



THE SHIFTING THREAT LANDSCAPE AND MOBILE DEVICE SECURITY

Leslie K. Lambert

Juniper Networks

VP & Chief Information Security Officer

July 16, 2011



AGENDA

Today's Shifting Threat Landscape

Mobile Device Security



TODAY'S SHIFTING THREAT LANDSCAPE



The Sophisticated Cybercriminal

- Cybercriminals - from students to well paid organized professionals
- Advanced Persistent Threats - Sophisticated and strategic efforts aimed at intelligence gathering and espionage



The Threat from Within

- Insiders with and without malicious intent
- The mobile device as Trojan Horse

CHANGE IN 'ATTACKER BEHAVIOR'

Notoriety



The Daily Post

HACKERS TAKE DOWN MOST WIRED COUNTRY IN EUROPE

The minister of defense checked the Web page again — still nothing. He stared at the error message: For some reason, the site for Estonia's leading newspaper, the Postimees, wasn't responding. Jaak Aaviksoo attempted to pull up the sites of a couple of other papers. They were

Profitability

10 NOTORIOUS CYBER GANGS

RUSSIAN GANGS STEAL MILLIONS FROM CITIGROUP

The Federal Bureau of Investigation is probing a computer-security breach targeting Citigroup Inc. that resulted in a theft of tens of millions of dollars by computer hackers who appear linked to a Russian cyber gang, according to government officials.



