# **Transcending the Boundaries of Healthcare**

NASDAQ: YI

Second Quarter 2021 Earnings Call

August 27, 2021







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This document contains forward-looking statements. These statements constitute "forward-looking" statements within the meaning of Section 21E of the Securities Exchange Act of 1934, as amended, and as defined in the U.S. Private Securities Litigation Reform Act of 1995. These forward-looking statements can be identified by terminology such as "will," "expects," "anticipates," "future," "intends," "plans," "believes," "estimates," "target," "confident" and similar statements. Among other things, the Business Outlook and quotations from management in this announcement, as well as 111's strategic and operational plans, contain forward-looking statements. 111 may also make written or oral forward-looking statements in its periodic reports to the U.S. Securities and Exchange Commission, in its annual report to shareholders, in press releases and other written materials and in oral statements made by its officers, directors or employees to third parties. Such statements are based upon management's current expectations and current market and operating conditions and relate to events that involve known or unknown risks, uncertainties and other factors, all of which are difficult to predict and many of which are beyond the Company's control. Forward-looking

statements involve inherent risks, uncertainties and other factors that could cause actual results to differ materially from those contained in any such statements. Potential risks and uncertainties include, but are not limited to, uncertainties as to the Company's ability comply with extensive and evolving regulatory requirements, its ability to compete effectively in the evolving PRC general health and wellness market, its ability to manage the growth of its business and expansion plans, its ability to achieve or maintain profitability in the future, its ability to control the risks associated with its pharmaceutical retail and wholesale businesses, and the Company's ability to meet the standards necessary to maintain listing of its ADSs on the Nasdaq Global Market, including its ability to cure any non-compliance with Nasdaq's continued listing criteria. Further information regarding these and other risks, uncertainties or factors is included in the Company's filings with the U.S. Securities and Exchange Commission. All information provided in this press release is as of the date of this press release, and 111 does not undertake any obligation to update any forward-looking statement as a result of new information, future events or otherwise, except as required under applicable law.

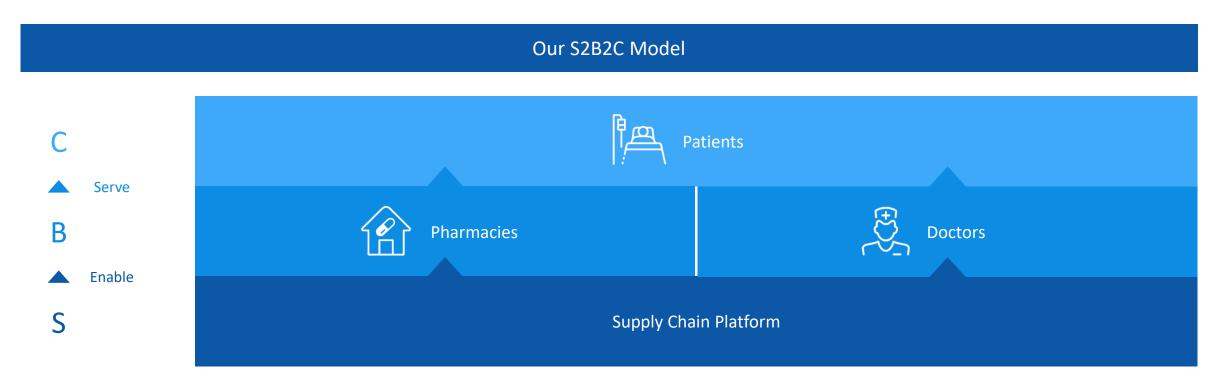
This document also contains non-GAAP financial measures, the presentation of which is not intended to be considered in isolation or as a substitute for the financial information prepared and presented in accordance with accounting principles generally accepted in the United States of America. In addition, the Company's calculation of these non-GAAP financial measures may be different from the calculation used by other companies, and therefore comparability may be limited. The reconciliation of those measures to the most comparable GAAP measures is contained within this document or the earnings press release.

