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TV and Radio Antenna Combo

Greetings!

Hello, we are now past the halfway mark of this model year and we have made some changes as of January. I wanted to share these changes with you and also remind you that additional information on these topics can be found on AirHub.

Starting in December, the TV antenna (Omni Pro Digital part # 513594-01) will be replaced by a new TV/Radio antenna (Omni Pro Digital OTA w/AM, part # 513594-03). This new antenna has the capability to receive both signal types and will help eliminate a second antenna (AM/FM antenna part # 511807) from the roof of the trailers.

In this newsletter, I will discuss the new TV antenna and radios used in the trailers. I will show the updated "Favorites" screens of the new CZone touch 7 display used in the Classic. And, I have added vender warranty information that will help explain what they cover.

New: Omni Pro Digital OTA with AM/FM



Old: 14" rubber AM/FM antenna



As always, if I can be of any assistance to you please feel free to contact me at 937-596-6111 ext. 7408 or by email at dsnider@airstream.com

Dan Snider



Radios

Starting in May, we changed the radios in all of our travel trailers, with a more customer friendly unit. However, with the new radios, the feature of playing the TV through the radio is no longer available. I have uploaded the radio manuals to AirHub so they can be downloaded and printed, if needed.

Bambi:

The Bambi is equipped with the JVC AM/FM/CD stereo (part # 513708). This radio has the ability for Android playback, IPod/IPhone music playback, Spotify, Pandora, and Iheart Radio through the Bluetooth or USB input.



Caravel, Flying Cloud, & International:

The JL Audio MediaMaster 50 includes a Digital AM/FM Tuner, Bluetooth connectivity, a USB connection, and an Analog AUX input.



Globetrotter & Classic:

The Fusion MS-RA770 radio includes: AM / FM / Wi-Fi Audio Streaming / Apple AirPlay 2 / UPnP / Bluetooth / Optical Audio In / USB / AUX x 2 / iPhone / iPod / MTP / DAB+ Ready (Requires MS-DAB100A) / Sirius-Ready (Requires Sirius Connect Vehicle Tuner).

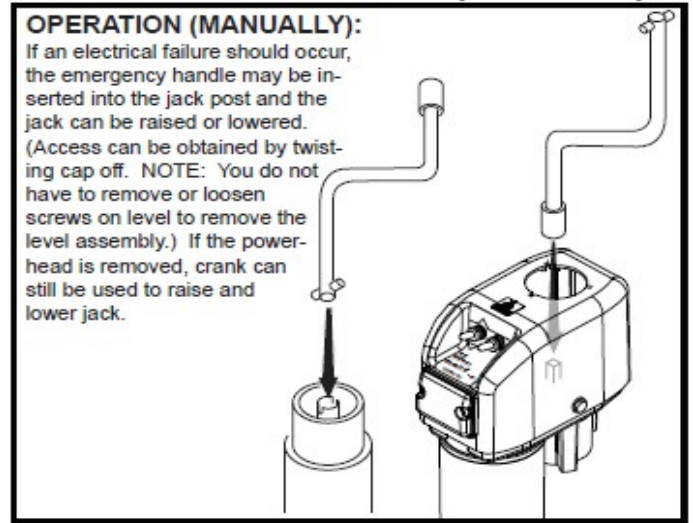


Barker Jack

Starting in January, the Barker VIP 3500 power jack, with a 3,500 lb. capacity, replaces the Atwood jack. The Barker jack has a lift height of up to 18" and includes a night light, foot pad, and an emergency crank handle.



Manual crank handle instructions:



Yearly jack maintenance:

Once a year, the powerhead should be removed and a liberal amount of grease (preferably a grease with a high melting point) applied directly to the coupling in which the drive pin sets.

DO NOT POUR OIL into the top of the jack post.

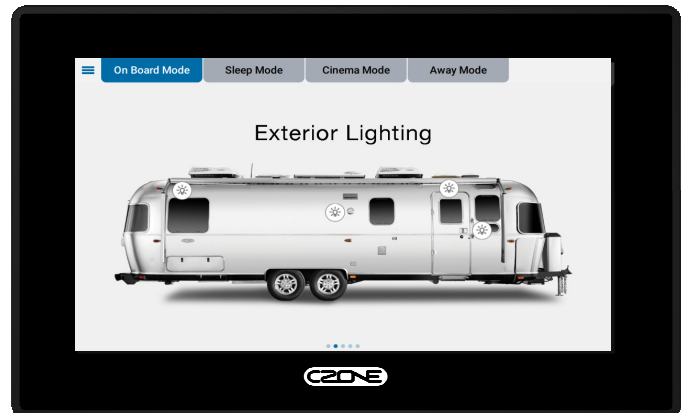
Once a year, the housing cover should be removed and the gears inspected for proper lubrication by removing the four screws and tapping around the edge of the housing to free the cover. DO NOT use a screw driver blade to remove the cover, this may damage the mating surfaces.