.gov / .com



.me / .you / .edu



SECURITY IS IMPACTED BY TWO TRENDS

Industry Trends



Mobile Workforce



Data Center Consolidation



Consumerization

Security Trends



Evolving Threat Vectors



New Attack Targets



Attacker behavior

INDUSTRY TRENDS

CONSUMERIZATION OF IT

Personal

Google™

Bank of America

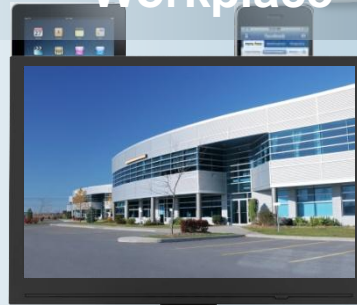


YouTube

Workplace



Intranet

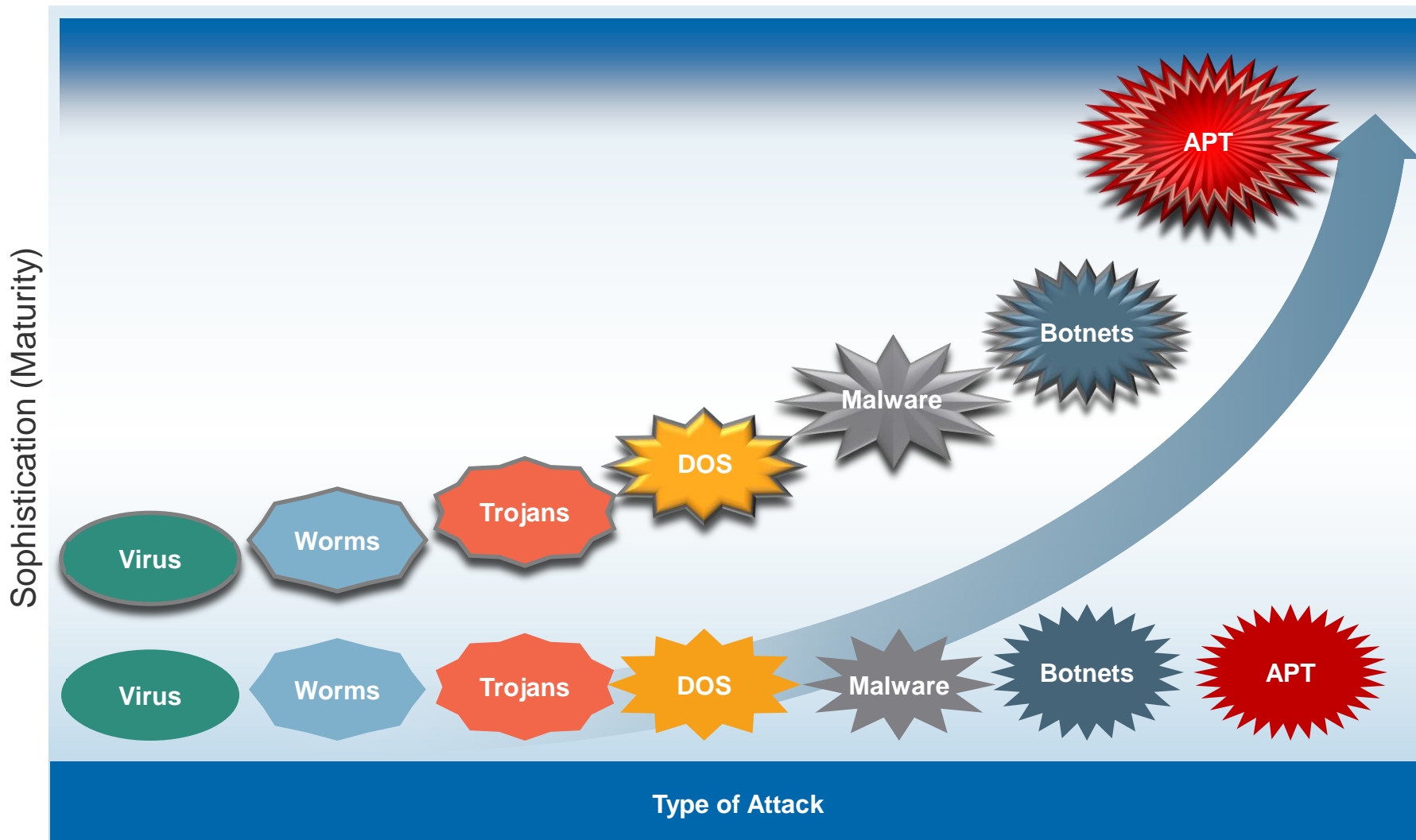


LinkedIn



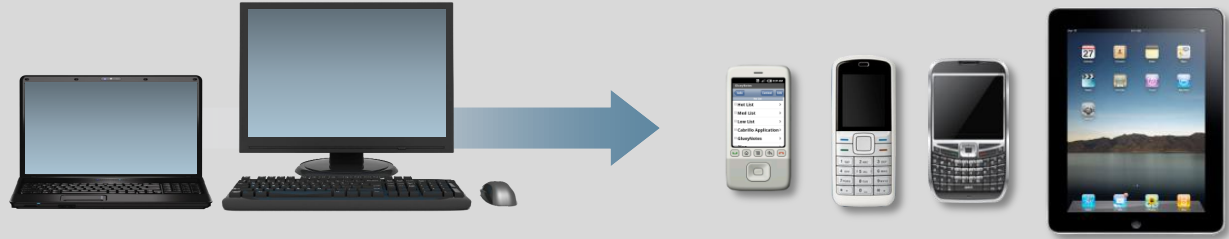
SECURITY TRENDS

EVOLVING THREAT VECTORS

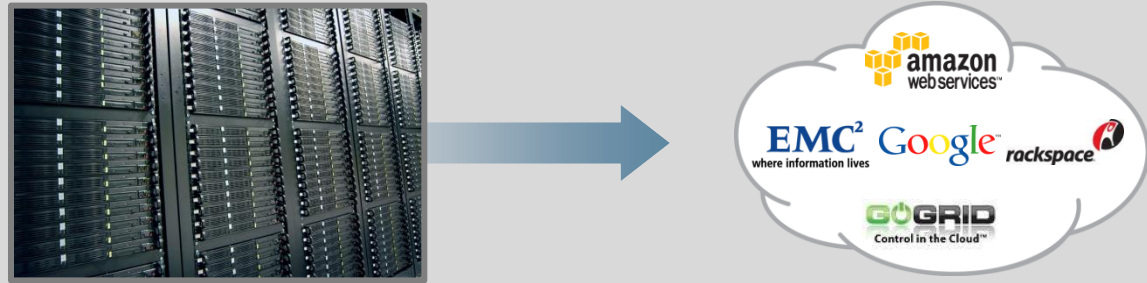


NEW TARGETS

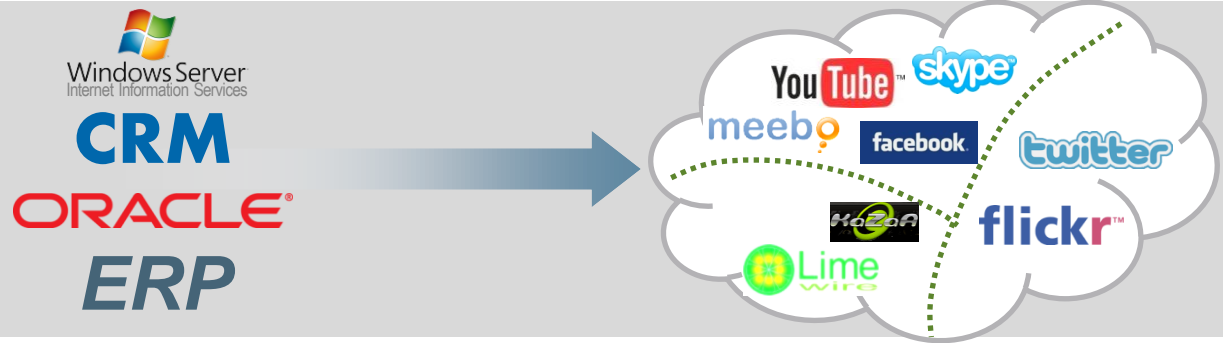
New Devices



New Cloud Services



New Applications



SECURITY'S EVOLVING AND EXPANDING BATTLEFRONTS

The Decentralized Nature of Attacks



Inadequate security on mobile devices



Diverse user profiles



Device and OS proliferation



Increasing implementation points

SECURITY'S EVOLVING AND EXPANDING BATTLEFRONTS

The Cloud and Web 2.0



Virtualization
complexity

One Web,
many uses

Clouds of
uncertainty

MANAGING NETWORKING AND SECURITY IN AN INTEGRATED FASHION

Security Function



View and Manage
all Vital Security
Functions



Accommodate
New Security
