presentation, participants will experientially learn how to embody and integrate learnings and recommendations developed by the Greater Victoria Coalition to End Homelessness's Peer Housing Support, YEAH Youth Advisory and Inclusion Teams into the evidence-based models of Housing First and Housing First for Youth within their organizations and communities of practice.

Moderator: Al Wiebe, Canadian Lived Experience Advisory Council

Presenters: Kelowna's Journey Home Strategy includes Lived Experience - Gerard Joyal, Central Okanagan Journey Home Society (COJHS); James Smith, COJHS; John Tranquilla, COJHS; Elaine Murray, COJHS

Beyond Engagement – Embedding Lived Expertise - Lisa Crossman, Greater Victoria Coalition to End Homelessness (GVCEH); Emily Jackson GVCEH; Janine Theobald, GVCEH; Kelly Roth, GVCEH

10:00 – 11:30 am

SALON 4

### PCOH-4: Addressing Implications of Policy and Legislation In Structural Homelessness Prevention

In order to influence a paradigm shift in ending homelessness, presenters in this session will discuss what is needed at a structural level to prevent homelessness. From changes in policy for welfare rates and affordable housing stocks, to reimagining housing policy altogether, this Speed-Geeking session will pique the interest of audience members concerned with macro-level changes to our systems in order to prevent and end homelessness, while allowing them to engage in thoughtful discussions with experts.

Moderator: Erika Morton, Canadian Observatory on Homelessness

Presenters: Exploring the Mental Health Experiences of Refugees Experiencing Homelessness in Canada - Bridget Annor, Western University

Making Room for Alternative Spaces in Housing Policy [Tiny Houses] - Terrilee Kelford, Cornerstone Landing Youth Services

Understanding Affordable Housing in Calgary - Katrina Milaney, University of Calgary; Meagan Bell, City of Calgary; Kaylee Ramage, University of Calgary

The Impact of Direct Giving on People Experiencing Homelessness: Experimental Evidence from Vancouver, BC - Ryan Dwyer, University of British Columbia; Claire Williams, New Leaf Project

10:00 – 11:30 am

SALON 6

### RPCOH-4: Innovating a Social Research & Development Ecosystem Approach to Youth Homelessness Prevention

Participatory youth research is the future. In this session, the presenters analyze interview, institutional and policy data, in order to identify the most urgent systemic and/or structural problems/possibilities that undermine and/or enable youth homelessness prevention or housing stabilization while teasing out the precise structural and systemic drivers of homelessness and housing precarity in Quebec. They will develop a contribution analysis and working theories of homelessness prevention and housing stabilization. These findings will be shared with the audience as a series of institutional timelines and process maps, which illuminate key points of institutional failure and possibility, as well as the specific policies, legislation, processes and programs that mediate them.

Moderator: Lindsay McRae, Canadian Observatory on Homelessness

Presenters: Naomi Nichols, McGill University

Jayne Malenfant, McGill University

Max, Shayana, Mickey, Maxime Plamondon & Laurence Youth Research Team, Dans la Rue

10:00 – 11:30 am



SALON 9

Sponsored by



### RRH-4: Building Partnerships and Maximizing Limited Regional Resources for Effective Interventions, Housing and Services

This session will explore models of collaboration and their importance in addressing rural and remote homelessness. The first presentation by the Comox Valley Coalition to End Homelessness will provide an example of how collaboration in rural, remote and smaller communities can reduce homelessness, build community and strengthen positive relationships with developers and local government, resulting in the construction of 127 units of affordable housing. The second presentation will provide an overview of a partnership between Camrose Open Door Association and Camrose and Area Primary Care Network to open an Integrated Youth Hub. This hub exists to provide holistic and wrap around supports in a one-stop-shop format using an outreach navigator and access to primary health care, addictions and mental health supports, employment, schooling, basic needs, housing, outreach, mentorship and more. In the final presentation, Choices for Youth, an urban organization based in St. John's, Newfoundland, will outline how they are helping coordinate and support the development of an integrated province-wide approach that will reduce the number of people forced to migrate across the province to access services and develop service provision models for small and rural communities.

Moderator: Leigh Burse – Brockville City Councilor, housing, homelessness and poverty activist, author

Presenters: Don't H\*te! Collaborate! How to Leverage Partnerships to Build Housing in Rural & Remote Communities - Andrea Cupelli, Comox Valley Coalition to End Homelessness

Integrated Youth Services in Response to Rural Youth Homelessness - Jessica Hutton, Camrose Open Door Association

Our Numbers Need to Go Down: Systems Change for Prevention in Rural Newfoundland and Labrador - Ayon Shahed, Choices for Youth; Joshua Smee, Choices for Youth

10:00 – 11:30 am



SALON 11

### WH-4: Continuum of Solutions to Women's Homelessness

This session aims to shed light on, and making sense of, the unique experiences of homelessness facing women-identified youth and adults. The first presentation will assess the emerging literature on how social inclusion and community integration impact successful exits from homelessness for youth. Specifically, we explore the experiences of social exclusion/inclusion for women-identified youth who have exited homelessness. The second presentation will share the work of the Yellowknife Women's Society to create a continuum of housing options for women, with various levels of support and security, ranging from communal living with ongoing 24-hour supports, to private market rentals with limited the expectation of a rapid transition into full independence. The third presentation focuses on Willow's Place in Hamilton, ON, which uses a "fresh start" approach where all women are welcome, and it starts building relationships on Day One. Participants will understand the scope of the work done how Willow's intersects with all sectors including mental health, addiction, violence against women, housing and food security.

Moderator: Debbie McGraw, Lighthouse Supported Living Inc.

Presenters: Beyond Housing: Loneliness, Isolation, and Young Women's Exits from Homelessness - Erin Dej, Wilfred Laurier University; Kaitlin Schwan, York University

Creating a Continuum of Solutions for Women Experiencing Homelessness in Yellowknife - Bryany Denning, Yellowknife Women's Society

Low Barrier Spaces for Women are Powerful and a Critical Part of the Homelessness Solution - Valerie Sadler, Mission Services of Hamilton; Carol Cowan-Morneau, Mission Services of Hamilton

11:30 – 1:30 pm



HALL A

### Lunch Plenary

Keynote: **Cindy Blackstock**, Executive Director, First Nations Child and Family Caring Society of Canada



## CONCURRENT SESSIONS E

1:30 – 4:30 pm



RIVERVIEW ROOM

### Engagement Session - The Implementation of Reaching Home: Canada's Homelessness Strategy hosted by the Homelessness Policy Directorate (ESDC)

Launched on April 1, 2019, Reaching Home: Canada's Homelessness Strategy is designed to support the goals of the National Housing Strategy, in particular, to support the most vulnerable Canadians in maintaining safe, stable and affordable housing and to reduce chronic homelessness nationally by 50% by 2027–2028. As part of its commitment to support communities, the Government of Canada will host an engagement session highlighting key changes to the program and provide communities with an opportunity to engage with program experts.

In addition to a panel discussion from community experts at various stages of implementation of Coordinated Access, this three-hour session will provide an opportunity for communities to discuss the outcomes-based approach and Coordinated Access, including identifying local issues and challenges to implementation, building partnerships in communities, building governance structure, defining priorities, HIFIS implementation and defining data collection needs.

This engagement session will bring together community organizations, program partners and stakeholders to help further strengthen community capacity and networking among communities and stakeholders to support the successful implementation of Reaching Home.

