



29th ANNUAL UNOS TRANSPLANT MANAGEMENT FORUM




increasing collaboration
expanding knowledge


UNOS UNITED NETWORK FOR ORGAN SHARING





Agenda

Please note that session title, dates, times and speakers are subject to change

Date: April 19, 2021 **Time:** 11:00 am – 4:40 pm All Times EDT **Location:** Virtual

Time	Session Title/Overview	Speaker	Moderator
11:00 am - 11:30 am	 virtual exhibit hall opens		
	View 2020-2021 TMF Abstracts and 2021 Abstract Award Winners slides		On-demand
	View select pre-recorded sessions		On-demand
	Morning yoga If you want to peel your ears off your shoulders from hours on the computer — here's some tried and true stretches you can do while sitting at your desk	Amy S. Peele, Certified Chopra Yoga Instructor, Specializing in Chair Yoga, Novato, CA	On-demand

Time	Session Title/Overview	Speaker	Moderator
11:00 am -11:30 am	Book reading – Match: A Medical Murder Mystery	Amy S. Peele , RN, Award Winning Author, Novato, CA	On-demand
	<p>SPONSOR SESSION with Natera: Improving Patient Outcomes Through Genetic Testing in Kidney Transplantation</p> <p>Objectives:</p> <ul style="list-style-type: none"> • Describe how using Prospera, a donor-derived cell-free DNA assay for kidney transplant rejection assessment, can assist clinicians and benefit patients. • Describe the importance of obtaining a genetic diagnosis in kidney disease and its implications for transplant. 	Monica Johnson, MS, BSN, RN, Manager, Medical Education – Transplant and Renal Genetics, Natera	
Plenary Sessions – 11:30 am – 3:35 pm			
11:30 am – 11:40 am	Welcome	Nancy Metzler, Chair, TMF Planning Committee, Strong Memorial Hospital, University of Rochester Medical Center	
11:40 am – 12:15 pm	President’s Address	David Mulligan, MD, FACS, Professor and Chief, Section of Transplantation and Immunology, Director, Yale New Haven Hospital	Nancy Metzler

Time	Session Title/Overview	Speaker	Moderator
12:15 pm – 1:15 pm	<p>KEYNOTE: The Burning Shield</p> <p>When a taxi smashed into police officer Jason Schechterle’s patrol car, the fireball that consumed the vehicle should have killed him. But by a series of small miracles, Schechterle survived: dying would have been easier. His incredible story of survival will give you a new perspective on embracing challenges and turning them into great opportunities.</p> <p>This session is graciously sponsored by:</p> 	Jason Schechterle	Scott Demczyszyn, Vice President of Operations, NORA and Nancy Metzler
1:15 pm – 1:30 pm	<p>This break is graciously sponsored by:</p>  <p>BREAK – Visit the  virtual exhibit hall, view 2020-2021 TMF Abstracts, network with peers, view select on-demand sessions, on-demand yoga and book reading by Amy S. Peele</p>		
1:35 pm – 2:35 pm	<p>Innovative Marketing to Drive Growth: Be Careful What You Wish For</p> <p>A universal goal of transplant centers has been to grow, although many centers see mixed results. This session will explore innovative strategies in outreach, service expansions, and marketing to achieve growth. The speaker will also highlight tactics to help identify and avoid pitfalls so that increased activity from successful marketing does not impact patient, staff and referring provider satisfaction.</p> <p>This session is graciously sponsored by:</p> 	Jennifer Milton, BSN, MBA, Chief Administrative Officer, University of Texas Health Science Center	Susan Zylicz, MHA, BSN, RN, CCTC