Services



Embrace Open
Standards



MANAGING NETWORKING AND SECURITY IN AN INTEGRATED FASHION

Multilayer Intelligence



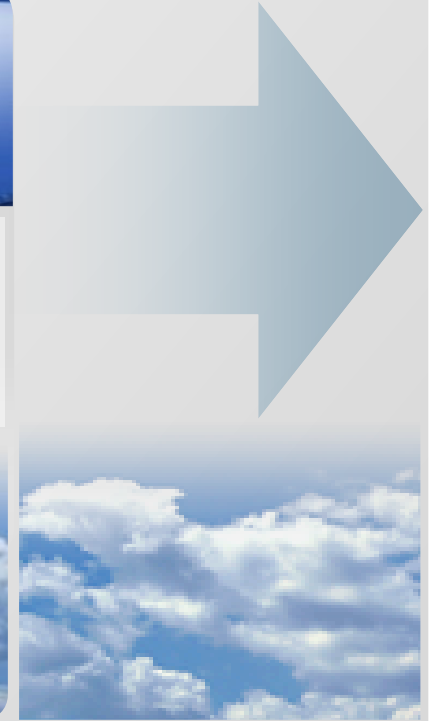
Take a Cohesive,
Centralized
Approach



Enforce
Application-
Centric Security
Policies



Identify Threats
to the Virtual
Infrastructure



MANAGING NETWORKING AND SECURITY IN AN INTEGRATED FASHION

Diverse OS and Device Type Support



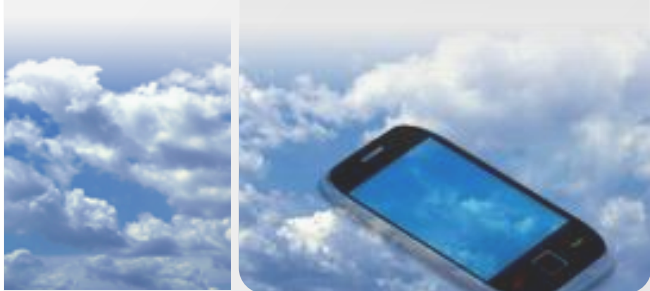
Apply Security
Across Broad
Range of
Devices



Device Security
Integrated at the
Server and
Network Level



Manage Less
Security on the
Actual Device



EVERYTHING BUSINESS



MOBILE DEVICE SECURITY: EMERGING THREATS, ESSENTIAL STRATEGIES

THE MOBILE INTERNET IS THE NEW INTERNET

Proliferation of Devices

Number of smartphones sales to exceed PC sales in 2012*



Connected Socialization




Content Consumption



*Source: Morgan Stanley, 2010

DEMANDS OF TODAY'S MOBILE USER



ANY Device



ANY Location



ANY Application

NEW RESEARCH REVEALS A GAP BETWEEN BEHAVIOR AND THE DESIRE TO BE SAFE



40%

use their smartphone
for both personal
and business

72%

share or access sensitive
info such as banking, credit
card, social security,
medical records