1:30 – 3:00 pm

**AWH-5: Without a Home: National Youth Homelessness Survey**

SALON 2

Sponsored by



In 2019, the second pan-Canadian study on young people who are homeless was conducted. The survey built on the success of the first one and emerged again as the largest national survey of youth homelessness conducted to date. Over 1,700 young people filled out a survey in more than 40 communities across the country, including large and mid-size cities, as well as in smaller communities. The research will not only to enhance our understanding of the causes and conditions of youth homelessness, but also contribute to more effective policy and practice intended to prevent and end youth homelessness in Canada. In this presentation, highlights from key domains will be presented along with a specific focus on areas, such as criminal justice interactions and mental health. This research was conducted by the Canadian Observatory on Homelessness, in partnership with A Way Home Canada and the National Learning Community on Youth Homelessness, with funding by The Home Depot of Canada Foundation. With an unprecedented amount of data to draw from, “Without a Home” will bolster future efforts to prevent and end youth homelessness.

Moderator: Amanda Buchnea, A Way Home Canada

Presenters: Policy Matters - Without a Home 2019 - National Youth Survey - David French, A Way Home Canada; Cecile Arbaud, Dans La Rue; Jayne Malenfant McGill University

Without a Home: The National Youth Homelessness Survey - Stephen Gaetz, Canadian Observatory on Homelessness; Sean Kidd, Centre for Addiction and Mental Health; Kaitlin Schwan, Canadian Observatory on Homelessness

1:30 – 3:00 pm

SALON 5

**CA-7: Case Conference: A Routine, Centralized Process**

Case Conferencing should be a routine, centralized process that helps your system monitor and advance the progress of people participating in coordinated access towards housing. This session will include a mock case conferencing meeting with a chance to debrief and ask questions.

Presenters: Marie Morrison, Canadian Alliance to End Homelessness  
Randalin Ellery, Canadian Alliance to End Homelessness

1:30 – 3:00 pm

SALON 13-14

**HCH-6: Health Care and Legal/Administrative Partnerships to Prevent Eviction: From Concepts to Models**

Health care and administrative/legal organizations share similar goals of ensuring the stable and safe housing of everyone. Both health care and legal/administrative housing teams have an interest and ability in supporting people at risk of or undergoing eviction processes. Not infrequently, the reasons for evictions proceedings involve people's states of health (physical, mental and/or addictions). There are unique opportunities and abilities to prevent eviction through health care and legal/administrative housing support systems. This session will begin with a review of the conceptual and practical relationships between health care, housing and legal/administrative support systems, followed by two presentations outlining both hospital and community-based models of eviction prevention partnerships involving legal/administrative housing support systems.

Moderator: Dr. Monty Ghosh, The Alex, Calgary

Presenters: Housing, Health and the Law: Conceptual and Practical Relationships to Support Eviction Prevention - Andrew Bond Inner City Health Associates; Benjamin Ries, Downtown Legal Services

A Novel Administrative Community Housing Model for Eviction Prevention: The Office of the Commissioner of Housing Equity - Cynthia Summers, Office of the Commissioner of Housing Equity

The Health Justice Program: St. Michael's Academic Family Health Team and Legal Aid Ontario - Rami Shoucri, St. Michael's Hospital

1:30 – 3:00 pm

**HF-8: Learnings from Recent Research on Program Fidelity in Adult and Youth Housing First Programs**

SALON 9

Research, including the At Home/Chez Soi Project, has shown that high program fidelity to the principles of Housing First are directly related to improved program and participant outcomes. The ability to understand and ensure fidelity has become increasingly sought out through formal and informal review or assessment processes. This session will inform program managers, practitioners, and researchers about new research and findings on the assessment of program fidelity in Housing First programs, an introduction to a new measure to assess youth Housing First programs, the relationship between self-reporting of staff on their program's fidelity, and fidelity assessed by external evaluations. In addition, attendees will learn common obstacles to achieving fidelity in Housing First programs based on evidence through North American and Europe.

Moderator: Sue Baker, CAEH Training & Technical Assistance

Presenters: An Overview of the Assessment of Fidelity in Pathways Housing First Programs - Sam Tsemberis, Pathways Housing First Institute

Development of a Measure for Assessing Fidelity in Housing First Programs for Youth - John Ecker, Homeless Hub

A Comparison of Self-Report Assessments of Fidelity and External Assessments of Fidelity - Wally Czech, Canadian Alliance to End Homelessness

An International Study of Fidelity in Housing First Programs in Europe and North America - Tim Aubry, University of Ottawa



1:30 – 3:00 pm

SALON 10

### IH-6: Walking A Good Journey: How does Housing First work for Indigenous Peoples?

Over 70% of the Ontario Indigenous population live in cities. Despite this, there is little research guiding homelessness service delivery to address Indigenous overrepresentation in Canada's homeless population. As Housing First programs have been scaled up, new programs have launched to address the unique relational and cultural needs of Indigenous peoples. Housing Services is an Indigenous Housing First program delivered by De dwa da deh>s Nyes Aboriginal Health Centre in Hamilton, Ontario. Since its inception, they have consistently exceeded annual targets, with higher retention rates than other Hamilton-based Housing First services. As Housing Services achieves notable outcomes, it is important to understand the critical features of a successful Indigenous led Housing First program. This session will explore the question, "What does it mean to walk a good journey to housing?" This will be done through a learning activity grounded in the four R's of respect, relevance, reciprocity, and responsibility. This activity will centre a vignette that reflects narratives gathered during our data collection stage. The vignette will be shared with attendees and used as a starting point for dialogue. We will illustrate tangible components of the Housing Services model and how it meets client needs. Our findings will raise important questions about how the Housing First model addresses homelessness for Indigenous peoples. This session will help attendees understand, from a research and service perspective, the supports needed to walk a good journey.

Moderator: Dominika Krzeminska, Canadian Housing and Renewal Association

Presenter: Chantelle Berry, De dwa da deh>s Nyes Aboriginal Health Centre

1:30 – 3:00 pm

SALON 4

### LPP-8: The Role of Public Libraries as Partners in Serving Vulnerable Populations

Public libraries provide safe and welcoming spaces for people experiencing or at-risk of homelessness. Customers can get help to find a place to live, look for employment, learn a skill or access community services. Libraries continue to develop new and innovative ways to support their communities and meet the changing needs of the customers they serve. Through the development of targeted programming, strategic partnerships, and outreach to vulnerable populations, public libraries are important partners within their communities and supporting those who are experiencing or are at-risk of experiencing homelessness. In addition, the inclusion of social workers as staff in libraries provides new opportunities to serve customers at their point of need. As a result, public libraries are strong advocates for people experiencing homelessness and are well-positioned to support government and community organizations in helping to end homelessness. This session will provide an overview of public library systems in Toronto and Edmonton and their innovative programs and services aimed at individuals experiencing and are at-risk of homelessness. In the presentations, both libraries will highlight the important role they play in their communities, as well as how they have developed anti-oppressive and trauma-informed practices to serve vulnerable customers.

Moderator: Michael Shapcott, Sorrento Centre

Presenters: Aly Velji, Toronto Public Library  
Richard Thornley, Edmonton Public Library

1:30 – 3:00 pm

SALON 15-16

### Paula Goering Memorial Scholarship Presentations

Dr. Paula Goering, RN, PhD was a distinguished clinician, educator, and researcher who made a tremendous contribution to research, services, and policies targeting homelessness in Canada for over 30 years. Most recently, Dr. Goering served as the Lead Investigator of the Mental Health Commission of Canada's At home/Chez Soi Demonstration Project, the largest study conducted on Housing First in the world. Sadly, Dr. Goering passed away on May 24, 2016.

The Paula Goering Memorial Sponsorship recognizes Paula's exceptional role as a mentor to innumerable students, as a practitioner and a pioneering researcher who focused on translating research knowledge into practice. The scholarships will be awarded each year to two students and two Housing First practitioners who share Paula's passion for ending homelessness and her commitment to research and evidence-based practice. Scholarship winners will present their winning projects in this workshop.

Moderator: Tim Aubry, University of Ottawa

Danita Frost-Arey Team Lead for the Yellowknife Housing First program

Sarah Brown Case Manager at St. John's Homestead Inc.