Time	Session Title/Overview	Speaker	Moderator
2:35 pm – 3:05 pm	<p>2020 and 2021 Heckenkemper Leader in Transplant Administration Awards Ceremony</p> <p>Thank you to our Heckenkemper Leader in Transplantation Award sponsor:</p>  <p>GUIDRY & EAST, LLC TRANSPLANT CONSULTING SOLUTIONS 479.936.8754 guidryeast.com</p>	Alexander Aussi, BSN, RN, MBA, Chief Executive Officer, Guidry & East, LLC	Nancy Metzler
3:05 pm – 3:35 pm	<p>BREAK – Visit the  virtual exhibit hall, view 2020-2021 TMF Abstracts, network with peers, view select on-demand sessions, on-demand yoga and book reading by Amy S. Peele</p>		
Breakout Sessions – 3:40 pm – 4:40 pm			
3:40 pm – 4:40 pm	<p>Growing Up is Hard to Do: Approaches to Making the Transition to Adult Care a Success</p> <p>Research shows that young adults are more likely to experience organ rejection and subsequent graft loss during transition to adult transplant care, especially if they are not well prepared for the change. The risk for rejection can be decreased if longitudinal, multidisciplinary programs and processes are put in place during the adolescent years to emphasize gradual independence and ownership for medical care. This session will share challenges, barriers and successes of transition to adult care programs and what pediatric and adult centers can do to better support young adult patients.</p>	<p>Mary Moss Chandran, PharmD, BCPS, Transplant Pharmacist, Children’s Hospital Colorado</p> <p>Margret Bock, MD, MS, Director Pediatric Kidney Transplant, Children’s Hospital Colorado</p> <p>Megan Bisek, BA, MA, Clinical Program Manager, Children’s Hospital Colorado</p>	Diesa Samp, BSN, RN, CCTC

Time	Session Title/Overview	Speaker	Moderator
3:40 pm – 4:40 pm	<p>(3:40 - 4:10) Mini-Oral Abstract Sessions (30 minutes)</p> <p>Best of the Best 2020 Abstract Award Winner – Early Extubation in Liver Transplant Patients</p>	Susan Neill-Fogus, BSN, RN, Assistant Director of Quality and Compliance, UT Southwestern Medical Center	Michelle James, RN, MS, CNS, CCTN
	<p>(4:15 - 4:45) Mini-Oral Abstract Sessions (30 minutes)</p> <p>Monitoring Financial Costs Associated with Surveillance Protocol for HCV+ Kidney Transplant Recipients</p>	Andrea Tietjen, M.B.A., CPA, AVP, Transplant Administrative Services, Saint Barnabas Medical Center	Michelle James, RN, MS, CNS, CCTN
	<p>TransNet for Transplant Hospitals</p> <p>An overview and demonstration of currently available tooling for transplant hospitals within the TransNet system, including support for process around OPTN Policy 5.7 – Organ Check-In and OPTN Policy 5.8.B – Pre-Transplant Verifications Upon Organ Receipt. Attendees will also learn about upcoming vendor integrations for these tools and have the opportunity to ask questions and provide ideas.</p>	<p>Lloyd Board, Service Owner, UNOS Customer Advocacy Department</p> <p>Sara Langham, B.S., Transplant Certification Program Manager, UNC Center for Transplant Care, UNC Medical Center</p> <p>Deborah Erickson, RN, BN, MS, Ph. D, Director, UNC Center for Transplant Care, UNC Medical Center</p>	Kelly Laschkewitsch, MPH, RD
	<p>Medicare Cost Report Basics - A Discussion of the Essential Components for Medicare Reimbursement</p> <p>This session will cover the basics of standard acquisition costs and include discussion of the Medicare Cost Report, how Medicare reimburses acquisition costs, and the types of cost included and excluded.</p> <p>This session is graciously sponsored by:</p> 	Robert Howey, MBA, MHA, CPA, Executive Director of Reimbursement, University of Miami Health System	Paul Myoung, MBA, MHA, CPA
4:40 pm	<p>Day 1 concludes</p> <p>Sessions begin tomorrow at 11 a.m.</p>		

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Date: April 20, 2021 Time: 11:00 am – 4:15 pm All Times EDT Location: Virtual



Time	Session Title/Overview	Speaker	Moderator
11:00 am - 11:30 am	 virtual exhibit hall opens		
	View 2020-2021 TMF Abstracts and 2021 Abstract Award Winners slides		On-demand
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	Morning yoga If you want to peel your ears off your shoulders from hours on the computer — here's some tried and true stretches you can do while sitting at your desk	Amy S. Peele, Certified Chopra Yoga Instructor, Specializing in Chair Yoga, Novato, CA	On-demand




