TITLE	AUTHOR(S)
#Leadwell	Michael Holland
1001 Rewards and Recognition Fieldbook	Bob Nelson
1001 Ways to Energize Employees	Bob Nelson
1001 Ways to Reward Employees	Bob Nelson
1001 Ways to Take Initiative	Bob Nelson
101 Tough Conversations To Have with Employees	Paul Falcone
101 Ways to Improve Your Communication Skills Instantly	Jo Condrill, Bennie Bough
12 Secrets to High Self-Esteem	Linda Larsen
136 Effective Presentation Tips	David Cottrell, Tony Jeary
151 Quick Ideas to Manage Your Time	Robert E. Dittmer
175 Ways to Get More Done in Less Time!	David Cottrell, Mark C. Layton
18 Minutes Find Your Focus	Peter Bregman
180 Ways to Spread Contagious Enthusiam	Barbara A. Glanz
201 Icebreakers	Edie West
212 Degrees	Media American
212 the extra degree	Sam Parker
2600 Phrases for Effective Performance Reviews	Paul Falcone
2600 Phrases for Effective Performance Reviews	Paul Falcone
30 Ways to Make More Time	Learning CRM
301 Ways to Have Fun at Work	Dave Hemsath, Leslie Yerkes
360 Feedback	Mark R. Edwards
365 Ways To Manage Better	Bob Nelson
5 Questions Every Leader Must Ask	Learning CRM
A Carrot A Day	Adrian Gostick, Chester Elton
A Kick in the Attitude!	Learning CRM
A Leader's Guide to Delegating	Learning CRM
A Survival Guide for Working with Humans	Gini Graham Scott, Ph.D
A Whack on The Side of the Head	Roger von Oech
A Women's Guide to Personal Achievement & Professional Success	Tami West
Accountability That Works	Learning CRM
Achieve Any Goal	Brian Tracy
Achieving Consensus Tools and Techniques	Jon Scott, Eileen Flanigan
Actions - Behavior-Based Interviewing	Partners Media
Adaptability - Responding Effectively to Change	Allan Calarco, Joan Gurvia
All In	Adrian Gostick, Chester Elton
An Enemy Called Average	John Mason
April 7, 2011 - Dr. Cornel West Lecture	Cornel West
Attitude is Everything	Vicki Hitzges
BIFF - Quick Responses to High-Conflict People	Bill Eddy
Be Big Step Up Step Out Be Bold	Judith H. Katz, Frederick A. Miller
Becoming a More Versatile Learner	Maxine A. Dalton
Becoming the Obvious Choice	David Cottrell
Benchmarking - A Guide for Educators	Sue Tucker
Benchmarking for Nonprofits - How to Measure, Manage, and Improve Performance	Jason Saul

Better Ethics Now	Christopher Bauer, PhD
Between You and Me Solving Conflict	Learning CRM
Bridging The Soft Skills Gap-How to Teach the Missing Basics to Today's Young Talent	Bruce Tulgan
Bridging the Diversity Divide	Edna Chun
Bring Out the Best in Others	Thomas Connelian
Building A High Morale Workplace	Anne Bruce
Building Character	Gene Klann
Building Resiliency - How to Thrive in Times of Change	Michael Watkins, Mary Lynn Pulley
Building a House for Diversity	R. Roosevelt Thomas, Jr.
Building on the Promise of Diversity	R. Roosevelt Thomas, Jr.