This document speaks as of June, 2021. Neither the delivery of this document nor any further discussions of the Company with any of the recipients shall, under and circumstances, create any implication that there has been no change in the affairs of the Company since that date.

## 111 Snapshot

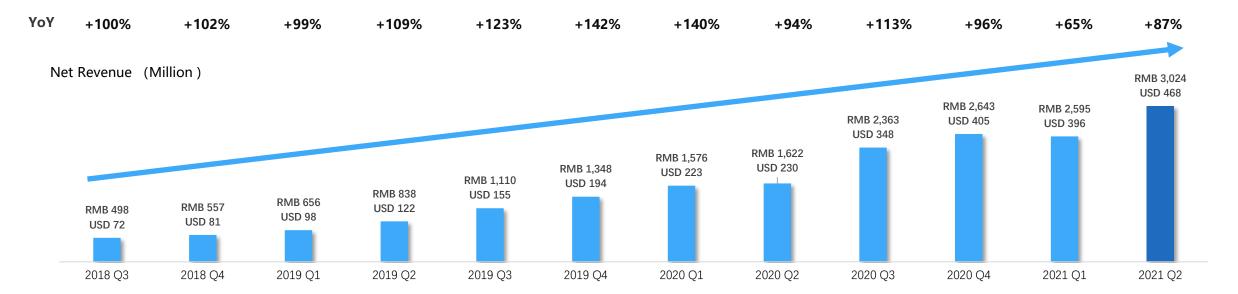
## **Our Mission**

#### **Digitally Connecting Patients with Medicine and Healthcare Services**

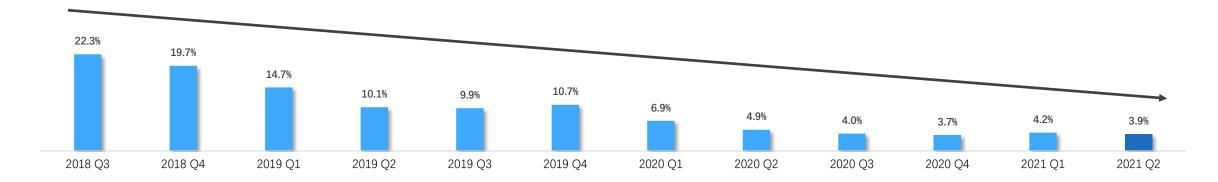


S2B2C: "Supply Chain Platform to enable Businesses to better serve Consumers"