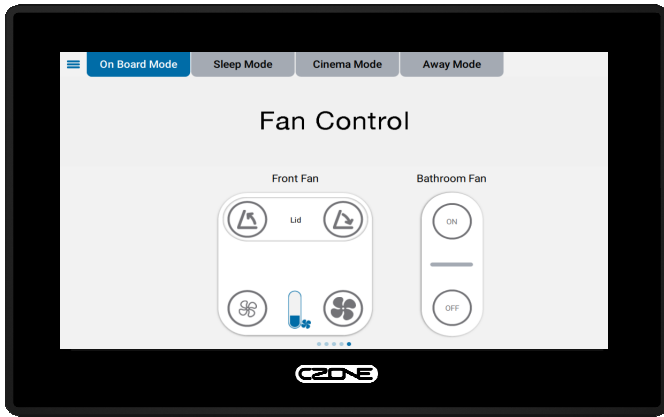
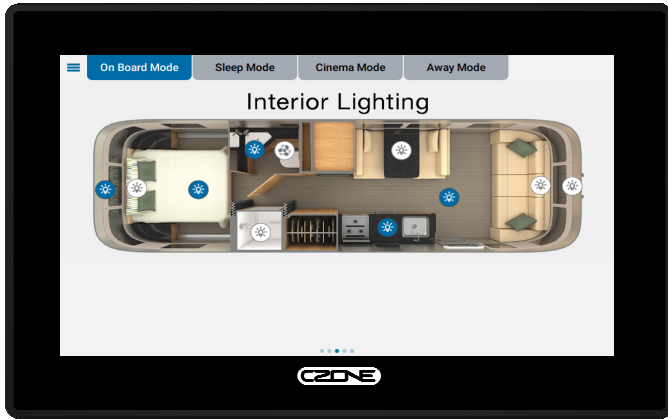
Before replacing the cover, clean the mating surfaces.

If lubrication is needed, use Mobilith 460 grease, or an equivalent.

CZone 7" Touch Panel

Also in December in the Classic trailers, we have upgraded to a new 7" CZone touch screen which will replace the 5" screen. The "Favorites" screens will have a new look, but the software has remained the same.





Vender Warranties

The Airstream warranty, is a Limited Warranty, which means we follow the vender's warranty. I have listed the vendors and their warranties that we currently use. Because Airstream offers a three year warranty and many of our vender warranties are only one or two years, or may only cover parts and not labor, this information should be reviewed before putting in a warranty claim.

Vender Name	Products	Vender Requirements	Warranty Period
Alcoa Wheels Products	Ultra Bright Wheels	Vendor needs to be contacted, and pictures provided prior to completing repairs, or replacing any components.	120 Months
Alde	Furnace/Water Heater	Vendor needs to be contacted, and trouble shooting information needs to be provided prior to them granting authorization to complete repairs, or replacements of any	1 year
American Technology	switch/slide controls		1 year
Ameri-Kart	water tank		1 year
ASA Corp.	microwaves		2 year
Ascot Enterprises, Inc.	blinds		1 year
Atkinson Electronics, Inc.	solar panel displays		1 year
Automotion Shade	power shades		1 year

