



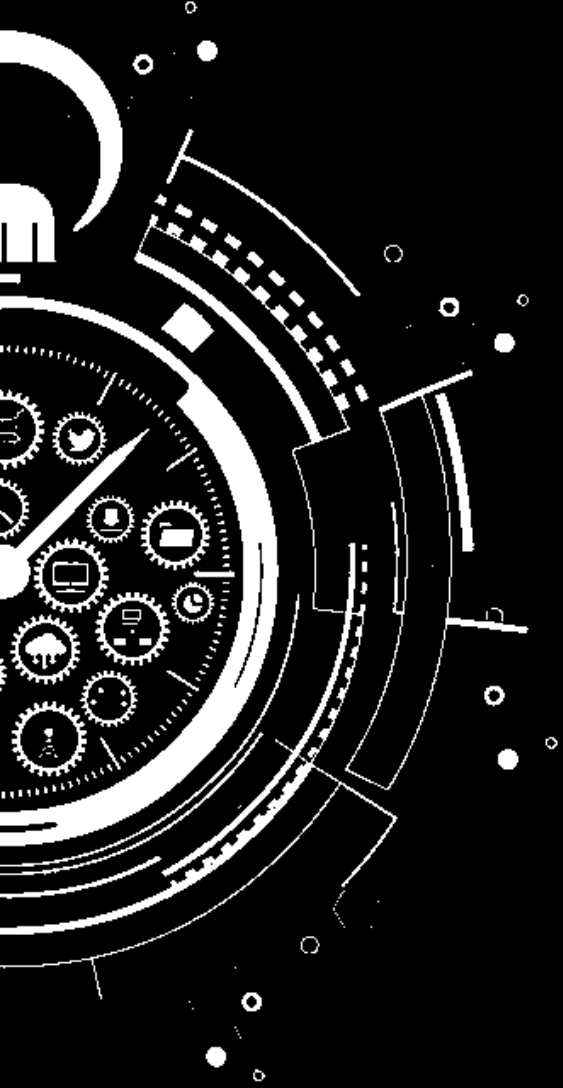


Tim Hanley, Deloitte Global Leader, Consumer & Industrial Products Industry group  
2017 Manufacturing Forum. 17 October 2017. Perdue University

# What we will cover

-  Global manufacturing competitiveness
-  China and India manufacturing landscape
-  Advanced technologies
-  Future of work