Time	Session Title/Overview	Speaker	Moderator
11:00 am -11:30 am	Book reading – Match: A Medical Murder Mystery	Amy S. Peele , RN, Award Winner Author, Novato, CA	On-demand
	<p>SPONSOR SESSION with CareDx: Providing Personalized Care for Every Step of the Transplant Journey</p> <p>Agenda:</p> <ol style="list-style-type: none"> 1. The Transplant Patient Journey 2. Pre-Transplant care with TX Connect and XynCare 3. Quality Care with XynQAPI 4. Post-Transplant care with AlloSure dd-cfDNA 	<p>Jay Milton, Head of Customer Experience, CareDx</p> <p>Martha Collins, Senior Director, Sales, CareDx</p> <p>Sham Dholakia, MD, DPhil, Medical Director, CareDx</p>	

Today's coffee break is generously provided by:




Please check your email for your own digital Starbucks gift card.

Time	Session Title/Overview	Speaker	Moderator
Plenary Sessions – 11:30 am – 3:35 pm			
11:30 am – 12:30 pm	<p>KEYNOTE: Radical Actions Undoing the "Caste System" in Healthcare</p> <p>If we can see the caste system in the U.S. affecting housing, educational outcomes and income disparities, our responsibility is to then look at the how the social determinants of health, the healthcare system and the health disparities are also inter-related. As healthcare activists and advocates we must then work to undo, dismantle and interrupt patterns within our systems and our communities that lead to the disparities.</p> <p style="text-align: center;">This session is graciously sponsored by:</p> <div style="text-align: center;">  </div>	<p>Amy Hunter, Ph.D., B.A., CEO, Lotus Roots Consulting, LLC</p>	<p>Scott Demczyszyn, Vice President of Operations, NORA and Gene E. Ridolfi, BA, RN, MHA</p>
12:30 pm – 1:30 pm	<p>Smarter Distribution through Continuous Distribution</p> <p>Continuous distribution is the OPTN's future approach to organ allocation. It will result in smarter distribution for organs and new ways to engage the transplant community in policy development. Come learn about the work that has been completed on the lung, kidney, and pancreas models and how this will impact all organ systems.</p> <p style="text-align: center;">This session is graciously sponsored by:</p> <div style="text-align: center;">  </div>	<p>Darren Stewart, MS, Principal Research Scientist, UNOS</p> <p>James Alcorn, JD, Senior Policy Strategist, UNOS</p>	<p>Susan Zylicz, MHA, BSN, RN, CCTC</p>

Time	Session Title/Overview	Speaker	Moderator
1:30 pm – 2:00 pm	<p style="text-align: center;">This break is graciously sponsored by:</p> <div style="text-align: center;">  </div> <p style="text-align: center;">BREAK – Visit the  virtual exhibit hall, view 2020-2021 TMF Abstracts, network with peers, view select on-demand sessions, on-demand yoga and book reading by Amy S. Peele</p>		
Breakout Sessions – 2:05 pm – 3:05 pm			
2:05 pm – 3:05 pm	<p>Strategies to Increase Donation Among Underserved Populations</p> <p>This session will discuss the ways a transplant program can help encourage participation in living donation among minority groups. It will also explore common barriers that exist and cultural sensitivities to be aware of in order to build a successful program.</p> <p style="text-align: center;">This session is graciously sponsored by:</p> <div style="text-align: center;">  </div>	Amit Mathur, MD, Transplant Surgeon, Mayo Clinic Hospital	Derek Ginos, MHA, FACHE

Time	Session Title/Overview	Speaker	Moderator
2:05 pm – 3:05 pm	<p>The Success of an Independent Organ Recovery Center: A 19 Year Experience with 2,100 Organ Donors</p> <p>An independent organ recovery center allows more consistent and efficient donor management and organ procurement while being cost-effective and convenient. It also allows the opportunity for research studies to identify the optimal way to manage an organ donor. This presentation will discuss the history, benefits, successes and research results of the first organ recovery center.</p>	<p>Gary Marklin, MD, Chief Medical Officer, Chief Research Officer, Mid-America Transplant</p>	<p>Yvette Chapman, RN, BSN</p>
	<p>Preparing for the Unthinkable: Developing a Living Donor Crisis Management Plan in the Event of a Donor Death</p> <p>Attendees will recognize the true scope of this issue, including the known morbidity and mortality associated with living organ donation. The results of a nationwide survey regarding the program's concern and preparedness for a potential living donor complication, including and most importantly, a living donor death, will be summarized for the audience. A template developed by the AST Living Donor COP outlining the most important recommended steps in preparation and responding to such a tragedy will be shared and discussed collaboratively in great detail.</p>	<p>Matthew Cooper, MD, Director, Kidney and Pancreas Transplantation, Georgetown University Medical Center</p>	<p>Deonna Moore, Ph.D., ACNP-BC</p>