Erika Vas Master's in Development Practice: Indigenous Development degree the University of Winnipeg

Bushra Khan Clinician Scientist, University of Toronto

1:30 – 3:00 pm

SALON 8

### LPP-9: Aging in the Right Place across the Housing Continuum: Promising Practices from Montreal, Calgary, and Vancouver

This session aims to illuminate the challenges and opportunities of different types of housing and supports in three different provinces that aim to promote housing stability for older adults experiencing homelessness. The session will provide evidence-based recommendations regarding opportunities and gaps related to housing and inter-disciplinary health interventions for this rapidly growing population. It will explore opportunities to build pan-Canadian capacity to advance housing policy for marginalized older adults that promotes aging and dying in place with dignity.

Moderator: Ashley Van Der Mark, Canadian Alliance to End Homelessness

Presenters: Aging in the Right Place for Older People Experiencing Homelessness in Montreal, Calgary, and Vancouver - Dr. Christine Walsh, University of Calgary

A Calgary-based Qualitative Case Study - Dr. Lara Nixon, University of Calgary

Dying with Dignity: The Example of Calgary Allied Mobile Palliative Program (CAMPP) - Troy Speechly, Alberta Health Services

Understanding the Preferences for Medical Respite for Vancouver, BC - Dr. Sarah Canham, Simon Fraser University

1:30 – 3:00 pm

SALON 12



### PCOH-5: Understanding Pathways into and out of Homelessness: New Teachings for Prevention Research and Practice

This session will bring together new research on some of the least examined aspects of and populations who experience homelessness. This research aims to influence policy, practice and future research geared towards homelessness prevention of populations such as refugees, and families. Join this Speed-Geeking session to engage in a deeper dialogue with researchers and conference participants on the pathways to homelessness and efforts in preventing it.

Moderator: Callum Haney, Canadian Observatory on Homelessness

Presenters: A Detailed Examination of How Relationships Interact with the Pathway Through and Away from Homelessness - Tyler Frederick, Ontario Tech University

Homelessness Prevention for Refugees: Results from an Analysis of Pathways to Shelter - Abe Oudshoorn, Western University; Sarah Benbow, Fanshawe College; Linda Baker, Western University

Family Homelessness Policy and Program Solutions - Sarah Holden, Canadian Observatory on Homelessness; John Ecker, Canadian Observatory on Homelessness; Margaret (Meg) Gassanov, City of Toronto; Rita Paul-Sengupta, City of Toronto

Pathways for Refugees' Descent into and out of Homelessness in Edmonton, Alberta: The Urgent Need for Policy and Procedural Change - David St. Arnault, Glenora Registered Psychologists

1:30 – 3:00 pm

SALON 11



### RPCOH-5: Social and Structural Exclusion and Homelessness: From Belonging to Criminalization

The exclusion of people experiencing homelessness from broader social processes, whether it be a sense of community or criminalization and imprisonment further creates barriers for individuals accessing housing, employment and other supports. Participants in this session can expect topics including implications of a sense of belonging to social perceptions of homelessness and crime, and more.

Moderator: Anika Mifsud, Canadian Observatory on Homelessness

Presenters: From Project Exclusion to Project Inclusion - Meenakshi Manoe, Pivot Legal Society; Bernie Pauly, Canadian Institute for Substance Use Research

Planned release from prison or how to exit the streets! - Mélanie Richer, Les YMCA du Québec; Elysa Garant, Les YMCA du Québec

Grassroots Experiences with Criminalization of Poverty and Homelessness - Kevin Yake, Vancouver Area Network of Drug Users, Flora Munroe, Vancouver Area Network of Drug Users and Our Homes Can't Wait coalition

1:30 – 3:00 pm

SALON 6

Sponsored by



### RRH-5: The Impact of Funding for Rural and Remote Ontario, Saskatchewan and Yellowknife

With the launch of a National Housing Strategy and Reaching Home, federal investments in addressing housing and homelessness are stronger than ever in Canada and yet rural and remote communities continue to suffer from a significant lack of research, training, tools, and resources. Presenters in this session will provide a snapshot of a variety of innovative projects taking place in rural and remote communities in three jurisdictions across Canada. Their presentations will highlight the importance of increased and sustainable federal investments in rural and remote communities and their work to prevent, reduce and end homelessness.

Moderator: Terrilee Kelford - Co-Chair, National Alliance to End Rural and Remote Homelessness

Presenters: Rosslyn Junke, United Way Simcoe Muskoka  
Shane Pelletier, Provincial Metis Housing Corporation  
Holly Ferris, City of Yellowknife

3:30 – 5:00 pm

SALON 3

### WH-5: Trauma Talk: A Peer-Based Roundtable on Self-Care for Researchers with Lived Experience of Homelessness

Trauma and homelessness often go hand-in-hand and conducting research on the topic of homelessness can prove challenging when contending with one's own lived experience. This session will offer a sharing and discussion space for researchers with lived experience of homelessness and their allies. This discussion specifically centres the experiences of women and LGBTQ2S individuals, and critically addresses the unique traumas and oppressions faced by gender minorities. Immensely well-received by participants, the CAEH18 roundtable ("Identities at Odds: How to Conduct Research on Homelessness When You Have Lived Experience"), gave participants an opportunity to meaningfully share their stories and experiences with a group of peers; many of these participants suggested that making space for peer-based conversation is vital for both learning and healing, and this proposal represents a direct response to this clear need. The discussion section will be participatory, inclusive, and will largely be driven by roundtable participants – an aspect requested by participants at the 2018 session. The topics of "self-care" and "trauma" are particularly salient in the context of attending the National Conference on Ending Homelessness, when attendees are: away from their communities and primary networks of support, and where they face three full days of potentially re-traumatizing content or topics. It is for this reason that a conversation explicitly encouraging the sharing of self-care techniques is important; as well, this conversation offers participants additional tools for building a supportive community of individuals one can recognize throughout the conference as having shared experiences.

Moderator: Debbie McGraw, Lighthouse Supported Living Inc.

Presenter: Alexandra Nelson, The University of Western Ontario

3:00 – 3:30 pm

MEETING LEVEL  
FOYER

### Refreshment Break

## CONCURRENT SESSIONS F

3:30 – 5:00 pm

SALON 12

Sponsored by



### AWH-6: The Truth: Street involvement and Mental Health

Many young people wind up homeless because of traumatizing childhood experiences of violence and abuse. Once on the streets, the exposure to crime, violence and exploitation can exacerbate the situation, and lead to worsening mental health and the use of substances to cope. In terms of mental health, the Without a Home study found that 85.4% of the youth sample fell in the "high" symptom/distress category, which meant that they would require something between inpatient and outpatient psychiatric care levels if they were housed. Forty-two percent reported at least one suicide attempt, and 35% reported at least one drug overdose requiring hospitalization. This session will reveal important efforts, realities and practice aimed specifically at supporting the mental health needs of young people experiencing homelessness.

Moderator: Erika Morton, Canadian Observatory on Homelessness

Presenters: "System Error, I am not Defective": A Youth Led Anti-Stigma Video Project- Dave Dumouchel Dans La Rue

Homeless Youth Perspectives on their Access to Mental Health Services: An Art-Based Qualitative Study - Dr. Manuela Ferrari, McGill University; Anne Arcand Raymond

3:30 – 5:00 pm

SALON 6

### CA-8: Leveraging HIFIS 4 in the Quest for Functional Zero: A Rural Community's Experience

Hear the latest from the federal Homelessness Policy Directorate about how HIFIS 4 can support your By-Name List and Coordinated Access processes. Learn about Chatham-Kent's experience implementing HIFIS 4 - the successes, failures and lessons learned in their journey towards real-time quality data that drives reductions in homelessness. Gain actionable ideas about how HIFIS 4 can be useful to not only provide data on high-level outcomes and targets but also to establish valid By-Name and service prioritization lists. Learn how Chatham-Kent has also maximized HIFIS 4 to strengthen their coordinated access and program management systems to track individual interventions, service use, and outcomes.