Baer Corp	drawer slides		Material/Workmanship replacement
B & B Molders	outside hand held shower and hoses		1 year
Bargman Co.	tow cable, breakaway switches		1 year
Barker Mfg. Co. (Return Parts)	jacks, switches		1 year (2 years on jacks)
Bristol Products (See LaSalle)	plumbing parts		1 year
Burnstines Dist. - Collins N Company	GFI outlets, electrical parts	Vendor needs to be contacted, and trouble shooting information needs to be provided prior to them granting authorization to complete repairs, or replacements of any components.	5 year
C R Laurence	windows		1 year
Carefree of Colorado	awnings	Vendor needs to be contacted, and trouble shooting information needs to be provided prior to them granting authorization to complete repairs, or replacements of any components.	1 year
Dave Carter & Assoc., Inc.	usb, smoke detectors		1 year
Cequent (See Bargman)	towing products		1 year
Cheng USA, Inc./Arterra	invertors		2 years
Collins & Co. - Burnstines	faucets, Ameresco solar panels	Vendor needs to be contacted, and trouble shooting information needs to be provided prior to them granting authorization to complete repairs, or replacements of any components.	5 years
Command Electronics	lights		1 year
Cowles Products	rubrail inserts	Provide manufacturing warranty date on reel.	1 year
Cummins Bridgeway LLC	Onan generators and parts		2 years, or 2,000 hours of operation
Davidson Plyforms, Inc.	radius doors		3 years
Dehco	black tank valves		1 year
Delta/Libb	hand held shower		5 years
Dexter/Ventline	axles, brakes, bath fans	Vendor Requires Pre-Auth form submitted through Airstream. Pictures Required	Sprung axle 5 years, Torflex axle 10 years, lifetime weld warranty, replacement parts 5 years
Dometic Corp.	Fantastic Vent, Air Conditioners, Cooktop Ranges, Furnaces, Refrigerators, Water Heater, Toilet, Macerator, SMEV Sink, Faucet, Power Jack,	Vendor needs to be contacted, and trouble shooting information needs to be provided prior to them granting authorization to complete repairs, or replacements of any components.	2 year/SMEV Sink - 1 year

Elkhart Bedding	mattresses	Contact Airstream prior to replacement	1 year
Equalizer Systems	Vehicle Leveling System (Atlas)	Vendor Requires Pre-Auth form submitted through Airstream. Pictures Required	1 year
Fan-Tastic Vent	Fantastic Fans		2 years
Fiamma Awning	awnings, motors		1 year
Firefly	Multiplex System		2 year warranty DOP - one year lot - no more than 3 years if sold more than one year after mfg. date
Flojet	water pumps, macerators	Vendor Requires need serial number and Date on pump.	Water Pumps - 3 years / Macerators 1 year
Furrion LLC	male inlets, power cords		1 year
Fusion Electronics USA	navigation radios		3 years
Franke Kitchen Systems	Faucet	They will only send replacement part	
George Risk Industries	magnets for step, door, awning		lifetime warranty against workmanship material and factory defects.
Greenball Corp.	tires		Tires: 2 years from invoice / Wheels: 2 years DOP structural issues 90 days for cosmetic issues.
Gustafson Lighting / Patrick	interior lights	NEED PICTURE OF LIGHT WITH LABEL	1 year
Harney Hardware	towel bars		5 years door lock hardware finishes / all others 1 year
HD Supply/124 Treaty Supply	Moen faucets		Lifetime parts only
Hehr International Windows	Windows		1 year
Hi-Spec Wheel	lug nuts		1 year
Integrated Power Systems	tank monitors and sensors		1 year
Intellitec "General Dynamics"			1 year
Irvine Shade & Door	sliding door		1 year
ITC, Inc.	interior lights, panel lights, faucets		3 years
Kaper II	marker lights, few interior lights		2 years
Karran	sinks	Provide Pictures	25 years
Lakeview RV Supply, Inc.	water valves		2 years
Lexington	seat covers	Contact Airstream, and provide pictures PRIOR to replacement upholstery being ordered.	1 year
Lippert Components	jacks, steps,		1 year
Lochard Inc.	microwave, outside shower boxes		1 year
MB Sturgis	regulators		1 year
Magnadyne	antennas		1 year
Magnum Energy, Inc.	inverters		2 years
Manchester Tank	regulators		1 year
Marinco	power cords		5 years
Medallion Plastics Inc.	van outside trim pieces	Pictures Required	1 year
Mid-America Fittings, Inc.	water fittings		1 year