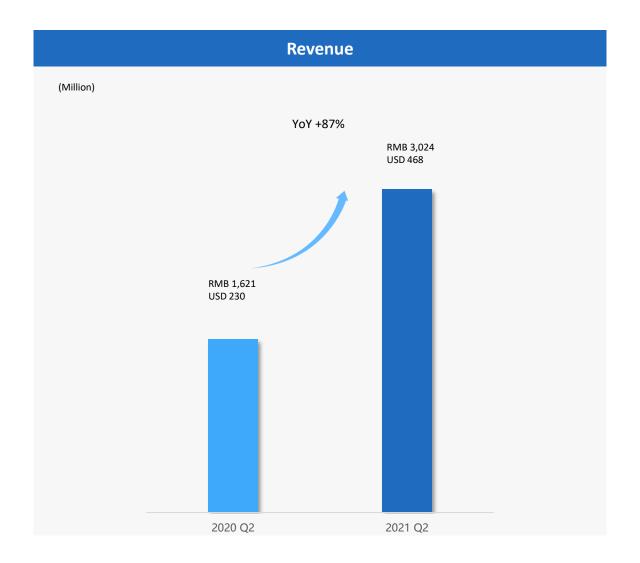
## **Continued Rapid Growth Since IPO**

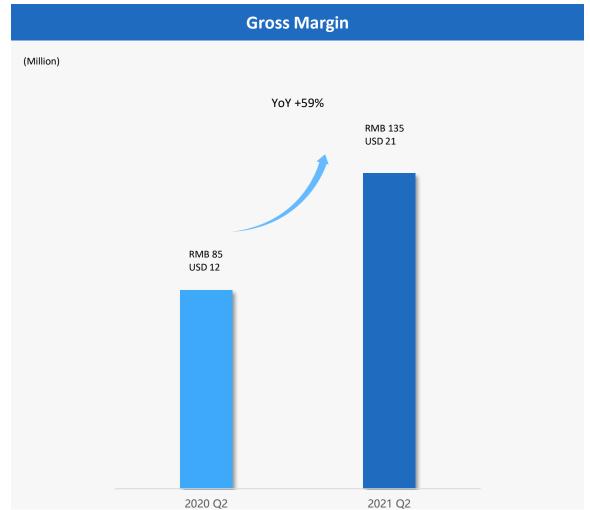


(Non-GAAP Net Loss as % of Net Revenue)



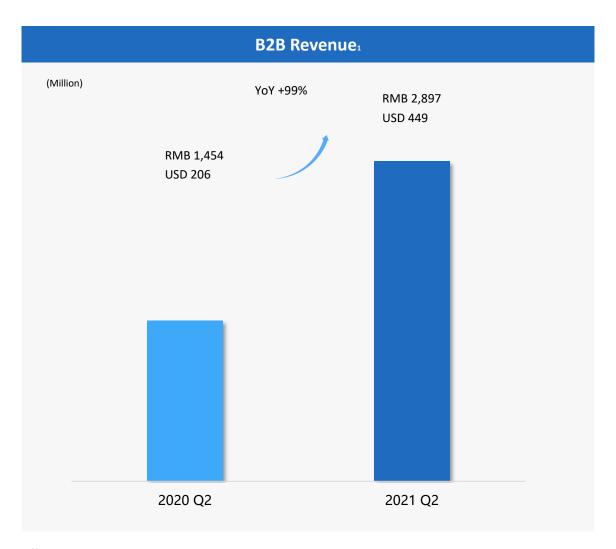
## **Delivering Strong Revenue and Gross Margin Growth**

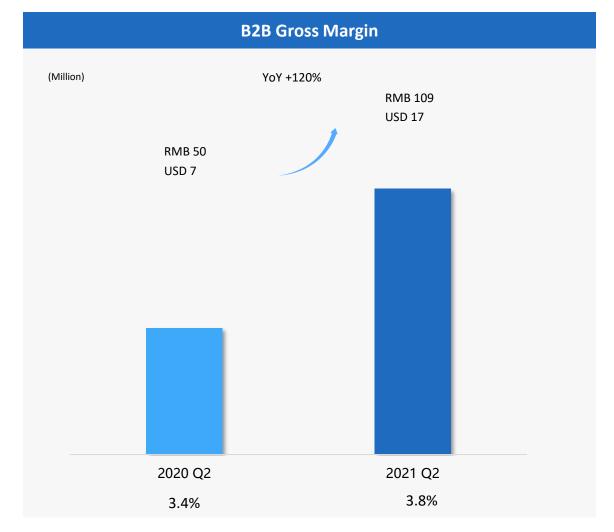




## B2B: Net Revenue Up 99% with Gross Margin Increased 120% YoY

Underpinned by Strong Market Demand & Expansive Portfolio of Services



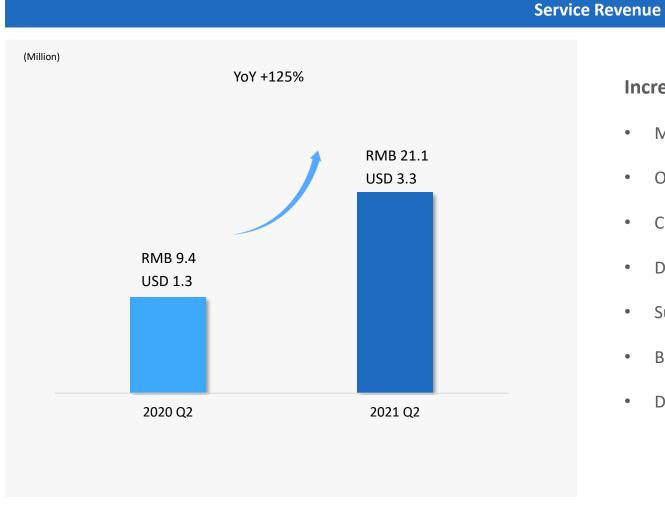


#### Notes:

<sup>1.</sup> B2B segment historical revenue is restated to include E-Channel revenue in the segment.