Can We Count on You?	Learning CRM
Celebrate - Change Your Lens - Change Your Life	Learning CRM
Celebrate What's Right with the World	Partners Media
Centering Woman	Hilary McDBeckles
Change & Innovation Through Brain Storming	Partners Media
Change Your Questions Change Your Life	Marilee Adams
Changing Minds	Howard Gardner
Charging the Human Battery	Mac Anderson
Chat Pack - Meeting Opener	Chat Pack
Clear Writing A Step-By-Step Guide	Diana Bonet
Coaching Pocketbook	Ian Fleming, Allan Taylor
Coming Alive: The Journey to Re-engatge Your Life and Career	Ruth K. Ross
Communicating for Results	Skill Path
Communicating with People on the Job	Briefings Publishing
Communication Counts	Learning CRM
Conquer the Chaos! The Best Ideas in Time Management	Briefings Publishing
Courageous Followers, Courageous Leaders	Learning CRM
Creative Whack Pack	Roger von Oech
Crucial Conversations	Kerry Patterson, Joseph Grenny, Ron McMillan, Al Switzler
Daring Greatly	Brene Brown
Dealing with Conflict	CRM Learning
Dealing with Difficult Employees	Don Crawley
Dealing with People You Can't Stand - How to Bring Out the Best in People at Their Worst	Dr. Rick Brinkman, Dr. Rick Kirschner
Death by Meeting	Patrick Lencioni
Defeating Procrastination	Marlene Caroselli, Ed.D.
Discipline without Punishment	Dick Grote
Discovering Your Purpose	Ivy Haley
Disruptive Behavior - Too Great a Cost	Learning CRM
Diversifying the Faculty	Caroline Sotello Viernes Turner
Diversity Consciousness	Richard D. Bucher
Diversity's Promise for Higher Education-Making it Work	Daryl G. Smith
Do Right! The Plan	Lou Holtz
Don't Lead Half-Dressed	Stephen R. Graves
Don't Panic	Media Quality

Driving Change through Diversity and Globalization	Ronald A. Crutcher
E-Writing - 21st Century Tools for Effective Communication	Dianna Booher
Effective Phrases for Performance Appraisals	James E. Neal, Jr.
Emotional Intelligence - Why It Can Matter More Than IQ	Daniel Goleman
Emotional Intelligence 2.0	Travis Bradberry, Jean Greaves
Employee Morale: What Crushes it; What Makes it Soar	Briefings Publishing
Empowerment Building a Committed Workforce	Thomson
Ethics 4 Everyone	Learning CRM
Everybody Wins - How to Turn Conflict into Collaboration	Sollah Interactive
Excuses Begone!	Wayne W. Dyer
Executive EQ	Robert K. Cooper, Ph.D.
Exploring Personality Styles	Michael Dobson
FISH, Trainer Tools	John Christensen
FYI For Your Improvement - A Guide for Development and Coaching	Michael M. Lombardo, Robert W. Eichinger
FiSH! The Movie	Learning Charthouse
Find and Use Your Inner Power	Emmet Fox
First Aid for Meetings	Charlie Hawkins
First Thing Every Morning	Lewis Timberlake
First Things First	Stephen R. Covey
First, Break all the Rules	Marcus Buckingham, Curt Coffman
Fish!	Stephen Lundin, Harry, Paul and John Christensen
Flipping the Switch	John G. Miller
Focus Your Vision	Thower Star
For the Love of IT	Thower Star
Frames of Mind	Howard Gardner
Full Steam Ahead!	Ken Blanchard
Fun is Good	Learning CRM
Getting Unstuck	George Cappannelli
Getting the Best from Yourself and Others	Lee J. Colan
Getting to Yes	Roger Fisher, William Ury
Giving Voice to Values	Mary Gentile
Going for the Gold	Lesley D. Bissett, CFP
Good Leaders Ask Great Questions	John C. Maxwell
Good to Great	Ken Tanner
Great Meetings! Great Results	Dee Kelsey
Great Quotes form Great Leaders	Peggy Anderson
Groupthink	Learning CRM
Gung Ho	Ken Blanchard, Sheldon Bowles
Half Full - Your Perception Becomes Your Reality!	John J. Murphy
Happiness Advantage	Partners Media
Having Something to Say When You Have to Say Something	Randy Horn
Helping People Win at Work	Ken Blanchard
High-Impact Presentation and Training Skills	Dr. William Hendricks
Hope on a Tightrope	Cornel West
Hot Buttons	Sybil Evans, Sherry Suib Cohen

How Full is Your Bucket?	Tom Rath, Donald O. Clifton, Ph.D
How Successful People Grow	John C. Maxwell
How Successful People Think	Nido Qubein
How To Manage Your Reading	Thomas E. Anastasi, Jr.