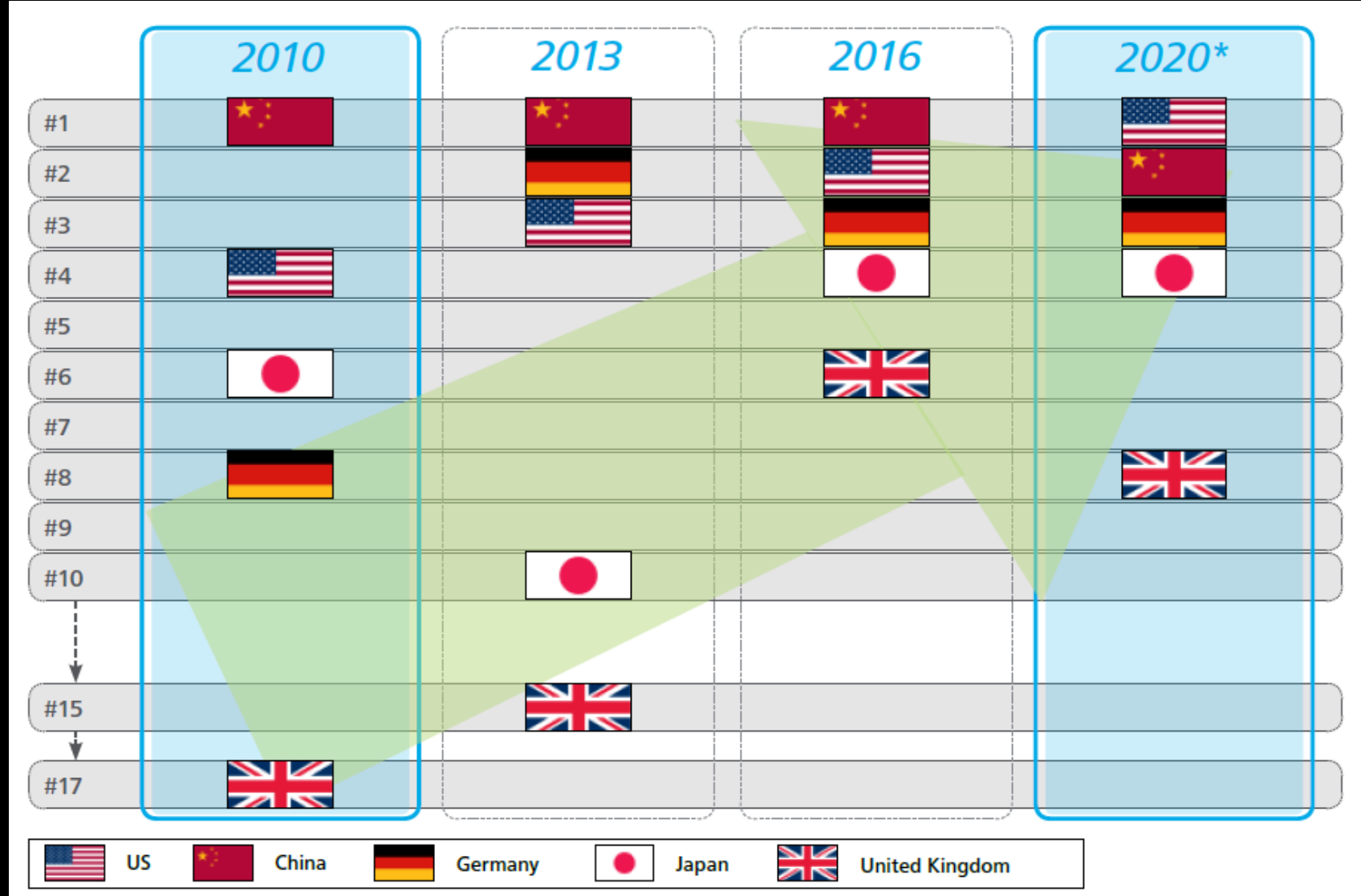
# Global manufacturing competitiveness

# Global CEOs rank manufacturing competitiveness

US is expected to take over the top spot from China by 2020

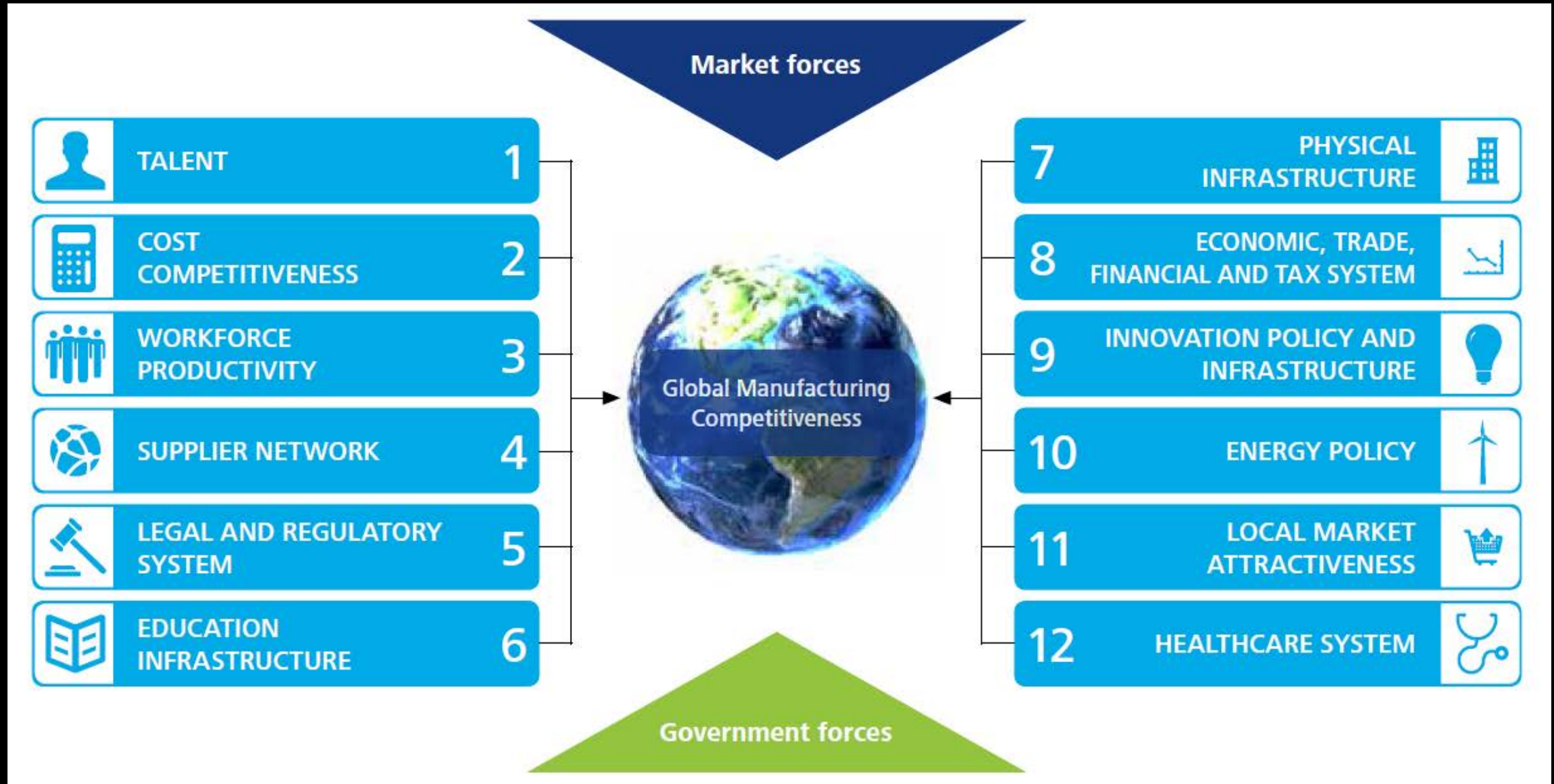
2016 (Current)			2020 (Projected)			
Rank	Country	Index score (100=High) (10 = Low)	Rank	2016 vs. 2020	Country	Index score (100=High) (10=Low)
1	China	100.0	1	(▲ +1)	United States	100.0
2	United States	99.5	2	(▼ -1)	China	93.5
3	Germany	93.9	3	(↔)	Germany	90.8
4	Japan	80.4	4	(↔)	Japan	78.0
5	South Korea	76.7	5	(▲ +6)	India	77.5
6	United Kingdom	75.8	6	(▼ -1)	South Korea	77.0
7	Taiwan	72.9	7	(▲ +1)	Mexico	75.9
8	Mexico	69.5	8	(▼ -2)	United Kingdom	73.8
9	Canada	68.7	9	(▼ -2)	Taiwan	72.1
10	Singapore	68.4	10	(▼ -1)	Canada	68.1
11	India	67.2	11	(▼ -1)	Singapore	67.6
12	Switzerland	63.6	12	(▲ +6)	Vietnam	65.5
13	Sweden	62.1	13	(▲ +4)	Malaysia	62.1
14	Thailand	60.4	14	(↔)	Thailand	62.0
15	Poland	59.1	15	(▲ +4)	Indonesia	61.9
16	Turkey	59.0	16	(▼ -1)	Poland	61.9
17	Malaysia	59.0	17	(▼ -1)	Turkey	60.8
18	Vietnam	56.5	18	(▼ -5)	Sweden	59.7
19	Indonesia	55.8	19	(▼ -7)	Switzerland	59.1
20	Netherlands	55.7	20	(▲ +3)	Czech Republic	57.4