<sup>2.</sup> We define existing customers as the customers who have placed orders from 111 prior to FY.

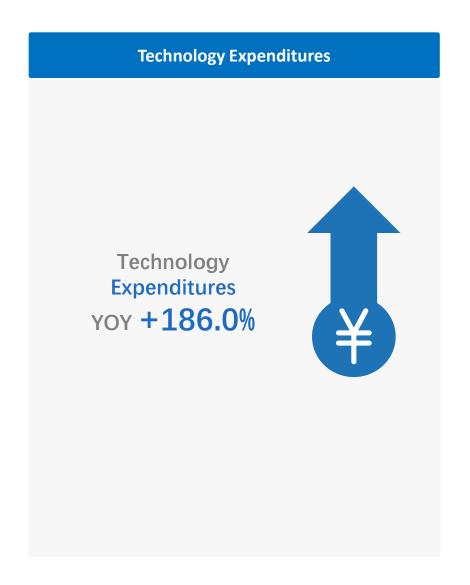
#### **Diversified Revenue Stream: Service Revenue Increased 125% YoY**

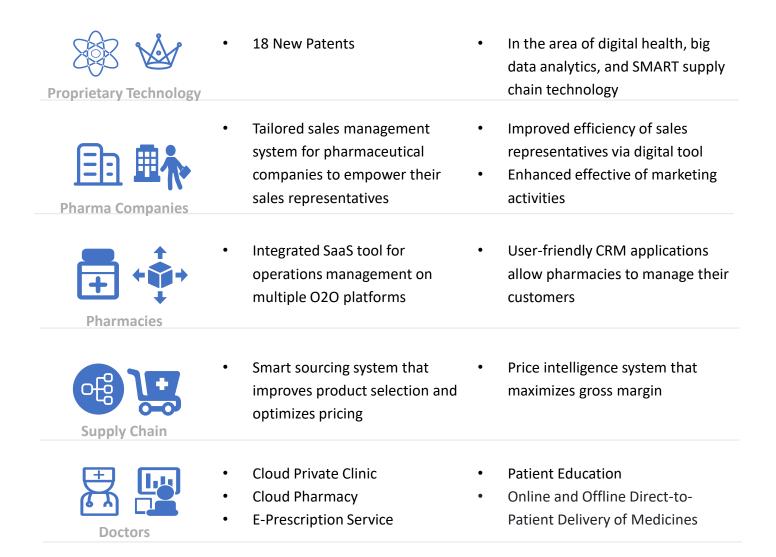


#### **Increasing Demand for 111's Service Offerings**

- Marketplace Vendor Services
- Online Medical Consultation
- Cloud and E-Prescription Services
- Digital Marketing
- Supply Chain Management
- Big Data Analytics
- Drug Commercialization Tools

## **New Initiatives and Investments in Technology**





#### **New Initiative: 1 Health**

1 Health is a membership / virtual franchise model that effectively connects pharmaceutical companies with pharmacies and patients to empower small-to-mid size pharmacy chains



## **B2C Business Development**

### **Doctor-Patient Management Portal**

20K+ Doctors Through our doctor platform, each doctor serves more patients from remote cities.