How to Be an Effective Facilitator	Charles Cadwell
How to Excel as a Team Leader	Resource Skillpath
How to Inspire People to Achieve More	Kimberly Alyn
How to Make Meetings Work!	Michael Doyle, David Straus
How to Reduce Workplace Conflict and Stress	Anna Maravelas
How to Run a Successful Meeting - In Half the Time	Bussiness Resources Bureau of
I Know Just What You Mean	Learning CRM
If Looks Could Kill	Artist Various
In Her Own Words: The Date Books of Lucy Skidmore Scribner, Founder of Skidmore College	Helen Porter, David Porter
In Search of Excellence	Thomas Peters
In the Garden of Happiness	Dodinsky
Inclusion Insights	Steve L. Robbins
Influencer	Joseph Grenny
Intergroup Dialogue	David Schoem
Interview Guide	Andy Brantley, Greg Walters, Mary Ann Wersch
Interview Guide for Supervisors	Professional Association College and University
Ironing It Out - Seven Simple Steps to Resolving Conflict	Charles P. Lickson
It's All Your Fault	Bill Eddy
Journal of Diversity in Highter Educaiton	National Association Diversity
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Laughter is an Instant Vacation	Simple Truths
Lead Your Boss	John Baldoni
Lead or Leave	Roger H. Hull
LeaderShift	Ken Carnes
Leadership Energy	David Cottrell
Leadership Jazz	Max Depree
Leadership Learning Moments	Michael Holland
Leadership Matters	Lee J. Colan
Leadership and Self-Deception	Institute Arbinger
Leadership and the One Minute Manager	Ken Blanchard
Leadership is an Art	Max Depree
Leadership of Secrets of Santa Clause	Resources Walk and Talk
Leadership: The Power of Emotional Intelligence	Daniel Goleman
Leading Change	John P. Kotter
Leading More with Less	Training Access
Learning Moments for Evolving Leaders	Michael Holland
Learning to Dance in the Rain	BJ Gallagher
Learning to Laugh at Work	Robert McGraw
Leave the Office Earlier	Laura Stack
Lessons In Loyalty	Lorraine Grubbs

Life's Lessons: Change	Learning CRM
Life's Lessons: Customer Service	Learning CRM
Life's Lessons: Leadership	Learning CRM
Life's Lessons: Motivation	Learning CRM
Life's Lessons: Teamwork	Learning CRM
Life's Lessons: Values & Ethics	Learning CRM
Listen Up Leader	Paul Cottrell
Listen Up! How to Communicate Effectively at Work	Eunice LeMay, Jane Schwamberger
Lives of Moral Leadership	Robert Coles
Living a Five Star Life	Betty Mahalik
Love Race and Liberation: Til the White Day is Done	JLove Calderon
Maintaining Morale	Linda K. Johnsrud, Ph.D.
Make No Small Plans	Mary C. Lynn
Making Diversity Work	Sondra Thiederman, Ph.D.
Managing Differences	Dana Daniel
Managing ME	Learning CRM
Meeting Excellence 33 Tools to Lead Meetings That Get Results	Glenn Parker
Meetings, Bloody Meetings	Learning CRM
Millennials vs. Boomers	Eric Harvey
Monday Morning Leadership	David Cottrell
Monday Morning Leadership Training Kit	David Cottrell
Monday Morning Mentoring	David Cottrell
Mondays at 3	Greg Giesen
More Than a Gut Feeling	Media American
Motivating Employees	Anne Bruce
Motivating Your Employees Rewards and Recognition	Productions Kantola
Moving Violations	John Hockenberry
Multicultural Education	Caddo Gap Press
Multiculturalism and Diversity	Bernice Lott
Multiple Intelligences	Howard Gardner
Multipliers - How the Best Leaders Make Everyone Smarter	Liz Wiseman
My Sister, Guard Your Veil; My Brother Guard Your Eyes	Lila Azam Zanganeh
My Stroke of Insight	Jill Bolte Taylor, Ph.D
Negaholics No More!	Dr. Cherie Carter-Scott
Nine Minutes on Monday	James Robbins
No Turning Back	Estelle B. Freedman
Nobody's Listening	Learning CRM
Not Everyone Gets a Trophy - How to Manage the Millennials	Bruce Tulgan
On Being a Transgender Young Adult	Skylar Kergil
On Managing Yourself	Harvard Business Reveiw
Ongoing Feedback - How to Get It, How to Use It	Karen Kirkland, Sam Manoogian