Moderator: Jessica Brunet, Canadian Alliance to End Homelessness

Presenters: HIFIS 4 Support for BNL and CA Processes - Homelessness Policy Directorate

Leveraging HIFIS 4 in the Quest for Functional Zero: A Rural Community's Experience - Chantal Perry Municipality of Chatham-Kent; Josh Myers Municipality of Chatham-Kent

**3:30 – 5:00 pm**

SALON 13-14

**HCH-7: Healthcare Roundup: Principles of Participatory Research, Solution to Elderly Homelessness and Developing a Trauma-Informed Community of Practice**

This session involves three innovative approaches to health care for vulnerable populations. The first presentation will share principles of participatory research, the importance of involving community members in health research, and techniques for engaging community members in co-creation of research outputs. The second presentation is from Wintringham, a not-for-profit welfare organization from Melbourne, Australia established 30 years ago in response to the frustrations of watching elderly men and women die in shelters, unable to access mainstream care services. The presentation will showcase Wintringham's solution to ending elderly homelessness through its specialized models of housing, advocacy and support. The third presentation will share findings from a collaborative Trauma Informed Care (TIC) community of practice for front-line staff working in the youth homelessness sector. Participants will learn about the development of a TIC community of practice created based on youth and staff identified needs, its implementation, as well as its outcomes.

Moderator: Dr. Monty Ghosh, The Alex, Calgary and CNH3 Steering Committee

Presenters: Creating together: Designing and Conducting a Community-based Participatory Research Project - David Campbell, University of Calgary; Rachel Campbell, St. Michael's Hospital; Matt Larsen, University of Calgary; Stephen Hwang, St. Michael's Hospital

A Home Until Stumps: An Australian Solution to Ending Elderly Homelessness - Kate Rice, Wintringham

Scaling the Iceberg Together: Developing a Trauma Informed Community of Practice for Front-Line Staff in the Youth Homelessness Sector - Nina Vitopoulos, Centre for Addiction and Mental Health

**3:30 – 5:00 pm**

SALON 3

**HF-9: Clinical Supports for Housing First Clients**

This session will give participants the opportunity to hear two unique approaches to providing clinical, mental health, and addiction supports to Housing First clients. In response to the need of chronically homeless population that have an overwhelming degree of concurrent disorders, these two programs highlight the successes and challenges, as well as best practices adopted to meet the growing need for intensive wrap around services and supports.

Moderator: Jaime Rach, CAEH Training & Technical Assistance

Presenters: Mental Health and Addictions Supportive Housing Program - Maggie Elliott, The County of Lambton; Andy Menelaws, Canadian Mental Health Association Lambton Kent

A Unique Approach to Clinical Supports in Housing First - Robynn Strikwerda, George Spady Society; Chantelle Bailey, George Spady Society

**3:30 – 5:00 pm**

SALON 10

**IH-7: Understanding and Decolonizing Indigenous Homelessness**

This session dives into Indigenous homelessness issues. The first presentation will describe a novel verbal autopsy methodology called Honouring Lives and its application in an Indigenous context. It will name the key themes emerging from the narratives surrounding 5 deaths among Indigenous community members in Toronto who were experiencing homelessness or who were vulnerably housed. And it will discuss the key policy implications for addressing gaps in services and improving access to culturally safe care. The second presentation focuses on how Indigenous mental health in Canada has a dark history and has left a legacy of intergenerational trauma for Indigenous peoples. Audiences will learn the history of Indigenous homelessness and mental health and the current challenges facing Indigenous individuals in breaking the cycle of homelessness. The third presentation is about the City of Toronto collaboration with Indigenous partners in the housing and homelessness sector throughout the planning, implementation and reporting stages of the 2018 Toronto Street Needs Assessment. Participants will learn about this collaboration as well as findings related to Indigenous people experiencing homelessness in Toronto.

Moderator: Kerri Kightley, Canadian Alliance to End Homelessness

Presenters: Honouring Lives: A Pilot Study to Understand Premature and Preventable Deaths Among Indigenous People in Toronto - Michelle Firestone, Well Living House, Centre for Urban Health Solutions, St. Michael; Marie Laing, Well Living House, Centre for Urban Health Solutions, St. Michael; Jessica Syrette, Well Living House, Centre for Urban Health Solutions, St. Michael; Steve Teekens, Na-Me-Res (Native Men)

Decolonizing Indigenous Homelessness - Suzanne Stewart, University of Toronto / DLSPH

Indigenizing the 2018 Toronto Street Needs Assessment (Point in Time Count) - Steve Teekens, Na-Me-Res (Native Men); Linda Wood, Shelter, Support and Housing Administration

3:30 – 5:00 pm

**IH-8: Positive Perspectives on Indigenous Permanent Supportive Housing and Health**

SALON 2

This session will address Ambrose Place's approach to providing health and palliative care, its partnership with Alberta Health Services (AHS), and changes in residents' use of health services after moving to Ambrose Place. Ambrose Place is an Indigenous Permanent Supportive Housing facility with 42 suites with on-site supportive services for people who have a history of housing instability and who often have needs related to physical health, mental health, developmental disabilities, or substance use. Ambrose Place approaches care holistically from an Indigenous Worldview, incorporating ceremony, cultural supports, recreational and community programming with a managed alcohol program and harm reduction-oriented supportive services. Management and staffing consist of predominately Indigenous staff. Ambrose Place, in part, addresses a gap in services for AHS by providing harm reduction housing with appropriate supports for patients being discharged from the hospital. This also involves embedded AHS staff who provide on-site services and work in tandem with Niginan staff in supporting residents and their needs. This session will include individual-, partner-, and systems-level views of health for residents of Ambrose Place.

Moderator: Arlene Hache, Canadian Alliance to End Homelessness

Presenters: Carola Cunningham, Niginan Housing Ventures  
 Julia Weaver, Alberta Health Services  
 Jim Koning, Alberta Health Services  
 Josh Evans, University of Alberta  
 Erin Gray, MacEwan University

3:30 – 5:00 pm

**LPP-10: Innovative Approaches to Supportive Housing**

SALON 8

This session is broken down into three examples of innovative approaches to supportive housing. The first presentation will share the experience of and best practice in innovative shelter design for others who are interested in developing warm, welcoming and flexible shelters that can be converted into supportive housing. The second presentation from BC Housing is about the province's modular housing popping up in more than 20 BC communities. BC Housing is evaluating the impacts of the impacts on housing stability, quality of life, health of residents, community acceptance and use of emergency health care services. Preliminary results to date indicate that the modular housing is providing quick and dramatic results in ending homelessness, including chronic homelessness. The third presentation explores Grande Prairie, AB's opioid crisis, housing shortage, and growing neighbourhood safety issues, embodied visibly by the 35-unit Parkside Inn acting as emergency shelter for over 100 people with complex needs. Learn how the community responded by establishing the Parkside Pilot: conversion of a problematic motel to the city's only 24-hour place-based supportive housing program.

Moderator: Bruce Pearce, A Way Home Canada

Presenters: Hope Through Design: Building Shelters That Can Be Transitioned into Supportive Housing - Alexandra Vamos, Shelter Support and Housing Administration City of Toronto  
 Modular Housing in BC – Resident Outcomes and Lessons Learned - Deborah Kraus, BC Housing  
 The Parkside Pilot: From Community Crisis to Place-Based Supportive Housing - Forrest McGregor, City of Grande Prairie

3:30 – 5:00 pm

**LPP-11: Promoting Inclusion of Lived and Living Expertise at the Table**

SALON 11

This session shares different ways to include living and lived experience into organization structures and applying that shared knowledge and expertise toward ending homelessness. The presentations will share best practices and strategies to incorporating the voice of lived experience into your organization, an introductory guide to a Client Action Committee and understanding lived experience and applying what is brought forward by those with lived and living experience for better outcomes.