### **Addressing Medicine Accessibility**

- Nationwide coverage, with cold chain logistics capabilities, and deliverable in 48hrs
- Coverage to Underserved Geographies, such as Rural Areas

### **Innovative Drug Commercialization**



2021.01



2021.04



2021.07









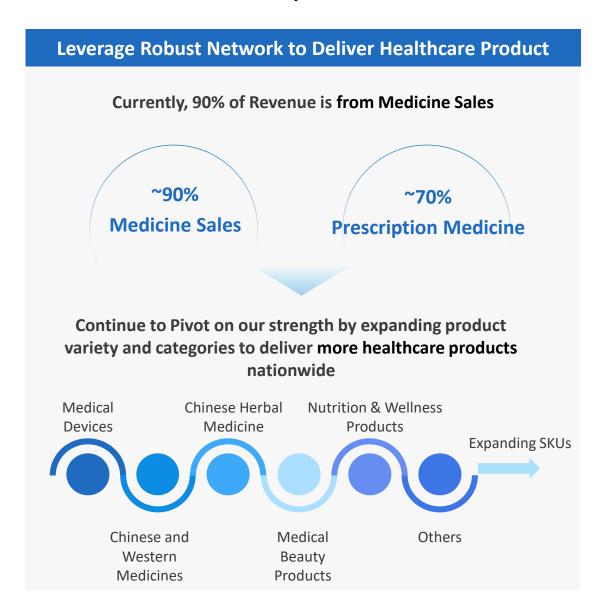
#### **Patient Service**

The only partner for China Women's Development Foundation's
 Patient Assistance Program in Breast Cancer



## Robust Supply Chain Platform and Partnerships with Vast Network of Pharmaceutical Companies





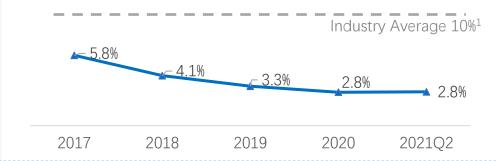
## **Nationwide Coverage**



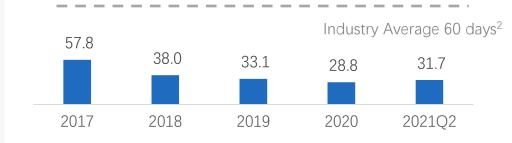
#### Note:

- 1. Based on the 2020 data of Ali Health and JD Health
- 2. Based on 2020 data from Ali Health, JD Health, Ping An Good Doctor, China Resources Pharmaceutical, Jointown, and Sinopharm

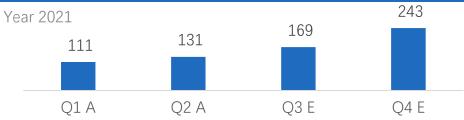
#### **Fulfillment Cost Is Significantly Lower Than Industry Average**