Openers & Closers Posketbook	Alan Evans, Paul Tizzard
Orchestrating Attitude - Getting the Best from Yourself and Others	Lee J. Colan
Organized for Success!	Nanci McGraw
Paper Airplane A Lesson for Flying Outside the Box	Michael McMillan

Passing for Black	Linda Villarosa
Passionate Performance	Lee J. Colan
Peaks and Valleys	Specncer Johnson
People	Publishing Workplace
Performance Management	Elaine D. Pulakos
Power and Terror	Noam Chomsky
Power of Future Conversation	Learning CRM
Powered By Happy - How to Get and Stay Happy at Work	Beth Thomas
Presentation Skills - A Practical Guide to Better Speaking	Steve Mandel
Presentation Success: How to Plan, Prepare, and Deliver Effective Presentations	Janis Fisher Chan
Presumed Incompetent	Gabriella Gutierrez y Muhs
Primal Leadership	Daniel Goleman
Principles Centered Leadership	Stephen R. Covey
Prioritize Organize the Art of Getting It Done	Peg Pickering
Privilege	Michael S. Kimmel
Productive Performance Appraisals	Paul Falcone
Productivity Power	Jim Temme
Promoting Minorities Women	BNA Inc.
Public Speaking - Wow people during your next presentation	Partners Media
Pulling Together	John J. Murphy
Putting Anger to Work for You!	Ruth & Joel Schroeder
Pygmalion in the Classroom	Robert Rosenthal
Quick Team-Building Activities for Busy Managers	Brian Cole Miller
Race Matters	Cornel West
Readings for Diversity and Social Justice	Maurianne Adams
Ready or Not	Elizabeth M. McFadden
Reality-Based Leadership	Cy Wakeman
Rebooting Leadership	Meredith Kimbell, Richard Hadden, Bill Catlette
Resolving Conflicts at Work	Kenneth Cloke, Joan Goldsmith
Results Without Authority - Controlling a Project When the Team Doesn't Report to You	Tom Kendrick
Retire in a Weekend-the Baby Boomer's Guide to Making Work Optional	Bill Losey
Revolutionary Voices	Amy Sonnie
Ride the Wave of Change	CRM Learning
Right Wrong to Win Win	Partners Media
SMART GOALS	Learning CRM
Saying "NO" to Negativity	Zoie Kaye
Searching for Excellence and Diversity A Guide for Search Committee Chairs	2005 WISELI
Separate By Degree	Leslie Miller-Bernal
Service Where It Counts - Making a Difference on the Front Line	David E. Reed
Setting Priorities - Personal Values, Organizational Results	Talula Cartwright
Shackleton's Way	Margot Morrell

Short Stories	Partners Media
Silos, Politics and Turf Wars	Patrick Lencioni
Six Thinking Hats	Edward DeBuno
Smile for No Good Reason	Lee Jampolsky
Smoke and Mirrors	Stephanie Urso Spina
So Help Me	Corporation Media Partners
So What's Your Proposal?	Bill Eddy
Speak with Confidence!	Dianna Booher
Start With Why	Simon Sinek
Sticking to It - The Art of Adherence	Lee J. Colan
Stop Workplace Drama	Marlene Chism
Strategic Diversity Leadership	Damon A. Williams
Strategies for Surviving Bullying at Work	Evelyn M. Field
Strategies to Manage a Chaotic Worklod	Education Services Lorman
Strengths Based Leadership	Tom Rath, Barry Conchie
Strengths Finder 2.0	Tom Rath
Stress Control	Steve Bell
Stress Management - Self Esteem	EAP
Stress is a Choice - 10 Rules to Simpliy Your Life	David Zerfoss
Successful Project Management	Larry Richman
Superbosses	Sydney Finkelstein
Taking Charge of Change	Learning CRM
Tame Your Terrible Office Tyrant	Lynn Taylor
Team Games	Carolyn Nilson
The 21 Irrefutable Laws of Leadership	John C. Maxwell
The 360 Leader Developing Your Influence	John C. Maxwell
The 4 Elements of Success	Laurie Beth Jones
The 5 Coaching Habits of Excellent Leaders	Lee J. Colan
The 7 Habits of Highly Effective People	Stephen R. Covey
The 7 Powers of Questions - Secrets to Successful Communication in Life and at Work	Dorothy Leeds
The 8th Habit	Stephen R. Covey
The AMA Guide to Management Development	Margaret S. Pettingell