Moderator: Hilary Chapple

Presenters: Lived & Living Experience: Why Including Both Will Benefit your Organization - Marci Allen-Easton, London For All, United Way; Deb Peckham, London For All, United Way  
 The Client Action Committee: An Introductory Guide to Understanding Lived Experience - Michael Grant, Calgary Homeless Foundation  
 Panel: Applying Lived Experience Voices Towards Ending Homelessness - Matthew Ward



3:30 – 5:00 pm

SALON 4

### PCOH-6: From Child Welfare to Community Prevention: Early Intervention Strategies

Early intervention focuses on homelessness prevention before crisis arises. It supports the need to build services for youth and adults at-risk of homelessness before they end up in shelters or on the street. Participants in this Speed-Geeking session will get the chance to learn from a wide range of early intervention prevention research on initiatives from across Canada and the world. They will also be able to dig deeper, ask direct questions, and build connections in this discussion focused format.

Moderator: Jacqueline Sohn, Canadian Observatory on Homelessness

Presenters: A Qualitative Formative Evaluation of a Youth Homelessness Prevention Program: The Hamilton, Ontario Youth Reconnect Program - Jennifer Akerman, Canadian Observatory on Homelessness; John Ecker, Canadian Observatory on Homelessness

Preventing Youth Homelessness Through Schools: The Role of Youth-led Education Workshops - Jacqueline Kennelly, Carleton University; Charlotte Smith, Carleton University; Sabrina Huston; Bailey Tessier

Municipal Strategies to Prevent Homelessness -Early Intervention, Social Inclusion and Supported Housing - Sina Rasilainen, The Housing Finance and Development Centre of Finland

Post-Secondary Student Homelessness in Canada: New Research on Prevalence, Intervention and Prevention - Heather Ritz, University of Alberta; Erin Phillips, Chaplain, Ecumenical Campus Ministry; Jeannette Waegemakers Schiff, University of Calgary

3:30 – 5:00 pm

SALON 5

### RPCOH-6: Research Roundup: Broader Policy Interests and Implications

This Research Roundup gathers some of the best research on a wide range of issues including the experiences of frontline support workers and its implications on policy; the process of analyzing and understanding data on the national level and how this implicates the homeless-serving sector; and innovative research on social return on investment that has implications on program funding.

Moderator: Allyson Marsolais, Canadian Observatory on Homelessness

Presenters: A Profile of Workers in the Homelessness Support Sector - Ian Cooper, Employment and Social Development Canada; Kiran Toor, Statistics Canada

National Portrait of Homelessness: Key Insights from National Homelessness Datasets - Annie Duchesne, Employment and Social Development Canada; Patrick Hunter, Employment and Social Development Canada

Leveraging Social Return on Investment to Showcase the Economic Impact of Programs and Services - Ally Jamieson, Choices for Youth; Ayon Shahed, Choices for Youth

1:30 – 3:00 pm

SALON 15-16

Sponsored by



### RRH-6: Rural and Remote Communities: Using Data and a First Nation Epidemic of Homelessness

A lack of data and research specific to rural and remote homelessness contributes to the hidden nature of this significant issue and often serves as a barrier for programs looking to access funding. Panelists in this session will present attendees with a variety of models for measuring homelessness in their small communities and discuss the importance of data collection in rural and remote Canada. The CAEH will provide an overview of their Built for Zero program and the importance of using real time data to end homelessness. The author of the Period Prevalence Count will outline their model and provide samples of data collected in rural and urban centres in Ontario. Finally, presenters from Nishnawbe Aski Nation will discuss their experiences with the first PIT count ever conducted in remote Northern Ontario communities. Their presentation will illustrate the common themes that were defined, while emphasizing the uniqueness of remote Northern communities when collecting this type of data and highlight the need for the implementation of an on reserve and off reserve homelessness strategy.

Moderator: Terrilee Kelford - Co-Chair, National Alliance to End Rural and Remote Homelessness

Presenters: Using Data to Understand Homelessness in Rural and Remote Communities - Kerri Kightley, Canadian Alliance to End Homelessness; Carol Kauppi, Laurentian University

Northern Indigenous Homelessness: A First Nation Epidemic in our Remote Communities - Deputy Grand Chief Walter Naveau, Nishnawbe Aski Nation; Angela Carter, Nishnawbe Aski Nation

3:30 – 5:00 pm



## WH-6: Sex Work, Sex Trafficking and the Justice System

SALON 9

The first presentation will share how survival sex work and homelessness are often inextricably linked by sharing research, stories and observations from interactions with womxn (cis, trans and gender diverse women) who work on Forest Lawn's sex work stroll in Calgary, AB. Stories and findings from womxn in the sex industry will focus on the shared human experience of survival and striving to establish housing security, exemplifying the layers and interconnections of womxnhood, work and home. The second presentation moves to sex trafficking and will discuss the findings of a national study on exiting/escaping human trafficking for sexual exploitation with over 200 stakeholders, including service providers, health care professionals, police, and survivors. The third presentation explores the extent to which housing insecurity and homelessness affects criminal justice system involvement among women, with consideration of Indigenous women, in Thunder Bay. Results from the research provide important lessons about the impacts of homelessness and housing on criminal justice proceedings and community reintegration following release from the correctional system.

Presenters: Womxn, Work and Home: Experiences of Homelessness for Forest Lawn Survival Sex Workers - Meagan Bristowe, University of Calgary

Getting Out: A National Framework for Exiting/Escaping Sex Trafficking - Amanda Noble, Covenant House; Jaime Neal, Covenant House

Justice System Involvement in the Context of Homelessness and Housing Insecurity Among Women: Assessment of Legal Issues and Program Needs in Thunder Bay - Rebecca Schiff, Lakehead University; Helle Moeller, Lakehead University; Deborah Scharf, Lakehead University; Mary Kozorys, Elizabeth Fry Society of North Western Ontario

5:30 pm

## Homeless Memorial

Edmonton City Hall (1 Sir Winston Churchill Square)

**DAY 3**

WEDNESDAY, NOVEMBER 6, 2019

7:00 am

**Sunrise Ceremony**

Sacred Fire Site

8:00 am

**Continental Breakfast**

Assembly Hall Foyer

8:30 – 9:30 am



**Morning Plenary**

HALL A

Keynote: **Dr. Sandy Buchman**, President, Canadian Medical Association



9:30 – 10:00 am

**Refreshment Break**

MEETING LEVEL  
FOYER

**CONCURRENT SESSIONS G**

10:00 – 11:30 am



**AWH-7: Beyond Housing – Changing the Trajectory**

SALON 11

Sponsored by



Housing stabilization is central in any effort to help someone exit homelessness permanently, and is often an important goal in policy, service delivery, and practice. In North America, it is often framed as the key – and in many cases only – performance indicator that defines the outcome of strategies to end homelessness. But beyond the outcome of “stably housed”, how are organizations ensuring that a young person’s experience with homelessness is truly non-recurring. The most effective responses involve multiple factors like access to education, labor market attachment, instilling community belonging all towards social and economic inclusion. These tactics are being realized through social innovation, broad housing continuums and effective community connectedness, all of which will be summarized in this informative session.