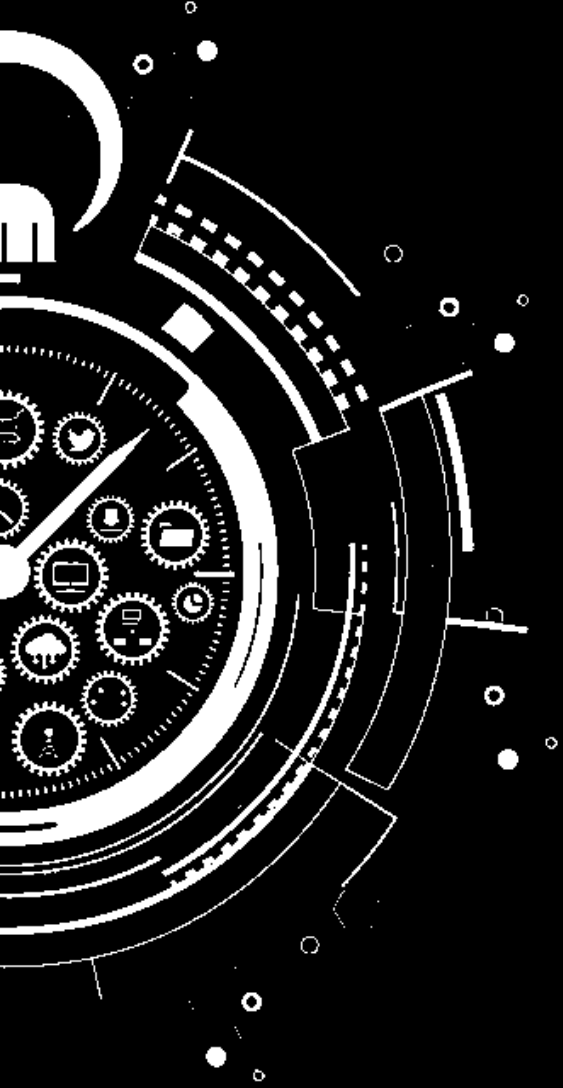
# Shift to higher value, advanced manufacturing



Source: Deloitte Touche Tohmatsu Limited and US Council on Competitiveness, 2016 Global Manufacturing Competitiveness Index

# What drives manufacturing competitiveness?





# China and India





# China is transforming into a digital powerhouse



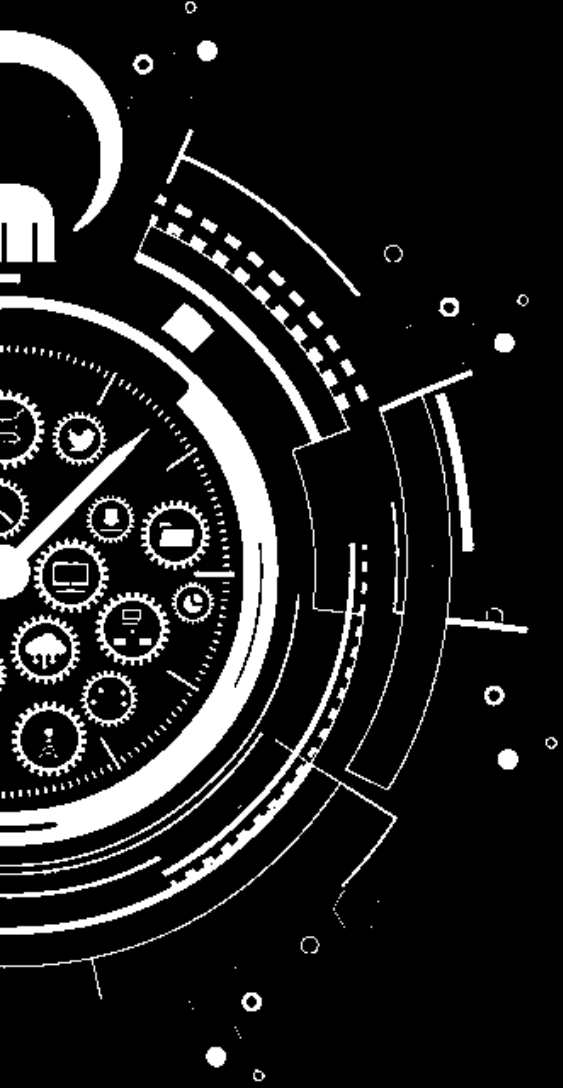
- Made in China 2025
- IoT industry growing over 25%, est. \$142 Billion in 2016
- Ambition to lead the world in artificial intelligence (AI) by 2030
- 68,000 Chinese robots sold in 2016, 26.7 percent of the global market



# India landscape

- By 2050, India's economy the world's second-largest, behind China
- Made in India to improve manufacturing competitiveness
- Smartphone manufacturing on the rise - 1500 mobile phone, ecosystem factories by 2020
- Electric cars only by 2030
- New 'future-ready' Industrial Policy





# Advanced technologies

# Shifts driving Industry 4.0



## Digital-Physical Link

- **Additive Manufacturing (3D Printing)** becomes cheaper, more available and relevant for new materials
- **Next-generation of robots** that are intelligent, adaptive, connected and collaborative with humans



