



Technical Service Bulletin

SUBJECT:		No: TSB-19-00-012	
NEW MODEL FEATURES & SERVICE INFORMATION - 2020 OUTLANDER SPORT		DATE: August 2019	
		MODEL: 2020 Outlander Sport	
CIRCULATE TO:	<input type="checkbox"/> GENERAL MANAGER	<input checked="" type="checkbox"/> PARTS MANAGER	<input checked="" type="checkbox"/> TECHNICIAN
<input checked="" type="checkbox"/> SERVICE ADVISOR	<input checked="" type="checkbox"/> SERVICE MANAGER	<input checked="" type="checkbox"/> WARRANTY PROCESSOR	<input checked="" type="checkbox"/> SALES MANAGER

PURPOSE



This bulletin contains important new model service information and features for the **2020 Outlander Sport** (U.S. models only). Review the details that follow to familiarize yourself regarding new features and options. Refer to the 2020 Outlander Sport Service Manual on MEDIC, MDL, or CD (p/n MSCD-017B-2020), and the Owner's Manual for details on these and other features.

AFFECTED VEHICLES

2020 Outlander Sport

U.S. MODEL LINEUP

MODEL	ENGINE	TRANSMISSION
ES (2WD / AWC)	4B11 - 2.0L DOHC MIVEC 16V 4 cyl.	CVT
SP (2WD / AWC)		
SE (2WD / AWC)		
GT (2WD / AWC)	4B12 - 2.4L DOHC MIVEC 16V 4 cyl.	

NOTE: For 2020 model year, 5-speed manual transmission is no longer being offered.

SERVICE INFORMATION

See TSB-19-00-011 for 2020 Outlander Sport Technical Specifications.

NEW FEATURE HIGHLIGHTS

NOTE: 2020 Outlander Sport is carried over from the 2019 model year with the following changes.

<u>EXTERIOR</u>	<u>COMMENTS</u>
"MITSUBISHI" badge eliminated from rear of vehicles	All 2020 Mitsubishi vehicles
Major redesign of exterior styling in front and rear for bolder, more rugged look	Standard on all 2020 Outlander Sport
All-new rear bumper fascia to appear more wide and stable	Standard on all 2020 Outlander Sport
New LED headlights, tail lights, daytime running lights	Standard on all 2020 Outlander Sport
Gloss black and satin silver grille accents	Standard on SE and GT
New side garnish	Black with turn indicator (ES, SP), chrome without turn indicator (SE, GT)
Three new paint colors: Sunshine Orange, Red Diamond, Oak Brown	Available for all 2020 Outlander Sport
Automatic headlights	Standard on SE (already standard on GT)
Front rain sensing windshield wipers	Standard on SE and GT
New 18-inch alloy wheel design	Standard on all 2020 Outlander Sport
Special Edition features	Standard on SP (Special Edition)

<u>INTERIOR</u>	<u>COMMENTS</u>
All new seat material fabric	Standard on ES and SE
Heated front seats	Standard on SP, available for ES with ES Convenience Package (already standard on SE and GT)
Black headliner and pillars	Standard on GT
Gloss black and silver accent audio panel	Standard on SP, available for ES with ES Convenience Package
Gloss black and silver accent HVAC controls	Standard on all 2020 Outlander Sport

<u>TRANSMISSION/DRIVE SYSTEM</u>	<u>COMMENTS</u>
Manual transmission discontinued	Standard on all 2020 Outlander Sport
Improved 4WD Control logic	Standard on all models w/AWC

<u>HVAC SYSTEM</u>	<u>COMMENTS</u>
Blower fan changed to brushless motor type for more efficient operation	Standard on all 2020 Outlander Sport
New refrigerant R1234yf and Internal Heat Exchanger (IHx) adopted	Standard on all 2020 Outlander Sport