Moderator: Mary-Jane McKitterick, A Way Home Canada

Presenters: Walking the Pathway with Our Clients: A Continuum of Youth Residential Services - Kaela Hendra, Edmonton John Howard Society; Jill Davis, Edmonton John Howard Society

Another Way Home - Krista Mergel, SafeHaven Foundation

Housing Stabilization: Facilitating Socioeconomic Inclusion for Young People Transitioning Out of Homelessness - Naomi Thulien, McMaster University; Andrea Wang, AP Centre for Urban Health Solutions, St. Michael’s Hospital

10:00 – 11:30 am

**CA-9: Common Assessment Tools Café**

SALON 13-14

Common assessment tools are used in coordinated access systems as part of the triage and prioritization process to assist in matching people to the housing and supports that will best meet their needs. Tables will be set up around the room with representatives from several common assessment tools (e.g., VI-SPDAT/SPDAT, YAP, VAT, etc.) along with Reaching Home and CAEH. This is your chance to hear updates, gather information, and get your questions answered.

Moderator: Marie Morrison, Canadian Alliance to End Homelessness

Presenters: Iain De Jong, OrgCode Consulting, Inc.

Wally Czech, WalRon Associates

Will Valenciano, BC Housing

10:00 – 11:30 am

**CA-10: Safe, Inclusive and Culturally Appropriate CAS**

SALON 5

Your Coordinated Access system (CA) must provide easy and equitable access for all people experiencing or at-risk of homelessness. This session will explore ways to support your CA to be safe, inclusive and culturally appropriate. Join community leaders from Stratford ON, Peterborough, ON and Winnipeg MB as they share their progress and considerations to design Coordinated Access to prioritize equitable access for youth, individuals and families affected by domestic violence and indigenous peoples.

Moderator: Kerri Kightley, Canadian Alliance to End Homelessness

Presenter: Stratford, ON - Jasmine Clark, Optimism Place Women’s Shelter and Support Services, Eden Grodzinski, City of Stratford, Housing Division; Peterborough, ON - Caitlin Currie, YES Shelter for Families and Youth; Winnipeg, MN - Betty Edel, End Homelessness Winnipeg

10:00 – 11:30 am

SALON 15-16

### HCH-8: Acute Care Best Practices for Patients Experiencing Homelessness: Lessons from the ARCH Model

Implemented at the Royal Alexandra Hospital in July 2014 in response to the needs of Edmonton's inner-city community, the Addiction Recovery and Community Health (ARCH) Team is a multidisciplinary in-hospital consult service that provides patient-centred, evidenced-based care and wrap-around supports for individuals experiencing substance use issues and/or social instability. The ARCH team consists of physicians, nurse practitioners, a pharmacist, addiction counsellors, social workers, and peer support workers who provide services to admitted or emergency department (ED) patients. The team also operates a transitional clinic that bridges patients from acute care admission or ED visit to community-based care. Presenters in this session will discuss successful strategies such as: leveraging acute care admissions to encourage alcohol/substance use stabilization and health promotion screening; addressing social stabilization along with medical stabilization; building relationships and trust via peer support; and empowering those with lived experience to inform program development. Conference participants will hear from an ARCH clinician, social worker, peer support worker, and community member.

Moderator: Dr. Andrew Bond, Chair, CNH3 Steering Committee

Presenters: Best Practices in Acute Care for Patients Experiencing Homelessness - Kathryn Dong, Inner City Health and Wellness Program, Royal Alexandra Hospital

Moving Beyond the Medical: Wraparound Supports and Bridging to Community Care for Patients Experiencing Homelessness - Esther Leung, Inner City Health and Wellness Program, Royal Alexandra Hospital

"We've Been Where You Are," Peer Support Workers as Guides During the Hospitalization and Discharge of Patients Experiencing Homelessness - Chris Cardinal, Inner City Health and Wellness Program

Patient Contributions: Successful Acute Care for Individuals Experiencing Homelessness Requires Community Co-Design - Shanell Twan, Boyle Street Community Services/Streetworks

10:00 – 11:30 am

SALON 8

### HF-10: Effective Housing First Case Management

Effective and sustainable Housing First practice requires strong case management models. Even with limited resources, communities and homeless service providers can adjust their organizational case management practices and team dynamics to strengthen community and participant impact. These two presentations offer unique and successful case management models that can be easily duplicated and sustained.

Moderator: Kim Ledene, Boys and Girls Club of Calgary

Presenters: Community of Practice for Housing First teams in Edmonton - Derek Lacey, Homeward Trust; Hilda Frances, Boyle Street Community Services; Sadie Sanderson, Bissell Centre

Managing Interpersonal Processes in Effective Trauma Informed Case Management - Landon Hildebrand, The Mustard Seed

10:00 – 11:30 am

SALON 10

### IH-9: Indigenous Housing and Homelessness: From Toronto to the Northwest Territories

This session includes research from Toronto, ON and the Northwest Territories investigating housing and homelessness in Indigenous communities. The presentations include research results, findings from a holistic housing support and mental health case management program and sharing of an engagement strategy to address Indigenous homelessness in Toronto.

Moderator: Althea Guiboche, Got Bannock Inc.

Presenters: Housing and Homelessness in Indigenous Communities: A Case of the Tlilcho Region in the Northwest Territories - Sandeep Agrawal, University of Alberta

Findings from a Process Evaluation of an Indigenous Holistic Housing Support and Mental Health Case Management Program in Downtown Toronto - Michelle Firestone, Well Living House, Centre for Urban Health Solutions, St. Michael; Steve Teekens, Native Men's Residence (Na-Me-Res); Jessica Syrette, Well Living House, Centre for Urban Health Solutions, St. Michael; Marie Laing, Well Living House, Centre for Urban Health Solutions, St. Michael

Meeting in the Middle: An Engagement Strategy and Action Plan to Address Indigenous Homelessness in Toronto - Steve Teekens, Native Men's Residence (Na-Me-Res); Linda Wood, City of Toronto Shelter, Support and Housing Administration

10:00 – 11:30 am



### LPP-12: Trauma-Informed Care: Building Awareness and Understanding

SALON 9

The experience of trauma can inform the way we talk about and serve vulnerable populations. A trauma-informed organization can improve the lives of the people being helped. Peer sharing, building awareness and understanding are the focus of this session. Participants will hear from organizations who have built trauma-informed care into the way they help their community.

Moderator: Michelle Bilek, Canadian Alliance to End Homelessness

Presenters: Transforming to a Trauma-Informed Organization - Amanda Noble, Covenant House; Carol Howes, Covenant House  
The Hurt Helping the Hurt - Marlene Orr, Native Counselling Services of Alberta; Madeleine Smith, REACH Edmonton

From Trauma-Aware to Trauma-Informed Care - Tanya Leavitt, CUPS; Vicki Park, CUPS

10:00 – 11:30 am



SALON 12

### LPP-13: Ending Homelessness: Planning, Housing, Collaboration and Harm Reduction

Bringing an end to homelessness once and for all means treating it like the crisis it really is and bringing an urgency to the work. This session covers developing a crisis response to shift away from managing homelessness to ending it. And how integrating harm reduction and housing strategies can best serve the community. Participants will hear from Hamilton and how its social and affordable housing is helping reduce homelessness in the city—as well as lessons learned from Edmonton, AB and Kelowna, BC efforts to end homelessness.

Moderator: Jessica Brunet, Canadian Alliance to End Homelessness

Presenters: Coming Together: The Role of Social and Affordable Housing in Ending Homelessness - Yolisa de Jager, City of Hamilton; Amanda DiFalco, City of Hamilton

How Municipalities Can Support Community-Led Efforts to End Homelessness - Edmonton's Experience - Christel Kjerner, City of Edmonton

Moving from Collaboration to Action: The Story of Journey Home Kelowna - Kyleen Myrah, Central Okanagan Journey Home Society; Diane Roy, Central Okanagan Journey Home Society Board; Sue Wheeler, City of Kelowna

Integrated Planning for a Healthier Community: Integrated Development of Harm Reduction, Homelessness, and Housing Strategies - Matt Thomson, Urban Matters; Jen Casorso, Urban Matters

10:00 – 11:30 am

SALON 6

### PCOH-7: Modelling Prevention: Program Teachings Across Canada

As prevention efforts move to the forefront, we have an opportunity to learn from the experiences of programs across Canada. In this session, presenters will share their program teachings in order to make space for discussions of best practices in service provision in prevention programs. The presenters will offer teachings on various topics, including eviction prevention, mental health, and outreach programming.