Midwest Composites	Seat Covers		Emailed Natalie and Tim for policy
Midwest Sales & Service	microwaves, sub woofers, radios		1 year
Mito Corp/Clarion stereo and speakers	Clarion stereo and speakers		1 year
National Quality Products	microwaves		1 year
Norco (formerly BAL RV Products)	BAL jacks, handles		1 year
Nova Kool	refer		1 year / 2nd year parts only (no labor)
NTP Distribution Out of business	microwaves		1 year
Ocean Air Interiors	shades, sheet sets, bedding, toilet paper		2 years
Optronics, Inc.	lights		3 year connectors limited/lifetime, Lifetime warranty on LED's - not bulb, battery or abuse.
Parallax Power Components	Converter		2 years
Patrick Industries Inc.	Kenwoods, faucets,		Kenwood-1 year, Faucets 1year
Pipe Products	faucets		Kohler faucets lifetime warranty
Polar Ware Co	sinks		1 year
Precision Circuits, Inc.	separator battery		3 years
Quantum Group Inc.	smoke detectors		1 year
RV Products	Coleman AC, MaxxAir Roof Vent		2 years
RVS System	Cameras		1 year
RV Lighting	lighting, switches		1 year
Ramco Engineering	tv articulating arms		1 year
River Park Dist., Inc.	Samsung TV, Sony Radios		2 years
S. M. Osgood Co. Trusty Products	soap dispensers		1 year
SalVinCo	microwaves		1 year
SEA - SHOWER ENCLOSURES	shower doors		1 year
Sealand (Dometic)	toilets		2 years
Seatbelt Solutions	Seat Belts		1 year
Seating Technology, Inc.	seats	Vendor requires DOM, DOP, Make and Full Model Number, pictures	1 year
ShurFlo	water pumps, water inlets	Vendor requires picture of the serial number instead of returning the pump.	1 year
Signature 4	AC vent covers		No Warranty
Southco, Inc.	black latches		1 year
Specialty Recreation	Floor Matt		1 year
Specialty Window Covering	shades		1 year
Springfield Marine	table leg stands		5 years
S. Sterling Co.	Baraldi range vents/table legs		1 year
Stoett	Eddie Bauer Rear Screens		1 year

Suburban	Furnace	Vendor requires model and serial number and date of purchase	3 year
	Water heaters		1 year
Sugatsune American	cabinet locks		2 years
Tecnoform S.P.A.	Italian Tables/leg		1 year
Theford Corp./Norcold	Toilet & Rear Screen on Eddie Bauer	and trouble shooting information needs to be provided prior to them granting authorization to complete repairs, or replacements of any components.	1 year
Thin-Lite Corp.	lights		1 year
Top Stitch	bedding, windshield sunshade		No Warranty on Privacy Blinds
Touch Tronics			1 year
Touch sensor Technologies			1 year
TRC TECHNOLOGY RESEARCH CORP.	hose reels	Vendor requires serial number	1 year
Tredit Tire & Wheel	tires and wheels		2 yrs. DATE OF PURCHASE - Wheel replacement 1 yr. DATE OF PURCHASE - (Coating)
Tri Star Distributing/Dehco	black valves		1 year
Tri-Mark	locks, deadbolts		1 yr. from DATE OF MANUFACTURE ON PART
Tripp Lite	inverters	Vendor requires serial number	Lifetime limited warranty
Trusty Products	soap Dispensers		1 year
Truck Lite Co., Inc.			3 years
TRUMA	Furnace/Water Heater	Vendor requires serial number from the part.	1 year
Ultra/Glass of Lakeville Inc.	fiberglass shower pieces	Vendor Requires Pictures, serial number of unit, and date of purchase.	1 year
Ultra Heat	Water Tank Heating pads		1 year
United Shades LLC	shades	Vendor requires a picture of the number the number from the end of the shade	1 year
VB AirSuspension	Air-Ride Suspension	Vendor requires pictures	3 year/36,000 - Warranty is transferrable to second owner as long as vehicle is still within 3 year/36,000 miles
Villa International	sofas	Contact Airstream Customer Service prior to ordering replacement parts or sofas. Pictures required.	1 year
Wesco - will have policy next year 1st qtr.	GFI breakers		1 year
Winegard Co.	antennas		2 years
Worthington Cylinder Co.	LP tanks		1 year cylinder manufacture for valve issues. 3 years for weld issues.

ZIP DEE	Trailer Awnings	Vendor needs to be contacted, and trouble shooting information needs to be provided prior to them granting authorization to complete repairs, or replacements of any components. Dealer needs to include RGA-AS# on parts order & warranty claim.	2 year after 1 year part only Dealers contact for AS# before work is started
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Tech training

Airstream provides training a few times each year. Our April has ben cancelled and we have tech training in October, that as of now is still on the schedule, if you would like to sign up, or you are interested in attending one of our classes, please feel free to contact me at 937-596-7957 or Jim at 937-596-6111 ext. 7409

Suggestions

If you have any suggestions or articles you would like to see in our newsletters please don't hesitate to let me know and I will try to add it to future newsletters. Please add your comments below and email or you can call me anytime at 937-596-6111 ext. 7408 or 937-596-7957
 My email address is dsnyder@airstream.com.