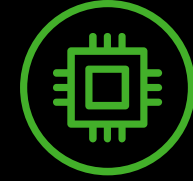
## Human-Machine Interfaces

- Mass adoption of **advanced user interfaces** (touchscreens, wearables...)
- Introduction of new technologies and application in **Virtual and Augmented Reality**



## Analytics and Artificial Intelligence

- Breakthroughs in **Artificial Intelligence** and **Machine Learning**
- Sophisticated and rapidly-developing **algorithms leverage increased accessibility** to quality data



## Data Creation, Storage and Connectivity

- Sharp fall in the prices of **data storage, computing power and bandwidth**
- Massive advancements in **cloud-based** computing platforms
- **Sensor prices** continuously dropping



**Cheaper**



**Faster**



**Smarter**

# Advanced technologies offer manufacturers opportunities to grow and improve their operations

## Grow



### Products

- Adding intelligence to existing products
- Creating new data products and services
- New product possibilities through I4M tech



### Customers

- Marketing and selling products
- Aftermarket experience
- Dealer integration



### Engineering

- Reducing "idea to market" time
- Linking design with product intelligence
- Improving engineering effectiveness

## Operate



### Planning

- Demand sensing and planning
- Supply planning and supplier integration
- Outbound network optimization



### Factory

- Enhancing capability effectiveness
- Production asset intelligence
- Activity synchronization and flow



### Support

- Creating leverage for technical talent
- Customer configuration knowledge
- Support optimization

# Which advanced technologies will we see?

## Ranking of future importance of advanced manufacturing technologies by US CTOs

Advanced Manufacturing Technologies	US	China	Europe
Predictive analytics	1	1	4
Smart, connected products (IoT)	2	7	2
Advanced materials	3	4	5
Smart factories (IoT)	4	2	1
Digital design, simulation, and integration	5	5	3
High performance computing	6	3	7
Advanced robotics	7	8	6
Additive manufacturing (3D printing)	8	11	9
Open-source design/Direct customer input	9	10	10
Augmented reality (to improve quality, training, expert knowledge)	10	6	8
Augmented reality (to increase customer service & experience)	11	9	11

**US:** Predictive Analytics, Smart Products (IoT), and Advanced Materials are considered most promising

**China:** Prioritizing Predictive Analytics to close the gap with the US and creating competitive advantage through HPC

**Europe:** Integrated priorities very much aligned with "Industry 4.0" paradigm, creating closed loop design/build process

(Source: Deloitte Touche Tohmatsu Limited and US Council on Competitiveness, 2016 Global Manufacturing Competitiveness Index)

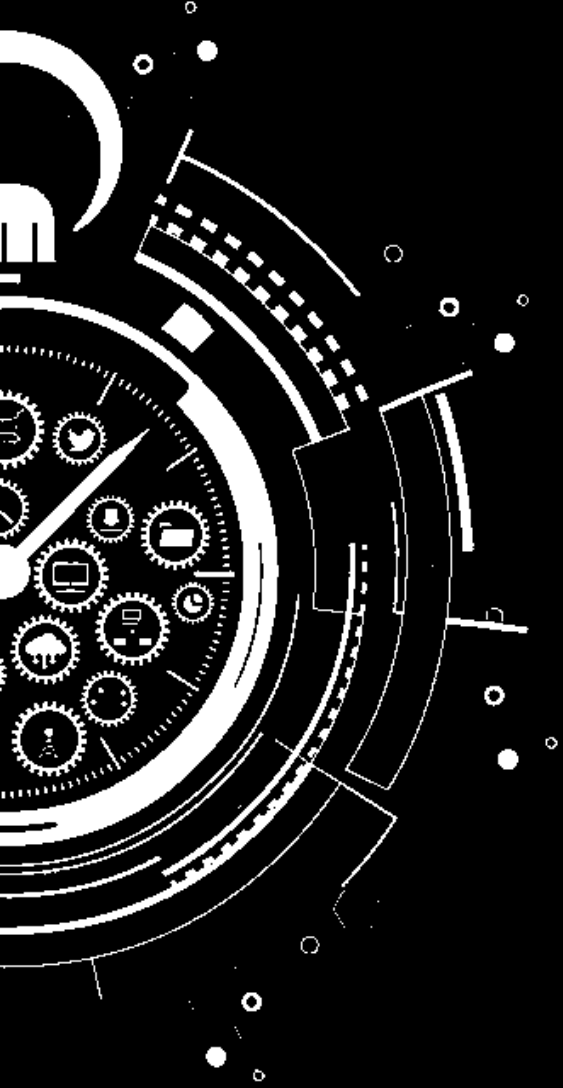
# 10 Lessons learned working with manufacturers