Moderator: John Ecker, Canadian Observatory on Homelessness

Presenters: Eviction Prevention in Grande Prairie, Alberta - Forrest McGregor, City of Grande Prairie; Jackie Boivin, Centerpoint Facilitation Inc.

Housing Outreach Program: Preventing Homelessness through Innovation - Catharine Vandelinde, Options Bytown Non-Profit Housing Corp.; Louisa Cameron, Options Bytown Non-Profit Housing Corp.

Buried in Treasures: Addressing Hoarding Behaviours to Reduce Housing Loss - Catharine Vandelinde, Options Bytown Non-Profit Housing Corp.

10:00 – 11:30 am

SALON 3

### RPCOH-7: Supporting Housing Access and Retention: Research and Practice in Housing Stabilization

Considering the needs of people to access and maintain housing is an important preventative measure against homelessness. From rental supplements to supporting community integration, housing stabilization requires a multitude of services to support people out of homelessness and prevent housing loss. Presenters in this session will look at the data and qualitative information across urban and rural settings in Canada to ignite discussion around the needs of people when it comes to housing instability.

Moderator: Erika Morton, Canadian Observatory on Homelessness

Presenters: From Risk Mitigation to a Tenant Guarantee Fund - Andrew Holeton, Ready to Rent BC Association; Taryn Armstrong, Aunt Leah's Place

Housing Instability Among Participants in the 2018 Winnipeg Street Health Survey - Corinne Isaak, End Homelessness Winnipeg; Aynsle Hinds, University of Winnipeg

Housing Stabilization for Youth Exiting Homelessness: Lessons from Tests of Northern Indigenous and Southern Urban Models - Hugette Carty, Dilico Anishinabek Family Care; Bethany Koostachin, Dilico Anishinabek Family Care; Nina Vitopoulos, Centre for Addiction and Mental Health; Mardi Daley, LOFT Community Services

10:00 – 11:30 am



SALON 2

Sponsored by



### RRH-7: Innovation in Rural and Remote Communities

A lack of resources, services and funding often leads rural and remote communities to develop innovative approaches to addressing homelessness. Attendees in this session will hear about a unique "resource room" program developed in West Central Alberta that is having a demonstrated impact on reducing homelessness. Learn about the successes, the challenges and the outcomes of strategies developed in the city of Grand Prairie and the impact of migration and financial cycles on addressing homelessness in the north. Finally, following the presentations, take the opportunity to share your innovative idea or program to prevent, reduce or end homelessness in rural and remote Canada.

Moderator: Shane Pelletier, Provincial Metis Housing Corporation

Presenters: Ending Homelessness in a Boom and Bust Economy: The Challenges, the Learnings and the Successes - Shanda Berns, City of Grande Prairie

Small Town, Small Funding - Candace Pambrun, Hinton Employment and Learning Place; Deena Fuller, Hinton Employment and Learning Place



10:00 – 11:30 am

SALON 4

## WH-7: A Systems-Level, Intersectional Approach to Understanding Homelessness and Housing Need for Women, Girls, and Gender-Diverse Peoples in Canada

In 2017, the Canadian Alliance to End Homelessness convened a national, multi-stakeholder Women's Homelessness Advisory Committee to apply a gender lens to preventing and ending women and girls' homelessness in Canada. The Women's Homelessness Advisory Committee has developed and begun implementing a program of research aimed at generating a comprehensive, systems-level, intersectional understanding of homelessness and housing need for women, girls, and gender-diverse peoples in Canada. Presenters in this roundtable conversation will discuss the three parts of the research program, which include: an extensive systems-level, intersectional review of existing scholarship on women and girls' experiences of homelessness and housing need; an extensive national consultation with women and girls with lived experiences of homelessness and/or housing need; and an Indigenous-led national consultation with Indigenous women, girls, and gender-diverse peoples on their unique experiences of homelessness and housing need. This roundtable will be of interest to community leaders, front-line practitioners, researchers, and policymakers interested in learning about and/or sharing their lived or other expertise around homelessness and housing need for women, girls, and gender-diverse peoples in Canada.

Moderator: Maria Crawford, Canadian Alliance to End Homelessness, and Hilary Marks

Presenters: Arlene Hache, Kaitlin Schwan, Canadian Observatory on Homelessness, Alex Nelson, Hilary Chapple, Faith Eiboff, Khulud Baig, Keepers of the Circle

11:30 – 1:30 pm

HALL A



## Closing Plenary Lunch

Keynote: **Sheila Watt-Cloutier**, Environmental, Cultural, and Human Rights Advocate, Nobel Peace Prize Nominee

Announcement of 2020 Conference Location



1:30 – 3:00 pm

SALON 11

Sponsored by



## NEARRH Post Conference Session

Ending homelessness in Canada means ending homelessness everywhere – with rural and remote communities providing both unique challenges and unique opportunities. At this post-conference session, attendees will engage with members of the newly-formed National Alliance to End Rural and Remote Homelessness (NAERRH) to explore key issues in rural and remote homelessness, discuss how urban organizations can engage with rural communities, provide feedback on NAERRH's emerging priorities, and flag emerging best practices from across the country such as Housing First and Coordinated access. This session will serve as a mechanism to inform future resources created by NAERRH to support rural and remote communities in their work to prevent, reduce and end homelessness for all Canadians.

1:30 – 5:00 pm

SALON 9



## Post-conference Canadian Shelter Transformation Network planning meeting

Are you a member of the Canadian Shelter Transformation Network (CSTN)? Are you with a housing focused single adults, women, family, or youth shelter and are interested in becoming a member? Want your shelter to become housing focused? Join us at this post-conference CSTN meeting to learn more. The CSTN is a network of homeless shelter leaders and organizations committed to becoming housing focused shelters and in taking on community leadership roles in ending homelessness.

1:30 – 5:00 pm

SALON 8

## WORKSHOP: Supporting Youth in Transitions out of Homelessness - Comprehensive Supports at a Critical Time

1/2 day: Practice Models, Collaborations and Evidence for Indigenous Northern and Southern Urban Contexts

Young people need more than housing to transition successfully and permanently out of homelessness. Without comprehensive, collaborative, and flexible supports at this time many become homeless again or otherwise do not flourish in key life areas. This interactive workshop is designed for providers, peers, and administrators. It will focus on sharing practical guidance and resources for designing and planning collaborative approaches to supporting young people transitioning into a range of housing contexts. Two models are shared - the Housing Outreach Model - Collaboration (HOP-C) South developed in Toronto and HOP-C North culturally adapted for delivery in Indigenous and northern contexts. HOP-C is a critical time intervention in which a multi-disciplinary team provides mental health support, transitional case management, and peer support through cross-agency/sector collaborations. The workshop is interactive - with the above models reviewed, an implementation guide provided, and small group exercises designed to facilitate the tailoring of these concepts to the participant's own service context.