80%

access their employer's
network without permission
-- 59% do it everyday

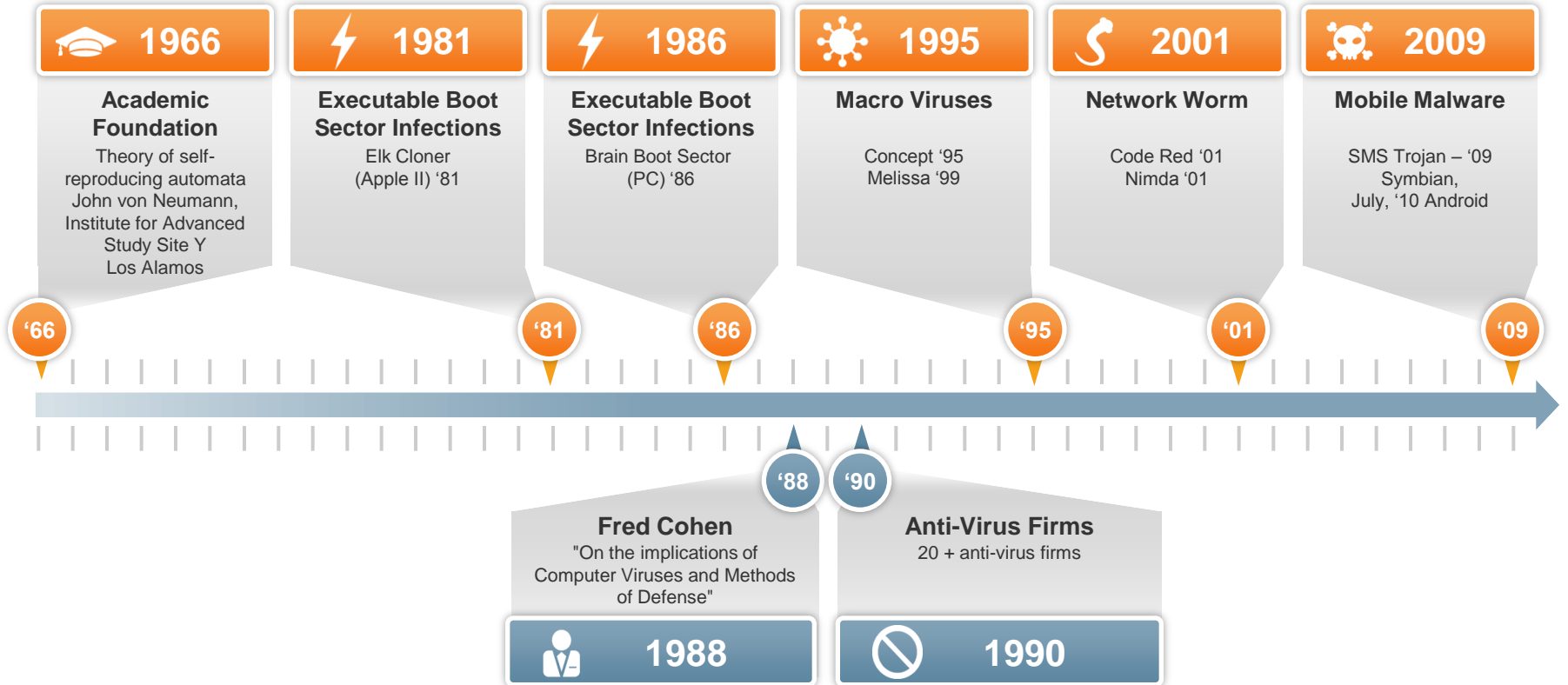
50%+

are very concerned about
loss, theft and identity
theft resulting from their
mobile usage

Sources: KRC Research and Juniper Mobile Threat Center

MALWARE HISTORY TELLS US TWO THINGS

1. Malware changes and gets more sophisticated



2. Waiting and reacting after-the-fact can be costly

EVOLUTION OF MOBILE MALWARE



Criminals now using PC-style malware attacks to infect mobile devices



Greatest mobile malware risk comes from rapid proliferation of applications in app stores



FlexiSpy, Mobile Spy, MobiStealth...
Mobile spyware is prevalent and now commercialized