## Strategic deployment of digital technologies

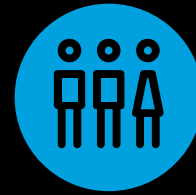
- 1 Understand your advantage in the ecosystem
- 2 Be cautious in asset-centric thinking
- 3 Identify the key data elements to own
- 4 Consider option value & ability to scale
- 5 The make versus buy decision still applies

## Implementation of digital technologies

- 6 Think ahead in pilot selection and development
- 7 Develop a clear strategy and roadmap
- 8 Eliminate notions of tech and infrastructure
- 9 Speed matters
- 10 Leadership from the top



# Future of work





# Advanced technologies will increase the skillsets required

...and potentially drive companies to explore different talent models

## As Skill Requirements Increase, More Manufacturing Jobs Go Unfilled

(WSJ, Sep 2016)

New Manufacturing Jobs Require New Manufacturing Skills—It's That Simple

(AutoDesk, May 2017)

## Automation Will Lead To Collaboration Between Man And Machine

(Forbes, Jul 2017)

### A Robot Can Be a Warehouse Worker's Best Friend

Companies are racing to develop 'collaborative' robots, which are relatively cheap and can boost employees' productivity

(WSJ, Aug 2017)

#### Trends

- Aging population
- Shortage of manufacturing talent
- Exponential technologies
- Gig economy / open talent
- Rapid product cycles



This next industrial revolution is about the combination of man & machine, not the replacement of one for the other.

# Future of work – “Augmented workforce”

**41 percent**

Number of companies fully implemented or made significant progress to adopt cognitive and AI technologies within their workforce