Presenters: Hugette Carty, Dilico Anishinabek Family Care (DAFC) Youth Prevention Services Manager; Dr. Christopher Mushquash, Canada Research Chair in Indigenous Mental Health, Lakehead University; Jessie Lund, Lakehead University DAFC Youth Leaders (HOP-C North); Dr. Nina Vitopoulos, Psychologist, Centre for Addiction and Mental Health (CAMH); Dr. Tyler Frederick, Ontario Tech University; Dr. Sean Kidd, University of Toronto Department of Psychiatry; Mardi Daley, Youth Peer Leader, (HOP-C South); Scott Leon, Wellesley Institute (HOP-C South)

**2:00 – 5:00 pm**

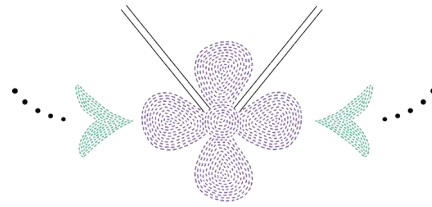
SALON 5

## **Post-conference Canadian Network for the Health and Housing of the Homeless Meeting**

The Canadian Network for the Health and Housing of the Homeless (CNH3) is a new network being formally launched at CAEH19 to bring together the health and housing sectors to collaboratively bring about a health-informed end to homelessness. CNH3 will be a collaborative problem-solving platform that will provide the opportunity for organizations across Canada who are working at the interface of the health, shelter and housing sectors to provide each other with mutual support and creative community practice. CNH3 will also facilitate and coordinate interjurisdictional engagement within and between Provincial, Federal and Indigenous spaces of governance on priority issues and work with CAEH and partner networks to advance effective policies to bring an end to homelessness in Canada.

If you are a self-identified healthcare, shelter or housing sector worker interested in CNH3, please join the Steering Committee for our inaugural annual membership meeting. We are excited to hear about your thoughts about CNH3's vision, mission, and ideas for collaborative work on practice, policy and education at the intersection of the healthcare, shelter and housing sectors.

## RECLAIMING POWER AND PLACE



National Inquiry into  
**Missing and Murdered**  
Indigenous Women and Girls

*Reclaiming Power and Place: The Final report of the National Inquiry into Missing and Murdered Indigenous Women and Girls* calls for transformative legal and social changes to resolve the crisis that has devastated Indigenous communities across the country. The Final Report is comprised of the truths of more than 2,380 family members, survivors of violence, experts and Knowledge Keepers shared over two years of cross-country public hearings and evidence gathering and 231 calls to action.

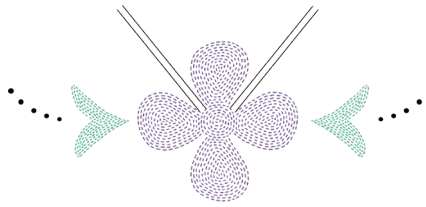
The following are a number of core principles, values, and practices that can increase accessibility, cultural safety and effectiveness of support services.

### Wellness as Wholeness

A holistic and culturally safe approach to program and service delivery across several different areas, including cultural services as well as those services that are culturally safe in areas like health, security, and justice, is one that:

- Supports the well-being of whole families and communities, including men and boys, instead of focusing on the individual or services for women, girls, and 2SLGBTQQIA people;
- Strengthens family and community ties, and fosters trusting relationships of care between clients and service providers;
- Recognizes the primacy of cultural and spiritual needs, the fulfilment of which may be necessary for the attainment of other wellness goals;
- Addresses the root causes of behaviours that serve to place people at risk, and ensure that needs related to healing and recovery are being met;
- Takes a preventative approach to increasing the safety and well-being of women, girls, and 2SLGBTQQIA people; and,
- Sees the wholeness of people beyond labels such as mental health diagnoses, convictions, adverse experiences, ethnicity, gender, etc.

## RECLAIMING POWER AND PLACE



National Inquiry into  
**Missing and Murdered**  
Indigenous Women and Girls

The report includes 231 imperative calls to action. Below are the Calls for Justice for All Canadians. As the report shows, within every encounter, each person has a role to play in order to combat violence against Indigenous women, girls, and 2SLGBTQQIA people.

- 1** Denounce and speak out against violence against Indigenous women, girls, and 2SLGBTQQIA people.
- 2** Decolonize by learning the true history of Canada and Indigenous history in your local area. Learn about and celebrate Indigenous Peoples' history, cultures, pride, and diversity, acknowledging the land you live on and its importance to local Indigenous communities, both historically and today.
- 3** Develop knowledge and read the Final Report. Listen to the truths shared, and acknowledge the burden of these human and Indigenous rights violations, and how they impact Indigenous women, girls, and 2SLGBTQQIA people today.
- 4** Using what you have learned and some of the resources suggested, become a strong ally. Being a strong ally involves more than just tolerance; it means actively working to break down barriers and to support others in every relationship and encounter in which you participate.
- 5** Confront and speak out against racism, sexism, ignorance, homophobia, and transphobia, and teach or encourage others to do the same, wherever it occurs: in your home, in your workplace, or in social settings.
- 6** Protect, support, and promote the safety of women, girls, and 2SLGBTQQIA people by acknowledging and respecting the value of every person and every community, as well as the right of Indigenous women, girls, and 2SLGBTQQIA people to generate their own, self-determined solutions.
- 7** Create time and space for relationships based on respect as human beings, supporting and embracing differences with kindness, love, and respect. Learn about Indigenous principles of relationships specific to those Nations or communities in your local area and work, and put them into practice in all of your relationships with Indigenous Peoples.
- 8** Help hold all governments accountable to act on the Calls for Justice, and to implement them according to the important principles we set out.

## PRINCIPLES OF RECONCILIATION



Truth and  
Reconciliation  
Commission of Canada

The Truth and Reconciliation Commission of Canada believes that in order for Canada to flourish in the twenty-first century, reconciliation between Aboriginal and non-Aboriginal Canada must be based on the following principles.

- 1** The United Nations Declaration on the Rights of Indigenous Peoples is the framework for reconciliation at all levels and across all sectors of Canadian society.
- 2** First Nations, Inuit, and Métis peoples, as the original peoples of this country and as self-determining peoples, have Treaty, constitutional, and human rights that must be recognized and respected.
- 3** Reconciliation is a process of healing of relationships that requires public truth sharing, apology, and commemoration that acknowledge and redress past harms.
- 4** Reconciliation requires constructive action on addressing the ongoing legacies of colonialism that have had destructive impacts on Aboriginal peoples' education, cultures and languages, health, child welfare, the administration of justice, and economic opportunities and prosperity.
- 5** Reconciliation must create a more equitable and inclusive society by closing the gaps in social, health, and economic outcomes that exist between Aboriginal and non-Aboriginal Canadians.
- 6** All Canadians, as Treaty peoples, share responsibility for establishing and maintaining mutually respectful relationships.
- 7** The perspectives and understandings of Aboriginal Elders and Traditional Knowledge Keepers of the ethics, concepts, and practices of reconciliation are vital to long-term reconciliation.
- 8** Supporting Aboriginal peoples' cultural revitalization and integrating Indigenous knowledge systems, oral histories, laws, protocols, and connections to the land into the reconciliation process are essential.
- 9** Reconciliation requires political will, joint leadership, trust building, accountability, and transparency, as well as a substantial investment of resources.
- 10** Reconciliation requires sustained public education and dialogue, including youth engagement, about the history and legacy of residential schools, Treaties, and Aboriginal rights, as well as the historical and contemporary contributions of Aboriginal peoples to Canadian society.



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The 2019 National Conference on Ending Homelessness is funded in part by the Government of Canada through the Community Capacity and Innovation funding stream of Reaching Home: Canada's Homelessness Strategy.

# JOIN THE CONVERSATION WITH **#CAEH19** ON SOCIAL MEDIA.

WE WILL LIKE AND SHARE PARTICIPANT POSTS.

We are so excited to share the National Conference on Ending Homelessness highlights across social media, won't you help us? We want to bring the conference experience to those who couldn't be here with us today.

We will also be **streaming** the plenaries and **doing interviews** on Facebook Live.

## Let everyone know you were here to end homelessness in Canada!

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The Canadian Alliance to End Homelessness main website

**conference.caeh.ca**

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Built for Zero Canada is an ambitious national change effort helping a core group of leading communities end chronic homelessness - a first step on the path to eliminating all homelessness in Canada.

**training.caeh.ca**

Helping communities and organizations end homelessness with expert training and technical assistance