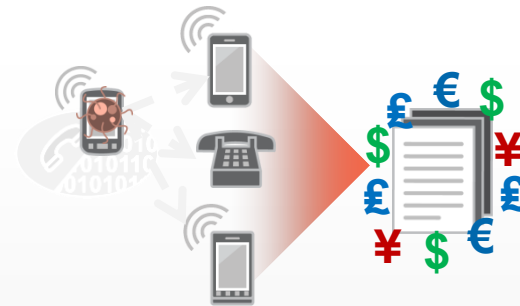
2009  2010

Between 2009 and 2010, reported increase in mobile threats of 250%*

FAST PROLIFERATING MOBILE MALWARE THREATS



Trojans that send SMS messages to premium rate numbers



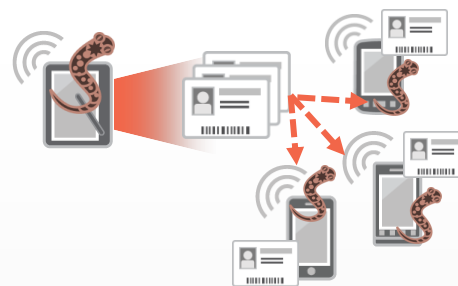
Background calling apps that rack up exorbitant long distance bills

**“Credit Card:
1-2-3-4-5...”**

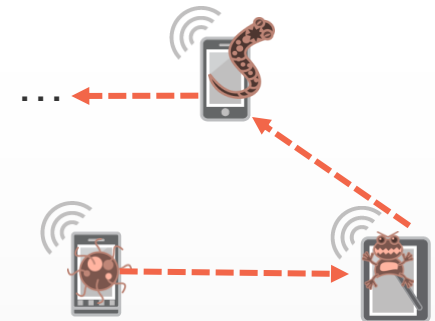


**“Credit Card:
1-2-3-4-5...”**

Keylogging applications that compromise passwords and credit card or bank account numbers



Self-propagating code that infects devices and spreads to additional devices listed in a user's address book



Malware growing more sophisticated, now with polymorphic attacks

MOBILE DEVICE LOSS AND THEFT

A survey of consumer users found that one out of every three users lost their mobile device¹

Approximately 2 million smartphones were stolen in the U.S. in 2008²



Over 56,000 mobile devices were left in the back seats of the city of London taxi cabs during a 6-month period between 2008 and 2009



Over the 2010 holidays, in the U.K. alone, a total of 5,100 smartphones and 3,844 notebook computers were lost at 15 different airports³



In Paris, 75% of 991 violent crimes that took place in October 2010 happened because of mobile phone theft⁴



WHY IS MOBILE DEVICE LOSS AND THEFT AN ISSUE?



Bookmarked bank accounts with passwords set to auto-complete



Contacts with pictures and addresses tied to the contact



Pre-connected personal data compilation sites



Social media accounts



Calendar events



Personal photos



Pre-connected e-mail accounts



Sensitive corporate data and IP

COMMUNICATION INTERCEPTION

Approximately 50% of all smartphones today are Wi-Fi capable⁵

Estimated 90% of all mobile devices will be Wi-Fi capable by 2014⁵

Risk of Wi-Fi sniffing and interception increases as number of Wi-Fi capable mobile devices increase

Once mobile device switches to a Wi-Fi network, it is susceptible to man-in-the-middle (MITM) attacks⁶