3:15 pm – 4:15 pm	<p style="text-align: center;">Think Tank Room</p> <p style="text-align: center;">Grab a beverage and snack. Join the conversation as we navigate some pressing topics. Think Tanks are highly interactive, moderated discussions designed for small group idea sharing and peer-to-peer engagement.</p> <p style="text-align: center;">BREAK – Visit the  virtual exhibit hall, view 2020-2021 TMF Abstracts, network with peers, view select on-demand sessions, on-demand yoga and book reading by Amy S. Peele</p>
4:15 pm	<p style="text-align: center;">Day 2 concludes</p> <p style="text-align: center;">Sessions begin tomorrow at 11 a.m.</p>

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Date: April 21, 2021 **Time:** 11:00 am – 4:15 pm All Times EDT **Location:** Virtual

Time	Session Title/Overview	Speaker	Moderator
11:00 am – 12:30 pm	 virtual exhibit hall opens		
	View 2020-2021 TMF Abstracts and 2021 Abstract Award Winners slides		On-demand
	View select pre-recorded sessions		On-demand
	Morning yoga If you want to peel your ears off your shoulders from hours on the computer — here's some tried and true stretches you can do while sitting at your desk	Amy S. Peele, Certified Chopra Yoga Instructor, Specializing in Chair Yoga, Novato, CA	On-demand
	Book reading – Match: A Medical Murder Mystery	Amy S. Peele , RN, Award Winner Author, Novato, CA	On-demand

Time	Session Title/Overview	Speaker	Moderator
Plenary Sessions – 12:30 pm – 1:30 pm			
12:30 pm – 1:30 pm	<p>Transplant Strategic Planning: Lessons Learned Over the Past 25 Years</p> <p>All of us are required to lead or participate in transplant strategic planning at some point in our careers. This provocative session details fundamentals that yield a significant p-value and an approach that resonates with institutional leadership, staff, and external partners.</p> <p style="text-align: center;">This session is graciously sponsored by:</p> <div style="text-align: center;">  <p>BLADE URBAN AIR MOBILITY</p> </div>	Ian Jamieson, MBA, MHA, Vice President, Duke Transplant Center	Derek Ginos, MHA
1:30 pm – 2:00 pm	BREAK – Visit the  virtual exhibit hall, view 2020-2021 TMF Abstracts, network with peers, view select on-demand sessions, on-demand yoga and book reading by Amy S. Peele		

Breakout Sessions – 2:05 pm – 3:05 pm

Time	Session Title/Overview	Speaker	Moderator
2:05 pm – 3:05 pm	<p>(2:05 - 2:35) Mini-Oral Abstract Sessions (30 minutes)</p> <p>With the new allocation change, should transplant centers start pumping kidneys?</p>	Benjamin Schleich, PhD, MBA, MSISE, CPPS, DSHS, Patient Safety and Quality Manager for Nephrology and Transplant, Hackensack University Medical Center	Jamie Bucio, EMT-P, CPTC
	<p>(2:40 - 3:10) Mini-Oral Abstract Session (30 minutes)</p> <p>Launching a National Living Donor Registry</p>	Jennifer Milton, BSN, MBA, Chief Administrative Officer, University of Texas Health Science Center	Jamie Bucio, EMT-P, CPTC
	<p>Moving Forward with Transplant Center Business and Workflows in the Post Pandemic World</p> <p>While a large part of the country went on pause in the spring of 2020 due to the COVID pandemic, three transplant centers addressed all aspects of their business to keep their teams and transplants moving forward, including workflows, patient and team management and mobile health and education platforms. Transplant leaders will discuss their outcomes, what changes will be sustained, and the lessons they learned in this year post pandemic.</p>	<p>Emily Warren, RN, BSN, SOT Service Line Operations Director, University of Minnesota</p> <p>Dawn Eck, NP, MMHC, Manager Thoracic and Organ Procurement Programs, Vanderbilt Transplant Center</p> <p>M. Kate Burnett, RN, BSN, CCTC, Cardiothoracic Transplant Program Manager, UNC Hospitals</p>	Lauren Kearns, MSN, RN-BC
	<p>Medicare Cost Report Advanced – Understanding the Key Drivers for Optimizing Medicare Reimbursement</p> <p>The session will discuss best practices for the accumulation of data for cost report preparation, common errors and omissions on the cost report, and various risks and opportunities.</p> <p align="center">This session is graciously sponsored by:</p> <div align="center">  </div>	Robert Howey, MBA, MHA, CPA, Executive Director of Reimbursement, University of Miami Health System	Andrea L. Tietjen, CPA, MBA