NEW FEATURE HIGHLIGHTS

<u>SAFETY & SECURITY</u>	<u>COMMENTS</u>
Forward Collision Mitigation (FCM) w/ Pedestrian Detection, Lane Departure Warning (LDW), Automatic High Beam (AHB)	Standard on SE (previously standard on GT)
<u>CONVENIENCE</u>	<u>COMMENTS</u>
New 8-inch Smartphone-link Display Audio (SDA)	Standard on SP, SE, and GT, available on ES with ES Convenience Package
Apple CarPlay® / Android Auto™, and SiriusXM® with 3 month All Access trial	Standard on SP, available on ES with ES Convenience Package
Auto-dimming rearview mirror	Standard on SE (already standard on GT models w/addition of Homelink®)
Steering wheel voice recognition control	Standard on SP, available on ES with ES Convenience Package
Dual front USB ports	Available for ES with ES Convenience Package (already standard on SP, SE, and GT)

EXTERIOR



MITSUBISHI Badge

New for all 2020 Mitsubishi vehicles the "MITSUBISHI" badge has been eliminated from the rear of all models. Instead, the model name appears on the left, and the trim name (SE, GT) is shown on the right side.

Major Redesign of Exterior

All 2020 Outlander Sport models have been redesigned with front and rear exterior styling for a bolder, more rugged look.



EXTERIOR (continued)

Major Redesign: Front

This major redesign of the front end for all models contributes some distinctive details toward the bolder, more rugged look.

- New dynamic shield front design
- New front bumper, hood, fenders, headlights
- LED low and high beam headlights
- LED Daytime Running Lights
- LED fog lights (SE, GT)*



* For models without fog lights (ES, SP), these lenses are clear.

EXTERIOR (continued)

Major Redesign: Rear

The redesign of the rear adds to the bolder look, giving a wider and more stable appearance.

- New rear bumper
- New LED tail lights
- T-shaped rear combination lamps



Grille Accents: Gloss Black and Satin Silver

Standard on SE and GT models are updated grille accents in gloss black and satin silver.

EXTERIOR (continued)



New Side Garnish

A new side garnish is standard on all models, as follows:

- Black side garnish with turn indicator: Standard on ES and SP. These models now have body-colored side mirrors without turn indicators.
- Chrome side garnish without turn indicator: Standard on SE and GT. These models now have body-colored side mirrors with turn indicators as standard equipment.

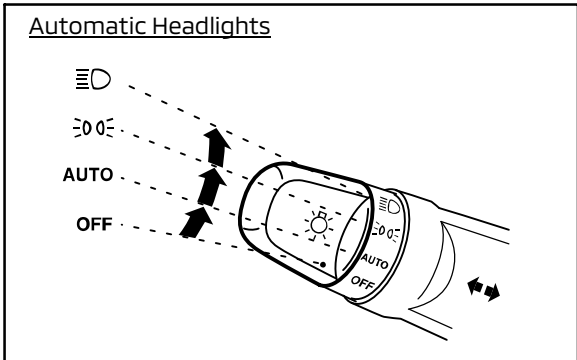


Three New Exterior Paint Colors

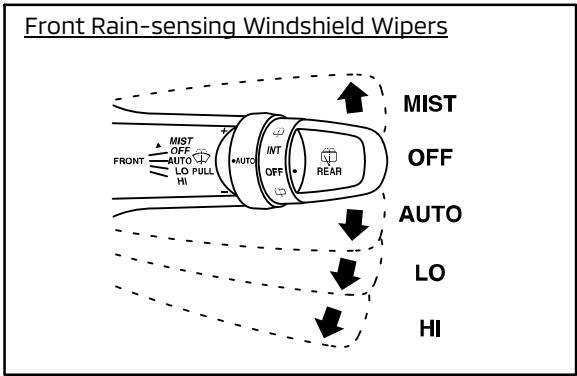
Three new paint colors are available for all 2020 Outlander Sport models.

- Red Diamond (replaces Rally Red)
- Sunshine Orange
- Oak Brown (replaces Quartz Brown)

EXTERIOR (continued)



Automatic Headlights
Already standard on GT models, automatic headlights are now standard on SE.



Front Rain-sensing Wipers
Also already standard on GT models, front rain-sensing wipers are now standard on SE.



New Wheel Design
All models come standard with a newly designed 18-inch two-tone alloy wheel.