The AMA Handbook of Project Management	Paul Dinsmore, Jeannette Cabanis-Brewin
The Abilene Paradox	Learning CRM
The Advantage	Patrick Lencioni
The Agile Manager's Guide to Goal-Setting & Achievement	Walter J. Wadsworth
The Agile Managers Guide to Building and Leading Teams	Joseph T. Strab
The Agile Managers Guide to Coaching to Maximize Performance	Jack Cullen
The Agile Managers Guide to Customer Focused Selling	Jack Cullen
The Agile Managers Guide to Cutting Cost	Jeff Olsen
The Agile Managers Guide to Delegating Work	Joseph T. Strab
The Agile Managers Guide to Effective Performance Appraisals	Rebecca Saunders
The Agile Managers Guide to Extrordinary Customer Service	Susan M. Gage
The Agile Managers Guide to Getting Organized	Jeff Olsen

The Agile Managers Guide to Giving Great Presentations	Jeff Olsen
The Agile Managers Guide to Hiring Excellence	Hardy Caldwell
The Agile Managers Guide to Leadership	Walter J. Wadsworth
The Agile Managers Guide to Managing Change	Robert J. Ristino
The Agile Managers Guide to Recruiting Excellence	Jim Collins
The Agile Managers Guide to Retaining Employees	Joyce Wycoff
The Agile Managers Guide to Understanding Financial Statements	Joseph T. Strab
The Agile Managers Guide to Writing To Get Action	Dennis Chambers
The Aglie Managers Guide to Making Effective Decisions	David F. Folino
The Aglie Managers Guide to Motivating People	Joseph T. Strab
The Arts of Criticism...Giving and Taking	Productions Kantola
The Assertive Advantage	Sharon Anthony Bower
The Attitude Virus: Curing Negativity in the Workplace	CRM Learning
The Basics of Benchmarking	Robert Damelio
The Big Book of Business Games	John Newstrom, Edward Scannell
The Big Book of Humorous Training Games	Doni Tamblyn, Sharyn Weiss
The Big Book of Icebreakers	Edie West
The Big Book of Leadership Games	Vasudha K. Deming
The Big Book of Presentation Games	John Newstrom, Edward Scannell
The Big Book of Team Building Games	John Newstrom, Edward Scannell
The Change Navigator	Kurt Hanks
The Color of Success	Gilberto Q. Conchas
The Complete Academic Search Manual	Lauren A. Vicker, Harriette J. Royer
The Cost of Bad Behavior	Christine Porath
The Difference	Scott E. Page
The Disney Way	Bill Capodagli, Lynn Jackson
The Dream Manager	Matthew Kelly
The Elements of E-mail Style - Communicate Effectively via Electronic Mail	David Angell, Brent Heslop
The Employee Awareness Series	Partners Media
The Essence of Leadership	Mac Anderson
The Executive Guide to Facilitating Strategy	Michael Wilkinson
The Fifth Discipline	Peter Senge
The First 10 Steps to Entrepreneuship for Women	Clara Villarosa
The First 90 Days	Michael Watkins
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The Gift of Attitude	Sam Glenn
The Girl Who Fell From The Sky	Heidi Durrow
The Go Point	Michael Useem
The Guest - Everything You Already Knew About Great Customer Service	Corporation Media Partners
The Happiness Advantage	Shawn Achor
The I in Team	John J. Murphy
The Immigrant Museum	Quique Aviles

The Inclusion Breakthrough	Frederick A. Miller
The Journal of African American History	Carter G. Woodson
The Leadership Pill	Ken Blanchard
The Magic Question	David Cottrell
The Magic of We	Learning CRM
The Manager's Coaching Handbook	David Cottrell, Mark C. Layton
The Manager's Conflict Resolution Handbook	David Cottrell, Ilayne J. Geller
The Mentor Leader	Tony Dungy
The Namesake	Jhumpa Lahiri
The Next Level - Leading Beyond the Status Quo	David Cottrell
The Nibble Theory and the Kernel of Power	Kaleel Jamison
The One Minute Manager Builds High Performing Teams	Ken Blanchard
The One Minute Manager Meets the Monkey	Ken Blanchard
The Orange Revolution	Adrian Gostick, Chester Elton
The Oz Series on Accountability	Leadership Partners In
The Pita Principle	Robert Orndorff, D.Ed.