Time	Session Title/Overview	Speaker	Moderator
2:05 pm – 3:05 pm	<p>When Outcomes Slip – Shift Your Team from Reactive to Proactive</p> <p>This session will draw on the experience of two transplant center administrators who faced regulatory adversity head on. They will share their expertise and strategies in making regulatory metric monitoring actionable and meaningful to your transplant program, providing tools and guidance that will successfully engage and shift your teams from reactive to proactive in identifying early outcomes trends, and action planning.</p>	<p>Renee Bennett, RN, BSN, CNOR, CCTC, Program Administrator, Cleveland Clinic Florida Weston</p> <p>Lindsay Smith, RN, MSN, Transplant Quality Director, Vanderbilt Transplant Center</p>	Kelly Laschkewitsch, MPH, RD
3:15 pm – 4:15 pm	<p style="text-align: center;">Think Tank Room</p> <p style="text-align: center;">Grab a beverage and snack. Join the conversation as we navigate some pressing topics. Think tanks are highly interactive, moderated discussions designed for small group idea sharing and peer-to-peer engagement.</p> <p style="text-align: center;">BREAK – Visit the  virtual exhibit hall, view 2020-2021 TMF Abstracts, network with peers, view select on-demand sessions, on-demand yoga and book reading by Amy S. Peele</p>		
4:15 pm	<p style="text-align: center;">Day 3 concludes</p> <p style="text-align: center;">Sessions begin tomorrow at 11:30 am.</p>		

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Date: April 22, 2021 Time: 11:00 am – 3:30 pm All Times EDT Location: Virtual

Time	Session Title/Overview	Speaker	Moderator
11:00 am - 11:30 am	 virtual exhibit hall opens		
	View 2020-2021 TMF Abstracts and 2021 Abstract Award Winners slides		On-demand
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	Morning yoga If you want to peel your ears off your shoulders from hours on the computer — here's some tried and true stretches you can do while sitting at your desk	Amy S. Peele, Certified Chopra Yoga Instructor, Specializing in Chair Yoga, Novato, CA	On-demand

Time	Session Title/Overview	Speaker	Moderator
11:00 am -11:30 am	Book reading – Match: A Medical Murder Mystery	Amy S. Peele , RN, Award Winner Author, Novato, CA	On-demand
<p>Today's coffee is generously provided by:</p>  <p>Please check your email for your own digital Starbucks gift card.</p>			
<p>Plenary Sessions – 11:30 am – 1:30 pm</p>			
11:30 am -12:30 pm	<p>SRTR Hot Topics</p> <p>The session will cover new and exciting happenings provided by the SRTR, including pilot assessments of overall survival from the time of listing, updates on development of continuous distribution policies, and updates on the assessment of OPO performance. The session will provide opportunity for interaction with questions and answers.</p> <p style="text-align: center;">This session is graciously sponsored by:</p> 	Jon Snyder, PhD, MS, Director, SRTR, Hennepin Healthcare Research Institute (HHRI)	Jason Huff, MSN, RN, FNKF
12:30 pm – 1:00 pm	<p>UNOS IT Innovation Event</p> <p>We know that you perform many roles as you go about your busy day. If you are known as a “problem solver” or “efficiency expert,” we’d like to hear from you. We are looking for your help to uncover system problems, resolve UNetSM difficulties and devise simple solutions as part of the TMF/UNOS Innovation event.</p>	Emily Kneipp, CSPO, Service Owner, IT Customer Advocacy, UNOS	