#### **Inventory Turnover Days Are Significantly Lower Than Industry Norm**





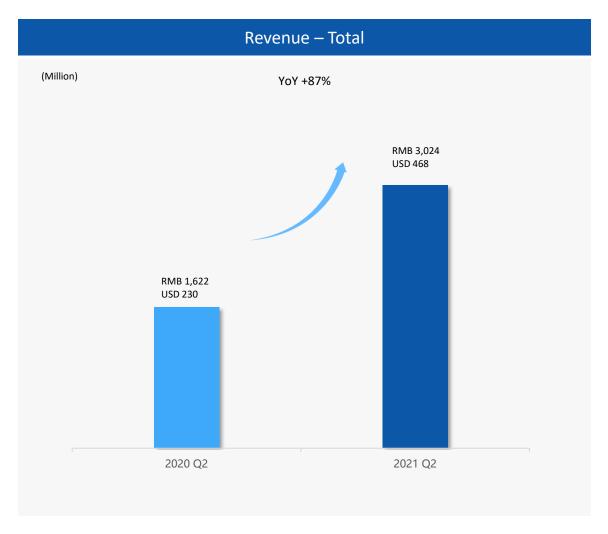


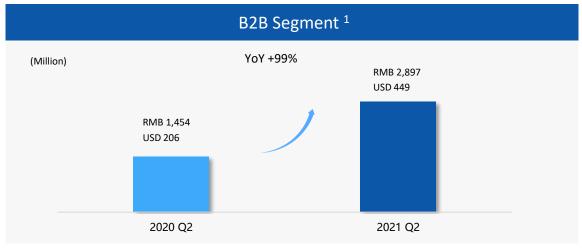


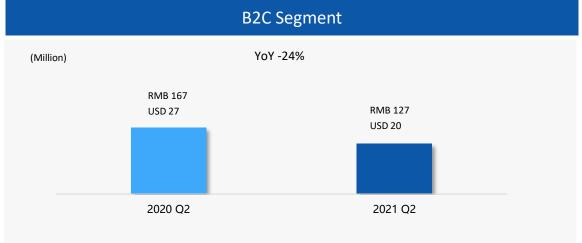




## **Revenue at Top End of Guidance Range**







#### Notes:

- 1. B2B Segment revenue includes B2B product revenue and B2B service revenue.
- 2. B2C Segment revenue includes B2C product revenue and B2C service revenue.

## **B2B Drove Significant Gross Margin Expansion**



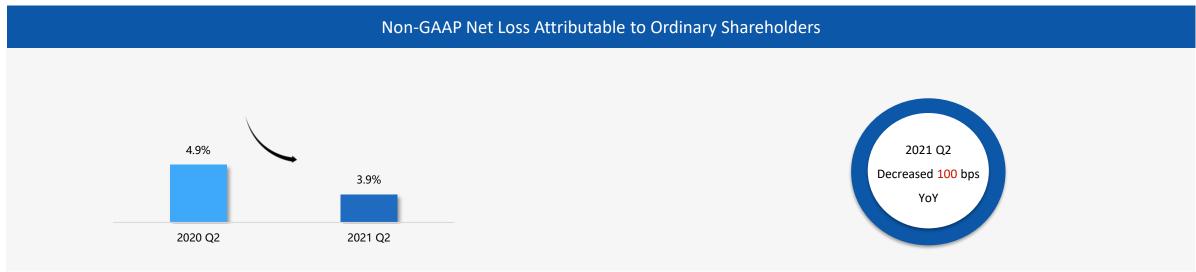


#### Notes:

- 1. Total Margin% = (Product Revenue + Service Revenue COGS)/Net Revenue
- 2. B2B Gross Margin% = (B2B Product Revenue + B2B Service Revenue B2B COGS)/ B2B Revenue
- 3. B2C Gross Margin% = (B2C Product Revenue + B2C Service Revenue B2C COGS)/B2C Revenue

## **Net Loss Narrowed as a Percentage of Net Revenue**





Outlook and Guidance





## 2021 Q3 Guidance

**Total Net Revenues** 

• RMB3.31 Billion to RMB3.55 Billion

YOY Growth of 40% to 50%

Q & A Session





Appendix





## **Selected Balance Sheet Summary**

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	December 31,	2020	June 30,	2021
'000	RMB	USD	RMB	USD
Cash and cash equivalents, restrict cash and short-term investments	1,618,701	248,080	1,205,646	186,731
Total current assets	2,872,704	440,261	2,958,651	458,237
Total assets	3,026,489	463,829	3,300,021	511,109
Total current liabilities	1,629,720	249,765	2,074,951	321,369
Total liabilities	1,695,844	259,899	2,243,809	347,522
Mezzanine Equity	924,245	141,647	892,105	138,169
111 Inc's Equity	357,405	54,775	130,863	20,269
Non-controlling interests	(48,995)	(7,508)	(33,244)	(5,149)
Total liabilities and shareholders' equity	3,026,489	463,829	3,300,021	511,109

## **Selected Income Statement Summary**

#### For the three months

		Ended	June 30,	
		2020	2021	
'000	RMB	USD	RMB	USD
Net Revenues	1,621,816	229,974	3,024,082	468,371
Cost of products sold	1,537,071	217,957	2,889,506	447,527
Fulfillment expenses	43,616	6,185	84,144	13,032
Selling and marketing expenses	81,199	11,514	133,545	20,683
General and administrative expenses	38,290	5,430	51,429	7,965
Technology expenses	18,404	2,610	52,643	8,153
Loss from operations	(92,712)	(13,147)	(188,824)	(29,243)
Interest expense (net) and other loss (net)	365	52	4,806	744
Net Loss attributable to ordinary shareholders	(92,733)	(13,150)	(158,969)	(24,619)
Non-GAAP net loss attributable to ordinary shareholders	(78,826)	(11,178)	(118,048)	(18,281)