The Power of Attitude	Mac Anderson
The Power of Habit	Charles Duhigg
The Power of Positive Doing	BJ Gallagher
The Power of Teamwork	Scott Beare
The Power of Teamwork Inspired by the Blue Angels	Knowledge, Inc. Advanced
The Practical Coach	Partners Media
The Progress Principle	Teresa Amabile, Steven Kramer
The Pygmalion Effect	Learning CRM
The Reality-Based Rules of the Workplace	Cy Wakeman
The Respectful Communicator: The Part You Play	Learning CRM
The Respectful Workplace: It Starts With You	Learning CRM
The Rhythm in Blue	Crystal Senter Brown
The Search Committee Handbook	Theodore J. Marchese
The Simple Truths of Appreciation	Barbara A. Glanz
The Situational Leader	Paul Cottrell
The Three Signs of a Miserable Job	Patrick Lencioni
The Tipping Point	Malcolm Gladwell
The Trusted Advisor	David H. Maister
The Uh-Oh Syndrome from Intolerance to Inclusion	Steve L. Robbins
The Unified Team (Learn on the Go)	Corporation Media Partners
Time - 105 Ways to Get More Done Every Workday	David Cottrell
Time Challenged	CRM Learning
Time Management-Getting Control of Your Life and Work	Productions Kantola
Today We Are Rich	Tim Sanders
Transforming Thinking	Ken Tanner
Tuesday Morning Coaching	David Cottrell
Understanding White Privilege	Frances E. Kendall
Unlocking Creative Thinking	Brad Withers
Vision of Teams	Thower Star
Walk Awhile in my Shoes	Eric Harvey
We've Got to Start Meeting & Emailing Like This!	George Lowe

What Are You?	Pearl Fuyo Gaskins
What Got You Here Won't Get You There	Marshall Goldsmith
What If? Short Stories to Spark Diversity Dialogue	Steve L. Robbins
What to do When Conflict Happens	Learning CRM
When Change Happens, Adjust Your Sail	Learning CRM
Whistling Vivaldi - How Stereotypes Affect Us and What We Can Do	Claude M. Steele
White Awareness	Judith H. Katz
Who Cares?	Corporation Media Partners
Who Kidnapped Excellence?	Harry Paul
Who Killed Change?	Ken Blanchard
Who Moved My Cheese!	Specncer Johnson
Who Put a Lizard in my Lasagna?	Learning CRM
Why Are All the Black Kids Sitting Together in the Cafeteria	Beverly Tatum
Winners Always Quit-Seven Pretty Good Habits You Can Swap for Really Great Results	David Cottrell, Lee J. Colan
Without Prejudice	Eaford International
Witnessing Whiteness - The Need To Talk About Race and How To Do	Shelly Tochluk
WorkSmarts	Sollah Interactive
Working Together to End Racism	Tim Jackins
Working Without a Script	Thower Star
Working with Emotional Intelligence	Daniel Goleman
Working with You Is Killing Me	Learning CRM
Workteams and The Wizard of Oz	Knowledge, Inc. Advanced
You Can't Send a Duck to Eagle School	Mac Anderson
You First - Inspire your Team to Grow up, Get Along, and Get Stuff Done	Liane Davey
You Raised Us, Now Work With Us	Larry Richman
Zapp! The Lightning Power of Empowerment	William C. Byham
iGen	Jean Twenge