Time	Session Title/Overview	Speaker	Moderator
1:00 pm – 1:30 pm	<p>UNOS Data Product Innovation Event</p> <p>You have ideas and we have the expertise! This is your chance to work with us to build effective, efficient and meaningful data tools. Tools that can help you make informed decisions, guide you through operational challenges and help improve your processes.</p>	<p>Neelam Singh, Manager - Business Intelligence and Data Products, UNOS</p> <p>Adam Bacigalupo, Business Intelligence Analyst - UNOS Research</p> <p>Read Urban, Sr. Business Intelligence Analyst - UNOS Research</p>	
1:30 pm – 2:00 pm	<p>BREAK – Visit the  virtual exhibit hall, view 2020-2021 TMF Abstracts, network with peers, view select on-demand sessions, on-demand yoga and book reading by Amy S. Peele</p>		
Breakout Sessions – 2:05 pm – 3:05 pm			
2:05 pm - 3:05 pm	<p>New OPTN Tools and Data Products</p> <p>(2:05-2:25) OPTN Metrics - Brand New Public Dashboard The OPTN Organizational Metrics Dashboard monitors trends in data related to transplantation and donation in the United States. Users can explore current and historic data at the national and regional level. The OPTN strategic plan prioritizes increasing the number of transplants, providing equity in access to transplantation and improving transplant recipient outcomes.</p> <p>(2:30-2:45) Data Lock is Coming - We Have Tools to Help The changes to OPTN data submission policies, the data lock, are significant and require members make changes to their current processes. We will review reports and dashboards developed to assist with the policy implementation.</p> <p>(2:50-3:05) Data Services Portal - Continuously Improving Get a walk-through of the data services portal and learn about all the improvements. Learn what reports are available, how to find them, and how to use them.</p>	<p>Read Urban, Sr. Business Intelligence Analyst - UNOS Research</p> <p>Adam Bacigalupo, Business Intelligence Analyst - UNOS Research</p> <p>Neelam Singh, Manager Business Intelligence and Data Products - UNOS Research</p>	Kristina Wheeler, RN, MBA

Time	Session Title/Overview	Speaker	Moderator
2:05 pm - 3:05 pm	<p>Strategies for Managing Altruistic Directed & Non-Directed Donation and Media Solicitation</p> <p>This session will provide strategies for transplant stakeholders to assist with managing social media for public and patient communication about living donation and offer recommendations for transplant clinical practice.</p>	<p>Marie Morgievich, MS, RN APN-C, CCTC, Director of Clinical Services and the Living Donor Institute</p>	<p>Andrea L. Tietjen, CPA, MBA</p>
	<p>Navigating Through Quality Concerns: Perspectives from Transplant Centers and OPO MPSC Collaborations</p> <p>Learn about South Carolina’s experience through the MPSC Review, from the perspective of executive leadership and management.</p> <p>One transplant center’s experience as it pertains to a recent adverse event will be shared. The efforts put forth by the center to address the quality concern will also be presented. Lastly, the centers perspective pertaining to collaboration and guidance received from the MPSC will be shared.</p>	<p>Julia Rowe Mekarski, RN, Clinical Services Manager, We Are Sharing Hope SC</p> <p>Christine Palms, RN, MS, Assistant Vice President, Transplant Services, Virtua Our Lady of Lourdes Hospital</p> <p>Janine Vallen, NP, Manager, Transplant Services, Virtua Our Lady of Lourdes Hospital</p>	<p>Yvette Chapman, RN, BSN</p>
3:10 pm – 3:30 pm	<p>Wrap-up and gamification prize winner announcement</p>		<p>Nancy Metzler</p>
3:30 pm	<p style="text-align: center;">Conference concludes</p> <p style="text-align: center;">Thank you for attending the 2021 UNOS Transplant Management Forum</p> <p style="text-align: center;">See you in 2022 at the Arizona Grand Resort & Spa</p>		