## **Non-GAAP Financial Measures Reconciliation**

Non-GAAP Net Loss	For the three months  Ended June 30,			
	2020		2021	
'000	RMB	USD	RMB	USD
Net loss attributable to 111, Inc.	(92,733)	(13,150)	(158,969)	(24,619)
Add:				
Share-based compensation				
Selling and marketing expenses	6,855	972	15,942	2,469
General and administrative expenses	6,354	901	17,638	2,732
Technology expenses	698	99	7,341	1,137
Non-GAAP net loss	(78,826)	(11,178)	(118,048)	(18,281)

Thank You!





#### **S2B2C Business Model**

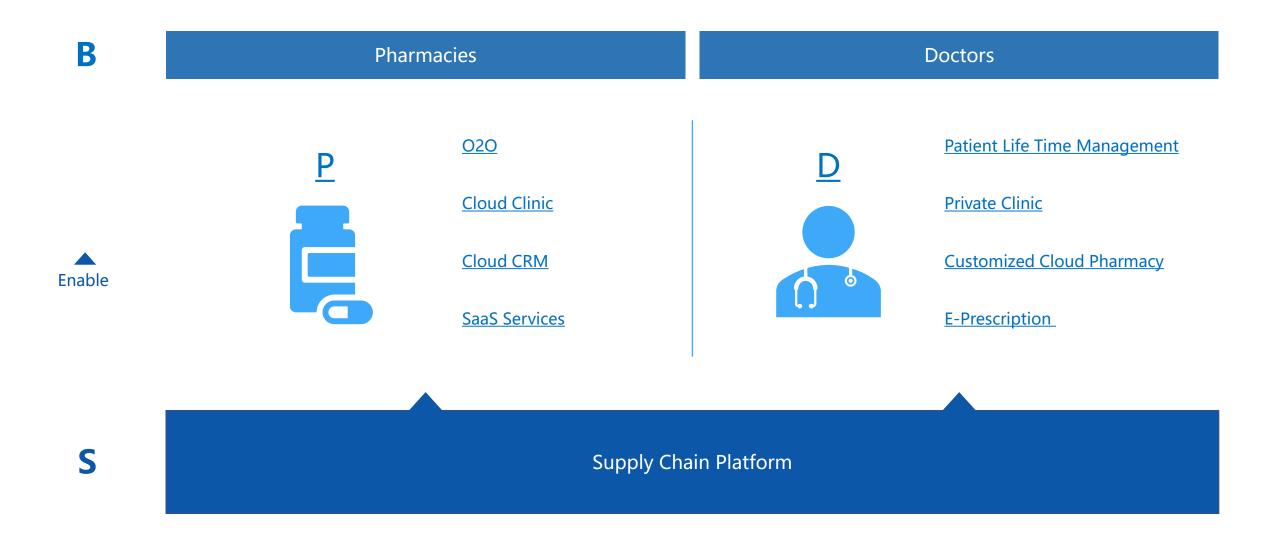
Building the Healthcare Platform of the Future

**Digital Platform Cloud Based Solutions Proprietary Systems** SAM PIS **PMS** Smart Smart Procurement Centralized purchasing **Doctors to Patient Platform** Management Assortment Assortment Management Management System IOS WMS **TMS** Warehouse Transportation Inventory Digital marketing Data services Optimization Management Management System System System HawkEye SSS OMS Cloud Inventory **Digital Business** Smart Order **Omni-Channel Medicine** Development Management Sourcing Commercialization System System System

Pharmaceutical Companies / Medicine Distributors / Marketplace Vendors / Insurance Companies

#### **S2B2C** Business Model

Fast Expanding Direct To-B: Empowers Pharmacies and Doctors



## **S2B2C Business Model**

Enables Integrated Services to Customers/Patients