EXTERIOR (continued)

2020 Special Edition (SP) Features

The Special Edition (SP) model for 2020 Outlander Sport adds more unique elements to match the redesigned exterior.

- Carbon-style grille
- Front and rear undercovers
- Large roof spoiler
- Special Edition badge

Special Edition (SP) Features



Carbon-style Grille



Large Roof Spoiler



Front Undercover



Rear Undercover



NOTE: These features are also available for other models (except the "Special Edition" badge) as noted in the Factory and Port Option Packages and Accessory Options at the end of this TSB.

INTERIOR

New Seat Fabric

New seat material is available in 2 colors for ES, SP, and SE models.



Heated Front Seats

SP (Special Edition) models come standard with heated front seats, and are available for ES models with the ES Convenience Package. (Heated front seats are already standard on SE and GT models.)

NOTE: ES model shown.



Black Headliner and Pillars

New for 2020 Outlander Sport, GT models come standard with black headliner and pillars.

INTERIOR (continued)



Gloss Black and Silver Accent Audio Panel

SP (Special Edition) models have an audio panel with gloss black and silver accents as standard equipment. Also available for ES models with the ES Convenience Package. (The gloss black and silver audio panel is already standard on SE and GT models.)



Gloss Black and Silver Accent HVAC Controls

All 2020 Outlander Sport models have HVAC controls with gloss black and silver accents as standard equipment.

TRANSMISSION / DRIVE SYSTEM

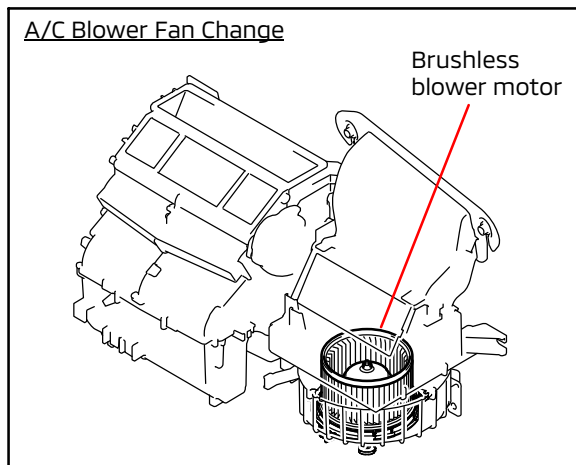
Manual Transmission Discontinued

Manual transmission (5 M/T) has been discontinued for all 2020 Outlander Sport.

Improved 4WD Control Logic

All models equipped with All Wheel Control (AWC) now have an improved 4WD control logic that protects the drivetrain by suppressing heat generation of the electronic-control coupling in certain conditions.

HVAC SYSTEM



Blower Fan Changed to Brushless Motor Type

Standard for all 2020 Outlander Sport the blower fan has been changed from a brush motor to a brushless motor for more efficient operation.

This change is in compliance with the CAFÉ regulation in North America and features:

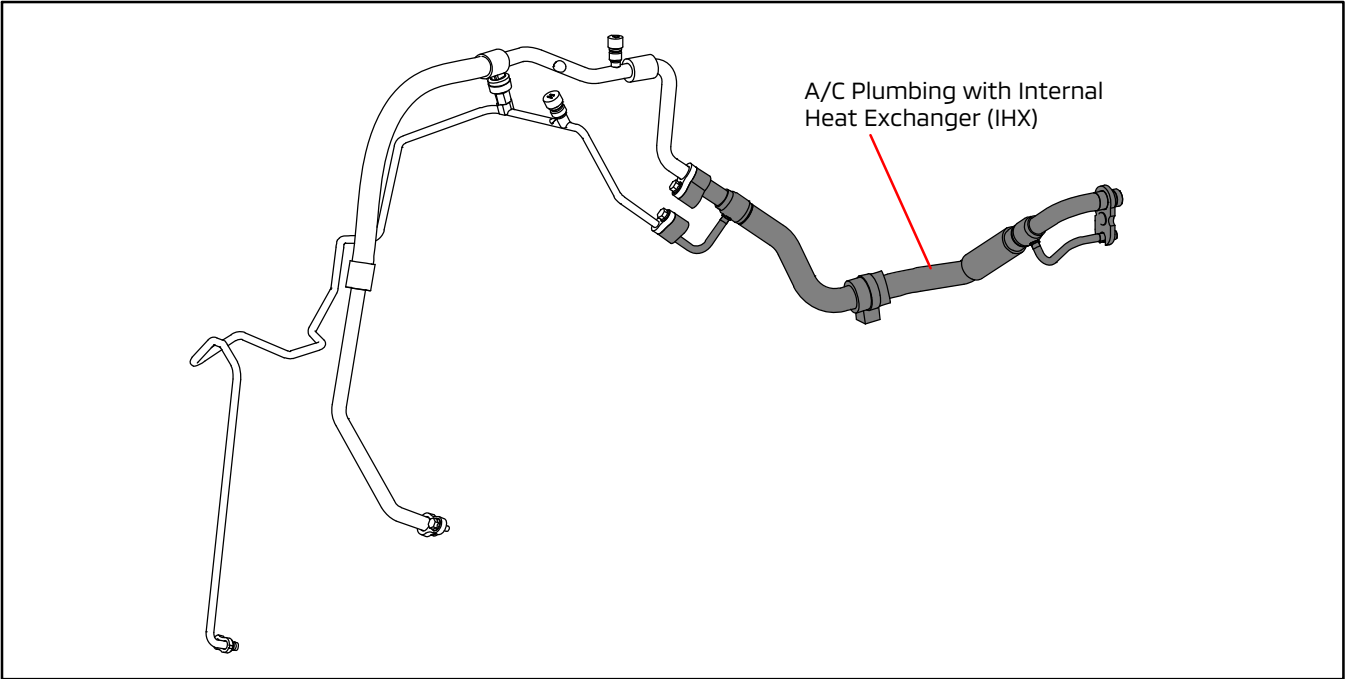
- Reduced blower motor weight.
- Reduced power consumption at peak load.

NOTE: There are no changes to maintenance procedures with the new blower motor.

HVAC SYSTEM (continued)

New Refrigerant (R1234yf) and IHX Plumbing

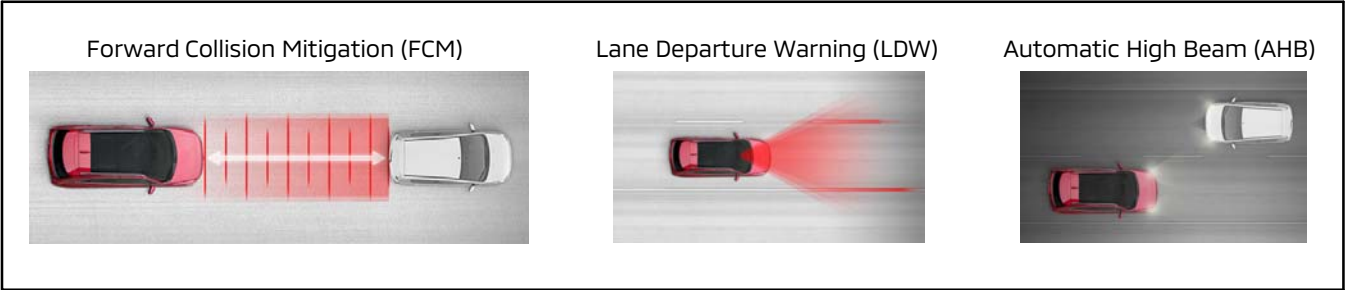
To comply with upcoming refrigerant regulations, R1234yf has been adopted for all 2020 Outlander Sport models. In addition, new A/C plumbing with an internal heat exchanger (IHX) has been adopted to comply with the CAFÉ regulation in North America. The IHX works together with the new refrigerant, R1234yf, to reduce effects on the environment and improve HVAC system efficiency.



SAFETY & SECURITY

FCM / LDW / AHB

Now standard safety equipment on SE and GT models, are Forward Collision Mitigation (FCM) with Pedestrian Detection, Lane Departure Warning (LDW), and Automatic High Beam (AHB) systems.