WiFi

Follow TCP Stream

Stream Content

```
* OK IMAP4rev1 server ready (3.5.28)
1 CAPABILITY
* CAPABILITY IMAP4rev1 LOGIN-REFERRALS AUTH=XYPMKIEB64 AUTH=XYPMKI ID
1 OK CAPABILITY completed
2 AUTHENTICATE XYPMKI
+
2 OK AUTHENTICATE completed
[774 bytes missing in capture file]3 SELECT INBOX
* 209 EXISTS
* 0 RECENT
* OK [UNSEEN 11] Message 11 is first unseen
* OK [UIDVALIDITY 1] UIDs valid
* OK [UIDNEXT 526] Predicted next UID
* FLAGS (\Answered \Flagged \Deleted \Seen \Draft)
* OK [PERMANENTFLAGS (\Answered \Flagged \Deleted \Seen \Draft)] Permanent flags
3 OK [READ-WRITE] SELECT completed; now in selected state
4 UID FETCH 525 (BODY.PEEK[HEADER] BODY.PEEK[TEXT])
[1448 bytes missing in capture file]-Transfer-Encoding: quoted-printable
Content-Type: text/plain; charset="iso-8859-1"
This is a sensitive message. Cubs are going to win the World Series=
---_D4FE9782-22CB-485A-352B-4C80A2E42610_
Content-Transfer-Encoding: quoted-printable
Content-Type: text/html; charset="iso-8859-1"
<HTML><HEAD><META HTTP-EQUIV=3D'Content-Type' CONTENT=3D'text/html'; charset=
=3D'iso-8859-1'></HEAD><BODY><SPAN style=3D'FONT-SIZE: 10pt; FONT-FAMILY: Ar=
rial; FONT-WEIGHT: normal; >This is a sensitive message. Cubs are going to w=
in the world Series
---_D4FE9782-22CB-485A-352B-4C80A2E42610_
0480 20 53 75 6e 2c 20 30 33 20 41 75 67 20 32 30 30 Sun, 03 Aug 200
0490 38 20 32 30 3a 30 39 3a 34 34 20 2d 30 37 30 30 8 20:09: 44 -0700
04a0 20 28 50 44 54 29 0d 0a 4d 49 4d 45 2d 56 65 72 (PDT).. MIME-Ver
04b0 73 69 6f 6e 3a 20 31 2e 30 0d 0a 63 6f 6e 74 65 sion: 1.0.. conte
04c0 6e 74 2d 63 6c 61 73 73 3a 20 0d 0a 46 72 6f 6d nt-Class: ..From
04d0 3a 20 22 44 61 6e 69 65 6c 20 56 2e 20 48 6f 66 : "Daniel V. Hof
04e0 66 6d 61 6e 22 20 3c 64 68 6f 66 66 6d 61 6e 40 fman" <d.hoffman@
04f0 73 6d 6f 62 69 6c 65 73 79 73 74 65 6d 73 2e 63 smobilesystems.c
0500 6f 6d 3e 0d 0a 53 75 62 6a 65 63 74 3a 20 53 65 om>..Sub ject: Se
0510 6e 73 69 74 69 76 65 20 4d 65 73 73 61 67 65 0d nsitive Message.
0520 0a 44 61 74 65 3a 20 53 75 6e 2c 20 33 20 41 75 .Date: 5 un, 3 Au
0530 67 20 32 30 30 38 20 32 32 3a 31 30 3a 32 30 20 g 2008 2 2:10:20
0540 2d 30 35 30 30 0d 0a 49 6d 70 6f 72 74 61 6e 63 -0500..I mportanc
```

⁵http://www.wi-fi.org/news_articles.php?f=media_news&news_id=969;

⁶<http://threatcenter.smobilesystems.com/?p=1587>

MINIMUM REQUIREMENTS FOR ADDRESSING TODAY'S MOBILE THREATS

Proactive malware protection

- Protect mobile devices against malware and viruses delivered via any transmission means
- Frequent virus definition updates
- Real-time scanning of incoming files
- Scan of internal memory, memory cards, and entire device with ability to generate automated alerts

Loss and theft protection

- Integrated mobile device management capabilities
- Use GPS to identify the location of missing device
- Restore data to any subsequent device, regardless of mobile OS
- Remotely control devices, including initiating backups, locking, and data wiping

MINIMUM REQUIREMENTS FOR ADDRESSING TODAY'S MOBILE THREATS (CONTINUED)

Safeguards against communication interception

- Employ VPN that encrypts communications between mobile devices and corporate networks
- Establish and enforce corporate mobility policies
- Disable infected mobile device access

Device monitoring capabilities

- Protect children from cyberbullying and sexting
- Alert parents in the event such behavior occurs

ADDITIONAL CONSIDERATION FOR ADDRESSING TODAY'S MOBILE THREATS

Broad Device and Mobile OS Support

- Smartphones, tablets, netbooks, and notebooks are complementary in nature
- Need to account for a broad set of devices
- Same type of multi-factor authentication should be supported on all devices

Integrated Mobile Device Management (MDM) and Security Policy Enforcement

- Centralized control of disparate mobile device platforms and types
- Cohesive MDM and security policy enforcement
- Enforce granular, role-based access control to corporate applications
- Deliver seamless, cross-platform authentication for all users, regardless of device

Minimize End User Requirements

Leverage Self-Help Models to Reduce Overhead

THE GOAL → SECURE & SCALABLE MOBILITY

Mobile device threats are pervasive and escalating

Malware, loss and theft, exploitation and misconduct, communication interception, and direct attacks

With Juniper's JUNOS Pulse, enterprises and users can cost effectively guard against current and emerging threats while retaining optimal productivity and flexibility in mobile device use

- Scalable VPN infrastructure (with choice of physical or virtual appliances)
- Scalable Mobile Security infrastructure (with secure, hosted deployment)
- Broad range of mobile platform support covering all leading mobile platforms





everywhere