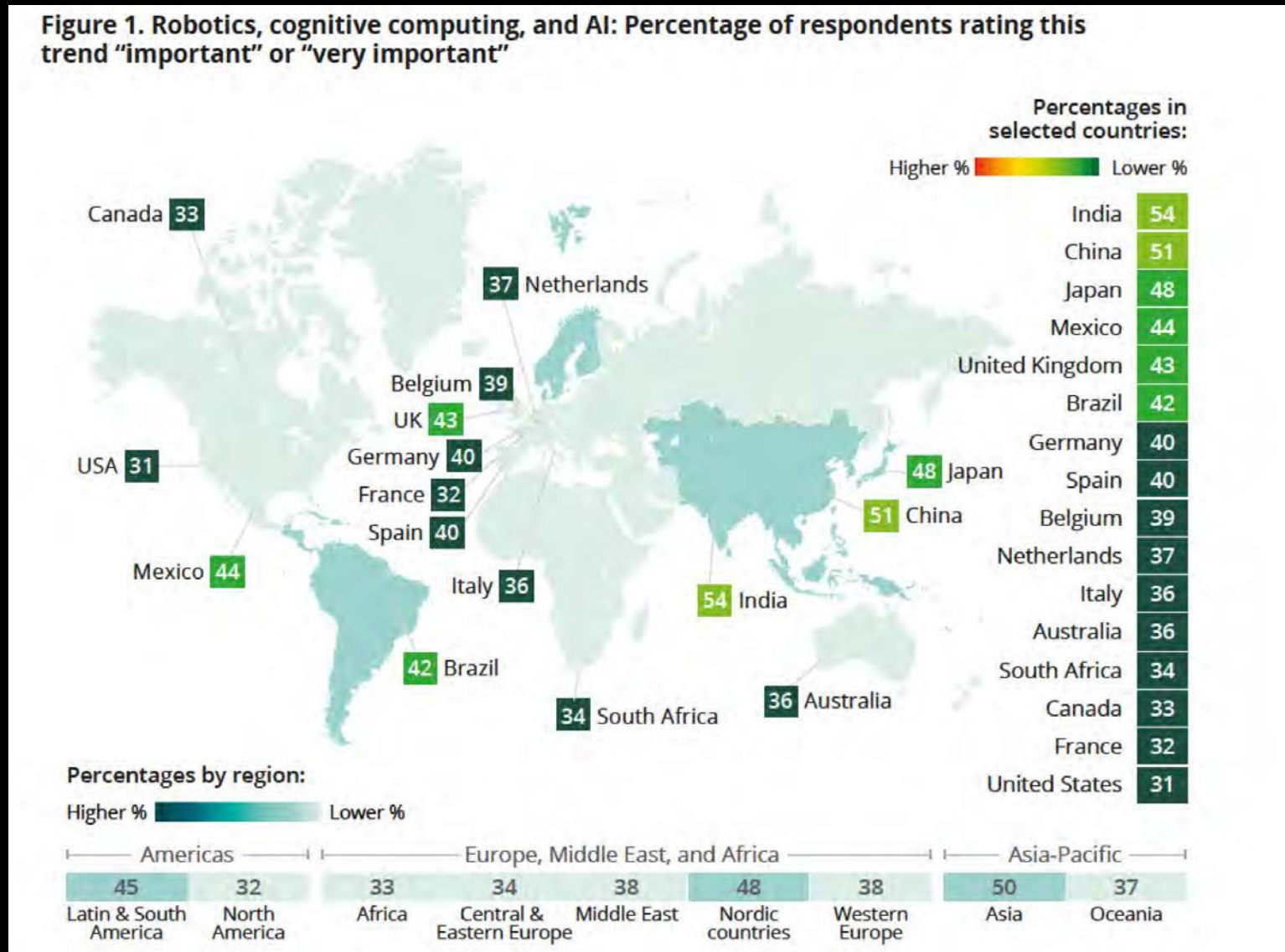
**34 percent**

Number of companies in the midst of pilot programs





**17 percent**

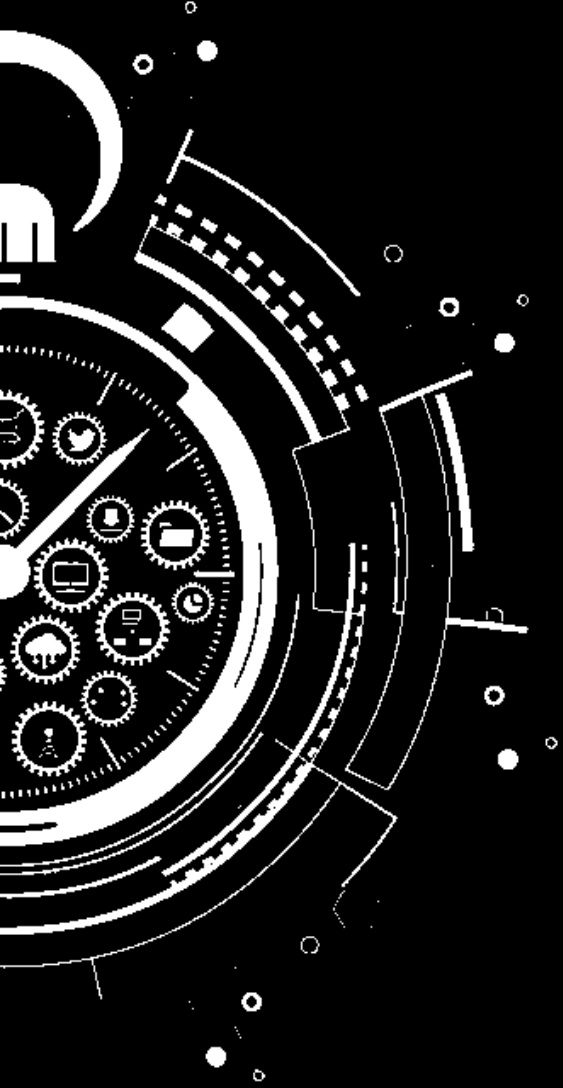
Number of global executives say they are ready to manage a workforce with people, robots and AI working side by side

# Robotics, cognitive computing and artificial intelligence (AI)



# Closing remarks

-  Nations are competing to upgrade their manufacturing industry. US expected to be the most globally competitive manufacturing country by 2020.
-  China and India markets continue to offer significant opportunities.
-  How are you strategically deploying advanced technologies to grow or improve your operations?
-  What does your future talent model look like? How can cognitive and AI technologies benefit your business?



# Questions?



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