CONVENIENCE



Dual Front USB Ports

Now standard on SP, SE, and GT models are two front USB ports in the lower center dash. Also available for ES with the ES Convenience Package.



Steering Wheel Voice Recognition Control

Now standard on SP (Special Edition) models, and available for ES with the ES Convenience Package, is steering wheel voice recognition control (already standard on SE and GT models).



Auto-dimming Rearview Mirror

Now standard on SE models, is an auto-dimming rearview mirror. (Shown: GT models already have an auto-dimming rearview mirror with the addition of Homelink®).

New 8-inch Smartphone Link Display Audio



New Generation 8-inch Smartphone-link Display Audio

A new generation Smartphone-link Display Audio with a large 8-inch display screen and new graphical user interface (GUI) display comes standard on SP, SE, and GT models. Also available for ES in the ES Convenience Package.

Included with the new 8-inch unit, the following features were already standard on SE and GT, and are now standard on SP (Special Edition), and also available for ES with the ES Convenience Package:

- **Apple CarPlay® and Android Auto™**
- **SiriusXM® with 3-month All Access trial**

FACTORY OPTION PACKAGES

ES CONVENIENCE PACKAGE - 2020 Outlander Sport - ES - *NEW for 2020 Outlander Sport*

- 8-inch Smartphone-link Display Audio (SDA)
- Apple CarPlay® and Android Auto™
- SiriusXM® with 3-month All Access trial
- Steering wheel voice recognition control
- Heated front seats
- Front USB ports
- Gloss black with silver accent audio panel

PORT OPTION PACKAGES

EXTERIOR PACKAGE - 2020 Outlander Sport - All Trim Levels (except SP) - *NEW for 2020 Outlander Sport*

- Front undercover
- Rear undercover

LED ILLUMINATION PACKAGE - 2020 Outlander Sport - All Trim Levels

- Floor illumination (Blue LEDs)
- Interior lights
- Tailgate illumination (Blue LEDs)

CARGO PACKAGE - 2020 Outlander Sport - All Trim Levels

- Cargo mat
- Cargo net

ALL WEATHER PACKAGE - 2020 Outlander Sport - All Trim Levels

- Cargo tray
- All-weather floor mats

POPULAR VALUE PACKAGE - 2020 Outlander Sport - All Trim Levels (except SP)

- Wheel locks
- Front and rear mudguards
- Aluminum/leather shift knob
- Cargo net
- Cargo mat

PROTECTION PACKAGE - 2020 Outlander Sport - All Trim Levels

- Hood protector
- All-weather floor mats
- Cargo tray
- Rear bumper step protector
- Scuff plates

CHROME VALUE PACKAGE - 2020 Outlander Sport - All Trim Levels

- Side view mirror covers
- Chrome door handle covers
- Bright tailgate protector
- Bright lower door molding - *NEW for 2020 Outlander Sport*

ACCESSORY OPTIONS (U.S. Models)

The following port and/or dealer installed accessories are available for the 2020 Outlander Sport (all trim levels, except where noted).

- Body graphics - **NEW for 2020 Outlander Sport**
- Carbon-style grille (except SP) - **NEW for 2020 Outlander Sport**
- Alloy fuel door
- Roof rack crossbars
- Front and rear mudguards
- Body side moldings
- Tonneau cover
- Rear park assist sensors
- Wheel locks
- Remote engine start
- Hood protector
- Roof spoiler (except SP)
- Black lug nuts & wheel locks
- Carpeted floor mats and portfolio
- All-weather floor mats



WARRANTY	
U.S. and Puerto Rico	Canada
● Basic - 5 years or 60,000 miles	● Basic - 5 years or 100,000 km
● Powertrain - 10 years or 100,000 miles (original retail purchaser only). 5 years or 60,000 miles to subsequent owners.	● Powertrain - 10 years or 160,000 km
● Rust Perforation - 7 years or 100,000 miles	● Rust Perforation - 5 years with unlimited km
● Adjustments - 1 year or 12,000 miles	● Adjustments - 1 year or 20,000 km
● Roadside Assistance - 5 years / unlimited miles	● Roadside Assistance - 5 years/unlimited km